Tab 1	SB 82	22 by St	argel ; (Ide	ntical to CS/	H 0431) Firesa	afety			
296588	Α	S	RCS	BI,	Negron	Delete L.44:	01/11	05:04	PM
872554	Α	S	RCS	BI,	Negron	Delete L.59 - 60:	01/11	05:04	PM
Tab 2	SB 82	28 by Be	an; (Simila	r to CS/H 04	167) Insurance	e Guaranty Association Assessments			
909062	Α	S I	RCS	BI,	Hukill	Delete L.50 - 143:	01/11	05:04	PM
Tab 3	SB 26	50 by Sn	nith (CO-I	NTRODUCI	RS) Richter;	; (Similar to CS/H 0145) Financial Transac	tions		
878296	Α	S	RCS	BI,	Smith	Delete L.37 - 46:	01/11	05:04	PM
Tab 4	SB 90	08 by Le	e ; (Similar	to H 0879) (Organization of	f the Department of Financial Services			
Tab 5	SB 77	74 by M o	ontford; (S	imilar to CS	/H 0577) Liabi	lity Insurance Coverage			
572854	Α	S		BI,	Montford	Delete L.19:	01/08	02:06	PM
Tab 6	SB 96	66 by Be	enacquisto	; (Identical	to H 1041) Un	claimed Property			
Tab 7	SB 85	54 by H u	ı kill ; (Simil	ar to CS/H 0	473) Funeral,	Cemetery, and Consumer Services			
953794	Α	S	RCS	BI,	Hukill	Delete L.112 - 861:	01/11	05:04	PM
Tab 8	SB 94	10 by Br	adley; (Ide	entical to H (0695) Title Ins	urance			
583332	Α	S	RCS	BI,	Lee	Delete L.39 - 76:	01/11	05:04	РМ

The Florida Senate

COMMITTEE MEETING EXPANDED AGENDA

BANKING AND INSURANCE Senator Benacquisto, Chair Senator Richter, Vice Chair

MEETING DATE: Monday, January 11, 2016

TIME: 4:00—6:00 p.m.

PLACE: Toni Jennings Committee Room, 110 Senate Office Building

MEMBERS: Senator Benacquisto, Chair; Senator Richter, Vice Chair; Senators Clemens, Detert, Hukill, Lee,

Margolis, Montford, Negron, Simmons, and Smith

TAB	BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION		
1	SB 822 Stargel (Identical CS/H 431, Compare CS/H 535, S 704)	Firesafety; Revising provisions relating to certain structures located on agricultural property which are exempt from the Florida Fire Prevention Code; requiring that certain structures used for assembly, business, or mercantile activity be classified; specifying that certain structures are subject to annual inspection for classification; revising certain dimensions of a tent that is exempt from the code; authorizing a local fire official to consider a specified publication when identifying an alternative to a firesafety code, etc. BI 01/11/2016 Fav/CS AGG AP	Fav/CS Yeas 8 Nays 0		
2	SB 828 Bean (Similar CS/H 467)	Insurance Guaranty Association Assessments; Requiring the Office of Insurance Regulation to levy assessments for certain purposes; revising and providing requirements for the levy of assessments; requiring insurers and self-insurance funds to report certain premiums; requiring insurers to collect policy surcharges and pay assessments to the association; revising requirements for reporting premium for assessment calculations; revising and providing requirements and limitations for remittance of assessments to the association, etc. BI 01/11/2016 Fav/CS FT FP	Fav/CS Yeas 8 Nays 0		
3	SB 260 Smith (Similar CS/H 145)	Financial Transactions; Providing that certain provisions govern certain funds transfers that are remittance transfers; providing that the federal Electronic Fund Transfer Act governs any inconsistency between a funds transfer made under the federal act and a funds transfer made under certain provisions; requiring that an open-end mortgage be cancelled within a specified timeframe if the borrower provides written notice of his or her intent to close the open-end mortgage, etc. BI 01/11/2016 Fav/CS JU RC	Fav/CS Yeas 8 Nays 0		

COMMITTEE MEETING EXPANDED AGENDA

Banking and Insurance Monday, January 11, 2016, 4:00—6:00 p.m.

TAB	BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION
4	SB 908 Lee (Similar H 879)	Organization of the Department of Financial Services; Authorizing the Chief Financial Officer, rather than the Division of Accounting and Auditing, to audit and adjust accounts of officers and those indebted to the state; revising the divisions and the location of bureaus within the divisions; amending provisions relating to the transfer of certain functions to the Division of Investigative and Forensic Services; amending provisions relating to the renaming of the Bureau of Unclaimed Property, etc. BI 01/11/2016 Favorable AGG	Favorable Yeas 8 Nays 0
5	SB 774 Montford (Similar CS/H 577)	Liability Insurance Coverage; Adding licensed company adjusters to the list of persons who may respond to a claimant's written request for information relating to liability insurance coverage, etc. BI 01/11/2016 Temporarily Postponed RC	Temporarily Postponed
6	SB 966 Benacquisto (Identical H 1041)	Unclaimed Property; Revising a presumption of when funds held or owing under a matured or terminated life or endowment insurance policy or annuity contract are unclaimed; requiring an insurer to perform a comparison of certain insurance policies, annuity contracts, and retained asset accounts of its insureds against the United States Social Security Administration Death Master File to determine if a death is indicated; prohibiting an insurer and specified entities from charging fees and costs associated with certain activities, etc. BI 01/11/2016 Temporarily Postponed AGG AP	Temporarily Postponed
7	SB 854 Hukill (Similar CS/H 473)	Funeral, Cemetery, and Consumer Services; Revising required information for licensure to include e-mail addresses; revising the prohibition against withdrawal or transfer of assets within the care and maintenance trust fund to include an exception; requiring a licensed cemetery company to request a method for withdrawal from the cemetery company's care and maintenance trust fund; providing that an applicant for the embalmer apprentice program may not be licensed without a determination of character by the licensing authority, etc. BI 01/11/2016 Fav/CS RI FP	Fav/CS Yeas 8 Nays 0

COMMITTEE MEETING EXPANDED AGENDA

Banking and Insurance Monday, January 11, 2016, 4:00—6:00 p.m.

TAB	BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION
8	SB 940 Bradley (Identical H 695, Compare H 831, S 622)	Title Insurance; Revising the reserves that certain title insurers must set aside after a certain date; revising reserve requirements for a title insurer who transfers domicile to this state, etc. BI 01/11/2016 Fav/CS CM FP	Fav/CS Yeas 8 Nays 0

The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

	Prepared E	By: The Professional Staff of	f the Committee on	Banking and In	surance
BILL:	CS/SB 822	2			
INTRODUCER:	Banking ar	nd Insurance Committee	and Senator Sta	rgel	
SUBJECT:	Firesafety				
DATE:	January 11	, 2016 REVISED:			
ANAL	YST	STAFF DIRECTOR	REFERENCE		ACTION
1. Matiyow		Knudson	BI	FAV/CS	
2			AGG		
3.			AP		

Please see Section IX. for Additional Information:

COMMITTEE SUBSTITUTE - Technical Changes

I. Summary:

CS/SB 822 makes the following changes with regards to the regulation by the Fire Prevention Code on agricultural property:

- Defines "Agricultural pole barn" and exempts such barns from the Florida Fire Prevention Code, National Codes, and the Life Safety Code.
- Defines a "nonresidential farm building" and specifies certain uses allowing such buildings to be exempt from the Florida Fire Prevention Code, National Codes, and the Life Safety Code.
- Clarifies that a tent up to 900 square feet is exempt from the Florida Fire Prevention Code, National Codes, and the Life Safety Code.
- Authorizes a local fire official to consider the fire safety evaluation systems when trying to identify low-cost, reasonable alternatives.

II. Present Situation:

State Fire Prevention – State Fire Marshal

Florida's fire prevention and control law, ch. 633, F.S., designates the state's Chief Financial Officer (CFO) as the State Fire Marshal. The State Fire Marshal, through the Division of State Fire Marshal within the Department of Financial Services (DFS), is charged with enforcing the provisions of ch. 633, F.S., and all other applicable laws relating to fire safety and has the

responsibility to minimize the loss of life and property in this state due to fire. Pursuant to this authority, the State Fire Marshal regulates, trains, and certifies fire service personnel and firesafety inspectors; investigates the causes of fires; enforces arson laws; regulates the installation of fire equipment; conducts firesafety inspections of state property; and operates the Florida State Fire College.

In addition to these duties, the State Fire Marshal adopts by rule the Florida Fire Prevention Code (FFPC), which contains all fire safety laws and rules that pertain to the design, construction, erection, alteration, modification, repair, and demolition of public and private buildings, structures, and facilities and the enforcement of such fire safety laws and rules, at ch. 69A-60, F.A.C. The State Fire Marshal adopts a new edition of the FFPC every three years.² The FFPC includes national firesafety and life safety standards set forth by the National Fire Protection Association (NFPA)³, including the NFPA's Fire Code (1), Life Safety Code (101) and Guide on Alternative Approaches to Life Safety (101A).

The FFPC and national codes provide that events held in any location, whether agricultural or not, that are considered assembly, mercantile, or business in nature, require the building where such an event is held to be classified according to the proper occupancy type. When this occurs, the property owner must bring the building up to the new fire prevention code standards for that occupancy type. This may require the installation of several fire protection features such as fire sprinklers, fire alarm systems, or egress capacity.⁴

Fire Safety Enforcement by Local Governments

State law requires all municipalities, counties, and special districts with firesafety responsibilities to enforce the FFPC as the minimum fire prevention code to operate uniformly among local governments and in conjunction with the Florida Building Code.⁵ These local enforcing authorities may adopt more stringent fire safety standards, subject to certain requirements in s. 633.208, F.S.,⁶ but may not enact fire safety ordinances which conflict with ch. 633, F.S., or any other state law.⁷

¹ s. 633.104, F.S.

² s. 633.202, F.S.

³ Founded in 1895, the NFPA is a global, nonprofit organization devoted to eliminating death, injury, property and economic loss due to fire, electrical and related hazards. It has developed over 300 voluntary consensus codes and standards in the areas of fire, electrical, and building safety which are widely used by state and local officials. NATIONAL FIRE PROTECTION ASSOCIATION, *About NFPA*, at http://www.nfpa.org/about-nfpa (last viewed Dec. 29, 2015). The NFPA states that the Guide on Alternative Approaches to Life Safety "is intended to be used in conjunction with the Life Safety Code (101), not as a substitute." NATIONAL FIRE PROTECTION ASSOCIATION, *NFPA 101A: Guide on Alternative Approaches to Life Safety*, at http://www.nfpa.org/codes-and-standards/document-information-pages?mode=code&code=101a (last viewed Dec. 29, 2015). ⁴ Florida Department of Financial Services, Agency Analysis of 2016 Senate Bill 822 (Nov. 18, 2015). The FFPC and national codes define *assembly occupancy* as an occupancy used for a gathering of 50 or more persons for deliberation, worship, entertainment, eating, drinking, amusement, awaiting transportation, or similar uses; or (2) used as a special amusement building, regardless of occupant load (e.g., dance halls, museums, skating rinks). *Mercantile occupancy* means an occupancy used for the display and sale of merchandise (e.g., drugstores and supermarkets). *Business occupancy* means an occupancy used for the transaction of business other than mercantile (e.g., city and town halls, doctors' offices).

⁵ ss. 633.108 and 633.208, F.S.

⁶ s. 633.208, F.S.; see also s. 633.102(21), F.S., for the definition of "minimum firesafety standard" and Rule 69A-60.002, F.A.C.

⁷ s. 633.214(4), F.S. A list of local amendments to the FFPC is available at DIVISION OF STATE FIRE MARSHAL, *Local Amendments*: http://www.myfloridacfo.com/division/sfm/BFP/LocalAmendments.htm (last viewed Dec. 29, 2015).

The chiefs of local government fire service providers (or their designees) are authorized to enforce ch. 633, F.S., and rules within their respective jurisdictions as agents of those jurisdictions, not agents of the State Fire Marshal. Each county, municipality, and special district with firesafety enforcement responsibilities is also required to employ or contract with a fire safety inspector (certified by the State Fire Marshal) to conduct all fire safety inspections required by law. 9

The Legislature has recognized that it is not always practical to apply any or all of the provisions of the FFPC, under the minimum fire safety standards, the local fire officials shall apply the applicable fire safety code for existing buildings to the extent practical to ensure a reasonable degree of life safety and safety of property. The local fire officials are also required to fashion reasonable alternatives that afford an equivalent degree of life safety and safety of property. ¹⁰

Current Exemptions from the FFPC

Currently, s. 633.202(16), F.S., exempts two types of structures from the FFPC and national codes incorporated by reference:

- A structure located on property that is classified as agricultural for ad valorem purposes and which is part of a farming or ranching operation, if the occupancy is limited by the property owner to no more than 35 persons and is not used by the public for direct sales or as an educational outreach facility. Structures used for residential or assembly purposes (as defined in the FFPC) are not included in this exemption.¹¹
- Tents up to 30 feet by 30 feet.

"Nonresidential farm buildings" are currently not exempt from the FFPC, but are exempt from the Florida Building Code and any county or municipal code or fee, except for code provisions implementing local, state, or federal floodplain management regulations. ¹² These structures are defined under s. 604.50, F.S., as any temporary or permanent building or support structure that is classified as a nonresidential farm building on a farm for the purposes of the Florida Building Code, or that is classified as agricultural land for assessment purposes, is used primarily for agricultural purposes, is located on land that is an integral part of a farm operation and is not intended to be used as a residential dwelling. The term may include, but is not limited to, a barn, greenhouse, shade house, farm office, storage building, or poultry house.

⁸ s. 633.118, F.S.

⁹ s. 633.216(1), F.S.

¹⁰ s. 633.208, F.S.

¹¹ Chapter 6 of the FFPC defines "residential occupancy" as "an occupancy that provides sleeping accommodations for purposes other than health care or detention and correctional," and defines "assembly occupancy" as "an occupancy (1) used for a gathering of 50 or more persons for deliberation, worship, entertainment, eating, drinking, amusement, awaiting transportation, or similar uses; or (2) used as a special amusement building, regardless of occupant load." See NFPA, Classification of Occupancy and Hazard of Contents, http://codesonline.nfpa.org/a/c.ref/ID020101110939/chapter (last viewed Dec. 29, 2015).

¹² s. 604.50(1), F.S.

III. Effect of Proposed Changes:

The bill defines an "Agricultural pole barn" as a nonresidential farm building in which 70 percent or more of the perimeter walls are permanently open and allow free ingress and egress. Furthermore, the bill exempts such pole barns from the Florida Fire Prevention Code, National Codes and the Life Safety Code.

The bill defines a nonresidential farm building for purposes of the Florida Fire Prevention Code as having the same meaning as provided in s. 604.50, F.S. The bill establishes classes for use in which such buildings can be exempt from the Florida Fire Prevention Code, National Codes and the Life Safety Code:

Class 1: A nonresidential farm building that is used by the owner 12 times per year or fewer for assembly, business, or mercantile activity with up to 100 persons occupying the structure at one time. This class is not subject to inspection or the Florida Fire Prevention Code.

Class 2: A nonresidential farm building that is used by the owner for assembly, business, or mercantile activity with up to 300 persons occupying the structure at one time. A structure in this class is subject to annual inspection for classification by the local authority having jurisdiction. This class is not subject to the Florida Fire Prevention Code.

Class 3: A new or an additional structure or facility constructed, or an existing structure, which is used primarily for housing, sheltering, or otherwise accommodating members of the general public. A structure or facility in this class is subject to annual inspection for classification by the local authority having jurisdiction. This class is subject to the Florida Fire Prevention Code.

The bill requires the State Fire Marshal to adopt rules to administer this section, including;

- The use of alternative lifesafety and fire prevention standards Classes 1 and 2 structures;
- Notification and inspection requirements for structures in Class 2;
- The application of the Florida Fire Prevention Code for structures in Class 3; and
- Any other standards or rules deemed necessary in order to facilitate the use of structures for assembly, business, or mercantile activities.

Lastly, the bill allows for a local fire official to consider the fire safety evaluation systems found in NFPA 101A: Guide on Alternative Approaches to Life Safety, adopted by the State Fire Marshal, as acceptable systems for the identification of low-cost, reasonable alternatives to firesafety.

IV. Constitutional Issues:

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None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

B. Private Sector Impact:

Farm owners will be allowed to lease to the public the use of non-residential agricultural buildings for certain events without having to make costly retrofitting improvements to meet the requirements of the Florida Fire Prevention Code, National Codes, and the Life Safety Code.

C. Government Sector Impact:

The Department of Financial Services will need to adopt rules to administer these changes including the use of alternative standards, the inspection requirements for Class 2 and the application process for Class 3.

VI. Technical Deficiencies:

Lines 40 and 44 appear to conflict. A technical amendment is needed to clarify that pole barns are always exempt from the Florida Fire Prevention Code, National Codes, and the Life Safety Code regardless of use.

VII. Related Issues:

The Division of the State Fire Marshal would like to annually inspect buildings in Class 1 to insure they are suitable to house up to 100 people while being exempt from the fire code. Additionally, the Division would like all Classes to be subject to any rules promulgated by the State Fire Marshal pursuant to this section.

VIII. Statutes Affected:

This bill substantially amends the following sections of the Florida Statutes: 633.202 and 633.208.

IX. Additional Information:

A. Committee Substitute – Statement of Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

CS by Banking and Insurance on January 11, 2016:

The CS provides technical changes related to drafting.

R	Amend	ments.
1).		111121113

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.



LEGISLATIVE ACTION Senate House Comm: RCS 01/11/2016

The Committee on Banking and Insurance (Negron) recommended the following:

Senate Amendment

Delete line 44

and insert:

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(d) Notwithstanding any other provision of law, and except for an agricultural pole barn, a structure

	LEGISLATIVE ACTION	
Senate	•	House
Comm: RCS	•	
01/11/2016	•	

The Committee on Banking and Insurance (Negron) recommended the following:

Senate Amendment

Delete lines 59 - 60

and insert:

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3. Class 3: A structure or facility that is used primarily

Florida Senate - 2016 SB 822

By Senator Stargel

15-00278C-16 2016822

A bill to be entitled An act relating to firesafety; amending s. 633.202, F.S.; defining terms; revising provisions relating to certain structures located on agricultural property which are exempt from the Florida Fire Prevention Code; requiring that certain structures used for assembly, business, or mercantile activity be classified; specifying that certain structures are subject to annual inspection for classification; 10 providing classifications; revising certain dimensions 11 of a tent that is exempt from the code; requiring that 12 the State Fire Marshal adopt rules; amending s. 13 633.208, F.S.; authorizing a local fire official to 14 consider a specified publication when identifying an 15 alternative to a firesafety code; providing an 16 effective date.

Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subsection (16) of section 633.202, Florida Statutes, is amended to read:

633.202 Florida Fire Prevention Code.-

(16) (a) As used in this subsection, the term:

- 1. "Agricultural pole barn" means a nonresidential farm building in which 70 percent or more of the perimeter walls are permanently open and allow free ingress and egress.
- 2. "Nonresidential farm building" has the same meaning as provided in s. 604.50.
 - (b) Notwithstanding any other provision of law, a

Page 1 of 4

 ${\tt CODING:}$ Words ${\tt stricken}$ are deletions; words ${\tt \underline{underlined}}$ are additions.

Florida Senate - 2016 SB 822

	15-00278C-16 2016822_
0	nonresidential farm building A structure, located on property
1	that is classified for ad valorem purposes as agricultural,
2	which is part of a farming or ranching operation, in which the
3	occupancy is limited by the property owner to no more than 35
4	persons, and which is not used by the public for direct sales or
5	as an educational outreach facility, is exempt from the Florida
6	Fire Prevention Code, including the national codes and Life
7	Safety Code incorporated by reference. This paragraph does not
8	include structures used for residential or assembly occupancies,
9	as defined in the Florida Fire Prevention Code.
0	(c) Notwithstanding any other provision of law, an
1	agricultural pole barn is exempt from the Florida Fire
2	Prevention Code, including the national codes and the Life
3	Safety Code incorporated by reference.
4	(d) Notwithstanding any other provision of law, a structure
5	on a farm as defined in s. 823.14(3)(a) which is used by an
6	owner for assembly, business, or mercantile activity must be
7	classified in one of the following classes:
8	1. Class 1: A nonresidential farm building that is used by
9	the owner 12 times per year or fewer for assembly, business, or

mercantile activity with up to 100 persons occupying the

8 subject to the Florida Fire Prevention Code.

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Page 2 of 4

by the local authority having jurisdiction. This class is not

Florida Senate - 2016 SB 822

15-00278C-16 2016822

3. Class 3: A new or an additional structure or facility constructed, or an existing structure, which is used primarily for housing, sheltering, or otherwise accommodating members of the general public. A structure or facility in this class is subject to annual inspection for classification by the local authority having jurisdiction. This class is subject to the Florida Fire Prevention Code.

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- (e) The State Fire Marshal shall adopt rules to administer this section, including, but not limited to:
- 1. The use of alternative lifesafety and fire prevention standards for structures in Classes 1 and 2;
- $\underline{\text{2. Notification and inspection requirements for structures} } \\ \text{in Class 2;} \\$
- 3. The application of the Florida Fire Prevention Code for structures in Class 3; and
- 4. Any other standards or rules deemed necessary in order to facilitate the use of structures for assembly, business, or mercantile activities.
- $\underline{\text{(17) (b)}}$ A tent up to $\underline{\text{900 square}}$ 30 feet by 30 feet is exempt from the Florida Fire Prevention Code, including the national codes incorporated by reference.
- Section 2. Subsection (5) of section 633.208, Florida Statutes, is amended to read:
 - 633.208 Minimum firesafety standards.—
- (5) With regard to existing buildings, the Legislature recognizes that it is not always practical to apply any or all of the provisions of the Florida Fire Prevention Code and that physical limitations may require disproportionate effort or expense with little increase in fire or life safety. Before

Page 3 of 4

 ${\tt CODING:}$ Words ${\tt stricken}$ are deletions; words ${\tt \underline{underlined}}$ are additions.

Florida Senate - 2016 SB 822

2016822

88	Prior to applying the minimum firesafety code to an existing
89	building, the local fire official shall determine $\underline{\text{whether}}$ $\underline{\text{that}}$ a
90	threat to lifesafety or property exists. If a threat to
91	lifesafety or property exists, the fire official shall apply the
92	applicable firesafety code for existing buildings to the extent
93	practical to ensure assure a reasonable degree of lifesafety and
94	safety of property or the fire official shall fashion a
95	reasonable alternative that which affords an equivalent degree
96	of lifesafety and safety of property. The local fire official
97	may consider the fire safety evaluation systems found in NFPA
98	101A: Guide on Alternative Approaches to Life Safety, adopted by
99	the State Fire Marshal, as acceptable systems for the
100	identification of low-cost, reasonable alternatives. The
101	decision of the local fire official may be appealed to the local
102	administrative board described in s. 553.73.
103	Section 3. This act shall take effect July 1, 2016.

15-00278C-16

Page 4 of 4

THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting) Bill Number (if applicable) Amendment Barcode (if applicable) egislative Addairs Address Speaking: For Waive Speaking: X In Support Against Information (The Chair will read this information into the record.) Representing Floride Appearing at request of Chair: Lobbyist registered with Legislature: While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard. This form is part of the public record for this meeting. S-001 (10/14/14)

THE FLORIDA SENATE

APPEARANCE RECORD

Meeting Date (Deliver BOTH copies of this form to the Seriator of Seriate Professional	Bill Number (if applicable)
Topic Fire Safety	Amendment Barcode (if applicable)
Name Adam Bastord	_
Job Title Director of Legislation Affairs	_
Address 315 SCalham St. #80	Phone 222-2557
Street O O O O O O	Email action, bas Forde FA.org
	Speaking: In Support Against air will read this information into the record.)
Representing Florida Form Barean	
Appearing at request of Chair: Yes No Lobbyist regis	stered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

	Prepared By:	The Professional Staff of	of the Committee on	Banking and Ir	nsurance
BILL:	CS/SB 828				
INTRODUCER:	Banking and	Insurance Committee	e and Senator Bea	n	
SUBJECT:	Insurance Gu	aranty Association A	assessments		
DATE:	January 12, 2	016 REVISED:			
ANAL	YST	STAFF DIRECTOR	REFERENCE		ACTION
. Johnson		Knudson	BI	Fav/CS	
·•			FT		
			FP		

Please see Section IX. for Additional Information:

COMMITTEE SUBSTITUTE - Substantial Changes

I. Summary:

CS/SB 828 substantially revises the assessment process of the Florida Workers Compensation Insurance Guaranty Association (FWCIGA). The FWCIGA is a mechanism to provide payment of workers' compensation claims of insolvent insurers and group self-insurance funds to avoid excessive delay in payment and to avoid financial loss to claimants in the event of the insolvency of a member insurer.

Distributions from the estates of insolvent insurers, investment income, and assessments of member insurers provides funding for the FWCIGA. The FWCIGA determines whether an assessment against its members is necessary to pay covered claims or to reimburse FWCIGA for expenses. Upon certification by the FWCIGA, the Department of Financial Services (DFS) orders an assessment to collect necessary funds. Initial assessments are capped at a rate of 1.5 percent for self-insurance funds and 2 percent for all other insurers, and are levied on the annual net written workers' compensation insurance premiums of the insurers or self-insurance funds in Florida for the preceding calendar year.

When the DFS issues an assessment order, insurers must pay assessments to the FWCIGA. The assessment is a factor built into rates filed with the Office of Insurance Regulation (OIR) by the National Council on Compensation Insurance (NCCI) on behalf of insurers, which allows the insurers to recoup the assessment. The assessment is subject to the state's insurance premium tax.

The bill provides the following changes to the FWCIGA assessment process:

Increases the assessment cap for self-insurance funds from 1.5 to 2 percent of net direct
written premiums in Florida for workers' compensation insurance, which is consistent with
the cap for insurers;

- Revises the assessment recoupment method from being recouped as part of the premium in a
 rate filing to a policy surcharge that is collected by the insurer, which would not be subject to
 the insurance premium tax;
- Authorizes two assessment options for the FWCIGA, namely, an immediate single
 assessment payment by insurers with recoupment through policy surcharges; and an
 installment payment, which requires insurers to collect and remit policy surcharges quarterly
 to the FWCIGA;
- Revises the insurer's premium subject to an assessment from being based on the prior year's
 net direct written premium to the net direct written premium of the calendar year of the
 assessment; and
- Transfers order authority for assessments and other FWCIGA reporting related to insurer financial condition from the DFS to the OIR.

II. Present Situation:

Chapter 631, F.S., governs the rehabilitation and liquidation process for insurers in Florida. Federal law exempts insurance companies from federal bankruptcy jurisdiction. Insurers are instead subject to state laws regarding receivership. Insurers are "rehabilitated" or "liquidated" by the state. In Florida, the Division of Rehabilitation and Liquidation in the Department of Financial Services (DFS) is responsible for rehabilitating or liquidating insurance companies.

Florida Workers' Compensation Insurance Guaranty Association

As a condition of their authority to offer workers' compensation insurance coverage in Florida, all insurers and group self-insurance funds, authorized under s. 624.4621, F.S., are required to be members of the Florida Workers' Compensation Insurance Guaranty Association, Inc. (FWCIGA).³ The FWCIGA, a not-for-profit corporation, was established pursuant to Part V of ch. 631, F.S., as a mechanism for the payment of workers' compensation covered claims and to assist in the detection and prevention of insurer insolvencies.⁴ The FWCIGA operates under the supervision and approval of a board of directors, which is comprised of eleven appointed members.⁵ The FWCIGA evaluates workers' compensation claims made by insureds against insolvent member companies or funds and determines if such claims are covered claims subject to payment by FWCIGA.

The funding of the FWCIGA is provided by distributions from the estates of insolvent insurers, investment income, and assessments of member insurers. The FWCIGA determines whether an assessment against its members is necessary to pay covered claims of an insolvent insurer or to

¹ 11 U.S.C. s. 109(b)2.

² The goal of rehabilitation is to return the insurer to solvency. The goal of liquidation, however, is to liquidate the business of the insurer and use the proceeds to pay off the debts of a company and outstanding insurance claims.

³ Section 631.911, F.S.

⁴ Section 631.902, F.S.

⁵ Section 631.912, F.S.

reimburse the FWCIGA for expenses associated with administering its statutory functions. The assessments are levied on each insurer in the proportion of the insurer's net direct written premium in Florida bears to the total of all such insurers writing workers' compensation coverages in Florida for the preceding calendar year. The maximum assessment rate is 2 percent and 1.5 percent for insurers and self-insurance funds, respectively. If these assessments are insufficient to satisfy claims and administration costs, then an additional assessment of 1.5 percent can be levied. The last assessment occurred in 2005. Currently, insurers pay the assessment upfront. However, the FWCIGA has the discretion to allow an insurer to pay an assessment on a quarterly basis.

Assessments are included in the rate charged for coverage as part of the premium and are recouped through the rate filing process. Section 631.914(1)(b), F.S., provides that assessments "shall be included as an appropriate factor in the making of rates" that the OIR will take into consideration when ordering rates. Therefore, such assessment may be included in the rate filing of an insurer or a rating organization (the National Council on Compensation Insurance or NCCI) that files rates on behalf of all workers' compensation insurers in the state. The recoupment of FWCIGA's assessment by insurers generally begins in January each year when the NCCI rate filing becomes effective. However, the NCCI may make a filing at any time if necessary, if insurers want to recoup the assessment when levied, rather than at the beginning of the calendar year.

According to the FWCIGA, the timing of the NCCI rate filing with the OIR requires the FWCIGA board to determine the need for an assessment in June of each year. However, insolvencies do not occur with any predictability and the board must estimate the future cash needs over the next 18 months if the assessment is to be recouped in the upcoming year's rates.⁹

Since the assessment is included in the rate filing as part of the premium, the assessment is subject to the state's insurance premium tax. ¹⁰ Section 624.509, F.S., requires insurers to pay a premium tax of 1.75 percent on property and casualty premiums, which includes workers' compensation, ¹¹ received during the preceding calendar year. For group self-insurance funds, the tax is 1.6 percent of the gross amount of premium. ¹² ¹³ Section 624.509, F.S., provide various tax credits and deductions that reduce the premium tax liability.

⁶ Section 631.914(1)(c), F.S.

⁷ A 2 percent assessment and a 1 percent assessment were levied in 2004 against insurance companies and self-insurance funds, respectively, for inclusion in the 2005 premium rates. See http://fwciga.org/index.php?q=assessments, last visited January 3, 2016.

⁸ Section 631.914(2)(c), F.S.

⁹ FWCIGA Proposed Change to the FWCIGA Assessment Summary (August 28, 2015) (on file with the Senate Committee on Banking and Insurance).

¹⁰ Section 631.914(1)(b) and (c), F.S.

¹¹ Section 624.605(1)(c), F.S.

¹² Section 624.475, F.S.

¹³ For purposes of the FWCIGA assessments, under s. 631.904(6), F.S., a self-insurance fund means a group self-insurance fund authorized under 624.4621, F.S., a commercial self-insurance fund writing worker' compensation insurance authorized under 624.462, F.S., or an assessable mutual insurer authorized under s. 628.6011, F.S.

III. Effect of Proposed Changes:

The bill substantially revises the FWCIGA assessment process. The bill increases the assessment cap for self-insurance funds from 1.5 to 2 percent of net direct written premiums in Florida for workers' compensation insurance, which is consistent with the assessment cap for insurers. The bill also revises the assessment base from the net direct written premiums for the previous year to the calendar year of assessment. The bill provides that FWCIGA assessments are not premium and are not subject to any premium tax, fees, or commissions.

The bill transfers the authority to order assessments from the DFS to the OIR. The bill provides that the failure of an insured to pay the surcharge or the recoupment of an assessment is considered as the nonpayment of premium, which could result in the cancellation of a policy. The bill provides that an insurer is not liable for any uncollectible assessments. The bill also provides that only insurers are subject to assessments by the FWCIGA and the provisions do not give a policyholder a cause of action regarding the FWCIGA assessments.

Assessment Methods

The bill eliminates the recoupment of assessments through the rate filing process and institutes a recoupment through policy surcharges. The bill allows the FWCIGA to have the option of using an immediate single assessment method (advance payment) before the collection of the surcharge or an installment method, which allows the insurer to collect and remit assessments. Under both methods, the member insurers would collect surcharges at a uniform percentage rate for 12 months, as specified in the OIR order. The collection of such surcharges begins 90 days after the FWCIGA certifies the need for an assessment to the OIR.

Immediate Method. Under the immediate method, the FWCIGA would certify the need for an assessment, and the OIR would order the assessment on member insurers. The assessment is due and payable no earlier than 30 days following the written notice of the assessment order to the insurers. The certification and levy would require insurers to collect a uniform percentage and a specific four-quarter assessment year for the recoupment of the assessment through policy surcharges.

For purposes of statutory accounting, the bill provides that billed policy surcharges are recognized as a receivable and an admissible asset under the National Association of Insurance Commissioners' Statement of Statutory Accounting Principles No. 4, to the extent the receivable is likely to be realized. However, if the insurer is unable to recoup the amount of the assessment, the amount recognized as an asset must be reduced to the amount reasonably expected to be recouped.

Installment Method. Like the immediate method, the FWCIGA board would certify the need for an assessment and the OIR would issue an order levying the assessment on member companies. Insurers would be required to collect surcharges at a uniform percentage rate for a specified four-quarter assessment year and remit the surcharges to the FWCIGA quarterly. The bill provides that the recognition of assets is based on actual premium written offset by the obligation to the FWCIGA.

Under both assessment methods, insurers are be required to submit a reconciliation report to the FWCIGA within 120 days after the end of the 12-month assessment period. If the insurer's reconciled assessment obligation were more than the amount paid to the FWCIGA, the insurer would be required to pay the difference to the FWCIGA. If the insurer's reconciled assessment obligation were less than the amount paid to the FWCIGA, then the FWCIGA would apply the overpayment as a credit against the insurer's future assessments.

The bill is effective July 1, 2016.

IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

V. Fiscal Impact Statement:

A. Tax/Fee Issues:

The bill may have an indeterminate, negative impact on insurance premium tax revenues.

B. Private Sector Impact:

The bill provides the FWCIGA the discretion to use the immediate single payment method or an installment method, which would not require insurers to advance funds to the FWCIGA.

For purposes of the immediate assessment method, the clarification of the statutory accounting treatment of a "receivable for policy surcharges to be billed" as an admissible asset should mitigate the impact of such assessments on an insurer's financial statements.

According to the OIR, workers' compensation insurers would be required to file new forms with the OIR to incorporate the changes in the assessment process. For example, the forms would need to disclose the surcharge as a separate line item on the declaration page of the policy, and include a provision that coverage is subject to cancellation if the insured fails to pay the policy surcharge. Finally, if the assessment becomes a surcharge, the OIR will require the filing and review of all large deductible programs.¹⁴

¹⁴ Office of Insurance Regulation, Senate Bill 828 Fiscal Analysis (Nov. 17, 2015) (on file with the Senate Committee on Banking and Insurance).

C. Government Sector Impact:

Indeterminate. As noted above, the OIR indicates that insurers will be required to file forms and large deductible plans with the OIR. However, the OIR has not provided an estimate of the fiscal impact of these requirements.

VI. Technical Deficiencies:

The bill does not include the FWCIGA assessments pursuant to s. 631.914, F.S., in the definition of an admissible asset in s. 625.012, F.S. – Assets defined. According to the OIR, by not including the assessments under s. 631.914, F.S., as an admissible asset under s. 625.012, F.S., it is not consistent with s. 625.012(15) (a) and (b), F.S., that allow for the assessments levied pursuant to s. 631.57(3)(a) and (e), F.S., for the Florida Insurance Guaranty Association. ¹⁵

VII. Related Issues:

None.

VIII. Statutes Affected:

This bill substantially amends section 631.914 of the Florida Statutes.

IX. Additional Information:

A. Committee Substitute – Statement of Substantial Changes: (Summarizing differences between the Committee Substitute and the prior version of the bill.)

CS by Banking and Insurance on January 11, 2016:

The CS provides technical, clarifying amendments relating to the assessment process.

B. Amendments:

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.

¹⁵ *Id*.

	LEGISLATIVE ACTION	
Senate		House
Comm: RCS		
01/11/2016		
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The Committee on Banking and Insurance (Hukill) recommended the following:

Senate Amendment

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Delete lines 50 - 143

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and insert:

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9 10 July 1, or October 1, whichever is the first day of the following calendar quarter as specified in an order issued by the office directing insurers to pay an assessment to the

association. The surcharge may not begin until 90 days after the

percentage rate on new and renewal policies issued and effective

during the period of 12 months beginning on January 1, April 1,

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board of directors certifies the assessment.

- 2. Beginning July 1, 1997, assessments levied against selfinsurance funds shall not exceed in any calendar year more than 1.50 percent of that self-insurance fund's net direct written premiums in this state for workers' compensation insurance during the calendar year next preceding the date of such assessments.
- 3. Beginning July 1, 2003, assessments levied against insurers and self-insurance funds pursuant to this paragraph are computed and levied on the basis of the full policy premium value on the net direct premiums written in the state for workers' compensation insurance during the calendar year next preceding the date of the assessment without taking into account any applicable discount or credit for deductibles. Insurers and self-insurance funds must report premiums in compliance with this subparagraph.
- (b) Assessments shall be included as an appropriate factor in the making of rates.
- (c) 1. Effective July 1, 1999, If assessments otherwise authorized in paragraph (a) are insufficient to make all payments on reimbursements then owing to claimants in a calendar year, then upon certification by the board, the office department shall levy additional assessments of up to 1.5 percent of the insurer's net direct written premiums in this state during the calendar year next preceding the date of such assessments against insurers to secure the necessary funds.
- (d) The association may use an installment method to require the insurer to remit the assessment as premium is written or may require the insurer to remit the assessment to

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the association before collecting the policyholder surcharge. If the assessment is remitted before the surcharge is collected, the assessment remitted must be based on an estimate of the assessment due based on the proportion of each insurer's net direct written premium in this state for the preceding calendar year as described in paragraph (a) and adjusted following the end of the 12-month period during which the assessment is levied.

- 1. If the association elects to use the installment method, the office may, in the order levying the assessment on insurers, specify that the assessment is due and payable quarterly as premium is written throughout the assessment year. Insurers shall collect surcharges at a uniform percentage rate specified by order as described in paragraph (b). Insurers are not required to advance funds if the association and the office elect to use the installment option. Assessments levied under this subparagraph are paid after policy surcharges are collected, and the recognition of assets is based on actual premium written offset by the obligation to the association.
- 2. If the association elects to require insurers to remit the assessment before surcharging the policyholder, the following shall apply:
- a. The levy order shall provide each insurer so assessed at least 30 days written notice of the date the initial assessment payment is due and payable by the insurer.
- b. Insurers shall collect surcharges at a uniform percentage rate specified by the order, as described in paragraph (b).
 - c. Assessments levied under this subparagraph are paid

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before policy surcharges are billed and result in a receivable for policy surcharges to be billed in the future. The amount of billed surcharges, to the extent it is likely that it will be realized, meets the definition of an admissible asset as specified in the National Association of Insurance Commissioners' Statement of Statutory Accounting Principles No. 4. The asset shall be established and recorded separately from the liability. If an insurer is unable to fully recoup the amount of the assessment, the amount recorded as an asset shall be reduced to the amount reasonably expected to be recouped.

- 3. Insurers must submit a reconciliation report to the association within 120 days after the end of the 12-month assessment period and annually thereafter for a period of three years. The report must indicate the amount of the initial payment or installment payments made to the association and the amount of written premium pursuant to paragraph (a) for the assessment year. If the insurer's reconciled assessment obligation is more than the amount paid to the association, the insurer shall pay the excess surcharges collected to the association. If the insurer's reconciled assessment obligation is less than the initial amount paid to the association, the association shall credit the insurer that amount against future assessments.
- (2) Assessments levied under this section are not premium and are not subject to any premium tax, fees, or commissions. Insurers shall treat the failure of an insured to pay assessment-related surcharges as a failure to pay premium. An insurer is not liable for any uncollectible assessment-related surcharges.



