Florida Senate - 2005

By Senator Wise

5-298B-05

1		A bill to be entitled
2		An act relating to consumer services; amending
3		s. 493.6101, F.S.; expanding the definition of
4		the term "repossession" for purposes of the
5		regulation of repossession services; amending
6		s. 493.6110, F.S.; revising insurance
7		requirements for licensure under ch. 493, F.S.;
8		providing insurance requirements with respect
9		to Class "B" security agencies; amending s.
10		493.6118, F.S.; revising the grounds for
11		disciplinary action against a person or entity
12		that is licensed as, or an applicant for
13		licensure as, a recovery agency, recovery
14		agent, or recovery agent intern; amending s.
15		493.6403, F.S.; revising licensure requirements
16		for recovery agent managers and recovery
17		agents, to conform; amending s. 493.6404, F.S.;
18		revising requirements for the inventory of
19		certain personal effects or property contained
20		in or on repossessed property, to conform;
21		amending s. 493.6405, F.S.; providing a penalty
22		for the unauthorized sale of repossessed
23		aircraft, personal watercraft, all-terrain
24		vehicles, farm equipment, or industrial
25		equipment by a recovery agent or recovery agent
26		intern and for failure to remit the net
27		proceeds from the sale of such repossessed
28		property to the owner or lienholder; providing
29		an effective date.
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31	Be It	Enacted by the Legislature of the State of Florida:
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1 Section 1. Subsection (22) of section 493.6101, 2 Florida Statutes, is amended to read: 493.6101 Definitions.--3 4 (22) "Repossession" means the recovery of a motor 5 vehicle as defined under s. 320.01(1), <u>a</u> or mobile home as 6 defined in s. 320.01(2), <u>a</u> or motorboat as defined under s. 7 327.02, an aircraft as defined in s. 330.27(1), a personal 8 watercraft as defined in s. 327.02, an all-terrain vehicle as defined in s. 316.2074, farm equipment as defined under s. 9 10 686.402, or industrial equipment, by an individual who is authorized by the legal owner, lienholder, or lessor to 11 12 recover, or to collect money payment in lieu of recovery of, 13 that which has been sold or leased under a security agreement 14 that contains a repossession clause. As used in this subsection, the term "industrial equipment" includes, but is 15 not limited to, tractors, road rollers, cranes, fork lifts, 16 17 backhoes, and bulldozers. The term "industrial equipment" also 18 includes other vehicles that are propelled by power other than muscular power and that are used in the manufacture of goods 19 or used in the provision of services. A repossession is 20 21 complete when a licensed recovery agent is in control, 22 custody, and possession of such repossessed property motor 23 vehicle, mobile home, or motorboat. Section 2. Section 493.6110, Florida Statutes, is 2.4 amended to read: 25 493.6110 Licensee's insurance.--<u>A Class "B"</u> No agency 26 27 license may not shall be issued unless the applicant first 2.8 files with the department a certification of insurance evidencing commercial general liability coverage as delineated 29 below. The coverage shall provide the department as an 30 additional insured for the purpose of receiving all notices of 31

modification or cancellation of such insurance. Coverage shall 1 2 be written by an insurance company which is lawfully engaged to provide insurance coverage in Florida. Coverage shall 3 provide for a combined single-limit policy in the amount of at 4 least \$300,000, which policy shall include comprehensive 5 6 general liability coverage for death, bodily injury, property 7 damage, and personal injury coverage including false arrest, 8 detention or imprisonment, malicious prosecution, libel, slander, defamation of character, and violation of the right 9 of privacy. Coverage shall insure for the liability of all 10 employees licensed by the department while acting in the 11 12 course of their employment. 13 (1) The licensed agency shall notify the department of any claim against such insurance. 14 (2) The licensed agency shall notify the department 15 immediately upon cancellation of the insurance policy, whether 16 17 such cancellation was initiated by the insurance company or 18 the insured agency. (3) The agency license shall be automatically 19 suspended upon the date of cancellation unless evidence of 20 21 insurance is provided to the department prior to the effective 2.2 date of cancellation. 23 Section 3. Section 493.6118, Florida Statutes, is amended to read: 2.4 25 493.6118 Grounds for disciplinary action.--26 (1) The following constitute grounds for which 27 disciplinary action specified in subsection (2) may be taken 2.8 by the department against any licensee, agency, or applicant regulated by this chapter, or any unlicensed person engaged in 29 30 activities regulated under this chapter. 31

