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A bill to be entitled An act relating to insurance; amending s. 215.555, F.S.; revising the definition of the term "covered policy" to include a coverage amount requested by lenders under specified residential insurance policies in certain circumstances; amending s. 316.646, F.S.; requiring law enforcement officers to access certain information during traffic stops or crash investigations for certain purposes; amending s. 320.02, F.S.; authorizing insurance online verification for motor vehicle registration; creating s. 324.252, F.S.; requiring the Department of Highway Safety and Motor Vehicles to establish an online verification system for motor vehicle insurance; providing system requirements; providing powers and duties of the department; providing requirements for insurers and law enforcement officers; providing immunity from liability; prohibiting the use of an online verification request or response for a civil action; providing applicability; providing rulemaking authority; creating s. 324.255, F.S.; creating the Motor Vehicle Insurance Online Verification Task Force; providing duties of the task force; providing membership; providing meeting requirements; requiring the department to provide support; providing report

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requirements; providing the date by which the task force must complete its work and submit its final report; providing for expiration of the task force; amending s. 624.01, F.S.; adding ch. 647, F.S., to the list of statutes composing the Florida Insurance Code; amending s. 626.321, F.S.; revising the list of individuals and entities who may apply for licenses to transact a limited class of business in specified categories of limited lines insurance; revising the requirements for such licenses; prohibiting persons from engaging in certain acts unless licensed or registered; providing authorizations and duties of limited lines travel insurance producers and travel retailers; requiring travel retailer registers; providing applicability of penalties; providing fingerprinting requirements and licensing and appointment fee requirements; providing instruction or training requirements under certain circumstances; authorizing travel retailers to receive compensation under certain circumstances; providing that limited lines travel insurance producers are responsible for their travel retailers' acts; authorizing persons licensed as general lines or personal lines insurance agents to sell, solicit, and negotiate travel insurance; amending s. 626.931, F.S.; deleting

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provisions requiring certain surplus lines agents to file affidavits with the Florida Surplus Lines Service Office; amending s. 626.932, F.S.; revising the timeline for the surplus lines agents' tax remittance; amending s. 626.935, F.S.; conforming provisions to changes made by the act; amending s. 627.7295, F.S.; revising the timeframe for insurers' cancellation of motor vehicle insurance policies or contracts for nonpayment; amending s. 627.914, F.S.; requiring certain workers' compensation insurers and selfinsurance funds to continue to report certain information; authorizing such reporting to be outsourced under certain circumstances; requiring the office to approve a modified reporting plan; authorizing the office to use certain information for a specified purpose; amending ss. 634.171, 634.317, and 634.419, F.S.; authorizing licensed personal lines or general lines agents to advertise, solicit, negotiate, or sell motor vehicle service agreements, home warranties, and service warranties, respectively, without a salesperson or sales representative license; providing a directive to the Division of Law Revision; creating s. 647.01, F.S.; providing purpose; providing applicability; creating s. 647.02, F.S.; providing definitions; creating s. 647.03, F.S.; providing

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definitions; providing requirements for certain travel insurance premiums for tax purposes; providing duties of travel insurers; creating s. 647.04, F.S.; authorizing travel protection plans to be offered under certain circumstances; creating s. 647.05, F.S.; providing requirements for documents provided to consumers before the purchase of travel insurance; providing requirements for disclosures of preexisting condition exclusions in travel insurance policies and certificates; providing requirements for fulfillment materials and specified information; providing circumstances under which travel protection plan payments may be cancelled for a full refund; providing practices that are not unfair trade practices or violations of law; prohibiting certain practices; providing that persons offering travel insurance to residents of this state are subject to the Unfair Insurance Trade Practices Act; providing that specified provisions supersede such act; providing practices that are unfair insurance trade practices; creating s. 647.06, F.S.; prohibiting certain persons from representing themselves as travel administrators; exempting travel administrators and their employees from certain licensing requirements; providing insurers' responsibilities relating to travel

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administrators; creating s. 647.07, F.S.; providing classification and filing of travel insurance for purposes of rates and forms; authorizing travel insurance programs to be developed and provided based on specified travel protection plans; creating s. 647.08, F.S.; requiring the Department of Financial Services to adopt rules; providing contingent effect; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

- Section 1. Paragraph (c) of subsection (2) of section 215.555, Florida Statutes, is amended to read:
- 215.555 Florida Hurricane Catastrophe Fund.—
 - (2) DEFINITIONS.—As used in this section:
 - (c) "Covered policy" means any insurance policy covering residential property in this state, including, but not limited to, any homeowner, mobile home owner, farm owner, condominium association, condominium unit owner, tenant, or apartment building policy, or any other policy covering a residential structure or its contents issued by any authorized insurer, including a commercial self-insurance fund holding a certificate of authority issued by the Office of Insurance Regulation under s. 624.462, the Citizens Property Insurance Corporation, and any joint underwriting association or similar entity created under

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law. The term "covered policy" includes any collateral protection insurance policy covering personal residences which protects both the borrower's and the lender's financial interests, in an amount at least equal to the coverage for the dwelling in place under the lapsed homeowner's policy, or in an amount at least equal to the coverage amount requested by the lender if the homeowner has been notified in writing of the coverage amount and the homeowner has not requested that the insurer issue the policy in a different amount, if such policy can be accurately reported as required in subsection (5). Additionally, covered policies include policies covering the peril of wind removed from the Florida Residential Property and Casualty Joint Underwriting Association or from the Citizens Property Insurance Corporation, created under s. 627.351(6), or from the Florida Windstorm Underwriting Association, created under s. 627.351(2), by an authorized insurer under the terms and conditions of an executed assumption agreement between the authorized insurer and such association or Citizens Property Insurance Corporation. Each assumption agreement between the association and such authorized insurer or Citizens Property Insurance Corporation must be approved by the Office of Insurance Regulation before the effective date of the assumption, and the Office of Insurance Regulation must provide written notification to the board within 15 working days after such approval. "Covered policy" does not include any policy that

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excludes wind coverage or hurricane coverage or any reinsurance agreement and does not include any policy otherwise meeting this definition which is issued by a surplus lines insurer or a reinsurer. All commercial residential excess policies and all deductible buy-back policies that, based on sound actuarial principles, require individual ratemaking shall be excluded by rule if the actuarial soundness of the fund is not jeopardized. For this purpose, the term "excess policy" means a policy that provides insurance protection for large commercial property risks and that provides a layer of coverage above a primary layer insured by another insurer.