	(3)	Asse	ssmer	nts	lev	ied u	ınde:	r thi	s se	ctio	n may	y be	2 le	evied
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Florida Senate - 2016 SB 828

By Senator Bean

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4-00944-16 2016828

A bill to be entitled

An act relating to insurance guaranty association

assessments; amending s. 631.914, F.S.; requiring the

Office of Insurance Regulation to levy assessments for

certain purposes; revising and providing requirements

for the levy of assessments; requiring insurers and

self-insurance funds to report certain premiums;

requiring insurers to collect policy surcharges and

pay assessments to the association; revising

requirements for reporting premium for assessment

calculations; revising and providing requirements and

limitations for remittance of assessments to the

Be It Enacted by the Legislature of the State of Florida:

association; providing an effective date.

Section 1. Section 631.914, Florida Statutes, is amended to read:

631.914 Assessments.-

(1) (a) To the extent necessary to secure the funds for the payment of covered claims, and also to pay the reasonable costs to administer the same, the Office of Insurance Regulation department, upon certification by the board, shall levy assessments on each insurer initially estimated in the proportion that the insurer's net direct written premiums in this state bears to the total of said net direct written premiums received in this state by all such workers' compensation insurers for the preceding calendar year.

Assessments levied against insurers and self-insurance funds

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 ${\tt CODING:}$ Words ${\tt stricken}$ are deletions; words ${\tt \underline{underlined}}$ are additions.

Florida Senate - 2016 SB 828

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pursuant to this paragraph must be computed and levied on the 31 basis of the full policy premium value on the net direct written 32 premium amount as set forth in the state for workers' compensation insurance without consideration of any applicable discount or credit for deductibles. Insurers and self-insurance funds must report premiums in compliance with this paragraph. 35 Assessments shall be remitted to and administered by the board of directors in the manner specified by the approved plan of operation and paragraph (d). The board shall give each insurer 38 39 so assessed at least 30 days' written notice of the date the 40 assessment is due and payable. Each assessment shall be a uniform percentage applicable to the net direct written premiums of each insurer writing workers' compensation insurance. 42 4.3

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1. Beginning July 1, 1997, Assessments levied against insurers and, other than self-insurance funds, shall not exceed in any calendar year more than 2 percent of that insurer's net direct written premiums in this state for workers' compensation insurance during the calendar year next preceding the date of such assessments.

(b) Member insurers shall collect surcharges at a uniform percentage rate for a period of 12 months beginning on January 1, April 1, July 1, or October 1, whichever is the first day of the following calendar quarter as specified in an order issued by the office directing insurers to pay an assessment to the association. The surcharge may not begin until 90 days after the board of directors certifies the assessment.

2. Beginning July 1, 1997, assessments levied against selfinsurance funds shall not exceed in any calendar year more than 1.50 percent of that self-insurance fund's net direct written

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Florida Senate - 2016 SB 828

4-00944-16 2016828_premiums in this state for workers' compensation insurance during the calendar year next preceding the date of such assessments.

3. Beginning July 1, 2003, assessments levied against insurers and self-insurance funds pursuant to this paragraph are computed and levied on the basis of the full policy premium value on the net direct premiums written in the state for workers' compensation insurance during the calendar year next preceding the date of the assessment without taking into account any applicable discount or credit for deductibles. Insurers and self-insurance funds must report premiums in compliance with this subparagraph.

(b) Assessments shall be included as an appropriate factor in the making of rates.

(c) 1. Effective July 1, 1999, If assessments otherwise authorized in paragraph (a) are insufficient to make all payments on reimbursements then owing to claimants in a calendar year, then upon certification by the board, the office department shall levy additional assessments of up to 1.5 percent of the insurer's net direct written premiums in this state during the calendar year next preceding the date of such assessments against insurers to secure the necessary funds.

(d) The association may use an installment method to require the insurer to remit the assessment as written or may require the insurer to remit the assessment to the association before collecting the policyholder surcharge. If the assessment is remitted before the surcharge is collected, the assessment remitted must be based on an estimate of the assessment due based on the proportion of each insurer's net direct written

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88	premium in this state for the preceding calendar year as
89	described in paragraph (a) and adjusted following the end of the
90	12-month period during which the assessment is levied.
91	1. If the association elects to use the installment method,
92	the office may, in the order levying the assessment on insurers,
93	specify that the assessment is due and payable quarterly as
94	premium is written throughout the assessment year. Insurers
95	shall collect surcharges at a uniform percentage rate specified
96	by order as described in paragraph (b). Insurers are not
97	required to advance funds if the association and the office
98	elect to use the installment option. Assessments levied under
99	this subparagraph are paid after policy surcharges are billed,
00	and the recognition of assets is based on actual premium written
01	offset by the obligation to the association.
02	2. If the association elects to require insurers to remit
03	the assessment prior to surcharging the policyholder, the
04	following shall apply:
05	a. The levy order shall provide each insurer so assessed at
06	least 30 days written notice of the date the initial assessment
07	payment is due and payable by the insurer.
08	b. Insurers shall collect surcharges at a uniform
09	percentage rate specified by the order, as described in
10	paragraph (b).
11	c. Insurers must submit a reconciliation report to the
12	association within 120 days after the end of the 12-month
13	assessment period. The report must indicate the amount of the
14	initial payment made to the association and the amount of
15	written premium pursuant to paragraph (a) for the assessment
16	year. If the insurer's calculated assessment is more than the

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amount initially paid to the association, the insurer shall pay the excess amount to the association. If the insurer's calculated assessment is less than the initial amount paid to the association, the association shall credit the insurer that amount against future assessments.

d. An insurer is not liable for any uncollectible assessments.

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- e. Assessments levied under this subparagraph are paid before policy surcharges are billed and result in a receivable for policy surcharges to be billed in the future. This amount, to the extent it is likely that it will be realized, meets the definition of an admissible asset as specified in the National Association of Insurance Commissioners' Statement of Statutory Accounting Principles No. 4. The asset shall be established and recorded separately from the liability. If an insurer is unable to fully recoup the amount of the assessment, the amount recorded as an asset shall be reduced to the amount reasonably expected to be recouped.
- (2) Assessments levied under this section are not premium and are not subject to any premium tax, fees, or commissions. Insurers shall treat the failure of an insured to pay an assessment surcharge or the recoupment of an assessment surcharge as a failure to pay the premium.
- (3) Assessments levied under this section may only be levied upon insurers. This section does not create a cause of action by a policyholder with respect to the levying of, or a policyholder's duty to pay, assessments.
- 2. To assure that insurers paying assessments levied under this paragraph continue to charge rates that are neither

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Florida Senate - 2016 SB 828

2016828 146 inadequate nor excessive, each insurer that is to be assessed 147 pursuant to this paragraph, or a licensed rating organization to 148 which the insurer subscribes, may make, within 90 days after 149 being notified of such assessments, a rate filing for workers' compensation coverage pursuant to ss. 627.072 and 627.091. If 150 the filing reflects a percentage rate change equal to the 152 difference between the rate of such assessment and the rate of 153 the previous year's assessment under this paragraph, the filing shall consist of a certification so stating and shall be deemed 154 155 approved when made. Any rate change of a different percentage 156 shall be subject to the standards and procedures of ss. 627.072 and 627.091. 157 158

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(4) + (2) + (a) The board may exempt any insurer from an assessment if, in the opinion of the $\underline{\text{office}}$ $\underline{\text{department}}$, an assessment would result in such insurer's financial statement reflecting an amount of capital or surplus less than the minimum amount required by any jurisdiction in which the insurer is authorized to transact insurance.

- (b) The board may temporarily defer, in whole or in part, assessments against an insurer if, in the opinion of the office department, payment of the assessment would endanger the ability of the insurer to fulfill its contractual obligations. In the case of a self-insurance fund, the trustees of the fund determined to be endangered must immediately levy an assessment upon the members of that self-insurance fund in an amount sufficient to pay the assessments to the corporation.
- (c) The board may allow an insurer to pay an assessment on a quarterly basis.

Section 2. This act shall take effect July 1, 2016.

Page 6 of 6

THE FLORIDA SENATE

APPEARANCE RECORD

1/11/15 (Deliver E	BOTH copies of this form to the Senator	or Senate Professional S	taff conducting the meeting)	828
Meeting Date				Bill Number (if applicable)
Topic Insurance Guarantee	Association		Amen	dment Barcode (if applicable)
Name Carolyn Johnson				
Job Title Policy Director			-	
Address 136 S Bronough S	t		Phone <u>850-521</u>	-1235
Street Tallahassee	FL	32311	Email cjohnson	@flchamber.com
<i>City</i> Speaking:	State Inst Information		Speaking: In Sair will read this inforn	upport Against nation into the record.)
Representing Florida Cl	hamber of Commerce			·
Appearing at request of Cha	air: Yes 🗹 No	Lobbyist regis	tered with Legisla	ture: Yes No
While it is a Senate tradition to er meeting. Those who do speak ma				
This form is part of the public r	record for this meeting.			S-001 (10/14/14

THE FLORIDA SENATE

APPEARANCE RECORD

1/11/16	(Deliver BOTH copies of this form to the S	enator or Senate Professional S	taff conducting the meeting)	828
Meeting Date				Bill Number (if applicable)
Topic			Amendr	nent Barcode (if applicable)
Name Rolo	ert Reyes		-	
Job Title	-			
	5 W College	Arr	Phone 850	5091802
Street	FL	32301	Email. NRey	es@ Cap. Xo/gy
City	State	Zip		
Speaking: For [Against 🔀 Information		peaking: In Sup ir will read this informa	• — •
Representing	FC workers	Compensativa	n Gedant	's Fund
Appearing at reques	st of Chair: Yes No	Lobbyist regist	ered with Legislatu	ıre: X Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

	Prepared By	: The Pro	fessional Staff o	f the Committee on	Banking and I	nsurance
BILL:	CS/SB 260					
INTRODUCER:	Banking and	l Insuran	ce Committee	and Senator Sm	ith	
SUBJECT:	Financial Tr	ansaction	ns			
DATE:	January 12,	2016	REVISED:			
ANAL	YST	STAF	DIRECTOR	REFERENCE		ACTION
. Johnson		Knuds	on	BI	Fav/CS	
2.				JU		
3.				RC		

Please see Section IX. for Additional Information:

COMMITTEE SUBSTITUTE - Substantial Changes

I. Summary:

Remittance Transfers

CS/SB 260 clarifies that ch. 670, F.S., applies to funds transfer that are remittance transfers under the federal Electronic Funds Transfer Act (EFTA), unless the remittance transfer is also an electronic funds transfer under the EFTA. The bill also provides that the federal EFTA will preempt ch. 670, F.S., in the event any inconsistency exists between ch. 670, F.S., and the EFTA regarding a funds transfer.

Funds transfers are generally large, rapid money transfers between commercial entities involving a series of transactions. The rights and obligations of the commercial parties involved in a funds transfer are governed primarily by ch. 670, F.S. (act), which is Florida's codification of the Uniform Commercial Code (UCC) Article 4A. On the other hand, the federal Electronic Funds Transfer Act (EFTA) governs electronic funds transfers, which are initiated through certain electronic means, such as direct deposits and telephone transfers, to authorize a financial institution to debit or credit a consumer's account. The primary purpose of the EFTA is to provide individual consumer rights. Both the act and the EFTA may apply to a transfer, depending on how the transaction is structured. Effective 2013, the EFTA was amended to add consumer protections for transfers of funds sent from U.S. consumers to individuals or businesses in other countries, known as remittance transfers. Currently, there is uncertainty as to the act's applicability to certain types of remittance transfers.

BILL: CS/SB 260 Page 2

Cancellation of Mortgages

The bill 260 also clarifies the process for cancelling a mortgage. Once a borrower fully repays a mortgage securing his or her property, the lender must cancel the mortgage within 45 days, rather 60 days. The bill also provides that a lender must cancel an open-end mortgage within 45 days of receipt of the borrower's written notice of intent to close the open-end mortgage and full payment of the mortgage. This would allow an open-end mortgage to remain open after the payoff of the mortgage securing the property. Currently, once a borrower fully repays his or her mortgage securing property in Florida, the lender is required to cancel the mortgage within 60 days of payment. This is required regardless of whether the mortgage is open-end, which allows a borrower to borrow new sums of money on the same loan up to a certain limit. The current cancellation restriction can be burdensome on consumers and lending institutions, as a new line of credit must be established each time the consumer seeks additional access to credit.

Consumer Finance Loans and Referral Fees

The bill 260 would permit a licensed consumer finance lender to pay compensation to any person for referring loan applicants to a licensee, only if such amount is not charged directly or indirectly to the borrower. Currently the payment of such compensation is grounds for the Office of Financial Regulation to take disciplinary action against a licensee.

II. Present Situation:

Federal Electronic Funds Transfer Act

In 1978, Congress enacted the federal Electronic Funds Transfers Act (EFTA) to protect individual consumers who are parties to electronic funds transfers. Under the EFTA, electronic funds transfers mean any transfer of funds initiated through certain electronic means that authorize a financial institution to debit or credit a consumer's account. Electronic funds transfers include:

- Transfers through automated teller machines (ATMs);
- Point-of-sale (POS) terminals;
- Automated clearinghouse (ACH) systems;
- Telephone bill-payment plans in which periodic or recurring transfers are contemplated;
- Remote banking programs; and
- Remittance transfers.

However, electronic funds transfers do not include transactions originated by paper instruments, such as checks, and certain other transfers set forth in the EFTA. The EFTA covers topics such as disclosure of fees and limits, error resolution procedures, liability, preauthorized transfers, and receipts.

¹ The EFTA is codified at 15 U.S.C. s. 1693 et seq. The EFTA is implemented in Regulation E at 12 C.F.R. pt. 1005.

² 15 U.S.C. s. 1693a(7).

BILL: CS/SB 260 Page 3

Uniform Commercial Code Article 4A and Chapter 670, F.S.

In 1989, the Uniform Law Commission adopted Uniform Commercial Code (UCC) Article 4A for the states' enactment, and described it as an essential statutory backdrop to promote uniformity, efficiency, and certainty by governing the rights and obligations among the commercial participants in funds transfers and allocating the risk of loss for unauthorized or improperly executed payment orders. At the time the original UCC Article 4A was drafted, the intent was to govern large, rapid money transfers, such as wire transfers, between the commercial parties to a funds transfer, keeping in mind that the primary objective of the EFTA is the provision of individual consumer rights.³

A majority of the states have adopted UCC Article 4A. In 1991, the Florida Legislature adopted the UCC Article 4A through the enactment of ch. 670, F.S. (act), relating to funds transfers.⁴ The act defines "funds transfers" as a series of transactions that begin with the originator's payment order (an unconditional instruction to a bank to pay a fixed amount), made for making payment to the beneficiary of the order.⁵ The funds transfer transaction includes the relationship between intermediary banks that execute and settle the payment order, and concludes upon the ultimate, actual payment to the beneficiary.

Frequently, the EFTA may partially apply to a funds transfer because the transfer is intended to credit a consumer's account in a financial institution. In these cases, the act does not apply to the funds transfer to the extent it is governed by the EFTA.⁶

Remittance Transfers

Consumers transfer tens of billions of dollars from the United States each year. In the United States, remittance transfers sent by nondepository money transmitters, depository institutions, and credit unions are generally subject to federal anti-money laundering laws and restrictions on transfers to or from certain persons. Although remittances can be sent through depository institutions (such as an ACH transaction or a wire transfer), a large number of U.S. remittance transfers are sent through money transmitters, which are regulated primarily by state regulators. Chapter 560, F.S., governs nondepository money services businesses, which include "money transmitters" who receive and transmit currency or monetary value through a broad range of means within the U.S. or to or from the U.S. However, ch. 560, F.S., is a regulatory statute administered by the Office of Financial Regulation, and does not contain specific consumer protections or private remedies. 9

³ 15 U.S.C. s.1693(b). *See also* UNIFORM LAW COMMISSION, *Why States Should Adopt UCC Article 4A*, at http://www.uniformlaws.org/Narrative.aspx?title=Why%20States%20Should%20Adopt%20UCC%20Article%204A (last visited Jan. 7, 2016).

⁴ Ch. 91-70, Laws of Fla.

⁵ Sections 670.103(1)(c) and 670.104(1), F.S.

⁶ Section 670.108, F.S., Business Law Section of the Florida Bar, *White Paper in Support of the Proposed Amendment to UCC Section 670.108* (on file with the Florida Senate Committee on Banking and Insurance).

⁷ 77 FR 6194 (Feb. 11, 2012).

⁸ Section 560.103(23), F.S.

⁹ Ch. 560, F.S., does require money transmitter licensees to maintain a corporate surety bond or a collateral deposit to ensure a source of recovery for aggrieved claimants. Section 560.209, F.S.

BILL: CS/SB 260 Page 4

On the federal level, wire transfers and transfers sent by money transmitters have generally fallen outside of the scope of the EFTA and its implementing rule, Regulation E. Until 2010, no federal consumer protection law directly regulated foreign remittance transfers, which can be sent through depository institutions as well as money transmitters. In 2010, the federal Dodd-Frank Wall Street Reform and Consumer Protection Act¹⁰ was signed into law. Among many changes, Dodd-Frank amended the EFTA to create new compliance requirements for remittance transfers. The rule defines a "remittance transfer" to mean the electronic transfer of funds requested by a sender to a designated recipient that is sent by a remittance transfer provider. The term applies regardless of whether the sender holds an account with the remittance transfer provider, and regardless of whether the transaction is an electronic fund transfer. Similar to the other consumer protections in the EFTA, these new remittance regulations require certain protections for the sending consumer, including disclosures, error resolution procedures, cancellation and refund policies, and a remittance transfer provider's liability for the acts of its agents.

Under the EFTA, not all remittance transfers qualify as an "electronic funds transfer," raising questions about the applicability of the EFTA. This could occur, for example, if the transfer permits payment in cash and does not instruct nor authorize a financial institution to credit a consumer account in a financial institution. The Uniform Law Commission expressed concern that absent a change to UCC Article 4A, there could be legal uncertainty for some remittance transfers currently governed by Article 4A, particularly for industry participants. The Consumer Financial Protection Bureau, in its proposed remittance transfer rules (Regulation E), also noted the uncertainty raised for traditional cash-based remittances sent through money transmitters (which have not been covered by the EFTA) and international wire transfers, which are not electronic funds transfers. ¹⁴

In 2012, the Uniform Law Commission proposed an amendment to UCC Article 4. A majority of states have adopted this amendment.¹⁵ The amendment provides an affirmative statement of the act's applicability to remittance transfers that are not electronic funds transfers under the EFTA. Without this amendment, neither the federal EFTA nor UCC Article 4A (as codified in the act) will apply to some aspects of remittance transfers, and the result would be no statutory rules for remittance transfers that may involve mistaken addresses or payees, duties of intermediaries, and other issues beyond the initial sending of the transfer.¹⁶

¹⁰ Pub. L. 111-203, H.R. 4173, commonly referred to as "Dodd-Frank."

¹¹ Section 1073 of Dodd-Frank created Section 919 of the EFTA, relating to remittance transfers. Section 919 is codified at 15 U.S.C. s. 1693o-1. Dodd-Frank transferred EFTA rulemaking authority from the Board of Governors of the Federal Reserve System to the Consumer Financial Protection Bureau (CFPB). The CFPB's remittance transfer rule became effective on October 28, 2013. The CFPB's final remittance transfer rule was codified as new subpart B to Regulation E, 12 C.F.R. ss. 1005.30-1005.36.

¹² 12 CFR s. 1005.30(e).

¹³ Uniform Law Commission, *UCC Article 4A Amendments (2012) Summary*, at http://www.uniformlaws.org/ActSummary.aspx?title=UCC%20Article%204A%20Amendments%20(2012) (last visited Jan. 7, 2016).

¹⁴ Electronic Fund Transfers (Regulation E), Final Rule and Proposed Rule, 77 FR 6211-6212 (Feb. 7, 2012) (codified at 12 C.F.R. pt. 1005).

¹⁵ Uniform Law Commission, *UCC Article 4A Amendments (2012): Enactment Status Map*, at http://www.uniformlaws.org/Act.aspx?title=UCC Article 4A Amendments (2012) (last visited Jan. 7, 2016). ¹⁶ See supra note 13.

Cancellation of Mortgages

Under current law, a lender must cancel a mortgage within 60 days after it has been paid in full. The statute does not distinguish as to different types of mortgages, such as open-end mortgages and home equity lines of credit, and does not provide any exceptions. The Florida Statutes do not define the term, "open-end mortgages. In the context of the financial services industry, these products generally allow borrowers to draw cash, up to the maximum credit limit, and then as the borrower pays down the balance of the loan, the borrower can draw cash again up to the limit. A home equity line of credit is a form of revolving credit in which the home serves as collateral. In contrast, "closed-end mortgages" disburse the entire loan amount upfront to or on behalf of the borrower and do not allow future redraws of credit. 18

According to the Florida Bankers Association, open-end lines of credit provide flexibility to consumers by allowing continual access to their home equity by paying the mortgage in full and then having the ability to access the equity when and if it is needed again by the consumer. Under current law, lenders must cancel "any mortgage" upon payoff and must release the lien without exception. This undermines the purpose of open-end mortgages and creates costly and burdensome work for both the consumer and the lender each time the consumer seeks new access to credit secured by the home. ¹⁹ Surrounding states such as Alabama, Georgia, Mississippi, and North Carolina have laws requiring that open-end mortgages and similar lines of credit be cancelled only upon the borrower's full payment and written notice to the lender requesting termination of the open-end mortgage. ²⁰

Consumer Finance Loans

The Division of Consumer Finance of the Florida Office of Financial Regulation (OFR) is responsible for the licensure and regulation of nondepository financial service entities and individuals. One of the regulatory programs, administered by OFR, is the Florida Consumer Finance Act (act),²¹ which sets forth licensing requirements for consumer finance lenders and the terms and conditions under which a consumer finance loan is permitted in Florida. The act sets forth maximum interest rates for a consumer finance loan, which is a loan of money, credit, goods, or a provision of a line of credit, in an amount or to a value of \$25,000 or less at an interest rate greater than 18 percent per annum.²²

¹⁷ Section 701.03, F.S.

¹⁸ Consumer Financial Protection Bureau, *Ask CFPB: What is a second mortgage loan or "junior-lien"*? Available at http://www.consumerfinance.gov/askcfpb/105/what-is-a-second-mortgage-loan-or-junior-lien.html (last visited Jan. 6, 2016). Additionally, Regulation Z, which implements the federal Truth in Lending Act, defines "open-end credit" as "consumer credit extended by a credit under a plan in which: (1) The creditor reasonably contemplates repeated transactions; (2) The creditor may impose a finance charge from time to time on an outstanding unpaid balance; and (3) The amount of credit that may be extended to the consumer during the term of the plan (up to any limit set by the creditor) is generally made available to the extent that any outstanding balance is repaid. 12 C.F.R. s. 226.2(20).

¹⁹ E-mail from the Florida Bankers Association, SB 260, Financial Transactions (Sept. 28, 2015) (on file with Senate Committee on Banking and Insurance).

²⁰ Ala. Code 1975 s. 35-10-26; Ga. Code Ann. s. 44-14-3; Miss. Code Ann. s. 89-5-21; N.C.G.S.A. s. 45-36.9.

²¹ Ch. 516, F.S.

²² Section 516.01(2), F.S.

The act provides the grounds for denial of a license of other disciplinary action by the OFR. In particular, s. 516.07(1)(k), F.S, provides that it is grounds for administrative action, for any person to pay money or anything else of value, either directly or indirectly, to any person as compensation, inducement, or reward for referring a loan applicant to a licensed consumer finance lender.

III. Effect of Proposed Changes:

Section 1 amends s. 670.108, F.S., and adopts the Uniform Law Commission's 2012 amendment, which clarifies that the act applies to funds transfers that are remittance transfers as defined in the EFTA, unless the remittance transfer is an electronic funds transfer, which would be covered by EFTA. The bill provides that if there is any inconsistency between a funds transfer under the act and the EFTA, the EFTA will govern the inconsistency. This provision is consistent with language in the EFTA providing that state law is preempted only if it is inconsistent with the EFTA or Regulation E, and then only to the extent of the inconsistency.²³

Section 2 amends s. 701.03, F.S., to clarify that a mortgage or assignee's duty to cancel a mortgage is triggered 45 days after full payment of the amount due under a promissory note secured by a mortgage. The bill also provides that this section does not apply to any existing or future open-end mortgages, unless otherwise stated in the loan agreement. After satisfying the mortgage, the borrower may close the open-end mortgage if he or she provides written notice to the mortgage or assignee of the intent to close the open-end mortgage. If these conditions are met, the mortgagee or assignee must cancel the open-end mortgage within 45 days after receipt of the notice.

Section 3 amends s. 516.07, F.S., to permit a licensed consumer finance lender to pay money or anything else of value, directly or indirectly, to any person as compensation, inducement, or reward for referring loan applicants to a licensee, only if such amount is not charged directly or indirectly to the borrower. Currently the payment of such compensation is grounds for the Office of Financial Regulation to take disciplinary action against a licensee.

Section 4 provides this act applies to remittance transfers initiated on or after July 1, 2016.

Section 5 provides the act is effective July 1, 2016.

IV. Constitutional Issues:

A.	Municipality/County Mandates Restrictions:
	None.

B. Public Records/Open Meetings Issues:

None.

²³ 15 U.S.C. s. 1693q.

C. Trust Funds Restrictions:

None.

V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

B. Private Sector Impact:

The bill's clarification of the coverage of ch. 670, F.S., to remittance transfers may provide greater operational efficiency for remittance transfer providers and intermediary institutions. In addition, the bill's provision to allow an open-end mortgage to remain open after a borrower pays off the amount due under a promissory note secured by a mortgage may reduce administrative costs for lenders and borrowers.

C. Government Sector Impact:

None.

VI. Technical Deficiencies:

None.

VII. Related Issues:

None.

VIII. Statutes Affected:

This bill substantially amends the following sections of the Florida Statutes: 516.07, 670.108, and 701.03.

IX. Additional Information:

A. Committee Substitute – Statement of Substantial Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

CS by Banking and Insurance on January 11, 2015:

The CS:

- Allows a licensed consumer finance lender to pay compensation to any person for referring loan applicants to a licensee, only if such amount is not charged directly or indirectly to the borrower.
- Requires a lender to cancel a mortgage within 45 days instead of 60 days if certain conditions are met.

• Provides that s. 701.03, F.S., relating to the cancellation of mortgages, does not apply to any existing or future open-end mortgage unless otherwise stated in the loan agreement.

• Clarifies that the act applies to remittance transfers made on or after July 1, 2016, the effective date of the bill.

B. Amendments:

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.

878296

LEGISLATIVE ACTION Senate House Comm: RCS 01/11/2016

The Committee on Banking and Insurance (Smith) recommended the following:

Senate Amendment (with title amendment)

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Delete lines 37 - 46

and insert:

701.03 Cancellation.-When Whenever the amount of money due under a promissory note secured by on any mortgage is shall be fully paid, the mortgagee or assignee shall, within 45 $\frac{60}{100}$ days after satisfaction of the mortgage, thereafter cancel the mortgage same in the manner provided by law. This section does not apply to any existing or future open-ended mortgage unless



11 otherwise stated in the loan agreement. If, after fully 12 satisfying the mortgage, the borrower provides written notice of 13 his or her intent to close the open-ended mortgage, the 14 mortgagee or assignee shall cancel the open-ended mortgage 15 within 45 days after receiving the notice. Section 3. Paragraph (k) of subsection (1) of section 16 17 516.07, Florida Statutes, is amended to read: 18 516.07 Grounds for denial of license or for disciplinary 19 action.-20 (1) The following acts are violations of this chapter and 21 constitute grounds for denial of an application for a license to 22 make consumer finance loans and grounds for any of the 23 disciplinary actions specified in subsection (2): 24 (k) Paying money or anything else of value, directly or indirectly, to any person as compensation, inducement, or reward 25 for referring loan applicants to a licensee, if such amount is 26 27 charged directly or indirectly to the borrower. 28 Section 4. This act applies to remittance transfers 29 initiated on or after July 1, 2016. Section 5. This act shall take effect July 1, 2016. 30 31 32 ------ T I T L E A M E N D M E N T --------33 And the title is amended as follows: Delete lines 9 - 13 34 and insert: 35 36 amending s. 701.03, F.S.; providing that a requirement 37 that certain mortgages be cancelled within a specified timeframe of satisfaction does not apply to existing 38

or future open-ended mortgages unless the requirement

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is specified in the loan agreement; requiring that an open-ended mortgage be cancelled within a specified timeframe if the borrower provides written notice of his or her intent to close the open-ended mortgage; amending s. 516.07, F.S.; revising the grounds for denial of an application for a license to make consumer finance loans; providing applicability; providing an effective date.

By Senator Smith

31-00235-16 2016260

A bill to be entitled An act relating to financial transactions; amending s. 670.108, F.S.; revising applicability; providing that ch. 670, F.S., governs certain funds transfers that are remittance transfers; providing that the federal Electronic Fund Transfer Act governs any inconsistency 10 11

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between a funds transfer made under the federal act and a funds transfer made under ch. 670, F.S.; amending s. 701.03, F.S.; requiring that an open-end mortgage be cancelled within a specified timeframe if the borrower provides written notice of his or her intent to close the open-end mortgage; providing an 12 effective date. 13

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 670.108, Florida Statutes, is amended to read:

670.108 Relationship to Electronic Fund Transfer Act Exclusion of consumer transactions governed by federal law .-

- (1) Except as provided in subsection (2), this chapter does not apply to a funds transfer any part of which is governed by the Electronic Fund Transfer Act of 1978 (Title XX, Pub. L. No. 95-630, 92 Stat. 3728, 15 U.S.C. ss. 1693 et seq.), as amended from time to time.
- (2) This chapter applies to a funds transfer that is a remittance transfer as defined in the Electronic Fund Transfer Act, 15 U.S.C. s. 1693o-1, as amended from time to time, unless the remittance transfer is an electronic funds transfer as

Page 1 of 2

CODING: Words stricken are deletions; words underlined are additions.

Florida Senate - 2016 SB 260

2016260

30	defined in the Electronic Fund Transfer Act, 15 U.S.C s. 1693a,
31	as amended from time to time.
32	(3) If there is an inconsistency between a funds transfer
33	under this chapter and the Electronic Fund Transfer Act, the
34	Electronic Fund Transfer Act governs the inconsistency.
35	Section 2. Section 701.03, Florida Statutes, is amended to
36	read:
37	701.03 Cancellation.—When Whenever the amount of money due
38	on any mortgage is shall be fully paid, the mortgagee or
39	assignee shall, within 60 days of full payment, thereafter
40	cancel the <u>mortgage</u> same in the manner provided by law. <u>This</u>
41	section does not apply to an open-end mortgage unless, after
42	fully paying the mortgage, the borrower provides written notice
43	of his or her intent to close the open-end mortgage. If such
44	notice is given, the mortgagee or assignee shall cancel the
45	open-ended mortgage within 60 days after receiving the notice.
46	Section 3. This act shall take effect July 1, 2016.

31-00235-16

Page 2 of 2

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

1/11/1	6	opios of this form to the ochator	or condito i foressional o	can conducting the meeting)	260
M	eeting Date				Bill Number (if applicable)
Topic	Financial Transactions			Amend	lment Barcode (if applicable)
Name	Greg Black				
Job Tit	tle Attorney				
Addres	119 S. Monroe Street, Su	uite 200		Phone (850)205	9000
	Street			•	
	Tallahassee	FL	32312	Email greg.black	@mhdfirm.com
	City	State	Zip		
Speaki	ng: 🚺 For Against	Information		peaking: In Suir will read this informa	•• —
Re	presenting Business Law 9	Section of the Florida E	Bar		
Appea	ring at request of Chair:	Yes 🗸 No	Lobbyist regist	ered with Legislat	ure: Yes No
	is a Senate tradition to encoura . Those who do speak may be				

This form is part of the public record for this meeting.

S-001 (10/14/14)

APPEARANCE RECORD

Meeting Date (Deliver BOTH copie	s of this form to the Senato	r or Senate Professional St	aff conducting the meeting)	SBZ60
Topic FINANCIAL -		TIONS	Amend	Bill Number (if applicable) ment Barcode (if applicable)
NameStever Z	DYAL			
Job Title				
Address 123 S. CACE	1000 2	T.	Phone 850.	-510-628b
City	F C State	3230 s	Email SDyxC	2 Dysloonsulfing
Speaking: For Against	Information	, Waive Sp (The Chair	eaking: In Sup	tion into the record)
Representing Plonida	FINANCI	A SORVE	CO-S ASSE	DC .
Appearing at request of Chair:	Yes No	Lobbyist registe	ered with Legislatu	ıre: Yes No
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This form is part of the public record for			·	S-001 (10/14/14)

APPEARANCE RECORD

Dan 11 2016 (Deliver BOTH copies of this form to the Senator or Senate Professional S	Staff conducting the meeting)
Meeting Date	Bill Number (if applicable)
Topic Financial Transactions	Amendment Barcode (if applicable)
Name Kim Sionkos (see-om-cos)	
Job Title VP Gov. Kelations	
Address 1001 Thomasville Road	Phone 561-317-4704
	Email KSIOMKOS Eflorida
Speaking: Against Information Waive Speaking:	peaking: In Support Against ir will read this information into the record.)
Representing Handa Bankus Assac.	
Appearing at request of Chair: Yes No Lobbyist registe	ered with Legislature: Yes No
While it is a Senate tradition to encourage public testimony, time may not permit all meeting. Those who do speak may be asked to limit their remarks so that as many	persons wishing to speak to be heard at this persons as possible can be heard.
This form is part of the public record for this meeting.	S-001 (10/14/14)

APPEARANCE RECORD

Jan. 11 H 2016 (Deliver BOTH copies of this form to the Senato	or or Senate Professional S	Staff conducting	the meeting)
Meeting Date Topic Financial Transfer Name KIM Siomkos			Bill Number (if applicable & 7 \$ 29 6 Amendment Barcode (if applicable
Job Title VP of Gov. Relations			
Address 1001 Thomasville 2d.	Suite 201	Phone	561-317-4709
Tallahassee FL City State	32308	Email_	KSIOMKOS Eflonda
Speaking: For Against Information		_	In Support Against this information into the record.)
Representing Florida Bankers Associ	aation		
Appearing at request of Chair: Yes No	Lobbyist regist	ered with	Legislature: Yes
While it is a Senate tradition to encourage public testimony, timeeting. Those who do speak may be asked to limit their rema	ne may not permit all orks so that as many	persons w persons as	ishing to speak to be heard spossible can be heard.
This form is part of the public record for this meeting.			S-00

The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

	Prepared	By: The Pro	fessional Staff of	the Committee on	Banking and Ins	surance
BILL:	SB 908					
INTRODUCER:	Senator Lee					
SUBJECT:	Organization of the Department of Financial Services					
DATE:	January 1	1, 2016	REVISED:			
ANAL	YST	STAFI	F DIRECTOR	REFERENCE		ACTION
1. Billmeier		Knuds	on	BI	Favorable	
2.				AGG		
3.				AP		

I. Summary:

SB 908 changes the organization of the Department of Financial Services ("DFS"). The bill gives the Chief Financial Officer ("CFO") the authority to establish any division, bureau, or office of the department that the CFO deems necessary to promote the effective and efficient operation of the DFS. The bill does not change the review and approval process of the Department of Management Services and the Executive Office of the Governor.

The bill repeals the statutory requirement to establish the following divisions, offices, and bureaus:

- The Division of Administration;
- The Division of Legal Services;
- The Division of Information Systems;
- The Bureau of Unclaimed Property;
- The Office of Fiscal Integrity.

The DFS will continue to perform the functions but the CFO will have the authority to determine the organizational placement of those functions within the DFS.

The bill renames the Division of Insurance Fraud as the Division of Investigative and Forensic Services. The new division will perform the investigative functions currently performed by the Division of Insurance Fraud, the Office of Fiscal Integrity, and the Division of State Fire Marshal. The bill repeals the Strategic Markets Research and Assessment Unit, which is currently neither active nor funded.

This bill allows the DFS to use funds in the Anti-Fraud Reward Program, which provides rewards to persons who report insurance fraud, to provide rewards for the reporting of arson-related crimes and other crimes investigated by the State Fire Marshal.

The bill provides that the DFS rulemaking authority relating to unclaimed property includes property reported to the CFO pursuant statutes relating to unclaimed funds from certain judicial, probate, and guardianship proceedings.

II. Present Situation:

The CFO is a member of the Cabinet¹ and serves as the chief fiscal officer of the state. The CFO is agency head of the DFS.² The DFS is organized in fourteen divisions and some specialized offices. The divisions are:

- The Division of Accounting and Auditing, which includes the Bureau of Unclaimed Property and the Office of Fiscal Integrity;
- The Division of State Fire Marshal;
- The Division of Risk Management;
- The Division of Treasury;
- The Division of Insurance Fraud;
- The Division of Rehabilitation and Liquidation;
- The Division of Insurance Agent and Agency Services;
- The Division of Consumer Services;
- The Division of Workers' Compensation;
- The Division of Administration;
- The Division of Legal Services;
- The Division of Information Systems;
- The Division of Funeral, Cemetery, and Consumer Services;
- The Division of Public Assistance Fraud.³

Section 20.04, F.S., provides for the establishment of divisions, bureaus, sections, or subsections within a state department. A department head may recommend the establishment of additional divisions, bureaus, sections, and subsections to promote efficient and effective operation of the department.⁴ The Department of Management Services and the Executive Office of the Governor review and approve reorganization requests.⁵

Bureau of Unclaimed Property

Chapter 717, Florida Statutes, governs the disposition of unclaimed property and requires the DFS to administer the statute. Currently, the DFS holds unclaimed property accounts valued at more than \$1 billion from dormant accounts in financial institutions, insurance and utility companies, securities, trust holdings, and unclaimed safe deposit boxes. The Bureau of Unclaimed Property within the DFS is the division responsible for administering ch. 717, F.S.⁶

¹ See Art. IV, s. 4, Fla. Const.

² See s. 20.121(1), F.S.

³ See s. 20.121(2), F.S.

⁴ See s. 20.04(7)(b), F.S.

⁵ See s. 20.04(7)(c), F.S.

⁶ See https://www.fltreasurehunt.org/ (discussing the Bureau of Unclaimed Property)(last accessed January 4, 2016).

The Office of Fiscal Integrity

The Office of Fiscal Integrity is a criminal justice agency within the DFS whose mission is to detect and investigate the misappropriation or misuse of state assets. The office performs functions related to the duty of the CFO to examine, audit, adjust, and settle the accounts of all state officers and any other person who has received state funds or moneys. The Office of Fiscal Integrity has sworn law enforcement officers on staff to conduct investigations or provide investigative assistance to other law enforcement agencies. Before the other law enforcement agencies.

Division of Insurance Fraud

The Division of Insurance Fraud investigates various types of insurance fraud including PIP fraud, workers' compensation fraud, vehicle fraud, application fraud, licensee fraud, homeowner's insurance fraud, and healthcare fraud. The Division is directed by statute to investigate fraudulent insurance acts, violations of the Unfair Insurance Trade Practices Act, false and fraudulent insurance claims, and willful violations of the Florida Insurance Code and rules adopted pursuant to the code. The Division employs sworn law enforcement officers to investigate insurance fraud. In fiscal year 2014/2015, the division received 17,392 referrals.

Division of Consumer Services

The Division of Consumer Services within DFS is created by s. 20.121, F.S., and deals with consumer issues and complaints related to the jurisdiction of the DFS and the Office of Insurance Regulation ("OIR"). The Division:

- Receives inquiries and complaints from consumers;
- Prepares and disseminates information as the DFS deems appropriate to inform or assist consumers;
- Provides direct assistance and advocacy for consumers; and
- Reports potential violations of law or applicable rules by a person or entity licensed by the DFS or the OIR to appropriate division within DFS or the OIR, as appropriate.¹⁴

Strategic Markets Research and Assistance Unit

Section 20.121, F.S., creates the Strategic Markets Research and Assessment Unit within the DFS. It requires the CFO or his or her designee to report quarterly to the Cabinet, the President of the Senate, and the Speaker of the House of Representatives on the status of the state's financial services markets. The CFO must also provide findings and recommendations regarding

Division of Insurance Fraud Annual Report Fiscal Year 2014-2015 at p. 4 (on file with Committee on Banking and Insurance).

