${\bf By}$ Senator Flores

	38-00545A-12 2012888
1	A bill to be entitled
2	An act relating to consumer protection; amending s.
3	20.14, F.S.; changing the name of the Division of
4	Consumer Services within the Department of Agriculture
5	and Consumer Services to the "Division of Consumer
6	Protection"; amending ss. 14.26, 213.053, 320.275, and
7	366.85, F.S.; conforming terminology; amending s.
8	472.005, F.S.; redefining the term "license" and
9	defining the terms "consumer member" and "licensee"
10	for purposes of provisions governing surveyors and
11	mappers; amending s. 472.006, F.S.; directing the
12	Department of Agriculture and Consumer Services to
13	work cooperatively with the Department of Revenue to
14	implement an automated method of disclosing
15	information related to licensees; authorizing the
16	Department of Agriculture and Consumer Services to
17	suspend or deny the license of any licensee found not
18	to be in compliance with a support order, subpoena,
19	order to show cause, or written agreement; providing
20	for reinstatement of a denied or suspended license;
21	relieving the department of certain liability
22	associated with the denial or suspension of a license;
23	amending s. 472.011, F.S.; authorizing the department
24	to waive license renewal fees for land surveyors and
25	mappers under certain circumstances; authorizing the
26	collection of an existing special assessment from
27	inactive and delinquent licensees; amending s.
28	472.0131, F.S., relating to examinations; making
29	technical changes; amending s. 472.015, F.S.;

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30 authorizing the department to require land surveyors 31 or mappers to submit their social security numbers 32 when applying for initial licensure or license renewal; providing conditions under which an 33 34 application is deemed received; providing conditions 35 under which the department may issue a license by 36 endorsement; requiring an applicant to provide his or 37 her social security number as required pursuant to federal law; specifying how a social security number 38 39 may be used; amending s. 472.018, F.S., relating to continuing education; making technical changes; 40 requiring that continuing education providers 41 42 electronically provide certain information to the 43 department; providing timeframes for reporting; 44 requiring that the department establish a system to 45 monitor licensee compliance with continuing education 46 requirements; defining the term "monitor"; authorizing 47 the department to refuse to renew a license until the 48 applicant satisfies continuing education requirements; 49 authorizing the department or board to impose additional penalties against applicants who fail to 50 51 satisfy additional requirements; amending s. 472.0202, 52 F.S.; conforming a cross-reference; amending s. 472.0203, F.S.; providing for license renewal 53 54 notification by the department to be sent 55 electronically to the licensee's last known e-mail address; amending s. 472.025, F.S.; providing that a 56 57 professional surveyor or mapper whose license is 58 revoked or suspended must return his or her seal to

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59 the executive director of the board, rather than to 60 the secretary; creating s. 472.0337, F.S.; authorizing 61 the department to administer oaths, take depositions, 62 make inspections, issue and serve subpoenas and other 63 process, and compel the attendance of witnesses and 64 production of certain documents; providing for 65 challenges to and enforcement of subpoenas and orders; amending s. 472.0351, F.S.; revising grounds for 66 discipline; eliminating certain actions by a licensee 67 68 which are grounds for disciplinary action; specifying what constitutes an action against a license in 69 70 another state, territory, or country; specifying that 71 the board may enter an order against a surveyor or 72 mapper who committed certain violations before 73 obtaining a license; authorizing the board to require 74 corrective action; prohibiting the department from 75 issuing to or renewing the license of a person or 76 business entity that has been assessed a fine, 77 interest, costs, or attorney fees associated with an 78 investigation or prosecution until the person pays 79 them in full or complies with or satisfies all terms and conditions of the final order; creating s. 80 81 472.0357, F.S.; providing penalties for knowingly 82 giving false information in the course of applying for 83 or obtaining a license; amending s. 493.6105, F.S.; 84 authorizing the Department of Agriculture and Consumer 85 Services to waive firearms training requirements for 86 the initial licensure of private investigative, 87 private security, or repossession services under

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38-00545A-12 2012888 88 certain circumstances; amending s. 493.6113, F.S.; 89 authorizing the department to waive firearms training 90 requirements for license renewal of private 91 investigative, private security, and repossession 92 services under certain circumstances; amending s. 93 493.6118, F.S.; providing for disciplinary action to 94 be taken against certain additional license classes 95 and schools or training facilities for private 96 investigators and private security and repossession 97 services; amending s. 493.6120, F.S.; providing for penalty provisions to apply to certain additional 98 99 license classes and schools or training facilities for 100 private investigators and private security and 101 repossession services; amending ss. 496.404, 496.411, 102 and 496.412, F.S.; conforming terminology; amending s. 103 501.015, F.S., relating to the regulation of health 104 studios; substituting the term "local business tax 105 receipt" for the term "local occupational license"; amending s. 501.017, F.S.; making technical changes; 106 107 clarifying that certain notice be provided in a health 108 studio contract in at least 10-point boldface type; 109 amending s. 501.605, F.S.; providing that an applicant 110 for a commercial telephone seller license may provide other valid forms of identification in lieu of a valid 111 112 driver license number; removing the requirement that 113 the applicant provide his or her social security 114 number on the application; amending s. 501.607, F.S.; 115 providing that an applicant for a telemarketing 116 salesperson's license may provide other valid forms of

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117 identification in lieu of a driver license number; 118 amending s. 501.911, F.S.; conforming terminology; 119 amending s. 501.913, F.S.; requiring the registrant of 120 a brand of antifreeze to assume full responsibility 121 for the registration; requiring that a registrant of a 122 brand of antifreeze not in production for distribution 123 in this state must submit a notarized affidavit 124 attesting to specified information; requiring that a 125 certain sample size of each brand of antifreeze 126 accompany the application for registration; amending 127 s. 507.04, F.S.; requiring that the Department of 128 Agriculture and Consumer Services be notified at least 129 10 days before any changes are made in the insurance 130 coverage of a household moving service; amending s. 131 525.07, F.S.; prohibiting a person from removing, 132 using, selling, offering for sale, distributing, 133 offering for distribution, or disposing of petroleum 134 fuel that has been placed under a stop-sale order without first receiving permission from the Department 135 136 of Agriculture and Consumer Services; amending s. 137 526.143, F.S.; authorizing the department to 138 temporarily waive certain requirements for generators 139 at retail motor fuel outlets which are used in 140 preparation or response to an emergency or major 141 disaster in another state; amending s. 526.50, F.S., 142 relating to the sale of brake fluid; defining the 143 terms "brand" and "formula"; amending s. 526.51, F.S.; 144 conforming terminology; providing criteria for 145 reregistering a previously registered brand and

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38-00545A-12 2012888 146 formula combination of brake fluid; providing for a 147 fine for late submission of the application for 148 reregistration and required materials; requiring a registrant to submit a notarized affidavit attesting 149 150 that specified conditions have been satisfied if a 151 registered brand and formula combination is not in 152 production for distribution in this state; amending s. 153 526.52, F.S.; providing alternative criteria under 154 which a brand of brake fluid may satisfy branding 155 requirements; amending s. 526.53, F.S.; conforming 156 terminology; requiring that stop-sale orders be served 157 by the department on the owner of the brand name, the 158 distributor, or other entity responsible for selling 159 or distributing the product; providing that the 160 department's representative, with the consent of the 161 department, may dispose of certain unregistered brake 162 fluid; amending s. 526.55, F.S.; replacing criminal 163 sanctions with administrative and monetary sanctions for violations of laws regulating the sale of brake 164 165 fluid; amending s. 539.001, F.S.; eliminating the 166 requirement that a pawnshop provide the Department of 167 Agriculture and Consumer Services notice of a change 168 in its location by certified or registered mail; 169 amending s. 559.805, F.S.; eliminating a requirement 170 that a seller of business opportunities provide his or 171 her social security number to the department; amending 172 s. 559.904, F.S., relating to the regulation of motor 173 vehicle repair shops; substituting the term "business 174 tax receipt" for the term "occupational license";

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38-00545A-12 2012888 175 amending s. 559.928, F.S., relating to the regulation 176 of sellers of travel; substituting the term "business 177 tax receipt" for the term "occupational license"; 178 eliminating a requirement that an independent travel 179 agent provide his or her social security number to the 180 department; amending s. 559.9285, F.S.; conforming a 181 cross-reference; amending s. 559.935, F.S., relating 182 to an exemption from regulation provided for certain 183 sellers of travel; substituting the term "business tax 184 receipt" for the term "occupational license"; amending 185 s. 570.29, F.S.; conforming terminology; repealing s. 186 570.46, F.S., relating to the powers and duties of the 187 Division of Standards; repealing s. 570.47, F.S., 188 relating to the gualifications and duties of the 189 director of the Division of Standards; amending s. 190 570.544, F.S.; conforming terminology; specifying the 191 powers and duties of the director of the Division of 192 Consumer Protection; amending s. 616.242, F.S.; removing an obsolete reference to the Bureau of Fair 193 194 Rides Inspection; amending s. 849.0915, F.S., relating 195 to the regulation of gambling; conforming terminology; 196 providing an effective date. 197 198 Be It Enacted by the Legislature of the State of Florida: 199 200 Section 1. Subsection (4) of section 14.26, Florida

