

Amendment No. 1

COMMITTEE/SUBCOMMITTEE ACTION

ADOPTED	<u> </u>	(Y/N)
ADOPTED AS AMENDED	<u> </u>	(Y/N)
ADOPTED W/O OBJECTION	<u> </u>	(Y/N)
FAILED TO ADOPT	<u> </u>	(Y/N)
WITHDRAWN	<u> </u>	(Y/N)
OTHER	<u> </u>	

1 Committee/Subcommittee hearing bill: Government Operations
 2 Appropriations Subcommittee
 3 Representative Renner offered the following:

Amendment (with title amendment)

Remove lines 131-190 and insert:

7 (e) The Division of Investigative and Forensic Services which
 8 shall function as a criminal justice agency for purposes of ss.
 9 943.045-943.08. The division may conduct investigations within
 10 or outside of this state as it deems necessary. If, during an
 11 investigation, the division has reason to believe that any
 12 criminal law of this state has or may have been violated, it
 13 shall refer any records tending to show such violation to state
 14 or federal law enforcement or prosecutorial agencies and shall
 15 provide investigative assistance to those agencies as required.
 16 The division shall include the following bureaus and office:

17 1. The Bureau of Forensic Services;

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18 2. The Bureau of Fire and Arson Investigations; and

19 3. The Office of Fiscal Integrity, which shall have a
20 separate budget Insurance Fraud.

21 (g)-(f) The Division of Rehabilitation and Liquidation.

22 (d)-(g) The Division of Insurance Agent and Agency
23 Services.

24 (b)-(h) The Division of Consumer Services.

25 ~~1. The Division of Consumer Services shall perform the~~
26 ~~following functions concerning products or services regulated by~~
27 ~~the department or by the Office of Insurance Regulation:~~

28 ~~a. Receive inquiries and complaints from consumers.~~

29 ~~b. Prepare and disseminate such information as the~~
30 ~~department deems appropriate to inform or assist consumers.~~

31 ~~c. Provide direct assistance and advocacy for consumers~~
32 ~~who request such assistance or advocacy.~~

33 ~~d. With respect to apparent or potential violations of law~~
34 ~~or applicable rules by a person or entity licensed by the~~
35 ~~department or office, report apparent or potential violations to~~
36 ~~the office or the appropriate division of the department, which~~
37 ~~may take such further action as it deems appropriate.~~

38 ~~e. Designate an employee of the division as primary~~
39 ~~contact for consumers on issues relating to sinkholes.~~

40 ~~2. Any person licensed or issued a certificate of~~
41 ~~authority by the department or by the Office of Insurance~~
42 ~~Regulation shall respond, in writing, to the Division of~~
43 ~~Consumer Services within 20 days after receipt of a written~~

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44 ~~request for information from the division concerning a consumer~~
45 ~~complaint. The response must address the issues and allegations~~
46 ~~raised in the complaint. The division may impose an~~
47 ~~administrative penalty for failure to comply with this~~
48 ~~subparagraph of up to \$2,500 per violation upon any entity~~
49 ~~licensed by the department or the office and \$250 for the first~~
50 ~~violation, \$500 for the second violation, and up to \$1,000 per~~
51 ~~violation thereafter upon any individual licensed by the~~
52 ~~department or the office.~~

53 ~~3. The department may adopt rules to administer this~~
54 ~~paragraph.~~

55 ~~4. The powers, duties, and responsibilities expressed or~~
56 ~~granted in this paragraph do not limit the powers, duties, and~~
57 ~~responsibilities of the Department of Financial Services, the~~
58 ~~Financial Services Commission, the Office of Insurance~~
59 ~~Regulation, or the Office of Financial Regulation set forth~~
60 ~~elsewhere in the Florida Statutes.~~

61 ~~(l)(i)~~ The Division of Workers' Compensation.

62 ~~(m)(j)~~ The Division of Administration.

63 ~~(k)~~ The Division of Legal Services.

64 ~~(l)~~ The Division of Information Systems.

65 ~~(n)(m)~~ The Office of Insurance Consumer Advocate.

66 ~~(c)(n)~~ The Division of Funeral, Cemetery, and Consumer
67 Services.

68 ~~(f)(o)~~ The Division of Public Assistance Fraud.

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69 Section 4. Notwithstanding the expiration date in section
70 41 of chapter 2015-222, Laws of Florida, section 624.502,
71 Florida Statutes, as amended by chapter 2013-41, Laws of
72 Florida, is reenacted and amended to read:

73 624.502 Service of process fee.—In all instances as
74 provided in any section of the insurance code and s. 48.151(3)
75 in which service of process is authorized to be made upon the
76 Chief Financial Officer or the director of the office, the party
77 requesting service ~~plaintiff~~ shall pay to the department or
78 office a fee of \$15 for such service of process on an authorized
79 or unauthorized insurer, which fee shall be deposited into the
80 Administrative Trust Fund.

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83 **T I T L E A M E N D M E N T**

84 Remove line 18 and insert:

85 construction; reenacting and amending s.624.502, F.S.; providing
86 that a party requesting service of process shall pay a specified
87 fee to the department or Office of Insurance Regulation for such
88 service; amending ss. 16.59, 400.9935, 409.91212,