SB 438 by Bennett; (Similar to CS/H 0275) Consumer Finance Charges

SB 676 by Smith; (Identical to H 0307) Workers' Compensation Certificate-of-exemption Process

SB 938 by Richter; (Identical to H 0725) Insurance Agents and Adjusters

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#### The Florida Senate

#### **COMMITTEE MEETING EXPANDED AGENDA**

### BANKING AND INSURANCE Senator Richter, Chair Senator Smith, Vice Chair

**MEETING DATE:** Monday, January 9, 2012

**TIME:** 3:15 —5:15 p.m.

PLACE: Pat Thomas Committee Room, 412 Knott Building

MEMBERS: Senator Richter, Chair; Senator Smith, Vice Chair; Senators Alexander, Bennett, Fasano, Gaetz,

Hays, Margolis, Negron, Oelrich, and Sobel

TAB	BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION
1	SB 438 Bennett (Similar CS/H 275)	Consumer Finance Charges; Increasing the proportionate loan amounts that are subject to descending maximum rates of interest; increasing the maximum delinquency charge that may be imposed for each loan payment in default for not less than a specified time; revising the maximum amount that a lender may impose as a service charge on a borrower who gives the lender a bad check in full or partial payment of a loan, etc.  BI 01/09/2012 Favorable CM BC	Favorable Yeas 8 Nays 0
2	SB 676 Smith (Identical H 307)	Workers' Compensation Certificate-of-exemption Process; Revising requirements relating to election of exemption from coverage to include applicability to members of limited liability companies; revising requirements for submitting a notice of election of exemption; revising duties of the Department of Financial Services relating to the expiration of certificates of exemption; expanding applicability of requirements relating to certificates of exemption, etc.  BI 01/09/2012 Favorable CM BC	Favorable Yeas 9 Nays 0
3	SB 938 Richter (Identical H 725, Compare H 643, H 4147, S 1404, S 1694)	Insurance Agents and Adjusters; Deleting a requirement that an insurer pay an agent tax for each county in which an agent represents the insurer and has a place of business; revising the definitions of "adjuster" and "home state"; revising provisions relating to who may bind insurance coverage; revising provisions relating to continuing education requirements; providing that persons on active military duty may seek a waiver; revising provisions relating to the purpose of the general lines and personal lines license and certain requirements related to general lines and personal lines agents; requiring persons transacting mortgage guaranty insurance to be licensed and appointed as a credit insurance agent, etc.  BI 01/09/2012 Fav/CS BC	Fav/CS Yeas 9 Nays 0

## **COMMITTEE MEETING EXPANDED AGENDA**

Banking and Insurance Monday, January 9, 2012, 3:15 —5:15 p.m.

TAB	BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION

Other related materials

# The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: Th	e Professional Staff	of the Banking and	Insurance Com	nmittee	
SB 438					
Senator Bennett					
Consumer Finance	ce Charges				
January 9, 2012	REVISED:				
YST S	TAFF DIRECTOR	REFERENCE		ACTION	
Bu	rgess	BI	Favorable		
		CM			
		BC			
_					
	SB 438  Senator Bennett  Consumer Finance January 9, 2012	SB 438  Senator Bennett  Consumer Finance Charges  January 9, 2012 REVISED:	SB 438  Senator Bennett  Consumer Finance Charges  January 9, 2012 REVISED:  YST STAFF DIRECTOR REFERENCE Burgess BI CM	SB 438  Senator Bennett  Consumer Finance Charges  January 9, 2012 REVISED:  YST STAFF DIRECTOR REFERENCE Burgess BI Favorable CM	Senator Bennett  Consumer Finance Charges  January 9, 2012 REVISED:  YST STAFF DIRECTOR REFERENCE ACTION  Burgess BI Favorable  CM

## I. Summary:

Chapter 516, F.S., the Florida Consumer Finance Act (Act), defines "consumer finance loan" as a loan of money, credit, goods, or provision of a line of credit, in an amount or to a value of \$25,000 or less at an interest rate greater than 18 percent per annum. The allowable interest rates on consumer finance loans are tiered and limited based on the principal amount that falls within each tier of the loan. As the principal amount increases, the allowable interest rate decreases, as follows:

\$1 - \$2,000 principal, up to 30 percent allowable interest;

\$2,001 - \$3,000 principal, up to 24 percent allowable interest;

\$3,001 - \$25,000 principal, up to 18 percent allowable interest.

The bill increases by \$1,000 the principal amount that would be subject to the maximum amount of interest that is allowed to be charged within each tier. The bill increases from \$10 to \$15, the maximum amount that can be charged to a borrower for making a payment that is in default for at least 10 days.

The bill conforms to the fees that can be charged for worthless checks to the amounts permissible under s. 68.065, F.S.

This bill substantially amends the following sections of the Florida Statutes: 516.031 and 516.19.

BILL: SB 438 Page 2

#### II. Present Situation:

Under ch. 516, F.S., the Florida Consumer Finance Act (Act), the Office of Financial Regulation (OFR) licenses entities that issue consumer finance loans. The license fees under the Act are \$625 for the initial application, plus a \$200 investigation fee, and \$625 for a renewal. A license is valid for not more than two (2) years. Under the requirements a licensee must maintain evidence of liquid assets of at least \$25,000. The OFR is authorized to examine and investigate any licensee, and take disciplinary actions against licensees violating the Act. At present the Office of Financial Regulation licenses approximately 301 consumer finance lenders in Florida. <sup>2</sup>

Under the Act, interest rates on consumer finance loans are tiered and limited based on the principal amount subject to each tier of the loan.

- For principal amounts up to \$2,000, maximum interest rate of 30 percent per annum;
- For principal amounts between \$2,001 and \$3000, maximum interest rate of 24 percent per annum;
- For principal amounts between \$3,001 and \$25,000, maximum interest rate of 18 percent per annum.<sup>3</sup>

The principal amounts upon which interest rates are computed were last addressed by the Legislature in 1997.<sup>4</sup>

Additionally, the Act allows a lender to charge a delinquency fee of up to \$10 for each payment that is in default for at least 10 days. Under the Act the delinquency fee must first be agreed upon in writing by both parties.<sup>5</sup> The delinquency fee was last addressed by the Legislature in 2000.<sup>6</sup>

Under the Act, lenders are also permitted to impose a bad check charge of no more than \$20, or the actual fee charged to the lender by a depository institution for the return of the unpaid or dishonored instrument.<sup>7</sup> The last time the bad check fee was addressed by the Legislature was in 1994.<sup>8</sup>

## III. Effect of Proposed Changes:

The bill increases by \$1,000 the principal amount that would be subject to the maximum amount of interest that is allowed to be charged for each tier.

<sup>&</sup>lt;sup>1</sup> Section 516.01(2) defines "consumer finance loan" as a loan of money, credit, goods, or provision of a line of credit, in an amount or to a value of \$25,000 or less at an interest rate greater than 18 percent per annum.

<sup>&</sup>lt;sup>2</sup> Office of Financial Regulation Analysis of HB 275 dated November 7, 2011, on file.

<sup>&</sup>lt;sup>3</sup> Section 516.031(1), F.S.

<sup>&</sup>lt;sup>4</sup> Section 1, ch. 97-181, L.O.F.

Section 516.031(3)(a)9., F.S.

<sup>&</sup>lt;sup>6</sup> Section 1, ch. 2000-127, L.O.F.

<sup>&</sup>lt;sup>7</sup> Section 516.031(3)(b), F.S.

<sup>&</sup>lt;sup>8</sup> s. 1, ch. 94-108, L.O.F.

**BILL: SB 438** Page 3

Proposed Change	<b>Current Law</b>		
\$1 - \$3,000 at up to 30 percent interest	\$1 - \$2,000 at up to 30 percent interest		
\$3,001 - \$4,000 at up to 24 percent interest	\$2,001 - \$3,000 at up to 24 percent interest		
\$4,001 - \$25,000 at up to 18 percent interest	\$3,001 - \$25,000 at up to 18 percent interest		

Under the proposed change, consumers who borrow could be subject to an additional 6 percent of annual interest on up to \$1,000 on monies borrowed above \$2,000 and another 6 percent of annual interest on up to \$1,000 on monies borrowed above \$3,000.

The bill increases from \$10 to \$15, the maximum amount that can be charged for a payment in default for at least 10 days, and keeps the requirement that both parties must first agree in writing to the delinquency fee.

The bill increases the maximum permissible bad check charge and places it on a sliding scale consistent with existing maximum worthless check service charges applicable in civil actions<sup>9</sup> and in the state attorney bad check diversion program. <sup>10</sup> The new bad check charge will be: \$25, if the face value does not exceed \$50; \$30, if the face value exceeds \$50 but does not exceed \$300; \$40, if the face value exceeds \$300; or, 5 percent of the face amount of the check, whichever is greater.

The bill takes effect July 1, 2012.

## **Other Potential Implications:**

#### IV. Constitutional Issues:

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None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

#### ٧. **Fiscal Impact Statement:**

Α. Tax/Fee Issues:

None.

<sup>&</sup>lt;sup>9</sup> s. 68.065(2), F.S.

<sup>&</sup>lt;sup>10</sup> s. 832.08(5), F.S.

BILL: SB 438 Page 4

## B. Private Sector Impact:

Consumers who borrow could be subject to an additional 6 percent of annual interest on up to \$1,000 on monies borrowed above \$2,000 and another 6 percent of annual interest on up to \$1,000 on monies borrowed above \$3,000.

Borrowers who default on a payment could be subject to an additional \$5 in charges for each defaulted payment.

Borrowers who issue worthless checks as payment to a lender could be subject to additional fees consistent with existing maximum worthless check service charges: \$25, if the face value does not exceed \$50; \$30, if the face value exceeds \$50 but does not exceed \$300; \$40, if the face value exceeds \$300; or, 5 percent of the face amount of the check, whichever is greater.

## C. Government Sector Impact:

None.

## VI. Technical Deficiencies:

None.

#### VII. Related Issues:

None.

#### VIII. Additional Information:

#### A. Committee Substitute – Statement of Substantial Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

None.

#### B. Amendments:

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.

By Senator Bennett

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21-00422A-12 2012438

A bill to be entitled

An act relating to consumer finance charges; amending s. 516.031, F.S.; increasing the proportionate loan amounts that are subject to descending maximum rates of interest; increasing the maximum delinguency charge that may be imposed for each loan payment in default for not less than a specified time; revising the maximum amount that a lender may impose as a service charge on a borrower who gives the lender a bad check in full or partial payment of a loan; reenacting and amending s. 516.19, F.S., relating to penalties, for the purpose of incorporating the amendment made to s. 516.031, F.S., in a reference thereto; providing penalties; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Subsections (1) and (3) of section 516.031, Florida Statutes, are amended to read:

516.031 Finance charge; maximum rates.-

(1) INTEREST RATES.—Every licensee may lend any sum of money not exceeding \$25,000. A licensee may not take a security interest secured by land on any loan less than \$1,000. The licensee may charge, contract for, and receive thereon interest charges as provided and authorized by this section. The maximum interest rate shall be 30 percent per annum, computed on the first \$3,000 \$2,000 of the principal amount as computed from time to time; 24 percent per annum on that part of the principal amount as computed from time to time exceeding \$3,000 \$2,000 and

Page 1 of 4

CODING: Words stricken are deletions; words underlined are additions.

Florida Senate - 2012 SB 438

2012438

not exceeding  $$4,000 $\frac{$3,000}{}$ ; and 18 percent per annum on that part of the principal amount as computed from time to time exceeding \$4,000 \$3,000 and not exceeding \$25,000. The original 32 principal amount as used in this section shall be the same amount as the amount financed as defined by the federal Truth in 34 35 Lending Act and Regulation Z of the Board of Governors of the 36 Federal Reserve System. In determining compliance with the statutory maximum interest and finance charges set forth herein, the computations utilized shall be simple interest and not add-39 on interest or any other computations. When two or more interest rates are to be applied to the principal amount of a loan, the licensee may charge, contract for, and receive interest at that 41 42 single annual percentage rate which if applied according to the 43 actuarial method to each of the scheduled periodic balances of principal would produce at maturity the same total amount of interest as would result from the application of the two or more 46 rates otherwise permitted, based upon the assumption that all payments are made as agreed. 47 48

(3) OTHER CHARGES .-

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- (a) In addition to the interest, delinquency, and insurance charges herein provided for, no further or other charges or amount whatsoever for any examination, service, commission, or other thing or otherwise shall be directly or indirectly charged, contracted for, or received as a condition to the grant of a loan, except:
- 1. An amount not to exceed \$25 to reimburse a portion of the costs for investigating the character and credit of the person applying for the loan;
  - 2. An annual fee of \$25 on the anniversary date of each

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21-00422A-12 2012438

line-of-credit account;

 3. Charges paid for brokerage fee on a loan or line of credit of more than \$10,000, title insurance, and the appraisal of real property offered as security when paid to a third party and supported by an actual expenditure;

- 4. Intangible personal property tax on the loan note or obligation when secured by a lien on real property;
- 5. The documentary excise tax and lawful fees, if any, actually and necessarily paid out by the licensee to any public officer for filing, recording, or releasing in any public office any instrument securing the loan, which fees may be collected when the loan is made or at any time thereafter;
- 6. The premium payable for any insurance in lieu of perfecting any security interest otherwise required by the licensee in connection with the loan, if the premium does not exceed the fees which would otherwise be payable, which premium may be collected when the loan is made or at any time thereafter;
- 7. Actual and reasonable attorney's fees and court costs as determined by the court in which suit is filed;
- 8. Actual and commercially reasonable expenses of repossession, storing, repairing and placing in condition for sale, and selling of any property pledged as security; or
- 9. A delinquency charge not to exceed  $\frac{\$15}{\$10}$  for each payment in default for a period of not less than 10 days, if the charge is agreed upon, in writing, between the parties before imposing the charge.

Any charges, including interest, in excess of the combined total

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Florida Senate - 2012 SB 438

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88	of all charges authorized and permitted by this chapter
89	constitute a violation of chapter 687 governing interest and
90	usury, and the penalties of that chapter apply. In the event of
91	a bona fide error, the licensee shall refund or credit the
92	borrower with the amount of the overcharge immediately but
93	within 20 days from the discovery of such error.
94	(b) Notwithstanding the provisions of paragraph (a), any
95	lender of money who receives a check, draft, negotiable order of
96	withdrawal, or like instrument drawn on a bank or other
97	depository institution, which instrument is given by a borrower
98	as full or partial repayment of a loan, may, if such instrument
99	is not paid or is dishonored by such institution, make and
100	collect from the borrower a bad check charge of not greater than
101	the maximum worthless check service charge permissible under s.
102	68.065 more than the greater of \$20 or an amount equal to the
103	actual charge made to the lender by the depository institution
104	for the return of the unpaid or dishonored instrument.
105	Section 2. For the purpose of incorporating the amendment
106	made by this act to section 516.031, Florida Statutes, in a
107	reference thereto, section 516.19, Florida Statutes, is
108	reenacted and amended to read:
109	516.19 Penalties.—Any person who violates any of the
110	provisions of s. 516.02, s. 516.031, s. 516.05(3), s. 516.05(6),
111	or s. 516.07(1)(e) $\underline{\text{commits}}$ is $\underline{\text{guilty of}}$ a misdemeanor of the
112	first degree, punishable as provided in s. 775.082 or s.
113	775.083.
114	Section 3. This act shall take effect July 1, 2012.

Page 4 of 4

# APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professions	al Staff conducting the meeting)
Meeting Date	60 113 B
Topic Consumer Finance	Bill Number 58438
Name Alice Vickers	(if applicable) Amendment Barcode
Job Title Attorney	(if applicable)
Address 623 Beard St.	Phone \$50 556-3121
Tallahassee Fr. 32303 City State Zip	E-mail alice Ofcan.org
Speaking: Against Information	
Representing Florida Consumer Uc	tion Network
Appearing at request of Chair: Yes No Lobbyist	t registered with Legislature: Yes No
While it is a Senate tradition to encourage public testimony, time may not permi meeting. Those who do speak may be asked to limit their remarks so that as ma	• •
This form is part of the public record for this meeting.	S-001 (10/20/11)

# APPEARANCE RECORD

On 1, 2012 (Deliver BOTH copies of this form to the Senator or Senate Professional	al Staff conducting the meeting)
Meeting Date	
Topic <u>Consumer Finance Charges</u>	Bill Number SB 438
Name Dorens Banker	(if applicable)
Name JORNE DANKEN	Amendment Barcode
Job Title Clessatre Director	(у аррисави)
Address 2425 Forga Drive	Phone 850 - 385-7900
Street Fl 32303	E-mail doverel floridategal.
City State Zip	' Anna I'
Speaking: For Against Information Wall	Vein Upposition
Representing Florida legal Services, Inc	
Appearing at request of Chair: Yes No Lobbyist	registered with Legislature: Yes No
While it is a Senate tradition to encourage public testimony, time may not permit meeting. Those who do speak may be asked to limit their remarks so that as ma	
This form is part of the public record for this meeting.	S-001 (10/20/11)

## **APPEARANCE RECORD**

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

Meeting Date	ar Stan conducting the meeting)
Topic Consumer Finance  Name James Harold Thompson	Bill Number
Address $\frac{123}{Street}$ $\frac{5}{City}$ $\frac{5}{State}$ $\frac{32302}{State}$	
Speaking: Against Information	
Representing Florida Financial Services US	50C1
Appearing at request of Chair: Yes No Lobbyis	t registered with Legislature: Yes No
While it is a Senate tradition to encourage public testimony, time may not perm meeting. Those who do speak may be asked to limit their remarks so that as m	
This form is part of the public record for this meeting.	S-001 (10/20/11)

## **APPEARANCE RECORD**

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

Meeting Date	
Topic Warkers Comzensation Exemplions	Bill Number 56 676 (if applicable)
Name (Am Frankliss	Amendment Barcode
Job Title (6616CATINE COUNSEL	(if applicable)
Address 1900 VILLAGE SQUARE # 3-243	Phone
City State Zip	E-mail AFENTRISS (G) ACL. CON
Speaking: Against Information	<b>13</b>
Representing FOR ROOFING, SHEET METAL AND	> HIR CONDITIONING
	vist registered with Legislature: Yes No
While it is a Senate tradition to encourage public testimony, time may not per meeting. Those who do speak may be asked to limit their remarks so that as	

This form is part of the public record for this meeting.

S-001 (10/20/11)

# The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: The I	Professional Staff	of the Banking and	Insurance Com	mittee
SB 676				
Senator Smith				
Workers' Compens	ation Certificate	e-of-Exemption	Process	
January 9, 2012	REVISED:			
YST STA	FF DIRECTOR	REFERENCE		ACTION
Burg	ess	BI	Favorable	
		CM		
		BC		
			<b>_</b>	
	SB 676 Senator Smith Workers' Compens January 9, 2012	SB 676  Senator Smith  Workers' Compensation Certificate  January 9, 2012 REVISED:	SB 676  Senator Smith  Workers' Compensation Certificate-of-Exemption I  January 9, 2012 REVISED:  YST STAFF DIRECTOR REFERENCE Burgess BI CM	Senator Smith  Workers' Compensation Certificate-of-Exemption Process  January 9, 2012 REVISED:  YST STAFF DIRECTOR REFERENCE Burgess BI Favorable CM

## I. Summary:

Chapter 440, F.S., establishes workers' compensation coverage requirements for Florida employers. Corporate officers are included in the definition of an employee for workers' compensation purposes. Sole proprietors or partners may elect to be considered employees. However under s. 440.05, F.S., any officer of a corporation or a member of a construction industry limited liability company (LCC) may elect to be exempt from consideration as an employee and not eligible for workers' compensation benefits. Under current law members of non-construction LLCs are considered employees and may not elect for exemption.

Senate Bill 676 changes the definition of an "employee" by requiring members of non-construction LLC's to elect to be considered an employee for workers' compensation purposes. Otherwise, if no election is made the LLC members will not be considered an employee and will be exempt from workers' compensation coverage requirements. The bill also revises the requirements for submitting a Notice of Election of Exemption. The Department of Financial Services duties relating to the expiration of construction industry and non-construction industry certificates of exemption are changed by this bill.

This bill substantially amends sections 440.02 and 440.05 of the Florida Statutes.

<sup>2</sup> Section 440.02(15)(c)(1), F.S.

<sup>&</sup>lt;sup>1</sup> Section 440.02(15)(b), F.S.

#### II. Present Situation:

Under chapter 440, F.S., employers within Florida are required to maintain workers' compensation coverage for employees. For workers' compensation purposes the term "employee" is defined to include corporate officers. A corporate officer is any person who fills a position provided for in the articles of incorporation filed with the Division of Corporations of the Department of State. Under 440.05 F.S., any officer of a corporation may elect to be exempt (opt-out) from consideration as an employee for premium calculation purposes and forego eligibility for workers' compensation benefits. For corporations engaged in the construction industry, no more than three officers may elect for exemption and each officer is required to own at least 10 percent of the corporation or LLC.

Sole proprietors or partners not engaged in the construction industry may be included in the definition of "employee" for workers' compensation by filing notice of election (opt-in) as provided in s. 440.05, F.S. Therefore, if no notice is made, the sole proprietor or partner shall not be considered an employee and not eligible for workers' compensation benefits.

Under current law members of non-construction LLCs are considered employees and may not elect for an exemption from coverage. The Florida Limited Liability Companies Act defines a LLC member as "any person who has been admitted to a limited liability company as a member in accordance with this chapter and has an economic interest in a limited liability company which may, but need not, be represented by a capital account or, in the case of a foreign limited liability company, has been admitted to a limited liability company as a member in accordance with the laws of the state or foreign country or other foreign jurisdiction under which the foreign limited liability company is organized."<sup>5</sup>

#### **Workers' Compensation Certificate-of-Exemption Process**

In order for an officer of a corporation to elect for exemption a written DWC Form 250 "Notice of Election to be Exempt" (Notice) must be notarized under oath and filed with the Department of Financial Services Division of Workers' Compensation (Department). To claim an exemption the following information must be included in the notice: federal tax identification number, social security number, copy of relevant documentation as to employment status filed with the Internal Revenue Service, copy of relevant occupational license in the primary jurisdiction of the business, and the registration number of the corporation filed with the Division of Corporations of the Department of State. Officers for corporations or LLCs engaged in the construction industry must also provide a copy of the stock certificate showing the required 10 percent of ownership.

For officers engaged in the construction industry there is a \$50 filing fee for the notice of exemption. Upon receipt of the notice of exemption, the Department has 30 days to determine if the officer is eligible for exemption. If the requirements are met, the Department will issue a

<sup>&</sup>lt;sup>3</sup> Section 440.02(9), F.S.

<sup>&</sup>lt;sup>4</sup> Section 440.02(15)(b)(2), F.S.

<sup>&</sup>lt;sup>5</sup> Section 608.402(21), F.S.

<sup>&</sup>lt;sup>6</sup> Section 440.05(3), F.S.

<sup>&</sup>lt;sup>7</sup> Section 440.05(3), F.S.

Certificate of Election to be Exempt. During fiscal year 2010-2011, the Department issued 73,741 exemptions. Construction industry exemptions are valid for 2 years unless revoked by the applicant or the Department. Non-construction industry exemptions are valid until revoked by the applicant or the Department. The Department shall revoke the exemption if at any time the officer named no longer meets the requirements.

## III. Effect of Proposed Changes:

The bill will allow a member of a non-construction LLC that devotes full time to the LLC to elect to be included in the definition of employee for the purposes of workers' compensation. If no election is made, the member would not be considered an employee for premium calculation purposes and would not be eligible for workers' compensation benefits.

This bill requires non-construction LLC members to elect (opt-in) to be considered employees in order to be eligible for workers' compensation benefits. However, construction LLCs will still be required to elect for exemption (opt-out) for consideration as an employee. Under this bill there is no limit to the number of non-construction LLC members that can choose to not be considered an employee. However, only three construction LLC members can choose to be exempt from consideration as an employee for workers compensation purposes.

This bill revises the required documentation and method for submitting Notices of Elections to be Exempt. The bill requires electronic submission of notices and eliminates the notary requirement. This will allow for electronic edits to reduce submission errors or incomplete applications and the need for resubmission of information.

The applicant's date of birth, driver's license number or Florida identification card number are added to the list of information that must be included in the notice for election of exemption. This will enable the Department to check the name of the applicant and driver's license number with the Florida Department of Highway Safety and Motor Vehicles' database to verify the identity of the applicant. Social security numbers, copy of relevant documentation as to employment status filed with the Internal Revenue Service, and copy of relevant occupational license in the primary jurisdiction of the business are removed from the list of required information to be submitted when filing notices. For officers of a corporation or LLC engaged in the construction industry the bill retains the requirement of submitting evidence showing the officer's ownership of 10 percent. However a copy of the stock certificate is deleted from the required document list for notices. These changes would make it easier for applicants to complete and submit notices for exemptions.

The bill standardizes the expiration of certificates of election to be exempt for officers of construction and non-construction companies. Any certificate issued on or after January 1, 2013 will be valid for 2 years after the effective date on the certificate. Therefore, every 2 years construction and non-construction industry officers will have to re-apply for exemption. Under the bill, the certificates continue to be revocable by the officer or the Department if the officer no longer meets the requirements or the information contained in the notice becomes invalid. This

<sup>&</sup>lt;sup>8</sup> Department of Financial Services Staff Review, November 16, 2011.

<sup>&</sup>lt;sup>9</sup> Section 440.05(13), F.S.

bill requires the Department to send notice 60 days before the expiration date of the certificates of exemption to the address on the certificate or to the e-mail address on file with the Department.

### **Other Potential Implications:**

#### IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

#### V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

## B. Private Sector Impact:

Under current law, members of construction LLCs are able to avoid the expense of workers' compensation coverage. Allowing members of non-construction LLCs the choice on whether to elect to be included in the definition of employee for the purposes of workers' compensation will allow these LLCs to avoid the expense of workers' compensation coverage as well.

The regulatory steps and cost of submitting notices is reduced for employers with the elimination of the notary requirement. The Department of Financial Services will continue to provide walk-in assistance in all district offices and will provide computers in its District offices for exemption applicants who may not have access to a computer.

## C. Government Sector Impact:

The Department indicates allowing non-construction LLC's to elect to be considered employees would result in less governmental regulation of similarly situated LLCs and eliminate the time and resources the Department spends on administrative challenges to denials of non-construction certificates of exemption.

According to the Department, requiring an electronic application process for notices of election for exemption would eliminate the need for eight positions who review and process exemptions. This is a 23 percent reduction of exemption processing staff and a

savings of \$287,816 in salaries and \$14,000 in benefits for a total of \$301,816 for the FY 2012-2013 budget.  $^{10}$ 

VI.	Inchi	$\alpha \cap \alpha \cap A$	13041014	encies:
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None.

## VII. Related Issues:

None.

## VIII. Additional Information:

A. Committee Substitute – Statement of Substantial Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

None.

B. Amendments:

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.

 $<sup>^{10}</sup>$  Department of Financial Services Staff Review, November 16, 2011.

By Senator Smith

29-00485A-12 2012676

A bill to be entitled
An act relating to the workers' compensation
certificate-of-exemption process; amending s. 440.02,
F.S.; redefining the term "employee" for purposes of
workers' compensation; amending s. 440.05, F.S.;
revising requirements relating to election of
exemption from coverage to include applicability to
members of limited liability companies; revising
requirements for submitting a notice of election of
exemption; revising duties of the Department of
Financial Services relating to the expiration of
certificates of exemption; expanding applicability of
requirements relating to certificates of exemption;
providing effective dates.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Paragraphs (b) and (c) of subsection (15) of section 440.02, Florida Statutes, are amended to read:

440.02 Definitions.—When used in this chapter, unless the context clearly requires otherwise, the following terms shall have the following meanings:

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- (b) "Employee" includes any person who is an officer of a corporation and who performs services for remuneration for such corporation within this state, whether or not such services are continuous.
- 1. Any officer of a corporation may elect to be exempt from this chapter by filing  $\frac{1}{2}$  written notice of the election with the

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department as provided in s. 440.05.

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- 2. As to officers of a corporation who are engaged in the construction industry, no more than three officers of a corporation or of any group of affiliated corporations may elect to be exempt from this chapter by filing written notice of the election with the department as provided in s. 440.05. Officers must be shareholders, each owning at least 10 percent of the stock of such corporation and listed as an officer of such corporation with the Division of Corporations of the Department of State, in order to elect exemptions under this chapter. For purposes of this subparagraph, the term "affiliated" means and includes one or more corporations or entities, any one of which is a corporation engaged in the construction industry, under the same or substantially the same control of a group of business entities which are connected or associated so that one entity controls or has the power to control each of the other business entities. The term "affiliated" includes, but is not limited to, the officers, directors, executives, shareholders active in management, employees, and agents of the affiliated corporation. The ownership by one business entity of a controlling interest in another business entity or a pooling of equipment or income among business entities shall be prima facie evidence that one business is affiliated with the other.
- 3. An officer of a corporation who elects to be exempt from this chapter by filing a written notice of the election with the department as provided in s. 440.05 is not an employee.

Services are presumed to have been rendered to the corporation if the officer is compensated by other than dividends upon

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shares of stock of the corporation which the officer owns.

(c) "Employee" includes:

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- 1. A sole proprietor, a member of a limited liability company, or a partner who is not engaged in the construction industry, devotes full time to the proprietorship, limited liability company, or partnership, and elects to be included in the definition of employee by filing notice thereof as provided in s. 440.05.
- 2. All persons who are being paid by a construction contractor as a subcontractor, unless the subcontractor has validly elected an exemption as permitted by this chapter, or has otherwise secured the payment of compensation coverage as a subcontractor, consistent with s. 440.10, for work performed by or as a subcontractor.
- 3. An independent contractor working or performing services in the construction industry.
- 4. A sole proprietor who engages in the construction industry and a partner or partnership that is engaged in the construction industry.

Section 2. Subsections (2), (3), and (6) of section 440.05, Florida Statutes, are amended to read:

 $440.05 \ \mbox{Election}$  of exemption; revocation of election; notice; certification.—

(2) Each sole proprietor, member of a limited liability company, or partner who elects to be included in the definition of "employee" or who, after such election, revokes that election must mail to the department in Tallahassee notice to such effect, in accordance with a form to be prescribed by the department.

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(3) Each officer of a corporation who is engaged in the construction industry and who elects an exemption from this chapter or who, after electing such exemption, revokes that exemption, must submit mail a written notice to such effect to the department on a form prescribed by the department. The notice of election to be exempt from the provisions of this chapter must be notarized and under oath. The notice of election to be exempt which is electronically submitted to the department by the officer of a corporation who is allowed to claim an exemption as provided by this chapter must list the name, federal tax identification number, date of birth, Florida driver's license number or Florida identification card number social security number, all certified or registered licenses issued pursuant to chapter 489 held by the person seeking the exemption, a copy of relevant documentation as to employment status filed with the Internal Revenue Service as specified by the department, a copy of the relevant occupational license in the primary jurisdiction of the business, and the registration number of the corporation filed with the Division of Corporations of the Department of State, and the percentage of ownership along with a copy of the stock certificate evidencing the required ownership under this chapter. The notice of election to be exempt must identify each corporation that employs the person electing the exemption and must list the social security number or federal tax identification number of each such employer and the additional documentation required by this section. In addition, the notice of election to be exempt must provide that the officer electing an exemption is not entitled to benefits under this chapter, must provide that the

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117 election does not exceed exemption limits for officers provided 118 in s. 440.02, and must certify that any employees of the 119 corporation whose officer elects an exemption are covered by 120 workers' compensation insurance. Upon receipt of the notice of the election to be exempt, receipt of all application fees, and 121 122 a determination by the department that the notice meets the 123 requirements of this subsection, the department shall issue a 124 certification of the election to the officer, unless the 125 department determines that the information contained in the 126 notice is invalid. The department shall revoke a certificate of 127 election to be exempt from coverage upon a determination by the 128 department that the person does not meet the requirements for 129 exemption or that the information contained in the notice of 130 election to be exempt is invalid. The certificate of election 131 must list the name of the corporation listed in the request for 132 exemption. A new certificate of election must be obtained each 133 time the person is employed by a new or different corporation 134 that is not listed on the certificate of election. A copy of the 135 certificate of election must be sent to each workers' 136 compensation carrier identified in the request for exemption. 137 Upon filing a notice of revocation of election, an officer who

(6) A construction industry certificate of election to be exempt which is issued in accordance with this section shall be valid for 2 years after the effective date stated thereon. Both

is a subcontractor or an officer of a corporate subcontractor

certificate of election of exemption by the department, the

department shall notify the workers' compensation carriers

must notify her or his contractor. Upon revocation of a

identified in the request for exemption.

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146 the effective date and the expiration date must be listed on the 147 face of the certificate by the department. The construction industry certificate must expire at midnight, 2 years from its 148 issue date, as noted on the face of the exemption certificate. A 150 construction industry certificate of election to be exempt may 151 be revoked before its expiration by the officer for whom it was 152 issued or by the department for the reasons stated in this 153 section. At least 60 days before prior to the expiration date of a construction industry certificate of exemption issued after 154 155 December 1, 1998, the department shall send notice of the 156 expiration date and an application for renewal to the certificateholder at the address on the certificate or to the e-157 158 mail address on file with the department.

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Section 3. Effective January 1, 2013, subsection (6) of section 440.05, Florida Statutes, as amended by this act, is amended to read:

440.05 Election of exemption; revocation of election; notice; certification.—

(6) A construction industry certificate of election to be exempt which is issued on or after January 1, 2013, in accordance with this section shall be valid for 2 years after the effective date stated thereon. Both the effective date and the expiration date must be listed on the face of the certificate by the department. The construction industry certificate must expire at midnight, 2 years from its issue date, as noted on the face of the exemption certificate. A construction industry certificate of election to be exempt may be revoked before its expiration by the officer for whom it was issued or by the department for the reasons stated in this

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175	section. At least 60 days before the expiration date of a
176	construction industry certificate of exemption, the department
177	shall send notice of the expiration date to the
178	certificateholder at the address on the certificate or to the e-
179	mail address on file with the department.
180	Section 4. Except as otherwise expressly provided in this
181	act, this act shall take effect upon becoming a law.

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## **APPEARANCE RECORD**

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)	
Meeting Date	
Topic Workers' Compensation Exemption Bill Number 676	
	(if applicable)
Name Howev Salatic Amendment Barcode	
Job Title Asst. Director, Div. of Workers' Comp	(if applicable)
Address 200 East Gaines St. Phone 413-1600	
Jallahussee FL 32399 E-mail andrew. Sabilic	<u> </u>
City State Zip My Florida c fo. Con	ŋ
Speaking: For Against Information	¢.
Representing Division of Workers Compensation	
Appearing at request of Chair: Yes No Lobbyist registered with Legislature:	Yes X No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/20/11)

## **APPEARANCE RECORD**

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

Meeting Date (Deliver BOTH copies of this form to the Senator of Senate Profession	onal Staff Conducting the meeting)					
Topic WC Centificate of EXEMPTION	Bill Number 5B 676 (if applicable)					
Name JIM BRAINERD	Amendment Barcode					
Job Title Attorney						
Address 28/4 Rabbit Hill Rd	Phone (850) 5080 6716					
Street  Tallahussee Fl 32308  City State Zip	E-mail BRAINERDLAW@Concost. WE					
Speaking: Against Information						
Representing Florida Assoc. Of INSI	wance Agents					
Appearing at request of Chair: Yes No Lobbyi	st registered with Legislature: X Yes No					
While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.						
This form is part of the public record for this meeting.						