201 Statutes, is amended to read:

202

14.26 Citizen's Assistance Office.-

203 (4) The Citizen's Assistance Office shall refer consumer-

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204	oriented complaints to the Division of Consumer <u>Protection</u>
205	Services of the Department of Agriculture and Consumer Services.
206	Section 2. Paragraph (e) of subsection (2) of section
207	20.14, Florida Statutes, is amended to read:
208	20.14 Department of Agriculture and Consumer Services
209	There is created a Department of Agriculture and Consumer
210	Services.
211	(2) The following divisions of the Department of
212	Agriculture and Consumer Services are established:
213	(e) Consumer <u>Protection</u> Services .
214	Section 3. Paragraph (q) of subsection (8) of section
215	213.053, Florida Statutes, is amended to read:
216	213.053 Confidentiality and information sharing
217	(8) Notwithstanding any other provision of this section,
218	the department may provide:
219	(q) Names, addresses, and sales tax registration
220	information to the Division of Consumer <u>Protection</u> Services of
221	the Department of Agriculture and Consumer Services in the
222	conduct of its official duties.
223	
224	Disclosure of information under this subsection shall be
225	pursuant to a written agreement between the executive director
226	and the agency. Such agencies, governmental or nongovernmental,
227	shall be bound by the same requirements of confidentiality as
228	the Department of Revenue. Breach of confidentiality is a
229	misdemeanor of the first degree, punishable as provided by s.
230	775.082 or s. 775.083.
231	Section 4. Paragraphs (a) and (b) of subsection (2) of
232	section 320.275, Florida Statutes, are amended to read:

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38-00545A-12 2012888 233 320.275 Automobile Dealers Industry Advisory Board.-234 (2) MEMBERSHIP, TERMS, MEETINGS.-235 (a) The board shall be composed of 12 members. The 236 executive director of the Department of Highway Safety and Motor 237 Vehicles shall appoint the members from names submitted by the 238 entities for the designated categories the member will 239 represent. The executive director shall appoint one 240 representative of the Department of Highway Safety and Motor Vehicles; two representatives of the independent motor vehicle 241 2.4.2 industry as recommended by the Florida Independent Automobile Dealers Association; two representatives of the franchise motor 243 244 vehicle industry as recommended by the Florida Automobile 245 Dealers Association; one representative of the auction motor 246 vehicle industry who is from an auction chain and is recommended 247 by a group affiliated with the National Auto Auction 248 Association; one representative of the auction motor vehicle 249 industry who is from an independent auction and is recommended 250 by a group affiliated with the National Auto Auction 251 Association; one representative from the Department of Revenue; 252 a Florida tax collector representative recommended by the 253 Florida Tax Collectors Association; one representative from the 254 Better Business Bureau; one representative from the Department 255 of Agriculture and Consumer Services, who must represent the 256 Division of Consumer Protection Services; and one representative 257 of the insurance industry who writes motor vehicle dealer surety 258 bonds. 259 (b)1. The executive director shall appoint the following

260 (b)1. The executive director shall appoint the following 260 initial members to 1-year terms: one representative from the 261 motor vehicle auction industry who represents an auction chain,

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262	one representative from the independent motor vehicle industry,
263	
	one representative from the franchise motor vehicle industry,
264	one representative from the Department of Revenue, one Florida
265	tax collector, and one representative from the Better Business
266	Bureau.
267	2. The executive director shall appoint the following
268	initial members to 2-year terms: one representative from the
269	motor vehicle auction industry who represents an independent
270	auction, one representative from the independent motor vehicle
271	industry, one representative from the franchise motor vehicle
272	industry, one representative from the Division of Consumer
273	Protection Services, one representative from the insurance
274	industry, and one representative from the department.
275	3. As the initial terms expire, the executive director
276	shall appoint successors from the same designated category for
277	terms of 2 years. If renominated, a member may succeed himself
278	or herself.
279	4. The board shall appoint a chair and vice chair at its
280	initial meeting and every 2 years thereafter.
281	Section 5. Section 366.85, Florida Statutes, is amended to
282	read:
283	366.85 Responsibilities of Division of Consumer Protection
284	ServicesThe Division of Consumer Protection Services of the
285	Department of Agriculture and Consumer Services <u>is</u> shall be the
286	agency responsible for consumer conciliatory conferences, if
287	such conferences are required pursuant to federal law. The
288	division <u>is</u> shall also be the agency responsible for preparing

290 and of financial institutions offering energy conservation

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lists of sources for energy conservation products or services

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38-00545A-12 2012888 291 loans, if the such lists are required pursuant to federal law. 292 Notwithstanding any provision of federal law to the contrary, 293 the division may shall not require any manufacturer's warranty 294 exceeding 1 year in order for a source of conservation products 295 or services to be included on the appropriate list. The lists 296 shall be prepared for the service area of each utility and shall 297 be furnished to each utility for distribution to its customers. 298 The division shall update the lists on a systematic basis and 299 shall remove from any list any person who has been disciplined 300 by a any state agency or who has otherwise exhibited a pattern 301 of unsatisfactory work and any person who requests removal from 302 such lists. The division may is authorized to adopt rules to 303 administer implement the provisions of this section. 304 Section 6. Subsection (7) of section 472.005, Florida 305 Statutes, is amended, and subsections (15) and (16) are added to that section, to read: 306 307 472.005 Definitions.-As used in ss. 472.001-472.037: 308 (7) The term "license" means a registration, certificate, or license issued by the department pursuant to this chapter the 309 310 registration of surveyors and mappers or the certification of 311 businesses to practice surveying and mapping in this state. 312 (15) "Consumer member" means a person appointed to serve on the board who is not, and never has been, a professional 313 314 surveyor or mapper in any jurisdiction or a member of any closely related profession regulated by the board. 315 316 (16) "Licensee" means any person or business entity that 317 has been issued, pursuant to this chapter, a registration, certificate, or license by the department. 318 319 Section 7. Subsection (12) is added to section 472.006,

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320	Florida Statutes, to read:
321	472.006 Department; powers and dutiesThe department
322	shall:
323	(12) Work cooperatively with the Department of Revenue to
324	implement an automated method for periodically disclosing
325	information relating to current licensees to the Department of
326	Revenue in order to further the public policy of reducing the
327	state's financial burden as a result of family desertion and
328	nonsupport of dependent children as provided in s. 409.2551. The
329	department shall, if directed by the court or the Department of
330	Revenue, pursuant to s. 409.2598, suspend or deny the license of
331	any licensee who is found to not be in compliance with a support
332	order, subpoena, order to show cause, or written agreement
333	entered into by the licensee with the Department of Revenue. The
334	department shall issue or reinstate the license without
335	additional charge to the licensee if notified by the court or
336	the Department of Revenue that the licensee has complied with
337	the terms of the support order. The department is not liable for
338	any license denial or suspension resulting from the discharge of
339	its duties under this subsection.
340	Section 8. Subsections (1) and (12) of section 472.011,
341	Florida Statutes, are amended to read:
342	472.011 Fees
343	(1) The board, by rule, may establish fees to be paid for
344	applications, examination, reexamination, licensing and renewal,
345	inactive status application and reactivation of inactive
346	licenses, recordmaking and recordkeeping, and applications for
347	providers of continuing education. The board may also establish
348	by rule a delinquency fee. The board shall establish fees that

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38-00545A-12 2012888 349 are adequate to ensure the continued operation of the board. 350 Fees shall be based on department estimates of the revenue 351 required to implement ss. 472.001-472.037 and the provisions of 352 law with respect to the regulation of surveyors and mappers. If 353 the department determines, based on estimates of available revenue collected pursuant to this section, that the General 354 355 Inspection Trust Fund contains funds that exceed the amount 356 required to cover the necessary functions of the board, the department shall, by rule, waive the license renewal fees for 357 358 licensees under this chapter for a period not to exceed 2 years. 359 (12) The board may, by rule, assess and collect a special 360 assessment one-time fee from each active, inactive, and 361 delinquent each voluntary inactive licensee in an amount 362 necessary to eliminate a cash deficit or, if there is not a cash 363 deficit, in an amount sufficient to maintain the financial 364 integrity of this profession as required in this subsection. 365 Section 9. Subsection (3) of section 472.0131, Florida 366 Statutes, is amended to read: 367 472.0131 Examinations; development; administration.-368 (3) Except for national examinations approved and 369 administered pursuant to paragraph (1)(d), the department shall 370 provide procedures for applicants who have taken and failed an 371 examination developed by the department or a contracted vendor 372 to review their examination questions, answers, papers, grades, 373 and grading key for the questions the candidate answered 374 incorrectly on his or her last examination or, if not feasible, 375 the parts of the examination failed. Applicants shall bear the 376 actual cost for the department to provide examination review 377 pursuant to this subsection. An applicant may waive in writing

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378	the confidentiality of his or her examination grades.
379	Section 10. Subsection (1) and paragraph (b) of subsection
380	(6) of section 472.015, Florida Statutes, are amended, and
381	subsection (15) is added to that section, to read:
382	472.015 Licensure
383	(1) Notwithstanding any other law, the department is the
384	sole authority for determining the contents of any documents to
385	be submitted for initial licensure and licensure renewal. The
386	Such documents may contain information including, as
387	appropriate: demographics, social security number, education,
388	work history, personal background, criminal history, finances,
389	business information, complaints, inspections, investigations,
390	discipline, bonding, signature notarization, photographs,
391	performance periods, reciprocity, local government approvals,
392	supporting documentation, periodic reporting requirements,
393	continuing education requirements, and ongoing education
394	monitoring. The applicant shall supplement his or her
395	application may be supplemented as needed to reflect any
396	material change in any circumstance or condition stated in the
397	application which takes place between the initial filing of the
398	application and the final grant or denial of the license and
399	which might affect the decision of the department. <u>An</u>
400	application is received for the purposes of s. 120.60 upon
401	receipt by the department of the application, submitted in the
402	format prescribed by the department, the application fee set by
403	the board, and any other documentation or fee required by law or
404	rule to be submitted with the application in order for the
405	application to be complete.
406	(6)

