House



LEGISLATIVE ACTION .

Senate Comm: RCS 03/11/2019

The Committee on Banking and Insurance (Lee) recommended the following:

Senate Amendment (with title amendment)

Delete everything after the enacting clause

and insert: Section 1. Section 651.011, Florida Statutes, is amended to 5 6 read:

651.011 Definitions.-As used in this chapter, the term:

(1) "Actuarial opinion" means an opinion issued by an

actuary in accordance with Actuarial Standards of Practice No. 3 for Continuing Care Retirement Communities, Revised Edition,

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11 effective May 1, 2011.

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(2) "Actuarial study" means an analysis prepared for an individual facility, or consolidated for multiple facilities, for either a certified provider, as of a current valuation date or the most recent fiscal year, or for an applicant, as of a projected future valuation date, which includes an actuary's opinion as to whether such provider or applicant is in satisfactory actuarial balance in accordance with Actuarial Standards of Practice No. 3 for Continuing Care Retirement Communities, Revised Edition, effective May 1, 2011.

(3) "Actuary" means an individual who is qualified to sign an actuarial opinion in accordance with the American Academy of Actuaries' qualification standards and who is a member in good standing of the American Academy of Actuaries.

(4) (1) "Advertising" means the dissemination of written, visual, or electronic information by a provider, or any person affiliated with or controlled by a provider, to potential residents or their representatives for the purpose of inducing such persons to subscribe to or enter into a contract for continuing care or continuing care at-home.

31 <u>(5)(2)</u> "Continuing care" or "care" means, pursuant to a 32 contract, furnishing shelter and nursing care or personal 33 services to a resident who resides in a facility, whether such 34 nursing care or personal services are provided in the facility 35 or in another setting designated in the contract for continuing 36 care, by an individual not related by consanguinity or affinity 37 to the resident, upon payment of an entrance fee.

(6) (3) "Continuing Care Advisory Council" or "advisory council" means the council established in s. 651.121.

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40	(7) (4) "Continuing care at-home" means, pursuant to a
41	contract other than a contract described in subsection (5) (2) ,
42	furnishing to a resident who resides outside the facility the
43	right to future access to shelter and nursing care or personal
44	services, whether such services are provided in the facility or
45	in another setting designated in the contract, by an individual
46	not related by consanguinity or affinity to the resident, upon
47	payment of an entrance fee.
48	(8) "Controlling company" means any corporation, trust, or
49	association that directly or indirectly owns 25 percent or more
50	<u>of:</u>
51	(a) The voting securities of one or more providers or
52	facilities that are stock corporations; or
53	(b) The ownership interest of one or more providers or
54	facilities that are not stock corporations.
55	(9) "Corrective order" means an order issued by the office
56	which specifies corrective actions that the office determines
57	are required in accordance with this chapter or commission rule.
58	(10) "Days cash on hand" means the quotient obtained by
59	dividing the value of paragraph (a) by the value of paragraph
60	<u>(b).</u>
61	(a) The sum of unrestricted cash, unrestricted short-term
62	and long-term investments, provider restricted funds, and the
63	minimum liquid reserve as of the reporting date.
64	(b) Operating expenses less depreciation, amortization, and
65	other noncash expenses and nonoperating losses, divided by 365.
66	Operating expenses, depreciation, amortization, and other
67	noncash expenses and nonoperating losses are each the sum of
68	their respective values over the 12-month period ending on the

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69 reporting date. 70 With prior written approval of the office, a demand note or 71 72 other parental guarantee may be considered a short-term or long-73 term investment for the purposes of paragraph (a). However, the 74 total of all demand notes issued by the parent may not, at any 75 time, be more than the sum of unrestricted cash and unrestricted 76 short-term and long-term investments held by the parent. 77 (11) "Debt service coverage ratio" means the quotient 78 obtained by dividing the value of paragraph (a) by the value of 79 paragraph (b). 80 (a) The sum of total expenses less interest expense on the 81 debt facility, depreciation, amortization, and other noncash 82 expense and nonoperating losses, subtracted from the sum of 83 total revenues, excluding noncash revenues and nonoperating 84 gains, and gross entrance fees received less earned entrance 85 fees and refunds paid. Expenses, interest expense on the debt 86 facility, depreciation, amortization, and other noncash expense and nonoperating losses, revenues, noncash revenues, 87 88 nonoperating gains, gross entrance fees, earned entrance fees, 89 and refunds are each the sum of their respective values over the 90 12-month period ending on the reporting date. 91 (b) Total annual principal and interest expense due on the 92 debt facility over the 12-month period ending on the reporting 93 date. For the purposes of this paragraph, principal excludes any 94 balloon principal payment amounts, and interest expense due is 95 the sum of the interest over the 12-month period immediately 96 preceding the reporting date. 97 (12) "Department" means the Department of Financial

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(13) (5) "Entrance fee" means an initial or deferred payment of a sum of money or property made as full or partial payment for continuing care or continuing care at-home. An accommodation fee, admission fee, member fee, or other fee of similar form and application are considered to be an entrance fee.

104 (14) (6) "Facility" means a place where continuing care is 105 furnished and may include one or more physical plants on a 106 primary or contiguous site or an immediately accessible site. As 107 used in this subsection, the term "immediately accessible site" 108 means a parcel of real property separated by a reasonable 109 distance from the facility as measured along public 110 thoroughfares, and the term "primary or contiguous site" means 111 the real property contemplated in the feasibility study required 112 by this chapter.

113 (7) "Generally accepted accounting principles" means those accounting principles and practices adopted by the Financial Accounting Standards Board and the American Institute of 115 Certified Public Accountants, including Statement of Position 116 90-8 with respect to any full year to which the statement 118 applies.

(15) "Impaired" or "impairment" means that either of the following has occurred:

(a) A provider has failed to maintain its minimum liquid reserve as required under s. 651.035, unless the provider has received prior written approval from the office for a withdrawal pursuant to s. 651.035(6) and is compliant with the approved payment schedule. (b) Beginning January 1, 2021:

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127	1. For a provider with mortgage financing from a third-
128	party lender or a public bond issue, the provider's debt service
129	coverage ratio is less than 1.00:1 and the provider's days cash
130	on hand is less than 90; or
131	2. For a provider without mortgage financing from a third-
132	party lender or public bond issue, the provider's days cash on
133	hand is less than 90.
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135	If the provider is a member of an obligated group having cross-
136	collateralized debt, the obligated group's debt service coverage
137	ratio and days cash on hand must be used to determine if the
138	provider is impaired.
139	(16)(8) "Insolvency" means the condition in which <u>a</u> the
140	provider is unable to pay its obligations as they come due in
141	the normal course of business.
142	(17) (9) "Licensed" means that <u>a</u> the provider has obtained a
143	certificate of authority from the office department.
144	(18) "Manager", "management," or "management company" means
145	a person who administers the day-to-day business operations of a
146	facility for a provider, subject to the policies, directives,
147	and oversight of the provider.
148	(19) (10) "Nursing care" means those services or acts
149	rendered to a resident by an individual licensed or certified
150	pursuant to chapter 464.
151	(20) "Obligated group" means one or more entities that
152	jointly agree to be bound by a financing structure containing
153	security provisions and covenants applicable to the group. For
154	the purposes of this subsection, debt issued under such a
155	financing structure must be a joint and several obligation of

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156 each member of the group.

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(21) "Occupancy" means the total number of occupied independent living units, assisted living units, and skilled nursing beds in a facility divided by the total number of units and beds in that facility, excluding units and beds that are unavailable to market or that are reserved by prospective residents.

163 (22)(11) "Personal services" has the same meaning as in s. 164 429.02.

165 (23) (12) "Provider" means the owner or operator, whether a 166 natural person, partnership or other unincorporated association, 167 however organized, trust, or corporation, of an institution, 168 building, residence, or other place, whether operated for profit 169 or not, which owner or operator provides continuing care or 170 continuing care at-home for a fixed or variable fee, or for any other remuneration of any type, whether fixed or variable, for 171 172 the period of care, payable in a lump sum or lump sum and 173 monthly maintenance charges or in installments. The term does 174 not apply to an entity that has existed and continuously operated a facility located on at least 63 acres in this state 175 176 providing residential lodging to members and their spouses for 177 at least 66 years on or before July 1, 1989, and has the residential capacity of 500 persons, is directly or indirectly 178 owned or operated by a nationally recognized fraternal 179 180 organization, is not open to the public, and accepts only its 181 members and their spouses as residents.

182 <u>(24) (13)</u> "Records" means <u>all documents</u>, <u>correspondence</u>, <u>and</u> 183 the permanent financial, directory, and personnel information 184 and data maintained by a provider pursuant to this chapter,

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185 regardless of the physical form, characteristics, or means of 186 transmission. 187 (25) "Regulatory action level event" means that any of the 188 following has occurred: 189 (a) The provider's debt service coverage ratio is less than 190 the minimum ratio specified in the provider's bond covenants or 191 lending agreement for long-term financing, or, if the provider 192 does not have a debt service coverage ratio required by its 193 lending institution, the provider's debt service coverage ratio 194 is less than 1.20:1 as of the most recent report filed with the 195 office. If the provider is a member of an obligated group having 196 cross-collateralized debt, the obligated group's debt service 197 coverage ratio must be used as the provider's debt service 198 coverage ratio. 199 (b) The provider's days cash on hand is less than the 200 minimum number of days cash on hand specified in the provider's 201 bond covenants or lending agreement for long-term financing. If 202 the provider does not have a days cash on hand required by its lending institution, the days cash on hand may not be less than 203 204 100 as of the most recent report filed with the office. If the 205 provider is a member of an obligated group having cross-206 collateralized debt, the days cash on hand of the obligated 207 group must be used as the provider's days cash on hand. 208 (c) The 12-month average occupancy of the provider's 209 facility is less than 80 percent. The average occupancy must be 210 calculated using the facility's occupancy as of the last day of 211 each month. 212 (26) (14) "Resident" means a purchaser of, a nominee of, or a subscriber to a continuing care or continuing care at-home 213

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214 contract. Such contract does not give the resident a part 215 ownership of the facility in which the resident is to reside, unless expressly provided in the contract. 216

217 (27) (15) "Shelter" means an independent living unit, room, 218 apartment, cottage, villa, personal care unit, nursing bed, or 219 other living area within a facility set aside for the exclusive 220 use of one or more identified residents.

Section 2. Section 651.012, Florida Statutes, is amended to 221 2.2.2 read:

651.012 Exempted facility; written disclosure of 224 exemption.-Any facility exempted under ss. 632.637(1)(e) and 651.011(23) 651.011(12) must provide written disclosure of such exemption to each person admitted to the facility after October 1, 1996. This disclosure must be written using language likely to be understood by the person and must briefly explain the 229 exemption.

Section 3. Subsection (2) of section 651.013, Florida Statutes, is amended to read:

651.013 Chapter exclusive; applicability of other laws.-

(2) In addition to other applicable provisions cited in this chapter, the office has the authority granted under ss. 624.302 and 624.303, 624.307-624.312, 624.318 624.308-624.312, 624.319(1)-(3), 624.320-624.321, 624.324, and 624.34, and 624.422 of the Florida Insurance Code to regulate providers of continuing care and continuing care at-home.

239 Section 4. Section 651.019, Florida Statutes, is amended to 240 read:

241 651.019 New financing, additional financing, or 242 refinancing.-

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243 (1) (a) A provider shall provide a written general outline 244 of the amount and the anticipated terms of any new financing or 245 refinancing, and the intended use of proceeds, to the residents' 246 council at least 30 days before the closing date of the 247 financing or refinancing transaction. If there is a material 248 change in the noticed information, a provider shall provide an 249 updated notice to the residents' council within 10 business days 250 after the provider becomes aware of such change.

(b) If the facility does not have a residents' council, the facility must make available, in the same manner as other community notices, the information required under paragraph (a) After issuance of a certificate of authority, the provider shall submit to the office a general outline, including intended use of proceeds, with respect to any new financing, additional financing, or refinancing at least 30 days before the closing date of such financing transaction.

259 (2) Within 30 days after the closing date of such financing 260 or refinancing transaction, The provider shall furnish any 261 information the office may reasonably request in connection with 262 any new financing, additional financing, or refinancing, including, but not limited to, the financing agreements and any 263 264 related documents, escrow or trust agreements, and statistical 265 or financial data. the provider shall also submit to the office 266 copies of executed financing documents, escrow or trust 267 agreements prepared in support of such financing or refinancing 268 transaction, and a copy of all documents required to be 269 submitted to the residents' council under paragraph (1)(a) 270 within 30 days after the closing date.

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Section 5. Section 651.021, Florida Statutes, is amended to

COMMITTEE AMENDMENT

Florida Senate - 2019 Bill No. SB 1070



272 read:

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651.021 Certificate of authority required.-

274 (1) A No person may not engage in the business of providing 275 continuing care, issuing contracts for continuing care or 276 continuing care at-home, or constructing a facility for the 277 purpose of providing continuing care in this state without a 278 certificate of authority obtained from the office as provided in 279 this chapter. This section subsection does not prohibit the preparation of a construction site or construction of a model 280 281 residence unit for marketing purposes, or both. The office may 282 allow the purchase of an existing building for the purpose of 283 providing continuing care if the office determines that the 284 purchase is not being made to circumvent the prohibitions in 285 this section.

(2) Written approval must be obtained from the office before commencing construction or marketing for an expansion of a certificated facility equivalent to the addition of at least 20 percent of existing units or 20 percent or more in the number of continuing care at-home contracts. This provision does not apply to construction for which a certificate of need from the Agency for Health Care Administration is required.

293 (a) For providers that offer both continuing care and 294 continuing care at-home, the 20 percent is based on the total of 295 both existing units and existing contracts for continuing care 296 at-home. For purposes of this subsection, an expansion includes 297 increases in the number of constructed units or continuing care 298 at-home contracts or a combination of both.

