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LEGISLATIVE ACTION

Senate

House

The Committee on Military Affairs, Space, and Domestic Security (Bennett) recommended the following:

## Senate Amendment (with title amendment)

Delete everything after the enacting clause

and insert:

Section 1. Section 215.559, Florida Statutes, is amended to read:

215.559 Hurricane Loss Mitigation Program.—A Hurricane Loss Mitigation Program is established in the Division of Emergency Management.

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(1) The purpose of the program is to:

11(a) Reduce the vulnerability of and damage to residential12structures from wind, wind-driven rain, and wind-driven debris

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| 13 | during high-wind events through the implementation of a          |
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| 14 | residential mitigation retrofit program;                         |
| 15 | (b) Ensure that residential mitigation activities                |
| 16 | prioritize wind-borne debris regions throughout the state;       |
| 17 | (c) Ensure that all mitigation projects will be reviewed,        |
| 18 | inspected, and designed by technical and environmental           |
| 19 | professionals;   |
| 20 | (d) Ensure that all mitigation projects be cost-effective        |
| 21 | and provide a positive return on investment;                     |
| 22 | (e) Ensure that all products and systems are installed in        |
| 23 | accordance with the Florida Building Code and manufacturer's     |
| 24 | installation specifications and have a product approval number   |
| 25 | from the building code;  |
| 26 | (f) Ensure that all mitigation activities follow recognized      |
| 27 | best practices for residential wind mitigation and provide       |
| 28 | increased sustainability;  |
| 29 | (g) Ensure that all mitigation activities are tracked and        |
| 30 | analyzed after the event in order to measure the effectiveness   |
| 31 | of the mitigation program. A database must be maintained to      |
| 32 | capture all necessary information;                               |
| 33 | (h) Ensure that participation by homeowners is voluntary.        |
| 34 | (2) The program shall:   |
| 35 | (a) Provide funding and supervision for the public               |
| 36 | hurricane loss projection model established under s. 627.06281;  |
| 37 | (b) Establish a statewide program for inspection standards       |
| 38 | and data collection related to hurricane loss;                   |
| 39 | (c) Further the science of hurricane mitigation by working       |
| 40 | with all types of businesses, scientists, and academics in order |
| 41 | to further the availability and measure the effectiveness of new |
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42 ways to mitigate hurricane damage to homes;

43 (d) Be a state resource on the assessment of potential 44 costs of hurricane damage and the results of mitigation; and 45 (e) Determine appropriate wind mitigation standards based 46 on hurricane loss models and the applicability and use of wind 47 mitigation discounts for homeowners' insurance.

48 <u>(3) (1)</u> The Legislature shall annually appropriate \$10 49 million of the moneys authorized for appropriation under s. 50 215.555(7)(c) from the Florida Hurricane Catastrophe Fund to the 51 division for the purposes set forth in this section.

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(a) Of that the amount:

53 1.(a) Seven million dollars in funds shall be used for programs to improve the wind resistance of residences and mobile 54 55 homes, including loans, subsidies, grants, demonstration projects, and direct assistance; educating persons concerning 56 57 the Florida Building Code cooperative programs with local 58 governments and the Federal Government; and other efforts to 59 prevent or reduce losses or reduce the cost of rebuilding after 60 a disaster. Of that amount:

a. Forty percent shall be used to establish a statewide
 program for inspection standards and data collection related to
 hurricane and windstorm loss and to fund the public hurricane
 loss projection model.

b. Ten percent shall be allocated to the Florida
International University center dedicated to hurricane research.
The center shall develop a preliminary work plan to eliminate
the state and local barriers to upgrading existing mobile homes
and communities, research and develop a program for the
recycling of existing older mobile homes, and support programs

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71 of research and development relating to hurricane loss reduction 72 devices and techniques for site-built residences. The center's 73 preliminary plan shall be reviewed by the advisory council 74 established under subsection (4), which shall provide comments 75 and recommendations to the center with respect to the plan. The 76 State University System also shall consult with the division and assist the division with the report required under subsection 77 78 (5).

