

The Florida Senate
COMMITTEE MEETING EXPANDED AGENDA

HEALTH POLICY
Senator Burton, Chair
Senator Brodeur, Vice Chair

MEETING DATE: Tuesday, January 17, 2023

TIME: 11:00 a.m.—12:30 p.m.

PLACE: *Pat Thomas Committee Room, 412 Knott Building*

MEMBERS: Senator Burton, Chair; Senator Brodeur, Vice Chair; Senators Albritton, Avila, Book, Broxson, Burgess, Calatayud, Davis, Garcia, Harrell, and Osgood

TAB		BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION
1		Update on the Implementation of SB 1222 - Acute and Post-acute Hospital Care at Home (2022)		Presented
2		Discussion of Emergency Room Diversion Innovations.		Presented
Other Related Meeting Documents				



Michael Maniaci, M.D.

Michael J. Maniaci, M.D. is the Enterprise Medical Director of Virtual Care in the Mayo Clinic Center for Digital Health, the Enterprise Physician Lead for the Advanced Care at Home program, and the current Medical Director of Mayo Clinic Hospital in Florida. His previous leadership positions include the Chair of the Division of Hospital Internal Medicine in Florida, the Associate Chair of Inpatient Practice for the Department of Medicine in Florida, the Associate Program Director for the Internal Medicine Residency Program, the

Associate Medical Director of the Mayo Clinic Multidisciplinary Simulation Center, and the Medical Director of Patient Experience in Florida. He currently holds the academic rank of Associate Professor of Medicine in Mayo Clinic College of Medicine and Science.

He received his M.D. from Saint Louis University Medical School in 2003. He completed his residency training at the Mayo Graduate School of Medicine in 2006 and is boarded in Internal Medicine. He then completed a one-year Chief Residency program at the Mayo Graduate School of Medicine in 2007. Following this, he joined the Hospital Internal Medicine Practice at Mayo Clinic in Florida.

He has a passion for innovation and technology in the medical field. He is recognized as leader in faculty development for the teaching of simulation medicine and has had several invited professorships to teach faculty development in simulation both in United States and throughout Asia. His current focus is developing the Advanced Care at Home program and the Care Hotel program, Mayo Clinic's first expansion into the virtual home hospital and surgical aftercare realm.

Peter Chang, M.D.

Vice President of Healthcare Design, Tampa General Hospital
Board Member, MORE Health, Inc., and the Tampa General Medical Group

Dr. Peter Chang is the Vice President of Healthcare Design at Tampa General Hospital (TGH). He is responsible for designing forward-looking healthcare strategies to improve clinical quality, efficiency, and care coordination while decreasing the total cost of care.

As part of this mission, Dr. Chang led the design and implementation of TGH's "Hospital at Home" program. Prior to his role in design, he created and operated TGH's Clinical Command Center focused on system-wide efficiency and quality (CareComm) and served as an assistant professor of medicine in the Department of Hospital Medicine.

Dr. Chang earned his Doctor of Medicine at the University of South Florida Morsani College of Medicine and completed his Bachelor of Science in biology at the University of South Florida. He is a board member of MORE Health Inc. and the Tampa General Medical Group. He has been honored with several industry awards and presents regularly on the topics of healthcare innovation and technology.



SB 1222 – Acute and Post-acute Hospital Care at Home



Defined “hospital-at-home”



Authorized hospital pharmacies to dispense medication to hospital-at-home patients



Authorized paramedics to provide in-home visits under the supervision of a physician

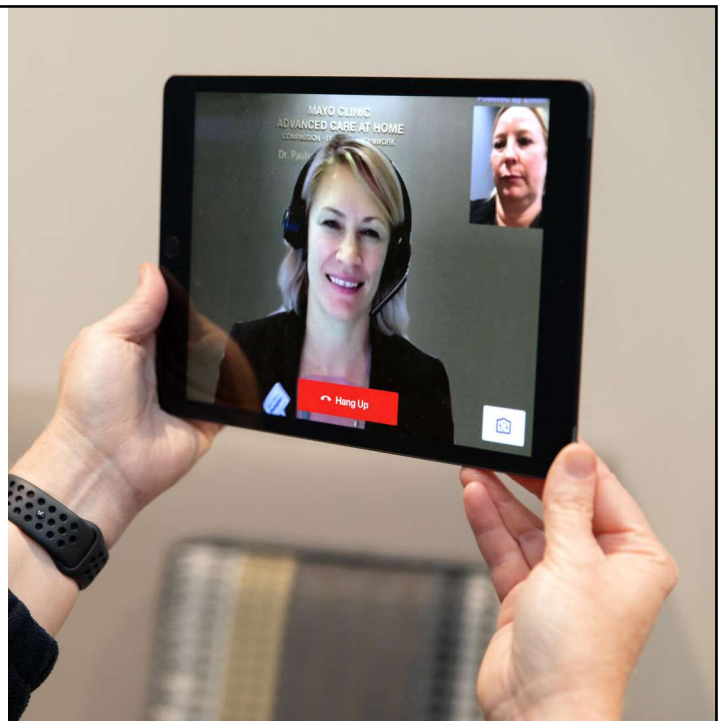
Hospital-at-Home Programs Across Florida

- Cleveland Clinic
- Health First
- Keralty Hospital (formerly Westchester)
- Mayo Clinic
- Orlando Health
- Tampa General Hospital

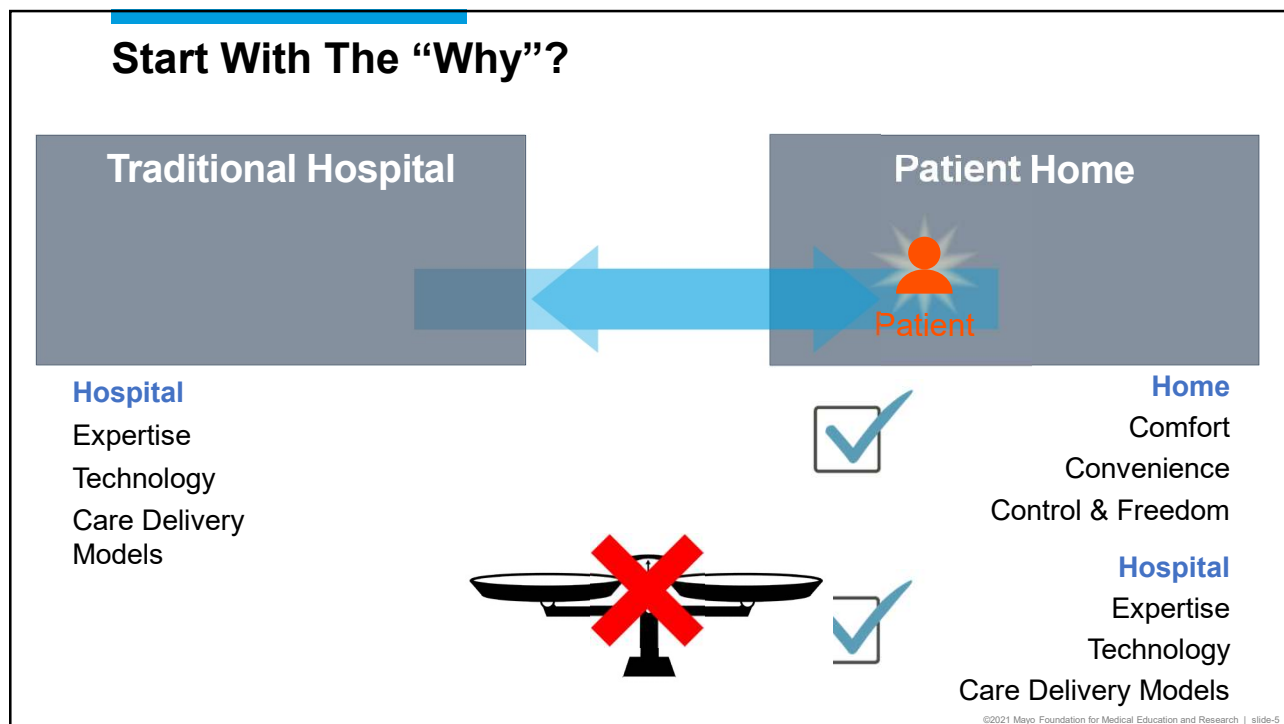


AGENDA

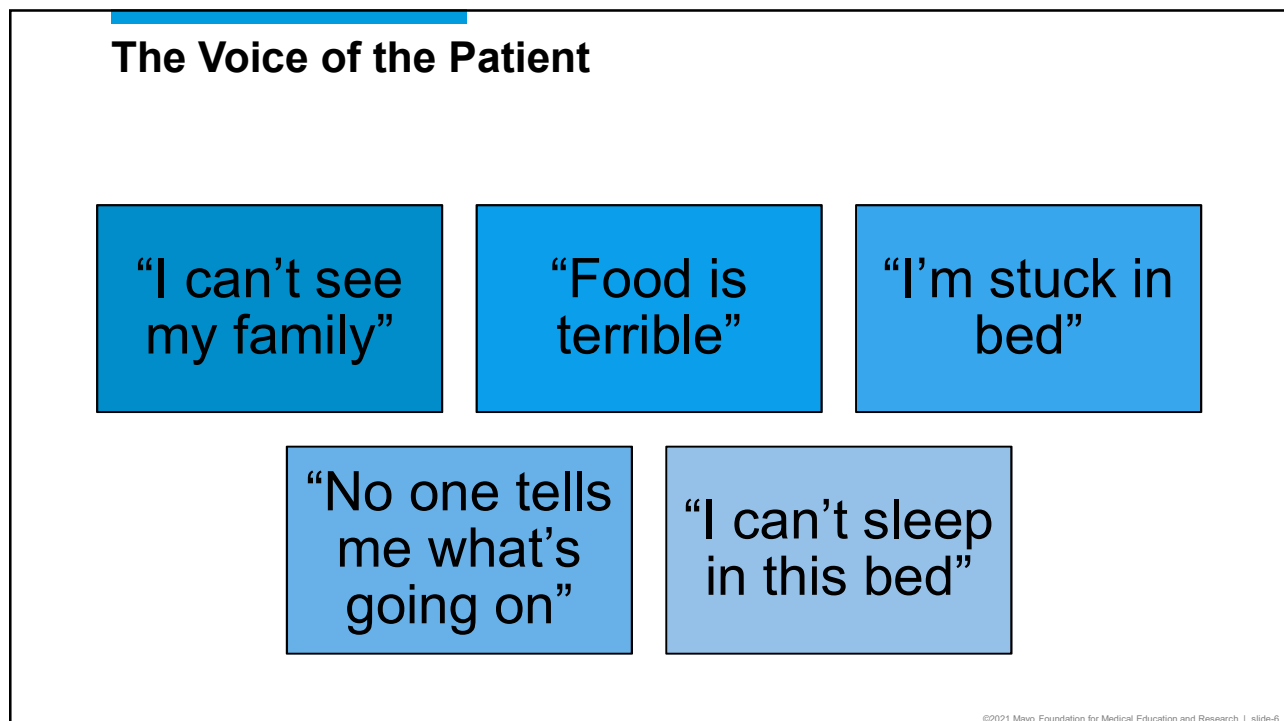
- WHY Hospital at Home?
- How It Works
- Our Experience



Start With The “Why”?