## **APPEARANCE RECORD**

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

Meeling Date

Meeling Date	
Topic WORKERS COMPENSATION EXEMPTIONS	
Name (Am FENTRISS	(if applicable) Amendment Barcode
Job Title (GUNSEL	(if applicable)
Address 1400 VILLAGE SQUARE # 3-243	Phone 850-222-2772
Street  TAU  City  State  State  State	E-mail AFENTRISS & AOL. COM
Speaking: For Against Information	
Representing FCA. ROOFING, SHEET METAL AND	ALR CONDITIONING
The state of the s	(ONTRACTORS ASSN registered with Legislature: Yes No
While it is a Senate tradition to encourage public testimony, time may not permit meeting. Those who do speak may be asked to limit their remarks so that as may	
This form is part of the public record for this meeting.	S-001 (10/20/11)

# The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

	Prepared E	By: The P	rofessional Staff	of the Banking and	Insurance Com	nmittee			
BILL:	CS/SB 938	CS/SB 938							
INTRODUCER:	Banking and	Banking and Insurance Committee and Senator Richter							
SUBJECT:	Insurance A	Insurance Agents and Adjusters							
DATE:	January 9, 2	012	REVISED:						
ANAI Knudson  2. 3. 4. 5.	LYST	STAF Burge	F DIRECTOR SS	BI BC	Fav/CS	ACTION			
	Please A. COMMITTEE B. AMENDMEN	SUBST	ITUTE X	for Addition Statement of Subs Technical amendr Amendments were Significant amend	stantial Change nents were rec e recommende	es commended ed			

## I. Summary:

Senate Bill 938 substantially revises the Licensing Procedures Law for insurance agents, adjusters, and limited lines licensees.

The bill creates the new licensure classification of all-lines adjuster to replace the current licensure classifications of independent adjuster and company employee adjuster. The classifications of independent adjuster and all-lines adjuster are converted to appointment types for licensed all-lines adjusters. New licensure classifications for non-resident all-lines adjusters and temporary independent all-lines adjusters are also created.

Effective October 1, 2014, the bill substantially revises the continuing education requirements for licensees. Each licensee will be required to complete a 7-hour update course every 2 years. Topics covered in the course must include insurance law updates, ethics, disciplinary trends and case studies, insurance industry trends, premium discounts, suitability of products and services, and other topics the DFS determines are relevant to the licensee. The remainder of the continuing education requirement may be satisfied by taking approved elected courses.

The bill also consolidates and revises a number of limited insurance licenses:

• Repeals the licenses for resident and non-resident Motor Vehicle Physical Damage & Mechanical Breakdown Insurance (existing licensees may maintain such licenses);

- Creates a new Credit Insurance licensure category, which will subsume the limited licenses for credit life and disability, credit property, mortgage guaranty, and credit disability.
- Creates a new non-resident credit insurance category to replace the non-resident credit life and disability and the non-resident mortgage guaranty insurance licenses.
- Creates a new license for portable electronics insurance that covers only loss, theft, mechanical failure, malfunction, or damage for portable electronics. The new license classification replaces the limited license for communications equipment.

The bill repeals the \$200 annual administrative surcharge that title insurance agencies pay to the Department of Financial Services. Also repealed is the annual \$3 additional county tax that applied to the business locations of resident insurance agents that are outside the agent's home county.

The bill also does the following:

- Expands the classifications of agents who can solicit and bind coverage from licensed general lines agents to all licensed agents. This will permit life agents, health agents, title agents, and other types of licensed agents to solicit and bind coverage.
- Allows third parties to complete the application for licensure.
- Prohibits applicants from taking a licensure exam more than 5 times in a 12 month period.
- Authorizes granting a waiver from the continuing education requirements to active duty military that cannot comply with those requirements and submit a written request for waiver.
- Eliminates the Continuing Education Advisory Board designed to advise the DFS on the classification of continuing education courses.
- Allows all-lines adjusters to transfer their licenses from other states to Florida.
- Requires all licensees to report to the department any final agency action in Florida or other jurisdictions relating to insurance, securities, fraud, or breach of fiduciary duty.
- Authorizes the department to refuse, suspend, or revoke a license or appointment for failure to comply with civil, criminal or administrative action taken by the child support enforcement program.
- Repeals the application of s. 626.175, F.S., (temporary agent licensure) to title insurance agents but applies s. 626.749, F.S., (place of business in residence) and s. 626.172, F.S. (agent in full-time charge) to such agents or agencies.
- Repeals the security deposit or bind requirement for title insurance agencies.
- Removes the requirement that the Clerk of Court furnish to the DFS and OIR notice of a bail bond forfeiture judgment and expands from 35 to 60 days the time before which the clerk must inform the OIR and county sheriff of the failure to pay a bail bond forfeiture judgment.

This bill substantially amends the following sections of the Florida Statutes: 624.501, 624.505, 626.015, 626.0428, 626.171, 626.191, 626.221, 626.231, 626.241, 626.251, 626.281, 626.2815, 626.292, 626.311, 626.321, 626.342, 626.381, 626.536, 626.551, 626.621, 626.641, 626.651, 626.730, 626.732, 626.8411, 626.8418, 626.855, 626.856, 626.8584, 626.863, 626.864, 626.865, 626.866, 626.869, 626.8697, 626.872, 626.8734, 626.8736, 626.874, 626.875, 626.876, 626.927, 626.933, 626.935, 627.952, 635.051, 648.38, 648.385, and 903.27

The bill creates the following sections of the Florida Statutes: 626.8548.

The bill repeals the following sections of the Florida Statutes: 626.858, 626.867, 626.873, and 626.928.

#### II. Present Situation:

#### **Licensure of Insurance Representatives and Operations**

The Licensing Procedures Law (Chapter 626, F.S.) requires the licensure of various insurance field representatives such as insurance agencies, insurance agents, adjusters, managing general agents, customer representatives, and service agents. No person may act as or hold himself or herself out to be an insurance agent, insurance adjuster, customer representative, service representative or managing general agent unless that person is currently licensed by the Department of Financial Services (DFS) and has been appointed by an appropriate appointing entity or person. An appointment occurs when an insurer or employer gives a licensee authority to transact insurance or adjust claims on behalf of the insurer or employer.<sup>1</sup>

To obtain licensure, agents, adjusters, customer representatives, service representatives, managing general agents, and reinsurance intermediaries must apply for licensure with the department and provide identifying information (name, age, social security number; etc); proof of completing required pre-licensing courses; information regarding any license refusals, suspensions, or revocations; and fingerprints.<sup>2</sup> Licensure as an agent, customer representative, or adjuster also requires passing an examination approved by the department that is designed to test the applicant's ability, competence and knowledge of the kinds of insurance and transactions the prospective licensee will handle.<sup>3</sup> The department is required to deny, suspend, revoke or refuse to renew licenses as required in statute, but is also provided discretion to fine the licensee in addition to or instead of taking such action of the license.<sup>4</sup>

The general lines agent or customer representative license authorizes the licensee to transact all property, marine, casualty, and surety lines (except bail bonds). A general lines agent licensee also covers health insurance if such insurance is included in the agent's appointment by an insurer as to which the licensee is also appointed as an agent for property and casualty insurance. Licensed agents are required to comply with various consumer protection provisions in the Licensing Procedures Law including meeting the qualifications for licensure, compliance with continuing education requirements, and submission of fingerprints. 6

<sup>&</sup>lt;sup>1</sup> Section 626.015(3), F.S.

<sup>&</sup>lt;sup>2</sup> Section 626.171, F.S.

<sup>&</sup>lt;sup>3</sup> See Section 626.221, F.S., s. 626.231, F.S., and s. 626.241, F.S.

<sup>&</sup>lt;sup>4</sup> See Section 626.611, F.S., through s. 626.681, F.S.

<sup>&</sup>lt;sup>5</sup> Section 626.311, F.S.

<sup>&</sup>lt;sup>6</sup> See Section 626.025, F.S.

### **Continuing Education Requirements**

Licensees who sell or solicit the sale of insurance are subject to continuing education requirements. Licensees must generally complete 24 hours of continuing education courses every 2 years, of which 3 hours must be related to ethics and 1 hour must be related to property insurance hurricane mitigation discounts. Persons with greater levels of experience are subject to lower continuing education requirements. For instance, a person who has been licensed for at least 6 years is only required to complete 20 hours of continuing education. Similarly, holders of more limited licenses such as for a customer representative, title agent, or other specified limited licensees are only required to complete 10 hours of continuing education requirements every 2 vears.8

#### **Limited Licensees**

Limited licenses are available that authorize the agent to transact a limited class of business. There are 10 general categories of limited license:<sup>9</sup>

- Motor vehicle physical damage and mechanical breakdown insurance;
- Industrial fire or burglary insurance;
- Travel insurance;
- Motor vehicle rental insurance;
- Credit life or disability insurance;
- Credit insurance;
- Credit property insurance;
- Crop hail and multiple-peril crop insurance;
- In transit and storage personal property insurance;
- Communications equipment insurance and service warranties. 10

If an entity, rather than an individual, applies for limited licensure, the entity must obtain a license for each office, branch office, or place of business.

## **Appointments**

In addition to licensure, the Licensing Procedures Law requires agents, adjusters, service representatives, customer representatives, and managing general agents to be appointed by an appointing entity or person. Each appointment must be filed with the DFS and certifies that the licensed appointee is qualified to engage in the insurance business and that the appointing entity or person is willing to be bound by the acts of the appointee. 11 An appointment continues until suspended, revoked, or terminated, but is subject to renewal during the appointee's birth month

Section 626.2815, F.S.

<sup>&</sup>lt;sup>8</sup> See s. 626.2815(3)(e), F.S.

<sup>&</sup>lt;sup>9</sup> Section 626.321, F.S.

<sup>&</sup>lt;sup>10</sup> See s. 626.321(1)(i), F.S. There are three types of communications equipment insurance: communications equipment property insurance, communications equipment inland marine insurance, and communications equipment service warranty agreement sales.

Section 626.451, F.S.

(if a natural person) or license date (if an entity) every 24 months thereafter and the payment of a renewal appointment fee. 12

## **Title Insurance Administrative Surcharge**

Each title insurer and title insurance agency is subject to an annual administrative surcharge. <sup>13</sup> Each title insurer must pay to the Office of Insurance Regulation (OIR) an administrative surcharge of \$200.00, for each licensed title insurance agency and retail office of the insurer in existence on January 1 of each calendar year. Similarly, each licensed title insurance agency must pay the Department of Financial Services an administrative surcharge of \$200 annually.

## III. Effect of Proposed Changes:

**Section 1.** Amends s. 624.501, F.S., eliminating the \$200 annual administrative surcharge paid by each licensed title insurance agency to the Department of Financial Services.

**Section 2.** Amends s. 627.505(1), F.S., revising the \$3 county tax paid by each insurer for each agent. The tax will only be applied once for each agent's place of business. Under current law, the tax is applied multiple times if the agent maintains places of business in multiple counties.

**Section 3.** Amends s. 626.015, F.S., revising the definition of "adjuster" to include "all lines adjuster," a new classification created in the bill. The new definition deletes the classifications of independent adjuster and company employee adjuster, which are subsumed within the new all-lines adjuster classification. The definition of "home state" is also amended to include adjusters, which will authorize the DFS to obtain from adjusters the state where the adjuster maintains a principal place of business.

**Section 4.** Amends s. 626.0428, F.S., expanding the classifications of agents who can solicit and bind coverage from licensed general lines agents to all licensed agents. This will permit life agents, health agents, title agents, and other types of licensed agents to solicit and bind coverage.

**Section 5.** Amends s. 626.171, F.S., regarding the licensure process for agents, customer representatives, adjusters, service representatives, managing general agents, and reinsurance intermediaries in the following ways:

- Allows third parties to complete the application for licensure. The applicant remains responsible for ensuring the accuracy of the information on the application.
- Alters the application for licensure to require the applicant to state the method being used to
  meet pre-licensing educational and experience requirements, rather than requiring proof of
  completing such requirements. Representatives from the DFS assert the change is designed to
  allow applicants to apply for licensure before completing the pre-licensure requirements
  rather than having to wait until completing those requirements.
- Deletes the department's authority to accept revisions of the uniform application for nonresident agent licensing by rule.

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<sup>&</sup>lt;sup>12</sup> Section 626.381, F.S.

<sup>&</sup>lt;sup>13</sup> Section 624.501(5), F.S.

Section 6. Technically amends s. 626.191, F.S.

**Section 7.** Amends s. 626.221(2), F.S., to incorporate the new licensure classifications created by the bill into the exemptions from the requirement of passing a licensing examination.

- The exemption for limited licensure applicants will include travel insurance, motor vehicle rental insurance, credit insurance, in-transit and storage personal property insurance, and portable electronics.
- The exemption for applicants suspended in the past 4 years will apply to "adjusters," rather than just company employee and independent adjusters. The change will include public adjusters, which may not be intended.
- The exemption for adjusters who were appointed in the past 48 months will apply to all-lines adjusters.
- The exemption for adjusters who have obtained specified accreditations will apply to resident and nonresident all-lines adjusters.
- **Section 8.** Amends s. 626.231(2), F.S., to specify that applicants for licensure must provide their dates of birth and to specify that applicants who take a licensure examination before applying for licensure may apply to take the licensure examination via websites of vendors who administer the exam.
- **Section 9.** Amends s. 626.241, F.S., which provides the requirements for the topics to be included within an examination to obtain licensure as an all-lines adjuster. The bill removes authorization for specific examinations focusing on automobile physical damage insurance, property and casualty insurance, workers' compensation insurance, or health insurance. Instead, all examinations will cover adjusting in all-lines of insurance, other life insurance and annuities.
- **Section 10.** Amends s. 626.521(1), F.S., to authorize notice of the time and place of a licensure exam to be e-mailed to the applicant, rather than sent via regular mail.
- **Section 11.** Amends s. 626.281, F.S., to prohibit applicants from taking a licensure examination more than 5 times in a 12 month period.
- **Section 12.** Amends s. 626.2815, F.S., and applies to adjusters the continuing education requirements for agents. This section of the bill makes the following changes to those requirements:
- Authorizes granting a waiver from the continuing education requirements to active duty military that cannot comply with those requirements and submit a written request for waiver.
- Requires entities providing continuing education courses to report to the DFS all licensees who successfully completed the course within 15 days, rather than 30 days, and deletes a \$1 fee that accompanied the list of attendees.
- Authorizes the department to immediately terminate agents or adjusters who have not met continuing education requirements. Current law only permits the nonrenewal of agent licenses.
- Eliminates the Continuing Education Advisory Board designed to advise the DFS on the classification of continuing education courses.

**Section 13.** Effective October 1, 2014, amends s. 626.2815, F.S., by substantially revising the continuing education requirements for licensees. Each licensee will be required to complete a 7-hour update course every 2 years. The course must be approved by the department and be specific to the license held by the licensee. Topics covered in the course must include insurance law updates, ethics, disciplinary trends and case studies, insurance industry trends, premium discounts, suitability of products and services, and other topics the DFS determines are relevant to the licensee. Licensees with multiple insurance licenses need only complete the 7 hour course for one of the licenses held.

Licensees are authorized to satisfy the remainder of their continuing education requirements by taking approved elective courses. Elective courses for public adjusters must be specifically designed for public adjusters and approved by the DFS. Licensees must meet the statutory requirements every 2 years. The total hour requirements for various categories of licensure are:

- Generally, licensees must complete 24 hours of courses, 17 of which may be electives.
- Licensees who have held a license for 6 or more years must complete 20 hours of courses, 13 of which may be electives.
- Licensees who have held a license for 25 years or more and are designated as a Chartered Life Underwriter (CLU), Chartered Property & Casualty Underwriter (CPCU), or Bachelor of Science in risk management or insurance must complete 10 hours of courses, 3 of which may be electives.
- Customer representative, limited customer representative, title agent, and industrial fire
  insurance or burglary insurance agents who do not hold a license as a life or health agent
  must complete 10 hours, 3 of which may be electives. This requirement will no longer apply
  to motor vehicle physical damage and mechanical breakdown insurance agents, or crop or
  hail and multiple peril crop insurance agents.
- Bail bond agents must complete 14 hours of courses, 7 of which may be electives.
- Eliminates the requirements that an individual holding a license to solicit or sell life or health insurance and a license to solicit or sell property, casualty, surety, or surplus lines insurance must complete courses in life and health insurance for one-half of the total hours required and courses in property, casualty, surety, or surplus lines insurance for the other half of the total hours required.

**Section 14.** Amends s. 626.292, F.S., to allow all-lines adjusters to transfer their licenses from other states to Florida. Current law permits agents to do so, but not adjusters. All lines adjusters are exempted from the requirement to complete prelicensing education requirements unless completing prelicensing education was a prerequisite for licensure in the state the adjuster is transferring from.

**Section 15.** Amends s. 626.311, F.S., regarding the scope of license to include the licensure classifications created by the bill.

**Section 16.** Amends s. 626.321, F.S., by revising the following limited licenses:

Motor vehicle physical damage and mechanical breakdown insurance – Limited licenses will not be issued effective October 1, 2012. Current holders of the license and appointment may renew them. However, if the limited license is terminated, suspended, or revoked, it may not be reinstated.

Credit insurance – The credit insurance limited license is expanded to include credit life, credit disability, credit property, credit unemployment, involuntary unemployment, mortgage life, mortgage guaranty, mortgage disability, guaranteed automobile protection (GAP) coverage, and other forms of insurance offered in connection with an extension of credit which is limited to extinguishing all or part of the credit obligation. Effective October 1, 2012, the various types of licenses will be converted to a credit insurance license.

*Crop hail and multiple-peril crop insurance* – Amends the definition of such insurance to comply with the National Association of Insurance Commissioners' Producer Licensing Model Act.

Portable electronics insurance – Creates a new license for property insurance or inland marine insurance that covers only loss, theft, mechanical failure, malfunction, or damage for portable electronics. The new license classification replaces the limited license for communications equipment. The portable electronics insurance limited license may be issued to (1) employees or authorized representatives of a licensed general lines agent or (2) the lead business location of a retail vendor that sells portable electronics insurance and has a contractual relationship with a general lines agent. Licensees are exempted from having to submit fingerprints to the department, which is otherwise required as a condition of obtaining licensure from the department. Definitions of "portable electronics" and "portable electronics transaction" are also created.

Licensees may bill and collect the premium for the purchase of portable electronics insurance if (1) the insurance is included with the purchase or lease of portable electronics or related services and that fact is disclosed to the purchaser, (2) premiums are incidental to other fees being collected and remitted to the insurer or supervising entity within 60 days of receipt, and (3) all funds are held in trust by the licensee as a fiduciary for the benefit for the insurer.

The bill eliminates the requirement that employees, agents, and authorized representatives selling such insurance be licensed. Instead, employees or authorized representatives will be authorized to sell such insurance if all of the following conditions are met:

- The insurance is offered or sold at a licensed location or a branch location of the licensee appointed by the licensed lead business location or its appointing insurers;
- The insurer issuing the insurance directly supervises the sale of insurance or appoints a general lines agent to supervise the sale of such insurance; and
- Written material providing required information to customers are made available at each
  location where such insurance is sold. The written material must notify the reader that
  portable electronics insurance may duplicate coverage, need not be purchased, summarize the
  terms of the insurance, identify the insurer and supervising entity, summarize the claim filing
  process, and state that coverage may be cancelled at any time and receive a refund of
  unearned premium.

Unlicensed sellers of portable electronics insurance cannot receive commissions on the sale of coverage, but may include compensation for selling such insurance as part of a compensation plan that provides supplemental compensation for selling noninsurance products in addition to a regular salary or hourly wages. The terms for terminating or modifying the policy are those

contained in the policy. Notice required by the policy or by law may be made by electronic means if the insurer or licensee maintains proof that the notice or correspondence was sent.

A "branch location" is defined as any physical location in Florida at which a licensee offers its products or services for sale. Branch locations may obtain a single appointment from the lead business location licensee and pay an appointment fee prescribed in s. 624.501, F.S. In order for the branch location to obtain such an appointment, the lead business location must have a single appointment from each insurer or warranty association represented and its appointment must apply to the lead business location and all branch locations. Branch location appointments must be initially renewed on the first anniversary of licensure of the lead business location that occurs more than 24 months after the initial appointment and every 24 months thereafter. The renewal fee for branch location appointments is \$30 per appointment.

- **Section 17.** Technically amends s. 626.342, F.S., regarding the prohibition against providing supplies to unlicensed agents.
- **Section 18.** Amends s. 626.381, F.S., revising the date on which the appointment of an entity appointee is renewed to the month the original appointment was issued.
- **Section 19.** Amends s. 626.536, F.S., expanding the requirement to report to the department any final agency action in Florida or other jurisdictions relating to insurance, securities, fraud, or breach of fiduciary duty. All licensees (agents and adjusters) will be required to submit the report, instead of only agents under current law. The bill also states that reporting must be provided for final action by an "other regulatory agency" in addition to a "governmental agency" as required under current law. The bill continues to apply the section to insurance agencies.
- **Section 20.** Amends s. 626.551, F.S., reducing from 60 days to 30 days the time that licensees have to notify the department of a change of name or address. The bill also authorizes the department to discipline insurance agencies as well as agents and adjusters, and grants rulemaking authority to the department to enforce the section.
- **Section 21.** Amends s. 626.621, F.S., authorizing the department to refuse, suspend, or revoke the license or appointment of applicants, agents, adjusters, customer representatives, service representatives, or managing general agents for failure to comply with civil, criminal or administrative action taken by the child support enforcement program. Under the child support program, the Florida Department of Revenue may petition a court to file an order with the Division of Agent and Agency Services to deny or suspend an agents license under s. 61.13015, F.S.
- **Section 22.** Amends s. 626.641(4), F.S., to clarify that a former licensee or appointee whose license has been suspended or revoked may not engage in transactions requiring a license until the license has been reinstated or a new license has been issued.
- **Section 23.** Amends s. 626.651(1), F.S., allowing the department to deny, suspend, or revoke a license of any licensee or applicant, thus applying the section to adjusters and other licensees. Current law limits the application of this section to insurance agents and customer representatives.

**Section 24.** Amends s. 626.730(4), F.S., regarding the purpose of licenses to refer to the new limited licensure category of credit insurance created by the bill.

- **Section 25.** Amends s. 626.732, F.S., exempting limited license lines from the knowledge, experience, and educational requirements for licensure as a general lines agent. The section also places the requirements for licensure as a personal lines agent into a separate subsection to provide further clarity.
- **Section 26.** Amends s. 626.8411, F.S., containing statutory provisions that apply to title insurance agents or agencies. The bill repeals the application of s. 626.175, F.S., (temporary agent licensure) to title insurance agents but applies s. 626.749, F.S., (place of business in residence) and s. 626.172, F.S. (agent in full-time charge) to such agents or agencies.
- **Section 27.** Amends s. 626.8418, F.S., to repeal the security deposit or bind requirement for title insurance agencies. Under current law each title insurance agency must deposit with the department securities or a security bond with a value of at least \$35,000. The security deposit proceeds are for the benefit of insurers damaged by a violation by the title insurance agency of its contract with the appointing insurer.
- **Section 28.** Creates s. 626.8548, F.S., defining an "all-lines adjuster" as a person who, on behalf of insurers, ascertains and determines the amount of any claim, loss, or damage payable under an insurance contract or tries to settle claims, losses or damage. The all-lines adjuster may be self-employed, employed by an insurer or its wholly owned subsidiary, or an independent adjusting firm or other independent adjuster. Section 34 of the bill eliminates the license types of independent adjuster and company employee adjuster; replacing them with the all-lines adjuster license.
- **Section 29.** Amends s. 626.855, F.S., converting "independent adjusters" from a separate license type to a form of appointment. An independent adjuster is defined as a licensed all-lines adjuster that is appointed and employed by an independent adjusting form or other independent adjuster.
- **Section 30.** Amends s. 626.856, F.S., converting "company employee adjusters" from a separate license type to a form of appointment. A company employee adjuster is defined as a licensed all-lines adjuster that is appointed and employed on an insurer's staff of adjuster or a wholly owned subsidiary of the insurer.
- Section 31. Repeals s. 626.867, F.S., which defines a "nonresident company employee adjuster."
- **Section 32.** Amends s. 626.8584, F.S., defining "nonresident all-lines adjuster" as a person who (1) is not a Florida resident, (2) is an adjuster licensed in his or her state of residence for all lines of insurance except for life and annuities, or, if a resident of a state that does not license such adjusters, meets the qualifications for a non-resident all-lines adjuster in s. 626.8734, F.S., and (3) is licensed as an all-lines adjuster and self-appointed or appointed and employed by an independent adjusting firm or other independent adjuster, by an admitted insurer or its wholly owned subsidiary, or by other insurers under common control or ownership of an admitted insurer.

**Section 33.** Amends s. 626.863, F.S., making conforming changes to the new licensure and appointment adjuster classifications created by the bill.

- **Section 34.** Amends s. 626.864, F.S., creating the "all-lines adjuster" licensure and deleting the licenses for independent adjusters and company employee adjusters. All-lines adjusters cannot be concurrently licensed as a public adjuster and are prohibited from accepting appointments as an independent adjuster and company employee adjuster concurrently.
- **Section 35.** Amends s. 626.865, F.S., containing the requirements for licensure as a public adjuster by requiring the applicant to be a licensed public adjuster apprentice pursuant to s. 626.8651, F.S.
- **Section 36.** Amends s. 626.866, F.S., which will now contain the qualifications for licensure as an all-lines adjuster rather than an independent adjuster, which is no longer a license type under the bill. The qualifications are the same as those under current law for independent adjusters, except that all lines adjuster may be exempt from the examination requirements pursuant to s. 626.221, F.S.
- **Section 37.** Repeals s. 626.867, F.S., which contains the qualifications for licensure as a company employee adjuster license. The section is being repealed because that licensure type is being replaced by the all-lines adjuster license.
- **Section 38.** Amends s. 626.869, F.S., to specify that all-lines adjusters may adjust all lines of insurance except life and annuities. As of October 1, 2012, no new limited licenses for motor vehicle physical damage and mechanical breakdown, property and casualty, workers' compensation, or health insurance will be issued, though existing license holders will be able to renew such appointments. All-lines adjusters and public adjusters must complete the continuing education requirements contained in s. 626.2815, F.S., thus adjusters will be subject to the same continuing education requirements as agents. The separate continuing education requirements for adjusters contained in this section are repealed.
- **Section 39.** Amends s. 626.8697, F.S., to provide that the DFS may refuse, suspend, or revoke an adjusting firm license for violation of a department rule. Current law only authorizes such action for the violation of an OIR or Financial Services Commission rule.
- **Section 40.** Amends s. 626.872, F.S., revising the requirements for issuance of a temporary adjuster's license to conform to the new all-lines adjuster license. The application for a temporary all-lines adjuster license will no longer need to be accompanied by a certificate of employment and a report on the applicant's moral character and integrity completed by the employer.
- **Section 41.** Repeals s. 626.873, F.S., containing the qualifications for licensure as a nonresident company employee adjuster, a license type that will no longer exist. Instead, such adjusters will be classified as nonresident all-lines adjusters, whose requirements are contained in s. 626.8734, F.S.

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**Section 42.** Amends s. 626.8734, F.S., to provide qualifications for licensure as a nonresident all-lines adjuster. Qualifications are the same as those for a nonresident independent adjuster under current law with the following revisions:

- Pass a written Florida all-lines adjuster exam or is licensed as a nonresident all-lines adjuster or an all-lines adjuster in the applicant's home state (if that state has a reciprocal licensure agreement with Florida);
- Be licensed as an all-lines adjuster;
- Be self-appointed or employed and appointed by an independent adjusting firm or other independent adjuster, is an employee of an admitted Florida insurer or other insurers under common control and ownership of such insurer;
- Be appointed as an independent adjuster or company employee adjuster;
- Waives the requirement to provide a certificate or letter from the insurance commissioner of applicant's home state verifying an existing all-lines adjuster license or other specified licensure (if an all-lines adjuster license is unavailable in that state) if the applicant's licensure status can be verified through the NAIC Producer Database;
- Nonresident independent adjuster appointees need only submit once an affidavit certifying the licensee understands the insurance laws and rules of Florida and the provisions of contracts to be negotiated. Current law requires an annual affidavit.
- **Section 43.** Amends s. 626.8736, F.S., revising the service of process requirements for nonresident public adjusters to reflect the new licensure for all-lines adjusters and apply the requirements to such adjusters appointed as independent adjusters.
- **Section 44.** Amends s. 626.874, F.S., regarding catastrophe or emergency adjuster to reflect the new licensure for all-lines resident adjusters.
- **Section 45.** Amends s. 626.875, F.S., regarding records maintained by independent adjusters to reflect that an independent adjuster is now a type of appointment for all-lines adjusters rather than a separate license type.
- **Section 46.** Amends s. 626.876, F.S., which prohibits all-lines adjusters appointed as an independent adjuster from being simultaneously employed by multiple adjusters or independent adjuster firms or corporations.
- **Section 47.** Amends s. 626.927, F.S., to conform to the repeal of s. 626.928, F.S. The exemption from examination for persons holding a surplus lines agent's license as of January 1, 1959, is also repealed.
- **Section 48.** Repeals s. 626.928, F.S., which currently requires surplus lines agents to file with the department a \$50,000 surety bond in favor of the department.
- **Section 49.** Amends s. 626.933, F.S., providing a conforming change to the repeal of the surety bond requirement in s. 626.928, F.S.
- **Section 50.** Amends s. 626.935, F.S., providing a conforming change to the repeal of the surety bond requirement in s. 626.928, F.S.

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**Section 51.** Amends s. 627.952, F.S., to maintain the requirement that risk retention and purchasing group agents maintain a \$50,000 surety bond with the department. The amended language is necessary due to the repeal of s. 626.928, F.S.

**Section 52.** Amends s. 635.051, F.S., repealing the mortgage guaranty insurance agent license and instead requiring persons transacting mortgage guaranty insurance to obtain credit insurance licensure. Effective October 1, 2012, all existing mortgage guaranty agent licenses will be converted to credit insurance agent licenses.

**Section 53.** Amends s. 648.38, F.S., to allow the department to notify applicants for bail bond agent licensure by e-mail the time and place of the licensure examination.

**Section 54.** Amends s. 648.385, F.S., deleting the continuing education requirements for bail bond agents because such requirements will be contained in s. 626.2815, F.S.

**Section 55.** Amends s. 903.27, F.S., to remove the requirement that the Clerk of Court furnish to the DFS and OIR notice of a bail bond forfeiture judgment. The bill also expands from 35 to 60 days the time before which the clerk must inform the OIR and county sheriff of the failure to pay a bail bond forfeiture judgment, removes the requirement that the clerk notify the DFS, and requires the clerk to provide two certified copies of the transcript of the docket of the judgment. Current law does not specify that the copies of the judgment must be certified and include a transcript of the docket of the judgment.

**Section 56.** The bill is effective October 1, 2012, except as otherwise provided.

### **Other Potential Implications:**

#### IV. Constitutional Issues:

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None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

### V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

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# B. Private Sector Impact:

Title insurance agencies will no longer be subject to the administrative surcharge in s. 624.501, F.S. The DFS estimates that this will result in approximately \$300,000 to \$400,000 savings for such entities statewide.

# C. Government Sector Impact:

The Bill Analysis & Fiscal Impact Statement provided by the Department of Financial Services estimates that repealing the requirement for title insurance agencies to pay the administrative surcharge will reduce the revenue deposited in the Insurance Regulatory Trust Fund by approximately \$300,000 to \$400,000. In 2011, the surcharge generated approximately \$952,000, of which title insurers paid approximately \$526,800.

The DFS also estimates that combining the credit lines of insurance and mortgage guaranty insurance licenses will result in the loss of approximately \$12,000 annually in license and appointment fees. Elimination of the county tax for additional business locations outside the county of residence will have an insignificant fiscal impact as only \$60\$ was collected statewide during the 2010-2011 fiscal year.

# VI. Technical Deficiencies:

None.

#### VII. Related Issues:

None.

### VIII. Additional Information:

A. Committee Substitute – Statement of Substantial Changes: (Summarizing differences between the Committee Substitute and the prior version of the bill.)

#### CS by Banking and Insurance on January 9, 2012

The committee substitute (CS) reinstates two consumer protections that were inadvertently deleted from the bill. It requires the newly created 7 hour mandatory continuing education course for agents to include instruction on premium discounts for consumers and reinstates the requirement that life insurance agents take a 3 hour course on the suitability of annuity and life insurance contracts. The CS increases applicants taking the agent licensure exam 5 chances to pass the exam, instead of 3 under the bill originally filed. The strike all also corrects a number of technical deficiencies and internal inconsistencies.

#### B. Amendments:

None.



# LEGISLATIVE ACTION

Senate House Comm: RCS 01/09/2012

The Committee on Banking and Insurance (Richter) recommended the following:

#### Senate Amendment (with title amendment)

Delete everything after the enacting clause and insert:

Section 1. Paragraph (e) of subsection (27) of section 624.501, Florida Statutes, is amended to read:

624.501 Filing, license, appointment, and miscellaneous fees.—The department, commission, or office, as appropriate, shall collect in advance, and persons so served shall pay to it in advance, fees, licenses, and miscellaneous charges as follows:

(27) Title insurance agents:

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(e) Title insurer and title insurance agency administrative surcharge:

1. On or before January 30 of each calendar year, each title insurer shall pay an administrative surcharge of \$200.00 to the office for each licensed title insurance agency appointed by the title insurer and for each retail office of the insurer on January 1 of that calendar year an administrative surcharge of \$200.00.

2. On or before January 30 of each calendar year, each licensed title insurance agency shall remit to the department an administrative surcharge of \$200.00. The administrative surcharge may be used solely to defray the costs to the department and office for gathering and evaluating in their examination or audit of title insurance agencies and retail offices of title insurers and to gather title insurance data from title insurance agencies and insurers for statistical purposes, which shall to be furnished to and used by the office in its regulation of title insurance.

Section 2. Subsection (1) of section 624.505, Florida Statutes, is amended to read:

624.505 County tax; determination; additional offices; nonresident agents.-

(1) The county tax imposed provided for under s. 624.501 for as to an agent shall be paid by each insurer for each agent only for the county where the agent resides, or if the such agent's place of business is not located in the  $\frac{a}{b}$  county where the agent resides other than that of her or his residence, then for the county in which the agent's wherein is located such place of business is located. If an agent maintains an office or

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place of business in more than one county, the tax shall be paid for her or him by each such insurer for each county wherein the agent represents such insurer and has a place of business. If When under this subsection an insurer is paying the required to pay county tax for an agent for a county or counties other than the agent's county of residence, the insurer must shall designate the county or counties for which the taxes are paid.

Section 3. Subsections (1) and (7) of section 626.015, Florida Statutes, are amended to read:

626.015 Definitions.—As used in this part:

- (1) "Adjuster" means a public adjuster as defined in s. 626.854, a public adjuster apprentice as defined in s. 626.8541, or an all-lines adjuster as defined in s. 626.8548 independent adjuster as defined in s. 626.855, or company employee adjuster as defined in s. 626.856.
- (7) "Home state" means the District of Columbia and any state or territory of the United States in which an insurance agent or adjuster maintains his or her principal place of residence or principal place of business and is licensed to act as an insurance agent or adjuster.

Section 4. Subsections (2) and (3) of section 626.0428, Florida Statutes, are amended to read:

626.0428 Agency personnel powers, duties, and limitations.-

- (2) An No employee of an agent or agency may not bind insurance coverage unless licensed and appointed as an a general lines agent or customer representative.
- (3) An No employee of an agent or agency may not initiate contact with any person for the purpose of soliciting insurance unless licensed and appointed as an a general lines agent or



customer representative.