299 (b) The application for such approval shall be on forms
300 adopted by the commission and provided by the office. The

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301	application must include the feasibility study required by s.
302	651.022(3) or s. 651.023(1)(b) and such other information as
303	required by s. 651.023. If the expansion is only for continuing
304	care at-home contracts, an actuarial study prepared by an
305	independent actuary in accordance with standards adopted by the
306	American Academy of Actuaries which presents the financial
307	impact of the expansion may be substituted for the feasibility
308	study.
309	(c) In determining whether an expansion should be approved,
310	the office shall use the criteria provided in ss. 651.022(6) and
311	651.023(4).
312	Section 6. Section 651.0215, Florida Statutes, is created
313	to read:
314	651.0215 Consolidated application for a provisional
315	certificate of authority and a certificate of authority;
316	required restrictions on use of entrance fees
317	(1) For an applicant to qualify for a certificate of
318	authority without first obtaining a provisional certificate of
319	authority, all of the following conditions must be met:
320	(a) All reservation deposits and entrance fees must be
321	placed in escrow in accordance with s. 651.033. The applicant
322	may not use or pledge any part of an initial entrance fee for
323	the construction or purchase of the facility or as security for
324	long-term financing.
325	(b) The reservation deposit may not exceed the lesser of
326	\$40,000 or 10 percent of the then-current fee for the unit
327	selected by a resident and must be refundable at any time before
328	the resident takes occupancy of the selected unit.
329	(c) The resident contract must state that collection of the

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COMMITTEE AMENDMENT

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330	balance of the entrance fee is to occur after the resident is
331	notified that his or her selected unit is available for
332	occupancy and on or before the occupancy date.
333	(2) The consolidated application must be on a form
334	prescribed by the commission and must contain all of the
335	following information:
336	(a) All of the information required under s. 651.022(2).
337	(b) A feasibility study prepared by an independent
338	consultant which contains all of the information required by s.
339	651.022(3) and financial forecasts or projections prepared in
340	accordance with standards adopted by the American Institute of
341	Certified Public Accountants or in accordance with standards for
342	feasibility studies for continuing care retirement communities
343	adopted by the Actuarial Standards Board.
344	1. The feasibility study must take into account project
345	costs, actual marketing results to date and marketing
346	projections, resident fees and charges, competition, resident
347	contract provisions, and other factors that affect the
348	feasibility of operating the facility.
349	2. If the feasibility study is prepared by an independent
350	certified public accountant, it must contain an examination
351	report, or a compilation report acceptable to the office,
352	containing a financial forecast or projections for the first 5
353	years of operations which take into account an actuary's
354	mortality and morbidity assumptions as the study relates to
355	turnover, rates, fees, and charges. If the study is prepared by
356	an independent consulting actuary, it must contain mortality and
357	morbidity assumptions as it relates to turnover, rates, fees,
358	and charges and an actuary's signed opinion that the project as

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359	proposed is feasible and that the study has been prepared in
360	accordance with Actuarial Standards of Practice No. 3 for
361	Continuing Care Retirement Communities, Revised Edition,
362	effective May 1, 2011.
363	(c) Documents evidencing that commitments have been secured
364	for construction financing and long-term financing or that a
365	documented plan acceptable to the office has been adopted by the
366	applicant for long-term financing.
367	(d) Documents evidencing that all conditions of the lender
368	have been satisfied to activate the commitment to disburse
369	funds, other than the obtaining of the certificate of authority,
370	the completion of construction, or the closing of the purchase
371	of realty or buildings for the facility.
372	(e) Documents evidencing that the aggregate amount of
373	entrance fees received by or pledged to the applicant, plus
374	anticipated proceeds from any long-term financing commitment and
375	funds from all other sources in the actual possession of the
376	applicant, equal at least 100 percent of the aggregate cost of
377	constructing or purchasing, equipping, and furnishing the
378	facility plus 100 percent of the anticipated startup losses of
379	the facility.
380	(f) A complete audited financial report of the applicant,
381	prepared by an independent certified public accountant in
382	accordance with generally accepted accounting principles, as of
383	the date the applicant commenced business operations or for the
384	fiscal year that ended immediately preceding the date of
385	application, whichever is later; and complete unaudited
386	quarterly financial statements attested to by the applicant
387	after the date of the last audit.

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388	(g) Documents evidencing that the applicant will be able to
389	comply with s. 651.035.
390	(h) Such other reasonable data, financial statements, and
391	pertinent information as the commission or office may require
392	with respect to the applicant or the facility to determine the
393	financial status of the facility and the management capabilities
394	of its managers and owners.
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396	If any material change occurs in the facts set forth in an
397	application filed with the office pursuant to this subsection,
398	an amendment setting forth such change must be filed with the
399	office within 10 business days after the applicant becomes aware
400	of such change, and a copy of the amendment must be sent by
401	registered mail to the principal office of the facility and to
402	the principal office of the controlling company.
403	(3) If an applicant has or proposes to have more than one
404	facility offering continuing care or continuing care at-home, a
405	separate certificate of authority must be obtained for each
406	facility.
407	(4) Within 45 days after receipt of the information
408	required under subsection (2), the office shall examine the
409	information and notify the applicant in writing, specifically
410	requesting any additional information that the office is
411	authorized to require. An application is deemed complete when
412	the office receives all requested information and the applicant
413	corrects any error or omission of which the applicant was timely
414	notified or when the time for such notification has expired.
415	Within 15 days after receipt of all of the requested additional
416	information, the office shall notify the applicant in writing
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417	that all of the requested information has been received and that
418	the application is deemed complete as of the date of the notice.
419	Failure to notify the applicant in writing within the 15-day
420	period constitutes acknowledgment by the office that it has
421	received all requested additional information, and the
422	application is deemed complete for purposes of review on the
423	date the applicant files all of the required additional
424	information.
425	(5) Within 45 days after an application is deemed complete
426	as set forth in subsection (4) and upon completion of the
427	remaining requirements of this section, the office shall
428	complete its review and issue or deny a certificate of authority
429	to the applicant. If a certificate of authority is denied, the
430	office shall notify the applicant in writing, citing the
431	specific failures to satisfy this chapter, and the applicant is
432	entitled to an administrative hearing pursuant to chapter 120.
433	(6) The office shall issue a certificate of authority upon
434	determining that the applicant meets all of the requirements of
435	law and has submitted all of the information required under this
436	section, that all escrow requirements have been satisfied, and
437	that the fees prescribed in s. 651.015(2) have been paid.
438	(7) The issuance of a certificate of authority entitles the
439	applicant to begin construction and collect reservation deposits
440	and entrance fees from prospective residents. The reservation
441	contract must state the cancellation policy and the terms of the
442	continuing care contract. All or any part of an entrance fee or
443	reservation deposit collected must be placed in an escrow
444	account or on deposit with the department pursuant to s.
445	651.033.
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446	(8) The provider is entitled to secure release of the
447	moneys held in escrow within 7 days after the office receives an
448	affidavit from the provider, along with appropriate
449	documentation to verify, and notification is provided to the
450	escrow agent by certified mail, that all of the following
451	conditions have been satisfied:
452	(a) A certificate of occupancy has been issued.
453	(b) Payment in full has been received for at least 70
454	percent of the total units of a phase or of the total of the
455	combined phases constructed. If a provider offering continuing
456	care at-home is applying for a release of escrowed entrance
457	fees, the same minimum requirement must be met for the
458	continuing care contracts and for the continuing care at-home
459	contracts independently of each other.
460	(c) The provider has evidence of sufficient funds to meet
461	the requirements of s. 651.035, which may include funds
462	deposited in the initial entrance fee account.
463	(d) Documents evidencing the intended application of the
464	proceeds upon release and documents evidencing that the entrance
465	fees, when released, will be applied as represented to the
466	office.
467	(9) The office may not approve any application that
468	includes in the plan of financing any encumbrance of the
469	operating reserves or renewal and replacement reserves required
470	by this chapter.
471	(10) The office may not issue a certificate of authority to
472	a facility that does not have a component that is to be licensed
473	pursuant to part II of chapter 400 or part I of chapter 429, or
474	that does not offer personal services or nursing services

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475 through written contractual agreement. A written contractual 476 agreement must be disclosed in the contract for continuing care 477 or continuing care at-home and is subject to s. 651.1151.

Section 7. Subsections (2), (3), (6), and (8) of section 651.022, Florida Statutes, are amended, and subsection (5) of that section is republished, to read:

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651.022 Provisional certificate of authority; application.-

(2) The application for a provisional certificate of authority <u>must</u> shall be on a form prescribed by the commission and <u>must</u> shall contain the following information:

(a) If the applicant or provider is a corporation, a copy of the articles of incorporation and bylaws; if the applicant or provider is a partnership or other unincorporated association, a copy of the partnership agreement, articles of association, or other membership agreement; and, if the applicant or provider is a trust, a copy of the trust agreement or instrument.

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(b) The full names, residences, and business addresses of:

1. The proprietor, if the applicant or provider is an individual.

494 2. Every partner or member, if the applicant or provider is
495 a partnership or other unincorporated association, however
496 organized, having fewer than 50 partners or members, together
497 with the business name and address of the partnership or other
498 organization.

3. The principal partners or members, if the applicant or provider is a partnership or other unincorporated association, however organized, having 50 or more partners or members, together with the business name and business address of the partnership or other organization. If such unincorporated

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504 organization has officers and a board of directors, the full 505 name and business address of each officer and director may be set forth in lieu of the full name and business address of its 506 507 principal members.

4. The corporation and each officer and director thereof, if the applicant or provider is a corporation.

510 5. Every trustee and officer, if the applicant or provider 511 is a trust.

6. The manager, whether an individual, corporation, 512 513 partnership, or association.

7. Any stockholder holding at least a 10 percent interest 515 in the operations of the facility in which the care is to be offered.

517 8. Any person whose name is required to be provided in the 518 application under this paragraph and who owns any interest in or 519 receives any remuneration from, directly or indirectly, any 520 professional service firm, association, trust, partnership, or 521 corporation providing goods, leases, or services to the facility 522 for which the application is made, with a real or anticipated 523 value of \$10,000 or more, and the name and address of the 524 professional service firm, association, trust, partnership, or 525 corporation in which such interest is held. The applicant shall 526 describe such goods, leases, or services and the probable cost 527 to the facility or provider and shall describe why such goods, 528 leases, or services should not be purchased from an independent 529 entity.

530 9. Any person, corporation, partnership, association, or trust owning land or property leased to the facility, along with 531 532 a copy of the lease agreement.

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533 10. Any affiliated parent or subsidiary corporation or534 partnership.

(c)1. Evidence that the applicant is reputable and of 535 536 responsible character. If the applicant is a firm, association, 537 organization, partnership, business trust, corporation, or 538 company, the form must shall require evidence that the members 539 or shareholders are reputable and of responsible character, and 540 the person in charge of providing care under a certificate of authority are shall likewise be required to produce evidence of 541 542 being reputable and of responsible character.

2. Evidence satisfactory to the office of the ability of the applicant to comply with the provisions of this chapter and with rules adopted by the commission pursuant to this chapter.

3. A statement of whether a person identified in the application for a provisional certificate of authority or the administrator or manager of the facility, if such person has been designated, or any such person living in the same location:

a. Has been convicted of a felony or has pleaded nolo contendere to a felony charge, or has been held liable or has been enjoined in a civil action by final judgment, if the felony or civil action involved fraud, embezzlement, fraudulent conversion, or misappropriation of property.

b. Is subject to a currently effective injunctive or restrictive order or federal or state administrative order relating to business activity or health care as a result of an action brought by a public agency or department, including, without limitation, an action affecting a license under chapter 400 or chapter 429.

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The statement <u>must</u> shall set forth the court or agency, the date of conviction or judgment, and the penalty imposed or damages assessed, or the date, nature, and issuer of the order. Before determining whether a provisional certificate of authority is to be issued, the office may make an inquiry to determine the accuracy of the information submitted pursuant to subparagraphs 1., 2., and 3. 1. and 2.

(d) The contracts for continuing care and continuing care at-home to be entered into between the provider and residents which meet the minimum requirements of s. 651.055 or s. 651.057 and which include a statement describing the procedures required by law relating to the release of escrowed entrance fees. Such statement may be furnished through an addendum.

(e) Any advertisement or other written material proposed to be used in the solicitation of residents.

(f) Such other reasonable data, financial statements, and pertinent information as the commission or office may reasonably require with respect to the provider or the facility, including the most recent audited financial <u>report</u> statements of comparable facilities currently or previously owned, managed, or developed by the applicant or its principal, to assist in determining the financial viability of the project and the management capabilities of its managers and owners.

(g) The forms of the residency contracts, reservation contracts, escrow agreements, and wait list contracts, if applicable, which are proposed to be used by the provider in the furnishing of care. The office shall approve contracts and escrow agreements that comply with ss. 651.023(1)(c), 651.033, 651.055, and 651.057. Thereafter, no other form of contract or

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591 agreement may be used by the provider until it has been 592 submitted to the office and approved.

594 If any material change occurs in the facts set forth in an 595 application filed with the office pursuant to this subsection, 596 an amendment setting forth such change must be filed with the 597 office within 10 business days after the applicant becomes aware 598 of such change, and a copy of the amendment must be sent by 599 registered mail to the principal office of the facility and to 600 the principal office of the controlling company.

(3) In addition to the information required in subsection (2), an applicant for a provisional certificate of authority shall submit a market feasibility study with appropriate financial, marketing, and actuarial assumptions for the first 5 years of operations. The market feasibility study must shall include at least the following information:

607 (a) A description of the proposed facility, including the 608 location, size, anticipated completion date, and the proposed 609 construction program.

(b) An identification and evaluation of the primary and, if 611 appropriate, the secondary market areas of the facility and the projected unit sales per month.

(c) Projected revenues, including anticipated entrance 613 614 fees; monthly service fees; nursing care revenues rates, if 615 applicable; and all other sources of revenue, including the 616 total amount of debt financing required.

617 (d) Projected expenses, including staffing requirements and 618 salaries; cost of property, plant, and equipment, including 619 depreciation expense; interest expense; marketing expense; and



620 other operating expenses. 621 (e) A projected balance sheet Current assets and liabilities of the applicant. 622 623 (f) Expectations of the financial condition of the project, 624 including the projected cash flow, and a projected balance sheet 625 and an estimate of the funds anticipated to be necessary to 626 cover startup losses. 627 (q) The inflation factor, if any, assumed in the 62.8 feasibility study for the proposed facility and how and where it 629 is applied. 630 (h) Project costs and the total amount of debt financing 631 required, marketing projections, resident fees and charges, the 632 competition, resident contract provisions, and other factors 633 that which affect the feasibility of the facility. 634 (i) Appropriate population projections, including morbidity 635 and mortality assumptions. 636 (j) The name of the person who prepared the feasibility 637 study and the experience of such person in preparing similar 638 studies or otherwise consulting in the field of continuing care. 639 The preparer of the feasibility study may be the provider or a 640 contracted third party. 641 (k) Any other information that the applicant deems relevant 642 and appropriate to enable the office to make a more informed 643 determination. 644 (5) (a) Within 30 days after receipt of an application for a 645 provisional certificate of authority, the office shall examine 646 the application and shall notify the applicant in writing, 647 specifically setting forth and specifically requesting any additional information the office is permitted by law to 648



649 require. If the application submitted is determined by the 650 office to be substantially incomplete so as to require 651 substantial additional information, including biographical 652 information, the office may return the application to the 653 applicant with a written notice that the application as received 654 is substantially incomplete and, therefore, unacceptable for 655 filing without further action required by the office. Any filing 656 fee received shall be refunded to the applicant.