Section 2. Subsection (5) of section 316.646, Florida Statutes, is renumbered as subsection (6), and a new subsection (5) is added to that section, to read:

316.646 Security required; proof of security and display thereof.—

vehicle insurance online verification system established in s. 324.252, a law enforcement officer, during a traffic stop or crash investigation, shall access information from the online verification system to establish compliance with this chapter and chapter 324.

Section 3. Paragraph (f) is added to subsection (5) of section 320.02, Florida Statutes, to read:

320.02 Registration required; application for

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176 registration; forms.—

177 (5)

(b)

(f) Upon implementation of the motor vehicle insurance online verification system established in s. 324.252, the online verification may be used in lieu of the verification procedures in this subsection.

Section 4. Section 324.252, Florida Statutes, is created to read:

- 324.252 Insurance online verification system.—The department shall establish an online verification system for motor vehicle insurance. The goal of the system is to identify uninsured motorists and aid the department in the enforcement of the financial responsibility law.
 - (1) The online verification system must:
- (a) Be accessible through electronic means for use by any government agency, including any court or law enforcement agency, in carrying out its functions; any private person or entity acting on behalf of a federal, state, or local agency in carrying out its functions; any other entity authorized by the department; and any insurer authorized by the Office of Insurance Regulation to provide motor vehicle insurance. The department may also establish a web portal or other mechanism that provides the general public with the ability to confirm whether a particular motor vehicle is currently insured.

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In real time, send requests to insurers for

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(e)

verification of evidence of insurance for motor vehicles registered in this state, and receive confirmation in real time from insurers via electronic means consistent with the specifications and standards of the Insurance Industry Committee on Motor Vehicle Administration (IICMVA), with enhancements, additions, and modifications as required by the department. However, the enhancements, additions, and modifications may not conflict with, nullify, or add requirements that are materially inconsistent with the specifications or standards of the IICMVA. (c) Be operational within 3 years after this section becomes effective. The Motor Vehicle Insurance Online Verification Task Force established in s. 324.255 must conduct a pilot program for at least 9 months to test the system before statewide use. The system may not be used in any enforcement action until successful completion of the pilot program. (d) Be available 24 hours a day, except as provided in paragraph (2)(a), to verify the insurance status of any vehicle registered in this state through the insurer's National Association of Insurance Commissioners (NAIC) company code or Florida company code in combination with other identifiers, including vehicle identification number, car make, car model, year, registered owner's name, policy number, levels or types of coverage, or other characteristics or markers as specified by the Motor Vehicle Insurance Online Verification Task Force.

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Include appropriate safeguards and controls to prevent

misuse or unauthorized access.

- (f) Include a disaster recovery plan to ensure service continuity in the event of a disaster.
- (g) Include information that enables the department to make inquiries of evidence of insurance by using multiple data elements for greater matching accuracy, specifically the insurer's NAIC company code, in combination with other identifiers such as vehicle identification number, policy number, or other characteristics or markers as specified by the Motor Vehicle Insurance Online Verification Task Force or the department.
- (h) Include a self-reporting mechanism for insurers with fewer than 2,000 vehicles insured within this state or for individual entities that are self-insured.
 - (2) The department has the following powers and duties:
- (a) Upon an insurer's advance notice to the department, the department shall allow online services established by the insurer to have reasonable downtime for system maintenance and other work, as needed. An insurer is not subject to administrative penalties or disciplinary actions when its online services are not available under such circumstances or when an outage is unplanned by the insurer and is reasonably outside its control.
- (b) Upon recommendation of the Motor Vehicle Insurance
 Online Verification Task Force, the department may develop and

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operate its own system or competitively procure a private vendor
that has personnel with extensive operational and management
experience in the development, deployment, and operation of
insurance online verification systems.

- (c) The department and its private vendor, if any, shall each maintain a contact person for the insurers during the establishment, implementation, and operation of the system.
- (d) The department may enter into agreements governing the use of the system with any public or private entity accessing the system to verify insurance coverage.
- (e) The department shall maintain a historical record of the system data for 3 years after the date of any verification request and response.
- (3) An insurance company authorized to issue insurance policies for motor vehicles registered in this state:
- (a) Shall comply with the verification requirements of motor vehicle insurance for every motor vehicle insured by that company in this state.
- (b) Shall maintain policyholder records in order to confirm insurance coverage for 3 years after the date of any verification request and response.
- (c) Shall cooperate with the department in establishing, implementing, and maintaining the system.
- (d) Is immune from civil liability for good faith efforts to comply with this section. An online verification request or

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276	response may not be used as the basis of a civil action against
277	an insurer.
278	(4) A law enforcement officer, during a traffic stop or
279	crash investigation, shall query information from the online
280	verification system to establish compliance with this chapter.
281	(5) This section does not apply to vehicles insured under
282	commercial motor vehicle coverage. As used in this subsection,
283	the term "commercial motor vehicle coverage" means any coverage
284	provided to an insured under a commercial coverage form and
285	rated from a commercial manual approved by the Office of
286	Insurance Regulation. However, insurers of such vehicles may
287	participate in the online verification system on a voluntary
288	basis.
289	(6) The department may adopt rules to administer this
290	section.
291	Section 5. Section 324.255, Florida Statutes, is created
292	to read:
293	324.255 Motor Vehicle Insurance Online Verification Task
294	ForceThere is created the Motor Vehicle Insurance Online
295	Verification Task Force within the department.
296	(1) The task force shall:
297	(a) Facilitate the implementation of the motor vehicle
298	insurance online verification system established in s. 324.252.
299	(b) Assist in the development of a detailed guide for
300	insurers by providing data fields and other information

