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By the Committee on Commerce and Senator Ring

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A bill to be entitled

An act relating to offenses against computer users; amending s. 815.03, F.S.; defining terms for purposes of the Florida Computer Crimes Act; creating s. 815.051, F.S.; prohibiting a person who is not an owner or operator of a computer from causing computer software to be copied on a computer knowingly, with conscious avoidance of actual knowledge, or willfully and without authorization taking specified actions with respect to a computer; creating s. 815.053, F.S.; prohibiting a person who is not an owner or operator of a computer from inducing an owner or operator to install a computer software component onto the owner's or operator's computer by deceptively misrepresenting that installing computer software is necessary for security or privacy reasons or by using deceptive means to cause the execution of a computer software component with the intent of causing the computer to use the component in a harmful manner; creating s. 815.055, F.S.; providing exceptions; amending s. 815.06, F.S.; providing that a violation of the act is a felony of the third degree; providing criminal penalties; providing enhanced criminal penalties under certain circumstances; authorizing the Department of Legal Affairs or a state attorney to file a civil action for injunctive relief against any person or group to restrain prohibited activities; authorizing a court to award court costs and attorney's fees to the prevailing party; permitting a court to impose a civil

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penalty not to exceed a stated amount for each offense against computer users; providing for civil actions by private litigants; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Section 815.03, Florida Statutes, is amended to read:

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815.03 Definitions.—As used in this chapter, unless the context clearly indicates otherwise:

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(1) "Access" means to approach, instruct, communicate with, store data in, retrieve data from, or otherwise make use of any resources of a computer, computer system, or computer network.

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(2) "Cause to be copied" means to distribute or transfer computer software or any component thereof. The term does not include:

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(a) Transmission, routing, provision of intermediate temporary storage, or caching of software;

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(b) A storage or hosting medium, such as a compact disk, website, or computer server through which the software was distributed by a third party; or

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(c) An information-location tool, such as a directory, index, reference, pointer, or hypertext link, through which the user of the computer locates software.

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 $\underline{\text{(3)}}$  "Computer" means an internally programmed, automatic device that performs data processing.

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 $\underline{(4)}$  "Computer contaminant" means any set of computer instructions designed to modify, damage, destroy, record, or transmit information within a computer, computer system, or

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computer network without the intent or permission of the owner of the information. The term includes, but is not limited to, a group of computer instructions commonly called viruses or worms which are self-replicating or self-propagating and which are designed to contaminate other computer programs or computer data; consume computer resources; modify, destroy, record, or transmit data; or in some other fashion usurp the normal operation of the computer, computer system, or computer network.

- (5)(4) "Computer network" means any system that provides communications between one or more computer systems and its input or output devices, including, but not limited to, display terminals and printers that are connected by telecommunication facilities.
- (6) (5) "Computer program or computer software" means a set of instructions or statements and related data which, when executed in actual or modified form, cause a computer, computer system, or computer network to perform specified functions.

  "Computer software" means a sequence of instructions written in any programming language that is executed on a computer.

  "Computer software" does not include a data component of a web page that is not executable independently of the web page.
- (7)(6) "Computer services" include, but are not limited to, computer time; data processing or storage functions; or other uses of a computer, computer system, or computer network.
- (8) (7) "Computer system" means a device or collection of devices, including support devices, one or more of which contain computer programs, electronic instructions, or input data and output data, and which perform functions, including, but not limited to, logic, arithmetic, data storage, retrieval,

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communication, or control. The term does not include calculators that are not programmable and that are not capable of being used in conjunction with external files.