2.(b) Three million dollars in funds shall be used to 79 80 retrofit existing facilities used as public hurricane shelters. 81 Each year the division shall prioritize the use of these funds 82 for projects included in the annual report of the Shelter Retrofit Report prepared in accordance with s. 252.385(3). The 83 84 division must give funding priority to projects in regional planning council regions that have shelter deficits and to 85 projects that maximize the use of state funds. 86

87 (2) (a) Forty percent of the total appropriation in
88 paragraph (1) (a) shall be used to inspect and improve tie-downs
89 for mobile homes.

(b)1. The Manufactured Housing and Mobile Home Mitigation 90 and Enhancement Program is established. The program shall 91 92 require the mitigation of damage to or the enhancement of homes 93 for the areas of concern raised by the Department of Highway Safety and Motor Vehicles in the 2004-2005 Hurricane Reports on 94 95 the effects of the 2004 and 2005 hurricanes on manufactured and 96 mobile homes in this state. The mitigation or enhancement must 97 include, but need not be limited to, problems associated with 98 weakened trusses, studs, and other structural components caused 99 by wood rot or termite damage; site-built additions; or tie-down

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| 100 | systems and may also address any other issues deemed appropriate |
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| 101 | by Tallahassee Community College, the Federation of Manufactured |
| 102 | Home Owners of Florida, Inc., the Florida Manufactured Housing   |
| 103 | Association, and the Department of Highway Safety and Motor      |
| 104 | Vehicles. The program shall include an education and outreach    |
| 105 | component to ensure that owners of manufactured and mobile homes |
| 106 | are aware of the benefits of participation.                      |
| 107 | 2. The program shall be a grant program that ensures that        |
| 108 | entire manufactured home communities and mobile home parks may   |
| 109 | be improved wherever practicable. The moneys appropriated for    |
| 110 | this program shall be distributed directly to Tallahassee        |
| 111 | Community College for the uses set forth under this subsection.  |
| 112 | 3. Upon evidence of completion of the program, the Citizens      |
| 113 | Property Insurance Corporation shall grant, on a pro rata basis, |
| 114 | actuarially reasonable discounts, credits, or other rate         |
| 115 | differentials or appropriate reductions in deductibles for the   |
| 116 | properties of owners of manufactured homes or mobile homes on    |
| 117 | which fixtures or construction techniques that have been         |
| 118 | demonstrated to reduce the amount of loss in a windstorm have    |
| 119 | been installed or implemented. The discount on the premium must  |
| 120 | be applied to subsequent renewal premium amounts. Premiums of    |
| 121 | the Citizens Property Insurance Corporation must reflect the     |
| 122 | location of the home and the fact that the home has been         |
| 123 | installed in compliance with building codes adopted after        |
| 124 | Hurricane Andrew. Rates resulting from the completion of the     |
| 125 | Manufactured Housing and Mobile Home Mitigation and Enhancement  |
| 126 | Program are not considered competitive rates for the purposes of |
| 127 | s. 627.351(6)(d)1. and 2.  |
| 128 | 4. On or before January 1 of each year, Tallahassee              |
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| 129 | Community College shall provide a report of activities under     |
| 130 | this subsection to the Governor, the President of the Senate,    |
| 131 | and the Speaker of the House of Representatives. The report must |
| 132 | set forth the number of homes that have taken advantage of the   |
| 133 | program, the types of enhancements and improvements made to the  |
| 134 | manufactured or mobile homes and attachments to such homes, and  |
| 135 | whether there has been an increase in availability of insurance  |
| 136 | products to owners of manufactured or mobile homes.              |
| 137 |  |
| 138 | Tallahassee Community College shall develop the programs set     |
| 139 | forth in this subsection in consultation with the Federation of  |
| 140 | Manufactured Home Owners of Florida, Inc., the Florida           |
| 141 | Manufactured Housing Association, and the Department of Highway  |
| 142 | Safety and Motor Vehicles. The moneys appropriated for the       |
| 143 | programs set forth in this subsection shall be distributed       |
| 144 | directly to Tallahassee Community College to be used as set      |
| 145 | forth in this subsection.  |
| 146 | (3) Of moneys provided to the division in paragraph (1)(a),      |
| 147 | 10 percent shall be allocated to the Florida International       |
| 148 | University center dedicated to hurricane research. The center    |
| 149 | shall develop a preliminary work plan approved by the advisory   |
| 150 | council set forth in subsection (4) to eliminate the state and   |
| 151 | local barriers to upgrading existing mobile homes and            |