657 (b) Within 15 days after receipt of all of the requested 658 additional information, the office shall notify the applicant in 659 writing that all of the requested information has been received 660 and the application is deemed to be complete as of the date of the notice. Failure to so notify the applicant in writing within the 15-day period shall constitute acknowledgment by the office 663 that it has received all requested additional information, and 664 the application shall be deemed to be complete for purposes of 665 review upon the date of the filing of all of the requested 666 additional information.

(6) Within 45 days after the date an application is deemed 667 668 complete as set forth in paragraph (5)(b), the office shall 669 complete its review and issue a provisional certificate of 670 authority to the applicant based upon its review and a 671 determination that the application meets all requirements of 672 law, that the feasibility study was based on sufficient data and 673 reasonable assumptions, and that the applicant will be able to 674 provide continuing care or continuing care at-home as proposed 675 and meet all financial and contractual obligations related to 676 its operations, including the financial requirements of this chapter. If the application is denied, the office shall notify 677

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678 the applicant in writing, citing the specific failures to meet 679 the provisions of this chapter. Such denial entitles the 680 applicant to a hearing pursuant to chapter 120.

(8) The office may shall not approve any application that
which includes in the plan of financing any encumbrance of the
operating reserves or renewal and replacement reserves required
by this chapter.

Section 8. Subsections (1) and (4) through (9) of section 651.023, Florida Statutes, are amended, and subsection (2) of that section is republished, to read:

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651.023 Certificate of authority; application.-

(1) After issuance of a provisional certificate of authority, the office shall issue to the holder of such provisional certificate a certificate of authority if the holder of the provisional certificate provides the office with the following information:

(a) Any material change in status with respect to the information required to be filed under s. 651.022(2) in the application for the provisional certificate.

(b) A feasibility study prepared by an independent consultant which contains all of the information required by s. 651.022(3) and financial forecasts or projections prepared in accordance with standards adopted by the American Institute of Certified Public Accountants or in accordance with standards for feasibility studies or continuing care retirement communities adopted by the Actuarial Standards Board.

704 1. The study must also contain an independent evaluation 705 and examination opinion, or a comparable opinion acceptable to 706 the office, by the consultant who prepared the study, of the

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707 underlying assumptions used as a basis for the forecasts or 708 projections in the study and that the assumptions are reasonable 709 and proper and the project as proposed is feasible.

710 <u>1.2.</u> The study must take into account project costs, actual 711 marketing results to date and marketing projections, resident 712 fees and charges, competition, resident contract provisions, and 713 any other factors which affect the feasibility of operating the 714 facility.

715 2.3. If the study is prepared by an independent certified 716 public accountant, it must contain an examination opinion or a 717 compilation report acceptable to the office containing a 718 financial forecast or projections for the first 5 $\frac{3}{2}$ years of 719 operations which take into account an actuary's mortality and 720 morbidity assumptions as the study relates to turnover, rates, 721 fees, and charges and financial projections having a compilation opinion for the next 3 years. If the study is prepared by an 722 723 independent consulting actuary, it must contain mortality and 724 morbidity assumptions as the study relates to turnover, rates, 725 fees, and charges data and an actuary's signed opinion that the 726 project as proposed is feasible and that the study has been 727 prepared in accordance with standards adopted by the American 728 Academy of Actuaries.

(c) Subject to subsection (4), a provider may submit an application for a certificate of authority and any required exhibits upon submission of <u>documents evidencing</u> proof that the project has a minimum of 30 percent of the units reserved for which the provider is charging an entrance fee. This does not apply to an application for a certificate of authority for the acquisition of a facility for which a certificate of authority

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736 was issued before October 1, 1983, to a provider who
737 subsequently becomes a debtor in a case under the United States
738 Bankruptcy Code, 11 U.S.C. ss. 101 et seq., or to a provider for
739 which the department has been appointed receiver pursuant to
740 part II of chapter 631.

(d) <u>Documents evidencing</u> Proof that commitments have been secured for both construction financing and long-term financing or a documented plan acceptable to the office has been adopted by the applicant for long-term financing.

(e) <u>Documents evidencing</u> Proof that all conditions of the lender have been satisfied to activate the commitment to disburse funds other than the obtaining of the certificate of authority, the completion of construction, or the closing of the purchase of realty or buildings for the facility.

750 (f) Documents evidencing Proof that the aggregate amount of 751 entrance fees received by or pledged to the applicant, plus 752 anticipated proceeds from any long-term financing commitment, 753 plus funds from all other sources in the actual possession of 754 the applicant, equal at least 100 percent of the aggregate cost 755 of constructing or purchasing, equipping, and furnishing the 756 facility plus 100 percent of the anticipated startup losses of 757 the facility.

(g) <u>A</u> complete audited financial <u>report</u> statements of the applicant, prepared by an independent certified public accountant in accordance with generally accepted accounting principles, as of the date the applicant commenced business operations or for the fiscal year that ended immediately preceding the date of application, whichever is later, and complete unaudited quarterly financial statements attested to by

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765 the applicant after the date of the last audit.

(h) <u>Documents evidencing</u> Proof that the applicant has
complied with the escrow requirements of subsection (5) or
subsection (7) and will be able to comply with s. 651.035.

(i) Such other reasonable data, financial statements, and pertinent information as the commission or office may require with respect to the applicant or the facility, to determine the financial status of the facility and the management capabilities of its managers and owners.

If any material change occurs in the facts set forth in an application filed with the office pursuant to this subsection, an amendment setting forth such change must be filed with the office within 10 business days after the applicant becomes aware of such change, and a copy of the amendment must be sent by registered mail to the principal office of the facility and to the principal office of the controlling company.

782 (2) Within 30 days after receipt of the information 783 required under subsection (1), the office shall examine such 784 information and notify the provider in writing, specifically 785 requesting any additional information the office is permitted by 786 law to require. Within 15 days after receipt of all of the requested additional information, the office shall notify the 787 provider in writing that all of the requested information has 788 789 been received and the application is deemed to be complete as of 790 the date of the notice. Failure to notify the applicant in 791 writing within the 15-day period constitutes acknowledgment by 792 the office that it has received all requested additional 793 information, and the application shall be deemed complete for

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794 purposes of review on the date of filing all of the required 795 additional information.

(4) The office shall issue a certificate of authority upon determining that the applicant meets all requirements of law and has submitted all of the information required by this section, that all escrow requirements have been satisfied, and that the fees prescribed in s. 651.015(2) have been paid.

801 (a) A Notwithstanding satisfaction of the 30-percent 802 minimum reservation requirement of paragraph (1)(c), no certificate of authority may not shall be issued until 803 804 documentation evidencing that the project has a minimum of 50 805 percent of the units reserved for which the provider is charging 806 an entrance fee, and proof is provided to the office. If a 807 provider offering continuing care at-home is applying for a 808 certificate of authority or approval of an expansion pursuant to 809 s. 651.021(2), the same minimum reservation requirements must be 810 met for the continuing care and continuing care at-home 811 contracts, independently of each other.

812 (b) In order for a unit to be considered reserved under 813 this section, the provider must collect a minimum deposit of the 814 lesser of \$40,000 or 10 percent of the then-current entrance fee 815 for that unit, and may assess a forfeiture penalty of 2 percent 816 of the entrance fee due to termination of the reservation contract after 30 days for any reason other than the death or 817 818 serious illness of the resident, the failure of the provider to 819 meet its obligations under the reservation contract, or other 820 circumstances beyond the control of the resident that equitably 821 entitle the resident to a refund of the resident's deposit. The 822 reservation contract must state the cancellation policy and the



823 terms of the continuing care or continuing care at-home contract 824 to be entered into.

(5) Up to 25 percent of the moneys paid for all or any part of an initial entrance fee may be included or pledged for the construction or purchase of the facility or as security for long-term financing. <u>As used in this section</u>, the term "initial entrance fee" means the total entrance fee charged by the facility to the first occupant of a unit.

831 (a) A minimum of 75 percent of the moneys paid for all or 832 any part of an initial entrance fee collected for continuing 833 care or continuing care at-home <u>must</u> shall be placed in an 834 escrow account or on deposit with the department as prescribed 835 in s. 651.033.

836 (b) For an expansion as provided in s. 651.021(2), a
837 minimum of 75 percent of the moneys paid for all or any part of
838 an initial entrance fee collected for continuing care and 50
839 percent of the moneys paid for all or any part of an initial fee
840 collected for continuing care at-home shall be placed in an
841 escrow account or on deposit with the department as prescribed
842 in s. 651.033.

(6) The provider is entitled to secure release of the moneys held in escrow within 7 days after receipt by the office of an affidavit from the provider, along with appropriate copies to verify, and notification to the escrow agent by certified mail, that the following conditions have been satisfied:

(a) A certificate of occupancy has been issued.

(b) Payment in full has been received for at least 70 percent of the total units of a phase or of the total of the combined phases constructed. If a provider offering continuing

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852 care at-home is applying for a release of escrowed entrance 853 fees, the same minimum requirement must be met for the 854 continuing care and continuing care at-home contracts, 855 independently of each other.

856 (c) The consultant who prepared the feasibility study 857 required by this section or a substitute approved by the office 858 certifies within 12 months before the date of filing for office 859 approval that there has been no material adverse change in 860 status with regard to the feasibility study. If a material 861 adverse change exists at the time of submission, sufficient 862 information acceptable to the office and the feasibility 863 consultant must be submitted which remedies the adverse condition. 864

(c) (d) Documents evidencing Proof that commitments have been secured or a documented plan adopted by the applicant has been approved by the office for long-term financing.

(d) (e) Documents evidencing Proof that the provider has sufficient funds to meet the requirements of s. 651.035, which may include funds deposited in the initial entrance fee account.

(e) (f) Documents evidencing Proof as to the intended application of the proceeds upon release and <u>documentation</u> proof that the entrance fees when released will be applied as represented to the office.

(f) If any material change occurred in the facts set forth in the application filed with the office pursuant to subsection (1), the applicant timely filed the amendment setting forth such change with the office and sent copies of the amendment to the principal office of the facility and to the principal office of the controlling company as required under that subsection.

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Notwithstanding chapter 120, no person, other than the provider, the escrow agent, and the office, may have a substantial interest in any office decision regarding release of escrow funds in any proceedings under chapter 120 or this chapter regarding release of escrow funds.

887 (7) In lieu of the provider fulfilling the requirements in 888 subsection (5) and paragraphs (6) (b) and (c) $\frac{(d)}{(d)}$, the office may authorize the release of escrowed funds to retire all 889 890 outstanding debts on the facility and equipment upon application 891 of the provider and upon the provider's showing that the 892 provider will grant to the residents a first mortgage on the 893 land, buildings, and equipment that constitute the facility, and 894 that the provider has satisfied paragraphs (6)(a), (c), and (d) 895 (e). Such mortgage shall secure the refund of the entrance fee 896 in the amount required by this chapter. The granting of such 897 mortgage is subject to the following:

898 (a) The first mortgage is granted to an independent trust 899 that is beneficially held by the residents. The document 900 creating the trust must include a provision that agrees to an 901 annual audit and will furnish to the office all information the 902 office may reasonably require. The mortgage may secure payment 903 on bonds issued to the residents or trustee. Such bonds are 904 redeemable after termination of the residency contract in the 905 amount and manner required by this chapter for the refund of an 906 entrance fee.

907 (b) Before granting a first mortgage to the residents, all 908 construction must be substantially completed and substantially 909 all equipment must be purchased. No part of the entrance fees

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910 may be pledged as security for a construction loan or otherwise 911 used for construction expenses before the completion of 912 construction.

913 (c) If the provider is leasing the land or buildings used 914 by the facility, the leasehold interest must be for a term of at 915 least 30 years.

916 (8) The timeframes provided under s. 651.022(5) and (6) apply to applications submitted under s. 651.021(2). The office 917 918 may not issue a certificate of authority to a facility that does 919 not have a component that is to be licensed pursuant to part II 920 of chapter 400 or to part I of chapter 429 or that does not 921 offer personal services or nursing services through written 922 contractual agreement. A written contractual agreement must be 923 disclosed in the contract for continuing care or continuing care 924 at-home and is subject to the provisions of s. 651.1151, 925 relating to administrative, vendor, and management contracts.

(9) The office may not approve an application that includes in the plan of financing any encumbrance of the operating reserves <u>or renewal and replacement reserves</u> required by this chapter.

930 Section 9. Section 651.024, Florida Statutes, is amended to 931 read:

651.024 Acquisition.-

(1) A person who seeks to assume the role of general partner of a provider or to otherwise assume ownership or possession of, or control over, 10 percent or more of a provider, a controlling company of the provider, or a provider's assets, based on the balance sheet from the most recent financial audit report filed with the office, is issued a

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939 certificate of authority to operate a continuing care facility 940 or a provisional certificate of authority shall be subject to 941 the provisions of s. 628.4615 and is not required to make filings pursuant to s. 651.022, s. 651.023, or s. 651.0245. 942 943 (2) A person who seeks to acquire and become the provider 944 for a facility is subject to s. 651.0245 and is not required to make filings pursuant to ss. 628.4615, 651.022, and 651.023. 945 946 (3) A person may rebut a presumption of control by filing a disclaimer of control with the office on a form prescribed by 947 948 the commission. The disclaimer must fully disclose all material 949 relationships and bases for affiliation between the person and 950 the provider or facility, as well as the basis for disclaiming 951 the affiliation. In lieu of such form, a person or acquiring 952 party may file with the office a copy of a Schedule 13G filed 953 with the Securities and Exchange Commission pursuant to Rule 954 13d-1(b) or (c), 17 C.F.R. s. 240.13d-1, under the Securities 955 Exchange Act of 1934, as amended. After a disclaimer has been 956 filed, the provider or facility is relieved of any duty to 957 register or report under this section which may arise out of the 958 provider's or facility's relationship with the person, unless 959 the office disallows the disclaimer. (4) In addition to the provider, the facility, or the 960 961 controlling company, the office has standing to petition a 962 circuit court as described in s. 628.4615(9). 963 Section 10. Section 651.0245, Florida Statutes, is created 964 to read: 965 651.0245 Application for the simultaneous acquisition of a 966 facility and issuance of a certificate of authority.-967 (1) Except with the prior written approval of the office, a

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968	person may not, individually or in conjunction with any
969	affiliated person of such person, directly or indirectly acquire
970	a facility operating under a subsisting certificate of authority
971	and engage in the business of providing continuing care.
972	(2) An applicant seeking simultaneous acquisition of a
973	facility and issuance of a certificate of authority must:
974	(a) Comply with the notice requirements of s.
975	628.4615(2)(a); and
976	(b) File an application in the form required by the office
977	and cooperate with the office's review of the application.
978	(3) The commission shall adopt by rule application
979	requirements equivalent to those described in ss. 628.4615(4)
980	and (5), 651.022(2), and 651.023(1)(b). The office shall review
981	the application and issue an approval or disapproval of the
982	filing in accordance with ss. $628.4615(6)(a)$ and (c), $(7)-(10)$,
983	and (14); and 651.023(1)(b).
984	(4) In addition to the facility, the provider, or the
985	controlling company, the office has standing to petition a
986	circuit court as described in s. 628.4615(9).
987	(5) A person may rebut a presumption of control by filing a
988	disclaimer of control with the office on a form prescribed by
989	the commission. The disclaimer must fully disclose all material
990	relationships and bases for affiliation between the person and
991	the provider or facility, as well as the basis for disclaiming
992	the affiliation. In lieu of such form, a person or acquiring
993	party may file with the office a copy of a Schedule 13G filed
994	with the Securities and Exchange Commission pursuant to Rule
995	13d-1(b) or (c), 17 C.F.R. s. 240.13d-1, under the Securities
996	Exchange Act of 1934, as amended. After a disclaimer has been