The Voice of the Patient



Problems with Hospitalization



Unintended adverse clinical events

- Delirium
- Weakness
- Infections



Access to Care

- Hospital bed capacity constraints



Cost of U.S. Healthcare

- 3-day average cost ~\$30,000
- Bankruptcy ~66% tied to medical

Creditor MC. Ann Intern Med. 1993.
Hung WH et al. JAMA Intern Med. 2013.
Covinsky K. JAMA 2011.
Healthcare.gov
Himmelstein et al American Journal of Public Health 2019
AARP 2020

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WHY DID IT TAKE 20 YEARS TO CATCH ON?



Limitations to the old model:

- Expenses are high compared to return (physician to patient ratios 1:4).
- Resources are limited (only so many providers, nurses, meds, etc.).
- Geographic coverage is limited (one hub model).

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Home Hospital v2.0



Virtual care addresses the highest cost and most limited resources, the physician and the bedside nurse

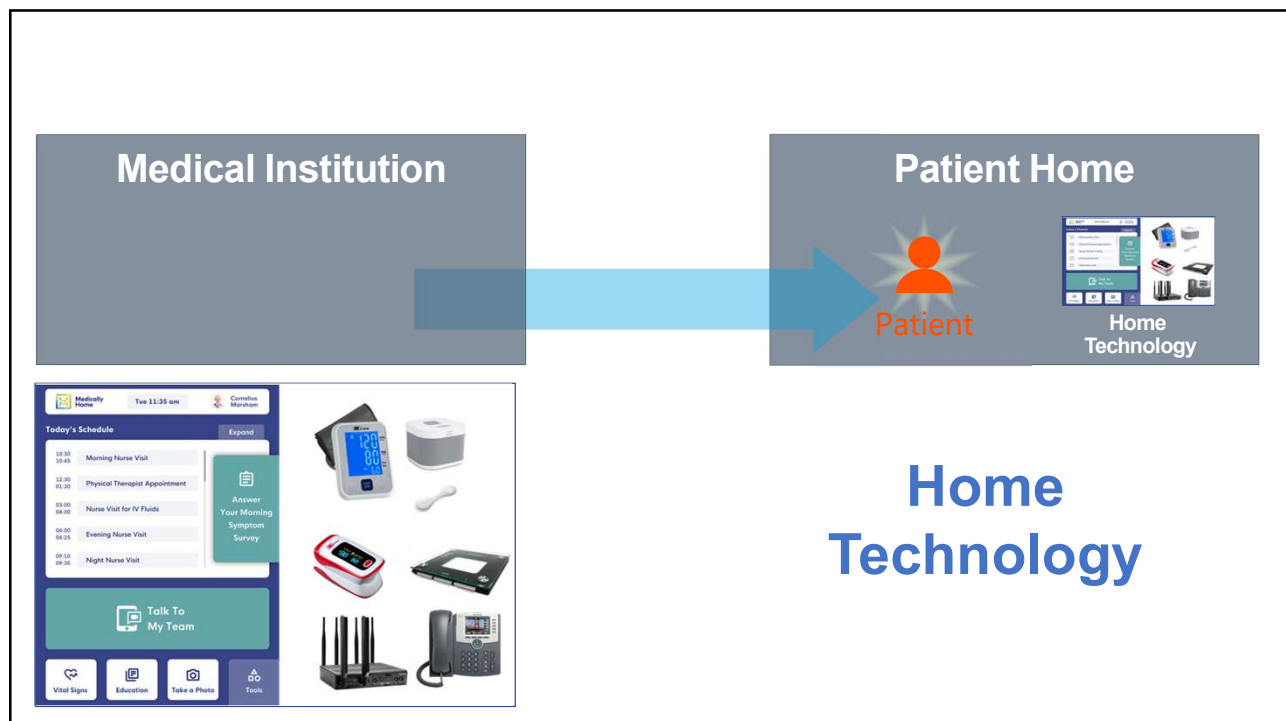


Advances in telehealth technology and both internet and cellular connectivity give new ways to overcome geographical challenges



Outsourced vendor-mediated medical supply chains become a partner in advanced care at home delivery

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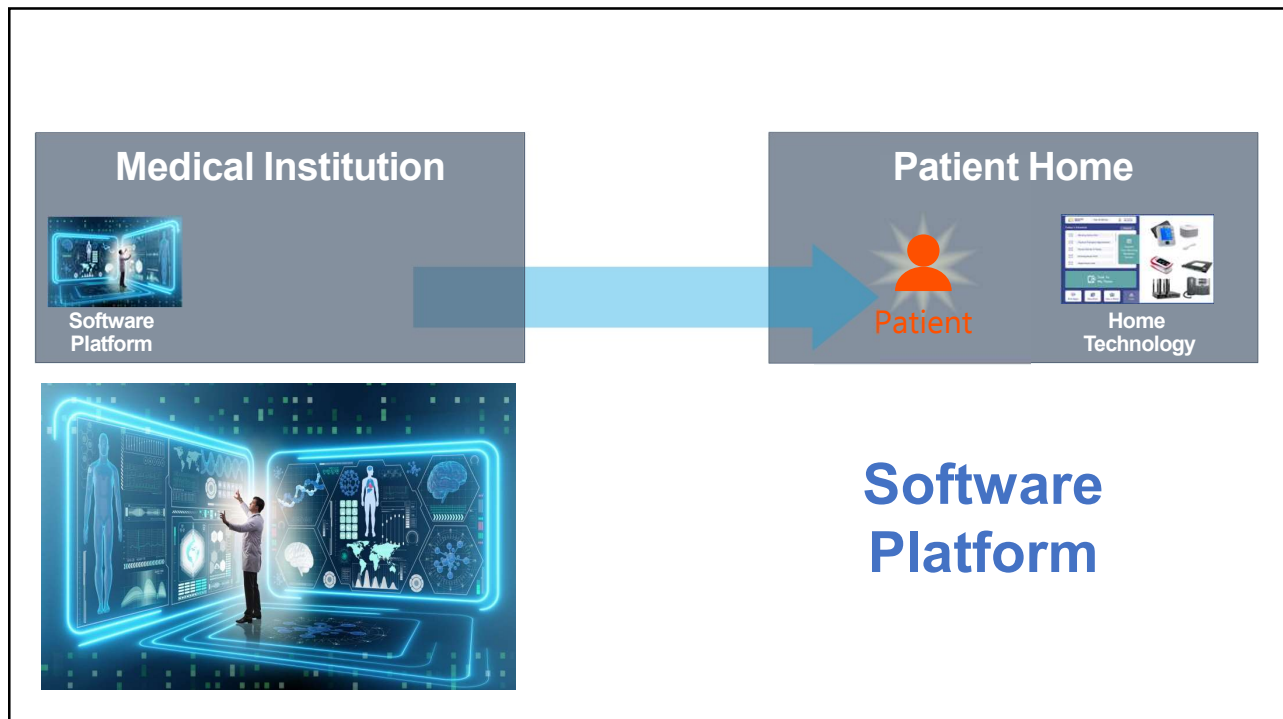
In-Home Technology Package

