

Tab 1	SB 410 by Berman (CO-INTRODUCERS) Cruz, Farmer, Rodriguez, Rader, Rouson; (Identical to H 00579) Long-acting Reversible Contraception Pilot Program					
206192	A	S	RCS	AHS, Berman	Delete L.86 - 93:	04/16 03:33 PM

Tab 2	CS/SB 634 by CF, Rouson (CO-INTRODUCERS) Berman, Perry, Hooper, Mayfield; (Similar to CS/CS/CS/H 00315) Child Welfare					
524848	A	S	RCS	AHS, Rouson	Delete L.72 - 286:	04/16 03:34 PM

Tab 3	SB 748 by Harrell; (Identical to H 06049) Florida Veterans' Hall of Fame					
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Tab 4	CS/SB 884 by HP, Baxley; (Compare to H 00509) Clinical Social Workers, Marriage and Family Therapists, and Mental Health Counselors					
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Tab 5	CS/SB 1192 by HP, Bean (CO-INTRODUCERS) Baxley, Rouson; (Compare to CS/H 00831) Electronic Prescribing					
799536	A	S	RCS	AHS, Bean	btw L.88 - 89:	04/16 03:37 PM
731540	A	S	RCS	AHS, Bean	Delete L.90 - 91:	04/16 03:37 PM
483502	AA	S	RCS	AHS, Bean	Delete L.5 - 7:	04/16 03:37 PM

Tab 6	SB 1526 by Harrell; (Compare to CS/CS/H 00023) Telehealth					
763358	D	S	RE	AHS, Harrell	Delete everything after	04/17 08:52 AM
809042	AA	S	WD	AHS, Hooper	Delete L.16:	04/17 08:52 AM
648844	AA	S	WD	AHS, Hooper	btw L.60 - 61:	04/17 08:52 AM
277068	AA	S	RE	AHS, Harrell	Delete L.100:	04/17 08:52 AM
862704	D	S	FAV	AHS, Harrell	Delete everything after	04/18 12:51 PM

Tab 7	CS/SB 1592 by CF, Harrell; (Similar to CS/CS/1ST ENG/H 01349) Assisted Living Facilities					
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Tab 8	CS/SB 1620 by HP, Gainer (CO-INTRODUCERS) Passidomo; (Similar to CS/H 00885) Health Care Licensing Requirements					
828958	A	S	RCS	AHS, Gainer	Delete L.25 - 46:	04/16 03:40 PM

The Florida Senate
COMMITTEE MEETING EXPANDED AGENDA

**APPROPRIATIONS SUBCOMMITTEE ON HEALTH AND
HUMAN SERVICES**

Senator Bean, Chair
Senator Harrell, Vice Chair

MEETING DATE: Tuesday, April 16, 2019

TIME: 1:00—4:00 p.m.

PLACE: Pat Thomas Committee Room, 412 Knott Building

MEMBERS: Senator Bean, Chair; Senator Harrell, Vice Chair; Senators Book, Diaz, Farmer, Flores, Hooper, Passidomo, Rader, and Rouson

TAB	BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION
1	SB 410 Berman (Identical H 579)	Long-acting Reversible Contraception Pilot Program; Requiring the Department of Health to establish a long-acting reversible contraception pilot program in Duval, Hillsborough, and Palm Beach Counties; requiring the department to contract with family planning providers to implement the pilot program; requiring the department to submit a report to the Governor and the Legislature by a specified date, etc. HP 04/08/2019 Favorable AHS 04/16/2019 Fav/CS AP	Fav/CS Yeas 9 Nays 1
2	CS/SB 634 Children, Families, and Elder Affairs / Rouson (Similar CS/CS/CS/H 315)	Child Welfare; Citing this act as "Jordan's Law"; requiring the Florida Court Educational Council to establish certain standards for instruction of circuit and county court judges for dependency cases; requiring the Department of Law Enforcement to provide certain information to law enforcement officers relating to specified individuals; requiring that the guardian ad litem training program include training on the recognition of and responses to head trauma and brain injury in children younger than a specified age, etc. CF 04/01/2019 Fav/CS AHS 04/16/2019 Fav/CS AP	Fav/CS Yeas 10 Nays 0
3	SB 748 Harrell (Identical H 6049)	Florida Veterans' Hall of Fame; Removing limitations regarding the use of state funds for the administration of the hall of fame and for the reimbursement of travel expenses for members of the Florida Veterans' Hall of Fame Council, etc. MS 04/10/2019 Favorable AHS 04/16/2019 Favorable AP	Favorable Yeas 10 Nays 0

COMMITTEE MEETING EXPANDED AGENDA

Appropriations Subcommittee on Health and Human Services
 Tuesday, April 16, 2019, 1:00—4:00 p.m.

TAB	BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION
4	CS/SB 884 Health Policy / Baxley (Compare H 509)	Clinical Social Workers, Marriage and Family Therapists, and Mental Health Counselors; Defining the terms “certified master social worker” and “practice of generalist social work”; requiring the Department of Health to certify an applicant for designation as a certified master social worker under certain circumstances; requiring the use of applicable professional titles by licensees, certificate holders, provisional licensees, and registrants on social media and other specified materials, etc. HP 03/25/2019 Not Considered HP 04/01/2019 Fav/CS AHS 04/16/2019 Favorable AP	Favorable Yeas 9 Nays 0
5	CS/SB 1192 Health Policy / Bean (Compare CS/H 831)	Electronic Prescribing; Requiring certain health care practitioners to electronically generate and transmit prescriptions for medicinal drugs upon license renewal or by a specified date; revising the definitions of the terms “prescribing decision” and “point of care”; revising the authority for electronic prescribing software to display information regarding a payor’s formulary under certain circumstances, etc. HP 04/08/2019 Fav/CS AHS 04/16/2019 Fav/CS AP	Fav/CS Yeas 10 Nays 0
6	SB 1526 Harrell (Compare CS/CS/H 23, H 947)	Telehealth; Prohibiting Medicaid managed care plans from using providers who exclusively provide services through telehealth to achieve network adequacy; defining the terms “telehealth” and “telehealth provider”; prohibiting a telehealth provider from using telehealth to prescribe a controlled substance; prohibiting a health maintenance organization from requiring a subscriber to receive services via telehealth, etc. HP 03/25/2019 Favorable AHS 04/16/2019 Fav/1 Amendment AP	Fav/1 Amendment (862704) Yeas 6 Nays 4

COMMITTEE MEETING EXPANDED AGENDA

Appropriations Subcommittee on Health and Human Services
Tuesday, April 16, 2019, 1:00—4:00 p.m.

TAB	BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION
7	CS/SB 1592 Children, Families, and Elder Affairs / Harrell (Similar CS/CS/H 1349, Compare CS/H 7019, CS/S 184)	Assisted Living Facilities; Prohibiting a county or municipality from issuing a business tax receipt, rather than an occupational license, to an assisted living facility under certain circumstances; requiring a facility to initiate an investigation of an adverse incident within hours and provide a report of such investigation to the Agency for Health Care Administration within 15 days; including medical examinations within criteria used for admission to an assisted living facility; revising provisions relating to facility staff training requirements, etc. CF 04/08/2019 Fav/CS AHS 04/16/2019 Favorable AP	Favorable Yeas 10 Nays 0
8	CS/SB 1620 Health Policy / Gainer (Similar CS/H 885)	Health Care Licensing Requirements; Exempting certain physicians from specified licensing requirements when providing certain services to veterans in this state; requiring such physicians to submit specified documentation to the Department of Health; requiring an exempted physician to attest that he or she will provide medical services only to veterans under certain conditions, etc. HP 04/08/2019 Fav/CS AHS 04/16/2019 Fav/CS AP	Fav/CS Yeas 10 Nays 0

Other Related Meeting Documents

The Florida Senate
BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: The Professional Staff of the Appropriations Subcommittee on Health and Human Services

BILL: PCS/SB 410 (808586)

INTRODUCER: Appropriations Subcommittee on Health and Human Services; Senator Berman and others

SUBJECT: Long-acting Reversible Contraception Pilot Program

DATE: April 18, 2019

REVISED: _____

	ANALYST	STAFF DIRECTOR	REFERENCE	ACTION
1.	<u>Lloyd</u>	<u>Brown</u>	<u>HP</u>	<u>Favorable</u>
2.	<u>Loe</u>	<u>Kidd</u>	<u>AHS</u>	<u>Recommend: Fav/CS</u>
3.	<u> </u>	<u> </u>	<u>AP</u>	<u> </u>

I. Summary:

PCS/SB 410 directs the Department of Health (DOH) to establish a long-acting reversible contraception (LARC) pilot program in Duval, Hillsborough, and Palm Beach counties. The DOH must contract with eligible family planning providers to deliver the services. A report on the effectiveness of the pilot program is due to the Governor, the President of the Senate, and the Speaker of the House of Representatives by January 1, 2021.

The bill has no impact on state revenues or state expenditures.

The bill takes effect on July 1, 2019.

II. Present Situation:

Unintended Pregnancy Rates

After a long period of little to no change in the unintended pregnancy rate, a study published in *The New England Journal of Medicine* in 2016 showed that the rate changed significantly in the United States in the time period between 2008 and 2011.¹ In 2008, the rate of unintended pregnancy was 54 per 1,000 women and girls aged 15 to 44. By 2011, this rate had declined by 18 percent to 45 unintended pregnancies for 1,000 women and girls aged 15 to 44.² The study's authors noted that this was the first substantial decline in the unintended pregnancy rate since at least 1981, and declines were recorded in all racial and ethnic groups.³ The authors attributed the

¹ Lawrence B. Finer, Ph.D., and Mia R. Zolna, M.P.H., *Declines in Unintended Pregnancy in the United States, 2008-2011*, NEW ENG. J. MED. 2016; 374; 843-852, available at <https://www.nejm.org/doi/full/10.1056/NEJMsa1506575> (last visited April 3, 2019).

² Finer and Zolna, *supra* note 1, at 843.

³ Finer and Zolna, *supra* note 1, at 847.

likely cause for the decline predominantly to the change in the type and frequency of contraception used over time, noting that use of long-acting methods, such as intrauterine devices (IUD), had grown in popularity during that span from 4 percent to 12 percent across almost all demographic groups.⁴

In the United States for 2011, approximately 45 percent of all pregnancies were unintended.⁵ Adolescents especially use contraceptive methods with relatively higher failure rates, such as condoms, withdrawal, or oral contraceptive pills.⁶ In Florida, the unintended pregnancy rate was 58 per 1,000 women in 2010 for females aged 15 - 44, and the teen pregnancy rate was 50 per 1,000 women.⁷ For 2017, the repeat birth rate for teens was 15 percent or 1,626 births.⁸

In 2010, nearly 9 million women received family planning services from publicly supported providers nationwide.⁹ A study by the *Guttmacher Institute* determined that such services resulted in net savings to the public of \$10.5 billion in 2010.¹⁰ Averted costs included unintended pregnancies prevented, sexually transmitted diseases treated early or averted, HIV testing costs and preventive care, cervical cancer testing and prevention screenings. For every public dollar spent, it was estimated that \$7.09 was saved.¹¹

Types of Long Acting Reversible Birth Control Methods

The LARC methods are the most effective forms of reversible birth control available, with fewer than one in 100 women using a LARC method becoming pregnant, the same range as for sterilization.¹² LARC methods include an IUD or a birth control implant. Both methods last for several years, are reversible, and can be removed at any time.

An IUD is a small, T-shaped, plastic device that is inserted and left inside the uterus. There are two types of IUDs. The hormonal IUD releases progestin and is approved for up to 5 years. The copper IUD does not contain hormones and is approved for up to 10 years.¹³

⁴ Finer and Zolner, *supra* note 1, at 851.

⁵ Finer and Zoler, *supra* note 1, at 843.

⁶ American College of Obstetricians and Gynecologists, *Committee Opinion: Adolescents and Long-Acting Reversible Contraception: Implants and Intrauterine Devices*, (October 2012), <http://www.acog.org/Resources-And-Publications/Committee-Opinions/Committee-on-Adolescent-Health-Care/Adolescents-and-Long-Acting-Reversible-Contraception>, (last visited April 3, 2019).

⁷ Guttmacher Institute, *State Facts About Unintended Pregnancy: Florida (2014)*, <http://www.guttmacher.org/statecenter/unintended-pregnancy/pdf/FL.pdf> (last visited April 3, 2019.)

⁸ FL HealthCharts, Florida Birth Query System, *Births- Repeat Births to Tens by Year of Birth by County (2017)*, <http://www.flhealthcharts.com/FLOQUERY/Birth/BirthRpt.aspx> (report generated on April 3, 2019).

⁹ Jennifer J. Frost, et al, *Return on Investment: A Fuller Assessment of the Benefits and Cost Savings of the U.S. Publicly Funded Family Planning Program, Original Investigation*, *The Millbank Quarterly*, Vol. 92, No. 4, 2014 (pp. 667-720), <https://onlinelibrary.wiley.com/doi/epdf/10.1111/1468-0009.12080> (last visited on April 3, 2019).

¹⁰ Jennifer J. Frost, et al, *supra* note 9, at 669.

¹¹ Jennifer J. Frost, et al, *supra* note 9, at 696.

¹² American College of Obstetricians and Gynecologists, *ACOG Practice Bulletin: Clinical Management Guidelines for Obstetrician-Gynecologists: Long Acting Reversible Contraception: Implants and Intrauterine Devices (Number 186, November 2017, Replaces Practice Bulletin Number 121, July 2011)*, <https://www.acog.org/Clinical-Guidance-and-Publications/Practice-Bulletins/Committee-on-Practice-Bulletins-Gynecology/Long-Acting-Reversible-Contraception-Implants-and-Intrauterine-Devices> (last visited April 3, 2019).

¹³ American College of Obstetricians and Gynecologists, *supra* note 12.

The birth control implant is a single flexible rod about the size of a matchstick that is inserted in the upper arm under the skin and releases progestin. The implant lasts for 3 years.

Both the IUD and the implant may be placed or removed by a health care provider. There are few side effects to either method, and almost all women are eligible for an IUD or implant.¹⁴

While being cost-effective over the long-term, the high up-front costs of the LARC methods may be a barrier to widespread use, as the wholesale cost of an IUD or implant can be as high as \$1600, plus the cost of insertion.¹⁵ In February 2015, the federal Food and Drug Administration approved a new IUD, Liletta, which was developed by a non-profit organization and was originally made available by that organization to public clinics for as low as \$50, a savings to the clinics of more than \$700.¹⁶ A Liletta patient savings card is available for qualified patients who may not qualify for services in the clinics or county health departments allowing the patient to pay \$100 for a Liletta IUD.¹⁷

Most insurance plans under the federal Patient Protection and Affordable Care Act and Medicaid cover contraception and the associated services with no out-of-pocket costs; however, individuals without insurance coverage may face other financial hurdles such as high out of pocket costs or transportation issues. The American College of Obstetricians and Gynecologists (ACOG) also recognized these as barriers to the widespread use of LARCs by adolescents in particular in its updated *Committee on Adolescent Health Care Long-Acting Reversible Contraception Working Group* opinion document in May 2018. Also cited in that document are concerns with a provider's own lack of familiarity with or misconceptions about the methods, access issues, and a provider's concerns about the safety of LARC use in adolescents (ages 9 - 11).¹⁸

Women aged 25 - 34 and women who have already had at least one child use LARC at the highest rates.¹⁹ LARC use has more than doubled among Hispanic and non-Hispanic white women in the most recent time periods after having had one of the lowest participation rates.²⁰ Adolescents are at high risk of unintended pregnancy and may benefit from increased access to LARC methods.²¹ For example, adolescent women are more than twice as likely as women aged 30 or older to experience a pill failure.²²

¹⁴ Brooke Winner, et al., *Effectiveness of Long-Acting Reversible Contraception*, N ENGL J MED 366; 21, nejm.org, May 24, 2012.

¹⁵ Bhadra Shah, M.D., *How Much Does an IUD Cost Without Insurance?* <https://spendonhealth.com/iud-cost-without-insurance/> (last visited April 3, 2019).

¹⁶ Karen Weise, *Warren Buffett's Family Secretly Funded a Birth Control Revolution*, Bloomberg Business (July 30, 2015), <http://www.bloomberg.com/news/articles/2015-07-30/warren-buffett-s-family-secretly-funded-a-birth-control-revolution> (last visited April 3, 2019).

¹⁷ Liletta Patient Savings Program, <https://www.liletta.com/acquiring/savings-card> (last visited April 3, 2019).

¹⁸ American College of Obstetricians and Gynecologists, *supra* note 12, at 2.

¹⁹ Amy Branum, M.S.P.H., Ph.D., and Jo Jones, Ph.D., , U.S. Department of Health and Human Services, Centers for Disease Control, National Center for Health Statistics, *Trends in Long-Acting Reversible Contraception Use Among U.S. Women Aged 15-44 (February 2015)* <https://www.cdc.gov/nchs/data/databriefs/db188.pdf> (last visited April 3, 2019).

²⁰ Amy Branum, *supra* note 19, at 5.

²¹ American College of Obstetricians and Gynecologists, *supra* note 6, at 1.

²² Heather D. Boonstra, *Leveling the Playing Field: The Promise of Long-Acting Reversible Contraceptives for Adolescents*, Guttmacher Policy Review, Vol. 16, p. 14, <https://www.guttmacher.org/pubs/gpr/16/4/gpr160413.html> (last visited April 3, 2019).

Current Family Planning Services

County Health Departments

The DOH currently provides comprehensive family planning services, including LARC services, in all 67 Florida counties.²³ Funding for these services has been provided through a Title X federal grant in the past and through state general revenue pharmacy funds. The DOH’s Family Planning Program (FPP) has received consistent funding of approximately \$4.7 million in general revenue for contraceptives over the last 5 years.²⁴ These funds are allocated to the DOH’s Bureau of Statewide Pharmacy. Ordering higher-cost contraceptives such as LARCs is done through the Family Planning Waiver (FPW) and paid for through funds that are separate and distinct from the general revenue funds.

The Central Pharmacy at DOH purchases LARC methods through a pharmacy distributor at 340B²⁵ prices, and county health departments (CHD) pharmacies are then able to keep a supply of LARCS on hand, allowing for better access for clients to these methods.²⁶ For Medicaid recipients, the Central Pharmacy purchases LARC methods at market-value cost and receives a Medicaid match upon placement of the LARC device.²⁷ Only one discount (340B pricing or Medicaid match) can be applied.

Spending on LARCs since FY 2013-2014²⁸			
State Fiscal Year	General Revenue	Title X Federal Funds	Total Funds
2013-2014	\$1,827,561	\$47,058	\$1,874,625
2014-2015	\$1,060,045	\$377,237	\$1,437,282
2015-2016	\$2,899,732	\$210,956	\$3,110,688
2016-2017	\$1,469,080	\$0	\$1,469,080
2017-2018	\$2,404,782	\$0	\$2,404,782

According to the DOH, more than 120,000 individuals received family planning services in 2016 with 68 percent of the clients having incomes at or below 150 percent of the federal poverty level.²⁹ For a family of two, 150 percent of the federal poverty level is \$25,365.³⁰ Of those

²³ The only exception to LARC services not being provided in a county health department (CHD) is when there is personnel turnover and there is not a trained provider available for LARC methods. The DOH Family Planning Program Office requires that each CHD have a trained provider for LARC methods.

²⁴ Email from Bryan P. Wendel, Department of Health, *infra* note 37.

²⁵ The 340B Drug Discount Program is a federal government program created in 1992 that requires drug manufacturers to provide outpatient drugs to eligible health care organizations and covered entities at significantly reduced prices.

²⁶ Department of Health, *Summary of Long Acting Reversible Contraceptive (LARC) Utilization in Department of Health County Health Departments*, (on file with Senate Committee on Health Policy) (April 4, 2019).

²⁷ Department of Health, *Summary of Long Acting Reversible Contraceptive (LARC) Utilization in Department of Health County Health Departments*, (on file with Senate Committee on Health Policy) (April 4, 2019).

²⁸ Florida Department of Health, *Summary of Long Acting Reversible Contraceptive (LARC) Utilization in Department of Health County Health Departments* (on file with Senate Committee on Health Policy) (April 4, 2019).

²⁹ Florida Department of Health, *Family Planning Fact Sheet*, <http://www.floridahealth.gov/programs-and-services/womens-health/family-planning/fp-facts.html> (last visited April 3, 2019).

³⁰ 2019 Federal Poverty Guidelines, <https://aspe.hhs.gov/2019-poverty-guidelines> (last visited April 3, 2019).

served by the DOH for family planning services, 39.4 percent were covered by public insurance, such as Medicaid and 29.2 percent were uninsured.³¹

Men and women served under the DOH’s family planning program have access to FDA-approved birth control methods and supplies, abstinence counseling, pregnancy testing, physical examinations, screenings, and HIV counseling and testing.³² Services are provided on a sliding scale, based on family size and income, resulting in persons under 100 percent of the federal poverty level paying no fees. For every dollar spent on family planning services, an estimated \$1.44 was saved as a result of averting expenditures for public programs that support women with unintended pregnancies and their infants.³³

The majority of family planning services are delivered at CHD clinic sites. There are 150 total Title X clinics in Florida.³⁴ A small number of CHDs contract with outside providers for family planning services, including the three below.³⁵

Numbers of Clinic Sites, including Contracted Sites ³⁶	
Duval CHD	5
Hillsborough CHD	11
Palm Beach CHD	9

In State Fiscal Year 2017-2018, the CHDs provided family planning services to 13,384 clients who were using a LARC method or 12.23 percent of all clients.³⁷ The table below illustrates the total number of family planning services in the proposed pilot counties and statewide.

Long Acting Reversible Contraceptives (LARCs) Use by County, Florida Fiscal Year 2017-2018 ³⁸									
County	Age <15-19			Age 20-45+			Total		
	# of Clients with LARCs	# of Clients	%	# of Clients with LARCs	# of Clients	%	Total # of Clients with LARCs	Total Clients	%
Duval	135	704	19.18%	585	3,195	18.31%	720	3,899	18.47%
Hillsborough	73	321	22.74%	987	4,376	22.55%	1,060	4,697	22.57%
Palm Beach	125	1,192	10.49%	931	6,488	14.35%	1,056	7,680	13.75%
Statewide	1,810	18,744	9.66%	11,574	90,724	12.76%	13,384	109,468	12.23%

³¹ Florida Department of Health, *Family Planning Fact Sheet*, <http://www.floridahealth.gov/programs-and-services/womens-health/family-planning/fp-facts.html> (last visited April 3, 2019).

³² Florida Department of Health, *Family Planning*, <http://www.floridahealth.gov/programs-and-services/womens-health/family-planning/index.html> (last visited April 3, 2019).

³³ Florida Department of Health, *supra note 26*.

³⁴ Florida Department of Health, *Title X Family Planning Program*, (on file with the Senate Committee on Health Policy).

³⁵ Florida Department of Health, *2016 Agency Bill Analysis - SB 1116*, Dec. 16, 2015, (on file with Senate Health Policy Committee).

³⁶ Florida Department of Health, *Title X Family Planning Program*, (on file with the Senate Committee on Health Policy).

³⁷ Email from Bryan P. Wendel, Government Analyst II, Department of Health, to Jennifer Lloyd, Senate Health Policy Committee (Jan. 13, 2016) (on file with Senate Committee on Health Policy).

³⁸ Florida Department of Health, *Title X Family Planning Program*, (on file with the Senate Committee on Health Policy).

Florida Medicaid Program

Family planning services are also covered under Medicaid for recipients of child-bearing age and include reimbursement for:

- New and established patient visits;
- Required laboratory tests;
- Selection of contraceptive method, provision of supplies;
- Post examination review;
- Counseling visits;
- Supply visits;
- HIV Counseling;
- Coverage for insertion and removal of IUD;
- Services associated with decision to use long-acting injectable or implantable contraceptives; and
- Pregnancy testing.³⁹

Family planning services for Medicaid recipients are funded through Title XIX federal funds and state general revenue. The statutory authority for these services is under s. 381.0051, F.S.

Family planning services are also provided through a family planning waiver (FPW) for females aged 14 through 55 who lose Medicaid coverage at the end of their 60 days postpartum coverage and who have family income at or below 185 percent of the federal poverty level at the time of their annual redetermination, or for females who have lost their Medicaid coverage. Enrollees must also not be otherwise eligible for Medicaid, Children's Health Insurance Program (CHIP), or other health insurance coverage with family planning services. Eligibility is limited to 2 years after losing Medicaid coverage and must be re-determined every 12 months.

The FPW was first implemented in 1998 and has been through several extension periods. The most recent extension was requested through December 31, 2022 in June 2017, following a 30-day public comment period.⁴⁰

Covered services under the FPW are limited to those services and supplies whose primary purpose is family planning. Those services under the FPW include:

- Approved methods of contraception;
- Sexually transmitted infection (STI) testing;
- Sexually transmitted disease (STD) testing;
- Pap smears and pelvic exams;
- Approved sterilizations;
- Drugs, supplies, or devices related to women's health services; and

³⁹ Agency for Health Care Administration, *Practitioner Services Coverage and Limitations Handbook*, pgs. 51-55, http://portal.flmmis.com/FLPublic/Portals/0/StaticContent/Public/HANDBOOKS/Practitioner%20Services%20Handbook_Adoption.pdf (last visited April 3, 2019).

⁴⁰ Agency for Health Care Administration, *Family Planning Waiver – 1115 Research and Demonstration Waiver #11-W-00135/4: Public Notice Document* (May 1 – 30, 2017), http://ahca.myflorida.com/medicaid/Family_Planning/pdf/Public_Notice_Document_05-01-2017.pdf (last visited April 3, 2019).

- Contraceptive management, patient education, and counseling.⁴¹

The FPW does not cover emergency room visits, inpatient services, or any other non-family planning related services.

The FPW has four specific objectives:

- Increase access to family planning services;
- Increase child spacing intervals through effective contraceptive use;
- Reduce the number of unintended pregnancies in Florida; and
- Reduce Florida Medicaid costs by reducing the number of unintended pregnancies by women who otherwise would be eligible for Florida Medicaid-eligible pregnancy-related services.

During the most recent reporting period on the FPW, the state highlighted these findings from its waiver:

- Increased the average birth interval from 17 months to 18.5 months during Demonstration Year 17 (SFY 2014/2015);
- Dispensed more than 283,000 contraceptive items between July 2016 and June 2017 to participants in the FPW (Demonstration Year 19);
- Posted a decrease in the number of unintended pregnancies by 1,735;
- Saved Florida Medicaid \$25.3 million in DY 17 in averted costs by reducing unintended pregnancies.⁴²

Family planning services and supplies under Medicaid are funded with a 90-percent federal matching rate while costs relating to the processing of claims is matched at 50 percent.⁴³

III. Effect of Proposed Changes:

The bill creates s. 381.00515, F.S., to establish the LARC pilot program within the DOH. The pilot program is established in Duval, Hillsborough, and Palm Beach counties with the purpose of improving the provision of LARC services in those counties. Under the pilot program, the DOH is directed to contract with eligible family planning providers to implement the program. A contract for LARC services must include:

- Provision of intrauterine devices, implants, and injections to participants;
- Training for provider staff regarding LARC devices, counseling strategies, and the management of side effects;
- Technical assistance to providers regarding issues such as coding, billing, pharmacy rules, and clinic management due to increased use of LARC services;
- General support to providers to expand service capacity of family planning clinics; and

⁴¹ Agency for Health Care Administration, *Extension of the Florida Medicaid Family Planning Waiver*, (June 27, 2014) p. 23, http://ahca.myflorida.com/Medicaid/Family_Planning/pdf/FPW_Extension_Request_6-27-14_final.pdf (last visited April 3, 2019).

⁴² Agency for Health Care Administration, *Florida's Medicaid 1115 Family Planning Waiver Post Award Forum* (November 1, 2017), *Presentation – Public Meeting*, https://ahca.myflorida.com/medicaid/mcac/docs/2017-11-01_Meeting/FPW_Waiver_Post_Award_Forum_11-1-2017.pdf (last visited April 3, 2019).

⁴³ Agency for Health Care Administration, *supra* note 41, at 32.

- Marketing and community outreach regarding the availability of LARC services and other currently available contraceptive services.

The bill also directs the DOH to seek federal grants and funds from other sources to supplement state funds provided for the pilot program.

By January 1, 2021, the DOH must submit a report to the Governor, the President of the Senate, and the Speaker of the House of Representatives on the effectiveness of the pilot program. The report must be published on the DOH's website. The report must include, but need not be limited to:

- An assessment of the operation of the pilot program, including any progress made in the reduction of unintended pregnancies and subsequent births, especially among teenagers;
- An assessment on the effectiveness of the pilot program in increasing the availability of LARC services;
- The number and location of family planning providers who participated in the pilot program;
- The number of clients served by family planning providers;
- The number of times LARC services were provided by participating family planning providers;
- The average cost per client served;
- The demographic characteristics of clients served;
- The sources and amounts of funding used for the pilot program;
- A description of federal grants the DOH applied for in order to provide LARC services, including the outcomes of the grant applications;
- An analysis of the return on investment associated with the provision of LARC services with regard to tax dollars saved on health and social services;
- A description and analysis of marketing and outreach activities conducted to promote the availability of LARC services; and
- Recommendations for improving the pilot program.

The bill takes effect on July 1, 2019.

IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

D. State Tax or Fee Increases:

None.

E. Other Constitutional Issues:

None.

V. Fiscal Impact Statement:**A. Tax/Fee Issues:**

None.

B. Private Sector Impact:

None.

C. Government Sector Impact:

Implementation of the LARC pilot program is contingent on the DOH receiving an appropriation from the Legislature; therefore, the bill has no impact on state revenues or state expenditures. The DOH indicates that, if the pilot program is implemented, it will need to hire one additional other personal services employee at a cost of \$55,180, inclusive of compensation and applicable expenses, to implement the reporting requirements of the bill; however, such increase in state expenditures will be absorbed within existing resources.⁴⁴

The bill may have a positive fiscal impact to the Medicaid program if the pilot program results in fewer unintended pregnancies.⁴⁵ Each birth covered by Medicaid costs the state on average \$17,854 while the highest priced LARC ranges from \$800 to \$1,000.⁴⁶ The extent of the cost savings is indeterminate.

VI. Technical Deficiencies:

None.

⁴⁴ See Department of Health, *House Bill 579 Analysis* (January 28, 2019) (on file with the Senate Committee on Health Policy) and Email from Ty Gentle, Budget Director, Florida Department of Health (on file with the Senate Appropriations Subcommittee on Health and Human Services) (April 10, 2019).

⁴⁵ An evaluation of Florida's Medicaid Family Planning Waiver showed the total number of averted, unintended births due to being provided a range of reproductive health services was 2,422. The average Medicaid birth costs were \$17,854 and averted birth cost savings was \$43.2 million. Total Family Planning Waiver costs were \$5.7 million. Therefore, the overall savings to the Florida Medicaid program due to implementation of the waiver was approximately \$37.6 million.

See Florida State University, Department of Behavioral Health Sciences and Social Medicine, *Florida Medicaid Family Planning Waiver Program: Final Evaluation Report (DY) 18 (SFY 2015-2016) and DY 19 (SFY 2016-2017) MED 184: Deliverable 7* (June 28, 2018), p.35,

http://ahca.myflorida.com/Medicaid/Policy_and_Quality/Quality/performance_evaluation/MER/contracts/med184/MED184_Deliverable_7_Final_Evaluation_Report.pdf (last visited April 3, 2019).

⁴⁶ Agency for Health Care Administration, *supra* note 41.

VII. Related Issues:

None.

VIII. Statutes Affected:

This bill creates section 381.00515 of the Florida Statutes.

IX. Additional Information:

A. Committee Substitute – Statement of Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

Recommended CS by Appropriations Subcommittee on Health and Human Services on April 16, 2019:

The committee substitute conditions the implementation of the Long-Acting Reversible Contraception pilot program on receipt of an appropriation from the Legislature.

B. Amendments:

None.



206192

LEGISLATIVE ACTION

Senate	.	House
Comm: RCS	.	
04/16/2019	.	
	.	
	.	
	.	

Appropriations Subcommittee on Health and Human Services
(Berman) recommended the following:

Senate Amendment (with title amendment)

Delete lines 86 - 93

and insert:

(4) Implementation of the pilot program is subject to a legislative appropriation.

===== T I T L E A M E N D M E N T =====

And the title is amended as follows:

Delete lines 16 - 18



206192

11 and insert:
12 the report; establishing that implementation of the
13 pilot program is subject to an appropriation;
14 providing an

By Senator Berman

31-00481B-19

2019410__

1 A bill to be entitled
 2 An act relating to a long-acting reversible
 3 contraception pilot program; creating s. 381.00515,
 4 F.S.; requiring the Department of Health to establish
 5 a long-acting reversible contraception pilot program
 6 in Duval, Hillsborough, and Palm Beach Counties;
 7 providing the purpose of the pilot program; requiring
 8 the department to contract with family planning
 9 providers to implement the pilot program; requiring
 10 such contracts to include specified provisions;
 11 requiring the department to apply for grants for
 12 additional funding; requiring the department to submit
 13 a report to the Governor and the Legislature by a
 14 specified date; requiring the department to publish
 15 the report on its website; specifying requirements for
 16 the report; providing an appropriation; requiring the
 17 department to distribute appropriated funds equally
 18 among the participating counties; providing an
 19 effective date.

20
 21 Be It Enacted by the Legislature of the State of Florida:

22
 23 Section 1. Section 381.00515, Florida Statutes, is created
 24 to read:

25 381.00515 Long-acting reversible contraception pilot
 26 program.—

27 (1) The Department of Health shall establish a long-acting
 28 reversible contraception (LARC) pilot program in Duval,
 29 Hillsborough, and Palm Beach Counties. The purpose of the pilot

Page 1 of 4

CODING: Words ~~stricken~~ are deletions; words underlined are additions.

31-00481B-19

2019410__

30 program is to improve the provision of LARC services to women
 31 residing in the pilot program counties. The department shall
 32 contract for LARC services with eligible family planning
 33 providers to implement the pilot program in each of the three
 34 counties. Each contract must provide for all of the following:
 35 (a) The provision of LARC services, including the
 36 administration of implants, injections, and intrauterine devices
 37 to participants.
 38 (b) The training of provider staff regarding the provision
 39 of LARC services, counseling strategies, and the management of
 40 side effects.
 41 (c) Technical assistance to providers regarding issues such
 42 as coding, billing, pharmacy rules, and clinic management
 43 necessitated by the increased use of LARC services.
 44 (d) General support to providers to expand their service
 45 capacity.
 46 (e) Marketing and community outreach regarding the
 47 availability of LARC services and other currently available
 48 contraceptive services.
 49 (f) Other services that the department considers necessary
 50 to ensure the health and safety of women who receive LARC
 51 services.
 52 (2) The department shall apply for grants from federal
 53 agencies and other sources to supplement state funds provided
 54 for the pilot program.
 55 (3) By January 1, 2021, the department shall submit a
 56 report to the Governor, the President of the Senate, and the
 57 Speaker of the House of Representatives on the effectiveness of
 58 the pilot program. The department shall publish the report on

Page 2 of 4

CODING: Words ~~stricken~~ are deletions; words underlined are additions.

31-00481B-19

2019410__

59 its website. The report must include, but need not be limited
60 to:

61 (a) An assessment of the operation of the pilot program,
62 including any progress made in reducing the number of unintended
63 pregnancies and subsequent births, especially among teenagers.

64 (b) An assessment of the effectiveness of the pilot program
65 in increasing the availability of LARC services.

66 (c) The number and location of family planning providers
67 that participated in the pilot program.

68 (d) The number of clients served by participating family
69 planning providers.

70 (e) The number of times LARC services were provided by
71 participating family planning providers.

72 (f) The average cost per client served.

73 (g) The demographic characteristics of clients served.

74 (h) The sources and amounts of funding used for the pilot
75 program.

76 (i) A description of federal grants the department applied
77 for in order to provide LARC services, including the outcomes of
78 the grant applications.

79 (j) An analysis of the return on investment associated with
80 the provision of LARC services with regard to tax dollars saved
81 on health and social services.

82 (k) A description and analysis of marketing and outreach
83 activities conducted to promote the availability of LARC
84 services.

85 (l) Recommendations for improving the pilot program.

86 Section 2. For the 2019-2020 fiscal year, the sum of
87 \$100,000 in nonrecurring funds is appropriated from the General

31-00481B-19

2019410__

88 Revenue Fund to the Department of Health for the purpose of
89 implementing this act. The department shall distribute the funds
90 equally among the three counties participating in the pilot
91 program. These funds may not be used to supplant or reduce any
92 other appropriation of state funds to family planning providers
93 or to the department for family planning services.

94 Section 3. This act shall take effect July 1, 2019.

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4-16-19

Meeting Date

410

Bill Number (if applicable)

Topic Long Acting Reversible Contraception

Amendment Barcode (if applicable)

Name Barbara DeVane

Job Title Ms

Address 1625 E. Brevard ST

Phone 251-4280

Street
Tallahassee FL 32308
City State Zip

Email barbadevane1@yahoo.com

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing FL NOW

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19

Meeting Date

410

Bill Number (if applicable)

Topic Long Acting Reversible Contraception

Amendment Barcode (if applicable)

Name Ingrid Delgado

Job Title Associate for Social Concerns & Respect Life

Address 201 W Park Av

Phone

Street

Tallahassee

FL

32301

Email

City

State

Zip

Speaking: [] For [] Against [] Information

Waive Speaking: [] In Support [X] Against (The Chair will read this information into the record.)

Representing Florida Conference of Catholic Bishops

Appearing at request of Chair: [] Yes [X] No

Lobbyist registered with Legislature: [X] Yes [] No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

The Florida Senate
BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: The Professional Staff of the Appropriations Subcommittee on Health and Human Services

BILL: PCS/CS/SB 634 (906584)

INTRODUCER: Appropriations Subcommittee on Health and Human Services; Children, Families, and Elder Affairs Committee; and Senator Rouson and others

SUBJECT: Child Welfare

DATE: April 18, 2019

REVISED: _____

	ANALYST	STAFF DIRECTOR	REFERENCE	ACTION
1.	<u>Preston</u>	<u>Hendon</u>	<u>CF</u>	<u>Fav/CS</u>
2.	<u>Sneed</u>	<u>Kidd</u>	<u>AHS</u>	<u>Recommend: Fav/CS</u>
3.	<u> </u>	<u> </u>	<u>AP</u>	<u> </u>

Please see Section IX. for Additional Information:

COMMITTEE SUBSTITUTE - Substantial Changes

I. Summary:

PCS/CS/SB 634 is titled “Jordan’s Law” and makes a number of changes to the laws related to the child welfare system in an attempt to address issues that were identified in the case of Jordan Belliveau, a two-year old boy who was killed by his mother in Pinellas County.

The bill requires the Department of Children and Families (DCF or department) and the Florida Department of Law Enforcement (FDLE) to share certain information on a parent or caregiver who is the subject of a child protective investigation. The bill requires a law enforcement officer who has an interaction with a parent or caregiver and the interaction results in the officer having a concern about the health, safety or wellbeing of the child, the officer is required to notify the Florida Central Abuse Hotline (hotline) and provide information about the interaction. The hotline is then required to determine if any further action is appropriate.

The bill requires specified child welfare professionals, judges, guardians ad litem, and law enforcement officers to receive training on the recognition of and response to head trauma and brain injury in children under six years old. The training costs for these professionals can be absorbed within existing resources within the respective agencies with the exception of the training of law enforcement staff, which is subject to an appropriation.

The bill allows the department to create and implement a pilot program in up to three judicial circuits to more effectively provide case management services for dependent children under the age of six. The bill requires an evaluation by October 1, 2024.

The provisions contained in the bill are subject to appropriation (See Section V).

The bill takes effect July 1, 2019.

II. Present Situation:

Jordan Belliveau

Jordan Belliveau, Jr., was murdered by his mother in September 2018 when he was two years old. At the time of his death, the family was under court-ordered protective supervision as Jordan, who had been removed from his parent's custody in October 2016, was reunified with his mother, 21-year old Charisee Stinson, in May 2018. In addition to the open service case, there was also an active child abuse investigation due to ongoing domestic violence between his mother and father, 22-year-old Jordan Belliveau, Sr.

Due to lack of communication to the court, lack of communication between the Pinellas County Sheriff's Office and the DCF, and lack of evidence provided by Directions for Living, the contracted case management organization for Eckerd Connects, the community-based care lead agency, regarding the parent's case plan compliance, ongoing family issues that created an unsafe home environment for Jordan were never addressed. Jordan was initially reported missing by his mother in September 2018 and a statewide Amber Alert was issued. His body was found by law enforcement four days after his death. His mother was charged with aggravated child abuse and first-degree murder. His mother admitted to killing Jordan by hitting him, which caused the back of his head to hit a wall in their home.

Special Review of the Case Involving Jordan Belliveau Jr.

Case Summary

Given the circumstances of the case, former Interim Secretary Rebecca Kapusta immediately initiated a special review to evaluate the circumstances surrounding Jordan's death and to assess the services provided during the 17 months he remained removed from the home and continuing upon his reunification with his mother in May 2018. The multidisciplinary team was not only comprised of individuals who specialize in child welfare, but also those with mental health, and domestic violence expertise (both from a treatment and law enforcement perspective) to address the reunification decision and actions that occurred when subsequent concerns were identified.¹

Jordan's family first came in contact with the DCF in October 2016 when a report was made to the hotline alleging Jordan was in an unsafe home environment that included gang violence. Jordan was placed in foster care after his mother was unable to obtain alternative housing. He

¹ Department of Children and Families, Special Review of the Case Involving Jordan Belliveau, Jr. (Jan. 11, 2019), available at <http://www.dcf.state.fl.us/newsroom/docs/Belliveau%20Special%20Review%202018-632408.pdf>. (Last visited March 25, 2019).

was subsequently adjudicated dependent on November 1, 2016, and placed in foster care. His parents were offered a case plan with tasks including finding stable housing and receiving mental health services and counseling.

Throughout Jordan's case, his mother and father were either non-compliant or only partially compliant with their case plans. Nevertheless, due to lack of communication to the court and lack of evidence provided by the case management organization, Directions for Living, regarding compliance, Jordan was eventually reunified with his mother and father. After reunification and while still under judicial supervision, domestic violence continued between the parents, with Jordan's father being arrested for domestic violence against Jordan's mother in July 2018. However, the incident was not immediately reported to the hotline upon his arrest, and thus the incident was not reported to the court at a hearing the next day regarding Jordan's reunification.

When the incident was reported to the hotline three weeks later, a child protective investigation was conducted by the Pinellas County Sheriff's Office. However, the investigator determined that Jordan was not currently in danger, and therefore, found there was no need to remove him from the home. Given the ongoing and escalating level of violence between the parents, the inability to control the situation in the home, and the risk of harm posed to Jordan should his parent engage in further altercations, an unsafe home environment should have been identified.

However, with no concerns for Jordan's safety raised after the investigation or during subsequent hearings, there was no consideration for an emergency modification of his placement and Jordan was reunited with his father. On August 31, 2018, a case manager visited Jordan's parents to discuss several issues regarding lack of cooperation with the Guardian ad Litem and case plan tasks. The case manager emphasized the continued need for Jordan's parents to participate in services or risk losing custody of Jordan. Less than 24 hours after the visit, Jordan was reported missing by his mother. Four days later his body was found. Jordan's mother admitted to killing him by hitting him in a "moment of frustration" which "in turn caused the back of his head to strike an interior wall of her home."²

Findings in the Report

- The decision to reunify Jordan was driven primarily by the parents' perceived compliance to case plan tasks and not behavioral change. There was a noted inability by all parties involved to recognize and address additional concerns that became evident throughout the life of the case. Instead, case decisions were solely focused on mitigating the environmental reasons Jordan came into care and failed to address the overall family conditions.
- Following reunification, policies and procedures to ensure child safety and wellbeing were not followed. In addition, Directions for Living case management staff did not take action on the mother's lack of compliance and her failure to participate with the reunification program prior to and following reunification.
- When the new child abuse report was received in August 2018, alleging increased volatility between the parents, present danger was not appropriately assessed and identified. The assessment by the Pinellas County Sheriff's child protective investigator (CPI) was based solely on the fact that the incident wasn't reported to the hotline when it initially occurred.

² *Id.*

The CPI failed to identify the active danger threats occurring within the household that were significant, immediate, and clearly observable. Given the circumstances, a modification of Jordan's placement should have been considered.

- Despite the benefit of co-location, there was a noted lack of communication and collaboration between the Pinellas County Sheriff's Office CPID unit and Directions for Living case management staff in shared cases involving Jordan and his family, especially regarding the August 2018 child abuse investigation.
- In addition to the lack of communication and collaboration between frontline investigations and case management staff noted above, there was an absence of shared ownership between all entities involved throughout the life of Jordan's case which demonstrates a divided system of care. In addition, the lack of multidisciplinary team approach resulted in an inability to adequately address the identified concerns independent of one another.
- The biopsychosocial assessments failed to consider the history and information provided by the parents and resulted in treatment plans that were ineffective to address behavioral change. Moreover, there was an over-reliance on the findings of the biopsychosocial assessments as to whether focused evaluations were warranted (e.g., substance abuse, mental health, domestic violence, etc.), despite the abundance of information to support such evaluations were necessary.³

Conclusion

The report's findings and conclusion do not indicate that Jordan's death was the result of any shortcomings or loopholes in the law or lack of training related to the identification of brain injury, but rather due to the multiple failures of individuals working with children in the child welfare system to communicate, coordinate and cooperate:

Complex child welfare cases are difficult enough when high caseloads and continual staff turnover plague an agency. However, it is further impacted when those involved in the case (protective investigations, case management, clinical providers, legal, Guardians ad Litem, and the judiciary) fail to work together to ensure the best decisions are being made on behalf of the child and their family.