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301	necessary for compliance with the online verification system.
302	(c) Coordinate a pilot program and conduct the program for
303	at least 9 months to test the online verification system and
304	identify necessary changes to be implemented before statewide
305	use.
306	(d) Issue recommendations based on periodic reviews of the
307	online verification system.
308	(2) The task force shall consist of 10 voting members and
309	one nonvoting member.
310	(a) By July 31 of the year this section becomes effective,
311	the 10 voting members shall be appointed in the following
312	manner:
313	1. Three representatives of the department, representing
314	the Florida Highway Patrol, the Division of Motorist Services,
315	and the Information Systems Administration, appointed by the
316	executive director of the department.
317	2. One representative of the Office of Insurance
318	Regulation, appointed by the Commissioner of Insurance.
319	3. Three representatives of the motor vehicle insurance
320	industry, appointed by the Chief Financial Officer as follows:
321	a. One member must represent the motor vehicle insurer
322	with the largest national market share as of December 31 of the
323	year prior to the appointment.
324	b. One member must represent the motor vehicle insurer
325	with the largest Florida market share as of December 31 of the

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326 year prior to the appointment.

- <u>c. One member must be selected from a list of</u>
 <u>representatives recommended by the Insurance Industry Committee</u>
 on Motor Vehicle Administration.
- 4. One representative of the Department of Financial Services, appointed by the Chief Financial Officer.
- 5. One representative of the Division of State Technology, appointed by the secretary of the Department of Management Services.
- 6. One member who must be a member of local law enforcement, appointed by the executive director of the department.
- (b) The executive director of the department, who shall be a nonvoting member, shall serve as chair of the task force.
- effective, the task force shall meet to establish procedures for the conduct of its business, and the voting members shall elect a vice chair at that meeting. The task force shall meet at the call of the chair, who shall prepare the agenda for each meeting with the consent of the task force. A majority of the voting members of the task force constitutes a quorum, and a quorum is necessary for the purpose of voting on any action or recommendation of the task force. All meetings shall be held in Tallahassee.
 - (4) The department shall provide the task force members

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351	with administrative and technical support. Task force members
352	shall serve without compensation and are not entitled to
353	reimbursement for per diem or travel expenses.
354	(5) By July 1 of the third year after this section becomes
355	effective, the task force shall complete its work and submit its
356	final report evaluating the online verification system's
357	effectiveness and making recommendations for system enhancements
358	to the department, the President of the Senate, and the Speaker
359	of the House of Representatives. Upon submission of the report,
360	the task force shall expire.
361	Section 6. Section 624.01, Florida Statutes, is amended to
362	read:
363	624.01 Short title.—Chapters 624-632, 634, 635, 636, 641,
364	642, 647, 648, and 651 constitute the "Florida Insurance Code."
365	Section 7. Paragraph (c) of subsection (1) of section
366	626.321, Florida Statutes, is amended to read:
367	626.321 Limited licenses and registration
368	(1) The department shall issue to a qualified applicant a
369	license as agent authorized to transact a limited class of
370	business in any of the following categories of limited lines
371	insurance:
372	(c) Travel insurance.—License covering only policies and
373	certificates of travel insurance which are subject to review by
374	the office. Policies and certificates of travel insurance may
375	provide coverage for <u>travel insurance</u> , as defined in s. 647.02

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risks incidental to travel, planned travel, or accommodations while traveling, including, but not limited to, accidental death and dismemberment of a traveler; trip or event cancellation, interruption, or delay; loss of or damage to personal effects or travel documents; damages to travel accommodations; baggage delay; emergency medical travel or evacuation of a traveler; or medical, surgical, and hospital expenses related to an illness or emergency of a traveler. Such policy or certificate may be issued for terms longer than 90 days, but, other than a policy or certificate providing coverage for air ambulatory services only, each policy or certificate must be limited to coverage for travel or use of accommodations of no longer than 90 days. The license may be issued only to an individual or business entity that has filed with the department an application for a license in a form and manner prescribed by the department.÷

- 1. A limited lines travel insurance producer, as defined s. 647.02, shall be licensed to sell, solicit, or negotiate travel insurance through a licensed insurer.
- 2. A person may not act as a limited lines travel insurance producer or travel retailer unless properly licensed or registered, respectively. As used in this paragraph, the term "travel retailer" means a business entity that:
 - a. Makes, arranges, or offers planned travel.
- b. May, under subparagraph 3., offer and disseminate travel insurance as a service to its customers on behalf of and

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under the direction of a limited lines travel insurance producer.

- 3. A travel retailer may offer and disseminate travel insurance under a limited lines travel insurance producer business entity license only if all of the following requirements are met:
- <u>a. The limited lines travel insurance producer or travel</u> retailer provides to purchasers of travel insurance:
- (I) A description of the material terms or the actual material terms of the insurance coverage.
 - (II) A description of the process for filing a claim.
- (III) A description of the review or cancellation process for the travel insurance policy.
- (IV) The identity and contact information of the insurer and limited lines travel insurance producer.
- b. At the time of licensure, the limited lines travel insurance producer establishes and maintains a register on the department's website and appoints each travel retailer that offers travel insurance on behalf of the limited lines travel insurance producer. The limited lines travel insurance producer must maintain and update the register, which must include the travel retailer's federal tax identification number and the name, address, and contact information of the travel retailer and an officer or person who directs or controls the travel retailer's operations. The limited lines travel insurance

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producer shall submit the register to the department upon reasonable request. The limited lines travel insurance producer shall also certify that the travel retailer register complies with 18 U.S.C s. 1033. The grounds for the suspension and revocation and the penalties applicable to resident insurance producers under this section apply to the limited lines travel insurance producers and travel retailers.