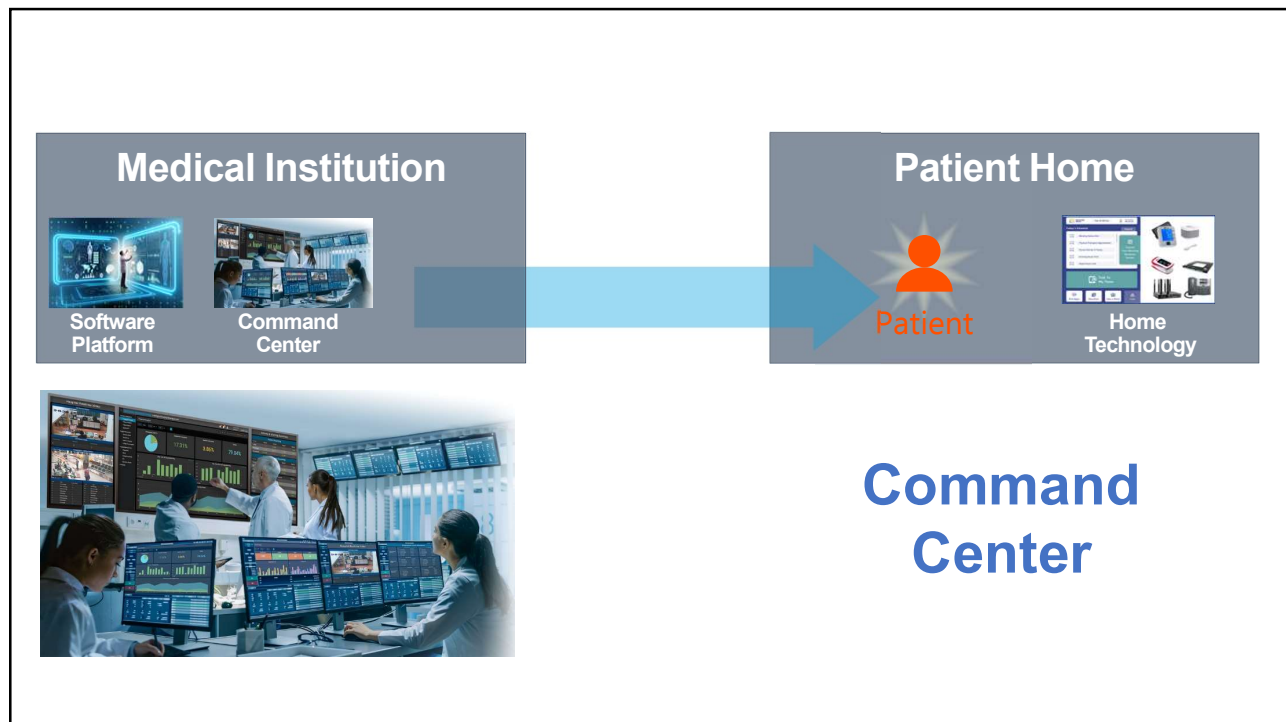
Biometric Monitoring

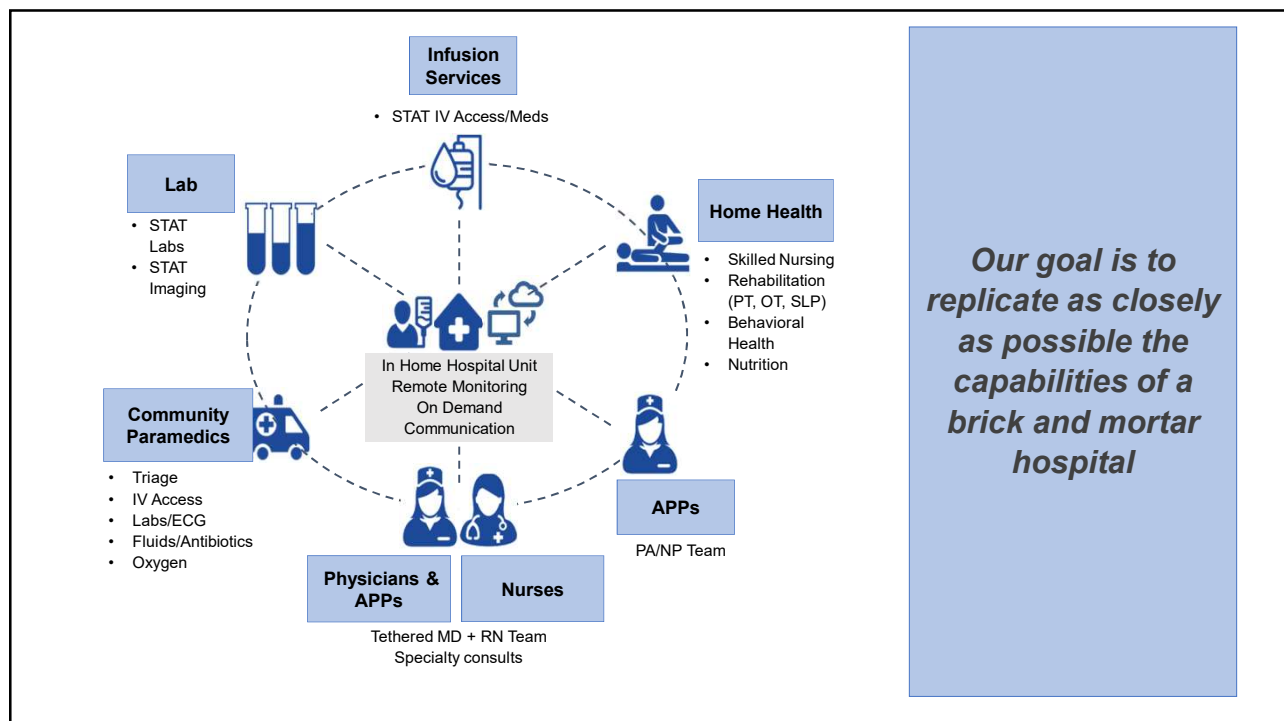
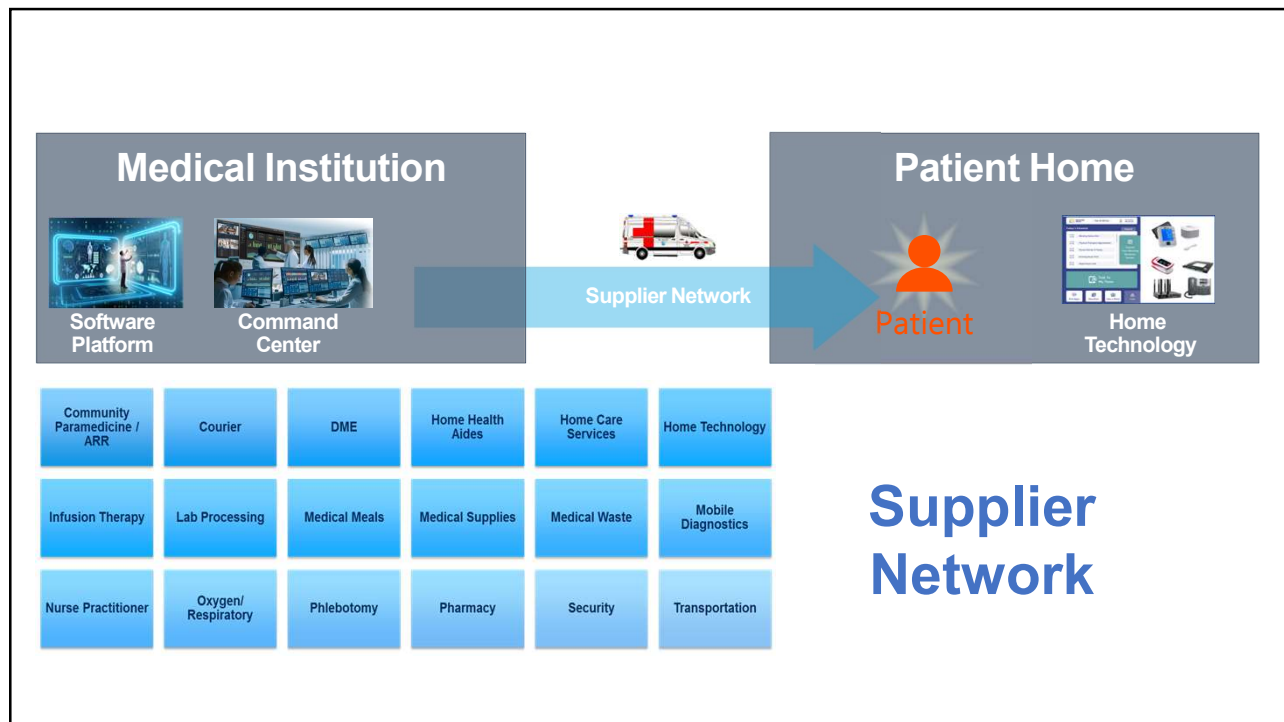
- BP Cuff
- Pulse Oximeter
- Thermometer
- Scale

Redundancies/Safety

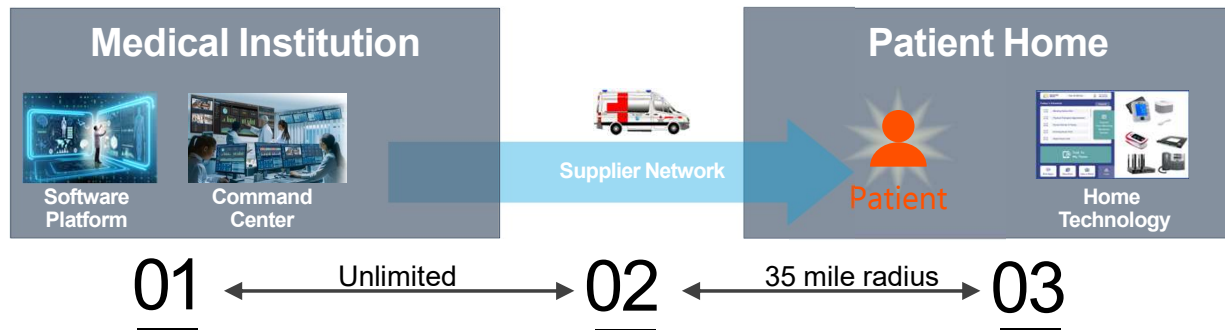
- Telephone
- Tablet
- Cellular and Wi-Fi-enabled internet
- PERS



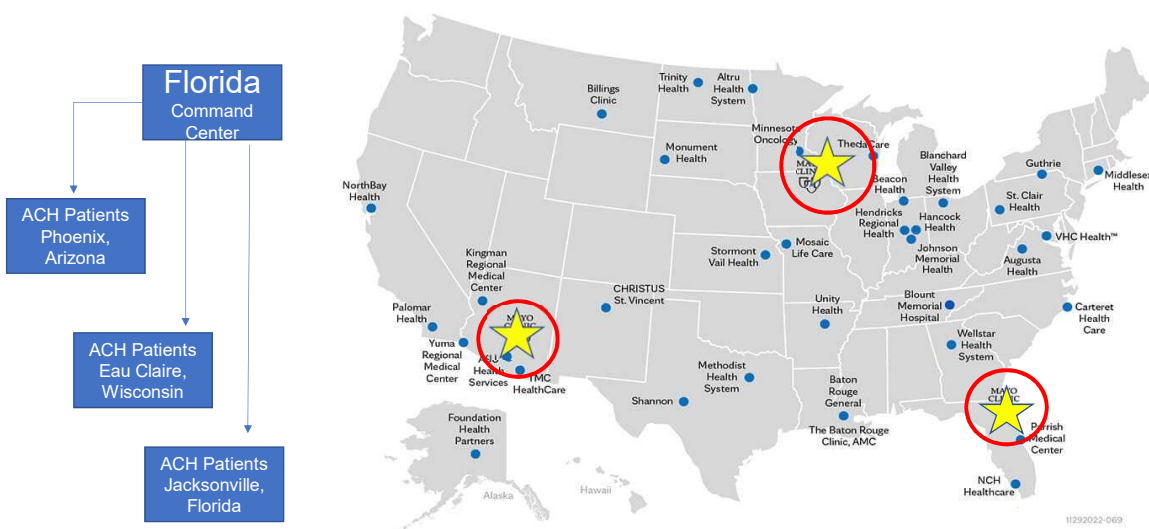




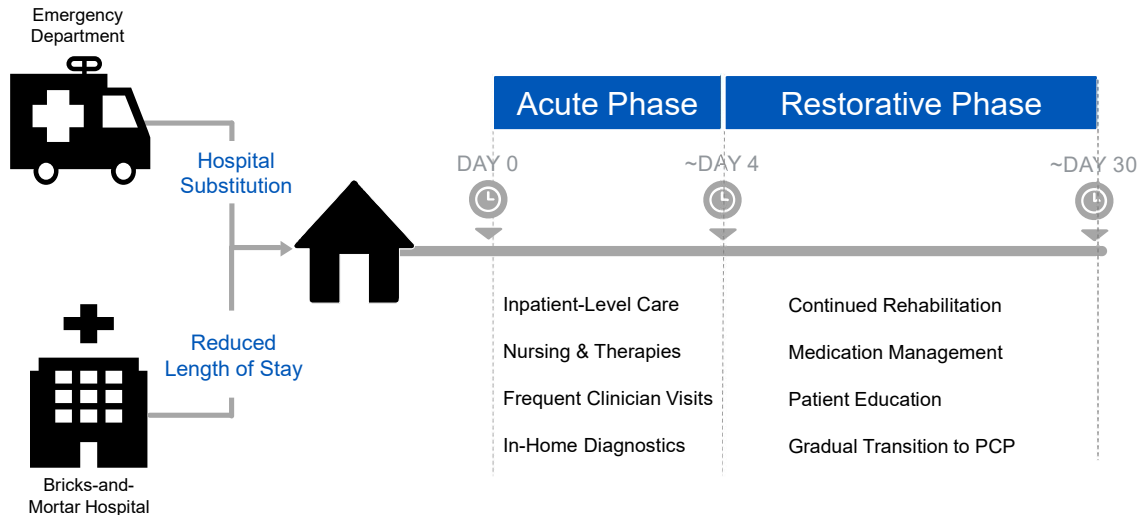
What does this give us?



