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A bill to be entitled An act relating to residential tenancies; amending s. 83.43, F.S.; redefining the term "landlord" for purposes of part II of ch. 83, F.S., to include a rental management company, rental agency, or any other person having the actual or apparent authority to lease a dwelling; creating s. 83.451, F.S.; limiting the use of credit reports and credit scores by landlords when renting a residential dwelling unit; providing definitions; requiring a landlord to inform an applicant or tenant that a credit report or score is being requested for rental purposes; directing a landlord who makes an adverse decision based upon a credit report to provide a copy of the credit report to the applicant or tenant at no charge or provide the applicant or tenant with the name, address, and telephone number of the consumer reporting agency from which the tenant or applicant may obtain the credit report; directing a landlord to notify an applicant or tenant and explain the reasons for the adverse decision; providing that a landlord may not request a credit report based on specified factors; prohibiting a landlord from making an adverse decision solely because of information contained in a credit report without consideration of any other factor; providing criteria for the proper use of a credit report; requiring a landlord to provide a means of appeal for an applicant or

1 tenant whose credit report or credit score is 2 unduly influenced by certain circumstances; 3 providing an effective date. 4 5 Be It Enacted by the Legislature of the State of Florida: 6 7 Section 1. Subsection (3) of section 83.43, Florida 8 Statutes, is amended to read: 9 83.43 Definitions.--As used in this part, the 10 following words and terms shall have the following meanings 11 unless some other meaning is plainly indicated: "Landlord" means the owner or lessor of a dwelling 12 unit and any rental management company, rental agency, or any 13 14 other person having the actual or apparent authority of an 15 agent to perform the duties imposed by this part. Section 2. Section 83.451, Florida Statutes, is 16 17 created to read: 83.451 Use of credit reports and credit scores by 18 19 landlords.--(1) The purpose of this section is to regulate and 20 limit the use of credit reports and credit scores by landlords 21 22 when renting a residential dwelling unit. 23 (2) As used in this section, the term: 24 "Adverse decision" means a decision by a landlord 25 to deny an application to rent or to refuse to renew a rental agreement; to require a cosigner on the rental agreement; to 26 offer a rental agreement requiring a security deposit that is 27 28 not required of another applicant or tenant; to offer a rental 29 agreement requiring a larger security deposit than that 30 required of another applicant or tenant; or to increase the

 rent to a higher amount than that charged to another applicant or tenant.

- (b) "Credit report" means any written, oral, or other communication of any information by a consumer reporting agency, as defined in the federal Fair Credit Reporting Act, 15 U.S.C. ss. 1681 et seq., bearing on an applicant's or tenant's credit worthiness, credit standing, or credit capacity, which is used or expected to be used or collected as a factor to establish an applicant's or tenant's eligibility for a rental agreement, or any other purpose authorized under the applicable provision of the federal act. A credit score alone, as calculated by a consumer reporting agency, is not a credit report.
- (c) "Credit score" means a score, grade, or value that is derived by using any or all data from a credit report in any type of model, method, or program, whether electronically, in an algorithm, computer software or program, or any other process, for the purpose of grading or ranking credit report data.
- (3) A landlord must inform an applicant or tenant, in the same medium as the application or renewal is taken, that a credit report or score is being requested for rental purposes. A landlord who makes an adverse decision based, in whole or in part, upon a credit report must provide a copy of the credit report to the applicant or tenant at no charge or provide the applicant or tenant with the name, address, and telephone number of the consumer reporting agency from which the tenant or applicant may obtain the credit report. The landlord must provide notification to the applicant or tenant explaining the reasons for the adverse decision. The reasons must be provided in sufficiently clear and specific language so that an

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applicant or tenant can identify the basis for the landlord's adverse decision. The notification must include a description of the four primary reasons, or a fewer number if fewer persons exist, which were the primary influences on the adverse decision. The use of generalized terms such as "poor credit history" or "poor credit rating" do not meet the explanation requirements of this subsection. A credit score may not be used in making a decision concerning a rental agreement unless the scoring process produces information in sufficient detail to permit compliance with the requirements of this section.

- (4)(a) A landlord may not request a credit report or credit score based upon the race, color, religion, marital status, age, gender, income, national origin, or place of residence of the applicant or tenant.
- (b) A landlord may not make an adverse decision that is based solely on information contained in a credit report or credit score without consideration of any other factor.
- (c) A landlord may not make an adverse decision or use a credit score that could lead to such a decision if based, in whole or in part, on:
- The absence of, or an insufficient, credit history, in which instance the landlord shall:
- Treat the applicant or tenant as otherwise approved unless the landlord presents evidence that the absence of, or the insufficient, credit history is related to the risk of renting by the landlord;
- Treat the person as if the applicant or tenant had neutral credit information;
- c. Exclude the use of credit information as a factor 31 and use only other rental criteria;

- 2. Collection accounts having a medical industry code,
 if so identified on the applicant's or tenant's credit report;

 or

 1. Place of current residence.
 - (d) A landlord may use the number of credit inquiries
 requested or made regarding the applicant or tenant, except
 for:
 - 1. Credit inquiries not initiated by the applicant or tenant or inquiries requested by the person for his or her own credit information.
 - 2. Collection accounts having a medical industry code, if so identified on the applicant's or tenant's credit report.
 - 3. Multiple-lender inquiries, if coded by the consumer reporting agency on the applicant's or tenant's credit report as being from the home mortgage industry and made within 30 days of one another, unless only one inquiry is considered.
 - 4. Multiple-lender inquiries, if coded by the consumer reporting agency on the applicant's or tenant's credit report as being from the automobile lending industry and made within 30 days of one another, unless only one inquiry is considered.
 - (e) A landlord must, upon the request of an applicant or tenant, provide a means of appeal for an applicant or tenant whose credit report or credit score is unduly influenced by a dissolution of marriage, the death of a spouse, or temporary loss of employment. The landlord must complete its review within 10 business days after the request by the applicant or tenant and receipt of reasonable documentation requested by the landlord, and, if the landlord determines that the credit report or credit score was unduly influenced by any of such factors, the landlord shall treat the applicant or tenant as if the applicant or tenant had

neutral credit information or shall exclude the credit information, whichever is more favorable to the applicant or tenant. Section 3. This act shall take effect July 1, 2004. SENATE SUMMARY Revises the definition of landlord. Limits the use of credit reports and credit scores by landlords when renting a residential dwelling unit. Directs a landlord to inform an applicant or tenant that a credit report or score is being requested for rental purposes. Directs a landlord who makes an adverse decision based upon a credit report to give a copy of the report to the applicant or tenant or give the applicant or tenant the name, address, and telephone number of the consumer reporting agency that prepared the gradit report. reporting agency that prepared the credit report. Directs a landlord to notify an applicant or tenant to explain the reasons for an adverse decision. Prohibits a landlord from making an adverse decision solely because of information contained in a credit report. Provides criteria for the proper use of a credit report. Requires a landlord to provide a means of appeal for an applicant or tenant whose credit report or credit score is unduly influenced by certain circumstances.