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Section 5. Subsection (1) and paragraph (b) of subsection (2) of section 626.171, Florida Statutes, are amended to read:

626.171 Application for license as an agent, customer representative, adjuster, service representative, managing general agent, or reinsurance intermediary.-

- (1) The department may shall not issue a license as agent, customer representative, adjuster, service representative, managing general agent, or reinsurance intermediary to any person except upon written application therefor filed with the department it, meeting the qualifications for the license applied for as determined by the department qualification therefor, and payment in advance of all applicable fees. The Any such application must shall be made under the oath of the applicant and be signed by the applicant. An applicant may permit a third party to complete, submit, and sign an application on the applicant's behalf, but is responsible for ensuring that the information on the application is true and correct and is accountable for any misstatements or misrepresentations. The department shall accept the uniform application for nonresident agent licensing. The department may adopt revised versions of the uniform application by rule.
  - (2) In the application, the applicant shall set forth:
- (b) A statement indicating the method the applicant used or is using to meet any required prelicensing education, knowledge, experience, or instructional requirements for the type of license applied for. Proof that he or she has completed or is in the process of completing any required prelicensing course.

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However, the application must contain a statement that an applicant is not required to disclose his or her race or ethnicity, gender, or native language, that he or she will not be penalized for not doing so, and that the department will use this information exclusively for research and statistical purposes and to improve the quality and fairness of the examinations.

Section 6. Section 626.191, Florida Statutes, is amended to read:

626.191 Repeated applications.—The failure of an applicant to secure a license upon an application does shall not preclude the applicant from applying again. However as many times as desired, but the department may shall not consider give consideration to or accept any further application by the same applicant individual for a similar license dated or filed within 30 days after subsequent to the date the department denied the last application, except as provided under in s. 626.281.

Section 7. Subsection (2) of section 626.221, Florida Statutes, is amended to read:

626.221 Examination requirement; exemptions.-

- (2) However, an no such examination is not shall be necessary for in any of the following cases:
- (a) An applicant for renewal of appointment as an agent, customer representative, or adjuster, unless the department determines that an examination is necessary to establish the competence or trustworthiness of the such applicant.
- (b) An applicant for a limited license as agent for travel insurance, motor vehicle rental personal accident insurance, baggage and motor vehicle excess liability insurance, credit

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life or disability insurance, credit insurance, credit property insurance, in-transit and storage personal property insurance, or portable electronics communications equipment property insurance or communication equipment inland marine insurance under s. 626.321.

- (c) In the discretion of the department, an applicant for reinstatement of license or appointment as an agent, customer representative, company employee adjuster, or all-lines independent adjuster whose license has been suspended within the 4 years before prior to the date of application or written request for reinstatement.
- (d) An applicant who, within the 4 years before prior to application for license and appointment as an agent, customer representative, or adjuster, was a full-time salaried employee of the department who and had continuously been such an employee with responsible insurance duties for at least not less than 2 continuous years and who had been a licensee within the 4 years before prior to employment by the department with the same class of license as that being applied for.
- (e) An applicant A person who has been licensed as an alllines adjuster and appointed as an independent adjuster or company employee adjuster as to all property, casualty, and surety insurances may be licensed and appointed as a company employee adjuster or independent adjuster, as to these kinds of insurance, without additional written examination if an application for licensure is filed with the department within 48 months following the date of cancellation or expiration of the prior appointment.
  - (f) A person who has been licensed as a company employee

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adjuster or independent adjuster for motor vehicle, property and casualty, workers' compensation, and health insurance may be licensed as such an adjuster without additional written examination if his or her application for licensure is filed with the department within 48 months after cancellation or expiration of the prior license.

(f) <del>(g)</del> An applicant for a temporary license, except as otherwise provided in this code.

(g) (h) An applicant for a license as a life or health agent license who has received the designation of chartered life underwriter (CLU) from the American College of Life Underwriters and who has been engaged in the insurance business within the past 4 years, except that the applicant such an individual may be examined on pertinent provisions of this code.

(h) (i) An applicant for license as a general lines agent, customer representative, or adjuster who has received the designation of chartered property and casualty underwriter (CPCU) from the American Institute for Property and Liability Underwriters and who has been engaged in the insurance business within the past 4 years, except that the applicant such an individual may be examined on pertinent provisions of this code.

(i) (j) An applicant for license as a customer representative who has earned the designation of Accredited Advisor in Insurance (AAI) from the Insurance Institute of America, the designation of Certified Insurance Counselor (CIC) from the Society of Certified Insurance Service Counselors, the designation of Accredited Customer Service Representative (ACSR) from the Independent Insurance Agents of America, the designation of Certified Professional Service Representative

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(CPSR) from the National Foundation for Certified Professional Service Representatives, the designation of Certified Insurance Service Representative (CISR) from the Society of Certified Insurance Service Representatives, or the designation of Certified Insurance Representative (CIR) from the National Association of Christian Catastrophe Insurance Adjusters. Also, an applicant for license as a customer representative who has earned an associate degree or bachelor's degree from an accredited college or university and has completed with at least 9 academic hours of property and casualty insurance curriculum, or the equivalent, or has earned the designation of Certified Customer Service Representative (CCSR) from the Florida Association of Insurance Agents, or the designation of Registered Customer Service Representative (RCSR) from a regionally accredited postsecondary institution in this state, or the designation of Professional Customer Service Representative (PCSR) from the Professional Career Institute, whose curriculum has been approved by the department and which whose curriculum includes comprehensive analysis of basic property and casualty lines of insurance and testing at least equal to that of standard department testing for the customer representative license. The department shall adopt rules establishing standards for the approval of curriculum.

(j) (k) An applicant for license as a resident or nonresident all-lines an independent or company employee adjuster who has the designation of Accredited Claims Adjuster (ACA) from a regionally accredited postsecondary institution in this state, Professional Claims Adjuster (PCA) from the Professional Career Institute, Professional Property Insurance

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Adjuster (PPIA) from the HurriClaim Training Academy, Certified Adjuster (CA) from ALL LINES Training, or Certified Claims Adjuster (CCA) from the Association of Property and Casualty Claims Professionals whose curriculum has been approved by the department and which whose curriculum includes comprehensive analysis of basic property and casualty lines of insurance and testing at least equal to that of standard department testing for the all-lines adjuster license. The department shall adopt rules establishing standards for the approval of curriculum.

(k) (1) An applicant qualifying for a license transfer under s.  $626.292_{\tau}$  if the applicant:

- 1. Has successfully completed the prelicensing examination requirements in the applicant's previous home state which are substantially equivalent to the examination requirements in this state, as determined by the department;
- 2. Has received the designation of chartered property and casualty underwriter (CPCU) from the American Institute for Property and Liability Underwriters and has been engaged in the insurance business within the past 4 years if applying to transfer a general lines agent license; or
- 3. Has received the designation of chartered life underwriter (CLU) from the American College of Life Underwriters and has been engaged in the insurance business within the past 4 years $_{\tau}$  if applying to transfer a life or health agent license.
- (1) (m) An applicant for a license as a nonresident agent license, if the applicant:
- 1. Has successfully completed prelicensing examination requirements in the applicant's home state which are substantially equivalent to the examination requirements in this

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state, as determined by the department, as a requirement for obtaining a resident license in his or her home state;

- 2. Held a general lines agent license, life agent license, or health agent license before prior to the time a written examination was required;
- 3. Has received the designation of chartered property and casualty underwriter (CPCU) from the American Institute for Property and Liability Underwriters and has been engaged in the insurance business within the past 4 years, if an applicant for a nonresident license as a general lines agent; or
- 4. Has received the designation of chartered life underwriter (CLU) from the American College of Life Underwriters and has been in the insurance business within the past 4 years, if an applicant for a nonresident license as a life agent or health agent.

Section 8. Subsection (2) of section 626.231, Florida Statutes, is amended to read:

626.231 Eligibility; application for examination.-

- (2) A person required to take an examination for a license may be permitted to take an examination before prior to submitting an application for licensure pursuant to s. 626.171 by submitting an application for examination through the department's Internet website or the website of a person designated by the department to administer the examination. The department may require In the application, the applicant to provide the following information as part of the application shall set forth:
- (a) His or her full name, date of birth age, social security number, residence address, business address, and

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mailing address, and e-mail address.

- (b) The type of license which that the applicant intends to apply for.
- (c) The name of any required prelicensing course he or she has completed or is in the process of completing.
- (d) The method by which the applicant intends to qualify for the type of license if other than by completing a prelicensing course.
  - (e) The applicant's gender (male or female).
  - (f) The applicant's native language.
- (g) The highest level of education achieved by the applicant.
- (h) The applicant's race or ethnicity (African American, white, American Indian, Asian, Hispanic, or other).

However, the application form must contain a statement that an applicant is not required to disclose his or her race or ethnicity, gender, or native language, that he or she will not be penalized for not doing so, and that the department will use this information exclusively for research and statistical purposes and to improve the quality and fairness of the examinations.

Section 9. Subsection (6) of section 626.241, Florida Statutes, is amended to read:

626.241 Scope of examination.-

(6) In order to reflect the differences between adjusting claims for an insurer and adjusting claims for an insured, the department shall create an examination for applicants seeking licensure as a public adjuster and a separate examination for

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applicants seeking licensure as <u>an all-lines</u> <del>a company employee</del> adjuster or independent adjuster.

- (a) Examinations given applicants for a license as an alllines adjuster must shall cover adjusting in all lines of insurance, other than life and annuity; or, in accordance with the application for the license, the examination may be limited to adjusting in:
  - (a) Automobile physical damage insurance;
  - (b) Property and casualty insurance;
  - (c) Workers' compensation insurance; or
  - (d) Health insurance.
- (b) An No examination for on worker's compensation insurance or health insurance is not shall be required for public adjusters.
- Section 10. Subsection (1) of section 626.251, Florida Statutes, is amended to read:
  - 626.251 Time and place of examination; notice.-
- (1) The department, or a person designated by the department, shall provide mail written notice of the time and place of the examination to each applicant for examination and each applicant for license required to take an examination who will be eligible to take the examination as of the examination date. The notice shall be e-mailed so mailed, postage prepaid, and addressed to the applicant at the e-mail his or her address shown on the application for license or examination at such other address as requested by the applicant in writing filed with the department prior to the mailing of the notice. Notice is shall be deemed given when so mailed.
  - Section 11. Section 626.281, Florida Statutes, is amended



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626.281 Reexamination.

- (1) An Any applicant for license or applicant for examination who has either:
- (a) Taken an examination and failed to make a passing grade, or
- (b) Failed to appear for the examination or to take or complete the examination at the time and place specified in the notice of the department,

may take additional examinations, after filing with the department or its designee an application for reexamination together with applicable fees. The failure of an applicant to pass an examination, or the failure to appear for the examination, or to take or complete the examination does not preclude the applicant from taking subsequent examinations.

- (2) Applicants may take an examination for a license type up to five times in a 12-month period.
- (3) The department may require an  $\frac{1}{2}$  individual whose license as an agent, customer representative, or adjuster has expired or has been suspended to pass an examination before prior to reinstating or relicensing the individual as to any class of license. The examination fee must shall be paid for as to each examination.

Section 12. Section 626.2815, Florida Statutes, is amended to read:

626.2815 Continuing education required; application; exceptions; requirements; penalties.-

(1) The purpose of this section is to establish

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requirements and standards for continuing education courses for individuals persons licensed to solicit, or sell, or adjust insurance in the state.

- (2) Except as otherwise provided in this section, the provisions of this section applies apply to individuals persons licensed to engage in the sale of insurance or adjustment of insurance claims in this state for all lines of insurance for which an examination is required for licensing and to each insurer, employer, or appointing entity, including, but not limited to, those created or existing pursuant to s. 627.351. The provisions of This section does shall not apply to an any individual who holds person holding a license for the sale of any line of insurance for which an examination is not required by the laws of this state or who holds a, nor shall the provisions of this section apply to any limited license as a crop or hail and multiple-peril crop insurance agent the department may exempt by rule. Licensees who are unable to comply with the continuing education requirements due to active duty in the military may submit a written request to the department for a waiver.
- (3) (a) Each licensee person subject to the provisions of this section must, except as set forth in paragraphs (b), (c), and (d), and (g), complete a minimum of 24 hours of continuing education courses every 2 years in basic or higher-level courses prescribed by this section or in other courses approved by the department.
- (a) Each licensee person subject to the provisions of this section must complete, as part of his or her required number of continuing education hours, 3 hours of continuing education,

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approved by the department, every 2 years on the subject matter of ethics. Each licensed general lines agent and customer representative subject to this section must complete, as part of his or her required number of continuing education hours, 1 hour of continuing education, approved by the department, every 2 years on the subject matter of premium discounts available on property insurance policies based on various hurricane mitigation options and the means for obtaining the discounts.

- (b) A licensee person who has been licensed for a period of 6 or more years must complete 20 hours of continuing education every 2 years in intermediate or advanced-level courses prescribed by this section or in other courses approved by the department.
- (c) A licensee who has been licensed for 25 years or more and is a CLU or a CPCU or has a Bachelor of Science degree in risk management or insurance with evidence of 18 or more semester hours in upper-level insurance-related courses must complete 10 hours of continuing education courses every 2 years in courses prescribed by this section or in other courses approved by the department.
- (d) An individual Any person who holds a license as a customer representative, limited customer representative, title agent, motor vehicle physical damage and mechanical breakdown insurance agent, erop or hail and multiple-peril crop insurance agent, or as an industrial fire insurance or burglary insurance agent and who is not a licensed life or health insurance agent, must shall be required to complete 10 hours of continuing education courses every 2 years.
  - (e) An individual Any person who holds a license to solicit

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or sell life or health insurance and a license to solicit or sell property, casualty, surety, or surplus lines insurance must complete the continuing education requirements by completing courses in life or health insurance for one-half of the total hours required and courses in property, casualty, surety, or surplus lines insurance for one-half of the total hours required. However, a licensee who holds an industrial fire or burglary insurance license and who is a licensed life or health agent must shall be required to complete 4 hours of continuing education courses every 2 years related to industrial fire or burglary insurance and the remaining number of hours of continuing education courses required related to life or health insurance.

- (f) An individual who holds a license to solicit or sell life insurance must complete a minimum of 3 hours in continuing education on suitability in annuity and life insurance transactions. This requirement does not apply to an agent who does not have any active life insurance or annuity contracts. In applying this exemption, the department may require the agent to file a certification attesting that the agent has not sold life insurance or annuities during the continuing education compliance cycle in question and does not have any active life insurance or annuity contracts. A licensee may use the hours obtained under this paragraph to satisfy the requirement for continuing education in ethics under paragraph (a).
- (g) An individual subject to chapter 648 must complete a minimum of 14 hours of continuing education courses every 2 years.
  - (h) Excess hours accumulated during any 2-year compliance

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period may be carried forward to the next compliance period.

(i) An individual teaching an approved course of instruction or lecturing at an approved seminar and attending the entire course or seminar qualifies for the same number of classroom hours as would be granted to a person taking and successfully completing such course or seminar. Credit is limited to the number of hours actually taught unless a person attends the entire course or seminar. An individual who is an official of or employed by a governmental entity in this state and serves as a professor, instructor, or other position or office, the duties and responsibilities of which are determined by the department to require monitoring and review of insurance laws or insurance regulations and practices, is exempt from this section.

(4) (f) 1. Except as provided in subparagraph 2., Compliance with continuing education requirements is a condition precedent to the issuance, continuation, reinstatement, or renewal of any appointment subject to this section. However:

(a)  $\frac{2 \cdot a}{1 \cdot a}$ . An appointing entity, except one that appoints individuals who are employees or exclusive independent contractors of the appointing entity, may not require, directly or indirectly, as a condition of such appointment or the continuation of such appointment, the taking of an approved course or program by any appointee or potential appointee which that is not of the appointee's choosing.

(b) b. Any entity created or existing pursuant to s. 627.351 may require employees to take training of any type relevant to their employment but may not require appointees who are not employees to take any approved course or program unless the

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course or program deals solely with the appointing entity's internal procedures or products or with subjects substantially unique to the appointing entity.

- (g) A person teaching any approved course of instruction or lecturing at any approved seminar and attending the entire course or seminar shall qualify for the same number of classroom hours as would be granted to a person taking and successfully completing such course, seminar, or program. Credit shall be limited to the number of hours actually taught unless a person attends the entire course or seminar. Any person who is an official of or employed by any governmental entity in this state and serves as a professor, instructor, or in any other position or office the duties and responsibilities of which are determined by the department to require monitoring and review of insurance laws or insurance regulations and practices shall be exempt from this section.
- (h) Excess classroom hours accumulated during any compliance period may be carried forward to the next compliance period.
- (5) (i) For good cause shown, the department may grant an extension of time during which the requirements of imposed by this section may be completed, but such extension of time may not exceed 1 year.
- (6) (j) A nonresident licensee who must complete continuing education requirements in his or her home state may use the home state requirements to also meet this state's continuing education requirements as well, if the licensee's resident's home state recognizes reciprocity with this state's continuing education requirements. A nonresident licensee whose home state

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does not have a continuing education requirement but is licensed for the same class of business in another state that has which does have a continuing education requirement may comply with this section by furnishing proof of compliance with the other state's requirement if that state has a reciprocal agreement with this state relative to continuing education. A nonresident licensee whose home state does not have such continuing education requirements, and who is not licensed as a nonresident licensee agent in a state that has continuing education requirements and reciprocates with this state, must meet the continuing education requirements of this state.

(k) Any person who holds a license to solicit or sell life insurance in this state must complete a minimum of 3 hours in continuing education, approved by the department, on the subject of suitability in annuity and life insurance transactions. This requirement does not apply to an agent who does not have any active life insurance or annuity contracts. In applying this exemption, the department may require the filing of a certification attesting that the agent has not sold life insurance or annuities during the continuing education compliance cycle in question and does not have any active life insurance or annuity contracts. A licensee may use the hours obtained under this paragraph to satisfy the requirement for continuing education in ethics under paragraph (a).

(7) The following courses may be completed in order to meet the elective continuing education course requirements:

- (a) Any part of the Life Underwriter Training Council Life Course Curriculum: 24 hours; Health Course: 12 hours.
  - (b) Any part of the American College "CLU" diploma



curriculum: 24 hours.

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- (c) Any part of the Insurance Institute of America's program in general insurance: 12 hours.
- (d) Any part of the American Institute for Property and Liability Underwriters' Chartered Property Casualty Underwriter (CPCU) professional designation program: 24 hours.
- (e) Any part of the Certified Insurance Counselor program: 21 hours.
- (f) Any part of the Accredited Advisor in Insurance: 21 hours.
- (g) In the case of title agents, completion of the Certified Land Closer (CLC) professional designation program and receipt of the designation: 24 hours.
- (h) In the case of title agents, completion of the Certified Land Searcher (CLS) professional designation program and receipt of the designation: 24 hours.
- (i) Any insurance-related course that which is approved by the department and taught by an accredited college or university per credit hour granted: 12 hours.
- (j) Any course, including courses relating to agency management or errors and omissions, developed or sponsored by an any authorized insurer or recognized agents' association or insurance trade association or an any independent study program of instruction, subject to approval by the department, qualifies for the equivalency of the number of classroom hours assigned thereto by the department. However, unless otherwise provided in this section, continuing education hours may not be credited toward meeting the requirements of this section unless the course is provided by classroom instruction or results in a

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monitored examination. A monitored examination is not required for:

- 1. An independent study program of instruction presented through interactive, online technology that the department determines has sufficient internal testing to validate the student's full comprehension of the materials presented; or
- 2. An independent study program of instruction presented on paper or in printed material which that imposes a final closed book examination that meets the requirements of the department's rule for self-study courses. The examination may be taken without a proctor if provided the student presents to the provider a sworn affidavit certifying that the student did not consult any written materials or receive outside assistance of any kind or from any person, directly or indirectly, while taking the examination. If the student is an employee of an agency or corporate entity, the student's supervisor or a manager or owner of the agency or corporate entity must also sign the sworn affidavit. If the student is self-employed, a sole proprietor, or a partner, or if the examination is administered online, the sworn affidavit must also be signed by a disinterested third party. The sworn affidavit must be received by the approved provider before prior to reporting continuing education credits to the department.
- (8) (k) Each person or entity sponsoring a course for continuing education credit must furnish, within 15 30 days after completion of the course, in a form satisfactory to the department or its designee, a written and certified roster showing the name and license number of all persons successfully completing such course and requesting credit, accompanied by the



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(9) The department may immediately terminate or shall refuse to renew the appointment of an any agent or adjuster who has been notified by the department that who has not had his or her continuing education requirements <a href="have not been">have not been</a> certified, unless the agent or adjuster has been granted an extension or waiver by the department. The department may not issue a new appointment of the same or similar type, with any insurer, to a licensee an agent who was denied a renewal appointment for failing failure to complete continuing education as required until the licensee agent completes his or her continuing education requirement.

(6) (a) There is created an 11-member continuing education advisory board to be appointed by the Chief Financial Officer. Appointments shall be for terms of 4 years. The purpose of the board is to advise the department in determining standards by which courses may be evaluated and categorized as basic, intermediate, or advanced. The board shall submit recommendations to the department of changes needed in such criteria not less frequently than every 2 years. The department shall require all approved course providers to submit courses for approval to the department using the criteria. All materials, brochures, and advertisements related to the approved courses must specify the level assigned to the course.

(b) The board members shall be appointed as follows:

1. Seven members representing agents of which at least one must be a representative from each of the following organizations: the Florida Association of Insurance Agents; the Florida Association of Insurance and Financial Advisors; the

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Professional Insurance Agents of Florida, Inc.; the Florida Association of Health Underwriters; the Specialty Agents' Association; the Latin American Agents' Association; and the National Association of Insurance Women. Such board members must possess at least a bachelor's degree or higher from an accredited college or university with major coursework in insurance, risk management, or education or possess the designation of CLU, CPCU, CHFC, CFP, AAI, or CIC. In addition, each member must possess 5 years of classroom instruction experience or 5 years of experience in the development or design of educational programs or 10 years of experience as a licensed resident agent. Each organization may submit to the department a list of recommendations for appointment. If one organization does not submit a list of recommendations, the Chief Financial Officer may select more than one recommended person from a list submitted by other eligible organizations.

2. Two members representing insurance companies at least one of whom must represent a Florida Domestic Company and one of whom must represent the Florida Insurance Council. Such board members must be employed within the training department of the insurance company. At least one such member must be a member of the Society of Insurance Trainers and Educators.

3. One member representing the general public who is not directly employed in the insurance industry. Such board member must possess a minimum of a bachelor's degree or higher from an accredited college or university with major coursework in insurance, risk management, training, or education.

4. One member, appointed by the Chief Financial Officer, who represents the department.

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(c) The members of the board shall serve at the pleasure of the Chief Financial Officer. Each board member shall be entitled to reimbursement for expenses pursuant to s. 112.061. The board shall designate one member as chair. The board shall meet at the call of the chair or the Chief Financial Officer.

(10) (10) (7) The department may contract services relative to the administration of the continuing education program to a private entity. The contract shall be procured as a contract for a contractual service pursuant to s. 287.057.

Section 13. Effective October 1, 2014, subsection (3) of section 626.2815, Florida Statutes, as amended by this act, is amended to read:

626.2815 Continuing education requirements.-

(3) Each licensee subject to this section must, except as set forth in paragraphs (b), (c), (d), and (g), complete a 7hour update course every 2 years which is specific to the license held by the licensee. The course must be developed and offered by providers and approved by the department. The content of the course must address all lines of insurance for which examination and license is required and include the following subject areas: insurance law updates, ethics for insurance professionals, disciplinary trends and case studies, industry trends, premium discounts, determining suitability of products and services, and other similar insurance-related topics the department determines are relevant to legally and ethically carrying out the responsibilities of the license granted. A licensee who holds multiple insurance licenses must complete an update course that is specific to at least one of the licenses held. Except as otherwise specified, any remaining required

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hours of continuing education are elective and may consist of any continuing education course approved by the department or under this section minimum of 24 hours of continuing education courses every 2 years in basic or higher-level courses prescribed by this section or in other courses approved by the department.

- (a) Except as provided in paragraphs (b), (c), (d), and (e), each licensee must also complete 17 - 3 hours of elective continuing education courses, approved by the department, every 2 years on the subject matter of ethics. Each licensed general lines agent and customer representative must complete 1 hour of continuing education, approved by the department, every 2 years on the subject matter of premium discounts available on property insurance policies based on various hurricane mitigation options and the means for obtaining the discounts.
- (b) A licensee who has been licensed for 6 or more years must also complete a minimum of 13 20 hours of elective continuing education every 2 years in intermediate or advancedlevel courses prescribed by this section or in other courses approved by the department.
- (c) A licensee who has been licensed for 25 years or more and is a CLU or a CPCU or has a Bachelor of Science degree in risk management or insurance with evidence of 18 or more semester hours in upper-level insurance-related courses must also complete a minimum of 3 10 hours of elective continuing education courses every 2 years in courses prescribed by this section or in other courses approved by the department.
- (d) An individual who holds a license as a customer representative, limited customer representative, title agent,

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motor vehicle physical damage and mechanical breakdown insurance agent, or an industrial fire insurance or burglary insurance agent and who is not a licensed life or health agent, must also complete a minimum of 3 10 hours of continuing education courses every two years.

(c) An individual who holds a license to solicit or sell life or health insurance and a license to solicit or sell property, casualty, surety, or surplus lines insurance must complete courses in life or health insurance for one-half of the total hours required and courses in property, casualty, surety, or surplus lines insurance for one-half of the total hours required. However, a licensee who holds an industrial fire or burglary insurance license and who is a licensed life or health agent must complete 4 hours of continuing education courses every 2 years related to industrial fire or burglary insurance and the remaining number of hours of continuing education courses related to life or health insurance.

(f) An individual who holds a license to solicit or sell life insurance must complete a minimum of 3 hours in continuing education on suitability in annuity and life insurance transactions. This requirement does not apply to an agent who does not have any active life insurance or annuity contracts. In applying this exemption, the department may require the agent to file a certification attesting that the agent has not sold life insurance or annuities during the continuing education compliance cycle in question and does not have any active life insurance or annuity contracts. A licensee may use the hours obtained under this paragraph to satisfy the requirement for continuing education in ethics under paragraph (a).

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- (e) (g) An individual subject to chapter 648 must complete the 7-hour update course and a minimum of 7 14 hours of continuing education courses every 2 years.
- (f) Elective continuing education courses for public adjusters must be specifically designed for public adjusters and approved by the department. Notwithstanding this subsection, public adjusters for workers' compensation insurance or health insurance are not required to take continuing education courses pursuant to this section.
- (g) (h) Excess hours accumulated during any 2-year compliance period may be carried forward to the next compliance period.
- (h) (i) An individual teaching an approved course of instruction or lecturing at an approved seminar and attending the entire course or seminar qualifies for the same number of classroom hours as would be granted to a person taking and successfully completing such course or seminar. Credit is limited to the number of hours actually taught unless a person attends the entire course or seminar. An individual who is an official of or employed by a governmental entity in this state and serves as a professor, instructor, or other position or office, the duties and responsibilities of which are determined by the department to require monitoring and review of insurance laws or insurance regulations and practices, is exempt from this section.

Section 14. Subsections (1) and (2) of section 626.292, Florida Statutes, are amended to read:

- 626.292 Transfer of license from another state.-
- (1) An Any individual licensed in good standing in another

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state may apply to the department to have the license transferred to this state to obtain a Florida resident agent or all-lines adjuster license for the same lines of authority covered by the license in the other state.

- (2) To qualify for a license transfer, an individual applicant must meet the following requirements:
- (a) The individual must shall become a resident of this state.
- (b) The individual must shall have been licensed in another state for a minimum of 1 year immediately preceding the date the individual became a resident of this state.
- (c) The individual must shall submit a completed application for this state which is received by the department within 90 days after the date the individual became a resident of this state, along with payment of the applicable fees set forth in s. 624.501 and submission of the following documents:
- 1. A certification issued by the appropriate official of the applicant's home state identifying the type of license and lines of authority under the license and stating that, at the time the license from the home state was canceled, the applicant was in good standing in that state or that the state's Producer Database records, maintained by the National Association of Insurance Commissioners, its affiliates, or subsidiaries, indicate that the agent or all-lines adjuster is or was licensed in good standing for the line of authority requested.
- 2. A set of the individual applicant's fingerprints in accordance with s. 626.171(4).
- (d) The individual must shall satisfy prelicensing education requirements in this state, unless the completion of

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prelicensing education requirements was a prerequisite for licensure in the other state and the prelicensing education requirements in the other state are substantially equivalent to the prelicensing requirements of this state as determined by the department. This paragraph does not apply to all-lines adjusters.

(e) The individual must shall satisfy the examination requirement under s. 626.221, unless exempted exempt thereunder.

Section 15. Subsections (2) and (3) of section 626.311, Florida Statutes, are amended to read:

626.311 Scope of license.-

- (2) Except with respect as to a limited license as a credit life or disability insurance agent, the license of a life agent covers shall cover all classes of life insurance business.
- (3) Except with respect as to a limited license as a travel personal accident insurance agent, the license of a health agent covers shall cover all kinds of health insurance; and such no license may not shall be issued limited to a particular class of health insurance.

Section 16. Subsections (1) and (4) of section 626.321, Florida Statutes, are amended to read:

626.321 Limited licenses.—

- (1) The department shall issue to a qualified applicant individual, or a qualified individual or entity under paragraphs (c), (d), (e), and (i), a license as agent authorized to transact a limited class of business in any of the following categories of limited lines insurance:
- (a) Motor vehicle physical damage and mechanical breakdown insurance. -License covering insurance against only the loss of

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or damage to a any motor vehicle that which is designed for use upon a highway, including trailers and semitrailers designed for use with such vehicles. Such license also covers insurance against the failure of an original or replacement part to perform any function for which it was designed. A licensee under this paragraph may not The applicant for such a license shall pass a written examination covering motor vehicle physical damage insurance and mechanical breakdown insurance. No individual while so licensed shall hold a license as an agent for as to any other or additional kind or class of insurance coverage except as to a limited license for credit insurance life and disability insurances as provided in paragraph (e). Effective October 1, 2012, all licensees holding such limited license and appointment may renew the license and appointment, but no new or additional licenses may be issued pursuant to this paragraph, and a licensee whose limited license under this paragraph has been terminated, suspended, or revoked may not have such license reinstated.

- (b) Industrial fire insurance or burglary insurance.-License covering only industrial fire insurance or burglary insurance. The applicant for such a license must shall pass a written examination covering such insurance. A licensee under this paragraph may not No individual while so licensed shall hold a license as an agent for as to any other or additional kind or class of insurance coverage except for as to life insurance and health insurance insurances.
- (c) Travel insurance.—License covering only policies and certificates of travel insurance, which are subject to review by the office under s. 624.605(1)(q). Policies and certificates of

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travel insurance may provide coverage for risks incidental to travel, planned travel, or accommodations while traveling, including, but not limited to, accidental death and dismemberment of a traveler; trip cancellation, interruption, or delay; loss of or damage to personal effects or travel documents; baggage delay; emergency medical travel or evacuation of a traveler; or medical, surgical, and hospital expenses related to an illness or emergency of a traveler. Any Such policy or certificate may be issued for terms longer than 60 days, but each policy or certificate, other than a policy or certificate providing coverage for air ambulatory services only, each policy or certificate must be limited to coverage for travel or use of accommodations of no longer than 60 days. The license may be issued only:

- 1. To a full-time salaried employee of a common carrier or a full-time salaried employee or owner of a transportation ticket agency and may authorize the sale of such ticket policies only in connection with the sale of transportation tickets, or to the full-time salaried employee of such an agent. No Such policy may not shall be for a duration of more than 48 hours or more than for the duration of a specified one-way trip or round trip.
  - 2. To an entity or individual that is:
- a. The developer of a timeshare plan that is the subject of an approved public offering statement under chapter 721;
- b. An exchange company operating an exchange program approved under chapter 721;
- c. A managing entity operating a timeshare plan approved under chapter 721;

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- d. A seller of travel as defined in chapter 559; or
- e. A subsidiary or affiliate of any of the entities described in sub-subparagraphs a.-d.

A licensee shall require each employee who offers policies or certificates under this subparagraph to receive initial training from a general lines agent or an insurer authorized under chapter 624 to transact insurance within this state. For an entity applying for a license as a travel insurance agent, the fingerprinting requirement of this section applies only to the president, secretary, and treasurer and to any other officer or person who directs or controls the travel insurance operations of the entity.

- (d) Motor vehicle rental insurance.-
- 1. License covering only insurance of the risks set forth in this paragraph when offered, sold, or solicited with and incidental to the rental or lease of a motor vehicle and which applies only to the motor vehicle that is the subject of the lease or rental agreement and the occupants of the motor vehicle:
- a. Excess motor vehicle liability insurance providing coverage in excess of the standard liability limits provided by the lessor in the lessor's lease to a person renting or leasing a motor vehicle from the licensee's employer for liability arising in connection with the negligent operation of the leased or rented motor vehicle.
- b. Insurance covering the liability of the lessee to the lessor for damage to the leased or rented motor vehicle.
  - c. Insurance covering the loss of or damage to baggage,

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personal effects, or travel documents of a person renting or leasing a motor vehicle.

- d. Insurance covering accidental personal injury or death of the lessee and any passenger who is riding or driving with the covered lessee in the leased or rented motor vehicle.
- 2. Insurance under a motor vehicle rental insurance license may be issued only if the lease or rental agreement is for no more than 60 days, the lessee is not provided coverage for more than 60 consecutive days per lease period, and the lessee is given written notice that his or her personal insurance policy providing coverage on an owned motor vehicle may provide coverage of such risks and that the purchase of the insurance is not required in connection with the lease or rental of a motor vehicle. If the lease is extended beyond 60 days, the coverage may be extended one time only for a period not to exceed an additional 60 days. Insurance may be provided to the lessee as an additional insured on a policy issued to the licensee's employer.
- 3. The license may be issued only to the full-time salaried employee of a licensed general lines agent or to a business entity that offers motor vehicles for rent or lease if insurance sales activities authorized by the license are in connection with and incidental to the rental or lease of a motor vehicle.
- a. A license issued to a business entity that offers motor vehicles for rent or lease encompasses shall encompass each office, branch office, or place of business making use of the entity's business name in order to offer, solicit, and sell insurance pursuant to this paragraph.
  - b. The application for licensure must list the name,

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address, and phone number for each office, branch office, or place of business that is to be covered by the license. The licensee shall notify the department of the name, address, and phone number of any new location that is to be covered by the license before the new office, branch office, or place of business engages in the sale of insurance pursuant to this paragraph. The licensee must shall notify the department within 30 days after closing or terminating an office, branch office, or place of business. Upon receipt of the notice, the department shall delete the office, branch office, or place of business from the license.

- c. A licensed and appointed entity is directly responsible and accountable for all acts of the licensee's employees.
- (e) Credit life or disability insurance.—License covering only credit life, credit or disability insurance, credit property, credit unemployment, involuntary unemployment, mortgage life, mortgage guaranty, mortgage disability, guaranteed automobile protection (GAP) insurance, and any other form of insurance offered in connection with an extension of credit which is limited to partially or wholly extinguishing a credit obligation that the department determines should be designated a form of limited line credit insurance. The license may be issued only to an individual employed by a life or health insurer as an officer or other salaried or commissioned representative, to an individual employed by or associated with a lending or financial institution or creditor, or to a lending or financial institution or creditor, and may authorize the sale of such insurance only with respect to borrowers or debtors of such lending or financing institution or creditor. However, only

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the individual or entity whose tax identification number is used in receiving or is credited with receiving the commission from the sale of such insurance shall be the licensed agent of the insurer. An No individual while so licensed may not shall hold a license as an agent as to any other or additional kind or class of life or health insurance coverage. Effective October 1, 2012, all valid licenses held by persons for any of the lines of insurance listed in this paragraph shall be converted to a credit insurance license. Licensees who wish to obtain a new license reflecting such change must request a duplicate license and pay a \$5 fee as specified in s. 624.501(15). An entity holding a limited license under this paragraph is also authorized to sell credit insurance and credit property insurance.

