By Senator Ring

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## A bill to be entitled

An act relating to state technology; abolishing the Agency for Enterprise Information Technology; transferring the personnel, functions, and funds of the agency to the Agency for State Technology; transferring specified personnel, functions, funds, trust funds, administrative orders, contracts, and rules relating to technology programs from the Department of Management Services to the Agency for State Technology; transferring the Northwood Shared Resource Center and the Southwood Shared Resource Center to the agency; repealing s. 14.204, F.S., relating to the Agency for Enterprise Information Technology; creating s. 14.206, F.S.; creating the Agency for State Technology; providing for organization of the agency; providing for an executive director who shall be the state's Chief Information Officer; providing duties and responsibilities of the executive director; specifying the officers and divisions of the agency; prohibiting the agency from using certain trust funds for certain purposes; authorizing the agency to adopt rules; reordering and amending s. 282.0041, F.S.; revising and providing definitions for terms used in the Enterprise Information Technology Services Management Act; amending s. 282.0055, F.S.; revising provisions for assignment of enterprise information technology services; directing the agency to establish a process

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for enterprise information technology services; requiring the agency and state agencies to create operational plans for service consolidation and specifying the components of such plans; requiring the agency to develop a comprehensive transition plan for consolidation and submit such plan to the Governor, the Cabinet, and the Legislature by a certain date; specifying the components of the plan; providing duties for state agencies relating to the transition plan; prohibiting state agencies from engaging in certain technology-related activities; providing exceptions; amending s. 282.0056, F.S.; requiring the agency executive director to develop a biennial state Information Technology Strategic Plan for approval by the Governor and the Cabinet; specifying the elements of the plan; requiring state agencies to submit their own biennial information technology plans and any requested information to the agency; revising provisions relating to the development of work plans and implementation plans; revising provisions for reporting on the work plan; amending s. 282.201, F.S.; revising provisions relating to the state data center system; providing legislative intent; proving agency duties, including directing the agency to provide recommendations to the Governor and Legislature relating to changes to the schedule for the consolidations of data centers; providing state agency duties for consolidating a data center into a shared resource center; suspending the consolidations

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scheduled for state agency data centers for a specified period; amending s. 282.203, F.S.; revising duties of shared resource centers; removing provisions establishing boards of trustees to head centers; requiring a memorandum of understanding between the shared resource center and the participating state agency; limiting the term of the memorandum; providing for failure to enter into a memorandum; repealing s. 282.204, F.S., relating to Northwood Shared Resource Center; repealing s. 282.205, F.S., relating to Southwood Shared Resource Center; creating s. 282.206, F.S.; establishing the Fletcher Shared Resource Center within the Department of Financial Services to provide enterprise information technology services; directing the center to collaborate with the agency; directing the center to provide colocation services to the Department of Legal Affairs, the Department of Agriculture and Consumer Services, and the Department of Financial Services; directing the Department of Financial Services to continue to use the center and provide service to the Office of Financial Regulation and the Office of Insurance Regulation and host the Legislative Appropriations System/Planning and Budgeting Subsystem; providing for governance of the center; providing for a steering committee to ensure adequacy and appropriateness of services; directing the Department of Legal Affairs and the Department of Agriculture and Consumer Services to move data center equipment to the center by certain dates; amending s.

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282.318, F.S.; providing that certain departments are exempted from the executive-level state agencies for whom the agency establishes rules and guidelines relating to security; repealing s. 282.33, F.S., relating to objective standards for data center energy efficiency; repealing s. 282.34, F.S., relating to enterprise email service; amending ss. 282.702, 20.22, 110.205, 215.22, 215.322, 216.292, 282.604, 282.703, 282.704, 282.705, 282.706, 282.707, 282.709, 282.7101, 282.711, 287.012, 287.057, 318.18, 320.0802, 328.72, 364.0135, 365.171, 365.172, 365.173, 365.174, 401.013, 401.015, 401.018, 401.021, 401.024, 401.027, 401.465, 445.011, 445.045, and 668.50, F.S.; conforming provisions and cross-references to changes made by the act; revising and deleting obsolete provisions; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. (1) The Agency for Enterprise Information Technology is abolished.

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(2) All of the powers, duties, functions, records, personnel, and property; funds, trust funds, and unexpended balances of appropriations, allocations, and other funds; administrative authority; administrative rules; pending issues; and existing contracts of the Agency for Enterprise Information Technology are transferred by a type one transfer, pursuant to s. 20.06(1), Florida Statutes, to the Agency for State

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116 Technology.

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Section 2. <u>Transfers from the Department of Management</u>
118 Services.—

- (1) The Technology Program established under s. 20.22(2), Florida Statutes, is transferred intact by a type one transfer, as defined in s. 20.06(1), Florida Statutes, from the Department of Management Services to the Agency for State Technology.
- (2) All of the powers, duties, functions, records, personnel, and property; funds, trust funds, and unexpended balances of appropriations, allocations, and other funds; administrative authority; administrative rules; pending issues; and existing contracts relating to the following responsibilities of the Department of Management Services are transferred by a type one transfer, as defined in s.20.06(1), Florida Statutes, to the Agency for State Technology:
- (a) Administrative and regulatory responsibilities under part II of chapter 282, Florida Statutes, consisting of sections 282.601-282.606, Florida Statutes, relating to accessibility of electronic information and information technology for state employees and members of the public with disabilities, including the responsibility for rules for the development, procurement, maintenance, and use of accessible electronic information technology by governmental units pursuant to s. 282.604, Florida Statutes.
- (b) Administrative and regulatory responsibilities under part III of chapter 282, Florida Statutes, consisting of ss.

  282.701-282.711, relating to the state telecommunications network, state communications, telecommunications services with state agencies and political subdivisions of the state, the SUNCOM network, the law enforcement radio system and

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interoperability network, regional law enforcement communications, and remote electronic access.

- (c) Administrative and regulatory responsibilities under s. 364.0135, Florida Statutes, relating to broadband Internet service.
- (d) Administrative and regulatory responsibilities under ss. 365.171-365.175, Florida Statutes, relating to emergency communications number E911.
- (e) Administrative and regulatory responsibilities under part I of chapter 401, Florida Statutes, consisting of ss. 401.013-401.027, relating to a statewide system of regional emergency medical telecommunications.
- (3) (a) The following trust funds are transferred by a type one transfer, as defined in s. 20.06(1), Florida Statutes, from the Department of Management Services to the Agency for State Technology:
  - 1. The Communications Working Capital Trust Fund.
  - 2. The Emergency Communications Number E911 System Fund.
- 3. The State Agency Law Enforcement Radio System Trust Fund.
- (b) All unexpended balances of appropriations, allocations, and other funds of the Department of Management Services relating to ss. 282.701-282.711, s. 364.0135, ss. 365.171-365.175, and part I of chapter 401, Florida Statutes, which are not specifically transferred by this subsection are transferred by a type one transfer, as defined in s. 20.06(1), Florida Statutes, to the Agency for State Technology.
- (4) All lawful orders issued by the Department of

  Management Services implementing or enforcing or otherwise in

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regard to ss. 282.701-282.711, s. 364.0135, ss. 365.171-365.175,
or part I of chapter 401, Florida Statutes, issued before July
1, 2013, shall remain in effect and be enforceable after that
date unless thereafter modified in accordance with law.

- (5) Any binding contract or interagency agreement entered into pursuant to ss. 282.701-282.711, s. 364.0135, ss. 365.171-365.175, or part I of chapter 401, Florida Statutes, and existing before July 1, 2013, between the Department of Management Services or an entity or agent of the department and any other agency, entity, or person shall continue as a binding contract or agreement for the remainder of the term of such contract or agreement on the Agency for State Technology.
- (6) The rules of the Department of Management Services relating to ss. 282.701-282.711, s. 364.0135, ss. 365.171-365.175, or part I of chapter 401, Florida Statutes, that were in effect at 11:59 p.m. on June 30, 2013, shall become the rules of the Agency for State Technology and remain in effect until amended or repealed in the manner provided by law.
- (7) The transfer of regulatory authority under ss. 282.701-282.711, s. 364.0135, ss. 365.171-365.175, or part I of chapter 401, Florida Statutes, provided by this section shall not affect the validity of any judicial or administrative action pending as of 11:59 p.m. on June 30, 2013, to which the Department of Management Services is at that time a party, and the Agency for State Technology shall be substituted as a party in interest in any such action.
- (8) The Northwood Shared Resource Center is transferred by a type one transfer, as defined in s. 20.06(1), Florida

  Statutes, from the Department of Management Services to the

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204 Agency for State Technology.

- (a) Any binding contract or interagency agreement entered into between the Northwood Shared Resource Center or an entity or agent of the center and any other agency, entity, or person shall continue as a binding contract or agreement for the remainder of the term of such contract or agreement on the Agency for State Technology.
- (b) The rules of the Northwood Shared Resource Center that were in effect at 11:59 p.m. on June 30, 2013, shall become the rules of the Agency for State Technology and shall remain in effect until amended or repealed in the manner provided by law.
- (9) The Southwood Shared Resource Center is transferred by a type one transfer, as defined in s. 20.06(1), Florida

  Statutes, from the Department of Management Services to the Agency for State Technology.
- (a) Any binding contract or interagency agreement entered into between the Southwood Shared Resource Center or an entity or agent of the center and any other agency, entity, or person shall continue as a binding contract or agreement for the remainder of the term of such contract or agreement on the Agency for State Technology.
- (b) The rules of the Southwood Shared Resource Center that were in effect at 11:59 p.m. on June 30, 2013, shall become the rules of the Agency for State Technology and shall remain in effect until amended or repealed in the manner provided by law.
- Section 3. <u>Section 14.204</u>, <u>Florida Statutes</u>, is repealed. Section 4. Section 14.206, Florida Statutes, is created to read:
  - 14.206 Agency for State Technology; creation; powers and

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233 duties.-

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- 234 (1) The Agency for State Technology is created. The head of the agency shall be the Governor.
  - (2) The agency shall have an executive director who is the state's Chief Information Officer and who must:
  - (a) Have at least a bachelor's degree in computer science, information systems, business or public administration, or a related field;
  - (b) Have 10 or more years of experience working in the field of information technology;
  - (c) Have at least 5 years of experience managing multiple, large, cross-functional information technology teams or projects, and influencing senior-level management and key stakeholders;
  - (d) Have at least 5 years of executive-level leadership responsibilities;
  - (e) Have performed an integral role in enterprise-wide information technology consolidations; and
  - (f) Be appointed by the Governor. The executive director shall serve at the pleasure of the Governor.
    - (3) The Executive Director:
  - (a) Is responsible for developing and administering a comprehensive long-range plan for the state's information technology resources, including opportunities for interfacing with the judicial branch and local government entities; ensuring the proper management of such resources; developing budget requests for submission to the Legislature; and delivering enterprise information technology services.
    - (b) Shall appoint a Chief Technology Officer to lead the

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divisions of the agency dedicated to the operation and delivery of enterprise information technology services.

