Florida Senate - 2007

By Senator Bennett

21-447A-07

1	A bill to be entitled
2	An act relating to nursing facilities; amending
3	s. 400.118, F.S.; revising the frequency of
4	visits to nursing facilities by quality-of-care
5	monitors from the Agency for Health Care
6	Administration; amending s. 400.141, F.S.;
7	authorizing certain licensed nursing facilities
8	to develop a plan to provide certain training
9	for nursing assistants; amending s. 400.147,
10	F.S.; redefining the term "adverse incident";
11	deleting the requirement that a nursing
12	facility notify the agency of an adverse
13	incident; deleting notification requirements;
14	requiring that a risk manager determine if an
15	incident was an adverse incident; amending s.
16	400.19, F.S.; providing that the most recent
17	survey is the annual survey under certain
18	conditions for purposes of future survey
19	scheduling; amending s. 400.195, F.S.;
20	conforming a cross-reference; amending s.
21	400.23, F.S.; requiring that federal posting
22	requirements for staffing standards comply with
23	state posting requirements; requiring the
24	assignment of a license to a nursing facility
25	that does not have certain deficiencies;
26	requiring a licensed nursing facility to post
27	its license that is the result of final agency
28	action; revising the classifications for
29	deficiencies; providing an effective date.
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31	Be It Enacted by the Legislature of the State of Florida:
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1 Section 1. Paragraph (a) of subsection (2) of section 2 400.118, Florida Statutes, is amended to read: 3 400.118 Quality assurance; early warning system; 4 monitoring; rapid response teams. --5 (2)(a) The agency shall establish within each district 6 office one or more quality-of-care monitors, based on the 7 number of nursing facilities in the district, to monitor all 8 nursing facilities in the district on a regular, unannounced, 9 aperiodic basis, including nights, evenings, weekends, and holidays. Quality-of-care monitors shall visit each nursing 10 facility <u>annually</u>, shall visit each conditionally licensed 11 12 nursing facility at least quarterly, and shall visit other 13 facilities as directed by the agency. Priority for additional monitoring visits shall be given to nursing facilities that 14 have with a history of resident care deficiencies. 15 Quality-of-care monitors shall be registered nurses who are 16 17 trained and experienced in nursing facility regulation, 18 standards of practice in long-term care, and evaluation of patient care. Individuals in these positions may shall not be 19 deployed by the agency as a part of the district survey team 20 21 in the conduct of routine, scheduled surveys, but shall 22 function solely and independently as quality-of-care monitors. 23 Quality-of-care monitors shall assess the overall quality of life in the nursing facility and shall assess specific 2.4 conditions in the facility directly related to resident care, 25 26 including the operations of internal quality improvement and 27 risk management programs and adverse incident reports. The 2.8 quality-of-care monitor shall include in an assessment visit 29 observation of the care and services rendered to residents and formal and informal interviews with residents, family members, 30 facility staff, resident guests, volunteers, other regulatory 31

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1 staff, and representatives of a long-term care ombudsman 2 council or Florida advocacy council. 3 Section 2. Section 400.141, Florida Statutes, is amended to read: 4 5 400.141 Administration and management of nursing home 6 facilities.--Every licensed facility shall comply with all 7 applicable standards and rules of the agency and shall: 8 (1) Be under the administrative direction and charge of a licensed administrator. 9 10 (2) Appoint a medical director licensed pursuant to chapter 458 or chapter 459. The agency may establish by rule 11 12 more specific criteria for the appointment of a medical 13 director. (3) Have available the regular, consultative, and 14 emergency services of physicians licensed by the state. 15 (4) Provide for resident use of a community pharmacy 16 17 as specified in s. 400.022(1)(q). Any other law to the 18 contrary notwithstanding, a registered pharmacist licensed in Florida, that is under contract with a facility licensed under 19 this chapter or chapter 429, shall repackage a nursing 20 21 facility resident's bulk prescription medication which has 22 been packaged by another pharmacist licensed in any state in 23 the United States into a unit dose system compatible with the system used by the nursing facility, if the pharmacist is 2.4 requested to offer such service. In order to be eligible for 25 the repackaging, a resident or the resident's spouse must 26 27 receive prescription medication benefits provided through a 2.8 former employer as part of his or her retirement benefits, a qualified pension plan as specified in s. 4972 of the Internal 29 Revenue Code, a federal retirement program as specified under 30 5 C.F.R. s. 831, or a long-term care policy as defined in s. 31

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627.9404(1). A pharmacist who correctly repackages and relabels the medication and the nursing facility which correctly administers such repackaged medication under the provisions of this subsection shall not be held liable in any civil or administrative action arising from the repackaging. In order to be eligible for the repackaging, a nursing facility resident for whom the medication is to be repackaged shall sign an informed consent form provided by the facility which includes an explanation of the repackaging process and which notifies the resident of the immunities from liability provided herein. A pharmacist who repackages and relabels

12 prescription medications, as authorized under this subsection, 13 may charge a reasonable fee for costs resulting from the 14 implementation of this provision.