⁷ Section 17.04, F.S.

⁸ See http://www.myfloridacfo.com/Division/AA/StateAgencies/OfficeofFiscalIntegrity.htm#.VQCOFPnF8eE (last accessed January 4, 2016).

⁹ See http://www.myfloridacfo.com/Division/Fraud/#.VQDPuPnF8eF (last accessed January 4, 2016).

¹⁰ Section 626.9541, F.S.

¹¹ Section 817.234, F.S.

¹² Section 624.15, F.S.

¹³ See

¹⁴ See s. 20.121(2)(h), F.S.

regulatory and policy changes to the Cabinet, the President of the Senate, and the Speaker of the House of Representatives. According to the DFS, the unit has not functioned since before 2010 and funding was discontinued in 2009. ¹⁵

Anti-Fraud Reward Program

Section 626.9892, F.S., creates the Anti-Fraud Reward Program within the DFS. The program is funded from the Insurance Regulatory Trust Fund. The programs allows the DFS to provide rewards of up to \$25,000 to persons providing information leading to the arrest and conviction of persons convicted of crimes investigated by the Division of Insurance Fraud. The program was established in 1999 and has paid over \$365,000 in rewards.

Division of the State Fire Marshal

State law on fire prevention and control is provided in Chapter 633, F.S. Section 633.104, F.S., designates the CFO as the State Fire Marshal, operating through the Division of the State Fire Marshal. Pursuant to this authority, the State Fire Marshal regulates, trains, and certifies fire service personnel, investigates the causes of fires, enforces arson laws, regulates the installation of fire equipment, conducts firesafety inspections of state property, develops firesafety standards, provides facilities for the analysis of fire debris, and operates the Florida State Fire College.

III. Effect of Proposed Changes:

Reorganization of the DFS

Sections 1 and 2 of this bill allow the CFO, rather than the Division of Accounting and Auditing, to conduct investigations and refer information that shows a potential violation of statute to appropriate enforcement agencies and allows the CFO to keep information related to an investigation confidential. These changes are being made because investigation functions currently in the Division of Accounting and Auditing are being transferred to the Division of Investigative and Forensic Services. 19

Section 3 makes various changes to the organization of the DFS. The bill gives the CFO the authority to establish any division, bureau, or office of the department as the CFO deems necessary to promote the effective and efficient operation of the DFS pursuant to s. 20.04, F.S. The bill does not change the review and approval process of s. 20.04, F.S.

The bill repeals the statutory requirement to establish the following divisions, offices, and bureaus:

- The Division of Administration;
- The Division of Legal Services;

¹⁵ See Department of Financial Services, SB 908 Analysis (December 8, 2015)(on file with the Senate Committee on Banking and Insurance).

¹⁶ Crimes include workers compensation fraud, violations of the Florida Insurance Code, and insurance fraud.

¹⁷ See http://www.myfloridacfo.com/sitePages/agency/dfs.aspx (last accessed on January 5, 2016).

¹⁸ The bill does not create a new public records exemption.

¹⁹ See Department of Financial Services, SB 908 Analysis (December 8, 2015).

- The Division of Information Systems;
- The Division of Insurance Fraud;
- The Bureau of Unclaimed Property;
- The Office of Fiscal Integrity.

The DFS will continue to perform the functions currently performed by the Divisions of Administration, Legal Services, and Information Services. The CFO will have the authority to determine the organizational placement of those functions within the DFS.

The bill requires the creation of two new divisions. The bill requires the DFS to create a Division of Investigative and Forensic Services and Division of Unclaimed Property. The Division of Investigative and Forensic Services is created, replacing the Division of Insurance Fraud. The new division will perform the investigative functions currently performed by the Division of Insurance Fraud, the Office of Fiscal Integrity, and the Division of State Fire Marshal. The Division of Unclaimed Property will perform the functions currently performed by the Bureau of Unclaimed Property.

Sections 6 through **24** and **44** amend various statutes to reflect the name change from the Division of Insurance Fraud to the Division of Investigative and Forensic Services.

Sections 37-42 amend various statutes to replace references to the Bureau of Unclaimed Property with the Division of Unclaimed Property.

Section 26-36 transfer many investigatory, enforcement, and rulemaking functions currently performed by the State Fire Marshal to the Division of Investigative and Forensic Services.

The Strategic Markets Research and Assessment Unit, which is currently neither active nor funded, is repealed.

Division of Consumer Services Statute

Sections 4 and 5 of this bill move statutory references to the duties of the Division of Consumer Services from s. 20.121, F.S., to the Insurance Code at s. 624.307, F.S., and provide conforming changes.

State Fire Marshal

Section 15 of this bill allows the DFS to give rewards under the Anti-Fraud Reward Program to persons who provide information leading to the arrest and conviction of persons who violate statutes currently investigated by the State Fire Marshal. Crimes include making false reports regarding explosives or arson (s. 790.164, F.S.), planting a "hoax" bomb (s. 790.165, F.S.), crimes related to weapons of mass destruction (s. 790.166, F.S.), arson resulting in injury to a firefighter (s. 806.031, F.S.), preventing extinguishment of a fire (s. 806.10, F.S.), crimes relating to fire bombs (s. 806.111), and burning to defraud an insurer (s. 817.233, F.S.).

Currently, section 282.709, F.S., creates the Joint Task Force on State Agency Law Enforcement Communications (task force) to advise the Department of Management Services of member

agency needs relating to the planning, designing, and establishment of the statewide communication system.²⁰ One of the members of the task force is a representative of the State Fire Marshal appointed by the State Fire Marshal.

Section 25 of the bill provides that the representative will be a representative of the Division of the Investigative and Forensic Services and will be appointed by the CFO.

Rulemaking

Section 43 provides that the DFS rulemaking authority relating to unclaimed property includes property reported to the CFO pursuant to s. 43.19, F.S., relating to unclaimed funds paid to the court, s. 45.032, F.S., relating to the disposition of surplus funds after a judicial sale, s. 732.107, F.S., relating to unclaimed funds in intestate probate proceedings, s. 733.816, F.S., relating to unclaimed funds held by personal representatives in probate proceedings, and s. 744.534, F.S., relating to unclaimed funds in guardianship proceedings.

Effective Date

Section 45 of this bill provides an effective date of July 1, 2016.

IV. Constitutional Issues:

A.	Municipality/County Mandates Restrictions:
	None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

V. Fiscal Impact Statement:

A.	Tax/Fee	Issues:
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None.

B. Private Sector Impact:

None.

C. Government Sector Impact:

None.

²⁰ See s. 282.709(2), F.S.

VI. Technical Deficiencies:

None.

VII. Related Issues:

None.

VIII. Statutes Affected:

This bill substantially amends the following sections of the Florida Statutes: 17.04, 17.0401, 20.121, 624.26, 624.307, 16.59, 400.9935, 409.91212, 440.105, 440.1051, 440.12, 624.521, 626.016, 626.989, 626.9892, 626.9893, 626.9894, 626.99278, 627.351, 627.711, 627.736, 627.7401, 631.156, 641.30, 282.709, 552.113, 552.21, 633.112, 633.114, 633.122, 633.126, 633.422, 633.508, 633.512, 633.518, 791.013, 538.32, 717.1241, 717.1323, 717.1351, 717.1400, 717.138, and 932.7055.

IX. Additional Information:

A. Committee Substitute – Statement of Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

None.

B. Amendments:

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.

By Senator Lee

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A bill to be entitled An act relating to organization of the Department of Financial Services; amending ss. 17.04 and 17.0401, F.S.; authorizing the Chief Financial Officer, rather than the Division of Accounting and Auditing, to audit and adjust accounts of officers and those indebted to the state; making conforming changes; reordering and amending s. 20.121, F.S.; revising the divisions and the location of bureaus within the divisions; revising the functions of the department; providing duties for the Division of Investigative and Forensic Services; authorizing the Chief Financial Officer to establish divisions, bureaus, and offices of the department; amending s. 624.26, F.S.; conforming a provision to changes made by the act; amending s. 624.307, F.S.; providing powers and duties of the Division of Consumer Services; authorizing the division to impose certain penalties; authorizing the department to adopt rules relating to the division; providing for construction; amending ss. 16.59, 400.9935, 409.91212, 440.105, 440.1051, 440.12, 624.521, 626.016, 626.989, 626.9892, 626.9893, 626.9894, 626.99278, 627.351, 627.711, 627.736, 627.7401, 631.156, and 641.30, F.S., relating to the renaming of the Division of Insurance Fraud; conforming provisions to changes made by the act; making technical changes; amending ss. 282.709, 552.113, 552.21, 633.112, 633.114, 633.122, 633.126, 633.422, 633.508, 633.512, 633.518, and 791.013, F.S., relating to the transfer of certain functions to the

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30	Division of Investigative and Forensic Services;
31	conforming provisions to changes made by the act;
32	amending ss. 538.32, 717.1241, 717.1323, 717.135,
33	717.1351, and 717.1400, F.S., relating to the renaming
34	of the Bureau of Unclaimed Property; conforming
35	provisions to changes made by the act; making
36	technical changes; amending s. 717.138, F.S.;
37	specifying rulemaking authority of the department;
38	amending s. 932.7055, F.S.; conforming provisions to
39	changes made by the act; providing an effective date.
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41	Be It Enacted by the Legislature of the State of Florida:
42	
43	Section 1. Section 17.04, Florida Statutes, is amended to
44	read:
45	17.04 To audit and adjust accounts of officers and those
46	indebted to the state.—The Chief Financial Officer, using
47	generally accepted auditing procedures for testing or sampling,
48	shall examine, audit, adjust, and settle the accounts of all the
49	officers of this state, and any other person in anywise
50	entrusted with, or who may have received any property, funds, or
51	moneys of this state, or who may be in anywise indebted or
52	accountable to this state for any property, funds, or moneys,
53	and require such officer or persons to render full accounts
54	thereof, and to yield up such property or funds according to
55	law, or pay such moneys into the treasury of this state, or to
56	such officer or agent of the state as may be appointed to
57	receive the same, and on failure so to do, to cause to be
58	instituted and prosecuted proceedings, criminal or civil, at law

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or in equity, against such persons, according to law. The <u>Chief Financial Officer Division of Accounting and Auditing</u> may conduct investigations within or outside of this state as it deems necessary to aid in the enforcement of this section. If during an investigation the <u>Chief Financial Officer division</u> has reason to believe that any criminal statute of this state has or may have been violated, the <u>Chief Financial Officer division</u> shall refer any records tending to show such violation to state or federal law enforcement or prosecutorial agencies and shall provide investigative assistance to those agencies as required.

Section 2. Section 17.0401, Florida Statutes, is amended to read:

17.0401 Confidentiality of information relating to financial investigations.-Except as otherwise provided by this section, information relative to an investigation conducted by the Chief Financial Officer Division of Accounting and Auditing pursuant to s. 17.04, including any consumer complaint, is confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution until the investigation is completed or ceases to be active. Any information relating to an investigation conducted by the division pursuant to s. 17.04 shall remain confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution after the division's investigation is completed or ceases to be active if the Chief Financial Officer division submits the information to any law enforcement or prosecutorial agency for further investigation. Such information shall remain confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution until

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88	that agency's investigation is completed or ceases to be active.
89	For purposes of this section, an investigation shall be
90	considered "active" so long as the Chief Financial Officer
91	division or any law enforcement or prosecutorial agency is
92	proceeding with reasonable dispatch and has a reasonable good
93	faith belief that the investigation may lead to the filing of an
94	administrative, civil, or criminal proceeding. This section
95	shall not be construed to prohibit disclosure of information
96	that is required by law to be filed with the Department of
97	Financial Services or the Office of Financial Regulation and
98	that, but for the investigation, would otherwise be subject to
99	public disclosure. Nothing in this section shall be construed to
100	prohibit the Chief Financial Officer division from providing
101	information to any law enforcement or prosecutorial agency. Any
102	law enforcement or prosecutorial agency receiving confidential
103	information from the Chief Financial Officer division in
104	connection with its official duties shall maintain the
105	confidentiality of the information as provided for in this
106	section.
107	Section 3. Subsection (2) of section 20.121, Florida
108	Statutes, is reordered and amended, and subsection (6) of that
109	section is amended, to read:
110	20.121 Department of Financial Services.—There is created a
111	Department of Financial Services.
112	(2) DIVISIONS.—The Department of Financial Services shall
113	consist of the following divisions <u>and office</u> :
114	(a) The Division of Accounting and Auditing, which shall
115	include the following bureau and office:
116	1. The Bureau of Unclaimed Property.

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2. The Office of Fiscal Integrity which shall function as a criminal justice agency for purposes of ss. 943.045-943.08 and shall have a separate budget. The office may conduct investigations within or outside this state as the bureau deems necessary to aid in the enforcement of this section. If during an investigation the office has reason to believe that any criminal law of this state has or may have been violated, the office shall refer any records tending to show such violation to state or federal law enforcement or prosecutorial agencies and shall provide investigative assistance to those agencies as required.

(i) (b) The Division of State Fire Marshal.

(h) (c) The Division of Risk Management.

 $\underline{\text{(j)}}$ The Division of Treasury, which shall include a Bureau of Deferred Compensation responsible for administering the Government Employees Deferred Compensation Plan established under s. 112.215 for state employees.

(k) The Division of Unclaimed Property.

(e) The Division of Investigative and Forensic Services, which shall include the Bureau of Forensic Services and the Bureau of Fire and Arson Investigations, and which shall function as a criminal justice agency for purposes of ss. 943.045-943.08. The division may conduct investigations within or outside of this state as it deems necessary. If, during an investigation, the division has reason to believe that any criminal law of this state has or may have been violated, it shall refer any records tending to show such violation to state or federal law enforcement or prosecutorial agencies and shall provide investigative assistance to those agencies as required

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146	Insurance Fraud.
147	$\underline{\text{(g)}}$ (f) The Division of Rehabilitation and Liquidation.
148	(d) (g) The Division of Insurance Agent and Agency Services.
149	(b) (h) The Division of Consumer Services.
150	1. The Division of Consumer Services shall perform the
151	following functions concerning products or services regulated by
152	the department or by the Office of Insurance Regulation:
153	a. Receive inquiries and complaints from consumers.
154	b. Prepare and disseminate such information as the
155	department deems appropriate to inform or assist consumers.
156	c. Provide direct assistance and advocacy for consumers who
157	request such assistance or advocacy.
158	d. With respect to apparent or potential violations of law
159	or applicable rules by a person or entity licensed by the
160	department or office, report apparent or potential violations to
161	the office or the appropriate division of the department, which
162	may take such further action as it deems appropriate.
163	e. Designate an employee of the division as primary contact
164	for consumers on issues relating to sinkholes.
165	2. Any person licensed or issued a certificate of authority
166	by the department or by the Office of Insurance Regulation shall
167	respond, in writing, to the Division of Consumer Services within
168	20 days after receipt of a written request for information from
169	the division concerning a consumer complaint. The response must
170	address the issues and allegations raised in the complaint. The
171	division may impose an administrative penalty for failure to
172	comply with this subparagraph of up to \$2,500 per violation upon
173	any entity licensed by the department or the office and $\$250$ for
174	the first violation, \$500 for the second violation, and up to

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175	\$1,000 per violation thereafter upon any individual licensed by
176	the department or the office.
177	3. The department may adopt rules to administer this
178	paragraph.
179	4. The powers, duties, and responsibilities expressed or
180	granted in this paragraph do not limit the powers, duties, and
181	responsibilities of the Department of Financial Services, the
182	Financial Services Commission, the Office of Insurance
183	Regulation, or the Office of Financial Regulation set forth
184	elsewhere in the Florida Statutes.
185	$\underline{\text{(1)}}$ (i) The Division of Workers' Compensation.
186	(j) The Division of Administration.
187	(k) The Division of Legal Services.
188	(1) The Division of Information Systems.
189	(m) The Office of Insurance Consumer Advocate.
190	(c) (n) The Division of Funeral, Cemetery, and Consumer
191	Services.
192	(f) (o) The Division of Public Assistance Fraud.
193	
194	The Chief Financial Officer may establish any other division,
195	bureau, or office of the department that he or she deems
196	necessary to promote the efficient and effective operation of
197	the department pursuant to s. 20.04.
198	(6) STRATEGIC MARKETS RESEARCH AND ASSESSMENT UNITThe
199	Strategic Markets Research and Assessment Unit is established
200	within the Department of Financial Services. The Chief Financial
201	Officer or his or her designee shall report on September 1,
202	2008, and quarterly thereafter, to the Cabinet, the President of
203	the Senate, and the Speaker of the House of Representatives on

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204	the status of the state's financial services markets. At a
205	minimum, the report must include a summary of issues, trends,
206	and threats that broadly impact the condition of the financial
207	services industries, along with the effect of such conditions on
208	financial institutions, the securities industries, other
209	financial entities, and the credit market. The Chief Financial
210	Officer shall also provide findings and recommendations
211	regarding regulatory and policy changes to the Cabinet, the
212	President of the Senate, and the Speaker of the House of
213	Representatives.
214	Section 4. Subsection (4) of section 624.26, Florida
215	Statutes, is amended to read:
216	624.26 Collaborative arrangement with the Department of
217	Health and Human Services
218	(4) The department's Division of Consumer Services may
219	respond to complaints by consumers relating to a requirement of
220	PPACA as authorized under s. $20.121(2)(h)_r$ and report apparent
221	or potential violations to the office and to the federal
222	Department of Health and Human Services.
223	Section 5. Subsection (10) is added to section 624.307,
224	Florida Statutes, to read:
225	624.307 General powers; duties.—
226	(10)(a) The Division of Consumer Services shall perform the
227	following functions concerning products or services regulated by
228	the department or office:
229	1. Receive inquiries and complaints from consumers.
230	$\underline{\text{2. Prepare}}$ and disseminate information that the department
231	deems appropriate to inform or assist consumers.
232	3. Provide direct assistance to and advocacy for consumers

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who request such assistance or advocacy.

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- 4. With respect to apparent or potential violations of law or applicable rules committed by a person or entity licensed by the department or office, report apparent or potential violations to the office or to the appropriate division of the department, which may take any additional action it deems appropriate.
- 5. Designate an employee of the division as the primary contact for consumers on issues relating to sinkholes.
- (b) Any person licensed or issued a certificate of authority by the department or the office shall respond, in writing, to the division within 20 days after receipt of a written request for information from the division concerning a consumer complaint. The response must address the issues and allegations raised in the complaint. The division may impose an administrative penalty for failure to comply with this paragraph of up to \$2,500 per violation upon any entity licensed by the department or the office and \$250 for the first violation, \$500 for the second violation, and up to \$1,000 for the third or subsequent violation upon any individual licensed by the department or the office.
- $\underline{\mbox{(c) The department may adopt rules to administer this}} \label{eq:constraints}$ subsection.
- (d) The powers, duties, and responsibilities expressed or granted in this subsection do not limit the powers, duties, and responsibilities of the department, the Financial Services

 Commission, the Office of Insurance Regulation, or the Office of Financial Regulation as otherwise provided by law.
 - Section 6. Section 16.59, Florida Statutes, is amended to

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262 read: 263 16.59 Medicaid fraud control.-The Medicaid Fraud Control 264 Unit is created in the Department of Legal Affairs to 265 investigate all violations of s. 409.920 and any criminal 266 violations discovered during the course of those investigations. The Medicaid Fraud Control Unit may refer any criminal violation 267 2.68 so uncovered to the appropriate prosecuting authority. The 269 offices of the Medicaid Fraud Control Unit, the Agency for 270 Health Care Administration Medicaid program integrity program, 271 and the Divisions of Investigative and Forensic Services 272 Insurance Fraud and Public Assistance Fraud within the 273 Department of Financial Services shall, to the extent possible, be collocated; however, positions dedicated to Medicaid managed 274 275 care fraud within the Medicaid Fraud Control Unit shall be collocated with the Division of Investigative and Forensic Services Insurance Fraud. The Agency for Health Care 277 Administration, the Department of Legal Affairs, and the 278 279 Divisions of Investigative and Forensic Services Insurance Fraud 280 and Public Assistance Fraud within the Department of Financial 281 Services shall conduct joint training and other joint activities 282 designed to increase communication and coordination in 283 recovering overpayments. 284 Section 7. Subsection (9) of section 400.9935, Florida 285 Statutes, is amended to read: 400.9935 Clinic responsibilities.-286 287 (9) In addition to the requirements of part II of chapter 288 408, the clinic shall display a sign in a conspicuous location 289 within the clinic readily visible to all patients indicating

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that, pursuant to s. 626.9892, the Department of Financial

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Services may pay rewards of up to \$25,000 to persons providing information leading to the arrest and conviction of persons committing crimes investigated by the Division of Investigative and Forensic Services Insurance Fraud arising from violations of s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234. An authorized employee of the Division of Investigative and Forensic Services Insurance Fraud may make unannounced inspections of a clinic licensed under this part as necessary to determine whether the clinic is in compliance with this subsection. A licensed clinic shall allow full and complete access to the premises to such authorized employee of the division who makes an inspection to determine compliance with this subsection.

Section 8. Subsection (6) of section 409.91212, Florida Statutes, is amended to read:

409.91212 Medicaid managed care fraud.-

2.97

(6) Each managed care plan shall report all suspected or confirmed instances of provider or recipient fraud or abuse within 15 calendar days after detection to the Office of Medicaid Program Integrity within the agency. At a minimum the report must contain the name of the provider or recipient, the Medicaid billing number or tax identification number, and a description of the fraudulent or abusive act. The Office of Medicaid Program Integrity in the agency shall forward the report of suspected overpayment, abuse, or fraud to the appropriate investigative unit, including, but not limited to, the Bureau of Medicaid program integrity, the Medicaid fraud control unit, the Division of Public Assistance Fraud, the Division of Investigative and Forensic Services Insurance Fraud,

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320	or the Department of Law Enforcement.
321	(a) Failure to timely report shall result in an
322	administrative fine of \$1,000 per calendar day after the 15th
323	day of detection.
324	(b) Failure to timely report may result in additional
325	administrative, civil, or criminal penalties.
326	Section 9. Paragraph (a) of subsection (1) of section
327	440.105, Florida Statutes, is amended to read:
328	440.105 Prohibited activities; reports; penalties;
329	limitations
330	(1)(a) Any insurance carrier, any individual self-insured,
331	any commercial or group self-insurance fund, any professional
332	practitioner licensed or regulated by the Department of Health,
333	except as otherwise provided by law, any medical review
334	committee as defined in s. 766.101, any private medical review
335	committee, and any insurer, agent, or other person licensed
336	under the insurance code, or any employee thereof, having
337	knowledge or who believes that a fraudulent act or any other act
338	or practice which, upon conviction, constitutes a felony or
339	misdemeanor under this chapter is being or has been committed
340	shall send to the Division of $\underline{\text{Investigative and Forensic}}$
341	<u>Services</u> Insurance Fraud , Bureau of Workers' Compensation Fraud,
342	a report or information pertinent to such knowledge or belief
343	and such additional information relative thereto as the bureau
344	may require. The bureau shall review such information or reports
345	and select such information or reports as, in its judgment, may
346	require further investigation. It shall then cause an
347	independent examination of the facts surrounding such

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information or report to be made to determine the extent, if

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any, to which a fraudulent act or any other act or practice which, upon conviction, constitutes a felony or a misdemeanor under this chapter is being committed. The bureau shall report any alleged violations of law which its investigations disclose to the appropriate licensing agency and state attorney or other prosecuting agency having jurisdiction with respect to any such violations of this chapter. If prosecution by the state attorney or other prosecuting agency having jurisdiction with respect to such violation is not begun within 60 days of the bureau's report, the state attorney or other prosecuting agency having jurisdiction with respect to such violation shall inform the bureau of the reasons for the lack of prosecution.

Section 10. Subsections (1) and (2) of section 440.1051, Florida Statutes, are amended to read:

 $440.1051\ {\rm Fraud}\ {\rm reports};$ civil immunity; criminal penalties.—

- (1) The Bureau of Workers' Compensation Insurance Fraud of the Division of Investigative and Forensic Services Insurance
 Fraud of the department shall establish a toll-free telephone number to receive reports of workers' compensation fraud committed by an employee, employer, insurance provider, physician, attorney, or other person.
- (2) Any person who reports workers' compensation fraud to the Division of Investigative and Forensic Services Insurance

 Fraud under subsection (1) is immune from civil liability for doing so, and the person or entity alleged to have committed the fraud may not retaliate against him or her for providing such report, unless the person making the report knows it to be false.

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378	Section 11. Paragraph (c) of subsection (1) of section
379	440.12, Florida Statutes, is amended to read:
380	440.12 Time for commencement and limits on weekly rate of
381	compensation
382	(1) Compensation is not allowed for the first 7 days of the
383	disability, except for benefits provided under s. 440.13.
384	However, if the injury results in more than 21 days of
385	disability, compensation is allowed from the commencement of the
386	disability.
387	(c) Each carrier shall keep a record of all payments made
388	under this subsection, including the time and manner of such
389	payments, and shall furnish these records or a report based on
390	these records to the Division of <u>Investigative and Forensic</u>
391	Services Insurance Fraud and the Division of Workers'
392	Compensation, upon request.
393	Section 12. Subsection (1) of section 624.521, Florida
394	Statutes, is amended to read:
395	624.521 Deposit of certain tax receipts; refund of improper
396	payments
397	(1) The department of Financial Services shall promptly
398	deposit in the State Treasury to the credit of the Insurance
399	Regulatory Trust Fund all "state tax" portions of agents'
400	licenses collected under s. 624.501 necessary to fund the
401	Division of $\underline{\text{Investigative}}$ and $\underline{\text{Forensic Services}}$ $\underline{\text{Insurance Fraud}}$.
402	The balance of the tax shall be credited to the General Fund.
403	All moneys received by the department of Financial Services or
404	the office not in accordance with $\frac{1}{2}$ the provisions of this code or
405	not in the exact amount as specified by the applicable

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provisions of this code shall be returned to the remitter. The

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records of the department or office shall show the date and reason for such return.

Section 13. Subsection (4) of section 626.016, Florida Statutes, is amended to read:

 $626.016\ \mathsf{Powers}$ and duties of department, commission, and office.—

(4) Nothing in This section is <u>not</u> intended to limit the authority of the department and the Division of <u>Investigative</u> and <u>Forensic Services</u> <u>Insurance Fraud</u>, as specified in s. 626.989.

Section 14. Section 626.989, Florida Statutes, is amended to read:

626.989 Investigation by department or Division of Investigative and Forensic Services Insurance Fraud; compliance; immunity; confidential information; reports to division; division investigator's power of arrest.—

- (1) For the purposes of this section:
- (a) A person commits a "fraudulent insurance act" if the person:
- 1. Knowingly and with intent to defraud presents, causes to be presented, or prepares with knowledge or belief that it will be presented, to or by an insurer, self-insurer, self-insurance fund, servicing corporation, purported insurer, broker, or any agent thereof, any written statement as part of, or in support of, an application for the issuance of, or the rating of, any insurance policy, or a claim for payment or other benefit pursuant to any insurance policy, which the person knows to contain materially false information concerning any fact material thereto or if the person conceals, for the purpose of

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misleading another, information concerning any fact material thereto.

2. Knowingly submits:

- a. A false, misleading, or fraudulent application or other document when applying for licensure as a health care clinic, seeking an exemption from licensure as a health care clinic, or demonstrating compliance with part X of chapter 400 with an intent to use the license, exemption from licensure, or demonstration of compliance to provide services or seek reimbursement under the Florida Motor Vehicle No-Fault Law.
- b. A claim for payment or other benefit pursuant to a personal injury protection insurance policy under the Florida Motor Vehicle No-Fault Law if the person knows that the payee knowingly submitted a false, misleading, or fraudulent application or other document when applying for licensure as a health care clinic, seeking an exemption from licensure as a health care clinic, or demonstrating compliance with part X of chapter 400.
- (b) The term "insurer" also includes a health maintenance organization, and the term "insurance policy" also includes a health maintenance organization subscriber contract.
- (2) If, by its own inquiries or as a result of complaints, the department or its Division of <u>Investigative and Forensic Services Insurance Fraud</u> has reason to believe that a person has engaged in, or is engaging in, a fraudulent insurance act, an act or practice that violates s. 626.9541 or s. 817.234, or an act or practice punishable under s. 624.15, it may administer oaths and affirmations, request the attendance of witnesses or proffering of matter, and collect evidence. The department or

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<u>its Division of Investigative and Forensic Services</u> shall not compel the attendance of any person or matter in any such investigation except pursuant to subsection (4).

- (3) If matter that the department or its division seeks to obtain by request is located outside the state, the person so requested may make it available to the division or its representative to examine the matter at the place where it is located. The division may designate representatives, including officials of the state in which the matter is located, to inspect the matter on its behalf, and it may respond to similar requests from officials of other states.
- (4) (a) The department or its division may request that an individual who refuses to comply with any such request be ordered by the circuit court to provide the testimony or matter. The court shall not order such compliance unless the department or its division has demonstrated to the satisfaction of the court that the testimony of the witness or the matter under request has a direct bearing on the commission of a fraudulent insurance act, on a violation of s. 626.9541 or s. 817.234, or on an act or practice punishable under s. 624.15 or is pertinent and necessary to further such investigation.
- (b) Except in a prosecution for perjury, an individual who complies with a court order to provide testimony or matter after asserting a privilege against self-incrimination to which the individual is entitled by law may not be subjected to a criminal proceeding or to a civil penalty with respect to the act concerning which the individual is required to testify or produce relevant matter.
 - (c) In the absence of fraud or bad faith, a person is not

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subject to civil liability for libel, slander, or any other relevant tort by virtue of filing reports, without malice, or

furnishing other information, without malice, required by this section or required by the department or division under the authority granted in this section, and no civil cause of action

of any nature shall arise against such person:

1. For any information relating to suspected fraudulent

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insurance acts or persons suspected of engaging in such acts furnished to or received from law enforcement officials, their agents, or employees;

- 2. For any information relating to suspected fraudulent insurance acts or persons suspected of engaging in such acts furnished to or received from other persons subject to the provisions of this chapter;
- 3. For any such information furnished in reports to the department, the division, the National Insurance Crime Bureau, the National Association of Insurance Commissioners, or any local, state, or federal enforcement officials or their agents or employees; or
- 4. For other actions taken in cooperation with any of the agencies or individuals specified in this paragraph in the lawful investigation of suspected fraudulent insurance acts.
- (d) In addition to the immunity granted in paragraph (c), persons identified as designated employees whose responsibilities include the investigation and disposition of claims relating to suspected fraudulent insurance acts may share information relating to persons suspected of committing fraudulent insurance acts with other designated employees employed by the same or other insurers whose responsibilities

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include the investigation and disposition of claims relating to fraudulent insurance acts, provided the department has been given written notice of the names and job titles of such designated employees prior to such designated employees sharing information. Unless the designated employees of the insurer act in bad faith or in reckless disregard for the rights of any insured, neither the insurer nor its designated employees are civilly liable for libel, slander, or any other relevant tort, and a civil action does not arise against the insurer or its designated employees:

- 1. For any information related to suspected fraudulent insurance acts provided to an insurer; or
- 2. For any information relating to suspected fraudulent insurance acts provided to the National Insurance Crime Bureau or the National Association of Insurance Commissioners.

Provided, however, that the qualified immunity against civil liability conferred on any insurer or its designated employees shall be forfeited with respect to the exchange or publication of any defamatory information with third persons not expressly authorized by this paragraph to share in such information.

(e) The Chief Financial Officer and any employee or agent of the department, commission, office, or division, when acting without malice and in the absence of fraud or bad faith, is not subject to civil liability for libel, slander, or any other relevant tort, and no civil cause of action of any nature exists against such person by virtue of the execution of official activities or duties of the department, commission, or office under this section or by virtue of the publication of any report

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or bulletin related to the official activities or duties of the department, division, commission, or office under this section.

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- (f) This section does not abrogate or modify in any way any common-law or statutory privilege or immunity heretofore enjoyed by any person.
- 557 (5) The office's and the department's papers, documents, 558 reports, or evidence relative to the subject of an investigation under this section are confidential and exempt from the 560 provisions of s. 119.07(1) until such investigation is completed 561 or ceases to be active. For purposes of this subsection, an 562 investigation is considered "active" while the investigation is being conducted by the office or department with a reasonable, good faith belief that it could lead to the filing of 564 565 administrative, civil, or criminal proceedings. An investigation does not cease to be active if the office or department is 567 proceeding with reasonable dispatch and has a good faith belief that action could be initiated by the office or department or 568 other administrative or law enforcement agency. After an 569 570 investigation is completed or ceases to be active, portions of 571 records relating to the investigation shall remain exempt from 572 the provisions of s. 119.07(1) if disclosure would:
 - (a) Jeopardize the integrity of another active investigation;
 - (b) Impair the safety and soundness of an insurer;
 - (c) Reveal personal financial information;
 - (d) Reveal the identity of a confidential source;
 - (e) Defame or cause unwarranted damage to the good name or reputation of an individual or jeopardize the safety of an individual; or

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- (f) Reveal investigative techniques or procedures. Further, such papers, documents, reports, or evidence relative to the subject of an investigation under this section shall not be subject to discovery until the investigation is completed or ceases to be active. Office, department, or division investigators shall not be subject to subpoena in civil actions by any court of this state to testify concerning any matter of which they have knowledge pursuant to a pending insurance fraud investigation by the division.
- (6) Any person, other than an insurer, agent, or other person licensed under the code, or an employee thereof, having knowledge or who believes that a fraudulent insurance act or any other act or practice which, upon conviction, constitutes a felony or a misdemeanor under the code, or under s. 817.234, is being or has been committed may send to the Division of Investigative and Forensic Services Insurance Fraud a report or information pertinent to such knowledge or belief and such additional information relative thereto as the department may request. Any professional practitioner licensed or regulated by the Department of Business and Professional Regulation, except as otherwise provided by law, any medical review committee as defined in s. 766.101, any private medical review committee, and any insurer, agent, or other person licensed under the code, or an employee thereof, having knowledge or who believes that a fraudulent insurance act or any other act or practice which, upon conviction, constitutes a felony or a misdemeanor under the code, or under s. 817.234, is being or has been committed shall send to the Division of Investigative and Forensic Services Insurance Fraud a report or information pertinent to such

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610 knowledge or belief and such additional information relative 611 thereto as the department may require. The Division of 612 Investigative and Forensic Services Insurance Fraud shall review such information or reports and select such information or reports as, in its judgment, may require further investigation. 615 It shall then cause an independent examination of the facts surrounding such information or report to be made to determine the extent, if any, to which a fraudulent insurance act or any 618 other act or practice which, upon conviction, constitutes a 619 felony or a misdemeanor under the code, or under s. 817.234, is being committed. The Division of Investigative and Forensic Services Insurance Fraud shall report any alleged violations of law which its investigations disclose to the appropriate 622 licensing agency and state attorney or other prosecuting agency having jurisdiction with respect to any such violation, as 625 provided in s. 624.310. If prosecution by the state attorney or 626 other prosecuting agency having jurisdiction with respect to 627 such violation is not begun within 60 days of the division's 628 report, the state attorney or other prosecuting agency having 629 jurisdiction with respect to such violation shall inform the 630 division of the reasons for the lack of prosecution.

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(7) Division investigators shall have the power to make arrests for criminal violations established as a result of investigations. Such investigators shall also be considered state law enforcement officers for all purposes and shall have the power to execute arrest warrants and search warrants; to serve subpoenas issued for the examination, investigation, and trial of all offenses; and to arrest upon probable cause without warrant any person found in the act of violating any of the

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provisions of applicable laws. Investigators empowered to make arrests under this section shall be empowered to bear arms in the performance of their duties. In such a situation, the investigator must be certified in compliance with the provisions of s. 943.1395 or must meet the temporary employment or appointment exemption requirements of s. 943.131 until certified.

- (8) It is unlawful for any person to resist an arrest authorized by this section or in any manner to interfere, either by abetting or assisting such resistance or otherwise interfering, with division investigators in the duties imposed upon them by law or department rule.
- (9) In recognition of the complementary roles of investigating instances of workers' compensation fraud and enforcing compliance with the workers' compensation coverage requirements under chapter 440, the Department of Financial Services shall prepare and submit a joint performance report to the President of the Senate and the Speaker of the House of Representatives by January 1 of each year. The annual report must include, but need not be limited to:
- (a) The total number of initial referrals received, cases opened, cases presented for prosecution, cases closed, and convictions resulting from cases presented for prosecution by the Bureau of Workers' Compensation Insurance Fraud by type of workers' compensation fraud and circuit.
- (b) The number of referrals received from insurers and the Division of Workers' Compensation and the outcome of those referrals.
 - (c) The number of investigations undertaken by the Bureau

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668	of Workers' Compensation Insurance Fraud which were not the
669	result of a referral from an insurer or the Division of Workers'
670	Compensation.
671	(d) The number of investigations that resulted in a
672	referral to a regulatory agency and the disposition of those
673	referrals.
674	(e) The number and reasons provided by local prosecutors or
675	the statewide prosecutor for declining prosecution of a case
676	presented by the Bureau of Workers' Compensation Insurance Fraud
677	by circuit.
678	(f) The total number of employees assigned to the Bureau of
679	Workers' Compensation Insurance Fraud and the Division of
680	Workers' Compensation Bureau of Compliance delineated by
681	location of staff assigned; and the number and location of
682	employees assigned to the Bureau of Workers' Compensation
683	Insurance Fraud who were assigned to work other types of fraud
684	cases.
685	(g) The average caseload and turnaround time by type of
686	case for each investigator and division compliance employee.
687	(h) The training provided during the year to workers'
688	compensation fraud investigators and the division's compliance
689	employees.
690	Section 15. Subsection (2) of section 626.9892, Florida
691	Statutes, is amended to read:
692	626.9892 Anti-Fraud Reward Program; reporting of insurance
693	fraud
694	(2) The department may pay rewards of up to \$25,000 to
695	persons providing information leading to the arrest and

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conviction of persons committing crimes investigated by the

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Division of <u>Investigative and Forensic Services</u> <u>Insurance Fraud</u> arising from violations of s. 440.105, s. 624.15, s. 626.9541, s. 626.989, <u>s. 790.164</u>, s. 790.165, s. 790.166, s. 806.031, s. 806.10, s. 806.111, s. 817.233, or s. 817.234.

Section 16. Subsection (1) of section 626.9893, Florida Statutes, is amended to read:

626.9893 Disposition of revenues; criminal or forfeiture proceedings.—

(1) The Division of <u>Investigative and Forensic Services</u>

Insurance Fraud of the Department of Financial Services may deposit revenues received as a result of criminal proceedings or forfeiture proceedings, other than revenues deposited into the Department of Financial Services' Federal Law Enforcement Trust Fund under s. 17.43, into the Insurance Regulatory Trust Fund. Moneys deposited pursuant to this section shall be separately accounted for and shall be used solely for the division to carry out its duties and responsibilities.

Section 17. Subsection (2) of section 626.9894, Florida Statutes, is amended to read:

626.9894 Gifts and grants.-

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(2) All rights to, interest in, and title to such donated or granted property shall immediately vest in the Division of Investigative and Forensic Services Insurance Fraud upon donation. The division may hold such property in coownership, sell its interest in the property, liquidate its interest in the property, or dispose of its interest in the property in any other reasonable manner.

Section 18. Section 626.99278, Florida Statutes, is amended to read:

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626.99278 Viatical provider anti-fraud plan.—Every licensed viatical settlement provider and registered life expectancy provider must adopt an anti-fraud plan and file it with the Division of Investigative and Forensic Services Insurance Fraud of the department. Each anti-fraud plan shall include:

- (1) A description of the procedures for detecting and investigating possible fraudulent acts and procedures for resolving material inconsistencies between medical records and insurance applications.
- (2) A description of the procedures for the mandatory reporting of possible fraudulent insurance acts and prohibited practices set forth in s. 626.99275 to the Division of Investigative and Forensic Services The department.
- (3) A description of the plan for anti-fraud education and training of its underwriters or other personnel.
- (4) A written description or chart outlining the organizational arrangement of the anti-fraud personnel who are responsible for the investigation and reporting of possible fraudulent insurance acts and for the investigation of unresolved material inconsistencies between medical records and insurance applications.
- (5) For viatical settlement providers, a description of the procedures used to perform initial and continuing review of the accuracy of life expectancies used in connection with a viatical settlement contract or viatical settlement investment.