This case highlights the fractured system of care in Circuit 6, Pinellas County, with each of the various parts of the system operating independently of one another, without regard or respect as to the role their part plays in the overall child welfare system. Until the pieces of the local child welfare system are made whole, decision-making will continue to be fragmented and based on isolated views of a multi-faceted situation.⁴

Current Training Requirements

Currently, all case managers, Guardian ad Litem staff and volunteers, dependency court judges, child protective investigators, Children's Legal Services' attorneys, and law enforcement officers are required to complete required training for their position. Typically, this is done as preservice

³ *Id.*

⁴ *Id.*

and continuing education training. None of the required training includes the recognition of and response to head trauma and brain injury in a child under age six.⁵

DCF/Law Enforcement Data Systems

Florida Safe Families Network

The Florida Safe Families Network (FSFN) is the department's Statewide Automated Child Welfare Information System. The FSFN serves as the statewide electronic case record for all child abuse investigations and case management activities in Florida for the department. It was designed to capture all reports of child maltreatment, investigations, and service history information in a single electronic child welfare record for each child reported, investigated, and served.

Florida Crime Information Center

The Florida Crime Information Center (FCIC), administered by the Florida Department of Law Enforcement, is a state database that houses actionable criminal justice information. When law enforcement comes in contact with an individual, the officer runs the individual's identifying information in the FCIC to see if there are any open wants or warrants for their arrest. The FDLE's Criminal Justice Information Services (CJIS) is the central repository of criminal history records for the state and provides criminal identification screening to criminal justice and non-criminal justice agencies.⁶ The CJIS helps ensure the quality of data available on the FCIC system. Only agencies approved by the FDLE can view or enter information in the CJIS.

III. Effect of Proposed Changes:

Section 1 provides the short title to the bill. The bill is titled "Jordan's Law" after Jordan Belliveau, a two-year old child in Florida's child welfare dependency system, who was murdered by his mother in September 2018.

Section 2 amends s. 25.385, F.S., relating to standards for instruction of circuit and county court judges in domestic violence cases, to require the Florida Court Educational Council to establish standards for periodic instruction of circuit and county court judges who have responsibility for dependency cases related to the recognition of and responses to head trauma and brain injury in children under six years old.

Section 3 creates s. 39.0142, F.S., relating to notifying law enforcement of parent or caregiver names, to require the FDLE, subject to an appropriation, to enter the name of a parent or caregiver who is the subject of a child protective investigation into the FCIC to notify local law enforcement agencies that this individual is involved in the child welfare system.

If a law enforcement officer has an interaction with a parent or caregiver and the interaction results in the officer having a concern about the health, safety or wellbeing of the child, the

⁵ For specific training requirements see ss. 25.385, 39.8296, 402.402, 409.988, 943.13 and 943.135, F.S.

⁶ Florida Department of Law Enforcement, Criminal Justice Information Services, *Available at:* <http://www.fdle.state.fl.us/CJIS/CJIS-Home.aspx> (Last visited Mar. 25, 2019)

officer must report the details of the interaction to the hotline. The hotline is then required to determine if further action is appropriate.

The bill also requires the department to remove the name of the parent or caregiver from the FCIC when there is no longer an active investigation or when judicial supervision has ended.

Section 4 amends s. 39.8296, F.S., relating to the statewide Guardian ad Litem Office, to require that training for guardians ad litem include information on the prevention, symptoms, risks, and responses to head trauma and brain injury in children under six years old.

Section 5 amends s. 402.402, F.S. relating to child protection and child welfare personnel and attorneys employed by the department, to require specialized training for all child protective investigators, child protection investigation supervisors, and attorneys handling child welfare cases. The specialized training must include information on the prevention, symptoms, risks, and responses to head trauma and brain injuries in children under six years old. This training requirement applies to employees in the department and the sheriff's offices that conduct child abuse investigations.

Section 6 amends s. 409.988, F.S., relating to duties of the community-based care lead agencies (CBC), to require that all individuals employed by a CBC who provide care to dependent children receive training on the recognition of and responses to head trauma and brain injury in a children under six years old. The bill also requires CBCs to provide intensive family reunification services that combine child welfare and mental health services for families with dependent children under 6 years old.

Section 7 amends s. 409.996, F.S., relating to duties of the DCF, to allow the department, subject to an appropriation, to create and implement a program in up to three judicial circuits to more effectively provide case management services for dependent children under the age of 6. The bill provides requirements for the program and requires an evaluation by October 1, 2024.

Section 8 creates s. 943.17297, F.S., relating to training in the recognition of and response to head trauma and brain injury, subject to an appropriation, to require the Criminal Justice Standards and Training Commission (CJSTC) to establish standards, including, but not limited to, the training requirements under s. 39.0143, F.S., for the instruction of law enforcement officers on the recognition of and responses to head trauma and brain injury in a children under six years old. Each law enforcement officer must successfully complete the training as part of the basic recruit training to obtain initial certification or as a part of continuing training or education.

Section 9 provides an effective date of July 1, 2019.

IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

D. State Tax or Fee Increases:

None.

E. Other Constitutional Issues:

None.

V. Fiscal Impact Statement:**A. Tax/Fee Issues:**

None.

B. Private Sector Impact:

None.

C. Government Sector Impact:**Florida Department of Children and Families (DCF)**

The fiscal impact of the bill's requirement to develop and implement specific training for guardians ad litem, child protection, child welfare and attorneys employed by the DCF, all individuals employed by a CBC who provide care to dependent children, and circuit and county court judges⁷ is insignificant and can be absorbed within the existing resources of each entity.

Implementation of specific training for law enforcement officers is subject to an appropriation.

Implementation of sections 3 and 7 of the bill is subject to an appropriation. However, if an appropriation is provided, the fiscal impact of the sections 3 and 7 of bill is significant. To implement the requirements of section 3:

- The DCF estimates the need for an additional 17 central abuse hotline counselors at an annual recurring cost of \$1,205,819; additionally, the DCF estimates a need for

⁷ Office of State Courts Administrator, *2019 Judicial Impact Statement, CS/SB 634* (April 14, 2019) (on file with the Senate Appropriations Subcommittee on Health and Human Services).

between \$160,000 and \$270,000 to implement the data exchange requirements with the Florida Department of Law Enforcement.⁸

- The Florida Department of Law Enforcement estimates that the cost of creating an interface with DCF's Florida Safe Families Network will require \$312,000 nonrecurring funds from the General Revenue Fund.⁹

To implement the requirements of section 7, the DCF estimates that the case management pilot program, which requires CBC case managers to carry caseloads of no more than 15 cases at a time, would have a significant yet indeterminate fiscal impact on state expenditures.¹⁰

VI. Technical Deficiencies:

None.

VII. Related Issues:

Both the DCF and the FDLE have raised questions and concerns about section 3 of the bill which requires the DCF to notify law enforcement of the names of parents or caregivers who are the subject of a child protective investigation.

In order to enter data in the FCIC system, the DCF would need to reach agreement with the FDLE regarding the creation of a new status file type (as used by law enforcement personnel in the notification of active protection orders). This new status file type would be shared between the department's CCWIS (Comprehensive Child Welfare Information System), an electronic case file of record, and FCIC. This would require approval by the FDLE and changes in the existing DCF/FDLE Criminal Justice user agreement. The FDLE could require the department to develop a validation process to ensure all records are accurate and current and meet the FDLE's standard for "entering agencies" to have staff available within one hour for the inquiring officer. The department is unclear as to whether access to hotline counselors will satisfy this requirement and FDLE may request actual contact with the child protective investigator or case manager assigned to the family.¹¹

The FDLE has raised the following questions relating to provisions in the bill:

- Impacts to FDLE's FCIC system:
 - The FCIC system houses actionable criminal justice information. This proposal represents a shift in FCIC policy to house raw investigative information which has not been vetted and may later be determined to be unfounded.
 - System and training documentation will have to be updated.
 - Law enforcement agencies will have to be trained on the new FCIC file.

⁸ Florida Department of Children and Families, *2019 Agency Bill Analysis, SB 634* (April 4, 2019) (on file with the Senate Appropriations Subcommittee on Health and Human Services).

⁹ Florida Department of Law Enforcement, *2019 Agency Bill Analysis, SB 634* (April 4, 2019) (on file with the Senate Appropriations Subcommittee on Health and Human Services).

¹⁰ *Supra* note 8.

¹¹ *Supra* note 8.

- The DCF will have to be audited to ensure proper entry and removal of records. Entries will have to meet minimum criteria (name, race, sex, and date of birth). Individuals reported to the hotline by first name, nickname, or street name only will not be able to be entered until the minimum criteria have been gathered.¹²
- Impact on Local Law Enforcement:
 - Local law enforcement agencies would have to develop new policy and procedures for notification to the DCF when having contact with a person in this file. The bill is unclear as to what constitutes “having interaction with” an individual. For example, would a traffic infraction require the officer to check for this data? The bill is also unclear as to whether law enforcement has the authority to detain or delay this individual until notification to the DCF can be accomplished.¹³
- Additional Considerations:
 - The DCF is a non-criminal justice entity; the central abuse hotline has a criminal justice designation and has access to query FCIC. Thus it is reasonable to believe this group will be responsible for all entry and removal since they are the only entity with access to FCIC. Their current certification level is “limited access” as they only make inquiries. The FDLE will have to invest time in certifying these individuals as “full access” system users so that they can make entries into FCIC.¹⁴
 - The changes required to create the interface between the FDLE and the DCF cannot be done by the July 1, 2019 effective date. A change to June 30, 2021 is recommended.¹⁵

VIII. Statutes Affected:

The bill amends the following sections of the Florida Statutes: 25.385, 39.8296, 402.402, 409.988, and 409.996.

The bill creates ss. 39.0142 and 943.17297 of the Florida Statutes.

IX. Additional Information:

- A. Committee Substitute – Statement of Substantial Changes:
(Summarizing differences between the Committee Substitute and the prior version of the bill.)

CSCS by Appropriations Subcommittee on Health and Human Services on April 16, 2019:

The committee substitute inserts “subject to appropriation,” in sections 3, 7 and 8 of the bill. Therefore, section 3 relating to required law enforcement notifications, section 7 relating to the creation and implementation of a pilot program, and section 8 relating to law enforcement training will not be implemented unless an appropriation is provided.

¹² *Supra* note 9.

¹³ *Id.*

¹⁴ *Id.*

¹⁵ *Id.*

CS by Children Families, and Elder Affairs on April 1, 2019:

The CS:

- Removes non-specific training development language.
- Removes the requirement for AHCA to establish a targeted case management pilot in the Sixth and Thirteenth Judicial Circuits.
- Requires law enforcement to only contact the central abuse hotline when there is an encounter with a parent or caregiver that causes the officer to concerns about the health, safety or well-being of a child.

B. Amendments:

None.



524848

LEGISLATIVE ACTION

Senate	.	House
Comm: RCS	.	
04/16/2019	.	
	.	
	.	
	.	

Appropriations Subcommittee on Health and Human Services
(Rouson) recommended the following:

Senate Amendment (with title amendment)

Delete lines 72 - 286
and insert:
caregiver names.--Subject to an appropriation, the Department of
Law Enforcement shall provide information to a law enforcement
officer stating whether a person is a parent or caregiver who is
currently the subject of a child protective investigation for
alleged child abuse, abandonment, or neglect or is a parent or
caregiver of a child who has been allowed to return to or remain



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11 in the home under judicial supervision after an adjudication of
12 dependency. This information shall be provided via a Florida
13 Crime Information Center query into the department's child
14 protection database.

15 (1) If a law enforcement officer has an interaction with a
16 parent or caregiver as described in this section and the
17 interaction results in the officer having a concern about a
18 child's health, safety, or well-being, the law enforcement
19 officer shall report the relevant details of the interaction to
20 the central abuse hotline immediately after the interaction even
21 if the requirements of s. 39.201, relating to reporting of
22 knowledge or suspicion of abuse, abandonment, or neglect, are
23 not met.

24 (2) The central abuse hotline shall provide any relevant
25 information to:

26 (a) The child protective investigator, if the parent or
27 caregiver is the subject of a child protective investigation; or

28 (b) The child's case manager and the attorney representing
29 the department, if the parent or caregiver has a child under
30 judicial supervision after an adjudication of dependency.

31 Section 4. Paragraph (b) of subsection (2) of section
32 39.8296, Florida Statutes, is amended to read:

33 39.8296 Statewide Guardian Ad Litem Office; legislative
34 findings and intent; creation; appointment of executive
35 director; duties of office.-

36 (2) STATEWIDE GUARDIAN AD LITEM OFFICE.—There is created a
37 Statewide Guardian Ad Litem Office within the Justice
38 Administrative Commission. The Justice Administrative Commission
39 shall provide administrative support and service to the office



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40 to the extent requested by the executive director within the
41 available resources of the commission. The Statewide Guardian Ad
42 Litem Office shall not be subject to control, supervision, or
43 direction by the Justice Administrative Commission in the
44 performance of its duties, but the employees of the office shall
45 be governed by the classification plan and salary and benefits
46 plan approved by the Justice Administrative Commission.

47 (b) The Statewide Guardian Ad Litem Office shall, within
48 available resources, have oversight responsibilities for and
49 provide technical assistance to all guardian ad litem and
50 attorney ad litem programs located within the judicial circuits.

51 1. The office shall identify the resources required to
52 implement methods of collecting, reporting, and tracking
53 reliable and consistent case data.

54 2. The office shall review the current guardian ad litem
55 programs in Florida and other states.

56 3. The office, in consultation with local guardian ad litem
57 offices, shall develop statewide performance measures and
58 standards.

59 4. The office shall develop a guardian ad litem training
60 program, which shall include, but not be limited to, training on
61 the recognition of and responses to head trauma and brain injury
62 in a child under 6 years of age. The office shall establish a
63 curriculum committee to develop the training program specified
64 in this subparagraph. The curriculum committee shall include,
65 but not be limited to, dependency judges, directors of circuit
66 guardian ad litem programs, active certified guardians ad litem,
67 a mental health professional who specializes in the treatment of
68 children, a member of a child advocacy group, a representative



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69 of the Florida Coalition Against Domestic Violence, and a social
70 worker experienced in working with victims and perpetrators of
71 child abuse.

72 5. The office shall review the various methods of funding
73 guardian ad litem programs, shall maximize the use of those
74 funding sources to the extent possible, and shall review the
75 kinds of services being provided by circuit guardian ad litem
76 programs.

77 6. The office shall determine the feasibility or
78 desirability of new concepts of organization, administration,
79 financing, or service delivery designed to preserve the civil
80 and constitutional rights and fulfill other needs of dependent
81 children.

82 7. In an effort to promote normalcy and establish trust
83 between a court-appointed volunteer guardian ad litem and a
84 child alleged to be abused, abandoned, or neglected under this
85 chapter, a guardian ad litem may transport a child. However, a
86 guardian ad litem volunteer may not be required or directed by
87 the program or a court to transport a child.

88 8. The office shall submit to the Governor, the President
89 of the Senate, the Speaker of the House of Representatives, and
90 the Chief Justice of the Supreme Court an interim report
91 describing the progress of the office in meeting the goals as
92 described in this section. The office shall submit to the
93 Governor, the President of the Senate, the Speaker of the House
94 of Representatives, and the Chief Justice of the Supreme Court a
95 proposed plan including alternatives for meeting the state's
96 guardian ad litem and attorney ad litem needs. This plan may
97 include recommendations for less than the entire state, may



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98 include a phase-in system, and shall include estimates of the
99 cost of each of the alternatives. Each year the office shall
100 provide a status report and provide further recommendations to
101 address the need for guardian ad litem services and related
102 issues.

103 Section 5. Subsections (2) and (4) of section 402.402,
104 Florida Statutes, are amended to read:

105 402.402 Child protection and child welfare personnel;
106 attorneys employed by the department.—

107 (2) SPECIALIZED TRAINING.—All child protective
108 investigators and child protective investigation supervisors
109 employed by the department or a sheriff's office must complete
110 the following specialized training:

111 (a) Training on the recognition of and responses to head
112 trauma and brain injury in a child under 6 years of age.

113 (b) Training that is either focused on serving a specific
114 population, including, but not limited to, medically fragile
115 children, sexually exploited children, children under 3 years of
116 age, or families with a history of domestic violence, mental
117 illness, or substance abuse, or focused on performing certain
118 aspects of child protection practice, including, but not limited
119 to, investigation techniques and analysis of family dynamics.

120 The specialized training may be used to fulfill continuing
121 education requirements under s. 402.40(3)(e). Individuals hired
122 before July 1, 2014, shall complete the specialized training by
123 June 30, 2016, and individuals hired on or after July 1, 2014,
124 shall complete the specialized training within 2 years after
125 hire. An individual may receive specialized training in multiple
126 areas.



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127 (4) ATTORNEYS EMPLOYED BY THE DEPARTMENT TO HANDLE CHILD
128 WELFARE CASES.—Attorneys hired on or after July 1, 2014, whose
129 primary responsibility is representing the department in child
130 welfare cases shall, within the first 6 months of employment,
131 receive training in all of the following:

132 (a) The dependency court process, including the attorney's
133 role in preparing and reviewing documents prepared for
134 dependency court for accuracy and completeness. ~~†~~

135 (b) Preparing and presenting child welfare cases, including
136 at least 1 week shadowing an experienced children's legal
137 services attorney preparing and presenting cases. ~~†~~

138 (c) Safety assessment, safety decisionmaking tools, and
139 safety plans. ~~†~~

140 (d) Developing information presented by investigators and
141 case managers to support decisionmaking in the best interest of
142 children. ~~† and~~

143 (e) The experiences and techniques of case managers and
144 investigators, including shadowing an experienced child
145 protective investigator and an experienced case manager for at
146 least 8 hours.

147 (f) The recognition of and responses to head trauma and
148 brain injury in a child under 6 years of age.

149 Section 6. Paragraph (f) of subsection (1) and subsection
150 (3) of section 409.988, Florida Statutes, are amended to read:

151 409.988 Lead agency duties; general provisions.—

152 (1) DUTIES.—A lead agency:

153 (f) Shall ensure that all individuals providing care for
154 dependent children receive appropriate training and meet the
155 minimum employment standards established by the department.



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156 Appropriate training shall include, but is not limited to,
157 training on the recognition of and responses to head trauma and
158 brain injury in a child under 6 years of age.

159 (3) SERVICES.—A lead agency must provide dependent children
160 with services that are supported by research or that are
161 recognized as best practices in the child welfare field. The
162 agency shall give priority to the use of services that are
163 evidence-based and trauma-informed and may also provide other
164 innovative services, including, but not limited to, family-
165 centered and cognitive-behavioral interventions designed to
166 mitigate out-of-home placements and intensive family
167 reunification services that combine child welfare and mental
168 health services for families with dependent children under 6
169 years of age.

170 Section 7. Subsection (24) is added to section 409.996,
171 Florida Statutes, to read:

172 409.996 Duties of the Department of Children and Families.—
173 The department shall contract for the delivery, administration,
174 or management of care for children in the child protection and
175 child welfare system. In doing so, the department retains
176 responsibility for the quality of contracted services and
177 programs and shall ensure that services are delivered in
178 accordance with applicable federal and state statutes and
179 regulations.

180 (24) Subject to an appropriation, the department, in
181 collaboration with the lead agencies serving the judicial
182 circuits selected in paragraph (a), may create and implement a
183 program to more effectively provide case management services for
184 dependent children under 6 years of age.



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185 (a) The department may select up to three judicial circuits
186 in which to develop and implement a program under this
187 subsection. Priority shall be given to a circuit that has a high
188 removal rate, significant budget deficit, significant case
189 management turnover rate, and the highest numbers of children in
190 out-of-home care or a significant increase in the number of
191 children in out-of-home care over the last 3 fiscal years.

192 (b) The program shall:

193 1. Include caseloads for dependency case managers comprised
194 solely of children who are under 6 years of age, except as
195 provided in paragraph (c). The maximum caseload for a case
196 manager shall be no more than 15 children if possible.

197 2. Include case managers who are trained specifically in:

198 a. Critical child development for children under 6 years of
199 age.

200 b. Specific practices of child care for children under 6
201 years of age.

202 c. The scope of community resources available to children
203 under 6 years of age.

204 d. Working with a parent or caregiver and assisting him or
205 her in developing the skills necessary to care for the health,
206 safety, and well-being of a child under 6 years of age.

207 (c) If a child being served through the program has a
208 dependent sibling, the sibling may be assigned to the same case
209 manager as the child being served through the program; however,
210 each sibling counts toward the case manager's maximum caseload
211 as provided under paragraph (b).

212 (d) The department shall evaluate the permanency, safety,
213 and well-being of children being served through the program and



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214 submit a report to the Governor, the President of the Senate,
215 and the Speaker of the House of Representatives by October 1,
216 2024, detailing its findings.

217 Section 8. Section 943.17297, Florida Statutes, is created
218 to read:

219 943.17297 Training in the recognition of and responses to
220 head trauma and brain injury.—Subject to an appropriation, the
221 commission shall establish

222
223 ===== T I T L E A M E N D M E N T =====

224 And the title is amended as follows:

225 Delete lines 9 - 42

226 and insert:

227 officers relating to specified individuals, subject to
228 an appropriation; providing how such information shall
229 be provided to law enforcement officers; providing
230 requirements for law enforcement officers and the
231 central abuse hotline relating to specified
232 interactions with certain persons and how to relay
233 details of such interactions; amending s. 39.8296,
234 F.S.; requiring that the guardian ad litem training
235 program include training on the recognition of and
236 responses to head trauma and brain injury in children
237 younger than a specified age; amending s. 402.402,
238 F.S.; requiring certain investigators, supervisors,
239 and attorneys to complete training on the recognition
240 of and responses to head trauma and brain injury in
241 specified children; amending s. 409.988, F.S.;

242 requiring lead agencies to provide certain individuals



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243 with training on the recognition of and responses to
244 head trauma and brain injury in specified children;
245 authorizing lead agencies to provide intensive family
246 reunification services that combine child welfare and
247 mental health services to certain families; amending
248 s. 409.996, F.S.; requiring the department and certain
249 lead agencies to create and implement a program to
250 more effectively provide case management services to
251 specified children, subject to an appropriation;
252 providing criteria for selecting judicial circuits for
253 participation the program; specifying requirements of
254 the program; requiring the Department of Children and
255 families to evaluate the effectiveness of the program
256 and submit a report to the Legislature and Governor by
257 a specified date; creating s. 943.17297, F.S.;;
258 requiring the Criminal Justice Standards and Training
259 Commission to incorporate specified training for law
260 enforcement officers, subject to an appropriation;
261 requiring law enforcement officers, as of a

By the Committee on Children, Families, and Elder Affairs; and
Senators Rouson, Berman, and Perry

586-03713-19

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1 A bill to be entitled
2 An act relating to child welfare; providing a short
3 title; amending s. 25.385, F.S.; requiring the Florida
4 Court Educational Council to establish certain
5 standards for instruction of circuit and county court
6 judges for dependency cases; creating s. 39.0142,
7 F.S.; requiring the Department of Law Enforcement to
8 provide certain information to law enforcement
9 officers relating to specified individuals; providing
10 how such information shall be provided to law
11 enforcement officers; providing requirements for law
12 enforcement officers and the central abuse hotline
13 relating to specified interactions with certain
14 persons and how to relay details of such interactions;
15 amending s. 39.8296, F.S.; requiring that the guardian
16 ad litem training program include training on the
17 recognition of and responses to head trauma and brain
18 injury in children younger than a specified age;
19 amending s. 402.402, F.S.; requiring certain
20 investigators, supervisors, and attorneys to complete
21 training on the recognition of and responses to head
22 trauma and brain injury in specified children;
23 amending s. 409.988, F.S.; requiring lead agencies to
24 provide certain individuals with training on the
25 recognition of and responses to head trauma and brain
26 injury in specified children; authorizing lead
27 agencies to provide intensive family reunification
28 services that combine child welfare and mental health
29 services to certain families; amending s. 409.996,

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CODING: Words ~~stricken~~ are deletions; words underlined are additions.

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30 F.S.; requiring the department and certain lead
31 agencies to create and implement a program to more
32 effectively provide case management services to
33 specified children; providing criteria for selecting
34 judicial circuits for participation the program;
35 specifying requirements of the program; requiring the
36 Department of Children and families to evaluate the
37 effectiveness of the program and submit a report to
38 the Legislature and Governor by a specified date;
39 creating s. 943.17297, F.S.; requiring the Criminal
40 Justice Standards and Training Commission to
41 incorporate specified training for law enforcement
42 officers; requiring law enforcement officers, as of a
43 specified date, to successfully complete such training
44 as part of basic recruit training or continuing
45 training or education; providing an effective date.

47 Be It Enacted by the Legislature of the State of Florida:

48
49 Section 1. This act may be cited as "Jordan's Law."

50 Section 2. Section 25.385, Florida Statutes, is amended to
51 read:

52 25.385 Standards for instruction of circuit and county
53 court judges ~~in handling domestic violence cases.-~~

54 (1) The Florida Court Educational Council shall establish
55 standards for instruction of circuit and county court judges who
56 have responsibility for domestic violence cases, and the council
57 shall provide such instruction on a periodic and timely basis.

58 ~~(2) As used in this subsection, section:~~

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59 ~~(a)~~ the term "domestic violence" has the meaning set forth
60 in s. 741.28.

61 ~~(b) "Family or household member" has the meaning set forth~~
62 ~~in s. 741.28.~~

63 (2) The Florida Court Educational Council shall establish
64 standards for instruction of circuit and county court judges who
65 have responsibility for dependency cases regarding the
66 recognition of and responses to head trauma and brain injury in
67 a child under 6 years of age. The council shall provide such
68 instruction on a periodic and timely basis.

69 Section 3. Section 39.0142, Florida Statutes, is created to
70 read:

71 39.0142 Notifying law enforcement officers of parent or
72 caregiver names.—The Department of Law Enforcement shall provide
73 information to a law enforcement officer stating whether a
74 person is a parent or caregiver who is currently the subject of
75 a child protective investigation for alleged child abuse,
76 abandonment, or neglect or is a parent or caregiver of a child
77 who has been allowed to return to or remain in the home under
78 judicial supervision after an adjudication of dependency. This
79 information shall be provided via a Florida Crime Information
80 Center query into the department's child protection database.

81 (1) If a law enforcement officer has an interaction with a
82 parent or caregiver as described in this section and the
83 interaction results in the officer having a concern about a
84 child's health, safety, or well-being, the law enforcement
85 officer shall report the relevant details of the interaction to
86 the central abuse hotline immediately after the interaction even
87 if the requirements of s. 39.201, relating to reporting of

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88 knowledge or suspicion of abuse, abandonment, or neglect, are
89 not met.

90 (2) The central abuse hotline shall provide any relevant
91 information to:

92 (a) The child protective investigator, if the parent or
93 caregiver is the subject of a child protective investigation; or

94 (b) The child's case manager and the attorney representing
95 the department, if the parent or caregiver has a child under
96 judicial supervision after an adjudication of dependency.

97 Section 4. Paragraph (b) of subsection (2) of section
98 39.8296, Florida Statutes, is amended to read:

99 39.8296 Statewide Guardian Ad Litem Office; legislative
100 findings and intent; creation; appointment of executive
101 director; duties of office.—

102 (2) STATEWIDE GUARDIAN AD LITEM OFFICE.—There is created a
103 Statewide Guardian Ad Litem Office within the Justice
104 Administrative Commission. The Justice Administrative Commission
105 shall provide administrative support and service to the office
106 to the extent requested by the executive director within the
107 available resources of the commission. The Statewide Guardian Ad
108 Litem Office shall not be subject to control, supervision, or
109 direction by the Justice Administrative Commission in the
110 performance of its duties, but the employees of the office shall
111 be governed by the classification plan and salary and benefits
112 plan approved by the Justice Administrative Commission.

113 (b) The Statewide Guardian Ad Litem Office shall, within
114 available resources, have oversight responsibilities for and
115 provide technical assistance to all guardian ad litem and
116 attorney ad litem programs located within the judicial circuits.

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CODING: Words ~~stricken~~ are deletions; words underlined are additions.

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- 117 1. The office shall identify the resources required to
 118 implement methods of collecting, reporting, and tracking
 119 reliable and consistent case data.
- 120 2. The office shall review the current guardian ad litem
 121 programs in Florida and other states.
- 122 3. The office, in consultation with local guardian ad litem
 123 offices, shall develop statewide performance measures and
 124 standards.
- 125 4. The office shall develop a guardian ad litem training
 126 program, which shall include, but not be limited to, training on
 127 the recognition of and responses to head trauma and brain injury
 128 in a child under 6 years of age. The office shall establish a
 129 curriculum committee to develop the training program specified
 130 in this subparagraph. The curriculum committee shall include,
 131 but not be limited to, dependency judges, directors of circuit
 132 guardian ad litem programs, active certified guardians ad litem,
 133 a mental health professional who specializes in the treatment of
 134 children, a member of a child advocacy group, a representative
 135 of the Florida Coalition Against Domestic Violence, and a social
 136 worker experienced in working with victims and perpetrators of
 137 child abuse.
- 138 5. The office shall review the various methods of funding
 139 guardian ad litem programs, shall maximize the use of those
 140 funding sources to the extent possible, and shall review the
 141 kinds of services being provided by circuit guardian ad litem
 142 programs.
- 143 6. The office shall determine the feasibility or
 144 desirability of new concepts of organization, administration,
 145 financing, or service delivery designed to preserve the civil

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- 146 and constitutional rights and fulfill other needs of dependent
 147 children.
- 148 7. In an effort to promote normalcy and establish trust
 149 between a court-appointed volunteer guardian ad litem and a
 150 child alleged to be abused, abandoned, or neglected under this
 151 chapter, a guardian ad litem may transport a child. However, a
 152 guardian ad litem volunteer may not be required or directed by
 153 the program or a court to transport a child.
- 154 8. The office shall submit to the Governor, the President
 155 of the Senate, the Speaker of the House of Representatives, and
 156 the Chief Justice of the Supreme Court an interim report
 157 describing the progress of the office in meeting the goals as
 158 described in this section. The office shall submit to the
 159 Governor, the President of the Senate, the Speaker of the House
 160 of Representatives, and the Chief Justice of the Supreme Court a
 161 proposed plan including alternatives for meeting the state's
 162 guardian ad litem and attorney ad litem needs. This plan may
 163 include recommendations for less than the entire state, may
 164 include a phase-in system, and shall include estimates of the
 165 cost of each of the alternatives. Each year the office shall
 166 provide a status report and provide further recommendations to
 167 address the need for guardian ad litem services and related
 168 issues.
- 169 Section 5. Subsections (2) and (4) of section 402.402,
 170 Florida Statutes, are amended to read:
- 171 402.402 Child protection and child welfare personnel;
 172 attorneys employed by the department.—
- 173 (2) SPECIALIZED TRAINING.—All child protective
 174 investigators and child protective investigation supervisors

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175 employed by the department or a sheriff's office must complete
176 the following specialized training:

177 (a) Training on the recognition of and responses to head
178 trauma and brain injury in a child under 6 years of age.

179 (b) Training that is either focused on serving a specific
180 population, including, but not limited to, medically fragile
181 children, sexually exploited children, children under 3 years of
182 age, or families with a history of domestic violence, mental
183 illness, or substance abuse, or focused on performing certain
184 aspects of child protection practice, including, but not limited
185 to, investigation techniques and analysis of family dynamics.
186 The specialized training may be used to fulfill continuing
187 education requirements under s. 402.40(3)(e). Individuals hired
188 before July 1, 2014, shall complete the specialized training by
189 June 30, 2016, and individuals hired on or after July 1, 2014,
190 shall complete the specialized training within 2 years after
191 hire. An individual may receive specialized training in multiple
192 areas.

193 (4) ATTORNEYS EMPLOYED BY THE DEPARTMENT TO HANDLE CHILD
194 WELFARE CASES.—Attorneys hired on or after July 1, 2014, whose
195 primary responsibility is representing the department in child
196 welfare cases shall, within the first 6 months of employment,
197 receive training in all of the following:

198 (a) The dependency court process, including the attorney's
199 role in preparing and reviewing documents prepared for
200 dependency court for accuracy and completeness.†

201 (b) Preparing and presenting child welfare cases, including
202 at least 1 week shadowing an experienced children's legal
203 services attorney preparing and presenting cases.†

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204 (c) Safety assessment, safety decisionmaking tools, and
205 safety plans.†

206 (d) Developing information presented by investigators and
207 case managers to support decisionmaking in the best interest of
208 children.†~~and~~

209 (e) The experiences and techniques of case managers and
210 investigators, including shadowing an experienced child
211 protective investigator and an experienced case manager for at
212 least 8 hours.

213 (f) The recognition of and responses to head trauma and
214 brain injury in a child under 6 years of age.

215 Section 6. Paragraph (f) of subsection (1) and subsection
216 (3) of section 409.988, Florida Statutes, are amended to read:
217 409.988 Lead agency duties; general provisions.—

218 (1) DUTIES.—A lead agency:

219 (f) Shall ensure that all individuals providing care for
220 dependent children receive appropriate training and meet the
221 minimum employment standards established by the department.
222 Appropriate training shall include, but is not limited to,
223 training on the recognition of and responses to head trauma and
224 brain injury in a child under 6 years of age.

225 (3) SERVICES.—A lead agency must provide dependent children
226 with services that are supported by research or that are
227 recognized as best practices in the child welfare field. The
228 agency shall give priority to the use of services that are
229 evidence-based and trauma-informed and may also provide other
230 innovative services, including, but not limited to, family-
231 centered and cognitive-behavioral interventions designed to
232 mitigate out-of-home placements and intensive family

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233 reunification services that combine child welfare and mental
 234 health services for families with dependent children under 6
 235 years of age.

236 Section 7. Subsection (24) is added to section 409.996,
 237 Florida Statutes, to read:

238 409.996 Duties of the Department of Children and Families.—
 239 The department shall contract for the delivery, administration,
 240 or management of care for children in the child protection and
 241 child welfare system. In doing so, the department retains
 242 responsibility for the quality of contracted services and
 243 programs and shall ensure that services are delivered in
 244 accordance with applicable federal and state statutes and
 245 regulations.

246 (24) The department, in collaboration with the lead
 247 agencies serving the judicial circuits selected in paragraph
 248 (a), may create and implement a program to more effectively
 249 provide case management services for dependent children under 6
 250 years of age.

251 (a) The department may select up to three judicial circuits
 252 in which to develop and implement a program under this
 253 subsection. Priority shall be given to a circuit that has a high
 254 removal rate, significant budget deficit, significant case
 255 management turnover rate, and the highest numbers of children in
 256 out-of-home care or a significant increase in the number of
 257 children in out-of-home care over the last 3 fiscal years.

258 (b) The program shall:

259 1. Include caseloads for dependency case managers comprised
 260 solely of children who are under 6 years of age, except as
 261 provided in paragraph (c). The maximum caseload for a case

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262 manager shall be no more than 15 children if possible.

263 2. Include case managers who are trained specifically in:

264 a. Critical child development for children under 6 years of
 265 age.

266 b. Specific practices of child care for children under 6
 267 years of age.

268 c. The scope of community resources available to children
 269 under 6 years of age.

270 d. Working with a parent or caregiver and assisting him or
 271 her in developing the skills necessary to care for the health,
 272 safety, and well-being of a child under 6 years of age.

273 (c) If a child being served through the program has a
 274 dependent sibling, the sibling may be assigned to the same case
 275 manager as the child being served through the program; however,
 276 each sibling counts toward the case manager's maximum caseload
 277 as provided under paragraph (b).

278 (d) The department shall evaluate the permanency, safety,
 279 and well-being of children being served through the program and
 280 submit a report to the Governor, the President of the Senate,
 281 and the Speaker of the House of Representatives by October 1,
 282 2024, detailing its findings.

283 Section 8. Section 943.17297, Florida Statutes, is created
 284 to read:

285 943.17297 Training in the recognition of and responses to
 286 head trauma and brain injury.—The commission shall establish
 287 standards for the instruction of law enforcement officers in the
 288 subject of recognition of and responses to head trauma and brain
 289 injury in a child from under 6 years of age to aid an officer in
 290 the detection of head trauma and brain injury due to child

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291 abuse. By July 1, 2021, each law enforcement officer must
292 successfully complete the training as part of the basic recruit
293 training for a law enforcement officer, as required under s.
294 943.13(9), or as a part of continuing training or education
295 required under s. 943.135(1).

296 Section 9. This act shall take effect July 1, 2019.



The Florida Senate

Committee Agenda Request

To: Senator Aaron Bean, Chair
Appropriations Subcommittee on Health and Human Services

Subject: Committee Agenda Request

Date: April 1, 2019

I respectfully request that **Senate Bill # 634**, relating to Child Welfare, be placed on the:

- committee agenda at your earliest possible convenience.
- next committee agenda.

A handwritten signature in blue ink that reads "Darryl Rouson".

Senator Darryl Rouson
Florida Senate, District 19



2019 AGENCY LEGISLATIVE BILL ANALYSIS

Department of Children and Families

<u>BILL INFORMATION</u>	
BILL NUMBER:	CS/SB 634
BILL TITLE:	<u>Child Welfare</u>
BILL SPONSOR:	Senator Rouson
EFFECTIVE DATE:	July 1, 2019

<u>COMMITTEES OF REFERENCE</u>
1) Children, Families and Seniors Subcommittee
2) Appropriations Committee
3) Health and Human Services Committee
4)
5)

<u>CURRENT COMMITTEE</u>
Appropriations Committee

<u>SIMILAR BILLS</u>	
BILL NUMBER:	CS/CS/HB 315
SPONSOR:	Representative Latvala

<u>PREVIOUS LEGISLATION</u>	
BILL NUMBER:	NA
SPONSOR:	NA
YEAR:	NA
LAST ACTION:	NA

<u>IDENTICAL BILLS</u>	
BILL NUMBER:	NA
SPONSOR:	NA

<u>Is this bill part of an agency package?</u>
No

<u>BILL ANALYSIS INFORMATION</u>	
DATE OF ANALYSIS:	April 4, 2019 For further information, please contact John Paul Fiore at (850) 488-9410
LEAD AGENCY ANALYST:	John Harper, OCW
ADDITIONAL ANALYST(S):	Jessica Johnson, OCW Mary Ann White, OCW Pat Badland, OCW
LEGAL ANALYST:	Kelly McGrath, OGC
FISCAL ANALYST:	Sue Zwirz, Budget

POLICY ANALYSIS

1. EXECUTIVE SUMMARY

The bill requires the Florida Court Educational Council to establish certain standards for instruction of circuit and county court judges. The Florida Department of Law Enforcement (FDLE) is to provide information to a law enforcement officer stating whether a person or a parent or caregiver is involved in a child protective investigation or an open judicial supervision case. This information will be provided through the Florida Crime Information Center (FCIC) query into the Department of Children and Families (Department) child protection database. Law enforcement officers are required to call the central abuse hotline (Hotline) regarding all interactions between the law enforcement officer and a parent or caregiver when the interaction results in the officer having a concern about a child's health, safety, or well-being even if the requirements of knowledge or suspicion of abuse, abandonment, or neglect, are not met. Certain entities are required to provide training on recognition of and responses to head trauma and brain injury in specified children. The Department is permitted and in collaboration with the Community-Based Care Lead Agencies (CBCs) serving the judicial circuits that are selected to participate in a pilot to create and implement a program that more effectively provides case management services for dependent children under six years of age. Law enforcement officers are required to complete specified training for certification or continued employment.

2. SUBSTANTIVE BILL ANALYSIS

PRESENT SITUATION:

Section 2.

The Florida Court Educational Council is required to establish standards for instruction of circuit and county court judges who have responsibility for domestic violence cases.

Section 3.

Chapter 39, Florida Statutes (F.S.), does not currently require FDLE to provide information to a law enforcement officer stating whether a person is a parent or caregiver who is currently the subject of a child protective investigation for alleged child abuse, abandonment, or neglect or is a parent or caregiver of a dependent child who is receiving services. This information is not currently provided through FCIC.

Section 4.

Section 39.8296(2), F.S., requires the Statewide Guardian ad Litem Office to establish a curriculum committee to develop the training program for Guardians ad Litem.

Section 5.

Section 402.402(2), F.S., requires all child protective investigators and child protective investigation supervisors employed by the Department or a sheriff's office to complete specialized training within two years of being hired. The training either focuses on servicing a specific population or focuses on performing certain aspects of child protection practice. The specialized training may be used to fulfill continuing education requirements under s. 402.40(3)(e), F.S. In s. 402.402(4), F.S., Children Legal Services (CLS) attorneys are also required within the first six months of employment, to receive training but the training does not address head trauma and brain injury.

Section 6.

Section 409.988, F.S., outlines the duties and services that CBCs must meet. Section 409.988(1)(f), F.S., requires CBCs to ensure that all individuals providing care for dependent children to receive appropriate training. Section 409.988(3), F.S., requires the CBCs to provide dependent children with services that are supported by research or recognized as best practices in the child welfare field and must give priority to the use of services that are evidence-based and trauma-informed and may also provide other innovative services, including, but not limited to, family-centered and cognitive-behavioral interventions designed to mitigate out-of-home placements.

The Department currently contracts with CBCs to provide a comprehensive behavioral health care assessment for all children placed in out-of-home care. Additionally, child protective investigators determine the parent's need for a professional evaluation as one of five 'Conditions for Return' assessed at the time of the child's removal. Each respective CBC is responsible for developing, implementing, and evaluating the service array (e.g., safety management, treatment, preventative, and reunification services) available in their respective local systems of care. Since July 2016, the integration of child welfare and behavioral health has been a statewide initiative to improve outcomes for families with behavioral health conditions served by child welfare.

Section 7.

Section 409.996, F.S. addresses the Department's duties in contracting for the delivery, administration, or management of care for children in the child protection and child welfare system.

Section 8.

Section 943.1729, F.S., allows the Criminal Justice Standards and Training Commission to incorporate community policing concepts into the course curriculum required for law enforcement officers to obtain initial certification. Some of the training include basic skills training in juvenile sexual offender investigation, continued employment training related to juvenile sexual offender investigation and training in identifying and investigating elder abuse and neglect. The trainings do not include recognition and treatment of head trauma and brain injury.

EFFECT OF THE BILL:

Section 1.

Provides a short title for the act that is cited as "Jordan's Law."

Section 2.

This section amends s. 25.385, F.S., to require the Florida Court Educational Council to establish standards for instruction of circuit and county court judges who have responsibility for dependency cases regarding the recognition of and responses to head trauma and brain injury in a child under six years of age. The instruction must be provided on a periodic and timely basis.

Section 3.

This section creates s. 39.0142, F.S., requiring FDLE to provide information to a law enforcement officer stating whether a person is a parent or caregiver who is currently the subject of a child protective investigation for alleged child abuse, abandonment, or neglect or is a parent or caregiver of a dependent child who is receiving services. The information shall be provided via a FCIC query into the Department's child protection database known as the Florida Safe Families Network (FSFN). If a law enforcement officer has contact with the named parent or caregiver and the interaction results in the officer having a concern about the child's health, safety, or well-being, officer shall notify the Department immediately by calling the Hotline and providing a synopsis of the interaction even if the requirements of s. 39.201, F.S., relating to the knowledge or suspicion of abuse, abandonment, or neglect, are not met. The Hotline shall provide any relevant information to the:

- Child protective investigator; or
- The child's case manager and attorney representing the department.

Section 4.

This section amends s. 39.8296, F.S., requiring the Statewide Guardian ad Litem Office to expand its training to include recognition of and responses to head trauma and brain injury in a child under six years of age including at a minimum, the prevention, symptoms, risks, and treatment of head trauma or brain injuries.

Section 5.

This section amends s. 402.402, F.S., to include an additional training requirement for all child protective investigators, child protective investigator supervisors, and Children's Legal Services' (CLS) attorneys to receive specialized training that includes the recognition of and responses to head trauma and brain injury in children under six. CLS attorneys must receive this additional training within six months of employment.

Section 6.

This section amends s. 409.988(1)(f), F.S., to expand the duties of the CBCs to ensure that all individuals providing care for dependent children receive appropriate training that includes the training requirements under s. 402.402(2), F.S., on the recognition of and responses to head trauma and brain injury in a child under six years old.

Section 409.988(3), F.S., is amended to require the CBCs to provide intensive family reunification services that combine child welfare and mental health services for families with dependent children under six years of age. The Department supports the further development and use of intensive family reunification services that combine child welfare and mental health services for all families struggling with behavioral health issues, but particularly targeted toward those families with children under six years of age.

Section 7.