(f) Credit insurance.-License covering only credit insurance, as such insurance is defined in s. 624.605(1)(i), and no individual or entity so licensed shall, during the same period, hold a license as an agent as to any other or additional kind of life or health insurance with the exception of credit life or disability insurance as defined in paragraph (e). The same licensing provisions as outlined in paragraph (e) apply to entities licensed as credit insurance agents under this paragraph.

(g) Credit property insurance. A license covering only credit property insurance may be issued to any individual except an individual employed by or associated with a financial institution as defined in s. 655.005 and authorized to sell such insurance only with respect to a borrower or debtor, not to exceed the amount of the loan.

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(f) (h) Crop hail and multiple-peril crop insurance.—License for insurance covering crops subject to unfavorable weather conditions, fire or lightening, flood, hail, insect infestation, disease, or other yield-reducing conditions or perils which is provided by the private insurance market, or which is subsidized by the Federal Group Insurance Corporation including multi-peril crop insurance only crop hail and multiple-peril crop insurance. Notwithstanding any other provision of law, the limited license may be issued to a bona fide salaried employee of an association chartered under the Farm Credit Act of 1971, 12 U.S.C. ss. 2001 et seq., who satisfactorily completes the examination prescribed by the department pursuant to s. 626.241(5). The <del>limited</del> agent must be appointed by, and his or her limited license requested by, a licensed general lines agent. All business transacted by the <del>limited</del> agent must be on <del>shall be in</del> behalf of, in the name of, and countersigned by the agent by whom he or she is appointed. Sections 626.561 and 626.748, relating to records, apply to all business written pursuant to this section. The limited licensee may be appointed by and licensed for only one general lines agent or agency.

(g) (i) In-transit and storage personal property insurance; communications equipment property insurance, communications equipment inland marine insurance, and communications equipment service warranty agreement sales.-

1. A License for insurance covering only the insurance of personal property not held for resale, covering the risks of transportation or storage in rented or leased motor vehicles, trailers, or self-service storage facilities, as the latter are defined in s. 83.803. Such license, may be issued, without

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examination, only to employees or authorized representatives of lessors who rent or lease motor vehicles, trailers, or selfservice storage facilities and who are authorized by an insurer to issue certificates or other evidences of insurance to lessees of such motor vehicles, trailers, or self-service storage facilities under an insurance policy issued to the lessor. A person licensed under this paragraph must shall give a prospective purchaser of in-transit or storage personal property insurance written notice that his or her homeowner's policy may provide coverage for the loss of personal property and that the purchase of such insurance is not required under the lease terms.

2. A license covering only communications equipment, for the loss, theft, mechanical failure, malfunction of or damage to, communications equipment. The license may be issued only to:

a. Employees or authorized representatives of a licensed general lines agent;

b. The lead business location of a retail vendor of communications equipment and its branch locations; or

c. Employees, agents, or authorized representatives of a retail vendor of communications equipment.

The license authorizes the sale of such policies, or certificates under a group master policy, only with respect to the sale of, or provision of communications service for, communications equipment. A general lines agent is not required to obtain a license under this subparagraph to offer or sell communications equipment property insurance or communication equipment inland marine insurance. The license also authorizes

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sales of service warranty agreements covering only communications equipment to the same extent as if licensed under s. 634.419 or s. 634.420. The provisions of this chapter requiring submission of fingerprints do not apply to communications equipment licenses issued to qualified entities under this subparagraph. Licensees offering policies under this subparagraph must receive initial training from, and have a contractual relationship with, a general lines agent. For the purposes of this subparagraph, the term "communications equipment" means handsets, pagers, personal digital assistants, portable computers, automatic answering devices, and other devices or accessories used to originate or receive communications signals or service, and includes services related to the use of such devices, such as consumer access to a wireless network; however, the term does not include telecommunications switching equipment, transmission wires, cell site transceiver equipment, or other equipment and systems used by telecommunications companies to provide telecommunications service to consumers. A branch location of a retail vendor of communications equipment licensed pursuant to paragraph (2) (b) may, in lieu of obtaining an appointment from an insurer or warranty association as provided in paragraph (2)(c), obtain a single appointment from the associated lead business location licensee licensed under paragraph (2) (a) and pay the prescribed appointment fee under s. 624.501 provided the lead business location has a single appointment from each insurer or warranty association represented and such appointment provides that it applies to the lead business location and all of its branch locations. Any branch location individually appointed by an

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insurer under paragraph (2) (c) prior to January 1, 2006, may replace its appointments with an appointment from its lead location at no charge. Branch location appointments shall be renewed on the first annual anniversary of licensure of the lead business location occurring more than 24 months after the initial appointment date and every 24 months thereafter. Notwithstanding s. 624.501, after July 1, 2006, the renewal fee applicable to such branch location appointments shall be \$30 per appointment.

- (h) Portable electronics insurance.—License for property insurance or inland marine insurance that covers only loss, theft, mechanical failure, malfunction, or damage for portable electronics.
  - 1. The license may be issued only to:
- a. Employees or authorized representatives of a licensed general lines agent; or
- b. The lead business location of a retail vendor that sells portable electronics insurance. The lead business location must have a contractual relationship with a general lines agent.
- 2. Employees or authorized representatives of a licensee under subparagraph 1. may sell or offer for sale portable electronics coverage without being subject to licensure as an insurance agent if:
- a. Such insurance is sold or offered for sale at a licensed location or at one of the licensee's branch locations if the branch location is appointed by the licensed lead business location or its appointing insurers;
- b. The insurer issuing the insurance directly supervises or appoints a general lines agent to supervise the sale of such

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insurance, including the development of a training program for the employees and authorized representatives of vendors that are directly engaged in the activity of selling or offering the insurance; and

- c. At each location where the insurance is offered, brochures or other written materials that provide the information required by this subparagraph are made available to all prospective customers. The brochures or written materials may include information regarding portable electronics insurance, service warranty agreements, or other incidental services or benefits offered by a licensee.
- 3. Individuals not licensed to sell portable electronics insurance may not be paid commissions based on the sale of such coverage. However, a licensee who uses a compensation plan for employees and authorized representatives which includes supplemental compensation for the sale of noninsurance products, in addition to a regular salary or hourly wages, may include incidental compensation for the sale of portable electronics insurance as a component of the overall compensation plan.
- 4. Brochures or other written materials related to portable electronics insurance must:
- a. Disclose that such insurance may duplicate coverage already provided by a customer's homeowners' insurance policy, renters' insurance policy, or other source of coverage;
- b. State that enrollment in insurance coverage is not required in order to purchase or lease portable electronics or services;
- c. Summarize the material terms of the insurance coverage, including the identity of the insurer, the identity of the

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supervising entity, the amount of any applicable deductible and how it is to be paid, the benefits of coverage, and key terms and conditions of coverage, such as whether portable electronics may be repaired or replaced with similar make and model reconditioned or nonoriginal manufacturer parts or equipment;

- d. Summarize the process for filing a claim, including a description of how to return portable electronics and the maximum fee applicable if the customer fails to comply with equipment return requirements; and
- e. State that an enrolled customer may cancel coverage at any time and that the person paying the premium will receive a refund of any unearned premium.
- 5. A licensed and appointed general lines agent is not required to obtain a portable electronics insurance license to offer or sell portable electronics insurance at locations already licensed as an insurance agency, but may apply for a portable electronics insurance license for branch locations not otherwise licensed to sell insurance.
- 6. A portable electronics license authorizes the sale of individual policies or certificates under a group or master insurance policy. The license also authorizes the sale of service warranty agreements covering only portable electronics to the same extent as if licensed under s. 634.419 or s. 634.420.
- 7. A licensee may bill and collect the premium for the purchase of portable electronics insurance provided that:
- a. If the insurance is included with the purchase or lease of portable electronics or related services, the licensee clearly and conspicuously discloses that insurance coverage is

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1173 included with the purchase. Disclosure of the dollar amount of the premium for the insurance must be made on the customer's 1175 bill and in any marketing materials made available at the point 1176 of sale. If the insurance is not included, the charge to the 1177 customer for the insurance must be separately itemized on the customer's bill.

- b. Premiums are incidental to other fees collected, are maintained in a manner that is readily identifiable, and are accounted for and remitted to the insurer or supervising entity within 60 days of receipt. Licensees are not required to maintain such funds in a segregated account.
- c. All funds received by a licensee from an enrolled customer for the sale of the insurance are considered funds held in trust by the licensee in a fiduciary capacity for the benefit of the insurer. Licensees may receive compensation for billing and collection services.
- 8. Notwithstanding any other provision of law, the terms for the termination or modification of coverage under a policy of portable electronics insurance are those set forth in the policy.
- 9. Notice or correspondence required by the policy, or otherwise required by law, may be provided by electronic means if the insurer or licensee maintains proof that the notice or correspondence was sent. Such notice or correspondence may be sent on behalf of the insurer or licensee by the general lines agent appointed by the insurer to supervise the administration of the program. For purposes of this subparagraph, an enrolled customer's provision of an electronic mail address to the insurer or licensee is deemed to be consent to receive notices

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and correspondence by electronic means if a conspicuously located disclosure is provided to the customer indicating the same.

- 10. The provisions of this chapter requiring submission of fingerprints do not apply to licenses issued to qualified entities under this paragraph.
- 11. A branch location that sells portable electronics insurance may, in lieu of obtaining an appointment from an insurer or warranty association, obtain a single appointment from the associated lead business location licensee and pay the prescribed appointment fee under s. 624.501 if the lead business location has a single appointment from each insurer or warranty association represented and such appointment applies to the lead business location and all of its branch locations. Branch location appointments shall be renewed 24 months after the lead business location initial appointment date and every 24 months thereafter. Notwithstanding s. 624.501, the renewal fee applicable to such branch location appointments is \$30 per appointment.
  - 12. For purposes of this paragraph:
- a. "Branch location" means any physical location in this state at which a licensee offers its products or services for sale.
- b. "Portable electronics" means personal, self-contained, easily carried by an individual, battery-operated electronic communication, viewing, listening, recording, gaming, computing or global positioning devices, including cell or satellite phones, pagers, personal global positioning satellite units, portable computers, portable audio listening, video viewing or

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recording devices, digital cameras, video camcorders, portable gaming systems, docking stations, automatic answering devices, and other similar devices and their accessories, and service related to the use of such devices.

- c. "Portable electronics transaction" means the sale or lease of portable electronics or a related service, including portable electronics insurance.
- (4) Except as otherwise expressly provided, a person applying for or holding a limited license is shall be subject to the same applicable requirements and responsibilities that as apply to general lines agents in general, if licensed as to motor vehicle physical damage and mechanical breakdown insurance, credit property insurance, industrial fire insurance or burglary insurance, motor vehicle rental insurance, credit insurance, crop hail and multiple-peril crop insurance, intransit and storage personal property insurance, or portable electronics insurance communications equipment property insurance or communications equipment inland marine insurance, baggage and motor vehicle excess liability insurance, or credit insurance; or as apply to life agents or health agents in general, as applicable the case may be, if licensed as to travel personal accident insurance or credit life or credit disability insurance.

Section 17. Section 626.342, Florida Statutes, is amended to read:

- 626.342 Furnishing supplies to unlicensed <del>life, health, or</del> general lines agent prohibited; civil liability.-
- (1) An insurer, a managing general agent, an insurance agency, or an agent, directly or through a any representative,

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may not furnish to an any agent any blank forms, applications, stationery, or other supplies to be used in soliciting, negotiating, or effecting contracts of insurance on its behalf unless such blank forms, applications, stationery, or other supplies relate to a class of business for with respect to which the agent is licensed and appointed, whether for that insurer or another insurer.

- (2) An Any insurer, general agent, insurance agency, or agent who furnishes any of the supplies specified in subsection (1) to an any agent or prospective agent not appointed to represent the insurer and who accepts from or writes any insurance business for such agent or agency is subject to civil liability to an any insured of such insurer to the same extent and in the same manner as if such agent or prospective agent had been appointed or authorized by the insurer or such agent to act on in its or his or her behalf. The provisions of this subsection do not apply to insurance risk apportionment plans under s. 627.351.
- (3) This section does not apply to the placing of surplus lines business under the provisions of ss. 626.913-626.937.

Section 18. Subsection (1) of section 626.381, Florida Statutes, is amended to read:

626.381 Renewal, continuation, reinstatement, or termination of appointment.-

(1) The appointment of an appointee continues shall continue in force until suspended, revoked, or otherwise terminated, but is subject to a renewal request filed by the appointing entity in the appointee's birth month as to natural persons or the month the original appointment was issued <del>license</del>

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date as to entities and every 24 months thereafter, accompanied by payment of the renewal appointment fee and taxes as prescribed in s. 624.501.

Section 19. Section 626.536, Florida Statutes, is amended to read:

626.536 Reporting of administrative actions. - Each agent and insurance agency shall submit to the department, Within 30 days after the final disposition of an any administrative action taken against a licensee the agent or insurance agency by a governmental agency or other regulatory agency in this or any other state or jurisdiction relating to the business of insurance, the sale of securities, or activity involving fraud, dishonesty, trustworthiness, or breach of a fiduciary duty, the licensee or insurance agency must submit a copy of the order, consent to order, or other relevant legal documents to the department. The department may adopt rules to administer implementing the provisions of this section.

Section 20. Section 626.551, Florida Statutes, is amended to read:

626.551 Notice of change of address, name.-A Every licensee must shall notify the department, in writing, within 30 60 days after a change of name, residence address, principal business street address, mailing address, contact telephone numbers, including a business telephone number, or e-mail address. A licensee <del>licensed agent</del> who has moved his or her residence from this state shall have his or her license and all appointments immediately terminated by the department. Failure to notify the department within the required time period shall result in a fine not to exceed \$250 for the first offense and, for

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subsequent offenses, a fine of at least \$500 or suspension or revocation of the license pursuant to s. 626.611, s. 626.6115, or s. 626.621, or s. 626.6215 for a subsequent offense. The department may adopt rules to administer and enforce this section.

Section 21. Subsection (14) is added to section 626.621, Florida Statutes, to read:

626.621 Grounds for discretionary refusal, suspension, or revocation of agent's, adjuster's, customer representative's, service representative's, or managing general agent's license or appointment. - The department may, in its discretion, deny an application for, suspend, revoke, or refuse to renew or continue the license or appointment of any applicant, agent, adjuster, customer representative, service representative, or managing general agent, and it may suspend or revoke the eligibility to hold a license or appointment of any such person, if it finds that as to the applicant, licensee, or appointee any one or more of the following applicable grounds exist under circumstances for which such denial, suspension, revocation, or refusal is not mandatory under s. 626.611:

(14) Failure to comply with any civil, criminal, or administrative action taken by the child support enforcement program under Title IV-D of the Social Security Act, 42 U.S.C. ss. 651 et seq., to determine paternity or to establish, modify, enforce, or collect support.

Section 22. Subsection (4) of section 626.641, Florida Statutes, is amended to read:

626.641 Duration of suspension or revocation.-

(4) During the period of suspension or revocation of a the

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license or appointment, and until the license is reinstated or, if revoked, a new license issued, the former licensee or appointee may shall not engage in or attempt or profess to engage in any transaction or business for which a license or appointment is required under this code or directly or indirectly own, control, or be employed in any manner by an any insurance agent, or agency, or adjusting firm.

Section 23. Subsection (1) of section 626.651, Florida Statutes, is amended to read:

626.651 Effect of suspension, revocation upon associated licenses and appointments and licensees and appointees .-

(1) Upon suspension, revocation, or refusal to renew or continue any one license of a licensee an agent or customer representative, or upon suspension or revocation of eligibility to hold a license or appointment, the department shall at the same time likewise suspend or revoke all other licenses, appointments, or status of eligibility held by the licensee or appointee under this code.

Section 24. Subsection (4) of section 626.730, Florida Statutes, is amended to read:

626.730 Purpose of license.-

(4) This section does not prohibit a person who is employed by or associated with a motor vehicle sales or financing agency, a retail sales establishment, or a consumer loan office from holding the licensing under a limited license for credit insurance or as to motor vehicle physical damage and mechanical breakdown insurance for the purpose of insuring or credit property insurance of any person employed by or associated with a motor vehicle sales or financing agency, a retail sales

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establishment, or a consumer loan office, other than a consumer loan office owned by or affiliated with a financial institution as defined in s. 655.005, with respect to insurance of the interest of such entity agency in a motor vehicle sold or financed by it or in personal property if used as collateral for a loan.

(5) This section does not apply with respect to the interest of a real estate mortgagee in or as to insurance covering such interest or in the real estate subject to such mortgage.

Section 25. Section 626.732, Florida Statutes, is amended to read:

626.732 Requirement as to knowledge, experience, or instruction.-

- (1) Except as provided in subsection (4)  $\frac{(3)}{(3)}$ , an  $\frac{1}{(3)}$ applicant for a license as a general lines agent or personal lines agent, except for a chartered property and casualty underwriter (CPCU), may not other than as to a limited license as to baggage and motor vehicle excess liability insurance, credit property insurance, credit insurance, in-transit and storage personal property insurance, or communications equipment property insurance or communication equipment inland marine insurance, shall be qualified or licensed unless, within the 4 years immediately preceding the date the application for license is filed with the department, the applicant has:
- (a) Taught or successfully completed classroom courses in insurance, 3 hours of which must shall be on the subject matter of ethics, satisfactory to the department at a school, college, or extension division thereof, approved by the department. To

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qualify for licensure as a personal lines agent, the applicant must complete a total of 52 hours of classroom courses in insurance;

- (b) Completed a correspondence course in insurance, 3 hours of which must shall be on the subject matter of ethics, satisfactory to the department and regularly offered by accredited institutions of higher learning in this state, and have, except if he or she is applying for a limited license under s. 626.321, for licensure as a general lines agent, has had at least 6 months of responsible insurance duties as a substantially full-time bona fide employee in all lines of property and casualty insurance set forth in the definition of general lines agent under s. 626.015 or, for licensure as a personal lines agent, has completed at least 3 months in responsible insurance duties as a substantially full-time employee in property and casualty insurance sold to individuals and families for noncommercial purposes;
- (c) For licensure as a general lines agent, Completed at least 1 year in responsible insurance duties as a substantially full-time bona fide employee in all lines of property and casualty insurance, exclusive of aviation and wet marine and transportation insurances but not exclusive of boats of less than 36 feet in length or aircraft not held out for hire, as set forth in the definition of a general lines agent under s. 626.015, but without the education requirement described mentioned in paragraph (a) or paragraph (b) or, for licensure as a personal lines agent, has completed at least 6 months in responsible insurance duties as a substantially full-time employee in property and casualty insurance sold to individuals

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and families for noncommercial purposes without the education requirement in paragraph (a) or paragraph (b);

- (d) 1. For licensure as a general lines agent, Completed at least 1 year of responsible insurance duties as a licensed and appointed customer representative or limited customer representative in commercial or personal lines of property and casualty insurance and 40 hours of classroom courses approved by the department covering the areas of property, casualty, surety, health, and marine insurance; or
- 2. For licensure as a personal lines agent, completed at least 6 months of responsible duties as a licensed and appointed customer representative or limited customer representative in property and casualty insurance sold to individuals and families for noncommercial purposes and 20 hours of classroom courses approved by the department which are related to property and casualty insurance sold to individuals and families for noncommercial purposes;
- (e) 1. For licensure as a general lines agent, Completed at least 1 year of responsible insurance duties as a licensed and appointed service representative in either commercial or personal lines of property and casualty insurance and 80 hours of classroom courses approved by the department covering the areas of property, casualty, surety, health, and marine insurance.; or
- 2. For licensure as a personal lines agent, completed at least 6 months of responsible insurance duties as a licensed and appointed service representative in property and casualty insurance sold to individuals and families for noncommercial purposes and 40 hours of classroom courses approved by the

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department related to property and casualty insurance sold to individuals and families for noncommercial purposes; or

- (2) Except as provided under subsection (4), an applicant for a license as a personal lines agent, except for a chartered property and casualty underwriter (CPCU), may not be qualified or licensed unless, within the 4 years immediately preceding the date the application for license is filed with the department, the applicant has:
- (a) Taught or successfully completed classroom courses in insurance, 3 hours of which must be on the subject matter of ethics, at a school, college, or extension division thereof, approved by the department. To qualify for licensure, the applicant must complete a total of 52 hours of classroom courses in insurance;
- (b) Completed a correspondence course in insurance, 3 hours of which must be on the subject matter of ethics, satisfactory to the department and regularly offered by accredited institutions of higher learning in this state, and completed at least 3 months of responsible insurance duties as a substantially full-time employee in the area of property and casualty insurance sold to individuals and families for noncommercial purposes;
- (c) Completed at least 6 months of responsible insurance duties as a substantially full-time employee in the area of property and casualty insurance sold to individuals and families for noncommercial purposes, but without the education requirement described in paragraph (a) or paragraph (b);
- (d) Completed at least 6 months of responsible duties as a licensed and appointed customer representative or limited

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customer representative in property and casualty insurance sold to individuals and families for noncommercial purposes and 20 hours of classroom courses approved by the department which are related to property and casualty insurance sold to individuals and families for noncommercial purposes;

- (e) Completed at least 6 months of responsible insurance duties as a licensed and appointed service representative in property and casualty insurance sold to individuals and families for noncommercial purposes and 40 hours of classroom courses approved by the department related to property and casualty insurance sold to individuals and families for noncommercial purposes; or
- (f) For licensure as a personal lines agent, Completed at least 3 years of responsible duties as a licensed and appointed customer representative in property and casualty insurance sold to individuals and families for noncommercial purposes.
- (3) (2) If Where an applicant's qualifications as required under subsection (1) or subsection (2) in paragraph (1) (b) or paragraph (1)(c) are based in part upon the periods of employment in at responsible insurance duties prescribed therein, the applicant shall submit with the license application for license, on a form prescribed by the department, an the affidavit of his or her employer setting forth the period of such employment, that the employment same was substantially full-time, and giving a brief abstract of the nature of the duties performed by the applicant.
- (4)  $\overline{(3)}$  An individual who was or became qualified to sit for an agent's, customer representative's, or adjuster's examination at or during the time he or she was employed by the department

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or office and who, while so employed, was employed in responsible insurance duties as a full-time bona fide employee may shall be permitted to take an examination if application for such examination is made within 90 days after the date of termination of his or her employment with the department or office.

- (5) (4) Classroom and correspondence courses under subsections (1) and (2) subsection (1) must include instruction on the subject matter of unauthorized entities engaging in the business of insurance. The scope of the topic of unauthorized entities must shall include the Florida Nonprofit Multiple-Employer Welfare Arrangement Act and the Employee Retirement Income Security Act, 29 U.S.C. ss. 1001 et seq., as it relates to the provision of health insurance by employers and the regulation thereof.
- (6) This section does not apply to an individual holding only a limited license for travel insurance, motor vehicle rental insurance, credit insurance, in-transit and storage personal property insurance, or portable electronics insurance.

Section 26. Section 626.8411, Florida Statutes, is amended to read:

626.8411 Application of Florida Insurance Code provisions to title insurance agents or agencies.-

- (1) The following provisions of part II, as applicable to general lines agents or agencies, also apply to title insurance agents or agencies:
- (a) Section 626.734, relating to liability of certain agents.
  - (b) Section 626.175, relating to temporary licenses.



1550 (b) (c) Section 626.747, relating to branch agencies. 1551 (c) Section 626.749, relating to place of business in 1552 residence. 1553 (d) Section 626.753, relating to sharing of commissions. 1554 (e) Section 626.754, relating to rights of agent following 1555 termination of appointment. 1556 (2) The following provisions of part I do not apply to 1557 title insurance agents or title insurance agencies: 1558 (a) Section 626.112(7), relating to licensing of insurance 1559 agencies. 1560 (b) Section 626.231, relating to eligibility for 1561 examination. 1562 (c) Section 626.572, relating to rebating, when allowed. 1563 (d) Section 626.172, relating to agent in full-time charge. 1564 Section 27. Section 626.8418, Florida Statutes, is amended 1565 to read: 1566 626.8418 Application for title insurance agency license.-1567 Before Prior to doing business in this state as a title 1568 insurance agency, the a title insurance agency must meet all of 1569 the following requirements: 1570 (1) The applicant must file with the department an 1571 application for a license as a title insurance agency, on 1572 printed forms furnished by the department, which include that 1573 includes all of the following: 1574 (1) (a) The name of each majority owner, partner, officer, 1575 and director of the agency. 1576 (2) (b) The residence address of each person required to be 1577 listed under subsection (1) paragraph (a).

(3) <del>(c)</del> The name of the agency and its principal business

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(4) (d) The location of each agency office and the name under which each agency office conducts or will conduct business.

(5) (e) The name of each agent to be in full-time charge of an agency office and the identification specification of such which office.

(6) (f) Such additional information as the department requires by rule to ascertain the trustworthiness and competence of persons required to be listed on the application and to ascertain that such persons meet the requirements of this code.

(2) The applicant must have deposited with the department securities of the type eliqible for deposit under s. 625.52 and having at all times a market value of not less than \$35,000. In place of such deposit, the title insurance agency may post a surety bond of like amount payable to the department for the benefit of any appointing insurer damaged by a violation by the title insurance agency of its contract with the appointing insurer. If a properly documented claim is timely filed with the department by a damaged title insurer, the department may remit an appropriate amount of the deposit or the proceeds that are received from the surety in payment of the claim. The required deposit or bond must be made by the title insurance agency, and a title insurer may not provide the deposit or bond directly or indirectly on behalf of the title insurance agency. The deposit or bond must secure the performance by the title insurance agency of its duties and responsibilities under the issuing agency contracts with each title insurer for which it is appointed. The agency may exchange or substitute other

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securities of like quality and value for securities on deposit, may receive the interest and other income accruing on such securities, and may inspect the deposit at all reasonable times. Such deposit or bond must remain unimpaired as long as the title insurance agency continues in business in this state and until 1 year after termination of all title insurance agency appointments held by the title insurance agency. The title insurance agency is entitled to the return of the deposit or bond together with accrued interest after such year has passed, if no claim has been made against the deposit or bond. If a surety bond is unavailable generally, the department may adopt rules for alternative methods to comply with this subsection. With respect to such alternative methods for compliance, the department must be guided by the past business performance and good reputation and character of the proposed title insurance agency. A surety bond is deemed to be unavailable generally if the prevailing annual premium exceeds 25 percent of the principal amount of the bond.

Section 28. Section 626.8548, Florida Statutes, is created to read:

626.8548 "All-lines adjuster" defined.—An "all-lines adjuster" is a person who is self-employed or employed by an insurer, a wholly owned subsidiary of an insurer, or an independent adjusting firm or other independent adjuster, and who undertakes on behalf of an insurer or other insurers under common control or ownership to ascertain and determine the amount of any claim, loss, or damage payable under an insurance contract or undertakes to effect settlement of such claim, loss, or damage. The term does not apply to life insurance or annuity



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Section 29. Section 626.855, Florida Statutes, is amended to read:

626.855 "Independent adjuster" defined.-An "independent adjuster" means a is any person licensed as an all-lines adjuster who is self-appointed self-employed or appointed and is associated with or employed by an independent adjusting firm or other independent adjuster, and who undertakes on behalf of an insurer to ascertain and determine the amount of any claim, loss, or damage payable under an insurance contract or undertakes to effect settlement of such claim, loss, or damage.

Section 30. Section 626.856, Florida Statutes, is amended to read:

626.856 "Company employee adjuster" defined.—A "company employee adjuster" means is a person licensed as an all-lines adjuster who is appointed and employed on an insurer's staff of adjusters or a wholly owned subsidiary of the insurer, and who undertakes on behalf of such insurer or other insurers under common control or ownership to ascertain and determine the amount of any claim, loss, or damage payable under a contract of insurance, or undertakes to effect settlement of such claim, loss, or damage.

Section 31. Section 626.858, Florida Statutes, is repealed. Section 32. Section 626.8584, Florida Statutes, is amended to read:

626.8584 "Nonresident all-lines independent adjuster" defined.—A "nonresident all-lines independent adjuster" means is a person who:

(1) Is not a resident of this state;

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- (2) Is a currently licensed as an independent adjuster in his or her state of residence for all lines of insurance except life and annuities the type or kinds of insurance for which the licensee intends to adjust claims in this state or, if a resident of a state that does not license such independent adjusters, meets the qualifications has passed the department's adjuster examination as prescribed in s. 626.8734(1)(b); and
- (3) Is licensed as an all-lines adjuster and self-appointed or appointed and a self-employed independent adjuster or associated with or employed by an independent adjusting firm or other independent adjuster, by an insurer admitted to do business in this state or a wholly-owned subsidiary of an insurer admitted to do business in this state, or by other insurers under the common control or ownership of such insurer.

Section 33. Section 626.863, Florida Statutes, is amended to read:

626.863 Claims referrals to Licensed independent adjusters required; insurers' responsibility.-

- (1) An insurer may shall not knowingly refer any claim or loss for adjustment in this state to any person purporting to be or acting as an independent adjuster unless the person is currently licensed as an all-lines adjuster and appointed as an independent adjuster under this code.
- (2) Before referring any claim or loss, the insurer shall ascertain from the department whether the proposed independent adjuster is currently licensed as an all-lines adjuster and appointed as an independent adjuster such. Having once ascertained that a particular person is so licensed and appointed, the insurer may assume that he or she will continue

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to be so licensed and appointed until the insurer has knowledge, or receives information from the department, to the contrary.

(3) This section does not apply to catastrophe or emergency adjusters as provided for in this part.

Section 34. Section 626.864, Florida Statutes, is amended to read:

626.864 Adjuster license types.-

- (1) A qualified individual may be licensed and appointed as either:
  - (a) A public adjuster; or
  - (b) An all-lines independent adjuster; or
  - (c) A company employee adjuster.
- (2) The same individual may shall not be concurrently licensed appointed as a public adjuster and an all-lines adjuster to more than one of the adjuster types referred to in subsection (1).
- (3) An all-lines adjuster may be appointed as an independent adjuster or company employee adjuster, but not both concurrently.

Section 35. Paragraph (e) is added to subsection (1) of section 626.865, Florida Statutes, to read:

626.865 Public adjuster's qualifications, bond.-

- (1) The department shall issue a license to an applicant for a public adjuster's license upon determining that the applicant has paid the applicable fees specified in s. 624.501 and possesses the following qualifications:
- (e) Is licensed as a public adjuster apprentice under s. 626.8651 and complies with the requirements of that license throughout the licensure period.

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Section 36. Section 626.866, Florida Statutes, is amended to read:

626.866 All-lines adjuster Independent adjuster's qualifications.—The department shall issue a license to an applicant for an all-lines adjuster independent adjuster's license to an applicant upon determining that the applicable license fee specified in s. 624.501 has been paid and that the applicant possesses the following qualifications:

- (1) Is a natural person at least 18 years of age.
- (2) Is a United States citizen or legal alien who possesses work authorization from the United States Bureau of Citizenship and Immigration Services and a bona fide resident of this state.
- (3) Is trustworthy and has such business reputation as would reasonably assure that the applicant will conduct his or her business as insurance adjuster fairly and in good faith and without detriment to the public.
- (4) Has had sufficient experience, training, or instruction concerning the adjusting of damage or loss under insurance contracts, other than life and annuity contracts, is sufficiently informed as to the terms and the effects of the provisions of such types of contracts, and possesses adequate knowledge of the insurance laws of this state relating to such contracts as to enable and qualify him or her to engage in the business of insurance adjuster fairly and without injury to the public or any member thereof with whom he or she may have relations as an insurance adjuster and to adjust all claims in accordance with the policy or contract and the insurance laws of this state.
  - (5) Has passed any required written examination or has met

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1753 one of the exemptions prescribed under s. 626.221.

Section 37. Section 626.867, Florida Statutes, is repealed. Section 38. Section 626.869, Florida Statutes, is amended to read:

626.869 License, adjusters; continuing education.-

- (1) Having An applicant for a license as an all-lines adjuster qualifies the licensee to adjust may qualify and his or her license when issued may cover adjusting in any one of the following classes of insurance:
  - (a) all lines of insurance except life and annuities.
  - (b) Motor vehicle physical damage insurance.
  - (c) Property and casualty insurance.
  - (d) Workers' compensation insurance.
- (e) Health insurance.

No examination on workers' compensation insurance or health insurance shall be required for public adjusters.

- (2) All individuals who on October 1, 1990, hold an adjuster's license and appointment limited to fire and allied lines, including marine or casualty or boiler and machinery, may remain licensed and appointed under the limited license and may renew their appointment, but a no license or appointment that which has been terminated, not renewed, suspended, or revoked may not shall be reinstated, and no new or additional licenses or appointments may not shall be issued.
- (3) All individuals who on October 1, 2012, hold an adjuster's license and appointment limited to motor vehicle physical damage and mechanical breakdown, property and casualty, workers' compensation, or health insurance may remain licensed

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and appointed under such limited license and may renew their appointment, but a license that has been terminated, suspended, or revoked may not be reinstated, and new or additional licenses may not be issued. The applicant's application for license shall specify which of the foregoing classes of business the application for license is to cover.

(4) (a) An Any individual holding a license as a public adjuster or an all-lines a company employee adjuster must complete all continuing education requirements as specified in s. 626.2815. or independent adjuster for 24 consecutive months or longer must, beginning in his or her birth month and every 2 years thereafter, have completed 24 hours of courses, 2 hours of which relate to ethics, in subjects designed to inform the licensee regarding the current insurance laws of this state, so as to enable him or her to engage in business as an insurance adjuster fairly and without injury to the public and to adjust all claims in accordance with the policy or contract and the laws of this state.

(b) Any individual holding a license as a public adjuster for 24 consecutive months or longer, beginning in his or her birth month and every 2 years thereafter, must have completed 24 hours of courses, 2 hours of which relate to ethics, in subjects designed to inform the licensee regarding the current laws of this state pertaining to all lines of insurance other than life and annuities, the current laws of this state pertaining to the duties and responsibilities of public adjusters as set forth in this part, and the current rules of the department applicable to public adjusters and standard or representative policy forms used by insurers, other than forms for life insurance and

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annuities, so as to enable him or her to engage in business as an adjuster fairly and without injury to the public and to adjust all claims in accordance with the policy or contract and laws of this state. In order to receive credit for continuing education courses, public adjusters must take courses that are specifically designed for public adjusters and approved by the department, provided, however, no continuing education course shall be required for public adjusters for workers' compensation insurance or health insurance.

(c) The department shall adopt rules necessary to implement and administer the continuing education requirements of this subsection. For good cause shown, the department may grant an extension of time during which the requirements imposed by this section may be completed, but such extension of time may not exceed 1 year.

(d) A nonresident public adjuster must complete the continuing education requirements provided by this section; provided, a nonresident public adjuster may meet the requirements of this section if the continuing education requirements of the nonresident public adjuster's home state are determined to be substantially comparable to the requirements of this state's continuing education requirements and if the resident's state recognizes reciprocity with this state's continuing education requirements. A nonresident public adjuster whose home state does not have such continuing education requirements for adjusters, and who is not licensed as a nonresident adjuster in a state that has continuing education requirements and reciprocates with this state, must meet the continuing education requirements of this section.

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(5) The regulation of continuing education for licensees, course providers, instructors, school officials, and monitor groups shall be as provided for in s. 626.2816.

Section 39. Paragraph (c) of subsection (2) of section 626.8697, Florida Statutes, is amended to read:

626.8697 Grounds for refusal, suspension, or revocation of adjusting firm license.-

- (2) The department may, in its discretion, deny, suspend, revoke, or refuse to continue the license of any adjusting firm if it finds that any of the following applicable grounds exist with respect to the firm or any owner, partner, manager, director, officer, or other person who is otherwise involved in the operation of the firm:
- (c) Violation of an any order or rule of the department, office, or commission.