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407	(b) The department may shall not issue a license by
408	endorsement to any applicant who is under investigation in <u>this</u>
409	state or any other state or any other jurisdiction another state
410	for any act that would constitute a violation of <u>this</u> ss.
411	472.001-472.037 or chapter 455 until such time as the
412	investigation is complete and disciplinary proceedings have been
413	terminated.
414	(15) Pursuant to the federal Personal Responsibility and
415	Work Opportunity Reconciliation Act of 1996, each person
416	applying for initial licensure or license renewal shall provide
417	his or her social security number. Use of social security
418	numbers obtained through this requirement is limited to the
419	purpose of administering the Title IV-D program for child
420	support enforcement, use by the department, and use as otherwise
421	provided by law.
422	Section 11. Subsection (1) of section 472.018, Florida
423	Statutes, is amended, and subsections (13), (14) and (15) are
424	added to that section, to read:
425	472.018 Continuing educationThe department may not renew
426	a license until the licensee submits proof satisfactory to the
427	board that during the 2 years prior to her or his application
428	for renewal the licensee has completed at least 24 hours of
429	continuing education.
430	(1) The board shall adopt rules to establish the criteria
431	and course content for continuing education courses. The rules
432	may provide that up to a maximum of 25 percent of the required
433	continuing education hours <u>may</u> can be fulfilled by the
434	performance of pro bono services to the indigent or to
435	underserved populations or in areas of critical need within the

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38-00545A-12 2012888 436 state where the licensee practices. The board must require that 437 any pro bono services be approved in advance in order to receive credit for continuing education under this section. The board 438 439 shall use the standard for determining indigency shall be that recognized by the Federal Poverty Income Guidelines produced by 440 441 the United States Department of Health and Human Services in 442 determining indigency. The board may adopt rules that may 443 provide for approval by the board that a part of the continuing 444 education hours may can be fulfilled by performing research in 445 critical need areas or for training leading to advanced 446 professional certification. The board, or the department when 447 there is no board, may adopt make rules to define underserved and critical need areas. The department shall adopt rules for 448 449 the administration of continuing education requirements adopted 450 by the board or the department when there is no board. 451 (13) Each continuing education provider shall provide to 452 the department, in an electronic format determined by the 453 department, information regarding the continuing education 454 status of licensees which the department determines is necessary 455 to carry out its duties under this chapter. After a licensee 456 completes a course, the information must be submitted 457 electronically by the continuing education provider to the 458 department within 30 calendar days after completion. However, 459 beginning on the 30th day before the renewal deadline or before 460 the renewal date, whichever occurs sooner, the continuing education provider shall electronically report such information 461 462 to the department within 10 business days after completion. 463 (14) The department shall establish a system to monitor 464 licensee compliance with continuing education requirements and

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465	to determine the continuing education status of each licensee.
466	As used in this subsection, the term "monitor" means the act of
467	determining, for each licensee, whether the licensee is in full
468	compliance with applicable continuing education requirements as
469	of the date of the licensee's application for license renewal.
470	(15) The department may refuse to renew a license until the
471	licensee has satisfied all applicable continuing education
472	requirements. This subsection does not preclude the department
473	or board from imposing additional penalties pursuant to this
474	chapter or rules adopted pursuant this chapter.
475	Section 12. Subsection (1) of section 472.0202, Florida
476	Statutes, is amended to read:
477	472.0202 Inactive and delinquent status
478	(1) A licensee may practice a profession only if the
479	licensee has an active status license. A licensee who practices
480	a profession without an active status license is in violation of
481	this section and s. 472.0351 472.033 , and the board may impose
482	discipline on the licensee.
483	Section 13. Subsection (3) is added to section 472.0203,
484	Florida Statutes, to read:
485	472.0203 Renewal and cancellation notices
486	(3) Notwithstanding any other law, a licensure renewal
487	notification required to be sent to the last known address of
488	record may be sent by the department to the licensee by
489	electronic means if the licensee has provided an e-mail address
490	to the department.
491	Section 14. Subsection (2) of section 472.025, Florida
492	Statutes, is amended to read:
493	472.025 Seals

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2012888 38-00545A-12 494 (2) It is unlawful for a any person to stamp, seal, or 495 digitally sign a any document with a seal or digital signature 496 after his or her certificate of registration has expired or been 497 revoked or suspended, unless such certificate of registration 498 has been reinstated or reissued. When a the certificate of 499 registration of a registrant has been revoked or suspended by 500 the board, the registrant shall, within a period of 30 days 501 after the revocation or suspension has become effective, 502 surrender his or her seal to the executive director secretary of 503 the board and confirm to the executive director secretary the 504 cancellation of the registrant's digital signature in accordance 505 with ss. 668.001-668.006. If In the event the registrant's 506 certificate has been suspended for a period of time, his or her 507 seal shall be returned to him or her upon expiration of the 508 suspension period. 509 Section 15. Section 472.0337, Florida Statutes, is created 510 to read: 511 472.0337 Power to administer oaths, take depositions, and 512 issue subpoenas.-For the purpose of an investigation or 513 proceeding conducted by the department, the department shall

514administer oaths, take depositions, make inspections, issue515subpoenas which must be supported by affidavit, serve subpoenas516and other process, and compel the attendance of witnesses and517the production of books, papers, documents, and other evidence.518Challenges to, and enforcement of, the subpoenas and orders519shall be conducted as provided in s. 120.569.

520 Section 16. Section 472.0351, Florida Statutes, is amended 521 to read:

472.0351 Grounds for discipline; penalties; enforcement.-

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523	(1) The following acts shall constitute grounds for which
524	the disciplinary actions specified in subsection (2) may be
525	taken:
526	(a) Violation of any provision of s. 472.031;
527	(b) Attempting to procure a license to practice surveying
528	and mapping by bribery or fraudulent misrepresentations;
529	(c) Having a license to practice surveying and mapping
530	revoked, suspended, or otherwise acted against, including the
531	denial of licensure, by the licensing authority of another
532	state, territory, or country, for a violation that constitutes a
533	violation under the laws of this state. The acceptance of a
534	relinquishment of licensure, stipulation, consent order, or
535	other settlement offered in response to or in anticipation of
536	the filing of charges against the license by a licensing
537	authority is an action against the license;
538	(d) Being convicted or found guilty of, or entering a plea
539	of guilty, no contest, or nolo contendere to, regardless of
540	adjudication, a crime in any jurisdiction which directly relates
541	to the practice of surveying and mapping or the ability to
542	practice surveying and mapping;
543	(e) Making or filing a report or record that the licensee
544	knows to be false, willfully failing to file a report or record
545	required by state or federal law, willfully impeding or
546	obstructing such filing, or inducing another person to impede or
547	obstruct such filing. Such reports or records shall include only
548	those that are signed in the capacity of a registered surveyor
549	and mapper;

(f) Advertising goods or services in a manner that is fraudulent, false, deceptive, or misleading in form or content;

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552	(g) Upon proof that the licensee is guilty of fraud or
553	deceit, or of negligence, incompetency, or misconduct, in the
554	practice of surveying and mapping;
555	(h) Failing to perform \underline{a} any statutory or legal obligation
556	placed upon a licensed surveyor and mapper; violating <u>a</u> any
557	provision of this chapter, a rule of the board or department, or
558	a lawful order of the board or department previously entered in
559	a disciplinary hearing; or failing to comply with a lawfully
560	issued subpoena of the department;
561	(i) Practicing on a revoked, suspended, inactive, or
562	delinquent license;
563	(j) Making misleading, deceptive, or fraudulent
564	representations in or related to the practice of the licensee's
565	profession;
566	(k) Intentionally violating any rule adopted by the board
567	or the department, as appropriate;
568	(1) Having a license or the authority to practice the
569	regulated profession revoked, suspended, or otherwise acted
570	against, including the denial of licensure, by the licensing
571	authority of any jurisdiction, including its agencies or
572	subdivisions, for a violation that would constitute a violation
573	under Florida law;
574	<u>(j)(m)</u> Having been found liable in a civil proceeding for
575	knowingly filing a false report or complaint with the department
576	against another licensee;
577	<u>(k) (n)</u> Failing to report to the department any person who
578	the licensee knows is in violation of this chapter or the rules
579	of the department or the board;
580	<u>(1)</u> Aiding, assisting, procuring, employing, or advising