- c. The limited lines travel insurance producer has designated one of its employees as the designated responsible producer. The designated responsible producer, who must be a licensed insurance producer, is responsible for the compliance with the travel insurance laws and regulations applicable to the limited lines travel insurance producer and its registrants. The designated responsible producer and the president, secretary, treasurer, and any other officer or person who direct or control the limited lines travel insurance producer's insurance operations must comply with the fingerprinting requirements applicable to insurance producers in the resident state of the limited lines travel insurance producer.
- d. The limited lines travel insurance producer has paid all applicable licensing and appointment fees as set forth in applicable general law.
- e. The limited lines travel insurance producer requires

 each employee and each authorized representative of the travel

 retailer whose duties include offering and disseminating travel

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insurance to receive a program of instruction or training, which is subject, at the discretion of the department, to review and approval. The training material must, at a minimum, contain adequate instructions on the types of insurance offered, ethical sales practices, and required disclosures to prospective purchasers.

- As used in this paragraph, the term "offer and disseminate"

 means to provide general information, including a description of
 the coverage and price, as well as processing the application
 and collecting premiums.
- 4. A travel retailer offering or disseminating travel insurance shall make available to prospective purchasers brochures or other written materials that have been approved by the travel insurer. Such materials must include information that, at a minimum:
- a. Provides the identity and contact information of the insurer and the limited lines travel insurance producer.
- b. Explains that the purchase of travel insurance is not required in order to purchase any other product or service from the travel retailer.
- c. Explains that a travel retailer is authorized to provide only general information about the insurance offered by the travel retailer, including a description of the coverage and price, but is not qualified or authorized to answer technical

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questions about the terms and conditions of the insurance offered by the travel retailer or to evaluate the adequacy of the customer's existing insurance coverage.

- 5. A travel retailer employee or authorized representative who is not licensed as an insurance producer may not:
- a. Evaluate or interpret the technical terms, benefits, and conditions of the offered travel insurance coverage;
- b. Evaluate or provide advice concerning a prospective purchaser's existing insurance coverage; or
- c. Hold himself or herself or the travel retailer out as a licensed insurer, licensed producer, or insurance expert.

Notwithstanding any other provision of law, a travel retailer whose insurance-related activities, and those of its employees and authorized representatives, are limited to offering and disseminating travel insurance on behalf of and under the direction of a limited lines travel insurance producer meeting the conditions in this section may receive related compensation upon registration by the limited lines travel insurance producer as described in paragraph (2)(b).

- 6. As the insurer's designee, the limited lines travel insurance producer is responsible for the acts of the travel retailer and shall use reasonable means to ensure compliance by the travel retailer with this section.
 - 7. Any person licensed as a general lines or personal

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OOT	lines insurance agent may sell, solicit, and negotiate travel
502	insurance.
503	1. To a full-time salaried employee of a common carrier or
504	a full-time salaried employee or owner of a transportation
505	ticket agency and may authorize the sale of such ticket policies
506	only in connection with the sale of transportation tickets, or
507	to the full-time salaried employee of such an agent. Such policy
508	may not be for more than 48 hours or more than the duration of a
509	specified one-way trip or round trip.
510	2. To an entity or individual that is:
511	a. The developer of a timeshare plan that is the subject
512	of an approved public offering statement under chapter 721;
513	b. An exchange company operating an exchange program
514	approved under chapter 721;
515	c. A managing entity operating a timeshare plan approved
516	under chapter 721;
517	d. A seller of travel as defined in chapter 559; or
518	e. A subsidiary or affiliate of any of the entities
519	described in sub-subparagraphs ad.
520	3. To a full-time salaried employee of a licensed general
521	lines agent or a business entity that offers travel planning
522	services if insurance sales activities authorized by the license
523	are in connection with, and incidental to, travel.
524	a. A license issued to a business entity that offers
525	travel planning services must encompass each office, branch

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office, or place of business making use of the entity's business name in order to offer, solicit, and sell insurance pursuant to this paragraph.

b. The application for licensure must list the name, address, and phone number for each office, branch office, or place of business that is to be covered by the license. The licensee shall notify the department of the name, address, and phone number of any new location that is to be covered by the license before the new office, branch office, or place of business engages in the sale of insurance pursuant to this paragraph. The licensee shall notify the department within 30 days after the closing or terminating of an office, branch office, or place of business. Upon receipt of the notice, the department shall delete the office, branch office, or place of business from the license.

c. A licensed and appointed entity is directly responsible and accountable for all acts of the licensee's employees and parties with whom the licensee has entered into a contractual agreement to offer travel insurance.

A licensee shall require each individual who offers policies or certificates under subparagraph 2. or subparagraph 3. to receive initial training from a general lines agent or an insurer authorized under chapter 624 to transact insurance within this state. For an entity applying for a license as a travel

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insurance agent, the fingerprinting requirement of this section applies only to the president, secretary, and treasurer and to any other officer or person who directs or controls the travel insurance operations of the entity.

Section 8. Section 626.931, Florida Statutes, is amended to read:

626.931 Agent affidavit and Insurer reporting requirements.—

- (1) Each surplus lines agent that has transacted business during a calendar quarter shall on or before the 45th day following the calendar quarter file with the Florida Surplus Lines Service Office an affidavit, on forms as prescribed and furnished by the Florida Surplus Lines Service Office, stating that all surplus lines insurance transacted by him or her during such calendar quarter has been submitted to the Florida Surplus Lines Service Office as required.
- (2) The affidavit of the surplus lines agent shall include efforts made to place coverages with authorized insurers and the results thereof.
- (1)(3) Each foreign insurer accepting premiums shall, on or before the end of the month following each calendar quarter, file with the Florida Surplus Lines Service Office a verified report of all surplus lines insurance transacted by such insurer for insurance risks located in this state during such calendar quarter.