Section 40. Subsections (1) and (5) of section 626.872, Florida Statutes, are amended to read:

626.872 Temporary license.

- (1) The department may, in its discretion, issue a temporary license as an all-lines independent adjuster or as a company employee adjuster, subject to the following conditions:
- (a) The applicant must be an employee of an adjuster currently licensed by the department, an employee of an authorized insurer, or an employee of an established adjusting firm or corporation who which is supervised by a currently licensed all-lines independent adjuster.
- (b) The application must be accompanied by a certificate of employment and a report as to the applicant's integrity and moral character on a form prescribed by the department and



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(b) (c) The applicant must be a natural person of at least 18 years of age, must be a bona fide resident of this state, must be trustworthy, and must have a such business reputation that as would reasonably ensure assure that the applicant will conduct his or her business as an adjuster fairly and in good faith and without detriment to the public.

- (c) (d) The applicant's employer is responsible for the adjustment acts of the temporary any licensee under this section.
- (d) (e) The applicable license fee specified must be paid before issuance of the temporary license.
- (e) $\frac{f}{f}$  The temporary license is shall be effective for a period of 1 year, but is subject to earlier termination at the request of the employer, or if the licensee fails to take an examination as an all-lines independent adjuster or company employee adjuster within 6 months after issuance of the temporary license, or if the temporary license is suspended or revoked by the department.
- (5) The department may shall not issue a temporary license as an all-lines independent adjuster or as a company employee adjuster to an any individual who has ever held such a license in this state.
- Section 41. Section 626.873, Florida Statutes, is repealed. Section 42. Section 626.8734, Florida Statutes, is amended to read:
- 626.8734 Nonresident <u>a</u>ll-lines adjuster license <del>independent</del> adjuster's qualifications.-
  - (1) The department shall, upon application therefor, issue

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a license to an applicant for a nonresident all-lines adjuster independent adjuster's license upon determining that the applicant has paid the applicable license fees required under s. 624.501 and:

- (a) Is a natural person at least 18 years of age.
- (b) Has passed to the satisfaction of the department a written Florida all-lines adjuster independent adjuster's examination of the scope prescribed in s. 626.241(6); however, the requirement for the examination does not apply to any of the following:
- 1. An applicant who is licensed as an all-lines a resident independent adjuster in his or her home state if of residence when that state has entered into requires the passing of a written examination in order to obtain the license and a reciprocal agreement with the appropriate official of that state has been entered into by the department; or
- 2. An applicant who is licensed as a nonresident all-lines independent adjuster in a state other than his or her home state of residence when the state of licensure requires the passing of a written examination in order to obtain the license and a reciprocal agreement with the appropriate official of the state of licensure has been entered into with by the department.
- (c) Is licensed as an all-lines adjuster and is selfappointed, or appointed and employed by an independent adjusting firm or other independent adjuster, or is an employee of an insurer admitted to do business in this state, a wholly owned subsidiary of an insurer admitted to business in this state, or other insurers under the common control or ownership of such insurers self-employed or associated with or employed by an

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independent adjusting firm or other independent adjuster. Applicants licensed as nonresident all-lines independent adjusters under this section must be appointed as an independent adjuster or company employee adjuster such in accordance with the provisions of ss. 626.112 and 626.451. Appointment fees as in the amount specified in s. 624.501 must be paid to the department in advance. The appointment of a nonresident independent adjuster continues shall continue in force until suspended, revoked, or otherwise terminated, but is subject to biennial renewal or continuation by the licensee in accordance with procedures prescribed in s. 626.381 for licensees in general.

- (d) Is trustworthy and has such business reputation as would reasonably ensure assure that he or she will conduct his or her business as a nonresident all-lines independent adjuster fairly and in good faith and without detriment to the public.
- (e) Has had sufficient experience, training, or instruction concerning the adjusting of damages or losses under insurance contracts, other than life and annuity contracts; is sufficiently informed as to the terms and effects of the provisions of those types of insurance contracts; and possesses adequate knowledge of the laws of this state relating to such contracts as to enable and qualify him or her to engage in the business of insurance adjuster fairly and without injury to the public or any member thereof with whom he or she may have business as an all-lines independent adjuster.
- (2) The applicant must shall furnish the following with his or her application:
  - (a) A complete set of his or her fingerprints. The

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applicant's fingerprints must be certified by an authorized law enforcement officer.

- (b) If currently licensed as an all-lines a resident independent adjuster in the applicant's home state of residence, a certificate or letter of authorization from the licensing authority of the applicant's home state of residence, stating that the applicant holds a current license to act as an alllines independent adjuster. The Such certificate or letter of authorization must be signed by the insurance commissioner, or his or her deputy or the appropriate licensing official, and must disclose whether the adjuster has ever had a any license or eligibility to hold any license declined, denied, suspended, revoked, or placed on probation or whether an administrative fine or penalty has been levied against the adjuster and, if so, the reason for the action. Such certificate or letter is not required if the nonresident applicant's licensing status can be verified through the Producer Database maintained by the National Association of Insurance Commissioners, its affiliates, or subsidiaries.
- (c) If the applicant's home state of residence does not require licensure as an all-lines independent adjuster and the applicant has been licensed as a resident insurance adjuster, agent, broker, or other insurance representative in his or her home state of residence or any other state within the past 3 years, a certificate or letter of authorization from the licensing authority stating that the applicant holds or has held a license to act as an insurance adjuster, agent, or other insurance representative. The certificate or letter of authorization must be signed by the insurance commissioner, or

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his or her deputy or the appropriate licensing official, and must disclose whether the adjuster, agent, or other insurance representative has ever had a any license or eligibility to hold any license declined, denied, suspended, revoked, or placed on probation or whether an administrative fine or penalty has been levied against the adjuster and, if so, the reason for the action. Such certificate or letter is not required if the nonresident applicant's licensing status can be verified through the Producer Database maintained by the National Association of Insurance Commissioners, its affiliates, or subsidiaries.

- (3) The usual and customary records pertaining to transactions under the license of a nonresident all-lines independent adjuster must be retained for at least 3 years after completion of the adjustment and must be made available in this state to the department upon request. The failure of a nonresident all-lines independent adjuster to properly maintain records and make them available to the department upon request constitutes grounds for the immediate suspension of the license issued under this section.
- (4) After licensure as a nonresident independent adjuster, As a condition of doing business in this state as a nonresident independent adjuster, the appointee must licensee must annually on or before January 1, on a form prescribed by the department, submit an affidavit to the department certifying that the licensee is familiar with and understands the insurance laws and administrative rules of this state and the provisions of the contracts negotiated or to be negotiated. Compliance with this filing requirement is a condition precedent to the issuance, continuation, reinstatement, or renewal of a nonresident

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2014 independent adjuster's appointment.

> Section 43. Section 626.8736, Florida Statutes, is amended to read:

626.8736 Nonresident independent or public adjusters; service of process.-

- (1) Each licensed nonresident independent or public adjuster or all-lines adjuster appointed as an independent adjuster shall appoint the Chief Financial Officer and his or her successors in office as his or her attorney to receive service of legal process issued against such the nonresident independent or public adjuster in this state, upon causes of action arising within this state out of transactions under his license and appointment. Service upon the Chief Financial Officer as attorney constitutes shall constitute effective legal service upon the nonresident independent or public adjuster.
- (2) The appointment of the Chief Financial Officer for service of process is shall be irrevocable for as long as there could be any cause of action against the nonresident independent or public adjuster or all-lines adjuster appointed as an independent adjuster arising out of his or her insurance transactions in this state.
- (3) Duplicate copies of legal process against the nonresident independent or public adjuster or all-lines adjuster appointed as an independent adjuster shall be served upon the Chief Financial Officer by a person competent to serve a summons.
- (4) Upon receiving the service, the Chief Financial Officer shall forthwith send one of the copies of the process, by registered mail with return receipt requested, to the defendant

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nonresident independent or public adjuster or all-lines adjuster appointed as an independent adjuster at his or her last address of record with the department.

(5) The Chief Financial Officer shall keep a record of the day and hour of service upon him or her of all legal process received under this section.

Section 44. Subsection (1) of section 626.874, Florida Statutes, is amended to read:

626.874 Catastrophe or emergency adjusters.-

(1) In the event of a catastrophe or emergency, the department may issue a license, for the purposes and under the conditions which it shall fix and for the period of emergency as it shall determine, to persons who are residents or nonresidents of this state, who are at least 18 years of age, who are United States citizens or legal aliens who possess work authorization from the United States Bureau of Citizenship and Immigration Services, and who are not licensed adjusters under this part but who have been designated and certified to it as qualified to act as adjusters by all-lines independent resident adjusters, or by an authorized insurer, or by a licensed general lines agent to adjust claims, losses, or damages under policies or contracts of insurance issued by such insurers. The fee for the license is shall be as provided in s. 624.501(12)(c).

Section 45. Subsection (1) of section 626.875, Florida Statutes, is amended to read:

626.875 Office and records.

(1) Each appointed Every licensed independent adjuster and every licensed public adjuster must shall have and maintain in this state a place of business in this state which is accessible

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to the public and keep therein the usual and customary records pertaining to transactions under the license. This provision does shall not be deemed to prohibit maintenance of such an office in the home of the licensee.

Section 46. Section 626.876, Florida Statutes, is amended to read:

626.876 Exclusive employment; public adjusters, independent adjusters.-

- (1) An No individual licensed and appointed as a public adjuster may not shall be so employed during the same period by more than one public adjuster or public adjuster firm or corporation.
- (2) An No individual licensed as an all-lines adjuster and appointed as an independent adjuster may not shall be so employed during the same period by more than one independent adjuster or independent adjuster firm or corporation.

Section 47. Subsections (5), (6), and (7) of section 626.927, Florida Statutes, are amended to read:

626.927 Licensing of surplus lines agent.-

- (5) The applicant must file and thereafter maintain the bond as required under s. 626.928.
- (5) (6) Examinations as to surplus lines, as required under subsections (1) and (2), are shall be subject to the provisions of part I as applicable to applicants for licenses in general. No such examination shall be required as to persons who held a Florida surplus lines agent's license as of January 1, 1959, except when examinations subsequent to issuance of an initial license are provided for in general under part I.
  - (6) <del>(7)</del> An Any individual who has been licensed by the

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department as a surplus lines agent as provided in this section may be subsequently appointed without additional written examination if his or her application for appointment is filed with the department within 48 months after next following the date of cancellation or expiration of the prior appointment. The department may, in its discretion, require an any individual to take and successfully pass an examination as for original issuance of license as a condition precedent to the reinstatement or continuation of the licensee's current license or reinstatement or continuation of the licensee's appointment.

Section 48. Section 626.928, Florida Statutes, is repealed. Section 49. Section 626.933, Florida Statutes, is amended to read:

626.933 Collection of tax and service fee.-If the tax or service fee payable by a surplus lines agent under the this Surplus Lines Law is not so paid within the time prescribed, it the same shall be recoverable in a suit brought by the department against the surplus lines agent and the surety or sureties on the bond filed by the surplus lines agent under s. 626.928. The department may authorize the Florida Surplus Lines Service Office to file suit on its behalf. All costs and expenses incurred in a suit brought by the office which are not recoverable from the agent or surety shall be borne by the office.

Section 50. Subsection (1) of section 626.935, Florida Statutes, is amended to read:

626.935 Suspension, revocation, or refusal of surplus lines agent's license.-

(1) The department shall deny an application for, suspend,

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revoke, or refuse to renew the appointment of a surplus lines agent and all other licenses and appointments held by the licensee under this code, on upon any of the following grounds:

- (a) Removal of the licensee's office from the licensee's state of residence.
- (b) Removal of the accounts and records of his or her surplus lines business from this state or the licensee's state of residence during the period when such accounts and records are required to be maintained under s. 626.930.
- (c) Closure of the licensee's office for a period of more than 30 consecutive days.
- (d) Failure to make and file his or her affidavit or reports when due as required by s. 626.931.
- (e) Failure to pay the tax or service fee on surplus lines premiums, as provided for in the this Surplus Lines Law.
  - (f) Failure to maintain the bond as required by s. 626.928.
- (f) (g) Suspension, revocation, or refusal to renew or continue the license or appointment as a general lines agent, service representative, or managing general agent.
- (g) (h) Lack of qualifications as for an original surplus lines agent's license.
  - (h) (i) Violation of this Surplus Lines Law.
- (i) (j) For any other applicable cause for which the license of a general lines agent could be suspended, revoked, or refused under s. 626.611 or s. 626.621.
- Section 51. Paragraph (b) of subsection (1) of section 627.952, Florida Statutes, is amended to read:
  - 627.952 Risk retention and purchasing group agents.-
  - (1) Any person offering, soliciting, selling, purchasing,

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administering, or otherwise servicing insurance contracts, certificates, or agreements for any purchasing group or risk retention group to any resident of this state, either directly or indirectly, by the use of mail, advertising, or other means of communication, shall obtain a license and appointment to act as a resident general lines agent, if a resident of this state, or a nonresident general lines agent if not a resident. Any such person shall be subject to all requirements of the Florida Insurance Code.

(b) Any person required to be licensed and appointed under by this subsection, in order to place business through Florida eliqible surplus lines carriers, must shall, if a resident of this state, be licensed and appointed as a surplus lines agent. Any such person, If not a resident of this state, such person must shall be licensed and appointed as a surplus lines agent in her or his state of residence and shall file and thereafter maintain a fidelity bond in favor of the people of the State of Florida executed by a surety company admitted in this state and payable to the State of Florida; provided, however, any activities carried out by such nonresident is pursuant to this part shall be limited to the provision of insurance for purchasing groups. The bond must shall be continuous in form and maintained in the amount of not less than \$50,000, aggregate liability set out in s. 626.928. The bond must shall remain in force and effect until the surety is released from liability by the department or until the bond is canceled by the surety. The surety may cancel the bond and be released from further liability thereunder upon 30 days' prior written notice to the department. The cancellation does shall not affect any liability

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incurred or accrued thereunder before the termination of the 30day period. Upon receipt of a notice of cancellation, the department shall immediately notify the agent.

Section 52. Subsections (1) and (2) of section 635.051, Florida Statutes, are amended to read:

635.051 Licensing and appointment of mortgage guaranty insurance agents.-

- (1) Effective October 1, 2012, a person may not transact mortgage guaranty insurance unless licensed and appointed as a credit insurance agent in accordance with the applicable provisions of the insurance code. Mortgage guaranty licenses held by persons on October 1, 2012, shall be transferred to a credit insurance agent license. Persons who wish to obtain a new license identification card that reflects this change must submit the \$5 fee as prescribed in s. 624.501(15). Agents of mortgage guaranty insurers shall be licensed and appointed and shall be subject to the same qualifications and requirements applicable to general lines agents under the laws of this state, except that:
- (a) Particular preliminary specialized education or training is not required of an applicant for such an agent's license, and continuing education is not required for renewal of the agent's appointment if, as part of the application for license and appointment, the insurer quarantees that the applicant will receive the necessary training to enable him or her properly to hold himself or herself out to the public as a mortgage guaranty insurance agent and if the department, in its discretion, accepts such quaranty;
  - (b) The agent's license and appointment shall be a limited

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license, limited to the handling of mortgage guaranty insurance only; and

- (c) An examination may be required of an applicant for such a license if the insurer fails to provide the guaranty described in paragraph (a).
- (2) Any general lines agent licensed under chapter 626 is qualified to represent a mortgage guaranty insurer without additional licensure examination.

Section 53. Subsection (1) of section 648.34, Florida Statutes, is amended to read

648.34 Bail bond agents; qualifications.-

(1) An application for licensure as a bail bond agent must be submitted on forms prescribed by the department. The application must include the applicant's full name, date of birth, social security number, residence address, business address, mailing address, contact telephone numbers, including a business telephone number and e-mail address.

Section 54. Subsection (2) of section 648.38, Florida Statutes, is amended to read:

648.38 Licensure examination for bail bond agents; time; place; fees; scope.-

(2) The department or a person designated by the department shall provide mail written notice of the time and place of the examination to each applicant for licensure required to take an examination who will be eligible to take the examination as of the examination date. The notice shall be e-mailed so mailed, postage prepaid, and addressed to the applicant at the e-mail his or her address shown on his or her application for licensure or at such other address as requested by the applicant in

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writing filed with the department prior to the mailing of the notice. Notice shall be deemed given when so mailed.

Section 55. Section 648.385, Florida Statutes, is amended to read:

648.385 Continuing education required; application; exceptions; requirements; penalties.-

- (1) The purpose of this section is to establish requirements and standards for continuing education courses for persons authorized to write bail bonds in this state.
- (2) (a) Each person subject to the provisions of this chapter must complete a minimum of 14 hours of continuing education courses every 2 years as specified in s. 626.2815 in courses approved by the department. Compliance with continuing education requirements is a condition precedent to the issuance, continuation, or renewal of any appointment subject to the provisions of this chapter.
- (b) A person teaching any approved course of instruction or lecturing at any approved seminar and attending the entire course or seminar shall qualify for the same number of classroom hours as would be granted to a person taking and successfully completing such course, seminar, or program. Credit shall be limited to the number of hours actually taught unless a person attends the entire course or seminar.
- (c) For good cause shown, the department may grant an extension of time during which the requirements imposed by this section may be completed, but such extension of time may not exceed 1 year.
- (3) (a) Any bail-related course developed or sponsored by any authorized insurer or recognized bail bond agents'

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association, or any independent study program of instruction, subject to approval by the department, qualifies for the equivalency of the number of classroom hours assigned to such course by the department. However, unless otherwise provided in this section, continuing education credit may not be credited toward meeting the requirements of this section unless the course is provided by classroom instruction or results in a monitored examination.

(b) Each person or entity sponsoring a course for continuing education credit must furnish, within 30 days after completion of the course, in a form satisfactory to the department or its designee, a written and certified roster showing the name and license number of all persons successfully completing such course and requesting credit, accompanied by the required fee. The department shall refuse to issue, continue, or renew the appointment of any bail bond agent who has not had the continuing education requirements certified unless the agent has been granted an extension by the department.

Section 56. Section 648.421, Florida Statutes, is amended to read

648.421 Notice of change of address or telephone number.-Each licensee under this chapter must shall notify, in writing, the department, insurer, managing general agent, and the clerk of each court in which the licensee is registered within 10 working days after a change in the licensee's principal business address or telephone number. The licensee must shall also notify the department within 10 working days after a change of the name, address, or telephone number of each agency or firm for which he or she writes bonds and any change in the licensee's

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name, home address, e-mail address, or telephone number. Section 57. Subsection (1) of section 903.27, Florida

Statutes, is amended to read:

903.27 Forfeiture to judgment.-

(1) If the forfeiture is not paid or discharged by court order of a court of competent jurisdiction within 60 days and the bond is secured other than by money and bonds authorized under in s. 903.16, the clerk of the circuit court for the county where the order was made shall enter a judgment against the surety for the amount of the penalty and issue execution. However, if in any case in which the bond forfeiture has been discharged by the court of competent jurisdiction conditioned upon the payment by the surety of certain costs or fees as allowed by statute, the amount for which judgment may be entered may not exceed the amount of the unpaid fees or costs upon which the discharge had been conditioned. Judgment for the full amount of the forfeiture may shall not be entered if payment of a lesser amount will satisfy the conditions to discharge the forfeiture. Within 10 days, the clerk shall furnish the Department of Financial Services and the Office of Insurance Regulation of the Financial Services Commission with a certified copy of the judgment docket and shall furnish the surety company at its home office a copy of the judgment at its home office, which includes shall include the power of attorney number of the bond and the name of the executing agent. If the judgment is not paid within 60 35 days, the clerk shall furnish the Department of Financial Services, the Office of Insurance Regulation, and the sheriff of the county in which the bond was executed, or the official responsible for operation of the county jail, if other

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than the sheriff, two certified copies of the transcript of the docket of the judgment and a certificate stating that the judgment remains unsatisfied. When and If the judgment is properly paid or a court an order to vacate the judgment has been entered by a court of competent jurisdiction, the clerk shall immediately notify the sheriff, or the official responsible for the operation of the county jail, if other than the sheriff, and the Department of Financial Services and the Office of Insurance Regulation, if the department and office had been previously notified of nonpayment, of such payment or order to vacate the judgment. The clerk shall also immediately prepare and record in the public records a satisfaction of the judgment or record the order to vacate judgment. If the defendant is returned to the county of jurisdiction of the court and  $\tau$ whenever a motion to set aside the judgment is filed, the operation of this section is tolled until the court makes a disposition of the motion.

Section 58. Except as otherwise expressly provided in this act, this act shall take effect October 1, 2012.

======== T I T L E A M E N D M E N T ========== And the title is amended as follows:

Delete everything before the enacting clause and insert:

> A bill to be entitled An act relating to insurance agents and adjusters;

amending s. 624.501, F.S.; deleting a title insurer administrative surcharge for a licensed title insurance agency; amending s. 624.505, F.S.; deleting

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a requirement that an insurer pay an agent tax for each county in which an agent represents the insurer and has a place of business; amending s. 626.015, F.S.; revising the definitions of "adjuster" and "home state"; amending s. 626.0428, F.S.; revising provisions relating to who may bind insurance coverage; amending s. 626.171, F.S.; providing that an applicant is responsible for the information in an application even if completed by a third party; requiring an application to include a statement about the method used to meet certain requirements; amending s. 626.191, F.S.; revising provisions relating to when an applicant may apply for a license after an initial application is denied by the Department of Financial Services; amending s. 626.221, F.S.; revising provisions relating to license examinations; conforming provisions relating to all-lines adjusters; deleting an exemption from examination for certain adjusters; amending s. 626.231, F.S.; providing for submitting an application for examination on a designee's website; requiring the applicant's e-mail address; amending s. 626.241, F.S.; revising the scope of the examination for an all-lines adjuster; amending s. 626.251, F.S.; providing for e-mailing notices of examinations; amending s. 626.281, F.S.; specifying how many times an applicant may take an examination during a year; amending s. 626.2815, F.S.; revising provisions relating to continuing education requirements; providing that persons on active

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military duty may seek a waiver; providing for an update course and the contents of such course; deleting requirements relating specifically to certain types of insurance; providing education requirements for bail bond agents and public adjusters; eliminating the continuing education advisory board; amending s. 626.292, F.S.; conforming provisions to changes made by the act relating to all-lines adjusters; amending s. 626.311, F.S.; conforming provisions to changes made by the act relating to limited licenses; amending s. 626.321, F.S.; revising provisions relating to limited licenses; prohibiting the future issuance of new limited licenses for motor vehicle physical damage and mechanical breakdown insurance; combining limited licenses relating to credit insurance; specifying events covered by crop hail and multiple-peril crop insurance; revising in-transit and storage personal property insurance to create a limited license for portable electronics insurance; amending s. 626.342, F.S.; clarifying that the prohibition relating to the furnishing of supplies to unlicensed agents applies to all unlicensed agents; amending s. 626.381, F.S.; revising provisions relating to the reporting of administrative actions; amending s. 626.536, F.S.; clarifying requirements for reporting administrative actions taken against a licensee; amending s. 626.551, F.S.; shortening the time within which a licensee must report to the department a change in certain information; authorizing the Department of Financial

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Services to adopt rules relating to notification of a change of address; amending s. 626.621, F.S.; adding failure to comply with child support requirements as grounds for action against a license; amending s. 626.641, F.S.; clarifying provisions relating to the suspension or revocation of a license or appointment; amending s. 626.651, F.S.; revising provisions relating to the suspension or revocation of licenses; amending ss. 626.730 and 626.732, F.S.; revising provisions relating to the purpose of the general lines and personal lines license and certain requirements related to general lines and personal lines agents; conforming provisions to changes made by the act relating to limited licenses; amending s. 626.8411, F.S.; revising requirements and exemptions relating to title insurance agents or agencies; amending s. 626.8418, F.S.; deleting the requirement that a title insurance agency deposit certain securities with the department; creating s. 626.8548, F.S.; defining the term "all-lines adjuster"; amending s. 626.855, F.S.; revising the definition of "independent adjuster"; amending s. 626.856, F.S.; revising the definition of "company employee adjuster"; repealing s. 626.858, F.S., relating to defining "nonresident company employee adjuster"; amending s. 626.8584, F.S.; revising the definition of "nonresident all-lines adjuster"; amending s. 626.863, F.S.; conforming provisions to changes made by the act relating to all-lines adjusters; amending s. 626.864,

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F.S.; revising provisions relating to adjuster license types; amending s. 626.865, F.S.; requiring an applicant for public adjuster to be licensed as a public adjuster apprentice; amending s. 626.866, F.S.; conforming provisions to changes made by the act relating to all-lines adjusters; repealing s. 626.867, F.S., relating to qualifications for company employee adjusters; amending s. 626.869, F.S.; revising provisions relating to an all-lines adjuster license; ceasing the issuance of certain adjuster licenses; revising continuing education requirements; amending s. 626.8697, F.S.; revising provisions relating to the violation of rules resulting in the suspension or revocation of an adjuster's license; amending s. 626.872, F.S.; conforming provisions to changes made by the act relating to all-lines adjusters; repealing s. 626.873, F.S., relating to licensure for nonresident company employee adjusters; amending s. 626.8734, F.S.; amending provisions relating to nonresident all-lines adjusters; providing for verifying an applicant's status through the National Association of Insurance Commissioners' Producer Database; amending ss. 626.8736, 626.874, 626.875, and 626.876, F.S.; conforming provisions to changes made by the act relating to all-lines adjusters; amending s. 626.927, F.S.; deleting a requirement that a licensed surplus lines agent maintain a bond; repealing s. 626.928, F.S., relating to a surplus lines agent's bond; amending ss. 626.933, 626.935, and

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627.952, F.S.; conforming cross-references; amending s. 635.051, F.S.; requiring persons transacting mortgage guaranty insurance to be licensed and appointed as a credit insurance agent; amending s. 648.34, F.S.; revising the licensure application for bail bond agents to include certain information; amending s. 648.38, F.S.; revising the notice of examination requirements for bail bond agents; amending s. 648.385, F.S.; revising continuing education courses for bail bond agents, to conform to changes made by the act; amending s. 648.421, F.S.; revising the notice of change of address or telephone number for bail bond agents to include the agent's email address; amending s. 903.27, F.S.; revising provisions relating to the provision of forfeiture documents and notification of certain actions; providing effective dates.

By Senator Richter

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A bill to be entitled An act relating to insurance agents and adjusters; amending s. 624.501, F.S.; deleting the title insurer administrative surcharge for a licensed title insurance agency; amending s. 624.505, F.S.; deleting a requirement that an insurer pay an agent tax for each county in which an agent represents the insurer and has a place of business; amending s. 626.015, F.S.; revising the definitions of "adjuster" and "home state"; amending s. 626.0428, F.S.; revising provisions relating to who may bind insurance coverage; amending s. 626.171, F.S.; providing that an applicant is responsible for the information in an application even if completed by a third party; requiring an application to include a statement about the method used to meet certain requirements; amending s. 626.191, F.S.; revising provisions relating to when an applicant may apply for a license after an initial application is denied by the Department of Financial Services; amending s. 626.221, F.S.; revising provisions relating to license examinations; conforming provisions relating to all-lines adjusters; deleting an exemption from examination for certain adjusters; amending s. 626.231, F.S.; providing for submitting an application for examination on a designee's website; amending s. 626.241, F.S.; revising the scope of the examination for an all-lines adjuster; amending s. 626.251, F.S.; providing for emailing notices of examinations; amending s. 626.281,

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30	F.S.; specifying how many times an applicant may take
31	an examination during a year; amending s. 626.2815,
32	F.S.; revising provisions relating to continuing
33	education requirements; providing that persons on
34	active military duty may seek a waiver; providing for
35	an update course and the contents of such course;
36	deleting requirements relating specifically to certain
37	types of insurance; providing education requirements
38	for bail bond agents and public adjusters; eliminating
39	the continuing education advisory board; amending s.
40	626.292, F.S.; conforming provisions to changes made
41	by the act relating to all-lines adjusters; amending
42	s. 626.311, F.S.; conforming provisions to changes
43	made by the act relating to limited licenses; amending
44	s. 626.321, F.S.; revising provisions relating to
45	limited licenses; prohibiting the future issuance of
46	new limited licenses for motor vehicle physical damage
47	and mechanical breakdown insurance; combining limited
48	licenses relating to credit insurance; specifying
49	events covered by crop hail and multiple-peril crop
50	insurance; revising in-transit and storage personal
51	property insurance to create a limited license for
52	portable electronics insurance; amending s. 626.342,
53	F.S.; clarifying that the prohibition relating to the
54	furnishing of supplies to unlicensed agents applies to
55	all unlicensed agents; amending s. 626.381, F.S.;
56	revising provisions relating to the reporting of
57	administrative actions; amending s. 626.536, F.S.;
58	clarifying requirements for reporting administrative

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actions taken against a licensee; amending s. 626.551, F.S.; shortening the time within which a licensee must report to the department a change in certain information; authorizing the Department of Financial Services to adopt rules relating to notification of a change of address; amending s. 626.621, F.S.; adding failure to comply with child support requirements as grounds for action against a license; amending s. 626.641, F.S.; clarifying provisions relating to the suspension or revocation of a license or appointment; amending s. 626.651, F.S.; revising provisions relating to the suspension or revocation of licenses; amending ss. 626.730 and 626.732, F.S.; revising provisions relating to the purpose of the general lines and personal lines license and certain requirements related to general lines and personal lines agents; conforming provisions to changes made by the act relating to limited licenses; amending s. 626.8411, F.S.; revising requirements and exemptions relating to title insurance agents or agencies; amending s. 626.8418, F.S.; deleting the requirement that a title insurance agency deposit certain securities with the department; creating s. 626.8548, F.S.; defining the term "all-lines adjuster"; amending s. 626.855, F.S.; revising the definition of "independent adjuster"; amending s. 626.856, F.S.; revising the definition of "company employee adjuster"; repealing s. 626.858, F.S., relating to defining "nonresident company employee adjuster";

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88 amending s. 626.8584, F.S.; revising the definition of 89 "nonresident all-lines adjuster"; amending s. 626.863, 90 F.S.; conforming provisions to changes made by the act 91 relating to all-lines adjusters; amending s. 626.864, 92 F.S.; revising provisions relating to adjuster license 93 types; amending s. 626.865, F.S.; requiring an 94 applicant for public adjuster to be licensed as a 95 public adjuster apprentice; amending s. 626.866, F.S.; 96 conforming provisions to changes made by the act relating to all-lines adjusters; repealing s. 626.867, 97 98 F.S., relating to qualifications for company employee 99 adjusters; amending s. 626.869, F.S.; revising 100 provisions relating to an all-lines adjuster license; 101 ceasing the issuance of certain adjuster licenses; 102 revising continuing education requirements; amending 103 s. 626.8697, F.S.; revising provisions relating to the 104 violation of rules resulting in the suspension or revocation of an adjuster's license; amending s. 105 626.872, F.S.; conforming provisions to changes made 106 107 by the act relating to all-lines adjusters; repealing 108 s. 626.873, F.S., relating to licensure for 109 nonresident company employee adjusters; amending s. 626.8734, F.S.; amending provisions relating to 110 nonresident all-lines adjusters; providing for 111 112 verifying an applicant's status through the National 113 Association of Insurance Commissioners' Producer 114 Database; amending ss. 626.8736, 626.874, 626.875, and 115 626.876, F.S.; conforming provisions to changes made 116 by the act relating to all-lines adjusters; amending

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37-00570-12 2012938 146 1. On or before January 30 of each calendar year, each title insurer shall pay an administrative surcharge of \$200.00 147 to the office for each licensed title insurance agency appointed 148 149 by the title insurer and for each title insurer's retail office 150 that has been appointed by the title of the insurer as of on 151 January 1 of that calendar year an administrative surcharge of 152 \$200.00. 153 2. On or before January 30 of each calendar year, each licensed title insurance agency shall remit to the department an 154 administrative surcharge of \$200.00. The administrative 155 156 surcharge may be used solely to defray the costs to the department and office for gathering and evaluating in their 157 examination or audit of title insurance agencies and retail 158 159 offices of title insurers and to gather title insurance data 160 from title insurance agencies and insurers for statistical 161 purposes, which shall to be furnished to and used by the office 162 in its regulation of title insurance. 163 Section 2. Subsection (1) of section 624.505, Florida Statutes, is amended to read: 164 165 624.505 County tax; determination; additional offices; nonresident agents .-166 167 (1) The county tax imposed provided for under s. 624.501 168 for as to an agent shall be paid by each insurer for each agent 169 only for the county where the agent resides, or if the such 170 agent's place of business is not located in the  $\frac{1}{2}$  county where 171 the agent resides other than that of her or his residence, then 172 for the county in which the agent's wherein is located such 173 place of business is located. If an agent maintains an office or

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place of business in more than one county, the tax shall be paid

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for her or him by each such insurer for each county wherein the agent represents such insurer and has a place of business.  $\underline{\text{If}}$  When under this subsection an insurer is paying the required to pay county tax for an agent for a county or counties other than the agent's county of residence, the insurer  $\underline{\text{must}}$  shall designate the county or counties for which the taxes are paid.

Section 3. Subsections (1) and (7) of section 626.015, Florida Statutes, are amended to read:

626.015 Definitions.—As used in this part:

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- (1) "Adjuster" means a public adjuster as defined in s. 626.854, <u>a</u> public adjuster apprentice as defined in s. 626.8541, <u>or an all-lines adjuster as defined in s. 626.8548</u> <u>independent adjuster as defined in s. 626.855</u>, <u>or company employee adjuster as defined in s. 626.856</u>.
- (7) "Home state" means the District of Columbia and any state or territory of the United States in which an insurance agent or adjuster maintains his or her principal place of residence or principal place of business and is licensed to act as an insurance agent or adjuster.

Section 4. Subsections (2) and (3) of section 626.0428, Florida Statutes, are amended to read:

626.0428 Agency personnel powers, duties, and limitations.-

- (2)  $\underline{\text{An}}$  No employee of an agent or agency may  $\underline{\text{not}}$  bind insurance coverage unless licensed and appointed as  $\underline{\text{an}}$  a general lines agent or customer representative.
- (3) An No employee of an agent or agency may  $\underline{\text{not}}$  initiate contact with any person for the purpose of soliciting insurance unless licensed and appointed as  $\underline{\text{an}}$  a general lines agent or customer representative.

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204 Section 5. Subsection (1) and paragraph (b) of subsection 205 (2) of section 626.171, Florida Statutes, are amended to read: 626.171 Application for license as an agent, customer 206 207 representative, adjuster, service representative, managing general agent, or reinsurance intermediary .-208 209 (1) The department may shall not issue a license as agent, 210 customer representative, adjuster, service representative, 211 managing general agent, or reinsurance intermediary to any person except upon written application therefor filed with the 212 department it, meeting the qualifications for the license 213 214 applied for as determined by the department qualification therefor, and payment in advance of all applicable fees. The Any 215 216 such application must shall be made under the oath of the 217 applicant and be signed by the applicant. An applicant may permit a third party to complete, submit, and sign an 219 application on the applicant's behalf, but is responsible for 220 ensuring that the information on the application is true and correct and is accountable for any misstatements or 221 misrepresentations. The department shall accept the uniform 222 223 application for nonresident agent licensing. The department may 224 adopt revised versions of the uniform application by rule. 225 (2) In the application, the applicant shall set forth: 226 (b) A statement indicating the method the applicant used or is using to meet any required prelicensing education, knowledge, 227 228 experience, or instructional requirements for the type of 229 license applied for. Proof that he or she has completed or is in 230 the process of completing any required prelicensing course. 231 However, the application must contain a statement that an

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applicant is not required to disclose his or her race or ethnicity, gender, or native language, that he or she will not be penalized for not doing so, and that the department will use this information exclusively for research and statistical purposes and to improve the quality and fairness of the examinations.

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Section 6. Section 626.191, Florida Statutes, is amended to read:

626.191 Repeated applications.—The failure of an applicant to secure a license upon an application does shall not preclude the applicant from applying again. However as many times as desired, but the department may shall not consider give consideration to or accept any further application by the same applicant individual for a similar license dated or filed within 30 days after subsequent to the date the department denied the last application, except as provided under in s. 626.281.