- (c) Shall appoint a Chief Operations Officer to lead the divisions of the agency dedicated to enterprise information technology policy, planning, standards, and procurement.
- (d) Shall designate a state Chief Information Security Officer.
- (e) May appoint all employees necessary to carry out the duties and responsibilities of the agency.
- (4) The following officers and divisions of the agency are established:
  - (a) Under the Chief Technology Officer:
- 1. The Division of Telecommunications upon the transfer of any portion of the Technology Program from the Department of Management Services to the agency.
- 2. The Division of Data Center Operations, which includes, but is not limited to, any shared resource center established or operated by the agency, except the Fletcher Shared Resources

  Center established under s. 282.206.
  - (b) Under the Chief Operations Officer:
- 1. The Division of Strategic Planning, which shall serve as the liaison between the agency and other state agencies; develop an information technology plan for the respective agencies' specific business operations; develop the agency's long-range program plan relative to information technology purchasing decisions, project management, and security needs; manage agency information technology resources in a way that maximizes resources and minimizes multiplicity of platforms; and be responsible for coordinating information technology budget

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291	submission requests to the Legislature. The Chief Operations
292	Officer duties can be jurisdictionally delegated to the
293	following Assistant Chief Operations Officers, who report
294	directly to the Chief Operations Officer:
295	a. Assistant Chief Operations Officer of Human Services,
296	who shall oversee the:
297	(I) Department of Elder Affairs.
298	(II) Agency for Health Care Administration.
299	(III) Agency for Persons with Disabilities.
300	(IV) Department of Children and Families.
301	(V) Department of Health.
302	(VI) Department of Veterans' Affairs.
303	(VII) Florida Developmental Disabilities Council.
304	b. Assistant Chief Operations Officer of Criminal and Civil
305	Justice, who shall oversee the:
306	(I) Department of Juvenile Justice.
307	(II) Parole Commission.
308	(III) Department of Corrections.
309	(IV) Board of Clemency.
310	(V) Department of Law Enforcement.
311	(VI) Department of Highway Safety and Motor Vehicles.
312	c. Assistant Chief Operations Officer of Education, who
313	<pre>shall oversee the:</pre>
314	(I) Department of Education.
315	(II) State Board of Education.
316	(III) Board of Governors.
317	d. Assistant Chief Operations Officer of Business
318	Operations, who shall oversee the:
319	(I) Department of Revenue.

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320	(II) Department of Business and Professional Regulation.
321	(III) Department of the Lottery.
322	(IV) Department of Economic Opportunity.
323	(V) Enterprise Florida, Inc.
324	(VI) Public Employees Relations Commission.
325	(VII) Space Florida.
326	(VIII) Department of Management Services.
327	e. Assistant Chief Operations Officer of Community
328	Services, who shall oversee the:
329	(I) Department of Military Affairs.
330	(II) Department of Transportation.
331	(III) Department of State
332	(IV) Department of Emergency Management.
333	(V) Florida Sports Foundation.
334	(VI) Workforce Florida, Inc.
335	(VII) Commission on Human Relations.
336	f. Assistant Chief Operations Officer of Natural Resources,
337	who shall oversee the:
338	(I) Department of Environmental Protection.
339	(II) Fish and Wildlife Conservation Commission.
340	(III) Department of Citrus.
341	2. The Division of Enterprise Information Technology
342	Standards, which includes the:
343	a. Bureau of Enterprise Information Technology Procurement;
344	<u>and</u>
345	b. Bureau of Enterprise Information Technology Security and
346	Compliance.
347	3. The Division of Enterprise Services Planning and
348	Consolidation.

2013908 29-00496A-13 349 4. The Division of Enterprise Project Management. 350 (c) Under the Office of the Executive Director: 351 1. The Inspector General. 352 2. The Chief of Staff. 353 3. Legal. 354 4. Governmental Affairs. 355 5. The Division of Administration. These services may be 356 provided by the Department of Management Services through a 357 memorandum of understanding as defined in s. 282.0041. 358 (5) The agency shall have the following duties and 359 responsibilities: 360 (a) Developing and publishing a long-term State Information 361 Technology Resources Strategic Plan. 362 (b) Initiating, planning, designing, implementing, and 363 managing enterprise information technology services. 364 (c) Beginning October 1, 2013, and every 3 months 365 thereafter, submitting a quarterly status report on its 366 initiatives to the Governor and Cabinet. The report must include 367 a section on enterprise information technology service consolidations and, at a minimum, describe: 368 369 1. Whether the consolidation is on schedule, including 370 progress on achieving the milestones necessary for successful 371 and timely consolidation of scheduled agency data centers and 372 computing facilities; 373 2. The risks that may affect the progress or outcome of the 374 consolidation and how such risks are being mitigated or managed; 375 and 376 3. Statewide information technology policy recommendations

in accordance with paragraph (m).

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(d) Setting technical standards for information technology, review major information technology projects and procurements, establish information technology security standards, and deliver enterprise information technology services as defined in s. 282.0041.

- (e) Operating shared resource centers.
- (f) Establishing and delivering enterprise information technology services to serve state agencies on a cost-sharing basis, charging each state agency its proportionate share of the cost of maintaining and delivering a service based on the state agency's use of the service.
- (g) Using the following principles to develop a means of chargeback for shared resource center services:
- 1. The customers of the shared resource center shall provide payments to the shared resource center which are sufficient to maintain the solvency of the shared resource center operation for all costs not directly funded through the General Appropriations Act.
- 2. Per unit cost of usage shall be the primary basis for pricing, and usage must be accurately measurable and attributable to the appropriate customer.
- 3. The shared resource center shall combine the aggregate purchasing power of large and small customers to achieve collective savings opportunities to all customers.
- 4. Chargeback methodologies shall be devised to consider restrictions on grants to customers.
- 5. Chargeback methodologies should establish incentives
  that lead to customer usage practices that result in lower costs
  to the state.

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6. Chargeback methodologies must consider technological change if:

- <u>a. New services require short-term investments before</u> achieving long-term, full-cost recovery for the service.
- b. Customers of antiquated services may not be able to bear all of the costs for the antiquated services during periods when customers are migrating to replacement services.
- 7. Prices may be established that allow for the accrual of cash balances for the purpose of maintaining contingent operating funds and funding planned capital investments. Accrual of the cash balances are considered to be costs for the purposes of this section.
- 8. The shared resource center may not knowingly enter into an agreement with a customer for more than 2 years if associated charges are not sufficient to cover the associated proportional costs.
- 9. Flat rate charges may be used only if there are provisions for reconciling charges to comport with actual costs and use.
- (h) Collecting and maintaining an inventory of the information technology resources in the state agencies.
- (i) Assuming ownership or custody and control of information processing equipment, supplies, and positions required in order to thoroughly carry out the duties and responsibilities of the agency.
- (j) Adopting rules and policies for the efficient, secure, and economical management and operation of the shared resource centers and state telecommunications services.
  - (k) Providing other public sector organizations as defined

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in s. 282.0041 with access to the services provided by the
agency. Access shall be provided on the same cost basis that
applies to state agencies.

- (1) Ensuring that data that is confidential under state or federal law is protected until safeguards for the data's security satisfactory to the department head and the executive director have been designed, installed, and tested and are fully operational. This provision does not prescribe what actions are undertaken to satisfy a department's objectives or to remove responsibility for working with the agency to implement safeguards from the control and administration of the departments, regardless of whether such control and administration are specifically required by law or administered under the general program authority and responsibility of the department.
- (m) Conducting periodic assessments of state agencies for compliance with statewide information technology policies and recommending to the Governor and Cabinet statewide policies for information technology.
- (6) The agency shall operate in a manner that ensures the participation and representation of state agencies.
- (7) The Agency for State Technology may not use, and executives of the agency may not direct spending from, operational information technology trust funds for studying and developing enterprise information technology strategies, plans, rules, reports, policies, proposals, budgets, or enterprise information technology initiatives that are not directly related to developing information technology services for which usage fees reimburse the costs of the initiative. As used in this

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subsection, the term "operational information technology trust fund" means a fund into which deposits are made on a fee-for-service basis or a trust fund dedicated to a specific information technology project or system.

- (8) The portions of the agency's activities described in subsection (7) for which usage fees do not reimburse costs of the activity shall be funded at a rate of 0.55 percent of the total identified information technology funds spent through MyFloridaMarketPlace.
- (9) The agency may adopt rules to carry out its duties and responsibilities.
- Section 5. Section 282.0041, Florida Statutes, is reordered and amended to read:
  - 282.0041 Definitions.—As used in this chapter, the term:
- (1) "Agency" has the same meaning as in s. 216.011(1)(qq), except that for purposes of this chapter, "agency" does not include university boards of trustees or state universities.
- (1)(2) "Agency for State Enterprise Information Technology"
  or "agency" means the agency created under s. 14.206 in s.
  14.204.
- (2)(3) "Agency information technology service" means a service that directly helps a state an agency fulfill its statutory or constitutional responsibilities and policy objectives and is usually associated with the state agency's primary or core business functions.
- (4) "Annual budget meeting" means a meeting of the board of trustees of a primary data center to review data center usage to determine the apportionment of board members for the following fiscal year, review rates for each service provided, and

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determine any other required changes.

- (3) (5) "Breach" has the same meaning as in s. 817.5681(4).
- (4) (6) "Business continuity plan" means a plan for disaster recovery which provides for the continued functioning of a shared resource center or primary data center during and after a disaster.
- (5)(7) "Computing facility" means a state agency site space containing fewer than a total of 10 physical or logical servers, any of which supports a strategic or nonstrategic information technology service, as described in budget instructions developed pursuant to s. 216.023, but excluding telecommunications and voice gateways and a clustered pair of servers operating as a single logical server to provide file, print, security, and endpoint management services single, logical-server installations that exclusively perform a utility function such as file and print servers.
- (6) "Computing service" means an information technology service that is used in all state agencies or a subset of agencies and is, therefore, a candidate for being established as an enterprise information technology service. Examples include, but are not limited to, e-mail, service hosting, telecommunications, and disaster recovery.
- (8) "Customer entity" means an entity that obtains services from a primary data center.
- (7) (9) "Data center" means state agency space containing 10 or more physical or logical servers any of which supports a strategic or nonstrategic information technology service, as described in budget instructions developed pursuant to s. 216.023.

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(10) "Department" means the Department of Management Services.

(9) (11) "Enterprise information technology service" means an information technology service that is used in all <u>state</u> agencies or a subset of <u>state</u> agencies and is established in law to be designed, delivered, and managed at the enterprise level. Current enterprise information technology services that include data center services, email, and security.

(8) (12) "E-mail, messaging, and calendaring service" means the enterprise information technology service that enables users to send, receive, file, store, manage, and retrieve electronic messages, attachments, appointments, and addresses. The e-mail, messaging, and calendaring service must include e-mail account management; help desk; technical support and user provisioning services; disaster recovery and backup and restore capabilities; antispam and antivirus capabilities; archiving and e-discovery; and remote access and mobile messaging capabilities.

(10) (13) "Information-system utility" means an information processing a full-service information-processing facility offering hardware, software, operations, integration, networking, floor space, and consulting services.

(12) (14) "Information technology <u>resources</u>" means equipment, hardware, software, firmware, programs, systems, networks, infrastructure, media, and related material used to automatically, electronically, and wirelessly collect, receive, access, transmit, display, store, record, retrieve, analyze, evaluate, process, classify, manipulate, manage, assimilate, control, communicate, exchange, convert, converge, interface, switch, or disseminate information of any kind or form, and

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includes the human resources to perform such duties, but excludes application developers and logical database administrators.

- (11) (15) "Information technology policy" means statements that describe clear choices for how information technology will deliver effective and efficient government services to residents and improve state agency operations. A policy may relate to investments, business applications, architecture, or infrastructure. A policy describes its rationale, implications of compliance or noncompliance, the timeline for implementation, metrics for determining compliance, and the accountable structure responsible for its implementation.
- (13) "Local area network" means any telecommunications network through which messages and data are exchanged only within a single building or contiguous campus.
- (14) "Logical database administration" means the resources required to build and maintain database structure, implement and maintain role-based data access controls, and perform performance optimization of data queries and includes the manipulation, transformation, modification, and maintenance of data within a logical database. Typical tasks include schema design and modifications, user provisioning, query tuning, index and statistics maintenance, and data import, export, and manipulation.
- (15) "Memorandum of understanding" means a written agreement between the agency and a state agency which specifies the scope of services provided, service level, duration of the agreement, responsible parties, and service costs. A memorandum of understanding is not a rule pursuant to chapter 120.