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(2)(4) Each alien insurer accepting premiums shall, on or before June 30 of each year, file with the Florida Surplus Lines Service Office a verified report of all surplus lines insurance transacted by such insurer for insurance risks located in this state during the preceding calendar year.

- (3) (5) The department may waive the filing requirements described in subsections (1) (3) and (2) (4).
- (4) (6) Each insurer's report and supporting information shall be in a computer-readable format as determined by the Florida Surplus Lines Service Office or shall be submitted on forms prescribed by the Florida Surplus Lines Service Office and shall show for each applicable agent:
- (a) A listing of all policies, certificates, cover notes, or other forms of confirmation of insurance coverage or any substitutions thereof or endorsements thereto and the identifying number; and
- (b) Any additional information required by the department or Florida Surplus Lines Service Office.
- Section 9. Paragraph (a) of subsection (2) of section 626.932, Florida Statutes, is amended to read:
 - 626.932 Surplus lines tax.—

(2)(a) The surplus lines agent shall make payable to the department the tax related to each calendar quarter's business as reported to the Florida Surplus Lines Service Office, and remit the tax to the Florida Surplus Lines Service Office at the

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same time as the fee payment required provided for the filing of the quarterly affidavit, under $\underline{s.~626.9325}~\underline{s.~626.931}$. The Florida Surplus Lines Service Office shall forward to the department the taxes and any interest collected pursuant to paragraph (b), within 10 days of receipt.

Section 10. Paragraph (d) of subsection (1) of section 626.935, Florida Statutes, is amended to read:

626.935 Suspension, revocation, or refusal of surplus lines agent's license.—

- (1) The department shall deny an application for, suspend, revoke, or refuse to renew the appointment of a surplus lines agent and all other licenses and appointments held by the licensee under this code, on any of the following grounds:
- (d) Failure to make and file his or her affidavit or reports when due as required by s. 626.931.

Section 11. Subsection (4) of section 627.7295, Florida Statutes, is amended to read:

- 627.7295 Motor vehicle insurance contracts.-
- (4) The insurer may cancel the policy in accordance with this code except that, notwithstanding s. 627.728, an insurer may not cancel a new policy or binder during the first $\underline{30}$ $\underline{60}$ days immediately following the effective date of the policy or binder for nonpayment of premium unless the reason for the cancellation is the issuance of a check for the premium that is dishonored for any reason or any other type of premium payment

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626 that was subsequently determined to be rejected or invalid. 627 Section 12. Subsection (4) of section 627.914, Florida 628 Statutes, is renumbered as subsection (5), subsections (2) and 629 (3) of that section are amended, and a new subsection (4) is 630 added to that section, to read: 631 627.914 Reports of information by workers' compensation 632 insurers required.-633 (2)(a) Each insurer and self-insurance fund authorized to 634 write a policy of workers' compensation insurance shall report 635 transmit the following information annually on both Florida 636 experience and nationwide experience separately: 637 1. (a) Payrolls by classification. 2. (b) Manual premiums by classification. 638 639 3.(c) Standard premiums by classification. 4.(d) Losses by classification and injury type. 640 641 $5. \frac{\text{(e)}}{\text{Expenses}}$ 642 643 An insurer or self-insurance fund that is placed in receivership 644 pursuant to part I of chapter 631 must continue to report the 645 information required under this paragraph. At the discretion of 646 the receiver, the insurer or self-insurance fund may outsource 647 the reporting of such information to a third-party reporting 648 vendor. The office shall approve a modified reporting plan that 649 is limited in terms of data elements.

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A report of the this information required under

CODING: Words stricken are deletions; words underlined are additions.

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(b)

paragraph (a) shall be filed no later than July 1 of each year. All reports shall be filed in accordance with standard reporting procedures for insurers, which procedures have received approval by the office, and shall contain data for the most recent policy period available. A statistical or rating organization may be used by insurers and self-insurance funds to report the data required by this section. The statistical or rating organization shall report each data element in the aggregate only for insurers and self-insurance funds required to report under this section who elect to have the organization report on their behalf. Such insurers and self-insurance funds shall be named in the report.

- (3) Individual self-insurers as defined in s. 440.02 shall report only Florida data as prescribed in <u>subparagraphs</u>
 (2) (a) 1.-5. paragraphs (2) (a) (e) to the office.
- (a) The office shall publish the dates and forms necessary to enable individual self-insurers to comply with this section.
- (b) A statistical or rating organization may be used by individual self-insurers for the purposes of reporting the data required by this section and calculating experience ratings.
- (4) The office may use the information it receives under this section in its adoption of rates and experience ratings modifications.
- Section 13. Section 634.171, Florida Statutes, is amended to read:

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634.171 Salesperson to be licensed and appointed .-Salespersons for motor vehicle service agreement companies and insurers shall be licensed, appointed, renewed, continued, reinstated, or terminated as prescribed in chapter 626 for insurance representatives in general. However, they shall be exempt from all other provisions of chapter 626 including fingerprinting, photo identification, education, and examination provisions. License, appointment, and other fees shall be those prescribed in s. 624.501. A licensed and appointed salesperson shall be directly responsible and accountable for all acts of her or his employees and other representatives. Each service agreement company or insurer shall, on forms prescribed by the department, within 30 days after termination of the appointment, notify the department of such termination. An No employee or salesperson of a motor vehicle service agreement company or insurer may not directly or indirectly solicit or negotiate insurance contracts, or hold herself or himself out in any manner to be an insurance agent, unless so qualified, licensed, and appointed therefor under the Florida Insurance Code. A licensed personal lines or general lines agent is not required to be licensed as a salesperson to advertise, solicit, negotiate, or sell motor vehicle service agreements. A motor vehicle service agreement company is not required to be licensed as a salesperson to solicit, sell, issue, or otherwise transact the motor vehicle service agreements issued by the motor vehicle

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701 service agreement company.