Section 7. Subsection (2) of section 626.221, Florida Statutes, is amended to read:

626.221 Examination requirement; exemptions.-

- (2) However, an no such examination is not shall be necessary for  $\frac{1}{2}$  any of the following eases:
- (a) An applicant for renewal of appointment as an agent, customer representative, or adjuster, unless the department determines that an examination is necessary to establish the competence or trustworthiness of  $\underline{\text{the}}$  such applicant.
- (b) An applicant for <u>a</u> limited license as agent for <u>travel</u> <u>insurance</u>, <u>motor vehicle rental</u> <u>personal accident insurance</u>, <u>baggage and motor vehicle excess liability insurance</u>, <u>credit</u> <u>life or disability</u> insurance, credit insurance, <u>credit property</u>

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insurance, in-transit and storage personal property insurance, or portable electronics communications equipment property insurance or communication equipment inland marine insurance under s. 326.321.

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- (c) In the discretion of the department, an applicant for reinstatement of license or appointment as an agent, customer representative, company employee adjuster, or independent adjuster whose license has been suspended within  $\underline{\text{the}}$  4 years  $\underline{\text{before}}$  prior to the date of application or written request for reinstatement.
- (d) An applicant who, within  $\underline{\text{the}}$  4 years  $\underline{\text{before}}$  prior to application for license and appointment as an agent, customer representative, or adjuster, was a full-time salaried employee of the department  $\underline{\text{who}}$  and had continuously been such an employee with responsible insurance duties for  $\underline{\text{at least}}$  not less than 2  $\underline{\text{continuous}}$  years and who had been a licensee within  $\underline{\text{the}}$  4 years  $\underline{\text{before}}$  prior to employment by the department with the same class of license as that being applied for.
- (e) An applicant A person who has been licensed as an alllines adjuster and appointed as an independent adjuster or company employee adjuster as to all property, casualty, and surety insurances may be licensed and appointed as a company employee adjuster or independent adjuster, as to these kinds of insurance, without additional written examination if an application for licensure is filed with the department within 48 months following the date of cancellation or expiration of the prior appointment.
- (f) A person who has been licensed as a company employee adjuster or independent adjuster for motor vehicle, property and

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easualty, workers' compensation, and health insurance may be licensed as such an adjuster without additional written examination if his or her application for licensure is filed with the department within 48 months after cancellation or expiration of the prior license.

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 $\underline{\text{(f)}}$  An applicant for  $\underline{a}$  temporary license, except as otherwise provided in this code.

(g) (h) An applicant for a <u>license as a life</u> or health <u>agent license</u> who has received the designation of chartered life underwriter (CLU) from the American College of Life Underwriters and who has been engaged in the insurance business within the past 4 years, except that <u>the applicant such an individual</u> may be examined on pertinent provisions of this code.

 $\underline{\text{(h)}}$  An applicant for license as a general lines agent, customer representative, or adjuster who has received the designation of chartered property and casualty underwriter (CPCU) from the American Institute for Property and Liability Underwriters and  $\underline{\text{who}}$  has been engaged in the insurance business within the past 4 years, except that  $\underline{\text{the applicant}}$   $\underline{\text{such an}}$   $\underline{\text{individual}}$  may be examined on pertinent provisions of this code.

(i)(j) An applicant for license as a customer representative who has earned the designation of Accredited Advisor in Insurance (AAI) from the Insurance Institute of America, the designation of Certified Insurance Counselor (CIC) from the Society of Certified Insurance Service Counselors, the designation of Accredited Customer Service Representative (ACSR) from the Independent Insurance Agents of America, the designation of Certified Professional Service Representative (CPSR) from the National Foundation for Certified Professional

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37-00570-12 2012938 Service Representatives, the designation of Certified Insurance 321 Service Representative (CISR) from the Society of Certified 322 Insurance Service Representatives, or the designation of 323 Certified Insurance Representative (CIR) from the National Association of Christian Catastrophe Insurance Adjusters. Also, 324 325 an applicant for license as a customer representative who has 326 earned an associate degree or bachelor's degree from an 327 accredited college or university and has completed with at least 328 9 academic hours of property and casualty insurance curriculum, 329 or the equivalent, or has earned the designation of Certified 330 Customer Service Representative (CCSR) from the Florida Association of Insurance Agents, or the designation of 331 332 Registered Customer Service Representative (RCSR) from a 333 regionally accredited postsecondary institution in this state, 334 or the designation of Professional Customer Service 335 Representative (PCSR) from the Professional Career Institute, 336 whose curriculum has been approved by the department and which whose curriculum includes comprehensive analysis of basic 337 property and casualty lines of insurance and testing at least 338 339 equal to that of standard department testing for the customer 340 representative license. The department shall adopt rules establishing standards for the approval of curriculum. (j) (k) An applicant for license as a resident or 342 nonresident all-lines an independent or company employee 343 344 adjuster who has the designation of Accredited Claims Adjuster 345 (ACA) from a regionally accredited postsecondary institution in 346 this state, Professional Claims Adjuster (PCA) from the 347 Professional Career Institute, Professional Property Insurance Adjuster (PPIA) from the HurriClaim Training Academy, Certified

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Adjuster (CA) from ALL LINES Training, or Certified Claims Adjuster (CCA) from the Association of Property and Casualty Claims Professionals whose curriculum has been approved by the department and <a href="https://whose-curriculum">whose-curriculum</a> includes comprehensive analysis of basic property and casualty lines of insurance and testing at least equal to that of standard department testing for the all-lines adjuster license. The department shall adopt rules establishing standards for the approval of curriculum.

(k)(1) An applicant qualifying for a license transfer under s.  $626.292_T$  if the applicant:

- 1. Has successfully completed the prelicensing examination requirements in the applicant's previous <u>home</u> state which are substantially equivalent to the examination requirements in this state, as determined by the department;
- 2. Has received the designation of chartered property and casualty underwriter (CPCU) from the American Institute for Property and Liability Underwriters and has been engaged in the insurance business within the past 4 years if applying to transfer a general lines agent license; or
- 3. Has received the designation of chartered life underwriter (CLU) from the American College of Life Underwriters and has been engaged in the insurance business within the past 4 years  $\tau$  if applying to transfer a life or health agent license.

(1) (m) An applicant for a <u>license as a</u> nonresident agent <del>license,</del> if the applicant:

1. Has successfully completed prelicensing examination requirements in the applicant's home state which are substantially equivalent to the examination requirements in this state, as determined by the department, as a requirement for

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37-00570-12 obtaining a resident license in his or her home state; 2. Held a general lines agent license, life agent license, or health agent license before <del>prior to the time</del> a written examination was required; 3. Has received the designation of chartered property and casualty underwriter (CPCU) from the American Institute for Property and Liability Underwriters and has been engaged in the

a nonresident license as a general lines agent; or

4. Has received the designation of chartered life underwriter (CLU) from the American College of Life Underwriters and has been in the insurance business within the past 4 years, if an applicant for a nonresident license as a life agent or health agent.

insurance business within the past 4 years, if an applicant for

Section 8. Subsection (2) of section 626.231, Florida Statutes, is amended to read:

626.231 Eligibility; application for examination.-

- (2) A person required to take an examination for a license may be permitted to take an examination before prior to submitting an application for licensure pursuant to s. 626.171 by submitting an application for examination through the department's Internet website or the website of a person designated by the department to administer the examination. The department may require In the application, the applicant to provide the following information as part of the application shall set forth:
- (a) His or her full name, <u>date of birth</u> age, social security number, residence address, business address, and mailing address.

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(b) The type of license  $\underline{\text{which}}$  that the applicant intends to apply for.

- (c) The name of any required prelicensing course he or she has completed or is in the process of completing.
- (d) The method by which the applicant intends to qualify for the type of license if other than by completing a prelicensing course.
  - (e) The applicant's gender (male or female).
  - (f) The applicant's native language.

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- (g) The highest level of education achieved by the applicant.
- (h) The applicant's race or ethnicity (African American, white, American Indian, Asian, Hispanic, or other).

However, the application <u>form</u> must contain a statement that an applicant is not required to disclose his or her race or ethnicity, gender, or native language, that he or she will not be penalized for not doing so, and that the department will use this information exclusively for research and statistical purposes and to improve the quality and fairness of the examinations.

Section 9. Subsection (6) of section 626.241, Florida Statutes, is amended to read:

626.241 Scope of examination.-

(6) In order to reflect the differences between adjusting claims for an insurer and adjusting claims for an insured, the department shall create an examination for applicants seeking licensure as a public adjuster and a separate examination for applicants seeking licensure as an all-lines a company employee

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adjuster or independent adjuster.
$\underline{\text{(a)}}$ Examinations given applicants for $\underline{a}$ license as an all-
lines adjuster $\underline{\text{must}}$ $\underline{\text{shall}}$ cover adjusting in all lines of
insurance, other than life and annuity; or, in accordance with
the application for the license, the examination may be limited
to adjusting in:
(a) Automobile physical damage insurance;
(b) Property and casualty insurance;
(c) Workers' compensation insurance; or
(d) Health insurance.
$\underline{\text{(b)}}$ An $\underline{\text{No}}$ examination $\underline{\text{for workers'}}$ on $\underline{\text{worker's}}$ compensation
insurance or health insurance $\underline{\text{is not}}$ $\underline{\text{shall be}}$ required for
public adjusters.
Section 10. Subsection (1) of section 626.251, Florida
Statutes, is amended to read:
626.251 Time and place of examination; notice.—
(1) The department $\underline{\prime}$ or a person designated by the
$\operatorname{department}_{\underline{t}}$ shall $\operatorname{\underline{provide}}$ $\operatorname{\underline{mail}}$ $\operatorname{\underline{written}}$ notice of the time and
place of the examination to each applicant for examination and
each applicant for license required to take an examination who
will be eligible to take the examination as of the examination
date. The notice shall be $\underline{ ext{e-mailed}}$ so $\underline{ ext{mailed}}$ , $\underline{ ext{postage prepaid}}_{r}$
and addressed to the applicant at $\underline{\text{the e-mail}}$ his or her address
shown on the application for license or $\underline{\text{examination}}$ $\underline{\text{at such}}$
other address as requested by the applicant in writing filed
with the department prior to the mailing of the notice. Notice
$\underline{\text{is}}$ shall be deemed given when so mailed.
Section 11. Section 626.281, Florida Statutes, is amended
to read:

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626.281 Reexamination .-

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- (1)  $\underline{\text{An}}$  Any applicant for license or applicant for examination who has either:
- (a) Taken an examination and failed to make a passing  $\mbox{grade, or}$
- (b) Failed to appear for the examination or to take or complete the examination at the time and place specified in the notice of the department,

may take additional examinations, after filing with the department or its designee an application for reexamination together with applicable fees. The failure of an applicant to pass an examination, or the failure to appear for the examination, or to take or complete the examination does not preclude the applicant from taking subsequent examinations.

- (2) Applicants may take an examination for a license type up to three times in a 12-month period.
- $\underline{(3)}$  (2) The department may require  $\underline{an}$  any individual whose license as an agent, customer representative, or adjuster has expired or has been suspended to pass an examination  $\underline{before}$  prior to reinstating or relicensing the individual as to any class of license. The examination fee  $\underline{must}$  shall be paid  $\underline{for}$  as to each examination.

Section 12. Section 626.2815, Florida Statutes, is amended to read:

626.2815 Continuing education required; application; exceptions; requirements; penalties.

(1) The purpose of this section is to establish requirements and standards for continuing education courses for

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<u>individuals</u> <u>persons</u> licensed to solicit, or sell, or adjust insurance in the state.

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(2) Except as otherwise provided in this section, the provisions of this section applies apply to individuals persons licensed to engage in the sale of insurance or adjustment of insurance claims in this state for all lines of insurance for which an examination is required for licensing and to each insurer, employer, or appointing entity, including, but not limited to, those created or existing pursuant to s. 627.351. The provisions of This section does shall not apply to an any individual who holds person holding a license for the sale of any line of insurance for which an examination is not required by the laws of this state or who holds a, nor shall the provisions of this section apply to any limited license as the department may exempt by rule. Licensees who are unable to comply with the continuing education requirements due to active duty in the military may submit a written request for a waiver to the department.

(3) (a) Each <u>licensee</u> person subject to the provisions of this section must, except as set forth in paragraphs (b), (c), and (d), complete a minimum of 24 hours of continuing education courses every 2 years in basic or higher-level courses prescribed by this section or in other courses approved by the department.

(a) Each licensee person subject to the provisions of this section must complete, as part of his or her required number of continuing education hours, 3 hours of continuing education, approved by the department, every 2 years on the subject matter of ethics. Each licensed general lines agent and customer

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representative subject to this section must complete, as part of his or her required number of continuing education hours, 1 hour of continuing education, approved by the department, every 2 years on the subject matter of premium discounts available on property insurance policies based on various hurricane mitigation options and the means for obtaining the discounts.

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- (b) A licensee person who has been licensed for a period of 6 or more years must complete 20 hours of continuing education every 2 years in intermediate or advanced-level courses prescribed by this section or in other courses approved by the department.
- (c) A licensee who has been licensed for 25 years or more and is a CLU or a CPCU or has a Bachelor of Science degree in risk management or insurance with evidence of 18 or more semester hours in upper-level insurance-related courses must complete 10 hours of continuing education courses every 2 years in courses prescribed by this section or in other courses approved by the department.
- (d) An individual Any person who holds a license as a customer representative, limited customer representative, title agent, motor vehicle physical damage and mechanical breakdown insurance agent, crop or hail and multiple-peril crop insurance agent, or as an industrial fire insurance or burglary insurance agent and who is not a licensed life or health insurance agent, must shall be required to complete 10 hours of continuing education courses every 2 years.
- (e) An individual Any person who holds a license to solicit or sell life or health insurance and a license to solicit or sell property, casualty, surety, or surplus lines insurance must

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552 complete the continuing education requirements by completing courses in life or health insurance for one-half of the total 553 hours required and courses in property, casualty, surety, or 554 555 surplus lines insurance for one-half of the total hours required. However, a licensee who holds an industrial fire or 556 557 burglary insurance license and who is a licensed life or health 558 agent must shall be required to complete 4 hours of continuing 559 education courses every 2 years related to industrial fire or burglary insurance and the remaining number of hours of 560 continuing education courses required related to life or health 562 insurance.

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(f) Excess hours accumulated during any 2-year compliance period may be carried forward to the next compliance period.

(g) An individual teaching an approved course of instruction or lecturing at an any approved seminar and attending the entire course or seminar qualifies for the same number of classroom hours as would be granted to a person taking and successfully completing such course or seminar. Credit is limited to the number of hours actually taught unless a person attends the entire course or seminar. An individual who is an official of or employed by a governmental entity in this state and serves as a professor, instructor, or other position or office, the duties and responsibilities of which are determined by the department to require monitoring and review of insurance laws or insurance regulations and practices, is exempt from this section.

(4) (f) 1. Except as provided in subparagraph 2., Compliance with continuing education requirements is a condition precedent to the issuance, continuation, reinstatement, or renewal of any

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appointment subject to this section. However:

(a) 2-a. An appointing entity, except one that appoints individuals who are employees or exclusive independent contractors of the appointing entity, may not require, directly or indirectly, as a condition of such appointment or the continuation of such appointment, the taking of an approved course or program by any appointee or potential appointee which that is not of the appointee's choosing.

(b) b. Any entity created or existing pursuant to s. 627.351 may require employees to take training of any type relevant to their employment but may not require appointees who are not employees to take any approved course or program unless the course or program deals solely with the appointing entity's internal procedures or products or with subjects substantially unique to the appointing entity.

(g) A person teaching any approved course of instruction or lecturing at any approved seminar and attending the entire course or seminar shall qualify for the same number of classroom hours as would be granted to a person taking and successfully completing such course, seminar, or program. Credit shall be limited to the number of hours actually taught unless a person attends the entire course or seminar. Any person who is an official of or employed by any governmental entity in this state and serves as a professor, instructor, or in any other position or office the duties and responsibilities of which are determined by the department to require monitoring and review of insurance laws or insurance regulations and practices shall be exempt from this section.

(h) Excess classroom hours accumulated during any

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610 compliance period may be carried forward to the next compliance
611 period.

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(5) (i) For good cause shown, the department may grant an extension of time during which the requirements of imposed by this section may be completed, but such extension of time may not exceed 1 year.

(6) (i) A nonresident licensee who must complete continuing education requirements in his or her home state may use the home state requirements to also meet this state's continuing education requirements as well, if the licensee's resident's home state recognizes reciprocity with this state's continuing education requirements. A nonresident licensee whose home state does not have a continuing education requirement but is licensed for the same class of business in another state that has which does have a continuing education requirement may comply with this section by furnishing proof of compliance with the other state's requirement if that state has a reciprocal agreement with this state relative to continuing education. A nonresident licensee whose home state does not have such continuing education requirements, and who is not licensed as a nonresident licensee agent in a state that has continuing education requirements and reciprocates with this state, must meet the continuing education requirements of this state.

(k) Any person who holds a license to solicit or sell life insurance in this state must complete a minimum of 3 hours in continuing education, approved by the department, on the subject of suitability in annuity and life insurance transactions. This requirement does not apply to an agent who does not have any active life insurance or annuity contracts. In applying this

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exemption, the department may require the filing of a certification attesting that the agent has not sold life insurance or annuities during the continuing education compliance cycle in question and does not have any active life insurance or annuity contracts. A licensee may use the hours obtained under this paragraph to satisfy the requirement for continuing education in ethics under paragraph (a).

- (7)-(4) The following courses may be completed in order to meet the elective continuing education course requirements:
- (a) Any part of the Life Underwriter Training Council Life Course Curriculum: 24 hours; Health Course: 12 hours.
- (b) Any part of the American College "CLU" diploma curriculum: 24 hours.
- (c) Any part of the Insurance Institute of America's program in general insurance: 12 hours.
- (d) Any part of the American Institute for Property and Liability Underwriters' Chartered Property Casualty Underwriter (CPCU) professional designation program: 24 hours.
- (e) Any part of the Certified Insurance Counselor program:  $21\ \mathrm{hours}$ .
- (f) Any part of the Accredited Advisor in Insurance: 21 hours.
- (g) In the case of title agents, completion of the Certified Land Closer (CLC) professional designation program and receipt of the designation: 24 hours.
- (h) In the case of title agents, completion of the Certified Land Searcher (CLS) professional designation program and receipt of the designation: 24 hours.
  - (i) Any insurance-related course that which is approved by

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the department and taught by an accredited college or university per credit hour granted: 12 hours.

- (j) Any course, including courses relating to agency management or errors and omissions, developed or sponsored by an any authorized insurer or recognized agents' association or insurance trade association or an any independent study program of instruction, subject to approval by the department, qualifies for the equivalency of the number of classroom hours assigned thereto by the department. However, unless otherwise provided in this section, continuing education hours may not be credited toward meeting the requirements of this section unless the course is provided by classroom instruction or results in a monitored examination. A monitored examination is not required for:
- 1. An independent study program of instruction presented through interactive, online technology that the department determines has sufficient internal testing to validate the student's full comprehension of the materials presented; or
- 2. An independent study program of instruction presented on paper or in printed material which that imposes a final closed book examination that meets the requirements of the department's rule for self-study courses. The examination may be taken without a proctor if provided the student presents to the provider a sworn affidavit certifying that the student did not consult any written materials or receive outside assistance of any kind or from any person, directly or indirectly, while taking the examination. If the student is an employee of an agency or corporate entity, the student's supervisor or a manager or owner of the agency or corporate entity must also

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sign the sworn affidavit. If the student is self-employed, a sole proprietor, or a partner, or if the examination is administered online, the sworn affidavit must also be signed by a disinterested third party. The sworn affidavit must be received by the approved provider  $\underline{\text{before}}$   $\underline{\text{prior}}$  to reporting continuing education credits to the department.

(8) (k) Each person or entity sponsoring a course for continuing education credit must furnish, within 15 30 days after completion of the course, in a form satisfactory to the department or its designee, a written and certified roster showing the name and license number of all persons successfully completing such course and requesting credit, accompanied by the required fee.

(9) (5) The department may immediately terminate or shall refuse to renew the appointment of an any agent or adjuster who has been notified by the department that who has not had his or her continuing education requirements have not been certified, unless the agent or adjuster has been granted an extension or waiver by the department. The department may not issue a new appointment of the same or similar type, with any insurer, to a licensee an agent who was denied a renewal appointment for failing failure to complete continuing education as required until the licensee agent completes his or her continuing education requirement.

(6) (a) There is created an 11 member continuing education advisory board to be appointed by the Chief Financial Officer. Appointments shall be for terms of 4 years. The purpose of the board is to advise the department in determining standards by which courses may be evaluated and categorized as basic,

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726	intermediate, or advanced. The board shall submit
727	recommendations to the department of changes needed in such
728	criteria not less frequently than every 2 years. The department
729	shall require all approved course providers to submit courses
730	for approval to the department using the criteria. All
731	materials, brochures, and advertisements related to the approved
732	courses must specify the level assigned to the course.
733	(b) The board members shall be appointed as follows:
734	1. Seven members representing agents of which at least one
735	must be a representative from each of the following
736	organizations: the Florida Association of Insurance Agents; the
737	Florida Association of Insurance and Financial Advisors; the
738	Professional Insurance Agents of Florida, Inc.; the Florida
739	Association of Health Underwriters; the Specialty Agents'
740	Association; the Latin American Agents' Association; and the
741	National Association of Insurance Women. Such board members must
742	possess at least a bachelor's degree or higher from an
743	accredited college or university with major coursework in
744	insurance, risk management, or education or possess the
745	designation of CLU, CPCU, CHFC, CFP, AAI, or CIC. In addition,
746	each member must possess 5 years of classroom instruction
747	experience or 5 years of experience in the development or design
748	of educational programs or 10 years of experience as a licensed
749	resident agent. Each organization may submit to the department a
750	list of recommendations for appointment. If one organization
751	does not submit a list of recommendations, the Chief Financial
752	Officer may select more than one recommended person from a list
753	submitted by other eligible organizations.
754	2. Two members representing insurance companies at least

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one of whom must represent a Florida Domestic Company and one of whom must represent the Florida Insurance Council. Such board members must be employed within the training department of the insurance company. At least one such member must be a member of the Society of Insurance Trainers and Educators.

- 3. One member representing the general public who is not directly employed in the insurance industry. Such board member must possess a minimum of a bachelor's degree or higher from an accredited college or university with major coursework in insurance, risk management, training, or education.
- 4. One member, appointed by the Chief Financial Officer, who represents the department.
- (c) The members of the board shall serve at the pleasure of the Chief Financial Officer. Each board member shall be entitled to reimbursement for expenses pursuant to s. 112.061. The board shall designate one member as chair. The board shall meet at the call of the chair or the Chief Financial Officer.
- (10)(7) The department may contract services relative to the administration of the continuing education program to a private entity. The contract shall be procured as a contract for a contractual service pursuant to s. 287.057.
- Section 13. Effective October 1, 2014, subsection (3) of section 626.2815, Florida Statutes, as amended by this act, is amended to read:

626.2815 Continuing education requirements.-

(3) Each licensee subject to this section must, except as set forth in paragraphs (b), (c), and (d), complete a 7-hour update course every 2 years which is specific to the license held by the licensee. The course must be developed and offered

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37-00570-12 by providers and approved by the department. The content of the course must address all lines of insurance for which examination and license is required and include the following subject areas: insurance law updates, ethics for insurance professionals, disciplinary trends and case studies, industry trends, determining suitability of products and services, and other similar insurance-related topics the department determines are relevant to legally and ethically carrying out the responsibilities of the license granted. A licensee who holds multiple insurance licenses must complete an update course that is specific to at least one of the licenses held. Except as otherwise specified, any remaining required hours of continuing education are elective and may consist of any continuing education course approved by the department or under this section minimum of 24 hours of continuing education courses every 2 years in basic or higher-level courses prescribed by this section or in other courses approved by the department. (a) Except as provided in paragraphs (b), (c), (d), (e),

(a) Except as provided in paragraphs (b), (c), (d), (e), and (f), each licensee must also complete 17 3 hours of elective continuing education courses, approved by the department, every 2 years on the subject matter of ethics. Each licensed general lines agent and customer representative must complete 1 hour of continuing education, approved by the department, every 2 years on the subject matter of premium discounts available on property insurance policies based on various hurricane mitigation options and the means for obtaining the discounts.

(b) A licensee who has been licensed for 6 or more years must also complete a minimum of 13  $\frac{20}{9}$  hours of elective continuing education every 2 years in intermediate or advanced-

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level courses prescribed by this section or in other courses approved by the department.

- (c) A licensee who has been licensed for 25 years or more and is a CLU or a CPCU or has a Bachelor of Science degree in risk management or insurance with evidence of 18 or more semester hours in <a href="https://www.upper-level">upper-level</a> insurance-related courses must also complete a minimum of 3 10 hours of elective continuing education courses every 2 years in courses prescribed by this section or in other courses approved by the department.
- (d) An individual who holds a license as a customer representative, limited customer representative, title agent, motor vehicle physical damage and mechanical breakdown insurance agent, crop or hail and multiple-peril crop insurance agent, or an industrial fire insurance or burglary insurance agent and who is not a licensed life or health agent, must also complete a minimum of 3  $\pm 0$  hours of continuing education courses every two years.

(c) An individual who holds a license to solicit or sell life or health insurance and a license to solicit or sell property, casualty, surety, or surplus lines insurance must complete courses in life or health insurance for one-half of the total hours required and courses in property, casualty, surety, or surplus lines insurance for one-half of the total hours required. However, a licensee who holds an industrial fire or burglary insurance license and who is a licensed life or health agent must complete 4 hours of continuing education courses every 2 years related to industrial fire or burglary insurance and the remaining number of hours of continuing education courses related to life or health insurance.

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842	(e) An individual subject to chapter 648 must complete the
843	7-hour update course and a minimum of 7 hours of elective
844	continuing education courses every 2 years.
845	(f) Elective continuing education courses for public
846	adjusters must be specifically designed for public adjusters and
847	approved by the department. Notwithstanding this subsection,
848	public adjusters for workers' compensation insurance or health
849	insurance are not required to take continuing education courses
850	pursuant to this section.
851	(g) (f) Excess hours accumulated during any 2-year
852	compliance period may be carried forward to the next compliance
853	period.
854	(h)(g) An individual teaching an approved course of
855	instruction or lecturing at an any approved seminar and
856	attending the entire course or seminar qualifies for the same
857	number of classroom hours as would be granted to a person taking
858	and successfully completing such course or seminar. Credit is
859	limited to the number of hours actually taught unless a person
860	attends the entire course or seminar. An individual who is an
861	official of or employed by a governmental entity in this state
862	and serves as a professor, instructor, or other position or
863	office, the duties and responsibilities of which are determined
864	by the department to require monitoring and review of insurance
865	laws or insurance regulations and practices, is exempt from this
866	section.
867	Section 14. Subsections (1) and (2) of section 626.292,
868	Florida Statutes, are amended to read:
869	626.292 Transfer of license from another state
870	(1) An Any individual licensed in good standing in another

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state may apply to the department to have the license transferred to this state to obtain a Florida resident agent  $\underline{\text{or}}$  all-lines adjuster license for the same lines of authority covered by the license in the other state.

(2) To qualify for a license transfer, an individual applicant must meet the following requirements:

- (a) The individual  $\underline{\text{must}}$   $\underline{\text{shall}}$  become a resident of this state.
- (b) The individual  $\underline{must}$  shall have been licensed in another state for a minimum of 1 year immediately preceding the date the individual became a resident of this state.
- (c) The individual  $\underline{must}$  shall submit a completed application for this state which is received by the department within 90 days after the date the individual became a resident of this state, along with payment of the applicable fees set forth in s. 624.501 and submission of the following documents:
- 1. A certification issued by the appropriate official of the applicant's home state identifying the type of license and lines of authority under the license and stating that, at the time the license from the home state was canceled, the applicant was in good standing in that state or that the state's Producer Database records, maintained by the National Association of Insurance Commissioners, its affiliates, or subsidiaries, indicate that the agent or all-lines adjuster is or was licensed in good standing for the line of authority requested.
- 2. A set of the  $\frac{individual}{individual}$  applicant's fingerprints in accordance with s. 626.171(4).
- (d) The individual  $\underline{must}$  shall satisfy prelicensing education requirements in this state, unless the completion of

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900	prelicensing education requirements was a prerequisite for
901	licensure in the other state and the prelicensing education
902	requirements in the other state are substantially equivalent to
903	the prelicensing requirements of this state as determined by the
904	department. This paragraph does not apply to all-lines
905	adjusters.
906	(e) The individual $\underline{\text{must}}$ $\underline{\text{shall}}$ satisfy the examination
907	requirement under s. 626.221, unless exempted exempt thereunder.
908	Section 15. Subsections (2) and (3) of section 626.311,
909	Florida Statutes, are amended to read:
910	626.311 Scope of license.—
911	(2) Except with respect as to a limited license as a credit
912	life or disability insurance agent, the license of a life agent
913	<pre>covers shall cover all classes of life insurance business.</pre>
914	(3) Except with respect as to a limited license as a $\underline{\text{travel}}$
915	personal accident insurance agent, the license of a health agent
916	$\underline{\text{covers}}$ shall cover all kinds of health insurance; and $\underline{\text{such}}$ no
917	license $\underline{\text{may not}}$ $\underline{\text{shall}}$ be $\underline{\text{issued}}$ limited to a particular class of
918	health insurance.
919	Section 16. Subsections (1) and (4) of section 626.321,
920	Florida Statutes, are amended to read:
921	626.321 Limited licenses
922	(1) The department shall issue to a qualified $\underline{applicant}$
923	individual, or a qualified individual or entity under paragraphs
924	$\frac{\text{(c), (d), (e), and (i),}}{\text{a license as agent authorized to}}$
925	transact a limited class of business in any of the following
926	categories of limited lines insurance:
927	(a) Motor vehicle physical damage and mechanical breakdown
928	insuranceLicense covering insurance against only the loss of

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37-00570-12 2012938 or damage to a any motor vehicle that which is designed for use upon a highway, including trailers and semitrailers designed for use with such vehicles. Such license also covers insurance against the failure of an original or replacement part to perform any function for which it was designed. The applicant for such a license shall pass a written examination covering motor vehicle physical damage insurance and mechanical breakdown insurance. A licensee under this paragraph may not No individual while so licensed shall hold a license as an agent for as to any other or additional kind or class of insurance coverage except as to a limited license for credit insurance life and disability insurances as provided in paragraph (e). Effective October 1, 2012, all licensees holding such limited license and appointment may renew the license and appointment, but no new or additional licenses may be issued pursuant to this paragraph, and a licensee whose limited license under this paragraph has been terminated, suspended, or revoked may not have such license reinstated.

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- (b) Industrial fire insurance or burglary insurance.—
  License covering only industrial fire insurance or burglary insurance. The applicant for such a license must shall pass a written examination covering such insurance. A licensee under this paragraph may not No individual while so licensed shall hold a license as an agent for as to any other or additional kind or class of insurance coverage except for as to life insurance and health insurance insurances.
- (c) Travel insurance.—License covering only policies and certificates of travel insurance, which are subject to review by the office under s. 624.605(1)(q). Policies and certificates of

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958	travel insurance may provide coverage for risks incidental to
959	travel, planned travel, or accommodations while traveling,
960	including, but not limited to, accidental death and
961	dismemberment of a traveler; trip cancellation, interruption, or
962	delay; loss of or damage to personal effects or travel
963	documents; baggage delay; emergency medical travel or evacuation
964	of a traveler; or medical, surgical, and hospital expenses
965	related to an illness or emergency of a traveler. Any Such
966	policy or certificate may be issued for terms longer than 60
967	days, but each policy or certificate, other than a policy or
968	certificate providing coverage for air ambulatory services only,
969	each policy or certificate must be limited to coverage for
970	travel or use of accommodations of no longer than 60 days. The
971	license may be issued only:
972	1. To a full-time salaried employee of a common carrier or
973	a full-time salaried employee or owner of a transportation
974	ticket agency and may authorize the sale of such ticket policies
975	only in connection with the sale of transportation tickets, or
976	to the full-time salaried employee of such an agent. No Such

2. To an entity or individual that is:

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trip.

a. The developer of a timeshare plan that is the subject of an approved public offering statement under chapter 721;

policy may not shall be for a duration of more than 48 hours or

more than for the duration of a specified one-way trip or round

- b. An exchange company operating an exchange program approved under chapter 721;
- c. A managing entity operating a timeshare plan approved under chapter 721;

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d. A seller of travel as defined in chapter 559; or

e. A subsidiary or affiliate of any of the entities described in sub-subparagraphs a.-d.

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A licensee shall require each employee who offers policies or certificates under this subparagraph to receive initial training from a general lines agent or an insurer authorized under chapter 624 to transact insurance within this state. For an entity applying for a license as a travel insurance agent, the fingerprinting requirement of this section applies only to the president, secretary, and treasurer and to any other officer or person who directs or controls the travel insurance operations of the entity.

- (d) Motor vehicle rental insurance.-
- 1. License covering only insurance of the risks set forth in this paragraph when offered, sold, or solicited with and incidental to the rental or lease of a motor vehicle and which applies only to the motor vehicle that is the subject of the lease or rental agreement and the occupants of the motor vehicle:
- a. Excess motor vehicle liability insurance providing coverage in excess of the standard liability limits provided by the lessor in the lessor's lease to a person renting or leasing a motor vehicle from the licensee's employer for liability arising in connection with the negligent operation of the leased or rented motor vehicle.
- b. Insurance covering the liability of the lessee to the lessor for damage to the leased or rented motor vehicle.
  - c. Insurance covering the loss of or damage to baggage,

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1016 personal effects, or travel documents of a person renting or leasing a motor vehicle.

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- d. Insurance covering accidental personal injury or death of the lessee and any passenger who is riding or driving with the covered lessee in the leased or rented motor vehicle.
- 1021 2. Insurance under a motor vehicle rental insurance license 1022 may be issued only if the lease or rental agreement is for no 1023 more than 60 days, the lessee is not provided coverage for more 1024 than 60 consecutive days per lease period, and the lessee is 1025 given written notice that his or her personal insurance policy 1026 providing coverage on an owned motor vehicle may provide 1027 coverage of such risks and that the purchase of the insurance is 1028 not required in connection with the lease or rental of a motor 1029 vehicle. If the lease is extended beyond 60 days, the coverage 1030 may be extended one time only for a period not to exceed an 1031 additional 60 days. Insurance may be provided to the lessee as 1032 an additional insured on a policy issued to the licensee's employer. 1033
  - 3. The license may be issued only to the full-time salaried employee of a licensed general lines agent or to a business entity that offers motor vehicles for rent or lease if insurance sales activities authorized by the license are in connection with and incidental to the rental or lease of a motor vehicle.
  - a. A license issued to a business entity that offers motor vehicles for rent or lease encompasses shall encompass each office, branch office, or place of business making use of the entity's business name in order to offer, solicit, and sell insurance pursuant to this paragraph.
    - b. The application for licensure must list the name,

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address, and phone number for each office, branch office, or place of business that is to be covered by the license. The licensee shall notify the department of the name, address, and phone number of any new location that is to be covered by the license before the new office, branch office, or place of business engages in the sale of insurance pursuant to this paragraph. The licensee <u>must shall</u> notify the department within 30 days after closing or terminating an office, branch office, or place of business. Upon receipt of the notice, the department shall delete the office, branch office, or place of business from the license.