| 152 | communities, research and develop a program for the recycling of |
| 153 | existing older mobile homes, and support programs of research    |
| 154 | and development relating to hurricane loss reduction devices and |
| 155 | techniques for site-built residences. The State University       |
| 156 | System also shall consult with the division and assist the       |
| 157 | division with the report required under subsection (6).          |
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| 158 | (4) Except for the programs set forth in subsection (3),         |
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| 159 | the division shall develop the programs set forth in this        |
| 160 | section in consultation with an advisory council consisting of a |
| 161 | representative designated by the Chief Financial Officer, a      |
| 162 | representative designated by the Florida Home Builders           |
| 163 | Association, a representative designated by the Florida          |
| 164 | Insurance Council, a representative designated by the Federation |
| 165 | of Manufactured Home Owners, a representative designated by the  |
| 166 | Florida Association of Counties, a representative designated by  |
| 167 | the Florida Manufactured Housing Association, and a              |
| 168 | representative designated by the Florida Building Commission.    |
| 169 | <u>(b)</u> Moneys provided to the division under this section    |
| 170 | are intended to supplement, not supplant, the division's other   |
| 171 | funding sources.   |
| 172 | (4) An advisory council shall be established to provide          |
| 173 | advice and assistance regarding the administration of the        |
| 174 | program. The advisory council shall consist of:                  |
| 175 | (a) The director of the Office of Insurance Regulation, or       |
| 176 | his or her designee, who may not serve as chair of the           |
| 177 | committee;   |
| 178 | (b) The director of the Division of Emergency Management,        |
| 179 | or his or her designee;  |
| 180 | (c) The Insurance Consumer Advocate, or his or her               |
| 181 | designee;  |
| 182 | (d) Two representatives of authorized homeowners' insurers,      |
| 183 | one of whom represents insurers with less than \$25 million in   |
| 184 | surplus and is appointed by the President of the Senate, and one |
| 185 | of whom represents insurers with more than \$25 million in       |
| 186 | surplus and is appointed by the Speaker of the House of          |
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| 187 | Representatives;   |
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| 188 | (e) Two scientists, one of whom has experience and training            |
| 189 | in the sciences related to windstorm loss mitigation or the            |
| 190 | Florida Building Code and is appointed by the President of the         |
| 191 | Senate, and one of whom has a background in engineering and is         |
| 192 | appointed by the Speaker of the House of Representatives;              |
| 193 | (f) Two legislators, one appointed by the President of the             |
| 194 | Senate, and one appointed by the Speaker of the House of               |
| 195 | Representatives;   |
| 196 | (g) Two representatives of the reinsurance industry, one               |
| 197 | whom is a representative of a direct reinsurer and is appointed        |
| 198 | by the President of the Senate, and one of whom is a                   |
| 199 | representative of a reinsurance intermediary and is appointed by       |
| 200 | the Speaker of the House of Representatives;                           |
| 201 | (h) One scientist who has a background in modeling and is              |
| 202 | appointed by the division; and   |
| 203 | (i) One representative from the windstorm mitigation                   |
| 204 | inspection industry who is appointed jointly by the President of       |
| 205 | the Senate and the Speaker of the House of Representatives.            |
| 206 | <u>(5)</u> On January 1st of each year, the division shall             |
| 207 | provide a full report and accounting of activities under this          |
| 208 | section and an evaluation of such activities to the Speaker of         |
| 209 | the House of Representatives, the President of the Senate, and         |
| 210 | the Majority and Minority Leaders of the House of                      |
| 211 | Representatives and the Senate. Upon completion of the report,         |
| 212 | the division shall deliver the report to the Office of Insurance       |
| 213 | Regulation. The Office of Insurance Regulation shall review the        |
| 214 | report and <del>shall</del> make such recommendations available to the |
| 215 | insurance industry as the Office of Insurance Regulation deems         |
|     |  |



appropriate. These recommendations may be used by insurers for potential discounts or rebates pursuant to s. 627.0629. The Office of Insurance Regulation shall make such recommendations within 1 year after receiving the report.

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(6)<del>(7)</del> This section expires is repealed June 30, 2021.