(5) Provide for the access of the facility residents 15 to dental and other health-related services, recreational 16 17 services, rehabilitative services, and social work services 18 appropriate to their needs and conditions and not directly furnished by the licensee. When a geriatric outpatient nurse 19 clinic is conducted in accordance with rules adopted by the 20 21 agency, outpatients attending such clinic shall not be counted 22 as part of the general resident population of the nursing home 23 facility, nor shall the nursing staff of the geriatric outpatient clinic be counted as part of the nursing staff of 2.4 25 the facility, until the outpatient clinic load exceeds 15 a 26 day.

(6) Be allowed and encouraged by the agency to provide other needed services under certain conditions. If the facility has a standard licensure status, and has had no class I or class II deficiencies during the past 2 years or has been awarded a Gold Seal under the program established in s.

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1 400.235, it may be encouraged by the agency to provide 2 services, including, but not limited to, respite and adult day services, which enable individuals to move in and out of the 3 facility. A facility is not subject to any additional 4 licensure requirements for providing these services. Respite 5 6 care may be offered to persons in need of short-term or 7 temporary nursing home services. Respite care must be provided 8 in accordance with this part and rules adopted by the agency. 9 However, the agency shall, by rule, adopt modified requirements for resident assessment, resident care plans, 10 resident contracts, physician orders, and other provisions, as 11 12 appropriate, for short-term or temporary nursing home 13 services. The agency shall allow for shared programming and staff in a facility which meets minimum standards and offers 14 services pursuant to this subsection, but, if the facility is 15 cited for deficiencies in patient care, may require additional 16 17 staff and programs appropriate to the needs of service 18 recipients. A person who receives respite care may not be counted as a resident of the facility for purposes of the 19 facility's licensed capacity unless that person receives 20 21 24-hour respite care. A person receiving either respite care 22 for 24 hours or longer or adult day services must be included 23 when calculating minimum staffing for the facility. Any costs and revenues generated by a nursing home facility from 2.4 nonresidential programs or services shall be excluded from the 25 26 calculations of Medicaid per diems for nursing home 27 institutional care reimbursement. 2.8 (7) If the facility has a standard license or is a 29 Gold Seal facility, exceeds the minimum required hours of licensed nursing and certified nursing assistant direct care 30 per resident per day, and is part of a continuing care 31

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1 facility licensed under chapter 651 or a retirement community 2 that offers other services pursuant to part III of this chapter or part I or part III of chapter 429 on a single 3 campus, be allowed to share programming and staff. At the time 4 of inspection and in the semiannual report required pursuant 5 6 to subsection (15), a continuing care facility or retirement 7 community that uses this option must demonstrate through 8 staffing records that minimum staffing requirements for the facility were met. Licensed nurses and certified nursing 9 assistants who work in the nursing home facility may be used 10 to provide services elsewhere on campus if the facility 11 12 exceeds the minimum number of direct care hours required per 13 resident per day and the total number of residents receiving direct care services from a licensed nurse or a certified 14 nursing assistant does not cause the facility to violate the 15 staffing ratios required under s. 400.23(3)(a). Compliance 16 17 with the minimum staffing ratios shall be based on total number of residents receiving direct care services, regardless 18 of where they reside on campus. If the facility receives a 19 conditional license, it may not share staff until the 20 21 conditional license status ends. This subsection does not 22 restrict the agency's authority under federal or state law to 23 require additional staff if a facility is cited for deficiencies in care which are caused by an insufficient 2.4 number of certified nursing assistants or licensed nurses. The 25 26 agency may adopt rules for the documentation necessary to 27 determine compliance with this provision. 2.8 (8) Maintain the facility premises and equipment and 29 conduct its operations in a safe and sanitary manner. 30 (9) If the licensee furnishes food service, provide a wholesome and nourishing diet sufficient to meet generally 31