Section 14. Section 634.317, Florida Statutes, is amended to read:

634.317 License and appointment required.—A No person may not solicit, negotiate, or effectuate home warranty contracts for remuneration in this state unless such person is licensed and appointed as a sales representative. A licensed and appointed sales representative shall be directly responsible and accountable for all acts of the licensee's employees. A licensed personal lines or general lines agent is not required to be licensed as a sales representative to advertise, solicit, negotiate, or sell home warranties.

Section 15. Section 634.419, Florida Statutes, is amended to read:

entity <u>may not shall</u> solicit, negotiate, advertise, or effectuate service warranty contracts in this state unless such person or entity is licensed and appointed as a sales representative. Sales representatives shall be responsible for the actions of persons under their supervision. However, a service warranty association licensed as such under this part shall not be required to be licensed and appointed as a sales representative to solicit, negotiate, advertise, or effectuate its products. A licensed personal lines or general lines agent is not required to be licensed as a sales representative to

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726	advertise, solicit, negotiate, or sell service warranties.
727	Section 16. The Division of Law Revision is directed to
728	create chapter 647, Florida Statutes, consisting of ss. 647.01-
729	647.08, Florida Statutes, to be entitled "Travel Insurance."
730	Section 17. Section 647.01, Florida Statutes, is created
731	to read:
732	647.01 Purpose and scope.—
733	(1) The purpose of this chapter is to promote the public
734	welfare by creating a comprehensive legal framework within which
735	travel insurance may be sold in this state.
736	(2) This chapter applies to:
737	(a) Travel insurance that covers any resident of this
738	state and that is sold, solicited, negotiated, or offered in
739	this state.
740	(b) Policies and certificates that are delivered or issued
741	for delivery in this state.
742	
743	This chapter does not apply to cancellation fee waivers or
744	travel assistance services, except as expressly provided in this
745	chapter.
746	(3) All other applicable provisions of the insurance laws
747	of this state continue to apply to travel insurance, except that
748	the specific provisions of this chapter shall supersede any
749	general provisions of law that would otherwise be applicable to
750	travel insurance.

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751 Section 18. Section 647.02, Florida Statutes, is created 752 to read:

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- 647.02 Definitions.—As used in this chapter, the term:
- (1) "Aggregator site" means a website that provides access to information regarding insurance products from more than one insurer, including product and insurer information, for use in comparison shopping.
- (2) "Blanket travel insurance" means a policy of travel insurance issued to an eligible group providing coverage to all members of the eligible group without a separate charge to individual members of the eligible group.
- agreement between a supplier of travel services and its customer to waive some or all of the nonrefundable cancellation fee provisions of the supplier's underlying travel contract with or without regard to the reason for the cancellation or form of reimbursement. A cancellation fee waiver is not insurance.
- (4) "Eligible group," solely for the purposes of travel insurance, means two or more persons who are engaged in a common enterprise or who have an economic, educational, or social affinity or relationship, including, but not limited to, any of the following:
- (a) An entity engaged in the business of providing travel or travel services, including, but not limited to:
 - 1. A tour operator, lodging provider, vacation property

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owner, hotel, resort, travel club, travel agency, property
manager, and cultural exchange program.

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2. An operator, owner, or lessor of a means of transportation of passengers, including, but not limited to, a common carrier, airline, cruise line, railroad, steamship company, and public bus carrier.

783 With regard to any particular travel or type of travel or 784 travelers, all members or customers of the group must have a

common exposure to risk attendant to such travel.

- (b) A university, college, school, or other institution of learning, covering students, teachers, employees, or volunteers.
 - (c) An employer covering any group of employees, volunteers, contractors, board of directors, dependents, or guests.
 - (d) A sports team or camp, or a sponsor thereof, covering participants, members, campers, employees, officials, supervisors, or volunteers.
 - (e) A religious, charitable, recreational, educational, or civic organization, or a branch thereof, covering any group of members, participants, or volunteers.
 - (f) A financial institution or financial institution vendor, or a parent holding company, trustee, or agent of or designated by one or more financial institutions or financial institution vendors, including account holders, credit card

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holders, debtors, guarantors, or purchasers.

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- (g) An incorporated or unincorporated association, including a labor union, having a common interest and constitution and bylaws, which is organized and maintained in good faith for purposes other than obtaining insurance coverage for its members or participants.
- (h) A trust or the trustees of a fund that covers its members, employees, or customers and is established, created, or maintained for the benefit of its members, employees, or customers, subject to:
 - 1. The department's authorizing the use of a trust.
- 2. The premium tax provisions in s. 647.03 applicable to incorporated or unincorporated associations that have a common interest and constitution and bylaws and that are organized and maintained in good faith for purposes other than obtaining insurance coverage for their members, employees, or customers.
- (i) An entertainment production company covering any group of participants, volunteers, audience members, contestants, or workers.
- (j) A volunteer fire department, ambulance, rescue, police, court, first-aid, civil defense, or other such volunteer group.
- (k) A preschool, daycare institution for children or adults, or senior citizen club.
 - (1) An automobile or truck rental or leasing company

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826	covering a group of individuals who may become renters, lessees,
827	or passengers as defined by their travel status on the rented or
828	leased vehicles. The common carrier, the operator, owner, or
829	lessor of a means of transportation, or the motor vehicle or
830	truck rental or leasing company is the policyholder under a
831	policy to which this section applies.
832	(m) Any other group for which the department has made the
833	following determinations:
834	1. The group members are engaged in a common enterprise or
835	have an economic, educational, or social affinity or
836	relationship.
837	2. Issuance of the travel insurance policy is not contrary
838	to the public interest.
839	(5) "Fulfillment materials" means documentation sent to
840	the purchaser of a travel protection plan confirming the
841	purchase and providing the travel protection plan's coverage and
842	assistance details.
843	(6) "Group travel insurance" means travel insurance issued
844	to an eligible group.
845	(7) "Limited lines travel insurance producer" means:
846	(a) A licensed or third-party administrator;
847	(b) A licensed insurance producer, including a limited
848	lines producer; or
849	(c) A travel administrator.
850	(8) "Travel administrator" means a person who directly or