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(16) "Other public sector organizations" means entities of the legislative and judicial branches, the State University

System, the Florida Community College System, counties, and municipalities. Such organizations may elect to participate in the information technology programs, services, or contracts offered by the Agency for State Technology, including information technology procurement, in accordance with general law, policies, and administrative rules.

- (16) "Performance metrics" means the measures of an organization's activities and performance.
- (17) "Physical database administration" means the resources responsible for installing, maintaining, and operating an environment within which a database is hosted. Typical tasks include database engine installation, configuration, and security patching, as well as performing backup and restoration of hosted databases, setup and maintenance of instance-based data replication, and monitoring the health and performance of the database environment.
- (18) (17) "Primary data center" means a data center that is a recipient entity for consolidation of state agency information technology resources and provides contracted services to the agency nonprimary data centers and computing facilities and that is established by law.
- (19)(18) "Project" means an endeavor that has a defined start and end point; is undertaken to create or modify a unique product, service, or result; and has specific objectives that, when attained, signify completion.
- (20) (19) "Risk analysis" means the process of identifying security risks, determining their magnitude, and identifying

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610 areas needing safeguards.

- (21) (20) "Service level" means the key performance indicators (KPI) of an organization or service which must be regularly performed, monitored, and achieved.
- (21) "Service-level agreement" means a written contract between a data center and a customer entity which specifies the scope of services provided, service level, the duration of the agreement, the responsible parties, and service costs. A service-level agreement is not a rule pursuant to chapter 120.
- (22) "Shared resource center" means a primary data center that is state controlled.
- (23) "Standards" means required practices, controls, components, or configurations established by an authority.
- (24) "State agency" has the same meaning as in s.

  216.011(1), except that for the purposes of this chapter, the term does not include university boards of trustees or state universities.
- (25) "State agency site" means a single, contiguous local area network segment that does not traverse a metropolitan area network or wide area network.
- (26) (23) "SUNCOM Network" means the state enterprise telecommunications system that provides all methods of electronic or optical telecommunications beyond a single building or contiguous building complex and used by entities authorized as network users under this part.
- (27) "Telecommunications" means the science and technology of communication at a distance, including electronic systems used in the transmission or reception of information.
  - (28) "Threat" means any circumstance or event that may

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cause harm to the integrity, availability, or confidentiality of information technology resources.

- (29) (26) "Total cost" means all costs associated with information technology projects or initiatives, including, but not limited to, value of hardware, software, service, maintenance, incremental personnel, and facilities. Total cost of a loan or gift of information technology resources to a state an agency includes the fair market value of the resources.
- (30) (27) "Usage" means the billing amount charged by the shared resource primary data center, minus less any pass-through charges, to the state agency customer entity.
- (31) (28) "Usage rate" means a state agency's customer entity's usage or billing amount as a percentage of total usage.
- (32) "Wide area network" means any telecommunications network or components thereof through which messages and data are exchanged outside of a local area network.

Section 6. Section 282.0055, Florida Statutes, is amended to read:

(Substantial rewording of section. See

- s. 282.0055, F.S., for current text.)
- 282.0055 Assignment of enterprise information technology.-
- (1) The Agency for State Technology shall establish a systematic process for the planning, design, implementation, procurement, delivery, and maintenance of enterprise information technology services for executive branch agencies. Such duties shall be performed in collaboration with the state agencies. The supervision, design, development, delivery, and maintenance of state-agency specific or unique software applications shall remain within the responsibility and control of each state

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agency or other public sector organization.

- (2) During the 2013-2014 fiscal year, the Agency for State Technology shall, in collaboration with the state agencies and other stakeholders, create strategic and operational plans for enterprise information technology service consolidation. At a minimum, the plans must include:
- (a) An enterprise architecture that provides innovative, yet practical and cost-effective offerings.
- (b) A schedule for the consolidation of state agency data centers.
- (c) Cost-saving targets and timeframes for when the savings will be realized.
- (d) Recommendations, including cost estimates, for enhancements to the Northwood Shared Resource Center and the Southwood Shared Resource Center that will improve their ability to deliver enterprise information technology services.
- (3) By October 15th of each year beginning in 2014, the Agency for State Technology shall develop a comprehensive transition plan for scheduled consolidations occurring the next fiscal year. This plan shall be submitted to the Governor, the Cabinet, the President of the Senate, and the Speaker of the House of Representatives. The transition plan shall be developed in consultation with agencies submitting agency transition plans. The comprehensive transition plan must include:
- (a) Recommendations for accomplishing the proposed transitions as efficiently and effectively as possible with minimal disruption to state agency business processes.
- (b) Strategies to minimize risks associated with the proposed consolidations.

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(c) A compilation of the state agency transition plans submitted by state agencies scheduled for consolidation during the following fiscal year.

- (d) An estimate of the cost to provide enterprise information technology services for each state agency scheduled for consolidation.
- (e) An analysis of the cost effects resulting from the planned consolidations on existing state agencies.
- (f) The fiscal year adjustments to budget categories in order to absorb the transfer of agency information technology resources pursuant to the legislative budget request instructions provided in s. 216.023.
- (g) A description of any issues that must be resolved in order to accomplish as efficiently and effectively as possible all consolidations required during the fiscal year.
  - (4) State agencies have the following duties:
- (a) For the purpose of completing its work activities, each state agency shall provide to the Agency for State Technology all requested information and any other information relevant to the state agency's ability to effectively transition its information technology resources into the agency.
- (b) For the purpose of completing its work activities, each state agency shall temporarily assign staff to assist the agency as negotiated between the Agency for State Technology and the state agency.
- (c) Each state agency identified for consolidation into an enterprise information technology service offering shall submit a transition plan to the Agency for State Technology by September 1 of the fiscal year before the fiscal year in which

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the scheduled consolidation will occur. Transition plans shall be developed in consultation with the agency and must include:

- 1. An inventory of the state agency data center's resources being consolidated, including all hardware, software, staff, and contracted services, and resources performing data center management and operations, security, backup and recovery, disaster recovery, system administration, physical and logical database administration, network services, system programming, job control, production control, print, storage, technical support, help desk, and managed services, but excluding application development.
- 2. A description of the level of services needed to meet the technical and operational requirements of the platforms being consolidated and an estimate of the primary data center's cost for the provision of such services.
- 3. A description of expected changes to its information technology needs and the timeframe when such changes will occur.
- 4. A description of the information technology resources proposed to remain in the state agency.
- 5. A baseline project schedule for the completion of the consolidation.
- 6. The specific recurring and nonrecurring budget adjustments of budget resources by appropriation category into the appropriate data processing category pursuant to the legislative budget instructions in s. 216.023 necessary to support state agency costs for the transfer.
- (5) (a) Unless authorized by the Legislature or as provided in paragraph (b), a state agency may not:
  - 1. Create a new computing service or expand an existing

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computing service if that service has been designated as an enterprise information technology service.

- 2. Spend funds before the state agency's scheduled consolidation to an enterprise information technology service to purchase or modify hardware or operations software that does not comply with hardware and software standards established by the Agency for State Technology.
- 3. Unless for the purpose of offsite disaster recovery services, transfer existing computing services to any service provider other than the Agency for State Technology.
- 4. Terminate services with the Agency for State Technology without giving written notice of intent to terminate or transfer services 180 days before such termination or transfer.
- 5. Initiate a new computing service with any service provider other than the Agency for State Technology if that service has been designated as an enterprise information technology service.
- (b) Exceptions to the limitations in subparagraphs (a)1.,
  2., 3., and 5. may be granted by the Agency for State Technology
  if there is insufficient capacity in the primary data centers to
  absorb the workload associated with agency computing services,
  expenditures are compatible with the scheduled consolidation and
  established standards, or the equipment or resources are needed
  to meet a critical state agency business need that cannot be
  satisfied from surplus equipment or resources of the primary
  data center until the state agency data center is consolidated.
- 1. A request for an exception must be submitted in writing to the Agency for State Technology. The agency must accept, accept with conditions, or deny the request within 60 days after

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receipt of the written request. The agency's decision is not subject to chapter 120.

- 2. The Agency for State Technology may not approve a request unless, at a minimum, it includes:
- a. A detailed description of the capacity requirements of the state agency requesting the exception; and
- b. Documentation from the state agency head demonstrating why it is critical to the state agency's mission that the expansion or transfer be completed within the fiscal year rather than when capacity is established at a primary data center.
- 3. Exceptions to subparagraph (a) 4. may be granted by the Agency for State Technology if the termination or transfer of services can be absorbed within the current cost-allocation plan.

Section 7. Section 282.0056, Florida Statutes, is amended to read:

- 282.0056 <u>Development of strategic, information technology,</u> and work plans; report <u>development of work plan; development of implementation plans; and policy recommendations.</u>
- (1) STRATEGIC PLAN.—In order to provide a systematic process for meeting the state's technology needs, the executive director of the Agency for State Technology shall develop a biennial state Information Technology Strategic Plan. The Governor and Cabinet shall approve the plan before transmitting it to the Legislature, biennially, beginning October 1, 2014. The plan must include the following elements:
- (a) The vision, goals, initiatives, and targets for state information technology for the short term of 2 years, midterm of 3 to 5 years, and long term of more than 5 years.

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(b) An inventory of the information technology resources in state agencies and major projects currently in progress. As used in this section, the term "major project" means projects that cost more than a total of \$1 million to implement.

- (c) An analysis of opportunities for statewide initiatives that would yield efficiencies, cost savings, or avoidance or improve effectiveness in state programs. The analysis must include:
- 1. Information technology services that should be designed, delivered, and managed as enterprise information technology services; and
- 2. Techniques for consolidating the purchase of information technology commodities and services that may result in savings for the state and for establishing a process to achieve savings through consolidated purchases.
- (e) Implementation plans for enterprise information technology services that the agency recommends be established in law for the upcoming fiscal year. The implementation plans must describe the scope of the service, requirements analyses, costs and savings projects, and a project schedule for statewide implementation.
- (f) An enterprise information security strategic plan that includes security goals and objectives for information security policy, risk management, training, incident management, and survivability planning.
  - (2) INFORMATION TECHNOLOGY PLAN.-
  - (a) Each state agency shall, biennially, develop its own

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information technology plan that includes the information required under paragraph (1) (b). The Agency for State Technology shall consult with and assist state agencies in the preparation of these plans. Each state agency shall submit its plan to the agency biennially, beginning January 1, 2014.

- (b) For the purpose of completing its work activities, each state agency shall provide to the Agency for State Technology all requested information, including, but not limited to, the state agency's costs, service requirements, staffing, and equipment inventories.
- (3) (1) ANNUAL WORK PLAN.—For the purposes of ensuring accountability for the duties and responsibilities of the executive director of the Agency for State Technology and the agency under ss. 14.206 and 282.0055, the executive director carrying out its responsibilities under s. 282.0055, the Agency for Enterprise Information Technology shall develop an annual work plan within 60 days after the beginning of the fiscal year describing the activities that the agency intends to undertake for that year which identifies the critical success factors, risks, and issues associated with the work planned. The work plan must also include planned including proposed outcomes and completion timeframes for the planning and implementation of all enterprise information technology services. The work plan must align with the state Information Technology Strategic Plan, be presented at a public hearing, be and approved by the Governor and Cabinet, and, thereafter, be submitted to the President of the Senate and the Speaker of the House of Representatives. The work plan may be amended as needed, subject to approval by the Governor and Cabinet.

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(2) The agency may develop and submit to the President of the Senate, the Speaker of the House of Representatives, and the Governor by October 1 of each year implementation plans for proposed enterprise information technology services to be established in law.