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38-00545A-12 2012888 581 any unlicensed person or entity to practice surveying and 582 mapping contrary to this chapter or the rules of the department 583 or the board; 584 (m) (p) Making deceptive, untrue, or fraudulent 585 representations in or related to the practice of professional 586 surveying or mapping a profession or employing a trick or scheme in or related to the practice of professional surveying or 587 588 mapping a profession; 589 (n) (q) Exercising influence on the client for the purpose 590 of financial gain of the licensee or a third party; 591 (o) (r) Practicing or offering to practice beyond the scope 592 permitted by law or accepting and performing professional 593 responsibilities the licensee knows, or has reason to know, the 594 licensee is not competent to perform; 595 (p) (s) Delegating or contracting for the performance of 596 professional responsibilities by a person when the licensee 597 delegating or contracting for performance of such 598 responsibilities knows, or has reason to know, such person is 599 not qualified by training, experience, and authorization when 600 required to perform them; or 601 (t) Violating this chapter, the applicable professional 602 practice act, a rule of the department or the board, or a lawful 603 order of the department or the board, or failing to comply with 604 a lawfully issued subpoena of the department; or 605 (q) (u) Improperly interfering with an investigation or 606 inspection authorized by statute, or with any disciplinary 607 proceeding. 608 (2) If When the board finds a any surveyor or mapper guilty 609 of any of the grounds set forth in subsection (1) or a violation

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610	of this chapter which occurred before obtaining a license, the
611	board it may enter an order imposing one or more of the
612	following penalties:
613	(a) Denial of an application for licensure, or approval of
614	an application for licensure with restrictions.
615	(b) Revocation or suspension of a license.
616	(c) Imposition of an administrative fine not to exceed
617	\$1,000 for each count or separate offense.
618	(d) Issuance of a reprimand.
619	(e) Placement of the surveyor or mapper on probation for a
620	period of time and subject to such conditions as the board may
621	specify. Those conditions may include, but are not limited to,
622	requiring the licensee to undergo treatment, attend continuing
623	education courses, submit to be reexamined, work under the
624	supervision of another licensee, or satisfy any terms which are
625	reasonably tailored to the violations found.
626	(f) Restriction of the authorized scope of practice by the
627	surveyor or mapper.
628	(g) Corrective action.
629	(4)(a) In addition to any other discipline imposed pursuant
630	to this section, the board may assess costs and <u>attorney</u>
631	attorneys fees related to the investigation and prosecution of
632	the case.
633	(b) In any case where the board or the department imposes a
634	fine or assessment and the fine or assessment is not paid within
635	a reasonable time, <u>which may</u> such reasonable time to be
636	prescribed in the rules of the board or in the order assessing
637	such fines or costs, the department or the Department of Legal
638	Affairs may contract for the collection of, or bring a civil

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38-00545A-122012888_639action to recover, the fine or assessment.640(c) The department may not issue to or renew the license of641any person or business entity against which the board has642assessed a fine, interest, costs, or attorney fees associated

643 with an investigation and prosecution until the person or 644 business entity has paid the full amount due or complies with or 645 satisfies all terms and conditions of the final order.

646 (5) In addition to, or in lieu of, any other remedy or
647 criminal prosecution, the department may file a proceeding in
648 the name of the state seeking issuance of an injunction or a
649 writ of mandamus against any person who violates any of the
650 provisions of this chapter, or any provision of law with respect
651 to professions regulated by the department, or any board
652 therein, or the rules adopted pursuant thereto.

653 <u>(5)(6)</u> If the board determines that revocation of a license 654 is the appropriate penalty, the revocation shall be permanent. 655 However, the board may establish, by rule, requirements for 656 reapplication by applicants whose licenses have been permanently 657 revoked. Such requirements may include, but <u>are shall</u> not be 658 limited to, satisfying current requirements for an initial 659 license.

660 Section 17. Section 472.0357, Florida Statutes, is created 661 to read:

472.0357 Penalty for giving false information.-In addition
 to, or in lieu of, any other disciplinary action imposed
 pursuant to s. 472.0351, a person who knowingly gives false
 information in the course of applying for or obtaining a license
 from the department or the board, or who attempts to obtain or
 obtains a license from the department or the board by knowingly

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668	providing misleading statements or misrepresentations commits a
669	felony of the third degree, punishable as provided in s.
670	775.082, s. 775.083, or s. 775.084.
671	Section 18. Subsection (5) of section 493.6105, Florida
672	Statutes, is amended to read:
673	493.6105 Initial application for license
674	(5) In addition to the requirements outlined in subsection
675	(3), an applicant for a Class "G" license must satisfy minimum
676	training criteria for firearms established by rule of the
677	department, which training criteria includes, but is not limited
678	to, 28 hours of range and classroom training taught and
679	administered by a Class "K" licensee; however, no more than 8
680	hours of such training shall consist of range training. <u>The</u>
681	department may waive the foregoing firearms training requirement
682	<u>if:</u>
683	(a) The applicant provides proof that he or she is
684	currently certified as a law enforcement officer or correctional
685	officer pursuant to the requirements of the Criminal Justice
686	Standards and Training Commission or has successfully completed
687	the training required for certification within the last 12
688	months.
689	(b) The applicant provides proof that he or she is
690	currently certified as a federal law enforcement officer and has
691	received law enforcement firearms training administered by a
692	federal law enforcement agency.
693	(c) The applicant submits a valid firearm certificate among
694	those specified in paragraph (6)(a). If the applicant submits
695	proof that he or she is an active law enforcement officer
696	currently certified under the Criminal Justice Standards and

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697	Training Commission or has completed the training required for
698	that certification within the last 12 months, or if the
699	applicant submits one of the certificates specified in paragraph
700	(6)(a), the department may waive the foregoing firearms training
701	requirement.
702	Section 19. Paragraph (b) of subsection (3) of section
703	493.6113, Florida Statutes, is amended to read:
704	493.6113 Renewal application for licensure
705	(3) Each licensee is responsible for renewing his or her
706	license on or before its expiration by filing with the
707	department an application for renewal accompanied by payment of
708	the prescribed license fee.
709	(b) Each Class "G" licensee shall additionally submit proof
710	that he or she has received during each year of the license
711	period a minimum of 4 hours of firearms recertification training
712	taught by a Class "K" licensee and has complied with such other
713	health and training requirements which the department may adopt
714	by rule. If proof of a minimum of 4 hours of annual firearms
715	recertification training cannot be provided, the renewal
716	applicant shall complete the minimum number of hours of range
717	and classroom training required at the time of initial
718	licensure. The department may waive the foregoing firearms
719	training requirement if:
720	1. The applicant provides proof that he or she is currently
721	certified as a law enforcement officer or correctional officer
722	under the Criminal Justice Standards and Training Commission and
723	has completed law enforcement firearms requalification training
724	annually during the preceding 2 years of the licensure period.
725	2. The applicant provides proof that he or she is currently

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726	certified as a federal law enforcement officer and has received
727	law enforcement firearms training administered by a federal law
728	enforcement agency annually during the preceding 2 years of the
729	licensure period.
730	3. The applicant submits a valid firearm certificate among
731	those specified in s. 493.6105(6)(a) and provides proof of
732	having completed requalification training during the preceding 2
733	years of the licensure period.
734	Section 20. Subsection (6) of section 493.6118, Florida
735	Statutes, is amended to read:
736	493.6118 Grounds for disciplinary action
737	(6) The agency <u>or Class "DS" or "RS"</u> license and the
738	approval or license of each officer, partner, or owner of the
739	agency, school, or training facility are automatically suspended
740	upon entry of a final order imposing an administrative fine
741	against the agency, school, or training facility, until the fine
742	is paid, if 30 calendar days have elapsed since the entry of the
743	final order. All owners and corporate or agency officers or
744	partners are jointly and severally liable for agency fines
745	levied against the agency, school, or training facility. Neither
746	The agency <u>or Class "DS" or "RS"</u> license or the approval or
747	license of any officer, partner, or owner of the agency, school,
748	or training facility may not be renewed, and nor may an
749	application <u>may not</u> be approved <u>,</u> if the owner, licensee, or
750	applicant is liable for an outstanding administrative fine
751	imposed under this chapter. An individual's approval or license
752	becomes automatically suspended if a fine imposed against the
753	individual or his or her agency is not paid within 30 days after
754	the date of the final order, and remains suspended until the

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755	fine is paid. Notwithstanding the provisions of this subsection,
756	an individual's approval or license may not be suspended <u>and</u> nor
757	may an application <u>may not</u> be denied <u>if</u> when the licensee or the
758	applicant has an appeal from a final order pending in any
759	appellate court.
760	Section 21. Subsection (4) of section 493.6120, Florida
761	Statutes, is amended to read:
762	493.6120 Violations; penalty
763	(4) <u>A</u> Any person who was an owner, officer, partner, or
764	manager of a licensed agency <u>or a Class "DS" or "RS" school or</u>
765	training facility at the time of any activity that is the basis
766	for revocation of the agency or branch office license <u>or the</u>
767	school or training facility license and who knew or should have
768	known of the activity, shall have his or her personal licenses
769	or approval suspended for 3 years and may not have any financial
770	interest in or be employed in any capacity by a licensed agency
771	or a school or training facility during the period of
772	suspension.
773	Section 22. Subsection (7) of section 496.404, Florida
774	Statutes, is amended to read:
775	496.404 Definitions.—As used in ss. 496.401-496.424:
776	(7) "Division" means the Division of Consumer Protection
777	Services of the Department of Agriculture and Consumer Services.
778	Section 23. Subsection (3) of section 496.411, Florida
779	Statutes, is amended to read:
780	496.411 Disclosure requirements and duties of charitable
781	organizations and sponsors
782	(3) Every charitable organization or sponsor <u>that</u> which is
783	required to register under s. 496.405 must conspicuously display