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1 accepted standards of proper nutrition for its residents and 2 provide such therapeutic diets as may be prescribed by attending physicians. In making rules to implement this 3 subsection, the agency shall be guided by standards 4 recommended by nationally recognized professional groups and 5 6 associations with knowledge of dietetics. 7 (10) Keep full records of resident admissions and 8 discharges; medical and general health status, including medical records, personal and social history, and identity and 9 10 address of next of kin or other persons who may have responsibility for the affairs of the residents; and 11 12 individual resident care plans including, but not limited to, 13 prescribed services, service frequency and duration, and service goals. The records shall be open to inspection by the 14 15 agency. (11) Keep such fiscal records of its operations and 16 17 conditions as may be necessary to provide information pursuant 18 to this part. (12) Furnish copies of personnel records for employees 19 affiliated with such facility, to any other facility licensed 20 21 by this state requesting this information pursuant to this 2.2 part. Such information contained in the records may include, 23 but is not limited to, disciplinary matters and any reason for termination. Any facility releasing such records pursuant to 2.4 this part shall be considered to be acting in good faith and 25 26 may not be held liable for information contained in such 27 records, absent a showing that the facility maliciously 2.8 falsified such records. (13) Publicly display a poster provided by the agency 29

30 containing the names, addresses, and telephone numbers for the 31 state's abuse hotline, the State Long-Term Care Ombudsman, the

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1 Agency for Health Care Administration consumer hotline, the 2 Advocacy Center for Persons with Disabilities, the Florida Statewide Advocacy Council, and the Medicaid Fraud Control 3 Unit, with a clear description of the assistance to be 4 expected from each. 5 б (14) Submit to the agency the information specified in 7 s. 400.071(2)(e) for a management company within 30 days after 8 the effective date of the management agreement. (15) Submit semiannually to the agency, or more 9 10 frequently if requested by the agency, information regarding facility staff-to-resident ratios, staff turnover, and staff 11 12 stability, including information regarding certified nursing 13 assistants, licensed nurses, the director of nursing, and the facility administrator. For purposes of this reporting: 14 (a) Staff-to-resident ratios must be reported in the 15 categories specified in s. 400.23(3)(a) and applicable rules. 16 The ratio must be reported as an average for the most recent 18 calendar quarter. (b) Staff turnover must be reported for the most 19 recent 12-month period ending on the last workday of the most 20 21 recent calendar quarter prior to the date the information is 22 submitted. The turnover rate must be computed quarterly, with 23 the annual rate being the cumulative sum of the quarterly rates. The turnover rate is the total number of terminations 2.4 or separations experienced during the quarter, excluding any 25 employee terminated during a probationary period of 3 months 26 27 or less, divided by the total number of staff employed at the 2.8 end of the period for which the rate is computed, and 29 expressed as a percentage.

(c) The formula for determining staff stability is the 30 total number of employees that have been employed for more 31

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1 than 12 months, divided by the total number of employees 2 employed at the end of the most recent calendar quarter, and 3 expressed as a percentage. 4 (d) A nursing facility that has failed to comply with state minimum-staffing requirements for 2 consecutive days is 5 6 prohibited from accepting new admissions until the facility 7 has achieved the minimum-staffing requirements for a period of 8 6 consecutive days. For the purposes of this paragraph, any person who was a resident of the facility and was absent from 9 the facility for the purpose of receiving medical care at a 10 separate location or was on a leave of absence is not 11 12 considered a new admission. Failure to impose such an 13 admissions moratorium constitutes a class II deficiency. (e) A nursing facility which does not have a 14 conditional license may be cited for failure to comply with 15 the standards in s. 400.23(3)(a)1.a. only if it has failed to 16 17 meet those standards on 2 consecutive days or if it has failed 18 to meet at least 97 percent of those standards on any one day. (f) A facility which has a conditional license must be 19 in compliance with the standards in s. 400.23(3)(a) at all 20 21 times. 22 23 Nothing in this section shall limit the agency's ability to impose a deficiency or take other actions if a facility does 2.4 not have enough staff to meet the residents' needs. 25 (16) Report monthly the number of vacant beds in the 26 27 facility which are available for resident occupancy on the day 2.8 the information is reported. 29 (17) Notify a licensed physician when a resident 30 exhibits signs of dementia or cognitive impairment or has a change of condition in order to rule out the presence of an 31

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1 underlying physiological condition that may be contributing to 2 such dementia or impairment. The notification must occur within 30 days after the acknowledgment of such signs by 3 facility staff. If an underlying condition is determined to 4 exist, the facility shall arrange, with the appropriate health 5 6 care provider, the necessary care and services to treat the 7 condition. (18) If the facility implements a dining and 8 hospitality attendant program, ensure that the program is 9 developed and implemented under the supervision of the 10 facility director of nursing. A licensed nurse, licensed 11 12 speech or occupational therapist, or a registered dietitian 13 must conduct training of dining and hospitality attendants. A person employed by a facility as a dining and hospitality 14 attendant must perform tasks under the direct supervision of a 15 licensed nurse. 16 17 (19) Report to the agency any filing for bankruptcy 18 protection by the facility or its parent corporation, divestiture or spin-off of its assets, or corporate 19 reorganization within 30 days after the completion of such 20 21 activity. 22 (20) Maintain general and professional liability 23 insurance coverage that is in force at all times. In lieu of general and professional liability insurance coverage, a 2.4 state-designated teaching nursing home and its affiliated 25 26 assisted living facilities created under s. 430.80 may 27 demonstrate proof of financial responsibility as provided in 2.8 s. 430.80(3)(h). (21) Maintain in the medical record for each resident 29 a daily chart of certified nursing assistant services provided 30 to the resident. The certified nursing assistant who is caring 31

