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A bill to be entitled An act relating to rights of individuals with disabilities; amending s. 413.08, F.S.; providing definitions; providing that an individual with a disability has full and equal access to and enjoyment of public accommodations and state and local facilities, programs, services, and activities; providing that an individual with a disability may be accompanied by a service animal in places of public accommodation and in state and local facilities; directing that documentation that a service animal is trained may not be a precondition for providing service to an individual accompanied by a service animal; providing that a service animal has access to all areas of a government facility or public accommodation that the public or customers are normally permitted to occupy; directing that an individual with a service animal may not be segregated from other customers or the public; directing that a public accommodation may not impose a deposit or surcharge on an individual with a disability as a precondition to permitting a service animal to accompany the individual; providing that an individual with a disability may be liable for damage caused by a service animal; providing that the animal's owner is responsible for the care and supervision of a service animal; providing that the public accommodation or government entity

1 is not required to provide care or food or a 2 special location for a service animal; 3 providing that a public accommodation or 4 government entity may exclude or remove any 5 animal from the premises if the animal's behavior poses a direct threat to the health 6 7 and safety of others; increasing certain penalties for violations of the act; providing 8 that the trainer of a service animal has the 9 10 same rights and privileges as a person with a 11 disability while training the service animal; amending s. 413.081, F.S.; conforming 12 13 provisions to changes made by the act; providing an effective date. 14

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Section 413.08, Florida Statutes, is amended to read:

413.08 Rights of <u>individuals with disabilities who</u>

physically disabled persons; use of dog guides or service

animals dogs or nonhuman primates of the genus Cebus;

discrimination in public employment or housing accommodations;

penalties.--

- (1) As used in this section the term:
- (a) "Housing accommodation" means any real property or portion thereof which is used or occupied, or intended, arranged, or designed to be used or occupied, as a home, residence, or sleeping place of one or more human beings. The term does not include a single-family residence if the

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| occupants                       | rent | or | lease | to | others | for | compensation | not | more |
|---------------------------------|------|----|-------|----|--------|-----|--------------|-----|------|
| than one room in the residence. |      |    |       |    |        |     |              |     |      |

- "Individual with a disability" means a person with (b) a physical or mental impairment that severally limits the person's ability to perform one or more daily life living skills.
- (c) "Place of public accommodation" means a facility, operated by a private person, whose operations affect commerce and fall within at least one of the following categories:
- 1. An inn, hotel, motel, or other place of lodging, except for an establishment located within a building that contains not more than five rooms for rent or hire and that is actually occupied by the proprietor of the establishment as the residence of the proprietor;
- 2. A restaurant, bar, or other establishment serving food or drink;
- 3. A motion picture house, theater, concert hall, stadium, or other place of gathering;
- 4. An auditorium, convention center, lecture hall, or other place of exhibition or entertainment;
- 5. A bakery, grocery store, clothing store, hardware store, shopping center, or other sales or rental establishment;
- 6. A laundromat, dry cleaner, bank, barber shop, beauty shop, travel service, shoe repair service, funeral parlor, gas station, office of a health care provider, hospital, or other service establishment;
- 7. A terminal, depot, or other station used for specified public transportation;
- 8. A museum, library, gallery, or other place of 31 public display or collection;

 9. A park, zoo, amusement park, or other place of recreation;

- 10. A day care center, senior citizen center, homeless shelter, food bank, adoption agency, or other social services establishment; and
- 11. A gymnasium, health spa, bowling alley, golf course, or other place of exercise or recreation.
- (d) "Service animal" means an animal that is trained to perform tasks for an individual with a disability. The tasks may include, but are not limited to, guiding a person who is visually impaired or blind, alerting a person who is deaf or hard of hearing, pulling a wheelchair, assisting with mobility or balance, alerting and protecting a person who is having a seizure, retrieving objects, providing psychological therapeutic support, or performing other special tasks. A service animal is not a pet.
- (2)(1)(a) An individual with a disability is The deaf, hard of hearing, blind, visually handicapped, and otherwise physically disabled are entitled to full and equal accommodations, advantages, facilities, and privileges on all common carriers, airplanes, motor vehicles, railroad trains, motor buses, streetcars, boats, and other public conveyances or modes of transportation; in all state and local government facilities, programs, services, and activities; and at hotels, lodging places, places of public accommodations accommodation, amusement, or resort, and other places to which the general public is invited, subject only to the conditions and limitations established by law and applicable alike to all persons. This section does not require any person, firm, or corporation, or any agent thereof, to modify or provide any

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vehicle, premises, facility, or service to a higher degree of accommodation than is required for a person not so disabled.