- c. A licensed and appointed entity is directly responsible and accountable for all acts of the licensee's employees.
- (e) Credit <del>life or disability</del> insurance.—License covering only credit life, credit or disability insurance, credit property, credit unemployment, involuntary unemployment, mortgage life, mortgage guaranty, mortgage disability, guaranteed automobile protection (GAP) insurance, and any other form of insurance offered in connection with an extension of credit which is limited to partially or wholly extinguishing a credit obligation that the department determines should be designated a form of limited line credit insurance. Effective October 1, 2012, all valid licenses held by persons for any of the lines of insurance listed in this paragraph shall be converted to a credit insurance license. Licensees who wish to obtain a new license reflecting such change must request a duplicate license and pay a \$5 fee as specified in s. 624.501(15). The license may be issued only to an individual employed by a life or health insurer as an officer or other

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1074	salaried or commissioned representative, to an individual
1075	employed by or associated with a lending or financial
1076	institution or creditor, or to a lending or financial
1077	institution or creditor, and may authorize the sale of such
1078	insurance only with respect to borrowers or debtors of such
1079	lending or financing institution or creditor. However, only the
1080	individual or entity whose tax identification number is used in
1081	receiving or is credited with receiving the commission from the
1082	sale of such insurance shall be the licensed agent of the
1083	insurer. No individual while so licensed shall hold a license as
1084	an agent as to any other or additional kind or class of life or
1085	health insurance coverage. An entity holding a limited license
1086	under this paragraph is also authorized to sell credit insurance
1087	and credit property insurance.
1088	(f) Credit insuranceLicense covering only credit
1089	insurance, as such insurance is defined in s. 624.605(1)(i), and
1090	no individual or entity so licensed shall, during the same
1091	period, hold a license as an agent as to any other or additional
1092	kind of life or health insurance with the exception of credit
1093	life or disability insurance as defined in paragraph (e). The
1094	same licensing provisions as outlined in paragraph (e) apply to
1095	entities licensed as credit insurance agents under this
1096	<del>paragraph.</del>
1097	(g) Credit property insurance.—A license covering only
1098	credit property insurance may be issued to any individual except
1099	an individual employed by or associated with a financial
1100	institution as defined in s. 655.005 and authorized to sell such
1101	insurance only with respect to a borrower or debtor, not to
1102	exceed the amount of the loan.

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(f) (h) Crop hail and multiple-peril crop insurance.-License for insurance covering crops subject to unfavorable weather conditions, fire or lightening, flood, hail, insect infestation, disease, or other yield-reducing conditions or perils which is provided by the private insurance market, or which is subsidized by the Federal Group Insurance Corporation including multi-peril crop insurance only crop hail and multiple-peril crop insurance. Notwithstanding any other provision of law, the limited license may be issued to a bona fide salaried employee of an association chartered under the Farm Credit Act of 1971, 12 U.S.C. ss. 2001 et seg., who satisfactorily completes the examination prescribed by the department pursuant to s. 626.241(5). The limited agent must be appointed by, and his or her limited license requested by, a licensed general lines agent. All business transacted by the limited agent must be on shall be in behalf of, in the name of, and countersigned by the agent by whom he or she is appointed. Sections 626.561 and 626.748, relating to records, apply to all business written pursuant to this section. The limited licensee may be appointed by and licensed for only one general lines agent or agency.

(g) (i) In-transit and storage personal property insurance; communications equipment property insurance, communications equipment inland marine insurance, and communications equipment service warranty agreement sales.—

1. A License <u>for insurance</u> covering only the insurance of personal property not held for resale, covering the risks of transportation or storage in rented or leased motor vehicles, trailers, or self-service storage facilities, as the latter are defined in s. 83.803. Such license, may be issued, without

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1132	examination, only to employees or authorized representatives of
1133	lessors who rent or lease motor vehicles, trailers, or self-
1134	service storage facilities and who are authorized by an insurer
1135	to issue certificates or other evidences of insurance to lessees
1136	of such motor vehicles, trailers, or self-service storage
1137	facilities under an insurance policy issued to the lessor. A
1138	person licensed under this paragraph $\underline{\text{must}}$ $\underline{\text{shall}}$ give a
1139	prospective purchaser of in-transit or storage personal property
1140	insurance written notice that his or her homeowner's policy may
1141	provide coverage for the loss of personal property and that the
1142	purchase of such insurance is not required under the lease
1143	terms.
1144	2. A license covering only communications equipment, for
1145	the loss, theft, mechanical failure, malfunction of or damage
1146	to, communications equipment. The license may be issued only to:
1147	a. Employees or authorized representatives of a licensed
1148	<pre>general lines agent;</pre>
1149	b. The lead business location of a retail vendor of
1150	communications equipment and its branch locations; or
1151	c. Employees, agents, or authorized representatives of a
1152	retail vendor of communications equipment.
1153	
1154	The license authorizes the sale of such policies, or
1155	certificates under a group master policy, only with respect to
1156	the sale of, or provision of communications service for,
1157	communications equipment. A general lines agent is not required
1158	to obtain a license under this subparagraph to offer or sell
1159	communications equipment property insurance or communication
1160	equipment inland marine insurance. The license also authorizes

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37-00570-12 2012938 1161 sales of service warranty agreements covering only 1162 communications equipment to the same extent as if licensed under 1163 s. 634.419 or s. 634.420. The provisions of this chapter 1164 requiring submission of fingerprints do not apply to 1165 communications equipment licenses issued to qualified entities 1166 under this subparagraph. Licensees offering policies under this 1167 subparagraph must receive initial training from, and have a 1168 contractual relationship with, a general lines agent. For the 1169 purposes of this subparagraph, the term "communications 1170 equipment" means handsets, pagers, personal digital assistants, 1171 portable computers, automatic answering devices, and other 1172 devices or accessories used to originate or receive 1173 communications signals or service, and includes services related 1174 to the use of such devices, such as consumer access to a 1175 wireless network; however, the term does not include 1176 telecommunications switching equipment, transmission wires, cell 1177 site transceiver equipment, or other equipment and systems used by telecommunications companies to provide telecommunications 1178 1179 service to consumers. A branch location of a retail vendor of communications equipment licensed pursuant to paragraph (2) (b) 1180 1181 may, in lieu of obtaining an appointment from an insurer or 1182 warranty association as provided in paragraph (2)(c), obtain a 1183 single appointment from the associated lead business location 1184 licensee licensed under paragraph (2) (a) and pay the prescribed 1185 appointment fee under s. 624.501 provided the lead business 1186 location has a single appointment from each insurer or warranty 1187 association represented and such appointment provides that it 1188 applies to the lead business location and all of its branch 1189 locations. Any branch location individually appointed by an

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1190	insurer under paragraph (2)(c) prior to January 1, 2006, may
1191	replace its appointments with an appointment from its lead
1192	location at no charge. Branch location appointments shall be
1193	renewed on the first annual anniversary of licensure of the lead
1194	business location occurring more than 24 months after the
1195	initial appointment date and every 24 months thereafter.
1196	Notwithstanding s. 624.501, after July 1, 2006, the renewal fee
1197	applicable to such branch location appointments shall be \$30 per
1198	appointment.
1199	(h) Portable electronics insurance.—License for property
1200	insurance or inland marine insurance that covers only loss,
1201	theft, mechanical failure, malfunction, or damage for portable
1202	electronics.
1203	1. The license may be issued only to:
1204	a. Employees or authorized representatives of a licensed
1205	<pre>general lines agent; or</pre>
1206	b. The lead business location of a retail vendor that sells
1207	portable electronics insurance. The lead business location must
1208	have a contractual relationship with a general lines agent.
1209	2. Employees or authorized representatives of a licensee
1210	under subparagraph 1. may sell or offer for sale portable
1211	electronics coverage without being subject to licensure as an
1212	<pre>insurance agent if:</pre>
1213	a. Such insurance is sold or offered for sale at a licensed
1214	location or at one of the licensee's branch locations if the
1215	branch location is appointed by the licensed lead business
1216	location or its appointing insurers;
1217	b. The insurer issuing the insurance directly supervises or
1218	appoints a general lines agent to supervise the sale of such

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1219	insurance, including the development of a training program for
1220	the employees and authorized representatives of vendors that are
1221	directly engaged in the activity of selling or offering the
1222	insurance; and
1223	c. At each location where the insurance is offered,
1224	brochures or other written materials that provide the
1225	information required by this subparagraph are made available to
1226	all prospective customers. The brochures or written materials
1227	may include information regarding portable electronics
1228	insurance, service warranty agreements, or other incidental
1229	services or benefits offered by a licensee.
1230	3. Individuals not licensed to sell portable electronics
1231	insurance may not be paid commissions based on the sale of such
1232	coverage. However, a licensee who uses a compensation plan for
1233	employees and authorized representatives which includes
1234	supplemental compensation for the sale of noninsurance products,
1235	in addition to a regular salary or hourly wages, may include
1236	incidental compensation for the sale of portable electronics
1237	insurance as a component of the overall compensation plan.
1238	4. Brochures or other written materials related to portable
1239	electronics insurance must:
1240	a. Disclose that such insurance may duplicate coverage
1241	already provided by a customer's homeowners' insurance policy,
1242	renters' insurance policy, or other source of coverage;
1243	b. State that enrollment in insurance coverage is not
1244	required in order to purchase or lease portable electronics or
1245	services;
1246	c. Summarize the material terms of the insurance coverage,
1247	including the identity of the insurer, the identity of the

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1248	supervising entity, the amount of any applicable deductible and
1249	how it is to be paid, the benefits of coverage, and key terms
1250	and conditions of coverage, such as whether portable electronics
1251	may be repaired or replaced with similar make and model
1252	reconditioned or nonoriginal manufacturer parts or equipment;
1253	d. Summarize the process for filing a claim, including a
1254	description of how to return portable electronics and the
1255	maximum fee applicable if the customer fails to comply with
1256	equipment return requirements; and
1257	e. State that an enrolled customer may cancel coverage at
1258	any time and that the person paying the premium will receive $\underline{a}$
1259	refund of any unearned premium.
1260	$\underline{5.}$ A licensed and appointed general lines agent is not
1261	required to obtain a portable electronics insurance license to
1262	offer or sell portable electronics insurance at locations
1263	already licensed as an insurance agency, but may apply for a
1264	portable electronics insurance license for branch locations not
1265	otherwise licensed to sell insurance.
1266	6. A portable electronics license authorizes the sale of
1267	individual policies or certificates under a group or master
1268	insurance policy. The license also authorizes the sale of
1269	service warranty agreements covering only portable electronics
1270	to the same extent as if licensed under s. 634.419 or s.
1271	<u>634.420.</u>
1272	$\overline{\ \ }$ A licensee may bill and collect the premium for the
1273	<pre>purchase of portable electronics insurance provided that:</pre>
1274	a. If the insurance is included with the purchase or lease
1275	of portable electronics or related services, the licensee
1276	clearly and conspicuously discloses that insurance coverage is

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included with the purchase. Disclosure of the dollar amount of the premium for the insurance must be made on the customer's bill and in any marketing materials made available at the point of sale. If the insurance is not included, the charge to the customer for the insurance must be separately itemized on the customer's bill.

- b. Premiums are incidental to other fees collected, are maintained in a manner that is readily identifiable, and are accounted for and remitted to the insurer or supervising entity within 60 days of receipt. Licensees are not required to maintain such funds in a segregated account.
- c. All funds received by a licensee from an enrolled customer for the sale of the insurance are considered funds held in trust by the licensee in a fiduciary capacity for the benefit of the insurer. Licensees may receive compensation for billing and collection services.
- 8. Notwithstanding any other provision of law, the terms for the termination or modification of coverage under a policy of portable electronics insurance are those set forth in the policy.
- 9. Notice or correspondence required by the policy, or otherwise required by law, may be provided by electronic means if the insurer or licensee maintains proof that the notice or correspondence was sent. Such notice or correspondence may be sent on behalf of the insurer or licensee by the general lines agent appointed by the insurer to supervise the administration of the program. For purposes of this subparagraph, an enrolled customer's provision of an electronic mail address to the insurer or licensee is deemed to be consent to receive notices

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1306	and correspondence by electronic means if a conspicuously
1307	located disclosure is provided to the customer indicating the
1308	same.
1309	10. The provisions of this chapter requiring submission of
1310	fingerprints do not apply to licenses issued to qualified
1311	entities under this paragraph.
1312	11. A branch location that sells portable electronics
1313	insurance may, in lieu of obtaining an appointment from an
1314	insurer or warranty association, obtain a single appointment
1315	from the associated lead business location licensee and pay the
1316	prescribed appointment fee under s. 624.501 if the lead business
1317	location has a single appointment from each insurer or warranty
1318	association represented and such appointment applies to the lead
1319	business location and all of its branch locations. Branch
1320	location appointments shall be renewed on the first annual
1321	anniversary of licensure of the lead business location occurring
1322	more than 24 months after the initial appointment date and every
1323	24 months thereafter. Notwithstanding s. 624.501, the renewal
1324	fee applicable to such branch location appointments is \$30 per
1325	appointment.
1326	12. For purposes of this paragraph:
1327	a. "Branch location" means any physical location in this
1328	state at which a licensee offers its products or services for
1329	sale.
1330	b. "Portable electronics" means personal, self-contained,
1331	easily carried by an individual, battery-operated electronic
1332	communication, viewing, listening, recording, gaming, computing
1333	or global positioning devices, including cell or satellite
1334	phones, pagers, personal global positioning satellite units,

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portable computers, portable audio listening, video viewing or recording devices, digital cameras, video camcorders, portable gaming systems, docking stations, automatic answering devices, and other similar devices and their accessories, and service related to the use of such devices.

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- c. "Portable electronics transaction" means the sale or lease of portable electronics or a related service, including portable electronics insurance.
- (4) Except as otherwise expressly provided, a person applying for or holding a limited license is shall be subject to the same applicable requirements and responsibilities that as apply to general lines agents in general, if licensed as to motor vehicle physical damage and mechanical breakdown insurance, eredit property insurance, industrial fire insurance or burglary insurance, motor vehicle rental insurance, credit insurance, crop hail and multiple-peril crop insurance, intransit and storage personal property insurance, or portable electronics insurance communications equipment property insurance or communications equipment inland marine insurance, baggage and motor vehicle excess liability insurance, or credit insurance; or as apply to life agents or health agents in general, as applicable the case may be, if licensed as to travel personal accident insurance or credit life or credit disability insurance.

Section 17. Section 626.342, Florida Statutes, is amended to read:

626.342 Furnishing supplies to unlicensed <del>life, health, or general lines</del> agent prohibited; civil liability.—

(1) An insurer, a managing general agent, an insurance

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1364	agency, or an agent, directly or through $\underline{a}$ $\underline{a}$ representative,
1365	may not furnish to $\underline{an}$ $\underline{any}$ agent any blank forms, applications,
1366	stationery, or other supplies to be used in soliciting,
1367	negotiating, or effecting contracts of insurance on its behalf
1368	unless such blank forms, applications, stationery, or other
1369	supplies relate to a class of business $\underline{\text{for}}$ with respect to which
1370	the agent is licensed and appointed, whether for that insurer or
1371	another insurer.
1372	(2) $\underline{\text{An}}$ $\underline{\text{Any}}$ insurer, general agent, insurance agency, or
1373	agent who furnishes any of the supplies specified in subsection
1374	(1) to $\underline{an}$ any agent or prospective agent not appointed to
1375	represent the insurer and who accepts from or writes any
1376	insurance business for such agent or agency is subject to civil
1377	liability to $\underline{\mathtt{an}}$ any insured of such insurer to the same extent
1378	and $\frac{1}{2}$ the same manner as if such agent or prospective agent had
1379	been appointed or authorized by the insurer or such agent to act
1380	$\underline{\text{on}}$ in its or his or her behalf. The provisions of this
1381	subsection do not apply to insurance risk apportionment plans
1382	under s. 627.351.
1383	(3) This section does not apply to the placing of surplus
1384	lines business under the provisions of ss. 626.913-626.937.
1385	Section 18. Subsection (1) of section 626.381, Florida
1386	Statutes, is amended to read:
1387	626.381 Renewal, continuation, reinstatement, or
1388	termination of appointment
1389	(1) The appointment of an appointee <u>continues</u> <del>shall</del>
1390	continue in force until suspended, revoked, or otherwise
1391	terminated, but $\underline{\mathrm{is}}$ subject to a renewal request filed by the
1392	appointing entity in the appointee's birth month as to natural

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persons or the month the original appointment was issued license date as to entities and every 24 months thereafter, accompanied by payment of the renewal appointment fee and taxes as prescribed in s. 624.501.

Section 19. Section 626.536, Florida Statutes, is amended to read:

626.536 Reporting of administrative actions.—Each agent and insurance agency shall submit to the department, Within 30 days after the final disposition of an any administrative action taken against a licensee the agent or insurance agency by a governmental agency or other regulatory agency in this or any other state or jurisdiction relating to the business of insurance, the sale of securities, or activity involving fraud, dishonesty, trustworthiness, or breach of a fiduciary duty, the licensee or insurance agency must submit a copy of the order, consent to order, or other relevant legal documents to the department. The department may adopt rules to administer implementing the provisions of this section.

Section 20. Section 626.551, Florida Statutes, is amended to read:

626.551 Notice of change of address, name.—A Every licensee must shall notify the department, in writing, within 30 60 days after a change of name, residence address, principal business street address, mailing address, contact telephone numbers, including a business telephone number, or e-mail address. A licensee licensed agent who has moved his or her residence from this state shall have his or her license and all appointments immediately terminated by the department. Failure to notify the department within the required time period shall result in a

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1422	fine not to exceed \$250 for the first offense and, for
1423	$\frac{\text{subsequent offenses}_{r}}{\text{of at least $500 or suspension or}}$
1424	revocation of the license pursuant to s. 626.611, s. 626.6115,
1425	$\frac{\text{or}}{\text{s}}$ s. 626.621, or s. 626.6215 for a subsequent offense. The
1426	department may adopt rules to administer and enforce this
1427	section.
1428	Section 21. Subsection (14) is added to section 626.621,
1429	Florida Statutes, to read:
1430	626.621 Grounds for discretionary refusal, suspension, or
1431	revocation of agent's, adjuster's, customer representative's,
1432	service representative's, or managing general agent's license or
1433	appointment.—The department may, in its discretion, deny an
1434	application for, suspend, revoke, or refuse to renew or continue
1435	the license or appointment of any applicant, agent, adjuster,
1436	customer representative, service representative, or managing
1437	general agent, and it may suspend or revoke the eligibility to
1438	hold a license or appointment of any such person, if it finds
1439	that as to the applicant, licensee, or appointee any one or more
1440	of the following applicable grounds exist under circumstances
1441	for which such denial, suspension, revocation, or refusal is not
1442	mandatory under s. 626.611:
1443	(14) Failure to comply with any civil, criminal, or
1444	administrative action taken by the child support enforcement
1445	program under Title IV-D of the Social Security Act, 42 U.S.C.
1446	ss. 651 et seq., to determine paternity or to establish, modify,
1447	enforce, or collect support.
1448	Section 22. Subsection (4) of section 626.641, Florida
1449	Statutes, is amended to read:
1450	626.641 Duration of suspension or revocation

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(4) During the period of suspension or revocation of <u>a</u> the license or appointment, <u>and until the license is reinstated or, if revoked, a new license issued,</u> the former licensee or appointee <u>may shall</u> not engage in or attempt or profess to engage in any transaction or business for which a license or appointment is required under this code or directly or indirectly own, control, or be employed in any manner by <u>an</u> <u>any insurance</u> agent, <u>or</u> agency, <u>or</u> adjuster, or adjusting firm.

Section 23. Subsection (1) of section 626.651, Florida Statutes, is amended to read:

626.651 Effect of suspension, revocation upon associated licenses and appointments and licensees and appointees.—

(1) Upon suspension, revocation, or refusal to renew or continue any one license of an <u>insurance agent or customer</u> representative, or upon suspension or revocation of eligibility to hold a license or appointment, the department shall at the same time likewise suspend or revoke all other licenses, appointments, or status of eligibility held by the licensee or appointee under this code.

Section 24. Subsection (4) of section 626.730, Florida Statutes, is amended to read:

626.730 Purpose of license.-

(4) This section does not prohibit the licensing, under a limited license for credit insurance, a person who is as to motor vehicle physical damage and mechanical breakdown insurance or credit property insurance of any person employed by or associated with a motor vehicle sales or financing agency, a retail sales establishment, or a consumer loan office, for the purpose of insuring other than a consumer loan office owned by

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1480	or affiliated with a financial institution as defined in s.
1481	655.005, with respect to insurance of the interest of such
1482	$\operatorname{agency}_{\underline{\prime}}$ establishment, or $\operatorname{office}$ in a motor vehicle sold or
1483	financed by it or in personal property if used as collateral for
1484	a loan.
1485	(5) This section does not apply with respect to the
1486	interest of a real estate mortgagee in or as to insurance
1487	covering such interest or in the real estate subject to such
1488	mortgage.
1489	Section 25. Section 626.732, Florida Statutes, is amended
1490	to read:
1491	626.732 Requirement as to knowledge, experience, or
1492	instruction
1493	(1) Except as provided in subsection $(4)$ $(3)$ , $an$ no
1494	applicant for a license as a general lines agent <del>or personal</del>
1495	lines agent, except for a chartered property and casualty
1496	underwriter (CPCU), $\underline{\text{may not}}$ other than as to a limited license
1497	as to baggage and motor vehicle excess liability insurance,
1498	eredit property insurance, credit insurance, in-transit and
1499	storage personal property insurance, or communications equipment
1500	property insurance or communication equipment inland marine
1501	$\frac{\text{insurance, shall}}{\text{or licensed unless}_{\underline{I}}}$ within the 4
1502	years immediately preceding the date the application for license
1503	is filed with the department $\underline{}$ the applicant has:
1504	(a) Taught or successfully completed classroom courses in
1505	insurance, 3 hours of which $\underline{\text{must}}$ $\underline{\text{shall}}$ be on the subject matter
1506	of ethics, <del>satisfactory to the department</del> at a school, college,
1507	or extension division thereof, approved by the department. To
1508	qualify for licensure as a personal lines agent, the applicant

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must complete a total of 52 hours of classroom courses in

- (b) Completed a correspondence course in insurance, 3 hours of which <u>must</u> <u>shall</u> be on the subject matter of ethics, satisfactory to the department and regularly offered by accredited institutions of higher learning in this state, and <u>have</u>, except if he or she is applying for a limited license under s. 626.321, for licensure as a general lines agent, has had at least 6 months of responsible insurance duties as a substantially full-time bona fide employee in all lines of property and casualty insurance set forth in the definition of general lines agent under s. 626.015 or, for licensure as a personal lines agent, has completed at least 3 months in responsible insurance duties as a substantially full-time employee in property and casualty insurance sold to individuals and families for noncommercial purposes;
- (c) For licensure as a general lines agent, Completed at least 1 year in responsible insurance duties as a substantially full-time bona fide employee in all lines of property and casualty insurance, exclusive of aviation and wet marine and transportation insurances but not exclusive of boats of less than 36 feet in length or aircraft not held out for hire, as set forth in the definition of a general lines agent under s.

  626.015, but without the education requirement described mentioned in paragraph (a) or paragraph (b) or, for licensure as a personal lines agent, has completed at least 6 months in responsible insurance duties as a substantially full-time employee in property and casualty insurance sold to individuals and families for noncommercial purposes without the education

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1538	requirement in paragraph (a) or paragraph (b);
1539	(d) 1. For licensure as a general lines agent, Completed at
1540	least 1 year of responsible insurance duties as a licensed and
1541	appointed customer representative or limited customer
1542	representative in commercial or personal lines of property and
1543	casualty insurance and 40 hours of classroom courses approved by
1544	the department covering the areas of property, casualty, surety,
1545	health, and marine insurance; or
1546	2. For licensure as a personal lines agent, completed at
1547	least 6 months of responsible duties as a licensed and appointed
1548	customer representative or limited customer representative in
1549	property and casualty insurance sold to individuals and families
1550	for noncommercial purposes and 20 hours of classroom courses
1551	approved by the department which are related to property and
1552	casualty insurance sold to individuals and families for
1553	noncommercial purposes;
1554	(e) 1. For licensure as a general lines agent, Completed at
1555	least 1 year of responsible insurance duties as a licensed and
1556	appointed service representative in either commercial or
1557	personal lines of property and casualty insurance and 80 hours
1558	of classroom courses approved by the department covering the
1559	areas of property, casualty, surety, health, and marine
1560	insurance. <del>; or</del>
1561	2. For licensure as a personal lines agent, completed at
1562	least 6 months of responsible insurance duties as a licensed and
1563	appointed service representative in property and casualty
1564	insurance sold to individuals and families for noncommercial
1565	purposes and 40 hours of classroom courses approved by the
1566	department related to property and casualty insurance sold to

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individuals and families for noncommercial purposes; or

- (2) Except as provided under subsection (4), an applicant for a license as a personal lines agent, except for a chartered property and casualty underwriter (CPCU), may not be qualified or licensed unless, within the 4 years immediately preceding the date the application for license is filed with the department, the applicant has:
- (a) Taught or successfully completed classroom courses in insurance, 3 hours of which must be on the subject matter of ethics, at a school, college, or extension division thereof, approved by the department. To qualify for licensure, the applicant must complete a total of 52 hours of classroom courses in insurance;
- (b) Completed a correspondence course in insurance, 3 hours of which must be on the subject matter of ethics, satisfactory to the department and regularly offered by accredited institutions of higher learning in this state, and completed at least 3 months of responsible insurance duties as a substantially full-time employee in the area of property and casualty insurance sold to individuals and families for noncommercial purposes;
- (c) Completed at least 6 months of responsible insurance duties as a substantially full-time employee in the area of property and casualty insurance sold to individuals and families for noncommercial purposes, but without the education requirement described in paragraph (a) or paragraph (b);
- (d) Completed at least 6 months of responsible duties as a licensed and appointed customer representative or limited customer representative in property and casualty insurance sold

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1596	to individuals and families for noncommercial purposes and 20
1597	hours of classroom courses approved by the department which are
1598	related to property and casualty insurance sold to individuals
1599	and families for noncommercial purposes;
1600	(e) Completed at least 6 months of responsible insurance
1601	duties as a licensed and appointed service representative in
1602	property and casualty insurance sold to individuals and families
1603	for noncommercial purposes and 40 hours of classroom courses
1604	approved by the department related to property and casualty
1605	insurance sold to individuals and families for noncommercial
1606	purposes; or
1607	(f) For licensure as a personal lines agent, Completed at
1608	least 3 years of responsible duties as a licensed and appointed
1609	customer representative in property and casualty insurance sold
1610	to individuals and families for noncommercial purposes.
1611	$\underline{\text{(3)}}$ $\underline{\text{(2)}}$ $\underline{\text{If}}$ Where an applicant's qualifications as required
1612	under subsection (1) or subsection (2) in paragraph (1) (b) or
1613	paragraph (1)(c) are based in part upon the periods of
1614	employment $\underline{\text{in}}$ at responsible insurance duties $\frac{\text{prescribed}}{\text{prescribed}}$
1615	$\frac{\text{therein}}{\text{the applicant}}$ shall submit with the $\underline{\text{license}}$ application
1616	$\underline{\text{for license}},$ on a form prescribed by the department, $\underline{\text{an}}$ the
1617	affidavit of his or her employer setting forth the period of
1618	such employment, that the $\underline{\text{employment}}$ same was substantially
1619	full-time, and giving a brief abstract of the nature of the
1620	duties performed by the applicant.
1621	$\underline{(4)}$ (3) An individual who was or became qualified to sit for
1622	an agent's, customer representative's, or adjuster's examination
1623	at or during the time he or she was employed by the department
1624	or office and who, while so employed, was employed in

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1625 responsible insurance duties as a full-time bona fide employee 1626 may shall be permitted to take an examination if application for 1627 such examination is made within 90 days after the date of 1628 termination of his or her employment with the department or 1629 office. 1630 (5) (4) Classroom and correspondence courses under 1631 subsections (1) and (2) subsection (1) must include instruction 1632 on the subject matter of unauthorized entities engaging in the 1633 business of insurance. The scope of the topic of unauthorized 1634 entities must shall include the Florida Nonprofit Multiple-1635 Employer Welfare Arrangement Act and the Employee Retirement 1636 Income Security Act, 29 U.S.C. ss. 1001 et seq., as it relates 1637 to the provision of health insurance by employers and the 1638 regulation thereof. 1639 (6) This section does not apply to an individual holding only a limited license for travel insurance, motor vehicle 1640 1641 rental insurance, credit insurance, in-transit and storage 1642 personal property insurance, or portable electronics insurance. 1643 Section 26. Section 626.8411, Florida Statutes, is amended 1644 to read: 1645 626.8411 Application of Florida Insurance Code provisions 1646 to title insurance agents or agencies .-1647 (1) The following provisions of part  $II_{\tau}$  as applicable to 1648 general lines agents or agencies, also apply to title insurance 1649 agents or agencies: 1650 (a) Section 626.734, relating to liability of certain 1651 agents. 1652 (b) Section 626.175, relating to temporary licenses. 1653 (b) (c) Section 626.747, relating to branch agencies.

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1654	(c) Section 626.749, relating to place of business in
1655	residence.
1656	(d) Section 626.753, relating to sharing of commissions.
1657	(e) Section 626.754, relating to rights of agent following
1658	termination of appointment.
1659	(2) The following provisions of part I do not apply to
1660	title insurance agents or title insurance agencies:
1661	(a) Section 626.112(7), relating to licensing of insurance
1662	agencies.
1663	(b) Section 626.231, relating to eligibility for
1664	examination.
1665	(c) Section 626.572, relating to rebating, when allowed.
1666	(d) Section 626.172, relating to agent in full-time charge.
1667	Section 27. Section 626.8418, Florida Statutes, is amended
1668	to read:
1669	626.8418 Application for title insurance agency license.—
1670	$\underline{\mathtt{Before}}$ Prior to doing business in this state as a title
1671	insurance agency, $\underline{\text{the}}$ a title insurance agency must $\underline{\text{meet all of}}$
1672	the following requirements:
1673	(1) The applicant must file with the department an
1674	application for a license as a title insurance agency, on
1675	$\frac{\text{printed}}{\text{printed}}$ forms furnished by the department, $\frac{\text{which include}}{\text{that}}$
1676	includes all of the following:
1677	$\underline{\text{(1)}}$ (a) The name of each majority owner, partner, officer,
1678	and director of the agency.
1679	$\underline{\text{(2)}}$ (b) The residence address of each person required to be
1680	listed under <u>subsection (1)</u> <del>paragraph (a)</del> .
1681	(3) (c) The name of the agency and its principal business
1682	address.

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 $\underline{\text{(4)}}$  The location of each agency office and the name under which each agency office conducts or will conduct business.

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(5) (e) The name of each agent to be in full-time charge of an agency office and <u>the identification</u> specification of <u>such</u> which office.

 $\underline{(6)}$  (f) Such additional information as the department requires by rule to ascertain the trustworthiness and competence of persons required to be listed on the application and to ascertain that such persons meet the requirements of this code.

(2) The applicant must have deposited with the department securities of the type eligible for deposit under s. 625.52 and having at all times a market value of not less than \$35,000. In place of such deposit, the title insurance agency may post a surety bond of like amount payable to the department for the benefit of any appointing insurer damaged by a violation by the title insurance agency of its contract with the appointing insurer. If a properly documented claim is timely filed with the department by a damaged title insurer, the department may remit an appropriate amount of the deposit or the proceeds that are received from the surety in payment of the claim. The required deposit or bond must be made by the title insurance agency, and a title insurer may not provide the deposit or bond directly or indirectly on behalf of the title insurance agency. The deposit or bond must secure the performance by the title insurance agency of its duties and responsibilities under the issuing agency contracts with each title insurer for which it is appointed. The agency may exchange or substitute other securities of like quality and value for securities on deposit,

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1712	may receive the interest and other income accruing on such
1713	securities, and may inspect the deposit at all reasonable times.
1714	Such deposit or bond must remain unimpaired as long as the title
1715	insurance agency continues in business in this state and until $1$
1716	year after termination of all title insurance agency
1717	appointments held by the title insurance agency. The title
1718	insurance agency is entitled to the return of the deposit or
1719	bond together with accrued interest after such year has passed,
1720	if no claim has been made against the deposit or bond. If a
1721	surety bond is unavailable generally, the department may adopt
1722	rules for alternative methods to comply with this subsection.
1723	With respect to such alternative methods for compliance, the
1724	department must be guided by the past business performance and
1725	good reputation and character of the proposed title insurance
1726	agency. A surety bond is deemed to be unavailable generally if
1727	the prevailing annual premium exceeds 25 percent of the
1728	principal amount of the bond.
1729	Section 28. Section 626.8548, Florida Statutes, is created
1730	to read:
1731	626.8548 "All-lines adjuster" defined.—An "all-lines
1732	adjuster" is a person who is self-employed or employed by an
1733	insurer, a wholly owned subsidiary of an insurer, or an
1734	independent adjusting firm or other independent adjuster, and
1735	who undertakes on behalf of an insurer or other insurers under
1736	common control or ownership to ascertain and determine the
1737	amount of any claim, loss, or damage payable under an insurance
1738	<pre>contract or undertakes to effect settlement of such claim, loss,</pre>
1739	or damage. The term does not apply to life insurance or annuity
1740	contracts.

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Section 29. Section 626.855, Florida Statutes, is amended to read:
626.855 "Independent adjuster" defined.—An "independent

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adjuster" means a is any person licensed as an all-lines adjuster who is self-appointed self-employed or appointed and is associated with or employed by an independent adjusting firm or other independent adjuster, and who undertakes on behalf of an insurer to ascertain and determine the amount of any claim, loss, or damage payable under an insurance contract or undertakes to effect settlement of such claim, loss, or damage.

Section 30. Section 626.856, Florida Statutes, is amended to read:

626.856 "Company employee adjuster" defined.—A "company employee adjuster" means is a person licensed as an all-lines adjuster who is appointed and employed on an insurer's staff of adjusters or a wholly owned subsidiary of the insurer, and who undertakes on behalf of such insurer or other insurers under common control or ownership to ascertain and determine the amount of any claim, loss, or damage payable under a contract of insurance, or undertakes to effect settlement of such claim, loss, or damage.

Section 31. Section 626.858, Florida Statutes, is repealed. Section 32. Section 626.8584, Florida Statutes, is amended to read:

626.8584 "Nonresident <u>all-lines</u> independent adjuster" defined.—A "nonresident <u>all-lines</u> independent adjuster"  $\underline{\text{means}}$  is a person who:

- (1) Is not a resident of this state;
- (2) Is a currently licensed as an independent adjuster in

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to be so licensed and appointed until the insurer has knowledge,

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1799	or receives information from the department, to the contrary.
1800	(3) This section does not apply to catastrophe or emergency
1801	adjusters as provided <del>for</del> in this part.
1802	Section 34. Section 626.864, Florida Statutes, is amended
1803	to read:
1804	626.864 Adjuster license types
1805	(1) A qualified individual may be licensed and appointed as
1806	either:
1807	(a) A public adjuster; <u>or</u>
1808	(b) An <u>all-lines</u> <del>independent</del> adjuster <del>; or</del>
1809	(c) A company employee adjuster.
1810	(2) The same individual $\underline{\text{may}}$ shall not be concurrently
1811	<u>licensed</u> appointed as <u>a public adjuster and an all-lines</u>
1812	adjuster to more than one of the adjuster types referred to in
1813	subsection (1).
1814	(3) An all-lines adjuster may be appointed as an
1815	independent adjuster or company employee adjuster, but not both
1816	concurrently.
1817	Section 35. Paragraph (e) is added to subsection (1) of
1818	section 626.865, Florida Statutes, to read:
1819	626.865 Public adjuster's qualifications, bond
1820	(1) The department shall issue a license to an applicant
1821	for a public adjuster's license upon determining that the
1822	applicant has paid the applicable fees specified in s. 624.501
1823	and possesses the following qualifications:
1824	(e) Is licensed as a public adjuster apprentice under s.
1825	626.8651 and complies with the requirements of that license
1826	throughout the licensure period.
1827	Section 36. Section 626.866, Florida Statutes, is amended

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1828	to read:
1829	626.866 <u>All-lines adjuster</u> <del>Independent adjuster's</del>
1830	qualifications.—The department shall issue a license to an
1831	applicant for an all-lines adjuster independent adjuster's
1832	license to an applicant upon determining that the applicable
1833	license fee specified in s. $624.501$ has been paid and that the
1834	applicant possesses the following qualifications:
1835	(1) Is a natural person at least 18 years of age.
1836	(2) Is a United States citizen or legal alien who possesses
1837	work authorization from the United States Bureau of Citizenship
1838	and Immigration Services and a bona fide resident of this state.
1839	(3) Is trustworthy and has such business reputation as
1840	would reasonably assure that the applicant will conduct his or
1841	her business as insurance adjuster fairly and in good faith and
1842	without detriment to the public.
1843	(4) Has had sufficient experience, training, or instruction
1844	concerning the adjusting of damage or loss under insurance
1845	contracts, other than life and annuity contracts, is
1846	sufficiently informed as to the terms and the effects of the
1847	provisions of such types of contracts, and possesses adequate
1848	knowledge of the insurance laws of this state relating to such
1849	contracts as to enable and qualify him or her to engage in the
1850	business of insurance adjuster fairly and without injury to the
1851	public or any member thereof with whom he or she may have
1852	relations as an insurance adjuster and to adjust all claims in
1853	accordance with the policy or contract and the insurance laws of
1854	this state.
1855	(5) Has passed any required written examination or has met
1856	one of the exemptions prescribed under s. 626.221.

