By Senator Torres

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A bill to be entitled

An act relating to limited English-proficient voter assistance; creating s. 97.027, F.S.; defining terms; requiring a supervisor of elections or a political subdivision that administers an election to provide certain language-related assistance to a limited English-proficient voter under certain circumstances, record such voter's language preference, and conduct specified surveys of such voters; requiring a supervisor of elections or political subdivision to provide elections and voting materials of a certain quality in a covered language; requiring the manual translation of English language text; authorizing the use of automatic translation services under certain circumstances; requiring that elections and voting materials prepared in a covered language be made available at the same time as comparable English language materials; requiring a supervisor of elections and a political subdivision to operate and provide public notice of a language assistance hotline; providing requirements for the hotline; requiring a supervisor of elections and a political subdivision to provide certain notices in a covered language under certain circumstances; requiring a supervisor of elections or a political subdivision to replicate certain signs and posters in certain covered languages and display or distribute such signs and posters in the same form and manner as English language signs and provide specified voter

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registration status and information to limited English-proficient voters; requiring a governmental entity responsible for redistricting to provide certain translation services and translated materials; providing requirements for such translation services; requiring that translation services provided under the act be in compliance with certain federal laws; authorizing voters and specified entities to bring an action against a supervisor of elections or a political subdivision; providing that such actions are subject to expedited pretrial and trial proceedings and must receive a calendar preference to avoid prejudice with regard to the limited Englishproficient voter; requiring a court to grant certain relief upon making specified determinations; requiring the court to order the implementation of specified remedies; authorizing the plaintiff to recover attorney fees and costs if the plaintiff prevails under a specified circumstance; prohibiting a prevailing defendant from recovering attorney fees and costs unless certain circumstances exist; requiring a supervisor of elections or a political subdivision to collect specified data and annually, by a specified date, publish a report including the data collected; creating the Language Access Advisory Council within the Department of State; providing the purpose of the council; requiring the Secretary of State to appoint certain members to the council; requiring the Secretary of State to consider specified criteria in

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making such appointments; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 97.027, Florida Statutes, is created to read:

- 97.027 Limited English-proficient voter assistance.
- (1) DEFINITIONS.—As used in this section, the term:
- (a) "Covered language" means the language of a member of a language minority group.
- (b) "Elections and voting materials" means materials
  relating to elections which are intended to inform, instruct, or
  be used by a voter and which are provided by a supervisor of
  elections or political subdivision, including, but not limited
  to, ballots, sample ballots, vote-by-mail ballots, vote-by-mail
  ballot requests, secrecy envelopes, voting guides, voting
  instructions, voter registration applications and materials,
  polling place signage and notices, and websites and electronic
  communications, including social media posts, containing
  election-related information.
- (c) "Language minority group" has the same meaning as in s. 203 of the Voting Rights Act of 1965, as amended, and includes a group of persons whose primary language is Haitian Creole or Brazilian Portuguese.
- (d) "Limited English-proficient voter" means a member of a language minority group who does not speak or understand English adequately to participate in the electoral process. A person who has not completed the 5th grade is presumed not to speak or understand English adequately to participate in the electoral

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(e) "Political subdivision" means a county, municipality, or special district.

- (2) DUTY TO ASSIST LIMITED ENGLISH-PROFICIENT VOTERS.—
  Supervisors of elections and political subdivisions that
  administer an election must do all of the following:
- (a) Provide language-related assistance in a covered language to a limited English-proficient voter if, based on data from the American Community Survey or data of comparable quality collected by a governmental entity:
- 1. More than 2 percent of the citizens of voting age in the political subdivision in which the election is held are members of a single language minority group if that percentage equals 300 or more persons; or
- 2. For an election held in a political subdivision that contains any part of a Native American reservation, more than 2 percent of the Native American residents of voting age in the Native American reservation are members of a single language minority group and are limited English-proficient voters. For purposes of this paragraph, the term "Native American" means a person recognized by the United States Census Bureau or the state as an American Indian.
- (b) Record the preferred language of a limited English-proficient voter to ensure that future contact includes the appropriate language accommodation.
- (c) Conduct surveys to determine whether the needs of limited English-proficient voters are being met.
  - (3) ELECTIONS AND VOTING MATERIALS.—
  - (a) A supervisor of elections or a political subdivision

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that administers an election shall provide to a limited Englishproficient voter elections and voting materials in his or her
covered language which are of the same quality as comparable
English language elections and voting materials.

