



The Florida Senate

Local Funding Initiative Request

Fiscal Year 2024-2025

LFIR # 2824

1. **Project Title**

2. **Senate Sponsor**

3. **Date of Request**

4. **Project/Program Description**

Under Section 408.918, Florida Statutes, the Legislature authorized the planning, development, and, subject to appropriations, the implementation of a statewide Florida 211 Network to serve as the single point of coordination for information and referral for health and human services. The Florida Alliance of Information and Referral Services (FLAIRS) is designated as the 211 collaborative organization for the state responsible for studying, designing, implementing, supporting, and coordinating the Florida 211 Network covering every corner of the state. Eleven out of Florida's thirteen 211 providers are also 988 Suicide & Crisis Lifeline providers. State funding would support the minimum staff needed to enable FLAIRS to deliver on its statutory mandate, coordinate with state agencies and local governments to provide the data needed to identify gaps and trends in community health delivery and respond effectively to citizen needs during emergencies and natural disasters.

5. **State Agency to receive requested funds**

State Agency contacted?

6. **Amount of the Nonrecurring Request for Fiscal Year 2024-2025**

Type of Funding	Amount
Operations	500,000
Fixed Capital Outlay	0
Total State Funds Requested	500,000

7. **Total Project Cost for Fiscal Year 2024-2025 (including matching funds available for this project)**

Type of Funding	Amount	Percentage
Total State Funds Requested (from question #6)	500,000	100%
Matching Funds		
Federal	0	0%
State (excluding the amount of this request)	0	0%
Local	0	0%
Other	0	0%
Total Project Costs for Fiscal Year 2024-2025	500,000	100%

8. **Has this project previously received state funding?**

Fiscal Year (yyyy-yy)	Amount		Specific Appropriation #	Vetoed
	Recurring	Nonrecurring		
2023-24	0	250,000	378	No

9. **Is future funding likely to be requested?**

a. **If yes, indicate nonrecurring amount per year.**

b. **Describe the source of funding that can be used in lieu of state funding.**

211 providers receive a majority of funding through local government and private donor support. Funding for FLAIRS is subject to state appropriation.



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10. Has the entity requesting this project received any federal assistance related to the COVID-19 pandemic?

If yes, indicate the amount of funds received and what the funds were used for.

Complete questions 11 and 12 for Fixed Capital Outlay Projects

11. Status of Construction

a. What is the current phase of the project?

- Planning
 Design
 Construction
 N/A

b. Is the project "shovel ready" (i.e permitted)?

c. What is the estimated start date of construction?

d. What is the estimated completion date of construction?

12. List the owners of the facility to receive, directly or indirectly, any fixed capital outlay funding. Include the relationship between the owners of the facility and the entity.

13. Details on how the requested state funds will be expended

Spending Category	Description	Amount
Administrative Costs:		
Executive Director/Project Head Salary and Benefits		0
Other Salary and Benefits		0
Expense/Equipment/Travel/Supplies/Other		0
Consultants/Contracted Services/Study		0
Operational Costs: Other		
Salary and Benefits	Salaries and benefits for: an executive director, outreach/communications director, data analyst/administrator, and technical assistance/training coordinator.	350,000
Expense/Equipment/Travel/Supplies/Other	Rental of office space, utilities, phones, computers/hardware/software, office furnishings & supplies, training material printing, website/social media development, travel/venue/technology/materials costs for training 211 providers.	100,000
Consultants/Contracted Services/Study	Website/Social Media developer, training experts, materials design/production.	50,000
Fixed Capital Construction/Major Renovation:		
Construction/Renovation/Land/Planning Engineering		0
Total State Funds Requested (must equal total from question #6)		500,000

14. Program Performance

a. What specific purpose or goal will be achieved by the funds requested?



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State funding would support the minimum staff needed to enable FLAIRS and 211 Network providers to deliver on the statutory mandate under Section 408.918 and coordinate with state agencies and local governments across the state to provide the data needed to identify gaps in community health delivery and respond effectively to citizen needs during emergencies and natural disasters.

b. What activities and services will be provided to meet the intended purpose of these funds?

Deliver real-time information aggregated at the community level to state agencies on the impact of emergencies or natural disasters on citizens across the state; identify gaps in human services to effectively target state and local resources to address emerging community trends/needs; educate providers on state and federal standards and measure 211 service delivery against statutory requirements.

c. What direct services will be provided to citizens by the appropriation project?

Improve targeting of state and local resources to address emerging community trends and needs, support community disaster recovery efforts in communities across the state; educate providers on state and federal standards and measure 211 service delivery against statutory requirements to improve, for example, the implementation of the 988 Suicide and Crisis Lifeline, Veterans support services, accessibility of 211 Network services to the visually or hearing impaired, seniors and residents in underserved communities, and more. Trained 211 providers will improve service efficiencies and health and human services delivery to citizens. Identifying gaps in human services will more effectively target state and local resources to address emerging community trends/needs.

d. Who is the target population served by this project? How many individuals are expected to be served?

All citizens across the state who need access to comprehensive, accurate, timely and effective human services.

e. What is the expected benefit or outcome of this project? What is the methodology by which this outcome will be measured?

The Florida Alliance of Information and Referral Services (FLAIRS) is designated in statute (Section 408.918 , F.S.) as the 211 collaborative organization for the state responsible for studying, designing, implementing, supporting, and coordinating the Florida 211 Network and for receiving federal grants. Eleven out of thirteen 211 providers are also 988 Suicide & Crisis Lifeline providers. State funding will seek to improve 211 service delivery to meet state and community objectives to respond effectively to citizen needs. Outcomes will be measured by the number of citizens served, number of 211 providers trained, and number of state agencies receiving real-time data and analysis during emergencies and natural disasters.

f. What are the suggested penalties that the contracting agency may consider in addition to its standard penalties for failing to meet deliverables or performance measures provided for the contract?

Disbursed funds for deliverables not met would be returned to the State.

15. Requester Contact Information

a. First Name Last Name

b. Organization

c. E-mail Address

d. Phone Number Ext.

16. Recipient Contact Information

a. Organization

b. Municipality and County

c. Organization Type



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- For Profit Entity
- Non Profit 501(c)(3)
- Non Profit 501(c)(4)
- Local Entity
- University or College
- Other (please specify)

d. First Name **Last Name**

e. E-mail Address

f. Phone Number

17. Lobbyist Contact Information

a. Name

b. Firm Name

c. E-mail Address

d. Phone Number