Advanced Care at Home Across Mayo Clinic Geographies



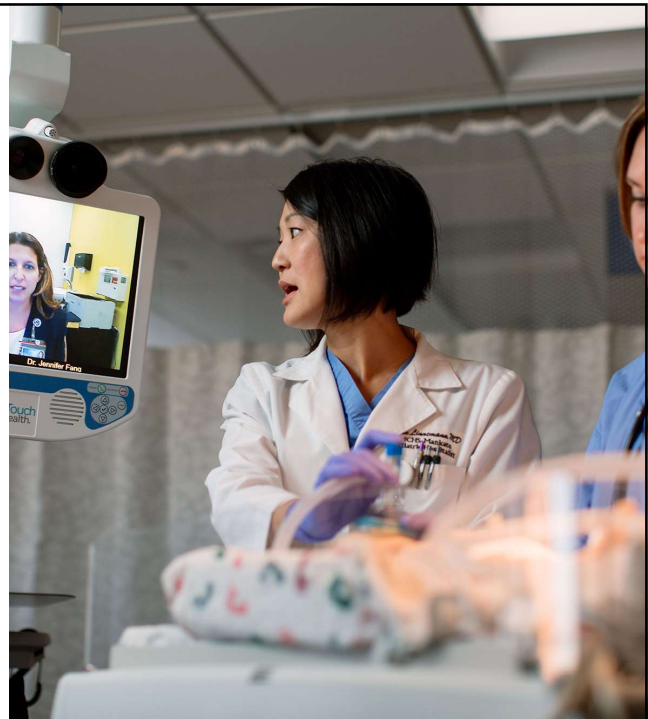
Overview of Home Hospital Program



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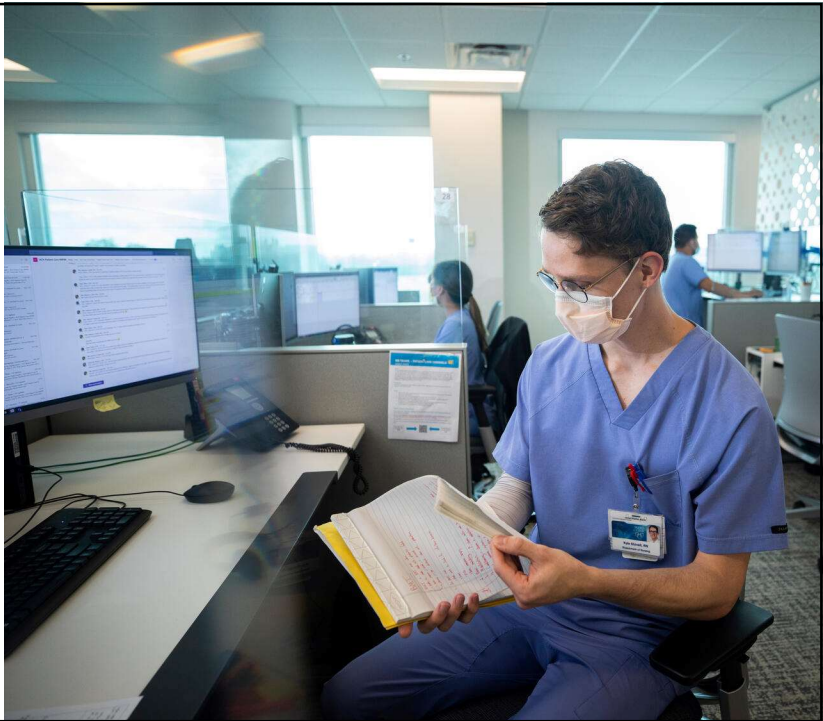
Safety & Quality

- **Twice daily In-Home Visits:** Travelling RN's and Community Paramedics conducting in-person assessments with supervision from the Command Center
- **Mayo Clinic Experience:** Suppliers undergo annual training for patient experience, safety, and compliance
- **Medication Administration:** observed by a Mayo RN via video and documented in the medical record
- **Safety Assessment:** each patient's home is assessed for safety concerns including fall risks, fire safety and medication storage
- **Rapid Response:** patients are coached on when to contact emergency services and Care Team



Key Advantages of a Virtual Hospital Model

- Allows brick-and-mortar beds to be used for acute, unstable patients
- Enables providers to truly understand the patient's lifestyle and care ecosystem to provide tailored, individualized care
- Can, at scale, create cost savings for healthcare providers, insurers, and patients



Our Experience

Safe

Happy

Affordable

Admissions

1,700+

Building experience with each new encounter

Severity of illness

2.8

Acuity of patients in ACH is higher than the average acuity in the hospital demonstrating that acute, but stable patients can effectively be cared for at home

Bed Days Saved

6,400+

Bed days saved allow more highly acute patients to receive treatment in the B&M hospital

Patient Experience

92%

of patients responded as highly likely to recommend the program

Mayo Clinic analysis matching ACH patients to their brick-and-mortar equivalents confirm equivalent safety and readmission outcomes. An ongoing RCT will continue to assess safety, quality, patient, and caregiver outcomes.

What's next?



Federal waiver extended until December 31, 2024
CMS and AHCA waivers are linked



CMS will conduct studies on efficacy, safety and cost



Federal and state legislation needed to make the programs permanent

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Thank You

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The Florida Senate
APPEARANCE RECORD

1/17/2023

Meeting Date

SB1222

Bill Number or Topic

Deliver both copies of this form to
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Committee

Amendment Barcode (if applicable)

Name Michael Maniaci

Phone 904-953-7000

Address 4500 San Pablo Rd
Street

Email

Jay
City

FL
State

32224
Zip

Speaking: ☐ For ☐ Against ☒ Information

OR

Waive Speaking: ☐ In Support ☐ Against

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☐ I am a registered lobbyist,
representing:

☐ I am not a lobbyist, but received
something of value for my appearance
(travel, meals, lodging, etc.),
sponsored by:

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S-001 (08/10/2021)

The Florida Senate
APPEARANCE RECORD

1/17/2023

Meeting Date

Hospital @ Home

Bill Number or Topic

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Amendment Barcode (if applicable)

Health Policy
Committee

Name Petar Chang, MD

Phone 813-389-9512

Address 1 Columbia Dr
Street

Email pchang@tgh.org

Tampa
City

FL
State

33606
Zip

Speaking: ☐ For ☐ Against ☒ Information

OR

Waive Speaking: ☐ In Support ☐ Against

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Tampa General Hospital

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S-001 (08/10/2021)



Danielle Drummond, MS, FACHE

PRESIDENT AND CHIEF EXECUTIVE OFFICER,
LAKELAND REGIONAL HEALTH

Danielle Drummond, MS, FACHE, has had a pivotal role in Lakeland Regional Health becoming one of the leading health systems in the state and nation.

Her expertise earned her a prestigious inclusion among the nation's Top 25 COOs in Healthcare by Modern Healthcare in 2018 and led to her selection as Lakeland Regional Health's CEO and President in January 2021.

Ms. Drummond joined Lakeland Regional Health in 2013, using her extensive background in biomedical engineering and healthcare technology management and expertise in statistics and operating principles to ensure that Lakeland Regional Health patients have the best possible healthcare experiences and access to healthcare providers, advanced care facilities, technology and services.

With that mission in mind, Ms. Drummond championed the creation of the much-needed Harrell Family Center for Behavioral Wellness that opened its doors in the Fall of 2022. With 96 inpatient beds and extensive outpatient services, this state-of-the-art facility offers advanced behavioral health services to the community. She also leads the health system's vision to become a renowned academic medical center through the establishment of seven high-quality Graduate Medical Education programs. Her biggest achievement as she assumed the role of President and CEO, however, comes from leading, protecting, listening to, recognizing and nurturing the 6,000 team members who have worked so diligently throughout the COVID-19 pandemic. Lakeland Regional Health was honored to be among just 24 hospitals nationally named as a Leader for early COVID-19 Care by Healthgrades.

Prior to 2021, Ms. Drummond served in several key roles for Lakeland Regional Health, first as Chief Strategy and Growth Officer and then assuming the position of Executive Vice President and Chief Operating Officer of the health system.

Ms. Drummond led the ambitious design and construction process for the eight-story, state-of-the-art Carol Jenkins Barnett Pavilion for Women and Children, which opened in June 2018. In addition, Ms. Drummond helped to facilitate significant growth of the Lakeland Regional Health Physician Group, oversaw expansion of the Hollis Cancer Center, and added numerous new sites of service for the growing health system across the region. Ms. Drummond also facilitated significant clinical collaborations for key service lines, including an affiliation with Nemours Children's Health System for pediatric specialty services.

Prior to joining Lakeland Regional Health, Ms. Drummond spent eight years with the Main Line Health System, most recently serving as Vice President, Operations at Lankenau Medical Center, a 330-bed academic hospital in suburban Philadelphia.

