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A bill to be entitled

An act relating to insurance; providing a short title; amending s. 624.310, F.S.; expanding the definition of "affiliated party" to include certain third-party marketers; amending s. 626.025, F.S.; including family members of insurance agents in a prohibition related to the transaction of life insurance; amending s. 626.621, F.S.; expanding grounds for discretionary refusal, suspension, or revocation of certain licenses; amending s. 626.641, F.S.; prohibiting the Department of Financial Services from issuing certain licenses in certain circumstances; amending s. 626.798, F.S.; prohibiting a family member of a life insurance agent from being a beneficiary of certain policies; amending s. 626.9521, F.S.; providing that the failure to ascertain a customer's age at the time of an insurance application does not constitute a defense to certain violations of state law; authorizing the use of video depositions in certain circumstances; amending s. 626.99, F.S.; extending the unconditional refund period for fixed annuity contracts and variable or market value annuity contracts for customers 65 years of age or older; requiring that the unconditional refund amount for a variable or market value annuity contract be equal to the cash surrender value provided in the contract, plus any fees or charges deducted from the premiums or imposed under the contract; providing for applicability of certain provisions; requiring that an

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insurer provide a prospective purchaser of an annuity policy with a buyer's guide to annuities; requiring that such buyer's quide contain certain information; requiring that an insurer attach a cover page to an annuity policy informing the purchaser of the unconditional refund period; requiring that the cover page provide other specified information; amending s. 627.4554, F.S.; defining the term "accredited investor"; authorizing the Department of Financial Services to order an insurance agent to pay monetary restitution to a senior consumer under certain circumstances; limiting the amount of such restitution; prohibiting an annuity contract issued to a senior consumer from containing a surrender or deferred sales charge for withdrawal of funds from an annuity in excess of a specified maximum amount; providing for the periodic reduction of such charge; creating s. 817.2351, F.S.; providing that it is unlawful for a natural person to perform certain acts in connection with the rendering of any advice or the offer, sale, or purchase of any financial services product to a person who is 65 years of age or older; providing that performance of such a prohibited act constitutes a felony of the third degree; providing for applicability; providing that criminal prosecution for certain offenses is subject to specified time limitations as prescribed by state law; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. This act may be cited as the "Safeguard Our Seniors Act."

Section 2. Paragraph (a) of subsection (1) of section 624.310, Florida Statutes, is amended to read:

624.310 Enforcement; cease and desist orders; removal of certain persons; fines.—

- (1) DEFINITIONS.—For the purposes of this section, the term:
- (a) "Affiliated party" means any person who directs or participates in the conduct of the affairs of a licensee and who is:
- 1. A director, officer, employee, trustee, committee member, or controlling stockholder of a licensee or a subsidiary or service corporation of the licensee, other than a controlling stockholder which is a holding company, or an agent of a licensee or a subsidiary or service corporation of the licensee;
- 2. A person who has filed or is required to file a statement or any other information required to be filed under s. 628.461 or s. 628.4615;
- 3. A stockholder, other than a stockholder that is a holding company of the licensee, who participates in the conduct of the affairs of the licensee;  $\frac{\partial}{\partial x}$ 
  - 4. An independent contractor who:
- a. Renders a written opinion required by the laws of this state under her or his professional credentials on behalf of the licensee, which opinion is reasonably relied on by the department or office in the performance of its duties; or

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- b. Affirmatively and knowingly conceals facts, through a written misrepresentation to the department or office, with knowledge that such misrepresentation:
- (I) Constitutes a violation of the insurance code or a lawful rule or order of the department, commission, or office; and
- (II) Directly and materially endangers the ability of the licensee to meet its obligations to policyholders; or  $\div$
- 5. A third-party marketer who aids or abets a licensee in a violation of the insurance code relating to the sale of an annuity to a person 65 years of age or older.

For the purposes of this subparagraph, any representation of fact made by an independent contractor on behalf of a licensee, affirmatively communicated as a representation of the licensee to the independent contractor, shall not be considered a misrepresentation by the independent contractor.

Section 3. Subsection (13) of section 626.025, Florida Statutes, is amended to read:

- 626.025 Consumer protections.—To transact insurance, agents shall comply with consumer protection laws, including the following, as applicable:
- (13) The prohibition against the designation of a life insurance agent or his or her family member as the beneficiary of life insurance policy sold to an individual other than a family member under s. 626.798.

Section 4. Subsection (13) is added to section 626.621, Florida Statutes, to read:

626.621 Grounds for discretionary refusal, suspension, or

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revocation of agent's, adjuster's, customer representative's, service representative's, or managing general agent's license or appointment.—The department may, in its discretion, deny an application for, suspend, revoke, or refuse to renew or continue the license or appointment of any applicant, agent, adjuster, customer representative, service representative, or managing general agent, and it may suspend or revoke the eligibility to hold a license or appointment of any such person, if it finds that as to the applicant, licensee, or appointee any one or more of the following applicable grounds exist under circumstances for which such denial, suspension, revocation, or refusal is not mandatory under s. 626.611:

(13) Has been the subject of or has had a license, permit, appointment, registration, or other authority to conduct business subject to any decision, finding, injunction, suspension, prohibition, revocation, denial, judgment, final agency action, or administrative order by any court of competent jurisdiction, administrative law proceeding, state agency, federal agency, national securities, commodities, or option exchange, or national securities, commodities, or option association involving a violation of any federal or state securities or commodities law or any rule or regulation adopted thereunder, or a violation of any rule or regulation of any national securities, commodities, or options exchange or national securities, commodities, or options association.