Section 19. Paragraph (k) of subsection (6) of section 627.351, Florida Statutes, is amended to read:

627.351 Insurance risk apportionment plans.-

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(6) CITIZENS PROPERTY INSURANCE CORPORATION. -

- (k)1. The corporation shall establish and maintain a unit or division to investigate possible fraudulent claims by insureds or by persons making claims for services or repairs against policies held by insureds; or it may contract with others to investigate possible fraudulent claims for services or repairs against policies held by the corporation pursuant to s. 626.9891. The corporation must comply with reporting requirements of s. 626.9891. An employee of the corporation shall notify the corporation's Office of the Inspector General and the Division of Investigative and Forensic Services

 Insurance Fraud within 48 hours after having information that would lead a reasonable person to suspect that fraud may have been committed by any employee of the corporation.
- 2. The corporation shall establish a unit or division responsible for receiving and responding to consumer complaints, which unit or division is the sole responsibility of a senior manager of the corporation.

Section 20. Subsections (4) and (7) of section 627.711, Florida Statutes, are amended to read:

627.711 Notice of premium discounts for hurricane loss mitigation; uniform mitigation verification inspection form.—

(4) An authorized mitigation inspector that signs a uniform mitigation form, and a direct employee authorized to conduct mitigation verification inspections under <u>subsection paragraph</u> (3), may not commit misconduct in performing hurricane mitigation inspections or in completing a uniform mitigation form that causes financial harm to a customer or their insurer; or that jeopardizes a customer's health and safety. Misconduct

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occurs when an authorized mitigation inspector signs a uniform mitigation verification form that:

- (a) Falsely indicates that he or she personally inspected the structures referenced by the form;
- (b) Falsely indicates the existence of a feature which entitles an insured to a mitigation discount which the inspector knows does not exist or did not personally inspect;
- (c) Contains erroneous information due to the gross negligence of the inspector; or
- (d) Contains a pattern of demonstrably false information regarding the existence of mitigation features that could give an insured a false evaluation of the ability of the structure to withstand major damage from a hurricane endangering the safety of the insured's life and property.
- (7) An insurer, person, or other entity that obtains evidence of fraud or evidence that an authorized mitigation inspector or an employee authorized to conduct mitigation verification inspections under <u>subsection</u> <u>paragraph</u> (3) has made false statements in the completion of a mitigation inspection form shall file a report with the Division of <u>Investigative and Forensic Services Insurance Fraud</u>, along with all of the evidence in its possession that supports the allegation of fraud or falsity. An insurer, person, or other entity making the report shall be immune from liability, in accordance with s. 626.989(4), for any statements made in the report, during the investigation, or in connection with the report. The Division of <u>Investigative and Forensic Services</u> <u>Insurance Fraud</u> shall issue an investigative report if it finds that probable cause exists to believe that the authorized mitigation inspector, or an

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employee authorized to conduct mitigation verification inspections under <u>subsection</u> <u>paragraph</u> (3), made intentionally false or fraudulent statements in the inspection form. Upon conclusion of the investigation and a finding of probable cause that a violation has occurred, the Division of <u>Investigative and Forensic Services Insurance Fraud</u> shall send a copy of the investigative report to the office and a copy to the agency responsible for the professional licensure of the authorized mitigation inspector, whether or not a prosecutor takes action based upon the report.

Section 21. Paragraph (i) of subsection (4) and subsection (14) of section 627.736, Florida Statutes, are amended to read: 627.736 Required personal injury protection benefits; exclusions; priority; claims.—

(4) PAYMENT OF BENEFITS.—Benefits due from an insurer under ss. 627.730-627.7405 are primary, except that benefits received under any workers' compensation law must be credited against the benefits provided by subsection (1) and are due and payable as loss accrues upon receipt of reasonable proof of such loss and the amount of expenses and loss incurred which are covered by the policy issued under ss. 627.730-627.7405. If the Agency for Health Care Administration provides, pays, or becomes liable for medical assistance under the Medicaid program related to injury, sickness, disease, or death arising out of the ownership, maintenance, or use of a motor vehicle, the benefits under ss. 627.730-627.7405 are subject to the Medicaid program. However, within 30 days after receiving notice that the Medicaid program paid such benefits, the insurer shall repay the full amount of the benefits to the Medicaid program.

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(i) If an insurer has a reasonable belief that a fraudulent insurance act, for the purposes of s. 626.989 or s. 817.234, has been committed, the insurer shall notify the claimant, in writing, within 30 days after submission of the claim that the claim is being investigated for suspected fraud. Beginning at the end of the initial 30-day period, the insurer has an additional 60 days to conduct its fraud investigation.

Notwithstanding subsection (10), no later than 90 days after the submission of the claim, the insurer must deny the claim or pay the claim with simple interest as provided in paragraph (d). Interest shall be assessed from the day the claim was submitted until the day the claim is paid. All claims denied for suspected fraudulent insurance acts shall be reported to the Division of Investigative and Forensic Services Insurance Fraud.

- (14) FRAUD ADVISORY NOTICE.—Upon receiving notice of a claim under this section, an insurer shall provide a notice to the insured or to a person for whom a claim for reimbursement for diagnosis or treatment of injuries has been filed, advising that:
- (a) Pursuant to s. 626.9892, the Department of Financial Services may pay rewards of up to \$25,000 to persons providing information leading to the arrest and conviction of persons committing crimes investigated by the Division of <u>Investigative and Forensic Services</u> <u>Insurance Fraud</u> arising from violations of s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234.
- (b) Solicitation of a person injured in a motor vehicle crash for purposes of filing personal injury protection or tort claims could be a violation of s. 817.234, s. 817.505, or the rules regulating The Florida Bar and should be immediately

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reported to the Division of <u>Investigative and Forensic Services</u>

**Insurance Fraud if such conduct has taken place.

Section 22. Paragraphs (b) and (c) of subsection (1) of section 627.7401, Florida Statutes, are amended to read:

627.7401 Notification of insured's rights.-

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- (1) The commission, by rule, shall adopt a form for the notification of insureds of their right to receive personal injury protection benefits under the Florida Motor Vehicle No-Fault Law. Such notice shall include:
 - (b) An advisory informing insureds that:
- 1. Pursuant to s. 626.9892, the Department of Financial Services may pay rewards of up to \$25,000 to persons providing information leading to the arrest and conviction of persons committing crimes investigated by the Division of <u>Investigative and Forensic Services</u> <u>Insurance Fraud</u> arising from violations of s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234.
- 2. Pursuant to s. 627.736(5)(e)1., if the insured notifies the insurer of a billing error, the insured may be entitled to a certain percentage of a reduction in the amount paid by the insured's motor vehicle insurer.
- (c) A notice that solicitation of a person injured in a motor vehicle crash for purposes of filing personal injury protection or tort claims could be a violation of s. 817.234, s 817.505, or the rules regulating The Florida Bar and should be immediately reported to the Division of Insurance Fraud if such conduct has taken place.

Section 23. Subsection (2) of section 631.156, Florida Statutes, is amended to read:

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24-00960C-16 2016908 900 631.156 Investigation by the department; scope of 901 authority; sharing of materials .-902 (2) The department may provide documents, books, and records; other investigative products, work product, and analysis; and copies of any or all of such materials to the 904 905 Division of Investigative and Forensic Services Insurance Fraud 906 or any other appropriate government agency. The sharing of these 907 materials does shall not waive any work product or other 908 privilege otherwise applicable under law. 909 Section 24. Subsection (4) of section 641.30, Florida Statutes, is amended to read: 911 641.30 Construction and relationship to other laws.-(4) The Division of Investigative and Forensic Services 912 913 Insurance Fraud of the department is vested with all powers granted to it under the Florida Insurance Code with respect to 915 the investigation of any violation of this part. 916 Section 25. Paragraph (a) of subsection (2) of section 917 282.709, Florida Statutes, is amended to read: 918 282.709 State agency law enforcement radio system and 919 interoperability network .-920 (2) The Joint Task Force on State Agency Law Enforcement Communications is created adjunct to the department to advise 922 the department of member-agency needs relating to the planning, 923 designing, and establishment of the statewide communication 924 system. 925 (a) The Joint Task Force on State Agency Law Enforcement 926 Communications shall consist of the following members:

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and Tobacco of the Department of Business and Professional

1. A representative of the Division of Alcoholic Beverages

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Regulation who shall be appointed by the secretary of the department.

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- 2. A representative of the Division of Florida Highway Patrol of the Department of Highway Safety and Motor Vehicles who shall be appointed by the executive director of the department.
- 3. A representative of the Department of Law Enforcement who shall be appointed by the executive director of the department.
- 4. A representative of the Fish and Wildlife Conservation Commission who shall be appointed by the executive director of the commission.
- 5. A representative of the Department of Corrections who shall be appointed by the secretary of the department.
- 6. A representative of the Division of <u>Investigative and</u>
 <u>Forensic Services</u> State Fire Marshal of the Department of
 Financial Services who shall be appointed by the <u>Chief Financial</u>
 Officer State Fire Marshal.
- 7. A representative of the Department of Agriculture and Consumer Services who shall be appointed by the Commissioner of Agriculture.

Section 26. Subsection (3) of section 552.113, Florida Statutes, is amended to read:

 $\ensuremath{\mathtt{552.113}}$ Reports of thefts, illegal use, or illegal possession.—

(3) The Division of Investigative and Forensic Services shall investigate, or be certain that a qualified law enforcement agency investigates, the cause and circumstances of each theft, illegal use, or illegal possession of explosives

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24-00960C-16 2016908 958 which occurs within the state. A report of each such 959 investigation shall be made and maintained by the Division of 960 Investigative and Forensic Services. 961 Section 27. Subsections (1) and (2) of section 552.21, 962 Florida Statutes, are amended to read: 963 552.21 Confiscation and disposal of explosives.-964 (1) Whenever the department division shall have reason to 965 believe that any person is or has been violating the provisions 966 of this chapter or any rules or regulations adopted and 967 promulgated pursuant thereto, the department division may, 968 without further process of law, confiscate the explosives in question and cause them to be stored in a safe manner, or, if 969 any explosives are deemed by the department division to be in 970 971 such a state or condition as to constitute a hazard to life or property, the department division may dispose of such explosives 973 without further process of law. The department division is authorized to dispose of any abandoned explosives that it deems 974 975 to be hazardous to life or property. 976 (2) If the person so charged is found quilty of violating 977 the provisions of this chapter or any rule or regulation adopted 978 pursuant thereto with regard to the possession, handling, or storage of explosives, the department division is authorized to 980 dispose of the confiscated materials in such a way as it shall 981 deem equitable. Section 28. Paragraph (c) of subsection (6) of section 982 983 633.112, Florida Statutes, is amended to read: 984 633.112 State Fire Marshal; hearings; investigations; 985 recordkeeping and reports; subpoenas of witnesses; orders of

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circuit court.-

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(6) Upon request, the State Fire Marshal shall investigate the cause, origin, and circumstances of fires and explosions occurring in this state wherein property has been damaged or destroyed and there is probable cause to believe that the fire or explosion was the result of carelessness or design.

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(c) The <u>State Fire Marshal</u> <u>division</u> shall adopt rules to assist local fire officials and law enforcement officers in determining the established responsibilities with respect to the initial or preliminary assessment of fire and explosion scenes, and the determination of whether probable cause exists to refer such scenes to the State Fire Marshal for an investigation.

Section 29. Subsection (1) of section 633.114, Florida Statutes, is amended to read:

633.114 State Fire Marshal agents; authority; duties; compensation.—

(1) The State Fire Marshal shall appoint such agents, including agents of the Division of Investigative and Forensic Services, as may be necessary to carry out effectively this chapter, who shall be reimbursed for travel expenses as provided in s. 112.061, in addition to their salary, when traveling or making investigations in the performance of their duties. Such agents, including agents of the Division of Investigative and Forensic Services, shall be at all times under the direction and control of the State Fire Marshal, who shall fix their compensation, and all orders shall be issued in the State Fire Marshal's name and by her or his authority.

Section 30. Section 633.122, Florida Statutes, is amended to read:

633.122 Impersonating State Fire Marshal, firefighter,

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24-00960C-16 2016908 1016 volunteer firefighter, or firesafety inspector; criminal 1017 penalties.-A person who falsely assumes or pretends to be the 1018 State Fire Marshal, an agent of the division, an agent of the 1019 Division of Investigative and Forensic Services, a firefighter, 1020 a volunteer firefighter, or a firesafety inspector by 1021 identifying herself or himself as the State Fire Marshal, an 1022 agent of the division, an agent of the Division of Investigative 1023 and Forensic Services, a firefighter, a volunteer firefighter, 1024 or a firesafety inspector by wearing a uniform or presenting or 1025 displaying a badge as credentials that would cause a reasonable 1026 person to believe that she or he is a State Fire Marshal, an 1027 agent of the division, an agent of the Division of Investigative 1028 and Forensic Services, a firefighter, a volunteer firefighter, 1029 or firesafety inspector commits a felony of the third degree, 1030 punishable as provided in ss. 775.082 and 775.083 or, if the 1031 impersonation occurs during the commission of a separate felony 1032 by that person, commits a felony of the first degree, punishable 1033 as provided in ss. 775.082 and 775.083. 1034 Section 31. Paragraph (b) of subsection (1) of section 1035 633.126, Florida Statutes, is amended to read: 1036 633.126 Investigation of fraudulent insurance claims and 1037 crimes; immunity of insurance companies supplying information.-1038 (1)1039 (b) The State Fire Marshal or an agent appointed pursuant 1040 to s. 633.114, an agent of the Division of Investigative and 1041 Forensic Services, any law enforcement officer as defined in s. 1042 111.065, any law enforcement officer of a federal agency, or any 1043 fire service provider official who is engaged in the 1044 investigation of a fire or explosion loss may request any

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insurance company or its agent, adjuster, employee, or attorney, investigating a claim under an insurance policy or contract with respect to a fire or explosion to release any information whatsoever in the possession of the insurance company or its agent, adjuster, employee, or attorney relative to a loss from that fire or explosion. The insurance company shall release the available information to and cooperate with any official authorized to request such information pursuant to this section. The information shall include, but shall not be limited to:

- 1. Any insurance policy relevant to a loss under investigation and any application for such a policy.
 - 2. Any policy premium payment records.

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- 3. The records, reports, and all material pertaining to any previous claims made by the insured with the reporting company.
- 4. Material relating to the investigation of the loss, including statements of a person, proof of loss, and other relevant evidence.
- 5. Memoranda, notes, and correspondence relating to the investigation of the loss in the possession of the insurance company or its agents, adjusters, employees, or attorneys.

Section 32. Subsection (5) of section 633.422, Florida Statutes, is amended to read:

- 633.422 Firefighters; supplemental compensation.-
- (5) APPLICABILITY.—For the purposes of this section, the <u>department division</u> shall be considered a fire service provider responsible for the payment of supplemental compensation in accordance with this section to firefighters employed full time by the department <u>division</u>.

Section 33. Subsection (7) of section 633.508, Florida

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24-00960C-16 2016908 Statutes, is amended to read: 1074 1075 633.508 Workplace safety; rulemaking authority; division 1076 authority.-1077 (7) The department division shall: 1078 (a) Investigate and prescribe by rule what safety devices, 1079 safequards, or other means of protection must be adopted for the 1080 prevention of accidents and injuries in every firefighter 1081 employee place of employment or at any fire scene; determine 1082 what suitable devices, safeguards, or other means of protection 1083 for the prevention of occupational diseases must be adopted or 1084 followed in any or all such firefighter places of employment or at any emergency fire scene; and adopt reasonable rules for the 1085 1086 prevention of accidents, the safety, protection, and security of 1087 firefighter employees engaged in interior firefighting, and the 1088 prevention of occupational diseases. (b) Ascertain, fix, and order such reasonable standards and 1089 1090 rules for the construction, repair, and maintenance of 1091 firefighter employee places of employment so as to render them 1092 safe. Such rules and standards shall be adopted in accordance 1093 with chapter 120. 1094 (c) Adopt rules prescribing recordkeeping responsibilities 1095 for firefighter employers, which may include maintaining a log 1096 and summary of occupational injuries, diseases, and illnesses, 1097 for producing on request a notice of injury and firefighter 1098 employee accident investigation records, and prescribing a 1099 retention schedule for such records. 1100 Section 34. Section 633.512, Florida Statutes, is amended 1101 to read:

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633.512 Compliance.-Failure of a firefighter employer or an

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insurer to comply with this part, or with any rules adopted under this part, constitutes grounds for the <u>department</u> <u>division</u> to seek remedies, including injunctive relief, by making appropriate filings with the circuit court.

Section 35. Subsection (1) of section 633.518, Florida Statutes, is amended to read:

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633.518 Studies, investigations, inspections, or inquiries by the division; refusal to admit; penalty.—

(1) The department division shall make studies, investigations, inspections, or inquiries with respect to compliance with this part or any rules authorized under this part and the causes of firefighter employee injuries, illnesses, safety-based complaints, or Line of Duty Deaths (LODD) as defined in rule in firefighter employee places of employment and shall make such recommendations to the Legislature and firefighter employers and insurers as the department division considers proper to prevent or reduce future occurrences. In making such studies, investigations, inspections, or inquiries, the department division may cooperate with any agency of the United States charged with the duty of enforcing any law securing safety against injury in any place of firefighter employment covered by this part or any agency or department of the state engaged in enforcing any law to ensure safety for firefighter employees.

Section 36. Subsection (3) of section 791.013, Florida Statutes, is amended to read:

791.013 Testing and approval of sparklers; penalties.-

(3) For purposes of the testing requirement by this section, the division shall perform such tests as are necessary

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1132	to determine compliance with the performance standards in the
1133	definition of sparklers, pursuant to s. 791.01. The State Fire
1134	Marshal shall adopt, by rule, procedures for testing products to
1135	determine compliance with this chapter. The Division $\underline{\text{of}}$
1136	Investigative and Forensic Services shall dispose of any samples
1137	which remain after testing.
1138	Section 37. Paragraphs (b), (c), and (d) of subsection (7)
1139	of section 538.32, Florida Statutes, are amended to read:
1140	538.32 Registration, transaction, and recordkeeping
1141	requirements; penalties
1142	(7)
1143	(b) Alternatively, a secondhand dealer must give written
1144	notice to the seller, by United States mail or e-mail if an e-
1145	mail address is provided by the seller, that information
1146	otherwise required to be given by the seller under subsection
1147	(2) has not been provided by the seller to the secondhand
1148	dealer. Notice of the deficient information must be sent by the
1149	secondhand dealer no later than 10 days after the transaction is
1150	received by the secondhand dealer. The secondhand dealer must
1151	specify in the notice that:
1152	1. The seller must provide the missing information or must
1153	request the return of the property from the secondhand dealer
1154	within 30 days after receiving the notice from the secondhand
1155	dealer; and
1156	2. The failure of the seller to provide the missing
1157	information or request return of the property within the
1158	applicable 30-day time period shall result in abandonment of the
1159	seller's property to the $\underline{\text{Division}}$ $\underline{\text{Bureau}}$ of Unclaimed Property
1160	of the Department of Financial Services pursuant to chapter 717.

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- (c) If the seller fails to remedy the deficiency in information or request return of the property within 30 days after receiving the notice, the seller's property is deemed abandoned and is relinquished to the <u>Division Bureau</u> of Unclaimed Property pursuant to chapter 717 if the property's true market value is greater than \$50 as defined in chapter 717.
- (d) Within 24 hours after the expiration of the 30-day hold period for the property, the secondhand dealer must notify the appropriate law enforcement agency of the abandonment of the property by electronic transmission or by sending a copy of the completed form authorized by chapter 717 to the Department of Financial Services, <u>Division</u> Bureau of Unclaimed Property.

Section 38. Subsection (1) of section 717.1241, Florida Statutes, is amended to read:

717.1241 Conflicting claims.-

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- (1) When conflicting claims have been received by the department for the same unclaimed property account or accounts, the property shall be remitted in accordance with the claim filed by the person as follows, notwithstanding the withdrawal of a claim:
- (a) To the person submitting the first claim received by the $\underline{\text{Division}}$ $\underline{\text{Bureau}}$ of Unclaimed Property of the department that is complete or made complete.
- (b) If a claimant's claim and a claimant's representative's claim are received by the <u>Division</u> <u>Bureau</u> of Unclaimed Property of the department on the same day and both claims are complete, to the claimant.
- (c) If a buyer's claim and a claimant's claim or a claimant's representative's claim are received by the $\underline{\text{Division}}$

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24-00960C-16 2016908 1190 Bureau of Unclaimed Property of the department on the same day 1191 and the claims are complete, to the buyer. 1192 (d) As between two or more claimant's representative's 1193 claims received by the Division Bureau of Unclaimed Property of 1194 the department that are complete or made complete on the same day, to the claimant's representative who has agreed to receive 1195 1196 the lowest fee. If the two or more claimant's representatives 1197 whose claims received by the Division Bureau of Unclaimed 1198 Property of the department were complete or made complete on the 1199 same day are charging the same lowest fee, the fee shall be 1200 divided equally between the claimant's representatives. 1201 (e) If more than one buyer's claim received by the Division 1202 Bureau of Unclaimed Property of the department is complete or 1203 made complete on the same day, the department shall remit the 1204 unclaimed property to the buyer who paid the highest amount to 1205 the seller. If the buyers paid the same amount to the seller, 1206 the department shall remit the unclaimed property to the buyers 1207 divided in equal amounts. Section 39. Section 717.1323, Florida Statutes, is amended 1208 1209 to read: 1210 717.1323 Prohibited practice.—A No person may not knowingly 1211 enter false information onto the Internet website of the 1212 Division Bureau of Unclaimed Property. 1213 Section 40. Subsection (2) and paragraph (a) of subsection (3) of section 717.135, Florida Statutes, are amended to read: 1214 1215 717.135 Power of attorney to recover reported property in 1216 the custody of the department.-

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(2) A power of attorney described in subsection (1) must:

(a) Limit the fees and costs for services to 20 percent per

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unclaimed property account held by the department. Fees and costs for cash accounts shall be based on the value of the property at the time the power of attorney is signed by the claimant. Fees and costs for accounts containing securities or other intangible ownership interests, which securities or interests are not converted to cash, shall be based on the purchase price of the security as quoted on a national exchange or other market on which the property is regularly traded at the time the securities or other ownership interest is remitted to the claimant or the claimant's representative. Fees and costs for tangible property or safe-deposit box accounts shall be based on the value of the tangible property or contents of the safe-deposit box at the time the ownership interest is transferred or remitted to the claimant. Total fees and costs on any single account owned by a natural person residing in this country must not exceed \$1,000; or

(b) Fully disclose that the property is held by the Division Bureau of Unclaimed Property of the Department of Financial Services pursuant to this chapter, the mailing address of the division bureau, the Internet address of the division bureau, the person or name of the entity that held the property prior to the property becoming unclaimed, the date of the holder's last contact with the owner, if known, and the approximate value of the property, and identify which of the following categories of unclaimed property the claimant's representative is seeking to recover, as reported by the holder:

1. Cash accounts.

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- 2. Stale dated checks.
- 3. Life insurance or annuity contract assets.

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1248	4. Utility deposits.
1249	5. Securities or other interests in business associations.
1250	6. Wages.
1251	7. Accounts receivable.
1252	8. Contents of safe-deposit boxes.
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1254	This subsection shall not apply if probate proceedings must be
1255	initiated on behalf of the claimant for an estate that has never
1256	been probated or if the unclaimed property is being claimed by a
1257	person outside of the United States.
1258	(3)(a) A power of attorney described in paragraph (2)(b)
1259	must state in 12-point type or greater in the order indicated
1260	with the blank spaces accurately completed:
1261	
1262	FULL DISCLOSURE STATEMENT
1263	
1264	The property is currently held by the State of Florida
1265	Department of Financial Services, <u>Division</u> Bureau of
1266	Unclaimed Property, pursuant to chapter 717, Florida
1267	Statutes. The mailing address of the <u>Division</u> Bureau
1268	of Unclaimed Property is The Internet
1269	address of the <u>Division</u> Bureau of Unclaimed Property
1270	is
1271	
1272	The property was remitted by:
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1274	Date of last contact:
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1276	Property category:

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Section 41. Subsection (2) of section 717.1351, Florida Statutes, is amended to read:

717.1351 Acquisition of unclaimed property.-

- (2) All contracts to acquire ownership of or entitlement to unclaimed property from the person or persons entitled to the unclaimed property must be in 10-point type or greater and must:
- (a) Have a purchase price that discounts the value of the unclaimed property at the time the agreement is executed by the seller at no greater than 20 percent per account held by the department. An unclaimed property account must not be discounted in excess of \$1,000. However, the \$1,000 discount limitation does not apply if probate proceedings must be initiated on behalf of the seller for an estate that has never been probated or if the seller of the unclaimed property is not a natural person or is a person outside the United States; or
- (b) Fully disclose that the property is held by the Division Bureau of Unclaimed Property of the Department of Financial Services pursuant to this chapter, the mailing address of the division bureau, the Internet address of the division bureau, the person or name of the entity that held the property prior to the property becoming unclaimed, the date of the holder's last contact with the owner, if known, and the approximate value of the property, and identify which of the following categories of unclaimed property the buyer is seeking to purchase as reported by the holder:
 - 1. Cash accounts.

- 2. Stale dated checks.
- 3. Life insurance or annuity contract assets.

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1306	4. Utility deposits.
1307	5. Securities or other interests in business associations.
1308	6. Wages.
1309	7. Accounts receivable.
1310	8. Contents of safe-deposit boxes.
1311	
1312	The purchase agreement described in this paragraph must state in
1313	12-point type or greater in the order indicated with the blank
1314	spaces accurately completed:
1315	
1316	FULL DISCLOSURE STATEMENT
1317	
1318	The property is currently held by the State of Florida
1319	Department of Financial Services, <u>Division</u> Bureau of
1320	Unclaimed Property, pursuant to chapter 717, Florida
1321	Statutes. The mailing address of the <u>Division</u> Bureau
1322	of Unclaimed Property is The Internet
1323	address of the <u>Division</u> Bureau of Unclaimed Property
1324	is
1325	
1326	The property was remitted by:
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1328	Date of last contact:
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1330	Property category:
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1332	Immediately above the signature line for the seller, the
1333	purchase agreement described in this paragraph must state in 12-
1334	point type or greater:

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Seller agrees, by signing below, that the FULL DISCLOSURE STATEMENT has been read and fully understood.

Section 42. Paragraphs (a) and (b) of subsection (5) of section 717.1400, Florida Statutes, are amended to read:

717.1400 Registration.-

- (5) If a material change in the status of a registration occurs, a registrant must, within 30 days, provide the department with the updated documentation and information in writing. Material changes include, but are not limited to: a designated agent or employee ceasing to act on behalf of the designating person, a surrender, suspension, or revocation of a license, or a license renewal.
- (a) If a designated agent or employee ceases to act on behalf of the person who has designated the agent or employee to act on such person's behalf, the designating person must, within 30 days, inform the $\underline{\text{Division}}$ $\underline{\text{Bureau}}$ of Unclaimed Property in writing of the termination of agency or employment.
- (b) If a registrant surrenders the registrant's license or the license is suspended or revoked, the registrant must, within 30 days, inform the <u>division</u> <u>bureau</u> in writing of the surrender, suspension, or revocation.

Section 43. Section 717.138, Florida Statutes, is amended to read:

717.138 Rulemaking authority.—The department shall administer and provide for the enforcement of this chapter. The department has authority to adopt rules pursuant to ss. 120.536(1) and 120.54 to implement the provisions of this

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1364	chapter. The department may adopt rules to allow for electronic
1365	filing of fees, forms, and reports required by this chapter. The
1366	authority to adopt rules pursuant to this chapter applies to all
1367	unclaimed property reported and remitted to the Chief Financial
1368	Officer, including, but not limited to, property reported
1369	pursuant to ss. 43.19, 45.032, 732.107, 733.816, and 744.534.
1370	Section 44. Paragraphs (k) and (l) of subsection (6) of
1371	section 932.7055, Florida Statutes, are amended to read:
1372	932.7055 Disposition of liens and forfeited property
1373	(6) If the seizing agency is a state agency, all remaining
1374	proceeds shall be deposited into the General Revenue Fund.
1375	However, if the seizing agency is:
1376	(k) The Division of Investigative and Forensic Services
1377	State Fire Marshal in the Department of Financial Services, the
1378	proceeds accrued under the Florida Contraband Forfeiture Act
1379	shall be deposited into the Insurance Regulatory Trust Fund to
1380	be used for the purposes of arson suppression, arson
1381	investigation, and the funding of anti-arson rewards.
1382	(1) The Division of Investigative and Forensic Services
1383	Insurance Fraud of the Department of Financial Services, the
1384	proceeds accrued pursuant to the provisions of the Florida
1385	Contraband Forfeiture Act shall be deposited into the Insurance
1386	Regulatory Trust Fund as provided in s. 626.9893 or into the
1387	Department of Financial Services' Federal Law Enforcement Trust
1388	Fund as provided in s. 17.43, as applicable.
1389	Section 45. This act shall take effect July 1, 2016.

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THE FLORIDA SENATE



Tallahassee, Florida 32399-1100

COMMITTEES:

Appropriations, *Chair*Appropriations Subcommittee on General Government Banking and Insurance Reapportionment Rules

JOINT COMMITTEE: Joint Legislative Budget Commission, Alternating Chair

SENATOR TOM LEE 24th District

December 7, 2015

The Honorable Lizbeth Benacquisto Senate Committee on Banking and Insurance, Chair 326 Senate Office Building 404 South Monroe Street Tallahassee, FL 32399

Dear Chair Benacquisto,

I respectfully request that SB 908, related to the Organization of the Department of Financial Services, be placed on the Senate Committee on Banking and Insurance agenda at your earliest convenience.

Thank you for your consideration.

Sincerely,

Tom Lee

Senator, District 24

Cc: James Knudosn, Staff Director

THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional	al Staff conducting the meeting) SB 908
Meeting Date	Bill Number (if applicable)
TopicSB_908	Amendment Barcode (if applicable)
Name Elizabeth Boyd	<u></u>
Job Title Director of Lea Affairs	
Address 400 Monvoest	Phone 850-413-2863
Tallahassee FL 32399 City State Zip	_ Email elizabeth boyd emyflorido cfo.com
Speaking: For Against Information Waive (The Ch	Speaking: In Support Against hair will read this information into the record.)
Representing CFO Atwatly	
Appearing at request of Chair: Yes No Lobbyist regis	stered with Legislature: Yes No
While it is a Senate tradition to encourage public testimony, time may not permit a meeting. Those who do speak may be asked to limit their remarks so that as man	all persons wishing to speak to be heard at this by persons as possible can be heard.
This form is part of the public record for this meeting.	S-001 (10/14/14)

The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

	Prepared By	: The Pro	fessional Staff of	the Committee on	Banking and Insu	rance
BILL:	SB 774					
INTRODUCER: Senator M		ntford				
SUBJECT:	Liability Ins	surance C	Coverage			
DATE:	January 11,	2016	REVISED:			
ANAL`	YST	STAFI Knuds	F DIRECTOR on	REFERENCE BI	Pre-meeting	ACTION
2.				RC		

I. Summary:

SB 774 authorizes the licensed company adjuster of an insurer that provides liability insurance coverage to provide the sworn statement required by s. 627.4137, F.S. Current law allows the sworn statement to be provided by only the insurer's claims manager or superintendent, or a corporate officer of the insurer. Section 627.4137, F.S., requires a liability insurer to provide to a claimant a statement containing the following information within 30 days of a written request by the claimant:

- The name of the insurer;
- The name of each insured;
- The limits of the liability coverage;
- A statement of any policy or coverage defense which such insurer reasonably believes is available to the such insurer at the time of filing such statement; and
- A copy of the policy.

This bill allows a licensed company adjuster to provide the sworn statement.

II. Present Situation:

Section 627.4137, F.S., requires a liability insurer¹ to provide to a claimant a statement containing the following information within 30 days of a written request by the claimant:

- The name of the insurer;
- The name of each insured;
- The limits of the liability coverage;
- A statement of any policy or coverage defense which such insurer reasonably believes is available to the such insurer at the time of filing such statement; and
- A copy of the policy.

¹ Section 627.4137, F.S., does not apply to PIP insurance. *See Progressive American Ins. Co. v. Rural/Metro Corp. of Florida*, 994 So.2d 1202 (Fla. 5th DCA 2008).

BILL: SB 774 Page 2

The required statement must be under oath by a corporate officer or the insurer's claims manager or superintendent. Section 627.4137(2), F.S., requires that the disclosure statement be amended immediately upon discovery of facts calling for an amendment to such statement.

A review of insurance information required under section 627.4137, F.S., allows a claimant to evaluate the damages that could be paid by the tortfeasor. Florida courts have explained that the purpose of the disclosure requirements in section 627.4137, F.S., is to allow a claimant to make an informed decision whether to settle a case.²

III. Effect of Proposed Changes:

This bill authorizes the licensed company adjuster of an insurer that provides liability insurance coverage to provide the sworn statement required by s. 627.4137, F.S. Current law allows the sworn statement to be provided by only the insurer's claims manager or superintendent, or a corporate officer of the insurer.

This bill takes effect on July 1, 2016.

IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

B. Private Sector Impact:

This bill will allow more persons to provide required disclosures to claimants and might reduce insurance company administrative costs. Claimants would only be impacted if the accuracy of such sworn statements is decreased by allowing licensed company adjusters to provide them.

² See Cheverie v. Geisser, 783 So.2d 1115 (Fla. 4th DCA 2001)(rejecting the argument that compliance with s. 627.4137, F.S., is a technicality and explained the Legislature recognized the importance to claimants of access to the information required by statute in making settlement decisions); Gira v. Wolfe, 115 So.3d 414, 417 (Fla. 2d DCA 2013)(explaining that "the legislature has recognized the importance of a claimant's access to the type of insurance information covered in the statute in order for a claimant to make settlement decisions").

BILL: SB 774 Page 3

C.	Government	Sector	Impact:

None.

VI. Technical Deficiencies:

None.

VII. Related Issues:

None.

VIII. Statutes Affected:

This bill substantially amends section 627.4137 of the Florida Statutes.

IX. Additional Information:

A. Committee Substitute – Statement of Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

None.

B. Amendments:

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.

	LEGISLATIVE ACTION	
Senate		House
	•	
	•	
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	•	
The Committee on Banks	ing and Insurance (Mon	tford) recommended
the following:		
Senate Amendment	(with title amendment)
Delete line 19		
and insert:	_	
superintendent, or a c	company employee adjus	ter setting forth the
		м ш
And the title is amend	TLE AMENDME	IN T==========
Delete line 3	aeu as tottows.	
and insert:		
and miserc.		



amending s. 627.4137, F.S.; adding company employee 11

By Senator Montford

3-01046A-16 2016774_ A bill to be entitled

L

An act relating to liability insurance coverage; amending s. 627.4137, F.S.; adding licensed company adjusters to the list of persons who may respond to a claimant's written request for information relating to liability insurance coverage; providing an effective date.

8

Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subsection (1) of section 627.4137, Florida Statutes, is amended to read:

627.4137 Disclosure of certain information required.-

- (1) Each insurer that provides which does or may provide liability insurance coverage to pay all or a portion of a any claim that which might be made shall provide, within 30 days after of the written request of the claimant, a statement, under oath, of a corporate officer, or the insurer's claims manager or superintendent, or a licensed company adjuster setting forth the following information with regard to each known policy of insurance, including excess or umbrella insurance:
 - (a) The name of the insurer.
 - (b) The name of each insured.
 - (c) The limits of the liability coverage.
- (d) A statement of any policy or coverage defense $\underline{\text{that the}}$ which such insurer reasonably believes is available to $\underline{\text{the such}}$ insurer at the time of filing such statement.
 - (e) A copy of the policy.

Page 1 of 2

 ${\tt CODING:}$ Words ${\tt stricken}$ are deletions; words ${\tt \underline{underlined}}$ are additions.

Florida Senate - 2016 SB 774

3-01046A-16 2016774 In addition, the insured, or her or his insurance agent, upon written request of the claimant or the claimant's attorney, 32 shall disclose the name and coverage of each known insurer to 33 the claimant and shall forward such request for information as required by this subsection to all affected insurers. The 34 insurer shall then supply the information required in this subsection to the claimant within 30 days after of receipt of 37 such request. 38 Section 2. This act shall take effect July 1, 2016.

Page 2 of 2

THE FLORIDA SENATE



Tallahassee, Florida 32399-1100

COMMITTEES:
Agriculture, Chair
Appropriations Subcommittee on Education, Vice Chair
Appropriations
Banking and Insurance
Education Pre-K - 12
Rules

SENATOR BILL MONTFORD

3rd District

November 19, 2015

Senator Lizbeth Benacquisto, Chair Senate Banking & Insurance Committee 326 Senate Office Building 404 South Monroe Street Tallahassee, FL 32399-1100

Dear Chairman Benacquisto:

I respectfully request that SB 774 be scheduled for a hearing before the Senate Banking & Insurance Committee. SB 774 would add licensed company adjusters to the list of people who can respond to a claimant's request for liability insurance coverage information.

Your assistance and favorable consideration of my request is greatly appreciated

Sincerely,

William "Bill" Montford State Senator, District 3

cc: James Knudson, Staff Director

BJM/mam

²¹⁴ Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5003

The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

	Prepared By	y: The Prof	essional Staff of	f the Committee on	Banking and Insu	rance
BILL:	SB 966					
INTRODUCER:	Senator Benacquisto					
SUBJECT: Unclaimed		Property				
DATE:	January 11,	2016	REVISED:			
ANAL	YST	STAFF	DIRECTOR	REFERENCE		ACTION
1. Knudson		Knuds	on	BI	Pre-meeting	
2.				AGG		
3.	_			AP		

I. Summary:

SB 966 amends s. 717.107, F.S., of the Florida Disposition of Unclaimed Property Act to establish that funds held or owing under any life or endowment insurance policy or annuity contract which has matured or terminated are presumed unclaimed if unclaimed for more than 5 years after the date of death of the insured, annuitant, or retained asset account holder. Under current law, such funds are presumed unclaimed if unclaimed for more than 5 years after the funds became due and payable as established from the records of the insurance company holding the funds. The decision in *Thrivent Insurance for Lutherans v. State of Florida, Department of Financial Services*, (Thrivent decision) established that under current law, funds are not due and payable as established from the records of the insurance company until the company receives a certified copy of a death certificate as required by the contract term of the policy and s. 627.451, F.S.

The bill requires insurers to at least annually perform a comparison of its insureds against the United States Social Security Administration Death Master File (DMF). The comparison must be performed for all the insurer's policyholders under life or endowment insurance policies, annuity contracts that provide a death benefit, and retained asset accounts that were in force at any time on or after January 1, 1992. The bill expressly states that it is remedial and applies retroactively. The annual comparison must be made before August 31 of each year. Additionally, if the insurer makes a comparison of its annuity policyholders against the DMF more frequently than once a year, the insurer must perform the DMF comparison required by this bill as frequently. The bill establishes a rebuttable presumption that an insured, annuitant, or retained asset account holder is deceased if that person's date of death is indicated on the DMF. The Thrivent decision found that currently the DFS lacks the authority to require such a search under s. 717.107, F.S.

Fines, penalties, or additional interest may not be imposed on the insurer for failure to report and remit property under the bill if such proceeds are reported and remitted to the DFS no later than May 1, 2021. The prohibition against fines, penalties and additional interest is designed to

provide insurers 5 years to comply with the requirements of the bill before being subject to such sanctions.

The bill is effective upon becoming law.