- (9) "Computer virus" means a computer program or other set of instructions designed to degrade the performance of or disable a computer or computer network and designed to have the ability to replicate itself on other computers or computer networks without the authorization of the owners of those computers or computer networks.
- (10) "Damage" means any significant impairment to the integrity or availability of data, software, a system, or information.
- (11) (8) "Data" means a representation of information, knowledge, facts, concepts, computer software, computer programs, or instructions. Data may be in any form, in storage media or stored in the memory of the computer, or in transit or presented on a display device.
  - (12) "Deceptive" means any of the following:
  - (a) A materially false or fraudulent statement.
- (b) A statement or description that intentionally omits or misrepresents material information in order to deceive an owner or operator of a computer.
- (c) A material failure to provide a notice to an owner or operator regarding the installation or execution of computer software for the purpose of deceiving the owner or operator.
- (13) "Execute," when used with respect to computer software, means the performance of the functions or the carrying out of the instructions of the computer software.
  - (14) (9) "Financial instrument" means any check, draft,

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money order, certificate of deposit, letter of credit, bill of exchange, credit card, or marketable security.

- $\underline{\text{(15)}}$  "Intellectual property" means data, including programs.
- (16) "Internet" means the global information system that is logically linked together by a globally unique address space based on the Internet protocol (IP), or its subsequent extensions, that is able to support communications using the transmission control protocol/Internet protocol (TCP/IP) suite, or its subsequent extensions, or other IP-compatible protocols, and that provides, uses, or makes accessible, publicly or privately, high-level services layered on the communications and related infrastructure described in this chapter.
- (17) "Owner or operator" means the owner or lessee of a computer, or a person using such computer with the owner or lessee's authorization, but does not include a person who owned a computer before the first retail sale of the computer.
- (18) "Message" means a graphical, text, voice, or audible communication presented to an authorized user of a computer.
- (19) "Person" means any individual, partnership, corporation, limited liability company, or other organization, or any combination thereof.
- (20) "Personally identifiable information" means any of the following information if it allows the entity holding the information to identify the owner or operator of a computer:
- (a) The first name or first initial in combination with the last name.
  - (b) A home or other physical address including street name.
  - (c) Personal identification code in conjunction with a

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password required to access an identified account, other than a
password, personal identification number, or other
identification number transmitted by an authorized user to the
issuer of the account or its agent.

- (d) Social security number, tax identification number, driver's license number, passport number, or any other government-issued identification number.
- (e) Account balance, bank account number, or credit card numbers, overdraft history, or payment history that personally identifies an owner or operator of a computer.
- (21) (11) "Property" means anything of value as defined in s. 812.011 and includes, but is not limited to, financial instruments, information, including electronically produced data and computer software and programs in either machine-readable or human-readable form, and any other tangible or intangible item of value.
- Section 2. Section 815.051, Florida Statutes, is created to read:
- 815.051 Prohibitions; use of software.—A person who is not an owner or operator of a computer may not cause computer software to be copied on a computer knowingly, with conscious avoidance of actual knowledge, or willfully, and without authorization, or to use such software to do any of the following:
- (1) Modify, through deceptive means, settings of a computer which control any of the following:
- (a) The webpage that appears when an owner or operator launches an Internet browser or similar computer software used to access and navigate the Internet.

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(b) The default provider or web proxy that an owner or operator uses to access or search the Internet.

- (c) An owner's or an operator's list of bookmarks used to access web pages.
- (2) Collect, through deceptive means, personally identifiable information through any of the following means:
- (a) The use of a keystroke-logging function that records all or substantially all keystrokes made by an owner or operator of a computer and transfers that information from the computer to another person.
- (b) In a manner that correlates personally identifiable information with data regarding all or substantially all of the websites visited by an owner or operator, other than websites operated by the person providing the software, if the computer software was installed in a manner designed to conceal from all authorized users of the computer the fact that the software is being installed.
- (c) By extracting from the hard drive of an owner's or an operator's computer, an owner's or an operator's social security number, tax identification number, driver's license number, passport number, any other government-issued identification number, account balances, bank account numbers or credit card numbers, or overdraft history for a purpose unrelated to any of the purposes of the software or service described to an authorized user.
- (3) Prevent, through deceptive means, an owner's or an operator's reasonable efforts to block the installation of or execution of, or to disable, computer software by causing computer software that the owner or operator has properly

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removed or disabled to automatically reinstall or reactivate on the computer without the authorization of an authorized user.