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indirectly underwrites policies for, collects charges,

collateral, or premiums from, or adjusts or settles claims on,

residents of this state, in connection with travel insurance,

except that a person is not considered a travel administrator if

the person is:

- (a) A person working for a travel administrator to the extent that the person's activities are subject to the supervision and control of the travel administrator;
- (b) An insurance producer selling insurance or engaged in administrative and claims-related activities within the scope of the producer's license;
- (c) A travel retailer, as defined s. 626.321(1)(c)2., offering and disseminating travel insurance and registered under the license of a limited lines travel insurance producer in accordance with s. 626.321(1)(c);
- (d) A person adjusting or settling claims in the normal course of the person's practice or employment as an attorney at law, without collecting charges or premiums in connection with insurance coverage; or
- (e) A business entity that is affiliated with a licensed insurer while acting as a travel administrator for the direct and assumed insurance business of the affiliated insurer.
- (9) "Travel assistance services" means noninsurance services for which the consumer is not indemnified based on a fortuitous event, and the provision of which does not result in

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8/6	transfer or shifting of risk which would constitute the business
877	of insurance. The term includes, but is not limited to, security
878	advisories, destination information, vaccination and
879	immunization information services, travel reservation services,
880	entertainment, activity and event planning, translation
881	assistance, emergency messaging, international legal and medical
882	referrals, medical case monitoring, coordination of
883	transportation arrangements, emergency cash transfer assistance,
884	medical prescription replacement assistance, passport and travel
885	document replacement assistance, lost luggage assistance,
886	concierge services, and any other service that is furnished in
887	connection with planned travel. Travel assistance services are
888	not insurance and not related to insurance.
889	(10) "Travel insurance" means insurance coverage for
890	personal risks incidental to planned travel, including:
891	(a) Interruption or cancellation of trip or event;
892	(b) Loss of baggage or personal effects;
893	(c) Damages to accommodations or rental vehicles;
894	(d) Sickness, accident, disability, or death occurring
895	during travel;
896	(e) Emergency evacuation;
897	(f) Repatriation of remains; or
898	(g) Any other contractual obligations to indemnify or pay
899	a specified amount to the traveler upon determinable
900	contingencies related to travel as determined by the office.

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902	The term does not include major medical plans that provide
903	comprehensive medical protection for travelers with trips
904	lasting longer than 6 months, including major medical plans for
905	those working or residing overseas as expatriates, or any other
906	product that requires a specific insurance producer license.
907	(11) "Travel protection plan" means a plan that provides
908	one or more of the following: travel insurance, travel
909	assistance services, and cancellation fee waivers.
910	Section 19. Section 647.03, Florida Statutes, is created
911	to read:
912	647.03 Premium tax.—
913	(1) As used in this section, the term:
914	(a) "Primary certificateholder" means an individual who
915	purchases travel insurance under a group travel insurance
916	policy.
917	(b) "Primary policyholder" means an individual who
918	purchases individual travel insurance.
919	(2) A travel insurer shall pay the premium tax, as
920	required under s. 624.509, on travel insurance premiums paid by
921	any of the following:
922	(a) A primary policyholder who is a resident of this
923	state.
924	(b) A primary certificateholder who is a resident of this
925	state.

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926	(c) A blanket travel insurance policyholder:
927	1. Who is a resident in this state;
928	2. Who has his or her principal place of business in this
929	state; or
930	3. Whose affiliate or subsidiary who has purchased blanket
931	travel insurance for eligible blanket group members has his or
932	her principal place of business in this state.
933	
934	The premium tax under this subsection is subject to any
935	apportionment rules that apply to an insurer across multiple
936	taxing jurisdictions or that authorize an insurer to allocate
937	premium on an apportioned basis in a reasonable and equitable
938	manner in those jurisdictions.
939	(3) A travel insurer shall:
940	(a) Document the state of residence or principal place of
941	business of the policyholder or certificateholder, or an
942	affiliate or subsidiary thereof, as required under subsection
943	<u>(2).</u>
944	(b) Report as premium only the amount allocable to travel
945	insurance and not any amounts received for travel assistance
946	services or cancellation fee waivers.
947	Section 20. Section 647.04, Florida Statutes, is created
948	to read:
949	647.04 Travel protection plans.—A travel protection plan
950	may be offered for one price for the combined features that the

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951 travel protection plan offers in this state if the travel 952 protection plan meets all of the following requirements: 953 The travel protection plan clearly discloses to the 954 consumer, at or before the time of purchase, that it includes 955 travel insurance, travel assistance services, and cancellation 956 fee waivers, as applicable, and provides information and an 957 opportunity, at or before the time of purchase, for the consumer 958 to obtain additional information regarding the features and 959 pricing of each. 960 (2) The fulfillment materials: 961 Describe and delineate the travel insurance, travel 962 assistance services, and cancellation fee waivers in the travel 963 protection plan. 964 (b) Include the travel insurance disclosures required in 965 this chapter, the contact information for persons providing 966 travel assistance services, and cancellation fee waivers, as 967 applicable. 968 Section 21. Section 647.05, Florida Statutes, is created 969 to read: 970 647.05 Sales practices.— 971 (1) (a) All documents provided to a consumer before the purchase of travel insurance, including, but not limited to, 972 973 sales materials, advertising materials, and marketing materials, 974 must be consistent with the travel insurance policy, including,

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but not limited to, forms, endorsements, policies, rate filings,

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and certificates of insurance.