Section 409.996(24), F.S., permits the Department in collaboration with the lead agencies serving the judicial circuits that are selected to participate in a pilot to create and implement a program that more effectively provides case management services for dependent children under six years of age. If the pilot program is created, the bill permits the Department to select up to three judicial circuits to develop and implement the pilot programs with priority given to a circuit that has:

- A high removal rate;
- Significant budget deficit;
- Significant case management turnover rate; and
- The highest numbers of children in out-of-home care or a significant increase in the number of children in out-of-home care over the last three fiscal years.

The bill provides program requirements including caseloads of no more than 15 cases, if possible. Case manager caseloads must be limited to children under six years of age unless siblings are included in the same case. If siblings are included in the case, they should be included in the caseload count. Case managers are required to receive training regarding child development, specific practices of child care, available community resources, engagement of parents in the development of skills necessary to care for the health, safety and well-being of a child under six years of age. Lastly, if the program is created, the Department is required to evaluate the permanency, safety, and well-being of children served through the program and to submit a report to the Governor, President of the Senate, and Speaker of the House of Representatives by October 1, 2024.

Section 8.

This section creates s. 943.17297, F.S., to require the Criminal Justice Standards and Training Commission to establish the basic skills training in the recognition and treatment of head trauma and brain injury as outlined in s. 39.0143, F.S. This instruction for law enforcement officers is to aid the officer in the detection of head trauma and brain injury due to child abuse. By July 1, 2021, each law enforcement officer must successfully complete the training as part of the basic recruit training required for a law enforcement officer to obtain initial certification as required under s. 943.13(9), F.S., or as a part of continuing training or education required under s. 943.135(1), F.S.

3. DOES THE LEGISLATION DIRECT OR ALLOW THE AGENCY/BOARD/COMMISSION/DEPARTMENT TO DEVELOP, ADOPT, OR ELIMINATE RULES, REGULATIONS, POLICIES, OR PROCEDURES? NO

If yes, explain:	NA
What is the expected impact to the agency's core mission?	NA
Rule(s) impacted (provide references to F.A.C., etc.):	Chapters 65C-28, 65C-29 and 65C-30, F.A.C., will need to be amended to provide guidance to child welfare professionals on implementing the requirements of the bill once enacted.

4. WHAT IS THE POSITION OF AFFECTED CITIZENS OR STAKEHOLDER GROUPS?

List any known proponents and opponents:	Unknown at this time.
Provide a summary of the proponents' and opponents' positions:	NA

5. ARE THERE ANY REPORTS OR STUDIES REQUIRED BY THIS BILL? YES

If yes, provide a description:	Should a program be created, the Department shall evaluate the permanency, safety, and well-being of children being served through the program.
Date Due:	October 1, 2024
Bill Section Number(s):	Section 7., s. 409.996(24), F.S.

6. ARE THERE ANY GUBERNATORIAL APPOINTMENTS OR CHANGES TO EXISTING BOARDS, TASK FORCES, COUNCILS, COMMISSION, ETC. REQUIRED BY THIS BILL? NO

Board:	NA
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Board Purpose:	NA
Who Appoints:	NA
Appointee Term:	NA
Changes:	NA
Bill Section Number(s):	NA

FISCAL ANALYSIS

1. WHAT IS THE FISCAL IMPACT TO LOCAL GOVERNMENT?

Revenues:	None
Expenditures:	None
Does the legislation increase local taxes or fees?	No
If yes, does the legislation provide for a local referendum or local governing body public vote prior to implementation of the tax or fee increase?	NA

2. WHAT IS THE FISCAL IMPACT TO STATE GOVERNMENT?

Revenues:	None
Expenditures:	<p>Training - \$35,000</p> <p>It will cost an estimated \$35,000 to develop a training on the recognition of and response to head trauma and brain injury in a child under six years of age. This will include the cost of research, a front-end analysis to further define scope, subject matter experts, and the design and development of materials. This cost was estimated based on meeting the minimum requirements outlined in the bill and the costs of other trainings that have been developed with similar length and scope. This topic is conducive to online learning and does not include classroom-based materials and trainer time.</p> <p>For existing CPIs and CPI supervisors this training can be used toward meeting their ongoing in-service requirements. For future staff, including CLS attorneys, this training can be included in the pre-service curriculum. Based on this consideration, it is estimated there will be no additional costs related to staff salaries or benefits.</p> <p>Hotline - Total cost for Hotline = \$1,205,818.66</p> <p>Law enforcement is required to report all interactions between a law enforcement officer and a parent or caregiver that results in the officer having a concern about child's health, safety, or well-being, the law enforcement officer shall report the relevant details to the Hotline immediately after the interaction even if the requirements of s. 39.201, F.S., relating to reporting of knowledge or suspicion of abuse, abandonment, or neglect, are not met. The Hotline staff is required to provide any relevant information to a child protective investigator or a case manager and the attorney representing the Department.</p>

37,000 individuals at any given time are on active judicial supervision with the Department. This is an underestimate because there could be more than two perpetrators identified in a household or the case. It also does not take into consideration that additional calls regarding child protective investigations could also be coming in.

210 calls monthly or 2,500 annually is the average number of assessments per counselor.

An additional 37,000 assessments called into the Hotline require 15 counselors (37,000 divided by 2,500 = 14.8) and 2 supervisors (15 divided by 7 = 2.1).

(Note: due to rounding issues the calculations will not be exact. See attached spreadsheet)

**Abuse Registry Counselors salary and benefits = \$ 52,651.86 x 15
= \$ 789,777.90**

Base salary - \$ 34,218.67 and Total benefits - \$ 18,433.19

Total Expense = \$156,330 x 15 = 242,280.00

Travel = \$5,730 x 15 = \$85,950

Recurring expense = \$5,993 x 15 = \$89,895

Nonrecurring expense = \$4,429 x 15 = \$66,435

Human Resources = \$329 x 15 = \$4,935

Total Need for FY 2019-2020 = \$ 1,036,992.90

Total Recurring Need = \$ 970,557.901

Total Nonrecurring Need = \$ 66,435.00

**Abuse Registry Counselor Supervisor salary and benefits =
\$67,681.88 x 2 = \$135,363.76**

Base Salary - \$46,177.16 and Total benefits - \$21,504.72

Total Expense = \$16,152 x 2 = \$32,304

Travel = \$5,730 per supervisor x 2 = \$11,460

Recurring expense = \$5,993 x 2 = \$11,986

Nonrecurring expense = \$4,429 x 2 = \$8,858

Human Resources - \$329 x 2 = \$658

Total Need for FY 2019-20 = 168,325.76

Total Recurring Need = \$159,467.76

Total Nonrecurring Need = \$8,858

This bill could also impact the Crime Intelligence Unit by requiring additional criminal records checks, but that is indeterminate at this time.

Case Management Pilot – Indeterminate

Section 409.988(24), F.S., permits the Department in collaboration with the Community-based Care Lead agencies serving the judicial circuits that are selected to participate in a pilot to create and implement a program that more effectively provide case management services for dependent children under six years of age. If the program is created, the bill requires the Department to select up to three judicial circuits to develop and implement the pilot programs.

The bill provides program requirements including caseloads of no more than 15 cases, if possible, mandatory case management training regarding children under six years of age, and siblings to be included in the program and in the caseload count. These requirements regarding caseloads, inclusion of siblings

	and mandatory training may add a fiscal impact that the Department would be expected to pay the CBCs that choose to participate in the pilot program, but the projected cost is indeterminate at this time.
Does the legislation contain a State Government appropriation?	No
If yes, was this appropriated last year?	NA

3. WHAT IS THE FISCAL IMPACT TO THE PRIVATE SECTOR?

Revenues:	None
Expenditures:	<p>If the training for the recognition and treatment of head trauma and brain injury is conducted using an on-line format, no additional funds will be needed to develop or provide this training. This includes additional costs related to staff salaries and benefits. For existing certified child welfare community-based care staff and contractors, this training can be used toward meeting the ongoing in-service training requirements to maintain certification. For future staff this training can be included in the pre-service training curriculum.</p> <p>Case Management Pilot – as explained in the Impact to State Government section the projected cost of the pilot is indeterminate, but the pilot may have a cost as it requires additional case managers to ensure caseloads of no more than 15 cases per case manager, additional required training, and the inclusion of siblings in the pilot.</p>
Other:	NA

4. DOES THE BILL INCREASE OR DECREASE TAXES, FEES, OR FINES?

Does the bill increase taxes, fees or fines?	No
Does the bill decrease taxes, fees or fines?	No
What is the impact of the increase or decrease?	NA
Bill Section Number:	NA

TECHNOLOGY IMPACT

Does the legislation impact the agency's technology systems (i.e., IT support, licensing software, data storage, etc.)?	The bill requires law enforcement to be notified of the identities of all parents, caregivers, and alleged perpetrators in child abuse investigations and in active judicial supervision cases through an inquiry from FCIC to FSFN.
If yes, describe the anticipated impact to the agency including any fiscal impact.	<p>The estimated IT target cost is between \$160,000-\$270,000. The below assumptions have been used to project the costs.</p> <p>Assumptions:</p> <ol style="list-style-type: none"> 1. Implement a brand new single Restful web service with expected sub-second response/performance

	<ol style="list-style-type: none"> 2. Receive a set of search criteria from FDLE, most likely the information available to FDLE from a Driver's License search that is already performed (ie; First Name, Last Name, Date of Birth, Sex, Race) 3. Perform a search against FSFN Investigation and Case Data 4. Return a set of search results to be determined during design 5. Write an audit record of the search request and response 6. No Reporting considerations 7. No Training considerations 8. No updates made to FSFN 9. No automated alerts to case manager or CPI 10. Project will require a contract amendment with IBM and Federal/ACF approval prior to start 11. Does not include any FDLE costs to invoke the web service, send the search criteria, and receive the results
--	--

FEDERAL IMPACT

Does the legislation have a federal impact (i.e. federal compliance, federal funding, federal agency involvement, etc.)?	No
If yes, describe the anticipated impact including any fiscal impact.	NA

ADDITIONAL COMMENTS

Section 25.385(2), F.S., requires the Florida Court Educational Council to establish standards for instruction of circuit and county court judges who have responsibility for dependency cases regarding the recognition of and response to head trauma and brain injury. Magistrates often hear dependency cases. It is unclear as to whether there is an equal expectation that magistrates also be included in this training.

LEGAL - GENERAL COUNSEL'S OFFICE REVIEW

Issues/concerns/comments and recommended action:	None
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THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19

Meeting Date

634

Bill Number (if applicable)

Topic

Amendment Barcode (if applicable)

Name JERRY PAUL

Job Title

Address

Street

Phone 850-386-5267

City

State

Zip

Email

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing SARASOTA/MANATEE/DESOTO YMCA

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

The Florida Senate
BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: The Professional Staff of the Appropriations Subcommittee on Health and Human Services

BILL: SB 748

INTRODUCER: Senator Harrell

SUBJECT: Florida Veterans' Hall of Fame

DATE: April 15, 2019

REVISED: _____

	ANALYST	STAFF DIRECTOR	REFERENCE	ACTION
1.	<u>Brown</u>	<u>Caldwell</u>	<u>MS</u>	Favorable
2.	<u>Gerbrandt</u>	<u>Kidd</u>	<u>AHS</u>	Recommend: Favorable
3.	_____	_____	<u>AP</u>	_____

I. Summary:

SB 748 removes the current prohibition on the use of state funds for the:

- Administration of the Florida Veterans' Hall of Fame (Hall of Fame); and
- Travel expenses incurred by members of the Florida Veterans' Hall of Fame Council (Council).

The Hall of Fame is displayed at the Capitol and contains plaques honoring military veterans who have been inducted for making a significant contribution to the state.

The bill has an indeterminate fiscal impact on state expenditures.

The bill takes effect July 1, 2019.

II. Present Situation:

The 2011 Legislature established the Florida Veterans' Hall of Fame (Hall of Fame) to recognize and honor military veterans who have made a significant contribution to the state during or after military service.¹ The Department of Management Services located the Hall of Fame on the Plaza Level of the Capitol Building, along the northeast front wall, in consultation with the Florida Department of Veterans' Affairs (FDVA) on design and theme.²

The Hall of Fame is administered by the Florida Department of Veterans' Affairs (FDVA).³ Within the FDVA, the Florida Veterans' Hall of Fame Council (Council) operates as an advisory council for the Hall of Fame.⁴ The Council is composed by seven members, four of whom are

¹ Chapter 2011-168 L.O.F.; Section 265.003(1), F.S.

² Section 265.003(2)(b), F.S.

³ Section 265.003(2)(a), F.S.

⁴ Section 265.003(3)(a), F.S.

members of a congressionally chartered veterans service organization. The Council is staffed with one member each, selected by the Governor, President of the Senate, Speaker of the House of Representatives, Attorney General, Chief Financial Officer, Commissioner of Agriculture, and the Executive Director of the FDVA.⁵ A veteran who has received other than an honorable discharge from military service is disqualified from serving on the Council.

The process for the selection of inductees to the Hall of Fame is as follows. First, the Council annually accepts nominations for persons to be considered as inductees. Among the names received, the Council provides a list of up to 20 nominees to the FDVA for submission to the Governor and Cabinet. The Governor and Cabinet then make the final selection.⁶

The Council is authorized to establish a formal induction ceremony to coincide with Veterans' Day.⁷

Council members serve uncompensated, although members may be reimbursed for incurred travel expenses. However, s. 265.003, F.S., prohibits state funds being used for both the administration of the Hall of Fame and for travel expenses incurred by members of the Council.⁸

The Department of Veterans' Affairs states that the activities of the Florida Hall of Fame are currently supported with funding from the Florida Veterans Foundation and private donations.⁹

III. Effect of Proposed Changes:

The bill removes the current prohibition on the use of state funds for the administration of the Florida Veterans' Hall of Fame.

The bill also removes the current prohibition on the use of state funds for travel expenses of members of the Florida Veterans' Hall of Fame Council.

The bill takes effect July 1, 2019.

IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

The mandate restrictions do not apply because the bill does not require counties and municipalities to spend funds, reduce the counties' or municipalities' ability to raise revenue, or reduce the percentage of state tax shared with counties and municipalities.

B. Public Records/Open Meetings Issues:

None.

⁵ Section 265.003(3)(a), F.S.

⁶ Section 265.003(4)(a), F.S.

⁷ Section 265.003(5), F.S.

⁸ Section 265.003(2)(a) and (3)(c), F.S.

⁹ Department of Veterans' Affairs, *2019 Agency Legislative Bill Analysis, SB 748* (Aug. 22, 2018)(on file with the Senate Committee on Military and Veterans Affairs and Space).

C. Trust Funds Restrictions:

None.

D. State Tax or Fee Increases:

None.

E. Other Constitutional Issues:

None identified.

V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

B. Private Sector Impact:

None.

C. Government Sector Impact:

According to the FDVA, SB 748 will allow the FDVA to fund the administration of the Hall of Fame and reimburse council members for travel.¹⁰ The extent of funding required is indeterminate.

VI. Technical Deficiencies:

None.

VII. Related Issues:

None.

VIII. Statutes Affected:

The bill substantially amends section 265.003, Florida Statutes.

IX. Additional Information:

A. Committee Substitute – Statement of Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

None.

¹⁰ *Supra* note 9.

B. Amendments:

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.

By Senator Harrell

25-01625-19

2019748__

1 A bill to be entitled
2 An act relating to the Florida Veterans' Hall of Fame;
3 amending s. 265.003, F.S.; removing limitations
4 regarding the use of state funds for the
5 administration of the hall of fame and for the
6 reimbursement of travel expenses for members of the
7 Florida Veterans' Hall of Fame Council; providing an
8 effective date.
9
10 Be It Enacted by the Legislature of the State of Florida:
11
12 Section 1. Paragraph (a) of subsection (2) and paragraph
13 (c) of subsection (3) of section 265.003, Florida Statutes, are
14 amended to read:
15 265.003 Florida Veterans' Hall of Fame.—
16 (2) There is established the Florida Veterans' Hall of
17 Fame.
18 (a) The Florida Veterans' Hall of Fame is administered by
19 the Florida Department of Veterans' Affairs ~~without~~
20 ~~appropriation of state funds.~~
21 (3)
22 (c) Members of the council may not receive compensation or
23 honorarium for their services. Members may be reimbursed for
24 travel expenses incurred in the performance of their duties, as
25 provided in s. 112.061; ~~however, no state funds may be used for~~
26 ~~this purpose.~~
27 Section 2. This act shall take effect July 1, 2019.

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/2019

Meeting Date

748

Bill Number (if applicable)

Topic FL Veterans' Hall of Fame

Amendment Barcode (if applicable)

Name Jessica Hunter

Job Title Deputy Legislative & Cabinet Affairs Director

Address The Capitol, Suite 2105

Phone (850) 487-1533

Tallahassee FL 32399

City State Zip

Email hunterj@fdva.state.fl.us

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing The Florida Dept. of Veterans' Affairs

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

The Florida Senate
BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: The Professional Staff of the Appropriations Subcommittee on Health and Human Services

BILL: CS/SB 884

INTRODUCER: Health Policy Committee and Senator Baxley

SUBJECT: Clinical Social Workers, Marriage and Family Therapists, and Mental Health Counselors

DATE: April 15, 2019 **REVISED:** _____

	ANALYST	STAFF DIRECTOR	REFERENCE	ACTION
1.	Rossitto-Van Winkle	Brown	HP	Fav/CS
2.	Loe	Kidd	AHS	Recommend: Favorable
3.			AP	

Please see Section IX. for Additional Information:

COMMITTEE SUBSTITUTE - Substantial Changes

I. Summary:

CS/SB 884 requires the Department of Health (DOH) to certify an individual who has applied to the DOH and meets the requirements for designation as a certified master social worker to practice generalist social work in Florida.

The bill has no impact on state revenues or expenditures.

The bill takes effect July 1, 2019.

II. Present Situation:

Regulation of Certified Master Social Workers

The DOH is authorized¹ to certify an applicant for designation as a certified master social worker if the applicant:

- Submits an application and nonrefundable fee to the DOH at least 60 days before the examination to qualify to take the exam;
- Submits an official transcript that the applicant has received:
 - A doctoral degree in social work, or

¹ Section 491.0145, Florida Statutes.

- A master’s degree in social work with an emphasis on clinical practice or administration in seven content areas;²
- Submits proof of at least three years’ experience in clinical services or administrative experience; and
- Has passed the national Advanced Generalist level examination developed by the Association of Social Work Boards.³

Any person who holds a master’s degree in social work from institutions outside the United States may apply to the DOH for certification if the academic training in social work has been evaluated as equivalent to a degree from a school accredited by the Council on Social Work Education. The applicant must submit to the DOH a copy of the academic training from the Foreign Equivalency Determination Service of the Council on Social Work Education.

A certified master social worker is not licensed or authorized to provide clinical social work services.⁴

Display of Licenses and Use of Professional Titles

An individual licensed in Florida as a clinical social worker, marriage and family therapist, or mental health counselor or certified as a master social worker is required to display their licenses at each practice location.⁵ The aforementioned licensees must display their name and respective professional title on all promotional materials, cards, brochures, stationery, advertisements, and signs that name the licensee.

A registered intern or provisional licensee in clinical social work, marriage and family therapy, or mental health counseling must display his or her valid registration or provisional license at each location where the intern is completing experience requirements or a provisional licensee is practicing, and each must also include the term “intern” or “provisional licensee” on all promotional materials, cards, brochures, stationery, advertisements, and signs that name the intern or provisional licensee.

III. Effect of Proposed Changes:

Section 1 amends s. 491.003, F.S., to define the terms “certified master social worker” and the “practice of generalist social work.” A “certified master social worker” is a person licensed under ch. 491, F.S., to practice generalist social work. “General social work” is the application of social work theory, knowledge, methods and ethics, and the professional use of self to restore or enhance social, psychosocial, or biopsychosocial functioning of individuals, couples, families, groups, organizations, or communities. The term includes the application of specialized knowledge and advanced practice skills in non-diagnostic assessment, treatment planning,

² See s. 491.0145(2), F.S. The seven content areas include agency administration and supervision, program planning and evaluation, staff development, research, community organization, community services, social planning, and human service advocacy.

³The Department of Health, Board of Clinical Social work, Marriage & Family Therapy and Mental health Counseling, *Certified Master Social Worker*, available at <https://floridasmantalhealthprofessions.gov/licensing/certified-master-social-worker/> (last visited Mar.20, 2019).

⁴ Section 491.0145(6), F.S.

⁵ Section 491.0149, Florida Statutes.

implementation and evaluation, case management, information and referral, supervision, consultation, education, research, advocacy, community organization, and the development, implementation, and administration of policies, programs, and activities.

Section 2 amends s. 491.004, F.S., to remove obsolete language relating to the initial appointment of members by the Governor to the Board of Clinical Social Work, Marriage and Family Therapy, and Mental Health Counseling.

Section 3 amends s. 491.0145, F.S., to require, rather than authorize, the DOH to certify an applicant for designation as a certified master social worker who meets application, financial, education, experience, and examination requirements. The bill grants rulemaking authority to the DOH for the regulation of certified master social workers, and makes other technical and conforming changes.

Section 4 amends s. 491.0149, F.S., to add social media to the list of promotional materials required to include the professional title of all licensees and certificate holders, interns, and provisional licensees in the professions of social work, marriage and family therapy, and mental health counseling. The bill also requires a generalist social worker to include the words “certified master social worker” or the letters “CMSW” on all promotional materials that name the licensee.

Section 5 provides that the bill takes effect July 1, 2019.

IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

D. State Tax or Fee Increases:

None.

E. Other Constitutional Issues:

None.

V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

B. Private Sector Impact:

None.

C. Government Sector Impact:

None.

VI. Technical Deficiencies:

None.

VII. Related Issues:

None.

VIII. Statutes Affected:

This bill substantially amends the following sections of the Florida Statutes: 491.003, 491.004, 491.0145, and 491.0149.

IX. Additional Information:

A. Committee Substitute – Statement of Substantial Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

CS by Health Policy on April 1, 2019:

The CS:

- Defines the terms “certified master social worker” and the “practice of generalist social work;”
- Requires the DOH to certify an applicant as a certified master social worker who meets certain requirements;
- Authorizes the DOH to adopt rules for the regulation of the certified master social workers;
- Requires the use of professional titles by licensees and certificate holders, provisional licensees, and intern registrants on social media; and
- Deletes obsolete language and makes technical and conforming changes.

B. Amendments:

None.

By the Committee on Health Policy; and Senator Baxley

588-03692A-19

2019884c1

1 A bill to be entitled
 2 An act relating to clinical social workers, marriage
 3 and family therapists, and mental health counselors;
 4 amending s. 491.003, F.S.; defining the terms
 5 "certified master social worker" and "practice of
 6 generalist social work"; amending s. 491.004, F.S.;
 7 deleting an obsolete provision; amending s. 491.0145,
 8 F.S.; requiring the Department of Health to certify an
 9 applicant for designation as a certified master social
 10 worker under certain circumstances; providing that
 11 applicants for designation as a certified master
 12 social worker submit their application to the
 13 department; deleting a provision relating to an
 14 application requirement; authorizing the department to
 15 adopt rules; amending s. 491.0149, F.S.; requiring the
 16 use of applicable professional titles by licensees,
 17 certificate holders, provisional licensees, and
 18 registrants on social media and other specified
 19 materials; providing an effective date.

20
 21 Be It Enacted by the Legislature of the State of Florida:

22
 23 Section 1. Present subsections (2) through (7) of section
 24 491.003, Florida Statutes, are redesignated as subsections (3)
 25 through (8), respectively, present subsections (8) through (17)
 26 are redesignated as subsections (10) through (19), respectively,
 27 and new subsections (2) and (9) are added to that section, to
 28 read:

29 491.003 Definitions.—As used in this chapter:

Page 1 of 6

CODING: Words ~~stricken~~ are deletions; words underlined are additions.

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30 (2) "Certified master social worker" means a person
 31 certified by the department under this chapter to practice
 32 generalist social work.
 33 (9) The term "practice of generalist social work" means the
 34 application of social work theory, knowledge, and methods and
 35 ethics to and the professional use of self to restore or enhance
 36 social, psychosocial, or biopsychosocial functioning of
 37 individuals, couples, families, groups, organizations, or
 38 communities. The term includes the application of specialized
 39 knowledge and advanced practice skills to nondiagnostic
 40 assessment, treatment planning, implementation and evaluation,
 41 case management, information and referral, supervision,
 42 consultation, education, research, advocacy, community
 43 organization and the development, implementation, and
 44 administration of policies, programs, and activities.

45 Section 2. Present subsections (4) through (7) of section
 46 491.004, Florida Statutes, are redesignated as subsections (3)
 47 through (6), respectively, and present subsection (3) is
 48 amended, to read:

49 491.004 Board of Clinical Social Work, Marriage and Family
 50 Therapy, and Mental Health Counseling.—

51 ~~(3) No later than January 1, 1988, the Governor shall~~
 52 ~~appoint nine members of the board as follows:~~

53 ~~(a) Three members for terms of 2 years each.~~

54 ~~(b) Three members for terms of 3 years each.~~

55 ~~(c) Three members for terms of 4 years each.~~

56 Section 3. Section 491.0145, Florida Statutes, is amended
 57 to read:

58 491.0145 Certified master social worker.—The department

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59 shall ~~may~~ certify an applicant for a designation as a certified
60 master social worker who, upon applying to the department and
61 remitting the appropriate fee, demonstrates to the department
62 that he or she has met all of the following conditions:

63 (1) ~~The applicant has submitted~~ The applicant completes an
64 application and has paid to be provided by the department and
65 ~~pays~~ a nonrefundable fee not to exceed \$250 to be established by
66 rule of the department. ~~The completed application must be~~
67 ~~received by the department at least 60 days before the date of~~
68 ~~the examination in order for the applicant to qualify to take~~
69 ~~the scheduled exam.~~

70 (2) The applicant submits proof satisfactory to the
71 department that the applicant has received a doctoral degree in
72 social work, or a master's degree in social work with a major
73 emphasis or specialty in ~~clinical practice or administration,~~
74 ~~including, but not limited to, agency administration and~~
75 supervision, program planning and evaluation, staff development,
76 research, community organization, community services, social
77 planning, or and human service advocacy. Doctoral degrees must
78 have been received from a graduate school of social work which
79 at the time the applicant was enrolled and graduated was
80 accredited by an accrediting agency approved by the United
81 States Department of Education. Master's degrees must have been
82 received from a graduate school of social work which at the time
83 the applicant was enrolled and graduated was accredited by the
84 Council on Social Work Education or the Canadian Association of
85 Schools for of Social Work Education or by one that meets
86 comparable standards.

87 (3) The applicant has had at least 2 3 years' experience,

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88 as defined by rule, including, but not limited to, clinical
89 services or administrative activities as defined in subsection
90 (2), 2 years of which must be at the post-master's level under
91 the supervision of a person who meets the education and
92 experience requirements for certification as a certified master
93 social worker, as defined by rule, or licensure as a clinical
94 social worker under this chapter. A doctoral internship may be
95 applied toward the supervision requirement.

96 (4) Any person who holds a master's degree in social work
97 from institutions outside the United States may apply to the
98 department for certification if the academic training in social
99 work has been evaluated as equivalent to a degree from a school
100 accredited by the Council on Social Work Education. Any such
101 person shall submit a copy of the academic training from the
102 Foreign Equivalency Determination Service of the Council on
103 Social Work Education.

104 (5) The applicant has passed an examination required by the
105 department for this purpose. ~~The nonrefundable fee for such~~
106 ~~examination may not exceed \$250 as set by department rule.~~

107 (6) ~~Nothing in~~ This chapter does not ~~shall be construed to~~
108 authorize a certified master social worker to provide clinical
109 social work services.

110 (7) The department may adopt rules to implement this
111 section.

112 Section 4. Section 491.0149, Florida Statutes, is amended
113 to read:

114 491.0149 Display of license; use of professional title on
115 promotional materials.—

116 (1) (a) A person licensed under this chapter as a clinical

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117 social worker, marriage and family therapist, or mental health
 118 counselor, or certified as a master social worker shall
 119 conspicuously display the valid license or certificate issued by
 120 the department or a true copy thereof at each location at which
 121 the licensee practices his or her profession.

122 (b)1. A licensed clinical social worker shall include the
 123 words "licensed clinical social worker" or the letters "LCSW" on
 124 all promotional materials, including cards, brochures,
 125 stationery, advertisements, social media, and signs, naming the
 126 licensee.

127 2. A licensed marriage and family therapist shall include
 128 the words "licensed marriage and family therapist" or the
 129 letters "LMFT" on all promotional materials, including cards,
 130 brochures, stationery, advertisements, social media, and signs,
 131 naming the licensee.

132 3. A licensed mental health counselor shall include the
 133 words "licensed mental health counselor" or the letters "LMHC"
 134 on all promotional materials, including cards, brochures,
 135 stationery, advertisements, social media, and signs, naming the
 136 licensee.

137 (c) A generalist social worker shall include the words
 138 "certified master social worker" or the letters "CMSW" on all
 139 promotional materials, including cards, brochures, stationery,
 140 advertisements, social media, and signs, naming the licensee.

141 (2) (a) A person registered under this chapter as a clinical
 142 social worker intern, marriage and family therapist intern, or
 143 mental health counselor intern shall conspicuously display the
 144 valid registration issued by the department or a true copy
 145 thereof at each location at which the registered intern is

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146 completing the experience requirements.

147 (b) A registered clinical social worker intern shall
 148 include the words "registered clinical social worker intern," a
 149 registered marriage and family therapist intern shall include
 150 the words "registered marriage and family therapist intern," and
 151 a registered mental health counselor intern shall include the
 152 words "registered mental health counselor intern" on all
 153 promotional materials, including cards, brochures, stationery,
 154 advertisements, social media, and signs, naming the registered
 155 intern.

156 (3) (a) A person provisionally licensed under this chapter
 157 as a provisional clinical social worker licensee, provisional
 158 marriage and family therapist licensee, or provisional mental
 159 health counselor licensee shall conspicuously display the valid
 160 provisional license issued by the department or a true copy
 161 thereof at each location at which the provisional licensee is
 162 providing services.

163 (b) A provisional clinical social worker licensee shall
 164 include the words "provisional clinical social worker licensee,"
 165 a provisional marriage and family therapist licensee shall
 166 include the words "provisional marriage and family therapist
 167 licensee," and a provisional mental health counselor licensee
 168 shall include the words "provisional mental health counselor
 169 licensee" on all promotional materials, including cards,
 170 brochures, stationery, advertisements, social media, and signs,
 171 naming the provisional licensee.

172 Section 5. This act shall take effect July 1, 2019.

THE FLORIDA SENATE

COMMITTEES:

Ethics and Elections, *Chair*
Appropriations Subcommittee on Education
Education
Finance and Tax
Health Policy
Judiciary

JOINT COMMITTEE:

Joint Legislative Auditing Committee

SENATOR DENNIS BAXLEY

12th District

April 1, 2019

The Honorable Chair Aaron Bean
405 Senate Office Building
404 South Monroe Street
Tallahassee, FL 32309

Dear Chairman Bean,

I would like to request that SB 884 Clinical Social Workers, Marriage and Family Therapists, and Mental Health Counselors be heard in the next Health Policy Committee meeting.

This bill deals with licensure revisions for Clinical social workers, marriage and family therapists and mental health counselors. It revises intern registration requirements, revises the licensure requirements for clinical social workers, marriage and family therapists and mental health counselors.

I appreciate your favorable consideration.

Onward & Upward,



Senator Dennis Baxley
Senate District 12

DKB/dd

cc: Tonya Kidd, Staff Director

320 Senate Office Building, 404 South Monroe St, Tallahassee, Florida 32399-1100 • (850) 487-5012
Email: baxley.dennis@flsenate.gov

Bill Galvano
President of the Senate

David Simmons
President Pro Tempore

THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19 Meeting Date

884 Bill Number (if applicable)

Topic Clinical Social Work, Marriage and Family. Amendment Barcode (if applicable)

Name Gorinne Mixon

Job Title Lobbyist

Address 511 N. Adams St Street

Phone 850 766 5795

Tallahassee FL 32301 City State Zip

Email

Speaking: For Against Information

Waive Speaking: In Support Against (The Chair will read this information into the record.)

Representing Florida Mental Health Counselors Association

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4-16-19

Meeting Date

884

Bill Number (if applicable)

Topic SOCIAL WORK LICENSURE

Amendment Barcode (if applicable)

Name JIM AKIN

Job Title EXECUTIVE DIRECTOR

Address 1931 DEHWOOD DR

Phone 850-224-2400

Street

TALLAHASSEE FL

32303

City

State

Zip

Email JAKIN.NASWFL@SOCIALWORKERS

.ORG

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing NATIONAL ASSN. OF SOCIAL WORKERS - FLORIDA

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

The Florida Senate
BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: The Professional Staff of the Appropriations Subcommittee on Health and Human Services

BILL: PCS/CS/SB 1192 (805720)

INTRODUCER: Appropriations Subcommittee on Health and Human Services; Health Policy Committee; and Senator Bean

SUBJECT: Electronic Prescribing

DATE: April 16, 2019

REVISED: _____

	ANALYST	STAFF DIRECTOR	REFERENCE	ACTION
1.	Rossitto-Van Winkle	Brown	HP	Fav/CS
2.	Loe	Kidd	AHS	Recommend: Fav/CS
3.			AP	

Please see Section IX. for Additional Information:

COMMITTEE SUBSTITUTE - Substantial Changes

I. Summary:

PCS/CS/SB 1192 requires a prescription that is electronically generated and transmitted to contain an electronic signature from the prescribing practitioner, and requires such practitioner to, under specified conditions except in certain circumstances, exclusively transmit prescriptions electronically for medicinal drugs upon license renewal or by July 1, 2021, whichever is earlier.

The bill has no impact on state revenues or state expenditures.

The bill provides an effective date of January 1, 2020.

II. Present Situation:

Federal Regulation on Electronic Prescribing

The federal Drug Enforcement Administration (DEA) implements the Comprehensive Drug Abuse Prevention and Control Act of 1970, often referred to as the Controlled Substances Act (CSA).¹ The DEA publishes the implementing regulations for these statutes in Title 21 of the Code of Federal Regulations, Parts 1300 to 1399. These regulations are designed to ensure an adequate supply of controlled substances for legitimate medical, scientific, research, and

¹ 21 U.S.C. 801–971.

industrial purposes, and to deter the diversion of controlled substances to illegal purposes. The CSA mandates that the DEA establish a closed system of control for manufacturing, distributing, and dispensing controlled substances. Any person who manufactures, distributes, dispenses, imports, exports, or conducts research or chemical analysis with controlled substances must register with the DEA, unless exempt, and must comply with the applicable requirements for the activity.²

The Controlled Substances Act (CSA) and Current Regulations

The DEA's regulations were originally adopted at a time when most transactions and prescriptions were done on paper. The CSA provides that a controlled substance in Schedule II may only be dispensed by a pharmacy pursuant to a "written prescription," except in emergency situations.³ By contrast, for controlled substances in Schedules III and IV, the CSA provides that a pharmacy may dispense pursuant to a "written or oral prescription."⁴

Where an oral prescription is permitted by the CSA, the DEA regulations further provide that a practitioner may transmit to the pharmacy a facsimile of a written, manually signed prescription in lieu of an oral prescription.⁵

For a prescription of a controlled substance to be valid, it must be issued for a legitimate medical purpose by a practitioner acting in the usual course of professional practice.⁶ The DEA regulations state, "[t]he responsibility for the proper prescribing and dispensing of controlled substances is upon the prescribing practitioner, but a corresponding responsibility rests with the pharmacist who fills the prescription."⁷ The prescription provides a record of the actual dispensing of the controlled substance to the patient and, therefore, is critical to documenting that controlled substances held by a pharmacy have been dispensed legally. The maintenance by pharmacies of complete and accurate prescription records is an essential part of the overall CSA regulatory scheme established by Congress.

The CSA is unique among criminal laws in that it stipulates acts pertaining to controlled substances that are permissible. If the CSA does not explicitly permit an action pertaining to a controlled substance, then, by its lack of explicit permissibility, the action is prohibited. Violations of the CSA can be civil or criminal, which may result in administrative, civil, or criminal proceedings. Remedies under the CSA can range from modification to revocation of DEA registration, monetary penalties, or imprisonment, depending on the nature, scope, and extent of the violation.⁸

Prior to 2010, a major obstacle to electronic prescribing (e-prescribing) was a prohibition by the DEA on e-prescribing controlled substances. However, in 2010, the DEA adopted a rule that

² Federal Register, Part II, Department of Justice, Drug Enforcement Administration, 21 C.F.R. Parts 1300, 1304, 1306, and 1311, *Electronic Prescribing of Controlled Substances*; Final Rule (March 31, 2010) available at <https://www.govinfo.gov/content/pkg/FR-2010-03-31/pdf/2010-6687.pdf> p. 16237 (last visited April 8, 2019).

³ 21 U.S.C. 829(a).

⁴ 21 U.S.C. 829(b).

⁵ 21 C.F.R. 1306.21(a).

⁶ *United States v. Moore*, 423 U.S. 122 (1975); 21 C.F.R. 1306.04(a).

⁷ 21 C.F.R. 1306.04(a).

⁸ 21 U.S.C. 841 - 844.

allowed providers to write electronic prescriptions for controlled substances and permitted pharmacies to receive, dispense, and archive these electronic prescriptions.⁹ To e-prescribe controlled substances, a health care practitioner must:

- Purchase or use DEA-compliant software that supports e-prescribing;
- Complete the identity-proofing process to acquire a two-factor authentication credential or digital certificate;
- Attach the authentication credential to his or her identity;
- Set access controls so that only individuals who may legally prescribe a controlled substance are allowed to do so; and
- Access the e-prescribing or electronic health record platform.¹⁰

Medicare E-Prescribing

In 2018, Congress mandated e-prescribing for controlled substances under the Medicare Part D program by January 1, 2021, as a part of a comprehensive bill to address the opioid crisis.¹¹ The Secretary of the federal Department of Health and Human Services may waive the requirements for a Medicare Part D covered schedule II, III, IV, and V controlled substance to be electronically transmitted in the case of a prescription issued:

- When the practitioner and dispensing pharmacy are the same entity;
- Cannot be transmitted electronically under the most recently implemented version of the National Council for Prescription Drug Programs' Stanford Computerized Researcher Information Profile Technique (SCRIPT) Standard;
- By a practitioner who received a waiver or a renewal for a period of time, not to exceed one year, from the requirement to use electronic prescribing due to economic hardship, technological limitations outside the control of the practitioner, or other exceptional circumstances;
- By a practitioner under circumstances in which it would be impractical for the individual to obtain the substances prescribed by electronic prescription in a timely manner, and such delay would adversely impact the individual's medical condition;
- By a practitioner prescribing a drug under a research protocol;
- By a practitioner for a drug for which the FDA requires a prescription to contain elements that are not able to be included in e-prescribing, such as a drug with risk evaluation and mitigation strategies that include elements to assure safe use;

⁹ U.S. Department of Justice, Drug Enforcement Administration, Diversion Control Division, *Electronic Prescriptions for Controlled Substance (EPCS)*, available at https://www.deadiversion.usdoj.gov/e-comm/e_rx/ (last visited April 10, 2019). See also 21 C.F.R. 1306.08, available at https://www.deadiversion.usdoj.gov/21cfr/cfr/1306/1306_08.htm (last visited April 10, 2019), and 21 C.F.R. Part 1311, *Requirements for Electronic Orders and Prescriptions*, available at <https://www.ecfr.gov/cgi-bin/retrieveECFR?gp=&SID=2ccf6f9b1e97a3431d79157294d163da&mc=true&r=PART&n=pt21.9.1311> (last visited April 10, 2019).

¹⁰ *Id.* See also, DrFirst, *EPCS: Getting Started with Electronic Prescribing of Controlled Substances*, available at http://www.drfirst.com/wp-content/uploads/EPCS_Infographic_from_DrFirst-1.png (last visited April 3, 2019).

¹¹ Substance Use-Disorder Prevention that Promotes Opioid Recovery Treatment (SUPPORT) for Patients and Communities Act, Pub. Law No. 115-271 s. 2003 (2018). See also U.S. House of Representatives, Energy and Commerce Committee, *HR 6: SUPPORT for Patients and Communities Act*, available at <https://www.congress.gov/bill/115th-congress/house-bill/6/text#toc-H7820B15EE005461C9DA95E7E747412DD> (last visited April 3, 2019).

- By a practitioner for an individual receiving hospice care that is not covered under the hospice Medicare benefit or a resident of a nursing facility dually eligible for Medicaid and Medicare.¹²

Overview of State E-Prescribing Laws

Florida Law

Prescriptions that are electronically generated and transmitted must contain the name of the prescriber; the name, strength, quantity, and directions for use of the prescribed medicinal drug; and the date the prescription was issued.¹³ The prescription must be dated and signed by the prescribing practitioner on the same day the prescription was issued, and the practitioner's signature may be in an electronic format.¹⁴

E-prescribing software may not interfere with a patient's choice of pharmacy or use any means, such as pop-up ads, advertising, or instant messaging to influence or attempt to influence the prescribing decision of the prescriber at the point of care.¹⁵ E-prescribing software may provide formulary information, as long as nothing makes it more difficult or precludes a prescriber from selecting a specific pharmacy or drug.¹⁶

E-prescribing is done by health care practitioners through the use of electronic devices such as a computer, tablets, or phones that are equipped with software to securely enter and transmit prescriptions to pharmacies using a special software program and connectivity to a transmission network.¹⁷

In 2007, the Legislature created s. 408.0611, F.S., to promote the implementation of e-prescribing¹⁸ by health care practitioners, health care facilities, and pharmacies in order to prevent prescription drug abuse, improve patient safety, and reduce unnecessary prescriptions. To that end, the Legislature created a clearinghouse in the Agency for Health Care Administration (ACHA) to provide information on e-prescribing to:

- Convey the process and advantages of e-prescribing;
- Provide information regarding the availability of e-prescribing products, including no-cost or low-cost products; and
- Regularly convene stakeholders to assess and accelerate the implementation of e-prescribing.¹⁹

¹² 42 U.S.C. s. 1395W-104,(e)(7)(B), Beneficiary Protections for Qualified Prescription Drug Coverage, *available at* <https://www.law.cornell.edu/uscode/text/42/1395w-104>, p. 24 (last visited April 8, 2019).

¹³ Section 456.42(1), F.S.

¹⁴ *Id.*

¹⁵ Section 456.43, F.S.

¹⁶ *Id.*

¹⁷ The Office of the National Coordinator for Health Information Technology, *What is Electronic Prescribing?* (September 22, 2017) *available at* <https://www.healthit.gov/faq/what-electronic-prescribing> (last visited April 3, 2019).

¹⁸ Section 408.0611(2)(a), F.S. The term "electronic prescribing" means, at a minimum, the electronic review of the patient's medication history, the electronic generation of the patient's prescription, and the electronic transmission of the patient's prescription to a pharmacy.

¹⁹ Section 408.0611, F.S.

The AHCA is required to work in collaboration with private sector e-prescribing initiatives and relevant stakeholders to create and maintain the clearinghouse. These stakeholders must include organizations that represent health care practitioners, health care facilities, and pharmacies; operate e-prescribing networks; and create e-prescribing products, and regional health information organizations.²⁰

Specifically, the AHCA was tasked to provide on its website:

- Information regarding the advantages of e-prescribing, including using medication history data to prevent drug interactions, prevent allergic reactions, and deter doctor-shopping and pharmacy-shopping for controlled substances;
- Links to federal and private sector websites that provide guidance on selecting an appropriate e-prescribing product; and
- Links to state, federal, and private sector incentive programs for the implementation of e-prescribing.²¹

The AHCA annually reports to the Governor and Legislature on the implementation of e-prescribing by health care practitioners, facilities, and pharmacies.²² The AHCA reports that, as of the end of September 2018, the average number of e-prescribers is 50,200 and almost 10 million e-prescriptions are transmitted each month.²³ Florida's e-prescribing rate has steadily increased since 2007, with an estimated 75.7 percent of all prescriptions being e-prescribed;²⁴ however, Florida prescribers have been slower to adopt e-prescribing for controlled substances.²⁵ In 2017, only 7.8 percent of controlled substance prescriptions were e-prescribed.²⁶

Laws in Other States

Over the last few years, 15 states have enacted mandatory e-prescribing laws.²⁷

State	Effective Date	Applicable Prescriptions
Arizona	January 1, 2019 in large counties; July 1, 2019 in small counties	Schedule II opioids
California	January 1, 2022	All
Connecticut	Currently required	Controlled substances
Iowa	January 1, 2020	All

²⁰ Section 408.0611(3), F.S.

²¹ Section 408.0611,(3)(a), F.S.

²² Agency for Health Care Administration, Florida Center for Health Information and Transparency, *Florida's Annual Electronic Prescribing Report for 2018* (January 2019), available at <http://www.fhin.net/eprescribing/docs/reports/Florida2018ePrescribeReport.pdf> (last visited April 3, 2019).

²³ *Id.*

²⁴ *Id.* E-prescribing rate is defined as the amount of e-prescribing relative to all prescriptions that could have been e-prescribed.

²⁵ Agency for Health Care Administration, Florida Center for Health Information and Transparency, *2018 Florida Electronic Prescribing Quarterly Summary*, available at <http://www.fhin.net/eprescribing/dashboard/docs/2018eprescribmetrics.pdf> (last visited April 3, 2019).