- (3) In developing policy recommendations and implementation plans for established and proposed enterprise information technology services, the agency shall describe the scope of operation, conduct costs and requirements analyses, conduct an inventory of all existing information technology resources that are associated with each service, and develop strategies and timeframes for statewide migration.
- (4) For the purpose of completing its work activities, each state agency shall provide to the agency all requested information, including, but not limited to, the state agency's costs, service requirements, and equipment inventories.
- (4) (5) REPORT.—For the purpose of ensuring accountability for the duties and responsibilities of the executive director of the Agency for State Technology and the agency under ss. 14.206 and 282.0055, within 60 days after the end of each fiscal year, the executive director agency shall report to the Governor and Cabinet, the President of the Senate, and the Speaker of the House of Representatives on what was achieved or not achieved in the prior year's work plan.

Section 8. Section 282.201, Florida Statutes, is amended to read:

(Substantial rewording of section. See s. 282.201, F.S., for current text.)

282.201 State data center system; agency duties and

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900 limitations.—A state data center system that includes all shared 901 resource centers, primary data centers, and computing 902 facilities, and that provides an enterprise information 903 technology service, is established.

- (1) INTENT.—The Legislature finds that the most efficient and effective means of providing quality utility data processing services to state agencies requires that computing resources be concentrated in quality facilities that provide the proper security, infrastructure, and staff resources in order to ensure that the state's data is maintained reliably and safely and is recoverable in the event of a disaster. Efficiencies resulting from such consolidation include increased ability to leverage technological expertise and hardware and software capabilities; increased savings through consolidated purchasing decisions; and enhanced ability to deploy technology improvements and implement new policies consistently throughout the consolidated organization. Therefore, it is the intent of the Legislature that state agency data centers and computing facilities be consolidated into the Agency for State Technology to the maximum extent possible by June 30, 2019.
  - (2) AGENCY FOR STATE TECHNOLOGY DUTIES.—
- (a) The agency shall, by October 1, 2013, provide recommendations to the Governor and Cabinet for approving, confirming, and removing shared resource center or primary data center designation. Upon approval, existing designations shall be deemed obsolete.
- (b) The agency shall establish a schedule for the consolidation of state agency data centers subject to review and approval by the Governor and Cabinet. The schedule or transition

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plan must be provided by October 1, 2014, and be updated annually until consolidation is complete. The schedule must be based on the goals of maximizing the efficiency and quality of service delivery and cost savings.

- (3) STATE AGENCY DUTIES.-
- (a) A state agency that is consolidating agency data centers into a shared resource center must execute a new or update an existing memorandum of understanding within 60 days after the specified consolidation date, as required by s.

  282.203, in order to specify the services and levels of service it is to receive from the shared resource center as a result of the consolidation. If a state agency is unable to execute a memorandum of understanding by that date, the state agency shall submit a report to the Governor and Cabinet within 5 working days after that date which explains the specific issues preventing execution and describes its plan and schedule for resolving those issues.
- (b) On the date of each consolidation specified in general law or the General Appropriations Act, each state agency shall retain the least-privileged administrative access rights necessary to perform the duties not assigned to the primary data centers.
- (4) SCHEDULE FOR CONSOLIDATIONS OF STATE AGENCY DATA CENTERS.—Consolidations of agency data centers shall be suspended for the 2013-2014 fiscal year. Consolidations shall resume during the 2014-2015 fiscal year based upon a revised schedule developed by the agency.

Section 9. Section 282.203, Florida Statutes, is amended to read:

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958 (Substantial rewording of section. See

- s. 282.203, F.S., for current text.)
- 282.203 Shared resource centers; duties.-
- (1) Each shared resource center shall:
- (a) Serve participating state agencies as an information-system utility.
- (b) Cooperate with participating state agencies to offer, develop, and support the services and applications.
- (c) Comply with rules adopted by the Agency for State

  Technology, pursuant to this section, and coordinate with the agency in the consolidation of data centers.
- (d) Provide transparent financial statements to participating state agencies.
- (e) Assume the least-privileged administrative access rights necessary to perform the services provided by the data center for the software and equipment that is consolidated into a primary data center.
- (2) Each shared resource center shall enter into a memorandum of understanding with each participating state agency to provide services.
- (a) A memorandum of understanding may not have a term exceeding 3 years but may include an option to renew for up to 3 years.
- (b) The failure to execute a memorandum of understanding within 60 days after service commencement shall, in the case of a participating state agency, result in a continuation of the terms of the memorandum of understanding from the previous fiscal year, including any amendments that were formally proposed to the state agency by the shared resource center

29-00496A-13 2013908 987 within the 3 months before service commencement, and a revised 988 cost-of-service estimate. If a participating state agency fails 989 to execute a memorandum of understanding within 60 days after 990 service commencement, the shared resource center may cease 991 services. 992 Section 10. Section 282.204, Florida Statutes, is repealed. 993 Section 11. Section 282.205, Florida Statutes, is repealed. 994 Section 12. Section 282.206, Florida Statutes, is created 995 to read: 996 282.206 Fletcher Shared Resource Center.—The Fletcher 997 Shared Resource Center is established within the Department of 998 Financial Services. 999 (1) The center shall collaborate with the Agency for State Technology to develop policies, procedures, standards, and rules 1000 1001 for the delivery of enterprise information technology services. 1002 (2) The center shall provide colocation services to the 1003 Department of Legal Affairs and the Department of Agriculture 1004 and Consumer Services if data center equipment is moved pursuant 1005 to subsections (5) or (6). 1006 (3) The Department of Financial Services shall use the 1007 Fletcher Shared Resource Center, provide full service to the 1008 Office of Financial Regulation and the Office of Insurance 1009 Regulation, and host the Legislative Appropriations 1010 System/Planning and Budgeting Subsystem (LAS/PBS). 1011 (4) The center shall be governed through a master 1012 memorandum of understanding administered by a steering committee 1013 comprised of the chief information officers of the Department of 1014 Legal Affairs, the Department of Agriculture and Consumer

Services, and the Department of Financial Services. The steering

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committee shall meet quarterly to ensure that customers are receiving expected services in accordance with the memorandum of understanding and to discuss services and structure. The committee may create ad hoc workgroups to account for, mitigate, and manage any unforeseen issues.

- (5) The Department of Legal Affairs may move its data center equipment to the center by June 30, 2015.
- (6) The Department of Agriculture and Consumer Services may move its Mayo Building data center equipment to the center by June 30, 2015.

Section 13. Subsections (3), (4), (5), and (6) of section 282.318, Florida Statutes, are amended to read:

- 282.318 Enterprise security of data and information technology.—
- (3) The Agency for <u>State</u> <u>Enterprise Information</u> Technology is responsible for establishing rules and publishing guidelines for ensuring an appropriate level of security for all <u>state</u> <u>agency</u> data and information technology resources for, with the <u>exception of the Department of Agriculture and Consumer</u> <u>Services, the Department of Financial Services, and the Department of Legal Affairs executive branch agencies</u>. The agency shall also perform the following duties and responsibilities:
- (a) Develop, and annually update by February 1, an enterprise information security strategic plan that includes security goals and objectives for the strategic issues of information security policy, risk management, training, incident management, and survivability planning.
  - (b) Develop enterprise security rules and published

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1045 guidelines for:

1. Comprehensive risk analyses and information security audits conducted by state agencies.

- 2. Responding to suspected or confirmed information security incidents, including suspected or confirmed breaches of personal information or exempt data.
- 3. Agency security plans, including strategic security plans and security program plans.
- 4. The recovery of information technology and data following a disaster.
- 5. The managerial, operational, and technical safeguards for protecting state government data and information technology resources.
- (c) Assist agencies in complying with the provisions of this section.
- (d) Pursue appropriate funding for the purpose of enhancing domestic security.
- (e) Provide training for agency information security managers.
- (f) Annually review the strategic and operational information security plans of executive branch agencies.
- (4) To assist the Agency for <u>State</u> <u>Enterprise Information</u> Technology in carrying out its responsibilities, each <u>state</u> agency head shall, at a minimum:
- (a) Designate an information security manager to administer the security program of the <u>state</u> agency for its data and information technology resources. This designation must be provided annually in writing to the agency <u>for Enterprise</u> <u>Information Technology</u> by January 1.

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(b) Submit to the agency for Enterprise Information

Technology annually by July 31, the state agency's comprehensive strategic and operational information security plans developed pursuant to the rules and guidelines established by the agency for Enterprise Information Technology.

- 1. The <u>state</u> agency <u>comprehensive</u> strategic information security plan must cover a 3-year period and define security goals, intermediate objectives, and projected agency costs for the strategic issues of agency information security policy, risk management, security training, security incident response, and survivability. The plan must be based on the enterprise strategic information security plan created by the agency for Enterprise Information Technology. Additional issues may be included.
- 2. The <u>state</u> agency operational information security plan must include a progress report for the prior operational information security plan and a project plan that includes activities, timelines, and deliverables for security objectives that, subject to current resources, the <u>state</u> agency will implement during the current fiscal year. The cost of implementing the portions of the plan which cannot be funded from current resources must be identified in the plan.
- (c) Conduct, and update every 3 years, a comprehensive risk analysis to determine the security threats to the data, information, and information technology resources of the <u>state</u> agency. The risk analysis information is confidential and exempt from the provisions of s. 119.07(1), except that such information shall be available to the Auditor General and the agency for Enterprise Information Technology for performing

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1103 postauditing duties.

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- (d) Develop, and periodically update, written internal policies and procedures that, which include procedures for notifying the agency for Enterprise Information Technology when a suspected or confirmed breach, or an information security incident, occurs. Such policies and procedures must be consistent with the rules and guidelines established by the agency for Enterprise Information Technology to ensure the security of the data, information, and information technology resources of the state agency. The internal policies and procedures that, if disclosed, could facilitate the unauthorized modification, disclosure, or destruction of data or information technology resources are confidential information and exempt from s. 119.07(1), except that such information shall be available to the Auditor General and the Agency for State Enterprise Information Technology for performing postauditing duties.
- (e) Implement appropriate cost-effective safeguards to address identified risks to the data, information, and information technology resources of the <a href="state">state</a> agency.
- (f) Ensure that periodic internal audits and evaluations of the <a href="state">state</a> agency's security program for the data, information, and information technology resources of the <a href="state">state</a> agency are conducted. The results of such audits and evaluations are confidential <a href="information">information</a> and exempt from s. 119.07(1), except that such information shall be available to the Auditor General and the agency <a href="formation">for Enterprise Information Technology</a> for performing postauditing duties.
  - (g) Include appropriate security requirements in the

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1132 written specifications for the solicitation of information 1133 technology and information technology resources and services, which are consistent with the rules and guidelines established 1135 by the agency for Enterprise Information Technology.

- (h) Provide security awareness training to employees and users of the state agency's communication and information resources concerning information security risks and the responsibility of employees and users to comply with policies, standards, guidelines, and operating procedures adopted by the state agency to reduce those risks.
- (i) Develop a process for detecting, reporting, and responding to suspected or confirmed security incidents, including suspected or confirmed breaches consistent with the security rules and quidelines established by the agency for Enterprise Information Technology.
- 1. Suspected or confirmed information security incidents and breaches must be immediately reported to the agency for Enterprise Information Technology.
- 2. For incidents involving breaches, agencies shall provide notice in accordance with s. 817.5681 and to the agency for Enterprise Information Technology in accordance with this subsection.
- (5) Each state agency shall include appropriate security requirements in the specifications for the solicitation of contracts for procuring information technology or information technology resources or services which are consistent with the rules and quidelines established by the agency for Enterprise Information Technology.
  - (5) (6) The Agency for State Enterprise Information

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Technology may adopt rules relating to information security and to administer the provisions of this section.