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1 (a) Fraud or willful misrepresentation in applying for 2 or obtaining a license. (b) Use of any fictitious or assumed name by an agency 3 unless the agency has department approval and qualifies under 4 s. 865.09. 5 б (c) Being found guilty of or entering a plea of guilty 7 or nolo contendere to, regardless of adjudication, or being convicted of a crime that directly relates to the business for 8 which the license is held or sought. A plea of nolo 9 contendere shall create a rebuttable presumption of quilt to 10 the underlying criminal charges, and the department shall 11 12 allow the individual being disciplined or denied an 13 application for a license to present any mitigating circumstances surrounding his or her plea. 14 (d) A false statement by the licensee that any 15 individual is or has been in his or her employ. 16 17 (e) A finding that the licensee or any employee is guilty of willful betrayal of a professional secret or any 18 unauthorized release of information acquired as a result of 19 activities regulated under this chapter. 20 21 (f) Proof that the applicant or licensee is guilty of 22 fraud or deceit, or of negligence, incompetency, or 23 misconduct, in the practice of the activities regulated under this chapter. 2.4 (g) Conducting activities regulated under this chapter 25 without a license or with a revoked or suspended license. 26 27 (h) Failure of the licensee to maintain in full force 2.8 and effect the commercial general liability insurance coverage required by s. 493.6110. 29 30 (i) Impersonating, or permitting or aiding and abetting an employee to impersonate, a law enforcement officer 31 4

1	or an employee of the state, the United States, or any		
2	political subdivision thereof by identifying himself or		
3	herself as a federal, state, county, or municipal law		
4	enforcement officer or official representative, by wearing a		
5	uniform or presenting or displaying a badge or credentials		
6	that would cause a reasonable person to believe that he or she		
7	is a law enforcement officer or that he or she has official		
8	authority, by displaying any flashing or warning vehicular		
9	lights other than amber colored, or by committing any act that		
10	is intended to falsely convey official status.		
11	(j) Commission of an act of violence or the use of		
12	force on any person except in the lawful protection of one's		
13	self or another from physical harm.		
14	(k) Knowingly violating, advising, encouraging, or		
15	assisting the violation of any statute, court order, capias,		
16	warrant, injunction, or cease and desist order, in the course		
17	of business regulated under this chapter.		
18	(1) Soliciting business for an attorney in return for		
19	compensation.		
20	(m) Transferring or attempting to transfer a license		
21	issued pursuant to this chapter.		
22	(n) Employing or contracting with any unlicensed or		
23	improperly licensed person or agency to conduct activities		
24	regulated under this chapter, or performing any act that		
25	assists, aids, or abets a person or business entity in		
26	engaging in unlicensed activity, when the licensure status was		
27	known or could have been ascertained by reasonable inquiry.		
28	(o) Failure or refusal to cooperate with or refusal of		
29	access to an authorized representative of the department		
30	engaged in an official investigation pursuant to this chapter.		
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1 (p) Failure of any partner, principal corporate 2 officer, or licensee to have his or her identification card in his or her possession while on duty. 3 (q) Failure of any licensee to have his or her license 4 in his or her possession while on duty, as specified in s. 5 6 493.6111(1). 7 (r) Failure or refusal by a sponsor to certify a 8 biannual written report on an intern or to certify completion 9 or termination of an internship to the department within 15 working days. 10 (s) Failure to report to the department any person 11 12 whom the licensee knows to be in violation of this chapter or 13 the rules of the department. (t) Violating any provision of this chapter. 14 (u) In addition to the grounds for disciplinary action 15 prescribed in paragraphs (a)-(t), Class "R" recovery agencies, 16 17 Class "E" recovery agents, and Class "EE" recovery agent 18 interns are prohibited from committing the following acts: 1. Recovering a motor vehicle, mobile home, or 19 motorboat, aircraft, personal watercraft, all-terrain vehicle, 20 21 farm equipment, or industrial equipment that has been sold 22 under a conditional sales agreement or under the terms of a 23 chattel mortgage before authorization has been received from the legal owner or mortgagee. 2.4 2. Charging for expenses not actually incurred in 25 connection with the recovery, transportation, storage, or 26 27 disposal of repossessed property a motor vehicle, mobile home, 2.8 motorboat, or personal property obtained in a repossession. 3. Using any motor vehicle, mobile home, or motorboat 29 that has been repossessed property, or using personal property 30 obtained in a repossession $\overline{-}$ for the personal benefit of a 31