- (b) For travel insurance policies or certificates that contain preexisting condition exclusions, information and an opportunity to learn more about the preexisting condition exclusions must be provided any time before the purchase.

 Information on the exclusions and the opportunity to learn more about these exclusions must be included in the coverage's fulfillment materials.
- (c) The fulfillment materials and the information described in s. 626.321(1)(c)3.a. must be provided to a policyholder or certificateholder as soon as practicable after the purchase of a travel protection plan. Unless the insured has started a covered trip or filed a claim under the travel insurance coverage, the policyholder or certificateholder may cancel a policy or certificate for a full refund of the travel protection plan price from the date of purchase of a travel protection plan until at least:
- 1. Fifteen days after the date of delivery of the travel protection plan's fulfillment materials by postal mail; or
- 2. Ten days after the date of delivery of the travel protection plan's fulfillment materials by means other than postal mail.

For the purposes of this paragraph, the term "delivery" means handing fulfillment materials to the policyholder or

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1001 certificateholder or sending fulfillment materials by postal

1002 mail or electronic means to the policyholder or

1003 certificateholder.

- (d) An insurer shall disclose in the policy documentation and fulfillment materials whether the travel insurance is primary or secondary to other applicable coverage.
- (e) If travel insurance is marketed directly to a consumer through an insurer's website or by others through an aggregator site, it is not an unfair trade practice or other violation of law if the following requirements are met:
- 1. The web page provides an accurate summary or short description of the coverage.
- 2. The consumer has access to the full provisions of the policy through electronic means.
- (2) A person offering, soliciting, or negotiating travel insurance or travel protection plans on an individual or group basis may not do so by using a negative or opt-out option that would require a consumer to take an affirmative action to deselect coverage, such as unchecking a box on an electronic form, when the consumer purchases a trip.
- (3) If a consumer's destination jurisdiction requires insurance coverage, it is not an unfair trade practice to require that the consumer choose between the following options as a condition of purchasing a trip or travel package:
 - (a) Purchasing the coverage required by the destination

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1026	jurisdiction through the travel retailer, as defined s.
1027	626.321(1)(c)2., or limited lines travel insurance producer
1028	supplying the trip or travel package; or
1029	(b) Agreeing to obtain and provide proof of coverage that
1030	meets the destination jurisdiction's requirements before
1031	departure.
1032	(4)(a) A person offering travel insurance to residents of
1033	this state is subject to part IX of chapter 626, the Unfair
1034	Insurance Trade Practices Act, except as otherwise provided in
1035	this chapter. If a conflict arises between this chapter and the
1036	Unfair Insurance Trade Practices Act regarding the sale and
1037	marketing of travel insurance and travel protection plans, the
1038	provisions of this chapter shall control.
1039	(b) A person commits an unfair insurance trade practice
1040	under the Unfair Insurance Trade Practices Act if the person:
1041	1. Offers or sells a travel insurance policy that could
1042	never result in payment of any claims for any insured under the
1043	policy; or
1044	2. Markets blanket travel insurance coverage as free.
1045	Section 22. Section 647.06, Florida Statutes, is created
1046	to read:
1047	647.06 Travel administrators.—

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(1) Notwithstanding any other provision of the Florida

Insurance Code, a person may not act or represent himself or

herself as a travel administrator in this state unless the

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1051	<pre>person:</pre>
1052	(a) Is a licensed and appointed property and casualty
1053	insurance producer in this state for activities authorized under
1054	that producer license;
1055	(b) Is a licensed insurance agency, appointed as a
1056	managing general agent in this state; or
1057	(c) Holds a valid third-party administrator license in
1058	this state.
1059	(2) A travel administrator and its employees are exempt
1060	from the licensing requirements of part VI of chapter 626 for
1061	the travel insurance it administers.
1062	(3) An insurer is responsible for ensuring that a travel
1063	administrator administering travel insurance underwritten by the
1064	<pre>insurer:</pre>
1065	(a) Acts in accordance with this chapter.
1066	(b) Maintains all books and records that are relevant to
1067	the insurer and makes these books and records available to the
1068	department upon request.
1069	Section 23. Section 647.07, Florida Statutes, is created
1070	to read:
1071	647.07 Travel insurance policy.—
1072	(1) Notwithstanding any other provision of the Florida
1073	Insurance Code, travel insurance shall be classified and filed
1074	for purposes of rates and forms under the inland marine line of
1075	ingurance, however, travel ingurance that provides governoe for

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1099 1100 sickness, accident, disability, or death occurring during travel, either exclusively or in conjunction with related coverages of emergency evacuation or repatriation of remains, or incidental limited property and casualty benefits such as baggage or trip cancellation, may be classified and filed for purposes of rates and forms under either the accident and health line of insurance or the inland marine line of insurance. Travel insurance may be in the form of an individual, group travel insurance, or blanket policy. Group travel insurance or blanket policies are classified as commercial inland marine insurance under s. 627.021(2)(d). Travel insurance policies not issued to a commercial entity and primarily used for personal, family, or household purposes are considered personal inland marine insurance and are not subject to s. 627.062. Sections of policies or endorsements for travel insurance that are considered personal inland marine consisting of travel assistance services or cancellation fee waivers are not subject to s. 627.410. Travel insurance programs may be developed and

(3) Travel insurance programs may be developed and provided based on travel protection plans designed for individual or identified marketing or distribution channels.

Section 24. Section 647.08, Florida Statutes, is created to read:

647.08 Rulemaking authority.—The department shall adopt rules to administer this chapter.

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1101	Section 25. The amendments made by this act to ss. 316.646
1102	and 320.02, Florida Statutes, and the creation of ss. 324.252
1103	and 324.255, Florida Statutes, by this act shall take effect
1104	upon a specific appropriation.
1105	Section 26. This act shall take effect July 1, 2020.

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