- Section 14. <u>Section 282.33</u>, Florida Statutes, is repealed.
- Section 15. <u>Section 282.34</u>, Florida Statutes, is repealed.
- Section 16. Section 282.702, Florida Statutes, is amended to read:
  - 282.702 Powers and duties.—The Agency for State Technology Department of Management Services shall have the following powers, duties, and functions:
  - (1) To publish electronically the portfolio of services available from the <u>agency department</u>, including pricing information; the policies and procedures governing usage of available services; and a forecast of the <u>agency's department's</u> priorities for each telecommunications service.
  - (2) To adopt technical standards by rule for the state telecommunications network which ensure the interconnection and operational security of computer networks, telecommunications, and information systems of agencies.
  - (3) To enter into agreements related to information technology and telecommunications services with state agencies and political subdivisions of the state.
  - (4) To purchase from or contract with information technology providers for information technology, including private line services.
  - (5) To apply for, receive, and hold authorizations, patents, copyrights, trademarks, service marks, licenses, and allocations or channels and frequencies to carry out the purposes of this part.
    - (6) To purchase, lease, or otherwise acquire and to hold,

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sell, transfer, license, or otherwise dispose of real, personal, and intellectual property, including, but not limited to, patents, trademarks, copyrights, and service marks.

- (7) To cooperate with any federal, state, or local emergency management agency in providing for emergency telecommunications services.
- (8) To control and approve the purchase, lease, or acquisition and the use of telecommunications services, software, circuits, and equipment provided as part of any other total telecommunications system to be used by the state or its agencies.
- (9) To adopt rules  $\frac{\text{pursuant to ss. }120.536(1)}{\text{and }120.54}$  relating to telecommunications and to administer the provisions of this part.
- (10) To apply for and accept federal funds for the purposes of this part as well as gifts and donations from individuals, foundations, and private organizations.
- (11) To monitor issues relating to telecommunications facilities and services before the Florida Public Service Commission and the Federal Communications Commission and, if necessary, prepare position papers, prepare testimony, appear as a witness, and retain witnesses on behalf of state agencies in proceedings before the commissions.
- (12) Unless delegated to the <u>state</u> agencies by the <u>agency</u> department, to manage and control, but not intercept or interpret, telecommunications within the SUNCOM Network by:
- (a) Establishing technical standards to physically interface with the SUNCOM Network.
  - (b) Specifying how telecommunications are transmitted

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1219 within the SUNCOM Network.

- (c) Controlling the routing of telecommunications within the SUNCOM Network.
- (d) Establishing standards, policies, and procedures for access to and the security of the SUNCOM Network.
- (e) Ensuring orderly and reliable telecommunications services in accordance with the service level agreements executed with state agencies.
- (13) To plan, design, and conduct experiments for telecommunications services, equipment, and technologies, and to implement enhancements in the state telecommunications network if in the public interest and cost-effective. Funding for such experiments must be derived from SUNCOM Network service revenues and may not exceed 2 percent of the annual budget for the SUNCOM Network for any fiscal year or as provided in the General Appropriations Act. New services offered as a result of this subsection may not affect existing rates for facilities or services.
- (14) To enter into contracts or agreements, with or without competitive bidding or procurement, to make available, on a fair, reasonable, and nondiscriminatory basis, property and other structures under agency departmental control for the placement of new facilities by any wireless provider of mobile service as defined in 47 U.S.C. s. 153(27) or s. 332(d) and any telecommunications company as defined in s. 364.02 if it is practical and feasible to make such property or other structures available. The agency department may, without adopting a rule, charge a just, reasonable, and nondiscriminatory fee for the placement of the facilities, payable annually, based on the fair

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market value of space used by comparable telecommunications facilities in the state. The <u>agency department</u> and a wireless provider or telecommunications company may negotiate the reduction or elimination of a fee in consideration of services provided to the <u>agency department</u> by the wireless provider or telecommunications company. All such fees collected by the <u>agency department</u> shall be deposited directly into the Law Enforcement Radio Operating Trust Fund, and may be used by the agency <u>department</u> to construct, maintain, or support the system.

department's cost-recovery methodologies, billings, receivables, expenditures, budgeting, and accounting data are captured and reported timely, consistently, accurately, and transparently and are in compliance with all applicable federal and state laws and rules. The agency department shall annually submit a report to the Governor, Cabinet, the President of the Senate, and the Speaker of the House of Representatives a report that describes each service and its cost, the billing methodology for recovering the cost of the service, and, if applicable, the identity of those services that are subsidized.

Section 17. Subsection (2) of section 20.22, Florida Statutes, is amended to read:

- 20.22 Department of Management Services.—There is created a Department of Management Services.
- (2) The following divisions and programs <u>are established</u> within the Department of Management Services <del>are established</del>:
  - (a) Facilities Program.
  - (b) Technology Program.
  - (b) (c) Workforce Program.

29-00496A-13 2013908 1277 (c) (d) 1. Support Program. 1278 (d) 2. Federal Property Assistance Program. 1279 (e) Administration Program. 1280 (f) Division of Administrative Hearings. 1281 (q) Division of Retirement. 1282 (h) Division of State Group Insurance. 1283 Section 18. Paragraph (e) of subsection (2) of section 1284 110.205, Florida Statutes, is amended to read: 1285 110.205 Career service; exemptions.-1286 (2) EXEMPT POSITIONS.—The exempt positions that are not 1287 covered by this part include the following: 1288 (e) The executive director of Chief Information Officer in 1289 the Agency for State Enterprise Information Technology. Unless 1290 otherwise fixed by law, the Governor and Cabinet Agency for 1291 Enterprise Information Technology shall set the salary and 1292 benefits of this position in accordance with the rules of the 1293 Senior Management Service. 1294 Section 19. Paragraph (o) of subsection (1) of section 1295 215.22, Florida Statutes, is amended to read: 1296 215.22 Certain income and certain trust funds exempt.-1297 (1) The following income of a revenue nature or the 1298 following trust funds shall be exempt from the appropriation 1299 required by s. 215.20(1): 1300 (o) The Communications Working Capital Trust Fund of the 1301 Agency for State Technology Department of Management Services. 1302 Section 20. Subsections (2) and (9) of section 215.322, 1303 Florida Statutes, are amended to read: 1304 215.322 Acceptance of credit cards, charge cards, debit

cards, or electronic funds transfers by state agencies, units of

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1306 local government, and the judicial branch.

- (2) A state agency as defined in s. 216.011, or the judicial branch, may accept credit cards, charge cards, debit cards, or electronic funds transfers in payment for goods and services with the prior approval of the Chief Financial Officer. If the Internet or other related electronic methods are to be used as the collection medium, the Agency for <a href="State Enterprise">State Enterprise</a> Information Technology shall review and recommend to the Chief Financial Officer whether to approve the request with regard to the process or procedure to be used.
- (9) For payment programs in which credit cards, charge cards, or debit cards are accepted by state agencies, the judicial branch, or units of local government, the Chief Financial Officer, in consultation with the Agency for <u>State Enterprise Information</u> Technology, may adopt rules to establish uniform security safeguards for cardholder data and to ensure compliance with the Payment Card Industry Data Security Standards.

Section 21. Paragraph (c) of subsection (6) of section 216.292, Florida Statutes, is amended to read:

- 216.292 Appropriations nontransferable; exceptions.-
- (6) The Chief Financial Officer shall transfer from any available funds of an agency or the judicial branch the following amounts and shall report all such transfers and the reasons therefor to the legislative appropriations committees and the Executive Office of the Governor:
- (c) The amount due to the Communications Working Capital Trust Fund from moneys appropriated in the General Appropriations Act for the purpose of paying for services

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provided by the state communications system in the <u>Agency for</u>

<u>State Technology Department of Management Services</u> which <u>are is</u>

unpaid 45 days after the billing date. The amount transferred shall be that billed by the agency <u>department</u>.

Section 22. Section 282.604, Florida Statutes, is amended to read:

282.604 Adoption of rules.—The Agency for State Technology Department of Management Services shall, with input from stakeholders, adopt rules pursuant to ss. 120.536(1) and 120.54 for the development, procurement, maintenance, and use of accessible electronic information technology by governmental units.

Section 23. Section 282.703, Florida Statutes, is amended to read:

282.703 SUNCOM Network; exemptions from the required use.-

- (1) The SUNCOM Network is established within the Agency for State Technology department as the state enterprise telecommunications system for providing local and long-distance communications services to state agencies, political subdivisions of the state, municipalities, and nonprofit corporations pursuant to this part. The SUNCOM Network shall be developed to transmit all types of telecommunications signals, including, but not limited to, voice, data, video, image, and radio. State agencies shall cooperate and assist in the development and joint use of telecommunications systems and services.
- (2) The <u>Agency for State Technology</u> <del>department</del> shall design, engineer, implement, manage, and operate through state ownership, commercial leasing, contracted services, or some

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combination thereof, the facilities, equipment, and contracts providing SUNCOM Network services, and shall develop a system of equitable billings and charges for telecommunications services.

- (3) The Agency for State Technology department shall own, manage, and establish standards for the telecommunications addressing and numbering plans for the SUNCOM Network. This includes distributing or revoking numbers and addresses to authorized users of the network and delegating or revoking the delegation of management of subsidiary groups of numbers and addresses to authorized users of the network.
- (4) The Agency for State Technology department shall maintain a directory of information and services which provides the names, phone numbers, and <a href="mailto:e-
- (5) All state agencies shall use the SUNCOM Network for <a href="state">state</a> agency telecommunications services as the services become available; however, a state an agency is not relieved of responsibility for maintaining telecommunications services necessary for effective management of its programs and functions. The agency department may provide such communications services to a state university if requested by the university.
- (a) If a SUNCOM Network service does not meet the telecommunications requirements of <u>a state</u> an agency, the <u>state</u> agency must notify the <u>Agency for State Technology</u> department in writing and detail the requirements for that service. If the

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agency department is unable to meet <u>a state</u> an agency's requirements by enhancing SUNCOM Network service, the <u>agency</u> department may grant the <u>state</u> agency an exemption from the required use of specified SUNCOM Network services.

- (b) Unless an exemption has been granted by the <u>agency</u> department, effective October 1, 2010, all customers of a <u>shared resource state primary data</u> center, excluding state universities, must use the shared SUNCOM Network telecommunications services connecting the <u>shared resource state primary data</u> center to SUNCOM services for all telecommunications needs in accordance with <u>agency department</u> rules.
- 1. Upon discovery of customer noncompliance with this paragraph, the <u>agency</u> department shall provide the affected customer with a schedule for transferring to the shared telecommunications services provided by the SUNCOM Network and an estimate of all associated costs. The <u>shared resource</u> state primary data centers and their customers shall cooperate with the agency department to accomplish the transfer.
- 2. Customers may request an exemption from this paragraph in the same manner as authorized in paragraph (a).
- (6) This section may not be construed to require a state university to use SUNCOM Network communication services.
- Section 24. Section 282.704, Florida Statutes, is amended to read:
- 282.704 Use of state SUNCOM Network by municipalities.—Any municipality may request the <u>Agency for State Technology</u> department to provide any or all of the SUNCOM Network's portfolio of communications services upon such terms and

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conditions as the <u>agency</u> department may establish. The requesting municipality shall pay its share of installation and recurring costs according to the published rates for SUNCOM Network services and as invoiced by the <u>agency</u> department. Such municipality shall also pay for any requested modifications to existing SUNCOM Network services, if any charges apply.