1 for the resident must complete this record by the end of his 2 or her shift. This record must indicate assistance with 3 activities of daily living, assistance with eating, and 4 assistance with drinking, and must record each offering of 5 nutrition and hydration for those residents whose plan of care 6 or assessment indicates a risk for malnutrition or 7 dehydration.

(22) Before November 30 of each year, subject to the 8 availability of an adequate supply of the necessary vaccine, 9 provide for immunizations against influenza viruses to all its 10 consenting residents in accordance with the recommendations of 11 12 the United States Centers for Disease Control and Prevention, 13 subject to exemptions for medical contraindications and religious or personal beliefs. Subject to these exemptions, 14 any consenting person who becomes a resident of the facility 15 after November 30 but before March 31 of the following year 16 17 must be immunized within 5 working days after becoming a 18 resident. Immunization shall not be provided to any resident who provides documentation that he or she has been immunized 19 as required by this subsection. This subsection does not 20 21 prohibit a resident from receiving the immunization from his 22 or her personal physician if he or she so chooses. A resident 23 who chooses to receive the immunization from his or her personal physician shall provide proof of immunization to the 2.4 facility. The agency may adopt and enforce any rules necessary 25 to comply with or implement this subsection. 26

(23) Assess all residents for eligibility for
pneumococcal polysaccharide vaccination (PPV) and vaccinate
residents when indicated within 60 days after the effective
date of this act in accordance with the recommendations of the
United States Centers for Disease Control and Prevention,

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1 subject to exemptions for medical contraindications and 2 religious or personal beliefs. Residents admitted after the effective date of this act shall be assessed within 5 working 3 days of admission and, when indicated, vaccinated within 60 4 days in accordance with the recommendations of the United 5 6 States Centers for Disease Control and Prevention, subject to 7 exemptions for medical contraindications and religious or 8 personal beliefs. Immunization shall not be provided to any resident who provides documentation that he or she has been 9 immunized as required by this subsection. This subsection does 10 not prohibit a resident from receiving the immunization from 11 12 his or her personal physician if he or she so chooses. A 13 resident who chooses to receive the immunization from his or her personal physician shall provide proof of immunization to 14 the facility. The agency may adopt and enforce any rules 15 necessary to comply with or implement this subsection. 16 17 (24) Annually encourage and promote to its employees 18 the benefits associated with immunizations against influenza viruses in accordance with the recommendations of the United 19 States Centers for Disease Control and Prevention. The agency 20 21 may adopt and enforce any rules necessary to comply with or 22 implement this subsection. 23 Facilities having a standard license that have been awarded a 2.4 Gold Seal under the program established in s. 400.235 may 25 develop a plan to provide certified nursing assistant training 26 27 as prescribed by federal regulations and state rules and may 2.8 apply to the agency for approval of their program. Section 3. Subsections (5) through (15) of section 29 30 400.147, Florida Statutes, are amended to read: 31

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1 400.147 Internal risk management and quality assurance 2 program.--3 (5) For purposes of reporting to the agency under this section, the term "adverse incident" means: 4 5 (a) An event over which facility personnel could б exercise control and which is associated in whole or in part 7 with the facility's intervention, rather than the condition for which such intervention occurred, and which results in one 8 of the following: 9 10 1. Death; 2. Brain or spinal damage; 11 12 3. Permanent disfigurement; 13 4. Fracture or dislocation of bones or joints; 5. A limitation of neurological, physical, or sensory 14 function; 15 6. Any condition that required medical attention to 16 17 which the resident has not given his or her informed consent, including failure to honor advanced directives; or 18 7. Any condition that required the transfer of the 19 resident, within or outside the facility, to a unit providing 20 21 a more acute level of care due to the adverse incident, rather 22 than the resident's condition prior to the adverse incident; 23 (b) Abuse, neglect, or exploitation as defined in s. 415.102; 2.4 (c) Abuse, neglect and harm as defined in s. 39.01; 25 26 (d) Resident elopement; or 27 (e) An event that is reported to a law enforcement 2.8 agency for investigation. (6) The internal risk manager of each licensed 29 facility shall: 30 31