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1 licensee or an officer, director, partner, manager, or 2 employee of a licensee. 3 4. Selling property a motor vehicle, mobile home, or 4 motorboat recovered under the provisions of this chapter, except with written authorization from the legal owner or the 5 6 mortgagee thereof. 7 5. Failing to notify the police or sheriff's department of the jurisdiction in which the repossessed 8 property is recovered within 2 hours after recovery. 9 10 6. Failing to remit moneys, collected in lieu of recovery of a motor vehicle, mobile home, or motorboat, 11 12 aircraft, personal watercraft, all-terrain vehicle, farm equipment, or industrial equipment to the client within 10 13 14 working days. 7. Failing to deliver to the client a negotiable 15 instrument that is payable to the client, within 10 working 16 17 days after receipt of such instrument. 8. Falsifying, altering, or failing to maintain any 18 required inventory or records regarding disposal of personal 19 20 property contained in or on repossessed property a recovered 21 motor vehicle, mobile home, or motorboat pursuant to s. 22 493.6404(1). 23 9. Carrying any weapon or firearm when he or she is on private property and performing duties under his or her 2.4 license whether or not he or she is licensed pursuant to s. 25 26 790.06. 27 10. Soliciting from the legal owner the recovery of 2.8 property subject to repossession after such property has been 29 seen or located on public or private property if the amount 30 charged or requested for such recovery is more than the amount normally charged for such a recovery. 31 7

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1 11. Wearing, presenting, or displaying a badge in the 2 course of performing a repossession regulated by this chapter repossessing a motor vehicle, mobile home, or motorboat. 3 4 (2) When the department finds any violation of subsection (1), it may do one or more of the following: 5 б (a) Deny an application for the issuance or renewal of 7 a license. 8 (b) Issue a reprimand. Impose an administrative fine not to exceed \$1,000 9 (C) for every count or separate offense. 10 (d) Place the licensee on probation for a period of 11 12 time and subject to such conditions as the department may 13 specify. (e) Suspend or revoke a license. 14 (3) The department may deny an application for 15 licensure citing lack of good moral character only if the 16 17 finding by the department of lack of good moral character is supported by clear and convincing evidence. In such cases, 18 the department shall furnish the applicant a statement 19 containing the findings of the department, a complete record 20 21 of the evidence upon which the determination was based, and a 22 notice of the rights of the applicant to an administrative 23 hearing and subsequent appeal. (4) Notwithstanding the provisions of paragraph (1)(c) 2.4 25 and subsection (2): (a) If the applicant or licensee has been convicted of 26 27 a felony, the department shall deny the application or revoke 2.8 the license unless and until civil rights have been restored by the State of Florida or by a state acceptable to Florida 29 and a period of 10 years has expired since final release from 30 supervision. 31

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1 (b) A Class "G" applicant who has been convicted of a 2 felony shall also have had the specific right to possess, carry, or use a firearm restored by the State of Florida. 3 (c) If the applicant or licensee has been found guilty 4 of, entered a plea of quilty to, or entered a plea of nolo 5 6 contendere to a felony and adjudication of guilt is withheld, 7 the department shall deny the application or revoke the license until a period of 3 years has expired since final 8 9 release from supervision. 10 (d) A plea of nolo contendere shall create a rebuttable presumption of guilt to the underlying criminal 11 12 charges, and the department shall allow the person being 13 disciplined or denied an application for a license to present any mitigating circumstances surrounding his or her plea. 14 (e) The grounds for discipline or denial cited in this 15 subsection shall be applied to any disqualifying criminal 16 17 history regardless of the date of commission of the underlying 18 criminal charge. Such provisions shall be applied retroactively and prospectively. 19 20 (5) Upon revocation or suspension of a license, the 21 licensee shall forthwith return the license which was 22 suspended or revoked. 23 (6) The agency license and the approval or license of each officer, partner, or owner of the agency are 2.4 automatically suspended upon entry of a final order imposing 25 an administrative fine against the agency, until the fine is 26 27 paid, if 30 calendar days have elapsed since the entry of the 2.8 final order. All owners and corporate or agency officers or 29 partners are jointly and severally liable for agency fines. Neither the agency license or the approval or license of any 30 officer, partner, or owner of the agency may be renewed, nor 31