Section 25. Section 282.705, Florida Statutes, is amended to read:

282.705 Use of state SUNCOM Network by nonprofit corporations.—

- (1) The Agency for State Technology department shall provide a means whereby private nonprofit corporations under contract with state agencies or political subdivisions of the state may use the state SUNCOM Network, subject to the limitations in this section. In order to qualify to use the state SUNCOM Network, a nonprofit corporation shall:
- (a) Expend the majority of its total direct revenues for the provision of contractual services to the state, a municipality, or a political subdivision; and
- (b) Receive only a small portion of its total revenues from any source other than a state agency, a municipality, or a political subdivision during the time SUNCOM Network services are requested.
- (2) Each nonprofit corporation seeking authorization to use the state SUNCOM Network shall provide to the <u>agency department</u>, upon request, proof of compliance with subsection (1).
- (3) Nonprofit corporations established pursuant to general law and an association of municipal governments which is wholly owned by the municipalities are eligible to use the state SUNCOM

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Network, subject to the terms and conditions of the  $\underline{\text{agency}}$   $\underline{\text{department}}$ .

- (4) Institutions qualified to participate in the William L. Boyd, IV, Florida Resident Access Grant Program pursuant to s. 1009.89 are eligible to use the state SUNCOM Network, subject to the terms and conditions of the <u>agency department</u>. Such entities are not required to satisfy the other criteria of this section.
- (5) Private, nonprofit elementary and secondary schools are eligible for rates and services on the same basis as public schools if such schools do not have an endowment in excess of \$50 million.

Section 26. Section 282.706, Florida Statutes, is amended to read:

282.706 Use of SUNCOM Network by libraries.—The Agency for State Technology department may provide SUNCOM Network services to any library in the state, including libraries in public schools, community colleges, state universities, and nonprofit private postsecondary educational institutions, and libraries owned and operated by municipalities and political subdivisions. This section may not be construed to require a state university library to use SUNCOM Network services.

Section 27. Section 282.707, Florida Statutes, is amended to read:

282.707 SUNCOM Network; criteria for usage.-

(1) The Agency for State Technology department and customers served by the agency department shall periodically review the qualifications of subscribers using the state SUNCOM Network and terminate services provided to a facility not qualified under this part or rules adopted hereunder. In the

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event of nonpayment of invoices by subscribers whose SUNCOM Network invoices are paid from sources other than legislative appropriations, such nonpayment represents good and sufficient reason to terminate service.

- (2) The Agency for State Technology department shall adopt rules for implementing and operating the state SUNCOM Network, which include procedures for withdrawing and restoring authorization to use the state SUNCOM Network. Such rules shall provide a minimum of 30 days' notice to affected parties before terminating voice communications service.
- (3) This section does not limit or restrict the ability of the Florida Public Service Commission to set jurisdictional tariffs of telecommunications companies.

Section 28. Section 282.709, Florida Statutes, is amended to read:

- 282.709 State agency law enforcement radio system and interoperability network.—
- (1) The Agency for State Technology department may acquire and administer a statewide radio communications system to serve law enforcement units of state agencies, and to serve local law enforcement agencies through mutual aid channels.
- (a) The <u>agency</u> department shall, in conjunction with the Department of Law Enforcement and the Division of Emergency Management, establish policies, procedures, and standards to be incorporated into a comprehensive management plan for the use and operation of the statewide radio communications system.
- (b) The <u>agency department</u> shall bear the overall responsibility for the design, engineering, acquisition, and implementation of the statewide radio communications system and

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for ensuring the proper operation and maintenance of all common system equipment.

- (c)1. The <u>agency</u> department may rent or lease space on any tower under its control and refuse to lease space on any tower at any site.
- 2. The <u>agency</u> department may rent, lease, or sublease ground space as necessary to locate equipment to support antennae on the towers. The costs for the use of such space shall be established by the <u>agency</u> department for each site if it is determined to be practicable and feasible to make space available.
- 3. The <u>agency</u> department may rent, lease, or sublease ground space on lands acquired by the <u>agency</u> department for the construction of privately owned or publicly owned towers. The <u>agency</u> department may, as a part of such rental, lease, or sublease agreement, require space on such towers for antennae as necessary for the construction and operation of the state agency law enforcement radio system or any other state need.
- 4. All moneys collected by the <u>agency department</u> for rents, leases, and subleases under this subsection shall be deposited directly into the State Agency Law Enforcement Radio System Trust Fund established in subsection (3) and may be used by the <u>agency department</u> to construct, maintain, or support the system.
- 5. The positions necessary for the <u>agency</u> department to accomplish its duties under this subsection shall be established in the General Appropriations Act and funded by the Law Enforcement Radio Operating Trust Fund or other revenue sources.
- (d) The <u>agency</u> department shall exercise its powers and duties under this part to plan, manage, and administer the

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1538 mutual aid channels in the statewide radio communication system.

- 1. In implementing such powers and duties, the <u>agency</u> department shall consult and act in conjunction with the Department of Law Enforcement and the Division of Emergency Management, and shall manage and administer the mutual aid channels in a manner that reasonably addresses the needs and concerns of the involved law enforcement agencies and emergency response agencies and entities.
- 2. The <u>agency</u> <u>department</u> may make the mutual aid channels available to federal agencies, state agencies, and agencies of the political subdivisions of the state for the purpose of public safety and domestic security.
- (e) The <u>agency department</u> may allow other state agencies to use the statewide radio communications system under terms and conditions established by the <u>agency department</u>.
- (2) The Joint Task Force on State Agency Law Enforcement Communications is created adjunct to the Agency for State

  Technology department to advise the agency department of memberagency needs relating to the planning, designing, and establishment of the statewide communication system.
- (a) The Joint Task Force on State Agency Law Enforcement Communications shall consist of the following members:
- 1. A representative of the Division of Alcoholic Beverages and Tobacco of the Department of Business and Professional Regulation who shall be appointed by the secretary of the department.
- 2. A representative of the Division of Florida Highway Patrol of the Department of Highway Safety and Motor Vehicles who shall be appointed by the executive director of the

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- 3. A representative of the Department of Law Enforcement who shall be appointed by the executive director of the department.
- 4. A representative of the Fish and Wildlife Conservation Commission who shall be appointed by the executive director of the commission.
- 5. A representative of the Department of Corrections who shall be appointed by the secretary of the department.
- 6. A representative of the Division of State Fire Marshal of the Department of Financial Services who shall be appointed by the State Fire Marshal.
- 7. A representative of the Department of Transportation who shall be appointed by the secretary of the department.
- (b) Each appointed member of the joint task force shall serve at the pleasure of the appointing official. Any vacancy on the joint task force shall be filled in the same manner as the original appointment. A joint task force member may, upon notification to the chair before the beginning of any scheduled meeting, appoint an alternative to represent the member on the task force and vote on task force business in his or her absence.
- (c) The joint task force shall elect a chair from among its members to serve a 1-year term. A vacancy in the chair of the joint task force must be filled for the remainder of the unexpired term by an election of the joint task force members.
- (d) The joint task force shall meet as necessary, but at least quarterly, at the call of the chair and at the time and place designated by him or her.

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(e) The per diem and travel expenses incurred by a member of the joint task force in attending its meetings and in attending to its affairs shall be paid pursuant to s. 112.061, from funds budgeted to the state agency that the member represents.

- (f) The <u>agency</u> department shall provide technical support to the joint task force.
- (3) (a) The State Agency Law Enforcement Radio System Trust Fund is established in the Agency for State Technology department and funded from surcharges collected under ss.

  318.18, 320.0802, and 328.72. Upon appropriation, moneys in the trust fund may be used by the agency department to acquire by competitive procurement the equipment, software, and engineering, administrative, and maintenance services it needs to construct, operate, and maintain the statewide radio system. Moneys in the trust fund from surcharges shall be used to help fund the costs of the system. Upon completion of the system, moneys in the trust fund may also be used by the agency for paying department for payment of the recurring maintenance costs of the system.
- (b) Funds from the State Agency Law Enforcement Radio System Trust Fund may be used by the <u>agency</u> <del>department</del> to fund mutual aid buildout maintenance and sustainment and the interoperability network created under subsection (4) as appropriated by law. This paragraph expires July 1, 2013.
- (4) The Agency for State Technology department may create and administer an interoperability network to enable interoperability between various radio communications technologies and to serve federal agencies, state agencies, and

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agencies of political subdivisions of the state for the purpose of public safety and domestic security.

- (a) The <u>agency</u> <u>department</u> shall, in conjunction with the Department of Law Enforcement and the Division of Emergency Management, exercise its powers and duties pursuant to this chapter to plan, manage, and administer the interoperability network. The agency <u>office</u> may:
- 1. Enter into mutual aid agreements among federal agencies, state agencies, and political subdivisions of the state for the use of the interoperability network.
- 2. Establish the cost of maintenance and operation of the interoperability network and charge subscribing federal and local law enforcement agencies for access and use of the network. The <u>agency department</u> may not charge state law enforcement agencies identified in paragraph (2) (a) to use the network.
- 3. In consultation with the Department of Law Enforcement and the Division of Emergency Management, amend and enhance the statewide radio communications system as necessary to implement the interoperability network.
- (b) The <u>agency</u> department, in consultation with the Joint Task Force on State Agency Law Enforcement Communications, and in conjunction with the Department of Law Enforcement and the Division of Emergency Management, shall establish policies, procedures, and standards to incorporate into a comprehensive management plan for the use and operation of the interoperability network.

Section 29. Section 282.7101, Florida Statutes, is amended to read:

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282.7101 Statewide system of regional law enforcement communications.—

- (1) It is the intent and purpose of the Legislature that a statewide system of regional law enforcement communications be developed whereby maximum efficiency in the use of existing radio channels is achieved in order to deal more effectively with the apprehension of criminals and the prevention of crime. To this end, all law enforcement agencies within the state are directed to provide the <u>Agency for State Technology department</u> with any information the <u>agency department</u> requests for the purpose of implementing the provisions of subsection (2).
- (2) The Agency for State Technology department is hereby authorized and directed to develop and maintain a statewide system of regional law enforcement communications. In formulating such a system, the agency department shall divide the state into appropriate regions and shall develop a program that includes, but is not limited to:
- (a) The communications requirements for each county and municipality comprising the region.
- (b) An interagency communications provision that depicts the communication interfaces between municipal, county, and state law enforcement entities operating within the region.
- (c) A frequency allocation and use provision that includes, on an entity basis, each assigned and planned radio channel and the type of operation, simplex, duplex, or half-duplex, on each channel.
- (3) The <u>Agency for State Technology</u> department shall adopt any necessary rules and regulations for administering and coordinating the statewide system of regional law enforcement

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1683 communications.

- (4) The executive director secretary of the Agency for State Technology department or his or her designee is designated as the director of the statewide system of regional law enforcement communications and, for the purpose of carrying out the provisions of this section, may coordinate the activities of the system with other interested state agencies and local law enforcement agencies.
- (5) A law enforcement communications system may not be established or expanded without the prior approval of the  $\underline{Agency}$  for State Technology  $\underline{department}$ .
- (6) Within the limits of its capability, the Department of Law Enforcement is encouraged to lend assistance to the <u>Agency for State Technology department</u> in the development of the statewide system of regional law enforcement communications proposed by this section.

Section 30. Section 282.711, Florida Statutes, is amended to read:

282.711 Remote electronic access services.—The Agency for State Technology department may collect fees for providing remote electronic access pursuant to s. 119.07(2). The fees may be imposed on individual transactions or as a fixed subscription for a designated period of time. All fees collected under this section shall be deposited in the appropriate trust fund of the program or activity that made the remote electronic access available.