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997	filed, the provider or facility is relieved of any duty to
998	register or report under this section which may arise out of the
999	provider's or facility's relationship with the person, unless
1000	the office disallows the disclaimer.
1001	(6) The commission may adopt rules as necessary to
1002	administer this section.
1003	Section 11. Section 651.0246, Florida Statutes, is created
1004	to read:
1005	651.0246 Expansions
1006	(1)(a) A provider must obtain written approval from the
1007	office before commencing construction or marketing for an
1008	expansion of a certificated facility equivalent to the addition
1009	of at least 20 percent of existing units or 20 percent or more
1010	of the number of continuing care at-home contracts. If the
1011	provider has exceeded the current statewide median for days cash
1012	on hand, debt service coverage ratio, and total facility
1013	occupancy for two consecutive annual reporting periods, the
1014	provider is automatically granted approval to expand the total
1015	number of existing units by up to 35 percent upon submitting a
1016	letter to the office indicating the total number of planned
1017	units in the expansion, the proposed sources and uses of funds,
1018	and an attestation that the provider understands and pledges to
1019	comply with all minimum liquid reserve and escrow account
1020	requirements. As used in this section, the term "existing units"
1021	means the sum of the total number of independent living units
1022	and assisted living units identified in the most recent annual
1023	report filed with the office pursuant to s. 651.026. For
1024	purposes of this section, the statewide median for days cash on
1025	hand, debt service coverage ratio, and total facility occupancy

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1026	is the median calculated in the most recent annual report
1027	submitted by the office to the Continuing Care Advisory Council
1028	pursuant to s. 651.121(8). This section does not apply to
1029	construction for which a certificate of need from the Agency for
1030	Health Care Administration is required.
1031	(b) The application for the approval of an addition
1032	consisting of 20 percent or more of existing units or continuing
1033	care at-home contracts must be on forms adopted by the
1034	commission and provided by the office. The application must
1035	include the feasibility study required by this section and such
1036	other information as reasonably requested by the office. If the
1037	expansion is only for continuing care at-home contracts, an
1038	actuarial study prepared by an independent actuary in accordance
1039	with standards adopted by the American Academy of Actuaries
1040	which presents the financial impact of the expansion may be
1041	substituted for the feasibility study.
1042	(c) In determining whether an expansion should be approved,
1043	the office shall consider:
1044	1. Whether the application meets all requirements of law;
1045	2. Whether the feasibility study was based on sufficient
1046	data and reasonable assumptions; and
1047	3. Whether the applicant will be able to provide continuing
1048	care or continuing care at-home as proposed and meet all
1049	financial obligations related to its operations, including the
1050	financial requirements of this chapter.
1051	
1052	If the application is denied, the office must notify the
1053	applicant in writing, citing the specific failures to meet the
1054	provisions of this chapter. A denial entitles the applicant to a

1055	hearing pursuant to chapter 120.
1056	(2) A provider applying for expansion of a certificated
1057	facility must submit all of the following:
1058	(a) A feasibility study prepared by an independent
1059	certified public accountant. The feasibility study must include
1060	at least the following information:
1061	1. A description of the facility and proposed expansion,
1062	including the location, the size, the anticipated completion
1063	date, and the proposed construction program.
1064	2. An identification and evaluation of the primary and, if
1065	applicable, secondary market areas of the facility and the
1066	projected unit sales per month.
1067	3. Projected revenues, including anticipated entrance fees;
1068	monthly service fees; nursing care revenues, if applicable; and
1069	all other sources of revenue.
1070	4. Projected expenses, including for staffing requirements
1071	and salaries; the cost of property, plant, and equipment,
1072	including depreciation expense; interest expense; marketing
1073	expense; and other operating expenses.
1074	5. A projected balance sheet of the applicant.
1075	6. The expectations for the financial condition of the
1076	project, including the projected cash flow and an estimate of
1077	the funds anticipated to be necessary to cover startup losses.
1078	7. The inflation factor, if any, assumed in the study for
1079	the proposed expansion and how and where it is applied.
1080	8. Project costs; the total amount of debt financing
1081	required; marketing projections; resident rates, fees, and
1082	charges; the competition; resident contract provisions; and
1083	other factors that affect the feasibility of the facility.

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1084 9. Appropriate population projections, including morbidity 1085 and mortality assumptions. 1086 10. The name of the person who prepared the feasibility 1087 study and his or her experience in preparing similar studies or 1088 otherwise consulting in the field of continuing care. 1089 11. Financial forecasts or projections prepared in accordance with standards adopted by the American Institute of 1090 1091 Certified Public Accountants or in accordance with standards for feasibility studies for continuing care retirement communities 1092 1093 adopted by the Actuarial Standards Board. 1094 12. An independent evaluation and examination opinion for 1095 the first 5 years of operations, or a comparable opinion 1096 acceptable to the office, by the consultant who prepared the 1097 study, of the underlying assumptions used as a basis for the 1098 forecasts or projections in the study and that the assumptions 1099 are reasonable and proper and the project as proposed is 1100 feasible. 1101 13. Any other information that the provider deems relevant 1102 and appropriate to provide to enable the office to make a more 1103 informed determination. (b) Such other reasonable data, financial statements, and 1104 1105 pertinent information as the commission or office may require 1106 with respect to the applicant or the facility to determine the 1107 financial status of the facility and the management capabilities 1108 of its managers and owners. 1109 1110 If any material change occurs in the facts set forth in an 1111 application filed with the office pursuant to this section, an amendment setting forth such change must be filed with the 1112

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1113 office within 10 business days after the applicant becomes aware 1114 of such change, and a copy of the amendment must be sent by 1115 registered mail to the principal office of the facility and to 1116 the principal office of the controlling company. 1117 (3) A minimum of 75 percent of the moneys paid for all or 1118 any part of an initial entrance fee or reservation deposit 1119 collected for units in the expansion and 50 percent of the 1120 moneys paid for all or any part of an initial fee collected for 1121 continuing care at-home contracts in the expansion must be 1122 placed in an escrow account or on deposit with the department as prescribed in s. 651.033. Up to 25 percent of the moneys paid 1123 1124 for all or any part of an initial entrance fee or reservation 1125 deposit may be included or pledged for the construction or 1126 purchase of the facility or as security for long-term financing. 1127 As used in this section, the term "initial entrance fee" means 1128 the total entrance fee charged by the facility to the first 1129 occupant of a unit. 1130 (4) The provider is entitled to secure release of the 1131 moneys held in escrow within 7 days after receipt by the office

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1142	independently of each other.
1143	(c) Documents evidencing that commitments have been secured
1144	or that a documented plan adopted by the applicant has been
1145	approved by the office for long-term financing.
1146	(d) Documents evidencing that the provider has sufficient
1147	funds to meet the requirements of s. 651.035, which may include
1148	funds deposited in the initial entrance fee account.
1149	(e) Documents evidencing the intended application of the
1150	proceeds upon release and documentation that the entrance fees,
1151	when released, will be applied as represented to the office.
1152	
1153	Notwithstanding chapter 120, only the provider, the escrow
1154	agent, and the office have a substantial interest in any office
1155	decision regarding release of escrow funds in any proceedings
1156	under chapter 120 or this chapter.
1157	(5)(a) Within 30 days after receipt of an application for
1158	expansion, the office shall examine the application and shall
1159	notify the applicant in writing, specifically requesting any
1160	additional information that the office is authorized to require.
1161	Within 15 days after the office receives all the requested
1162	additional information, the office shall notify the applicant in
1163	writing that the requested information has been received and
1164	that the application is deemed complete as of the date of the
1165	notice. If the office chooses not to notify the applicant within
1166	the 15-day period, the application is deemed complete for
1167	purposes of review on the date the applicant files the
1168	additional requested information. If the application submitted
1169	is determined by the office to be substantially incomplete so as
1170	to require substantial additional information, including
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1171	biographical information, the office may return the application
1172	to the applicant with a written notice stating that the
1173	application as received is substantially incomplete and,
1174	therefore, is unacceptable for filing without further action
1175	required by the office. Any filing fee received must be refunded
1176	to the applicant.
1177	(b) An application is deemed complete upon the office
1178	receiving all requested information and the applicant correcting
1179	any error or omission of which the applicant was timely notified
1180	or when the time for such notification has expired. The office
1181	shall notify the applicant in writing of the date on which the
1182	application was deemed complete.
1183	(6) Within 45 days after the date on which an application
1184	is deemed complete as provided in paragraph (5)(b), the office
1185	shall complete its review and, based upon its review, approve an
1186	expansion by the applicant and issue a determination that the
1187	application meets all requirements of law, that the feasibility
1188	study was based on sufficient data and reasonable assumptions,
1189	and that the applicant will be able to provide continuing care
1190	or continuing care at-home as proposed and meet all financial
1191	and contractual obligations related to its operations, including
1192	the financial requirements of this chapter. If the office
1193	requests additional information and the applicant provides it
1194	within 5 business days after notification, the period for
1195	reviewing or approving an application may not be extended beyond
1196	the period specified in paragraph (5)(a). If the application is
1197	denied, the office must notify the applicant in writing, citing
1198	the specific failures to meet the requirements of this chapter.
1199	The denial entitles the applicant to a hearing pursuant to

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1200 chapter 120. Section 12. Paragraphs (b) and (c) of subsection (2) and 1201 subsection (3) of section 651.026, Florida Statutes, are 1202 1203 amended, subsection (10) is added to that section, and paragraph 1204 (a) of subsection (2) of that section is republished, to read: 1205 651.026 Annual reports.-1206 (2) The annual report shall be in such form as the 1207 commission prescribes and shall contain at least the following: 1208 (a) Any change in status with respect to the information 1209 required to be filed under s. 651.022(2). (b) A financial report statements audited by an independent 1210 1211 certified public accountant which must contain, for two or more 1212 periods if the facility has been in existence that long, all of 1213 the following: 1214 1. An accountant's opinion and, in accordance with 1215 generally accepted accounting principles: 1216 a. A balance sheet; 1217 b. A statement of income and expenses; 1218 c. A statement of equity or fund balances; and 1219 d. A statement of changes in cash flows. 1220 2. Notes to the financial report statements considered 1221 customary or necessary for full disclosure or adequate 1222 understanding of the financial report statements, financial condition, and operation. 1223 1224 (c) The following financial information: 1225 1. A detailed listing of the assets maintained in the 1226 liquid reserve as required under s. 651.035 and in accordance 1227 with part II of chapter 625; 1228 2. A schedule giving additional information relating to



1229 property, plant, and equipment having an original cost of at 1230 least \$25,000, so as to show in reasonable detail with respect to each separate facility original costs, accumulated 1231 1232 depreciation, net book value, appraised value or insurable value 1233 and date thereof, insurance coverage, encumbrances, and net 1234 equity of appraised or insured value over encumbrances. Any 1235 property not used in continuing care must be shown separately 1236 from property used in continuing care;

1237 3. The level of participation in Medicare or Medicaid1238 programs, or both;

4. A statement of all fees required of residents, including, but not limited to, a statement of the entrance fee charged, the monthly service charges, the proposed application of the proceeds of the entrance fee by the provider, and the plan by which the amount of the entrance fee is determined if the entrance fee is not the same in all cases; and

5. Any change or increase in fees if the provider changes the scope of, or the rates for, care or services, regardless of whether the change involves the basic rate or only those services available at additional costs to the resident;-

6. If the provider has more than one certificated facility, or has operations that are not licensed under this chapter, it shall submit a balance sheet, statement of income and expenses, statement of equity or fund balances, and statement of cash flows for each facility licensed under this chapter as supplemental information to the audited financial <u>report</u> statements required under paragraph (b); and.

7. The management's calculation of the provider's debt service coverage ratio, occupancy, and days cash on hand for the

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1258	current reporting period.
1259	(3) The commission shall adopt by rule additional
1260	meaningful measures of assessing the financial viability of a
1261	provider. The rule may include the following factors:
1262	(a) Debt service coverage ratios.
1263	(b) Current ratios.
1264	(c) Adjusted current ratios.
1265	(d) Cash flows.
1266	(c) Occupancy rates.
1267	(f) Other measures, ratios, or trends.
1268	(g) Other factors as may be appropriate.
1269	(10) By August 1 annually, the office shall publish an
1270	industry benchmarking report for the preceding calendar year
1271	which contains all of the following:
1272	(a) The median days cash on hand for all providers.
1273	(b) The median debt service coverage ratio for all
1274	providers.
1275	(c) The median occupancy rate for all providers by setting,
1276	including independent living, assisted living, skilled nursing,
1277	and the entire facility.
1278	Section 13. Section 651.0261, Florida Statutes, is amended
1279	to read:
1280	651.0261 Quarterly and monthly statements
1281	(1) Within 45 days after the end of each fiscal quarter,
1282	each provider shall file a quarterly unaudited financial
1283	statement of the provider or of the facility in the form
1284	prescribed by commission rule and days cash on hand, occupancy,
1285	debt service coverage ratio, and a detailed listing of the
1286	assets maintained in the liquid reserve as required under s.

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1287 <u>651.035. This requirement may be waived by the office upon</u> 1288 written request from a provider that is accredited without 1289 conditions or stipulations or that has obtained an investment 1290 grade credit rating from a United States credit rating agency as 1291 authorized under s. 651.028. The last quarterly statement for a 1292 fiscal year is not required if a provider does not have pending 1293 a regulatory action level event or a corrective action plan.

(2) If the office finds, pursuant to rules of the commission, that such information is needed to properly monitor the financial condition of a provider or facility or is otherwise needed to protect the public interest, the office may require the provider to file:

(a) Within 25 days after the end of each month, a monthly unaudited financial statement of the provider or of the facility in the form prescribed by the commission by rule and a detailed listing of the assets maintained in the liquid reserve as required under s. 651.035, within 45 days after the end of each fiscal quarter, a quarterly unaudited financial statement of the provider or of the facility in the form prescribed by the commission by rule. The commission may by rule require all or part of the statements or filings required under this section to be submitted by electronic means in a computer-readable form compatible with the electronic data format specified by the commission.