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784	in capital letters the following statement on every printed
785	solicitation, written confirmation, receipt, or reminder of a
786	contribution:
787	
788	"A COPY OF THE OFFICIAL REGISTRATION AND FINANCIAL
789	INFORMATION MAY BE OBTAINED FROM THE DIVISION OF
790	CONSUMER PROTECTION SERVICES BY CALLING TOLL-FREE
791	WITHIN THE STATE. REGISTRATION DOES NOT IMPLY
792	ENDORSEMENT, APPROVAL, OR RECOMMENDATION BY THE
793	STATE."
794	
795	The statement must include a toll-free number for the division
796	which that can be used to obtain the registration information.
797	When the solicitation consists of more than one piece, the
798	statement must be displayed prominently in the solicitation
799	materials.
800	Section 24. Paragraph (c) of subsection (1) of section
801	496.412, Florida Statutes, is amended to read:
802	496.412 Disclosure requirements and duties of professional
803	solicitors
804	(1) A professional solicitor must comply with and be
805	responsible for complying or causing compliance with the
806	following disclosures:
807	(c) In addition to the information required by paragraph
808	(a), any written confirmation, receipt, or reminder of
809	contribution made pursuant to an oral solicitation and any
810	written solicitation shall conspicuously state in capital
811	letters:
812	
	I

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813	"A COPY OF THE OFFICIAL REGISTRATION AND FINANCIAL
814	INFORMATION MAY BE OBTAINED FROM THE DIVISION OF
815	CONSUMER PROTECTION SERVICES BY CALLING TOLL-FREE
816	WITHIN THE STATE. REGISTRATION DOES NOT IMPLY
817	ENDORSEMENT, APPROVAL, OR RECOMMENDATION BY THE
818	STATE."
819	
820	The statement must include a toll-free number for the division
821	which that can be used to obtain the registration information.
822	When the solicitation consists of more than one piece, the
823	statement must be displayed prominently in the solicitation
824	materials.
825	Section 25. Subsection (7) of section 501.015, Florida
826	Statutes, is amended to read:
827	501.015 Health studios; registration requirements and
828	feesEach health studio shall:
829	(7) <u>A</u> Any person applying for or renewing a local <u>business</u>
830	tax receipt occupational license to engage in business as a
831	health studio must exhibit an active registration certificate
832	from the Department of Agriculture and Consumer Services before
833	the local <u>business tax receipt</u> occupational license may be
834	issued or reissued.
835	Section 26. Subsection (1) of section 501.017, Florida
836	Statutes, is amended to read:
837	501.017 Health studios; contracts
838	(1) <u>Each</u> Every contract for the sale of future health
839	studio services which is paid for in advance or which the buyer
840	agrees to pay for in future installment payments shall be in
841	writing and shall contain, contractual provisions to the

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38-00545A-122012888_842contrary notwithstanding, in immediate proximity to the space843reserved in the contract for the signature of the buyer, and in844at least 10-point boldfaced type, language substantially845equivalent to the following:

846 (a) A provision for the penalty-free cancellation of the 847 contract within 3 days, exclusive of holidays and weekends, of 848 its making, upon the mailing or delivery of written notice to 849 the health studio, and refund upon such notice of all moneys 850 paid under the contract, except that the health studio may 851 retain an amount computed by dividing the number of complete 852 days in the contract term or, if appropriate, the number of 853 occasions health studio services are to be rendered into the 854 total contract price and multiplying the result by the number of 855 complete days that have passed since the making of the contract 856 or, if appropriate, by the number of occasions that health 857 studio services have been rendered. A refund shall be issued 858 within 30 days after receipt of the notice of cancellation made 859 within the 3-day provision.

860 (b)1. A provision for the cancellation and refund of the 861 contract if the contracting business location of the health 862 studio goes out of business, or moves its facilities more than 5 863 driving miles from the business location designated in the such 864 contract and fails to provide, within 30 days, a facility of 865 equal quality located within 5 driving miles of the business 866 location designated in the such contract at no additional cost 867 to the buyer.

2. A provision that notice of intent to cancel by the buyer
shall be given in writing to the health studio. <u>The Such a</u>
notice of cancellation from the consumer terminates shall also

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38-00545A-12 2012888 871 terminate automatically the consumer's obligation to any entity 872 to whom the health studio has subrogated or assigned the 873 consumer's contract. If the health studio wishes to enforce the 874 such contract after receipt of the notice such showing, it may 875 request the department to determine the sufficiency of the 876 notice showing. 877 3. A provision that if the department determines that a 878 refund is due the buyer, the refund shall be an amount computed 879 by dividing the contract price by the number of weeks in the 880 contract term and multiplying the result by the number of weeks 881 remaining in the contract term. The business location of a 882 health studio may shall not be deemed out of business when 883 temporarily closed for repair and renovation of the premises: 884 a. Upon sale, for not more than 14 consecutive days; or 885 b. During ownership, for not more than 7 consecutive days 886 and not more than two periods of 7 consecutive days in any 887 calendar year. 888 889 A refund shall be issued within 30 days after receipt of the 890 notice of cancellation made pursuant to this paragraph. 891 (c) A provision in the disclosure statement advising the 892 buyer to contact the department for information within 60 days 893 should the health studio go out of business. 894 (d) A provision for the cancellation of the contract if the 895 buyer dies or becomes physically unable to avail himself or 896 herself of a substantial portion of those services which he or 897 she used from the commencement of the contract until the time of

898 disability, with refund of funds paid or accepted in payment of 899 the contract in an amount computed by dividing the contract

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900 price by the number of weeks in the contract term and 901 multiplying the result by the number of weeks remaining in the 902 contract term. The contract may require a buyer or the buyer's 903 estate seeking relief under this paragraph to provide proof of 904 disability or death. A physical disability sufficient to warrant 905 cancellation of the contract by the buyer is shall be 906 established if the buyer furnishes to the health studio a certification of such disability by a physician licensed under 907 908 chapter 458, chapter 459, chapter 460, or chapter 461 to the 909 extent the diagnosis or treatment of the disability is within 910 the physician's scope of practice. A refund shall be issued 911 within 30 days after receipt of the notice of cancellation made 912 pursuant to this paragraph.

(e) A provision that the initial contract will not be for a period in excess of 36 months, and thereafter shall only be renewable annually. <u>A</u> Such renewal <u>contract</u> contracts may not be executed and the fee therefor paid until 60 days or less before the preceding contract expires.

918 (f) A provision that if the health studio requires a buyer 919 to furnish identification upon entry to the facility and as a 920 condition of using the services of the health studio, the health 921 studio shall provide the buyer with the means of such 922 identification.

923 Section 27. Paragraphs (a) and (1) of subsection (2) of 924 section 501.605, Florida Statutes, are amended to read:

501.605 Licensure of commercial telephone sellers.-

926 (2) An applicant for a license as a commercial telephone
927 seller must submit to the department, in such form as it
928 prescribes, a written application for the license. The

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929	application must set forth the following information:
930	(a) The true name, date of birth, <u>driver</u> driver's license
931	number or other valid form of identification, social security
932	number, and home address of the applicant, including each name
933	under which he or she intends to do business.
934	(1) The true name, current home address, date of birth,
935	$rac{social security number_r}{and}$ and all other names by which known, or
936	previously known, of each:
937	1. Principal officer, director, trustee, shareholder,
938	owner, or partner of the applicant, and of each other person
939	responsible for the management of the business of the applicant.
940	2. Office manager or other person principally responsible
941	for a location from which the applicant will do business.
942	3. Salesperson or other person to be employed by the
943	applicant.
944	
945	The application shall be accompanied by a copy of any: Script,
946	outline, or presentation the applicant will require or suggest a
947	salesperson to use when soliciting, or, if no such document is
948	used, a statement to that effect; sales information or
949	literature to be provided by the applicant to a salesperson; and
950	sales information or literature to be provided by the applicant
951	to a purchaser in connection with any solicitation.
952	Section 28. Paragraph (a) of subsection (1) of section
953	501.607, Florida Statutes, is amended to read:
954	501.607 Licensure of salespersons
955	(1) An applicant for a license as a salesperson must submit
956	to the department, in such form as it prescribes, a written
957	application for a license. The application must set forth the

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958	following information:
959	(a) The true name, date of birth, <u>driver</u> driver's license
960	number or other valid form of identification, social security
961	number, and home address of the applicant.
962	Section 29. Section 501.911, Florida Statutes, is amended
963	to read:
964	501.911 Administration of actSections 501.91-501.923
965	shall be administered by the Division of <u>Consumer Protection</u>
966	Standards of the Department of Agriculture and Consumer
967	Services.
968	Section 30. Subsections (1) and (2) of section 501.913,
969	Florida Statutes, are amended to read:
970	501.913 Registration
971	(1) Each brand of antifreeze to be distributed in this
972	state shall be registered with the department <u>before</u> prior to
973	distribution. The person whose name appears on the label, the
974	manufacturer, or the packager shall make application to the
975	department on forms provided by the department no later than
976	July 1 of each year. The registrant assumes, by application to
977	register the brand, full responsibility for the <u>registration,</u>
978	quality <u>,</u> and quantity of the product sold, offered, or exposed
979	for sale in this state. <u>If a registered brand is not in</u>
980	production for distribution in this state and to ensure any
981	remaining product that is still available for sale in the state
982	is properly registered, the registrant must submit a notarized
983	affidavit on company letterhead to the department certifying
984	that:
985	(a) The stated brand is no longer in production;
986	(b) The stated brand will not be distributed in this state;