II. Present Situation:

Life Insurance

Life insurance is the insurance of human lives. Life insurance is generally purchased to ensure the financial security of the beneficiaries of the policy in the event the insured dies. The two most common types of life insurance are whole life insurance and term life insurance. A whole life insurance policy provides coverage for the life of the policyholder and pays a death benefit when the policyholder dies, regardless of his or her age, or on the maturity date. A term life insurance policy provides coverage for a specific time period and only pays a benefit if the policyholder dies during the term of the policy. There exist a wide array of life insurance policies that provide options to consumers to create flexible death benefits, flexible premium amounts, allow policyholders investment control of the cash value of the policy at variable rates of return, and more.

Endowment Insurance Policies

An endowment insurance policy provides for the payment of the face of the policy at the end a fixed term of years. As noted by the Department of Financial Services (DFS), a whole life policy is actually an endowment at a limiting age of 100.³ As with the whole life policy, endowment policies provide insurance protection against the economic loss of a premature death. Common endowment terms are five, ten, and twenty years, or to a stated age, such as 65. If the insured is living at the end of the endowment term, the insurance company will pay the face amount of the policy.

Annuities

An annuity is a form of life insurance contract between a consumer and an insurer wherein the customer makes a lump sum payment or series of payments to an insurer. In return, the insurer agrees to make periodic payments back to the annuitant at a future date, either for the annuitant's life or a specified period. Annuities are often used for retirement planning because they provide a guaranteed source of income for future years. Annuities are available in either immediate or deferred form. In an immediate annuity the annuity company is typically given a lump sum payment in exchange for immediate and regular periodic payments, which may be for a lifetime. For a deferred annuity, premiums are usually either paid in a lump sum or through a series of payments, and the annuity is subject to an *accumulation phase*, when those payments experience tax-deferred growth, followed by the *annuitization* or *payout phase*, when the annuity provides a

¹ Section 624.602, F.S.

² The maturity date for a life insurance policy often is when a policyholder turns 100 years old, but some policies have a later maturity date.

³ Florida Department of Financial Services Division of Consumer Services, Life Insurance Overview, http://www.myfloridacfo.com/Division/Consumers/UnderstandingCoverage/LifeInsuranceOverview.htm (click on link for types of policies)(last visited January 8, 2015).

regular stream of periodic payments. Immediate annuities are often used by senior citizens as a means to supplement their retirement income, or as a method of planning for Medicaid nursing care. The main advantage of deferred annuities is that the principal invested grows tax-deferred.

An annuity may or may not have a death benefit upon the death of the annuitant, based on the payment plan of the annuity. In a "life only" annuity, payments are only made until the death of the annuitant while in a fixed period annuity payments are made for a fixed number of years certain regardless of whether the annuitant dies during the years certain. Many life insurers regularly seek to verify whether an annuitant has died by searching the Social Security Administration Death Master File.

Retained Asset Accounts

A retained asset account is an account that may be used to settle a death claim. Generally, a beneficiary establishes a retained asset account to deposit the proceeds into an interest bearing account so that the beneficiary may consider investment options and other possible uses of the money. Generally, the beneficiary can choose to withdraw money from the account in a single "lump sum" payment or via installments, or may choose to only receive interest payments with any remaining money at the beneficiary's death passing on to his or her beneficiaries.

Florida Disposition of Unclaimed Property Act

In 1987, the Florida Legislature adopted the Uniform Unclaimed Property Act and enacted the Florida Disposition of Unclaimed Property Act (chapter 717, F.S., the Act). The Act defines unclaimed property as any funds or other property, tangible or intangible, that has remained unclaimed by the owner for a certain number of years. Unclaimed property may include savings and checking accounts, money orders, travelers' checks, uncashed payroll or cashiers' checks, stocks, bonds, other securities, insurance policy payments, refunds, security and utility deposits, and contents of safe deposit boxes. The Act serves to protect the interests of missing owners of property, while the state derives a benefit from the unclaimed and abandoned property until the property is claimed, if ever. Under the Act, the DFS Bureau of Unclaimed Property is responsible for receiving property, attempting to locate the rightful owners, and returning the property or proceeds to them. There is no statute of limitations in the Act, and citizens may claim their property at any time and at no cost.

Generally, all intangible property, including any income less any lawful charges, which is held in the ordinary course of the holder's business, is presumed to be unclaimed when the owner fails to claim the property for more than five years after the property becomes payable or distributable, unless otherwise provided in the Act.⁷ Holders of unclaimed property (which typically include banks and insurance companies) are required to use due diligence to locate the

⁴ National Association of Insurance Commissioners, *Retained Asset Accounts and Life Insurance: What Consumers Need to Know About Life Insurance Benefit Payment Options*, http://www.naic.org/documents/consumer_alert_raa.htm (January 8, 2016).

⁵ Ch. 87-105, L.O.F. *See also* UNIFORM LAW COMMISSION, *Unclaimed Property Act Summary*, http://www.uniformlaws.org/ActSummary.aspx?title=Unclaimed%20Property%20Act (Last visited March 26, 2014) https://www.uniformlaws.org/ActSummary.aspx?title=Unclaimed%20Property%20Act (Last visited March 26, 2014)

⁷ s. 717.102(1), F.S.

apparent owners within 180 days after an account becomes inactive. Once this search period expires, holders must file an annual report with the DFS for all property, valued at \$50 or more, that is presumed unclaimed for the preceding year. The report must contain certain identifying information, such as the apparent owner's name, social security number or federal employer identification number, and last known address. The holder must deliver all reportable unclaimed property to the DFS when it submits its annual report. On the property to the DFS when it submits its annual report.

Upon the payment or delivery of unclaimed property to the DFS, the state assumes custody and responsibility for the safekeeping of the property. The original property owner retains the right to recover the proceeds of the property, and any person claiming an interest in the property delivered to the DFS may file a claim for the property, subject to certain requirements. The DFS is required to make a determination on a claim within 90 days. If a claim is determined in favor of the claimant, the department must deliver or pay to the claimant the property or the amount the department actually received or the proceeds, if it has been sold by the DFS.

If the property remains unclaimed, all proceeds from abandoned property are then deposited by the DFS into the Unclaimed Property Trust Fund.¹⁴ The DFS is allowed to retain up to \$15 million to make prompt payment of verified claims and to cover costs incurred by the DFS in administering and enforcing the Act. All remaining funds received must be deposited into the State School Fund.¹⁵

Like many other state unclaimed property programs, the Act is based on the common-law doctrine of escheat and is a "custody" statute, rather than a "title" statute, in that the DFS does not take title to abandoned property but instead obtains its custody and beneficial use pending identification of the property owner. ¹⁶

Unclaimed Property Owing Under Life Insurance Policies

The Act provides that funds held or owing under a life or endowment insurance policy or an annuity contract that has matured or terminated are presumed unclaimed if unclaimed for more than 5 years ¹⁷ after the funds became due and payable as established by records of the insurance company owing the funds. ¹⁸

⁸ s. 717.117(4), F.S.

⁹ s. 717.117, F.S.

¹⁰ s. 717.119, F.S.

¹¹ s. 717.1201, F.S.

¹² ss.717.117 and 717.124, F.S.

¹³ s.717.124, F.S.

¹⁴ s. 717.123, F.S.

¹⁵ Id

¹⁶ Ch. 717, F.S., was intended to replace ch. 716, F.S. (Escheats), which was enacted in 1947 and has not been repealed. While ch. 716, F.S., does provide that funds in the possession of federal agencies (including Treasury) shall escheat to the state upon certain conditions, it does not contain the necessary administrative processes and receipt mechanism (such as a Trust Fund) that the Act contains.

¹⁷ If the insured attains the limiting age under an in-force policy or would have done so if alive, the funds are deemed unclaimed if unclaimed for 2 years.

¹⁸ S. 717.107(1), F.S.

Section 627.461, F.S., requires that every contract of insurance provide that, when a policy becomes a claim upon the death of the insured, settlement of the policy shall be made upon receipt of due proof of death and surrender of the policy. Accordingly, life insurance policies and annuities contracts with death benefits issued under Florida law have contractual terms that provide that the policy matures upon the insurer receiving actual proof of death, generally in the form of a certified copy of the death certificate.

Regulatory Examination of Life Settlement Claim Practices

According to the Office of Insurance Regulation, a 2009 Florida market conduct investigation revealed that some life insurance companies were using information from the Social Security Administration's Death Master File to stop paying a deceased person's annuity, but were not using such information to search for beneficiaries of a life insurance policy. Because insurers were not using information to find beneficiaries, the practice sometimes resulted in continued payment deductions from the accounts of deceased policyholders for the payment of premiums.¹⁹

Often, claims are not made by the beneficiaries of life insurance policies because the beneficiary is unaware of the policy. Additionally, insurers generally did not remit the benefits under life insurance policies and annuities with a death benefit to the Bureau of Unclaimed Property unless the insured attained, or would have attained, the limiting age on an at-force policy, which for most policies is 100 years of age or greater.

In May 2011, insurance regulators from a number of states, including Florida, established a special task force to coordinate regulatory investigations of the claim settlement practices of life insurance companies. In particular, the task force focused on the allegations that many of the insurers were using the DMF to terminate payments under annuity contracts, but failed to use this information to facilitate claims payments on life insurance policies. ²⁰ Kevin McCarty, the Director of the Florida Office of Insurance Regulation, has served as the chair of the task force since its inception. Currently, an examination has been concluded or a settlement reached for 22 of the 40 have reached settlements or concluded an examination. ²¹

Life Insurance Claim Settlement Practices

Florida has entered into a number of settlement agreements with 20 life insurers from 2011 to the present, often has part of multi-state settlement agreements.²² Participants in the examination and settlement process have included Chief Financial Officer Jeff Atwater through the Bureau of Unclaimed Property at the Department of Financial Services, Attorney General Pam Bondi through the Office of the Attorney General, and the Office of Insurance Regulation. According to the Office of Insurance Regulation, these life claim settlement agreements have resulted in the

http://www.floir.com/Sections/LandH/life claims settlement practices hearing05192011.aspx (last visited January 8, 2016).

¹⁹ Florida Department of Financial Services Division of Consumer Services, Life Insurance Settlement Information, http://www.myfloridacfo.com/Division/Consumers/FAQ/FAQ.htm (click on hyperlink for John Hancock Life Insurance)(last visited January 8, 2016).

²⁰ National Association of Insurance Commissioners, *News Release: Regulators to Review Life Insurance Payment Practices*, (May 17, 2011)(last visited January 8, 2016).

²¹ Florida Office of Insurance Regulation, *Top 40 Nationally Significant Groups Writing Driect Life, Annuity and Other Considerations*, http://www.floir.com/siteDocuments/Top40LifeGroups.pdf (last visited January 8, 2016).

²² Office of Insurance Regulation, *Life Claim Settlement Practices*,

return of over \$5 billion to beneficiaries directly by the companies and over \$2.4 billion being delivered to the states, which also attempt to locate and pay beneficiaries.

The settlements generally require the life insurer to compare all the life insureds listed in company records against the DMF.²³ For all policies the company obtains notice of the death of the insured through the DMF search or company records, it must conduct a thorough search for the beneficiaries. If a life insurance beneficiary contacts the insurer, the company must provide claims forms and instructions for the making of a claim. The insurers retain the right to require a death certificate as proof of death before paying proceeds to a beneficiary. If the company cannot locate the beneficiary, the insurer must remit the proceeds as unclaimed property within 5 years of the date of the death of the life insurance policyholder. The settlement agreements also establish business practices to facilitate payments to owners of assets under annuity contracts and retained asset accounts.

Social Security Administration Death Master File

The Social Security Administration (SSA) collects death information to administer its programs.²⁴ The SSA receives death reports from many sources, including family members, funeral homes, financial institutions, postal authorities, States and other Federal agencies. The information is then compiled in the Death Master File (DMF). The DMF is actually an extract of the death information on the Numerical Identification System (Numident). Numident is the SSA electronic database that contains the records of Social Security Numbers assigned to individuals since 1936. The DMF includes the deceased individual's social security number, first name, middle name, last name, date of birth, and date of death.

There are two versions of the DMF. The full file contains all death records extracted from the Numident database, including death data received from the States and is shared only with certain Federal and State agencies pursuant to section 205(r) of the Social Security Act. The limited access public file contains death records extracted from the Numident database, but does not include death data received from the States. The public file is available through the Department of Commerce's National Technical Information Service, a clearinghouse for government information, which sells it to the public. Access to the DMF is restricted and requires users to have a legitimate fraud prevention interest or a legitimate business purpose pursuant to a law, governmental rule, regulation, or fiduciary duty. Further, any party accessing the DMF must certify it has systems, facilities, and procedures to safeguard the information in the DMF and has experience in maintaining the confidentiality, security, and appropriate use of such information.

Trivent Financial for Lutherans v. State of Florida

The 2014 decision of the Florida District Court of Appeal for the First District resolved a dispute between the DFS and Thrivent Financial for Lutherans (Thrivent) as to when funds under a life insurance or endowment insurance policy or annuity contract become due and payable, thus

²³ See Florida Office of Insurance Regulation, *Florida's Regulatory Life Claim Settlement Agreements*, http://www.floir.com/siteDocuments/LifeClaimsSettlements.pdf (follow hyperlinks to regulatory settlement agreements)(last visited January 8, 2016).

²⁴ Social Security Administration, *Requesting the Death Master File*, https://www.ssa.gov/dataexchange/request_dmf.html (last visited January 7, 2016).

triggering the start of the dormancy period that results in the funds being remitted to the DFS as unclaimed property after the dormancy period ends.²⁵ Thrivent had appealed a DFS declaratory statement finding that life insurance funds are "due and payable" under s. 717.107(1), F.S., upon the death of the insured, at which time the dormancy period is automatically triggered. The DFS declaratory statement interpreting the statute also opined that s. 717.107, F.S., created an affirmative duty on insurer to search databases, such as the DMF, to determine if any of its insureds has died.

The Court found the DFS declaratory statement interpreting s. 717.107(1), F.S., invalid because it incorrectly interpreted the statute. The Court noted that under s. 717.107(1), F.S., life insurance funds "become due and payable as established by the records of the insurance company." Because s. 627.461, F.S., requires each life insurance contract to provide that payment "shall be made upon receipt of due proof of death and surrender of the policy" the records of the insurer do not establish funds as due and payable under s. 717.107(1), F.S., until the insurer receives proof of death and surrender of the policy. The Court noted subsection (3) of the statute provides that contracts "not matured by actual proof of the death of the insured or the annuitant" according to company records are deemed matured and the proceeds are due and payable if the company knows the insured or annuitant has died or the insured has attained the limiting age. The Court reasoned that to interpret subsection (1) to make policy proceeds due and payable once the insured dies would render meaningless subsection (3). The Court also refused to impose an affirmative duty on insurers to dearth death records in order to determine whether any insured has died. The Court noted that the plain language of s. 717.107, F.S., does not impose such a duty and refused to rewrite the statute based on policy consideration, instead noting that policy concerns "must be addressed by the Legislature."

III. Effect of Proposed Changes:

Section 1 amends s. 717.107, F.S., of the Florida Disposition of Unclaimed Property Act to establish that funds held or owing under any life or endowment insurance policy or annuity contract which has matured or terminated are presumed unclaimed if unclaimed for more than 5 years after the date of death of the insured, annuitant, or retained asset account holder. Under current law, such funds are presumed unclaimed if unclaimed for more than 5 years after the funds became due and payable as established from the records of the insurance company holding the funds. The decision in *Thrivent Insurance for Lutherans v. State of Florida, Department of Financial Services*, (Thrivent decision) established that under current law, funds are not due and payable as established from the records of the insurance company until the company receives a certified copy of a death certificate as required by the contract terms of the policy and s. 627.461, F.S.

The bill requires insurers to at least annually perform a comparison of its insureds against the United States Social Security Administration Death Master File (DMF). The comparison must be performed for all the insurer's policyholders under life or endowment insurance policies, annuity contracts that provide a death benefit, and retained asset accounts that were in force at any time on or after January 1, 1992. The annual comparison must be made before August 31 of each

²⁵ Thrivent Financial for Lutherans v. State of Florida, Department of Financial Services, 145 So.3d 178 (Fla. 1st DCA 2014).

year. Additionally, if the insurer makes a comparison of its annuity policyholders against the DMF more frequently than once a year, the insurer must perform the DMF comparison required by this bill as frequently. The Thrivent decision found that currently the DFS lacks the authority to require such a search under s. 717.107, F.S.

The bill establishes a rebuttable presumption that an insured, annuitant, or retained asset account holder is deceased if that person's date of death is indicated on the DMF. The insurer is required to account for common variations in data and for partial names, social security numbers, dates of birth, and addresses which would otherwise preclude an exact match.

The bill exempts any annuity contract issued in connection with an employment-based plan subject to the Employee Retirement Income Security Act of 1974 (ERISA) or an annuity contract issued to fund an employment-based retirement plan, including any deferred compensation plans. An insurer is not required to confirm the possible death of an insured for accidental death plans or when the insurer does not perform recordkeeping functions. The provision related to record keeping functions will exempt a policy issued to a group policy owner for which the insurer does not provide record keeping services. The bill defines record keeping services as maintaining the information necessary to process a claim or having access to such information.

Insurers and their agents or third parties may not charge insureds, annuity owners, retained asset account holders, and beneficiaries fees or costs associated with any search, verification, claim or delivery of funds pursuant to the requirements of s. 717.107, F.S.

Section 2 of the bill states that the bill is remedial and applies retroactively. The retroactive application of the bill evidences legislative intent to apply the bill to policies, contracts and accounts entered into, prior to the effective date of the bill.

Fines, penalties, or additional interest may not be imposed on the insurer for failure to report and remit property under the bill if such proceeds are reported and remitted to the DFS no later than May 1, 2021. The prohibition against fines, penalties and additional interest is designed to provide insurers 5 years to comply with the requirements of the bill before being subject to such sanctions.

Section 3 provides that the act is effective upon becoming law.

IV. Constitutional Issues:

A.	Municipality/County Mandates Restrictions:
	None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

D. Other Constitutional Issues:

The provisions of SB 966 are applied to life or endowment insurance policies, annuity contracts that provide a death benefit, and retained asset accounts that were in force at any time on or after January 1, 1992. The bill expresses clear intent to apply retroactively, thus constitutional concerns are raised if the statute impairs vested rights, creates new obligations, or imposes new penalties. A vested right is more than a mere expectation based on an anticipation of the continuance of an existing law. It must be an immediate, fixed right of present or future enjoyment. If, however, the statute is remedial in nature and expresses clear intent to apply retroactively, it does not raise constitutional concerns. Remedial statutes are those that do not create new or take away vested rights.

Representatives of some life insurers argue that the application of the bill's requirements to life insurance policies with contractual terms that require proof of death in accordance with s. 627.461, F.S., could raise constitutional issues related to the impairment of contracts. Representatives from the Department of Financial Services counter such concerns, pointing to the United States Supreme Court decision in *Connecticut Mutual Life Insurance Co. v. Moore*²⁹ (*Moore*).

In Moore, the Court addressed the validity of the New York unclaimed property statute as applied to life insurance policies, including "policies payable on death in which the insured has died and no claim by the person entitled thereto has been made for seven years." The Court addressed whether the unclaimed property statute impaired the obligation of contract within the meaning of Art. I, S. 10 of the United States Constitution. The insurers argued that the terms of the insurance policies provided the insurer has no obligation until proof of death is submitted and the policy is surrendered. The unclaimed property statute, the insurers further argued, transforms a conditional obligation under the life insurance policy into a liquidated obligation. 32

The Supreme Court held that the New York statute did not violate the constitution because of its enforced variations from the insurance policy provisions.³³ The Court reasoned that the state has the same power to seize abandoned life insurance moneys as abandoned bank deposits, despite the differences between the two. The Court concluded by saying it saw no constitutional reason why a state may not proceed administratively to take over the care of unclaimed property, noting that the right of appropriation by the state of abandoned property has existed for centuries in the common law.³⁴

²⁶ R.A.M. of South Florida, Inc., v. WCI Communities, Inc., 869 So.2d 1210, 1216 (Fla. 2nd DCA 2004).

²⁷ Florida Hosp. Waterman, Inc. v. Buster, 948 So.2d 478, 490 (Fla. 2008).

²⁸ City of Lakeland v. Catinella, 129 So.2d 133 (Fla. 1961).

²⁹ 333 U.S. 541 (1948).

³⁰ *Moore*, 333 U.S. 541 at 543.

³¹ *Moore*, 333 U.S. 541 at 545.

³² *Moore*, 333 U.S. 541 at 546.

³³ *Moore*, 333 U.S. 541 at 546.

³⁴ *Moore*, 333 U.S. 541 at 547.

V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

B. Private Sector Impact:

Many beneficiaries of life or endowment insurance policies and annuities contracts who are unaware of such policies will benefit by claiming benefits after being contacted by a life insurer. If the life insurer remits the funds held or owing under the policy or contract to the Bureau of Unclaimed Property, beneficiaries will benefit by having a central location with which to search for possible life insurance proceeds.

Life insurers will incur indeterminate costs related to identifying policies and contracts subject to the provisions of the bill, conducting searches of the DMF to identify deceased policyholders, and attempting to locate beneficiaries.

C. Government Sector Impact:

The Department of Financial Services indicates that the Bureau of Unclaimed Property expects to receive reports and remittances "far exceeding \$100 million, from unknown and unclaimed life insurance benefits" that insurers are unable to pay beneficiaries after searching the DMF and performing due diligence searches for beneficiaries. The DFS did not project remittance amounts to the state for the coming fiscal years because the bill specifies that insurers will not be subject to fines, penalties or additional interest related to the remittance of unclaimed proceeds on policies and contracts where the insured had died prior to the dormancy trigger time period (generally 5 years) expiring.

VI. Technical Deficiencies:

None.

VII. Related Issues:

None.

VIII. Statutes Affected:

This bill substantially amends section 717.107 of the Florida Statutes.

IX. Additional Information:

A. Committee Substitute – Statement of Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

None.

R	Amend	ments:

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.

By Senator Benacquisto

30-00996B-16 2016966 A bill to be entitled

An act relating to unclaimed property; amending s.

717.107, F.S.; revising a presumption of when funds

held or owing under a matured or terminated life or

endowment insurance policy or annuity contract are

insurance policies or annuity contracts are deemed

certain insurance policies, annuity contracts, and

United States Social Security Administration Death

providing for a rebuttable presumption of death of

information; providing applicability; providing an

specified entities from charging fees and costs

associated with certain activities; conforming

provisions to changes made by the act; providing

retroactive applicability; providing an effective

exception; defining a term; prohibiting an insurer and

certain individuals; requiring an insurer to account

Master File to determine if a death is indicated;

providing when such comparisons must be made;

for certain variations in data and partial

retained asset accounts of its insureds against the

unclaimed; revising a condition of when certain

requiring an insurer to perform a comparison of

matured and the proceeds are due and payable;

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26 Be It Enacted by the Legislature of the State of Florida:

29 read:

date.

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Section 1. Section 717.107, Florida Statutes, is amended to

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Florida Senate - 2016 SB 966

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717.107 Funds owing under life insurance policies, annuity contracts, and retained asset accounts; fines, penalties, and interest; United States Social Security Administration Death Master File.-

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- (1) Funds held or owing under any life or endowment insurance policy or annuity contract which has matured or terminated are presumed unclaimed if unclaimed for more than 5 years after the date of death of the insured, annuitant, or retained asset account holder funds became due and payable as established from the records of the insurance company holding or owing the funds, but property described in paragraph (3)(d) (3) (b) is presumed unclaimed if such property is not claimed for more than 2 years. The amount presumed unclaimed shall include any amount due and payable under s. 627.4615.
- (2) If a person other than the insured, or annuitant, or retained asset account holder is entitled to the funds and no address of the person is known to the company or it is not definite and certain from the records of the company who is entitled to the funds, it is presumed that the last known address of the person entitled to the funds is the same as the last known address of the insured, the or annuitant, or the retained asset account holder according to the records of the company.
- (3) For purposes of this chapter, a life or endowment insurance policy or annuity contract not matured by actual proof of the death of the insured, the or annuitant, or the retained asset account holder according to the records of the company is deemed matured and the proceeds due and payable if any of the following applies:

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- (a) The company knows that the insured, the Θ annuitant, or the retained asset account holder has died. Θ
- (b) A presumption of death made in accordance with paragraph (8) (b) has not been rebutted.

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- (c) The policy or contract has reached its maturity date.

 (d)(b)1. The insured has attained, or would have attained if he or she were living, the limiting age under the mortality table on which the reserve is based;
- 2. The policy was in force at the time the insured attained, or would have attained, the limiting age specified in subparagraph 1.; and
- 3. Neither the insured nor any other person appearing to have an interest in the policy within the preceding 2 years, according to the records of the company, has assigned, readjusted, or paid premiums on the policy; subjected the policy to a loan; corresponded in writing with the company concerning the policy; or otherwise indicated an interest as evidenced by a memorandum or other record on file prepared by an employee of the company.
- (4) For purposes of this chapter, the application of an automatic premium loan provision or other nonforfeiture provision contained in an insurance policy does not prevent the policy from being matured or terminated under subsection (1) if the insured has died or the insured or the beneficiaries of the policy otherwise have become entitled to the proceeds thereof before the depletion of the cash surrender value of a policy by the application of those provisions.
- (5) If the laws of this state or the terms of the life insurance policy require the company to give notice to the

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 ${\tt CODING:}$ Words ${\tt stricken}$ are deletions; words ${\tt \underline{underlined}}$ are additions.

Florida Senate - 2016 SB 966

insured or owner that an automatic premium loan provision or other nonforfeiture provision has been exercised and the notice, given to an insured or owner whose last known address according to the records of the company is in this state, is undeliverable, the company shall make a reasonable search to ascertain the policyholder's correct address to which the notice must be mailed.

30-00996B-16

- (6) Notwithstanding any other provision of law, if the company learns of the death of the insured, the exannuitant, or the retained asset account holder and the beneficiary has not communicated with the insurer within 4 months after the death, the company shall take reasonable steps to pay the proceeds to the beneficiary.
- (7) Commencing 2 years after July 1, 1987, every change of beneficiary form issued by an insurance company under any life or endowment insurance policy or annuity contract to an insured or owner who is a resident of this state must request the following information:
- (a) The name of each beneficiary, or if a class of beneficiaries is named, the name of each current beneficiary in the class.
 - (b) The address of each beneficiary.
 - (c) The relationship of each beneficiary to the insured.
- (8) (a) Notwithstanding any other provision of law, an insurer shall perform a comparison of its insureds' life or endowment insurance policies, annuity contracts that provide a death benefit, and retained asset accounts that were in force at any time on or after January 1, 1992, against the United States Social Security Administration Death Master File to determine if

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the death of an insured, an annuitant, or a retained asset account holder is indicated. The comparison must be made on at least an annual basis before August 31 of each year. If an insurer performs such a comparison regarding its annuities or other books of business more frequently than once a year, the insurer must also make a comparison regarding its life insurance policies, annuity contracts that provide a death benefit, and retained asset accounts at the same frequency as is made regarding its annuities or other books or lines of business.

- (b) There is a rebuttable presumption that an insured, an annuitant, or a retained asset account holder is deceased if the date of the insured's, annuitant's, or retained asset account holder's death is indicated on the United States Social Security Administration Death Master File. The insurer shall account for common variations in data and for any partial names, social security numbers, dates of birth, and addresses of the insured, the annuity owner, or the retained asset account holder which would otherwise preclude an exact match.
- (c) For purposes of this section, a policy, a contract, or a retained asset account is deemed to be in force if it has not lapsed, has not been cancelled, or has not been terminated at the time of death of the insured, the annuity owner, or the retained asset account holder.
- (d) This subsection does not apply to an annuity contract that is issued in connection with an employment-based plan subject to the Employee Retirement Income Security Act of 1974 or that is issued to fund an employment-based retirement plan, including any deferred compensation plans.
 - (9) An insurer is not required to confirm the possible

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	30-00996B-16 201696
146	death of an insured with respect to benefits payable under
147	accidental death or when the insurer does not perform
148	recordkeeping functions. For purposes of this subsection, the
149	term "recordkeeping" means maintaining, or being legally or
150	contractually responsible for maintaining, either directly or
151	through a third party, the information necessary to process a
152	claim or having access to information necessary to process a
153	claim.
154	(10) An insurer, or any agent or third party that it
155	engages or that works on its behalf, may not charge insureds,
156	annuity owners, retained asset account holders, beneficiaries,
157	or the estates of insureds, annuity owners, retained asset
158	account holders, or the beneficiaries of an estate any fees or
159	costs associated with any search, verification, claim, or
160	delivery of funds conducted pursuant to this section.
161	Section 2. The amendments made by this act are remedial is
162	nature and apply retroactively. Fines, penalties, or additiona
163	interest may not be imposed due to the failure to report and

reported and remitted to the Department of Financial Services on or before May 1, 2021.

Section 3. This act shall take effect upon becoming a law.

remit an unclaimed life or an endowment insurance policy, a

retained asset account, or an annuity contract with a death

benefit if any unclaimed life or endowment insurance policy,

retained asset account, or annuity contract proceeds are

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The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

	Prepared By: T	ne Professional Staff of	the Committee on	Banking and In	surance
BILL:	CS/SB 854				
INTRODUCER:	Banking and Insurance Committee and Senator Hukill				
SUBJECT: Funeral, Cer		tery, and Consumer	Services		
DATE:	January 12, 20	16 REVISED:			
ANALYST		STAFF DIRECTOR	REFERENCE		ACTION
. Matiyow		Knudson	BI	FAV/CS	
2.			RI		
3.		_	FP		

Please see Section IX. for Additional Information:

COMMITTEE SUBSTITUTE - Substantial Changes

I. Summary:

CS/SB 854 amends various provisions of the Florida Funeral, Cemetery, and Consumer Services Act (Act), which sets forth licensure requirements related to funerals and cemeteries regulated by the Department of Financial Services.

Care and maintenance trusts must be maintained by a cemetery company to ensure that the grounds, structures and improvements of a cemetery are well cared for and maintained in a proper condition. The bill amends the Act to accommodate unitrusts as an alternative option to the current net income approach for care and maintenance (C&M) trusts. The bill creates a comprehensive C&M trust distribution statute, which requires the use of one of two methods for withdrawals from a C&M trust and requires the Board and Department to adopt rules related to C&M trusts.

A "preneed contract" is the sale of burial merchandise or burial service in advance. Current laws requires the deposit of certain amounts from the sale of preneed contracts into a trust for the benefit of the purchaser. The bill revises the trust deposit requirement for preneed contract sales of merchandise. The bill requires a preneed licensee to deposit all preneed contract funds into a trust prior to inactive status. The bill also clarifies when a preneed contract can be made irrevocable, for purposes of financially qualifying for assistance programs such as Medicaid and Supplemental Security Income (SSI). The bill requires cemetery companies to remit unexpended monies paid on irrevocable preneed contracts to the Agency Health Care Administration (AHCA) for deposit into the Medical Care Trust Fund after the beneficiary's final disposition.

The bill requires annual reporting to the Department on preneed licensees trust accounts and repeals the servicing agent exemption from preneed licensure.

The bill also:

- Creates definitions.
- Adds an e-mail address as information that can be required for licensure and allows the Department to use email as a means of notification.
- Requires the Department to adopt rules regarding discipline for miscellaneous financial errors.
- Provides a consistent deposit requirement for graves, mausoleums, and columbaria.
- Clarifies that the annual report must record the fair market value of the care and maintenance trust fund.
- Removes the \$50 fee cap for transferring burial rights and allows the fee to be set by rule.
- Requires an applicant for embalmer apprentice to be of good character.
- Repeals s. 497.461, F.S., which currently allows the use of surety bonding in lieu of the requirement for a preneed licensee to establish a trust for the deposit of funds. The bill allows licensees who have bonds prior to July 1, 2016, to keep them.
- Specifies cremated remains are not property and that any disputes among heirs shall be resolved by the courts.

II. Present Situation:

Chapter 497, F.S., entitled the Florida Funeral, Cemetery, and Consumer Services Act (Act), provides for the regulatory oversight of the death care industry, which includes the following individual and entity licenses:¹

- Brokers of burial rights;
- Cemeteries;
- Central embalming facilities;
- Cinerator facilities;
- Direct disposer and direct disposal establishments;
- Embalmers (including apprentices, interns, and by endorsement);
- Funeral directors and funeral establishments;
- Preneed, preneed branches, and preneed sales agents;
- Monument establishments and monument establishment sales agents;
- Refrigeration facilities;
- Removal services:
- Training facilities.

The Act is administered jointly by the Division of Funeral, Cemetery, & Consumer Services of the Department of Financial Services ("DFS" or "Division") and the Board of Funeral, Cemetery & Funeral Services ("Board").

¹ DFS DIVISION OF FUNERAL, CEMETERY & CONSUMER SERVICES, Who We Regulate: Regulated Categories & Number of Licensees, http://www.myfloridacfo.com/Division/FuneralCemetery/About/Whoweregulate.htm (last viewed Jan. 6, 2016).

E-mail Notifications

The Act requires DFS to administer a licensing system to process and track applications, renewals, and fees; DFS is authorized to require specified information in its application forms, such as the applicant's work history, criminal history, and business plans. Currently, application forms adopted by rule require the e-mail address of the applicant or licensee as a means of correspondence for DFS.

Legally Authorized Persons & the Disposition of Human Remains

Currently, the Act sets forth the order or priority of persons ("legally authorized persons") who are authorized to direct the disposition of human remains. The "legally authorized person" concept is similar to the Probate Code's order of preference in appointing a personal representative over an estate.² The Act sets the priority of legally authorized persons³ as:

- 1. A written *inter vivos*⁴ authorization made by the deceased,
- 2. The person designated by the decedent as authorized to direct disposition pursuant to Pub. L. No. 109-163, s. 564, as listed on the decedent's United States Department of Defense Record of Emergency Data, DD Form 93, or its successor form, if the decedent died while serving military service as described in 10 U.S.C. s. 1481(a)(1)-(8) in any branch of the United States Armed Forces, United States Reserve Forces, or National Guard.
- 3. The surviving spouse;
- 4. A son or daughter of majority age;
- 5. A parent;
- 6. A sibling of majority age;
- 7. A grandchild of majority age;
- 8. A grandparent; or
- 9. Another person in the next degree of kinship.

However, current usage of the term throughout the Act is inconsistent, leading to concerns of uncertainty and potential disputes among heirs regarding the disposition of human remains. Such disputes can also involve funeral homes and other licensees under the Act, because they receive, store, and process the remains, and are sometimes sued by the relative whose wishes regarding final disposition did not prevail.⁵

Burial Fees

A burial right is the right to use a grave space, mausoleum, columbarium, ossuary, or scattering garden for the internment, entombment, inurnment, or other disposition of human remains or cremated remains.⁶ While cemetery companies may collect fees for the sale of burial rights, merchandise, or services, they may only charge certain fees for the use of any burial right, merchandise, or service, such as sales tax and any interest on unpaid balances. Another

² s. 733.301, F.S.

³ s. 497.005(39), F.S. The definition also addresses legally authorized persons when no family member exists or is available.

⁴ An *inter vivos* authorization is one made during the life of the deceased; "between the living; from one living person to another." *See* BLACK'S LAW DICTIONARY, http://thelawdictionary.org/inter-vivos/ (last viewed Jan. 6, 2016).

⁵ Florida Department of Financial Services, Agency Analysis of 2016 Senate Bill 854 (Nov. 30, 2015), on file with the Committee on Banking and Insurance.

⁶ s. 497.005(7), F.S.

permissible fee is the cost of transferring burial rights from one purchaser to another, which current law caps at \$50. The price cap has not been adjusted since the inception of this statute in 1993.

Sale of Personal Property or Services by Cemetery Companies

Currently, s. 497.283, F.S., requires cemetery companies that sell personal property or services in connection with burial or commemorative services to deliver such goods or to perform such services within 120 days of receiving final payment, except for preneed contracts. "Delivery" of goods means actual delivery and installation at the time of need or at the request of the owner or owner's agent. However, subsection (2)(c) provides an alternative delivery method only for manufacturers of outer burial receptacles (OBC) who sell to cemetery companies and funeral establishments if they show evidence of "financial responsibility" as set forth in the "standards and procedures" in s. 497.461, F.S. (relating to surety bonding as an alternative to trust deposit for preneed licensees).

Applicants for the Embalmer Apprentice Program

Applicants for the following licenses under the Act require demonstration of good character:

- Cemetery companies s. 497.263(2)(p), F.S.
- Brokers of burial rights s. 497.281(2)(d), F.S.
- Embalmers and embalmers by endorsement ss. 497.368(1)(c) and 497.369(1)(d), F.S.
- Funeral directors and funeral director by endorsement ss. 497.373(1)(c) and 497.374(1)(d), F.S.
- Funeral establishments s. 497.380(4), F.S.
- Removal services, refrigeration services, and centralized embalming facilities s. 497.385(1)(a) and (2)(f), F.S.
- Preneed licensees s. 497.453(2)(f), F.S.
- Direct disposers and direct disposal establishments ss. 497.602(3)(f) and 497.604(3)(c), F.S.
- Cinerator facilities s. 497.606(3)(d), F.S.

However, no such requirement currently exists for applicants for the embalmer apprentice program.

Scope of Funeral Directing

The Act sets forth the scope of the practice of funeral directing which may be performed only by a licensed funeral director. Currently, one of the permitted acts is planning or arranging, on an at-need basis, the details of funeral services, embalming, cremation, or other services relating to the final disposition of human remains with the decedent's family, friends, or other person responsible for such services.

Cemetery Companies - Care & Maintenance Trusts

Cemetery companies that own or control cemetery lands and property are required by the Act to ensure that the grounds, structures and improvements of a cemetery are well cared for and

maintained in a proper condition.⁷ To achieve this, the Act requires cemetery companies to establish "care and maintenance (C&M) trust funds" with state or national trust companies or banks or savings and loan associations with trust powers.⁸ In other states, these trusts are commonly known as "perpetual care trusts." Cemetery companies are required to set aside and deposit specified amounts from the sales of burial rights into their care and maintenance trust funds.

Net Income Trusts vs. Total Return Unitrusts

Since 1959, the Act has required that the net income of these trust funds may only be used for the care and maintenance of the cemetery and monuments (excluding the cleaning, refinishing, repairing or replacement of monuments) and reasonable costs of administering care, maintenance, and the trust fund. This net income approach is how cemetery licensees can determine how much may be withdrawn and paid to them every year from the C&M trust fund. While the Act does not define "net income," it has been understood to include only cash received by the trust as interest or dividends from trust investments, not capital gains (which are treated as accretions to principal, not income). This view has been largely informed by trust practices codified in other parts of Florida law. 9 As such, cemetery owners have an economic incentive to invest their C&M trust funds to maximize payments of current interest or cash dividends (e.g., government securities and corporate bonds), as opposed to investing in items that provide capital appreciation (e.g., corporate stocks). This approach typically results in erosion of trust principal as a result of inflation and may negatively affect the trust's long-term growth. Currently, the Act does not expressly dictate the relative mix of income-producing versus capital appreciation investments for C&M trusts, but only speaks to permissible investments that are also allowable for the State Board of Administration (SBA). 10

Another type of trust, known as the "total return trust," has attracted some interest among trust practitioners for C&M or perpetual care funds. As the name implies, the total return trust allows the trustee to focus on the total return, and to maximize growth of both income and principal by accounting for both income and capital appreciation. One type of total return trust is the unitrust. With the unitrust, the trustee distributes a percentage of the trust based on the fair market value of its assets, regardless of income earned or the original amount invested in the trust. As opposed to withdrawing only income, the unitrust allows cemeteries to withdraw a percentage, no less than 3 percent and no more than 5 percent, of the total fair market value of the trust for annual care and maintenance. Typically, a unitrust:

- Produces a return of 2 to 4 percent greater than an income trust,
- Allows cemetery operators to receive larger distributions (on average and over time),
- Grows principal at a greater rate than an income trust, and

⁸ The appointments of these institutional trustees are subject to the approval of the licensing authority. These trustees are subject to investment limitations and annual financial reporting requirements in the Act.

⁷ s. 497.262, F.S.