Ms. Drummond is a Fellow of the American College of Healthcare Executives and a Six Sigma Black Belt, a designation certifying the highest level of expertise in operating principles and process improvement.

Education

- + Master of Science in Healthcare Technology Management, Marquette University and the Medical College of Wisconsin
- + Bachelor of Science in Biomedical Engineering, Washington University, St. Louis

**ANN CLAUSSEN, CEO
CENTRAL FLORIDA HEALTH CARE, INC.**

Ann Claussen joined Central Florida Health Care (CFHC) with over 22 years of experience in Health and Finance management. As the CEO of a \$68 million nonprofit organization, she oversees 15 Federally Qualified Health Centers (FQHC's) providing medical and dental care for adults and pediatrics, Obstetrics/Gynecology, Behavioral Health, Optometry, Pharmacy, Lab, and X-ray services in the CFHC tri-county service area of Polk, Hardee, and Highlands County.

Central Florida Health Care has 535 employees, including Physicians, ARNPs, LPNs, Dentists, Dental Hygienists, Pharmacists, Health Center Administrators, and clinical support staff. Additional staff assist with Administrative, Accounting, Human Resources, Training, Quality/Compliance, Information Technology, Marketing and Community Relations, Development, Call Centers, and Facilities.

Central Florida Health Care offers comprehensive medical and dental services and partners with many local nonprofit organizations to provide much needed behavioral health services to the uninsured, underinsured, and insured population. In 2022, CFHC provided care to 64,197 patients and 212,565 visits.

Prior to joining Central Florida Health Care, Ms. Claussen spent 27 years with State Farm Insurance Company in Life/Health Management (18 years), then transitioned to Credit Union Manager (9 years). As Credit Union Manager, Ms. Claussen was involved in financial management, investment marketing, employee development and performance, and daily branch management of a \$250 million Credit Union.

Before accepting the position with Central Florida Health Care, she served for 5 years on the Board of Directors of Central Florida Health Care.

Ms. Claussen is actively involved in the local community. She serves on the United Way Board of Directors, United Way Health Steering Committee, Junior Diabetes Research Foundation Board and various other committees and boards. As a breast cancer survivor, she is passionate to provide support for mammograms for women who cannot afford this service. CFHC has an annual breast cancer awareness golf tournament each year and has raised over \$250,000 to provide mammograms for the underinsured and uninsured women.

Her goal is to facilitate a healthier community by offering easy access to healthcare throughout the Central Florida Health Care service area. This is accomplished in large part by numerous partnerships with local, state, and national organizations, enabling CFHC to provide expanded, high-quality healthcare for all patients, regardless of their ability to pay.


Ms. Claussen received her Bachelor of Science degree in Health Education from the University of South Florida. She is married to Jim Claussen and has two sons, Justin and Ryan.

Jason W. Wilson, MD, MA, FACEP

Division Chief, USF Emergency Medicine
Research Director, Division of Emergency Medicine,
Associate Professor, Division of Emergency Medicine,
Department of Internal Medicine, USF Health Morsani College of Medicine,
Medical Director, Transitions of Care, TEAMHealth
Affiliate Faculty, Department of Anthropology, University of South Florida

Dr. Jason Wilson is an emergency medicine physician. He serves as the Division Chief of Emergency Medicine for the University of South Florida Morsani College of Medicine and the Medical Director of Transitions of Care for Emergency Medicine. He is the Research Director for the USF Emergency Medicine Residency Program and for the Department of Internal Medicine Clinical Trials at Tampa General Hospital.


Dr. Wilson received his medical degree from the University of South Florida Morsani College of Medicine and completed his residency training in emergency medicine at Tampa General Hospital. Dr. Wilson has contributed to an extensive number of publications and presented on a variety of topics at conferences and events around the country.



Central Florida Health Care

Health Care with a Heart

January 17, 2023



What is a Federally Qualified Health Center (FQHC)?

- Primary Health Care Centers serving patients who have limited and/or restricted access to care
 - Affordable, high quality, comprehensive primary care
 - Medically underserved populations, regardless of their insurance status or ability to pay for services
 - Safety Net Provider – No One is Turned Away!



Health Resources and Services Administration (HRSA)

- Provides funding to FQHCs under Section 330 of the Public Health Service Act (PHS)
- Health Centers are given a service area or catchment area to provide primary health care services
- Service Area Competition (SAC)



FQHCs in the US

- 1400 Community Health Centers
- 53 Community Health Centers in Florida
- Serve 30 million patients
- 9 million children
- 1.5 million homeless
- 400K veterans

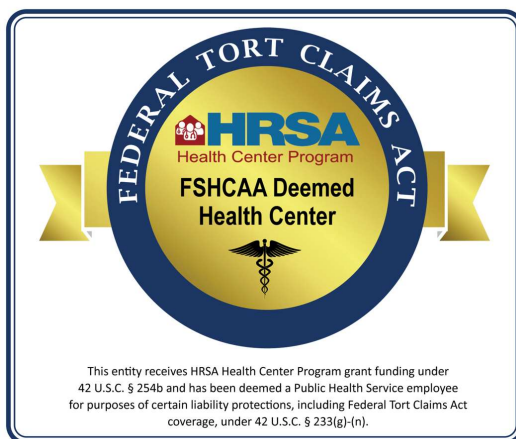


Some of the Quality Reporting Requirements for FQHCs

- Include:
 - Diabetes – HgbA1c < 9%
 - Hypertension Control - <140/90
 - Low Birth Weight/Early Entry into Prenatal Care
 - Cervical/Breast/Colorectal Cancer Screening
 - Sealants for 6 – 9-year old's
 - Depression Screening
 - Tobacco Screening
 - Childhood Immunizations



2023 Federal Tort Claim Act Deemed Status



- Provides malpractice insurance
- Allows money that would have been spent on malpractice insurance to go back into the community
- Rigorous annual application to prove the health center has safeguards in place to minimize risk



Central Florida Health Care

- Celebrated 50th Anniversary July 2022
- Service Area – Polk, Highlands, and Hardee Counties
- 15-member Board of Directors - 60% are patients
- Economic Impact for 2020 - \$76.2 million / return on investment of 167% for each \$1.00 invested in CFHC



History of Central Florida Health Care

Founded
in Polk
1972
Frostproof,
FL



Expanded
to Hardee
in 1975
(Wauchula)



Expanded
to
Highlands
County
1980
(Avon
Park
1988)



15 Health
Centers
3 Mobile
Units

CFHC has grown from 8 health centers in 2014 to 15 health centers, 3 mobile units, 2 warehouses, and 2 admin buildings



CFHC Staff - 535

- Clinical Staff
 - Physicians/APRNs
 - Dentists, Dental Hygienists
 - Pharmacists, Pharmacy Techs
 - Psychologists, Psych APRN, Licensed Clinical Social Worker
 - Licensed Nutritionist, Registered Dietician
 - RNs, LPNs, CMAs
 - Lab/X-ray technicians
- Administrative Staff
 - AMAs
 - PCTAs (Patient Care Technician Assistants)
 - Billing/Coding
 - Marketing
 - IT
 - Quality/Risk
 - Human Resources
 - Call Center
 - Referrals
 - Training and Development
 - Facilities



CFHC Patient Population

2021/2022

64,197 patients with 212,565 visits

2022/2023 YTD

68,066 patients with 211,606 visits



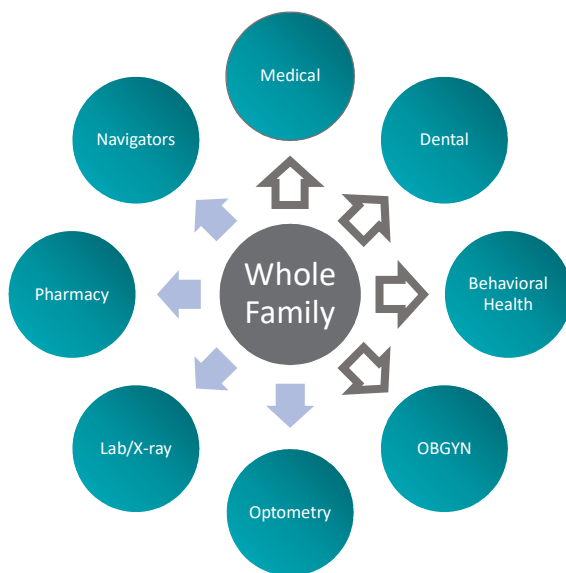
2022 Joint Commission Accreditation



- Joint Commission Accredited
- Primary Care Medical Home Certified



Federally Qualified Health Center





Residency Programs / Students

- BayCare Family Practice Residency Program w/ Florida State University
- Advent Health Family Practice Residency Program w/ LECOM
- LECOM Dental Residency Program
- School Partnerships for Internships/Clinical Rotations
 - APRN
 - RN
 - LPN
 - CMA



Community Partnership School Crystal Lake Elementary May 2019

Partners:

- United Way
- Central Florida Health Care
- Heartland for Children
- Southeastern University
- Polk County School Board



Ending Hunger Initiative

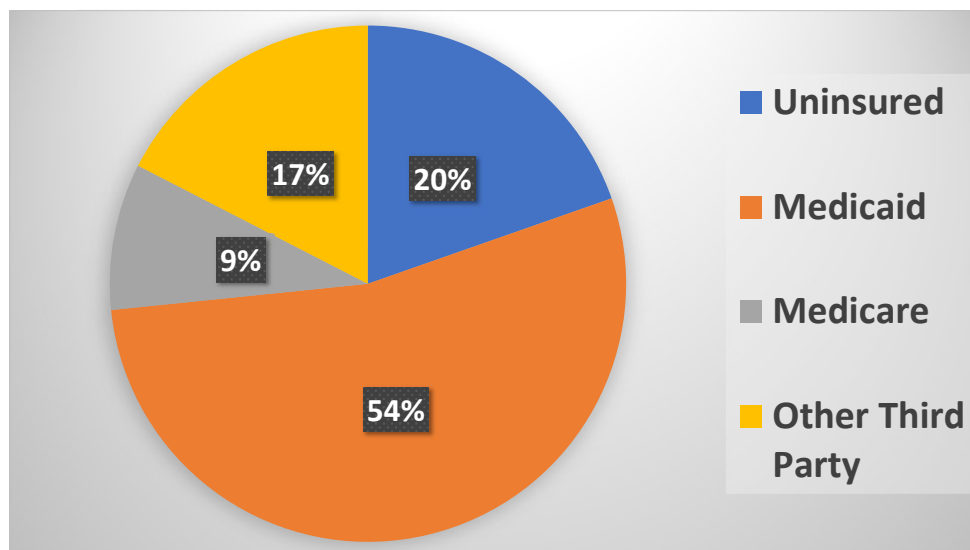
- Almost 1 in 5 families are food insecure
- United Way – George Jenkins Foundation Collaboration
- In 2021 we distributed 1,737,838 pounds of food
- Served 26,521 families including 35,873 children.
- This partnership will continue in 2023.



