By Senator Wise

5-1197-07 See HB 495

A bill to be entitled 2 An act relating to procurement of contractual services by a state agency; amending s. 3 287.0571, F.S.; providing that specified 4 5 services related to mental health, substance 6 abuse, child welfare, and juvenile justice are 7 not subject to the Florida Efficient Government 8 Act; creating s. 287.0575, F.S.; providing 9 agency and contract requirements with respect 10 to the outsourcing of human services related to mental health and substance abuse, child 11 12 welfare, and juvenile justice by the Department 13 of Juvenile Justice, the Department of Corrections, the Department of Children and 14 Family Services, and the Agency for Health Care 15 Administration; providing an effective date. 16 17 WHEREAS, in 2006, the Florida Legislature, during the 18 2006 regular legislative session, passed Committee Substitute 19 for Committee Substitute for Senate Bill 2518, the "Florida 20 Efficient Government Act," and 2.1 22 WHEREAS, the expressed intent of the Florida Efficient 23 Government Act is that "each state agency focus on its core mission and deliver services effectively and efficiently by 2.4 leveraging resources and contracting with private sector 25 26 vendors whenever vendors can more effectively and efficiently 27 provide services and reduce the cost of government," and 2.8 WHEREAS, it is also the expressed intent of the act that "business cases to outsource be evaluated for 29 feasibility, cost-effectiveness, and efficiency before a state 30 agency proceeds with any outsourcing of services," and

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WHEREAS, as part of the Florida Efficient Government Act, section 287.0571(4), Florida Statutes, exempts procurements of certain commodities and contractual services from the provisions of the act, and

WHEREAS, among those exempt commodities and contractual services are artistic services; academic program reviews; lectures by individuals; auditing services; legal services; health services involving examination, diagnosis, treatment, prevention, medical consultation, or administration; services provided to persons with mental or physical disabilities by certain not-for-profit corporations; family placement services; and prevention services related to mental health, including drug abuse prevention programs, child abuse prevention programs, and shelters for runaways, operated by not-for-profit corporations, and

WHEREAS, though the Florida Efficient Government Act makes great strides in accomplishing its intended purposes, there are managing entities and service providers who currently provide human services related to mental health, substance abuse, child welfare, and juvenile justice under outsourcing contracts with the Department of Juvenile Justice, the Department of Corrections, the Department of Children and Family Services, and the Agency for Health Care Administration who should be included within the exemption provisions of section 287.0571(4), Florida Statutes, and

WHEREAS, these entities provide critical assistance to the Department of Juvenile Justice, the Department of Corrections, the Department of Children and Family Services, and the Agency for Health Care Administration in fulfilling their missions, and

WHEREAS, these managing entities and service providers want to ensure full accountability of the managing entity, the service provider, and the contracting agency by requiring transparency in negotiations and contracting and by instituting equitable and reasonable requirements with respect to oversight, monitoring, and regulation of the services provided, and

WHEREAS, because it is also a primary concern of these

managing entities and service providers to ensure continuity of care, optimal levels of service that are not subject to fluctuation, and stability for the client, it is essential that such outsourcing contracts be required to define standards of performance and measurement that are based upon evidence-based best practices and national outcome-related standards or measures, and

WHEREAS, it is of equal importance that contracts for such services contain requirements for stringent, independent, and formalized audit procedures and improved reporting to the Legislature in order to ensure the continuing efficiency and accountability of these contracts, NOW, THEREFORE,

Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subsection (4) of section 287.0571, Florida Statutes, is amended to read:

287.0571 Applicability of ss. 287.0571-287.0574.--

- (4) Sections 287.0571-287.0574 do not apply to:
- (a) A procurement of commodities and contractual services listed in s. 287.057(5)(e), (f), and (g) and (22).
- 30 (b) A procurement of contractual services subject to 31 s. 287.055.