- (3)(b) Every individual with a disability deaf or hard of hearing person, totally or partially blind person, person who is subject to epilepsy or other such seizure disorders, or physically disabled person has the right to be accompanied by a dog guide or service animal dog, specially trained for the purpose, in any place of public accommodation or state or local government facility, program, service, or activity the places listed in paragraph (a) without being required to pay an extra charge for the dog guide or service dog; however, such a person is liable for any damage done to the premises or facilities by such a dog. The dog guide or service dog must be capable of being properly identified as being from a recognized school for seeing-eye dogs, hearing-ear dogs, service dogs, including, but not limited to, seizure-alert and seizure-response dogs, or guide dogs.
- (4) Documentation that the service animal is trained is not a precondition for providing service to an individual accompanied by a service animal. A public accommodation or government entity may ask if an animal is a service animal or what tasks the animal has been trained to perform in order to determine the difference between a service animal and a pet.
- (5) A service animal may accompany the individual with a disability to all areas of a government facility or public accommodation that the public or customers are normally permitted to occupy. An individual with a service animal may not be segregated from other customers or the public.
- (6)(a) A public accommodation may not impose a deposit or surcharge on an individual with a disability as a precondition to permitting a service animal to accompany the

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 individual with a disability, even if a deposit is routinely required for pets.

- (b) An individual with a disability is liable for damage caused by a service animal if it is the regular policy and practice of the public accommodation to charge nondisabled persons for damages caused by their pets.
- (7) The care or supervision of a service animal is the responsibility of the individual owner. A public accommodation or government entity is not required to provide care or food or a special location for the service animal.
- (8)(a) A public accommodation or government entity may exclude or remove any animal from the premises, including a service animal, if the animal's behavior poses a direct threat to the health and safety of others. Allergies and fear of animals are not valid reasons for denying access or refusing service to an individual with a service animal. The perception of a threat or fear based on past experience does not constitute a direct threat.
- (b) If a service animal is excluded or removed as being a direct threat to others, the public accommodation or government entity must provide the individual with a disability the option of continuing access to the public accommodation or government entity without having the service animal on the premises.
- (c) Every person with paraplegia or quadriplegia has the right to be accompanied by a nonhuman primate of the genus Cebus, specially trained for the purpose of providing personal care services, in any of the places listed in paragraph (a) without being required to pay an extra charge for the nonhuman primate; however, such a person is liable for any damage done to the premises or facilities by such nonhuman primate.

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(9) (9) (2) Any person, firm, business, or corporation, or the agent of any person, firm, business, or corporation, who denies or interferes with admittance to, or enjoyment of, the public accommodation of, facilities enumerated in subsection (1) or otherwise interferes with the rights of, an individual with a disability a deaf person, a hard of hearing person, a totally or partially blind person, a person who is subject to epilepsy or other such seizure disorders, or an otherwise physically disabled person under this section, or the trainer of a dog guide or service animal dog while engaged in the training of the animal under such a dog pursuant to subsection (14) $\frac{(7)}{(7)}$ , commits is guilty of a misdemeanor of the first second degree, punishable as provided in s. 775.082 or s. 775.083.

(10) (1) It is the policy of this state that individuals with disabilities the deaf, hard of hearing, blind, visually handicapped, and otherwise physically disabled shall be employed in the service of the state or political subdivisions of the state, in the public schools, and in all other employment supported in whole or in part by public funds, and an employer may not refuse employment to an individual with a disability the deaf, the hard of hearing, the blind, the visually handicapped, or the otherwise physically disabled on the basis of the disability alone, unless it is shown that the particular disability prevents the satisfactory performance of the work involved.

(11) (4) Each individual with a disability is Deaf persons, hard of hearing persons, blind persons, visually handicapped persons, and otherwise physically disabled persons are entitled to rent, lease, or purchase, as other members of 31 the general public, any housing accommodations offered for

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rent, lease, or other compensation in this state, subject to the conditions and limitations established by law and applicable alike to all persons.

(a) As used in this subsection, the term "housing accommodations" means any real property or portion thereof which is used or occupied, or intended, arranged, or designed to be used or occupied, as the home, residence, or sleeping place of one or more human beings, but does not include any single-family residence the occupants of which rent, lease, or furnish for compensation not more than one room therein.

(b) This section does not require any person renting, leasing, or otherwise providing real property for compensation to modify her or his property in any way or provide a higher degree of care for a deaf person, hard of hearing person, blind person, visually handicapped person, or otherwise physically disabled person than for a person who is not so handicapped.

(12)(c) Each individual with a disability deaf person, hard of hearing person, totally or partially blind person, or otherwise physically disabled person who has a service animal dog guide, or who obtains a service animal dog guide, is entitled to full and equal access to all housing accommodations provided for in this section, and the such a person may shall not be required to pay extra compensation for the service animal <del>dog guide</del>. However, an individual with a disability such a person is liable for any damage done to the premises by such a service animal dog guide.

(d) Each person with paraplegia or quadriplegia who has or obtains a nonhuman primate of the genus Cebus, specially trained for the purpose of providing personal care 31 services, is entitled to full and equal access to all housing

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accommodations provided for in this section, and she or he 2 shall not be required to pay extra compensation for such a 3 nonhuman primate. However, the person is liable for any damage done to the premises by such a nonhuman primate. 4 5

(13)<del>(5)</del> An Any employer covered under subsection(10) (3) who discriminates against an individual with a disability the deaf, hard of hearing, blind, visually handicapped, or otherwise physically disabled in employment, unless it is shown that the particular disability prevents the satisfactory performance of the work involved, or any person, firm, or corporation, or the agent of any person, firm, business, or corporation, providing housing accommodations as provided in subsection(11)(4)who discriminates against an individual with a disability commits the deaf, hard of hearing, blind, visually handicapped, or otherwise physically disabled is guilty of a misdemeanor of the first second degree, punishable as provided in s. 775.082 or s. 775.083.