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987	and
988	(c) All existing product of the stated brand will be
989	removed by the registrant from the state within 30 days after
990	expiration of the registration or the registrant will reregister
991	the brand for two subsequent registration periods.
992	
993	If production resumes, the brand must be reregistered before it
994	is distributed in this state.
995	(2) The completed application shall be accompanied by:
996	(a) Specimens or facsimiles of the label for each brand of
997	antifreeze;
998	(b) An application fee of \$200 for each brand; and
999	(c) A properly labeled sample of <u>between 1 and 2 gallons</u>
1000	for each brand of antifreeze.
1001	Section 31. Subsection (3) of section 507.04, Florida
1002	Statutes, is amended to read:
1003	507.04 Required insurance coverages; liability limitations;
1004	valuation coverage
1005	(3) INSURANCE COVERAGES.—The insurance coverages required
1006	under paragraph (1)(a) and subsection (2) must be issued by an
1007	insurance company or carrier licensed to transact business in
1008	this state under the Florida Insurance Code as designated in s.
1009	624.01. The department shall require a mover to present a
1010	certificate of insurance of the required coverages before
1011	issuance or renewal of a registration certificate under s.
1012	507.03. The department shall be named as a certificateholder in
1013	the certificate and must be notified at least $\underline{10}$ $\underline{30}$ days before
1014	cancellation of any changes in insurance coverage.
1015	Section 32. Subsection (7) of section 525.07, Florida

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1044

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1016	Statutes, is amended, and subsection (10) is added to that
1017	section, to read:
1018	525.07 Powers and duties of department; inspections;
1019	unlawful acts
1020	(7) It is unlawful for any person to break, cut, or remove
1021	any seal applied by the department to a petroleum fuel measuring
1022	device or container. If $rak{When}$ it becomes necessary to repair and
1023	adjust a petroleum fuel measuring device during the absence of
1024	an inspector of the department, the seal on the meter adjustment
1025	may be broken by a person who is registered with the department
1026	as a meter mechanic. After repairs and adjustments have been
1027	made, the adjusting mechanism must immediately be resealed by
1028	the registered meter mechanic with a seal clasp bearing <u>at least</u>
1029	the name of the company or the name or initials of the
1030	registered mechanic. The registered mechanic shall immediately
1031	notify the department of this action.
1032	(10) It is unlawful for any person to remove, use, sell,
1033	offer for sale, distribute, offer for distribution, or dispose
1034	of in any way petroleum fuel that has been placed under a stop-
1035	sale order without first receiving permission in writing from
1036	the department.
1037	Section 33. Subsection (5) of section 526.143, Florida
1038	Statutes, is amended to read:
1039	526.143 Alternate generated power capacity for motor fuel
1040	dispensing facilities
1041	(5)(a) Each corporation or other entity that owns 10 or
1042	more motor fuel retail outlets located within a single county
1043	shall maintain at least one portable generator that is capable

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of providing an alternate generated power source as required

38-00545A-12 2012888 1045 under subsection (2) for every 10 outlets. If an entity owns 1046 more than 10 outlets or a multiple of 10 outlets plus an 1047 additional 6 outlets, the entity must provide one additional 1048 generator to accommodate such additional outlets. Each portable 1049 generator must be stored within this state, or may be stored in 1050 another state if located within 250 miles of this state, and 1051 must be available for use in an affected location within 24 hours after a disaster. 1052

1053 (b) Each corporation or other entity that owns 10 or more 1054 motor fuel retail outlets located within a single domestic 1055 security region, as determined pursuant to s. 943.0312(1), and 1056 that does not own additional outlets located outside the 1057 domestic security region shall maintain a written document of 1058 agreement with one or more similarly equipped entities for the 1059 use of portable generators that may be used to meet the 1060 requirements of paragraph (a) and that are located within this 1061 state but outside the affected domestic security region. The 1062 agreement may be reciprocal, may allow for payment for services 1063 rendered by the providing entity, and must guarantee the 1064 availability of the portable generators to an affected location 1065 within 24 hours after a disaster.

1066 (c) Upon written request, the department may temporarily 1067 waive the requirements in paragraphs (a) and (b) if the 1068 generators are used in preparation for or response to an 1069 emergency or major disaster in another state. The waiver shall 1070 be in writing and include a beginning and ending date. The 1071 waiver may provide additional conditions as deemed necessary by 1072 the department. The waiver may be modified or terminated by the 1073 department if the Governor of this state declares an emergency.

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1074	
1075	fuel retail outlet <u>is</u> shall be the owner of record of the fuel
1076	storage systems operating at the location, as identified in the
1077	Department of Environmental Protection underground storage
1078	facilities registry pursuant to s. 376.303(1).
1079	Section 34. Subsections (8) and (9) are added to section
1080	526.50, Florida Statutes, to read:
1081	526.50 Definition of termsAs used in this part:
1082	(8) "Brand" means the product name appearing on the label
1083	of a container of brake fluid.
1084	(9) "Formula" means the name of the chemical mixture or
1085	composition of the brake fluid product.
1086	Section 35. Subsections (1) and (3) of section 526.51,
1087	Florida Statutes, are amended to read:
1088	526.51 Registration; renewal and fees; departmental
1089	expenses; cancellation or refusal to issue or renew
1090	(1)(a) Application for registration of each brand of brake
1091	fluid shall be made on forms to be supplied by the department.
1092	The applicant shall give his or her name and address and the
1093	brand name of the brake fluid, state that he or she owns the
1094	brand name and has complete control over the product sold
1095	thereunder in this state Florida, and provide the name and
1096	address of the resident agent in <u>this state</u> Florida . If the
1097	applicant does not own the brand name but wishes to register the
1098	product with the department, a notarized affidavit that gives
1099	the applicant full authorization to register the brand name and
1100	that is signed by the owner of the brand name must accompany the
1101	application for registration. The affidavit must include all
1102	affected brand names, the owner's company or corporate name and

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38-00545A-12 2012888 1103 address, the applicant's company or corporate name and address, 1104 and a statement from the owner authorizing the applicant to 1105 register the product with the department. The owner of the brand 1106 name shall maintain complete control over each product sold 1107 under that brand name in this state. All first-time new product 1108 applications for a brand and formula combination must be 1109 accompanied by a certified report from an independent testing 1110 laboratory, setting forth the analysis of the brake fluid which shows shall show its quality to be not less than the 1111 1112 specifications established by the department for brake fluids. A sample of not less than 24 fluid ounces of brake fluid shall be 1113 1114 submitted, in a container or containers, with labels 1115 representing exactly how the containers of brake fluid will be 1116 labeled when sold, and the sample and container shall be 1117 analyzed and inspected by the Division of Consumer Protection 1118 Standards in order that compliance with the department's 1119 specifications and labeling requirements may be verified. Upon 1120 approval of the application, the department shall register the 1121 brand name of the brake fluid and issue to the applicant a 1122 permit authorizing the registrant to sell the brake fluid in 1123 this state during the permit year specified in the permit.

1124 (b) Each applicant shall pay a fee of \$100 with each 1125 application. A permit may be renewed by application to the department, accompanied by a renewal fee of \$50 on or before the 1126 1127 last day of the permit year immediately preceding the permit 1128 year for which application is made for renewal of registration. 1129 To reregister a previously registered brand and formula 1130 combination, an applicant must submit a completed application 1131 and all materials as required in this section to the department

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1132	before the first day of the permit year. A brand and formula
1133	combination for which a completed application and all materials
1134	required in this section are not received before the first day
1135	of the permit year may not be registered with the department
1136	until a completed application and all materials required in this
1137	section have been received and approved. If the brand and
1138	formula combination was previously registered with the
1139	department and a fee, application, or materials required in this
1140	section are received after the first day of the permit year, $rac{ extsf{TO}}{ extsf{TO}}$
1141	any fee not paid when due, there shall accrue a penalty of \$25
1142	<u>accrues,</u> which shall be added to the renewal fee. Renewals <u>shall</u>
1143	will be accepted only on brake fluids that have no change in
1144	formula, composition, or brand name. Any change in formula,
1145	composition, or brand name of any brake fluid constitutes a new
1146	product that must be registered in accordance with this part.
1147	(c) In order to ensure that any remaining product still
1148	available for sale in this state is properly registered, if a
1149	registered brand and formula combination is no longer in
1150	production for distribution in this state, the registrant must
1151	submit a notarized affidavit on company letterhead to the
1152	department certifying that:
1153	1. The stated brand and formula combination is no longer in
1154	production;
1155	2. The stated brand and formula combination will not be
1156	distributed in this state; and
1157	3. All existing product of the stated brand and formula
1158	combination will be removed by the registrant from the state
1159	within 30 days after the expiration of the registration or that
1160	the registrant will reregister the brand and formula combination