⁹ DFS DIVISION OF FUNERAL, CEMETERY, AND CONSUMER SERVICES, *Unitrust Concept for Cemetery Care & Maintenance Trust Funds: Background and Analysis ("DFS Unitrust Analysis")*, p. 3 (Nov. 18, 2015), on file with the Committee on Banking and Insurance.

¹⁰ Id. See ss. 497.266(4) and 497.458(5)(a), F.S., and permissible investment statute for the SBA, s. 215.47(1), F.S.

• Shows exactly how much funds will be available for withdrawal in advance, which is important for budgeting purposes.¹¹

According to the Division, the unitrust concept as applied to cemetery C&M trusts has been recently approved for use in 3 states (Iowa, Missouri, and Tennessee).¹²

Preneed Contracts

A "preneed contract" is any arrangement or method, of which the provider of funeral merchandise or service has actual knowledge, whereby any person agrees to sell burial merchandise or burial service in advance. Examples of "burial merchandise" are caskets, outer burial containers, urns, monuments, floral arrangements, and register books, and "burial service" includes any service offered or provided in connection with the final disposition, memorialization, interment, entombment, inurnment, or other disposition of human remains or cremated remains.¹³

Preneed sales are governed by part IV of the Act, which requires sellers of funeral merchandise or service to obtain a preneed license and also be licensed as a funeral establishment, cemetery company, direct disposal establishment, or monument establishment.¹⁴

III. Effect of Proposed Changes:

Care & Maintenance Trusts

The bill amends the Act to accommodate unitrusts as an alternative option to the current net income approach for C&M trusts.

Section 8 of the bill creates s. 497.2675, F.S., as a comprehensive C&M trust distribution statute, which requires the use of one of two methods for withdrawals from a care and maintenance trust and requires the Board and Department to adopt rules related to C&M trusts. Specifically, this section:

- Requires the Board and Department to adopt rules related to the withdrawals from C&M trust accounts in accordance with ss. 497.267 and 497.268, F.S., the rules must include:
 - Reporting requirements for a cemetery licensed under this chapter, including the requirement that specific reports be made on forms designed and approved by the board by rule.
 - Rules to address a cemetery licensed under this chapter whose pro rata share of the fair market value of the trust has not grown over a 3-year average, including limiting withdrawals from the care and maintenance trust fund, and any exceptions approved by the board.

¹¹ Lauren Moore, *Perpetual Care Roundtable*, AMERICAN CEMETERY, Jan. 2014, at p. 33 (on file with the Committee on Banking and Insurance).

¹² DFS Unitrust Analysis, pp. 1, 7-9. Cemetery unitrusts may be used in Iowa beginning in 2016, while they have been authorized in Missouri in 2009 and in Tennessee in 2006. It appears unitrusts have largely been used in the long-term higher education and charitable foundation endowment trusts.

¹³ s. 497.005(56), (6), and (7), F.S.

¹⁴ s. 497.452, F.S. The statute exempts certain cemeteries owned by religious institutions from preneed licensure.

• Requires each cemetery company licensed under this chapter shall elect one of two methods for withdrawals from the cemetery company's care and maintenance trust fund.

- o Net income withdrawal method.—Net income may be withdrawn from the trust, as earned, on a monthly basis.
- O Total return withdrawal method (Unitrust).—The licensee shall multiply the average fair market value of its pro rata share of the trust by the total return withdrawal percentage and may withdraw one-fourth of that amount at least quarterly beginning the first quarter of the new trust year. The initial total return withdrawal percentage elected by the licensee may not increase the total return withdrawal percentage for that quarter. For purposes of this paragraph, "average fair market value" means, in relation to a trust, the average of the fair market value of each asset held by the trust at the beginning of the current year and in each of the 2 previous years, or for the entire term of the trust if there are less than 2 previous years, and adjusted as follows:
 - 1. If assets are added to the trust during the years used to determine the average, the amount of each addition is added to all years in which such addition is not included.
 - 2. If assets are distributed from the trust during the years used to determine the average, other than in satisfaction of the unitrust amount, as defined in s. 738.1041, the amount of each distribution is subtracted from all other years in which such distribution is not included.
- Without regard to the withdrawal method selected, taxes on capital gains, if any, must be paid from the trust principal.

Sections 6 and 7 of the bill update financial and trust terms in existing C&M trust statutes.

- Section 6 of the bill amends s. 497.266, F.S., to substitute "assets" for "corpus" and provides that withdrawals and transfers of such assets must be in accordance with the new C&M distribution statute, s. 497.2675, F.S. Additionally, the bill provides that the trustee may distribute "withdrawals" from the trust instead of "principal and income."
- Section 7 of the bill amends s. 497.267, F.S., governing the disposition of monies from a care and maintenance trust, to eliminate the requirement that withdrawals may only be from the net income of the trust. The revision is necessary to accommodate the use of a unitrust, as withdrawals are not based on the net income of the trust under section 8 of the bill. The section retains the requirement that such monies may only be used for the care and maintenance of the cemetery.

Section 10 of the bill amends s. 497.269, F.S., to clarify that the annual report must record the fair market value of the C&M trust fund.

Burial Fees

Section 9 of the bill amends s. 497.268, F.S., to provide a consistent deposit requirement for graves, mausoleums, and columbaria which are all "burial rights" under the Act. Clarifies that 10 percent of all sales of burial rights is to be deposited into the C&M trust fund, and a \$25 minimum is to be deposited for each post-1993 sale of a burial right, and \$25 for each burial right provided without charge.

Section 13 amends s. 497.277(2), F.S., to delete the \$50 fee limitation for transferring burial rights and instead requires the fee to be set by rule.

Preneed Contracts

Section 5 of the bill amends the Act's rulemaking authority in s. 497.161, F.S., to provide authority for rules that establish conditions of use for insurance as a funding mechanism for preneed contracts if such rules are not inconsistent with part IV of the Act (relating to preneed sales) and the Florida Insurance Code. According to the Division, the intent of this change is to create clear rulemaking authority for current Board rule 69K-8.005, F.A.C., relating to preneed contracts funded by life insurance, because the current statutory authority may be subject to challenge. The rule was adopted in 1996, prior to the implementation of legislative changes to the Administrative Procedure Act that significantly restricted rulemaking to clear grants of rulemaking authority.

Section 19 amends s. 497.452(2)(c), F.S., to repeal the Servicing Agent Exemption from Preneed Licensure. This exemption is not currently used.

Section 20 amends s. 497.454, F.S., to add "electronic or paper" preneed contracts and removes a cross-reference to s. 497.461, F.S., which is being repealed in section 25 of the bill.

Section 22 amends s. 497.458, F.S., which requires the methods by which proceeds received on preneed contracts may be distributed. Under current law, if an item of merchandise is sold under a preneed contract, the greater of 30 percent of the purchase price collected or 110 percent of the wholesale price must be deposited in a trust for the benefit of the purchaser. Instead, the bill simply requires the deposit of 30 percent of the purchase price. Elimination of the wholesale price option reduces recordkeeping requirements for vendors and is administratively less burdensome, though in some circumstances it will decrease the amount deposited into the trust. The bill eliminates the method of determining wholesale cost of a preneed contract, which would no longer be necessary.

The bill grants the board rule making authority to classify items sold in preneed contracts as services, cash advances, or merchandise. Under current law and in the bill, the three different types of items trigger different trust deposit requirements.

The bill requires an annual report be provided to the department regarding each preneed trust account held by a trustee at any time during the previous calendar year. The report must contain information identifying the trustee, the licensee to whom the report relates, the trust account number; the beginning and ending trust balance; and, as may be specified by department rule, a list of receipts showing the date and amount of any disbursement. The report must be signed by the trustee's account manager for the trust account and be formatted and submitted pursuant to department rule. The first report is due April 1, 2018, and subsequent annual reports must be submitted on or before April 1.

The bill prohibits a trustee from investing in or counting as assets life insurance policies or annuity contracts. Trust investments in real estate may not exceed 25 percent of trust assets. The bill allows the trustee to allocate and divide capital gains and losses. Current law also allows the allocation and division of assets, liabilities, income, and expenses.

This section also deletes provisions in the statute relating to s. 497.461, F.S., because that section of statute is repealed by the bill.

Section 23 of the bill amends s. 497.459(6)(a), F.S., to specify that the requirement that preneed contracts cannot restrict any purchaser who is a qualified applicant or recipient of Medicaid, supplemental security income (SSI), or temporary cash assistance from making her or his contract irrevocable must also be the beneficiary of the preneed contract. Additionally, the bill clarifies that a preneed contract made irrevocable pursuant to this section cannot be canceled during the life or after the death of the contract purchaser or beneficiary.¹⁵

The bill requires unexpended monies spent on an irrevocable contract to be remitted to the Agency for Health Care Administration (AHCA) for deposit into the Medical Care Trust Fund after the beneficiary's final disposition. This ensures that the state and federal governments recover their respective shares of the unexpended monies of the irrevocable contract.

Section 25 of the bill repeals s. 497.461, F.S., which currently allows a preneed licensee to use surety bonds instead of depositing into the trust moneys collected on preneed licensure sales. The use of surety bonds is not widely utilized within the industry. Section 26 of the bill specifies that the repeal of s. 497.461, F.S., does not affect preneed licensees who have elected to maintain a surety bond in lieu of depositing funds into a trust as of July 1, 2016. Section 27 of the bill eliminates the letter of credit as an alternative to trust deposits as it primarily relates to the use of surety bonds that are being repealed in section 25 of the bill.

Section 28 of the bill amends s. 497.464, F.S., to apply the trust deposit requirements of s. 497.458(1), (3), and (6), to alternative prened contracts. Currently those requirements are not applicable..

Section 29 of the bill amends s. 497.465, F.S., to provide that prior to inactive status, the licensee must deposit into the trust all of the funds received from preneed contracts. This change is intended to clarify that the licensee cannot retain any of the funds and must put them into the trust account in their entirety. Additionally, the bill removes the qualifier "unaudited or audited" from financial statements.

Email

Sections 2 and 3 of the bill amend s. 497.141, F.S., and s. 497.146, F.S., respectively, to include an email address as information the Department can require for licensure and allows the Department to use email as a means of notification.

Embalmer Apprentice Applicants

Section 16 amends s. 497.371, F.S., to require that an applicant for the embalmer apprentice program be of good character and not have demonstrated a history of lack of trustworthiness or integrity in business or professional matters.

¹⁵ Section 1 of the bill creates definitions of "purchaser" and "beneficiary" in s. 497.005, F.S.

Cremated Remains

Section 31 amends s. 497.607, F.S., to specify that cremated remains are not property, and that any disputes among heirs shall be resolved by the courts. The bill adds the term "legally authorized" and clarifies the legally authorized person's written authorization to perform a cremation – required before one may be legally performed – may include a declaration of intent as to the cremation procedure.

Definitions

Section 1 amends s. 497.005, F.S., to define the following terms under the Florida Funeral, Cemetery, and Consumer Services Act:

- "Beneficiary" means a natural person expressly identified in a preneed contract as the person for whom funeral merchandise or services are intended.
- "Capital gain" or "capital loss" means a change in the value of a capital asset, such as investment or real estate, which gives the asset a different worth than the purchase price. The gain or loss is not realized until the asset is sold.
- "Fair market value" means the fair market value of assets held by a trust as of a specific date, assuming all assets of the trust are sold on that specific date.
- "Income" means earnings on trust assets, including interest, dividends, and other income earned on the principal.
- "Net income" means, in relation to a trust, ordinary income minus any income distributions
 for items such as trust expenses. For purposes of this subsection, "ordinary income" means,
 in relation to a trust, any earnings on trust assets, including interest and dividends received on
 property derived from the use of the trust principal, but does not include capital gains or
 capital losses.
- "Purchaser" means a natural person who has executed a preneed contract with or seeks atneed funeral merchandise or services from a licensee.
- "Total return withdrawal percentage" means a percentage, not to exceed 5 percent, of the fair market value of a trust.

Technical Changes

Section 4 amends s. 497.152, F.S., to make technical changes that replace the term "his or her representative or legal guardian" with "a legally authorized person."

Sections 11 amends s. 497.273, F.S., and 12 amends s. 497.274, F.S., to make technical changes that replace the terms "decedent or other" and "family or next of kin" with "legally authorized person."

Section 14 amends s. 497.283, F.S., to remove a cross-reference to s. 497.461, F.S., which is being repealed in the bill.

Section 15 amends s. 497.286(3), F.S., to make a technical change that adds the term "or legally authorized person."

Section 17 amends s. 497.372, F.S., makes a technical change clarifying the duties of a funeral director.

Section 18 amends s. 497.381, F.S., to make a technical change that replaces the term "next of kin of a deceased person" with "legally authorized person."

Section 21 amends s. 497.456, F.S., to remove a cross-reference to s. 497.461, F.S., which is being repealed in the bill, and replaces "income" with the term "appreciation."

Section 24 amends s. 497.460, F.S., to make a technical changes that add the terms "fair market value" and "legally authorized person."

Section 30 amends s. 497.601, F.S., to make a technical change that replaces the term "the decedent's next of kin" with "legally authorized person."

Effective Date

Section 32 of the bill states this act shall take effect July 1, 2016.

IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

B. Private Sector Impact:

The unitrust proposal may provide a benefit to cemetery licensees in the form of increased annual distributions to licensed cemeteries to defray cemetery care and maintenance expenses; however, the Division states there is too little experience among other state funeral and cemetery regulators with the concept to make specific projections.

The requirement for annual trustee reports to DFS may increase costs to the approximately 370 preneed licensees in the state. The costs would be in the form of increased fees charged by preneed trustees to preneed licensees. DFS believes the cost

will be relatively insignificant, because the trustees already have and provide the information to the preneed licensees. DFS believes the recurring cost might be in the range of \$250 per licensee per year. ¹⁶

C. Government Sector Impact:

The Department will need to develop new rules to administer the changes in various sections of the bill.

VI. Technical Deficiencies:

None.

VII. Related Issues:

None.

VIII. Statutes Affected:

This bill substantially amends the following sections of the Florida Statutes: 497.005, 497.141, 497.152, 497.266, 497.267, 497.268, 497.269, 497.273, 497.274, 497.277, 497.283, 497.286, 497.371, 497.372, 497.381, 497.452, 497.454, 497.456, 497.458, 497.459, 497.460, 497.462, 497.464, 497.465, 497.601, 497.607

This bill creates section 497.2675 of the Florida Statutes.

This bill repeals section 497.461 of the Florida Statutes.

IX. Additional Information:

A. Committee Substitute – Statement of Substantial Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

CS by Banking and Insurance on January 11, 2016:

The CS conforms to provisions in HB 473

- Lines 5-6 changes the definition of "purchaser" as compared to what was filed.
- Lines 58-78 amend s. 497.146, F.S., as it relates to email notification.
- Line 178 makes a technical cross-reference change.
- Lines 547-549 provides rulemaking authority regarding rules to classify items as merchandise, services, or cash advance.
- Lines 608-610 adds a provision prohibiting investment of preneed trust assets in insurance policies, and limits real estate investments to 25% of trust assets.
- Lines 669-672 adds language that certain preneed trust funds for unused irrevocable preneed contracts are to be remitted to an ACHA trust fund.

¹⁶ Florida Department of Financial Services, Agency Analysis of 2016 Senate Bill 854 (Nov. 30, 2015).

R	Amend	ments.
1).		111121113

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.

	LEGISLATIVE ACTION	
Senate		House
Comm: RCS	•	
01/11/2016	•	
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The Committee on Banking and Insurance (Hukill) recommended the following:

Senate Amendment (with title amendment)

Delete lines 112 - 861

and insert:

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- (67) "Purchaser" means a person who executes a preneed or an at-need contract with a licensee for merchandise or services.
- (77) "Total return withdrawal percentage" means a percentage, not to exceed 5 percent, of the fair market value of a trust.

Section 2. Subsections (2) and (11) of section 497.141,

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Florida Statutes, are amended to read:

497.141 Licensing; general application procedures.-

(2) Any person desiring to be licensed shall apply to the licensing authority in writing using such forms and procedures as may be prescribed by rule. The application for licensure shall include the applicant's social security number if the applicant is a natural person; otherwise, the applicant's federal tax identification number shall be included. Notwithstanding any other provision of law, the department is the sole authority for determining the forms and form contents to be submitted for initial licensure and licensure renewal application. Such forms and the information and materials required by such forms may include, as appropriate, demographics, education, work history, personal background, criminal history, finances, business information, signature notarization, performance periods, reciprocity, local government approvals, supporting documentation, periodic reporting requirements, fingerprint requirements, continuing education requirements, business plans, character references, e-mail addresses, and ongoing education monitoring. Such forms and the information and materials required by such forms may also include, to the extent such information or materials are not already in the possession of the department or the board, records or information as to complaints, inspections, investigations, discipline, and bonding. The application shall be supplemented as needed to reflect any material change in any circumstance or condition stated in the application that takes place between the initial filing of the application and the final grant or denial of the license and that might affect the

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decision of the department or the board. After an application by a natural person for licensure under this chapter is approved, the licensing authority may require the successful applicant to provide a photograph of himself or herself for permanent lamination onto the license card to be issued to the applicant, pursuant to rules and fees adopted by the licensing authority.

(11) The department shall implement a system for administration of the overall licensing process, including email notification for the processing and tracking of applications for licensure, the issuance of licenses approved by the board, the tracking of licenses issued, the administration of the license renewal process, and the collection and processing of fees related to those activities. The system may use staff and facilities of the department or the department may enter into a contract for all or any part of such system, upon such terms and conditions as the department deems advisable, and such contract may be with another government agency or a private business.

Section 3. Section 497.146, Florida Statutes, is amended to read:

497.146 Licensing; address of record; changes; licensee responsibility. - Each licensee under this chapter is responsible for notifying the department in writing of the licensee's current e-mail address, business and residence mailing address, and the street address of the licensee's primary place of practice and shall notify the department in writing within 30 days after any change in such information, in accordance with procedures and forms prescribed by rule. Notwithstanding any other provision of law, electronic notification service by

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regular mail to a licensee's last known e-mail address of record or preferred street address of record with the department constitutes adequate and sufficient notice to the licensee for any official communication to the licensee by the board or the department, except when other service is expressly required by this chapter. The department may adopt rules, forms, and procedures, including a procedure for electronic reporting of the data provided pursuant to this section. Rules may be adopted establishing forms and procedures for licensees to provide the notice required by this section.

Section 4. Paragraphs (b) and (e) of subsection (8), paragraph (d) of subsection (12), paragraphs (b) and (c) of subsection (14), and paragraph (b) of subsection (15) of section 497.152, Florida Statutes, are amended to read:

497.152 Disciplinary grounds.—This section sets forth conduct that is prohibited and that shall constitute grounds for denial of any application, imposition of discipline, or other enforcement action against the licensee or other person committing such conduct. For purposes of this section, the requirements of this chapter include the requirements of rules adopted under authority of this chapter. No subsection heading in this section shall be interpreted as limiting the applicability of any paragraph within the subsection.

- (8) TRANSPORT, CUSTODY, TREATMENT, OR DISINTERMENT OF HUMAN REMAINS.-
- (b) Refusing to surrender promptly the custody of a dead human body upon the express order of the person legally authorized person to such person's its custody; however, this provision shall be subject to any state or local laws or rules

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governing custody or transportation of dead human bodies.

- (e) Failing to obtain written authorization from a legally authorized person before the family or next of kin of the deceased prior to entombment, interment, disinterment, disentombment, or disinurnment of the remains of any human being.
 - (12) DISCLOSURE REQUIREMENTS.-
- (d) Failure by a funeral director to make full disclosure in the case of a funeral or direct disposition with regard to the use of funeral merchandise that is not to be disposed of with the body or failure to obtain written permission from a legally authorized person the purchaser regarding disposition of such merchandise.
- (14) OBLIGATIONS REGARDING COMPLAINTS AND CLAIMS BY CUSTOMERS.-
- (b) Committing or performing with such frequency as to indicate a general business practice any of the following:
- 1. Failing to acknowledge and act promptly upon communications from a licensee's customers and their representatives with respect to claims or complaints relating to the licensee's activities regulated by this chapter.
- 2. Denying claims or rejecting complaints received by a licensee from a customer or customer's representative, relating to the licensee's activities regulated by this chapter, without first conducting reasonable investigation based upon available information.
- 3. Attempting to settle a claim or complaint on the basis of a material document that was altered without notice to, or without the knowledge or consent of, the contract purchaser or a

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legally authorized person her or his representative or legal quardian.

- 4. Failing within a reasonable time to affirm or deny coverage of specified services or merchandise under a contract entered into by a licensee upon written request of the contract purchaser or a legally authorized person her or his representative or legal quardian.
- 5. Failing to promptly provide, in relation to a contract for funeral or burial merchandise or services entered into by the licensee or under the licensee's license, a reasonable explanation to the contract purchaser or a legally authorized person her or his representative or legal quardian of the licensee's basis for denying or rejecting all or any part of a claim or complaint submitted.
- (c) Making a material misrepresentation to a contract purchaser or a legally authorized person her or his representative or legal quardian for the purpose and with the intent of effecting settlement of a claim or complaint or loss under a prepaid contract on less favorable terms than those provided in, and contemplated by, the prepaid contract.

For purposes of this subsection, the response of a customer recorded by the customer on a customer satisfaction questionnaire or survey form sent to the customer by the licensee, and returned by the customer to the licensee, shall not be deemed to be a complaint.

- (15) MISCELLANEOUS FINANCIAL MATTERS.-
- (b) Failing to timely remit as required by this chapter the required amounts to any trust fund required by this chapter. The

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board shall may by rule provide criteria for identifying minor, nonwillful trust remittance deficiencies; and remittance deficiencies falling within such criteria, if fully corrected within 30 days after notice to the licensee by the department, do shall not constitute grounds for disciplinary action or a fine.

Section 5. Paragraph (g) is added to subsection (1) of section 497.161, Florida Statutes, to read:

497.161 Other rulemaking provisions.

- (1) In addition to such other rules as are authorized or required under this chapter, the following additional rules, not inconsistent with this chapter, shall be authorized by the licensing authority.
- (g) Rules, not inconsistent with part IV of this chapter and the Florida Insurance Code, establishing conditions of use for insurance as a funding mechanism for preneed contracts.

Section 6. Subsections (3) and (4) of section 497.266, Florida Statutes, are amended to read:

- 497.266 Care and maintenance trust fund; remedy of department for noncompliance.-
- (3) A No person may not withdraw or transfer any portion of assets within the corpus of the care and maintenance trust fund, except as authorized by s. 497.2675, without first obtaining written consent from the licensing authority.
- (4) The trustee of the trust established pursuant to this section may only invest in investments and loan trust funds, as prescribed in s. 497.458. The trustee shall take title to the property conveyed to the trust for the purposes of investing, protecting, and conserving it for the cemetery company;

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collecting income; and distributing withdrawals from the trust the principal and income as prescribed in this chapter. The cemetery company is prohibited from sharing in the discharge of the trustee's responsibilities under this subsection, except that the cemetery company may request the trustee to invest in tax-free investments.

Section 7. Section 497.267, Florida Statutes, is amended to read:

497.267 Disposition of withdrawals from the income of care and maintenance trust fund; notice to purchasers and depositors.-Withdrawals from the net income of the care and maintenance trust fund shall be used solely for the care and maintenance of the cemetery, including maintenance of monuments, which maintenance may shall not be deemed to include the cleaning, refinishing, repairing, or replacement of monuments; for reasonable costs of administering the care and maintenance; and for reasonable costs of administering the trust fund. At the time of making a sale or receiving an initial deposit, the cemetery company shall deliver to the person to whom the sale is made, or who makes a deposit, a written instrument which shall specifically state the purposes for which withdrawals from the income of the trust fund shall be used.

Section 8. Section 497.2675, Florida Statutes, is created to read:

497.2675 Withdrawal methods from the care and maintenance trust fund.-

(1) The board shall adopt rules, with the approval of the department, to administer ss. 497.267 and 497.268, including, but not limited to:

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- (a) Reporting requirements for a cemetery licensed under this chapter, including the requirement that specific reports be made on forms designed and approved by the board by rule.
- (b) Rules to address a cemetery licensed under this chapter whose pro rata share of the fair market value of the trust has not grown over a 3-year average, including limiting withdrawals from the care and maintenance trust fund, and any exceptions approved by the board.
- (2) Each cemetery company licensed under this chapter shall elect one of two withdrawal methods, as specified in paragraphs (a) and (b), for withdrawals from the cemetery company's care and maintenance trust fund. The board shall adopt rules, with the approval of the department, to administer this subsection.
- (a) Net income withdrawal method.—Net income may be withdrawn from the trust, as earned, on a monthly basis.
- (b) Total return withdrawal method.—The licensee shall multiply the average fair market value of its pro rata share of the trust by the total return withdrawal percentage and may withdraw one-fourth of that amount at least quarterly beginning the first quarter of the new trust year. The initial total return withdrawal percentage elected by the licensee may not increase the total return withdrawal percentage for that quarter. For purposes of this paragraph, "average fair market value" means, in relation to a trust, the average of the fair market value of each asset held by the trust at the beginning of the current year and in each of the 2 previous years, or for the entire term of the trust if there are less than 2 previous years, and adjusted as follows:
 - 1. If assets are added to the trust during the years used

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to determine the average, the amount of each addition is added to all years in which such addition is not included.

- 2. If assets are distributed from the trust during the years used to determine the average, other than in satisfaction of the unitrust amount, as defined in s. 738.1041, the amount of each distribution is subtracted from all other years in which such distribution is not included.
- (3) Without regard to the withdrawal method selected, taxes on capital gains, if any, must be paid from the trust principal.
- Section 9. Paragraphs (a) and (b) of subsection (1) and subsection (2) of section 497.268, Florida Statutes, are amended to read:
- 497.268 Care and maintenance trust fund, percentage of payments for burial rights to be deposited.-
- (1) Each cemetery company shall set aside and deposit in its care and maintenance trust fund the following percentages or amounts for all sums received from sales of burial rights:
- (a) For burial rights, 10 percent of all payments received; however, for sales made after September 30, 1993, no deposit shall be less than \$25 per burial right grave. For each burial right which is provided without charge, the deposit to the fund shall be \$25.
- (b) For mausoleums or columbaria, 10 percent of payments received.
- (2) Deposits to the care and maintenance trust fund shall be made by the cemetery company not later than 30 days following the close of the calendar month in which any payment was received; however, when such payments are received in installments, the percentage of the installment payment placed

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in trust must be identical to the percentage which the payment received bears to the total cost for the burial rights. Trust income may be used to pay for all usual and customary services for the operation of a trust account, including, but not limited to: reasonable trustee and custodian fees, investment adviser fees, allocation fees, and taxes. If the net income is not sufficient to pay the fees and other expenses, the fees and other expenses shall be paid by the cemetery company. Capital gains taxes shall be paid from the corpus.

Section 10. Section 497.269, Florida Statutes, is amended to read:

497.269 Care and maintenance trust fund; financial reports.—On or before April 1 of each year, the trustee shall furnish adequate financial reports that record the fair market value with respect to the care and maintenance trust fund utilizing forms and procedures specified by rule. However, the department may require the trustee to make such additional financial reports as it deems necessary. In order to ensure that the proper deposits to the trust fund have been made, the department shall examine the status of the trust fund of the company on a semiannual basis for the first 2 years of the trust fund's existence.

Section 11. Subsection (4) of section 497.273, Florida Statutes, is amended to read:

- 497.273 Cemetery companies; authorized functions.
- (4) This chapter does not prohibit the interment or entombment of the inurned cremated animal remains of the decedent's pet or pets with the decedent's human remains or cremated human remains if:

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- (a) The human remains or cremated human remains are not commingled with the inurned cremated animal remains; and
- (b) The interment or entombment with the inurned cremated animal remains is with the authorization of a the decedent or other legally authorized person.

Section 12. Subsection (1) of section 497.274, Florida Statutes, is amended to read:

497.274 Standards for grave spaces.

(1) A standard adult grave space shall measure at least 42 inches in width and 96 inches in length, except for preinstalled vaults in designated areas. For interments, except cremated remains, the covering soil shall measure no less than 12 inches from the top of the outer burial container at time of interment, unless such level of soil is not physically possible. In any interment, a legally authorized person the family or next of kin may waive the 12-inch coverage minimum.

Section 13. Subsection (2) of section 497.277, Florida Statutes, is amended to read:

- 497.277 Other charges.—Other than the fees for the sale of burial rights, burial merchandise, and burial services, no other fee may be directly or indirectly charged, contracted for, or received by a cemetery company as a condition for a customer to use any burial right, burial merchandise, or burial service, except for:
- (2) Charges paid for transferring burial rights from one purchaser to another, as determined by rule of the board; however, no such fee may exceed \$50.

Section 14. Paragraph (c) of subsection (2) of section 497.283, Florida Statutes, is amended to read:



330 497.283 Prohibition on sale of personal property or 331 services.-332 (2) 333 (c) In lieu of delivery as required by paragraph (b), for 334 sales to cemetery companies and funeral establishments, and only 335 for such sales, the manufacturer of a permanent outer burial 336 receptacle which meets standards adopted by rule may elect, at 337 its discretion, to comply with the delivery requirements of this 338 section by annually submitting for approval pursuant to 339 procedures and forms as specified by rule, in writing, evidence 340 of the manufacturer's financial responsibility with the 341 licensing authority for its review and approval. The standards 342 and procedures to establish evidence of financial responsibility 343 shall be those in s. 497.461, with the manufacturer of permanent 344 outer burial receptacles which meet national industry standards 345 assuming the same rights and responsibilities as those of a 346 preneed licensee under s. 497.461. 347 Section 15. Subsection (3) of section 497.286, Florida 348 Statutes, is amended to read: 349 497.286 Owners to provide addresses; presumption of 350 abandonment; abandonment procedures; sale of abandoned unused 351 burial rights.-352 (3) Upon the occurrence of a presumption of abandonment as 353 set forth in subsection (2), a cemetery may file with the 354 department a certified notice attesting to the abandonment of 355 the burial rights. The notice shall do the following: 356 (a) Describe the burial rights certified to have been 357 abandoned;

(b) Set forth the name of the owner or owners of the burial

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rights, or if the owner is known to the cemetery to be deceased, then the names, if known to the cemetery, of such claimants as are heirs at law, next of kin, or specific devisees under the will of the owner or the legally authorized person;

- (c) Detail the facts with respect to the failure of the owner or survivors as outlined in this section to keep the cemetery informed of the owner's address for a period of 50 consecutive years or more; and
- (d) Certify that no burial right has been exercised which is held in common ownership with any abandoned burial rights as set forth in subsection (2).

Section 16. Section 497.371, Florida Statutes, is amended to read:

497.371 Embalmers; establishment of embalmer apprentice program.—The licensing authority adopts rules establishing an embalmer apprentice program. An embalmer apprentice may perform only those tasks, functions, and duties relating to embalming which are performed under the direct supervision of an embalmer who has an active, valid license under s. 497.368 or s. 497.369. An embalmer apprentice is shall be eligible to serve in an apprentice capacity for a period not to exceed 3 years as may be determined by licensing authority rule or for a period not to exceed 5 years if the apprentice is enrolled in and attending a course in mortuary science or funeral service education at any mortuary college or funeral service education college or school. An embalmer apprentice shall be issued a license licensed upon payment of a licensure fee as determined by licensing authority rule but not to exceed \$200. An applicant for the embalmer apprentice program may not be issued a license unless the

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licensing authority determines that the applicant is of good character and has not demonstrated a history of lack of trustworthiness or integrity in business or professional matters.

Section 17. Paragraph (b) of subsection (1) of section 497.372, Florida Statutes, is amended to read:

- 497.372 Funeral directing; conduct constituting practice of funeral directing.-
- (1) The practice of funeral directing shall be construed to consist of the following functions, which may be performed only by a licensed funeral director:
- (b) Planning or arranging, on an at-need basis, the details of funeral services, embalming, cremation, or other services relating to the final disposition of human remains, including the removal of such remains from the state, with the family or friends of the decedent or any other person responsible for such services; setting the time of the services; establishing the type of services to be rendered; acquiring the services of the clergy; and obtaining vital information for the filing of death certificates and obtaining of burial transit permits.

Section 18. Subsection (4) of section 497.381, Florida Statutes, is amended to read:

497.381 Solicitation of goods or services.-

(4) At-need solicitation of funeral merchandise or services is prohibited. A No funeral director or direct disposer or her or his agent or representative may not contact the legally authorized person or family or next of kin of a deceased person to sell services or merchandise unless the funeral director or direct disposer or her or his agent or representative has been



initially called or contacted by the legally authorized person or family or next of kin of such person and requested to provide her or his services or merchandise.

Section 19. Paragraph (c) of subsection (2) of section 497.452, Florida Statutes, is amended to read:

497.452 Preneed license required.-

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(c) The provisions of paragraph (a) do not apply to any Florida corporation existing under chapter 607 acting as a servicing agent hereunder in which the stock of such corporation is held by 100 or more persons licensed pursuant to part III of this chapter, provided no one stockholder holds, owns, votes, or has proxies for more than 5 percent of the issued stock of such corporation; provided the corporation has a blanket fidelity bond, covering all employees handling the funds, in the amount of \$50,000 or more issued by a licensed insurance carrier in this state; and provided the corporation processes the funds directly to and from the trustee within the applicable time limits set forth in this chapter. The department may require any person claiming that the provisions of this paragraph exempt it from the provisions of paragraph (a) to demonstrate to the satisfaction of the department that it meets the requirements of this paragraph.

Section 20. Subsections (1) and (3) of section 497.454, Florida Statutes, are amended to read:

497.454 Approval of preneed contract and related forms.-

(1) Preneed contract forms and related forms shall be filed with and approved by the licensing authority before prior to use, pursuant to procedures specified by rule. The licensing

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authority may not approve any electronic or paper preneed contract form that does not provide for sequential prenumbering thereon.

(3) Specific disclosure regarding the preneed licensee's ability to select either trust funding or the financial responsibility alternative as set forth in s. 497.461 in connection with the receipt of preneed contract proceeds is required in the preneed contract.

Section 21. Subsections (2), (7), and (8) of section 497.456, Florida Statutes, are amended to read:

497.456 Preneed Funeral Contract Consumer Protection Trust Fund.

- (2) Within 60 days after the end of each calendar quarter, for each preneed contract written during the quarter and not canceled within 30 days after the date of the execution of the contract, each preneed licensee, whether funding preneed contracts by the sale of insurance or by establishing a trust pursuant to s. 497.458 or s. 497.464, shall remit the sum of \$2.50 for each preneed contract having a purchase price of \$1,500 or less, and the sum of \$5 for each preneed contract having a purchase price in excess of \$1,500; and each preneed licensee utilizing s. 497.461 or s. 497.462 shall remit the sum of \$5 for each preneed contract having a purchase price of \$1,500 or less, and the sum of \$10 for each preneed contract having a purchase price in excess of \$1,500.
- (7) In any situation in which a delinquency proceeding has not commenced, the licensing authority may, in its discretion, use the trust fund for the purpose of providing restitution to any consumer, owner, or beneficiary of a preneed contract or

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similar regulated arrangement under this chapter entered into after June 30, 1977. If, after investigation, the licensing authority determines that a preneed licensee has breached a preneed contract by failing to provide benefits or an appropriate refund, or that a provider, who is a former preneed licensee or an establishment which has been regulated under this chapter, has sold a preneed contract and has failed to fulfill the arrangement or provide the appropriate refund, and such preneed licensee or provider does not provide or does not possess adequate funds to provide appropriate refunds, payments from the trust fund may be authorized by the licensing authority. In considering whether payments shall be made or when considering who will be responsible for such payments, the licensing authority shall consider whether the preneed licensee or previous provider has been acquired by a successor who is or should be responsible for the liabilities of the defaulting entity. With respect to preneed contracts funded by life insurance, payments from the fund shall be made: if the insurer is insolvent, but only to the extent that funds are not available through the liquidation proceeding of the insurer; or if the preneed licensee is unable to perform under the contract and the insurance proceeds are not sufficient to cover the cost of the merchandise and services contracted for. In no event shall the licensing authority approve payments in excess of the insurance policy limits unless it determines that at the time of sale of the preneed contract, the insurance policy would have paid for the services and merchandise contracted for. Such monetary relief shall be in an amount as the licensing authority may determine and shall be payable in such manner and upon such

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conditions and terms as the licensing authority may prescribe. However, with respect to preneed contracts to be funded pursuant to s. 497.458, s. 497.459, s. 497.461, or s. 497.462, any restitution made pursuant to this subsection may shall not exceed, as to any single contract or arrangement, the lesser of the gross amount paid under the contract or 4 percent of the uncommitted assets of the trust fund. With respect to preneed contracts funded by life insurance policies, any restitution may shall not exceed, as to any single contract or arrangement, the lesser of the face amount of the policy, the actual cost of the arrangement contracted for, or 4 percent of the uncommitted assets of the trust fund. The total of all restitutions made to all applicants under this subsection in a single fiscal year may shall not exceed the greater of 30 percent of the uncommitted assets of the trust fund as of the end of the most recent fiscal year or \$120,000. The department may use moneys in the trust fund to contract with independent vendors pursuant to chapter 287 to administer the requirements of this subsection.

(8) All moneys deposited in the Preneed Funeral Contract Consumer Protection Trust Fund together with all accumulated appreciation income shall be used only for the purposes expressly authorized by this chapter and may shall not be subject to any liens, charges, judgments, garnishments, or other creditor's claims against the preneed licensee, any trustee utilized by the preneed licensee, any company providing a surety bond as specified in this chapter, or any purchaser of a preneed contract. No preneed contract purchaser shall have any vested rights in the trust fund.

Section 22. Paragraphs (a), (b), (d), and (f) of subsection

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(1) of section 497.458, Florida Statutes, are amended, a new paragraph (j) is added to that subsection, and paragraph (a) of subsection (3), subsection (4), paragraphs (a) and (c) of subsection (5), and subsections (6) through (9) of that section are amended, to read:

497.458 Disposition of proceeds received on contracts.-

- (1)(a) Any person who is paid, collects, or receives funds under a preneed contract for funeral services or merchandise or burial services or merchandise shall deposit an amount at least equal to the sum of 70 percent of the purchase price collected for all services sold and facilities rented; 100 percent of the purchase price collected for all cash advance items sold; and 30 percent of the purchase price collected or 110 percent of the wholesale cost, whichever is greater, for each item of merchandise sold. The board may, by rule, specify criteria for the classification of items sold in a preneed contract as services, cash advances, or merchandise.
- (b) The method of determining wholesale cost shall be established by rule of the licensing authority and shall be based upon the preneed licensee's stated wholesale cost for the 12-month period beginning July 1 during which the initial deposit to the preneed trust fund for the preneed contract is made.
- (c) (d) The trustee shall take title to the property conveyed to the trust for the purpose of investing, protecting, and conserving it for the preneed licensee; collecting income; and distributing the fair market value principal and income as prescribed in this chapter. The preneed licensee is prohibited from sharing in the discharge of these responsibilities, except

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that the preneed licensee may request the trustee to invest in tax-free investments and may appoint an adviser to the trustee. The licensing authority may adopt rules limiting or otherwise specifying the degree to which the trustee may rely on the investment advice of an investment adviser appointed by the preneed licensee. The licensing authority may adopt rules limiting or prohibiting payment of fees by the trust to investment advisors that are employees or principals of the licensee to whom the trust fund relates.

- (e) (f) The deposited funds shall be held in trust, both as to principal and any change in fair market value income earned thereon, and shall remain intact, except that the cost of the operation of the trust or trust account authorized by this section may be deducted from the income earned thereon.
- (j) Beginning April 1, 2018, and on or before each April 1 thereafter, the trustee shall furnish the department with an annual report regarding each preneed licensee trust account held by the trustee at any time during the previous calendar year. The report shall state the name and address of the trustee; the name, address, and license number of the licensee to whom the report relates; the trust account number; the beginning and ending trust balance; and, as may be specified by department rule, a list of receipts showing the date and amount of any disbursement. The report must be signed by the trustee's account manager for the trust account. The trustee shall submit the report in a format and pursuant to procedures specified by department rule.
- (3)(a) The trustee shall make regular valuations of assets it holds in trust and provide a fair market value report of such

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valuations to the preneed licensee at least quarterly.