²⁶ *Id.*

²⁷ DrFirst, *E-Prescribing Mandate Map*, available at <https://www.drfirst.com/resources/e-prescribing-mandate-map/> (last visited April 8, 2019), and SureScripts, *Electronic Prescribing for Controlled Substances*, available at <https://surescripts.com/enhance-prescribing/e-prescribing/e-prescribing-for-controlled-substances/> (last visited April 8, 2019).

State	Effective Date	Applicable Prescriptions
Maine	Currently required	All controlled substances containing opiates
Massachusetts	January 1, 2020	Schedules II-VI controlled substances
Minnesota	Currently required	All
New Jersey	May 1, 2020	Schedule II controlled substances
New York	Currently required	All
North Carolina	January 1, 2020	Schedule II and III opioids
Oklahoma	January 1, 2020	Controlled substances
Pennsylvania	October 24, 2019	Controlled substances
Rhode Island	January 1, 2020	Controlled substances
Tennessee	July 1, 2020	Schedule II controlled substances
Virginia	July 1, 2020	All prescriptions containing opiates

E-Prescribing Software and Systems

National Council for Prescription Drug Programs (NCPDP)

The National Council for Prescription Drug Programs (NCPDP) is a not-for-profit membership organization that uses a consensus-based process for standards development. The NCPDP creates national standards for electronic health care transactions used in prescribing, dispensing, monitoring, managing, and paying for medications and pharmacy services. The organization also develops standardized business systems and best practices that safeguard patients. NCPDP members are pharmacies, pharmacists, physicians, health plans, long-term care providers, claims processors, e-prescribing system vendors, pharmaceutical manufacturers, and government agencies such as the federal Centers for Medicare & Medicaid Services and the Food and Drug Administration.²⁸

Stanford Computerized Researcher Information Profile Technique (SCRIPT)

SCRIPT is a standard developed for transmitting prescription information electronically between prescribers, pharmacies, payers, and other entities for new prescriptions, changes of prescriptions, prescription refill requests, prescription fill status notifications, cancellation notifications, relaying of medication history, transactions for long-term care, electronic prior authorization, and other transactions.²⁹

The current SCRIPT standard is version 10.6, which is anticipated to sunset on December 31, 2019, and will be replaced by version 2017071 on January 1, 2020.³⁰

²⁸ National Council for Prescription Drug Programs, *Frequently Asked Questions*, available at <https://www.ncdp.org/About-Us/FAQ> (last visited April 8, 2019).

²⁹ National Council for Prescription Drug Programs, *Standards Information*, available at <https://www.ncdp.org/Standards-Development/Standards-Information> (last visited April 8, 2019).

³⁰ National Council for Prescription Drug Programs, *NCPDP SCRIPT Standard Implementation Timeline*, p. 7, (October 2018) available at https://www.ncdp.org/NCPDP/media/pdf/NCPDP_SCRIPT_Version_2017071_Timeline_Implementation.pdf (last visited April 8, 2019).

The Cost of E-Prescribing Software

The cost of an e-prescribing system used by prescribers is based on the number of prescribers using the system and the options included in the system. It is estimated that the cost of an electronic health record system for an office with 10 full-time prescribers is approximately \$42,332 for implementation and \$14,725 for annual maintenance.³¹

III. Effect of Proposed Changes:

Section 1 amends s. 456.42, F.S., to require a prescription that is electronically generated and transmitted to contain an electronic signature from the prescribing practitioner. The bill requires health care practitioners licensed to prescribe medical drugs who maintain an electronic health records (EHR) system,³² or who prescribe drugs as an owner, employee, or contractor of a licensed health care facility or practice that maintains such a system, and who is prescribing in that capacity, may only electronically transmit prescriptions for such drugs. This requirement takes effect upon renewal of the health care practitioner's license or by July 1, 2021, whichever is earlier, but does not apply if:

- The practitioner and the dispenser are the same entity;
- The prescription cannot be transmitted electronically under the most recently implemented version of the NCPDP SCRIPT program;
- The practitioner has been issued a waiver by the DOH, not to exceed one year, due to demonstrated economic hardship or technological limitations, not reasonably within the practitioner's control, or other exceptional circumstances;
- The practitioner determines that it is impractical for a patient to obtain in a timely manner a drug electronically prescribed and that the delay would adversely impact the patient's medical condition;
- The practitioner is prescribing a drug under a research protocol;
- The prescription is for a drug for which the federal Food and Drug Administration requires the prescription to contain elements that may not be included in electronic prescribing;
- The prescription is issued to an individual receiving hospice care or who is a resident of a nursing home facility; or
- The practitioner or patient determine that it is in the best interest of the patient to compare prescription drug prices among area pharmacies, and such determination is documented in the patient's medical record.

Prescribing practitioners who do not have access, in their practice or employment, to an EHR system may still provide written prescriptions to their patients for medicinal drugs. The DOH, in consultation with the Board of Medicine, the Board of Osteopathic Medicine, the Board of Podiatric Medicine, the Board of Dentistry, the Board of Nursing, and the Board of Optometry, may adopt rules to implement these provisions.

³¹ Amber Porterfield, et. al., *Electronic Prescribing: Improving the Efficiency and Accuracy of Prescribing in the Ambulatory Care Setting*, *Perspect. Health Inf. Manage.* 2014 Spring: 11 (Apr. 2014), available at <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3995494/> (last visited April 8, 2019)

³² Section 408.051, F.S., defines "electronic health record" as a record of a person's medical treatment which is created by a licensed health care provider and stored in an interoperable and accessible digital format.

Section 2 amends s. 456.43, F.S., to include the prescribing decision of a prescribing practitioner's agent that electronic prescribing software is prohibited from influencing, through economic incentives or any other method of influence, at the point of care, and expands the types of methods electronic prescribing software is prohibited from using to influence such prescribing decision. The bill also extends to a prescribing practitioner's agent the ability for electronic prescribing software to display information regarding a payer's formulary if nothing is designed to preclude, or make more difficult, the selection of a certain medicinal drug.

Sections 3 through 8 make conforming changes to other areas of the Florida Statutes.

Section 9 provides an effective date of January 1, 2020.

IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

D. State Tax or Fee Increases:

None.

E. Other Constitutional Issues:

None.

V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

B. Private Sector Impact:

None.

C. Government Sector Impact:

None.

VI. Technical Deficiencies:

None.

VII. Related Issues:

None.

VIII. Statutes Affected:

This bill substantially amends the following sections of the Florida Statutes: 456.42, 456.43, 409.912, 456.0392, 458.3265, 458.331, 459.0137, and 459.015.

IX. Additional Information:

- A. **Committee Substitute – Statement of Substantial Changes:**
(Summarizing differences between the Committee Substitute and the prior version of the bill.)

CS/CS by Appropriations Subcommittee on Health and Human Services on April 16, 2019:

The committee substitute:

- Adds an additional exemption of the requirement for certain health care practitioners to electronically transmit all prescriptions upon the practitioner's license renewal or July 1, 2021, whichever occurs earlier; and
- Expands the professional health care boards that are required to consult with the Department of Health when promulgating rules relating to the exemption of the mandatory e-prescribing requirement of certain health care practitioners.

CS by Health Policy on April 8, 2019:

The CS:

- Requires certain health care practitioners to begin issuing all prescriptions through e-prescribing no later than July 1, 2021, if such prescribers have access to an electronic health records (EHR) system;
- Provides an exception to mandatory e-prescribing for those prescribers who do not have access to an EHR system;
- Creates seven exceptions to the requirement that prescribers with access to an EHR system must issue all prescriptions through e-prescribing, which are all consistent with federal-law exceptions to the e-prescribing requirement for the Medicare program;
- Authorizes the DOH to adopt rules in consultation with the Board of Medicine and the Board of Osteopathic Medicine; and
- Makes numerous conforming changes throughout other areas of the Florida Statutes.

- B. **Amendments:**

None.



799536

LEGISLATIVE ACTION

Senate	.	House
Comm: RCS	.	
04/16/2019	.	
	.	
	.	
	.	

Appropriations Subcommittee on Health and Human Services (Bean)
recommended the following:

Senate Amendment

Between lines 88 and 89
insert:

(h) The practitioner determines that it is in the best
interest of the patient, or the patient determines that it is in
his or her own best interest, to compare prescription drug
prices among area pharmacies. The practitioner must document
such determination in the patient's medical record.



731540

LEGISLATIVE ACTION

Senate	.	House
Comm: RCS	.	
04/16/2019	.	
	.	
	.	
	.	

Appropriations Subcommittee on Health and Human Services (Bean)
recommended the following:

Senate Amendment (with title amendment)

Delete lines 90 - 91

and insert:

The department, in consultation with the boards that regulate
health care practitioners who are licensed by law to prescribe a
medicinal drug, may adopt rules to implement

===== T I T L E A M E N D M E N T =====

And the title is amended as follows:



731540

11 Delete lines 8 - 9
12 and insert:
13 with certain boards, to adopt rules; amending s.



483502

LEGISLATIVE ACTION

Senate	.	House
Comm: RCS	.	
04/16/2019	.	
	.	
	.	
	.	

Appropriations Subcommittee on Health and Human Services (Bean)
recommended the following:

1 **Senate Amendment to Amendment (731540) (with title**
2 **amendment)**

3
4 Delete lines 5 - 7
5 and insert:

6 The department, in consultation with the Board of Medicine, the
7 Board of Osteopathic Medicine, the Board of Podiatric Medicine,
8 the Board of Dentistry, the Board of Nursing, and the Board of
9 Optometry, may adopt rules to implement

10



483502

11 ===== T I T L E A M E N D M E N T =====

12 And the title is amended as follows:

13 Delete line 13

14 and insert:

15 with the Board of Medicine, the Board of Osteopathic
16 Medicine, the Board of Podiatric Medicine, the Board
17 of Dentistry, the Board of Nursing, and the Board of
18 Optometry, to adopt rules; amending s.

By the Committee on Health Policy; and Senators Bean and Baxley

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A bill to be entitled

An act relating to electronic prescribing; amending s. 456.42, F.S.; requiring certain health care practitioners to electronically generate and transmit prescriptions for medicinal drugs upon license renewal or by a specified date; providing exceptions; authorizing the Department of Health, in consultation with the Board of Medicine and the Board of Osteopathic Medicine, to adopt rules; amending s. 456.43, F.S.; revising the definitions of the terms "prescribing decision" and "point of care"; revising the authority for electronic prescribing software to display information regarding a payor's formulary under certain circumstances; amending ss. 409.912, 456.0392, 458.3265, 458.331, 459.0137, and 459.015, F.S.; conforming provisions to changes made by the act; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 456.42, Florida Statutes, is amended to read:

456.42 Written prescriptions for medicinal drugs.—

(1) A written prescription for a medicinal drug issued by a health care practitioner licensed by law to prescribe such drug must be legibly printed or typed so as to be capable of being understood by the pharmacist filling the prescription; must contain the name of the prescribing practitioner, the name and strength of the drug prescribed, the quantity of the drug

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prescribed, and the directions for use of the drug; must be dated; and must be signed by the prescribing practitioner on the day when issued. However, a prescription that is electronically generated and transmitted must contain the name of the prescribing practitioner, the name and strength of the drug prescribed, the quantity of the drug prescribed in numerical format, and the directions for use of the drug and must contain the date and an electronic signature, as defined in s. 668.003(4), ~~be dated and signed~~ by the prescribing practitioner only on the day issued, ~~which signature may be in an electronic format as defined in s. 668.003(4)~~.

(2) A written prescription for a controlled substance listed in chapter 893 must have the quantity of the drug prescribed in both textual and numerical formats, must be dated in numerical, month/day/year format, or with the abbreviated month written out, or the month written out in whole, and must be either written on a standardized counterfeit-proof prescription pad produced by a vendor approved by the department or electronically prescribed as that term is used in s. 408.0611. As a condition of being an approved vendor, a prescription pad vendor must submit a monthly report to the department that, at a minimum, documents the number of prescription pads sold and identifies the purchasers. The department may, by rule, require the reporting of additional information.

(3) A health care practitioner licensed by law to prescribe a medicinal drug who maintains a system of electronic health records as defined in s. 408.051, or who prescribes medicinal drugs as an owner, an employee, or a contractor of a licensed

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59 health care facility or practice that maintains such a system
 60 and who is prescribing in his or her capacity as such an owner,
 61 an employee, or a contractor, may only electronically transmit
 62 prescriptions for such drugs. This requirement applies to such a
 63 health care practitioner upon renewal of the health care
 64 practitioner's license or by July 1, 2021, whichever is earlier,
 65 but does not apply if:

66 (a) The practitioner and the dispenser are the same entity;

67 (b) The prescription cannot be transmitted electronically
 68 under the most recently implemented version of the National
 69 Council for Prescription Drug Programs SCRIPT Standard;

70 (c) The practitioner has been issued a waiver by the
 71 department, not to exceed 1 year in duration, from the
 72 requirement to use electronic prescribing due to demonstrated
 73 economic hardship, technological limitations that are not
 74 reasonably within the control of the practitioner, or another
 75 exceptional circumstance demonstrated by the practitioner;

76 (d) The practitioner reasonably determines that it would be
 77 impractical for the patient in question to obtain a medicinal
 78 drug prescribed by electronic prescription in a timely manner
 79 and such delay would adversely impact the patient's medical
 80 condition;

81 (e) The practitioner is prescribing a drug under a research
 82 protocol;

83 (f) The prescription is for a drug for which the federal
 84 Food and Drug Administration requires the prescription to
 85 contain elements that may not be included in electronic
 86 prescribing; or

87 (g) The prescription is issued to an individual receiving

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88 hospice care or who is a resident of a nursing home facility.

89
 90 The department, in consultation with the Board of Medicine and
 91 the Board of Osteopathic Medicine, may adopt rules to implement
 92 this subsection.

93 Section 2. Section 456.43, Florida Statutes, is amended to
 94 read:

95 456.43 Electronic prescribing for medicinal drugs.—

96 (1) Electronic prescribing may ~~shall~~ not interfere with a
 97 patient's freedom to choose a pharmacy.

98 (2) Electronic prescribing software may ~~shall~~ not use any
 99 means or permit any other person to use any means to influence
 100 or attempt to influence, through economic incentives or
 101 otherwise, the prescribing decision of a prescribing
 102 practitioner or his or her agent at the point of care,
 103 including, but not limited to, means such as advertising,
 104 instant messaging, ~~and~~ pop-up ads, and similar means ~~to~~
 105 influence or attempt to influence, through economic incentives
 106 or otherwise, the prescribing decision of a prescribing
 107 practitioner at the point of care. Such means shall not be
 108 triggered by or in specific response to the input, selection, or
 109 act of a prescribing practitioner or his or her agent in
 110 prescribing a certain medicinal drug ~~pharmaceutical~~ or directing
 111 a patient to a certain pharmacy. For purposes of this
 112 subsection, the term:

113 (a) ~~The term~~ "Prescribing decision" means a prescribing
 114 practitioner's or his or her agent's decision to prescribe any
 115 medicinal drug ~~a certain pharmaceutical~~.

116 (b) ~~The term~~ "Point of care" means the time at which ~~that~~ a

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117 prescribing practitioner or his or her agent prescribes any
 118 medicinal drug ~~is in the act of prescribing a certain~~
 119 ~~pharmaceutical.~~

120 (3) Electronic prescribing software may display show
 121 information regarding a payor's formulary ~~if as long as~~ nothing
 122 is designed to preclude or make more difficult the selection of
 123 ~~the act of a prescribing practitioner or patient selecting~~ any
 124 particular pharmacy by a patient or the selection of a certain
 125 medicinal drug by a prescribing practitioner or his or her agent
 126 ~~pharmaceutical.~~

127 Section 3. Paragraph (a) of subsection (5) of section
 128 409.912, Florida Statutes, is amended to read:

129 409.912 Cost-effective purchasing of health care.—The
 130 agency shall purchase goods and services for Medicaid recipients
 131 in the most cost-effective manner consistent with the delivery
 132 of quality medical care. To ensure that medical services are
 133 effectively utilized, the agency may, in any case, require a
 134 confirmation or second physician's opinion of the correct
 135 diagnosis for purposes of authorizing future services under the
 136 Medicaid program. This section does not restrict access to
 137 emergency services or poststabilization care services as defined
 138 in 42 C.F.R. s. 438.114. Such confirmation or second opinion
 139 shall be rendered in a manner approved by the agency. The agency
 140 shall maximize the use of prepaid per capita and prepaid
 141 aggregate fixed-sum basis services when appropriate and other
 142 alternative service delivery and reimbursement methodologies,
 143 including competitive bidding pursuant to s. 287.057, designed
 144 to facilitate the cost-effective purchase of a case-managed
 145 continuum of care. The agency shall also require providers to

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146 minimize the exposure of recipients to the need for acute
 147 inpatient, custodial, and other institutional care and the
 148 inappropriate or unnecessary use of high-cost services. The
 149 agency shall contract with a vendor to monitor and evaluate the
 150 clinical practice patterns of providers in order to identify
 151 trends that are outside the normal practice patterns of a
 152 provider's professional peers or the national guidelines of a
 153 provider's professional association. The vendor must be able to
 154 provide information and counseling to a provider whose practice
 155 patterns are outside the norms, in consultation with the agency,
 156 to improve patient care and reduce inappropriate utilization.
 157 The agency may mandate prior authorization, drug therapy
 158 management, or disease management participation for certain
 159 populations of Medicaid beneficiaries, certain drug classes, or
 160 particular drugs to prevent fraud, abuse, overuse, and possible
 161 dangerous drug interactions. The Pharmaceutical and Therapeutics
 162 Committee shall make recommendations to the agency on drugs for
 163 which prior authorization is required. The agency shall inform
 164 the Pharmaceutical and Therapeutics Committee of its decisions
 165 regarding drugs subject to prior authorization. The agency is
 166 authorized to limit the entities it contracts with or enrolls as
 167 Medicaid providers by developing a provider network through
 168 provider credentialing. The agency may competitively bid single-
 169 source-provider contracts if procurement of goods or services
 170 results in demonstrated cost savings to the state without
 171 limiting access to care. The agency may limit its network based
 172 on the assessment of beneficiary access to care, provider
 173 availability, provider quality standards, time and distance
 174 standards for access to care, the cultural competence of the

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175 provider network, demographic characteristics of Medicaid
176 beneficiaries, practice and provider-to-beneficiary standards,
177 appointment wait times, beneficiary use of services, provider
178 turnover, provider profiling, provider licensure history,
179 previous program integrity investigations and findings, peer
180 review, provider Medicaid policy and billing compliance records,
181 clinical and medical record audits, and other factors. Providers
182 are not entitled to enrollment in the Medicaid provider network.
183 The agency shall determine instances in which allowing Medicaid
184 beneficiaries to purchase durable medical equipment and other
185 goods is less expensive to the Medicaid program than long-term
186 rental of the equipment or goods. The agency may establish rules
187 to facilitate purchases in lieu of long-term rentals in order to
188 protect against fraud and abuse in the Medicaid program as
189 defined in s. 409.913. The agency may seek federal waivers
190 necessary to administer these policies.

191 (5) (a) The agency shall implement a Medicaid prescribed-
192 drug spending-control program that includes the following
193 components:

194 1. A Medicaid preferred drug list, which shall be a listing
195 of cost-effective therapeutic options recommended by the
196 Medicaid Pharmacy and Therapeutics Committee established
197 pursuant to s. 409.91195 and adopted by the agency for each
198 therapeutic class on the preferred drug list. At the discretion
199 of the committee, and when feasible, the preferred drug list
200 should include at least two products in a therapeutic class. The
201 agency may post the preferred drug list and updates to the list
202 on an Internet website without following the rulemaking
203 procedures of chapter 120. Antiretroviral agents are excluded

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204 from the preferred drug list. The agency shall also limit the
205 amount of a prescribed drug dispensed to no more than a 34-day
206 supply unless the drug products' smallest marketed package is
207 greater than a 34-day supply, or the drug is determined by the
208 agency to be a maintenance drug in which case a 100-day maximum
209 supply may be authorized. The agency may seek any federal
210 waivers necessary to implement these cost-control programs and
211 to continue participation in the federal Medicaid rebate
212 program, or alternatively to negotiate state-only manufacturer
213 rebates. The agency may adopt rules to administer this
214 subparagraph. The agency shall continue to provide unlimited
215 contraceptive drugs and items. The agency must establish
216 procedures to ensure that:

217 a. There is a response to a request for prior consultation
218 by telephone or other telecommunication device within 24 hours
219 after receipt of a request for prior consultation; and

220 b. A 72-hour supply of the drug prescribed is provided in
221 an emergency or when the agency does not provide a response
222 within 24 hours as required by sub-subparagraph a.

223 2. Reimbursement to pharmacies for Medicaid prescribed
224 drugs shall be set at the lowest of: the average wholesale price
225 (AWP) minus 16.4 percent, the wholesaler acquisition cost (WAC)
226 plus 1.5 percent, the federal upper limit (FUL), the state
227 maximum allowable cost (SMAC), or the usual and customary (UAC)
228 charge billed by the provider.

229 3. The agency shall develop and implement a process for
230 managing the drug therapies of Medicaid recipients who are using
231 significant numbers of prescribed drugs each month. The
232 management process may include, but is not limited to,

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233 comprehensive, physician-directed medical-record reviews, claims
 234 analyses, and case evaluations to determine the medical
 235 necessity and appropriateness of a patient's treatment plan and
 236 drug therapies. The agency may contract with a private
 237 organization to provide drug-program-management services. The
 238 Medicaid drug benefit management program shall include
 239 initiatives to manage drug therapies for HIV/AIDS patients,
 240 patients using 20 or more unique prescriptions in a 180-day
 241 period, and the top 1,000 patients in annual spending. The
 242 agency shall enroll any Medicaid recipient in the drug benefit
 243 management program if he or she meets the specifications of this
 244 provision and is not enrolled in a Medicaid health maintenance
 245 organization.

246 4. The agency may limit the size of its pharmacy network
 247 based on need, competitive bidding, price negotiations,
 248 credentialing, or similar criteria. The agency shall give
 249 special consideration to rural areas in determining the size and
 250 location of pharmacies included in the Medicaid pharmacy
 251 network. A pharmacy credentialing process may include criteria
 252 such as a pharmacy's full-service status, location, size,
 253 patient educational programs, patient consultation, disease
 254 management services, and other characteristics. The agency may
 255 impose a moratorium on Medicaid pharmacy enrollment if it is
 256 determined that it has a sufficient number of Medicaid-
 257 participating providers. The agency must allow dispensing
 258 practitioners to participate as a part of the Medicaid pharmacy
 259 network regardless of the practitioner's proximity to any other
 260 entity that is dispensing prescription drugs under the Medicaid
 261 program. A dispensing practitioner must meet all credentialing

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262 requirements applicable to his or her practice, as determined by
 263 the agency.

264 5. The agency shall develop and implement a program that
 265 requires Medicaid practitioners who issue written prescriptions
 266 for medicinal ~~prescribe~~ drugs to use a counterfeit-proof
 267 prescription pad for Medicaid prescriptions. The agency shall
 268 require the use of standardized counterfeit-proof prescription
 269 pads by ~~Medicaid-participating prescribers or~~ prescribers who
 270 issue written ~~write~~ prescriptions for Medicaid recipients. The
 271 agency may implement the program in targeted geographic areas or
 272 statewide.

273 6. The agency may enter into arrangements that require
 274 manufacturers of generic drugs prescribed to Medicaid recipients
 275 to provide rebates of at least 15.1 percent of the average
 276 manufacturer price for the manufacturer's generic products.
 277 These arrangements shall require that if a generic-drug
 278 manufacturer pays federal rebates for Medicaid-reimbursed drugs
 279 at a level below 15.1 percent, the manufacturer must provide a
 280 supplemental rebate to the state in an amount necessary to
 281 achieve a 15.1-percent rebate level.

282 7. The agency may establish a preferred drug list as
 283 described in this subsection, and, pursuant to the establishment
 284 of such preferred drug list, negotiate supplemental rebates from
 285 manufacturers that are in addition to those required by Title
 286 XIX of the Social Security Act and at no less than 14 percent of
 287 the average manufacturer price as defined in 42 U.S.C. s. 1936
 288 on the last day of a quarter unless the federal or supplemental
 289 rebate, or both, equals or exceeds 29 percent. There is no upper
 290 limit on the supplemental rebates the agency may negotiate. The

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291 agency may determine that specific products, brand-name or
292 generic, are competitive at lower rebate percentages. Agreement
293 to pay the minimum supplemental rebate percentage guarantees a
294 manufacturer that the Medicaid Pharmaceutical and Therapeutics
295 Committee will consider a product for inclusion on the preferred
296 drug list. However, a pharmaceutical manufacturer is not
297 guaranteed placement on the preferred drug list by simply paying
298 the minimum supplemental rebate. Agency decisions will be made
299 on the clinical efficacy of a drug and recommendations of the
300 Medicaid Pharmaceutical and Therapeutics Committee, as well as
301 the price of competing products minus federal and state rebates.
302 The agency may contract with an outside agency or contractor to
303 conduct negotiations for supplemental rebates. For the purposes
304 of this section, the term "supplemental rebates" means cash
305 rebates. Value-added programs as a substitution for supplemental
306 rebates are prohibited. The agency may seek any federal waivers
307 to implement this initiative.

308 8. The agency shall expand home delivery of pharmacy
309 products. The agency may amend the state plan and issue a
310 procurement, as necessary, in order to implement this program.
311 The procurements must include agreements with a pharmacy or
312 pharmacies located in the state to provide mail order delivery
313 services at no cost to the recipients who elect to receive home
314 delivery of pharmacy products. The procurement must focus on
315 serving recipients with chronic diseases for which pharmacy
316 expenditures represent a significant portion of Medicaid
317 pharmacy expenditures or which impact a significant portion of
318 the Medicaid population. The agency may seek and implement any
319 federal waivers necessary to implement this subparagraph.

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320 9. The agency shall limit to one dose per month any drug
321 prescribed to treat erectile dysfunction.

322 10.a. The agency may implement a Medicaid behavioral drug
323 management system. The agency may contract with a vendor that
324 has experience in operating behavioral drug management systems
325 to implement this program. The agency may seek federal waivers
326 to implement this program.

327 b. The agency, in conjunction with the Department of
328 Children and Families, may implement the Medicaid behavioral
329 drug management system that is designed to improve the quality
330 of care and behavioral health prescribing practices based on
331 best practice guidelines, improve patient adherence to
332 medication plans, reduce clinical risk, and lower prescribed
333 drug costs and the rate of inappropriate spending on Medicaid
334 behavioral drugs. The program may include the following
335 elements:

336 (I) Provide for the development and adoption of best
337 practice guidelines for behavioral health-related drugs such as
338 antipsychotics, antidepressants, and medications for treating
339 bipolar disorders and other behavioral conditions; translate
340 them into practice; review behavioral health prescribers and
341 compare their prescribing patterns to a number of indicators
342 that are based on national standards; and determine deviations
343 from best practice guidelines.

344 (II) Implement processes for providing feedback to and
345 educating prescribers using best practice educational materials
346 and peer-to-peer consultation.

347 (III) Assess Medicaid beneficiaries who are outliers in
348 their use of behavioral health drugs with regard to the numbers

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349 and types of drugs taken, drug dosages, combination drug
350 therapies, and other indicators of improper use of behavioral
351 health drugs.

352 (IV) Alert prescribers to patients who fail to refill
353 prescriptions in a timely fashion, are prescribed multiple same-
354 class behavioral health drugs, and may have other potential
355 medication problems.

356 (V) Track spending trends for behavioral health drugs and
357 deviation from best practice guidelines.

358 (VI) Use educational and technological approaches to
359 promote best practices, educate consumers, and train prescribers
360 in the use of practice guidelines.

361 (VII) Disseminate electronic and published materials.

362 (VIII) Hold statewide and regional conferences.

363 (IX) Implement a disease management program with a model
364 quality-based medication component for severely mentally ill
365 individuals and emotionally disturbed children who are high
366 users of care.

367 11. The agency shall implement a Medicaid prescription drug
368 management system.

369 a. The agency may contract with a vendor that has
370 experience in operating prescription drug management systems in
371 order to implement this system. Any management system that is
372 implemented in accordance with this subparagraph must rely on
373 cooperation between physicians and pharmacists to determine
374 appropriate practice patterns and clinical guidelines to improve
375 the prescribing, dispensing, and use of drugs in the Medicaid
376 program. The agency may seek federal waivers to implement this
377 program.

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378 b. The drug management system must be designed to improve
379 the quality of care and prescribing practices based on best
380 practice guidelines, improve patient adherence to medication
381 plans, reduce clinical risk, and lower prescribed drug costs and
382 the rate of inappropriate spending on Medicaid prescription
383 drugs. The program must:

384 (I) Provide for the adoption of best practice guidelines
385 for the prescribing and use of drugs in the Medicaid program,
386 including translating best practice guidelines into practice;
387 reviewing prescriber patterns and comparing them to indicators
388 that are based on national standards and practice patterns of
389 clinical peers in their community, statewide, and nationally;
390 and determine deviations from best practice guidelines.

391 (II) Implement processes for providing feedback to and
392 educating prescribers using best practice educational materials
393 and peer-to-peer consultation.

394 (III) Assess Medicaid recipients who are outliers in their
395 use of a single or multiple prescription drugs with regard to
396 the numbers and types of drugs taken, drug dosages, combination
397 drug therapies, and other indicators of improper use of
398 prescription drugs.

399 (IV) Alert prescribers to recipients who fail to refill
400 prescriptions in a timely fashion, are prescribed multiple drugs
401 that may be redundant or contraindicated, or may have other
402 potential medication problems.

403 12. The agency may contract for drug rebate administration,
404 including, but not limited to, calculating rebate amounts,
405 invoicing manufacturers, negotiating disputes with
406 manufacturers, and maintaining a database of rebate collections.

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407 13. The agency may specify the preferred daily dosing form
 408 or strength for the purpose of promoting best practices with
 409 regard to the prescribing of certain drugs as specified in the
 410 General Appropriations Act and ensuring cost-effective
 411 prescribing practices.

412 14. The agency may require prior authorization for
 413 Medicaid-covered prescribed drugs. The agency may prior-
 414 authorize the use of a product:

- 415 a. For an indication not approved in labeling;
- 416 b. To comply with certain clinical guidelines; or
- 417 c. If the product has the potential for overuse, misuse, or
 418 abuse.

419

420 The agency may require the prescribing professional to provide
 421 information about the rationale and supporting medical evidence
 422 for the use of a drug. The agency shall post prior
 423 authorization, step-edit criteria and protocol, and updates to
 424 the list of drugs that are subject to prior authorization on the
 425 agency's Internet website within 21 days after the prior
 426 authorization and step-edit criteria and protocol and updates
 427 are approved by the agency. For purposes of this subparagraph,
 428 the term "step-edit" means an automatic electronic review of
 429 certain medications subject to prior authorization.

430 15. The agency, in conjunction with the Pharmaceutical and
 431 Therapeutics Committee, may require age-related prior
 432 authorizations for certain prescribed drugs. The agency may
 433 preauthorize the use of a drug for a recipient who may not meet
 434 the age requirement or may exceed the length of therapy for use
 435 of this product as recommended by the manufacturer and approved

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436 by the Food and Drug Administration. Prior authorization may
 437 require the prescribing professional to provide information
 438 about the rationale and supporting medical evidence for the use
 439 of a drug.

440 16. The agency shall implement a step-therapy prior
 441 authorization approval process for medications excluded from the
 442 preferred drug list. Medications listed on the preferred drug
 443 list must be used within the previous 12 months before the
 444 alternative medications that are not listed. The step-therapy
 445 prior authorization may require the prescriber to use the
 446 medications of a similar drug class or for a similar medical
 447 indication unless contraindicated in the Food and Drug
 448 Administration labeling. The trial period between the specified
 449 steps may vary according to the medical indication. The step-
 450 therapy approval process shall be developed in accordance with
 451 the committee as stated in s. 409.91195(7) and (8). A drug
 452 product may be approved without meeting the step-therapy prior
 453 authorization criteria if the prescribing physician provides the
 454 agency with additional written medical or clinical documentation
 455 that the product is medically necessary because:

- 456 a. There is not a drug on the preferred drug list to treat
 457 the disease or medical condition which is an acceptable clinical
 458 alternative;
- 459 b. The alternatives have been ineffective in the treatment
 460 of the beneficiary's disease; or
- 461 c. Based on historic evidence and known characteristics of
 462 the patient and the drug, the drug is likely to be ineffective,
 463 or the number of doses have been ineffective.

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465 The agency shall work with the physician to determine the best
466 alternative for the patient. The agency may adopt rules waiving
467 the requirements for written clinical documentation for specific
468 drugs in limited clinical situations.

469 17. The agency shall implement a return and reuse program
470 for drugs dispensed by pharmacies to institutional recipients,
471 which includes payment of a \$5 restocking fee for the
472 implementation and operation of the program. The return and
473 reuse program shall be implemented electronically and in a
474 manner that promotes efficiency. The program must permit a
475 pharmacy to exclude drugs from the program if it is not
476 practical or cost-effective for the drug to be included and must
477 provide for the return to inventory of drugs that cannot be
478 credited or returned in a cost-effective manner. The agency
479 shall determine if the program has reduced the amount of
480 Medicaid prescription drugs which are destroyed on an annual
481 basis and if there are additional ways to ensure more
482 prescription drugs are not destroyed which could safely be
483 reused.

484 Section 4. Section 456.0392, Florida Statutes, is amended
485 to read:

486 456.0392 Prescription labeling.—

487 (1) A prescription issued ~~written~~ by a practitioner who is
488 authorized under the laws of this state to prescribe ~~write~~
489 ~~prescriptions for~~ drugs that are not listed as controlled
490 substances in chapter 893 but who is not eligible for a federal
491 Drug Enforcement Administration number shall include that
492 practitioner's name and professional license number. The
493 pharmacist or dispensing practitioner must include the

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CODING: Words ~~stricken~~ are deletions; words underlined are additions.

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494 practitioner's name on the container of the drug that is
495 dispensed. A pharmacist shall be permitted, upon verification by
496 the prescriber, to document any information required by this
497 section.

498 (2) A prescription for a drug that is not listed as a
499 controlled substance in chapter 893 which is issued ~~written~~ by
500 an advanced practice registered nurse licensed under s. 464.012
501 is presumed, subject to rebuttal, to be valid and within the
502 parameters of the prescriptive authority delegated by a
503 practitioner licensed under chapter 458, chapter 459, or chapter
504 466.

505 (3) A prescription for a drug that is not listed as a
506 controlled substance in chapter 893 which is issued ~~written~~ by a
507 physician assistant licensed under chapter 458 or chapter 459 is
508 presumed, subject to rebuttal, to be valid and within the
509 parameters of the prescriptive authority delegated by the
510 physician assistant's supervising physician.

511 Section 5. Paragraph (d) of subsection (3) of section
512 458.3265, Florida Statutes, is amended to read:

513 458.3265 Pain-management clinics.—

514 (3) PHYSICIAN RESPONSIBILITIES.—These responsibilities
515 apply to any physician who provides professional services in a
516 pain-management clinic that is required to be registered in
517 subsection (1).

518 (d) A physician authorized to prescribe controlled
519 substances who practices at a pain-management clinic is
520 responsible for maintaining the control and security of his or
521 her prescription blanks or electronic prescribing software ~~and~~
522 ~~any other method~~ used for prescribing controlled substance pain

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523 medication. A The physician who issues written prescriptions
 524 shall comply with the requirements for counterfeit-resistant
 525 prescription blanks in s. 893.065 and the rules adopted pursuant
 526 to that section. A The physician shall notify, in writing, the
 527 department within 24 hours ~~after following~~ any theft or loss of
 528 a prescription blank or breach of his or her electronic
 529 prescribing software used ~~any other method~~ for prescribing pain
 530 medication.

531 Section 6. Paragraph (qq) of subsection (1) of section
 532 458.331, Florida Statutes, is amended to read:

533 458.331 Grounds for disciplinary action; action by the
 534 board and department.—

535 (1) The following acts constitute grounds for denial of a
 536 license or disciplinary action, as specified in s. 456.072(2):

537 (qq) Failing to timely notify the department of the theft
 538 of prescription blanks from a pain-management clinic or a breach
 539 of a physician's electronic prescribing software ~~other methods~~
 540 ~~for prescribing~~ within 24 hours as required by s. 458.3265(3).

541 Section 7. Paragraph (d) of subsection (3) of section
 542 459.0137, Florida Statutes, is amended to read:

543 459.0137 Pain-management clinics.—

544 (3) PHYSICIAN RESPONSIBILITIES.—These responsibilities
 545 apply to any osteopathic physician who provides professional
 546 services in a pain-management clinic that is required to be
 547 registered in subsection (1).

548 (d) An osteopathic physician authorized to prescribe
 549 controlled substances who practices at a pain-management clinic
 550 is responsible for maintaining the control and security of his
 551 or her prescription blanks or electronic prescribing software

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552 ~~and any other method~~ used for prescribing controlled substance
 553 pain medication. An The osteopathic physician who issues written
 554 prescriptions shall comply with the requirements for
 555 counterfeit-resistant prescription blanks in s. 893.065 and the
 556 rules adopted pursuant to that section. An The osteopathic
 557 physician shall notify, in writing, the department within 24
 558 hours ~~after following~~ any theft or loss of a prescription blank
 559 or breach of his or her electronic prescribing software used ~~any~~
 560 ~~other method~~ for prescribing pain medication.

561 Section 8. Paragraph (ss) of subsection (1) of section
 562 459.015, Florida Statutes, is amended to read:

563 459.015 Grounds for disciplinary action; action by the
 564 board and department.—

565 (1) The following acts constitute grounds for denial of a
 566 license or disciplinary action, as specified in s. 456.072(2):

567 (ss) Failing to timely notify the department of the theft
 568 of prescription blanks from a pain-management clinic or a breach
 569 of an osteopathic physician's electronic prescribing software
 570 ~~other methods for prescribing~~ within 24 hours as required by s.
 571 459.0137(3).

572 Section 9. This act shall take effect January 1, 2020.

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THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/15
Meeting Date

1192
Bill Number (if applicable)

Topic E-Prescribing

Amendment Barcode (if applicable)

Name Brewster Bevis

Job Title Senior VP

Address 516 W Adair

Phone _____

Street

TLH

City

FL

State

32301

Zip

Email bbevis@aif.com

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Associated Industries of Florida

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16

Meeting Date

1192

Bill Number (if applicable)

Topic E Prescribing

Amendment Barcode (if applicable)

Name Chris Hansen

Job Title Ballard Partners

Address 201 E. Park Ave

Phone 577-0444

Street

Tallahassee FL 32301

City

State

Zip

Email chansen@ballardfl.com

Speaking: [] For [] Against [] Information

Waive Speaking: [x] In Support [] Against (The Chair will read this information into the record.)

Representing Walgreens

Appearing at request of Chair: [] Yes [x] No

Lobbyist registered with Legislature: [x] Yes [] No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/1/16

Meeting Date

1192

Bill Number (if applicable)

731540

Amendment Barcode (if applicable)

Topic Bean "Boards Amendment"

Name Chris Hansen

Job Title Ballard Partners

Address 201 E. Park Ave. 5th Floor

Phone 577-0444

Street

Tallahassee

City

FL

State

32301

Zip

Email chansen@ballardfl.com

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Podiatric Medical Assoc. (Podiatry)

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19
Meeting Date

Amend

1192
Bill Number (if applicable)
799536
Amendment Barcode (if applicable)

Topic _____

Name Chris Noland

Job Title _____

Address 1000 Riverside Ave
Street

Phone 904-233-3051

Tax FL 32204
City State Zip

Email nolandlaw@aol.com

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Chapter, American College of Physicians

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4-16-19

Meeting Date

1192

Bill Number (if applicable)

Topic Electronic Prescribing

Amendment Barcode (if applicable)

Name JAKE FARMER

Job Title Director of Government Affairs

Address 227 S Adams St.

Phone 352.359.6835

Street

Tallahassee FL 32301

City

State

Zip

Email Jake@frf.org

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Retail Federation

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19

Meeting Date

1192

Bill Number (if applicable)

Amendment

799536

Amendment Barcode (if applicable)

Topic Electronic Prescribing

Name Dr. John Bailey, DO

Job Title Psychiatrist

Address 1804 Miccosukee Commons Dr. #204

Phone 383-9991

Street

Tallahassee

FL

City

State

32308

Zip

Email jbailey752@comcast.net

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Osteopathic Medical Association

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

The Florida Senate
BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: The Professional Staff of the Appropriations Subcommittee on Health and Human Services

BILL: SB 1526

INTRODUCER: Senator Harrell

SUBJECT: Telehealth

DATE: April 15, 2019

REVISED: 04/16/19

	ANALYST	STAFF DIRECTOR	REFERENCE	ACTION
1.	Lloyd	Brown	HP	Favorable
2.	McKnight	Kidd	AHS	Recommend: Fav/1 amendment
3.			AP	

Please see Section IX. for Additional Information:

AMENDMENTS - Significant amendments were recommended

I. Summary:

SB 1526 establishes a statutory basis and definition for telehealth. Specifically, the bill:

- Creates s. 456.4501, F.S., as Florida’s telehealth statute.
- Provides definitions for telehealth and telehealth provider.
- Establishes the standard of practice for telehealth providers as the same standard applied to in-person care under current law.
- Prohibits a telehealth provider, with limited exceptions, from using telehealth to prescribe a controlled substance.
- Requires a telehealth provider to document a telehealth encounter in the patient’s medical records according to the same standards used for in-person services, and such information must be kept confidential.
- Provides an exemption for emergency medical services provided by emergency physicians, emergency medical technicians, paramedics, or emergency dispatchers. The exemption also applies to a health care provider caring for a patient in consultation with another provider or in an on-call or cross coverage situation where the provider has access to the patient’s medical records.
- Authorizes the applicable board, or the Department of Health if there is no board, to adopt rules.
- Creates ss. 627.42393 and 641.31093, F.S., prohibiting individual, group, blanket, franchise health insurance and health maintenance organization (HMO) policies from denying coverage for telehealth services on any insurance policy delivered, renewed, or issued, to any insured person in this state on or after January 1, 2020, on the basis of the service being

provided through telehealth if the same service would be covered if provided through an in-person encounter.

- Adds a provision prohibiting the HMO from requiring the subscriber to seek any type of referral or prior approval from a telehealth provider for HMO contracts under s. 641.31, F.S.
- Prohibits Medicaid Managed Medical Assistance (MMA) health plans from using providers who exclusively provide services through telehealth to meet Medicaid provider network adequacy requirements under the Medicaid managed care plan accountability standards.

The fiscal impact of the bill is indeterminate. See Section V.

The bill has an effective date of July 1, 2019.

II. Present Situation:

Telehealth and Telemedicine

The term, “telehealth,” is sometimes used interchangeably with “telemedicine.” Telehealth, however, generally refers to a wider range of health care services that may or may not include clinical services. The American Telemedicine Association refers to telemedicine as the use of medical information exchanged from one site to another via electronic communications to improve a patient’s clinical health status.¹

Telehealth often collectively defines the telecommunications equipment and technology that are used to collect and transmit the data for a telemedicine consultation or evaluation. Telemedicine is not a separate medical specialty and does not change what constitutes proper medical treatment and services.

The federal Health Resource Services Administration (HRSA) defines telehealth as the use of electronic information and telecommunications technologies to support and promote long-distance clinical-health care, patient, and professional health-related education, public health and health administration. Technologies include videoconferencing, the Internet, store-and-forward imaging, streaming media, and terrestrial and wireless communications.²

For another definition, the federal Centers for Medicare and Medicaid Services (CMS) defines telehealth as:

The use of telecommunications and information technology to provide access to health assessment, diagnosis, intervention, consultation, supervision and information across distance. Telehealth includes technologies such as telephones, facsimile machines, electronic mail systems, and remote patient monitoring devices, which are used to collect and transmit data for monitoring and interpretation.³

¹ Ron Hedges, *Telemedicine, Information Governance and Litigation: The Chicken and the Egg*, *IGIQ: A Journal of AHMIA Blog*, (Feb. 15, 2018) <https://journal.ahima.org/2018/02/15/telemedicine-information-governance-and-litigation-the-chicken-and-the-egg/> (last visited Mar. 11, 2019).

² *Id.*

³ U.S. Department of Health and Human Services, Centers for Medicare and Medicaid Services *Telemedicine*, available at <https://www.medicare.gov/medicaid/benefits/telemed/index.html> (last viewed March 14, 2019).

Federal Medicaid law does not recognize telemedicine as a distinct service but as an alternative method for the delivery of services. Medicaid defines telemedicine and telehealth separately, using telemedicine to define the interactive communication between the provider and patient and telehealth to describe the technologies, such as telephones and information systems.⁴

The Florida Medicaid Managed Medical Assistance (MMA) contract defines telemedicine as the practice of health care delivery by a practitioner who is located at a site other than the site where the patient is located for the purposes of evaluation, diagnosis, or recommendation of treatment.⁵

Payment Parity Laws

Parity in telehealth can mean two things: service levels or payment amount. At the service level, if a service is available in-person, then an attempt is made to match that same service or benefit coverage through telehealth. In this way, for individuals who are unable to travel or leave their homes, or live in areas where there may be a lack of providers or lack of a certain type of providers, telehealth becomes a viable option for those patients.