221 Section 2. Section 627.711, Florida Statutes, is amended to 222 read:

223 627.711 Notice of premium discounts for hurricane loss 224 mitigation; uniform mitigation verification inspection form.-

225 (1) Using a form prescribed by the Florida Building 226 Commission, in consultation with the Division of Emergency 227 Management Office of Insurance Regulation, the insurer shall 228 clearly notify the applicant or policyholder of any personal 229 lines residential property insurance policy, at the time of the 230 issuance of the policy and at each renewal, of the availability 231 and the range of each premium discount, credit, other rate 232 differential, or reduction in deductibles, and combinations thereof of discounts, credits, rate differentials, or reductions 233 234 in deductibles, for properties on which fixtures or construction 235 techniques demonstrated to reduce the amount of loss in a 236 windstorm can be or have been installed or implemented. The 237 prescribed form must shall describe generally what actions the 238 policyholders may be able to take to reduce their windstorm 239 premium. The prescribed form and a list of such ranges approved 240 by the Florida Building Commission, in consultation with the 241 office, for each insurer licensed in the state and providing 242 such discounts, credits, other rate differentials, or reductions in deductibles for properties described in this subsection shall 243 be made available for electronic viewing and downloading 244

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245 download from the Department of Financial Services' or the 246 Office of Insurance Regulation's Internet website. The Financial 247 Services Commission may adopt rules to implement this 248 subsection. 249 (2) (a) The Florida Building Financial Services Commission, 250 in consultation with the Division of Emergency Management, shall develop by rule a uniform mitigation verification inspection 251 252 form to that shall be used by all insurers when submitted by 253

policyholders for the purpose of factoring discounts for wind insurance. In developing the form, the <u>Florida Building</u> Commission, together with the Division of Emergency Management, shall seek input from insurance, construction, <u>and home</u> <u>inspector</u> and building code representatives. <del>Further,</del> The commission shall <u>also</u> provide guidance as to the length of time the inspection results are valid.

(a) An insurer shall accept as valid a uniform mitigation
 verification form signed by the following authorized mitigation
 inspectors who have completed at least 3 hours of hurricane
 mitigation training approved by the Construction Industry
 Licensing Board which includes hurricane mitigation techniques
 and compliance with the uniform mitigation verification form and
 completion of a proficiency examination:

1. A home inspector licensed under s. 468.8314 who has completed at least 3 hours of hurricane mitigation training approved by the Construction Industry Licensing Board which includes hurricane mitigation techniques and compliance with the uniform mitigation verification form and completion of a proficiency exam;

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2. A building code inspector certified under s. 468.607;

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3. A general, building, or residential contractor licensed
under s. 489.111;

276 277 4. A professional engineer licensed under s. 471.015;

5. A professional architect licensed under s. 481.213; or

6. Any other individual or entity recognized by the insurer
as possessing the necessary qualifications to properly complete
a uniform mitigation verification form.

(b) An insurer may, but is not required to, accept a form
from any other person possessing qualifications and experience
acceptable to the insurer.

284 (3) A person who is authorized to sign a mitigation 285 verification form must inspect the structures referenced by the 286 form personally, not through employees or other persons, and 287 must certify or attest to personal inspection of the structures 288 referenced by the form. However, licensees under s. 471.015 or 289 s. 489.111 may authorize a direct employee, who is not an 290 independent contractor, and who possesses the requisite skill, knowledge and experience, to conduct a mitigation verification 291 292 inspection. Insurers shall have the right to request and obtain information from the authorized mitigation inspector under s. 293 294 471.015 or s. 489.111, regarding any authorized employee's 295 qualifications prior to accepting a mitigation verification form 296 performed by an employee that is not licensed under s. 471.015 <del>or s. 489.111.</del> 297

(4) An authorized mitigation inspector that signs a uniform
 mitigation form, and a direct employee authorized to conduct
 mitigation verification inspections under paragraph (3), may not
 commit misconduct in performing hurricane mitigation inspections
 or in completing a uniform mitigation form that causes financial



303 harm to a customer or their insurer; or that jeopardizes a 304 customer's health and safety. Misconduct occurs when an 305 authorized mitigation inspector signs a uniform mitigation 306 verification form that:

307 (a) Falsely indicates that he or she personally inspected308 the structures referenced by the form;

309 (b) Falsely indicates the existence of a feature <u>that</u> which
310 entitles an insured to a mitigation discount <u>that</u> which the
311 inspector knows does not exist or did not personally inspect;

312 (c) Contains erroneous information due to the gross 313 negligence of the inspector; or

(d) Contains a pattern of demonstrably false information regarding the existence of mitigation features that could give an insured a false evaluation of the ability of the structure to withstand major damage from a hurricane endangering the safety of the insured's life and property.

