

LEGISLATIVE ACTION

Senate House

Senator Latvala moved the following:

Senate Amendment (with title amendment)

Delete lines 1471 - 1817 and insert:

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- (5) A client admitted to a transitional living facility must be admitted upon prescription by a licensed physician, physician assistant, or advanced registered nurse practitioner and must remain under the care of a licensed physician, physician assistant, or advanced registered nurse practitioner for the duration of the client's stay in the facility.
- (6) A transitional living facility may not admit a client whose primary admitting diagnosis is mental illness or an intellectual or a developmental disability.

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- (7) An individual may not be admitted to a transitional living facility if the individual:
- (a) Presents significant risk of infection to other clients or personnel. A health care practitioner must provide documentation that the individual is free of apparent signs and symptoms of communicable disease;
- (b) Is a danger to self or others as determined by a physician, physician assistant, advanced registered nurse practitioner, or mental health practitioner licensed under chapter 490 or chapter 491, unless the facility provides adequate staffing and support to ensure patient safety;
 - (c) Is bedridden; or
 - (d) Requires 24-hour nursing supervision.
- (8) If the client meets the admission criteria, the medical or nursing director of the facility must complete an initial evaluation of the client's functional skills, behavioral status, cognitive status, educational or vocational potential, medical status, psychosocial status, sensorimotor capacity, and other related skills and abilities within the first 72 hours after the client's admission to the facility. An initial comprehensive treatment plan that delineates services to be provided and appropriate sources for such services must be implemented within the first 4 days after admission.
- (9) Each transitional living facility shall develop a discharge plan for each client before or upon admission to the facility. The discharge plan must identify the intended discharge site and possible alternative discharge sites. For each discharge site identified, the discharge plan must identify the skills, behaviors, and other conditions that the client must

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achieve to be appropriate for discharge. Discharge plans must be reviewed and updated as necessary, but no less often than once monthly.

- (10) As soon as practicable, a transitional living facility shall discharge a client when he or she no longer requires any of the specialized services described in s. 400.9971(7) or is not making measurable progress in accordance with his or her comprehensive treatment plan, or if the transitional living facility is no longer the most appropriate, least restrictive treatment option.
- (11) Each transitional living facility shall provide at least 30 days' notice to clients of transfer or discharge plans, including the location of an acceptable transfer location if the client is unable to live independently. This requirement does not apply if a client voluntarily terminates residency.

Section 38. Section 400.9974, Florida Statutes, is created to read:

400.9974 Client comprehensive treatment plans; client services.-

(1) Each transitional living facility shall develop a comprehensive treatment plan for each client as soon as possible, but no later than 30 days following development of the initial comprehensive treatment plan. Comprehensive treatment plans must be reviewed and updated if the client fails to meet projected improvements in the plan or if a significant change in the client's condition occurs. Comprehensive treatment plans must be reviewed and updated at least once monthly. Comprehensive treatment plans must be developed by an interdisciplinary team consisting of the case manager, the

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program director, the nurse, and appropriate therapists. The client or, if appropriate, the client's representative must be included in developing the comprehensive treatment plan.

- (2) The comprehensive treatment plan must include the following:
- (a) The physician's, physician assistant's, or advanced registered nurse practitioner's orders and the client's diagnosis, medical history, physical examination, and rehabilitative or restorative needs.
- (b) A preliminary nursing evaluation with physician's, physician assistant's, or advanced registered nurse practitioner's orders for immediate care, completed on admission.
- (c) A comprehensive, accurate, reproducible, and standardized assessment of the client's functional capability; the treatments designed to achieve skills, behaviors, and other conditions necessary to return to the community; and specific measurable goals.
- (d) Steps necessary for the client to achieve transition to the community and estimated length of time to achieve the goals.
- (3) The client or, if appropriate, the client's representative must consent to the continued treatment at the transitional living facility. Consent may be for a period of up to 3 months. If such consent is not given, the transitional living facility shall discharge the client as soon as practicable.
- (4) Each client must receive the professional program services needed to implement the client's comprehensive treatment plan.