1 (a) Investigate every allegation of sexual misconduct 2 which is made against a member of the facility's personnel who has direct patient contact when the allegation is that the 3 sexual misconduct occurred at the facility or at the grounds 4 5 of the facility; б (b) Report every allegation of sexual misconduct to 7 the administrator of the licensed facility; and 8 (c) Notify the resident representative or guardian of the victim that an allegation of sexual misconduct has been 9 10 made and that an investigation is being conducted. (7)(a) The facility shall initiate an investigation 11 12 and shall notify the agency within 1 business day after the 13 risk manager or his or her designee has received a report pursuant to paragraph (1)(d). The notification must be made in 14 writing and be provided electronically, by facsimile device or 15 overnight mail delivery. The notification must include 16 17 information regarding the identity of the affected resident, 18 the type of adverse incident, the initiation of an investigation by the facility, and whether the events causing 19 or resulting in the adverse incident represent a potential 2.0 21 risk to any other resident. The notification is confidential 22 as provided by law and is not discoverable or admissible in 23 any civil or administrative action, except in disciplinary 2.4 proceedings by the agency or the appropriate regulatory board. 25 The agency may investigate, as it deems appropriate, any such 26 incident and prescribe measures that must or may be taken in 27 response to the incident. The agency shall review each 2.8 incident and determine whether it potentially involved conduct 29 the health care professional who is subject to disciplinary 30 action, in which case the provisions of s. 456.073 shall 31 apply.

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<u>(b)(8)(a) Each facility shall complete the</u>

2 investigation and submit an adverse incident report to the agency for each adverse incident within 15 calendar days after 3 its occurrence. If, after a complete investigation, the risk 4 manager determines that the incident was not an adverse 5 6 incident as defined in subsection (5), the facility shall 7 include this information in the report. The agency shall 8 develop a form for reporting this information. 9 (c) (b) The information reported to the agency pursuant to paragraph(b)(a) which relates to persons licensed under 10 chapter 458, chapter 459, chapter 461, or chapter 466 shall be 11 12 reviewed by the agency. The agency shall determine whether any 13 of the incidents potentially involved conduct by a health care professional who is subject to disciplinary action, in which 14 case the provisions of s. 456.073 shall apply. 15 (d) (d) (c) The report submitted to the agency must also 16 17 contain the name of the risk manager of the facility. 18 (e) (d) The adverse incident report is confidential as provided by law and is not discoverable or admissible in any 19 civil or administrative action, except in disciplinary 20 21 proceedings by the agency or the appropriate regulatory board. 22 (8)(9) By the 10th of each month, each facility 23 subject to this section shall report any notice received pursuant to s. 400.0233(2) and each initial complaint that was 2.4 filed with the clerk of the court and served on the facility 25 during the previous month by a resident or a resident's family 26 27 member, guardian, conservator, or personal legal 2.8 representative. The report must include the name of the 29 resident, the resident's date of birth and social security number, the Medicaid identification number for 30 Medicaid-eligible persons, the date or dates of the incident 31

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1 leading to the claim or dates of residency, if applicable, and 2 the type of injury or violation of rights alleged to have occurred. Each facility shall also submit a copy of the 3 notices received pursuant to s. 400.0233(2) and complaints 4 filed with the clerk of the court. This report is confidential 5 6 as provided by law and is not discoverable or admissible in 7 any civil or administrative action, except in such actions 8 brought by the agency to enforce the provisions of this part. 9 (9) (10) The agency shall review, as part of its licensure inspection process, the internal risk management and 10 quality assurance program at each facility regulated by this 11 12 section to determine whether the program meets standards 13 established in statutory laws and rules, is being conducted in a manner designed to reduce adverse incidents, and is 14 appropriately reporting incidents as required by this section. 15 (10)(11) There is no monetary liability on the part 16 17 of, and a cause of action for damages may not arise against, 18 any risk manager for the implementation and oversight of the internal risk management and quality assurance program in a 19 facility licensed under this part as required by this section, 20 21 or for any act or proceeding undertaken or performed within 22 the scope of the functions of such internal risk management 23 and quality assurance program if the risk manager acts without intentional fraud. 2.4 (11)(12) If the agency, through its receipt of the 25 adverse incident reports prescribed in subsection (7), or 26 27 through any investigation, has a reasonable belief that 2.8 conduct by a staff member or employee of a facility is grounds 29 for disciplinary action by the appropriate regulatory board, 30 the agency shall report this fact to the regulatory board. 31