319 (5) The licensing board of an authorized mitigation 320 inspector that violates subsection (4) may commence disciplinary 321 proceedings and impose administrative fines and other sanctions 322 authorized under the authorized mitigation inspector's licensing 323 act. Authorized mitigation inspectors licensed under s. 471.015 324 or s. 489.111 shall be directly liable for the acts of employees 325 that violate subsection (4) as if the authorized mitigation 32.6 inspector personally performed the inspection.

(6) An insurer, person, or other entity that obtains
evidence of fraud or evidence that an authorized mitigation
inspector or an employee authorized to conduct mitigation
verification inspections under paragraph (3) has made false
statements in the completion of a mitigation inspection form



332 shall file a report with the Division of Insurance Fraud, along 333 with all of the evidence in its possession which that supports 334 the allegation of fraud or falsity. An insurer, person, or other 335 entity making the report is shall be immune from liability, in accordance with s. 626.989(4), for any statements made in the 336 337 report, during the investigation, or in connection with the 338 report. The Division of Insurance Fraud shall issue an 339 investigative report if it finds that probable cause exists to 340 believe that the authorized mitigation inspector, or an employee 341 authorized to conduct mitigation verification inspections under 342 paragraph (3), made intentionally false or fraudulent statements 343 in the inspection form. Upon conclusion of the investigation and a finding of probable cause that a violation has occurred, the 344 345 Division of Insurance Fraud shall send a copy of the 346 investigative report to the office and a copy to the agency 347 responsible for the professional licensure of the authorized mitigation inspector, whether or not a prosecutor takes action 348 349 based upon the report.

(7) An individual or entity who knowingly provides or utters a false or fraudulent mitigation verification form with the intent to obtain or receive a discount on an insurance premium to which the individual or entity is not entitled commits a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083.

(8) At its expense, the insurer may require that a uniform mitigation verification form provided by a policyholder, a policyholder's agent, or an authorized mitigation inspector or inspection company be independently verified by an inspector, an inspection company, or an independent third-party quality

COMMITTEE AMENDMENT

Florida Senate - 2012 Bill No. SB 1684

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| 361 | assurance provider that <del>which</del> possesses a quality assurance |
|-----|--|
| 362 | program before accepting the uniform mitigation verification           |
| 363 | form as valid.   |
| 364 | Section 3. This act shall take effect July 1, 2012.                    |
| 365 |  |
| 366 | ======================================                                 |
| 367 | And the title is amended as follows:                                   |
| 368 | Delete everything before the enacting clause                           |
| 369 | and insert:  |
| 370 | A bill to be entitled  |
| 371 | An act relating to the Hurricane Loss Mitigation                       |
| 372 | Program; amending s. 215.559, F.S.; revising                           |
| 373 | provisions relating to the program; providing purposes                 |
| 374 | and program duties including funding and supervising                   |
| 375 | the public hurricane loss projection model; providing                  |
| 376 | additional specification as to how moneys appropriated                 |
| 377 | to the Division of Emergency Management for the                        |
| 378 | program are spent; revising the membership of the                      |
| 379 | program's advisory council; deleting the Manufactured                  |
| 380 | Housing and Mobile Home Mitigation and Enhancement                     |
| 381 | Program; amending s. 627.711, F.S.; requiring the form                 |
| 382 | used by insurers to provide notice of premium                          |
| 383 | discounts and the uniform mitigation verification                      |
| 384 | inspection form to be prescribed by the Florida                        |
| 385 | Building Commission, in consultation with the Division                 |
| 386 | of Emergency Management; revising who must conduct                     |
| 387 | such mitigation verification inspections and sign such                 |
| 388 | form; providing an effective date.                                     |