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- (5) The licensee must employ qualified professional staff to carry out and monitor the various professional interventions in accordance with the stated goals and objectives of every client's comprehensive treatment plan.
- (6) Each client must receive a continuous treatment program that includes appropriate, consistent implementation of a program of specialized and general training, treatment, health services, and related services and that is directed toward:
- (a) The acquisition of the behaviors and skills necessary for the client to function with as much self-determination and independence as possible;
- (b) The prevention or deceleration of regression or loss of current optimal functional status; and
- (c) The management of behavioral issues that preclude independent functioning in the community.
- Section 39. Section 400.9975, Florida Statutes, is created to read:
 - 400.9975 Licensee responsibilities.
 - (1) The licensee shall ensure that each client:
- (a) Lives in a safe environment free from abuse, neglect, and exploitation.
- (b) Is treated with consideration and respect and with due recognition of personal dignity, individuality, and the need for privacy.
- (c) Retains and uses his or her own clothes and other personal property in his or her immediate living quarters, so as to maintain individuality and personal dignity, except when the licensee can demonstrate that such retention and use would be unsafe, impractical, or an infringement upon the rights of other



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- (d) Has unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice. Upon request, the licensee shall make provisions to modify visiting hours for caregivers and quests. The facility shall restrict communication in accordance with any court order or written instruction of a client's representative. Any restriction on a client's communication for therapeutic reasons shall be documented and reviewed at least weekly and shall be removed as soon as it is no longer clinically indicated. The basis for the restriction shall be explained to the client and, if applicable, the client's representative. The client shall nonetheless retain the right to call the abuse hotline, the agency, and Disability Rights Florida at any and all times.
- (e) Has the opportunity to participate in and benefits from community services and activities to achieve the highest possible level of independence, autonomy, and interaction within the community.
- (f) Has the opportunity to manage his or her financial affairs unless the client or, if applicable, the client's representative authorizes the administrator of the facility to provide safekeeping for funds as provided in this part.
- (g) Has reasonable opportunity for regular exercise several times a week and to be outdoors at regular and frequent intervals except when prevented by inclement weather.
- (h) Has the opportunity to exercise civil and religious liberties, including the right to independent personal decisions. No religious belief or practice, including attendance

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at religious services, shall be imposed upon any client.

- (i) Has access to adequate and appropriate health care consistent with established and recognized standards within the community.
- (j) Has the ability to present grievances and recommend changes in policies, procedures, and services to the staff of the licensee, governing officials, or any other person without restraint, interference, coercion, discrimination, or reprisal. Each licensee shall establish a grievance procedure to facilitate a client's ability to present grievances, including a system for investigating, tracking, managing, and responding to complaints by persons receiving services or individuals acting on their behalf, and an appeals process. This process must include access to Disability Rights Florida and other advocates and the right to be a member of, be active in, and associate with advocacy or special interest groups.
 - (2) The licensee shall:
- (a) Promote participation of each client's representative in the process of providing treatment to the client unless the representative's participation is unobtainable or inappropriate.
- (b) Answer communications from each client's family, quardians, and friends promptly and appropriately.
- (c) Promote visits by individuals with a relationship to the client at any reasonable hour, without requiring prior notice, or in any area of the facility which provides direct client care services to the client, consistent with the client's and other clients' privacy, unless the interdisciplinary team determines that such a visit would not be appropriate.
 - (d) Promote leave from the facility for visits, trips, or



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- (e) Promptly notify the client's representative of any significant incidents or changes in the client's condition, including, but not limited to, serious illness, accident, abuse, unauthorized absence, or death.
- (3) The administrator of a facility shall ensure that a written notice of licensee responsibilities is posted in a prominent place in each building where clients reside, and is read, or explained, to clients who cannot read. This notice must include the statewide toll-free telephone number for reporting complaints to the agency, must be provided to clients in a manner that is clearly legible, and must include the words: "To report a complaint regarding the services you receive, please call toll-free ...[telephone number]... or Disability Rights Florida ...[telephone number]..."; and the statewide toll-free telephone number for the central abuse hotline must be provided to clients in a manner that is clearly legible and must include the words: "To report abuse, neglect, or exploitation, please call toll-free ...[telephone number where complaints may be lodged]...." The licensee must ensure a client's access to a telephone where telephone numbers required in this subsection are readily available to call the agency, central abuse hotline, or Disability Rights Florida.
- (4) A licensee or employee of a facility may not serve notice upon a client to leave the premises or take any other retaliatory action against any person solely due to the following:
- (a) The client or other person files an internal or external complaint or grievance regarding the facility.