- (4) The licensing authority may adopt rules exempting from the prohibition of paragraph (1)(g) $\frac{(1)(h)}{(1)}$, pursuant to criteria established in such rule, the investment of trust funds in investments, such as widely and publicly traded stocks and bonds, notwithstanding that the licensee, its principals, or persons related by blood or marriage to the licensee or its principals have an interest by investment in the same entity, where neither the licensee, its principals, or persons related by blood or marriage to the licensee or its principals have the ability to control the entity invested in, and it would be in the interest of the preneed contract holders whose contracts are secured by the trust funds to allow the investment.
- (5) The trustee of the trust established pursuant to this section shall only have the power to:
- (a) Invest in investments as prescribed in s. 518.11 215.47 and exercise the powers set forth in part VIII of chapter 736. However, the trustee may not invest in, or count as assets, life insurance policies or annuity contracts; real estate may not compose more than 25 percent of the trust's assets; and τ provided that the licensing authority may by order require the trustee to liquidate or dispose of any investment within 30 days after such order, or within such other times as the order may direct. The licensing authority may issue such order if it determines that the investment violates any provision of this chapter or is not in the best interests of the preneed contract holders whose contracts are secured by the trust funds.
- (c) Commingle the property of the trust with the property of any other trust established pursuant to this chapter and make

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corresponding allocations and divisions of assets, liabilities, income, and expenses, and capital gains and losses.

- (6) The preneed licensee, at her or his election, shall have the right and power, at any time, to revest in it title to the trust assets, or its pro rata share thereof, provided it has complied with s. 497.461.
- (7) Notwithstanding anything contained in this chapter to the contrary, the preneed licensee, via its election to sell or offer for sale preneed contracts subject to this section, shall represent and warrant, and is hereby deemed to have done such, to all federal and Florida taxing authorities, as well as to all potential and actual preneed contract purchasers, that:
- (a) Section 497.461 is a viable option available to it at any and all relevant times;
- (b) Section 497.462 is a viable option available to it at any and all relevant times for contracts written prior to July 1, 2001, for funds not held in trust as of July 1, 2001; or
- (c) For any preneed licensee authorized to do business in this state that has total bonded liability exceeding \$100 million as of July 1, 2001, s. 497.462 is a viable option to it at any and all relevant times for contracts written prior to December 31, 2004, for funds not held in trust as of July 1, 2001.
- (8) If in the preneed licensee's opinion it does not have the ability to select the financial responsibility alternative of s. 497.461 or s. 497.462, then the preneed licensee shall not have the right to sell or solicit preneed contracts.
- (6) The amounts required to be placed in a trust by this section for contracts previously entered into shall be as



follows:

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- (a) For contracts entered into before October 1, 1993, the trust amounts as amended by s. 6, chapter 83-316, Laws of Florida, shall apply.
- (b) For contracts entered into on or after October 1, 1993, the trust amounts as amended by s. 98, chapter 93-399, Laws of Florida, shall apply.

Section 23. Paragraph (a) of subsection (6) of section 497.459, Florida Statutes, is amended to read:

- 497.459 Cancellation of, or default on, preneed contracts.-
- (6) OTHER PROVISIONS.-
- (a) All preneed contracts are cancelable and revocable as provided in this section, provided that a preneed contract does not restrict any contract purchaser who is the beneficiary of the preneed contract and who is a qualified applicant for, or a recipient of, supplemental security income, temporary cash assistance, or Medicaid from making her or his contract irrevocable. A preneed contract that is made irrevocable pursuant to this section may not be canceled during the life or after the death of the contract purchaser or beneficiary as described in this section. Any unexpended moneys paid on an irrevocable contract shall be remitted to the Agency for Health Care Administration for deposit into the Medical Care Trust Fund after final disposition of the beneficiary.

Section 24. Section 497.460, Florida Statutes, is amended to read:

497.460 Payment of funds upon death of named beneficiary. Disbursements of funds discharging any preneed contract fulfilled after September 30, 1993, shall be made by the trustee

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to the preneed licensee upon receipt of a certified copy of the death certificate of the contract beneficiary or satisfactory evidence as established by rule of the licensing authority that the preneed contract has been performed in whole or in part. However, if the contract is only partially performed, the disbursement shall only cover the fair market value of that portion of the contract performed. In the event of any contract default by the contract purchaser, or in the event that the funeral merchandise or service or burial merchandise or service contracted for is not provided or is not desired by the legally authorized person heirs or personal representative of the contract beneficiary, the trustee shall return, within 30 days after its receipt of a written request therefor, funds paid on the contract to the preneed licensee or to its assigns, subject to the provisions of s. 497.459.

Section 25. Section 497.461, Florida Statutes, is repealed. Section 26. The repeal of s. 497.461, Florida Statutes, by this act does not apply to a preneed licensee who has elected to maintain a surety bond in lieu of depositing funds into a trust as of July 1, 2016.

Section 27. Subsection (2), paragraph (a) of subsection (3), and subsections (7) and (10) of section 497.462, Florida Statutes, are amended to read:

497.462 Other alternatives to deposits under s. 497.458.-(2) Upon prior approval by the licensing authority, the preneed licensee may file a letter of credit with the licensing authority in lieu of a surety bond. Such letter of credit must be in a form, and is subject to terms and conditions, prescribed by the board. It may be revoked only with the express approval



of the licensing authority.

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(2) + (3) (a) A buyer of preneed merchandise or services who does not receive such services or merchandise due to the economic failure, closing, or bankruptcy of the preneed licensee must file a claim with the surety as a prerequisite to payment of the claim and, if the claim is not paid, may bring an action based on the bond and recover against the surety. In the case of a letter of credit or cash deposit that has been filed with the licensing authority, the buyer may file a claim with the licensing authority.

(6) (7) Any preneed contract which promises future delivery of merchandise at no cost constitutes a paid-up contract. Merchandise which has been delivered is not covered by the required performance bond or letter of credit even though the contract is not completely paid. The preneed licensee may not cancel a contract unless the purchaser is in default according to the terms of the contract and subject to the requirements of s. 497.459. A contract sold, discounted, and transferred to a third party constitutes a paid-up contract for the purposes of the performance bond or letter of credit.

(9) (10) The licensing authority may adopt forms and rules necessary to implement this section, including, but not limited to, rules which ensure that the surety bond provides and line of credit provide liability coverage for preneed merchandise and services.

Section 28. Paragraphs (c) and (f) of subsection (1) of section 497.464, Florida Statutes, are amended to read:

497.464 Alternative preneed contracts.-

(1) Nothing in this chapter shall prevent the purchaser and

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the preneed licensee from executing a preneed contract upon the terms stated in this section. Such contracts shall be subject to all provisions of this chapter except:

- (c) Section 497.458(1), (3), and (6).
- (f) Section 497.461.
- Section 29. Subsection (2) and paragraph (c) of subsection
- (9) of section 497.465, Florida Statutes, are amended to read:
- 497.465 Inactive, surrendered, and revoked preneed licensees.-
- (2) Upon becoming inactive, a preneed licensee shall cease all preneed sales to the public and upon becoming inactive. the preneed licensee shall collect and deposit into the trust all funds it receives on or after the date on which it becomes inactive from sales of into trust all of the funds paid toward preneed contracts sold before prior to becoming inactive.
- (9) The licensing authority may adopt rules for the implementation of this section, for the purpose of ensuring a thorough review and investigation of the status and condition of the preneed licensee's business affairs for the protection of the licensee's preneed customers. Such rules may include:
- (c) Requirements for submission of unaudited or audited financial statements, as the licensing authority deems advisable.
- Section 30. Paragraph (b) of subsection (1) of section 497.601, Florida Statutes, is amended to read:
 - 497.601 Direct disposition; duties.-
- (1) Those individuals licensed as direct disposers may perform only those functions set forth below:
 - (b) Secure pertinent information from a legally authorized

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person the decedent's next of kin in order to complete the death certificate and to file for the necessary permits for direct disposition.

Section 31. Subsection (1) of section 497.607, Florida Statutes, is amended, present subsections (2), (3), and (4) of that section are redesignated as subsections (3), (4), and (5), respectively, and a new subsection (2) is added to that section, to read:

497.607 Cremation; procedure required.-

- (1) At the time of the arrangement for a cremation performed by any person licensed pursuant to this chapter, the legally authorized person contracting for cremation services shall be required to designate her or his intentions with respect to the disposition of the cremated remains of the deceased in a signed declaration of intent which shall be provided by and retained by the funeral or direct disposal establishment. A cremation may not be performed until a legally authorized person gives written authorization, which may include the declaration of intent to dispose of the cremated remains, for such cremation. The cremation must be performed within 48 hours after a specified time which has been agreed to in writing by the person authorizing the cremation.
- (2) Cremated remains are not property, as defined in s. 731.201(32), and are not subject to ownership or court-ordered partition. A division of cremated remains requires the consent of the legally authorized person who approved the cremation or, if the legally authorized person is the decedent, the next legally authorized person pursuant to s. 497.005(43). A dispute regarding the division of cremated remains



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796 And the title is amended as follows:

Delete lines 8 - 63

798 and insert:

> the licensing process; amending s. 497.146, F.S.; revising required information for current licensees to include an address for e-mail notification; providing for rulemaking relating to electronic reporting; amending s. 497.152, F.S.; conforming provisions to changes made by the act; requiring, rather than authorizing, the Board of Funeral, Cemetery, and Consumer Services to provide certain criteria; prohibiting the board from requiring a fine when certain deficiencies are fully corrected within a specified period; amending s. 497.161, F.S.; revising requirements for rules of the licensing authority; amending s. 497.266, F.S.; revising the prohibition against withdrawal or transfer of assets within the care and maintenance trust fund to include an exception; amending s. 497.267, F.S.; revising provisions relating to the disposition of withdrawals from the care and maintenance trust fund; creating s. 497.2675, F.S.; requiring the board to adopt certain rules; requiring a licensed cemetery company to request a method for withdrawal from the cemetery company's care and maintenance trust fund; providing requirements for such methods; requiring that taxes on capital gains be paid from the trust principal;

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amending s. 497.268, F.S.; conforming provisions to changes made by the act; deleting a required deposit in a cemetery company's care and maintenance trust fund for mausoleums or columbaria; deleting the requirement that taxes on capital gain be paid from the trust corpus; amending s. 497.269, F.S.; requiring a trustee to annually furnish financial reports that record the fair market value of the care and maintenance trust fund; amending ss. 497.273 and 497.274, F.S.; conforming provisions to changes made by the act; amending s. 497.277, F.S.; deleting a limitation on the fee for transfer of burial rights from one purchaser to another; authorizing the board to determine the transfer fee; amending ss. 497.283 and 497.286, F.S.; conforming provisions to changes made by the act; amending s. 497.371, F.S.; providing that an applicant for the embalmer apprentice program may not be licensed without a determination of character by the licensing authority; amending ss. 497.372 and 497.381, F.S.; conforming provisions to changes made by the act; amending s. 497.452, F.S.; deleting an exception that prohibits a person from receiving specified funds without holding a valid preneed license; amending ss. 497.454 and 497.456, F.S.; conforming provisions to changes made by the act; amending s. 497.458, F.S.; revising requirements relating to the disposition of proceeds on a preneed contract; authorizing the board to specify criteria for the classification of items sold in a preneed

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contract; requiring the trustee to furnish the department with an annual report regarding preneed licensee trust accounts beginning on a specified date; providing requirements for the annual report; revising which investments a trustee of a trust has the power to invest in; deleting provisions relating to the preneed licensee; amending s. 497.459, F.S.; prohibiting certain preneed contracts from being canceled during the life or after the death of the contract purchaser or beneficiary; requiring unexpended moneys on an irrevocable contract to be deposited into the Medical Care Trust Fund under certain circumstances; amending s. 497.460, F.S.;

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By Senator Hukill

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A bill to be entitled An act relating to funeral, cemetery, and consumer services; amending s. 497.005, F.S.; defining terms; amending s. 497.141, F.S.; revising required information for licensure to include e-mail addresses; requiring the Department of Financial Services to include e-mail notification as a means to administer the licensing process; amending s. 497.152, F.S.; conforming provisions to changes made by the act; requiring, rather than authorizing, the Board of Funeral, Cemetery, and Consumer Services to provide certain criteria; prohibiting the board from requiring a fine when certain deficiencies are fully corrected within a specified period; amending s. 497.266, F.S.; revising the prohibition against withdrawal or transfer of assets within the care and maintenance trust fund to include an exception; amending s. 497.267, F.S.; revising provisions relating to the disposition of withdrawals from the care and maintenance trust fund; creating s. 497.2675, F.S.; requiring the board to adopt certain rules; requiring a licensed cemetery company to request a method for withdrawal from the cemetery company's care and maintenance trust fund; providing requirements for such methods; requiring that taxes on capital gains be paid from the trust principal; amending s. 497.268, F.S.; conforming provisions to changes made by the act; deleting a required deposit in a cemetery company's care and maintenance trust fund for

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 ${\bf CODING:}$ Words ${\bf stricken}$ are deletions; words ${\bf \underline{underlined}}$ are additions.

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8-00997-16 2016854 30 mausoleums or columbaria; deleting the requirement 31 that taxes on capital gain be paid from the trust 32 corpus; amending s. 497.269, F.S.; requiring a trustee 33 to annually furnish financial reports that record the fair market value of the care and maintenance trust 34 35 fund; amending ss. 497.273 and 497.274, F.S.; 36 conforming provisions to changes made by the act; 37 amending s. 497.277, F.S.; deleting a limitation on 38 the fee for transfer of burial rights from one 39 purchaser to another; authorizing the board to 40 determine the transfer fee; amending ss. 497.283 and 41 497.286, F.S.; conforming provisions to changes made by the act; amending s. 497.371, F.S.; providing that 42 4.3 an applicant for the embalmer apprentice program may not be licensed without a determination of character 45 by the licensing authority; amending ss. 497.372 and 46 497.381, F.S.; conforming provisions to changes made 47 by the act; amending s. 497.452, F.S.; deleting an 48 exception that prohibits a person from receiving 49 specified funds without holding a valid preneed 50 license; amending ss. 497.454 and 497.456, F.S.; 51 conforming provisions to changes made by the act; 52 amending s. 497.458, F.S.; revising requirements 53 relating to the disposition of proceeds on a preneed 54 contract; requiring the trustee to furnish the 55 department with an annual report regarding preneed 56 licensee trust accounts beginning on a specified date; 57 providing requirements for the annual report; revising 58 which investments a trustee of a trust has the power

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to invest in; deleting provisions relating to the preneed licensee; amending s. 497.459, F.S.; prohibiting certain preneed contracts from being canceled during the life or after the death of the contract purchaser; amending s. 497.460, F.S.; conforming provisions to changes made by the act; repealing s. 497.461, F.S., relating to the authorization for a preneed licensee to elect surety bonding as an alternative to depositing funds into a trust; amending s. 497.462, F.S.; deleting obsolete references to surety bonds; amending s. 497.464, F.S.; conforming provisions to changes made by the act; amending s. 497.465, F.S.; requiring an inactive preneed licensee to deposit a specified amount of funds received on certain preneed contracts into the trust upon a specified time; amending ss. 497.601 and 497.607, F.S.; specifying that cremated remains are not property; requiring a division of cremated remains to be consented to by certain persons; providing that a dispute shall be resolved by a court of competent jurisdiction; conforming provisions to changes made by the act; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Present subsections (5) through (8), (9) through (31), (32) through (38), (39) through (46), (47) through (61), (62) through (70), and (71) of section 497.005, Florida

Statutes, are redesignated as subsections (6) through (9), (11)

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Florida Senate - 2016 SB 854

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88	through (33), (35) through (41), (43) through (50), (52) through
89	(66), (68) through (76), and (78), respectively, and new
90	subsections (5), (10), (34), (42), (51), (67), and (77) are
91	added to that section, to read:
92	497.005 Definitions.—As used in this chapter, the term:
93	(5) "Beneficiary" means a natural person expressly
94	identified in a preneed contract as the person for whom funeral
95	merchandise or services are intended.
96	(10) "Capital gain" or "capital loss" means a change in the
97	value of a capital asset, such as investment or real estate,
98	which gives the asset a different worth than the purchase price.
99	The gain or loss is not realized until the asset is sold.
100	(34) "Fair market value" means the fair market value of
101	assets held by a trust as of a specific date, assuming all
102	assets of the trust are sold on that specific date.
103	(42) "Income" means earnings on trust assets, including
104	interest, dividends, and other income earned on the principal.
105	(51) "Net income" means, in relation to a trust, ordinary
106	income minus any income distributions for items such as trust
107	expenses. For purposes of this subsection, "ordinary income"
108	means, in relation to a trust, any earnings on trust assets,
109	including interest and dividends received on property derived
110	from the use of the trust principal, but does not include
111	<pre>capital gains or capital losses.</pre>
112	(67) "Purchaser" means a natural person who has executed a
113	<pre>preneed contract with or seeks at-need funeral merchandise or</pre>
114	services from a licensee.
115	(77) "Total return withdrawal percentage" means a
116	percentage, not to exceed 5 percent, of the fair market value of

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a trust.

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Section 2. Subsections (2) and (11) of section 497.141, Florida Statutes, are amended to read:

497.141 Licensing; general application procedures .-

(2) Any person desiring to be licensed shall apply to the licensing authority in writing using such forms and procedures as may be prescribed by rule. The application for licensure shall include the applicant's social security number if the applicant is a natural person; otherwise, the applicant's federal tax identification number shall be included. Notwithstanding any other provision of law, the department is the sole authority for determining the forms and form contents to be submitted for initial licensure and licensure renewal application. Such forms and the information and materials required by such forms may include, as appropriate, demographics, education, work history, personal background, criminal history, finances, business information, signature notarization, performance periods, reciprocity, local government approvals, supporting documentation, periodic reporting requirements, fingerprint requirements, continuing education requirements, business plans, character references, e-mail addresses, and ongoing education monitoring. Such forms and the information and materials required by such forms may also include, to the extent such information or materials are not already in the possession of the department or the board, records or information as to complaints, inspections, investigations, discipline, and bonding. The application shall be supplemented as needed to reflect any material change in any circumstance or condition stated in the application that takes

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8-00997-16 2016854 146 place between the initial filing of the application and the 147 final grant or denial of the license and that might affect the 148 decision of the department or the board. After an application by a natural person for licensure under this chapter is approved, 150 the licensing authority may require the successful applicant to 151 provide a photograph of himself or herself for permanent 152 lamination onto the license card to be issued to the applicant, pursuant to rules and fees adopted by the licensing authority.

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(11) The department shall implement a system for administration of the overall licensing process, including email notification for the processing and tracking of applications for licensure, the issuance of licenses approved by the board, the tracking of licenses issued, the administration of the license renewal process, and the collection and processing of fees related to those activities. The system may use staff and facilities of the department or the department may enter into a contract for all or any part of such system, upon such terms and conditions as the department deems advisable, and such contract may be with another government agency or a private business.

Section 3. Paragraphs (b) and (e) of subsection (8), paragraph (d) of subsection (12), paragraphs (b) and (c) of subsection (14), and paragraph (b) of subsection (15) of section 497.152, Florida Statutes, are amended to read:

497.152 Disciplinary grounds.—This section sets forth conduct that is prohibited and that shall constitute grounds for denial of any application, imposition of discipline, or other enforcement action against the licensee or other person committing such conduct. For purposes of this section, the

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requirements of this chapter include the requirements of rules adopted under authority of this chapter. No subsection heading in this section shall be interpreted as limiting the applicability of any paragraph within the subsection.

- (8) TRANSPORT, CUSTODY, TREATMENT, OR DISINTERMENT OF HUMAN REMAINS.—
- (b) Refusing to surrender promptly the custody of a dead human body upon the express order of the person legally authorized person to such person's its custody; however, this provision shall be subject to any state or local laws or rules governing custody or transportation of dead human bodies.
- (e) Failing to obtain written authorization from a <u>legally</u> authorized person <u>before</u> the family or next of kin of the <u>deceased prior to</u> entombment, interment, disinterment, disentombment, or disinurnment of the remains of any human being.
 - (12) DISCLOSURE REQUIREMENTS.-

- (d) Failure by a funeral director to make full disclosure in the case of a funeral or direct disposition with regard to the use of funeral merchandise that is not to be disposed of with the body or failure to obtain written permission from a $\underline{\text{legally authorized person}} \ \underline{\text{the purchaser}} \ \text{regarding disposition of such merchandise.}$
- (14) OBLIGATIONS REGARDING COMPLAINTS AND CLAIMS BY CUSTOMERS.—
- (b) Committing or performing with such frequency as to indicate a general business practice any of the following:
- 1. Failing to acknowledge and act promptly upon communications from a licensee's customers and their

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204 representatives with respect to claims or complaints relating to 205 the licensee's activities regulated by this chapter.

- 2. Denying claims or rejecting complaints received by a licensee from a customer or customer's representative, relating to the licensee's activities regulated by this chapter, without first conducting reasonable investigation based upon available information.
- 3. Attempting to settle a claim or complaint on the basis of a material document that was altered without notice to, or without the knowledge or consent of, the contract purchaser or \underline{a} legally authorized person her or his representative or legal quardian.
- 4. Failing within a reasonable time to affirm or deny coverage of specified services or merchandise under a contract entered into by a licensee upon written request of the contract purchaser or a legally authorized person her or his representative or legal quardian.
- 5. Failing to promptly provide, in relation to a contract for funeral or burial merchandise or services entered into by the licensee or under the licensee's license, a reasonable explanation to the contract purchaser or a legally authorized person her or his representative or legal guardian of the licensee's basis for denying or rejecting all or any part of a claim or complaint submitted.
- (c) Making a material misrepresentation to a contract purchaser or a <u>legally authorized person</u> her or his representative or <u>legal guardian</u> for the purpose and with the intent of effecting settlement of a claim or complaint or loss under a prepaid contract on less favorable terms than those

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provided in, and contemplated by, the prepaid contract.

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For purposes of this subsection, the response of a customer recorded by the customer on a customer satisfaction questionnaire or survey form sent to the customer by the licensee, and returned by the customer to the licensee, shall not be deemed to be a complaint.

- (15) MISCELLANEOUS FINANCIAL MATTERS.-
- (b) Failing to timely remit as required by this chapter the required amounts to any trust fund required by this chapter. The board $\underline{\text{shall}}$ may by rule provide criteria for identifying minor, nonwillful trust remittance deficiencies; and remittance deficiencies falling within such criteria, if fully corrected within 30 days after notice to the licensee by the department, $\underline{\text{do shall}}$ not constitute grounds for disciplinary action $\underline{\text{or a}}$ fine.

Section 4. Subsections (3) and (4) of section 497.266, Florida Statutes, are amended to read:

 $497.266\ \mathrm{Care}$ and maintenance trust fund; remedy of department for noncompliance.—

- (3) \underline{A} No person may <u>not</u> withdraw or transfer any portion of <u>assets within</u> the corpus of the care and maintenance trust fund, <u>except as authorized by s. 497.268</u>, without first obtaining written consent from the licensing authority.
- (4) The trustee of the trust established pursuant to this section may only invest in investments and loan trust funds, as prescribed in s. 497.458. The trustee shall take title to the property conveyed to the trust for the purposes of investing, protecting, and conserving it for the cemetery company;

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262	collecting income; and distributing $\underline{\text{withdrawals from the trust}}$
263	the principal and income as prescribed in this chapter. The
264	cemetery company is prohibited from sharing in the discharge of
265	the trustee's responsibilities under this subsection, except
266	that the cemetery company may request the trustee to invest in
267	tax-free investments.
268	Section 5. Section 497.267, Florida Statutes, is amended to
269	read:
270	497.267 Disposition of withdrawals from the income of care
271	and maintenance trust fund; notice to purchasers and
272	depositors.—Withdrawals from the net income of the care and
273	maintenance trust fund shall be used solely for the care and
274	maintenance of the cemetery, including maintenance of monuments,
275	which maintenance may shall not be deemed to include the
276	cleaning, refinishing, repairing, or replacement of monuments;
277	for reasonable costs of administering the care and maintenance;
278	and for reasonable costs of administering the trust fund. At the
279	time of making a sale or receiving an initial deposit, the
280	cemetery company shall deliver to the person to whom the sale is
281	made, or who makes a deposit, a written instrument which shall
282	specifically state the purposes for which $\underline{\text{withdrawals from}}$ the
283	income of the trust fund shall be used.
284	Section 6. Section 497.2675, Florida Statutes, is created
285	to read:
286	497.2675 Withdrawal methods from the care and maintenance
287	trust fund.—
288	(1) The board shall adopt rules, with the approval of the
289	department, to administer ss. 497.267 and 497.268, including,
290	but not limited to:

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(a) Reporting requirements for a cemetery licensed under this chapter, including the requirement that specific reports be made on forms designed and approved by the board by rule.

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- (b) Rules to address a cemetery licensed under this chapter whose pro rata share of the fair market value of the trust has not grown over a 3-year average, including limiting withdrawals from the care and maintenance trust fund, and any exceptions approved by the board.
- (2) Each cemetery company licensed under this chapter shall elect one of two withdrawal methods, as specified in paragraphs
 (a) and (b), for withdrawals from the cemetery company's care and maintenance trust fund. The board shall adopt rules, with the approval of the department, to administer this subsection.
- (a) Net income withdrawal method.—Net income may be withdrawn from the trust, as earned, on a monthly basis.
- (b) Total return withdrawal method.—The licensee shall multiply the average fair market value of its pro rata share of the trust by the total return withdrawal percentage and may withdraw one-fourth of that amount at least quarterly beginning the first quarter of the new trust year. The initial total return withdrawal percentage elected by the licensee may not increase the total return withdrawal percentage for that quarter. For purposes of this paragraph, "average fair market value" means, in relation to a trust, the average of the fair market value of each asset held by the trust at the beginning of the current year and in each of the 2 previous years, or for the entire term of the trust if there are less than 2 previous years, and adjusted as follows:

1. If assets are added to the trust during the years used

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to determine the average, the amount of each addition is added to all years in which such addition is not included. 2. If assets are distributed from the trust during the years used to determine the average, other than in satisfaction of the unitrust amount, as defined in s. 738.1041, the amount of each distribution is subtracted from all other years in which such distribution is not included. (3) Without regard to the withdrawal method selected, taxes on capital gains, if any, must be paid from the trust principal. Section 7. Paragraphs (a) and (b) of subsection (1) and subsection (2) of section 497.268, Florida Statutes, are amended to read: 497.268 Care and maintenance trust fund, percentage of payments for burial rights to be deposited .-(1) Each cemetery company shall set aside and deposit in

- (1) Each cemetery company shall set aside and deposit in its care and maintenance trust fund the following percentages or amounts for all sums received from sales of burial rights:
- (a) For burial rights, 10 percent of all payments received; however, for sales made after September 30, 1993, no deposit shall be less than \$25 per <u>burial right</u> grave. For each burial right which is provided without charge, the deposit to the fund shall be \$25.
- (b) For mausoleums or columbaria, 10 percent of payments received.
- (2) Deposits to the care and maintenance trust fund shall be made by the cemetery company not later than 30 days following the close of the calendar month in which any payment was received; however, when such payments are received in installments, the percentage of the installment payment placed

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in trust must be identical to the percentage which the payment received bears to the total cost for the burial rights. Trust income may be used to pay for all usual and customary services for the operation of a trust account, including, but not limited to: reasonable trustee and custodian fees, investment adviser fees, allocation fees, and taxes. If the net income is not sufficient to pay the fees and other expenses, the fees and other expenses shall be paid by the cemetery company. Capital gains taxes shall be paid from the corpus.

Section 8. Section 497.269, Florida Statutes, is amended to read:

497.269 Care and maintenance trust fund; financial reports.—On or before April 1 of each year, the trustee shall furnish adequate financial reports that record the fair market value with respect to the care and maintenance trust fund utilizing forms and procedures specified by rule. However, the department may require the trustee to make such additional financial reports as it deems necessary. In order to ensure that the proper deposits to the trust fund have been made, the department shall examine the status of the trust fund of the company on a semiannual basis for the first 2 years of the trust fund's existence.

Section 9. Subsection (4) of section 497.273, Florida Statutes, is amended to read:

497.273 Cemetery companies; authorized functions.-

(4) This chapter does not prohibit the interment or entombment of the inurned cremated animal remains of the decedent's pet or pets with the decedent's human remains or cremated human remains if:

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378	(a) The human remains or cremated human remains are not
379	commingled with the inurned cremated animal remains; and
380	(b) The interment or entombment with the inurned cremated
381	animal remains is with the authorization of \underline{a} the decedent or
382	other legally authorized person.
383	Section 10. Subsection (1) of section 497.274, Florida
384	Statutes, is amended to read:
385	497.274 Standards for grave spaces.—
386	(1) A standard adult grave space shall measure at least 42
387	inches in width and 96 inches in length, except for preinstalled
388	vaults in designated areas. For interments, except cremated
389	remains, the covering soil shall measure no less than 12 inches
390	from the top of the outer burial container at time of interment,
391	unless such level of soil is not physically possible. In any
392	interment, a legally authorized person the family or next of kin
393	may waive the 12-inch coverage minimum.
394	Section 11. Subsection (2) of section 497.277, Florida
395	Statutes, is amended to read:
396	497.277 Other charges.—Other than the fees for the sale of
397	burial rights, burial merchandise, and burial services, no other
398	fee may be directly or indirectly charged, contracted for, or
399	received by a cemetery company as a condition for a customer to
400	use any burial right, burial merchandise, or burial service,
401	except for:
402	(2) Charges paid for transferring burial rights from one
403	purchaser to another, as determined by rule of the board $\dot{ au}$
404	however, no such fee may exceed \$50.
405	Section 12. Paragraph (c) of subsection (2) of section

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497.283, Florida Statutes, is amended to read:

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497.283 Prohibition on sale of personal property or services.—

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(c) In lieu of delivery as required by paragraph (b), for sales to cemetery companies and funeral establishments, and only for such sales, the manufacturer of a permanent outer burial receptacle which meets standards adopted by rule may elect, at its discretion, to comply with the delivery requirements of this section by annually submitting for approval pursuant to procedures and forms as specified by rule, in writing, evidence of the manufacturer's financial responsibility with the licensing authority for its review and approval. The standards and procedures to establish evidence of financial responsibility shall be those in s. 497.461, with the manufacturer of permanent outer burial receptacles which meet national industry standards assuming the same rights and responsibilities as those of a preneed licensee under s. 497.461.

Section 13. Subsection (3) of section 497.286, Florida Statutes, is amended to read:

497.286 Owners to provide addresses; presumption of abandonment; abandonment procedures; sale of abandoned unused burial rights.—

- (3) Upon the occurrence of a presumption of abandonment as set forth in subsection (2), a cemetery may file with the department a certified notice attesting to the abandonment of the burial rights. The notice shall do the following:
- (a) Describe the burial rights certified to have been abandoned:
 - (b) Set forth the name of the owner or owners of the burial

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determined by licensing authority rule or for a period not to

exceed 5 years if the apprentice is enrolled in and attending a

mortuary college or funeral service education college or school.

course in mortuary science or funeral service education at any

An embalmer apprentice shall be issued a license licensed upon

payment of a licensure fee as determined by licensing authority

rule but not to exceed \$200. An applicant for the embalmer

apprentice program may not be issued a license unless the

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des licensing authority determines that the applicant is of good character and has not demonstrated a history of lack of trustworthiness or integrity in business or professional matters.

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Section 15. Paragraph (b) of subsection (1) of section 497.372, Florida Statutes, is amended to read:

497.372 Funeral directing; conduct constituting practice of funeral directing.—

- (1) The practice of funeral directing shall be construed to consist of the following functions, which may be performed only by a licensed funeral director:
- (b) Planning or arranging, on an at-need basis, the details of funeral services, embalming, cremation, or other services relating to the final disposition of human remains, including the removal of such remains from the state, with the family or friends of the decedent or any other person responsible for such services; setting the time of the services; establishing the type of services to be rendered; acquiring the services of the clergy; and obtaining vital information for the filing of death certificates and obtaining of burial transit permits.

Section 16. Subsection (4) of section 497.381, Florida Statutes, is amended to read:

497.381 Solicitation of goods or services.-

(4) At-need solicitation of funeral merchandise or services is prohibited. A No funeral director or direct disposer or her or his agent or representative may not contact the <u>legally authorized person or</u> family or next of kin of a deceased person to sell services or merchandise unless the funeral director or direct disposer or her or his agent or representative has been

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494	initially called or contacted by the $\frac{1}{2}$
495	$\underline{\text{or}}$ family $\underline{\text{or next of kin of such person}}$ and requested to provide
496	her or his services or merchandise.
497	Section 17. Paragraph (c) of subsection (2) of section
498	497.452, Florida Statutes, is amended to read:
499	497.452 Preneed license required
500	(2)
501	(c) The provisions of paragraph (a) do not apply to any
502	Florida corporation existing under chapter 607 acting as a
503	servicing agent hereunder in which the stock of such corporation
504	is held by 100 or more persons licensed pursuant to part III of
505	this chapter, provided no one stockholder holds, owns, votes, or
506	has proxies for more than 5 percent of the issued stock of such
507	corporation; provided the corporation has a blanket fidelity
508	bond, covering all employees handling the funds, in the amount
509	of \$50,000 or more issued by a licensed insurance carrier in
510	this state; and provided the corporation processes the funds
511	directly to and from the trustee within the applicable time
512	limits set forth in this chapter. The department may require any
513	person claiming that the provisions of this paragraph exempt it
514	from the provisions of paragraph (a) to demonstrate to the
515	satisfaction of the department that it meets the requirements of
516	this paragraph.
517	Section 18. Subsections (1) and (3) of section 497.454,
518	Florida Statutes, are amended to read:
519	497.454 Approval of preneed contract and related forms
520	(1) Preneed contract forms and related forms shall be filed
521	with and approved by the licensing authority $\underline{\text{before}}\ \underline{\text{prior}}\ to$
522	use, pursuant to procedures specified by rule. The licensing

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authority may not approve any <u>electronic or paper</u> preneed contract form that does not provide for sequential prenumbering thereon

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(3) Specific disclosure regarding the preneed licensee's ability to select either trust funding or the financial responsibility alternative as set forth in s. 497.461 in connection with the receipt of preneed contract proceeds is required in the preneed contract.

Section 19. Subsections (2), (7), and (8) of section 497.456, Florida Statutes, are amended to read:

 $497.456\ \mathrm{Preneed}\ \mathrm{Funeral}\ \mathrm{Contract}\ \mathrm{Consumer}\ \mathrm{Protection}\ \mathrm{Trust}$ Fund.—

- (2) Within 60 days after the end of each calendar quarter, for each preneed contract written during the quarter and not canceled within 30 days after the date of the execution of the contract, each preneed licensee, whether funding preneed contracts by the sale of insurance or by establishing a trust pursuant to s. 497.458 or s. 497.464, shall remit the sum of \$2.50 for each preneed contract having a purchase price of \$1,500 or less, and the sum of \$5 for each preneed contract having a purchase price in excess of \$1,500; and each preneed licensee utilizing s. 497.461 or s. 497.462 shall remit the sum of \$5 for each preneed contract having a purchase price of \$1,500 or less, and the sum of \$10 for each preneed contract having a purchase price in excess of \$1,500.
- (7) In any situation in which a delinquency proceeding has not commenced, the licensing authority may, in its discretion, use the trust fund for the purpose of providing restitution to any consumer, owner, or beneficiary of a preneed contract or

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8-00997-16 2016854 552 similar regulated arrangement under this chapter entered into 553 after June 30, 1977. If, after investigation, the licensing 554 authority determines that a preneed licensee has breached a preneed contract by failing to provide benefits or an appropriate refund, or that a provider, who is a former preneed 556 557 licensee or an establishment which has been regulated under this 558 chapter, has sold a preneed contract and has failed to fulfill 559 the arrangement or provide the appropriate refund, and such 560 preneed licensee or provider does not provide or does not 561 possess adequate funds to provide appropriate refunds, payments 562 from the trust fund may be authorized by the licensing authority. In considering whether payments shall be made or when considering who will be responsible for such payments, the 564 565 licensing authority shall consider whether the preneed licensee or previous provider has been acquired by a successor who is or 567 should be responsible for the liabilities of the defaulting 568 entity. With respect to preneed contracts funded by life 569 insurance, payments from the fund shall be made: if the insurer 570 is insolvent, but only to the extent that funds are not 571 available through the liquidation proceeding of the insurer; or 572 if the preneed licensee is unable to perform under the contract and the insurance proceeds are not sufficient to cover the cost 574 of the merchandise and services contracted for. In no event 575 shall the licensing authority approve payments in excess of the 576 insurance policy limits unless it determines that at the time of 577 sale of the preneed contract, the insurance policy would have 578 paid for the services and merchandise contracted for. Such 579 monetary relief shall be in an amount as the licensing authority may determine and shall be payable in such manner and upon such 580

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conditions and terms as the licensing authority may prescribe. However, with respect to preneed contracts to be funded pursuant to s. 497.458, s. 497.459, s. 497.461, or s. 497.462, any restitution made pursuant to this subsection may shall not exceed, as to any single contract or arrangement, the lesser of the gross amount paid under the contract or 4 percent of the uncommitted assets of the trust fund. With respect to preneed contracts funded by life insurance policies, any restitution may shall not exceed, as to any single contract or arrangement, the lesser of the face amount of the policy, the actual cost of the arrangement contracted for, or 4 percent of the uncommitted assets of the trust fund. The total of all restitutions made to all applicants under this subsection in a single fiscal year may shall not exceed the greater of 30 percent of the uncommitted assets of the trust fund as of the end of the most recent fiscal year or \$120,000. The department may use moneys in the trust fund to contract with independent vendors pursuant to chapter 287 to administer the requirements of this subsection.

(8) All moneys deposited in the Preneed Funeral Contract Consumer Protection Trust Fund together with all accumulated appreciation income shall be used only for the purposes expressly authorized by this chapter and may shall not be subject to any liens, charges, judgments, garnishments, or other creditor's claims against the preneed licensee, any trustee utilized by the preneed licensee, any company providing a surety bond as specified in this chapter, or any purchaser of a preneed contract. No preneed contract purchaser shall have any vested rights in the trust fund.

Section 20. Paragraphs (a), (b), (d), and (f) of subsection

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(1) of section 497.458, Florida Statutes, are amended, a new paragraph (j) is added to that subsection, and paragraph (a) of subsection (3), subsection (4), paragraphs (a) and (c) of subsection (5), and subsections (6) through (9) of that section are amended, to read:

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497.458 Disposition of proceeds received on contracts.-

(1) (a) Any person who is paid, collects, or receives funds under a preneed contract for funeral services or merchandise or burial services or merchandise shall deposit an amount at least equal to the sum of 70 percent of the purchase price collected for all services sold and facilities rented; 100 percent of the purchase price collected for all cash advance items sold; and 30 percent of the purchase price collected or 110 percent of the wholesale cost, whichever is greater, for each item of merchandise sold.

(b) The method of determining wholesale cost shall be established by rule of the licensing authority and shall be based upon the preneed licensee's stated wholesale cost for the 12-month period beginning July 1 during which the initial deposit to the preneed trust fund for the preneed contract is made.

(c) (d) The trustee shall take title to the property conveyed to the trust for the purpose of investing, protecting, and conserving it for the preneed licensee; collecting income; and distributing the <u>fair market value principal and income</u> as prescribed in this chapter. The preneed licensee is prohibited from sharing in the discharge of these responsibilities, except that the preneed licensee may request the trustee to invest in tax-free investments and may appoint an adviser to the trustee.

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The licensing authority may adopt rules limiting or otherwise specifying the degree to which the trustee may rely on the investment advice of an investment adviser appointed by the preneed licensee. The licensing authority may adopt rules limiting or prohibiting payment of fees by the trust to investment advisors that are employees or principals of the licensee to whom the trust fund relates.

 $\underline{\text{(e)}}$ The deposited funds shall be held in trust, both as to principal and any change in fair market value income carned thereon, and shall remain intact, except that the cost of the operation of the trust or trust account authorized by this section may be deducted from the income earned thereon.