- (b) English language text must be translated manually.

  Automatic translation services may only be used when manual translation is not possible.
- (c) Elections and voting materials prepared in a covered language must be made available at the same time as comparable English language elections and voting materials.
- (4) LANGUAGE ASSISTANCE HOTLINE.—A supervisor of elections and a political subdivision that administers an election shall operate and provide public notice of a language assistance hotline that provides language assistance to limited English-proficient voters. The hotline must be staffed during early voting hours, all hours during which a polling place is open on election day, and all hours of the period after election day during which a voter may cure a vote-by-mail ballot or provisional ballot deficiency. The hotline must, upon a person's call connecting, provide an initial prompt that allows the caller to instantly access language assistance in his or her covered language. Each supervisor and political subdivision that administers an election shall provide such telephonic assistance in a covered language to voters who are visually impaired or who cannot read or write.
  - (5) NOTICES.-
- (a) A supervisor of elections or a political subdivision that administers an election which is required to provide language-related assistance in a covered language under

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subsection (2) must provide, in such covered language, notice of all of the following:

- 1. Elections and voting materials in covered languages for limited English-proficient voters, by prominently displaying signage at the main office and branch offices of the supervisor, making printed materials available to voters, and posting information on the supervisor's public website.
- 2. The addresses and operating hours of early voting sites, secure ballot intake station locations, and polling places, by prominently displaying signage at the main office and branch offices of the supervisor, making printed materials available to voters, and posting information on the supervisor's public website.
- 3. Any change in the address or operating hours of an early voting site, a secure ballot intake station location, or a polling place, by the same means as such notice is provided to voters in English.
- (b) An English language sign or poster containing election-related information which is displayed or distributed by a supervisor of elections or a political subdivision must be replicated in each covered language for which the supervisor or political subdivision is required to provide language-related assistance under subsection (2). A replicated sign or poster must be displayed or distributed in the same form and manner as the English language sign or poster.
- (c) A supervisor of elections or a political subdivision that administers elections must provide in a covered language information relating to a limited English-proficient voter's registration status. Such notice must include eligibility

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information or an eligibility determination, any change in voter registration status, and any notification regarding the voter's registration status.

- entity responsible for a redistricting process must provide translation services at meetings and hearings related to redistricting and provide translations of redistricting materials in each covered language in which a supervisor of elections or political subdivision within an affected geographical area is required to provide elections and voting materials. The translation services provided by the governmental entity must be sufficient to allow a member of a language minority group who speaks a covered language to testify at such meeting or hearing.
- (a) Translation services provided by a governmental entity responsible for a redistricting process must include, but are not limited to, access to a translator in the preferred covered language of the limited English-proficient voter. Translated materials must include, but are not limited to, redistricting websites, meeting notices, testimony options, and instructions regarding scheduled public hearings.
- (b) During the course of testimony before a governmental entity involved in redistricting, a limited English-proficient voter is entitled to the same amount of time as an English-speaking voter, notwithstanding the additional time needed for simultaneous or concurrent interpretation of the limited English-proficient voter's testimony.
- (7) COMPLIANCE WITH FEDERAL LAW.—Translation services provided under this section must be uniform, nondiscriminatory,

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and in compliance with the Voting Rights Act of 1965, the

National Voter Registration Act of 1993, the Help America Vote

Act of 2002, and the Voting Accessibility for the Elderly and

Handicapped Act of 1984, as amended.