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- (b) The client or other person appears as a witness in any hearing inside or outside the facility.
- (5) Before or at the time of admission, the client and the client's representative shall be provided with a copy of the licensee's responsibilities as provided in this section, including grievance procedures and the telephone numbers provided in this section.
- (6) The licensee must develop and implement policies and procedures governing the release of any client information, including consent necessary from the client or the client's representative.

Section 40. Section 400.9976, Florida Statutes, is created to read:

400.9976 Medication practices.-

- (1) An individual medication administration record must be maintained for each client. Each dose of medication, including a self-administered dose, shall be properly recorded in the client's record. Each client who self-administers medication shall be given a pill organizer. Medication must be placed in the pill organizer by a nurse. A nurse shall document the date and time medication is placed into each client's pill organizer. All medications must be administered in compliance with the physician's orders.
- (2) If the interdisciplinary team determines that selfadministration of medications is an appropriate objective, and if the physician, physician assistant, or advanced registered nurse practitioner does not specify otherwise, a client must be taught to self-administer his or her medication without a staff person. This includes all forms of administration, including

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orally, via injection, and via suppository. The client's physician, physician assistant, or advanced registered nurse practitioner must be informed of the interdisciplinary team's decision that self-administration of medications is an objective for the client. A client may not self-administer medication until he or she demonstrates the competency to take the correct medication in the correct dosage at the correct time, to respond to missed doses, and to contact an appropriate person with questions.

(3) Medication administration discrepancies and adverse drug reactions must be recorded and reported immediately to a physician, physician assistant, or advanced registered nurse practitioner.

Section 41. Section 400.9977, Florida Statutes, is created to read:

400.9977 Protection from abuse, neglect, mistreatment, and exploitation.—The licensee must develop and implement policies and procedures for the screening and training of employees; the protection of clients; and the prevention, identification, investigation, and reporting of abuse, neglect, and exploitation. This includes the licensee's identification of clients whose personal histories render them at risk for abusing other clients, development of intervention strategies to prevent occurrences, monitoring for changes that would trigger abusive behavior, and reassessment of the interventions on a regular basis. A licensee shall implement procedures to:

(1) Screen potential employees for a history of abuse, neglect, or mistreatment of clients. The screening shall include an attempt to obtain information from previous employers and

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current employers and verification with the appropriate licensing boards.

- (2) Train employees, through orientation and ongoing sessions, on issues related to abuse prohibition practices, including identification of abuse, neglect, mistreatment, and exploitation, appropriate interventions to deal with aggressive or catastrophic reactions of clients, the process to report allegations without fear of reprisal, and recognition of signs of frustration and stress that may lead to abuse.
- (3) Provide clients, families, and staff with information on how and to whom they may report concerns, incidents, and grievances without the fear of retribution and provide feedback regarding the concerns that have been expressed. A licensee must identify, correct, and intervene in situations in which abuse, neglect, mistreatment, or exploitation is likely to occur, including:
- (a) Evaluating the physical environment of the facility to identify characteristics that may make abuse or neglect more likely to occur, such as secluded areas.
- (b) Providing sufficient staff on each shift to meet the needs of the clients, and ensuring that the staff assigned have knowledge of the individual clients' care needs. The licensee shall identify inappropriate behaviors of its staff, such as using derogatory language, rough handling, ignoring clients while giving care, and directing clients who need toileting assistance to urinate or defecate in their beds.
- (c) Assessing, planning care for, and monitoring clients with needs and behaviors that might lead to conflict or neglect, such as clients with a history of aggressive behaviors, clients

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who have behaviors such as entering other clients' rooms, clients with self-injurious behaviors, clients with communication disorders, and clients who require heavy nursing care or are totally dependent on staff.

