CHAMBER ACTION

The State Resources Council recommends the following:

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Council/Committee Substitute

Remove the entire bill and insert:

A bill to be entitled

An act relating to motor vehicle service agreements; amending s. 634.011, F.S.; including provision of payments for paintless dent removal services within application of the term "motor vehicle service agreement"; providing definitions; amending s. 634.041, F.S.; revising requirements governing qualifications for a license to issue such agreements; authorizing certain service agreement companies to use a 50-percent reserve and contractual liability coverage for certain agreements; providing a definition; amending s. 634.136, F.S.; requiring a motor vehicle service contract company to maintain additional information in a detailed service agreement register relating to motor vehicle service agreements; providing an effective date.

2021

Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subsection (7) of section 634.011, Florida Statutes, is amended to read:

- 634.011 Definitions.--As used in this part, the term:
- agreement" means any contract or agreement indemnifying the service agreement holder for the motor vehicle listed on the service agreement and arising out of the ownership, operation, and use of the motor vehicle against loss caused by failure of any mechanical or other component part, or any mechanical or other component part, or any mechanical or other component part that does not function as it was originally intended; however, nothing in this part shall prohibit or affect the giving, free of charge, of the usual performance guarantees by manufacturers or dealers in connection with the sale of motor vehicles. Transactions exempt under s. 624.125 are expressly excluded from this definition and are exempt from the provisions of this part. The term "motor vehicle service agreement" includes any contract or agreement that provides for any of the following:
- (a) For the coverage or protection defined in this subsection and which is issued or provided in conjunction with an additive product applied to the motor vehicle that is the subject of such contract or agreement.
 - (b) For payment of vehicle protection expenses.
- 1.a. "Vehicle protection expenses" means a preestablished flat amount payable for the loss of or damage to a vehicle or expenses incurred by the service agreement holder for loss or damage to a covered vehicle, including, but not limited to, applicable deductibles under a motor vehicle insurance policy; Page 2 of 6

temporary vehicle rental expenses; expenses for a replacement vehicle that is at least the same year, make, and model of the stolen motor vehicle; sales taxes or registration fees for a replacement vehicle that is at least the same year, make, and model of the stolen vehicle; or other incidental expenses specified in the agreement.

- b. "Vehicle protection product" means a product or system installed or applied to a motor vehicle or designed to prevent the theft of the motor vehicle or assist in the recovery of the stolen motor vehicle.
- 2. Vehicle protection expenses shall be payable in the event of loss or damage to the vehicle as a result of the failure of the vehicle protection product to prevent the theft of the motor vehicle or to assist in the recovery of the stolen motor vehicle. Vehicle protection expenses covered under the agreement shall be clearly stated in the service agreement form, unless the agreement provides for the payment of a preestablished flat amount, in which case the service agreement form shall clearly identify such amount.
- 3. Motor vehicle service agreements providing for the payment of vehicle protection expenses shall either:
- a. Reimburse a service agreement holder for the following expenses, at a minimum: deductibles applicable to comprehensive coverage under the service agreement holder's motor vehicle insurance policy; temporary vehicle rental expenses; sales taxes and registration fees on a replacement vehicle that is at least the same year, make, and model of the stolen motor vehicle; and the difference between the benefits paid to the service Page 3 of 6

agreement holder for the stolen vehicle under the service agreement holder's comprehensive coverage and the actual cost of a replacement vehicle that is at least the same year, make, and model of the stolen motor vehicle; or

b. Pay a preestablished flat amount to the service agreement holder.

- Payments shall not duplicate any benefits or expenses paid to the service agreement holder by the insurer providing comprehensive coverage under a motor vehicle insurance policy covering the stolen motor vehicle; however, the payment of vehicle protection expenses at a preestablished flat amount of \$5,000 or less does not duplicate any benefits or expenses payable under any comprehensive motor vehicle insurance policy.
- (c) For payment of paintless dent removal services by a paintless dent removal provider. For purposes of this paragraph:
- 1. "Paintless dent removal services" means the process of removing dents, dings, creases, and hail damage from vehicles without affecting the original paint finish. Paintless dent removal does not include services that involve vehicle panel replacement, sanding, bonding, or painting.
- 2. "Paintless dent removal provider" means a company whose primary business consists of providing paintless dent removal services.
- Section 2. Subsection (9) of section 634.041, Florida Statutes, is amended to read:
- 105 634.041 Qualifications for license.--To qualify for and
 106 hold a license to issue service agreements in this state, a
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service agreement company must be in compliance with this part, with applicable rules of the commission, with related sections of the Florida Insurance Code, and with its charter powers and must comply with the following:

- (9)(a) In meeting the requirements of this part, except as provided in paragraph (b), a service agreement company may not utilize both the 50-percent reserve and contractual liability insurance simultaneously. However, a company may have contractual liability coverage on service agreements previously sold and sell new service agreements covered by the 50-percent reserve, and the converse of this is also allowed. A service agreement company must be able to distinguish how each individual service agreement is covered.
- (b) A service agreement company that maintains net assets of at least \$7.5 million may use the 50-percent reserve and contractual liability coverage for specific blocks of new service agreements. For purposes of this paragraph, the term "specific blocks of new service agreements" means the service agreements sold by a single designated licensed salesperson. A service agreement must distinguish how each individual service agreement is covered.
- Section 3. Subsection (4) of section 634.136, Florida Statutes, is amended to read:
- 634.136 Office records required.—Each licensed motor vehicle service contract company, as a minimum requirement for permanent office records, shall maintain:
- (4) A detailed service agreement register, in numerical order by service agreement number, of agreements in force, which Page $5\,\text{of}\,6$

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register shall include the following information: service agreement number, date of issue, issuing dealer, name of agreement holder, description of motor vehicle, service agreement period and mileage, gross premium, commission to salespersons, commission to dealer, and net premium and whether the agreement is covered by contractual liability insurance or the unearned premium reserve account.

Section 4. This act shall take effect July 1, 2005.