Under payment parity, if a provider is paid for a service that is provided in-person and that service is also available via telehealth, then the payment level for the actual services should not be impacted by the mode of the delivery of the actual service if it is the exact same service as an in-person encounter.

Telehealth coverage laws also often include language to prohibit different co-payments, deductibles, or benefit caps for services that are provided via telehealth to avoid cost shifting by insurers.⁶

However, a study by the Millbank Memorial Fund in 2016, found that while at least 31 states passed laws that broadly require coverage or payment for telehealth services, most of these laws had additional provisions limiting the application of that mandate to different terms and conditions of a policyholder's or payer's policy or contract, the modality of the delivery of the service, the types of providers that may deliver the services, or the location the service can be delivered.⁷ The study identifies only three states with an explicit mandate for unconditional payment parity: Delaware, Hawaii, and Michigan.^{8,9}

Electronic Consultations

Most states with statutes or regulations dealing with telehealth or telemedicine specifically exclude consultations or communications via email or similar communication from the definitions of telehealth and telemedicine.

⁴ *Id.*

⁵ Agency for Health Care Administration, Core Contract Provisions (Effective 02/01/2018), Attachment II, p. 30, http://ahca.myflorida.com/medicaid/statewide_mc/pdf/Contracts/2018-02-01/Attachment_II_Core_Contract_Provisions_Feb_1_2018.pdf (last visited March 18, 2019).

⁶ Northeast Telehealth Resource Center, *Examining parity in telehealth laws*, *mHealth News* (August 10, 2015), <http://netrc.org/news/examining-payment-parity-in-telehealth-laws/> (last viewed March 14, 2019).

⁷ The Center for Connected Health Policy, *Telehealth Private Payer Laws: Impact and Issues* (August 2017), p. 6, The Millbank Memorial Fund, <https://www.milbank.org/wp-content/uploads/2017/08/MMF-Telehealth-Report-FINAL.pdf> (last viewed March 14, 2019).

⁸ *Supra* note 6.

⁹ *Id.* at 28; *Appendix B, Table 1.*

In the United States, more than one-third of patients are referred to a specialist each year, and specialist visits account for more than half of outpatient visits.¹⁰ For a referral to be successful, however, there must be a provider available for the patient. Access to specialists may be inadequate due to lack of specialists in the community or lack of specialists who take a particular patient's insurance, which can also be true for primary care services.¹¹

A suggested strategy to improve the integration of primary care referrals to specialists is the utilization of virtual consultations through video conferencing.¹² Primary care physician (PCP) satisfaction with electronic consults (e-consults)¹³ is generally good across systems with 70-95 percent of providers reporting high satisfaction.¹⁴ However, in a U.S. Department of Veterans Affairs (VA) study in which 93 percent of PCPs were satisfied, only 53 percent of specialists were satisfied, while 26 percent remained dissatisfied.¹⁵ Overall, patients reported very high levels of satisfaction.¹⁶

Other positive impacts felt by systems that have implemented e-consults have been decreases in wait times for specialty appointments.¹⁷ At one large facility, a clinician reviewer screened each specialty referral request. If the request was unclear, the request was redirected. All other requests were sorted into four categories: those that could be managed by the referring clinical with specialist guidance without being seen; those needing additional diagnostic work before an appointment could be made; routine appointments that could wait for the next available appointment; and urgent cases that required an expedited appointment.¹⁸ For some specialties, like rheumatology, the wait times decreased from 126 days to 29 days.¹⁹ Among participating providers, 72 percent said e-Referrals improved care and 89 percent said it made tracking referrals easier; however, 42 percent said it was a more burdensome system administratively.²⁰

Florida Physician Shortages

Health Professional Shortage Areas (HPSAs) are designated by the HRSA according to criteria developed in accordance with Section 332 of the Public Health Services Act (PHSA). HPSA designations are used to identify areas and groups within the United States that are experiencing a shortage of health professionals. A HPSA can be a geographic area, a population group, or a health care facility. These areas have a shortage of health care professionals or have population groups who face specific barriers to health care. There are three categories for a HPSA designation: primary medical care; dental care; and mental health.

¹⁰ Ateev Mehrotra, Christopher B. Forest, et al, *Dropping the Baton: Specialty Referrals in the United States*, MILBANK QUARTERLY, 2011 March, v. 89(1), p. 39, <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3160594/pdf/milq0089-0039.pdf> (last visited March 18, 2019).

¹¹ *Id.* at 52.

¹² *Id.* at 56.

¹³ An asynchronous consultative communication between providers occurring within a shared electronic health record or secure web-based platform. E-consults are interactions that occur between providers and is most frequently used between primary care providers and specialty care providers to receive feedback that can be achieved through chart reviews and diagnostic tests. See: Varsha G. Vimalananda, Gouri Gupte, *Electronic consultations (e-consults) to improve access to specialty care: A systematic review and narrative synthesis*, *J Telemed Telecare*, 2015 Sept 21(6) 323-33, <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4561452/> (last visited March 18, 2019).

¹⁴ *Id.*

¹⁵ *Id.*

¹⁶ *Id.*

¹⁷ Alice Hm Chen, et al, *A Safety-Net System Gains Efficiencies Through 'e-Referrals to Specialists*, HEALTH AFFAIRS, (May 2010) <https://www.healthaffairs.org/doi/full/10.1377/hlthaff.2010.0027> (last visited March 18, 2019).

¹⁸ *Id.*

¹⁹ *Id.*

²⁰ *Id.*

The primary factor used to determine a HPSA designation is the number of health care professionals relative to the population with consideration of areas with high need. State Primary Care Offices, usually located within a state’s main health agency, apply to HRSA for most designation of HPSAs. HRSA will review provider level data, whether providers are actively engaged in clinical practice, if a provider has any additional practice locations, the number of hours served at each location, the populations served, and the amount of time that a provider spends with specific populations.²¹ Primary care and mental health HPSAs can receive a score between 0-25. The figure below provides a broad overview of the four components used in Primary Care HPSA scoring:²²



As of December 31, 2018, Florida had 275 primary care HPSA designations which met 22.09 percent of the need. It was estimated that 1,658 practitioners were needed to remove the HPSA designation for primary care.²³ For mental health, Florida had 183 HPSA designations which met 16.13 percent of the need. To remove the HPSA designation for mental health, Florida would need 409 additional mental health practitioners.²⁴

Florida Telehealth and Telemedicine Issues

Florida Board of Medicine

The Florida Board of Medicine (board) regulates the practice of physicians licensed under ch. 458, F.S. In 2013, the board convened a Telemedicine Workgroup to review its rules on telemedicine, which had not been amended since 2003. The 2003 rules focused on standards for the prescribing of medicine via the Internet.

On March 12, 2014, the board’s new Telemedicine Rule, 64B8-9.0141 of the Florida Administrative Code (F.A.C.), became effective. The rule defined telemedicine,²⁵ established standards of care, prohibited the prescription of controlled substances, permitted the establishment of a doctor-patient relationship via telemedicine, and exempted emergency medical services.²⁶

²¹ U.S. Department of Health and Human Services, HRSA Health Workforce, *Health Professional Shortage Area (HPSA), Shortage Application and Scoring Process*, Shortage Designation Management System, <https://bhwh.hrsa.gov/shortage-designation/application-scoring-process> (last visited March 18, 2019).

²² U.S. Department of Health and Human Services, HRSA Health Workforce, *HPSA Application and Scoring Process*, <https://bhwh.hrsa.gov/shortage-designation/hpsa-process> (last visited March 18, 2019).

²³ HRSA Data Warehouse, *Designated Health Professional Shortage Area Statistics – Tab 3: Primary Care* (as of December 31, 2018), https://ersrs.hrsa.gov/ReportServer?/HGDW_Reports/BCD_HPSA/BCD_HPSA_SCR50_Qtr_Smry_HTML&rc:Toolbar=false (last visited March 18, 2019).

²⁴ HRSA Data Warehouse, *Designated Health Professional Shortage Area Statistics – Tab 5: Mental Health Care Health Professional Shortage Areas, by States*, (as of December 31, 2018)

https://ersrs.hrsa.gov/ReportServer?/HGDW_Reports/BCD_HPSA/BCD_HPSA_SCR50_Qtr_Smry_HTML&rc:Toolbar=false (last visited March 18, 2019).

²⁵ The term, “telemedicine,” is defined to mean the practice of medicine by a licensed Florida physician or physician assistant where patient care, treatment, or services are provided through the use of medical information exchanged from one site to another via electronic communications. Telemedicine shall not include the provision of health care services only through an audio only telephone, email messages, text messages, facsimile transmission, U.S. Mail or other parcel service, or any combination thereof.

²⁶ Telemedicine, Rule 64B15-14.0081, F.A.C., also went into effect March 12, 2014, for osteopathic physicians.

Two months after the initial rule's implementation, the board proposed an amendment to address concerns that the rule prohibited a physician from ordering controlled substances via telemedicine for hospitalized patients. The board indicated such a prohibition was not intended.²⁷ Additional changes followed to clarify medical record requirements and the relationship between consulting or cross-coverage physicians.

On December 18, 2015, the board published another proposed rule to allow controlled substances to be prescribed through telemedicine for the limited treatment of psychiatric disorders.²⁸ The change relating to psychiatric disorders under Rule 64B8-9.0141-Standards for Telemedicine Practice, F.A.C., became effective March 7, 2016.²⁹

On February 3, 2017, the board held a public hearing on a proposed amendment to Rule 64B8-9.0141, F.A.C., to prohibit the ordering of low-THC (Tetrahydrocannabinol) cannabis or medical cannabis through telemedicine. Additional public hearings were noticed for April and August of that year on the amended rule; however, the rule was eventually withdrawn in August 2017 without being amended.

On March 7, 2019, a variance request was filed with the board seeking a waiver to the provision which prohibits a physician or physician assistant from providing treatment or treatment recommendations and issuing a prescription based solely on responses to an electronic medical questionnaire. The petitioners argue that the medical questionnaire is used only for certain low acuity medical conditions and a physician reviews the patient's responses which includes the patient's demographics, current medication list and allergies, and when necessary the patient's medical record where the provider has access to it, and the patient is provided a response to his or her request within an hour if the request is made within the hours of 8 a.m. to 7 p.m. Central Time, seven days a week, 365 days a year.³⁰ The petition lists 14 medical conditions that would be included in the service for patients 18 months of age through 75 years of age.³¹ The clinics are currently offered by the Mayo Clinic in Minnesota, Iowa, and Wisconsin. The conditions currently covered are:

- Allergies
- Cold (upper respiratory illness)
- Cold sores
- Conjunctivitis (pink eye)
- Influenza
- Lice
- Oral contraceptives (females ages 18-34)
- Sinusitis (sinus symptoms)
- Smoking cessation (age 18 plus)
- Sore throat

²⁷ Florida Board of Medicine, *Latest News - Emergency Rule Related to Telemedicine*, <http://flboardofmedicine.gov/latest-news/emergency-rule-related-to-telemedicine/> (last visited March 15, 2019).

²⁸ Vol. 41/244, Fla. Admin. Weekly, Dec. 18, 2015, available at https://www.flrules.org/BigDoc/View_Section.asp?Issue=2011&Section=1 (last visited March 15, 2019).

²⁹ Florida Board of Medicine, *Latest News*, Feb. 23, 2016, available at <http://flboardofmedicine.gov/latest-news/board-revises-floridas-telemedicine-practice-rule/> (last visited March 15, 2019).

³⁰ State of Florida, Department of Health, Board of Medicine, *Petition for Waiver or Variance*, Floyd B. Willis, M.D., et al, Mayo Clinic; Rule No. 64B8-9.0141, F.A.C. (March 8, 2019, Florida Admin. Register, Vol. 45, No. 47 p. 954) (on file with the Senate Committee on Health Policy).

³¹ State of Florida, Department of Health, Board of Medicine, *Petition for Waiver or Variance*, *Id* at 10.

- Sunburn
- Tick exposure
- Urinary tract infections (females ages 12-75)
- Vaginal yeast infections (females ages 18-65).³²

In June 2019, the program, will add six new conditions:

- Acne
- Athlete's foot
- Impetigo
- Poison ivy
- Shingles
- Pertussis exposure without cough.

After a health care professional, a physician assistant, or nurse practitioner has reviewed the responses, the patient may be contacted if there are discrepancies between the form and an existing medical record with Mayo Health, discrepancies between the responses, or to clarify any information that was submitted electronically. Some patients may be prescribed a legend drug, other patients whose responses suggest a more serious illness or the provider would like to see the patient in person in order to meet the standard of care, may be advised that an in-person visit is necessary.³³ The patient receives an email message letting them know that a clinical note is in his or her patient portal, and if a drug has been prescribed, prescriptions are transmitted electronically to the patient's designated pharmacy via SureScripts service. No controlled substances are prescribed.³⁴

Florida Medicaid Program's Use of Telehealth³⁵

Medicaid managed care plans may elect to use telemedicine for any service as long as the managed care plan includes a fraud and abuse procedure to detect potential or suspected fraud or abuse in the use of telemedicine services.³⁶ The Agency for Health Care Administration's (AHCA) Medicaid managed care contracts for the MMA component of Statewide Medicaid Managed Care include specific contractual provisions for managed care plans that elect to use telehealth to deliver services, including, but not limited to:

- Must be licensed practitioners acting within the scope of their licensure.
- Telephone conversations, chart review, electronic mail message, or facsimile transmission are not considered telemedicine.
- Equipment and operations must meet technical safeguards required by 45 CFR 164.312.
- Providers must meet federal and state laws pertaining to patient privacy.
- Patient's record must be documented when telemedicine services are used.
- No reimbursement for equipment costs to provide telemedicine services.

³² *Id.*

³³ *Id.* at 12.

³⁴ *Id.*

³⁵ See Agency for Health Care Administration, *Analysis of SB 280* (Oct. 9, 2017) (on file with the Senate Banking and Insurance Committee).

³⁶ *Id.*

- Must ensure the patient has a choice whether to access services through telemedicine or a face to face encounter.³⁷

The MMA contracts also allow an MMA plan to assure access to specialists by providing telemedicine consultations with specialists not listed in the MMA plan's network at a location or via the patient's PCP office within 60 minutes travel time or 45 miles from the patient's zip code.³⁸ MMA plans must also have policies and procedures specific to telemedicine, if they elect to provide services through this delivery system, relating to fraud and abuse, record-keeping, consent for services, and privacy.

Florida Medicaid statutes and the federal Medicaid laws and regulations consider telemedicine to be a delivery system rather than a distinct service; as such, Florida Medicaid does not have reimbursement rates specific to the telemedicine mode of service. In the fee-for-service system, Florida Medicaid reimburses services delivered via telemedicine at the same rate and in the same manner as if the service were delivered face-to-face.

Medicaid health plans can negotiate rates with providers, so they have the flexibility to pay different rates for services delivered via telemedicine. The managed care plans are required to submit their telemedicine policies and procedures to the AHCA for approval, but are not required to do so prior to use.³⁹

Other Statutory References to Telehealth or Telemedicine

Sprinkled throughout the Florida Statutes are numerous other references to the use of telehealth, telemedicine, or teleconference services to deliver health care services, including the following references:

- The Department of Management Services, to facilitate the development of applications, programs, and services, including, but not limited to telework and telemedicine.⁴⁰
- Legislative intent for the Department of Children and Families (DCF) to use telemedicine for the delivery of health care services to children and adults with mental health and substance abuse disorders diagnoses for patient evaluation, case management, and ongoing patient care.⁴¹
- Recommendations by the DCF for voluntary and involuntary outpatient and inpatient services under ch. 394, F.S., with authorizations or second opinions provided by a physician assistant, a psychiatrist, a clinical social worker, or a psychiatric nurse.⁴²

³⁷ Agency for Health Care Administration, MMA Contract, Attachment II, Exhibit II-A (Effective 02/01/2018), p. 37, available at [http://ahca.myflorida.com/medicaid/statewide_mc/pdf/Contracts/2018-02-01/EXHIBIT_II-A_MMA_Managed_Medical_Assistance_\(MMA\)_Program_Feb_1_2018.pdf](http://ahca.myflorida.com/medicaid/statewide_mc/pdf/Contracts/2018-02-01/EXHIBIT_II-A_MMA_Managed_Medical_Assistance_(MMA)_Program_Feb_1_2018.pdf) (last visited March 18, 2019).

³⁸ *Id.* at 57.

³⁹ Agency for Health Care Administration, *Statewide Medicaid Managed Care (SMMC) Policy Transmittal* (March 11, 2016), http://ahca.myflorida.com/medicaid/statewide_mc/pdf/plan_comm/PT_16-06_Telemedicine_03-11-2016.pdf (last visited March 18, 2019).

⁴⁰ Section 365.0135(2)(d)4, F.S.

⁴¹ Section 394.453(3), F.S. The provision states, in part: The Legislature further finds the need for additional psychiatrists to be of critical state concern and recommends the establishment of an additional psychiatry program to be offered by one of Florida's schools of medicine currently not offering psychiatry. The program shall seek to integrate primary care and psychiatry and other evolving models of care for persons with mental health and substance use disorders. Additionally, the Legislature finds that the use of telemedicine for patient evaluation, case management, and ongoing care will improve management of patient care and reduce costs of transportation.

⁴² Sections 394.4655(3)(a)1, and 349.4655(3)(b), F.S.

- Opinions provided under s. 394.467, F.S., relating to admission to a treatment facility to be provided through face-to-face examination, in person, or by electronic means.⁴³

Florida Telehealth Advisory Council

In 2016, legislation⁴⁴ was enacted that required the AHCA, with assistance from the DOH and the Office of Insurance Regulation (OIR), to survey health care practitioners, facilities, and insurers on telehealth utilization and coverage, and submit a report on the survey findings to the Governor, President of the Senate, and Speaker of the House of Representatives by December 31, 2016. The law also created a 15-member Telehealth Advisory Council and tasked the Council with developing recommendations and submitting a report on the survey findings to the Governor, President of the Senate, and Speaker of the House of Representatives by October 31, 2017.

Federal Telemedicine Provisions

Federal laws and regulations address telemedicine from several perspectives, including prescriptions for controlled substances, Medicare reimbursement requirements and privacy and security standards.

Special Registration Process – Drug Enforcement Agency

In Section 3232 of the federal Substance Use-Disorder Prevention that Promotes Opioid Recovery and Treatment (SUPPORT) Act signed by President Trump on October 24, 2018,⁴⁵ Section 311(h)(2) requires the U.S. Attorney General (Attorney General), no later than one year after enactment, in consultation with the U.S. Department of Health and Human Services (HHS) Secretary, to promulgate regulations specifying the limited circumstances under which a special registration for telemedicine may be issued and the procedure for obtaining the registration. Previously, the federal Controlled Substances Act (CSA) contained language directing the Attorney General to promulgate rules for a special registration process for telemedicine; however, to date, no rule has been issued from the U.S. Department of Justice (DOJ) or the Drug Enforcement Agency (DEA). The Fall 2018 Unified Agenda of Office of Management and Budget had indicated that the DEA planned to publish a proposed rule in the *Federal Register*.⁴⁶ A registration process would allow a practitioner⁴⁷ to deliver, distribute, dispense, or prescribe via telemedicine a controlled substance to a patient that has not been medically examined in-person by a prescribing practitioner.⁴⁸

⁴³ Section 394.467(2), F.S. The examination under this section may be performed by a psychiatrist, a clinical psychologist, or if neither one of those is available, the second opinion may be provided by a physician who has the postgraduate training and experience in diagnosis and treatment of mental illness or by a psychiatric nurse.

⁴⁴ Chapter 2016-240, Laws of Fla. The law designated the Secretary of the Agency for Health Care Administration (AHCA) as the council Chair, and designated the State Surgeon General and Secretary of the Department of Health as a member. The AHCA's Secretary and the State Surgeon General appointed 13 council members representing specific stakeholder groups.

⁴⁵ Substance Use-Disorder Prevention that Promotes Opioid Recovery and Treatment for Patients and Communities (SUPPORT) Act, Pub. Law 115-271, 56-57 (2019).

⁴⁶ Victoria Elliot, Congressional Research Service, *The Special Registration for Telemedicine: In Brief* (December 7, 2018), p. 1, available at <https://fas.org/sgp/crs/misc/R45240.pdf> (last visited March 18, 2019).

⁴⁷ A practitioner is defined under Section 802(21) of Title 21, U.S.C., as a physician, dentist, veterinarian, scientific investigator, pharmacy, hospital, or other person licensed, registered, or otherwise permitted by the United States or the jurisdiction in which he practices or does research, to distribute, dispense, conduct research with respect to, administer, or use in teaching or chemical analysis, a controlled substance in the course of professional practice or research.

⁴⁸ *Supra* note 46 at 2.

Federal law further requires that practitioners meet three general requirements for the special registration:

- Must demonstrate a legitimate need for the special registration.
- Must be registered to deliver, distribute, dispense, or prescribe controlled substances in the state where the patient is located.
- Must maintain compliance with federal and state laws when delivering, distributing, dispensing, and prescribing a controlled substance, unless the prescriber is:
 - Exempt from such registration in all states,⁴⁹ or
 - Is an employee or a contractor of the VA who is acting within the scope of his or her contract or is utilizing the registration of a hospital or clinic operated by the VA as permitted under these regulations.⁵⁰

Protection of Personal Health Information

The federal Health Insurance Portability and Accountability Act of 1996 (HIPAA) protects personal health information (PHI). Initial privacy rules were issued in 2000 by the HHS and later modified in 2002. These rules address the use and disclosure of an individual's health information and create standards for privacy rights. Additional privacy and security measures were adopted in 2009, with the Health Information Technology for Economic Clinical Health (HITECH) Act as part of the American Recovery and Reinvestment Act (ARRA).⁵¹ The Office of the National Coordinator (ONC) under the HITECH Act was given the responsibility of implementing provisions relating to interoperability, accessibility, privacy, and security of health information technology.⁵²

Only certain entities are subject to HIPAA's provisions. These "covered entities" include:

- Health plans;
- Health care providers;
- Health care clearinghouses; and
- Business associates of the entities listed above.

While not a covered entity as an individual, the patient still maintains his or her privacy and confidentiality rights regardless of the method in which a medical service is delivered. The HITECH Act specifically identified telemedicine as an area for review and consideration, and funding was provided to, in part, strengthen infrastructure and tools to promote telemedicine.⁵³

Under the provisions of HIPAA and the HITECH Act, a health care provider or other covered entity participating in telemedicine is required to meet the same technical and physical HIPAA and HITECH requirements as would be required for a physical office visit. These requirements include ensuring that the equipment and technology are HIPAA compliant, reduce travel requirements for patients in remote areas, and facilitate home health care and remote patient monitoring.⁵⁴

⁴⁹ The Act exempts certain manufacturers, distributors, and dispensers of controlled substances.

⁵⁰ *Supra* note 46 at 5 and 21 U.S.C. ss. 823 and 831(h)(1) (January 2019).

⁵¹ American Recovery and Reinvestment Act (ARRA); Public Law 111-5 (2009).

⁵² Office of the National Coordinator for Health Information Technology, HealthIT.gov, *Health IT Legislation* (February 10, 2019), available at <https://www.healthit.gov/topic/laws-regulation-and-policy/health-it-legislation> (last visited March 18, 2019).

⁵³ ARRA; Public Law 111-5 (2009), s. 3002(b)(2)(C) and s. 3011.

⁵⁴ *Supra* note 51.

The HITECH and ARRA legislation also expanded who was considered a “business associate” under the updated security and privacy rules. The final rule in January 2013 modified the definition to include patient safety organizations, health information organization, e-prescribing gateways, and other persons that facilitate data transmissions and vendors of personal health records to one or more persons. These organizations and businesses would be required to enter into business associate agreements under the revised definition.⁵⁵

The final rule also includes two new e-prescribing measures relating to opioids (Schedule II controlled substances) in the performance based scoring methodology for the Medicare’s Electronic Health Records Incentive Program. Beginning in Calendar Year (CY) 2019, a query of a state’s prescription drug monitoring program (PDMP) is optional; however, this query becomes required in CY 2020.⁵⁶ The second measure added is verification of an Opioid Treatment Agreement.⁵⁷ As with the PDMP query, the verification of the agreement is also optional for CY 2019 and mandatory in CY 2020.

Prescribing Via the Internet

Federal law has specifically prohibited the prescribing of controlled substances via the Internet without an in-person evaluation. A valid prescription is one that is issued for a legitimate medical purpose in the usual course of professional practice by a practitioner who has conducted at least one in-person medical evaluation of the patient or a covering practitioner.⁵⁸ The in-person evaluation requires that the patient be in the physical presence of the provider without regard to the presence or conduct of other professionals.⁵⁹

Federal law at 21 U.S.C. s. 829 provides:

No controlled substance that is a prescription drug as determined under the Federal Food, Drug, and Cosmetic Act may be delivered, distributed or dispensed by means of the Internet without a valid prescription.

Telemedicine Exception

The DEA and the DOJ issued their own definition of telemedicine in April 2009, as required under the Ryan Haight Online Pharmacy Consumer Protection Act (Haight Act).⁶⁰ The federal regulatory definition of telemedicine under the DEA includes, but is not limited to, the following elements:

- The patient and practitioner are located in separate locations;
- The patient and practitioner communicate via a telecommunications system;
- The practitioner must meet other registration requirements for the dispensing of controlled substances via the Internet; and

⁵⁵ 78 Fed. Reg. 5687, (Jan. 25, 2013) (to be codified at 45 CFR 160.103, Definition of Business associate).

⁵⁶ Centers for Medicare and Medicaid Services, *Fiscal Year (FY) 2019 Medicare Hospital Inpatient Prospective Payment System (IPPS) and Long Term Acute Care Hospital (LTCH) Prospective Payment System Final Rule Fact Sheet* (August 2, 2018), available at <https://www.cms.gov/newsroom/fact-sheets/fiscal-year-fy-2019-medicare-hospital-inpatient-prospective-payment-system-ipps-and-long-term-acute-0> (last visited Mar. 19, 2019).

⁵⁷ *Id.*

⁵⁸ Ryan Haight Online Pharmacy Consumer Protection Act of 2008; Public Law 110-425 (H.R. 6353); 21 U.S.C. sec. 829(e)(2)(A)(2006 Ed., Supplement 4).

⁵⁹ *Id.*

⁶⁰ *Id.*

- Certain practitioners (VA employees, for example) or practitioners in certain situations (public health emergencies) may be exempted from registration requirements.⁶¹

However, the Haight Act⁶² created an exception for the delivery, distribution, or dispensing of a controlled substance by a practitioner engaged in the practice of telemedicine or for a covering practitioner where the practitioner has conducted the required one, in-person medical evaluation through the practice of telemedicine within the previous 24 months.⁶³ The practitioner is still subject to the requirement that all controlled substances be issued for a legitimate purpose by a practitioner acting in the usual course of professional practice. The definition of the “practice of telemedicine” includes seven distinct categories or exceptions. Those seven distinct categories require the practice of telemedicine be delivered or conducted:

- To a patient that is located in a hospital or a clinic.
- During an in-person examination with another practitioner.
- Through the Indian Health Service.
- During a public health emergency.
- By a practitioner that has obtained a special registration for telemedicine.
- During a medical emergency situation.
- At the discretion of the DEA.⁶⁴

The DEA regulations require practitioners to meet certain requirements before issuing prescriptions for controlled substances electronically. All controlled substance prescriptions must be issued through an application that can meet standards which include, but is not limited to, user controls and locks, prescriber signature verification, final prescription review and approval by the prescriber, two factor authentication, and record archival and audit functionality.⁶⁵

Medicare Provisions

In a proposed rule issued on November 30, 2018, prescription drug plan sponsors and Medicare Advantage organizations will be required to establish electronic prescription drug programs that comply with e-prescribing standards under the Medicare Prescription Drug, Improvement, and Modernization Act.⁶⁶ The law and regulation does not require that prescribers or dispensers comply with the requirement; however, any prescribers and dispensers who electronically transmit and receive prescriptions and certain other pieces of information for covered drugs on behalf of Medicare Part D eligible beneficiaries, directly or through an intermediary, are required to comply with any standards.⁶⁷

U.S. Department of Veterans Affairs Telehealth

The VA has been using telehealth to increase access to health care for veterans through a variety of programs including real-time telehealth, the Polytrauma Rehabilitation Network, TeleMental

⁶¹ Drug Abuse and Prevention, Definitions, 21 U.S.C. s. 802 (54).

⁶² *Supra* note 58.

⁶³ *Id.*

⁶⁴ Information from the Congressional Research Service, *The Special Registration for Telemedicine: In Brief* (December 7, 2018), available at https://www.everysreport.com/files/20181207_R45240_d2f8e1a6693c4181f2c46db32a29f0595dfb5d03.pdf. (last visited March 19, 2019). Based on 21 U.S.C. s. 802(54) and s. 831(h).

⁶⁵ Requirements for Electronic Orders and Prescriptions, 21 C.F.R., pt. 1311, sub. C.

⁶⁶ Fed. Reg. Vol. 83, No. 231 (Nov. 30, 2018), p. 62164, 423.160.

⁶⁷ *Id.*

Health, TeleRehabilitation, and Telesurgery. The VA's telehealth services use real-time technologies to provide health care access through Clinical Video Telehealth (CVT). Examples of services that might be provided include access to a specialty care physician with the patient located at a local clinic closest to the veteran's home and a specialty physician who may not be available at the clinic closest to the veteran's home. Not all of the clinics have the specialty care available and it may be difficult for some of the veterans to travel distances to receive care, so CVT is used to make diagnoses, manage care, perform check-ups, and actually provide care for these veterans.⁶⁸

A VA telehealth report in 2013, on home health services showed that home telehealth services had reduced bed days care 59 percent and hospital admissions by 35 percent, while clinical video telehealth services reduced bed days of care for mental health patients by 38 percent.⁶⁹ Clinical video telehealth saved approximately \$34.45 per consult and store-and-forward telehealth saved approximately \$38.81 per consult in travel costs for the patient.⁷⁰

For the VA, a health care provider who is licensed to practice a health care specialty listed and qualified under 38 U.S.C. 7402(b),⁷¹ is appointed to an occupation within the Veterans Health Administration that is listed as authorized, maintains his or her health credentials as required, and is not a contractor for the VA. The health care provider is authorized to provide telehealth services within the scope of their practice and in accordance with the privileges granted by the VA, irrespective of the state or location within the state where the health care provider or the beneficiary is located.⁷² The health care provider must practice within the limitations imposed by the Controlled Substances Act, 21 U.S.C. 801, et seq, as well as any other provisions set forth by the VA. This federal regulation preempts state law to achieve an important federal interest to care for veterans.⁷³

Federal Trade Commission

In recent years the Federal Trade Commission (FTC) has sent comments or intervened in state and federal actions relating to telehealth and telemedicine rulemaking and litigation and how it relates to competition. In one of its more recent letters on the topic, to the VA, the FTC commented on a proposed telemedicine rule allowing VA telehealth providers to provide services to or from non-federal sites, regardless of whether the provider was licensed in the state where the provider was located.⁷⁴ The FTC writes in support of the proposed rules with the following:

Our findings reinforce the view that the Proposed Rule would enable the use of telehealth to reach underserved areas and VA beneficiaries who are

⁶⁸ U.S. Department of Veterans Affairs, *VA Telehealth Services: Real-Time Clinic Based Video Telehealth*, <https://www.telehealth.va.gov/real-time/index.asp> (last visited March 11, 2019).

⁶⁹ Center for Connected Health Policy, *Telehealth Private Payer Laws: Impact and Issues*, Millbank Memorial Fund (August 2017), p. 4, <https://www.milbank.org/wp-content/uploads/2017/08/MMF-Telehealth-Report-FINAL.pdf> (last viewed March 14, 2019).

⁷⁰ *Id.*

⁷¹ To be eligible for appointment in the Administration, a health care provider must meet the federal qualifications as listed in this statute for a physician, dentist, nurse, director of hospital, domiciliary, center, or outpatient clinic, podiatrist, optometrist, pharmacist, psychologist, social worker, marriage and family therapist, licensed professional mental health counselor, chiropractor, chiropractor, peer specialist, or other health care position as designated by the Secretary.

⁷² 38 CFR section 17.417, Health care providers practicing via telehealth.

⁷³ 38 CFR section 17.417(c), Health care providers practicing via telehealth.

⁷⁴ U.S. Federal Trade Commission, Letter to Director of Regulation Policy and Management (November 1, 2017),

https://www.ftc.gov/system/files/documents/advocacy_documents/ftc-staff-comment-department-veterans-affairs-regarding-its-proposed-telehealth-rule/v180001vatelehealth.pdf (last visited March 18, 2019).

unable to travel, improving the ability of the VA to utilize its health care resources. Accordingly, we believe that the Proposed Rule would likely increase access to telehealth services, increase the supply of telehealth providers, increase the range of choices available to patients, improve health care outcomes, and reduce the VA's health care costs, thereby benefitting veterans.

...

The VA's Proposed Rule involves the intersection of two important and current FTC advocacy areas that directly affect many consumers: occupational licensing and telehealth. Since the late 1970s, the Commission and its staff have conducted economic and policy studies relating to licensing requirements for various occupations and professions⁷⁵, and submitted numerous advocacy comments to state and self-regulatory entities on competition policy and anti-trust law issues relating to occupational regulation, including the regulation of health professions.⁷⁶

The FTC also commented on telemedicine legislation in Alaska, occupational board rules in Delaware, investigated the Texas Board of Medicine, and filed a joint brief with the DOJ over restrictions relating to dentistry in Texas.^{77, 78, 79}

Interstate Medical Licensure Compact

The Interstate Medical Licensure Compact (IMLC) provides an expedited pathway for medical and osteopathic physicians to qualify to practice medicine across state lines within a Licensure Compact. Currently, 24 states and one territory, which cover 31 medical and osteopathic boards, participate in the IMLC and as of February 2019, six other states have active legislative to join the IMLC.^{80, 81}

Approximately 80 percent of physicians meet the eligibility guidelines for licensure through the IMLC.⁸² The providers' applications are expedited by using the information previously submitted in their State of Principal Licensure (SPL). Once the SPL has been established and a

⁷⁵ See Carolyn Cox & Susan Foster, BUREAU OF ECON., FED. TRADE COMM'N, *The Costs and Benefits of Occupational Regulation* (1990), http://www.ramblenuse.com/articles/cox_foster.pdf (last visited March 18, 2019).

⁷⁶ *Supra* note 74.

⁷⁷ The Alaskan legislation would allow licensed Alaskan physicians located out of state to provide telehealth services in the same manner as in-state providers. See <https://www.ftc.gov/news-events/press-releases/2016/03/ftc-staff-comment-alaska-legislature-should-consider-potential> (last visited March 18, 2019).

⁷⁸ In Delaware, there were three situations, one involving whether telepractice was appropriate for Speech/Language Pathologists, another for the occupational board which regulates occupational therapists, and a third for the board which regulates the dietitians and nutritionists. <https://www.ftc.gov/policy/advocacy/advocacy-filings/2016/08/ftc-staff-comment-delaware-board-occupational-therapy>, <https://www.ftc.gov/policy/advocacy/advocacy-filings/2016/11/ftc-staff-comment-delaware-board-speechlanguage>, and <https://www.ftc.gov/news-events/press-releases/2016/08/ftc-staff-comment-delaware-dieteticsnutrition-board-proposal> (last visited March 18, 2019).

⁷⁹ In Texas, the FTC began an investigation of whether the Texas Medical Board violated federal antitrust law by adopting rules restricting the practice of telemedicine. See <https://www.ftc.gov/news-events/press-releases/2017/06/federal-trade-commission-closes-investigation-texas-medical-board> (last visited March 18, 2019).

⁸⁰ Interstate Medical Licensure Compact, *The IMLC*, <https://imlcc.org/> (last visited Mar. 8, 2019).

⁸¹ Interstate Medical Licensure Compact, Draft Executive Committee Meeting Minutes (February 5, 2019), <https://imlcc.org/wp-content/uploads/2019/02/2019-IMLC-Executive-Committee-Minutes-February-5-2019-DRAFT.pdf> (last visited Mar. 8, 2019).

⁸² *Supra* note 80.

Letter of Qualification has been awarded, the physician can select which states to practice in under his or her compact license. However, to qualify for consideration for that compact license, the physician must hold a full, unrestricted medical license from a compact member state and meet one of the following additional qualifications:

- The physician's primary residency is the SPL.
- The physician's practice of medicine occurs in the SPL for at least 25 percent of the time.
- The physician's employer is located in the SPL.
- The physician uses the SPL as his or her state of residence for U.S. federal income tax purposes.

Additionally, the physician must maintain his or her licensure from the SPL at all times. The SPL may be changed after the original qualification. The application cost is \$700 plus the cost of the license for the state in which the applicant wishes to practice. The individual state fees vary from a low of \$75 in Alabama to a high of \$700 in Maine.⁸³

A current Senate bill (SB 7078) would enter Florida into the IMLC on July 1, 2019, if enacted into Florida law.

III. Effect of Proposed Changes:

Section 1 amends s. 409.967, F.S., to prohibit Medicaid managed care plans from using providers who exclusively provide services through telehealth, as defined in the bill, to meet the current-law network adequacy standards for Medicaid managed care.

The bill also deletes obsolete language from s. 409.967, F.S.

Section 2 creates s. 456.4501, F.S., and establishes statutory provisions for telehealth. The bill:

- Provides definitions for:
 - Telehealth: the practice of a Florida-licensed telehealth provider's profession in which patient care, treatment, or services are provided through the use of medical information exchanged between one physical location and another through electronic communications. The term excludes audio-only telephone calls, email messages, text messages, U.S. mail or other parcel services, facsimile transmissions, or any combination thereof.
 - Telehealth provider: an individual who provides health care and related services using telehealth and who holds a Florida license under chs. 458 (medical) or 459 (osteopathic), including providers who become Florida-licensed by way of the Interstate Medical Licensure Compact.⁸⁴
- Establishes the practice standard for telehealth as the same standard for providers who provide in-person health care services.
- Provides that no controlled substances may be prescribed by a telehealth provider, except:
 - For the treatment of a psychiatric disorder;
 - For inpatient treatment at a hospital licensed under ch. 395, F.S.;

⁸³ Interstate Medical Licensure Compact, *What Does It Cost?* <https://imlcc.org/what-does-it-cost/> (last visited Mar. 8, 2019).

⁸⁴ The Interstate Medical Licensure compact is one component of SB 7078 (2019).

- For the treatment of a patient receiving hospice services as defined in s. 400.601, F.S.;⁸⁵ and,
- The treatment of a patient in a nursing home facility as defined in s. 400.021, F.S.
- Prohibits the use of an electronic medical questionnaire solely to prescribe medications.
- Places responsibility for quality and safety of equipment on telehealth providers.
- Requires telehealth providers to document in the patient’s medical record any health care services rendered using telehealth to the same standards used for in-person services.
- Provides that any medical records generated as a result of a telehealth visit are confidential.⁸⁶
- Clarifies that providers may continue to consult to the extent that such practitioners are acting within the scope of their practice.
- Provides that emergency medical services provided by emergency physicians, emergency medical technicians, paramedics, or emergency dispatchers are excluded from the bill’s provisions for telehealth and provides a definition of emergency medical services.
- Provides that health care providers who are providing immediate medical care to a patient with an emergency medical condition are excluded from the bill’s provisions for telehealth.
- Provides that, to the extent that a health care provider is acting within his or her scope of practice, the bill does not prohibit:
 - A practitioner caring for a patient in consultation with another practitioner where the practitioner has an ongoing relationship and has agreed to supervise treatment, including prescribed medications; or
 - The health care provider from caring for a patient in on-call or cross-call situations in which another practitioner has access to patient records.
- Provides the applicable board, or the DOH if there is no board, with rulemaking authority.

Sections 3, 4, and 5 creates ss. 627.42393 and 641.31093, F.S., and amends s. 641.31, F.S., to require insurers and HMOs, including the plans that participate in the Medicaid MMA program, to reimburse healthcare providers the same amount for a billed service regardless of the modality of its delivery. The change would affect all policies renewed or contracted for as new contracts as of January 1, 2020. Insurers and HMOs would also be prohibited from:

- Denying coverage for a covered service on the basis of the service being provided through telehealth if the same service would have been covered through an in-person encounter.
- Excluding an otherwise covered service solely because the service is being providing through telehealth rather than through an in-person encounter.
- Charging a greater deductible, copayment, coinsurance amount than would apply if the same service were provided through an in-person encounter.
- Imposing any deductible, copayment, coinsurance amount or other durational benefit limitation or maximum for benefits or services provided via telehealth that is not imposed equally upon all terms and services covered under the policy.

⁸⁵ Under s. 400.601(6), F.S., hospice services means “items and services furnished to a patient and family by a hospice or by others under arrangements with such a program, in a place of temporary or permanent residence used as the patient’s home for the purpose of maintaining the patient at home; or, if the patient needs short-term institutionalization, the services shall be furnished in cooperation with those contracted institutions or in the hospice inpatient facility.”

⁸⁶ Patient medical records are confidential under s. 395.3025, F.S., and any Florida licensed facility has a duty to maintain that confidentiality in accordance with the statute. Patient records held by health care providers are confidential under s. 456.056, F.S.

Insurers and HMOs may conduct utilization reviews for appropriateness of service delivery in comparison to in-person encounters and insurers may also elect to limit the covered services offered to enrollees.

Section 6 provides an effective date of July 1, 2019.

IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

D. State Tax or Fee Increases:

None.

E. Other Constitutional Issues:

None.

V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

B. Private Sector Impact:

Providing a statutory definition for telehealth will add clarity to an area that has lacked a standard in state law. According to many users within the state, including respondents to the Telehealth Survey and the findings within the Telehealth Advisory Council Report mentioned previously, health practitioners indicated a need for a definition of the term, “telehealth.” A definition would clarify the use of technological modalities as an acceptable way to treat patients within their scope of practice. Further, health plans noted the need for clarity in the allowable modes for telehealth for coverage and reimbursement purposes.

These changes may encourage the use of telehealth options, which may result in reduced health care costs; increased patient access to providers, especially in medically underserved areas; improved quality and continuity of care; and faster and more convenient treatment resulting in reduction of lost work time and travel costs for patients.

Preventing the unnecessary use of intensive services, such as emergency department visits, can reduce overall health care costs and improve health outcomes.

SB 1526 restricts the use of telehealth to only those persons licensed under ch. 458 (medical doctors) and ch. 459 (osteopathic physicians), F.S., with some limited exceptions for emergency medical care, hospice, and nursing homes. With committee testimony from previous years of telehealth bills, provisions in other state statutes, and current practices ongoing in the community, other non-physician health care professionals are currently providing telehealth services. It is unclear what would happen to their ability to continue to practice under this modality should this bill pass in its current form.

C. Government Sector Impact:

Similar to the private sector impact, these changes may encourage the expanded use of telehealth options by government entities and employers, which may result in reduced health care costs; increased patient access to providers, especially in medically underserved areas; improved quality and continuity of care; and faster and more convenient treatment resulting in reduction of lost work time and travel costs for patients.

According to the AHCA, the bill would not limit a MMA plan's ability to pay for telehealth services beyond those specified in the bill.⁸⁷ The direct fiscal impact to the state and local entities should be minimal to address any rulemaking issues and potential changes in health care utilization.

The bill does not specifically make the provisions in newly created ss. 627.42393 or 641.31093, F.S., applicable to plans operating under the Statewide Medicaid Managed Care (SMMC) program as it does not explicitly state the provisions apply to health insurers regulated under ch. 641, F.S., or the SMMC program governed under ch. 409, F.S. However, if it is the intent of the legislation that these changes apply to Medicaid, there is an indeterminate fiscal impact on the Medicaid program. While the AHCA already requires coverage parity for services delivered via telemedicine to the extent that the same service is covered via an in-person encounter, the AHCA has not required payment parity, and the plans still have the flexibility to negotiate mutually agreed upon rates for telehealth services. This may mean that the rates paid by plans differ from the rates paid for an in-person encounter.

To the extent the plans are able to negotiate better rates for telehealth services, requiring the plan to pay the same amount as an in-person encounter could increase costs to the Medicaid managed care plans, which would have to be accounted for in the capitation rates. In addition, the plans are increasingly using value-based purchasing agreements with providers to incentivize higher quality and increasingly efficient delivery of care. Payment mandates such as this are difficult to reconcile under those types of arrangements, which can allow providers to share in savings and take on financial risk if quality or other performance goals are not met.

⁸⁷ See Agency for Health Care Administration, Analysis of SB 1526 (April 14, 2019) (on file with the Senate Appropriations Subcommittee on Health and Human Services).

The fiscal impact is indeterminate at this time as the AHCA does not currently possess comprehensive data on whether plans are paying differently for telehealth.

VI. Technical Deficiencies:

None.

VII. Related Issues:

As noted in Section V., the definition of telehealth as proposed in the bill limits the practice of telehealth to only those physicians licensed under chs. 458 and 459, F.S. It is unclear what adoption of telehealth definition may mean for non-physician health care professionals that are currently using telehealth, either in whole or in part, in their practices.