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1857	Section 37. Section 626.867, Florida Statutes, is repealed.
1858	Section 38. Section 626.869, Florida Statutes, is amended
1859	to read:
1860	626.869 License, adjusters; continuing education
1861	(1) Having An applicant for a license as an all-lines
1862	adjuster qualifies the licensee to adjust may qualify and his or
1863	her license when issued may cover adjusting in any one of the
1864	following classes of insurance:
1865	(a) all lines of insurance except life and annuities.
1866	(b) Motor vehicle physical damage insurance.
1867	(c) Property and casualty insurance.
1868	(d) Workers' compensation insurance.
1869	(c) Health insurance.
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1871	No examination on workers' compensation insurance or health
1872	insurance shall be required for public adjusters.
1873	(2) All individuals who on October 1, 1990, hold an
1874	adjuster's license and appointment limited to fire and allied
1875	lines, including marine or casualty or boiler and machinery, may
1876	remain licensed and appointed under the limited license and may
1877	renew their appointment, but $\underline{a}$ no license or appointment $\underline{that}$
1878	which has been terminated, not renewed, suspended, or revoked
1879	$\underline{\text{may not}}$ $\underline{\text{shall}}$ be reinstated, and $\underline{\text{no}}$ new or additional licenses
1880	or appointments $\underline{\text{may not}}$ $\underline{\text{shall}}$ be issued.
1881	(3) All individuals who on October 1, 2012, hold an
1882	adjuster's license and appointment limited to motor vehicle
1883	physical damage and mechanical breakdown, property and casualty,
1884	workers' compensation, or health insurance may remain licensed
1885	and appointed under such limited license and may renew their

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1886	appointment, but a license that has been terminated, suspended,
1887	or revoked may not be reinstated, and new or additional licenses
1888	may not be issued. The applicant's application for license shall
1889	specify which of the foregoing classes of business the
1890	application for license is to cover.
1891	(4) $\frac{\text{An}}{\text{An}}$ Any individual holding a license as a public
1892	adjuster or an all-lines a company employee adjuster must
1893	complete all continuing education requirements as specified in
1894	s. 626.2815. or independent adjuster for 24 consecutive months
1895	or longer must, beginning in his or her birth month and every 2
1896	years thereafter, have completed 24 hours of courses, 2 hours of
1897	which relate to ethics, in subjects designed to inform the
1898	licensee regarding the current insurance laws of this state, so
1899	as to enable him or her to engage in business as an insurance
1900	adjuster fairly and without injury to the public and to adjust
1901	all claims in accordance with the policy or contract and the
1902	laws of this state.
1903	(b) Any individual holding a license as a public adjuster
1904	for 24 consecutive months or longer, beginning in his or her
1905	birth month and every 2 years thereafter, must have completed 24
1906	hours of courses, 2 hours of which relate to ethics, in subjects
1907	designed to inform the licensee regarding the current laws of
1908	this state pertaining to all lines of insurance other than life
1909	and annuities, the current laws of this state pertaining to the
1910	duties and responsibilities of public adjusters as set forth in
1911	this part, and the current rules of the department applicable to
1912	public adjusters and standard or representative policy forms
1913	used by insurers, other than forms for life insurance and
1914	annuities, so as to enable him or her to engage in business as

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an adjuster fairly and without injury to the public and to adjust all claims in accordance with the policy or contract and laws of this state. In order to receive credit for continuing education courses, public adjusters must take courses that are specifically designed for public adjusters and approved by the department, provided, however, no continuing education course shall be required for public adjusters for workers' compensation insurance or health insurance.

(c) The department shall adopt rules necessary to implement and administer the continuing education requirements of this subsection. For good cause shown, the department may grant an extension of time during which the requirements imposed by this section may be completed, but such extension of time may not exceed 1 year.

(d) A nonresident public adjuster must complete the continuing education requirements provided by this section; provided, a nonresident public adjuster may meet the requirements of this section if the continuing education requirements of the nonresident public adjuster's home state are determined to be substantially comparable to the requirements of this state's continuing education requirements and if the resident's state recognizes reciprocity with this state's continuing education requirements. A nonresident public adjuster whose home state does not have such continuing education requirements for adjusters, and who is not licensed as a nonresident adjuster in a state that has continuing education requirements and reciprocates with this state, must meet the continuing education requirements of this section.

(5) The regulation of continuing education for licensees,

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1944	course providers, instructors, school officials, and monitor
1945	groups shall be as provided <del>for</del> in s. 626.2816.
1946	Section 39. Paragraph (c) of subsection (2) of section
1947	626.8697, Florida Statutes, is amended to read:
1948	626.8697 Grounds for refusal, suspension, or revocation of
1949	adjusting firm license.—
1950	(2) The department may, in its discretion, deny, suspend,
1951	revoke, or refuse to continue the license of any adjusting firm
1952	if it finds that any of the following applicable grounds exist
1953	with respect to the firm or any owner, partner, manager,
1954	director, officer, or other person who is otherwise involved in
1955	the operation of the firm:
1956	(c) Violation of $\underline{an}$ $\underline{any}$ order or rule of the $\underline{department}$ ,
1957	office $\underline{\iota}$ or commission.
1958	Section 40. Subsections (1) and (5) of section 626.872,
1959	Florida Statutes, are amended to read:
1960	626.872 Temporary license.—
1961	(1) The department may, in its discretion, issue a
1962	temporary license as an <u>all-lines</u> independent adjuster or as a
1963	<pre>company employee adjuster, subject to the following conditions:</pre>
1964	(a) The applicant must be an employee of an adjuster
1965	currently licensed by the department, an employee of an
1966	authorized insurer, or $\frac{1}{2}$ an established adjusting
1967	firm or corporation $\underline{\text{who}}$ $\underline{\text{which}}$ is supervised by a currently
1968	licensed <u>all-lines</u> <del>independent</del> adjuster.
1969	(b) The application must be accompanied by a certificate of
1970	employment and a report as to the applicant's integrity and
1971	moral character on a form prescribed by the department and
1972	executed by the employer.

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 $\underline{\text{(b)}}$  (c) The applicant must be a natural person of at least 18 years of age, must be a bona fide resident of this state, must be trustworthy, and must have  $\underline{\text{a}}$  such business reputation  $\underline{\text{that}}$  as would reasonably  $\underline{\text{ensure}}$  assure that the applicant will conduct his or her business as an adjuster fairly and in good faith and without detriment to the public.

 $\underline{\text{(c)}}$  The applicant's employer is responsible for the adjustment acts of  $\underline{\text{the temporary}}$  any licensee  $\underline{\text{under this}}$ 

(d)(e) The applicable license fee specified must be paid before issuance of the temporary license.

(e) (f) The temporary license <u>is</u> shall be effective for a period of 1 year, but <u>is</u> subject to earlier termination at the request of the employer, or if the licensee fails to take an examination as an <u>all-lines</u> independent adjuster or company employee adjuster within 6 months after issuance of the temporary license, or if <u>the temporary license is</u> suspended or revoked by the department.

(5) The department  $\underline{may}$  shall not issue a temporary license as an <u>all-lines</u> independent adjuster or as a company employee adjuster to  $\underline{an}$  any individual who has ever held such a license in this state.

Section 41. Section 626.873, Florida Statutes, is repealed.
Section 42. Section 626.8734, Florida Statutes, is amended to read:

626.8734 Nonresident <u>all-lines adjuster license</u> <u>independent adjuster's</u> qualifications.—

(1) The department shall, upon application therefor, issue a license to an applicant for a nonresident  $\underline{\text{all-lines adjuster}}$ 

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2002	independent adjuster's license upon determining that the
2003	applicant has paid the applicable license fees required under s.
2004	624.501 and:
2005	(a) Is a natural person at least 18 years of age.
2006	(b) Has passed to the satisfaction of the department a
2007	written Florida <u>all-lines adjuster</u> <del>independent adjuster's</del>
2008	examination of the scope prescribed in s. 626.241(6); however,
2009	the requirement for the examination does not apply to any of the
2010	following:
2011	1. An applicant who is licensed as an all-lines a resident
2012	$\frac{independent}{independent}$ adjuster in his or her $\underline{home}$ state $\underline{if}$ of residence
2013	when that state $\underline{\text{has entered into}}$ requires the passing of a
2014	written examination in order to obtain the license and a
2015	reciprocal agreement with the appropriate official of that state
2016	has been entered into by the department; or
2017	2. An applicant who is licensed as a nonresident <u>all-lines</u>
2018	$\frac{\text{independent}}{\text{adjuster}}$ adjuster in a state other than his or her $\underline{\text{home}}$ state
2019	of residence when the state of licensure requires the passing of
2020	a written examination in order to obtain the license and a
2021	reciprocal agreement with the appropriate official of the state
2022	of licensure has been entered into $\underline{\text{with}}\ \underline{\text{by}}$ the department.
2023	(c) Is <u>licensed</u> as an all-lines adjuster and is self-
2024	appointed or appointed and employed by an independent adjusting
2025	firm or other independent adjuster, or is an employee of an
2026	insurer admitted to do business in this state or other insurers
2027	under the common control or ownership of such insurer self-
2028	employed or associated with or employed by an independent
2029	adjusting firm or other independent adjuster. Applicants
2030	licensed as nonresident all-lines <del>independent</del> adjusters under

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this section must be appointed as <u>an independent adjuster or company employee adjuster such</u> in accordance with the provisions of ss. 626.112 and 626.451. Appointment fees <u>as in the amount</u> specified in s. 624.501 must be paid to the department in advance. The appointment of a nonresident independent adjuster <u>continues shall continue</u> in force until suspended, revoked, or otherwise terminated, but <u>is</u> subject to biennial renewal or continuation by the licensee in accordance with <u>procedures prescribed in</u> s. 626.381 for licensees in general.

- (d) Is trustworthy and has such business reputation as would reasonably <u>ensure</u> <u>assure</u> that he or she will conduct his or her business as a nonresident <u>all-lines</u> <u>independent</u> adjuster fairly and in good faith and without detriment to the public.
- (e) Has had sufficient experience, training, or instruction concerning the adjusting of damages or losses under insurance contracts, other than life and annuity contracts; is sufficiently informed as to the terms and effects of the provisions of those types of insurance contracts; and possesses adequate knowledge of the laws of this state relating to such contracts as to enable and qualify him or her to engage in the business of insurance adjuster fairly and without injury to the public or any member thereof with whom he or she may have business as an all-lines independent adjuster.
- (2) The applicant  $\underline{\text{must}}$   $\underline{\text{shall}}$  furnish the following with his or her application:
- (a) A complete set of his or her fingerprints. The applicant's fingerprints must be certified by an authorized law enforcement officer.
  - (b) If currently licensed as an all-lines a resident

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independent adjuster in the applicant's home state of residence, a certificate or letter of authorization from the licensing authority of the applicant's home state of residence, stating that the applicant holds a current license to act as an all-lines independent adjuster. The Such certificate or letter of authorization must be signed by the insurance commissioner, or his or her deputy or the appropriate licensing official, and must disclose whether the adjuster has ever had a any license or eligibility to hold any license declined, denied, suspended, revoked, or placed on probation or whether an administrative fine or penalty has been levied against the adjuster and, if so, the reason for the action. Such certificate or letter is not required if the nonresident applicant's licensing status can be verified through the Producer Database maintained by the National Association of Insurance Commissioners, its affiliates, or subsidiaries.

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(c) If the applicant's home state of residence does not require licensure as an all-lines independent adjuster and the applicant has been licensed as a resident insurance adjuster, agent, broker, or other insurance representative in his or her home state of residence or any other state within the past 3 years, a certificate or letter of authorization from the licensing authority stating that the applicant holds or has held a license to act as an insurance adjuster, agent, or other insurance representative. The certificate or letter of authorization must be signed by the insurance commissioner, or his or her deputy or the appropriate licensing official, and must disclose whether the adjuster, agent, or other insurance representative has ever had a any license or eligibility to hold

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any license declined, denied, suspended, revoked, or placed on probation or whether an administrative fine or penalty has been levied against the adjuster and, if so, the reason for the action. Such certificate or letter is not required if the nonresident applicant's licensing status can be verified through the Producer Database maintained by the National Association of Insurance Commissioners, its affiliates, or subsidiaries.

- (3) The usual and customary records pertaining to transactions under the license of a nonresident all-lines independent adjuster must be retained for at least 3 years after completion of the adjustment and must be made available in this state to the department upon request. The failure of a nonresident all-lines independent adjuster to properly maintain records and make them available to the department upon request constitutes grounds for the immediate suspension of the license issued under this section.
- (4) After licensure as a nonresident independent adjuster, As a condition of doing business in this state as a nonresident independent adjuster, the appointee must licensee must annually on or before January 1, on a form prescribed by the department, submit an affidavit to the department certifying that the licensee is familiar with and understands the insurance laws and administrative rules of this state and the provisions of the contracts negotiated or to be negotiated. Compliance with this filing requirement is a condition precedent to the issuance, continuation, reinstatement, or renewal of a nonresident independent adjuster's appointment.

Section 43. Section 626.8736, Florida Statutes, is amended to read:

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2118 626.8736 Nonresident independent or public adjusters; service of process.-

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- (1) Each licensed nonresident independent or public adjuster or all-lines adjuster appointed as an independent adjuster shall appoint the Chief Financial Officer and his or her successors in office as his or her attorney to receive service of legal process issued against such the nonresident independent or public adjuster in this state, upon causes of action arising within this state out of transactions under his license and appointment. Service upon the Chief Financial Officer as attorney constitutes shall constitute effective legal service upon the nonresident independent or public adjuster.
- (2) The appointment of the Chief Financial Officer for service of process is shall be irrevocable for as long as there could be any cause of action against the nonresident independent or public adjuster or all-lines adjuster appointed as an independent adjuster arising out of his or her insurance transactions in this state.
- (3) Duplicate copies of legal process against the nonresident independent or public adjuster or all-lines adjuster appointed as an independent adjuster shall be served upon the Chief Financial Officer by a person competent to serve a summons.
- (4) Upon receiving the service, the Chief Financial Officer shall forthwith send one of the copies of the process, by registered mail with return receipt requested, to the defendant nonresident independent or public adjuster or all-lines adjuster appointed as an independent adjuster at his or her last address of record with the department.

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(5) The Chief Financial Officer shall keep a record of the day and hour of service upon him or her of all legal process received under this section.

Section 44. Subsection (1) of section 626.874, Florida Statutes, is amended to read:

626.874 Catastrophe or emergency adjusters.-

(1) In the event of a catastrophe or emergency, the department may issue a license, for the purposes and under the conditions which it shall fix and for the period of emergency as it shall determine, to persons who are residents or nonresidents of this state, who are at least 18 years of age, who are United States citizens or legal aliens who possess work authorization from the United States Bureau of Citizenship and Immigration Services, and who are not licensed adjusters under this part but who have been designated and certified to it as qualified to act as adjusters by all-lines independent resident adjusters, ex by an authorized insurer, or by a licensed general lines agent to adjust claims, losses, or damages under policies or contracts of insurance issued by such insurers. The fee for the license is shall be as provided in s. 624.501(12)(c).

Section 45. Subsection (1) of section 626.875, Florida Statutes, is amended to read:

626.875 Office and records.-

(1) Each appointed Every licensed independent adjuster and every licensed public adjuster  $\underline{must}$  shall have and maintain  $\underline{in}$  this state a place of business  $\underline{in}$  this state which  $\underline{is}$  accessible to the public and keep therein the usual and customary records pertaining to transactions under the license. This provision  $\underline{does}$  shall not  $\underline{be}$  deemed to prohibit maintenance of such an

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2176	office in the home of the licensee.
2177	Section 46. Section 626.876, Florida Statutes, is amended
2178	to read:
2179	626.876 Exclusive employment; public adjusters, independent
2180	adjusters.—
2181	(1) $\underline{\text{An}}$ No individual licensed and appointed as a public
2182	adjuster $\underline{\text{may not}}$ $\underline{\text{shall}}$ be $\underline{\text{so}}$ employed during the same period by
2183	more than one public adjuster or public adjuster firm or
2184	corporation.
2185	(2) $\underline{\text{An}}$ $\underline{\text{No}}$ individual licensed $\underline{\text{as an all-lines adjuster}}$ and
2186	appointed as an independent adjuster $\underline{\text{may not}}$ $\underline{\text{shall}}$ be $\underline{\text{so}}$
2187	employed during the same period by more than one independent
2188	adjuster or independent adjuster firm or corporation.
2189	Section 47. Subsections (5), (6), and (7) of section
2190	626.927, Florida Statutes, are amended to read:
2191	626.927 Licensing of surplus lines agent.—
2192	(5) The applicant must file and thereafter maintain the
2193	bond as required under s. 626.928.
2194	(5) (6) Examinations as to surplus lines, as required under
2195	subsections (1) and (2), $\underline{\text{are}}$ shall be subject to the provisions
2196	of part I as applicable to applicants for licenses in general.
2197	No such examination shall be required as to persons who held a
2198	Florida surplus lines agent's license as of January 1, 1959,
2199	except when examinations subsequent to issuance of an initial
2200	license are provided for in general under part I.
2201	$\underline{\text{(6)}}$ $\underline{\text{(7)}}$ $\underline{\text{An}}$ $\underline{\text{Any}}$ individual who has been licensed by the
2202	department as a surplus lines agent as provided in this section
2203	may be subsequently appointed without additional written
2204	examination if his or her application for appointment is filed

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with the department within 48 months <u>after</u> next following the date of cancellation or expiration of the prior appointment. The department may, in its discretion, require <u>an</u> any individual to take and successfully pass an examination as for original issuance of license as a condition precedent to the reinstatement or continuation of the licensee's current license or reinstatement or continuation of the licensee's appointment.

Section 48. Section 626.928, Florida Statutes, is repealed.
Section 49. Section 626.933, Florida Statutes, is amended to read:

626.933 Collection of tax and service fee.—If the tax or service fee payable by a surplus lines agent under the this Surplus Lines Law is not so paid within the time prescribed, it the same shall be recoverable in a suit brought by the department against the surplus lines agent and the surety or sureties on the bond filed by the surplus lines agent under s. 626.928. The department may authorize the Florida Surplus Lines Service Office to file suit on its behalf. All costs and expenses incurred in a suit brought by the office which are not recoverable from the agent or surety shall be borne by the office.

Section 50. Subsection (1) of section 626.935, Florida Statutes, is amended to read:

626.935 Suspension, revocation, or refusal of surplus lines agent's license.—

(1) The department shall deny an application for, suspend, revoke, or refuse to renew the appointment of a surplus lines agent and all other licenses and appointments held by the licensee under this code, on upon any of the following grounds:

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2234	(a) Removal of the licensee's office from the licensee's
2235	state of residence.
2236	(b) Removal of the accounts and records of his or her
2237	surplus lines business from this state or the licensee's state
2238	of residence during the period when such accounts and records
2239	are required to be maintained under s. 626.930.
2240	(c) Closure of the licensee's office for a period of more
2241	than 30 consecutive days.
2242	(d) Failure to make and file his or her affidavit or
2243	reports when due as required by s. 626.931.
2244	(e) Failure to pay the tax or service fee on surplus lines
2245	premiums, as provided $for$ in $\underline{the}$ $\underline{this}$ Surplus Lines Law.
2246	(f) Failure to maintain the bond as required by s. 626.928.
2247	$\underline{\text{(f)}}$ (g) Suspension, revocation, or refusal to renew or
2248	continue the license or appointment as a general lines agent,
2249	service representative, or managing general agent.
2250	(g) (h) Lack of qualifications as for an original surplus
2251	lines agent's license.
2252	(h)(i) Violation of this Surplus Lines Law.
2253	$\underline{\text{(i)}}$ (j) For any other applicable cause for which the license
2254	of a general lines agent could be suspended, revoked, or refused
2255	under s. 626.611 or s. 626.621.
2256	Section 51. Paragraph (b) of subsection (1) of section
2257	627.952, Florida Statutes, is amended to read:
2258	627.952 Risk retention and purchasing group agents
2259	(1) Any person offering, soliciting, selling, purchasing,
2260	administering, or otherwise servicing insurance contracts,
2261	certificates, or agreements for any purchasing group or risk
2262	retention group to any resident of this state, either directly

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or indirectly, by the use of mail, advertising, or other means of communication, shall obtain a license and appointment to act as a resident general lines agent, if a resident of this state, or a nonresident general lines agent if not a resident. Any such person shall be subject to all requirements of the Florida Insurance Code.

(b) Any person required to be licensed and appointed under by this subsection, in order to place business through Florida eligible surplus lines carriers, must shall, if a resident of this state, be licensed and appointed as a surplus lines agent. Any such person, If not a resident of this state, such person must shall be licensed and appointed as a surplus lines agent in her or his state of residence and <del>shall</del> file and <del>thereafter</del> maintain a fidelity bond in favor of the people of the State of Florida executed by a surety company admitted in this state and payable to the State of Florida; provided, however, any activities carried out by such nonresident is pursuant to this part shall be limited to the provision of insurance for purchasing groups. The bond must shall be continuous in form and maintained in the amount of not less than \$50,000, aggregate liability set out in s. 626.928. The bond must shall remain in force and effect until the surety is released from liability by the department or until the bond is canceled by the surety. The surety may cancel the bond and be released from further liability thereunder upon 30 days' prior written notice to the department. The cancellation does shall not affect any liability incurred or accrued thereunder before the termination of the 30day period. Upon receipt of a notice of cancellation, the department shall immediately notify the agent.

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2292	Section 52. Subsections (1) and (2) of section 635.051,
2293	Florida Statutes, are amended to read:
2294	635.051 Licensing and appointment of mortgage guaranty
2295	insurance agents.—
2296	(1) Effective October 1, 2012, a person may not transact
2297	mortgage guaranty insurance unless licensed and appointed as a
2298	credit insurance agent in accordance with the applicable
2299	provisions of the insurance code. Mortgage guaranty licenses
2300	held by persons on October 1, 2012, shall be transferred to a
2301	credit insurance agent license. Persons who wish to obtain a new
2302	license identification card that reflects this change must
2303	<pre>submit the \$5 fee as prescribed in s. 624.501(15).</pre>
2304	mortgage guaranty insurers shall be licensed and appointed and
2305	shall be subject to the same qualifications and requirements
2306	applicable to general lines agents under the laws of this state,
2307	except that:
2308	(a) Particular preliminary specialized education or
2309	training is not required of an applicant for such an agent's
2310	license, and continuing education is not required for renewal of
2311	the agent's appointment if, as part of the application for
2312	license and appointment, the insurer guarantees that the
2313	applicant will receive the necessary training to enable him or
2314	her properly to hold himself or herself out to the public as a
2315	mortgage guaranty insurance agent and if the department, in its
2316	discretion, accepts such guaranty;
2317	(b) The agent's license and appointment shall be a limited
2318	license, limited to the handling of mortgage guaranty insurance
2319	only; and
2320	(c) An examination may be required of an applicant for such

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37-00570-12  $2012938\_$  a license if the insurer fails to provide the guaranty described in paragraph (a).

(2) Any general lines agent licensed under chapter 626 is qualified to represent a mortgage guaranty insurer without additional licensure examination.

Section 53. Subsection (2) of section 648.38, Florida Statutes, is amended to read:

648.38 Licensure examination for bail bond agents; time; place; fees; scope.—

(2) The department or a person designated by the department shall provide mail written notice of the time and place of the examination to each applicant for licensure required to take an examination who will be eligible to take the examination as of the examination date. The notice shall be e-mailed so mailed, postage prepaid, and addressed to the applicant at the e-mail his or her address shown on his or her application for licensure or at such other address as requested by the applicant in writing filed with the department prior to the mailing of the notice. Notice shall be deemed given when so mailed.

Section 54. Section 648.385, Florida Statutes, is amended to read:

648.385 Continuing education required; application; exceptions; requirements; penalties.—

- (1) The purpose of this section is to establish requirements and standards for continuing education courses for persons authorized to write bail bonds in this state.
- (2) (a) Each person subject to the provisions of this chapter must complete a minimum of 14 hours of continuing education courses every 2 years as specified in s. 626.2815  $\stackrel{\cdot}{\text{in}}$

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2350	courses approved by the department. Compliance with continuing
2351	education requirements is a condition precedent to the issuance,
2352	continuation, or renewal of any appointment subject to the
2353	provisions of this chapter.
2354	(b) A person teaching any approved course of instruction or
2355	lecturing at any approved seminar and attending the entire
2356	course or seminar shall qualify for the same number of classroom
2357	hours as would be granted to a person taking and successfully
2358	completing such course, seminar, or program. Credit shall be
2359	limited to the number of hours actually taught unless a person
2360	attends the entire course or seminar.
2361	(c) For good cause shown, the department may grant an
2362	extension of time during which the requirements imposed by this
2363	section may be completed, but such extension of time may not
2364	exceed 1 year.
2365	(3) (a) Any bail-related course developed or sponsored by
2366	any authorized insurer or recognized bail bond agents'
2367	association, or any independent study program of instruction,
2368	subject to approval by the department, qualifies for the
2369	equivalency of the number of classroom hours assigned to such
2370	course by the department. However, unless otherwise provided in
2371	this section, continuing education credit may not be credited
2372	toward meeting the requirements of this section unless the
2373	course is provided by classroom instruction or results in a
2374	monitored examination.
2375	(b) Each person or entity sponsoring a course for
2376	continuing education credit must furnish, within 30 days after
2377	completion of the course, in a form satisfactory to the
2378	department or its designee, a written and certified roster

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showing the name and license number of all persons successfully completing such course and requesting credit, accompanied by the required fee. The department shall refuse to issue, continue, or renew the appointment of any bail bond agent who has not had the continuing education requirements certified unless the agent has been granted an extension by the department.

Section 55. Subsection (1) of section 903.27, Florida Statutes, is amended to read:

903.27 Forfeiture to judgment.-

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(1) If the forfeiture is not paid or discharged by court order of a court of competent jurisdiction within 60 days and the bond is secured other than by money and bonds authorized under in s. 903.16, the clerk of the circuit court for the county where the order was made shall enter a judgment against the surety for the amount of the penalty and issue execution. However, if in any case in which the bond forfeiture has been discharged by the court of competent jurisdiction conditioned upon the payment by the surety of certain costs or fees as allowed by statute, the amount for which judgment may be entered may not exceed the amount of the unpaid fees or costs upon which the discharge had been conditioned. Judgment for the full amount of the forfeiture may shall not be entered if payment of a lesser amount will satisfy the conditions to discharge the forfeiture. Within 10 days, the clerk shall furnish the Department of Financial Services and the Office of Insurance Regulation of the Financial Services Commission with a certified copy of the judgment docket and shall furnish the surety company at its home office a copy of the judgment at its home office, which includes shall include the power of attorney number of the

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2408	bond and the name of the executing agent. If the judgment is not
2409	paid within $\underline{60}$ 35 days, the clerk shall furnish the Department
2410	$rac{ ext{of Financial Services}_{ au}}{ ext{the Office of Insurance Regulation}_{ au}}$ and
2411	the sheriff of the county in which the bond was executed, or the
2412	official responsible for operation of the county $\mathrm{jail}_{ au}$ if other
2413	than the sheriff, two <u>certified</u> copies of the <u>transcript of the</u>
2414	docket of the judgment and a certificate stating that the
2415	judgment remains unsatisfied. When and If the judgment is
2416	properly paid or $\underline{a}$ court $\underline{a}\underline{n}$ order to vacate the judgment has
2417	been entered by a court of competent jurisdiction, the clerk
2418	shall immediately notify the sheriff, or the official
2419	responsible for the operation of the county $\mathrm{jail}_{\mathcal{T}}$ if other than
2420	the sheriff, and the Department of Financial Services and the
2421	Office of Insurance Regulation, if the department and office had
2422	been previously notified of nonpayment, of such payment or order
2423	to vacate the judgment. The clerk shall also immediately prepare
2424	and record in the public records a satisfaction of the judgment
2425	or record the order to vacate judgment. If the defendant is
2426	returned to the county of jurisdiction of the court $\underline{\mathtt{and}}_{\mathcal{T}}$
2427	whenever a motion to set aside the judgment is filed, the
2428	operation of this section is tolled until the court makes a
2429	disposition of the motion.
2430	Section 56. Except as otherwise expressly provided in this
2431	act, this act shall take effect October 1, 2012.

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## **APPEARANCE RECORD**

1/9/12 Meeting Date

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

Meeting Date	
Topic Agent & Agency B. 11	Bill Number 938
Name Greg Thomas	Amendment Barcode
Job Title Director of Agent's Agency Service-S  Address 200 E. Gaine 5 St	Phone 850 413-540/
Street  Tollabassee  FE 32399  City  State  Zip	E-mail grey. Thomas & my floridate
Speaking: Against Information	
Representing	
Appearing at request of Chair: Yes No Lobbyis	t registered with Legislature: Yes No
While it is a Senate tradition to encourage public testimony, time may not permit meeting. Those who do speak may be asked to limit their remarks so that as m	
This form is part of the public record for this meeting.	S-001 (10/20/11)

## APPEARANCE RECORD

Meeting Date (Deliver BOTH copies of this form to the Senator or Senate Profession)	alve in 5 upports  Strike-all amendment	
Topic Agents  Name Joy Ryan  Job Title attorney	Bill Number 58938  Amendment Barcode 537+66  DE Williamplicable)	
Address 2045, Monroe St.  Street Tallahassee, FL 32301  City State Zip	Phone 681-6710 E-mail joyablanklaw.com	
Speaking: For Against Information  Representing ASUR TOW		
Appearing at request of Chair: Yes No Lobbyis	st registered with Legislature: Yes No	
While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.		
This form is part of the public record for this meeting.	S-001 (10/20/11)	

### **APPEARANCE RECORD**

(Deliver BOTH copies of this form to the Senator or Senate Profession Macting Date)	onal Staff conducting the meeting)
Topic Name Teye Reeves  Job Title Policy Divector	Bill Number SB 938 (if applicable)  Amendment Barcode (if applicable)
Address $\frac{1305}{Street}$ $\frac{3230}{City}$ $\frac{3230}{State}$ $\frac{3230}{Zip}$ Speaking: For Against Information Representing FL Combet of Col	Phone 850-521-1235  E-mail teye of Achamber.  Com
	ist registered with Legislature: Yes No
While it is a Senate tradition to encourage public testimony, time may not permeeting. Those who do speak may be asked to limit their remarks so that as r	
This form is part of the public record for this meeting.	S-001 (10/20/11)

## **APPEARANCE RECORD**

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

This form is part of the public record for this meeting.

Deliver BOTT copies of this form to the Senator of Senate Professional Staff Conducting the meeting)	
Meeting Date	
Topic Insurance Agents	Bill Number $\frac{SB938}{}$
Name Laura Pearce	(if applicable)  Amendment Barcode
Job Title Vice Pres + General Course	(if applicable)
Address Street	Phone 850. 566-86/5
	E-mail
City State Zip	
Speaking: Against Information	Λ
Representing Fla. Association of Insurance Agents	
Appearing at request of Chair: Yes No Lobbyis	st registered with Legislature: Yes No
While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.	

S-001 (10/20/11)



Tallahassee, Florida 32399-1100

COMMITTEES:
Budget, Chair
Rules, Vice Chair
Agriculture
Banking and Insurence
Budget - Subcommittee on Finance and Tax
Budget - Subcommittee on Transportation, Tourism,
and Economic Development Appropriations
Education Pre-K - 12
Rules - Subcommittee on Ethics and Elections

JOINT COMMITTEE: Legislative Budget Commission, Chair

#### **SENATOR JD ALEXANDER**

17th District

January 6, 2012

Senator Garrett S. Richter, Chair Committee on Banking & Insurance 322 Senate Office Building 404 S. Monroe Street Tallahassee, FL 32399

Dear Senator Richter,

I respectfully request permission to be absent from the Committee on Banking & Insurance, Monday, January 9, 2012. I will not be able to attend this meeting.

Thank you for your approval in this request.

Sincerely,

JD Alexander Senator, District 17

Xc: Steve Burgess



Tallahassee, Florida 32399-1100

COMMITTEES:
Health Regulation, Vice Chair
Banking and Insurance
Budget
Budget - Subcommittee on Health and Human Services
Appropriations

Appropriations
Budget - Subcommittee on Transportation, Tourism, and Economic Development Appropriations
Environmental Preservation and Conservation
Reapportionment

Rules - Subcommittee on Ethics and Elections

#### SENATOR ELEANOR SOBEL

31st District

January 9, 2012

Sen. Garrett Richter Chair, Senate Committee on Banking and Insurance 404 S. Monroe Street Tallahassee, FL 32399-1100

Dear Chair Richter:

I am writing you in hopes that you will excuse my absence from the Senate Committee on Banking and Insurance scheduled to meet January 9, 2012. I will be presenting a bill in a conflicting committee meeting at that time. Thank you for your understanding.

With Best Regards,

Eleanor Sobel State Senator District 31

REPLY TO:

☐ The "Old" Library, First Floor, 2600 Hollywood Boulevard, Hollywood, Florida 33020 (954) 924-3693
☐ 222 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5097

Senate's Website: www.flsenate.gov

# **CourtSmart Tag Report**

Room: KN 412 Case: Type: Caption: Senate Banking and Insurance Committee Judge:

2012 3:19:50 PM 2012 3:37:00 PM Length: 00:17:11
s. 676 Workers' Compensation Certificate of Exemption
Senator Smith introduces bill
Jim Brainerd waived and support
Cam Fentriss waived and support
Andrew Sabolic waived and support
Call roll on s. 676
Call roll on s. 676
s.676 passed
s. 938 Insurance Agents
Senator Richter explains delete all
no questions
no questions
s.938 bill amended
Laura Pearce, Teye Reeves, Greg Thomas, Joy Ryan waived and support
Laura Pearce, Teye Reeves, Greg Thomas, Joy Ryan waived and support
Gavel returned to Senator Richter
Gavel returned to Senator Richter
Senator Gaetz recognized
s. 438 Consumer Finance charges
Senator Bennett recognized
Senator Bennett recognized
No questions
James Thompson waived and support
Dorene Barker waive and opposition
Alice Vickers spoke concerning s. 438
no questions for Alice Vickers
Senator Bennett recognized
Roll called on s. 438
s. 438 passed

3:35:16 PM

Senator Fasano recognized