1311 (b) Such other data, financial statements, and pertinent 1312 information as the commission or office may reasonably require 1313 with respect to the provider or the facility, its directors or 1314 trustees, or, with respect to any parent, subsidiary, or 1315 affiliate, if the provider or facility relies on a contractual

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1316	or financial relationship with such parent, subsidiary, or
1317	affiliate in order to meet the financial requirements of this
1318	chapter, to determine the financial status of the provider or of
1319	the facility and the management capabilities of its managers and
1320	owners.
1321	(3) A filing under subsection (2) may be required if any of
1322	the following applies:
1323	(a) The provider is:
1324	1. Subject to administrative supervision proceedings;
1325	2. Subject to a corrective action plan resulting from a
1326	regulatory action level event for up to 2 years after the
1327	factors that caused the regulatory action level event have been
1328	corrected; or
1329	3. Subject to delinquency or receivership proceedings or
1330	has filed for bankruptcy.
1331	(b) The provider or facility displays a declining financial
1332	position.
1333	(c) A change of ownership of the provider or facility has
1334	occurred within the previous 2 years.
1335	(d) The facility is found to be impaired.
1336	(4) The commission may by rule require all or part of the
1337	statements or filings required under this section to be
1338	submitted by electronic means in a computer-readable format
1339	compatible with an electronic data format specified by the
1340	commission.
1341	Section 14. Section 651.028, Florida Statutes, is amended
1342	to read:
1343	651.028 Accredited or certain credit-rated facilities.—If a
1344	provider or obligated group is accredited without stipulations



1345 or conditions by a process found by the office to be acceptable and substantially equivalent to the provisions of this chapter 1346 or has obtained an investment grade credit rating from a 1347 1348 nationally recognized credit rating agency, as applicable, from 1349 Moody's Investors Service, Standard & Poor's, or Fitch Ratings, 1350 the office may, pursuant to rule of the commission, waive the 1351 quarterly filing any requirements under s. 651.0261 of this 1352 chapter with respect to the provider if the office finds that 1353 such waivers are not inconsistent with the security protections 1354 intended by this chapter. A provider or obligated group that is 1355 accredited without stipulations or conditions or that has obtained such an investment grade credit rating shall provide 1356 1357 documentation substantiating such accreditation or investment 1358 grade rating in its request for the waiver. If the office grants 1359 a waiver to the provider or obligated group, the provider or 1360 obligated group must notify the office within 10 business days 1361 after any changes in the accreditation or investment grade 1362 rating. 1363 Section 15. Subsections (1), (2), (3), and (5) of section 651.033, Florida Statutes, are amended, and subsection (6) is 1364

added to that section, to read:

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651.033 Escrow accounts.-

1367 (1) When funds are required to be deposited in an escrow account pursuant to s. 651.0215, s. 651.022, s. 651.023, s. 1368 1369 651.0246, s. 651.035, or s. 651.055:

1370 (a) The escrow account must shall be established in a 1371 Florida bank, Florida savings and loan association, or Florida trust company, or a national bank that is chartered and 1372 supervised by the Office of the Comptroller of the Currency 1373

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1374 within the United States Department of the Treasury and that has 1375 either a branch or a license to operate in this state, which is 1376 acceptable to the office, or such funds must be deposited on 1377 deposit with the department; and the funds deposited therein 1378 shall be kept and maintained in an account separate and apart 1379 from the provider's business accounts.

1380 (b) An escrow agreement shall be entered into between the 1381 bank, savings and loan association, or trust company and the 1382 provider of the facility; the agreement shall state that its 1383 purpose is to protect the resident or the prospective resident; 1384 and, upon presentation of evidence of compliance with applicable 1385 portions of this chapter, or upon order of a court of competent 1386 jurisdiction, the escrow agent shall release and pay over the 1387 funds, or portions thereof, together with any interest accrued 1388 thereon or earned from investment of the funds, to the provider 1389 or resident as directed.

(c) Any agreement establishing an escrow account required under the provisions of this chapter is shall be subject to approval by the office. The agreement <u>must</u> shall be in writing and shall contain, in addition to any other provisions required by law, a provision whereby the escrow agent agrees to abide by the duties imposed by paragraphs (b) and (e), (3)(a), (3)(b), and (5)(a) and subsection (6) under this section.

(d) All funds deposited in an escrow account, if invested,
shall be invested as set forth in part II of chapter 625;
however, such investment may not diminish the funds held in
escrow below the amount required by this chapter. Funds
deposited in an escrow account are not subject to charges by the
escrow agent except escrow agent fees associated with

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1403 administering the accounts, or subject to any liens, judgments, 1404 garnishments, creditor's claims, or other encumbrances against 1405 the provider or facility except as provided in s. 651.035(1).

(e) At the request of either the provider or the office, the escrow agent shall issue a statement indicating the status of the escrow account.

1409 (2) Notwithstanding s. 651.035(7), In addition, the escrow 1410 agreement shall provide that the escrow agent or another person 1411 designated to act in the escrow agent's place and the provider, 1412 except as otherwise provided in s. 651.035, shall notify the 1413 office in writing at least 10 days before the withdrawal of any 1414 portion of any funds required to be escrowed under the 1415 provisions of s. 651.035. However, in the event of an emergency 1416 and upon petition by the provider, the office may waive the 10-1417 day notification period and allow a withdrawal of up to 10 1418 percent of the required minimum liquid reserve. The office shall 1419 have 3 working days to deny the petition for the emergency 10-1420 percent withdrawal. If the office fails to deny the petition 1421 within 3 working days, the petition is shall be deemed to have 1422 been granted by the office. For purposes the purpose of this section, the term "working day" means each day that is not a 1423 1424 Saturday, Sunday, or legal holiday as defined by Florida law. 1425 Also, for purposes the purpose of this section, the day the 1426 petition is received by the office is shall not be counted as 1427 one of the 3 days.

1428 (3) In addition, When entrance fees are required to be
1429 deposited in an escrow account pursuant to <u>s. 651.0215</u>, s.
1430 651.022, s. 651.023, <u>s. 651.0246</u>, or s. 651.055:
1431 (a) The provider shall deliver to the resident a written

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1432 receipt. The receipt must show the payor's name and address, the date, the price of the care contract, and the amount of money 1433 1434 paid. A copy of each receipt, together with the funds, must 1435 shall be deposited with the escrow agent or as provided in 1436 paragraph (c). The escrow agent must shall release such funds to 1437 the provider 7 days after the date of receipt of the funds by the escrow agent if the provider, operating under a certificate 1438 1439 of authority issued by the office, has met the requirements of 1440 s. 651.0215(8), s. 651.023(6), or s. 651.0246. However, if the 1441 resident rescinds the contract within the 7-day period, the 1442 escrow agent must shall release the escrowed fees to the 1443 resident.

(b) At the request of an individual resident of a facility, the escrow agent shall issue a statement indicating the status of the resident's portion of the escrow account.

(c) At the request of an individual resident of a facility, the provider may hold the check for the 7-day period and may shall not deposit it during this time period. If the resident rescinds the contract within the 7-day period, the check must shall be immediately returned to the resident. Upon the expiration of the 7 days, the provider shall deposit the check.

(d) A provider may assess a nonrefundable fee, which is separate from the entrance fee, for processing a prospective resident's application for continuing care or continuing care at-home.

1457 (5) When funds are required to be deposited in an escrow 1458 account pursuant to s. 651.0215, s. 651.022, s. 651.023, s. 651.0246, or s. 651.035, the following shall apply: 1459 1460

(a) The escrow agreement must shall require that the escrow

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1461 agent furnish the provider with a quarterly statement indicating 1462 the amount of any disbursements from or deposits to the escrow 1463 account and the condition of the account during the period 1464 covered by the statement. The agreement must shall require that 1465 the statement be furnished to the provider by the escrow agent 1466 on or before the 10th day of the month following the end of the 1467 quarter for which the statement is due. If the escrow agent does 1468 not provide the quarterly statement to the provider on or before 1469 the 10th day of the month following the month for which the 1470 statement is due, the office may, in its discretion, levy 1471 against the escrow agent a fine not to exceed \$25 a day for each 1472 day of noncompliance with the provisions of this subsection.

(b) If the escrow agent does not provide the quarterly statement to the provider on or before the 10th day of the month following the quarter for which the statement is due, the provider shall, on or before the 15th day of the month following the quarter for which the statement is due, send a written request for the statement to the escrow agent by certified mail 1479 return receipt requested.

(c) On or before the 20th day of the month following the quarter for which the statement is due, the provider shall file with the office a copy of the escrow agent's statement or, if the provider has not received the escrow agent's statement, a copy of the written request to the escrow agent for the 1485 statement.

1486 (d) The office may, in its discretion, in addition to any 1487 other penalty that may be provided for under this chapter, levy a fine against the provider not to exceed \$25 a day for each day 1488 the provider fails to comply with the provisions of this 1489

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1490	subsection.
1491	(e) Funds held on deposit with the department are exempt
1492	from the reporting requirements of this subsection.
1493	(6) Except as described in paragraph (3)(a), the escrow
1494	agent may not release or otherwise allow the transfer of funds
1495	without the written approval of the office, unless the
1496	withdrawal is from funds in excess of the amounts required by
1497	ss. 651.0215, 651.022, 651.023, 651.0246, 651.035, and 651.055.
1498	Section 16. Section 651.034, Florida Statutes, is created
1499	to read:
1500	651.034 Financial and operating requirements for
1501	providers
1502	(1)(a) If a regulatory action level event occurs, the
1503	office must:
1504	1. Require the provider to prepare and submit a corrective
1505	action plan or, if applicable, a revised corrective action plan;
1506	2. Perform an examination pursuant to s. 651.105 or an
1507	analysis, as the office considers necessary, of the assets,
1508	liabilities, and operations of the provider, including a review
1509	of the corrective action plan or the revised corrective action
1510	plan; and
1511	3. After the examination or analysis, issue a corrective
1512	order, if necessary, specifying any corrective actions that the
1513	office determines are required.
1514	(b) In determining corrective actions, the office shall
1515	consider any factor relevant to the provider based upon the
1516	office's examination or analysis of the assets, liabilities, and
1517	operations of the provider. The provider must submit the
1518	corrective action plan or the revised corrective action plan
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1519 within 30 days after the occurrence of the regulatory action level event. The office shall review and approve or disapprove 1520 1521 the corrective action plan within 45 business days. 1522 (c) The office may use members of the Continuing Care 1523 Advisory Council, individually or as a group, or may retain 1524 actuaries, investment experts, and other consultants to review a 1525 provider's corrective action plan or revised corrective action 1526 plan, examine or analyze the assets, liabilities, and operations 1527 of a provider, and formulate the corrective order with respect 1528 to the provider. The costs and expenses relating to consultants 1529 must be borne by the affected provider. 1530 (2) If an impairment occurs and except when s. 1531 651.114(11)(a) applies, the office must take action necessary to 1532 place the provider under regulatory control, including any 1533 remedy available under part I of chapter 631. An impairment is 1534 sufficient grounds for the department to be appointed as 1535 receiver as provided in chapter 631. Except when s. 1536 651.114(11)(a) is applicable, the department may appoint a 1537 receiver. If s. 651.114(11)(a) applies, the provider must make 1538 available to the office copies of any corrective action plan 1539 approved by the third-party lender or trustee to cure the 1540 impairment and any related required report. Notwithstanding s. 1541 631.011, impairment of a provider, for purposes of s. 631.051, is defined according to the term "impaired" under s. 651.011. 1542 1543 The office may forego taking action for up to 180 days after the 1544 impairment if the office finds there is a reasonable expectation 1545 that the impairment may be eliminated within the 180-day period. 1546 (3) There is no liability on the part of, and a cause of action may not arise against, the commission, department, or 1547

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1548 office, or their employees or agents, for any action they take in the performance of their powers and duties under this 1549 1550 section. 1551 (4) The office shall transmit any notice that may result in 1552 regulatory action by registered mail, certified mail, or any 1553 other method of transmission which includes documentation of 1554 receipt by the provider. Notice is effective when the provider 1555 receives it. 1556 (5) This section is supplemental to the other laws of this 1557 state and does not preclude or limit any power or duty of the 1558 department or office under those laws or under the rules adopted 1559 pursuant to those laws. 1560 (6) The office may exempt a provider from subsection (1) or 1561 subsection (2) until stabilized occupancy is reached or until 1562 the time projected to achieve stabilized occupancy as reported 1563 in the last feasibility study required by the office as part of 1564 an application filing under s. 651.0215, s. 651.023, s. 651.024, 1565 or s. 651.0246 has elapsed, but for no longer than 5 years after 1566 the date of issuance of the certificate of occupancy. 1567 (7) The commission may adopt rules to administer this 1568 section, including, but not limited to, rules regarding corrective action plans, revised corrective action plans, 1569 1570 corrective orders, and procedures to be followed in the event of 1571 a regulatory action level event or an impairment. 1572 Section 17. Paragraphs (a), (b), and (c) of subsection (1) 1573 of section 651.035, Florida Statutes, are amended, and 1574 subsections (7) through (10) are added to that section, to read: 1575 651.035 Minimum liquid reserve requirements.-1576 (1) A provider shall maintain in escrow a minimum liquid

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1577 reserve consisting of the following reserves, as applicable: 1578 (a) Each provider shall maintain in escrow as a debt 1579 service reserve the aggregate amount of all principal and 1580 interest payments due during the fiscal year on any mortgage 1581 loan or other long-term financing of the facility, including 1582 property taxes as recorded in the audited financial report statements required under s. 651.026. The amount must include 1583 1584 any leasehold payments and all costs related to such payments. 1585 If principal payments are not due during the fiscal year, the 1586 provider must shall maintain in escrow as a minimum liquid reserve an amount equal to interest payments due during the next 1587 1588 12 months on any mortgage loan or other long-term financing of 1589 the facility, including property taxes. If a provider does not 1590 have a mortgage loan or other financing on the facility, the 1591 provider must deposit monthly in escrow as a minimum liquid 1592 reserve an amount equal to one-twelfth of the annual property 1593 tax liability as indicated in the most recent tax notice 1594 provided pursuant to s. 197.322(3), and must annually pay 1595 property taxes out of such escrow.

1596 (b) A provider that has outstanding indebtedness that 1597 requires a debt service reserve to be held in escrow pursuant to 1598 a trust indenture or mortgage lien on the facility and for which 1599 the debt service reserve may only be used to pay principal and 1600 interest payments on the debt that the debtor is obligated to 1601 pay, and which may include property taxes and insurance, may 1602 include such debt service reserve in computing the minimum 1603 liquid reserve needed to satisfy this subsection if the provider 1604 furnishes to the office a copy of the agreement under which such 1605 debt service is held, together with a statement of the amount



being held in escrow for the debt service reserve, certified by the lender or trustee and the provider to be correct. The trustee shall provide the office with any information concerning the debt service reserve account upon request of the provider or the office. <u>Any such separate debt service reserves are not</u> subject to the transfer provisions set forth in subsection (8).