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1161	for two subsequent registration periods.
1162	
1163	If production resumes, the brand and formula combination must be
1164	reregistered before it is again distributed in this state.
1165	(3) The department may cancel <u>or</u> refuse to issue or refuse
1166	to renew any registration and permit after due notice and
1167	opportunity to be heard if it finds that the brake fluid is
1168	adulterated or misbranded or that the registrant has failed to
1169	comply with the provisions of this part or the rules <u>adopted</u>
1170	pursuant to this section and regulations promulgated thereunder.
1171	Section 36. Paragraph (a) of subsection (3) of section
1172	526.52, Florida Statutes, is amended to read:
1173	526.52 Specifications; adulteration and misbranding
1174	(3) Brake fluid is deemed to be misbranded:
1175	(a) If its container does not bear on its side or top a
1176	label on which is printed the name and place of business of the
1177	registrant of the product, the words "brake fluid," and a
1178	statement that the product therein equals or exceeds the minimum
1179	specification of the Society of Automotive Engineers for brake
1180	fluid, heavy-duty-type, the United States Department of
1181	Transportation Motor Vehicle Safety Standard No.116, or other
1182	specified standard identified in department rule. By regulation
1183	The department may require by rule that the duty-type
1184	classification appear on the label.
1185	Section 37. Subsections (1) and (2) of section 526.53,
1186	Florida Statutes, are amended to read:
1187	526.53 Enforcement; inspection and analysis, stop-sale and
1188	disposition, regulations
1189	(1) The department shall enforce the provisions of this

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38-00545A-12 2012888 1190 part through the Division of Consumer Protection Standards, and 1191 may sample, inspect, analyze, and test any brake fluid 1192 manufactured, packed, or sold within this state. The department 1193 shall have free access during business hours to all premises, 1194 buildings, vehicles, cars, or vessels used in the manufacture, 1195 packing, storage, sale, or transportation of brake fluid, and 1196 may open any box, carton, parcel, or container of brake fluid 1197 and take samples for inspection and analysis or for evidence. (2) (a) If When any brake fluid is sold in violation of any 1198 1199 of the provisions of this part, all such brake fluid of the same 1200 brand name on the same premises on which the violation occurred 1201 shall be placed under a stop-sale order by the department by 1202 serving the owner of the brand name, the distributor, or other 1203 entity responsible for selling or distributing the product in 1204 this state with the stop-sale order. The department shall 1205 withdraw its stop-sale order upon the removal of the violation 1206 or upon voluntary destruction of the product, or other disposal 1207 approved by the department, under the supervision of the 1208 department. 1209 (b) In addition to being subject to the stop-sale 1210 procedures above, unregistered brake fluid shall be held by the 1211 department or its representative, at a place to be designated in the stop-sale order, until properly registered and released in 1212 writing by the department or its representative. If application 1213 1214 has not been made for registration of such product within 30 days after issue of the stop-sale order, the department or, with 1215

1216 <u>the consent of the department</u>, the representative may give the 1217 <u>product that meets legal specifications</u> such product shall be 1218 disposed of by the department to any tax-supported institution

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1219	or agency of the state. If application has not been made for
1220	registration of the product within 30 days after issuance of the
1221	stop-order sale and the product fails to meet legal
1222	specifications, the product may be disposed of as $rac{\mathrm{if}}{\mathrm{if}}$ the brake
1223	fluid meets legal specifications or by other disposal authorized
1224	by rule of the department if it fails to meet legal
1225	specifications.
1226	Section 38. Section 526.55, Florida Statutes, is amended to
1227	read:
1228	526.55 Violation and penalties
1229	(1) It is unlawful:
1230	<u>(a)</u> To sell any brake fluid that is adulterated or
1231	misbranded, not registered or on which a permit has not been
1232	issued.
1233	<u>(b)</u> For anyone to remove any stop-sale order placed on a
1234	product by the department, or any product upon which a stop-sale
1235	order has been placed.
1236	(2) If the department finds that a person has violated or
1237	is operating in violation of ss. 526.50-526.56 or the rules or
1238	orders adopted thereunder, the department may, by order:
1239	(a) Issue a notice of noncompliance pursuant to s. 120.695;
1240	(b) Impose an administrative fine not to exceed \$5,000 for
1241	each violation;
1242	(c) Direct that the person cease and desist specified
1243	activities;
1244	(d) Revoke or suspend a registration, or refuse to register
1245	a product; or
1246	(e) Place the registrant on probation for a period of time,
1247	subject to conditions as the department may specify.

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1248	(3) The administrative proceedings seeking entry of an
1249	order imposing any of the penalties specified in subsection (2)
1250	are governed by chapter 120.
1251	(4) If a registrant is found to be in violation of ss.
1252	526.50-526.56 and fails to pay a fine within 30 days after
1253	imposition of the fine, the department may suspend all
1254	registrations issued to the registrant by the department until
1255	the fine is paid.
1256	(5) All fines collected by the department under this
1257	section shall be deposited into the General Inspection Trust
1258	Fund.
1259	(3) Any person who violates any of the provisions of this
1260	part or any rule or regulation promulgated thereunder shall, for
1261	the first offense, be guilty of a misdemeanor of the second
1262	degree, punishable as provided in s. 775.082 or s. 775.083, and,
1263	for a second or subsequent offense, shall be guilty of a
1264	misdemeanor of the first degree, punishable as provided in s.
1265	775.082 or s. 775.083.
1266	Section 39. Paragraph (b) of subsection (3) of section
1267	539.001, Florida Statutes, is amended to read:
1268	539.001 The Florida Pawnbroking Act
1269	(3) LICENSE REQUIRED
1270	(b) A licensee who seeks to move a pawnshop to another
1271	location must give <u>written notice</u> 30 days' prior written notice
1272	to the agency <u>at least 30 days before the move</u> by certified or
1273	registered mail, return receipt requested, and the agency must
1274	then amend the license to indicate the new location. The
1275	licensee must also give such written notice to the appropriate
1276	law enforcement official.

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38-00545A-12 2012888 1277 Section 40. Subsection (1) of section 559.805, Florida 1278 Statutes, is amended to read: 1279 559.805 Filings with the department; disclosure of 1280 advertisement identification number.-1281 (1) Every seller of a business opportunity shall annually 1282 file with the department a copy of the disclosure statement 1283 required by s. 559.803 before prior to placing an advertisement 1284 or making any other representation designed to offer to, sell 1285 to, or solicit an offer to buy a business opportunity from a 1286 prospective purchaser in this state and shall update this filing 1287 by reporting any material change in the required information 1288 within 30 days after the material change occurs. An 1289 advertisement is not placed in the state merely because the 1290 publisher circulates, or there is circulated on his or her 1291 behalf in the state, any bona fide newspaper or other 1292 publication of general, regular, and paid circulation which has 1293 had more than two-thirds of its circulation during the past 12 1294 months outside the state or because a radio or television 1295 program originating outside the state is received in the state. 1296 If the seller is required by s. 559.807 to provide a bond or 1297 establish a trust account or guaranteed letter of credit, he or 1298 she shall contemporaneously file with the department a copy of 1299 the bond, a copy of the formal notification by the depository 1300 that the trust account is established, or a copy of the 1301 guaranteed letter of credit. Every seller of a business 1302 opportunity shall file with the department a list of independent 1303 agents who will engage in the offer or sale of business 1304 opportunities on behalf of the seller in this state. This list 1305 must be kept current and shall include the following

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1306	information: name, home and business address, telephone number,
1307	present employer, social security number, and birth date. <u>A</u> No
1308	person <u>may not</u> shall be allowed to offer or sell business
1309	opportunities unless the required information has been provided
1310	to the department.
1311	Section 41. Subsection (7) of section 559.904, Florida
1312	Statutes, is amended to read:
1313	559.904 Motor vehicle repair shop registration;
1314	application; exemption
1315	(7) Any person applying for or renewing a local <u>business</u>
1316	tax receipt occupational license on or after October 1, 1993, to
1317	engage in business as a motor vehicle repair shop must exhibit
1318	an active registration certificate from the department before
1319	the local <u>business tax receipt</u> occupational license may be
1320	issued or renewed.
1321	Section 42. Subsections (1), (3), and (4) of section
1322	559.928, Florida Statutes, are amended to read:
1323	559.928 Registration
1324	(1) Each seller of travel shall annually register with the
1325	department, providing: its legal business or trade name, mailing
1326	address, and business locations; the full names, addresses, and
1327	telephone numbers of its owners or corporate officers and
1328	directors and the Florida agent of the corporation; a statement
1329	whether it is a domestic or foreign corporation, its state and
1330	date of incorporation, its charter number, and, if a foreign
1331	corporation, the date it registered with <u>this state</u> the State of
1332	Florida , and <u>business tax receipt</u> occupational license where
1333	applicable; the date on which a seller of travel registered its
1334	fictitious name if the seller of travel is operating under a

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1335 fictitious or trade name; the name of all other corporations, 1336 business entities, and trade names through which each owner of 1337 the seller of travel operated, was known, or did business as a 1338 seller of travel within the preceding 5 years; a list of all 1339 authorized independent agents, including the agent's trade name, 1340 full name, mailing address, business address, and telephone 1341 numbers; the business location and address of each branch office and full name and address of the manager or supervisor; the 1342 certification required under s. 559.9285; and proof of purchase 1343 1344 of adequate bond as required in this part. A certificate evidencing proof of registration shall be issued by the 1345 1346 department and must be prominently displayed in the seller of 1347 travel's primary place of business.

