COMMITTEE/SUBCOMMI	TTTEE ACTION
ADOPTED	(Y/N)
ADOPTED AS AMENDED	(Y/N)
ADOPTED W/O OBJECTION	(Y/N)
FAILED TO ADOPT	(Y/N)
WITHDRAWN	(Y/N)
OTHER	

Committee/Subcommittee hearing bill: Energy & Utilities Subcommittee

Representative Perez offered the following:

## Amendment

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Remove lines 44-182 and insert:

include the standard certification form adopted by rule of the commission. Each electric utility shall annually provide a written explanation of the certification process for medically essential electric service to each residential utility customer:

- 1. When the customer opens an account for electric service with the electric utility; and
- 2. At least semi annually, either by means of a written bill insert or, if the customer has provided contact information to receive electronic communications from the electric utility, by electronic means.

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Certification that of a customer's electricity needs
are as medically essential requires the customer to complete
forms supplied by the public utility and to submit to the
utility a completed certification in a standard form adopted by
rule of the commission, which includes medical certification
form completed by a health care practitioner physician licensed
in this state pursuant to chapter 458 or chapter 459 which
states in medical and nonmedical terms why the electric service
is medically essential and specifies the time period for which
the electric service is expected to remain medically essential.
The certification shall not extend beyond 60 months.
Falsification of such the False certification of medically
essential service by a physician is a violation of s.
458.331(1)(h), or s. 459.015(1)(i), or s. 464.018(1)(f).
     (c) (b) Medically essential service must shall be
recertified at the expiration of the time period specified in
the certification or once every 12 months after certification,
whichever is later. The electric <del>public</del> utility shall send the
certified customer by regular mail, or by e-mail if the customer
has provided the utility his or her e-mail address, a package of
recertification materials, including recertification forms, at
least 60 30 days prior to the expiration of the customer's
certification. The materials shall advise the certified customer
that he or she must complete and submit the recertification
forms within 30 days after the expiration of the customer's
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existing certification. If the recertification forms are not received within this 30-day period, the <u>electric</u> public utility may terminate the customer's certification.

- (4) Each <u>electric</u> <u>public</u> utility <u>must</u> <u>shall</u> certify a customer's electric service as medically essential if the customer completes the requirements of subsection (3).
- (5) Notwithstanding any other provision of this section, an electric a public utility may disconnect service to a residence whenever an emergency may threaten the health or safety of a person, the surrounding area, or the electric public utility's distribution system. The electric public utility shall act promptly to restore service as soon as feasible.
- medically essential under this section is entitled, at a minimum, to the same time period for payment of bills that applies to all other residential customers served by the electric utility but no less than 20 days from the date the bill is mailed or delivered by the utility. If payment or satisfactory payment arrangements have not been made within the specified time period, the electric utility may schedule disconnection of service for nonpayment of bills. Prior to a scheduled disconnection of service for nonpayment of bills, the electric utility shall provide, in addition to any notice provided in the utility's normal course of business, the following notice to a customer whose electric service is

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## certified as medically essential under this section:

- (a) No later than 15 days prior, and again no later than 7 days prior, 24 hours before any scheduled disconnection of service for nonpayment of bills to a customer who requires medically essential service, the electric a public utility shall attempt to contact the customer by telephone in order to provide notice of the scheduled disconnection and shall provide such notice in writing, including by electronic means if the customer has provided contact information to receive electronic communications from the utility.
- (b) If the customer does not have a telephone number listed on the account or if the electric public utility cannot reach the customer or other adult resident of the premises by telephone by the specified time, the electric public utility shall send a representative to the customer's residence to attempt to contact the customer, no later than 2 4 p.m. of the business days day before the scheduled disconnection. If contact is not made, however, the electric public utility must may leave written notification at the residence advising the customer of the scheduled disconnection and shall provide such notice by electronic means if the customer has provided contact information to receive electronic communications from the utility.

Thereafter, the <u>electric</u> <del>public</del> utility may disconnect service 892805 - h1081-line44.docx

on the <u>scheduled disconnection</u> <u>specified</u> date <u>if payment to the</u> <u>electric utility has not been made or satisfactory payment</u> <u>arrangements with the electric utility have not been made</u>.

- (7) Each <u>electric</u> <u>public</u> utility customer who requires medically essential service is responsible for making satisfactory arrangements with the <u>electric</u> <u>public</u> utility to ensure payment for such service, and such arrangements must be consistent with the requirements of the utility's tariff.
- (8) Each <u>electric</u> <u>public</u> utility customer who requires medically essential service is solely responsible for any backup equipment or power supply and a planned course of action in the event of a power outage or interruption of service.
- (9) Each <u>electric</u> <u>public</u> utility that provides electric service to any customer <u>whose electric service is certified as medically essential pursuant to this section <del>who requires medically essential service</del> shall call, contact, or otherwise advise such customer of scheduled service interruptions.</u>
- (10)(a) Each <u>electric</u> <u>public</u> utility shall provide information on sources of state or local agency funding which may provide financial assistance to the <u>public</u> utility's customers who require medically essential service and who notify the <u>public</u> utility of their need for financial assistance.
- (b)1. Each <u>electric</u> <u>public</u> utility that operates a program to receive voluntary financial contributions from the <u>public</u> utility's customers to provide assistance to persons who are

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117	unable to pay for the <del>public</del> utility's services shall maintain a
118	list of all agencies to which the public utility distributes
119	such funds for such purposes and shall make the list available
120	to any such person who requests the list.

- 2. Each public utility that operates such a program shall:
- a. Maintain a system of accounting for the specific amounts distributed to each such agency, and the public utility and such agencies shall maintain a system of accounting for the specific amounts distributed to persons under such respective programs.
- b. Train its customer service representatives to assist any person who possesses a medically essential certification as provided in this section in identifying such agencies and programs.
- (11) Nothing in this act shall form the basis for any cause of action against an electric a public utility. Failure to comply with any obligation created by this act does not constitute evidence of negligence on the part of the electric public utility.
- Section 2. Section 456.45, Florida Statutes, is created to read:
- 138 <u>456.45 Certification of medically essential electric</u> 139 service.—
  - (1) As used in this section, the term "health care practitioner" means a physician or physician assistant licensed

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## COMMITTEE/SUBCOMMITTEE AMENDMENT Bill No. HB 1081 (2018)

Amendment No.

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142	under	chapters	458	or	459	or	an	adva	nced	registered	nurse
143	pract	itioner 1	icens	sed	unde	er (	chap	ter	464.		

- (2) A health care practitioner who determines that a patient may be at risk of loss of life or immediate hospitalization if the patient were to lose electric service at the patient's residential service address shall inform the patient of the right to obtain certification under the medically essential electric service program provided by the patient's electric utility pursuant to s. 366.15, and provide the patient a written copy of the law.
- (3) Upon the request of such a patient, the health care practitioner must provide the

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