1612 (c) Each provider shall maintain in escrow an operating 1613 reserve equal to 30 percent of the total operating expenses 1614 projected in the feasibility study required by s. 651.023 for 1615 the first 12 months of operation. Thereafter, each provider 1616 shall maintain in escrow an operating reserve equal to 15 1617 percent of the total operating expenses in the annual report 1618 filed pursuant to s. 651.026. If a provider has been in 1619 operation for more than 12 months, the total annual operating 1620 expenses must shall be determined by averaging the total annual 1621 operating expenses reported to the office by the number of 1622 annual reports filed with the office within the preceding 3-year 1623 period subject to adjustment if there is a change in the number 1624 of facilities owned. For purposes of this subsection, total 1625 annual operating expenses include all expenses of the facility 1626 except: depreciation and amortization; interest and property 1627 taxes included in paragraph (a); extraordinary expenses that are 1628 adequately explained and documented in accordance with generally 1629 accepted accounting principles; liability insurance premiums in 1630 excess of those paid in calendar year 1999; and changes in the 1631 obligation to provide future services to current residents. For 1632 providers initially licensed during or after calendar year 1999, 1633 liability insurance must shall be included in the total 1634 operating expenses in an amount not to exceed the premium paid

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1635 during the first 12 months of facility operation. Beginning 1636 January 1, 1993, The operating reserves required under this 1637 subsection must shall be in an unencumbered account held in 1638 escrow for the benefit of the residents. Such funds may not be 1639 encumbered or subject to any liens or charges by the escrow 1640 agent or judgments, garnishments, or creditors' claims against the provider or facility. However, if a facility had a lien, 1641 1642 mortgage, trust indenture, or similar debt instrument in place 1643 before January 1, 1993, which encumbered all or any part of the 1644 reserves required by this subsection and such funds were used to 1645 meet the requirements of this subsection, then such arrangement 1646 may be continued, unless a refinancing or acquisition has 1647 occurred, and the provider is shall be in compliance with this 1648 subsection.

(7) (a) A provider may withdraw funds held in escrow without the approval of the office if the amount held in escrow exceeds the requirements of this section and if the withdrawal will not affect compliance with this section.

(b)1. For all other proposed withdrawals, in order to receive the consent of the office, the provider must file documentation showing why the withdrawal is necessary for the continued operation of the facility and such additional information as the office reasonably requires.

2. The office shall notify the provider when the filing is deemed complete. If the provider has complied with all prior requests for information, the filing is deemed complete after 30 days without communication from the office.

3. Within 30 days after the date a file is deemed complete, the office shall provide the provider with written notice of its

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1664	approval or disapproval of the request. The office may
1665	disapprove any request to withdraw such funds if it determines
1666	that the withdrawal is not in the best interest of the
1667	residents.
1668	(8) The office may order the immediate transfer of up to
1669	100 percent of the funds held in the minimum liquid reserve to
1670	the custody of the department pursuant to part III of chapter
1671	625 if the office finds that the provider is impaired or
1672	insolvent. The office may order such a transfer regardless of
1673	whether the office has suspended or revoked, or intends to
1674	suspend or revoke, the certificate of authority of the provider.
1675	(9) Each facility shall file with the office annually,
1676	together with the annual report required by s. 651.026, a
1677	calculation of its minimum liquid reserve determined in
1678	accordance with this section on a form prescribed by the
1679	commission.
1680	(10) Any increase in the minimum liquid reserve must be
1681	funded not later than 61 days after the minimum liquid reserve
1682	calculation is due to be filed as provided in s. 651.026.
1683	Section 18. Effective July 1, 2019, section 651.043,
1684	Florida Statutes, is created to read:
1685	651.043 Approval of change in management
1686	(1) A contract with a management company entered into after
1687	July 1, 2019, must be in writing and include a provision that
1688	the contract will be canceled upon issuance of an order by the
1689	office pursuant to this section and without the application of a
1690	cancellation fee or penalty. If a provider contracts with a
1691	management company, a separate written contract is not required
1692	for the individual manager employed by the management company to

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1693 oversee a facility. If a management company voluntarily executes 1694 a contract with a manager or contractor, the contract is not 1695 required to be submitted to the office unless requested by the 1696 office. 1697 (2) A provider shall notify the office, in writing or 1698 electronically, of any change in management within 10 business 1699 days. For each new management company or manager not employed by 1700 a management company, the provider shall submit to the office 1701 the information required by s. 651.022(2) and a copy of the 1702 written management contract, if applicable. 1703 (3) For a provider that is found to be impaired or that has 1704 a regulatory action level event pending, the office may 1705 disapprove new management and order the provider to remove the 1706 new management after reviewing the information required under 1707 subsection (2). (4) For a provider other than that specified in subsection 1708 1709 (3), the office may disapprove new management and order the 1710 provider to remove the new management after receiving the required information under subsection (2), if the office: 1711 1712 (a) Finds that the new management is incompetent or 1713 untrustworthy; 1714 (b) Finds that the new management is so lacking in 1715 managerial experience as to make the proposed operation 1716 hazardous to the residents or potential residents; 1717 (c) Finds that the new management is so lacking in 1718 experience, ability, and standing as to jeopardize the 1719 reasonable promise of successful operation; or 1720 (d) Has good reason to believe that the new management is affiliated directly or indirectly through ownership, control, or 1721

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1722	business relations with any person or persons whose business
1723	operations are or have been marked by manipulation of assets or
1724	accounts or by bad faith, to the detriment of residents,
1725	stockholders, investors, creditors, or the public.
1726	
1727	The office shall complete its review as required under
1728	subsections (3) and (4) and, if applicable, issue notice of
1729	disapproval of the new management within 30 business days after
1730	the filing is deemed complete. A filing is deemed complete upon
1731	the office's receipt of all requested information and the
1732	provider's correction of any error or omission for which the
1733	provider was timely notified. If the office does not issue
1734	notice of disapproval of the new management within 15 business
1735	days after the filing is deemed complete, the new management is
1736	deemed approved.
1737	(5) Management disapproved by the office must be removed
1738	within 30 days after receipt by the provider of notice of such
1739	disapproval.
1740	(6) The office may revoke, suspend, or take other
1741	administrative action against the certificate of authority of
1742	the provider if the provider:
1743	(a) Fails to timely remove management disapproved by the
1744	office;
1745	(b) Fails to timely notify the office of a change in
1746	management;
1747	(c) Appoints new management without a written contract when
1748	a written contract is required under this section; or
1749	(d) Repeatedly appoints management that was previously
1750	disapproved by the office or that is not approvable under

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1751 subsection (4).

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(7) The provider shall remove any management immediately upon discovery of either of the following conditions, if the conditions were not disclosed in the notice to the office required under subsection (2):

(a) That a manager has been found guilty of, or has pled guilty or no contest to, a felony charge, or has been held liable or has been enjoined in a civil action by final judgment, if the felony or civil action involved fraud, embezzlement, fraudulent conversion, or misappropriation of property.

(b) That a manager is now, or was in the past, affiliated, directly or indirectly, through ownership interest of 10 percent or more in, or control of, any business, corporation, or other entity that has been found guilty of or has pled guilty or no contest to a felony charge, or has been held liable or has been enjoined in a civil action by final judgment, if the felony or civil action involved fraud, embezzlement, fraudulent conversion, or misappropriation of property.

The failure to remove such management is grounds for revocation or suspension of the provider's certificate of authority.

1772 Section 19. Section 651.051, Florida Statutes, is amended 1773 to read:

651.051 Maintenance of assets and records in state.-<u>All</u> records and assets of a provider must be maintained or readily accessible in this state or, if the provider's corporate office is located in another state, such records must be electronically stored in a manner that will ensure that the records are readily accessible to the office. No records or assets may be removed



1780 from this state by a provider unless the office consents to such 1781 removal in writing before such removal. Such consent must shall be based upon the provider's submitting satisfactory evidence 1782 1783 that the removal will facilitate and make more economical the 1784 operations of the provider and will not diminish the service or 1785 protection thereafter to be given the provider's residents in this state. Before Prior to such removal, the provider shall 1786 1787 give notice to the president or chair of the facility's 1788 residents' council. If such removal is part of a cash management 1789 system which has been approved by the office, disclosure of the 1790 system must shall meet the notification requirements. The 1791 electronic storage of records on a web-based, secured storage 1792 platform by contract with a third party is acceptable if the 1793 records are readily accessible to the office.

Section 20. Subsection (3) of section 651.055, Florida Statutes, is amended to read:

651.055 Continuing care contracts; right to rescind.-

(3) The contract must include or be accompanied by a statement, printed in boldfaced type, which reads: "This facility and all other continuing care facilities <u>(also known as life plan communities)</u> in the State of Florida are regulated by chapter 651, Florida Statutes. A copy of the law is on file in this facility. The law gives you or your legal representative the right to inspect our most recent financial statement and inspection report before signing the contract."

1805 Section 21. Subsection (2) of section 651.057, Florida
1806 Statutes, is amended to read:

651.057 Continuing care at-home contracts.-

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(2) A provider that holds a certificate of authority and



1809 wishes to offer continuing care at-home must also:

1810 (a) Submit a business plan to the office with the following1811 information:

1812 1. A description of the continuing care at-home services 1813 that will be provided, the market to be served, and the fees to 1814 be charged;

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2. A copy of the proposed continuing care at-home contract;

1816 3. An actuarial study prepared by an independent actuary in 1817 accordance with the standards adopted by the American Academy of 1818 Actuaries which presents the impact of providing continuing care 1819 at-home on the overall operation of the facility; and

4. A market feasibility study that meets the requirements of s. 651.022(3) and documents that there is sufficient interest in continuing care at-home contracts to support such a program;

(b) Demonstrate to the office that the proposal to offer continuing care at-home contracts to individuals who do not immediately move into the facility will not place the provider in an unsound financial condition;

(c) Comply with the requirements of <u>s. 651.0246(1)</u> s. 651.021(2), except that an actuarial study may be substituted for the feasibility study; and

(d) Comply with the requirements of this chapter.

1831 Section 22. Subsection (1) of section 651.071, Florida
1832 Statutes, is amended to read:

651.071 Contracts as preferred claims on liquidation or receivership.-

1835 (1) In the event of receivership or liquidation proceedings 1836 against a provider, all continuing care and continuing care at-1837 home contracts executed by a provider <u>are shall be</u> deemed

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1838 preferred claims or policyholder loss preferred claims pursuant 1839 to s. 631.271(1)(b) against all assets owned by the provider; 1840 however, such claims are subordinate to any secured claim.

Section 23. Subsection (2) and present paragraph (g) of subsection (3) of section 651.091, Florida Statutes, are amended, and a new paragraph (i) and paragraphs (j), (k), and (1) are added to that subsection, and paragraph (d) of subsection (3) and subsection (4) of that section are republished, to read:

651.091 Availability, distribution, and posting of reports and records; requirement of full disclosure.-

(2) Every continuing care facility shall:

(a) Display the certificate of authority in a conspicuous place inside the facility.

(b) Post in a prominent position in the facility which is accessible to all residents and the general public a concise summary of the last examination report issued by the office, with references to the page numbers of the full report noting any deficiencies found by the office, and the actions taken by the provider to rectify such deficiencies, indicating in such summary where the full report may be inspected in the facility.

1859 (c) Post in a prominent position in the facility, 1860 accessible to all residents and the general public, a notice 1861 containing the contact information for the office and the 1862 Division of Consumer Services of the department and stating that 1863 the division or office may be contacted for the submission of 1864 inquiries and complaints with respect to potential violations of this chapter committed by a provider. Such contact information 1865 1866 must include the division's website and the toll-free consumer

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1867 <u>helpline and the office's website and telephone number.</u>
1868 <u>(d) Provide notice to the president or chair of the</u>
1869 <u>residents' council within 10 business days after issuance of a</u>
1870 <u>final examination report or the initiation of any legal or</u>
1871 <u>administrative proceeding by the office or the department and</u>
1872 include a copy of such document.

(e) (c) Post in a prominent position in the facility which is accessible to all residents and the general public a summary of the latest annual statement, indicating in the summary where the full annual statement may be inspected in the facility. A listing of any proposed changes in policies, programs, and services must also be posted.

(f) (d) Distribute a copy of the full annual statement and a copy of the most recent <u>third-party</u> third party financial audit filed with the annual report to the president or chair of the residents' council within 30 days after filing the annual report with the office, and designate a staff person to provide explanation thereof.

(g) (e) Deliver the information described in s. 651.085(4) in writing to the president or chair of the residents' council and make supporting documentation available upon request Notify the residents' council of any plans filed with the office to obtain new financing, additional financing, or refinancing for the facility and of any applications to the office for any expansion of the facility.

1892 (h) (f) Deliver to the president or chair of the residents' 1893 council a summary of entrance fees collected and refunds made 1894 during the time period covered in the annual report and the 1895 refund balances due at the end of the report period.

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(i) (g) Deliver to the president or chair of the residents'

1897 council a copy of each quarterly statement within 30 days after 1898 the quarterly statement is filed with the office if the facility 1899 is required to file quarterly. 1900 (j) (h) Upon request, deliver to the president or chair of 1901 the residents' council a copy of any newly approved continuing 1902 care or continuing care at-home contract within 30 days after 1903 approval by the office. 1904 (k) Provide to the president or chair of the residents' 1905 council a copy of any notice filed with the office relating to 1906 any change in ownership within 10 business days after such 1907 filing by the provider. 1908 (1) Make the information available to prospective residents 1909 pursuant to paragraph (3)(d) available to current residents and 1910 provide notice of changes to that information to the president 1911 or chair of the residents' council within 3 business days. 1912 (3) Before entering into a contract to furnish continuing care or continuing care at-home, the provider undertaking to 1913 1914 furnish the care, or the agent of the provider, shall make full 1915 disclosure, and provide copies of the disclosure documents to 1916 the prospective resident or his or her legal representative, of 1917 the following information: 1918 (d) In keeping with the intent of this subsection relating 1919 to disclosure, the provider shall make available for review 1920 master plans approved by the provider's governing board and any 1921 plans for expansion or phased development, to the extent that 1922 the availability of such plans does not put at risk real estate, financing, acquisition, negotiations, or other implementation of 1923 1924 operational plans and thus jeopardize the success of



1925	negotiations, operations, and development.
1926	(g) The amount and location of any reserve funds required
1927	by this chapter, and the name of the person or entity having a
1928	claim to such funds in the event of a bankruptcy, foreclosure,
1929	or rehabilitation proceeding.
1930	(i) Notice of the issuance of a final examination report or
1931	the initiation of any legal or administrative proceeding by the
1932	office or the department, including where the report or filing
1933	may be inspected in the facility, and that, upon request, an
1934	electronic copy or specific website address will be provided
1935	from which the document can be downloaded at no cost.
1936	(j) Notice that the entrance fee is the property of the
1937	provider after the expiration of the 7-day escrow requirement
1938	under s. 651.055(2).
1939	(k) A statement that distribution of assets or income may
1940	occur or a statement that such distributions will not occur.
1941	(1) Notice of any holding company system or obligated group
1942	of which the provider is a member.
1943	(4) A true and complete copy of the full disclosure
1944	document to be used must be filed with the office before use. A
1945	resident or prospective resident or his or her legal
1946	representative may inspect the full reports referred to in
1947	paragraph (2)(b); the charter or other agreement or instrument
1948	required to be filed with the office pursuant to s. 651.022(2),
1949	together with all amendments thereto; and the bylaws of the
1950	corporation or association, if any. Upon request, copies of the
1951	reports and information shall be provided to the individual
1952	requesting them if the individual agrees to pay a reasonable
1953	charge to cover copying costs.

