## HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: HB 103 State Lotteries

**SPONSOR(S):** Diaz

TIED BILLS: IDEN./SIM. BILLS: SB 418

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR or BUDGET/POLICY CHIEF
1) Business & Consumer Affairs Subcommittee	10 Y, 0 N	Morton	Creamer
2) Government Operations Subcommittee			
3) Economic Affairs Committee			

## **SUMMARY ANALYSIS**

Florida requires state lottery retailers to make their retail locations accessible to disabled patrons, and Department of the Lottery rules require retailers to be compliant with the federal Americans with Disabilities Act. Current Department of the Lottery rules also give players, disabled or not, the option to tell lottery retailers their selections, rather than mark play slips.

The bill will require lottery retailers to assist blind or visually impaired players, at their request, in filling out a lottery ticket. The bill also specifies that a retailer or a retailer's employee will not be held liable for a scrivener's error causing a mismarked ticket, absent a court finding of intentional fraud or malice.

The bill has no fiscal impact.

The bill has an effective date of July 1, 2011.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives. STORAGE NAME: h0103a.BCAS

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#### **FULL ANALYSIS**

#### I. SUBSTANTIVE ANALYSIS

# A. EFFECT OF PROPOSED CHANGES:

## **Current Situation**

# Department of Lottery

The Department of the Lottery (department) is authorized by s. 15, Art. X, Florida Constitution. Chapter 24, F.S., was enacted by ch. 87-65, L.O.F., to establish the state lottery. Section 24.102, F.S., provides legislative purpose and intent in regard to the lottery. It specifies, in part:

The purpose of this act is to implement s. 15, Art. X of the State Constitution in a manner that enables the people of the state to benefit from significant additional moneys for education and also enables the people of the state to play the best lottery games available.

That section also specifies that the intent of the Legislature was that the lottery games be operated by a department of state government that functions as much as possible in the manner of an entrepreneurial business enterprise." Additionally, it requires the department to be a self-supporting, revenue-producing enterprise.

Another provision, s. 24.104, F.S., requires the department to operate the state lottery "so as to maximize revenues in a manner consonant with the dignity of the state and the welfare of its citizens."

#### Assistance for Disabled

Section 24.112(13), F.S., currently specifies that lottery retailers must make their retail locations accessible for disabled persons. It specifies that there must be ramps, wide aisles, turnaround areas. parking spaces, and other such facilities to ensure accessibility for disabled persons to participate in the Florida Lottery.

Inspections and enforcement of the provisions of s. 24.112(13), F.S., are under the enforcement authority of the Florida Building Code under s. 553.80, F.S.

The department has indicated that, currently, department game rules specify that tickets in terminalgenerated games can be initiated by means of a play slip and by the player verbally giving his or her desired numbers to the retailer. The verbally requested numbers can then be manually selected on the ticket terminal by the retailer to produce a ticket with the player's desired numbers.

The department expects retailers to comply with applicable accessibility requirements and these requirements are included in the department's contracts with the retailers. Retailers also are subject to the federal Americans with Disabilities Act.

There are approximately 13,200 lottery retailers in Florida, according to the department's estimates.

## Americans with Disabilities Act

The Americans with Disabilities Act (ADA) was enacted in 1990. Congress indicated that the ADA was enacted in part to address the finding that "historically, society has tended to isolate and segregate individuals with disabilities, and, despite some improvements, such forms of discrimination against individuals with disabilities continue to be a serious and pervasive social problem" and that disabled individuals were relegated to "lesser services, programs, activities, benefits, jobs, or other opportunities."

The overarching purpose of the ADA was to provide a "national mandate" to end discrimination based on disabilities, provide a national and enforceable standard that addresses discrimination, to ensure STORAGE NAME: h0103a.BCAS

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that the Federal Government plays a central role in enforcement against discrimination, and to invoke the power of the United State Congress to address the areas of discrimination against disabled persons.

Section 12132 of the ADA provides: subject to the provisions of this subchapter, no qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of services, programs, or activities of a public entity, or be subjected to discrimination by any such entity." Under this provision, disabled persons are not to be discriminated against and retailers who sell Florida Lottery tickets must be accessible to customers who have disabilities, including visual impairments.

Legal interpretations of "malice" and "intentional fraud"

When a word is not specifically defined by statute, reviewing courts apply its plain and ordinary meaning. Florida courts have recognized the ordinary meaning of the word "malice" to be synonymous with its legal definition, which is "wrongfully, intentionally, without legal justification or excuse." Florida courts have not specifically defined intentional fraud, but "intent" is an element of actual fraud, which they have defined. Fraud requires that four elements be met: (1) a false statement concerning a material fact; (2) the representor's knowledge that the representation is false; (3) an intention that the representation induces another to act on it; and (4) consequent injury by the party acting in reliance on the representation.

## Proposed Changes

The bill amends s. 24.112(13), F.S., to expand the statutory accessibility requirements beyond physical access to include help in filling out and purchasing lottery tickets for blind and visually impaired customers who request such assistance.

Additionally, the bill specifies that neither the retailer nor the employee of a retailer will be liable for any actual or alleged scrivener's error unless there is a finding by a court of intentional fraud or malice.

## **B. SECTION DIRECTORY:**

Section 1 amends s. 24.112, F.S., to require each lottery retailer to provide assistance to any individual who is blind or visually impaired and has requested assistance in filling out his or her lottery ticket; and provide that a retailer is not liable for unintended scrivener's errors.

Section 2 provides an effective date.

## II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

#### A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

None.

# **B. FISCAL IMPACT ON LOCAL GOVERNMENTS:**

1. Revenues:

None.

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	None.
D.	FISCAL COMMENTS:
	None.
	III. COMMENTS
A.	CONSTITUTIONAL ISSUES:
	1. Applicability of Municipality/County Mandates Provision:
	Not applicable. The bill does not appear to require counties or municipalities to spend funds or take an action requiring the expenditure of funds; reduce the authority that the counties or municipalities have to raise revenue in the aggregate; or reduce the percentage of a state tax shared with counties or municipalities.
	2. Other:
	None.
В.	RULE-MAKING AUTHORITY:
	None.
C.	DRAFTING ISSUES OR OTHER COMMENTS:
	None.
No	IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES ne.

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2. Expenditures:

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

None.