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1 (12) (13) The agency may adopt rules to administer this 2 section. 3 (13)(14) The agency shall annually submit to the Legislature a report on nursing home adverse incidents. The 4 report must include the following information arranged by 5 б county: 7 (a) The total number of adverse incidents. 8 (b) A listing, by category, of the types of adverse incidents, the number of incidents occurring within each 9 category, and the type of staff involved. 10 (c) A listing, by category, of the types of injury 11 12 caused and the number of injuries occurring within each 13 category. Types of liability claims filed based on an 14 (d) adverse incident or reportable injury. 15 (e) Disciplinary action taken against staff, 16 17 categorized by type of staff involved. (14)(15) Information gathered by a credentialing 18 organization under a quality assurance program is not 19 discoverable from the credentialing organization. This 20 21 subsection does not limit discovery of, access to, or use of 22 facility records, including those records from which the 23 credentialing organization gathered its information. Section 4. Subsection (3) of section 400.19, Florida 2.4 Statutes, is amended to read: 25 400.19 Right of entry and inspection .--26 27 (3) The agency shall every 15 months conduct at least 2.8 one unannounced inspection to determine compliance by the licensee with statutes, and with rules adopted promulgated 29 under the provisions of those statutes, governing minimum 30 standards of construction, quality and adequacy of care, and 31

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1 rights of residents. The survey shall be conducted every 6 months for the next 2-year period if the facility has been 2 cited for a class I deficiency, has been cited for two or more 3 class II deficiencies arising from separate surveys or 4 investigations within a 60-day period, or has had three or 5 6 more substantiated complaints within a 6-month period, each 7 resulting in at least one class I or class II deficiency. In 8 addition to any other fees or fines in this part, the agency shall assess a fine for each facility that is subject to the 9 6-month survey cycle. The fine for the 2-year period shall be 10 \$6,000, one-half to be paid at the completion of each survey. 11 12 The agency may adjust this fine by the change in the Consumer 13 Price Index, based on the 12 months immediately preceding the increase, to cover the cost of the additional surveys. If such 14 deficiencies are overturned as the result of administrative 15 action but additional surveys have already been conducted 16 pursuant to this section, the most recent survey shall be 17 18 considered an annual survey for purposes of scheduling future surveys. The agency shall verify through subsequent 19 inspection that any deficiency identified during the annual 20 21 inspection is corrected. However, the agency may verify the 2.2 correction of a class III or class IV deficiency unrelated to 23 resident rights or resident care without reinspecting the facility if adequate written documentation has been received 2.4 from the facility, which provides assurance that the 25 deficiency has been corrected. The giving or causing to be 26 27 given of advance notice of such unannounced inspections by an 2.8 employee of the agency to any unauthorized person shall constitute cause for suspension of not fewer than 5 working 29 30 days according to the provisions of chapter 110. 31

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1 Section 5. Paragraph (d) of subsection (1) of section 2 400.195, Florida Statutes, is amended to read: 3 400.195 Agency reporting requirements .--4 (1) For the period beginning June 30, 2001, and ending June 30, 2005, the Agency for Health Care Administration shall 5 б provide a report to the Governor, the President of the Senate, 7 and the Speaker of the House of Representatives with respect 8 to nursing homes. The first report shall be submitted no later than December 30, 2002, and subsequent reports shall be 9 submitted every 6 months thereafter. The report shall 10 identify facilities based on their ownership characteristics, 11 12 size, business structure, for-profit or not-for-profit status, 13 and any other characteristics the agency determines useful in analyzing the varied segments of the nursing home industry and 14 shall report: 15 (d) Information regarding deficiencies cited, 16 17 including information used to develop the Nursing Home Guide WATCH LIST pursuant to s. 400.191, and applicable rules, a 18 summary of data generated on nursing homes by Centers for 19 Medicare and Medicaid Services Nursing Home Quality 20 21 Information Project, and information collected pursuant to <u>s.</u> 22 <u>400.147(8)</u> s. 400.147(9), relating to litigation. 23 Section 6. Subsections (3), (7), and (8) of section 400.23, Florida Statutes, are amended to read: 2.4 400.23 Rules; evaluation and deficiencies; licensure 25 status.--26 27 (3)(a)1. The agency shall adopt rules providing 2.8 minimum staffing requirements for nursing homes. These requirements shall include, for each nursing home facility: 29 a. A minimum certified nursing assistant staffing of 30 2.6 hours of direct care per resident per day beginning 31