Section 31. Subsection (14) of section 287.012, Florida Statutes, is amended to read:

287.012 Definitions.—As used in this part, the term:

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(14) "Information technology" means equipment, hardware, software, firmware, programs, systems, networks, infrastructure, media, and related material used to automatically, electronically, and wirelessly collect, receive, access, transmit, display, store, record, retrieve, analyze, evaluate, process, classify, manipulate, manage, assimilate, control, communicate, exchange, convert, converge, interface, switch, or disseminate information of any kind or form has the meaning ascribed in s. 282.0041.

Section 32. Subsection (22) of section 287.057, Florida Statutes, is amended to read:

287.057 Procurement of commodities or contractual services.—

- (22) The department, in consultation with the Agency for State Enterprise Information Technology and the Chief Financial Officer Comptroller, shall develop a program for online procurement of commodities and contractual services. To enable the state to promote open competition and to leverage its buying power, agencies shall participate in the online procurement program, and eligible users may participate in the program. Only vendors prequalified as meeting mandatory requirements and qualifications criteria may participate in online procurement.
- (a) The department, in consultation with the agency, may contract for equipment and services necessary to develop and implement online procurement.
- (b) The department, in consultation with the agency, shall adopt rules, pursuant to ss. 120.536(1) and 120.54, to administer the program for online procurement. The rules shall include, but not be limited to:

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1. Determining the requirements and qualification criteria for prequalifying vendors.

- 2. Establishing the procedures for conducting online procurement.
- 3. Establishing the criteria for eligible commodities and contractual services.
- 4. Establishing the procedures for providing access to online procurement.
- 5. Determining the criteria warranting any exceptions to participation in the online procurement program.
- (c) The department may impose and shall collect all fees for the use of the online procurement systems.
- 1. The fees may be imposed on an individual transaction basis or as a fixed percentage of the cost savings generated. At a minimum, the fees must be set in an amount sufficient to cover the projected costs of the services, including administrative and project service costs in accordance with the policies of the department.
- 2. If the department contracts with a provider for online procurement, the department, pursuant to appropriation, shall compensate the provider from the fees after the department has satisfied all ongoing costs. The provider shall report transaction data to the department each month so that the department may determine the amount due and payable to the department from each vendor.
- 3. All fees that are due and payable to the state on a transactional basis or as a fixed percentage of the cost savings generated are subject to s. 215.31 and must be remitted within 40 days after receipt of payment for which the fees are due. For

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fees that are not remitted within 40 days, the vendor shall pay interest at the rate established under s. 55.03(1) on the unpaid balance from the expiration of the 40-day period until the fees are remitted.

4. All fees and surcharges collected under this paragraph shall be deposited in the Operating Trust Fund as provided by law.

Section 33. Subsection (17) of section 318.18, Florida Statutes, is amended to read:

318.18 Amount of penalties.—The penalties required for a noncriminal disposition pursuant to s. 318.14 or a criminal offense listed in s. 318.17 are as follows:

(17) In addition to any penalties imposed, a surcharge of \$3 must be paid for all criminal offenses listed in s. 318.17 and for all noncriminal moving traffic violations under chapter 316. Revenue from the surcharge shall be remitted to the Department of Revenue and deposited quarterly into the State Agency Law Enforcement Radio System Trust Fund of the Agency for State Technology Department of Management Services for the state agency law enforcement radio system, as described in s. 282.709, and to provide technical assistance to state agencies and local law enforcement agencies with their statewide systems of regional law enforcement communications, as described in s. 282.7101. This subsection expires July 1, 2021. The Agency for State Technology Department of Management Services may retain funds sufficient to recover the costs and expenses incurred for managing, administering, and overseeing the Statewide Law Enforcement Radio System, and providing technical assistance to state agencies and local law enforcement agencies with their

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statewide systems of regional law enforcement communications.

The Agency for State Technology Department of Management

Services working in conjunction with the Joint Task Force on

State Agency Law Enforcement Communications shall determine and direct the purposes for which these funds are used to enhance and improve the radio system.

Section 34. Section 320.0802, Florida Statutes, is amended to read:

320.0802 Surcharge on license tax.—There is hereby levied and imposed on each license tax imposed under s. 320.08, except those set forth in s. 320.08(11), a surcharge in the amount of \$1, which shall be collected in the same manner as the license tax and deposited into the State Agency Law Enforcement Radio System Trust Fund of the Agency for State Technology Department of Management Services.

Section 35. Subsection (9) of section 328.72, Florida Statutes, is amended to read:

328.72 Classification; registration; fees and charges; surcharge; disposition of fees; fines; marine turtle stickers.—

(9) SURCHARGE.—In addition, there is hereby levied and imposed on each vessel registration fee imposed under subsection (1) a surcharge in the amount of \$1 for each 12-month period of registration, which shall be collected in the same manner as the fee and deposited into the State Agency Law Enforcement Radio System Trust Fund of the Agency for State Technology Department of Management Services.

Section 36. Section 364.0135, Florida Statutes, is amended to read:

364.0135 Promotion of broadband adoption.-

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(1) The Legislature finds that the sustainable adoption of broadband Internet service is critical to the economic and business development of the state and is beneficial for libraries, schools, colleges and universities, health care providers, and community organizations. The term "sustainable adoption" means the ability for communications service providers to offer broadband services in all areas of the state by encouraging adoption and utilization levels that allow for these services to be offered in the free market absent the need for governmental subsidy.

- (2) The Agency for State Technology may Department of Management Services is authorized to work collaboratively with, and to receive staffing support and other resources from, Enterprise Florida, Inc., state agencies, local governments, private businesses, and community organizations to:
- (a) Monitor the adoption of broadband Internet service in collaboration with communications service providers, including, but not limited to, wireless and wireline Internet service providers, to develop geographical information system maps at the census tract level that will:
- 1. Identify geographic gaps in broadband services, including areas unserved by any broadband provider and areas served by a single broadband provider;
- 2. Identify the download and upload transmission speeds made available to businesses and individuals in the state, at the census tract level of detail, using data rate benchmarks for broadband service used by the Federal Communications Commission to reflect different speed tiers; and
  - 3. Provide a baseline assessment of statewide broadband

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deployment in terms of percentage of households with broadband availability.

- (b) Create a strategic plan that has goals and strategies for increasing the use of broadband Internet service in the state.
- (c) Build and facilitate local technology planning teams or partnerships with members representing cross-sections of the community, which may include, but are not limited to, representatives from the following organizations and industries: libraries, K-12 education, colleges and universities, local health care providers, private businesses, community organizations, economic development organizations, local governments, tourism, parks and recreation, and agriculture.
- (d) Encourage the use of broadband Internet service, especially in the rural, unserved, and underserved communities of the state through grant programs having effective strategies to facilitate the statewide deployment of broadband Internet service. For any grants to be awarded, priority must be given to projects that:
- 1. Provide access to broadband education, awareness, training, access, equipment, and support to libraries, schools, colleges and universities, health care providers, and community support organizations.
- 2. Encourage the sustainable adoption of broadband in primarily unserved areas by removing barriers to entry.
- 3. Work toward encouraging investments in establishing affordable and sustainable broadband Internet service in unserved areas of the state.
  - 4. Facilitate the development of applications, programs,

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and services, including, but not limited to, telework, telemedicine, and e-learning to increase the usage of, and demand for, broadband Internet service in the state.

- (3) The Agency for State Technology department may apply for and accept federal funds for purposes of this section, as well as gifts and donations from individuals, foundations, and private organizations.
  - (4) The Agency for State Technology department may:
- $\underline{\mbox{(a)}}$  Enter into contracts necessary or useful to carry out the purposes of this section.
- (b) (5) The department may Establish any committee or workgroup to administer and carry out the purposes of this section.

Section 37. Subsections (3), (4), (5), (7), (9), (10), and (11) of section 365.171, Florida Statutes, are amended to read: 365.171 Emergency communications number E911 state plan.—

- (3) DEFINITIONS.—As used in this section, the term:
- (a) <u>"Agency" means the Agency for State Technology</u> <u>"Office"</u> means the Technology Program within the Department of Management Services, as designated by the secretary of the department.
- (b) "Local government" means any city, county, or political subdivision of the state and its agencies.
- (c) "Public agency" means the state and any city, county, city and county, municipal corporation, chartered organization, public district, or public authority located in whole or in part within this state which provides, or has authority to provide, firefighting, law enforcement, ambulance, medical, or other emergency services.
  - (d) "Public safety agency" means a functional division of a

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public agency which provides firefighting, law enforcement, medical, or other emergency services.

- (4) STATE PLAN.—The <u>agency</u> office shall develop, maintain, and implement appropriate modifications for a statewide emergency communications E911 system plan. The plan shall provide for:
- (a) The public agency emergency communications requirements for each entity of local government in the state.
- (b) A system to meet specific local government requirements. Such system shall include law enforcement, firefighting, and emergency medical services and may include other emergency services such as poison control, suicide prevention, and emergency management services.
- (c) Identification of the mutual aid agreements necessary to obtain an effective E911 system.
- (d) A funding provision that identifies the cost necessary to implement the E911 system.

The <u>agency</u> office shall be responsible for the implementation and coordination of such plan. The <u>agency</u> office shall adopt any necessary rules and schedules related to public agencies for implementing and coordinating the plan, pursuant to chapter 120.

(5) SYSTEM DIRECTOR.—The executive director of the agency secretary of the department or his or her designee is designated as the director of the statewide emergency communications number E911 system and, for the purpose of carrying out the provisions of this section, may is authorized to coordinate the activities of the system with state, county, local, and private agencies. The director in implementing the system shall consult,

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cooperate, and coordinate with local law enforcement agencies.

- (7) TELECOMMUNICATIONS INDUSTRY COORDINATION.—The <u>agency</u> office shall coordinate with the Florida Public Service Commission which shall encourage the Florida telecommunications industry to activate facility modification plans for timely E911 implementation.
- (9) SYSTEM APPROVAL.—An No emergency communications number E911 system may not shall be established or and no present system shall be expanded without prior approval of the agency office.
- (10) COMPLIANCE.—All public agencies shall assist the <u>agency office</u> in their efforts to carry out the intent of this section, and such agencies shall comply with the developed plan.
- (11) FEDERAL ASSISTANCE.—The <u>executive director of the agency secretary of the department</u> or his or her designee may apply for and accept federal funding assistance in the development and implementation of a statewide emergency communications number E911 system.

Section 38. Present paragraphs (a) through (s) of subsection (3) of section 365.172, Florida Statutes, are redesignated as paragraphs (b) through (t), respectively, a new paragraph (a) is added to that subsection, and paragraph (d) of subsection (2), paragraph (t) of subsection (3), subsection (4), paragraph (a) of subsection (5), paragraph (c) of subsection (6), and paragraph (f) of subsection (12) are amended to read:

- 365.172 Emergency communications number "E911."-
- (2) LEGISLATIVE INTENT.—It is the intent of the Legislature to:
  - (d) Provide for an E911 board to administer the fee, with

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oversight by the <u>agency office</u>, in a manner that is competitively and technologically neutral as to all voice communications services providers.

- It is further the intent of the Legislature that the fee authorized or imposed by this section not necessarily provide the total funding required for establishing or providing E911 service.
- 1981 (3) DEFINITIONS.—Only as used in this section and ss. 1982 365.171, 365.173, and 365.174, the term:
  - (a) "Agency" means the Agency for State Technology.
  - (t) "Office" means the Technology Program within the Department of Management Services, as designated by the secretary of the department.
  - (4) POWERS AND DUTIES OF THE <u>AGENCY FOR STATE TECHNOLOGY</u> OFFICE.—The <u>agency office</u> shall oversee the administration of the fee authorized and imposed on subscribers of voice communications services under subsection (8).
    - (5) THE E911 BOARD.—
  - (a) The E911 Board is established to administer, with oversight by the <u>agency</u> office, the fee imposed under subsection (8), including receiving revenues derived from the fee; distributing portions of the revenues to wireless providers, counties, and the <u>agency</u> office; accounting for receipts, distributions, and income derived by the funds maintained in the fund; and providing annual reports to the Governor, the Cabinet, and the Legislature for submission by the <u>agency</u> office on amounts collected and expended, the purposes for which expenditures have been made, and the status of E911 service in

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this state. In order to advise and assist the <u>agency office</u> in <u>carrying out implementing</u> the purposes of this section, the board, which has the power of a body corporate, has the powers enumerated in subsection (6).