(6)(a) As used in this section, the term "physically disabled person" means any person who has a physical impairment that substantially limits one or more major life activities.

(b) As used in this section, the term "hard of hearing person" means an individual who has suffered a permanent hearing impairment that is severe enough to necessitate the use of amplification devices to discriminate speech sounds in verbal communication.

(14)<del>(7)</del> Any trainer of a <del>dog quide or</del> service animal dog, while engaged in the training of the service animal such a dog, has the same rights and privileges with respect to access to public facilities and the same liability for damage 31 as is provided for individuals with a disability those persons

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described in paragraph (1)(b)accompanied by a service animal dog guides or service dogs.

(8) Any trainer of a nonhuman primate of the genus Cebus, while engaged in training such a nonhuman primate to provide personal care services to a person with paraplegia or quadriplegia, has the same rights and privileges with respect to access to public facilities and the same liability for damage as is provided for a person with paraplegia or quadriplegia who is accompanied by nonhuman primates of the genus Cebus. As used in this subsection, the term "trainer of a nonhuman primate of the genus Cebus" means a paid employee of a training organization, and does not include volunteers chosen to raise the animals.

Section 2. Section 413.081, Florida Statutes, is amended to read:

413.081 Interference with or injury to a guide dog or service animal; penalties; restitution .--

- A Any person who, with reckless disregard, interferes with, or permits a dog that he or she owns or is in the immediate control of to interfere, with, the use of a guide dog or service animal by obstructing, intimidating, or otherwise jeopardizing the safety of the service animal or its user commits is guilty of a misdemeanor of the second degree for the first offense and a misdemeanor of the first degree for each subsequent offense, punishable as provided in s. 775.082 or s. 775.083.
- (2) A Any person who, with reckless disregard, injures or kills, or permits a dog that he or she owns or is in the immediate control of to injure or kill, a guide dog or service animal commits is guilty of a misdemeanor of the first degree, 31 | punishable as provided in s. 775.082 or s. 775.083.

- (3) A Any person who intentionally injures or kills, or permits a dog that he or she owns or is in the immediate control of to injure or kill, a guide dog or service animal  $\underline{\text{commits}}$  is guilty of a felony of the third degree, punishable as provided in s. 775.082, or s. 775.083, or s. 775.084.
- (4)(a) A person who is convicted of a violation of this section, in addition to any other penalty, must make full restitution for all damages that arise out of or are related to the offense, including incidental and consequential damages incurred by the guide dog or service animal's user.
- (b) Restitution includes the value of the <u>service</u> animal; replacement and training or retraining expenses for the <u>service</u> animal and the user; veterinary and other medical and boarding expenses for the <u>service</u> animal; medical expenses for the user; and lost wages or income incurred by the user during any period that the user is without the services of <u>the service</u> <u>such an</u> animal.
- means an animal that is trained to perform tasks for an individual with a disability. The tasks may include, but are not limited to, guiding a person who is visually impaired or blind, alerting a person who is deaf or hard of hearing, pulling a wheelchair, assisting with mobility or balance, alerting and protecting a person who is having a seizure, retrieving objects, providing psychological therapeutic support, or performing other special tasks. A service animal is not a pet.÷
- (a) "Guide dog" means a dog that is trained for the purpose of guiding blind persons or a dog trained for the purpose of assisting hearing impaired persons.

(b) "Service animal" means an animal that is trained for the purposes of assisting or accommodating a disabled person's sensory, mental, or physical disability. Section 3. This act shall take effect July 1, 2004. SENATE SUMMARY Provides that an individual with a disability has full and equal access and enjoyment of public accommodations and state and local facilities, programs, services, and activities. Provides that an individual with a disability may be accompanied by a service animal in places of public accommodation and state and local facilities. Directs that documentation that a service animal is trained is not a precondition for providing service to an individual accompanied by a service animal. Provides that a service animal has access to all areas of a government facility or public accommodation that the public or customers are normally permitted to occupy. Prohibits segregating an individual with a service animal from other customers or the public. Directs that a public accommodation may not impose a deposit or surcharge on an individual with a disability as a precondition to permitting a service animal to accompany the individual. Provides that an individual with a disability may be liable for damage caused by a service animal Provides liable for damage caused by a service animal. Provides that an animal's owner is responsible for the care and supervision of a service animal. Provides that the public accommodation or government entity is not required to provide care or food or a special location for a service animal. Provides that a public accommodation or government entity may exclude or remove any animal from the premises if the animal's behavior poses a direct threat to the health and safety of others. Provides that the trainer of a service animal has the same rights and privileges as a person with a disability while training the service animal.