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1 January 1, 2003, and increasing to 2.7 hours of direct care 2 per resident per day beginning January 1, 2007. Beginning January 1, 2002, <u>a</u> no facility <u>may not</u> shall staff below one 3 certified nursing assistant per 20 residents, and must provide 4 a minimum licensed nursing staffing of 1.0 hour of direct care 5 6 per resident per day but never below one licensed nurse per 40 7 residents. b. Beginning January 1, 2007, a minimum weekly average 8 certified nursing assistant staffing of 2.9 hours of direct 9 care per resident per day. For the purpose of this 10 sub-subparagraph, a week is defined as Sunday through 11 12 Saturday. 13 2. Nursing assistants employed under s. 400.211(2) may be included in computing the staffing ratio for certified 14 nursing assistants only if their job responsibilities include 15 only nursing-assistant-related duties. 16 17 3. Each nursing home must document compliance with 18 staffing standards as required under this paragraph and post daily the names of staff on duty for the benefit of facility 19 residents and the public. Compliance with federal posting 20 21 requirements satisfies the posting requirements in this 22 subparagraph. 23 4. The agency shall recognize the use of licensed nurses for compliance with minimum staffing requirements for 2.4 25 certified nursing assistants, provided that the facility 26 otherwise meets the minimum staffing requirements for licensed 27 nurses and that the licensed nurses are performing the duties 2.8 of a certified nursing assistant. Unless otherwise approved by 29 the agency, licensed nurses counted toward the minimum

30 staffing requirements for certified nursing assistants must

31 exclusively perform the duties of a certified nursing

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1 assistant for the entire shift and not also be counted toward 2 the minimum staffing requirements for licensed nurses. If the agency approved a facility's request to use a licensed nurse 3 to perform both licensed nursing and certified nursing 4 assistant duties, the facility must allocate the amount of 5 6 staff time specifically spent on certified nursing assistant 7 duties for the purpose of documenting compliance with minimum 8 staffing requirements for certified and licensed nursing staff. In no event may the hours of a licensed nurse with dual 9 job responsibilities be counted twice. 10 (b) The agency shall adopt rules to allow properly 11 12 trained staff of a nursing facility, in addition to certified 13 nursing assistants and licensed nurses, to assist residents with eating. The rules shall specify the minimum training 14 requirements and shall specify the physiological conditions or 15 disorders of residents which would necessitate that the eating 16 17 assistance be provided by nursing personnel of the facility. 18 Nonnursing staff providing eating assistance to residents under the provisions of this subsection shall not count toward 19 compliance with minimum staffing standards. 20 21 (c) Licensed practical nurses licensed under chapter 22 464 who are providing nursing services in nursing home 23 facilities under this part may supervise the activities of other licensed practical nurses, certified nursing assistants, 2.4 and other unlicensed personnel providing services in such 25 facilities in accordance with rules adopted by the Board of 26 27 Nursing. 2.8 (7) The agency shall, at least every 15 months, evaluate all nursing home facilities and make a determination 29 as to the degree of compliance by each licensee with the 30 established rules adopted under this part as a basis for 31

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1 assigning a licensure status to that facility. The agency 2 shall base its evaluation on the most recent inspection report, taking into consideration findings from other official 3 reports, surveys, interviews, investigations, and inspections. 4 The agency shall assign a licensure status of standard or 5 6 conditional to each nursing home. 7 (a) A standard licensure status means that a facility 8 has no class I or class II deficiencies and has corrected all class III deficiencies within the time established by the 9 10 agency. (b) A conditional licensure status means that a 11 12 facility, due to the presence of one or more class I or class 13 II deficiencies, or class III deficiencies not corrected within the time established by the agency, is not in 14 substantial compliance at the time of the survey with criteria 15 established under this part or with rules adopted by the 16 17 agency. If the facility does not have has no class I, class 18 II, or <u>uncorrected</u> class III deficiencies at the time of the followup survey, a standard licensure status shall may be 19 assigned. 20 21 In evaluating the overall quality of care and (C) 22 services and determining whether the facility will receive a 23 conditional or standard license, the agency shall consider the needs and limitations of residents in the facility and the 2.4 results of interviews and surveys of a representative sampling 25 of residents, families of residents, ombudsman council members 26 27 in the planning and service area in which the facility is 2.8 located, guardians of residents, and staff of the nursing home 29 facility. 30 (d) The current licensure status of each facility must be indicated in bold print on the face of the license. A list 31

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for approval.

of the deficiencies of the facility shall be posted in a prominent place that is in clear and unobstructed public view at or near the place where residents are being admitted to that facility. Licensees receiving a conditional licensure status for a facility shall prepare, within 10 working days after receiving notice of deficiencies, a plan for correction of all deficiencies and shall submit the plan to the agency (e) Each licensee shall post the its license resulting from final agency action in a prominent place that is in clear and unobstructed public view at or near the place where residents are being admitted to the facility. (f) The agency shall adopt rules that:

1. Establish uniform procedures for the evaluation of 14 facilities. 15 2. Provide criteria in the areas referenced in 16