- (6) AUTHORITY OF THE BOARD; ANNUAL REPORT.-
- (c) By February 28 of each year, the board shall prepare a report for submission by the <u>agency office</u> to the Governor, <u>Cabinet</u>, the President of the Senate, and the Speaker of the House of Representatives which addresses for the immediately preceding calendar year:
- 1. The annual receipts, including the total amount of fee revenues collected by each provider, the total disbursements of money in the fund, including the amount of fund-reimbursed expenses incurred by each wireless provider to comply with the order, and the amount of moneys on deposit in the fund.
- 2. Whether the amount of the fee and the allocation percentages set forth in s. 365.173 have been or should be adjusted to comply with the requirements of the order or other provisions of this chapter, and the reasons for making or not making a recommended adjustment to the fee.
  - 3. Any other issues related to providing E911 services.
  - 4. The status of E911 services in this state.
- (12) FACILITATING E911 SERVICE IMPLEMENTATION.—To balance the public need for reliable E911 services through reliable wireless systems and the public interest served by governmental zoning and land development regulations and notwithstanding any other law or local ordinance to the contrary, the following standards shall apply to a local government's actions, as a regulatory body, in the regulation of the placement,

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construction, or modification of a wireless communications facility. This subsection shall not, however, be construed to waive or alter the provisions of s. 286.011 or s. 286.0115. For the purposes of this subsection only, "local government" shall mean any municipality or county and any agency of a municipality or county only. The term "local government" does not, however, include any airport, as defined by s. 330.27(2), even if it is owned or controlled by or through a municipality, county, or agency of a municipality or county. Further, notwithstanding anything in this section to the contrary, this subsection does not apply to or control a local government's actions as a property or structure owner in the use of any property or structure owned by such entity for the placement, construction, or modification of wireless communications facilities. In the use of property or structures owned by the local government, however, a local government may not use its regulatory authority so as to avoid compliance with, or in a manner that does not advance, the provisions of this subsection.

(f) Any other law to the contrary notwithstanding, the agency Department of Management Services shall negotiate, in the name of the state, leases for wireless communications facilities that provide access to state government-owned property not acquired for transportation purposes, and the Department of Transportation shall negotiate, in the name of the state, leases for wireless communications facilities that provide access to property acquired for state rights-of-way. On property acquired for transportation purposes, leases shall be granted in accordance with s. 337.251. On other state government-owned property, leases shall be granted on a space available, first-

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come, first-served basis. Payments required by state government under a lease must be reasonable and must reflect the market rate for the use of the state government-owned property. The agency Department of Management Services and the Department of Transportation are authorized to adopt rules for the terms and conditions and granting of any such leases.

Section 39. Subsection (1) and paragraph (g) of subsection (2) of section 365.173, Florida Statutes, are amended to read: 365.173 Emergency Communications Number E911 System Fund.—

- (1) All revenues derived from the fee levied on subscribers under s. 365.172 must be paid by the board into the State Treasury on or before the 15th day of each month. Such moneys must be accounted for in a special fund to be designated as the Emergency Communications Number E911 System Fund, a fund created in the Agency for State Technology Program, or other office as designated by the Secretary of Management Services, and, for accounting purposes, must be segregated into two separate categories:
  - (a) The wireless category; and
  - (b) The nonwireless category.

All moneys must be invested by the Chief Financial Officer pursuant to s. 17.61. All moneys in such fund are to be expended by the <u>agency office</u> for the purposes provided in this section and s. 365.172. These funds are not subject to s. 215.20.

(2) As determined by the board pursuant to s. 365.172(8)(h), and subject to any modifications approved by the board pursuant to s. 365.172(6)(a)3. or (8)(i), the moneys in the fund shall be distributed and used only as follows:

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(g) Two percent of the moneys in the fund shall be used to make monthly distributions to rural counties for the purpose of providing facilities and network and service enhancements and assistance for the 911 or E911 systems operated by rural counties and for the provision of grants by the <u>agency office</u> to rural counties for upgrading and replacing E911 systems.

The Legislature recognizes that the fee authorized under s. 365.172 may not necessarily provide the total funding required for establishing or providing the E911 service. It is the intent of the Legislature that all revenue from the fee be used as specified in this subsection.

2101 Section 40. Subsection (1) of section 365.174, Florida 2102 Statutes, is amended to read:

365.174 Proprietary confidential business information.-

(1) All proprietary confidential business information submitted by a provider to the board or the Agency for State Technology office, including the name and billing or service addresses of service subscribers, and trade secrets as defined by s. 812.081, is confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution. Statistical abstracts of information collected by the board or the agency office may be released or published, but only in a manner that does not identify or allow identification of subscribers or their service numbers or of revenues attributable to any provider.

Section 41. Section 401.013, Florida Statutes, is amended to read:

401.013 Legislative intent.-It is the intention and purpose

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of the Legislature that a statewide system of regional emergency medical telecommunications be developed whereby maximum use of existing radio channels is achieved in order to more effectively and rapidly provide emergency medical service to the general population. To this end, all emergency medical service entities within the state are directed to provide the Agency for State Technology Department of Management Services with any information the agency department requests for the purpose of implementing the provisions of s. 401.015, and such entities shall comply with the resultant provisions established pursuant to this part.

Section 42. Section 401.015, Florida Statutes, is amended to read:

401.015 Statewide regional emergency medical telecommunication system.—The Agency for State Technology shall Department of Management Services is authorized and directed to develop a statewide system of regional emergency medical telecommunications. For the purpose of this part, the term "telecommunications" means those voice, data, and signaling transmissions and receptions between emergency medical service components, including, but not limited to: ambulances; rescue vehicles; hospitals or other related emergency receiving facilities; emergency communications centers; physicians and emergency medical personnel; paging facilities; law enforcement and fire protection agencies; and poison control, suicide, and emergency management agencies. In formulating such a system, the agency department shall divide the state into appropriate regions and shall develop a program that which includes, but is not limited to, the following provisions:

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(1) A requirements provision <u>that states</u>, which shall state the telecommunications requirements for each emergency medical entity comprising the region.

- (2) An interfacility communications provision that depicts, which shall depict the telecommunications interfaces between the various medical service entities which operate within the region and state.
- (3) An organizational layout provision that includes, which shall include each emergency medical entity and the number of radio operating units (base, mobile, handheld, etc.) per entity.
- (4) A frequency allocation and use provision that includes, which shall include on an entity basis each assigned and planned radio channel and the type of operation (simplex, duplex, half duplex, etc.) on each channel.
- (5) An operational provision that includes, which shall include dispatching, logging, and operating procedures pertaining to telecommunications on an entity basis and regional basis.
- (6) An emergency medical service telephone provision that includes, which shall include the telephone and the numbering plan throughout the region for both the public and interface requirements.
- Section 43. Section 401.018, Florida Statutes, is amended to read:
  - 401.018 System coordination.-
- (1) The statewide system of regional emergency medical telecommunications shall be developed by the <u>Agency for State</u>

  <u>Technology Department of Management Services</u>, which <u>department</u> shall be responsible for the implementation and coordination of

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such system into the state telecommunications plan. The <u>agency</u> department shall adopt any necessary rules and regulations for implementing and coordinating such a system.

(2) The <u>Agency for State Technology</u> <del>Department of</del> <del>Management Services</del> shall be designated as the state frequency coordinator for the special emergency radio service.

Section 44. Section 401.021, Florida Statutes, is amended to read:

Agency for State Technology Secretary of Management Services or his or her designee is designated as the director of the statewide telecommunications system of the regional emergency medical service and, for the purpose of carrying out the provisions of this part, may is authorized to coordinate the activities of the telecommunications system with other interested state, county, local, and private agencies.

Section 45. Section 401.024, Florida Statutes, is amended to read:

401.024 System approval.—<u>An From July 1, 1973, no emergency medical telecommunications system may not shall</u> be established or present systems expanded without prior approval of the <u>Agency for State Technology Department of Management Services</u>.

Section 46. Section 401.027, Florida Statutes, is amended to read:

401.027 Federal assistance.—The <u>executive director of the Agency for State Technology Secretary of Management Services</u> or his or her designee <u>may</u> is authorized to apply for and accept federal funding assistance in the development and implementation of a statewide emergency medical telecommunications system.

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Section 47. Paragraph (a) of subsection (2) of section 401.465, Florida Statutes, is amended to read:

- 401.465 911 public safety telecommunicator certification.-
- (2) PERSONNEL; STANDARDS AND CERTIFICATION.-
- (a) Effective October 1, 2012, any person employed as a 911 public safety telecommunicator at a public safety answering point, as defined in s. 365.172(3) (a), must be certified by the department.

Section 48. Subsection (4) of section 445.011, Florida Statutes, is amended to read:

445.011 Workforce information systems.-

(4) Workforce Florida, Inc., shall coordinate development and implementation of workforce information systems with the executive director of the Agency for <u>State Enterprise</u>

Information Technology to ensure compatibility with the state's information system strategy and enterprise architecture.

Section 49. Subsection (2) and paragraphs (a) and (b) of subsection (4) of section 445.045, Florida Statutes, are amended to read:

445.045 Development of an Internet-based system for information technology industry promotion and workforce recruitment.—

(2) Workforce Florida, Inc., shall coordinate with the Agency for State Enterprise Information Technology and the Department of Economic Opportunity to ensure links, where feasible and appropriate, to existing job information websites maintained by the state and state agencies and to ensure that information technology positions offered by the state and state agencies are posted on the information technology website.

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(4) (a) Workforce Florida, Inc., shall coordinate development and maintenance of the website under this section with the executive director of the Agency for <u>State Enterprise</u> <u>Information</u> Technology to ensure compatibility with the state's information system strategy and enterprise architecture.

(b) Workforce Florida, Inc., may enter into an agreement with the Agency for <u>State</u> <u>Enterprise Information</u> Technology, the Department of Economic Opportunity, or any other public agency with the requisite information technology expertise for the provision of design, operating, or other technological services necessary to develop and maintain the website.

Section 50. Paragraph (b) of subsection (18) of section 668.50, Florida Statutes, is amended to read:

668.50 Uniform Electronic Transaction Act.-

- (18) ACCEPTANCE AND DISTRIBUTION OF ELECTRONIC RECORDS BY GOVERNMENTAL AGENCIES.—
- (b) To the extent that a governmental agency uses electronic records and electronic signatures under paragraph (a), the Agency for <u>State Enterprise Information</u> Technology, in consultation with the governmental agency, giving due consideration to security, may specify:
- 1. The manner and format in which the electronic records must be created, generated, sent, communicated, received, and stored and the systems established for those purposes.
- 2. If electronic records must be signed by electronic means, the type of electronic signature required, the manner and format in which the electronic signature must be affixed to the electronic record, and the identity of, or criteria that must be met by, any third party used by a person filing a document to

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- 3. Control processes and procedures as appropriate to ensure adequate preservation, disposition, integrity, security, confidentiality, and auditability of electronic records.
- 4. Any other required attributes for electronic records which are specified for corresponding nonelectronic records or reasonably necessary under the circumstances.
  - Section 51. This act shall take effect July 1, 2013.

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