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1954 Section 24. Subsection (4) of section 651.095, Florida 1955 Statutes, is amended to read: 1956 651.095 Advertisements; requirements; penalties.-1957 (4) It is unlawful for any person, other than a provider licensed pursuant to this chapter, to advertise or market to the 1958 1959 general public any product similar to continuing care through the use of such terms as "life care," "life plan," "life plan 1960 1961 at-home," "continuing care," or "guaranteed care for life," or

similar terms, words, or phrases.

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Section 25. Section 651.105, Florida Statutes, is amended to read:

651.105 Examination and inspections.-

(1) The office may at any time, and shall at least once 1966 1967 every 3 years, examine the business of any applicant for a certificate of authority and any provider engaged in the 1968 execution of care contracts or engaged in the performance of 1969 1970 obligations under such contracts, in the same manner as is 1971 provided for the examination of insurance companies pursuant to 1972 ss. 624.316 and $624.318 \frac{1}{5.624.316}$. For a provider as described 1973 defined in s. 651.028, such examinations must shall take place 1974 at least once every 5 years. Such examinations must shall be 1975 made by a representative or examiner designated by the office 1976 whose compensation will be fixed by the office pursuant to s. 1977 624.320. Routine examinations may be made by having the 1978 necessary documents submitted to the office; and, for this 1979 purpose, financial documents and records conforming to commonly 1980 accepted accounting principles and practices, as required under s. 651.026, are deemed adequate. The final written report of 1981 each examination must be filed with the office and, when so 1982

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1983 filed, constitutes a public record. Any provider being examined 1984 shall, upon request, give reasonable and timely access to all of 1985 its records. The representative or examiner designated by the 1986 office may at any time examine the records and affairs and 1987 inspect the physical property of any provider, whether in 1988 connection with a formal examination or not.

(2) Any duly authorized officer, employee, or agent of the office may, upon presentation of proper identification, have access to, and inspect, any records, with or without advance notice, to secure compliance with, or to prevent a violation of, any provision of this chapter.

1994 (3) Reports of the results of such financial examinations 1995 must be kept on file by the office. Any investigatory records, 1996 reports, or documents held by the office are confidential and 1997 exempt from the provisions of s. 119.07(1), until the 1998 investigation is completed or ceases to be active. For the 1999 purpose of this section, an investigation is active while it is 2000 being conducted by the office with a reasonable, good faith 2001 belief that it could lead to the filing of administrative, 2002 civil, or criminal proceedings. An investigation does not cease 2003 to be active if the office is proceeding with reasonable 2004 dispatch and has a good faith belief that action could be 2005 initiated by the office or other administrative or law 2006 enforcement agency.

(4) The office shall notify the provider and the executive officer of the governing body of the provider in writing of all deficiencies in its compliance with the provisions of this chapter and the rules adopted pursuant to this chapter and shall set a reasonable length of time for compliance by the provider.



2012 In addition, the office shall require corrective action or 2013 request a corrective action plan from the provider which plan 2014 demonstrates a good faith attempt to remedy the deficiencies by 2015 a specified date. If the provider fails to comply within the 2016 established length of time, the office may initiate action 2017 against the provider in accordance with the provisions of this 2018 chapter.

2019 (5) A provider shall respond to written correspondence from the office and provide data, financial statements, and pertinent 2020 2021 information as requested by the office or by the office's 2022 investigators, examiners, or inspectors. The office has standing 2023 to petition a circuit court for mandatory injunctive relief to 2024 compel access to and require the provider to produce the 2025 documents, data, records, and other information requested by the 2026 office or its investigators, examiners, or inspectors. The 2027 office may petition the circuit court in the county in which the 2028 facility is situated or the Circuit Court of Leon County to 2029 enforce this section At the time of the routine examination, the 2030 office shall determine if all disclosures required under this 2031 chapter have been made to the president or chair of the 2032 residents' council and the executive officer of the governing 2033 body of the provider.

(6) A representative of the provider must give a copy of the final examination report and corrective action plan, if one is required by the office, to the executive officer of the governing body of the provider within 60 days after issuance of the report.

(7) Unless a provider or facility is impaired or subject to a regulatory action level event, any parent, subsidiary, or

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2041 affiliate is not subject to examination by the office as part of a routine examination. However, if a provider or facility relies 2042 2043 on a contractual or financial relationship with a parent, a 2044 subsidiary, or an affiliate in order to meet the financial 2045 requirements of this chapter, the office may examine any parent, 2046 subsidiary, or affiliate that has a contractual or financial 2047 relationship with the provider or facility to the extent 2048 necessary to ascertain the financial condition of the provider.

Section 26. Section 651.106, Florida Statutes, is amended to read:

651.106 Grounds for discretionary refusal, suspension, or revocation of certificate of authority.—The office may deny <u>an</u> <u>application or</u>, suspend, or revoke the provisional certificate of authority or the certificate of authority of any applicant or provider if it finds that any one or more of the following grounds applicable to the applicant or provider exist:

(1) Failure by the provider to continue to meet the requirements for the authority originally granted.

(2) Failure by the provider to meet one or more of the qualifications for the authority specified by this chapter.

(3) Material misstatement, misrepresentation, or fraud in obtaining the authority, or in attempting to obtain the same.

(4) Demonstrated lack of fitness or trustworthiness.

(5) Fraudulent or dishonest practices of management in the conduct of business.

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(6) Misappropriation, conversion, or withholding of moneys.

2067 (7) Failure to comply with, or violation of, any proper 2068 order or rule of the office or commission or violation of any 2069 provision of this chapter.

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2070 (8) The insolvent <u>or impaired</u> condition of the provider or 2071 the provider's being in such condition or using such methods and 2072 practices in the conduct of its business as to render its 2073 further transactions in this state hazardous or injurious to the 2074 public.

(9) Refusal by the provider to be examined or to produce its accounts, records, and files for examination, or refusal by any of its officers to give information with respect to its affairs or to perform any other legal obligation under this chapter when required by the office.

(10) Failure by the provider to comply with the requirements of s. 651.026 or s. 651.033.

(11) Failure by the provider to maintain escrow accounts or funds as required by this chapter.

(12) Failure by the provider to meet the requirements of this chapter for disclosure of information to residents concerning the facility, its ownership, its management, its development, or its financial condition or failure to honor its continuing care or continuing care at-home contracts.

(13) Any cause for which issuance of the license could have been refused had it then existed and been known to the office.

(14) Having been found guilty of, or having pleaded guilty or nolo contendere to, a felony in this state or any other state, without regard to whether a judgment or conviction has been entered by the court having jurisdiction of such cases.

(15) In the conduct of business under the license, engaging in unfair methods of competition or in unfair or deceptive acts or practices prohibited under part IX of chapter 626.

(16) A pattern of bankrupt enterprises.

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2099	(17) The ownership, control, or management of the
2100	organization includes any person:
2101	(a) Who is not reputable and of responsible character;
2102	(b) Who is so lacking in management expertise as to make
2103	the operation of the provider hazardous to potential and
2104	existing residents;
2105	(c) Who is so lacking in management experience, ability,
2106	and standing as to jeopardize the reasonable promise of
2107	successful operation;
2108	(d) Who is affiliated, directly or indirectly, through
2109	ownership or control, with any person or persons whose business
2110	operations are or have been marked by business practices or
2111	conduct that is detrimental to the public, contract holders,
2112	investors, or creditors by manipulation of assets, finances, or
2113	accounts or by bad faith; or
2114	(e) Whose business operations are or have been marked by
2115	business practices or conduct that is detrimental to the public,
2116	contract holders, investors, or creditors by manipulation of
2117	assets, finances, or accounts or by bad faith.
2118	(18) The provider has not filed a notice of change in
2119	management, fails to remove a disapproved manager, or persists
2120	in appointing disapproved managers.
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2122	Revocation of a certificate of authority under this section does
2123	not relieve a provider from the provider's obligation to
2124	residents under the terms and conditions of any continuing care
2125	or continuing care at-home contract between the provider and
2126	residents or the provisions of this chapter. The provider shall
2127	continue to file its annual statement and pay license fees to

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2128 the office as required under this chapter as if the certificate 2129 of authority had continued in full force, but the provider shall 2130 not issue any new contracts. The office may seek an action in 2131 the Circuit Court of Leon County to enforce the office's order 2132 and the provisions of this section. 2133 Section 27. Section 651.1065, Florida Statutes, is created 2134 to read: 2135 651.1065 Soliciting or accepting new continuing care 2136 contracts by impaired or insolvent facilities or providers.-2137 (1) Regardless of whether delinguency proceedings as to a 2138 continuing care facility have been or are to be initiated, a 2139 proprietor, a general partner, a member, an officer, a director, 2140 a trustee, or a manager of a continuing care facility may not 2141 actively solicit, approve the solicitation or acceptance of, or 2142 accept new continuing care contracts in this state after the proprietor, general partner, member, officer, director, trustee, 2143 2144 or manager knew, or reasonably should have known, that the 2145 continuing care facility was impaired or insolvent except with 2146 the written permission of the office. If the facility has 2147 declared bankruptcy, the bankruptcy court or trustee appointed 2148 by the court has jurisdiction over such matters. The office must 2149 approve or disapprove the continued marketing of new contracts 2150 within 15 days after receiving a request from a provider. 2151 (2) A proprietor, a general partner, a member, an officer, 2152 a director, a trustee, or a manager who violates this section 2153 commits a felony of the third degree, punishable as provided in 2154 s. 775.082, s. 775.083, or s. 775.084. 2155 Section 28. Subsections (1) and (3) of section 651.111,

2156 Florida Statutes, are amended to read:

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651.111 Requests for inspections.-

(1) Any interested party may request an inspection of the records and related financial affairs of a provider providing care in accordance with the provisions of this chapter by transmitting to the office notice of an alleged violation of applicable requirements prescribed by statute or by rule, specifying to a reasonable extent the details of the alleged violation, which notice must shall be signed by the complainant. As used in this section, the term "inspection" means an inquiry into a provider's compliance with this chapter.

(3) Upon receipt of a complaint, the office shall make a preliminary review to determine if the complaint alleges a violation of this chapter; and, unless the office determines that the complaint does not allege a violation of this chapter or is without any reasonable basis, the office shall make an inspection. The office shall provide the complainant with a written acknowledgment of the complaint within 15 days after receipt by the office. The complainant shall be advised, within 30 days after the receipt of the complaint by the office, of the office's determination that the complaint does not allege a violation of this chapter, that the complaint is without any reasonable basis, or that the office will make an inspection. The notice must include an estimated timeframe for completing the inspection and a contact number. If the inspection is not completed within the estimated timeframe, the office must provide the complainant with a revised timeframe. Within 15 days after completing an inspection, the office shall provide the complainant and the provider a written statement specifying any violations of this chapter and any actions taken or that no such 2185

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2186 violation was found proposed course of action of the office. Section 29. Section 651.114, Florida Statutes, is amended 2187 2188 to read: 2189 651.114 Delinquency proceedings; remedial rights.-2190 (1) Upon determination by the office that a provider is not 2191 in compliance with this chapter, the office may notify the chair 2192 of the Continuing Care Advisory Council, who may assist the 2193 office in formulating a corrective action plan. 2194 (2) Within 30 days after a request by either the advisory 2195 council or the office, a provider shall make a plan for 2196 obtaining compliance or solvency available to the advisory 2197 council and the office, within 30 days after being requested to 2198 do so by the council, a plan for obtaining compliance or 2199 solvency. 2200 (3) Within 30 days after receipt of a plan for obtaining 2201 compliance or solvency, the office or, at the request of the 2202 office, notification, the advisory council shall: 2203 (a) Consider and evaluate the plan submitted by the 2204 provider. 2205 (b) Discuss the problem and solutions with the provider. 2206 (c) Conduct such other business as is necessary. 2207 (d) Report its findings and recommendations to the office, 2208 which may require additional modification of the plan. 2209 2210 This subsection may not be construed to delay or prevent the 2211 office from taking any regulatory measures it deems necessary 2212 regarding the provider that submitted the plan. 2213 (4) If the financial condition of a continuing care 2214 facility or provider is impaired or is such that if not modified

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2215 or corrected, its continued operation would result in 2216 insolvency, the office may direct the provider to formulate and 2217 file with the office a corrective action plan. If the provider 2218 fails to submit a plan within 30 days after the office's 2219 directive or submits a plan that is insufficient to correct the 2220 condition, the office may specify a plan and direct the provider 2221 to implement the plan. Before specifying a plan, the office may 2222 seek a recommended plan from the advisory council.

(5) (4) After receiving approval of a plan by the office, the provider shall submit a progress report monthly to the advisory council or the office, or both, in a manner prescribed by the office. After 3 months, or at any earlier time deemed necessary, the council shall evaluate the progress by the provider and shall advise the office of its findings.

(6) (5) If Should the office finds find that sufficient 2230 grounds exist for rehabilitation, liquidation, conservation, 2231 reorganization, seizure, or summary proceedings of an insurer as 2232 set forth in ss. 631.051, 631.061, and 631.071, the department 2233 office may petition for an appropriate court order or may pursue such other relief as is afforded in part I of chapter 631. Before invoking its powers under part I of chapter 631, the department office shall notify the chair of the advisory 2237 council.

(7) Notwithstanding s. 631.011, impairment of a provider, for purposes of s. 631.051, has the same meaning as the term "impaired" in s. 651.011.

(8) (6) In the event an order of conservation, rehabilitation, liquidation, or conservation, reorganization, seizure, or summary proceeding has been entered against a

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2244 provider, the department and office are vested with all of the 2245 powers and duties they have under the provisions of part I of 2246 chapter 631 in regard to delinquency proceedings of insurance 2247 companies. A provider shall give written notice of the 2248 proceeding to its residents within 3 business days after the 2249 initiation of a delinquency proceeding under chapter 631 and 2250 shall include a notice of the delinquency proceeding in any 2251 written materials provided to prospective residents

(7) If the financial condition of the continuing care facility or provider is such that, if not modified or corrected, its continued operation would result in insolvency, the office may direct the provider to formulate and file with the office a corrective action plan. If the provider fails to submit a plan within 30 days after the office's directive or submits a plan that is insufficient to correct the condition, the office may specify a plan and direct the provider to implement the plan.