- (4) Deceptively misrepresent that computer software will be uninstalled or disabled by an owner's or an operator's action.
- (5) Through deceptive means, remove, disable, or render inoperative security, antispyware, or antivirus computer software installed on an owner's or an operator's computer.
- (6) Enable the use of an owner's or an operator's computer to do any of the following:
- (a) Access or use a modem or Internet service for the purpose of causing damage to an owner's or an operator's computer or causing an owner or operator, or a third party affected by such conduct, to incur financial charges for a service that the owner or operator did not authorize.
- (b) Open multiple, sequential, or stand-alone messages in an owner's or an operator's computer without the authorization of an owner or operator and with knowledge that a reasonable computer user could not close the messages without turning off the computer or closing the software application in which the messages appear; however, this paragraph does not apply to communications originated by the computer's operating system, originated by a software application that the user chooses to activate, originated by a service provider that the user chooses to use, or presented for any of the purposes described in s. 815.06(7).
- (c) Transmit or relay commercial electronic mail or a computer virus from the computer, if the transmission or relaying is initiated by a person other than the authorized user and without the authorization of an authorized user.

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(7) Use deceptive means to modify any of the following settings related the computer's access to, or use of, the Internet:

- (a) Settings that protect information about an owner or operator for the purpose of obtaining personally identifiable information of the owner or operator.
- (b) Security settings for the purpose of causing damage to a computer.
- (c) Settings that protect the computer from the uses identified in subsection (6).
- (8) Use deceptive means to prevent, without the authorization of an owner or operator, an owner's or an operator's reasonable efforts to block the installation of, or to disable, computer software by doing any of the following:
- (a) Presenting the owner or operator with an option to decline installation of computer software with knowledge that, when the option is selected by the authorized user, the installation nevertheless proceeds.
- (b) Falsely representing that computer software has been disabled.
- (c) Requiring in a deceptive manner the user to access the Internet to remove the software with knowledge or reckless disregard of the fact that the software frequently operates in a manner that prevents the user from accessing the Internet.
- (d) Changing the name, location, or other designation information of the software for the purpose of preventing an authorized user from locating the software in order to remove it.
  - (e) Using randomized or deceptive filenames, directory

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folders, formats, or registry entries for the purpose of avoiding detection and removal of the software by an authorized user.

- (f) Causing the installation of software in a particular computer directory or computer memory for the purpose of evading authorized users' attempts to remove the software from the computer.
- (g) Requiring, without the authority of the owner of the computer, that an authorized user obtain a special code or download software from a third party in order to uninstall the software.
- Section 3. Section 815.053, Florida Statutes, is created to read:
- 815.053 Other prohibitions.—A person who is not an owner or operator of a computer may not do any of the following with regard to the computer:
- (1) Induce an owner or operator to install a computer software component onto the owner's or operator's computer by deceptively misrepresenting that installing computer software is necessary for security or privacy reasons or in order to open, view, or play a particular type of content.
- (2) Using deceptive means to cause the execution of a computer software component with the intent of causing the computer to use such component in a manner that violates any other provision of this chapter.
- Section 4. Section 815.055, Florida Statutes, is created to read:
  - 815.055 Exceptions.-
  - (1) Sections 815.051 and 815.053 do not apply to the

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monitoring of, or interaction with, an owner's or an operator's Internet or other network connection, service, or computer by a telecommunications carrier, cable operator, computer hardware or software provider, or provider of information service or interactive computer service for purposes of network or computer security, diagnostics, technical support, maintenance, repair, network management, authorized updates of computer software or system firmware, authorized remote system management, or detection or prevention of the unauthorized use of, or fraudulent or other illegal activities in connection with, a network, service, or computer software, including scanning for and removing computer software proscribed under this chapter.