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CFHC Payor Mix





Wauchula Community Health Center



Avon Park Community Health Center





Davenport Community Health Center



Future Frostproof Community Health Center – Jan 2023





Future Lakeland Community Health Center – 2023-2024



Future Winter Haven Community Health Center – 2024-2025





Community Partners

- Local Hospitals
- Peace River Center
- Tri-County Human Services
- Department of Health
- State Legislators
- Local and County Officials
- School Board
- Chamber of Commerce
- Churches
- United Way



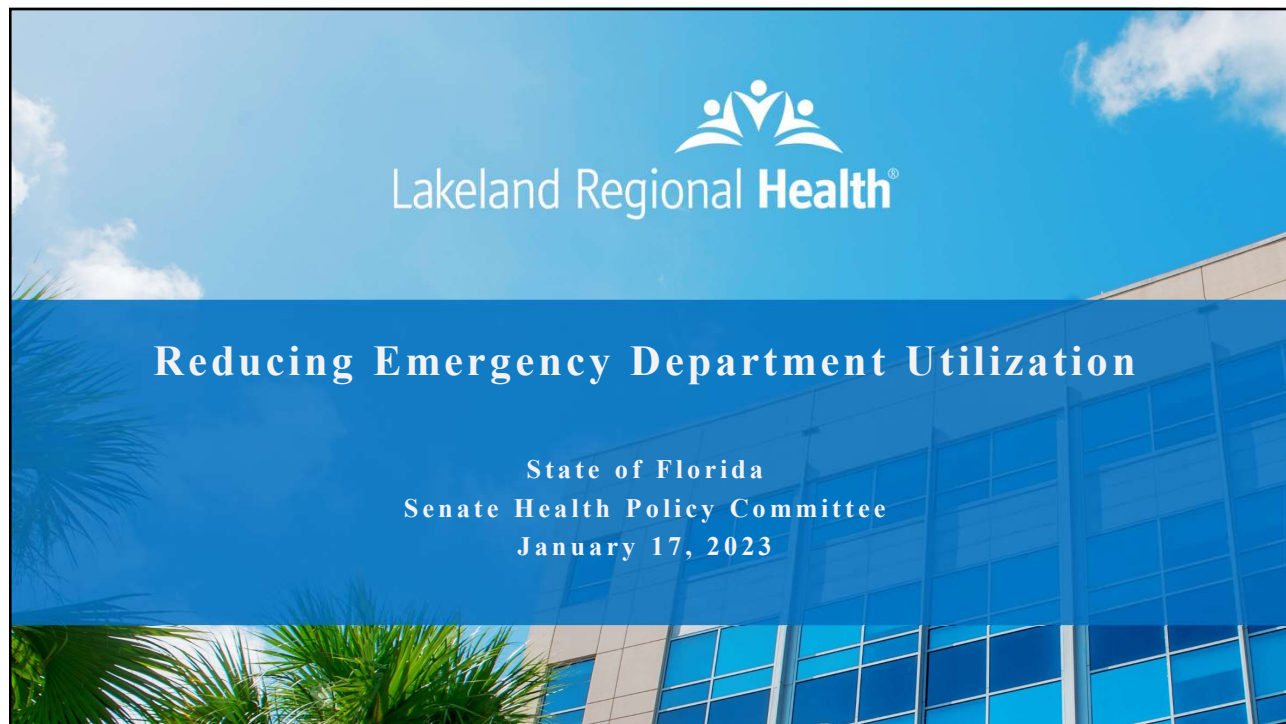
Challenges

- Meeting the Needs of the Community
- Funding for New Health Centers
- Staffing
- Pharmacy and Provider Credentialing
- 340B and Contract Pharmacy



Questions?

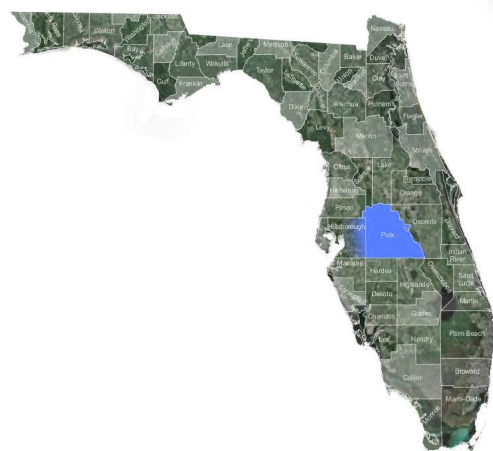




Lakeland Regional Health Medical Center

Lakeland Regional Health Medical Center is one of the largest acute care hospitals in Florida and the region's safety net hospital for Polk County and eastern Hillsborough County

- 864 licensed acute care beds with more than 40,000 admissions
 - LRHMC has 165 Emergency Department beds that are not included in the 864 compliment of licensed acute care beds
- LRHMC has a medical staff consisting of 761 physicians, with 179 being employed by LRH, covering a broad and extensive range of services.
- LRHMC contracts with Emergency Resources Group, who provides 75 emergency medicine clinicians
- 90% of all LRHMC patients reside in Polk County



Lakeland Regional Health Emergency Department

Lakeland Regional Health Medical Center is second busiest single site Emergency Departments in the country, with approximately 200,000 visits annually

- LRHMC operates a distinct Pediatric Emergency Department at the Carol Jenkins Barnett Pavilion for Women and Children
- Key departments that support our high level of emergency care:
 - Chest Pain Center, Accredited by the American College of Cardiology
 - Thrombectomy-Capable Stroke Center, Accredited by The Joint Commission
 - Level II Trauma Center, with 4 USF Health Neurosurgeons
 - Level III NICU
 - Pediatric Surgery in partnership with Nemours Children Health System
 - Two community Urgent Care Centers and Freestanding Emergency Departments in North and South Lakeland coming in 2024/25
- LRHMC is a Baker Act Receiving facility that averages over 5,500 Baker Act Cases each year
- Collaborations with other community providers, such as Central Florida Healthcare, to coordinate care in the most appropriate location

3

Lakeland Regional Health Family Health Center

Lakeland Regional Health Family Health Center (FHC) opened in July 2012 to provide underserved patients with a medical home at which to stay well and receive treatment for chronic conditions. The FHC is available to patients 18 years or older.

- An uninsured individual can become a patient of the FHC through our emergency department.
 - Since inception, over 20,000 ER visits have been redirected to FHC.
 - In total, over 160,000 patients have been cared for at FHC.
- The FHC is open Monday-Friday from 8am – 6pm and is staffed by 3 board certified physicians.
- The most common conditions managed by the FHC are diabetes, depression, and hypertension.
- According to the U.S. Census (2020), approx. 16% (120,500) of Polk County citizens under 65 have no insurance.
- The FHC will become the training site for the LRHMC Internal Medicine graduate medical education program and has been opened-up to all patients. The FHC will continue to provide free care to patients at or below 200% of the Federal Poverty Level.

4

Graduate Medical Education at LRHMC

One of the primary reasons the LRHMC Emergency Department continues to be one of the busiest single site emergency departments in the U.S. is the ongoing shortage of physicians in Polk County.

- LRHMC is one of the largest hospitals in the country that has had no material involvement in training residents
- Polk County has one (1) primary care provider for every 2,080 persons, compared to:
 - one (1) primary care provider for every 1,380 persons in Florida
 - one (1) primary care provider for every 1,210 persons in Hillsborough County
- Polk County has one (1) mental health provider for every 1,070 persons, compared to:
 - one (1) mental health provider for every 590 persons in Florida
 - one (1) mental health provider for every 550 persons in Hillsborough County
- LRHMC will begin Graduate Medical Education July 1, 2023 with a goal of building programs that will annually host 190 total residents. GME will significantly increase access to the neediest community members and improve the health for all residents of Polk County.
- GME programs that will be hosted at LRMC include: Psychiatry, Emergency Medicine, Internal Medicine, Family Medicine, General Surgery, and a Surgical Critical Care Fellowship.

The Florida Senate
APPEARANCE RECORD

Deliver both copies of this form to
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N/A
Bill Number or Topic

Amendment Barcode (if applicable)

Name

Ann Claussen

Phone

863-449-0079

Address

475th St NW

Email

aclaussen@theonline.org

Street

Winter Haven FL 33881

City

State

Zip

Speaking: ☐ For ☐ Against ☐ Information

OR

Waive Speaking: ☐ In Support ☐ Against

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Name

Danielle Drummond

Phone

863 687 1398

Address

1324 Lakeland Hills Blvd

Email

danielle.drummond@mylrh.org

Street

Lakeland

City

FL

State

33805

Zip

Speaking: ☐ For ☐ Against ☒ Information

OR

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I am a registered lobbyist,
representing:



I am not a lobbyist, but received
something of value for my appearance
(travel, meals, lodging, etc.),
sponsored by:

While it is a tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this hearing. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard. If you have questions about registering to lobby please see Fla. Stat. §11.045 and Joint Rule 1. [2020-2022 Joint Rules.pdf \(flsenate.gov\)](#)

This form is part of the public record for this meeting.

S-001 (08/10/2021)

The Florida Senate

APPEARANCE RECORD

Deliver both copies of this form to
Senate professional staff conducting the meeting

1/17/2023

Meeting Date

Health Policy

Committee

ED Diversion

Bill Number or Topic

Amendment Barcode (if applicable)

Name Jason Wilson, MD

Phone 813-843-2110

Address 1 Columbia Dr.

Street

Email jwilson@fgh.org

Tampa

City

FL

State

33606

Zip

Speaking: ☐ For ☐ Against ☒ Information

OR

Waive Speaking: ☐ In Support ☐ Against

PLEASE CHECK ONE OF THE FOLLOWING:

☐ I am appearing without
compensation or sponsorship.