- (4) Identify events, such as suspicious bruising of clients, occurrences, patterns, and trends that may constitute abuse and determine the direction of the investigation.
- (5) Investigate different types of incidents, identify the staff member responsible for the initial reporting, investigate alleged violations, and report results to the proper authorities. The licensee must analyze the occurrences to determine what changes are needed, if any, to policies and procedures to prevent further occurrences and to take all necessary corrective action depending on the results of the investigation.
 - (6) Protect clients from harm during an investigation.
- (7) Report all alleged violations and all substantiated incidents, as required under chapters 39 and 415, to the licensing authorities and all other agencies as required, and to report any knowledge it has of any actions by a court of law that would indicate an employee is unfit for service.

Section 42. Section 400.9978, Florida Statutes, is created to read:

- 400.9978 Restraints and seclusion; client safety.-
- (1) Each facility shall provide a therapeutic milieu that supports a culture of individual empowerment and responsibility. The health and safety of the client shall be the primary concern at all times.
 - (2) The use of physical restraints must be ordered and

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documented by a physician, physician assistant, or advanced registered nurse practitioner and must be consistent with policies and procedures adopted by the facility. The client or, if applicable, the client's representative must be informed of the facility's physical restraint policies and procedures at the time of the client's admission.

- (3) The use of chemical restraints is limited to prescribed dosages of medications as ordered by a physician, physician assistant, or advanced registered nurse practitioner and must be consistent with the client's diagnosis and the policies and procedures adopted by the facility. The client and, if applicable, the client's representative must be informed of the facility's chemical restraint policies and procedures at the time of the client's admission.
- (4) Based on a physician's, physician assistant's, or advanced registered nurse practitioner's assessment, if a client exhibits symptoms that present an immediate risk of injury or death to self or others, a physician, physician assistant, or advanced registered nurse practitioner may issue an emergency treatment order to immediately administer rapid response psychotropic medications or other chemical restraints. Each emergency treatment order must be documented and maintained in the client's record.
- (a) An emergency treatment order is effective for no more than 24 hours.
- (b) Whenever a client is medicated in accordance with this subsection, the client's representative or responsible party and the client's physician, physician assistant, or advanced registered nurse practitioner must be notified as soon as



practicable.

(5) A client who is prescribed and receiving a medication that can serve as a chemical restraint for a purpose other than an emergency treatment order must be evaluated by his or her physician, physician assistant, or advanced registered nurse practitioner at least monthly to assess the following:

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======= T I T L E A M E N D M E N T ====== And the title is amended as follows:

Delete lines 132 - 151

372 and insert:

> extending certain medical practice privileges, duties, and responsibilities to physician assistants and advanced registered nurse practitioners; providing requirements for transitional living facilities relating to client admission, transfer, and discharge; creating s. 400.9974, F.S.; extending certain medical practice privileges, duties, and responsibilities to physician assistants and advanced registered nurse practitioners; requiring a comprehensive treatment plan to be developed for each client; providing plan requirements; creating s. 400.9975, F.S.; providing licensee responsibilities; providing notice requirements; prohibiting a licensee or employee of a facility from serving notice upon a client to leave the premises or take other retaliatory action; requiring the client and client's representative to be provided with certain information; requiring the licensee to develop and implement certain policies and

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procedures; creating s. 400.9976, F.S.; extending certain medical practice privileges, duties, and responsibilities to physician assistants and advanced registered nurse practitioners; providing licensee requirements relating to medication practices; creating s. 400.9977, F.S.; providing requirements for the screening of potential employees and monitoring of employees for the protection of clients; requiring licensees to implement certain procedures; creating s. 400.9978, F.S.; extending certain medical practice privileges, duties, and responsibilities to physician assistants and advanced registered nurse practitioners; requiring a facility to provide a