- (2) This section does not provide a defense to liability under the common law or any other state or federal law, and may not be construed to be an affirmative grant of authority to engage in any of the activities listed in this section.
- (3) This section does not impose liability on any communications service providers as defined in s. 202.11(2), commercial mobile service providers, or providers of information services, including, but not limited to, Internet access service providers and hosting service providers, if they provide the transmission, storage, or caching of electronic communications or messages of others or provide other related telecommunications, commercial mobile radio service, or information services used by others in violation of this chapter. This exemption from liability is consistent with and in addition to any liability exemption provided under 47 U.S.C. s. 230.
  - (4) This section does not prohibit or criminalize the use

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of software by parents or guardians to monitor Internet or computer usage of their minor children.

Section 5. Section 815.06, Florida Statutes, is amended to read:

815.06 Offenses against computer users.-

- (1) Whoever willfully, knowingly, and without authorization:
- (a) Accesses or causes to be accessed any computer, computer system, or computer network;
- (b) Disrupts or denies or causes the denial of computer system services to an authorized user of such computer system services, which, in whole or part, is owned by, under contract to, or operated for, on behalf of, or in conjunction with another;
- (c) Destroys, takes, injures, or damages equipment or supplies used or intended to be used in a computer, computer system, or computer network;
- (d) Destroys, injures, or damages any computer, computer system, or computer network;  $\frac{\partial}{\partial x}$ 
  - (e) Violates s. 815.051 or s. 815.053; or
- (f) (e) Introduces any computer contaminant into any computer, computer system, or computer network,

commits an offense against computer users.

- (2)(a) Except as provided in paragraphs (b) and (c), whoever violates subsection (1) commits a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.
  - (b) Whoever violates subsection (1) and:

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1. Damages a computer, computer equipment, computer supplies, a computer system, or a computer network, and the monetary damage or loss incurred as a result of the violation is \$5,000 or greater;

- 2. Commits the offense for the purpose of devising or executing any scheme or artifice to defraud or obtain property; or
- 3. Interrupts or impairs a governmental operation or public communication, transportation, or supply of water, gas, or other public service,

commits a felony of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.

- (c) Whoever violates subsection (1) and the violation endangers human life commits a felony of the first degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.
- (3) Whoever willfully, knowingly, and without authorization modifies equipment or supplies used or intended to be used in a computer, computer system, or computer network commits a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083.
- (4) The Department of Legal Affairs or a state attorney may file a civil action on behalf of the people of this state for injunctive relief against any person or group violating subsection (1) to restrain the prohibited activity. The court may award court costs and reasonable attorney's fees to the prevailing party. The court may also impose a civil penalty that may not exceed \$10,000 for each violation of subsection (1), and the total penalties may not exceed \$1 million per defendant.

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(5)(4)(a) In addition to any other civil remedy available, the owner or lessee of the computer, computer system, computer network, computer program, computer equipment, computer supplies, or computer data may bring a civil action against any person convicted under this section for compensatory damages.

- (b) In any action brought under this subsection, the court may award reasonable attorney's fees to the prevailing party.
- (6)(5) Any computer, computer system, computer network, computer software, or computer data owned by a defendant which is used during the commission of any violation of this section or any computer owned by the defendant which is used as a repository for the storage of software or data obtained in violation of this section is subject to forfeiture as provided under ss. 932.701-932.704.
- (7) (6) This section does not apply to any person who accesses his or her employer's computer system, computer network, computer program, or computer data when acting within the scope of his or her lawful employment.
- (8) (7) For purposes of bringing a civil or criminal action under this section, a person who causes, by any means, the access to a computer, computer system, or computer network in one jurisdiction from another jurisdiction is deemed to have personally accessed the computer, computer system, or computer network in both jurisdictions.
- (9) This section does not prohibit a private litigant from filing a civil action for damages arising under this section.

  Section 6. This act shall take effect July 1, 2009.