☐ I am a registered lobbyist,
representing:

☒ I am not a lobbyist, but received
something of value for my appearance
(travel, meals, lodging, etc.),
sponsored by:

Tampa General Hospital

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S-001 (08/10/2021)

The Florida Senate
APPEARANCE RECORD

Deliver both copies of this form to
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Bill Number or Topic

Amendment Barcode (if applicable)

1/17/23
Meeting Date
Health Policy
Committee

Name Alan Davidson Phone 407 782 7450

Address 719 S US Highway 301 Email adavidson@cfbhn.org
Street
Tampa FL 33619
City State Zip

Speaking: ☐ For ☐ Against ☒ Information **OR** Waive Speaking: ☐ In Support ☐ Against

PLEASE CHECK ONE OF THE FOLLOWING:

- ☒ I am appearing without compensation or sponsorship.
- ☐ I am a registered lobbyist, representing:
- ☐ I am not a lobbyist, but received something of value for my appearance (travel, meals, lodging, etc.), sponsored by:

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S-001 (08/10/2021)

CourtSmart Tag Report

Room: KB 412

Case No.: -

Type:

Caption: 412 kb 1/17/2023 Health Policy

Judge:

Started: 1/17/2023 11:00:45 AM

Ends: 1/17/2023 12:28:04 PM

Length: 01:27:20

11:00:44 AM Meeting called to order by Chair Burton
11:00:49 AM Attendance Roll call. A quorum is present
11:01:21 AM Chair Burton asked Members for introduction
11:01:30 AM Senator Harrell introduction
11:01:50 AM Senator Osgood introduction
11:02:19 AM Senator Book introduction
11:02:53 AM Senator Burgess introduction
11:03:16 AM Senator Avila introduction
11:03:27 AM Senator Davis introduction
11:04:03 AM Vice Chair Brodeur introduction
11:04:25 AM Senator Calatayud introduction
11:05:09 AM Chair Burton recognizes Senator Garcia for introduction
11:05:19 AM Senator Garcia introduction
11:05:26 AM Chair Burton introduction
11:05:48 AM Chair Burton takes up Tab 1: Update on the Implementation of SB 1222 - Acute and Post-acute Hospital Care at Home (2022)
11:07:01 AM Chair Burton introduces panelist
11:07:10 AM Appearance and presentation by Dr. Maniaci, Mayo Clinic
11:07:23 AM Appearance and presentation by Dr. Chang, Tampa General Hospital
11:07:53 AM Dr. Chang discuss the impact of SB 1222
11:09:28 AM Dr. Chang discuss the impact of SB 1222
11:12:28 AM Chair Burton ask Members for questions
11:13:29 AM Questions by Vice Chair Brodeur
11:13:39 AM Response by Dr. Chang
11:14:53 AM Response by Dr. Maniaci
11:16:23 AM Question by Senator Harrell
11:17:26 AM Response by Dr. Maniaci
11:18:11 AM Response by Dr. Chang
11:19:49 AM Comment by Chair Burton
11:20:51 AM Comment by Sen. Harrell
11:21:01 AM Question by Senator Harrell
11:21:16 AM Response by Dr. Maniaci
11:21:33 AM Response by Dr. Chang
11:22:39 AM Follow up question by Senator Harrell
11:23:41 AM Response by Dr. Chang
11:23:59 AM Question by Sen. Book
11:25:05 AM Response by Dr. Chang
11:26:17 AM Follow up question by Senator Book
11:27:18 AM Response by Dr. Chang
11:28:05 AM Comment by Chair Burton
11:28:14 AM Follow up question by Senator Book
11:28:23 AM Response by Dr. Chang
11:28:50 AM Question by Senator Book
11:29:11 AM Response by Dr. Maniaci
11:29:43 AM Comment by Senator Book
11:30:21 AM Question by Senator Osgood
11:30:57 AM Response by Dr. Maniaci
11:31:31 AM Comment by Chair Burton
11:32:33 AM Question by Senator Osgood
11:32:49 AM Response by Dr. Maniaci
11:35:02 AM Response Dr. Chang
11:35:08 AM Comment by Chair Burton

11:36:01 AM Chair Burton recognizes a group of young students appeared during the meeting
11:36:16 AM Applause
11:36:20 AM No further Questions
11:36:28 AM Comment by Chair Burton
11:36:39 AM Chair Burton takes up Tab 2: Discussion of Emergency Room Diversion Innovations
11:37:06 AM Comment by Chair Burton
11:37:18 AM Chair Burton introduces panelist
11:37:50 AM Appearance and presentation by Ms. Ann Claussen, Central Florida Health Care
11:42:47 AM Comment by Chair Burton
11:43:47 AM Appearance and presentation by Ms. Danielle Drummond, Lakeland Regional Health
11:46:53 AM Comment by Chair Burton
11:47:54 AM Appearance and presentation by Dr. Wilson, Tampa General Hospital
11:47:54 AM Comment by Chair Burton
11:52:33 AM Question by Senator Harrell
11:54:08 AM Response by Dr. Wilson
11:56:37 AM Response by Ms. Drummond
11:58:28 AM Question by Vice Chair Brodeur
11:59:33 AM Response by Ms. Drummond
12:00:44 PM Response by Dr. Wilson
12:01:55 PM Response by Ms. Claussen
12:02:58 PM Question by Senator Burgess
12:04:20 PM Response by Ms. Claussen
12:04:58 PM Question by Senator Osgood
12:05:57 PM Response by Dr. Wilson
12:07:01 PM Follow up question by Senator Osgood
12:08:30 PM Response by Dr. Wilson
12:08:58 PM Question by Senator Davis
12:10:08 PM Response by Ms. Drummond
12:11:07 PM Comment by Chair Burton
12:12:11 PM Response by Ms. Claussen
12:12:31 PM Question by Senator Davis
12:13:42 PM Comment by Chair Burton
12:13:49 PM Response by Dr. Wilson
12:14:53 PM Comment by Chair Burton
12:15:52 PM Response by Dr. Wilson
12:16:13 PM Response by Ms. Claussen
12:16:32 PM Question by Senator Davis
12:17:40 PM Comment by Chair Burton
12:17:48 PM Response by Dr. Wilson
12:18:20 PM Response by Dr. Chang
12:19:29 PM Question by Chair Burton
12:20:02 PM Response by Ms. Claussen
12:20:42 PM Response by Ms. Drummond
12:20:56 PM Response by Dr. Wilson
12:21:21 PM Question by Senator Garcia
12:22:24 PM Response by Dr. Chang
12:22:54 PM Question by Senator Harrell
12:24:00 PM Response by Ms. Drummond
12:24:36 PM Appearance and public testimony by Alan Davidson, Central Florida Behavioral Health
12:25:19 PM Comment by Mr. Davidson
12:25:30 PM Mr. Davidson introduction
12:25:50 PM Mr. Davidson discuss funding
12:26:39 PM Close remarks by Chair Burton
12:26:58 PM Comment by Chair Burton
12:27:15 PM No further business, Senator Harrell moves to adjourn
12:27:35 PM Meeting adjourned

FLORIDA ASSOCIATION OF FACHC COMMUNITY HEALTH CENTERS

THE VOICE OF PRIMARY CARE

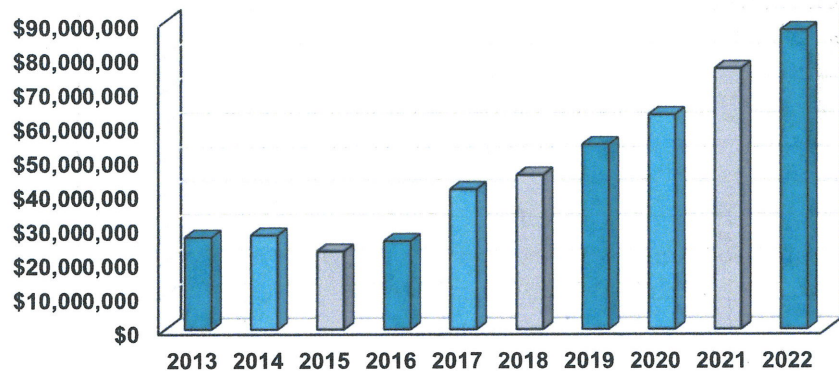
Central Florida Health Care, Inc. \$91.9 Million Economic Impact

Florida's Community Health Centers (CHCs or FQHCs) have provided high quality, comprehensive primary care services in medically underserved communities for more than 50 years. Florida's 54 FQHCs treat 1.8 million patients at more than 750 locations statewide, including dozens of mobile units and over 100 school-based locations.

Central Florida Health Care, Inc. (CFHC) operates 19 locations across Polk, Highlands, and Hardee Counties. These sites provided 223,200 visits to 69,200 unduplicated patients in 2022 – of which 92% of patients reporting incomes were at or below 200% of the poverty level and 73% either had no insurance or were enrolled in Medicaid.

Using IMPLAN modeling software that is adjusted for COVID impacts, the Florida Association of Community Health Centers (FACHC), the state primary care association, has determined the overall **economic impact of Central Florida Health Care in 2022 was \$91.9 million.**

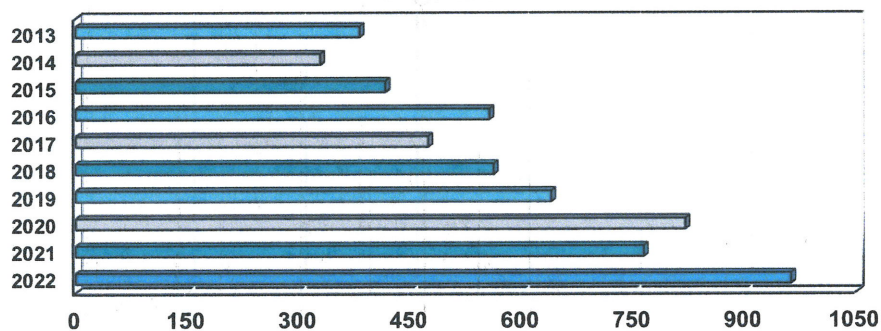
Central Florida Health Care, Inc. Economic Impact 2013 - 2022



There is a **return on investment of 166%** for each \$1.00 invested in this CHC.

CFHC accounted for 961 jobs in 2022 throughout their service area, providing for jobs both at the Center and throughout the neighborhoods and communities in which they are located. In addition to the 713 CHC positions (direct jobs), 248 additional indirect/induced jobs are sustained as a result of activity generated by the Center and staff.

Central Florida Health Care, Inc. Job Creation 2013 - 2022



HOW ARE WE DOING?