17 paragraph (c). 18 3. Address other areas necessary for carrying out the

intent of this section. 19

(8) The agency shall adopt rules to provide that, when 20 21 the criteria established under subsection (2) are not met, 22 such deficiencies shall be classified according to the nature 23 and the scope of the deficiency. The scope shall be cited as isolated, patterned, or widespread. An isolated deficiency is 2.4 a deficiency affecting one or a very limited number of 25 residents, or involving one or a very limited number of staff, 26 27 or a situation that occurred only occasionally or in a very 2.8 limited number of locations. A patterned deficiency is a 29 deficiency where more than a very limited number of residents are affected, or more than a very limited number of staff are 30 involved, or the situation has occurred in several locations, 31

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or the same resident or residents have been affected by repeated occurrences of the same deficient practice but the effect of the deficient practice is not found to be pervasive throughout the facility. A widespread deficiency is a deficiency in which the problems causing the deficiency are pervasive in the facility or represent systemic failure that has affected or has the potential to affect a large portion of the facility's residents. The agency shall indicate the classification on the face of the notice of deficiencies as follows: (a) A class I deficiency is a deficiency that the agency determines presents a situation in which immediate corrective action is necessary because the facility's noncompliance creates immediate jeopardy to a resident's health or safety. "Immediate jeopardy" exists when the licensee's noncompliance has caused, or is likely to cause, serious injury, harm, impairment, or death to a resident receiving care in a facility. The condition or practice constituting a class I violation shall be abated or eliminated immediately, unless a fixed period of time, as determined by the agency, is required for correction. A class I deficiency is subject to a civil penalty of \$10,000 for an isolated deficiency, \$12,500 for a patterned deficiency, and \$15,000 for a widespread deficiency. The fine amount shall be doubled for each deficiency if the facility was previously cited for one or more class I or class II deficiencies during the last annual inspection or any inspection or complaint investigation since the last annual inspection. A fine must be levied

29 notwithstanding the correction of the deficiency.

30 (b) A class II deficiency is a deficiency that the
31 agency determines has <u>caused actual harm to a resident but</u>

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1 does not constitute immediate jeopardy compromised the 2 resident's ability to maintain or reach his or her highest 3 practicable physical, mental, and psychosocial well being, as 4 defined by an accurate and comprehensive resident assessment, 5 plan of care, and provision of services. A class II deficiency 6 is subject to a civil penalty of \$2,500 for an isolated 7 deficiency, \$5,000 for a patterned deficiency, and \$7,500 for a widespread deficiency. The fine amount shall be doubled for 8 each deficiency if the facility was previously cited for one 9 10 or more class I or class II deficiencies during the last annual inspection or any inspection or complaint investigation 11 12 since the last annual inspection. A fine shall be levied 13 notwithstanding the correction of the deficiency. (c) A class III deficiency is a deficiency that the 14 agency determines has not caused actual harm to a resident. 15 presents the potential for more than minimal harm, but does 16 not constitute immediate jeopardy will result in no more than 17 18 minimal physical, mental, or psychosocial discomfort to the resident or has the potential to compromise the resident's 19 ability to maintain or reach his or her highest practical 20 21 physical, mental, or psychosocial well being, as defined by an accurate and comprehensive resident assessment, plan of care, 22 23 and provision of services. A class III deficiency is subject to a civil penalty of \$1,000 for an isolated deficiency, 2.4 \$2,000 for a patterned deficiency, and \$3,000 for a widespread 25 deficiency. The fine amount shall be doubled for each 26 27 deficiency if the facility was previously cited for one or 2.8 more class I or class II deficiencies during the last annual inspection or any inspection or complaint investigation since 29 the last annual inspection. A citation for a class III 30 deficiency must specify the time within which the deficiency 31

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1 is required to be corrected. If a class III deficiency is 2 corrected within the time specified, no civil penalty shall be 3 imposed. 4 (d) A class IV deficiency is a deficiency that the agency determines has the potential for causing no more than 5 6 minimal harm to a minor negative impact on the resident. If 7 the class IV deficiency is isolated, no plan of correction is 8 required. Section 7. This act shall take effect July 1, 2007. 9 10 ***** 11 12 SENATE SUMMARY 13 Revises the frequency of visits to nursing facilities by quality-of-care monitors. Authorizes certain licensed nursing facilities to develop a plan to provide training 14 for nursing assistants. Deletes the requirement that a 15 nursing facility notify the Agency for Health Care Administration of an adverse incident. Provides that a risk manager determine whether an incident was an adverse 16 incident. Provides that compliance with federal posting 17 requirements for staffing standards satisfies state posting requirements. Requires the assignment of a license to a nursing facility that does not have certain 18 deficiencies. Requires a licensed nursing facility to post its license that is the result of final agency 19 action. Revises the classifications for deficiencies. 20 21 22 23 2.4 25 26 27 28 29 30 31

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