1	(c) A procurement of contractual services subject to
2	<u>s. 287.0575.</u>
3	$\frac{(d)(e)}{(e)}$ A contract in support of the planning,
4	development, implementation, operation, or maintenance of the
5	road, bridge, and public transportation construction program
6	of the Department of Transportation.
7	$\frac{(e)(d)}{d}$ A procurement of commodities or contractual
8	services which does not constitute an outsourcing of services
9	or activities.
10	Section 2. Section 287.0575, Florida Statutes, is
11	created to read:
12	287.0575 Requirements for outsourcing of human
13	services related to mental health, substance abuse, child
14	welfare, and juvenile justice by the Department of Juvenile
15	Justice, the Department of Corrections, the Department of
16	Children and Family Services, and the Agency for Health Care
17	Administration The outsourcing of human services related to
18	mental health, substance abuse, child welfare, and juvenile
19	justice by the Department of Juvenile Justice, the Department
20	of Corrections, the Department of Children and Family
21	Services, or the Agency for Health Care Administration are
22	subject to the following requirements:
23	(1) The Department of Juvenile Justice, the Department
24	of Corrections, the Department of Children and Family
25	Services, and the Agency for Health Care Administration shall,
26	with respect to a contract to outsource human services related
27	to mental health, substance abuse, child welfare, and juvenile
28	justice:
29	(a) Recognize and accept accreditation by national
30	accreditation organizations as providing appropriate
3 1	credentials for service providers so as to reduce paperwork

1	reduce required monitoring, and otherwise assist in meeting
2	required oversight functions, where applicable.
3	(b) Establish model rates of payment for services
4	based on the variable costs of providing services in different
5	geographical regions of the state.
6	(c) Prohibit cost reimbursement as a method of
7	payment.
8	(d) Implement a mechanism to annually adjust model
9	rates of payment for services which is based on the Consumer
10	Price Index.
11	(e)1. Require that negotiations be reopened with
12	providers in order to make any modifications to the scope of
13	work of an executed contract;
14	2. Require cost-benefit analysis to be utilized as a
15	part of any negotiation;
16	3. Provide that amendments to a contract resulting
17	from negotiations be justified by need; and
18	4. Provide for adequate compensation for any
19	modification.
20	(f) Establish and require a reasonable period of time
21	for negotiation and execution of a contract after the award.
22	(q) Provide for an ombudsman and a procedure to
23	facilitate or assist in resolving contract disputes.
24	(h) Provide for an annual report to the Legislature
25	based upon evidence-based best practices and national
26	outcome-related standards or measures.
27	(i) Provide for reimbursement for the extra day of
28	services provided during a leap year.
29	(j)1. Provide for monthly reimbursement within a
30	prescribed timeframe; and
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requirements; and

Where there are disputed issues, ensure that 2 payment will be made on all items not under dispute and that in no event will payment be withheld on undisputed issues 3 4 pending the resolution of disputed issues. 5 (k) Provide that funds required to ensure cash flow 6 and program expansion and development cannot be considered as 7 excess revenue. 8 (2) A contract to outsource human services related to mental health, substance abuse, child welfare, and juvenile 9 10 justice on behalf of the Department of Juvenile Justice, the Department of Corrections, the Department of Children and 11 12 Family Services, or the Agency for Health Care Administration 13 shall include provisions that: (a) Require contract deliverables to be based on the 14 requirements of the contracting agency or, in the case of a 15 multi-agency contract, the primary contracting agency, 16 applicable state laws, and national outcome-related standards 18 or measures. In the event that there are no best practices or national outcome-related standards or measures upon which to 19 base the deliverable, the initial contract shall be utilized 2.0 21 to establish baseline measures and deliverables for future 2.2 contracts, based upon experience and baseline data collected 23 during the initial contract. Under no circumstances shall deliverables other than the requirements of the contracting 2.4 agency to the state or those requirements specified in state 2.5 law be established without data to support them, except when 26 2.7 establishing baseline measures. 2.8 (b)1. Contain clear measures and specifications when deliverables are placed in a contract that will allow for 29 accurate determinations regarding the fulfillment of contract 30

Take into consideration the fact that, when dealing 2 with human health and behavioral issues, a wide range of 3 variables exists. Therefore, to the extent possible, the 4 contract shall provide established measures and specifications 5 to be stated within established parameters. 6 (c) Specify a reasonable number of annual monitoring 7 visits to ensure that appropriate oversight will occur without 8 impeding the efficient provision of the services. These may be 9 modified if the performance of the managing entity or service 10 provider dictates otherwise. Whenever possible, monitoring shall be combined so that interruptions to the agency and 11 12 services are minimized. 13 (d) Require all financial audits to be conducted in accordance with generally accepted accounting principles. 14 Section 3. This act shall take effect July 1, 2007. 15 16 17 18 19 20 21 22 23 2.4 25 26 27 28 29 30 31