2016
34,870 UNIQUE PATIENTS

2017
42,426 UNIQUE PATIENTS
21.67% Increase in 1 Year

2018
47,927 UNIQUE PATIENTS
12.97% Increase in 1 Year

2019
55,696 UNIQUE PATIENTS
16.21% Increase in 1 Year

2020
54,844 UNIQUE PATIENTS
1.53% Decrease in 1 Year

2021
63,862 UNIQUE PATIENTS
16.44% Increase in 1 Year
83.14% Increase Since 2016

MCR HEALTH, INC.	85,978
TAMPA FAMILY HEALTH CENTERS, INC.	102,944
FAMILY HEALTH CENTERS OF S.W. FLORIDA, INC.	76,283
COMMUNITY HEALTH OF SOUTH FLORIDA, INC.	71,478
COMMUNITY HEALTH CENTERS, INC.	62,840
SUNCOAST COMMUNITY HEALTH CENTERS, INC.	55,945
COLLIER HEALTH SERVICES	49,840
FLORIDA COMMUNITY HEALTH CENTER INC.	49,028
COMMUNITY HEALTH CENTERS OF PINELLAS, INC.	48,938
BORINGQUEN HEALTH CARE CENTER, INC.	47,382
JESSE PRICE COMMUNITY HEALTH SYSTEM, INC.	47,438
THE BREVARD HEALTH ALLIANCE, INC.	46,408
TRINITY MEDICAL CENTER, INC. DBA PALMS MEDICAL GROUP	44,716
CENTRAL FLORIDA FAMILY HEALTH CENTER, INC.	43,853
MIAMI BEACH COMMUNITY HEALTH CENTER	42,333
HEALTH CARE DISTRICT OF PALM BEACH COUNTY	38,349
RURAL HEALTH CARE, INC.	35,487
CENTRAL FLORIDA HEALTH CARE, INC.	34,870

MCR HEALTH, INC.	103,987
TAMPA FAMILY HEALTH CENTERS, INC.	103,844
COMMUNITY HEALTH OF SOUTH FLORIDA, INC.	82,889
FAMILY HEALTH CENTERS OF S.W. FLORIDA, INC.	79,556
COMMUNITY HEALTH CENTERS, INC.	68,086
SUNCOAST COMMUNITY HEALTH CENTERS, INC.	58,796
COLLIER HEALTH SERVICES	50,723
FLORIDA COMMUNITY HEALTH CENTER INC.	50,292
THE BREVARD HEALTH ALLIANCE, INC.	50,271
COMMUNITY HEALTH CENTERS OF PINELLAS, INC.	49,988
BORINGQUEN HEALTH CARE CENTER, INC.	48,427
MIAMI BEACH COMMUNITY HEALTH CENTER	45,890
TRINITY MEDICAL CENTER, INC. DBA PALMS MEDICAL GROUP	45,886
JESSE PRICE COMMUNITY HEALTH SYSTEM, INC.	44,983
CENTRAL FLORIDA FAMILY HEALTH CENTER, INC.	44,554
CENTRAL FLORIDA HEALTH CARE, INC.	42,426
HEALTH CARE DISTRICT OF PALM BEACH COUNTY	40,588
ESCAMBA COMMUNITY CLINICS, INC.	40,527

TAMPA FAMILY HEALTH CENTERS, INC.	104,987
MCR HEALTH, INC.	103,275
FAMILY HEALTH CENTERS OF S.W. FLORIDA, INC.	82,886
COMMUNITY HEALTH OF SOUTH FLORIDA, INC.	79,556
COMMUNITY HEALTH CENTERS, INC.	68,225
SUNCOAST COMMUNITY HEALTH CENTERS, INC.	62,254
COMMUNITY HEALTH CENTERS OF PINELLAS, INC.	58,820
COLLIER HEALTH SERVICES	53,348
THE BREVARD HEALTH ALLIANCE, INC.	49,922
FLORIDA COMMUNITY HEALTH CENTER INC.	49,453
MIAMI BEACH COMMUNITY HEALTH CENTER	49,358
CENTRAL FLORIDA HEALTH CARE, INC.	47,577
TRINITY MEDICAL CENTER, INC. DBA PALMS MEDICAL GROUP	47,479
ESCAMBA COMMUNITY CLINICS, INC.	46,433
BORINGQUEN HEALTH CARE CENTER, INC.	44,585
HEALTH CARE DISTRICT OF PALM BEACH COUNTY	44,503
JESSE PRICE COMMUNITY HEALTH SYSTEM, INC.	44,171

MCR HEALTH, INC.	108,422
TAMPA FAMILY HEALTH CENTERS, INC.	107,275
FAMILY HEALTH CENTERS OF S.W. FLORIDA, INC.	82,886
COMMUNITY HEALTH OF SOUTH FLORIDA, INC.	79,455
COMMUNITY HEALTH CENTERS, INC.	68,766
SUNCOAST COMMUNITY HEALTH CENTERS, INC.	62,894
COMMUNITY HEALTH CENTERS OF PINELLAS, INC.	58,887
CENTRAL FLORIDA HEALTH CARE, INC.	55,876
ESCAMBA COMMUNITY CLINICS, INC.	54,957
THE BREVARD HEALTH ALLIANCE, INC.	53,354
MIAMI BEACH COMMUNITY HEALTH CENTER	52,731
FLORIDA COMMUNITY HEALTH CENTER INC.	52,701
COLLIER HEALTH SERVICES	49,943
TRINITY MEDICAL CENTER, INC. DBA PALMS MEDICAL GROUP	49,432
HEALTH CARE DISTRICT OF PALM BEACH COUNTY	48,384
JESSE PRICE COMMUNITY HEALTH SYSTEM, INC.	44,545
CENTRAL FLORIDA FAMILY HEALTH CENTER, INC.	43,880
BORINGQUEN HEALTH CARE CENTER, INC.	43,483

MCR HEALTH, INC.	142,942
TAMPA FAMILY HEALTH CENTERS, INC.	99,381
FAMILY HEALTH CENTERS OF S.W. FLORIDA, INC.	86,885
COMMUNITY HEALTH OF SOUTH FLORIDA, INC.	76,020
COMMUNITY HEALTH CENTERS OF PINELLAS, INC.	64,486
COMMUNITY HEALTH CENTERS, INC.	62,247
SUNCOAST COMMUNITY HEALTH CENTERS, INC.	61,531
FLORIDA COMMUNITY HEALTH CENTER INC.	61,505
CENTRAL FLORIDA HEALTH CARE, INC.	54,654
MIAMI BEACH COMMUNITY HEALTH CENTER	54,152
TRINITY MEDICAL CENTER, INC. DBA PALMS MEDICAL GROUP	52,851
THE BREVARD HEALTH ALLIANCE, INC.	52,886
ESCAMBA COMMUNITY CLINICS, INC.	50,778
RANGERS OF FLORIDA, INC. DBA CHC-BAY COUNTY	49,443
CENTRAL FLORIDA FAMILY HEALTH CENTER, INC.	42,445
JESSE PRICE COMMUNITY HEALTH SYSTEM, INC.	42,388
COLLIER HEALTH SERVICES	41,476
RURAL HEALTH CARE, INC.	38,379

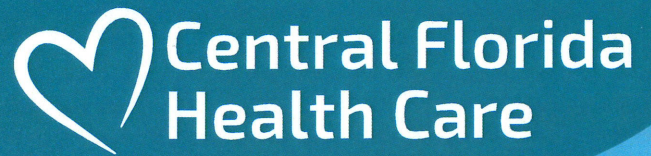
MCR HEALTH, INC.	168,519
TAMPA FAMILY HEALTH CENTERS, INC.	103,844
FAMILY HEALTH CENTERS OF S.W. FLORIDA, INC.	76,287
COMMUNITY HEALTH OF SOUTH FLORIDA, INC.	76,027
CENTRAL FLORIDA HEALTH CARE, INC.	63,862
SUNCOAST COMMUNITY HEALTH CENTERS, INC.	63,786
COMMUNITY HEALTH CENTERS, INC.	62,968
TRINITY MEDICAL CENTER, INC. DBA PALMS MEDICAL GROUP	62,083
COMMUNITY HEALTH CENTERS OF PINELLAS, INC.	61,579
MIAMI BEACH COMMUNITY HEALTH CENTER	59,508
THE BREVARD HEALTH ALLIANCE, INC.	59,096
FLORIDA COMMUNITY HEALTH CENTER INC.	55,373
ESCAMBA COMMUNITY CLINICS, INC.	54,820
CENTRAL FLORIDA FAMILY HEALTH CENTER, INC.	50,447
RANGERS OF FLORIDA, INC. DBA CHC-BAY COUNTY	44,725
COLLIER HEALTH SERVICES	42,254
JESSE PRICE COMMUNITY HEALTH SYSTEM, INC.	41,942
BORINGQUEN HEALTH CARE CENTER, INC.	40,182



PATIENT GROWTH



OUR SERVICES



PRIMARY MEDICAL CARE

ADULT

Chronic Disease Management
Physical Exams
Well Adult Care
Communicable Disease Testing:
Hepatitis B & C, HIV and STDs
Preventative Health Maintenance
Cardiovascular Risk Assessments
Health Screenings
Sick Visits
Flu Shot
X-Ray/Labatory
Optometry

PEDIATRICS

Well Baby/Child Visits
All School & Sports Physicals
Immunizations for Children*
*Ask about FREE vaccinations for children 18 and under
Same Day Sick Visits
Pediatric Fluoride Treatment
X-Rays/Labatory
Optometry

OB/GYN

Obstetric Services
Gynecological Services
Limited Family Planning
Prenatal Care
Well Woman Exam/PAP Smears
Routine Immunizations

ADULT & CHILDREN PRIMARY DENTAL CARE

Oral Exams
Oral Hygiene Education
Teeth Cleanings
X-Rays
Dental Fillings
Extractions
Dentures
Crowns
Pediatric Dentistry
Specialty Referrals

IN-HOUSE PHARMACY & SUPPORT SERVICES

IN-HOUSE PHARMACY

Discount Pricing
Dispensing & Medication
Same Day Prescriptions
Therapy Management
Clinical Pharmacy Services

SUPPORT SERVICES

Information & Referrals
Health Education & Nutrition Counseling
Enabling Services
Behavioral Health



Convenient locations in Polk, Highlands
and Hardee counties

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Annual Report 2021-2022