Additionally, in other states where restrictions on who or which type of professions can participate in telehealth were proposed by the state or its regulatory boards, the FTC submitted comments with concerns that such restrictions were a possible restraint on trade and raised antitrust issues in some cases. In its report, *Options to Enhance Occupational License Portability*, in September 2018, the FTC noted that 30 percent of Americans require an occupational license today up from less than five percent in the 1950s.⁸⁸ The report suggested mechanisms in which states could reduce those barriers such as interstate compacts, model laws, mutual recognition, and license portability for cross-state practice.⁸⁹

VIII. Statutes Affected:

This bill substantially amends the following sections of the Florida Statutes: 409.967 and 641.31.

This bill creates the following sections of the Florida Statutes: 456.4501, 627.42393, and 641.31093.

IX. Additional Information:

A. Committee Substitute – Statement of Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

None.

B. Amendments:

Recommended Barcode 862704 by Appropriations Subcommittee on Health and Human Services on April 16, 2019:

The amendment:

⁸⁸ Bilal Sayyed, et al, *Policy Perspectives: Options to Enhance Occupational License Portability* (September 2018), p. iv, https://www.ftc.gov/system/files/documents/reports/options-enhance-occupational-license-portability/license_portability_policy_paper.pdf (last visited Mar. 19, 2019).

⁸⁹ *Id* at 26.

- Creates s. 456.47, F.S., to establish the use of telehealth to provide services and replaces the provision that created s. 456.4501, F.S. to establish Florida's telehealth statute.
- Revises the definitions for telehealth and telehealth provider.
- Revises the standard of practice for telehealth providers. The amendment authorizes a telehealth provider to use telehealth to perform a patient evaluation if an in-person physical examination is not required and if a patient evaluation is sufficient to diagnose and treat the patient; clarifies that a nonphysician telehealth provider using telehealth and acting within the applicable scope of practice, as established under Florida law, may not be interpreted as practicing medicine without a license; and prohibits controlled substances from being prescribed by a telehealth provider, with limited exceptions.
- Authorizes any Florida-licensed health care practitioner, within the relative scope of practice established by Florida law and rule, to use telehealth to deliver health care services to Florida patients; and authorizes an out-of-state telehealth provider to deliver health care services to Florida patients if they register with the applicable board, or the DOH if there is no board, and meet certain eligibility requirements. The bill was previously limited only to providers who held a Florida license under chs. 458 (medical doctors) or 459 (osteopathic physicians).
- Requires the DOH to use the National Practitioner Data Bank to verify information submitted by an out-of-state telehealth provider and to publish on its website the name and specific background information of each registered out-of-state telehealth provider.
- Requires out-of-state telehealth providers to notify the applicable board, or the DOH if there is no board, of restrictions placed on the health care professional's license to practice or disciplinary actions taken against the health care practitioner within five days after such occurrence.
- Requires a provider to maintain professional liability coverage or financial responsibility (medical malpractice insurance), including for telehealth services provided to patient's not located in the provider's home state, to the same degree that Florida-licensed practitioners must be covered under Florida law.
- Prohibits an out-of-state telehealth provider from opening an office in Florida and from providing in-person health care services to patients located in Florida.
- Requires an out-of-state telehealth provider, who is a pharmacist, to use a pharmacy holding a Florida permit, a nonresident pharmacy registered in Florida, or a nonresident pharmacy or outsourcing facility holding a nonresident sterile compounding permit to dispense medicinal drugs to Florida patients.
- Authorizes the board, or the DOH if there is no board, to revoke an out-of-state telehealth providers' registration under certain circumstances.
- Establishes, for jurisdictional purposes, that any act that constitutes the delivery of health care services shall be deemed to occur at the place where the patient is physically located at the time the act is performed. This will assist a patient in establishing jurisdiction and venue in Florida in the event he or she pursues a legal action against the telehealth provider.
- Revises exceptions to the registration requirement, providing exceptions for emergencies or for consultations between health care practitioners. Exemptions were

previously limited to only emergency physicians, emergency medical technicians, paramedics, or emergency dispatchers.

- Removes requirements in the bill that would have impacted the Florida Medicaid program, related to:
 - Amending s. 409.967, F.S., to prohibit Medicaid managed care plans from using providers who exclusively provide services through telehealth to achieve network adequacy;
 - Creating s. 627.42393, F.S., to provide reimbursement requirements for health insurers relating to telehealth services;
 - Amending s. 641.31, F.S., to prohibit a health maintenance organization from requiring a subscriber to receive services via telehealth; and
 - Creating s. 641.31093, F.S., to provide reimbursement requirements for health maintenance organizations relating to telehealth services.
- Appropriates \$261,389 in recurring funds and \$15,020 in nonrecurring funds from the Medical Quality Assurance Trust Fund, and four full-time equivalent positions with associated salary rate of 145,870 to the DOH to offset the workload increase anticipated from the telehealth provider registration requirement.
- Provides an effective date of July 1, 2019.



763358

LEGISLATIVE ACTION

Senate	.	House
Comm: RE	.	
04/17/2019	.	
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Appropriations Subcommittee on Health and Human Services
(Harrell) recommended the following:

Senate Amendment (with title amendment)

Delete everything after the enacting clause
and insert:

Section 1. Section 456.47, Florida Statutes, is created to
read:

456.47 Use of telehealth to provide services.—

(1) DEFINITIONS.—As used in this section, the term:

(a) "Telehealth" means the use of synchronous or
asynchronous telecommunications technology by a telehealth



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11 provider to provide health care services, including, but not
12 limited to, assessment, diagnosis, consultation, treatment, and
13 monitoring of a patient; transfer of medical data; patient and
14 professional health-related education; public health services;
15 and health administration. The term does not include audio-only
16 telephone calls, e-mail messages, or facsimile transmissions.

17 (b) "Telehealth provider" means any individual who provides
18 health care and related services using telehealth and who is
19 licensed or certified under s. 393.17; part III of chapter 401;
20 chapter 457; chapter 458; chapter 459; chapter 460; chapter 461;
21 chapter 463; chapter 464; chapter 465; chapter 466; chapter 467;
22 part I, part III, part IV, part V, part X, part XIII, or part
23 XIV of chapter 468; chapter 478; chapter 480; part II or part
24 III of chapter 483; chapter 484; chapter 486; chapter 490; or
25 chapter 491; who is licensed under a multi-state health care
26 licensure compact of which Florida is a member state; or who is
27 registered under and complies with subsection (4).

28 (2) PRACTICE STANDARDS.—

29 (a) A telehealth provider has the duty to practice in a
30 manner consistent with his or her scope of practice and the
31 prevailing professional standard of practice for a health care
32 professional who provides in-person health care services to
33 patients in this state.

34 (b) If the applicable standard of practice does not require
35 an in-person physical examination:

36 1. A telehealth provider may use telehealth to perform a
37 patient evaluation.

38 2. If a patient evaluation performed by telehealth under
39 subparagraph 1. is sufficient to diagnose and treat the patient,



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40 the telehealth provider is not required to research a patient's
41 medical history or to conduct a physical examination of the
42 patient before using telehealth to provide health care services
43 to the patient.

44 (c) A telehealth provider may not use telehealth to
45 prescribe a controlled substance unless the controlled substance
46 is prescribed for the following:

47 1. The treatment of a psychiatric disorder;

48 2. Inpatient treatment at a hospital licensed under chapter
49 395;

50 3. The treatment of a patient receiving hospice services as
51 defined in s. 400.601; or

52 4. The treatment of a resident of a nursing home facility
53 as defined in s. 400.021.

54 (d) A telehealth provider and a patient may be in separate
55 locations when telehealth is used to provide health care
56 services to a patient.

57 (e) A nonphysician telehealth provider using telehealth and
58 acting within his or her relevant scope of practice, as
59 established by Florida law or rule, is not in violation of s.
60 458.327(1) (a) or s. 459.013(1) (a).

61 (3) RECORDS.—A telehealth provider shall document in the
62 patient's medical record the health care services rendered using
63 telehealth according to the same standard as used for in-person
64 services. Medical records, including video, audio, electronic,
65 or other records generated as a result of providing such
66 services, are confidential pursuant to ss. 395.3025(4) and
67 456.057.

68 (4) REGISTRATION OF OUT-OF-STATE TELEHEALTH PROVIDERS.—



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69 (a) A health care professional not licensed in this state
70 may provide health care services to a patient located in this
71 state using telehealth if the health care professional registers
72 with the applicable board, or the department if there is no
73 board, and provides health care services within the applicable
74 scope of practice established by Florida law or rule.

75 (b) The board, or the department if there is no board,
76 shall register a health care professional not licensed in this
77 state as a telehealth provider if the health care professional:

78 1. Completes an application in the format prescribed by the
79 department;

80 2. Is licensed with an active, unencumbered license that is
81 issued by another state, the District of Columbia, or a
82 possession or territory of the United States and that is
83 substantially similar to a license issued to a Florida-licensed
84 provider specified in paragraph (1) (b);

85 3. Has not been the subject of disciplinary action relating
86 to his or her license during the 5-year period immediately prior
87 to the submission of the application;

88 4. Designates a duly appointed registered agent for service
89 of process in this state on a form prescribed by the department;
90 and

91 5. Demonstrates to the department that he or she is in
92 compliance with paragraph (e).

93
94 The department shall use the National Practitioner Data Bank to
95 verify the information submitted under this paragraph, as
96 applicable.

97 (c) The website of a telehealth provider registered under



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98 paragraph (b) must prominently display a hyperlink to the
99 department's website containing information required under
100 paragraph (g).

101 (d) A health care professional may not register under this
102 subsection if his or her license to provide health care services
103 is subject to a pending disciplinary investigation or action, or
104 has been revoked in any state or jurisdiction. A health care
105 professional registered under this subsection must notify the
106 appropriate board, or the department if there is no board, of
107 restrictions placed on his or her license to practice, or any
108 disciplinary action taken or pending against him or her, in any
109 state or jurisdiction. The notification must be provided within
110 5 business days after the restriction is placed or disciplinary
111 action is initiated or taken.

112 (e) A provider registered under this subsection shall
113 maintain professional liability coverage or financial
114 responsibility, that includes coverage or financial
115 responsibility for telehealth services provided to patients not
116 located in the provider's home state, in an amount equal to or
117 greater than the requirements for a licensed practitioner under
118 s. 456.048, s. 458.320, or s. 459.0085, as applicable.

119 (f) A health care professional registered under this
120 subsection may not open an office in this state and may not
121 provide in-person health care services to patients located in
122 this state.

123 (g) A pharmacist registered under this subsection may only
124 use a pharmacy permitted under chapter 465, a nonresident
125 pharmacy registered under s. 465.0156, or a nonresident pharmacy
126 or outsourcing facility holding an active permit pursuant to s.



763358

127 465.0158 to dispense medicinal drugs to patients located in this
128 state.

129 (h) The department shall publish on its website a list of
130 all registrants and include, to the extent applicable, each
131 registrant's:

132 1. Name.

133 2. Health care occupation.

134 3. Completed health care training and education, including
135 completion dates and any certificates or degrees obtained.

136 4. Out-of-state health care license with the license
137 number.

138 5. Florida telehealth provider registration number.

139 6. Specialty.

140 7. Board certification.

141 8. Five-year disciplinary history, including sanctions and
142 board actions.

143 9. Medical malpractice insurance provider and policy
144 limits, including whether the policy covers claims that arise in
145 this state.

146 10. The name and address of the registered agent designated
147 for service of process in this state.

148 (i) The board, or the department if there is no board, may
149 revoke an out-of-state telehealth provider's registration if the
150 registrant:

151 1. Fails to notify the applicable board, or the department
152 if there is no board, of any adverse actions taken against his
153 or her license as required under paragraph (d).

154 2. Has restrictions placed on or disciplinary action taken
155 against his or her license in any state or jurisdiction.



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156 3. Violates any of the requirements of this section.

157 (5) VENUE.—For the purposes of this section, any act that
158 constitutes the delivery of health care services is deemed to
159 occur at the place where the patient is located at the time the
160 act is performed. Venue for a civil or administrative action
161 initiated by the department, the appropriate board, or a patient
162 who receives telehealth services from an out-of-state telehealth
163 provider may be located in the patient's county of residence or
164 in Leon County.

165 (6) EXEMPTIONS.—A health care professional who is not
166 licensed to provide health care services in this state but who
167 holds an active license to provide health care services in
168 another state or jurisdiction, and who provides health care
169 services using telehealth to a patient located in this state, is
170 not subject to the registration requirement under this section
171 if the services are provided:

172 (a) In response to an emergency medical condition as
173 defined in s. 395.002; or

174 (b) In consultation with a health care professional
175 licensed in this state who has ultimate authority over the
176 diagnosis and care of the patient.

177 (7) RULEMAKING.—The applicable board, or the department if
178 there is no board, may adopt rules to administer this section.

179 Section 2. For fiscal year 2019-2020, the sums of \$261,389
180 in recurring funds and \$15,020 in nonrecurring funds from the
181 Medical Quality Assurance Trust Fund are appropriated to the
182 Department of Health, and four full-time equivalent positions
183 with associated salary rate of 145,870 are authorized for the
184 purpose of implementing s. 456.47, Florida Statutes, as created



763358

185 by this act.

186 Section 3. This act shall take effect July 1, 2019.

187

188 ===== T I T L E A M E N D M E N T =====

189 And the title is amended as follows:

190 Delete everything before the enacting clause

191 and insert:

192 A bill to be entitled

193 An act relating to telehealth; creating s. 456.47,

194 F.S.; defining terms; establishing standards of

195 practice for telehealth providers; authorizing

196 telehealth providers to use telehealth to perform

197 patient evaluations; providing that telehealth

198 providers, under certain circumstances, are not

199 required to research a patient's history or to conduct

200 physical examinations before providing services

201 through telehealth; authorizing certain telehealth

202 providers to use telehealth to prescribe certain

203 controlled substances under specified circumstances;

204 providing that a nonphysician telehealth provider

205 using telehealth and acting within his or her relevant

206 scope of practice is not deemed to be practicing

207 medicine without a license; providing recordkeeping

208 requirements for telehealth providers; providing

209 registration requirements for out-of-state telehealth

210 providers; requiring the Department of Health to

211 publish certain information on its website;

212 authorizing a board, or the department if there is no

213 board, to revoke a telehealth provider's registration



763358

214 under certain circumstances; providing venue;
215 providing exemptions from telehealth registration
216 requirements; authorizing the applicable board, or the
217 department if there is no board, to adopt rules;
218 providing an appropriation; authorizing positions;
219 providing an effective date.



809042

LEGISLATIVE ACTION

Senate	.	House
Comm: WD	.	
04/17/2019	.	
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Appropriations Subcommittee on Health and Human Services
(Hooper) recommended the following:

Senate Amendment to Amendment (763358)

Delete line 16
and insert:
telephone calls, e-mail messages, Internet questionnaires, or
facsimile transmissions.



648844

LEGISLATIVE ACTION

Senate	.	House
Comm: WD	.	
04/17/2019	.	
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Appropriations Subcommittee on Health and Human Services
(Hooper) recommended the following:

1 **Senate Amendment to Amendment (763358) (with title**
2 **amendment)**

3
4 Between lines 60 and 61
5 insert:

6 (f) A prescription for lenses, spectacles, eyeglasses,
7 contact lenses, or other optical devices may not be made based
8 on telehealth services or solely on the refractive error of the
9 human eye as determined by a computer controlled device such as
10 an autorefractor.



648844

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===== T I T L E A M E N D M E N T =====

And the title is amended as follows:

Delete line 207

and insert:

medicine without a license; providing that
prescriptions for lenses, spectacles, eyeglasses,
contact lenses, or other optical devices may not be
made based on telehealth services or solely on
determination made through the use of certain
computer-controlled devices; providing recordkeeping



277068

LEGISLATIVE ACTION

Senate	.	House
Comm: RE	.	
04/17/2019	.	
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Appropriations Subcommittee on Health and Human Services
(Harrell) recommended the following:

- 1 **Senate Amendment to Amendment (763358)**
- 2
- 3 Delete line 100
- 4 and insert:
- 5 paragraph (h).



862704

LEGISLATIVE ACTION

Senate	.	House
Comm: FAV	.	
04/18/2019	.	
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Appropriations Subcommittee on Health and Human Services
(Harrell) recommended the following:

Senate Amendment (with title amendment)

Delete everything after the enacting clause
and insert:

Section 1. Section 456.47, Florida Statutes, is created to
read:

456.47 Use of telehealth to provide services.—

(1) DEFINITIONS.—As used in this section, the term:

(a) "Telehealth" means the use of synchronous or
asynchronous telecommunications technology by a telehealth



862704

11 provider to provide health care services, including, but not
12 limited to, assessment, diagnosis, consultation, treatment, and
13 monitoring of a patient; transfer of medical data; patient and
14 professional health-related education; public health services;
15 and health administration. The term does not include audio-only
16 telephone calls, e-mail messages, or facsimile transmissions.

17 (b) "Telehealth provider" means any individual who provides
18 health care and related services using telehealth and who is
19 licensed or certified under s. 393.17; part III of chapter 401;
20 chapter 457; chapter 458; chapter 459; chapter 460; chapter 461;
21 chapter 463; chapter 464; chapter 465; chapter 466; chapter 467;
22 part I, part III, part IV, part V, part X, part XIII, or part
23 XIV of chapter 468; chapter 478; chapter 480; part II or part
24 III of chapter 483; chapter 484; chapter 486; chapter 490; or
25 chapter 491; who is licensed under a multi-state health care
26 licensure compact of which Florida is a member state; or who is
27 registered under and complies with subsection (4).

28 (2) PRACTICE STANDARDS.—

29 (a) A telehealth provider has the duty to practice in a
30 manner consistent with his or her scope of practice and the
31 prevailing professional standard of practice for a health care
32 professional who provides in-person health care services to
33 patients in this state.

34 (b) If the applicable standard of practice does not require
35 an in-person physical examination:

36 1. A telehealth provider may use telehealth to perform a
37 patient evaluation.

38 2. If a patient evaluation performed by telehealth under
39 subparagraph 1. is sufficient to diagnose and treat the patient,



862704

40 the telehealth provider is not required to research a patient's
41 medical history or to conduct a physical examination of the
42 patient before using telehealth to provide health care services
43 to the patient.

44 (c) A telehealth provider may not use telehealth to
45 prescribe a controlled substance unless the controlled substance
46 is prescribed for the following:

47 1. The treatment of a psychiatric disorder;

48 2. Inpatient treatment at a hospital licensed under chapter
49 395;

50 3. The treatment of a patient receiving hospice services as
51 defined in s. 400.601; or

52 4. The treatment of a resident of a nursing home facility
53 as defined in s. 400.021.

54 (d) A telehealth provider and a patient may be in separate
55 locations when telehealth is used to provide health care
56 services to a patient.

57 (e) A nonphysician telehealth provider using telehealth and
58 acting within his or her relevant scope of practice, as
59 established by Florida law or rule, is not in violation of s.
60 458.327(1) (a) or s. 459.013(1) (a).

61 (3) RECORDS.—A telehealth provider shall document in the
62 patient's medical record the health care services rendered using
63 telehealth according to the same standard as used for in-person
64 services. Medical records, including video, audio, electronic,
65 or other records generated as a result of providing such
66 services, are confidential pursuant to ss. 395.3025(4) and
67 456.057.

68 (4) REGISTRATION OF OUT-OF-STATE TELEHEALTH PROVIDERS.—



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69 (a) A health care professional not licensed in this state
70 may provide health care services to a patient located in this
71 state using telehealth if the health care professional registers
72 with the applicable board, or the department if there is no
73 board, and provides health care services within the applicable
74 scope of practice established by Florida law or rule.

75 (b) The board, or the department if there is no board,
76 shall register a health care professional not licensed in this
77 state as a telehealth provider if the health care professional:

78 1. Completes an application in the format prescribed by the
79 department;

80 2. Is licensed with an active, unencumbered license that is
81 issued by another state, the District of Columbia, or a
82 possession or territory of the United States and that is
83 substantially similar to a license issued to a Florida-licensed
84 provider specified in paragraph (1) (b);

85 3. Has not been the subject of disciplinary action relating
86 to his or her license during the 5-year period immediately prior
87 to the submission of the application;

88 4. Designates a duly appointed registered agent for service
89 of process in this state on a form prescribed by the department;
90 and

91 5. Demonstrates to the department that he or she is in
92 compliance with paragraph (e).

93
94 The department shall use the National Practitioner Data Bank to
95 verify the information submitted under this paragraph, as
96 applicable.

97 (c) The website of a telehealth provider registered under



862704

98 paragraph (b) must prominently display a hyperlink to the
99 department's website containing information required under
100 paragraph (h).

101 (d) A health care professional may not register under this
102 subsection if his or her license to provide health care services
103 is subject to a pending disciplinary investigation or action, or
104 has been revoked in any state or jurisdiction. A health care
105 professional registered under this subsection must notify the
106 appropriate board, or the department if there is no board, of
107 restrictions placed on his or her license to practice, or any
108 disciplinary action taken or pending against him or her, in any
109 state or jurisdiction. The notification must be provided within
110 5 business days after the restriction is placed or disciplinary
111 action is initiated or taken.

112 (e) A provider registered under this subsection shall
113 maintain professional liability coverage or financial
114 responsibility, that includes coverage or financial
115 responsibility for telehealth services provided to patients not
116 located in the provider's home state, in an amount equal to or
117 greater than the requirements for a licensed practitioner under
118 s. 456.048, s. 458.320, or s. 459.0085, as applicable.

119 (f) A health care professional registered under this
120 subsection may not open an office in this state and may not
121 provide in-person health care services to patients located in
122 this state.

123 (g) A pharmacist registered under this subsection may only
124 use a pharmacy permitted under chapter 465, a nonresident
125 pharmacy registered under s. 465.0156, or a nonresident pharmacy
126 or outsourcing facility holding an active permit pursuant to s.



862704

127 465.0158 to dispense medicinal drugs to patients located in this
128 state.

129 (h) The department shall publish on its website a list of
130 all registrants and include, to the extent applicable, each
131 registrant's:

132 1. Name.

133 2. Health care occupation.

134 3. Completed health care training and education, including
135 completion dates and any certificates or degrees obtained.

136 4. Out-of-state health care license with the license
137 number.

138 5. Florida telehealth provider registration number.

139 6. Specialty.

140 7. Board certification.

141 8. Five-year disciplinary history, including sanctions and
142 board actions.

143 9. Medical malpractice insurance provider and policy
144 limits, including whether the policy covers claims that arise in
145 this state.

146 10. The name and address of the registered agent designated
147 for service of process in this state.

148 (i) The board, or the department if there is no board, may
149 revoke an out-of-state telehealth provider's registration if the
150 registrant:

151 1. Fails to notify the applicable board, or the department
152 if there is no board, of any adverse actions taken against his
153 or her license as required under paragraph (d).

154 2. Has restrictions placed on or disciplinary action taken
155 against his or her license in any state or jurisdiction.



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156 3. Violates any of the requirements of this section.

157 (5) VENUE.—For the purposes of this section, any act that
158 constitutes the delivery of health care services is deemed to
159 occur at the place where the patient is located at the time the
160 act is performed. Venue for a civil or administrative action
161 initiated by the department, the appropriate board, or a patient
162 who receives telehealth services from an out-of-state telehealth
163 provider may be located in the patient's county of residence or
164 in Leon County.

165 (6) EXEMPTIONS.—A health care professional who is not
166 licensed to provide health care services in this state but who
167 holds an active license to provide health care services in
168 another state or jurisdiction, and who provides health care
169 services using telehealth to a patient located in this state, is
170 not subject to the registration requirement under this section
171 if the services are provided:

172 (a) In response to an emergency medical condition as
173 defined in s. 395.002; or

174 (b) In consultation with a health care professional
175 licensed in this state who has ultimate authority over the
176 diagnosis and care of the patient.

177 (7) RULEMAKING.—The applicable board, or the department if
178 there is no board, may adopt rules to administer this section.

179 Section 2. For fiscal year 2019-2020, the sums of \$261,389
180 in recurring funds and \$15,020 in nonrecurring funds from the
181 Medical Quality Assurance Trust Fund are appropriated to the
182 Department of Health, and four full-time equivalent positions
183 with associated salary rate of 145,870 are authorized for the
184 purpose of implementing s. 456.47, Florida Statutes, as created



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185 by this act.

186 Section 3. This act shall take effect July 1, 2019.

187

188 ===== T I T L E A M E N D M E N T =====

189 And the title is amended as follows:

190 Delete everything before the enacting clause

191 and insert:

192 A bill to be entitled

193 An act relating to telehealth; creating s. 456.47,

194 F.S.; defining terms; establishing standards of

195 practice for telehealth providers; authorizing

196 telehealth providers to use telehealth to perform

197 patient evaluations; providing that telehealth

198 providers, under certain circumstances, are not

199 required to research a patient's history or to conduct

200 physical examinations before providing services

201 through telehealth; authorizing certain telehealth

202 providers to use telehealth to prescribe certain

203 controlled substances under specified circumstances;

204 providing that a nonphysician telehealth provider

205 using telehealth and acting within his or her relevant

206 scope of practice is not deemed to be practicing

207 medicine without a license; providing recordkeeping

208 requirements for telehealth providers; providing

209 registration requirements for out-of-state telehealth

210 providers; requiring the Department of Health to

211 publish certain information on its website;

212 authorizing a board, or the department if there is no

213 board, to revoke a telehealth provider's registration



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214 under certain circumstances; providing venue;
215 providing exemptions from telehealth registration
216 requirements; authorizing the applicable board, or the
217 department if there is no board, to adopt rules;
218 providing an appropriation; authorizing positions;
219 providing an effective date.

By Senator Harrell

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1 A bill to be entitled
 2 An act relating to telehealth; amending s. 409.967,
 3 F.S.; prohibiting Medicaid managed care plans from
 4 using providers who exclusively provide services
 5 through telehealth to achieve network adequacy;
 6 deleting obsolete language; creating s. 456.4501,
 7 F.S.; defining the terms "telehealth" and "telehealth
 8 provider"; establishing certain practice standards for
 9 telehealth providers; prohibiting a telehealth
 10 provider from using telehealth to prescribe a
 11 controlled substance; providing exceptions; clarifying
 12 that prescribing medications based solely on answers
 13 to an electronic medical questionnaire constitutes a
 14 certain failure to practice medicine; specifying
 15 equipment and technology requirements for telehealth
 16 providers; providing recordkeeping requirements;
 17 providing applicability; defining the terms "emergency
 18 medical services" and "emergency medical condition";
 19 authorizing the applicable board or the Department of
 20 Health to adopt rules; creating s. 627.42393, F.S.;
 21 providing reimbursement requirements for health
 22 insurers relating to telehealth services; amending s.
 23 641.31, F.S.; prohibiting a health maintenance
 24 organization from requiring a subscriber to receive
 25 services via telehealth; creating s. 641.31093, F.S.;
 26 providing reimbursement requirements for health
 27 maintenance organizations relating to telehealth
 28 services; providing an effective date.
 29

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CODING: Words ~~stricken~~ are deletions; words underlined are additions.

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30 Be It Enacted by the Legislature of the State of Florida:

31
 32 Section 1. Paragraph (c) of subsection (2) of section
 33 409.967, Florida Statutes, is amended to read:
 34 409.967 Managed care plan accountability.—
 35 (2) The agency shall establish such contract requirements
 36 as are necessary for the operation of the statewide managed care
 37 program. In addition to any other provisions the agency may deem
 38 necessary, the contract must require:
 39 (c) Access.—
 40 1. The agency shall establish specific standards for the
 41 number, type, and regional distribution of providers in managed
 42 care plan networks to ensure access to care for both adults and
 43 children. Each plan must maintain a regionwide network of
 44 providers in sufficient numbers to meet the access standards for
 45 specific medical services for all recipients enrolled in the
 46 plan. A plan may not use providers who exclusively provide
 47 services through telehealth, as defined in s. 456.4501, to meet
 48 this requirement. The exclusive use of mail-order pharmacies may
 49 not be sufficient to meet network access standards. Consistent
 50 with the standards established by the agency, provider networks
 51 may include providers located outside the region. ~~A plan may~~
 52 ~~contract with a new hospital facility before the date the~~
 53 ~~hospital becomes operational if the hospital has commenced~~
 54 ~~construction, will be licensed and operational by January 1,~~
 55 ~~2013, and a final order has issued in any civil or~~
 56 ~~administrative challenge.~~ Each plan shall establish and maintain
 57 an accurate and complete electronic database of contracted
 58 providers, including information about licensure or

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59 registration, locations and hours of operation, specialty
60 credentials and other certifications, specific performance
61 indicators, and such other information as the agency deems
62 necessary. The database must be available online to both the
63 agency and the public and have the capability to compare the
64 availability of providers to network adequacy standards and to
65 accept and display feedback from each provider's patients. Each
66 plan shall submit quarterly reports to the agency identifying
67 the number of enrollees assigned to each primary care provider.

68 2. Each managed care plan must publish any prescribed drug
69 formulary or preferred drug list on the plan's website in a
70 manner that is accessible to and searchable by enrollees and
71 providers. The plan must update the list within 24 hours after
72 making a change. Each plan must ensure that the prior
73 authorization process for prescribed drugs is readily accessible
74 to health care providers, including posting appropriate contact
75 information on its website and providing timely responses to
76 providers. For Medicaid recipients diagnosed with hemophilia who
77 have been prescribed anti-hemophilic-factor replacement
78 products, the agency shall provide for those products and
79 hemophilia overlay services through the agency's hemophilia
80 disease management program.

81 3. Managed care plans, and their fiscal agents or
82 intermediaries, must accept prior authorization requests for any
83 service electronically.

84 4. Managed care plans serving children in the care and
85 custody of the Department of Children and Families must maintain
86 complete medical, dental, and behavioral health encounter
87 information and participate in making such information available

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88 to the department or the applicable contracted community-based
89 care lead agency for use in providing comprehensive and
90 coordinated case management. The agency and the department shall
91 establish an interagency agreement to provide guidance for the
92 format, confidentiality, recipient, scope, and method of
93 information to be made available and the deadlines for
94 submission of the data. The scope of information available to
95 the department shall be the data that managed care plans are
96 required to submit to the agency. The agency shall determine the
97 plan's compliance with standards for access to medical, dental,
98 and behavioral health services; the use of medications; and
99 followup on all medically necessary services recommended as a
100 result of early and periodic screening, diagnosis, and
101 treatment.

102 Section 2. Section 456.4501, Florida Statutes, is created
103 to read:

104 456.4501 Use of telehealth to provide services.—

105 (1) DEFINITIONS.—As used in this section, the term:

106 (a) "Telehealth" means the practice of a Florida-licensed
107 telehealth provider's profession in which patient care,
108 treatment, or services are provided through the use of medical
109 information exchanged between one physical location and another
110 through electronic communications. The term does not include
111 audio-only telephone calls, e-mail messages, text messages, U.S.
112 mail or other parcel service, facsimile transmissions, or any
113 combination thereof.

114 (b) "Telehealth provider" means an individual who provides
115 health care and related services using telehealth and who holds
116 a Florida license under chapter 458 or chapter 459, including

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117 providers who become Florida-licensed by way of the Interstate
 118 Medical Licensure Compact.

119 (2) PRACTICE STANDARD.—

120 (a) The standard of practice for telehealth providers who
 121 provide health care services is the same as the standard of
 122 practice for health care professionals who provide in-person
 123 health care services to patients in this state. If the standard
 124 of practice does not require an in-person physical examination,
 125 a telehealth provider may use telehealth to perform a patient
 126 evaluation and to provide services to the patient within the
 127 provider's scope of practice.

128 (b) A telehealth provider may not use telehealth to
 129 prescribe a controlled substance unless the controlled substance
 130 is prescribed for the following:

- 131 1. The treatment of a psychiatric disorder;
 132 2. Inpatient treatment at a hospital licensed under chapter
 133 395;
 134 3. The treatment of a patient receiving hospice services as
 135 defined in s. 400.601; or
 136 4. The treatment of a resident of a nursing home facility
 137 as defined in s. 400.021.

138 (c) A telehealth provider and a patient may be in separate
 139 locations when telehealth is used to provide health care
 140 services to a patient.

141 (d) Prescribing medications solely based on answers to an
 142 electronic medical questionnaire constitutes a failure to
 143 practice medicine with the level of care, skill, and treatment
 144 that a reasonably prudent physician recognizes as being
 145 acceptable under similar conditions and circumstances.

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146 (e) Telehealth providers are responsible for the quality of
 147 the equipment and technology employed and for the safe use of
 148 such equipment and technology. Telehealth equipment and
 149 technology must be able to provide, at a minimum, the same
 150 information to the physician or physician assistant which will
 151 enable them to meet or exceed the standard of practice for the
 152 telehealth provider's profession.

153 (3) RECORDS.—A telehealth provider shall document in the
 154 patient's medical record the health care services rendered using
 155 telehealth according to the same standards used for in-person
 156 services. Medical records, including video, audio, electronic,
 157 or other records generated as a result of providing telehealth
 158 services, are confidential under ss. 395.3025(4) and 456.057.
 159 Patient access to personal health information created by
 160 telehealth services is granted under ss. 395.3025 and 456.057.

161 (4) APPLICABILITY.—

162 (a) This section does not prohibit consultations between
 163 practitioners, to the extent that the practitioners are acting
 164 within their scope of practice, or the transmission and review
 165 of digital images, pathology specimens, test results, or other
 166 medical data related to the care of patients in this state.

167 (b) This section does not apply to emergency medical
 168 services provided by emergency physicians, emergency medical
 169 technicians, paramedics, or emergency dispatchers. For the
 170 purposes of this section, the term "emergency medical services"
 171 includes those activities or services designed to prevent or
 172 treat a sudden critical illness or injury and to provide
 173 emergency medical care and pre-hospital emergency medical
 174 transportation to sick, injured, or otherwise incapacitated

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175 persons in this state.

176 (c) This section does not apply to a health care provider
 177 who is treating a patient with an emergency medical condition
 178 that requires immediate medical care. For the purposes of this
 179 section, the term "emergency medical condition" means a medical
 180 condition characterized by acute symptoms of sufficient severity
 181 that the absence of immediate medical attention will result in
 182 serious jeopardy to patient health, serious impairment to bodily
 183 functions, or serious dysfunction of a body organ or part.

184 (d) To the extent that a health care provider is acting
 185 within his or her scope of practice, this section does not
 186 prohibit:

187 1. A practitioner caring for a patient in consultation with
 188 another practitioner who has an ongoing relationship with the
 189 patient and who has agreed to supervise the patient's treatment,
 190 including the use of any prescribed medications; or

191 2. The health care provider from caring for a patient in
 192 on-call or cross-coverage situations in which another
 193 practitioner has access to patient records.

194 (5) RULEMAKING.—The applicable board, or the department if
 195 there is no board, may adopt rules to administer this section.

196 Section 3. Section 627.42393, Florida Statutes, is created
 197 to read:

198 627.42393 Requirements for insurer reimbursement of
 199 telehealth services.—

200 (1) An individual, group, blanket, or franchise health
 201 insurance policy delivered or issued for delivery to any insured
 202 person in this state on or after January 1, 2020, may not deny
 203 coverage for a covered service on the basis of the service being

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204 provided through telehealth if the same service would be covered
 205 if provided through an in-person encounter.

206 (2) A health insurer may not exclude an otherwise covered
 207 service from coverage solely because the service is provided
 208 through telehealth rather than through an in-person encounter
 209 between a health care provider and a patient.

210 (3) A health insurer is not required to reimburse a
 211 telehealth provider for originating site fees or costs for the
 212 provision of telehealth services. However, a health insurer
 213 shall reimburse a telehealth provider for the diagnosis,
 214 consultation, or treatment of any insured individual provided
 215 through telehealth on the same basis that the health insurer
 216 would reimburse the provider if the covered service were
 217 delivered through an in-person encounter.

218 (4) A covered service provided through telehealth may not
 219 be subject to a greater deductible, copayment, or coinsurance
 220 amount than would apply if the same service were provided
 221 through an in-person encounter.

222 (5) A health insurer may not impose upon any insured
 223 receiving benefits under this section any copayment,
 224 coinsurance, or deductible amount or any policy-year, calendar-
 225 year, lifetime, or other durational benefit limitation or
 226 maximum for benefits or services provided via telehealth which
 227 is not equally imposed upon all terms and services covered under
 228 the policy.

229 (6) This section does not preclude a health insurer from
 230 conducting a utilization review to determine the appropriateness
 231 of telehealth as a means of delivering a covered service if such
 232 determination is made in the same manner as would be made for

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233 the same service provided through an in-person encounter.

234 (7) A health insurer may limit the covered services that
 235 are provided via telehealth to providers who are in a network
 236 approved by the insurer.

237 Section 4. Subsection (45) is added to section 641.31,
 238 Florida Statutes, to read:

239 641.31 Health maintenance contracts.—

240 (45) A health maintenance organization may not require a
 241 subscriber to consult with, seek approval from, or obtain any
 242 type of referral or authorization by way of telehealth from a
 243 telehealth provider, as defined in s. 456.4501.

244 Section 5. Section 641.31093, Florida Statutes, is created
 245 to read:

246 641.31093 Requirements for reimbursement by health
 247 maintenance organization for telehealth services.—

248 (1) Each health maintenance organization that offers,
 249 issues, or renews a major medical or similar comprehensive
 250 contract in this state on or after January 1, 2020, may not deny
 251 coverage for a covered service on the basis of the covered
 252 service being provided through telehealth if the same covered
 253 service would be covered if provided through an in-person
 254 encounter.

255 (2) A health maintenance organization may not exclude an
 256 otherwise covered service from coverage solely because the
 257 service is provided through telehealth rather than through an
 258 in-person encounter between a health care provider and a
 259 subscriber.

260 (3) A health maintenance organization is not required to
 261 reimburse a telehealth provider for originating site fees or

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262 costs for the provision of telehealth services. However, a
 263 health maintenance organization shall reimburse a telehealth
 264 provider for the diagnosis, consultation, or treatment of any
 265 subscriber provided through telehealth on the same basis that
 266 the health maintenance organization would reimburse the provider
 267 if the service were provided through an in-person encounter.

268 (4) A covered service provided through telehealth may not
 269 be subject to a greater deductible, copayment, or coinsurance
 270 amount than would apply if the same service were provided
 271 through an in-person encounter.

272 (5) A health maintenance organization may not impose upon
 273 any subscriber receiving benefits under this section any
 274 copayment, coinsurance, or deductible amount or any contract-
 275 year, calendar-year, lifetime, or other durational benefit
 276 limitation or maximum for benefits or services provided via
 277 telehealth which is not equally imposed upon all services
 278 covered under the contract.

279 (6) This section does not preclude a health maintenance
 280 organization from conducting a utilization review to determine
 281 the appropriateness of telehealth as a means of delivering a
 282 covered service if such determination is made in the same manner
 283 as would be made for the same service provided through an in-
 284 person encounter.

285 (7) A health maintenance organization may limit covered
 286 services that are provided via telehealth to providers who are
 287 in a network approved by the health maintenance organization.

288 Section 6. This act shall take effect July 1, 2019.



THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

SENATOR GAYLE HARRELL
25th District

COMMITTEES:
Health Policy, *Chair*
Appropriations Subcommittee on Health
and Human Services, *Vice Chair*
Appropriations Subcommittee on Criminal
and Civil Justice
Children, Families, and Elder Affairs
Military and Veterans Affairs and Space

JOINT COMMITTEE:
Joint Committee on Public Counsel Oversight

March 26, 2019

Senator Aaron Bean
405 Senate Building
404 South Monroe Street
Tallahassee, FL 32399

Chair Bean,

I respectfully request that **SB 1526 – Telehealth** be placed on the next available agenda for the Appropriations Subcommittee on Health and Human Services Meeting. **SB 1526** passed its last committee stop unanimously.

Should you have any questions or concerns, please feel free to contact my office. Thank you in advance for your consideration.

Thank you,

A handwritten signature in blue ink that reads "Gayle".

Senator Gayle Harrell
Senate District 25

Cc: Tonya Kidd, Staff Director
Robin Jackson, Committee Administrative Assistant

REPLY TO:

- 215 SW Federal Highway, Suite 203, Stuart, Florida 34994 (772) 221-4019
- 310 Senate Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5025

Senate's Website: www.flsenate.gov

BILL GALVANO
President of the Senate

DAVID SIMMONS
President Pro Tempore

McKnight, Brooke

From: Kotas, James <James.Kotas@ahca.myflorida.com>
Sent: Sunday, April 14, 2019 3:39 PM
To: McKnight, Brooke
Subject: Fwd: PRIORITY REVIEW REQUEST: Updated Summary Analysis - SB 1526 Telehealth

Please see below

From: Harris, Shevaun <shevaun.harris@ahca.myflorida.com>
Sent: Sunday, April 14, 2019 3:11 PM
To: Kotas, James; Kidder, Beth; Sokoloski, Kristin
Cc: Keenan, Lauren
Subject: Re: PRIORITY REVIEW REQUEST: Updated Summary Analysis - SB 1526 Telehealth

Hi James - in our original reading of the bill, we did not interpret it to limit our ability to pay for telehealth services beyond those specified in the bill. If that is in the intent, then we do have concerns, as it would limit our health plan's ability to pay for behavioral health services via telehealth in parts of the state where it may be needed most (rural areas) and in after hour situations where the goal is to avoid an ED visit.

Shevaun Harris
Agency for Health Care Administration

From: Kotas, James <james.kotas@ahca.myflorida.com>
Sent: Sunday, April 14, 2019 2:05 PM
To: Harris, Shevaun; Kidder, Beth; Sokoloski, Kristin
Cc: Keenan, Lauren
Subject: PRIORITY REVIEW REQUEST: Updated Summary Analysis - SB 1526 Telehealth

Good afternoon - Brooke needs a quick response to the below question regarding telemedicine.

Can you let me know your thoughts please

James

From: McKnight, Brooke <brooke.mcknight@laspbs.state.fl.us>
Sent: Sunday, April 14, 2019 1:55 PM
To: Kotas, James
Cc: Keenan, Lauren
Subject: RE: Updated Summary Analysis - SB 1526 Telehealth

Afternoon, James –

The Health Policy post-meeting bill analysis states the following for Government Sector Impact:

The bill restricts the use of telehealth to only those licensed under ch. 458 (medical) and ch. 459 (osteopathic) in Florida with some limited exceptions for emergency medical care, hospice, and nursing homes. With committee testimony from previous years of telehealth bills, provisions in other state statutes, and current practices ongoing in the community,

other non-physician health care professionals are already providing telehealth services. It is unclear what would happen to their ability to continue to practice this modality should this bill pass, especially in the Medicaid program which allows its Medicaid managed care plans to use telehealth beyond permitted in this bill. Medicaid also authorizes the use of telehealth services in its fee for service component. The definition restriction may especially impact access to mental health and substance abuse disorder practitioners where the statutes currently specifically allow for non-physician health care professionals to participate through telehealth options.

Can you please share what the government impact would be to prohibit an MMA provider from exclusively providing services through telehealth.

From: Kotas, James <James.Kotas@ahca.myflorida.com>
Sent: Sunday, March 31, 2019 8:45 PM
To: McKnight, Brooke <Brooke.McKnight@LASPBS.STATE.FL.US>
Cc: Keenan, Lauren <lauren.keenan@ahca.myflorida.com>
Subject: Updated Summary Analysis - SB 1526 Telehealth

Brooke – please find below the updated and approved analysis for SB 1526. Please let me know if you have any questions.

James

Medicaid Comments:

SB 1526 (Telehealth) amends and creates sections of Florida Statutes to related to the use of telehealth by health care providers.

The bill creates and amends the following statutes:

- Amends §409.967, F.S., related to Medicaid managed care plan accountability. Specifically, the bill states that a plan may not use providers who exclusively provide services through telehealth, as defined in s. 456.4501, F.S., to meet network adequacy requirements. The bill further amends s. 409.967, F.S., to delete obsolete language relating to hospital contracting that expired with the implementation of the Statewide Medicaid Managed Care (SMMC) program in 2014.
 - The Agency already prohibits SMMC plans from using providers that exclusively provide telehealth services to meet network adequacy requirements. Therefore, this change has no operational or fiscal impact on the Medicaid program.
- Creates §456.4501, F.S., related to the use of telehealth to provide services. The bill includes definitions for the terms telehealth and telehealth provider and provides practice standards in the delivery of telehealth services, by a licensed practitioner, including prohibitions.
 - The Agency already has a rule (Rule 59G-1.057, F.A.C.) that governs Medicaid coverage and payment of services provided via telemedicine. The rule allows for Medicaid payment for telemedicine services to the extent that the practitioner’s scope of practice allows such. The Agency’s rule is consistent with the proposed requirements in this section, but some technical updates may be needed to the rule for clean-up purposes (e.g., ensuring consistency in the definition of terms to avoid provider confusion).

- Creates §627.42393, F.S., related to requirements for insurer reimbursement of telehealth services. The bill requires insurers regulated under Chapter 627 to institute coverage parity for telehealth services to the same extent the service can be delivered in an in-person encounter. The bill specifies that the insurer is not required to pay for the origination site fees or other administrative fees associated with telehealth, but is required to pay for the diagnosis, consultation, and treatment of the insured on the same basis that the health insurer would reimburse the provider if the service were delivered through an in-person encounter (“payment parity”). It appears as if the sponsor intends to require payment parity where the health insurer reimburses the provider **the same amount** for the telehealth service as an in-person encounter.
 - This change does not apply to the Medicaid program as it does not explicitly state that the provisions apply to health insurers regulated under Chapter 641, F.S. or to the SMMC program governed under Chapter 409, F.S.