- (j) Beginning April 1, 2018, and on or before each April 1 thereafter, the trustee shall furnish the department with an annual report regarding each preneed licensee trust account held by the trustee at any time during the previous calendar year. The report shall state the name and address of the trustee; the name, address, and license number of the licensee to whom the report relates; the trust account number; the beginning and ending trust balance; and, as may be specified by department rule, a list of receipts showing the date and amount of any disbursement. The report must be signed by the trustee's account manager for the trust account. The trustee shall submit the report in a format and pursuant to procedures specified by department rule.
- (3) (a) The trustee shall make regular valuations of assets it holds in trust and provide a <u>fair market value</u> report of such valuations to the preneed licensee at least quarterly.
 - (4) The licensing authority may adopt rules exempting from

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the prohibition of paragraph (1)(q) (1)(h), pursuant to criteria established in such rule, the investment of trust funds in investments, such as widely and publicly traded stocks and bonds, notwithstanding that the licensee, its principals, or persons related by blood or marriage to the licensee or its principals have an interest by investment in the same entity, where neither the licensee, its principals, or persons related by blood or marriage to the licensee or its principals have the ability to control the entity invested in, and it would be in the interest of the preneed contract holders whose contracts are secured by the trust funds to allow the investment.

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- (5) The trustee of the trust established pursuant to this section shall only have the power to:
- (a) Invest in investments as prescribed in s. 518.11 215.47 and exercise the powers set forth in part VIII of chapter 736, provided that the licensing authority may by order require the trustee to liquidate or dispose of any investment within 30 days after such order, or within such other times as the order may direct. The licensing authority may issue such order if it determines that the investment violates any provision of this chapter or is not in the best interests of the preneed contract holders whose contracts are secured by the trust funds.
- (c) Commingle the property of the trust with the property of any other trust established pursuant to this chapter and make corresponding allocations and divisions of assets, liabilities, income, and expenses, and capital gains and losses.
- (6) The preneed licensee, at her or his election, shall have the right and power, at any time, to revest in it title to the trust assets, or its pro rata share thereof, provided it has

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complied with s. 497.461.

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(7) Notwithstanding anything contained in this chapter to the contrary, the preneed licensee, via its election to sell or offer for sale preneed contracts subject to this section, shall represent and warrant, and is hereby deemed to have done such, to all federal and Florida taxing authorities, as well as to all potential and actual preneed contract purchasers, that:

(a) Section 497.461 is a viable option available to it at any and all relevant times;

(b) Section 497.462 is a viable option available to it at any and all relevant times for contracts written prior to July 1, 2001, for funds not held in trust as of July 1, 2001; or

(c) For any preneed licensee authorized to do business in this state that has total bonded liability exceeding \$100 million as of July 1, 2001, s. 497.462 is a viable option to it at any and all relevant times for contracts written prior to December 31, 2004, for funds not held in trust as of July 1, 2001.

(8) If in the preneed licensee's opinion it does not have the ability to select the financial responsibility alternative of s. 497.461 or s. 497.462, then the preneed licensee shall not have the right to sell or solicit preneed contracts.

 $\underline{(6)}$ The amounts required to be placed in \underline{a} trust by this section for contracts previously entered into shall be as follows:

- (a) For contracts entered into before October 1, 1993, the trust amounts as amended by s. 6, chapter 83-316, Laws of Florida, shall apply.
 - (b) For contracts entered into on or after October 1, 1993,

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726 the trust amounts as amended by s. 98, chapter 93-399, Laws of 727 Florida, shall apply. 728 Section 21. Paragraph (a) of subsection (6) of section 729 497.459, Florida Statutes, is amended to read: 730 497.459 Cancellation of, or default on, preneed contracts .-(6) OTHER PROVISIONS.-731 732 (a) All preneed contracts are cancelable and revocable as 733 provided in this section, provided that a preneed contract does not restrict any contract purchaser who is the beneficiary of 734 735 the preneed contract and who is a qualified applicant for, or a 736 recipient of, supplemental security income, temporary cash assistance, or Medicaid from making her or his contract 737 irrevocable. A preneed contract that is made irrevocable 738 739 pursuant to this section may not be canceled during the life or 740 after the death of the contract purchaser as described in this 741 section. 742 Section 22. Section 497.460, Florida Statutes, is amended 743 to read: 744 497.460 Payment of funds upon death of named beneficiary .-745 Disbursements of funds discharging any preneed contract fulfilled after September 30, 1993, shall be made by the trustee 746 to the preneed licensee upon receipt of a certified copy of the 747 748 death certificate of the contract beneficiary or satisfactory 749 evidence as established by rule of the licensing authority that 750 the preneed contract has been performed in whole or in part. 751 However, if the contract is only partially performed, the 752 disbursement shall only cover the fair market value of that 753 portion of the contract performed. In the event of any contract default by the contract purchaser, or in the event that the 754

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funeral merchandise or service or burial merchandise or service contracted for is not provided or is not desired by the <u>legally authorized person</u> heirs or personal representative of the contract beneficiary, the trustee shall return, within 30 days after its receipt of a written request therefor, funds paid on the contract to the preneed licensee or to its assigns, subject to the provisions of s. 497.459.

Section 23. Section 497.461, Florida Statutes, is repealed.

Section 24. The repeal of s. 497.461, Florida Statutes, by

this act does not apply to a preneed licensee who has elected to

maintain a surety bond in lieu of depositing funds into a trust
as of July 1, 2016.

Section 25. Subsection (2), paragraph (a) of subsection (3), and subsections (7) and (10) of section 497.462, Florida Statutes, are amended to read:

497.462 Other alternatives to deposits under s. 497.458.—

(2) Upon prior approval by the licensing authority, the preneed licensee may file a letter of credit with the licensing authority in lieu of a surety bond. Such letter of credit must be in a form, and is subject to terms and conditions, prescribed by the board. It may be revoked only with the express approval of the licensing authority.

(2)(3)(a) A buyer of preneed merchandise or services who does not receive such services or merchandise due to the economic failure, closing, or bankruptcy of the preneed licensee must file a claim with the surety as a prerequisite to payment of the claim and, if the claim is not paid, may bring an action based on the bond and recover against the surety. In the case of a letter of credit or cash deposit that has been filed with the

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8-00997-16 2016854 784 licensing authority, the buyer may file a claim with the 785 licensing authority. 786 (6) (7) Any preneed contract which promises future delivery 787 of merchandise at no cost constitutes a paid-up contract. Merchandise which has been delivered is not covered by the 788 required performance bond or letter of credit even though the 789 790 contract is not completely paid. The preneed licensee may not 791 cancel a contract unless the purchaser is in default according 792 to the terms of the contract and subject to the requirements of 793 s. 497.459. A contract sold, discounted, and transferred to a 794 third party constitutes a paid-up contract for the purposes of 795 the performance bond or letter of credit. 796 (9) (10) The licensing authority may adopt forms and rules 797 necessary to implement this section, including, but not limited to, rules which ensure that the surety bond provides and line of 799 credit provide liability coverage for preneed merchandise and 800 services. 801 Section 26. Paragraphs (c) and (f) of subsection (1) of 802 section 497.464, Florida Statutes, are amended to read: 803 497.464 Alternative preneed contracts.-804 (1) Nothing in this chapter shall prevent the purchaser and the preneed licensee from executing a preneed contract upon the 805 806 terms stated in this section. Such contracts shall be subject to 807 all provisions of this chapter except: (c) Section 497.458(1), (3), and (6). 808 809 (f) Section 497.461. 810 Section 27. Subsection (2) and paragraph (c) of subsection

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(9) of section 497.465, Florida Statutes, are amended to read:

497.465 Inactive, surrendered, and revoked preneed

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licensees.-

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- (2) A preneed licensee shall cease all preneed sales to the public upon becoming inactive. <u>Upon becoming inactive</u>, the preneed licensee shall <u>collect and</u> deposit <u>into the trust all of the funds received from into trust all of the funds paid toward preneed contracts sold before prior to becoming inactive.</u>
- (9) The licensing authority may adopt rules for the implementation of this section, for the purpose of ensuring a thorough review and investigation of the status and condition of the preneed licensee's business affairs for the protection of the licensee's preneed customers. Such rules may include:
- (c) Requirements for submission of unaudited or audited financial statements, as the licensing authority deems advisable.

Section 28. Paragraph (b) of subsection (1) of section 497.601, Florida Statutes, is amended to read:

497.601 Direct disposition; duties.-

- (1) Those individuals licensed as direct disposers may perform only those functions set forth below:
- (b) Secure pertinent information from a <u>legally authorized</u> \underline{person} the decedent's next of kin in order to complete the death certificate and to file for the necessary permits for <u>direct</u> disposition.

Section 29. Subsection (1) of section 497.607, Florida Statutes, is amended, present subsections (2), (3), and (4) of that section are redesignated as subsections (3), (4), and (5), respectively, and a new subsection (2) is added to that section, to read:

497.607 Cremation; procedure required.-

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(1) At the time of the arrangement for a cremation performed by any person licensed pursuant to this chapter, the legally authorized person contracting for cremation services shall be required to designate her or his intentions with respect to the-disposition of the cremated remains of the deceased in a signed declaration of intent which shall be provided by and retained by the funeral or direct disposal establishment. A cremation may not be performed until a legally authorized person gives written authorization, which may include the declaration of intent to dispose of the cremated remains, for such cremation. The cremation must be performed within 48 hours after a specified time which has been agreed to in writing by the person authorizing the cremation.

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(2) Cremated remains are not property, as defined in s.
731.201(32), and are not subject to ownership or court-ordered partition. A division of cremated remains requires the consent of the legally authorized person who approved the cremation or, if the legally authorized person is the decedent, the next legally authorized person pursuant to s. 497.005(43). A dispute between the legally authorized person, heirs, or other parties shall be resolved by a court of competent jurisdiction.

Section 30. This act shall take effect July 1, 2016.

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Tallahassee, Florida 32399-1100

COMMITTEES:
Finance and Tax, Chair
Communications, Energy, and Public Utilities,
Vice Chair
Appropriations
Appropriations Subcommittee on Transportation,
Tourism, and Economic Development
Banking and Insurance
Fiscal Policy

JOINT COMMITTEE: Joint Committee on Public Counsel Oversight

SENATOR DOROTHY L. HUKILL 8th District

December 14, 2015

The Honorable Lizbeth Benacquisto 320 Knott Building 404 S. Monroe Street Tallahassee, FL 32399

Re: Senate Bill 854 – Funeral, Cemetery, and Consumer Services

Dear Chairwoman Benacquisto:

Senate Bill 854, relating Funeral, Cemetery, and Consumer Services has been referred to the Banking and Insurance Committee. I am requesting your consideration on placing SB 854 on your next agenda. Should you need any additional information please do not hesitate to contact my office.

Thank you for your consideration.

Dowsky L. Shkill

Sincerely,

Dorothy L. Hukill, District 8

ce: James Knudson, Staff Director of the Banking and Insurance Committee

Sheri Green, Administrative Assistant of the Banking and Insurance Committee

REPLY TO:

☐ 209 Dunlawton Avenue, Unit 17, Port Orange, Florida 32127 (386) 304-7630 FAX: (888) 263-3818

☐ Ocala City Hall, 110 SE Watula Avenue, 3rd Floor, Ocala, Florida 34471 (352) 694-0160

Senate's Website: www.flsenate.gov

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional S	staff conducting the meeting)
Meeting Date	Bill Number (if applicable)
Topic Support the biel as amended	
	Amendment Barcode (if applicable)
Name_Martha Eden Field	
Job Title Attorney	
Address 215 So Monroe Street # 815	Phone 850-599-4100
Tallahassee FL 32301	Email Medenfield adeanmend.com
City State Zip	Lindi (catomited to
Speaking: For Against Information Waive Sp	peaking:
Representing Funeral Services, Inc	
Appearing at request of Chair: Yes No Lobbyist registe	ered with Legislature: Yes No
While it is a Senate tradition to encourage public testimony, time may not permit all neeting. Those who do speak may be asked to limit their remarks so that as many j	persons wishing to speak to be heard at this persons as possible can be heard.
This form is part of the public record for this meeting.	S-001 (10/14/14)

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting) Meeting Date Bill Number (if applicable) **Topic** Amendment Barcode (if applicable) Name Job Title Address Street **Email** City State Speaking: Against Information Waive Speaking: In Support Against (The Chair will read this information into the record.) Lobbyist registered with Legislature: Appearing at request of Chair:

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

APPEARANCE RECORD

Meeting Date (Deliver BOTA copies of this form to the Senator of Senator	SBS94 Bill Number (if applicable)
Topic	Amendment Barcode (if applicable)
Name Elizabeth Boyd	
Job Title Director of Cegislatine Affairs	
Address 400 Ar Monwest	Phone 850-413-2863
Tallahassel FU 32302 City State	Zip Email. 6/1744Ath. boyd Enyflaida Gr. Com
Speaking: For Against Information	Waive Speaking: In Support Against (The Chair will read this information into the record.)
Representing Dept. of Financial Ser	vices
Appearing at request of Chair: Yes No Lobb	oyist registered with Legislature: Yes No
While it is a Senate tradition to encourage public testimony, time may remeeting. Those who do speak may be asked to limit their remarks so the	not permit all persons wishing to speak to be heard at this hat as many persons as possible can be heard.
This form is part of the public record for this meeting.	S-001 (10/14/14)

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Si	tan conducting the	meeting)	854
Meeting Date		Bil	Number (if applicable)
Topic Funeral Cemetery Bill	-	Amendmer	t Barcode (if applicable)
Name_Lisa Coney			
Job Title Chair, Govt. Affairs / Compliance Bir			
Address 994 E. Altamonte Dr.	Phone	40763	14 1995
Altamonte Springs, FL 32701	Email //s	a-coney(a	sci-us.com
City State Zip		_	
Speaking: For Against Information Waive Speaking: (The Chair	peaking: ir will read this	In Suppo	rt Against into the record.)
Representing FCCFA - Florida Cemetery Crem	nation =	Fune.	M Assoc.
Appearing at request of Chair: Yes No Lobbyist registe	ered with Le	egislature	Yes No
While it is a Senate tradition to encourage public testimony, time may not permit all	persons wish	ing to spea	k to be heard at this

meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared B	y: The Professional Staff of	of the Committee on	Banking and I	nsurance
CS/SB 940				
Banking an	d Insurance Committee	e and Senator Bra	adley	
Title Insura	nce			
January 11,	2016 REVISED:			
YST	STAFF DIRECTOR	REFERENCE	Foy/CS	ACTION
	Kiiuusoii		<u>rav/cs</u>	
,		FP		
	CS/SB 940 Banking and	CS/SB 940 Banking and Insurance Committee Title Insurance January 11, 2016 REVISED:	CS/SB 940 Banking and Insurance Committee and Senator Bra Title Insurance January 11, 2016 REVISED: YST STAFF DIRECTOR REFERENCE Knudson BI CM	Banking and Insurance Committee and Senator Bradley Title Insurance January 11, 2016 REVISED: YST STAFF DIRECTOR REFERENCE Knudson BI Fav/CS CM

Please see Section IX. for Additional Information:

COMMITTEE SUBSTITUTE - Substantial Changes

I. Summary:

CS/SB 940 changes the unearned premium reserve requirement for title insurers that are members of an insurance holding company system having \$1 billion or more in surplus as to policyholders and a financial strength rating of "superior," "excellent," "exceptional," or an equivalent rating by a rating agency acceptable to the Office of Insurance Regulation. Such insurers must have a reserve of a minimum of 6.5 percent of the total of (1) direct premiums written and (2) premiums for reinsurance assumed, with certain adjustments. Currently, only title insurers with a surplus in excess of \$50 million can use that formula to calculate required unearned premium reserve.

The bill removes the requirement that a title insurer that transfers its domicile to Florida release its unearned premium under the laws of its previous domicile state. The bill requires the title insurer to release the unearned premium reserve over 20 years at a rate not to exceed the following formula:

- 35 percent of the initial sum during the year following the year the premium was written or assumed:
- 15 percent during each year of the next succeeding 2 years;
- 10 percent during the next succeeding year;
- 3 percent during each of the next succeeding 3 years;
- 2 percent during each of the next succeeding 3 years;;
- 1 percent during each of the next succeeding 10 years.

II. Present Situation:

Title insurance is (1) insurance of owners of real property or others having an interest in real property or contractual interest derived therefrom, or liens or encumbrances on real property, against loss by encumbrance, or defective titles, or invalidity, or adverse claim to title; or (2) insurance of owners and secured parties of the existence, attachment, perfection, and priority of security interests in personal property under the Uniform Commercial Code. Title insurance serves to indemnify the insured against financial loss caused by defects in the title arising out of events that occurred before the date of the policy. Title insurance agents and agencies are licensed and regulated by the Department of Financial Services ("DFS") while title insurance companies are licensed and regulated by the Office of Insurance Regulation ("OIR").

Title Insurance Reserve Requirements

Insurance companies must maintain cash or liquid assets on hand to pay claims and satisfy other liabilities. These are called reserves. A title insurer must maintain two types of reserves. First, a title insurer must maintain reserves sufficient to pay all of its unpaid losses.³ In addition, a title insurer must maintain a guaranty fund or unearned premium reserve to be used for reinsurance in the event the insurer becomes insolvent.⁴

Since 2014⁵, Florida has had different unearned premium reserve requirements depending on whether a title insurer has \$50 million or more in surplus.⁶ For title insurers with less than \$50 million in surplus, the unearned premium reserve must consist of not less than the sum of:

- A reserve with respect to unearned premiums for policies written or title liability assumed in reinsurance before July 1, 1999, equal to the reserve established on June 30, 1999, for those unearned premiums. For domestic title insurers, such amounts shall be calculated in accordance with provisions of law of this state in effect at the time the associated premiums were written or assumed and as amended prior to July 1, 1999.
- A total amount equal to 30 cents for each \$1,000 of net retained liability for policies written or title liability assumed in reinsurance on or after July 1, 1999.9
- An additional amount, if deemed necessary by a qualified actuary. 10

For title insurance with more than \$50 million in surplus, the unearned premium reserve must be the sum of:

¹ See s. 624.608, F.S.

² See Lawyers Title Insurance Co. Inc. v. Novastar Mortgage, Inc., 862 So.2d 793, 797 (Fla. 4th DCA 2003).

³ See ss. 625.041, 625.111, F.S.

⁴ See s. 625.111, F.S.

⁵ The reserve requirements were changed by 2014-132, L.O.F.

⁶ The capital and surplus of an insurance company are sometimes referred to as surplus as regards to policyholders or policyholders' surplus. Policyholders' surplus is equal to net admitted assets, or admitted assets minus liabilities. *See* 627.778(2), F.S.

⁷ See s. 625.111(1)(a), F.S.

⁸ "Net retained liability" means the "total liability retained by a title insurer for a single risk, after taking into account the deduction for ceded liability, if any." s. 625.111(6)(b), F.S.

⁹ See s. 625.111(1)(b), F.S.

¹⁰ See s. 625.111(1)(d), F.S.

• A minimum of 6.5 percent of the total of (1) direct premiums written and (2) premiums for reinsurance assumed, plus other income, less premiums for reinsurance ceded as displayed in Schedule P of the title insurer's most recent annual statement filed with the OIR.¹¹

An additional amount, if deemed necessary by a qualified actuary.¹²

According to the OIR, the changes to the reserve requirements made Florida "a more attractive place for title companies." A large title company moved to Florida after the change in reserve requirements.¹³

Releasing Unearned Premium Reserve

Section 625.111, F.S., sets the following schedule for release of reserves. Once the reserve money is released, it is available for use by the title insurer. For policies written before July 1, 1999, an insurer shall release:

- 30 percent of the initial aggregate sum during 1999;
- 15 percent during calendar year 2000;
- 10 percent during each of calendar years 2001 and 2002;
- 5 percent during each of calendar years 2003 and 2004;
- 3 percent during each of calendar years 2005 and 2006;
- 2 percent during each of calendar years 2007-2013;
- 1 percent during each of calendar years 2014-2018. 14

For policies written after July 1, 1999, an insurer shall release:

- 30 percent of the initial sum during calendar year next succeeding the year the premium was written
- 15 percent during the next succeeding year;
- 10 percent during each of the next succeeding 2 years;
- 5 percent during each of the next succeeding 2 years;
- 3 percent during each of the next succeeding 2 years;
- 2 percent during each of the next succeeding 7 years;
- 1 percent during each of the next succeeding 5 years. 15

For companies with more than \$50 million in surplus, the title insurer shall release 35 percent of the initial sum during the year following the year the premium was written or assumed, with one quarter of that amount being released on March 31, June 30, September 30, and December 31 of such year. ¹⁶ Thereafter, the title insurer shall release, on the same quarterly basis:

- 15 percent during each year of the next succeeding 2 years;
- 10 percent during the next succeeding year;
- 3 percent during each of the next succeeding 3 years;
- 2 percent during each of the next succeeding 3 years;

¹¹ See s. 625.111(1)(c), F.S.

¹² See s. 625.111(1)(d), F.S.

¹³ See http://www.floir.com/pressreleases/viewmediarelease.aspx?id=2086 (last accessed January 6, 2016).

¹⁴ See s. 625.111(2)(a), F.S.

¹⁵ See s. 625.111(2)(b), F.S.

¹⁶ See s. 625.111(2)(c), F.S.

• 1 percent during each of the next succeeding 10 years. 17

Reserve Requirement When a Title Insurer Moves to Florida

A title insurer organized under the laws of another state that transfers its domicile to Florida has the same unearned premium reserve requirement as set by the laws of the title insurer's former state of domicile. The reserve is released according to the requirements of law in effect in the former state at the time of domicile. For business written after January 1, 2014, the title insurer shall add to and set aside in the statutory or unearned premium reserve the appropriate amount as determined by the company's surplus.¹⁸

Rating Agencies

Rating agencies issue financial strength ratings for insurance companies. These ratings are an attempt by the rating agencies to judge whether an insurance company can survive an economic downturn or meet policy obligations. ¹⁹ The A.M. Best Company ratings range from "A+" to "D." A rating of A- or higher by A.M. Best Company is considered "superior" or "excellent" under that company's rating system. ²¹ An "A" rating by Demotech is considered "exceptional" under the Demotech rating system. The opinions of rating agencies such as Standard & Poor's, Moody's Investors Service, Fitch Ratings, A.M. Best Company, and Demotech may be used in some instances by the OIR. ²² The OIR is not involved in the rating of insurance companies by outside entities.

III. Effect of Proposed Changes:

This bill allows title insurers that are members of an insurance holding company system having \$1 billion or more in surplus as to policyholders and a "superior," "exception," "exceptional," or equivalent financial strength rating as determined by a rating agency acceptable to the OIR to set unearned premium reserve in the same manner as companies with \$50 million in surplus. This unearned premium reserve requirement will give smaller insurers access to additional capital if they are members of larger holding companies.

The bill removes the requirement that a title insurer that transfers its domicile to Florida release its unearned premium under the laws of its previous domicile state. The bill requires the title insurer to release the unearned premium reserve over 20 years at a rate not to exceed the following formula:

• 35 percent of the initial sum during the year following the year the premium was written or assumed, with one quarter of that amount being released on March 31, June 30, September 30, and December 31 of such year; 15 percent during each year of the next succeeding 2 years;

¹⁷ Id.

¹⁸ See s. 625.111(3), F.S.

¹⁹ See http://www.demotech.com/fsr_definitions.asp (last accessed January 11, 2016).

²⁰ See http://www.ambest.com/ratings/guide.pdf (last accessed January 11, 2016).

²¹ See http://www.ambest.com/ratings/guide.pdf (last accessed January 11, 2016).

²² See s. 624.610(3)(e), F.S. (last accessed January 6, 2016).

- 10 percent during the next succeeding year;
- 3 percent during each of the next succeeding 3 years;
- 2 percent during each of the next succeeding 3 years;
- 1 percent during each of the next succeeding 10 years.

This could result in a faster release schedule if Florida's release schedule is faster than other states. A faster release of unearned premium reserve could increase a title insurer's surplus above \$50 million and allow it to use different reserve requirements. If a title insurer that transfers its domicile to Florida subsequently becomes insolvent, there could be less unearned premium reserve available to pay claims due to the faster release of reserve.²³

This bill is effective July 1, 2016.

IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

٧. **Fiscal Impact Statement:**

A. Tax/Fee Issues:

None.

В. Private Sector Impact:

> This bill could allow some title insurers to have access to additional capital due to different reserve requirements and more favorable release schedules.

C. Government Sector Impact:

The OIR does not anticipate a fiscal impact on the agency due to this bill.²⁴

VI. **Technical Deficiencies:**

None.

²³ See Department of Financial Services SB 940 Bill Analysis (January 7, 2016)(on file with the Senate Committee on Banking and Insurance).

²⁴ Telephone conversation with OIR staff, January 7, 2016.

VII. Related Issues:

None.

VIII. Statutes Affected:

This bill substantially amends section 625.111 of the Florida Statutes.

IX. Additional Information:

A. Committee Substitute – Statement of Substantial Changes: (Summarizing differences between the Committee Substitute and the prior version of the bill.)

CS by Banking and Insurance on January 11, 2016:

The CS allows a title insurer that is a member of an insurance holding company system that has \$1 billion or more in surplus and a superior, excellent, exceptional or equivalent financial strength rating from a rating agency acceptable to the OIR to have different reserve requirements from companies with less than \$50 million in surplus. The original bill only applied to companies with a specified rating by the A.M. Best Company. The CS allows companies to use different rating agencies if the agency is acceptable to the OIR.

B. Amendments:

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.

	LEGISLATIVE ACTION	
Senate		House
Comm: RCS		
01/11/2016		
	•	
	•	

The Committee on Banking and Insurance (Lee) recommended the following:

Senate Amendment

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Delete lines 39 - 76

4 and insert:

> are members of an insurance holding company system that has \$1 billion or more in surplus as to policyholders and a superior, excellent, exceptional, or an equivalent financial strength rating by a rating agency acceptable to the office:

(a) A reserve with respect to unearned premiums for policies written or title liability assumed in reinsurance

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before July 1, 1999, equal to the reserve established on June 30, 1999, for those unearned premiums with such reserve being subsequently released as provided in subsection (2). For domestic title insurers subject to this section, such amounts shall be calculated in accordance with state law in effect at the time the associated premiums were written or assumed and as amended before July 1, 1999.

- (b) A total amount equal to 30 cents for each \$1,000 of net retained liability for policies written or title liability assumed in reinsurance on or after July 1, 1999, with such reserve being subsequently released as provided in subsection (2). For the purpose of calculating this reserve, the total of the net retained liability for all simultaneous issue policies covering a single risk shall be equal to the liability for the policy with the highest limit covering that single risk, net of any liability ceded in reinsurance.
- (c) On or after January 1, 2014, for title insurers that are members of an insurance holding company system that has \$1 billion or more in surplus as to policyholders and a superior, excellent, exceptional, or an equivalent financial strength rating by a rating agency acceptable to the office, or title insurers holding \$50 million or more in surplus as to policyholders as of the previous year end, a minimum of 6.5 percent of the total of the following:
 - 1. Direct premiums written; and
- 2. Premiums for reinsurance assumed, plus other income, less premiums for reinsurance ceded as displayed in Schedule P of the title insurer's most recent annual statement filed with the office with such reserve being subsequently released as



provided in subsection (2). Title insurers with less than \$50
million in surplus as to policyholders that are not members of
an insurance holding company system that has \$1 billion or more
in surplus as to policyholders and a superior, excellent,
exceptional, or an equivalent financial strength rating by a
rating agency acceptable to the office must continue to record
unearned premium reserve in

By Senator Bradley

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7-01108-16 2016940

A bill to be entitled
An act relating to title insurance; amending s.
625.111, F.S.; revising the reserves that certain
title insurers must set aside after a certain date;
revising the manner in which reserves must be
released; revising reserve requirements for a title
insurer who transfers domicile to this state;
providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Subsections (1) and (3) of section 625.111, Florida Statutes, are amended to read:

625.111 Title insurance reserve. - In addition to an adequate reserve as to outstanding losses relating to known claims as required under s. 625.041, a domestic title insurer shall establish, segregate, and maintain a quaranty fund or unearned premium reserve as provided in this section. The sums to be reserved for unearned premiums on title guarantees and policies shall be considered and constitute unearned portions of the original premiums and shall be charged as a reserve liability of the insurer in determining its financial condition. Such reserved funds shall be withdrawn from the use of the insurer for its general purposes, impressed with a trust in favor of the holders of title guarantees and policies, and held available for reinsurance of the title quarantees and policies in the event of the insolvency of the insurer. This section does not preclude the insurer from investing such reserve in investments authorized by law, and the income from such investments shall be

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 ${\bf CODING:}$ Words ${\bf stricken}$ are deletions; words ${\bf \underline{underlined}}$ are additions.

Florida Senate - 2016 SB 940

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included in the general income of the insurer and may be used by such insurer for any lawful purpose.

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- (1) For an unearned premium reserve established on or after July 1, 1999, such reserve must be in an amount at least equal to the sum of paragraphs (a), (b), and (d) for title insurers holding less than \$50 million in surplus as to policyholders as of the previous year end and the sum of paragraphs (c) and (d) for title insurers holding \$50 million or more in surplus as to policyholders as of the previous year end or title insurers that are members of an insurance holding company system having \$1 billion or more in surplus as to policyholders and rated "A-" or higher by A.M. Best Company:
- (a) A reserve with respect to unearned premiums for policies written or title liability assumed in reinsurance before July 1, 1999, equal to the reserve established on June 30, 1999, for those unearned premiums with such reserve being subsequently released as provided in subsection (2). For domestic title insurers subject to this section, such amounts shall be calculated in accordance with state law in effect at the time the associated premiums were written or assumed and as amended before July 1, 1999.
- (b) A total amount equal to 30 cents for each \$1,000 of net retained liability for policies written or title liability assumed in reinsurance on or after July 1, 1999, with such reserve being subsequently released as provided in subsection (2). For the purpose of calculating this reserve, the total of the net retained liability for all simultaneous issue policies covering a single risk shall be equal to the liability for the policy with the highest limit covering that single risk, net of

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any liability ceded in reinsurance.

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- (c) On or after January 1, 2014, for <u>title insurers that</u> are members of an insurance holding company system having \$1 billion or more in surplus as to policyholders and rated "A-" or higher by A.M. Best Company or title insurers holding \$50 million or more in surplus as to policyholders as of the previous year end, a minimum of 6.5 percent of the total of the following:
 - 1. Direct premiums written; and
- 2. Premiums for reinsurance assumed, plus other income, less premiums for reinsurance ceded as displayed in Schedule P of the title insurer's most recent annual statement filed with the office with such reserve being subsequently released as provided in subsection (2). Title insurers with less than \$50 million in surplus as to policyholders that are not members of an insurance holding company system holding \$1 billion or more in surplus as to policyholders and rated "A-" or higher by A.M.

 Best Company must continue to record unearned premium reserve in accordance with paragraph (b).
- (d) An additional amount, if deemed necessary by a qualified actuary, to be subsequently released as provided in subsection (2). Using financial results as of December 31 of each year, all domestic title insurers shall obtain a Statement of Actuarial Opinion from a qualified actuary regarding the insurer's loss and loss adjustment expense reserves, including reserves for known claims, incurred but not reported claims, and unallocated loss adjustment expenses. The actuarial opinion must conform to the annual statement instructions for title insurers adopted by the National Association of Insurance Commissioners

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 ${\tt CODING:}$ Words ${\tt stricken}$ are deletions; words ${\tt \underline{underlined}}$ are additions.

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and include the actuary's professional opinion of the insurer's reserves as of the date of the annual statement. If the amount 90 of the reserve stated in the opinion and displayed in Schedule P of the annual statement for that reporting date is greater than the sum of the known claim reserve and unearned premium reserve as calculated under this section, as of the same reporting date 93 and including any previous actuarial provisions added at earlier dates, the insurer shall add to the insurer's unearned premium 96 reserve an actuarial amount equal to the reserve shown in the actuarial opinion, minus the known claim reserve and the unearned premium reserve, as of the current reporting date and calculated in accordance with this section, but not calculated as of any date before December 31, 1999. The comparison shall be 100 101 made using that line on Schedule P displaying the Total Net Loss and Loss Adjustment Expense which is comprised of the Known 103 Claim Reserve, and any associated Adverse Development Reserve, the reserve for Incurred But Not Reported Losses, and 104 Unallocated Loss Adjustment Expenses. 105

(3) If a title insurer that is organized under the laws of another state transfers its domicile to this state, the statutory or unearned premium reserve shall be the amount required by the laws of the state of the title insurer's former state of domicile as of the date of transfer of domicile and shall be released from reserve over the subsequent 20 years at an amortization rate not to exceed the formula in paragraph

(2) (c) according to the requirements of law in effect in the former state at the time of domicile. On or after January 1, 2014, for new business written after the effective date of the transfer of domicile to this state, the domestic title insurer

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117 shall add to and set aside in the statutory or unearned premium

118 reserve such amount as provided in subsection (1).

119 Section 2. This act shall take effect July 1, 2016.

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 ${\tt CODING:}$ Words ${\tt stricken}$ are deletions; words ${\tt \underline{underlined}}$ are additions.



The Florida Senate

Committee Agenda Request

То:	Senator Lizbeth Benacquisto, Chair Committee on Banking and Insurance			
Subject:	Committee Agenda Request			
Date:	December 11, 2015			
I respectfully request that Senate Bill # 940 , relating to Title Insurance, be placed on the:				
	committee agenda at your earliest possible convenience.			
	next committee agenda.			

Senator Rob Bradley Florida Senate, District 7

Amendment

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional	Staff conducting the meeting)
Meeting Date	Bill Number (if applicable)
Topic Title Insurance	Amendment Barcode (if applicable)
Name Paul HANDERHAN	
Job Title Consultant	•
Address 120 South monroe Street	Phone 561 704 0423
Tallahassee FC 32301 City State Zip	Email Paul @ Camba Com
Speaking: For Against Information Waive S	peaking: In Support Against air will read this information into the record.)
Representing FATR	
Appearing at request of Chair: Yes No Lobbyist regist	tered with Legislature: Yes No
While it is a Senate tradition to encourage public testimony, time may not permit al meeting. Those who do speak may be asked to limit their remarks so that as many	I persons wishing to speak to be heard at this persons as possible can be heard.
This form is part of the public record for this meeting.	S-001 (10/14/14)

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting) Bill Number (if applicable Topic <u>Title</u> Insurance Amendment Barcode (if applicable) Name David Altmoier Job Title Deputy Commissioner Ptc Address 200 E Gaines Street Phone_ Email For Speaking: Against ✓ Information Waive Speaking: | In Support | Against (The Chair will read this information into the record.) Representing Office of Ins Rea Appearing at request of Chair: Yes Lobbyist registered with Legislature: Yes While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard. This form is part of the public record for this meeting.

S-001 (10/14/14)

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Se	enate Professional Staff conducting the meeting) Bill Number (if applicable)
Topic Title Insuran Q	Amendment Barcode (if applicable)
Name Cartlin Murray	
Job Title Director of Governa	rent Affairs
Address Street	Phone 413-5005
City State	Email Caillin. murraya floir. Con
Speaking: For Against Information	Waive Speaking: In Support Against (The Chair will read this information into the record.)
Representing OFFICE OF TINSWAY	Le Regy.
Appearing at request of Chair: Yes No Lo	obbyist registered with Legislature: Yes No
While it is a Senate tradition to encourage public testimony, time mameeting. Those who do speak may be asked to limit their remarks s	y not permit all persons wishing to speak to be heard at this o that as many persons as possible can be heard.
This form is part of the public record for this meeting.	S-001 (10/14/14)

CourtSmart Tag Report

Room: EL 110 Case No.: Type: Caption: Senate Banking and Insurance Committee Judge:

Started: 1/11/2016 4:02:56 PM

4:30:35 PM

4:31:09 PM

4:31:27 PM

Ends: 1/11	/2016 4:31:56 PM Length: 00:29:01
4 00 00 014	Market and the Life and the control of the control
4:03:03 PM	Meeting called to order - quorum present
4:03:50 PM	TAB 8 SB 940 Title Insurance
4:04:07 PM	Senator Bradley recognized to explain the bill
4:04:36 PM	Amd. 583332 - explanation of amd. by Sen. Bradley
4:06:10 PM	Amd. 583332 - explanation of amd. by Sen. Bradley
4:07:03 PM	Office of Insurance Regulation Caitlin Murray
4:08:04 PM	David Altmier - Office of Insurance Regulation
4:09:09 PM	Amd. 583332 adopted w/o objection
4:09:26 PM	Roll call on CS/SB 940 Favorable
4:09:54 PM	TAB 7 - Hukill - Funeral, Cemetery
4:10:18 PM	Senator Hukill recognized to explain the bill
4:13:21 PM 4:14:21 PM	Rep. Robison recognized on SB 854
4:15:49 PM	Amd. 953794 - explanation of amendment by Sen. Hukill adopted w/o objection Roll call on CS/SB 854 favorable
4:16:18 PM	TAB 1 - SB 822 - Firesafety
4:16:35 PM	Senator Stargel recognized to explain the bill
4:18:01 PM	Amd. 296588-adopted w/o objetion
4:19:02 PM	Amd. 972554 - technical amendment favorable w/o objection
4:20:08 PM	Roll call on CS/SB 822 - Favorable
4:21:09 PM	TAB 2 - SB 828 Insur. Guaranty Assoc. Assessments
4:22:08 PM	Explanation of bill by Misty Alexander
4:23:18 PM	Robert Reyes - FL Workers Comp Guaranty fund
4:23:45 PM	Amd. 909062 - Technical amendment - adopted w/o objection
4:24:32 PM	Roll call on CS/SB 828 favorable
4:25:03 PM	TAB 3 -S 260- Financial Transactions- Smith
4:25:45 PM	Explanation of bill by Senator Smith
4:26:45 PM	Amd. 878296 - explanation of amendment by Sen. Smith
4:28:18 PM	Amd. 878296 amendment adopted w/o objection
4:28:41 PM	Roll call on CS/SB 260 Favorable
4:29:15 PM	TAB 5 SB 774 - tp'd
4:29:34 PM	TAB 6 SB 966 - tp'd
4:29:55 PM	TAB 4 - SB 908 - Organization - Dept. of Financial Srvs.

Doug Roberts - explanation of bill

roll call on SB 908 - Favorable

Meeting adjourned



Tallahassee, Florida 32399-1100

COMMITTEES:

Appropriations, *Chair*Appropriations Subcommittee on General Government Banking and Insurance Reapportionment Rules

JOINT COMMITTEE: Joint Legislative Budget Commission, Alternating Chair

SENATOR TOM LEE 24th District

January 11, 2016

The Honorable Senator Lizbeth Benacquisto, Chair Senate Banking and Insurance Committee 404 South Monroe Street 320 Knott Building Tallahassee, FL 32399

Dear Chair Benacquisto

I respectfully request to be excused from today's meeting of the Senate Banking and Insurance Committee. My Legislative Aide Doug Roberts will present SB 908 in my absence.

Sincerely,

Tom Lee

Florida State Senator

Tom Lu

24th District



Tallahassee, Florida 32399-1100

COMMITTEES:

Appropriations Subcommittee on Criminal and Civil Justice, *Chair* Appropriations Banking and Insurance Ethics and Elections Higher Education Regulated Industries Rules

SENATOR JOE NEGRON

32nd District

January 11, 2016

Senator Lizbeth Benacquisto Chair, Committee on Banking and Insurance 320 Knott Building 404 S. Monroe Street Tallahassee, FL 32399-1100

> Re: **Excused Absence Request**

Dear Chair Benacquisto:

This letter will serve as my formal request for an excused absence from the Senate Committee on Banking and Insurance Meeting on Monday, January 11, 2016. I am requesting this excused absence to present proposed legislation.

Thank you for your consideration of this request.

Sincerely Yours,

Joe Negron State Senator District 32

JN/cl

c: James Knudson, Staff Director

3500 SW Corporate Parkway, Suite 204, Palm City, Florida 34990 (772) 219-1665 FAX: (772) 219-1666 🗖 412 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5032

Senate's Website: www.flsenate.gov