Section 5. Subsection (3) of section 626.641, Florida Statutes, is amended to read:

626.641 Duration of suspension or revocation.-

(3) (a) If any of an individual's licenses as an agent or

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or licenses has same, as to the same individual have been revoked at two separate times, the department may shall not thereafter grant or issue any license under this code as to such individual.

(b) If a license as an agent or customer representative or the eligibility to hold such a license has been revoked resulting from the solicitation or sale of an insurance product to a person 65 years of age or older, the department may not thereafter grant or issue any license under this code to such individual.

Section 6. Section 626.798, Florida Statutes, is amended to read:

626.798 Life agent as beneficiary; prohibition.-No life agent shall, with respect to the placement of life insurance coverage with a life insurer covering the life of a person who is not a family member of the agent, handle in his or her capacity as a life agent the placement of such coverage when the agent placing the coverage or a family member of such agent receives a commission therefor and is the named beneficiary under the life insurance policy, unless the life agent or family member has an insurable interest in the life of such person. For the purposes of this section, the phrase "not a family member," with respect to a life agent, means an individual who is not related to the life agent as father, mother, son, daughter, brother, sister, grandfather, grandmother, uncle, aunt, first cousin, nephew, niece, husband, wife, father-in-law, mother-inlaw, brother-in-law, sister-in-law, stepfather, stepmother, stepson, stepdaughter, stepbrother, stepsister, half brother, or

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half sister. For the purposes of this section, the term "insurable interest" means that the life agent has an actual, lawful, and substantial economic interest in the safety and preservation of the life of the insured or a reasonable expectation of benefit or advantage from the continued life of the insured.

Section 7. Paragraphs (a) and (b) of subsection (3) of section 626.9521, Florida Statutes, are amended, and subsections (4) and (5) are added to that section, to read:

626.9521 Unfair methods of competition and unfair or deceptive acts or practices prohibited; penalties.—

- (3) (a) If a <u>natural</u> person violates s. 626.9541(1)(1), the offense known as "twisting," or violates s. 626.9541(1)(aa), the offense known as "churning," the person commits a misdemeanor of the first degree, punishable as provided in s. 775.082, and an administrative fine not greater than \$5,000 shall be imposed for each nonwillful violation or an administrative fine not greater than \$40,000 shall be imposed for each willful violation. To impose criminal penalties under this paragraph, the practice of "churning" or "twisting" must involve fraudulent conduct.
- (b) If a <u>natural</u> person violates s. 626.9541(1)(ee) by willfully submitting fraudulent signatures on an application or policy-related document, the person commits a felony of the third degree, punishable as provided in s. 775.082, and an administrative fine not greater than \$5,000 shall be imposed for each nonwillful violation or an administrative fine not greater than \$40,000 shall be imposed for each willful violation.
- (4) The failure of a licensee to make all reasonable efforts to ascertain the consumer's age at the time an insurance

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application is completed does not constitute a defense to a violation of this section.

(5) If a consumer who is a senior citizen is a victim, a video deposition of the victim may be used for any purpose in any administrative proceeding conducted pursuant to chapter 120 if all parties are given proper notice of the deposition in accordance with the Florida Rules of Civil Procedure.

Section 8. Subsection (4) of section 626.99, Florida Statutes, is amended to read:

626.99 Life insurance solicitation.

- (4) DISCLOSURE REQUIREMENTS. -
- (a) The insurer shall provide to each prospective purchaser a buyer's guide and a policy summary prior to accepting the applicant's initial premium or premium deposit, unless the policy for which application is made provides an unconditional refund for a period of at least 14 days, or unless the policy summary contains an offer of such an unconditional refund. In these instances, which event the buyer's guide and policy summary must be delivered with the policy or prior to delivery of the policy.
- (b) With respect to annuities, the insurer shall provide to each prospective purchaser a buyer's guide to annuities developed by the department and a contract summary before accepting any payment for the contract. as provided in the National Association of Insurance Commissioners (NAIC) Model Annuity and Deposit Fund Regulation and The policy must provide an unconditional refund for a period of at least 14 days. If the prospective owner of an annuity contract is 65 years of age or older:

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- 1. An unconditional refund of premiums paid for a fixed annuity contract, including any contract fees or charges, must be available for period of 30 days; and
- 2. An unconditional refund for variable or market value annuity contracts must be available for a period of 30 days. The unconditional refund shall be equal to the cash surrender value provided in the annuity contract, plus any fees or charges deducted from the premiums or imposed under the contract. This subparagraph does not apply if the prospective owner is an accredited investor, as defined in Regulation D as adopted by the United States Securities and Exchange Commission.
- (c) The insurer shall attach a cover page to any annuity policy informing the purchaser of the unconditional refund period prescribed in paragraph (b). The cover page must also provide contact information for the issuing company and the selling agent, the department's toll-free help line, and any other information required by the department by rule. The cover page is part of the contract and is subject to review by the office pursuant to s. 627.410.
- (d) (b) The insurer shall provide a buyer's guide and a policy summary to any prospective purchaser upon request.
- Section 9. Subsections (3) and (5) of section 627.4554, Florida Statutes, as amended by section 9 of chapter 2008-237, Laws of Florida, are amended, and subsection (10) is added to that section, to read:
  - 627.4554 Annuity investments by seniors.
  - (3) DEFINITIONS.—For purposes of this section, the term:
- (a) "Annuity contract" means a fixed annuity, equity indexed annuity, fixed equity indexed annuity, or variable

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annuity that is individually solicited, whether the product is classified as an individual annuity or a group annuity.

- (b) "Accredited investor" means any person who comes within any of the following categories, or who the issuer reasonably believes comes within any of the following categories, at the time of the sale of an annuity to that person:
- 1. The person's net worth or joint net worth with his or her spouse, at the time of the purchase, exceeds \$1 million; or
- 2. The person had an individual income in excess of \$200,000 in each of the 2 most recent years, or joint income with his or her spouse in excess of \$300,000 in each of those years, and has a reasonable expectation of reaching the same income level in the current year.
- (c) (b) "Recommendation" means advice provided by an insurance agent, or an insurer if no insurance agent is involved, to an individual senior consumer which results in a purchase or exchange of an annuity in accordance with that advice.
- (d) (e) "Senior consumer" means a person 65 years of age or older. In the event of a joint purchase by more than one party, a purchaser is considered to be a senior consumer if any of the parties is age 65 or older.
  - (5) MITIGATION OF RESPONSIBILITY.
- (a) The office may order an insurer to take reasonably appropriate corrective action, including rescission of the policy or contract and a full refund of the premiums paid or the accumulation value, whichever is greater, for any senior consumer harmed by a violation of this section by the insurer or the insurer's insurance agent.

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- (b) The department may order:
- 1. An insurance agent to take reasonably appropriate corrective action, including monetary restitution of penalties or fees incurred by the senior consumer, for any senior consumer harmed by a violation of this section by the insurance agent.
- 2. A managing general agency or insurance agency that employs or contracts with an insurance agent to sell or solicit the sale of annuities to senior consumers to take reasonably appropriate corrective action for any senior consumer harmed by a violation of this section by the insurance agent.
- (c) The department shall, in addition to any other penalty authorized under chapter 626, order an insurance agent to pay restitution to any senior consumer who has been deprived of money by the agent's misappropriation, conversion, or unlawful withholding of moneys belonging to the senior consumer in the course of a transaction involving annuities. The amount of restitution required to be paid pursuant to this paragraph may not exceed the amount misappropriated, converted, or unlawfully withheld. This paragraph does not limit or restrict a person's right to seek other remedies as provided by law.
- (d) (e) Any applicable penalty under the Florida Insurance Code for a violation of paragraph (4)(a), paragraph (4)(b), or subparagraph (4)(c)2. may be reduced or eliminated, according to a schedule adopted by the office or the department, as appropriate, if corrective action for the senior consumer was taken promptly after a violation was discovered.
- (10) An annuity contract issued to a senior consumer may not contain a surrender or deferred sales charge for a withdrawal of money from an annuity exceeding 10 percent of the

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amount withdrawn. The charge shall be reduced annually by 1
percent so that no surrender or deferred sales charge exists
after the end of the tenth policy year or at any time
thereafter. This subsection does not apply to annuities
purchased by an accredited investor or to those annuities
specified in paragraph (7) (b).

Section 10. Section 817.2351, Florida Statutes, is created to read:

817.2351 Fraudulent financial services transactions when victim is 65 years of age or older; penalty.—

- (1) It is unlawful and a violation of the provisions of this chapter for a natural person, in connection with the rendering of any advice or the offer, sale, or purchase of any annuity product to a person who is 65 years of age or older, including, but not limited to, "twisting" as defined in s. 626.9541(1) or "churning" as defined in s. 626.9541(1) (aa) of insurance products, to directly or indirectly:
- (a) Employ any device, scheme, or artifice to defraud a person;
- (b) Engage in any transaction, practice, or course of business that operates or would operate as a fraud or deceit upon a person; or
- (c) Knowingly and willfully falsify, conceal, or cover up, by any trick, scheme, or device, a material fact, make any false, fictitious, or fraudulent statement or representation, or make or use any false writing or document while knowing such writing or document to contain any false, fictitious, or fraudulent statement or entry.
  - (2) Any natural person who violates this section commits a

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- (3) This section does not apply to transactions governed by chapter 494, chapter 496, chapter 501, chapter 516, chapter 517, chapter 560, or chapters 655-667.
- (4) Criminal prosecution for offenses under this section is subject to the time limitations set forth in s. 775.15(8).

  Section 11. This act shall take effect July 1, 2009.

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