- Adds subsection (45) to §641.31, F.S., related to health maintenance contracts. The bill prohibits a health maintenance organization (HMO) from requiring subscribers to have to received consultative, referral, or authorization services via telehealth. Essentially, it prohibits the HMO from requiring its member to use telehealth services.
 - The bill does not specifically make this provision applicable to plans operating under the SMMC program, but even it did, the SMMC contract already prohibits the plans from requiring its members to receive services via telehealth/telemedicine. Medicaid recipients enrolled in a health plan always have a choice whether to receive a service via an in-person encounter or via telehealth.

- Creates §641.31093, F.S., related to requirements for reimbursement by health maintenance organization for telehealth services. The bill requires HMOs to institute coverage parity for telehealth services to the same extent the service can be delivered in an in-person encounter. The bill specifies that the HMO is not required to pay for the origination site fees or other administrative fees associated with telehealth, but is required to pay for the diagnosis, consultation, and treatment of the subscriber on the same basis that the HMO would reimburse the provider if the service were delivered through an in-person encounter. It appears as if the sponsor intends to require payment parity where the HMO reimburses the provider **the same amount** for the telehealth service as an in-person encounter.
 - The bill does not specifically make this provision applicable to plans operating under the SMMC program, and coverage and payment requirements for services provided under the SMMC program are governed by Part IV of Chapter 409, F.S., unless Chapter 409 specifically references a subsection of Chapter 641, F.S. If it is the intent of the sponsor that these changes apply to Medicaid (as reported to the Health Policy Committee on 3/25/2019), there is an indeterminate fiscal impact to the Medicaid program. While the Agency already requires coverage parity for services delivered via telemedicine to the extent the same service is covered via an in-person encounter, the Agency has not required payment parity, and the plans still have the flexibility to negotiate mutually agreed upon rates for telehealth services. This may mean that the rates paid by plans differ from the rates paid for an in-person encounter.

To the extent the plans are able to negotiate better rates for telehealth services, requiring the plan to pay the same amount as an in-person encounter could increase costs to the Medicaid managed care plans, which would have to be accounted for in the capitation rates. In addition, the plans are increasingly using value-based purchasing agreements with providers to incentivize higher quality and increasingly efficient delivery

of care. Payment mandates such as this are difficult to reconcile under those types of arrangements, which can allow providers to share in savings and take on financial risk if quality or other performance goals are not met.

The fiscal impact is indeterminate at this time as the Agency does not at this time have comprehensive data on whether plans are paying differently for telehealth.

James Kotas
Deputy Chief of Staff
Office of Legislative Affairs
Florida Agency for Health Care Administration
O: 850.412.3611 | M: 850.228.7178
E: james.kotas@ahca.myflorida.com

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/18

Meeting Date

1526

Bill Number (if applicable)

763358

Amendment Barcode (if applicable)

Topic Telehealth

Name Amee Diaz Lyon

Job Title _____

Address 119 South Monroe Street Suite 200

Street

Phone 850-205-9000

Tallahassee

City

FL

State

32309

Zip

Email amee.diazlyon@mhdfirm.com

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Chapter of the American Academy of Pediatrics

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19
Meeting Date

1526
Bill Number (if applicable)

Topic Telehealth

Amendment Barcode (if applicable)

Name Alison Dudley

Job Title President AB Dudley - ASCS

Address P.O. Box 428

Phone 850/559-1139

Street

Tall FL

Email alison@dudley@dudleyandassociates.com

City

State

Zip

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Radiological Society

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19
Meeting Date

1526

Bill Number (if applicable)

763358

Amendment Barcode (if applicable)

Topic Telehealth

Name Alison Dudley

Job Title President AB Dudley - ACS

Address P.O. Box 420

Street
Tall, FL
City State Zip

Phone 850/559-1139

Email alisdudley@dudleyandassociates.com

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Radiological Society

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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THE FLORIDA SENATE
APPEARANCE RECORD

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4/16
Meeting Date

1526
Bill Number (if applicable)
763358
Amendment Barcode (if applicable)

Topic Telehealth

Name Chris Hansen

Job Title Ballard Partners

Address 201 E. Park Ave

Phone 577-0444

Tallahassee FL 32301
City State Zip

Email Chansen@ballardfl.com

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Pediatric Medical Assoc (Pediatoy)

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19

Meeting Date

1526

Bill Number (if applicable)

763358

Amendment Barcode (if applicable)

Topic The Amendment Only

Name Chris Mand

Job Title _____

Address 1000 Riverside Ave #240

Street

Phone 904-233-3051

Jacksonville FL 32204

City

State

Zip

Email nulsandlaw@aol.com

Speaking: For Against Information

Waive Speaking: In Support Against

(The Chair will read this information into the record.)

Representing Florida Chapter, American College of Physicians

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19
Meeting Date

1526
Bill Number (if applicable)

→ 648844
Amendment Barcode (if applicable)

Topic Telehealth

Name Cynthia Henderson

Job Title

Address 100 E. Jefferson
Street

Phone 850 559 0853

Tallahassee
City State Zip

Email cyhenderson@a
me.com

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Luxottica

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19

Meeting Date

SB 1526

Bill Number (if applicable)

Topic Telehealth

Amendment Barcode (if applicable)

Name Dorene Barker

Job Title Associate State Director

Address 200 W. College Ave, Ste 304A

Phone 850-228-6387

Street

Tallahassee

City

State

FL

Zip

32301

Email dobarker@aarps.org

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing AARP Florida

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/18/19
Meeting Date

1526
Bill Number (if applicable)
809042
Amendment Barcode (if applicable)

Topic TELEHEALTH

Name DAVID RAMBA

Job Title ATTORNEY

Address _____
Street

Phone 850.727.7087

City _____ State _____ Zip _____

Email david@rambalaw.com

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing FLORIDA OPTOMETRIC ASSOCIATION

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/18/17

Meeting Date

1526

Bill Number (if applicable)

648844

Amendment Barcode (if applicable)

Topic TELEHEALTH

Name DAVID RAMBA

Job Title ATTORNEY

Address 120 S. MONROE ST

Phone 850 727 7087

Street

TALLAHASSEE, FL 32301

Email david@rambalaw.com

City

State

Zip

Speaking: [X] For [] Against [] Information

Waive Speaking: [] In Support [] Against (The Chair will read this information into the record.)

Representing FLORIDA OPTOMETRIC ASSOCIATION

Appearing at request of Chair: [] Yes [X] No

Lobbyist registered with Legislature: [X] Yes [] No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

16 April 2019

Meeting Date

SB 1526

Bill Number (if applicable)

Topic Telehealth

Amendment Barcode (if applicable)

Name Diego Echeverri

"Dee yay Goh Etch - uh - vay - ree

Job Title Director of Coalitions

Address 200 West College ave

Phone 813-767-2084

Street

TLH

City

FL

State

Zip

Email decheverri@cv4a.c

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Concerned Veterans For America

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4-16-2019

Meeting Date

SB1526

Bill Number (if applicable)

Topic TELEHEALTH

Amendment Barcode (if applicable)

Name JACK HEBERT

Job Title GOVT. Affairs Dir.

Address 2861 EXEC DR. SUITE 100

Phone 727-560-3323

Street

CLEARWATER FL 33762

City

State

Zip

Email JACK@FCACHIRO.ORG

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Chiropractic Assn.

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19

Meeting Date

SB 1526

Bill Number (if applicable)

763358

Amendment Barcode (if applicable)

Topic Amendment Only

Name Jeff Scott

Job Title _____

Address 1430 Piedmont Dr. E.

Phone 850 224-6496

Street

Jallahassee

City

FL

State

32308

Zip

Email j.scott@flmedical.org

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Medical Association

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/18

Meeting Date

1526

Bill Number (if applicable)

763358

Amendment Barcode (if applicable)

Topic Telehealth

Name Jim Daughton

Job Title _____

Address 119 South Monroe Street Suite 200

Street

Phone 850-205-9000

Tallahassee FL 32301

City

State

Zip

Email jim.daughton@mhdfirm.com

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Academy of Family Physicians

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19

Meeting Date

SB 1526

Bill Number (if applicable)

→ 648844

Amendment Barcode (if applicable)

Topic Telehealth

Name Joe Anne Hart

Job Title Chief Legislative Officer

Address 118 E. Jefferson St.

Street

Phone 850.224.1089

Tall, FL 32301

City

State

Zip

Email jahart@floridadental.org

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Dental Association

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19

Meeting Date

1526

Bill Number (if applicable)

Topic Telehealth

Amendment Barcode (if applicable)

Name Matthew Choy

Job Title Director

Address 136 S Bronough St.

Phone 561-386-3451

Street

Tallahassee

City

FL

State

32301

Zip

Email Mchoy@Flchamber.com

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Chamber of Commerce

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19

Meeting Date

1526

Bill Number (if applicable)

763358

Amendment Barcode (if applicable)

Topic Telehealth

Name Matthew Choy

Job Title Director

Address 136 S° Bronough St
Street

Phone 501-386-3451

Tallahassee FL 32301
City State Zip

Email Mchoy@Flchamber.com

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Chamber of Commerce

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19

Meeting Date

1526

Bill Number (if applicable)

Topic Telehealth

Amendment Barcode (if applicable)

Name Phillip Swerman

Job Title Policy Director

Address _____

Street

Phone _____

City

State

Zip

Email _____

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Americans for Prosperity

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4-16

Meeting Date

1526

Bill Number (if applicable)

Topic

Telemed

648644

Amendment Barcode (if applicable)

Name

Rhett O'Doski

Job Title

Address

115 E Park Ave

Street

Tallahassee

City

FL

State

32301

Zip

Phone

850 322 8746

Email

rodoski@nwelle.com

Speaking:

For

Against

Information

Waive Speaking:

In Support

Against

(The Chair will read this information into the record.)

Representing

1-800-Contacts

Appearing at request of Chair:

Yes

No

Lobbyist registered with Legislature:

Yes

No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19

Meeting Date

1526

Bill Number (if applicable)

763358

Amendment Barcode (if applicable)

Topic Telehealth

Name Stephen Winn

Job Title Exec. Director

Address 2544 Blairstone Pines Dr

Phone 878-7364

Street

Tallahassee

City

FL

State

32301

Zip

Email winnsr@earthlink.net

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Osteopathic Medical Association

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19

Meeting Date

1526

Bill Number (if applicable)

Topic Telehealth

Amendment Barcode (if applicable)

Name VICTORIA ZEPP

Job Title Chief Research & Policy Officer

Address 411 E. College Ave.

Phone 888/561-1102

City State Zip

Email VICTORIA@FICCHILDREN.ORG

Speaking: For Against Information

Waive Speaking: In Support Against (The Chair will read this information into the record.)

Representing FL Coalition for Children

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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The Florida Senate
BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: The Professional Staff of the Appropriations Subcommittee on Health and Human Services

BILL: CS/SB 1592

INTRODUCER: Children, Families, and Elder Affairs Committee and Senator Harrell

SUBJECT: Assisted Living Facilities

DATE: April 15, 2019

REVISED: _____

	ANALYST	STAFF DIRECTOR	REFERENCE	ACTION
1.	<u>Hendon</u>	<u>Hendon</u>	<u>CF</u>	<u>Fav/CS</u>
2.	<u>McKnight</u>	<u>Kidd</u>	<u>AHS</u>	<u>Recommend: Favorable</u>
3.	_____	_____	<u>AP</u>	_____

Please see Section IX. for Additional Information:

COMMITTEE SUBSTITUTE - Substantial Changes

I. Summary:

CS/SB 1592 makes a number of changes relating to assisted living facilities (ALFs). The bill authorizes and encourages the use of safety devices to protect residents in ALFs. The bill updates the fire safety code that all ALFs must meet. The bill clarifies the administration of the core training requirements for ALF staff and administrators and provides requirements for the medical examination that residents must undergo to determine appropriate placement in an ALF. Additionally, the bill requires ALFs to provide information in writing on the Long-Term Care Ombudsman Program when providing a notice for eviction.

The bill does not have a fiscal impact on state revenues or expenditures.

The bill takes effect on July 1, 2019.

II. Present Situation:

An assisted living facility (ALF) is a residential establishment, or part of a residential establishment, that provides housing, meals, and one or more personal services for a period exceeding 24 hours to one or more adults who are not relatives of the owner or administrator.¹ A personal service is direct physical assistance with, or supervision of, the activities of daily living

¹ Section 429.02(5), F.S. An ALF does not include an adult family-care home or a non-transient public lodging establishment.

and the self-administration of medication.² Activities of daily living include ambulation, bathing, dressing, eating, grooming, toileting, and other similar tasks.³

An ALF is required to provide care and services appropriate to the needs of the residents accepted for admission to the facility.⁴ The owner or facility administrator determines whether an individual is appropriate for admission to the facility based on a number of criteria.⁵ If, as determined by the facility administrator or health care provider, a resident no longer meets the criteria for continued residency or the facility is unable to meet the resident's needs, the resident must be discharged in accordance with the Resident Bill of Rights.⁶

There are 3,081 licensed ALFs in Florida having a total of 106,016 beds.⁷ An ALF must have a standard license issued by the Agency for Health Care Administration (AHCA) under part I of ch. 429, F.S., and part II of ch. 408, F.S. In addition to a standard license, an ALF may have one or more specialty licenses that allow an ALF to provide additional care. These specialty licenses include limited nursing services (LNS),⁸ limited mental health services (LMH),⁹ and extended congregate care services (ECC).¹⁰

ALF Staff Training

Administrators and Managers

Administrators and other ALF staff must meet minimum training and education requirements established in rule by the Department of Elder Affairs (DOEA),¹¹ that are intended to assist ALFs in appropriately responding to the needs of residents, maintaining resident care and facility standards, and meeting licensure requirements.¹²

The current ALF core training requirements established by the DOEA consist of a minimum of 26 hours of training and passing a competency test. Administrators and managers must successfully complete the core training requirements within three months after becoming an ALF administrator or manager. The minimum passing score for the competency test is 75 percent.¹³

Administrators and managers must participate in 12 hours of continuing education in topics related to assisted living every two years.¹⁴ A newly-hired administrator or manager, who has

² Section 429.02(17), F.S.

³ Section 429.02(1), F.S.

⁴ See Rule 58A-5.0182, F.A.C., for specific minimum standards.

⁵ Section 429.26, F.S., and Rule 58A-5.0181, F.A.C.

⁶ Section 429.28, F.S.

⁷ Agency for Health Care Administration, Health Care Finder see

<http://www.floridahealthfinder.gov/facilitylocator/ListFacilities.aspx>, (last visited April 3, 2019).

⁸ Section 429.07(3)(c), F.S.

⁹ Section 429.075, F.S.

¹⁰ Section 429.07(3)(b), F.S.

¹¹ Rule 58A-5.0191, F.A.C.

¹² Section 429.52(1), F.S.

¹³ Administrators who have attended core training prior to July 1, 1997, and managers who attended the core training program prior to April 20, 1998, are not required to take the competency test. Administrators licensed as nursing home administrators in accordance with part II of chapter 468, F.S., are exempt from this requirement.

¹⁴ Rule 58A-5.0191(1)(c), F.A.C.

successfully completed the ALF core training and continuing education requirements, is not required to retake the core training. An administrator or manager who has successfully completed the core training but has not maintained the continuing education requirements, must retake the ALF core training and retake the competency test.¹⁵

Staff with Direct Care Responsibilities

Facility administrators or managers are required to provide or arrange for six hours of in-service training for facility staff who provide direct care to residents.¹⁶ Staff training requirements must generally be met within 30 days after staff begin employment at the facility; however, staff must have at least one hour of infection control training before providing direct care to residents. Nurses, certified nursing assistants, and home health aides who are on staff with an ALF are exempt from many of the training requirements. In addition to the standard six hours of in-service training, staff must complete one hour of elopement training and one hour of training on “do not resuscitate” orders. The staff may be required to complete training on special topics such as self-administration of medication and Alzheimer’s disease, if applicable.

Inspections and Surveys

The AHCA is required to conduct a survey, investigation, or monitoring visit of an ALF:

- Prior to the issuance of a license;
- Prior to biennial renewal of a license;
- When there is a change of ownership;
- To monitor ALFs licensed to provide Limited Nursing Services or Extended Congregate Care services;
- To monitor ALFs cited in the previous year for a class I or class II violation or for four or more uncorrected class III violations;
- Upon receipt of an oral or written complaint of practices that threaten the health, safety, or welfare of residents;
- If the AHCA has reason to believe an ALF is violating a provision of part III of ch. 429, F.S., relating to adult day care centers or an administrative rule;
- To determine if cited deficiencies have been corrected; or
- To determine if an ALF is operating without a license.¹⁷

An applicant for licensure renewal is eligible for an abbreviated biennial survey by the AHCA if the applicant does not have any:

- Class I, class II, or uncorrected class III violations;
- Confirmed complaints from the long-term care ombudsman council which were reported to the AHCA by the council; or
- Confirmed licensing complaints within the two licensing periods immediately preceding the current renewal date.¹⁸

¹⁵ Rule 58A-5.0191, F.A.C.

¹⁶ *Id.*

¹⁷ Section 429.34, F.S.

¹⁸ Rule 58A-5.033(1), F.A.C.

An abbreviated survey allows for a quicker and less intrusive survey by narrowing the range of items the AHCA must inspect.¹⁹ The AHCA must expand an abbreviated survey or conduct a full survey if violations that threaten or potentially threaten the health, safety, or security of residents are identified during an abbreviated survey.²⁰

III. Effect of Proposed Changes:

Section 1 amends s. 429.02, F.S., providing definitions which govern ALFs to add a definition of “assistive device.” The term is defined as any device designed or adapted to help a resident perform an action, a task, an activity of daily living, or a transfer, but does not include lifts such as a total body lift or a chair lift. The bill revises the definition of a “physical restraint” to exclude devices that the resident is able to remove themselves.

Section 2 amends s. 429.11, F.S., relating to obtaining an initial ALF license, to update the term occupational license with the term “business tax receipt” to reflect the current terminology used by local governments.

Section 3 amends s. 429.176, F.S., relating to a change of administrators in an ALF to require new administrators to provide documentation that they meet educational requirements (GED or high school diploma) and have completed the core training and passed the core competency test.

Section 4 amends s. 429.23, F.S., relating to risk management and quality assurance for ALFs. The bill clarifies the requirement that ALFs investigate an adverse incident in the facility within 24 hours of the incident and provide a report to the AHCA within 15 days of the incident.

Section 5 amends s. 429.255, F.S., relating to use of ALF staff and emergency care. The bill clarifies that a resident or resident’s representative, designee, surrogate, guardian, or attorney in fact may contract with a third party for services to be provided at the ALF. The third party must coordinate care with the ALF and the ALF must document such services.

Section 6 amends s. 429.256, F.S., relating to assistance with self-administration of medication. The bill requires that the ALF confirm that the medication is for the resident and advise the resident of the medication name and purpose.

Section 7 amends s. 429.26, F.S., relating to the appropriate placements and examinations of residents in an ALF. The bill:

- Provides an alternative option for residents by authorizing a medical examination to be performed 30 days after admission to an ALF. Residents are currently limited to having a medical examination performed within 60 days prior to admission.
- Specifies the information required on the medical examination form.
- Establishes the criteria applied to the determination and appropriateness for an individual’s residency and continued residency in an ALF, allowing an ALF to admit or retain a resident that receives health care services from a third party provider; who requires the use of assistive devices; and receives hospice services if the arrangement is agreed to by the ALF

¹⁹ *Id.*

²⁰ *Id.*

and the resident, additional care is provided by a licensed hospice, and the resident is under the care of a physician who agrees that the physical needs of the resident can be met at the facility.

- Provides for the placement of a resident who is bed ridden for seven or less consecutive days in an ALF. For ALFs with a specialty license for Extended Congregate Care, the bill allows an ALF to retain a resident who is bed ridden for 14 or less consecutive days. These changes would allow ALF residents needing more acute care to be served in an ALF rather than a nursing home. Currently persons who require 24-hour nursing care would need to be placed in a nursing home.
- Requires an ALF to notify a licensed physician in writing when a resident exhibits signs of dementia or cognitive impairment or has a change in condition in order to rule out the presence of an underlying physiological condition that may be contributing to such dementia or impairment, and to notify the resident's representative or designee in writing of the need for health care services and assist in making appointments for the necessary care and services to treat the condition.
- Revises provisions relating to the placement of residents by the DOEA and the Department of Children and Families.

Section 8 amends s. 429.28, F.S., relating to the ALF resident bill of rights. The bill requires ALFs to provide information in writing on the Long-Term Care Ombudsman Program when providing a notice for eviction.

Section 9 amends s. 429.41, F.S., relating to rules establishing standards. The bill:

- Revises the legislative intent that licensure standards “promote” rather than “ensure” quality care for residents and to allow for technological advances, including the use of devices, equipment and other security measures, in the provision of care, safety, and security of residents, staff, and the facility.
- Removes references to national fire safety standards. Instead, section 10 of the bill requires an ALF to meet the uniform fire safety standards in s. 633.206, F.S.
- Requires the AHCA to use an abbreviated inspection under certain circumstances. Current law provides discretion to the AHCA on when to use an abbreviated inspection. The bill also changes the criteria for using an abbreviated inspection from having no confirmed complaints to the long-term care ombudsman to having no confirmed complaints that led to a licensure violation.
- Deletes an outdated requirement for the DOEA to provide copies of proposed rules to the Legislature.
- Requires the AHCA to adopt by rule key quality-of-care standards.

Section 10 creates s. 429.435, F.S., to establish uniform fire safety standards for ALFs. The bill:

- Requires the State Fire Marshal to establish uniform fire safety standards for ALFs and provides certain requirements. A fire safety evacuation test must be made by the fire marshal within six months after the date of initial licensure.
- Requires the National Fire Protection Association, Life Safety Code to be used in determining the uniform ALF fire safety standards.
- Prohibits a local government from charging a fee beyond that which would cover the cost for an inspection of an ALF sprinkler system.

- Requires local fire marshals to annually inspect ALFs for compliance with fire safety standards.
- Authorizes ALFs operating before July 1, 2016, to continue being subject by the previous fire safety standards.

Section 11 amends s. 429.52, F.S., relating to ALF staff training and educational requirements.

The bill:

- Clarifies the educational requirements and core training requirements for ALF administrators. The current DOEA rule requires a GED or high school diploma.²¹ The bill establishes core training requirements for administrators consisting of core training learning objectives and successful passage of the core competency test.
- Revises the training and continuing education requirements for facility staff who assist resident with the self-administration of medications, requiring a minimum of six completed hours of training before providing assistance and thereafter, two hours annually.
- Requires the DOEA to contract with another entity to administer the competency test.
- Requires the DOEA to develop rules regarding the administration of the training competency test and an outline of the training curriculum, as well as rules to establish core trainer removal requirements.

Section 12 amends s. 429.07, F.S., related to establishing license fees for ALFs. The bill corrects a cross-reference for the required medical examination of ALF residents.

Section 13 provides an effective date of July 1, 2019.

IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

D. State Tax or Fee Increases:

None.

E. Other Constitutional Issues:

None.

²¹ Agency for Health Care Administration bill analysis, dated March 11, 2019. On file with the Committee on Children, Families and Elder Affairs.

V. Fiscal Impact Statement:**A. Tax/Fee Issues:**

None.

B. Private Sector Impact:

None.

C. Government Sector Impact:

None.

VI. Technical Deficiencies:

None.

VII. Related Issues:

None.

VIII. Statutes Affected:

This bill substantially amends the following sections of the Florida Statutes: 429.02, 429.07, 429.11, 429.176, 429.23, 429.255, 429.256, 429.26, 429.28, 429.41, and 429.52.

This bill creates section 429.435 of the Florida Statutes.

IX. Additional Information:**A. Committee Substitute – Statement of Changes:**

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

CS by Children, Families, and Elder Affairs on April 8, 2019:

- The CS removes changes to s. 429.19, F.S., relating to ALF violations of licensure standards and fines, to clarify that ALFs are not to be fined under parts II, III, and IV of chapter 400. Part II of that chapter governs nursing homes, part III governs home health agencies, and part IV governs hospice providers.
- The CS amends s. 429.02, providing definitions for part I of chapter 429, F.S., governing ALFs to add a definition of “assistive device.” The term is defined as any device to help a resident perform an activity of daily living, but does not include lifts such as a total body lift or a chair lift. The bill revises the definition of a “physical restraint” to exclude devices that the resident is able to remove themselves.
- The CS amends s. 429.176, F.S., relating to change of administrators in an ALF to require new administrators provide documentation that they meet educational requirements (GED or high school diploma) and has completed the core competency training and passed the test.

- The CS removes language that would have eliminated the educational requirements of ALF administrators.
- The bill requires that the written notice to residents who are to be evicted include information on obtaining assistance from the Long-Term Care Ombudsman Program.

B. Amendments:

None.

By the Committee on Children, Families, and Elder Affairs; and
Senator Harrell

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1 A bill to be entitled
2 An act relating to assisted living facilities;
3 amending s. 429.02, F.S.; defining and redefining
4 terms; amending s. 429.11, F.S.; prohibiting a county
5 or municipality from issuing a business tax receipt,
6 rather than an occupational license, to an assisted
7 living facility under certain circumstances; amending
8 s. 429.176, F.S.; amending educational requirements
9 for an administrator who is replacing another
10 administrator; amending s. 429.23, F.S.; requiring a
11 facility to initiate an investigation of an adverse
12 incident within 24 hours and provide a report of such
13 investigation to the Agency for Health Care
14 Administration within 15 days; amending s. 429.255,
15 F.S.; authorizing a facility resident or his or her
16 representative to contract with a third party under
17 certain circumstances; amending s. 429.256, F.S.;
18 requiring a person assisting with a resident's self-
19 administration of medication to confirm that the
20 medication is intended for that resident and to orally
21 advise the resident of the medication name and
22 purpose; amending s. 429.26, F.S.; including medical
23 examinations within criteria used for admission to an
24 assisted living facility; providing specified criteria
25 for determinations of appropriateness for admission
26 and continued residency at an assisted living
27 facility; defining the term "bedridden"; requiring
28 that a resident receive a medical examination within a
29 specified timeframe after admission to a facility;

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30 requiring that such examination be recorded on a
31 specified form; providing minimum requirements for
32 such form; revising provisions relating to the
33 placement of residents by the Department of Elderly
34 Affairs or the Department of Children and Families;
35 requiring a facility to notify a resident's
36 representative or designee of the need for health care
37 services and to assist in making appointments for such
38 care and services under certain circumstances;
39 removing provisions relating to the retention of
40 certain residents in a facility; amending s. 429.28,
41 F.S.; revising residents' rights relating to a safe
42 and secure living environment; amending s. 429.41,
43 F.S.; removing provisions relating to firesafety
44 requirements; removing an obsolete provision;
45 requiring, rather than authorizing, the Agency for
46 Health Care Administration to use an abbreviated
47 biennial standard licensure inspection; revising the
48 criteria under which a facility must be fully
49 inspected; revising provisions requiring the agency to
50 develop key quality-of-care standards; creating s.
51 429.435, F.S.; revising uniform firesafety standards
52 for assisted living facilities, which are relocated to
53 this section; amending s. 429.52, F.S.; revising
54 provisions relating to facility staff training
55 requirements; requiring the Department of Elderly
56 Affairs to establish core training requirements for
57 facility administrators; revising the training and
58 continuing education requirements for facility staff

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59 who assist residents with the self-administration of
 60 medications; revising provisions relating to the
 61 training responsibilities of the Department of Elderly
 62 Affairs and the Agency for Health Care Administration;
 63 requiring the Department of Elderly Affairs to
 64 contract with another entity to administer the
 65 competency test; requiring the department to adopt a
 66 curriculum outline to be used by core trainers;
 67 amending s. 429.07, F.S.; conforming a cross-
 68 reference; providing an effective date.

70 Be It Enacted by the Legislature of the State of Florida:

71
 72 Section 1. Present subsections (6) through (27) of section
 73 429.02, Florida Statutes, are redesignated as subsections (7)
 74 through (28), respectively, present subsections (13), (18), and
 75 (27) of that section are amended, and a new subsection (6) is
 76 added to that section, to read:

77 429.02 Definitions.—When used in this part, the term:

78 (6) "Assistive device" means any device designed or adapted
 79 to help a resident perform an action, a task, an activity of
 80 daily living, or a transfer; prevent a fall; or recover from a
 81 fall. The term does not include a total body lift or a motorized
 82 sit-to-stand lift, with the exception of a chair lift or
 83 recliner lift that a resident is able to operate independently.

84 ~~(14)(13)~~ "Limited nursing services" means acts that may be
 85 performed by a person licensed under part I of chapter 464.
 86 Limited nursing services shall be for persons who meet the
 87 admission criteria established by the department for assisted

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88 living facilities and shall not be complex enough to require 24-
 89 hour nursing supervision and may include such services as the
 90 application and care of routine dressings, and care of casts,
 91 braces, and splints.

92 ~~(19)(18)~~ "Physical restraint" means a device ~~that~~ which
 93 physically limits, restricts, or deprives an individual of
 94 movement or mobility, including, ~~but not limited to, a half-bed~~
 95 ~~rail, a full-bed rail, a geriatric chair, and a posey restraint.~~
 96 ~~The term "physical restraint" shall also include any device that~~ that
 97 is which was not specifically manufactured as a restraint but is
 98 which has been altered, arranged, or otherwise used for that
 99 this purpose. The term does shall not include any device that
 100 the resident chooses to use and is able to remove or avoid
 101 independently, or any bandage material used for the purpose of
 102 binding a wound or injury.

103 (27) "Twenty-four-hour nursing supervision" means services
 104 that are ordered by a physician for a resident whose condition
 105 requires the supervision of a physician and continued monitoring
 106 of vital signs and physical status. Such services shall be:
 107 medically complex enough to require constant supervision,
 108 assessment, planning, or intervention by a nurse; required to be
 109 performed by or under the direct supervision of licensed nursing
 110 personnel or other professional personnel for safe and effective
 111 performance; required on a daily basis; and consistent with the
 112 nature and severity of the resident's condition or the disease
 113 state or stage.

114 Section 2. Subsection (7) of section 429.11, Florida
 115 Statutes, is amended to read:

116 429.11 Initial application for license; provisional

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117 license.-

118 (7) A county or municipality may not issue a business tax
 119 receipt ~~an occupational license~~ that is being obtained for the
 120 purpose of operating a facility regulated under this part
 121 without first ascertaining that the applicant has been licensed
 122 to operate such facility at the specified location or locations
 123 by the agency. The agency shall furnish to local agencies
 124 responsible for issuing business tax receipts ~~occupational~~
 125 ~~licenses~~ sufficient instruction for making such determinations.

126 Section 3. Section 429.176, Florida Statutes, is amended to
 127 read:

128 429.176 Notice of change of administrator.-If, during the
 129 period for which a license is issued, the owner changes
 130 administrators, the owner must notify the agency of the change
 131 within 10 days and provide documentation within 90 days that the
 132 new administrator meets educational requirements and has
 133 completed the applicable core educational and core competency
 134 test requirements under s. 429.52. A facility may not be
 135 operated for more than 120 consecutive days without an
 136 administrator who has completed the core training and core
 137 competency test ~~educational~~ requirements.

138 Section 4. Subsections (3) through (9) of section 429.23,
 139 Florida Statutes, are amended to read:

140 429.23 Internal risk management and quality assurance
 141 program; adverse incidents and reporting requirements.-

142 (3) Licensed facilities shall initiate an investigation
 143 ~~provide~~ within 24 hours after 1 business day after the
 144 occurrence of an adverse incident, ~~by electronic mail,~~
 145 ~~facsimile, or United States mail,~~ a preliminary report to the

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146 ~~agency on all adverse incidents specified under this section.~~

147 The facility must complete the investigation and submit a report
 148 to the agency within 15 days after the occurrence of the adverse
 149 incident. The report must include information regarding the
 150 identity of the affected resident, the type of adverse incident,
 151 and the result status of the facility's investigation of the
 152 incident.

153 ~~(4) Licensed facilities shall provide within 15 days, by~~
 154 ~~electronic mail, facsimile, or United States mail, a full report~~
 155 ~~to the agency on all adverse incidents specified in this~~
 156 ~~section. The report must include the results of the facility's~~
 157 ~~investigation into the adverse incident.~~

158 ~~(5) Each facility shall report monthly to the agency any~~
 159 ~~liability claim filed against it. The report must include the~~
 160 ~~name of the resident, the dates of the incident leading to the~~
 161 ~~claim, if applicable, and the type of injury or violation of~~
 162 ~~rights alleged to have occurred. This report is not discoverable~~
 163 ~~in any civil or administrative action, except in such actions~~
 164 ~~brought by the agency to enforce the provisions of this part.~~

165 (4)(6) Abuse, neglect, or exploitation must be reported to
 166 the Department of Children and Families as required under
 167 chapter 415.

168 (5)(7) The information reported to the agency pursuant to
 169 subsection (3) which relates to persons licensed under chapter
 170 458, chapter 459, chapter 461, chapter 464, or chapter 465 shall
 171 be reviewed by the agency. The agency shall determine whether
 172 any of the incidents potentially involved conduct by a health
 173 care professional who is subject to disciplinary action, in
 174 which case the provisions of s. 456.073 apply. The agency may

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175 investigate, as it deems appropriate, any such incident and
 176 prescribe measures that must or may be taken in response to the
 177 incident. The agency shall review each incident and determine
 178 whether it potentially involved conduct by a health care
 179 professional who is subject to disciplinary action, in which
 180 case the provisions of s. 456.073 apply.

181 ~~(6)(8)~~ If the agency, through its receipt of the adverse
 182 incident report ~~reports~~ prescribed in this part or through any
 183 investigation, has reasonable belief that conduct by a staff
 184 member or employee of a licensed facility is grounds for
 185 disciplinary action by the appropriate board, the agency shall
 186 report this fact to such regulatory board.

187 ~~(7)(9)~~ The adverse incident report ~~reports~~ and preliminary
 188 ~~adverse incident reports~~ required under this section is ~~are~~
 189 confidential as provided by law and are not discoverable or
 190 admissible in any civil or administrative action, except in
 191 disciplinary proceedings by the agency or appropriate regulatory
 192 board.

193 Section 5. Paragraphs (a) and (b) of subsection (1) of
 194 section 429.255, Florida Statutes, are amended, and paragraph
 195 (d) is added to that subsection, to read:

196 429.255 Use of personnel; emergency care.—

197 (1)(a) Persons under contract to the facility, facility
 198 staff, or volunteers, who are licensed according to part I of
 199 chapter 464, or those persons exempt under s. 464.022(1), and
 200 others as defined by rule, may administer medications to
 201 residents, take residents' vital signs, manage individual weekly
 202 pill organizers for residents who self-administer medication,
 203 give prepackaged enemas ordered by a physician, observe

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204 residents, document observations on the appropriate resident's
 205 record, and report observations to the resident's physician, ~~and~~
 206 ~~contract or allow residents or a resident's representative,~~
 207 ~~designee, surrogate, guardian, or attorney in fact to contract~~
 208 ~~with a third party, provided residents meet the criteria for~~
 209 ~~appropriate placement as defined in s. 429.26.~~ Nursing
 210 assistants certified pursuant to part II of chapter 464 may take
 211 residents' vital signs as directed by a licensed nurse or
 212 physician.

213 (b) All staff of ~~in~~ facilities licensed under this part
 214 shall exercise their professional responsibility to observe
 215 residents, to document observations on the appropriate
 216 resident's record, and to report the observations to the
 217 resident's physician. However, the owner or administrator of the
 218 facility shall be responsible for determining that the resident
 219 receiving services is appropriate for residence in the facility.

220 (d) A resident or a resident's representative, designee,
 221 surrogate, guardian, or attorney in fact may contract for
 222 services with a third party, provided the resident meets the
 223 criteria for continued residency as provided in s. 429.26. The
 224 third party must communicate with the facility regarding the
 225 resident's condition and the services being provided. The
 226 facility must document that it received such communication.

227 Section 6. Subsection (2), paragraph (b) of subsection (3),
 228 and paragraphs (e), (f), and (g) of subsection (4) of section
 229 429.256, Florida Statutes, are amended to read:

230 429.256 Assistance with self-administration of medication.—

231 (2) Residents who are capable of self-administering their
 232 own medications without assistance shall be encouraged and

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233 allowed to do so. However, an unlicensed person may, consistent
 234 with a dispensed prescription's label or the package directions
 235 of an over-the-counter medication, assist a resident whose
 236 condition is medically stable with the self-administration of
 237 routine, regularly scheduled medications that are intended to be
 238 self-administered. Assistance with self-medication by an
 239 unlicensed person may occur only upon a documented request by,
 240 and the written informed consent of, a resident or the
 241 resident's surrogate, guardian, or attorney in fact. For the
 242 purposes of this section, self-administered medications include
 243 both legend and over-the-counter oral dosage forms, topical
 244 dosage forms and topical skin, ophthalmic, otic, and nasal
 245 dosage forms, including patches, solutions, suspensions, sprays,
 246 and inhalers.

247 (3) Assistance with self-administration of medication
 248 includes:

249 (b) In the presence of the resident, confirming that the
 250 medication is intended for that resident, orally advising the
 251 resident of the medication name and purpose ~~reading the label,~~
 252 opening the container, removing a prescribed amount of
 253 medication from the container, and closing the container.

254 (4) Assistance with self-administration does not include:

255 (e) The use of irrigations or debriding agents used in the
 256 treatment of a skin condition.

257 (f) Assisting with rectal, urethral, or vaginal
 258 preparations.

259 (g) Assisting with medications ordered by the physician or
 260 health care professional with prescriptive authority to be given
 261 "as needed," unless the order is written with specific

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262 parameters that preclude independent judgment on the part of the
 263 unlicensed person, and ~~the at the request of a competent~~
 264 resident requesting the medication is aware of his or her need
 265 for the medication and understands the purpose of taking the
 266 medication.

267 Section 7. Section 429.26, Florida Statutes, is amended to
 268 read:

269 429.26 Appropriateness of placements; examinations of
 270 residents.-

271 (1) The owner or administrator of a facility is responsible
 272 for determining the appropriateness of admission of an
 273 individual to the facility and for determining the continued
 274 appropriateness of residence of an individual in the facility. A
 275 determination ~~must shall~~ be based upon an evaluation assessment
 276 of the strengths, needs, and preferences of the resident, a
 277 medical examination, the care and services offered or arranged
 278 for by the facility in accordance with facility policy, and any
 279 limitations in law or rule related to admission criteria or
 280 continued residency for the type of license held by the facility
 281 under this part. The following criteria apply to the
 282 determination of appropriateness for residency and continued
 283 residency of an individual in a facility:

284 (a) A facility may admit or retain a resident who receives
 285 a health care service or treatment that is designed to be
 286 provided within a private residential setting if all
 287 requirements for providing that service or treatment are met by
 288 the facility or a third party.

289 (b) A facility may admit or retain a resident who requires
 290 the use of assistive devices.

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291 (c) A facility may admit or retain an individual receiving
 292 hospice services if the arrangement is agreed to by the facility
 293 and the resident, additional care is provided by a licensed
 294 hospice, and the resident is under the care of a physician who
 295 agrees that the physical needs of the resident can be met at the
 296 facility. A facility may not retain a resident who requires 24-
 297 hour nursing supervision, except for a resident who is enrolled
 298 in hospice services pursuant to part IV of chapter 400. The
 299 resident must have a plan of care that delineates how the
 300 facility and the hospice will meet the scheduled and unscheduled
 301 needs of the resident.

302 (d)1. Except as provided in paragraph (c), a facility may
 303 not admit or retain a resident who is bedridden. For purposes of
 304 this paragraph, the term "bedridden" means that a resident is
 305 confined to bed because of the inability to:

306 a. Move, turn, or reposition without total physical
 307 assistance;

308 b. Transfer to a chair or wheelchair without total physical
 309 assistance;

310 c. Sit safely in a chair or wheelchair without personal
 311 assistance or a physical restraint.

312 2. A resident may continue to reside in a facility if,
 313 during residency, he or she is bedridden for no more than 7
 314 consecutive days.

315 3. If a facility is licensed to provide extended congregate
 316 care, a resident may continue to reside in a facility if, during
 317 residency, he or she is bedridden for no more than 14
 318 consecutive days.

319 (2) A resident may not be moved from one facility to

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320 another without consultation with and agreement from the
 321 resident or, if applicable, the resident's representative or
 322 designee or the resident's family, guardian, surrogate, or
 323 attorney in fact. In the case of a resident who has been placed
 324 by the department or the Department of Children and Families,
 325 the administrator must notify the appropriate contact person in
 326 the applicable department.

327 (3)(2) A physician, physician assistant, or advanced
 328 practice registered nurse ~~practitioner~~ who is employed by an
 329 assisted living facility to provide an initial examination for
 330 admission purposes may not have financial interest in the
 331 facility.

332 (4)(3) Persons licensed under part I of chapter 464 who are
 333 employed by or under contract with a facility shall, on a
 334 routine basis or at least monthly, perform a nursing assessment
 335 of the residents for whom they are providing nursing services
 336 ordered by a physician, except administration of medication, and
 337 shall document such assessment, including any substantial
 338 changes in a resident's status which may necessitate relocation
 339 to a nursing home, hospital, or specialized health care
 340 facility. Such records shall be maintained in the facility for
 341 inspection by the agency and shall be forwarded to the
 342 resident's case manager, if applicable.

343 (5)(4) ~~If possible,~~ Each resident ~~must~~ shall have been
 344 examined by a licensed physician, a licensed physician
 345 assistant, or a licensed advanced practice registered nurse
 346 ~~practitioner~~ within 60 days before admission to the facility or
 347 within 30 days after admission to the facility, except as
 348 provided in s. 429.07. The information from the medical

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349 examination must be recorded on the practitioner's form or on a
 350 form adopted by agency rule. The ~~signed and completed~~ medical
 351 examination form, signed by the practitioner, must ~~report shall~~
 352 be submitted to the owner or administrator of the facility, who
 353 shall use the information contained therein to assist in the
 354 determination of the appropriateness of the resident's admission
 355 to or ~~and~~ continued stay in the facility. The medical
 356 examination form becomes ~~report shall become~~ a permanent part of
 357 the facility's record of the resident at the facility and must
 358 shall be made available to the agency during inspection or upon
 359 request. An assessment that has been completed through the
 360 Comprehensive Assessment and Review for Long-Term Care Services
 361 (CARES) Program fulfills the requirements for a medical
 362 examination under this subsection and s. 429.07(3)(b)6.

363 (6) The medical examination form submitted under subsection
 364 (5) must include the following information relating to the
 365 resident:

366 (a) Height, weight, and known allergies.
 367 (b) Significant medical history and diagnoses.
 368 (c) Physical or sensory limitations, including the need for
 369 fall precautions or recommended use of assistive devices.
 370 (d) Cognitive or behavioral status and a brief description
 371 of any behavioral issues known or ascertained by the examining
 372 practitioner, including any known history of wandering or
 373 elopement.
 374 (e) Nursing, treatment, or therapy service requirements.
 375 (f) Whether assistance is needed for ambulating, eating,
 376 and transferring.
 377 (g) Special dietary instructions.

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378 (h) Whether he or she has any communicable diseases,
 379 including necessary precautions.
 380 (i) Whether he or she is bedridden and the status of any
 381 pressure sores that he or she has.
 382 (j) Whether the resident needs 24-hour nursing or
 383 psychiatric care.
 384 (k) A list of current prescribed medications as known or
 385 ascertained by the examining practitioner and whether the
 386 resident can self-administer medications, needs assistance, or
 387 needs medication administration.