(9) A provider subject to an order to show cause entered pursuant to chapter 631 must file its written response to the order, together with any defenses it may have to the department's allegations, not later than 20 days after service of the order to show cause, but not less than 15 days before the date of the hearing set by the order to show cause.

(10) A hearing held pursuant to chapter 631 to determine whether cause exists for the department to be appointed receiver must be commenced within 60 days after an order directing a provider to show cause.

(11) (a) (8) (a) The rights of the office described in this 2271 section are subordinate to the rights of a trustee or lender pursuant to the terms of a resolution, ordinance, loan



2273 agreement, indenture of trust, mortgage, lease, security 2274 agreement, or other instrument creating or securing bonds or 2275 notes issued to finance a facility, and the office, subject to 2276 the provisions of paragraph (c), may shall not exercise its 2277 remedial rights provided under this section and ss. 651.018, 2278 651.106, 651.108, and 651.116 with respect to a facility that is 2279 subject to a lien, mortgage, lease, or other encumbrance or 2280 trust indenture securing bonds or notes issued in connection 2281 with the financing of the facility, if the trustee or lender, by 2282 inclusion or by amendment to the loan documents or by a separate 2283 contract with the office, agrees that the rights of residents 2284 under a continuing care or continuing care at-home contract will 2285 be honored and will not be disturbed by a foreclosure or 2286 conveyance in lieu thereof as long as the resident:

1. Is current in the payment of all monetary obligations required by the contract;

2. Is in compliance and continues to comply with all provisions of the contract; and

3. Has asserted no claim inconsistent with the rights of the trustee or lender.

(b) This subsection does not require a trustee or lenderto:

 Continue to engage in the marketing or resale of new continuing care or continuing care at-home contracts;

2. Pay any rebate of entrance fees as may be required by a resident's continuing care or continuing care at-home contract as of the date of acquisition of the facility by the trustee or lender and until expiration of the period described in paragraph (d);

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2302	3. Be responsible for any act or omission of any owner or
2303	operator of the facility arising before the acquisition of the
2304	facility by the trustee or lender; or
2305	4. Provide services to the residents to the extent that the
2306	trustee or lender would be required to advance or expend funds
2307	that have not been designated or set aside for such purposes.
2308	(c) <u>If</u> Should the office <u>determines</u> determine , at any time
2309	during the suspension of its remedial rights as provided in
2310	paragraph (a), that <u>:</u>
2311	<u>1.</u> The trustee or lender is not in compliance with
2312	paragraph (a) <u>;</u> , or that
2313	2. A lender or trustee has assigned or has agreed to assign
2314	all or a portion of a delinquent or defaulted loan to a third
2315	party without the office's written consent $\underline{;}_{ au}$
2316	3. The provider engaged in the misappropriation,
2317	conversion, or illegal commitment or withdrawal of minimum
2318	liquid reserve or escrowed funds required under this chapter;
2319	4. The provider refused to be examined by the office
2320	pursuant to s. 651.105(1); or
2321	5. The provider refused to produce any relevant accounts,
2322	records, and files requested as part of an examination,
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2324	the office shall notify the trustee or lender in writing of its
2325	determination, setting forth the reasons giving rise to the
2326	determination and specifying those remedial rights afforded to
2327	the office which the office shall then reinstate.
2328	(d) Upon acquisition of a facility by a trustee or lender
2329	and evidence satisfactory to the office that the requirements of
2330	paragraph (a) have been met, the office shall issue a 90-day



2331	temporary certificate of authority granting the trustee or
2332	lender the authority to engage in the business of providing
2333	continuing care or continuing care at-home and to issue
2334	continuing care or continuing care at-home contracts subject to
2335	the office's right to immediately suspend or revoke the
2336	temporary certificate of authority if the office determines that
2337	any of the grounds described in s. 651.106 apply to the trustee
2338	or lender or that the terms of the contract used as the basis
2339	for the issuance of the temporary certificate of authority by
2340	the office have not been or are not being met by the trustee or
2341	lender since the date of acquisition.
2342	Section 30. Section 651.1141, Florida Statutes, is created
2343	to read:
2344	651.1141 Immediate final orders
2345	(1) The Legislature finds that the following actions
2346	constitute an imminent and immediate threat to the public
2347	health, safety, and welfare of the residents of this state:
2348	(a) The installation of a general partner of a provider or
2349	assumption of ownership or possession or control of 10 percent
2350	or more of a provider's assets in violation of s. 651.024 or s.
2351	<u>651.0245;</u>
2352	(b) The removal or commitment of 10 percent or more of the
2353	required minimum liquid reserve funds in violation of s.
2354	<u>651.035; or</u>
2355	(c) The assumption of control over a facility's operations
2356	in violation of s. 651.043.
2357	(2) If it finds that a person or entity is engaging or has
2358	engaged in one or more of the above activities, the office may,
2359	pursuant to s. 120.569, issue an immediate final order:

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2360 (a) Directing that such person or entity cease and desist 2361 that activity; or 2362 (b) Suspending the certificate of authority of the 2363 facility. 2364 Section 31. Subsection (1) of section 651.121, Florida 2365 Statutes, is amended to read: 2366 651.121 Continuing Care Advisory Council.-2367 (1) The Continuing Care Advisory Council to the office is 2368 created consisting of 10 members who are residents of this state 2369 appointed by the Governor and geographically representative of 2370 this state. Three members shall be representatives 2371 administrators of facilities that hold valid certificates of 2372 authority under this chapter and shall have been actively 2373 engaged in the offering of continuing care contracts in this 2374 state for 5 years before appointment. The remaining members 2375 include: 2376 (a) A representative of the business community whose 2377 expertise is in the area of management. 2378 (b) A representative of the financial community who is not 2379 a facility owner or administrator. 2380 (c) A certified public accountant. 2381 (d) An attorney. (d) (e) Four Three residents who hold continuing care or 2382 2383 continuing care at-home contracts with a facility certified in 2384 this state. 2385 Section 32. Subsections (1) and (4) of section 651.125, 2386 Florida Statutes, are amended to read: 2387 651.125 Criminal penalties; injunctive relief.-2388 (1) Any person who maintains, enters into, or, as manager

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2389 or officer or in any other administrative capacity, assists in 2390 entering into, maintaining, or performing any continuing care or 2391 continuing care at-home contract subject to this chapter without 2392 doing so in pursuance of a valid provisional certificate of 2393 authority or certificate of authority or renewal thereof, as 2394 contemplated by or provided in this chapter, or who otherwise 2395 violates any provision of this chapter or rule adopted in 2396 pursuance of this chapter, commits a felony of the third degree, 2397 punishable as provided in s. 775.082 or s. 775.083. Each 2398 violation of this chapter constitutes a separate offense.

(4) Any action brought by the office against a provider shall not abate by reason of a sale or other transfer of ownership of the facility used to provide care, which provider is a party to the action, except with the express written consent of the director of the office.

Section 33. Except as otherwise expressly provided in this act and except for this section, which shall take effect July 1, 2019, this act shall take effect January 1, 2020.

Delete everything before the enacting clause and insert:

A bill to be entitled

An act relating to continuing care contracts; amending s. 651.011, F.S.; adding and revising definitions; amending s. 651.012, F.S.; conforming a crossreference; deleting an obsolete date; amending s. 651.013, F.S.; adding certain Florida Insurance Code

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2418 provisions to the Office of Insurance Regulation's 2419 authority to regulate providers of continuing care and 2420 continuing care at-home; amending s. 651.019, F.S.; 2421 revising requirements for providers and facilities 2422 relating to financing and refinancing transactions; 2423 amending s. 651.021, F.S.; conforming provisions to 2424 changes made by the act; creating s. 651.0215, F.S.; 2425 specifying conditions, requirements, procedures, and 2426 prohibitions relating to consolidated applications for 2427 provisional certificates of authority and for 2428 certificates of authority and to the office's review 2429 of such applications; specifying conditions under 2430 which a provider is entitled to secure the release of 2431 certain escrowed funds; providing construction; 2432 amending s. 651.022, F.S.; revising and specifying 2433 requirements, procedures, and prohibitions relating to 2434 applications for provisional certificates of authority 2435 and to the office's review of such applications; 2436 amending s. 651.023, F.S.; revising and specifying 2437 requirements, procedures, and prohibitions relating to 2438 applications for certificates of authority and to the 2439 office's review of such applications; conforming 2440 provisions to changes made by the act; amending s. 2441 651.024, F.S.; revising requirements for certain 2442 persons relating to provider acquisitions; specifying 2443 procedures for rebutting a presumption of control; 2444 providing standing to the office to petition a circuit 2445 court in certain proceedings; creating s. 651.0245, F.S.; specifying procedures, requirements, and a 2446

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2447 prohibition relating to an application for the 2448 simultaneous acquisition of a facility and issuance of a certificate of authority and to the office's review 2449 2450 of such application; specifying rulemaking 2451 requirements and authority of the Financial Services 2452 Commission; providing standing to the office to 2453 petition a circuit court in certain proceedings; 2454 specifying procedures for rebutting a presumption of 2455 control; creating s. 651.0246, F.S.; specifying 2456 requirements, conditions, procedures, and prohibitions 2457 relating to provider applications to commence 2458 construction or marketing for expansions of 2459 certificated facilities and to the office's review of 2460 such applications; defining the term "existing units"; 2461 specifying escrow requirements for certain moneys; 2462 specifying conditions under which providers are 2463 entitled to secure release of such moneys; providing 2464 applicability and construction; amending s. 651.026, 2465 F.S.; revising requirements for annual reports filed 2466 by providers with the office; revising the 2467 commission's rulemaking authority; requiring the 2468 office to annually publish a specified industry 2469 benchmarking report; amending s. 651.0261, F.S.; 2470 requiring providers to file quarterly unaudited 2471 financial statements; authorizing the office to waive 2472 such requirement under certain circumstances; 2473 providing an exception for filing a certain quarterly 2474 statement; revising information that the office may require providers to file and the circumstances under 2475



2476 which such information must be filed; revising the 2477 commission's rulemaking authority; amending s. 2478 651.028, F.S.; revising requirements that the office 2479 may waive under certain circumstances; revising the 2480 entities that may qualify for such waiver; requiring 2481 such entities to provide certain information within a 2482 certain timeframe to the office under certain 2483 circumstances; amending s. 651.033, F.S.; revising 2484 applicability of escrow requirements; revising 2485 requirements for escrow accounts and agreements; 2486 revising the office's authority to allow a withdrawal 2487 of a specified percentage of the required minimum 2488 liquid reserve; revising applicability of requirements 2489 relating to the deposit of certain funds in escrow 2490 accounts; prohibiting an escrow agent, except under 2491 certain circumstances, from releasing or allowing the 2492 transfer of funds; creating s. 651.034, F.S.; 2493 specifying requirements for the office if a regulatory 2494 action level event occurs; specifying requirements for 2495 corrective action plans; authorizing the office to use 2496 members of the Continuing Care Advisory Council and to 2497 retain consultants for certain purposes; requiring 2498 affected providers to bear costs and expenses relating 2499 to such consultants; specifying requirements for, and 2500 authorized actions of, the office and the Department 2501 of Financial Services if an impairment occurs; 2502 providing construction; authorizing the office to 2503 exempt a provider from certain requirements for a 2504 certain timeframe; authorizing the commission to adopt



2505 rules; amending s. 651.035, F.S.; revising minimum 2506 liquid reserve requirements for providers; specifying 2507 requirements, limitations, and procedures for a 2508 provider's withdrawal of funds held in escrow and the 2509 office's review of certain requests for withdrawal; 2510 authorizing the office to order certain transfers 2511 under certain circumstances; requiring facilities to 2512 annually file with the office a minimum liquid reserve 2513 calculation; requiring increases in the minimum liquid 2514 reserve to be funded within a certain timeframe; 2515 creating s. 651.043, F.S.; specifying requirements for 2516 certain management company contracts; specifying 2517 requirements, procedures, and authorized actions 2518 relating to changes in provider management and to the 2519 office's review of such changes; requiring that 2520 disapproved management be removed within a certain 2521 timeframe; authorizing the office to take certain 2522 disciplinary actions under certain circumstances; 2523 requiring providers to immediately remove management 2524 under certain circumstances; amending s. 651.051, 2525 F.S.; revising requirements for the maintenance of 2526 provider records and assets; amending s. 651.055, 2527 F.S.; revising a required statement in continuing care 2528 contracts; amending s. 651.057, F.S.; conforming 2529 provisions to changes made by the act; amending s. 2530 651.071, F.S.; specifying the priority of continuing 2531 care contracts and continuing care at-home contracts 2532 in receivership or liquidation proceedings against a 2533 provider; amending s. 651.091, F.S.; revising

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2534 requirements for continuing care facilities relating 2535 to posting or providing notices; amending s. 651.095, F.S.; adding terms to a list of prohibited terms in 2536 2537 certain advertisements; amending s. 651.105, F.S.; 2538 adding a certain Florida Insurance Code provision to 2539 the office's authority to examine certain providers 2540 and applicants; requiring providers to respond to the 2541 office's written correspondence and to provide certain 2542 information; providing standing to the office to 2543 petition certain circuit courts for certain relief; 2544 revising, and specifying limitations on, the office's 2545 examination authority; amending s. 651.106, F.S.; 2546 authorizing the office to deny applications on 2547 specified grounds; adding and revising grounds for 2548 suspension or revocation of provisional certificates 2549 of authority and certificates of authority; creating 2550 s. 651.1065, F.S.; prohibiting certain actions by 2551 certain persons of an impaired or insolvent continuing 2552 care facility; providing that bankruptcy courts or trustees have jurisdiction over certain matters; 2553 2554 requiring the office to approve or disapprove the 2555 continued marketing of new contracts within a certain 2556 timeframe; providing a criminal penalty; amending s. 2557 651.111, F.S.; defining the term "inspection"; 2558 revising procedures and requirements relating to 2559 requests for inspections to the office; amending s. 2560 651.114, F.S.; revising and specifying requirements, 2561 procedures, and authorized actions relating to 2562 providers' corrective action plans; providing

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2563 construction; revising and specifying requirements and 2564 procedures relating to delinguency proceedings against a provider; revising circumstances under which the 2565 2566 office must provide a certain notice to trustees or 2567 lenders; creating s. 651.1141, F.S.; providing 2568 legislative findings; authorizing the office to issue certain immediate final orders under certain 2569 2570 circumstances; amending s. 651.121, F.S.; revising the 2571 composition of the Continuing Care Advisory Council; 2572 amending s. 651.125, F.S.; revising a prohibition to 2573 include certain actions performed without a valid 2574 provisional certificate of authority; providing 2575 effective dates.