- (8) ENFORCEMENT ACTIONS.-
- (a) An aggrieved voter, an organization whose membership includes an aggrieved voter or member of a protected class, or an organization whose mission includes ensuring voting or language assistance access that would be hindered by a violation of this section may file an action against the supervisor of elections or political subdivision in the county or judicial circuit in which the alleged violation occurred.
- (b) Actions brought pursuant to this section must be subject to expedited pretrial and trial proceedings and must receive an automatic calendar preference to avoid prejudice with regard to the rights of limited English-proficient voters. In an action alleging a violation of this section in which a plaintiff seeks preliminary relief with respect to an upcoming election, the court must grant such relief if it determines that:
- 1. The plaintiff is more likely than not to succeed on the merits; and
- 2. It is possible to implement an appropriate remedy that would resolve the alleged violation in the upcoming election.
- (c) Upon a finding of a violation of any provision of this section by a preponderance of the evidence, the court must implement appropriate remedies.
  - 1. Such remedies may include, but are not limited to:
  - a. Designating additional voting hours or days.
  - b. Ordering special elections.

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c. Requiring expanded opportunities for voter registration or early voting.

- d. Requiring additional voter education or outreach.
- e. Modifying the election calendar, including moving the dates of regular elections to be concurrent with primary or general election dates for the state, county, or municipal office as established.
- f. Providing translation services or translated elections and voting materials as requested by the plaintiff.
- 2. The court may consider proposed remedies by any party to the action and by interested nonparties but may not indicate deference to or prioritize proposed remedies offered by the political subdivision or supervisor.
- (d) In an action to enforce any provision of this section, the court must allow a plaintiff who prevails to recover reasonable attorney fees and litigation expenses.
- 1. A plaintiff will be deemed to have prevailed when, as a result of litigation, the defendant agrees to much if not all of the relief sought in the action.
- 2. A prevailing defendant may not recover attorney fees and litigation expenses unless the court finds the action to be frivolous, unreasonable, or without any merit.
- (9) DATA COLLECTION AND REPORTING.—A supervisor of elections or a political subdivision shall collect data on services provided to limited English-proficient voters.

  Beginning January 1, 2025, and every January 1 thereafter, the supervisor or political subdivision must publish a report that includes all of the following data they collected:
  - (a) The number of encounters between a supervisor or a

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political subdivision and limited English-proficient voters.

- (b) The frequency of contact a supervisor or a political subdivision has with limited English-proficient voters, including both proactive and responsive contact by the supervisor or the political subdivision.
- (c) The number of requests for translation or interpretation assistance made within the supervisor's or political subdivision's jurisdiction.
- (d) The populations of limited English-proficient voters within the supervisor's or political subdivision's jurisdiction.
- (e) The viability and availability of language assistance resources.
- (f) Whether the assistance offered is meeting the needs of limited English-proficient voters, as determined by surveys conducted by the supervisor or the political subdivision as required pursuant to subsection (2).
  - (10) LANGUAGE ACCESS ADVISORY COUNCIL.-
- (a) There is established the Language Access Advisory

  Council within the department to provide recommendations for the development and implementation of the language access services required in this section.
- (b)1. The Secretary of State shall appoint the following members to the council:
  - a. At least one member fluent in Spanish.
  - b. At least one member fluent in Haitian Creole.
  - c. At least one member fluent in Brazilian Portuguese.
- d. At least one member fluent in any of the other covered languages.
  - e. Members from community-based groups whose mission is

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291	dedicated to advancing language access for limited English-
292	proficient voters.
293	2. In selecting council members, the Secretary of State
294	must consider whether individuals or groups have expertise in
295	language accessibility or experience in working with limited
296	English-proficient voters at the state, county, or municipal
297	level and if the individuals are from diverse backgrounds.
298	Section 2. This act shall take effect July 1, 2024.