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1 may an application be approved if the owner, licensee, or 2 applicant is liable for an outstanding administrative fine imposed under this chapter. An individual's approval or 3 license becomes automatically suspended if a fine imposed 4 against the individual or his or her agency is not paid within 5 6 30 days after the date of the final order, and remains 7 suspended until the fine is paid. Notwithstanding the provisions of this subsection, an individual's approval or 8 license may not be suspended nor may an application be denied 9 when the licensee or the applicant has an appeal from a final 10 order pending in any appellate court. 11 12 (7) An applicant or licensee shall be ineligible to 13 reapply for the same class of license for a period of 1 year following final agency action resulting in the denial or 14 revocation of a license applied for or issued under this 15 chapter. This time restriction shall not apply to 16 17 administrative denials wherein the basis for denial was: 18 (a) An inadvertent error or omission on the application; 19 (b) The experience documented by the department was 20 21 insufficient at the time of application; 22 (c) The department was unable to complete the criminal 23 background investigation due to insufficient information from the Department of Law Enforcement, the Federal Bureau of 2.4 25 Investigation, or any other applicable law enforcement agency; 26 or 27 (d) Failure to submit required fees. 2.8 Section 4. Paragraphs (b) and (c) of subsection (1) of section 493.6403, Florida Statutes, are amended to read: 29 30 493.6403 License requirements.--31

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1 (1) In addition to the license requirements set forth 2 in this chapter, each individual or agency shall comply with the following additional requirements: 3 (b) An applicant for Class "MR" license shall have at 4 least 1 year of lawfully gained, verifiable, full-time 5 6 experience as a Class "E" licensee performing repossessions of 7 motor vehicles, mobile homes, or motorboats, aircraft, personal watercraft, all-terrain vehicles, farm equipment, or 8 industrial equipment. 9 10 (c) An applicant for a Class "E" license shall have at least 1 year of lawfully gained, verifiable, full-time 11 12 experience in one, or a combination of more than one, of the 13 following: 1. Repossession of motor vehicles as defined in s. 14 320.01(1), mobile homes as defined in s. 320.01(2), or 15 motorboats as defined in s. 327.02, aircraft as defined in s. 16 17 330.27(1), personal watercraft as defined in s. 327.02, all-terrain vehicles as defined in s. 316.2074, farm equipment 18 as defined under s. 686.402, or industrial equipment as 19 defined in s. 493.6101(22). 2.0 21 2. Work as a Class "EE" licensed intern. 22 Section 5. Subsection (1) of section 493.6404, Florida 23 Statutes, is amended to read: 493.6404 Property inventory; vehicle license 2.4 25 identification numbers.--(1) If personal effects or other property not covered 26 27 by a security agreement are contained in or on a recovered 2.8 vehicle, mobile home, or motorboat, aircraft, personal watercraft, all-terrain vehicles, farm equipment, or 29 industrial equipment at the time it is recovered, a complete 30 and accurate inventory shall be made of such personal effects 31

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or property. The date and time the inventory is made shall be indicated, and it shall be signed by the Class "E" or Class "EE" licensee who obtained the personal property. The inventory of the personal property and the records regarding any disposal of personal property shall be maintained for a period of 2 years in the permanent records of the licensed agency and shall be made available, upon demand, to an authorized representative of the department engaged in an official investigation. Section 6. Section 493.6405, Florida Statutes, is amended to read: 493.6405 Sale of motor vehicle, mobile home, or motorboat, aircraft, personal watercraft, all-terrain vehicles, farm equipment, or industrial equipment by a licensee; penalty.--(1) A Class "E" or Class "EE" licensee shall obtain, prior to sale, written authorization and a negotiable title from the owner or lienholder to sell any repossessed motor vehicle, mobile home, or motorboat, aircraft, personal watercraft, all-terrain vehicles, farm equipment, or industrial equipment. (2) A Class "E" or Class "EE" licensee shall send the net proceeds from the sale of such repossessed motor vehicle, mobile home, or motorboat, aircraft, personal watercraft, all-terrain vehicles, farm equipment, or industrial equipment to the owner or lienholder, within 20 working days after the licensee executes the documents which permit the transfer of legal ownership to the purchaser.

(3) A person who violates a provision of this section
commits a felony of the third degree, punishable as provided
in s. 775.082, s. 775.083, or s. 775.084.

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1	Section 7. This act shall take effect October 1, 2005.
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4	SENATE SUMMARY
5	Expands the definition of the term "repossession" for purposes of regulating recovery agents and agencies.
6	Revises requirements for commercial general liability insurance as a condition of licensure. Provides
7	additional grounds for disciplining recovery agencies, recovery agents, and recovery agent interns. Provides
8	that it is a third-degree felony for a recovery agent to sell repossessed aircraft, personal watercraft,
9	all-terrain vehicles, farm equipment, or industrial equipment without authorization or to fail to remit the
10	proceeds of such sale.
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