CS/HB 761 2023

A bill to be entitled

An act relating to telephone solicitation; amending s. 501.059, F.S.; revising definitions; prohibiting certain telephonic sales calls; providing conditions under which civil actions may not be brought for specified violations; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Paragraphs (g) and (h) of subsection (1) and paragraph (a) of subsection (8) of section 501.059, Florida Statutes, are amended, and paragraph (c) is added to subsection (10) of that section, to read:

501.059 Telephone solicitation.-

- (1) As used in this section, the term:
- (g) "Prior express written consent" means a written
  agreement that:
  - 1. Bears the signature of the called party;
- 2. Clearly authorizes the person making or allowing the placement of a telephonic sales call by telephone call, text message, or voicemail transmission to deliver or cause to be delivered to the called party a telephonic sales call using an automated system for the selection and or dialing of telephone numbers, the playing of a recorded message when a connection is completed to a number called, or the transmission of a

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26 prerecorded voicemail;

- 3. Includes the telephone number to which the <u>called party</u> signatory authorizes a telephonic sales call to be delivered; and
- 4. Includes a clear and conspicuous disclosure informing the called party that:
- a. By executing the agreement, the called party authorizes the person making or allowing the placement of a telephonic sales call to be made by telephone call, text message, or voicemail transmission to deliver or cause to be delivered a telephonic sales call to the called party a telephonic sales call using an automated system for the selection and or dialing of telephone numbers, if applicable, or the playing of a recorded message when a connection is completed to a number called, or the transmission of a prerecorded voicemail; and
- b. He or she is not required to directly or indirectly sign the written agreement or to agree to enter into such an agreement as a condition of purchasing any property, goods, or services.
  - (h) "Signature" includes:
- 1. An electronic or digital signature if, to the extent that such form of signature is recognized as a valid signature under applicable federal law or state contract law; and
- 2. An act that demonstrates express consent, including, but not limited to, checking a box indicating consent or

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CODING: Words stricken are deletions; words underlined are additions.

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responding affirmatively to receiving text messages, to an advertising campaign, or to an e-mail solicitation.

(8)(a) A person may not make or knowingly allow to be made an unsolicited a telephonic sales call to be made if such call involves an automated system for the selection or dialing of telephone numbers or the playing of a recorded message when a connection is completed to a number called without the prior express written consent of the called party.

(10)

- (c) Notwithstanding any other provision of this section, no action shall lie for a violation of subsection (8) for any communication made within 30 days of:
- 1. The called party or consumer communicating with a telephone solicitor or other person, orally or by text message, that such called party or consumer does not wish to receive any communications from that telephone solicitor or person or the seller or organization represented by that telephone solicitor or person.
- 2. The called party or consumer effectively withdrawing a previously given valid consent.
  - Section 2. This act shall take effect upon becoming a law.