1348 (3) Each independent agent shall annually file an affidavit 1349 with the department prior to engaging in business in this state. 1350 This affidavit must include the independent agent's full name, 1351 legal business or trade name, mailing address, business address, 1352 telephone number, social security number, and the name or names and address addresses of each seller of travel represented by 1353 1354 the independent agent. A letter evidencing proof of filing must 1355 be issued by the department and must be prominently displayed in 1356 the independent agent's primary place of business. Each 1357 independent agent must also submit an annual registration fee of 1358 \$50. All moneys collected pursuant to the imposition of the fee 1359 shall be deposited by the Chief Financial Officer into the 1360 General Inspection Trust Fund of the Department of Agriculture 1361 and Consumer Services for the sole purpose of administrating 1362 this part. As used in this subsection, the term "independent 1363 agent" means a person who represents a seller of travel by

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38-00545A-12 2012888 1364 soliciting persons on its behalf; who has a written contract 1365 with a seller of travel which is operating in compliance with 1366 this part and any rules adopted thereunder; who does not receive 1367 a fee, commission, or other valuable consideration directly from 1368 the purchaser for the seller of travel; who does not at any time 1369 have any unissued ticket stock or travel documents in his or her 1370 possession; and who does not have the ability to issue tickets, 1371 vacation certificates, or any other travel document. The term 1372 "independent agent" does not include an affiliate of the seller 1373 of travel, as that term is used in s. 559.935(3), or the 1374 employees of the seller of travel or of such affiliates.

(4) Any person applying for or renewing a local <u>business</u>
<u>tax receipt</u> occupational license to engage in business as a
seller of travel must exhibit a current registration certificate
from the department before the local <u>business tax receipt</u>
occupational license may be issued or reissued.

1380Section 43. Paragraph (c) of subsection (3) of section1381559.9285, Florida Statutes, is amended to read:

559.9285 Certification of business activities.-

(3) The department shall specify by rule the form of each certification under this section which shall include the following information:

(c) The legal name, any trade names or fictitious names, mailing address, physical address, telephone number or numbers, facsimile number or numbers, and all Internet and electronic contact information of every other commercial entity with which the certifying party engages in business or commerce that is related in any way to the certifying party's business or commerce with any terrorist state. The information disclosed

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38-00545A-12 2012888 1393 pursuant to this paragraph does not constitute customer lists, 1394 customer names, or trade secrets protected under s. 570.544(8) 570.544(7). 1395 1396 Section 44. Subsection (6) of section 559.935, Florida

1397 Statutes, is amended to read:

559.935 Exemptions.-

1399 (6) The department shall request from the Airlines 1400 Reporting Corporation any information necessary to implement the 1401 provisions of subsection (2). Persons claiming an exemption 1402 under subsection (2) or subsection (3) must show a letter of 1403 exemption from the department before a local business tax 1404 receipt occupational license to engage in business as a seller 1405 of travel may be issued or reissued. If the department fails to 1406 issue a letter of exemption on a timely basis, the seller of 1407 travel shall submit to the department, through certified mail, 1408 an affidavit containing her or his name and address and an explanation of the exemption sought. Such affidavit may be used 1409 1410 in lieu of a letter of exemption for the purpose of obtaining an 1411 business tax receipt occupational license. In any civil or 1412 criminal proceeding, the burden of proving an exemption under 1413 this section is shall be on the person claiming such exemption. 1414 A letter of exemption issued by the department may shall not be 1415 used in, and has shall have no bearing on, such proceedings. Section 45. Subsection (5) of section 570.29, Florida 1416 1417 Statutes, is amended to read: 1418 570.29 Departmental divisions.-The department shall include

1419 the following divisions:

1420

1398

(5) Consumer Protection Services.

1421 Section 46. Section 570.46, Florida Statutes, is repealed.

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1422	Section 47. Section 570.47, Florida Statutes, is repealed.
1423	Section 48. Section 570.544, Florida Statutes, is amended
1424	to read:
1425	570.544 Division of Consumer Protection Services; director;
1426	powers; processing of complaints; records
1427	(1) The director of the Division of Consumer Protection
1428	Services shall be appointed by and serve at the pleasure of the
1429	commissioner.
1430	(2) The director shall supervise, direct, and coordinate
1431	the activities of the division and shall, under the direction of
1432	the department, enforce the provisions of chapters 472, 496,
1433	501, 507, 525, 526, 527, 531, 539, 559, 616, and 849.
1434	(3)(2) The Division of Consumer Protection Services may:
1435	(a) Conduct studies and make analyses of matters affecting
1436	the interests of consumers.
1437	(b) Study the operation of laws for consumer protection.
1438	(c) Advise and make recommendations to the various state
1439	agencies concerned with matters affecting consumers.
1440	(d) Assist, advise, and cooperate with local, state, or
1441	federal agencies and officials in order to promote the interests
1442	of consumers.
1443	(e) Make use of the testing and laboratory facilities of
1444	the department for the detection of consumer fraud.
1445	(f) Report to the appropriate law enforcement officers any
1446	information concerning violation of consumer protection laws.
1447	(g) Assist, develop, and conduct programs of consumer
1448	education and consumer information through publications and
1449	other informational and educational material prepared for
1450	dissemination to the public, in order to increase the competence
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1451 of consumers.

(h) Organize and hold conferences on problems affectingconsumers.

(i) Recommend programs to encourage business and industry
to maintain high standards of honesty, fair business practices,
and public responsibility in the production, promotion, and sale
of consumer goods and services.

1458 (4) (3) In addition to the powers, duties, and 1459 responsibilities authorized by this or any other chapter, the 1460 Division of Consumer Protection Services shall serve as a 1461 clearinghouse for matters relating to consumer protection, 1462 consumer information, and consumer services generally. It shall 1463 receive complaints and grievances from consumers and promptly 1464 transmit them to the that agency most directly concerned in 1465 order that the complaint or grievance may be expeditiously 1466 handled in the best interests of the complaining consumer. If no 1467 agency exists, the Division of Consumer Protection Services 1468 shall seek a settlement of the complaint using formal or informal methods of mediation and conciliation and may seek any 1469 1470 other resolution of the matter in accordance with its 1471 jurisdiction.

1472 (5) (4) If any complaint received by the Division of 1473 Consumer <u>Protection</u> Services concerns matters <u>that</u> which involve 1474 concurrent jurisdiction in more than one agency, duplicate 1475 copies of the complaint shall be referred to those offices 1476 deemed to have concurrent jurisdiction.

1477 (6) (5) (a) Any agency, office, bureau, division, or board of 1478 state government receiving a complaint <u>that</u> which deals with 1479 consumer fraud or consumer protection and that which is not

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38-00545A-122012888_1480within the jurisdiction of the receiving agency, office, bureau,1481division, or board originally receiving it, shall immediately1482refer the complaint to the Division of Consumer Protection1483Services.

(b) Upon receipt of such a complaint, the Division of Consumer <u>Protection</u> Services shall make a determination of the proper jurisdiction to which the complaint relates and shall immediately refer the complaint to the agency, office, bureau, division, or board <u>that</u> which does have the proper regulatory or enforcement authority to deal with it.

1490 (7) (7) (6) The office or agency to which a complaint has been 1491 referred shall within 30 days acknowledge receipt of the 1492 complaint. If an office or agency receiving a complaint 1493 determines that the matter presents a prima facie case for 1494 criminal prosecution or if the complaint cannot be settled at 1495 the administrative level, the complaint together with all 1496 supporting evidence shall be transmitted to the Department of 1497 Legal Affairs or other appropriate enforcement agency with a 1498 recommendation for civil or criminal action warranted by the 1499 evidence.

1500 <u>(8)</u> (7) The records of the Division of Consumer Protection 1501 Services are public records. However, customer lists, customer 1502 names, and trade secrets are confidential and exempt from the 1503 provisions of s. 119.07(1). Disclosure necessary to enforcement 1504 procedures <u>does shall</u> not <u>violate</u> be construed as violative of 1505 this prohibition.

1506 <u>(9) (8)</u> It shall be the duty of The Division of Consumer 1507 <u>Protection shall</u> Services to maintain records and compile 1508 summaries and analyses of consumer complaints and their eventual

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1509	disposition, which data may serve as a basis for recommendations
1510	to the Legislature and to state regulatory agencies.
1511	Section 49. Paragraph (a) of subsection (8) of section
1512	616.242, Florida Statutes, is amended to read:
1513	616.242 Safety standards for amusement rides
1514	(8) FEES
1515	(a) The department shall by rule establish fees to cover
1516	the costs and expenditures associated with the <u>fair rides</u>
1517	inspection program Bureau of Fair Rides Inspection, including
1518	all direct and indirect costs. If there is not sufficient
1519	general revenue appropriated by the Legislature, the industry
1520	shall pay for the remaining cost of the program. The fees must
1521	be deposited in the General Inspection Trust Fund.
1522	Section 50. Subsection (3) of section 849.0915, Florida
1523	Statutes, is amended to read:
1524	849.0915 Referral selling
1525	(3) In addition to the penalty provided in this section
1526	herein, the Attorney General and her or his assistants, the
1527	state attorneys and their assistants, and the Division of
1528	Consumer <u>Protection</u> Services of the Department of Agriculture
1529	and Consumer Services <u>may</u> are authorized to apply to the circuit
1530	court within their respective jurisdictions, and <u>the</u> such court
1531	has shall have jurisdiction, upon hearing and for cause shown,
1532	to grant a temporary or permanent injunction restraining any
1533	person from violating the provisions of this section, whether or
1534	not there exists an adequate remedy at law, and such injunction
1535	shall issue without bond.
1536	Section 51. This act shall take effect July 1, 2012.

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