388 ~~(5) Except as provided in s. 429.07, if a medical~~
 389 ~~examination has not been completed within 60 days before the~~
 390 ~~admission of the resident to the facility, a licensed physician,~~
 391 ~~licensed physician assistant, or licensed nurse practitioner~~
 392 ~~shall examine the resident and complete a medical examination~~
 393 ~~form provided by the agency within 30 days following the~~
 394 ~~admission to the facility to enable the facility owner or~~
 395 ~~administrator to determine the appropriateness of the admission.~~
 396 ~~The medical examination form shall become a permanent part of~~
 397 ~~the record of the resident at the facility and shall be made~~
 398 ~~available to the agency during inspection by the agency or upon~~
 399 ~~request.~~

400 ~~(7)(6)~~ Any resident accepted in a facility and placed by
 401 the ~~department or~~ Department of Children and Families must
 402 shall have been examined by medical personnel within 30 days
 403 before placement in the facility. The examination must shall
 404 include an assessment of the appropriateness of placement in a
 405 facility. The findings of this examination must shall be
 406 recorded on the examination form provided by the agency. The

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407 completed form ~~must shall~~ accompany the resident and ~~shall~~ be
 408 submitted to the facility owner or administrator. Additionally,
 409 in the case of a mental health resident, the Department of
 410 Children and Families must provide documentation that the
 411 individual has been assessed by a psychiatrist, clinical
 412 psychologist, clinical social worker, or psychiatric nurse, or
 413 an individual who is supervised by one of these professionals,
 414 and determined to be appropriate to reside in an assisted living
 415 facility. The documentation must be in the facility within 30
 416 days after the mental health resident has been admitted to the
 417 facility. An evaluation completed upon discharge from a state
 418 mental hospital meets the requirements of this subsection
 419 related to appropriateness for placement as a mental health
 420 resident providing it was completed within 90 days prior to
 421 admission to the facility. The ~~applicable~~ Department of Children
 422 and Families shall provide to the facility administrator any
 423 information about the resident which ~~that~~ would help the
 424 administrator meet his or her responsibilities under subsection
 425 (1). Further, Department of Children and Families personnel
 426 shall explain to the facility operator any special needs of the
 427 resident and advise the operator whom to call should problems
 428 arise. The ~~applicable~~ Department of Children and Families shall
 429 advise and assist the facility administrator when ~~where~~ the
 430 special needs of residents who are recipients of optional state
 431 supplementation require such assistance.
 432 (8)(7) The facility shall ~~must~~ notify a licensed physician
 433 in writing when a resident exhibits signs of dementia or
 434 cognitive impairment or has a change of condition in order to
 435 rule out the presence of an underlying physiological condition

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436 that may be contributing to such dementia or impairment. The
 437 notification must occur within 30 days after the acknowledgment
 438 of such signs by facility staff. If an underlying condition is
 439 determined to exist, the facility must notify the resident's
 440 representative or designee in writing of the need for health
 441 care services and must assist in making appointments for ~~shall~~
 442 ~~arrange, with the appropriate health care provider,~~ the
 443 necessary care and services to treat the condition.
 444 (9)(8) The Department of Children and Families may require
 445 an examination for supplemental security income and optional
 446 state supplementation recipients residing in facilities at any
 447 time and shall provide the examination whenever a resident's
 448 condition requires it. Any facility administrator; personnel of
 449 the agency, the department, or the Department of Children and
 450 Families; or a representative of the State Long-Term Care
 451 Ombudsman Program who believes a resident needs to be evaluated
 452 shall notify the resident's case manager, who shall take
 453 appropriate action. A report of the examination findings must
 454 ~~shall~~ be provided to the resident's case manager and the
 455 facility administrator to help the administrator meet his or her
 456 responsibilities under subsection (1).
 457 ~~(9) A terminally ill resident who no longer meets the~~
 458 ~~criteria for continued residency may remain in the facility if~~
 459 ~~the arrangement is mutually agreeable to the resident and the~~
 460 ~~facility; additional care is rendered through a licensed~~
 461 ~~hospice, and the resident is under the care of a physician who~~
 462 ~~agrees that the physical needs of the resident are being met.~~
 463 (10) Facilities licensed to provide extended congregate
 464 care services shall promote aging in place by determining

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465 appropriateness of continued residency based on a comprehensive
 466 review of the resident's physical and functional status; the
 467 ability of the facility, family members, friends, or any other
 468 pertinent individuals or agencies to provide the care and
 469 services required; and documentation that a written service plan
 470 consistent with facility policy has been developed and
 471 implemented to ensure that the resident's needs and preferences
 472 are addressed.

473 ~~(11) No resident who requires 24-hour nursing supervision,~~
 474 ~~except for a resident who is an enrolled hospice patient~~
 475 ~~pursuant to part IV of chapter 400, shall be retained in a~~
 476 ~~facility licensed under this part.~~

477 Section 8. Paragraphs (a) and (k) of subsection (1) and
 478 subsection (3) of section 429.28, Florida Statutes, are amended
 479 to read:

480 429.28 Resident bill of rights.—

481 (1) No resident of a facility shall be deprived of any
 482 civil or legal rights, benefits, or privileges guaranteed by
 483 law, the Constitution of the State of Florida, or the
 484 Constitution of the United States as a resident of a facility.
 485 Every resident of a facility shall have the right to:

486 (a) Live in a safe and decent living environment, free from
 487 abuse, exploitation, and neglect.

488 (k) At least 45 days' notice of relocation or termination
 489 of residency from the facility unless, for medical reasons, the
 490 resident is certified by a physician to require an emergency
 491 relocation to a facility providing a more skilled level of care
 492 or the resident engages in a pattern of conduct that is harmful
 493 or offensive to other residents. In the case of a resident who

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494 has been adjudicated mentally incapacitated, the guardian shall
 495 be given at least 45 days' notice of a nonemergency relocation
 496 or residency termination. Reasons for relocation ~~shall~~ be
 497 set forth in writing and provided to the resident or the
 498 resident's legal representative. The written notice must contain
 499 the following disclosure in 12-point uppercase type:

500 THE STATE LONG-TERM CARE OMBUDSMAN PROGRAM PROVIDES
 501 SERVICES THAT ASSIST IN PROTECTING THE HEALTH, SAFETY,
 502 WELFARE, AND RIGHTS OF RESIDENTS. FOR ASSISTANCE,
 503 CONTACT THE OMBUDSMAN PROGRAM TOLL-FREE AT 1-888-831-
 504 0404 OR VIA E-MAIL AT LTCOPInformer@elderaffairs.org.

505 In order for a facility to terminate the residency of an
 506 individual without notice as provided herein, the facility shall
 507 show good cause in a court of competent jurisdiction.

508 (3)(a) The agency shall conduct a survey to determine
 509 general compliance with ~~facility standards and compliance with~~
 510 residents' rights as a prerequisite to initial licensure or
 511 licensure renewal. ~~The agency shall adopt rules for uniform~~
 512 ~~standards and criteria that will be used to determine compliance~~
 513 ~~with facility standards and compliance with residents' rights.~~

514 (b) In order to determine whether the facility is
 515 adequately protecting residents' rights, the licensure renewal
 516 ~~biennial~~ survey ~~must shall~~ include private informal
 517 conversations with a sample of residents and consultation with
 518 the ombudsman council in the district in which the facility is
 519 located to discuss residents' experiences within the facility.

520 Section 9. Section 429.41, Florida Statutes, is amended to
 521 read:

522 429.41 Rules establishing standards.—

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523 (1) It is the intent of the Legislature that rules
 524 published and enforced pursuant to this section shall include
 525 criteria by which a reasonable and consistent quality of
 526 resident care and quality of life may be ensured and the results
 527 of such resident care may be demonstrated. Such rules shall also
 528 promote ensure a safe and sanitary environment that is
 529 residential and noninstitutional in design or nature and may
 530 allow for technological advances in the provision of care,
 531 safety, and security, including the use of devices, equipment
 532 and other security measures related to wander management,
 533 emergency response, staff risk management, and the general
 534 safety and security of residents, staff, and the facility. It is
 535 further intended that reasonable efforts be made to accommodate
 536 the needs and preferences of residents to enhance the quality of
 537 life in a facility. ~~Uniform firesafety standards for assisted~~
 538 ~~living facilities shall be established by the State Fire Marshal~~
 539 ~~pursuant to s. 633.206. The agency, in consultation with the~~
 540 ~~department, may adopt rules to administer the requirements of~~
 541 ~~part II of chapter 408. In order to provide safe and sanitary~~
 542 ~~facilities and the highest quality of resident care~~
 543 ~~accommodating the needs and preferences of residents, The~~
 544 ~~department, in consultation with the agency, the Department of~~
 545 ~~Children and Families, and the Department of Health, shall adopt~~
 546 ~~rules, policies, and procedures to administer this part, which~~
 547 ~~must include reasonable and fair minimum standards in relation~~
 548 ~~to:~~

549 (a) The requirements for and maintenance and the sanitary
 550 condition of facilities, not in conflict with, or duplicative
 551 of, the requirements in chapter 553 or chapter 381, relating to

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552 furnishings for resident bedrooms or sleeping areas, locking
 553 devices, linens, laundry services plumbing, heating, cooling,
 554 lighting, ventilation, living space, and similar physical plant
 555 standards other housing conditions, which will promote ensure
 556 the health, safety, and welfare comfort of residents suitable to
 557 the size of the structure. The rules must clearly delineate the
 558 respective responsibilities of the agency's licensure and survey
 559 staff and the county health departments and ensure that
 560 inspections are not duplicative. The agency may collect fees for
 561 food service inspections conducted by county health departments
 562 and may transfer such fees to the Department of Health.

563 1. Firesafety evacuation capability determination. An
 564 evacuation capability evaluation for initial licensure shall be
 565 conducted within 6 months after the date of licensure.

566 2. Firesafety requirements.

567 a. The National Fire Protection Association, Life Safety
 568 Code, NFPA 101 and 101A, current editions, shall be used in
 569 determining the uniform firesafety code adopted by the State
 570 Fire Marshal for assisted living facilities, pursuant to s.
 571 633.206.

572 b. A local government or a utility may charge fees only in
 573 an amount not to exceed the actual expenses incurred by the
 574 local government or the utility relating to the installation and
 575 maintenance of an automatic fire sprinkler system in a licensed
 576 assisted living facility structure.

577 c. All licensed facilities must have an annual fire
 578 inspection conducted by the local fire marshal or authority
 579 having jurisdiction.

580 d. An assisted living facility that is issued a building

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581 ~~permit or certificate of occupancy before July 1, 2016, may at~~
 582 ~~its option and after notifying the authority having~~
 583 ~~jurisdiction, remain under the provisions of the 1994 and 1995~~
 584 ~~editions of the National Fire Protection Association, Life~~
 585 ~~Safety Code, NFPA 101, and NFPA 101A. The facility opting to~~
 586 ~~remain under such provisions may make repairs, modernizations,~~
 587 ~~renovations, or additions to, or rehabilitate, the facility in~~
 588 ~~compliance with NFPA 101, 1994 edition, and may utilize the~~
 589 ~~alternative approaches to life safety in compliance with NFPA~~
 590 ~~101A, 1995 edition. However, a facility for which a building~~
 591 ~~permit or certificate of occupancy is issued before July 1,~~
 592 ~~2016, that undergoes Level III building alteration or~~
 593 ~~rehabilitation, as defined in the Florida Building Code, or~~
 594 ~~seeks to utilize features not authorized under the 1994 or 1995~~
 595 ~~editions of the Life Safety Code must thereafter comply with all~~
 596 ~~aspects of the uniform firesafety standards established under s.~~
 597 ~~633.206, and the Florida Fire Prevention Code, in effect for~~
 598 ~~assisted living facilities as adopted by the State Fire Marshal.~~

599 ~~3. Resident elopement requirements. Facilities are required~~
 600 ~~to conduct a minimum of two resident elopement prevention and~~
 601 ~~response drills per year. All administrators and direct care~~
 602 ~~staff must participate in the drills which shall include a~~
 603 ~~review of procedures to address resident elopement. Facilities~~
 604 ~~must document the implementation of the drills and ensure that~~
 605 ~~the drills are conducted in a manner consistent with the~~
 606 ~~facility's resident elopement policies and procedures.~~

607 (b) The preparation and annual update of a comprehensive
 608 emergency management plan. Such standards must be included in
 609 the rules adopted by the department after consultation with the

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610 Division of Emergency Management. At a minimum, the rules must
 611 provide for plan components that address emergency evacuation
 612 transportation; adequate sheltering arrangements; postdisaster
 613 activities, including provision of emergency power, food, and
 614 water; postdisaster transportation; supplies; staffing;
 615 emergency equipment; individual identification of residents and
 616 transfer of records; communication with families; and responses
 617 to family inquiries. The comprehensive emergency management plan
 618 is subject to review and approval by the local emergency
 619 management agency. During its review, the local emergency
 620 management agency shall ensure that the following agencies, at a
 621 minimum, are given the opportunity to review the plan: the
 622 Department of Elderly Affairs, the Department of Health, the
 623 Agency for Health Care Administration, and the Division of
 624 Emergency Management. Also, appropriate volunteer organizations
 625 must be given the opportunity to review the plan. The local
 626 emergency management agency shall complete its review within 60
 627 days and either approve the plan or advise the facility of
 628 necessary revisions.

629 (c) The number, training, and qualifications of all
 630 personnel having responsibility for the care of residents. The
 631 rules must require adequate staff to provide for the safety of
 632 all residents. Facilities licensed for 17 or more residents are
 633 required to maintain an alert staff for 24 hours per day.

634 ~~(d) All sanitary conditions within the facility and its~~
 635 ~~surroundings which will ensure the health and comfort of~~
 636 ~~residents. The rules must clearly delineate the responsibilities~~
 637 ~~of the agency's licensure and survey staff, the county health~~
 638 ~~departments, and the local authority having jurisdiction over~~

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639 ~~firesafety and ensure that inspections are not duplicative. The~~
 640 ~~agency may collect fees for food service inspections conducted~~
 641 ~~by the county health departments and transfer such fees to the~~
 642 ~~Department of Health.~~

643 ~~(d)(e)~~ License application and license renewal, transfer of
 644 ownership, proper management of resident funds and personal
 645 property, surety bonds, resident contracts, refund policies,
 646 financial ability to operate, and facility and staff records.

647 ~~(e)(f)~~ Inspections, complaint investigations, moratoriums,
 648 classification of deficiencies, ~~levying~~ and enforcement of
 649 penalties, ~~and use of income from fees and fines.~~

650 ~~(f)(g)~~ The enforcement of the resident bill of rights
 651 specified in s. 429.28.

652 ~~(g)(h)~~ The care and maintenance of residents provided by
 653 the facility, which must include, but is not limited to:

- 654 1. The supervision of residents;
- 655 2. The provision of personal services;
- 656 3. The provision of, or arrangement for, social and leisure
657 activities;
- 658 4. The assistance in making arrangements ~~arrangement~~ for
659 appointments and transportation to appropriate medical, dental,
660 nursing, or mental health services, as needed by residents;
- 661 5. The management of medication stored within the facility
662 and as needed by residents;
- 663 6. The dietary ~~nutritional~~ needs of residents;
- 664 7. Resident records; ~~and~~
- 665 8. Internal risk management and quality assurance; and
- 666 9. The requirements for using medical diagnostic testing
667 equipment that is designed for a residential setting and is used

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668 at the point of care delivery, including equipment to test
 669 cholesterol, blood glucose level, and blood pressure.

670 ~~(h)(i)~~ Facilities holding a limited nursing, extended
 671 congregate care, or limited mental health license.

672 ~~(i)(j)~~ The establishment of specific criteria to define
 673 appropriateness of resident admission and continued residency in
 674 a facility holding a standard, limited nursing, extended
 675 congregate care, and limited mental health license.

676 ~~(j)(k)~~ The use of physical or chemical restraints. The use
 677 of geriatric chairs or posey restraints is prohibited. Other
 678 physical restraints may be used in accordance with agency rules
 679 when ordered is limited to half bed rails as prescribed and
 680 documented by the resident's physician and consented to by with
 681 the consent of the resident or, if applicable, the resident's
 682 representative or designee or the resident's surrogate,
 683 guardian, or attorney in fact. Such rules must specify
 684 requirements for care planning, staff monitoring, and periodic
 685 review. The use of chemical restraints is limited to prescribed
 686 dosages of medications authorized by the resident's physician
 687 and must be consistent with the resident's diagnosis. Residents
 688 who are receiving medications that can serve as chemical
 689 restraints must be evaluated by their physician at least
 690 annually to assess:

- 691 1. The continued need for the medication.
- 692 2. The level of the medication in the resident's blood.
- 693 3. The need for adjustments in the prescription.

694 ~~(k)(l)~~ The establishment of specific resident elopement
 695 drill requirements policies and procedures on resident
 696 elopement. Facilities shall conduct a minimum of two resident

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697 elopement drills each year. All administrators and direct care
698 staff shall participate in the drills, which must include a
699 review of the facility's procedures to address resident
700 elopement. Facilities shall document participation in the
701 drills.

702 (2) In adopting any rules pursuant to this part, the
703 department, in conjunction with the agency, shall make distinct
704 standards for facilities based upon facility size; the types of
705 care provided; the physical and mental capabilities and needs of
706 residents; the type, frequency, and amount of services and care
707 offered; and the staffing characteristics of the facility. Rules
708 developed pursuant to this section may not restrict the use of
709 shared staffing and shared programming in facilities that are
710 part of retirement communities that provide multiple levels of
711 care and otherwise meet the requirements of law and rule. If a
712 continuing care facility licensed under chapter 651 or a
713 retirement community offering multiple levels of care licenses a
714 building or part of a building designated for independent living
715 for assisted living, staffing requirements established in rule
716 apply only to residents who receive personal, limited nursing,
717 or extended congregate care services under this part. Such
718 facilities shall retain a log listing the names and unit number
719 for residents receiving these services. The log must be
720 available to surveyors upon request. ~~Except for uniform~~
721 ~~firesafety standards,~~ The department shall adopt by rule
722 separate and distinct standards for facilities with 16 or fewer
723 beds and for facilities with 17 or more beds. The standards for
724 facilities with 16 or fewer beds must be appropriate for a
725 noninstitutional residential environment; however, the structure

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726 may not be more than two stories in height and all persons who
727 cannot exit the facility unassisted in an emergency must reside
728 on the first floor. The department, in conjunction with the
729 agency, may make other distinctions among types of facilities as
730 necessary to enforce this part. Where appropriate, the agency
731 shall offer alternate solutions for complying with established
732 standards, based on distinctions made by the department and the
733 agency relative to the physical characteristics of facilities
734 and the types of care offered.

735 (3) ~~The department shall submit a copy of proposed rules to~~
736 ~~the Speaker of the House of Representatives, the President of~~
737 ~~the Senate, and appropriate committees of substance for review~~
738 ~~and comment prior to the promulgation thereof.~~ Rules promulgated
739 by the department must shall encourage the development of
740 homelike facilities which promote the dignity, individuality,
741 personal strengths, and decisionmaking ability of residents.

742 (4) The agency, in consultation with the department, may
743 waive rules promulgated pursuant to this part in order to
744 demonstrate and evaluate innovative or cost-effective congregate
745 care alternatives which enable individuals to age in place. Such
746 waivers may be granted only in instances where there is
747 reasonable assurance that the health, safety, or welfare of
748 residents will not be endangered. To apply for a waiver, the
749 licensee shall submit to the agency a written description of the
750 concept to be demonstrated, including goals, objectives, and
751 anticipated benefits; the number and types of residents who will
752 be affected, if applicable; a brief description of how the
753 demonstration will be evaluated; and any other information
754 deemed appropriate by the agency. Any facility granted a waiver

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755 shall submit a report of findings to the agency and the
 756 department within 12 months. At such time, the agency may renew
 757 or revoke the waiver or pursue any regulatory or statutory
 758 changes necessary to allow other facilities to adopt the same
 759 practices. The department may by rule clarify terms and
 760 establish waiver application procedures, criteria for reviewing
 761 waiver proposals, and procedures for reporting findings, as
 762 necessary to implement this subsection.

763 (5) The agency may use an abbreviated biennial standard
 764 licensure inspection that consists of a review of key quality-
 765 of-care standards in lieu of a full inspection in a facility
 766 that has a good record of past performance. However, a full
 767 inspection must be conducted in a facility that has a history of
 768 class I or class II violations, uncorrected class III
 769 violations, or a violation resulting from a complaint referred
 770 by the State Long-Term Care Ombudsman Program to a regulatory
 771 agency confirmed ombudsman council complaints, or confirmed
 772 licensure complaints, within the previous licensure period
 773 immediately preceding the inspection or if a potentially serious
 774 problem is identified during the abbreviated inspection. The
 775 agency, ~~in consultation with the department,~~ shall adopt by rule
 776 ~~develop~~ the key quality-of-care standards ~~with input from the~~
 777 ~~State Long-Term Care Ombudsman Council and representatives of~~
 778 ~~provider groups for incorporation into its rules.~~

779 Section 10. Section 429.435, Florida Statutes, is created
 780 to read:

781 429.435 Uniform firesafety standards.-Uniform firesafety
 782 standards for assisted living facilities and a residential board
 783 and care occupancy shall be established by the State Fire

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784 Marshal pursuant to s. 633.206.

785 (1) EVACUATION CAPABILITY.-A firesafety evacuation
 786 capability determination shall be conducted within 6 months
 787 after the date of initial licensure, if required.

788 (2) FIRESAFETY REQUIREMENTS.-

789 (a) The National Fire Protection Association, Life Safety
 790 Code, NFPA 101 and 101A, current editions, must be used in
 791 determining the uniform firesafety code adopted by the State
 792 Fire Marshal for assisted living facilities, pursuant to s.
 793 633.206.

794 (b) A local government or a utility may charge fees that do
 795 not exceed the actual costs incurred by the local government or
 796 the utility for the installation and maintenance of an automatic
 797 fire sprinkler system in a licensed assisted living facility
 798 structure.

799 (c) All licensed facilities must have an annual fire
 800 inspection conducted by the local fire marshal or authority
 801 having jurisdiction.

802 (d) An assisted living facility that was issued a building
 803 permit or certificate of occupancy before July 1, 2016, at its
 804 option and after notifying the authority having jurisdiction,
 805 may remain under the provisions of the 1994 and 1995 editions of
 806 the National Fire Protection Association, Life Safety Code, NFPA
 807 101 and 101A. A facility opting to remain under such provisions
 808 may make repairs, modernizations, renovations, or additions to,
 809 or rehabilitate, the facility in compliance with NFPA 101, 1994
 810 edition, and may utilize the alternative approaches to life
 811 safety in compliance with NFPA 101A, 1995 edition. However, a
 812 facility for which a building permit or certificate of occupancy

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813 was issued before July 1, 2016, which undergoes Level III
 814 building alteration or rehabilitation, as defined in the Florida
 815 Building Code, or which seeks to utilize features not authorized
 816 under the 1994 or 1995 editions of the Life Safety Code shall
 817 thereafter comply with all aspects of the uniform firesafety
 818 standards established under s. 633.206, and the Florida Fire
 819 Prevention Code, in effect for assisted living facilities as
 820 adopted by the State Fire Marshal.

821 Section 11. Section 429.52, Florida Statutes, is amended to
 822 read:

823 429.52 Staff training and educational requirements
 824 ~~programs; core educational requirement.~~

825 (1) ~~Effective October 1, 2015,~~ Each new assisted living
 826 facility employee who has not previously completed core training
 827 must attend a preservice orientation provided by the facility
 828 before interacting with residents. The preservice orientation
 829 must be at least 2 hours in duration and cover topics that help
 830 the employee provide responsible care and respond to the needs
 831 of facility residents. Upon completion, the employee and the
 832 administrator of the facility must sign a statement that the
 833 employee completed the required preservice orientation. The
 834 facility must keep the signed statement in the employee's
 835 personnel record.

836 (2) Administrators and other assisted living facility staff
 837 must meet minimum training and education requirements
 838 established by the Department of Elderly Affairs by rule. This
 839 training and education is intended to assist facilities to
 840 appropriately respond to the needs of residents, to maintain
 841 resident care and facility standards, and to meet licensure

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842 requirements.

843 (3) The department shall establish core training
 844 requirements for administrators consisting of core training
 845 learning objectives, a competency test, and a minimum required
 846 score to indicate successful ~~passage completion~~ of the core
 847 competency test ~~training and educational requirements~~. The
 848 competency test must be developed by the department in
 849 conjunction with the agency ~~and providers~~. The required core
 850 competency test ~~training and education~~ must cover at least the
 851 following topics:

852 (a) State law and rules relating to assisted living
 853 facilities.

854 (b) Resident rights and identifying and reporting abuse,
 855 neglect, and exploitation.

856 (c) Special needs of elderly persons, persons with mental
 857 illness, and persons with developmental disabilities and how to
 858 meet those needs.

859 (d) Nutrition and food service, including acceptable
 860 sanitation practices for preparing, storing, and serving food.

861 (e) Medication management, recordkeeping, and proper
 862 techniques for assisting residents with self-administered
 863 medication.

864 (f) Firesafety requirements, including fire evacuation
 865 drill procedures and other emergency procedures.

866 (g) Care of persons with Alzheimer's disease and related
 867 disorders.

868 (4) A ~~new~~ facility administrator must complete the required
 869 core training and education, including the competency test,
 870 within 90 days after the date of employment as an administrator.

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871 Failure to do so is a violation of this part and subjects the
872 violator to an administrative fine as prescribed in s. 429.19.
873 Administrators licensed in accordance with part II of chapter
874 468 are exempt from this requirement. Other licensed
875 professionals may be exempted, as determined by the department
876 by rule.

877 (5) Administrators are required to participate in
878 continuing education for a minimum of 12 contact hours every 2
879 years.

880 (6) ~~Staff involved with the management of medications and~~
881 ~~assisting with the self-administration of medications under s.~~
882 ~~429.256 must complete a minimum of 6 additional hours of~~
883 ~~training provided by a registered nurse, or a licensed~~
884 ~~pharmacist, before providing assistance or department staff. Two~~
885 ~~hours of continuing education is required annually thereafter.~~
886 The department shall establish by rule the minimum requirements
887 of this ~~additional~~ training.

888 (7) ~~Other~~ Facility staff shall participate in in-service
889 training relevant to their job duties as specified by department
890 rule of the department. Topics covered during the preservice
891 orientation are not required to be repeated during in-service
892 training. A single certificate of completion that covers all
893 required in-service training topics may be issued to a
894 participating staff member if the training is provided in a
895 single training course.

896 (8) If ~~the department or~~ the agency determines that there
897 are problems in a facility that could be reduced through
898 specific staff training ~~or education~~ beyond that already
899 required under this section, ~~the department or~~ the agency may

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900 require, and provide, or cause to be provided, the training ~~or~~
901 ~~education~~ of any personal care staff in the facility.

902 (9) The department shall adopt rules related to these
903 training and education requirements, the competency test,
904 necessary procedures, and competency test fees and shall adopt
905 or contract with another entity to develop and administer the
906 competency test. The department shall adopt a curriculum outline
907 with learning objectives to be used by core trainers, ~~which~~
908 ~~shall be used~~ as the minimum core training content requirements.
909 The department shall consult with representatives of stakeholder
910 associations and agencies in the development of the curriculum
911 outline.

912 (10) The core training required by this section ~~other than~~
913 ~~the preservice orientation~~ must be conducted by persons
914 registered with the department as having the requisite
915 experience and credentials to conduct the training. A person
916 seeking to register as a core trainer must provide the
917 department with proof of completion of the ~~minimum~~ core training
918 ~~education~~ requirements, successful passage of the competency
919 test established under this section, and proof of compliance
920 with the continuing education requirement in subsection (5).

921 (11) A person seeking to register as a core trainer also
922 must ~~also~~:

923 (a) Provide proof of completion of a 4-year degree from an
924 accredited college or university and must have worked in a
925 management position in an assisted living facility for 3 years
926 after being core certified;

927 (b) Have worked in a management position in an assisted
928 living facility for 5 years after being core certified and have

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929 1 year of teaching experience as an educator or staff trainer
930 for persons who work in assisted living facilities or other
931 long-term care settings;

932 (c) Have been previously employed as a core trainer for the
933 department; or

934 (d) Meet other qualification criteria as defined in rule,
935 which the department is authorized to adopt.

936 (12) The department shall adopt rules to establish core
937 trainer registration and removal requirements.

938 Section 12. Paragraph (b) of subsection (3) of section
939 429.07, Florida Statutes, is amended to read

940 429.07 License required; fee.—

941 (3) In addition to the requirements of s. 408.806, each
942 license granted by the agency must state the type of care for
943 which the license is granted. Licenses shall be issued for one
944 or more of the following categories of care: standard, extended
945 congregate care, limited nursing services, or limited mental
946 health.

947 (b) An extended congregate care license shall be issued to
948 each facility that has been licensed as an assisted living
949 facility for 2 or more years and that provides services,
950 directly or through contract, beyond those authorized in
951 paragraph (a), including services performed by persons licensed
952 under part I of chapter 464 and supportive services, as defined
953 by rule, to persons who would otherwise be disqualified from
954 continued residence in a facility licensed under this part. An
955 extended congregate care license may be issued to a facility
956 that has a provisional extended congregate care license and
957 meets the requirements for licensure under subparagraph 2. The

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958 primary purpose of extended congregate care services is to allow
959 residents the option of remaining in a familiar setting from
960 which they would otherwise be disqualified for continued
961 residency as they become more impaired. A facility licensed to
962 provide extended congregate care services may also admit an
963 individual who exceeds the admission criteria for a facility
964 with a standard license, if he or she is determined appropriate
965 for admission to the extended congregate care facility.

966 1. In order for extended congregate care services to be
967 provided, the agency must first determine that all requirements
968 established in law and rule are met and must specifically
969 designate, on the facility's license, that such services may be
970 provided and whether the designation applies to all or part of
971 the facility. This designation may be made at the time of
972 initial licensure or relicensure, or upon request in writing by
973 a licensee under this part and part II of chapter 408. The
974 notification of approval or the denial of the request shall be
975 made in accordance with part II of chapter 408. Each existing
976 facility that qualifies to provide extended congregate care
977 services must have maintained a standard license and may not
978 have been subject to administrative sanctions during the
979 previous 2 years, or since initial licensure if the facility has
980 been licensed for less than 2 years, for any of the following
981 reasons:

- 982 a. A class I or class II violation;
- 983 b. Three or more repeat or recurring class III violations
984 of identical or similar resident care standards from which a
985 pattern of noncompliance is found by the agency;
- 986 c. Three or more class III violations that were not

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987 corrected in accordance with the corrective action plan approved
988 by the agency;

989 d. Violation of resident care standards which results in
990 requiring the facility to employ the services of a consultant
991 pharmacist or consultant dietitian;

992 e. Denial, suspension, or revocation of a license for
993 another facility licensed under this part in which the applicant
994 for an extended congregate care license has at least 25 percent
995 ownership interest; or

996 f. Imposition of a moratorium pursuant to this part or part
997 II of chapter 408 or initiation of injunctive proceedings.

998
999 The agency may deny or revoke a facility's extended congregate
1000 care license for not meeting the criteria for an extended
1001 congregate care license as provided in this subparagraph.

1002 2. If an assisted living facility has been licensed for
1003 less than 2 years, the initial extended congregate care license
1004 must be provisional and may not exceed 6 months. The licensee
1005 shall notify the agency, in writing, when it has admitted at
1006 least one extended congregate care resident, after which an
1007 unannounced inspection shall be made to determine compliance
1008 with the requirements of an extended congregate care license. A
1009 licensee with a provisional extended congregate care license
1010 that demonstrates compliance with all the requirements of an
1011 extended congregate care license during the inspection shall be
1012 issued an extended congregate care license. In addition to
1013 sanctions authorized under this part, if violations are found
1014 during the inspection and the licensee fails to demonstrate
1015 compliance with all assisted living facility requirements during

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1016 a followup inspection, the licensee shall immediately suspend
1017 extended congregate care services, and the provisional extended
1018 congregate care license expires. The agency may extend the
1019 provisional license for not more than 1 month in order to
1020 complete a followup visit.

1021 3. A facility that is licensed to provide extended
1022 congregate care services shall maintain a written progress
1023 report on each person who receives services which describes the
1024 type, amount, duration, scope, and outcome of services that are
1025 rendered and the general status of the resident's health. A
1026 registered nurse, or appropriate designee, representing the
1027 agency shall visit the facility at least twice a year to monitor
1028 residents who are receiving extended congregate care services
1029 and to determine if the facility is in compliance with this
1030 part, part II of chapter 408, and relevant rules. One of the
1031 visits may be in conjunction with the regular survey. The
1032 monitoring visits may be provided through contractual
1033 arrangements with appropriate community agencies. A registered
1034 nurse shall serve as part of the team that inspects the
1035 facility. The agency may waive one of the required yearly
1036 monitoring visits for a facility that has:

1037 a. Held an extended congregate care license for at least 24
1038 months;

1039 b. No class I or class II violations and no uncorrected
1040 class III violations; and

1041 c. No ombudsman council complaints that resulted in a
1042 citation for licensure.

1043 4. A facility that is licensed to provide extended
1044 congregate care services must:

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- 1045 a. Demonstrate the capability to meet unanticipated
1046 resident service needs.
- 1047 b. Offer a physical environment that promotes a homelike
1048 setting, provides for resident privacy, promotes resident
1049 independence, and allows sufficient congregate space as defined
1050 by rule.
- 1051 c. Have sufficient staff available, taking into account the
1052 physical plant and firesafety features of the building, to
1053 assist with the evacuation of residents in an emergency.
- 1054 d. Adopt and follow policies and procedures that maximize
1055 resident independence, dignity, choice, and decisionmaking to
1056 permit residents to age in place, so that moves due to changes
1057 in functional status are minimized or avoided.
- 1058 e. Allow residents or, if applicable, a resident's
1059 representative, designee, surrogate, guardian, or attorney in
1060 fact to make a variety of personal choices, participate in
1061 developing service plans, and share responsibility in
1062 decisionmaking.
- 1063 f. Implement the concept of managed risk.
- 1064 g. Provide, directly or through contract, the services of a
1065 person licensed under part I of chapter 464.
- 1066 h. In addition to the training mandated in s. 429.52,
1067 provide specialized training as defined by rule for facility
1068 staff.
- 1069 5. A facility that is licensed to provide extended
1070 congregate care services is exempt from the criteria for
1071 continued residency set forth in rules adopted under s. 429.41.
1072 A licensed facility must adopt its own requirements within
1073 guidelines for continued residency set forth by rule. However,

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CODING: Words ~~stricken~~ are deletions; words underlined are additions.

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- 1074 the facility may not serve residents who require 24-hour nursing
1075 supervision. A licensed facility that provides extended
1076 congregate care services must also provide each resident with a
1077 written copy of facility policies governing admission and
1078 retention.
- 1079 6. Before the admission of an individual to a facility
1080 licensed to provide extended congregate care services, the
1081 individual must undergo a medical examination as provided in s.
1082 429.26(5) ~~s. 429.26(4)~~ and the facility must develop a
1083 preliminary service plan for the individual.
- 1084 7. If a facility can no longer provide or arrange for
1085 services in accordance with the resident's service plan and
1086 needs and the facility's policy, the facility must make
1087 arrangements for relocating the person in accordance with s.
1088 429.28(1)(k).
- 1089 Section 13. This act shall take effect July 1, 2019.

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CODING: Words ~~stricken~~ are deletions; words underlined are additions.

THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19

Meeting Date

1592

Bill Number (if applicable)

Topic ALF

Amendment Barcode (if applicable)

Name Cynthia Henderson

Job Title

Address 108 E Jefferson

Phone 850 559 0855

Street

City Tallahassee

State

Zip

Email cyhenderson

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Atria Senior Living

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4-16-19

Meeting Date

1592

Bill Number (if applicable)

Topic Assisted Living Facilities

Amendment Barcode (if applicable)

Name James McFaddin

Job Title

Address 123 S. Adams St.

Phone 850-671-4401

Street

Tallahassee Florida 32301

Email mcfaddin@sostrategy.com

City

State

Zip

Speaking: [] For [] Against [] Information

Waive Speaking: [X] In Support [] Against (The Chair will read this information into the record.)

Representing Florida Senior Living Association

Appearing at request of Chair: [] Yes [X] No

Lobbyist registered with Legislature: [X] Yes [] No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19
Meeting Date

1592
Bill Number (if applicable)

Topic ALFs

Amendment Barcode (if applicable)

Name Melody Arnold

Job Title Associate Dir. of Govt Affairs

Address 16695 Kawai King Trl
Street

Phone ~~407~~ (850) 224-3907

JH FL 32301
City State Zip

Email marnd@fnca.org

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing FL Health Care Assoc

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19

Meeting Date

SB 1592

Bill Number (if applicable)

Topic Assisted Living Facilities

Amendment Barcode (if applicable)

Name Susan C. Langston

Job Title VP of Advocacy

Address 1812 Riggins Rd

Phone 850/671-3700

Street

Tallahassee

City

FL

State

32307

Zip

Email slangston@leadingage

Florida.org

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Leading Age Florida

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/19

Meeting Date

1592

Bill Number (if applicable)

Topic Assisted Living Facilities

Amendment Barcode (if applicable)

Name Zaynab Salman

Job Title Legal Advocate

Address 4040 Esplanade Way

Phone (407) 712-0318

Street

Tallahassee FL 32311

Email zrsalman@gmail.com

City

State

Zip

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Long-Term Care Ombudsman Program

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

The Florida Senate
BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: The Professional Staff of the Appropriations Subcommittee on Health and Human Services

BILL: PCS/CS/SB 1620 (903010)

INTRODUCER: Appropriations Subcommittee on Health and Human Services; Health Policy Committee; and Senator Gainer and others

SUBJECT: Health Care Licensing Requirements

DATE: April 18, 2019

REVISED: _____

	ANALYST	STAFF DIRECTOR	REFERENCE	ACTION
1.	Rossitto-Van Winkle	Brown	HP	Fav/CS
2.	Gerbrandt	Kidd	AHS	Recommend: Fav/CS
3.			AP	

Please see Section IX. for Additional Information:

COMMITTEE SUBSTITUTE - Substantial Changes

I. Summary:

PCS/CS/SB 1620 creates s. 456.0231, F.S., to grant physicians who are employees of the U.S. Department of Veterans Affairs (VA) an exemption from Florida's physician licensure requirements when providing medical treatment to veterans in a Florida-licensed hospital, if such physicians meet certain criteria and furnish specified documentation to the Florida Department of Health (DOH).

The bill provides for an expiration of that exemption, allows for a renewal process, and creates conditions under which an exemption can be revoked or invalidated by the DOH.

The bill has no fiscal impact on state expenditures. The bill has an effective date of July 1, 2019.

II. Present Situation:

Regulation of Health Care Practitioners in Florida

The Department of Health (DOH) is responsible for the regulation of health care practitioners and certain health care facilities in Florida for the preservation of the health, safety, and welfare of the public. The Division of Medical Quality Assurance (MQA), working in conjunction with 22 boards and six councils, licenses and regulates seven types of health care facilities, and more

than 200 license types, in over 40 health care professions.¹ Any person desiring to be a licensed health care professional in Florida must apply to the MQA in writing.² Most health care professions are regulated by a board or council in conjunction with the DOH, and all professions have different requirements for initial licensure and licensure renewal.³

Licensing of Florida Physicians

The regulation of the practices of medicine and osteopathic medicine fall under chapters 458 and 459, F.S., respectively. The practice acts for both professions establish the regulatory boards, a variety of licenses, the application process with eligibility requirements, and financial responsibilities for the practicing physicians. The boards have the authority to establish, by rule, standards of practice and standards of care for particular settings.⁴ Such standards may include education and training, medication including anesthetics, assistance of and delegation to other personnel, sterilization, performance of complex or multiple procedures, records, informed consent, and policy and procedures manuals.⁵

The current licensure application fee for a medical doctor is \$350 and is non-refundable.⁶ Applications must be completed within one year. If a license is approved, the initial license fee is \$355.⁷ The entire process may take from two to six months from the time the application is received.⁸

For osteopathic physicians, the current application fee is non-refundable \$200, and if approved, the initial licensure fee is \$305.⁹ Applications must be completed within one year. The entire process may take from two to six months from the time the application is received.¹⁰ If an applicant is licensed in another state, the applicant may request that Florida “endorse” the exam scores of the others states licensing exam. The applicant must demonstrate that the out of state license was issued based on those exam scores. The applicant must also show that the exam was substantially similar to any exam that Florida allows for licensure.¹¹

¹ Florida Department of Health, Medical Quality Assurance, *Annual Report and Long Range Plan, 2017-2018*, p. 6, available at: <http://www.floridahealth.gov/licensing-and-regulation/reports-and-publications/documents/annual-report-1718.pdf> (last visited Apr. 4, 2019).

² Section 456.013, F.S.

³ See chs. 401, 456-468, 478, 480, 483, 484, 486, 490, and 491, F.S.

⁴ Sections 458.331(1)(v) and 459.015(1)(z), F.S.

⁵ *Id.*

⁶ Florida Board of Medicine, *Medical Doctor - Fees*, available at: <https://flboardofmedicine.gov/licensing/medical-doctor-unrestricted/> (Last visited Mar. 8, 2019).

⁷ A change to Rule 64B-3.002, F.A.C., is effective March 11, 2019 which modifies the fee schedule for licensure applications. The fee for licensure by examination will increase to \$500 and the fee for licensure by endorsement will increase also to \$500. The time to complete an initial applications is also reduced from one year to six months.

⁸ Florida Board of Medicine, *Medical Doctor Unrestricted – Process*, available at:

<https://flboardofmedicine.gov/licensing/medical-doctor-unrestricted/> (last visited Mar. 8, 2019).

⁹ Florida Board of Osteopathic Medicine, *Osteopathic Medicine Full Licensure - Fees*, available at:

<https://flboardofmedicine.gov/licensing/medical-doctor-unrestricted/> (last visited: Mar. 8, 2019).

¹⁰ Florida Board of Osteopathic Medicine, *Osteopathic Medicine Full Licensure - Process*, available at:

<https://floridasosteopathicmedicine.gov/licensing/osteopathic-medicine-full-licensure/> (last visited Mar. 8, 2019).

¹¹ Florida Board of Osteopathic Medicine, *Osteopathic Medicine Full Licensure – Requirements*, available at:

<https://floridasosteopathicmedicine.gov/licensing/osteopathic-medicine-full-licensure/> (last visited Mar. 8, 2019).

The general requirements for licensure under both practice acts are very similar with the obvious differences found in the educational backgrounds of the applicants. However, the practice acts are not identical in their licensure offerings as shown in the table below which compares some of the contents of the two practice acts. Where the practice acts share the most similarities are the qualifications for licensure. Both the Board of Medicine and the Board of Osteopathic Medicine require their respective applicants to meet these minimum qualifications:

- Complete an application form as designated by the appropriate regulatory board.
- Be at least 21 years of age.
- Be of good moral character.
- Have completed at least two years (medical) or three years (osteopathic) of pre-professional post-secondary education.
- Have not previously committed any act that would constitute a violation of this chapter or lead to regulatory discipline.
- Have not had an application for a license to practice medicine or osteopathic medicine denied or a license revoked, suspended or otherwise acted upon in another jurisdiction by another licensing authority.
- Must submit a set of fingerprints to the DOH for a criminal background check.
- Demonstrate that he or she is a graduate of a medical college recognized and approved by the applicant’s respective professional association.
- Demonstrate that she or he has successfully completed a resident internship (osteopathic medicine) or supervised clinical training (medical) of not less than 12 months in a hospital approved for this purpose by the applicant’s respective professional association.
- Demonstrate that he or she has obtained a passing score, as established by the applicant’s appropriate regulatory board, on all parts of the designated professional examination conducted by the regulatory board’s approved medical examiners no more than five years before making application to this state; or, if holding a valid active license in another state, that the initial licensure in the other state occurred no more than five years after the applicant obtained a passing score on the required examination.¹²

Statutory References for Practice Acts - Licensure Medical and Osteopathic Physicians: Ch. 458 and 459, F.S.		
Issue	Medical Physicians	Osteopathic Physicians
Regulatory Board	Board of Medicine s. 458.307, F.S.	Board of Osteopathic Medicine s. 459.004, F.S.
Rulemaking Authority	s. 458.309., F.S.	s. 459.005, F.S.
General Requirements for Licensure	s. 458.311, F.S.	s. 459.0055, F.S.
Licensure Types		
<i>Restricted License</i>	s. 458.310, F.S.	No provision
<i>Restricted License Certain foreign physicians</i>	s. 458.3115, F.S.	No provision
<i>Licensure by Endorsement</i>	s. 458.313, F.S.	No provision
<i>Temporary Certificate</i>	s. 458.3135, F.S.	No provision

¹² See ss. 458.311, F.S. and 459.0055, F.S.

Statutory References for Practice Acts - Licensure Medical and Osteopathic Physicians: Ch. 458 and 459, F.S.		
Issue	Medical Physicians	Osteopathic Physicians
<i>(Approved Cancer Centers)</i>		
<i>Temporary Certificate (Training Programs)</i>	s. 458.3137, F.S.	No provision
<i>Medical Faculty Certificate</i>	s. 458.3145, F.S.	s. 459.0077, F.S.
<i>Temporary Certificate Areas of Critical Need</i>	s. 458.315, F.S.	s. 459.0076, F.S.
<i>Temporary Certificate Areas of Critical Need – Active Duty Military & Veterans</i>	s. 458.3151, F.S.	s. 459.00761, F.S.
<i>Public Health Certificate</i>	s. 458.316, F.S.	No provision
<i>Public Psychiatry Certificate</i>	s. 458.3165, F.S.	No provision
<i>Limited Licenses</i>	s. 458.317, F.S.	s. 459.0075, F.S.
<i>Expert Witness</i>	s. 458.3175, F.S.	s. 459.0066, F.S.
License Renewal	s. 458.319, F.S. \$500/max/biennial renewal	s. 459.008, F.S.
Financial Responsibility <i>Condition of Licensure</i>	s. 458.320, F.S.	s. 459.0085, F.S.
Penalty for Violations	s. 458.327, F.S.	s. 459.013, F.S.

In Florida, to practice medicine an individual must become a licensed medical doctor through licensure by examination¹³ or licensure by endorsement.¹⁴ Florida does not recognize automatically another state’s medical license or provide licensure reciprocity. Licensure by endorsement requires the medical physician to meet the following requirements:

- Be a graduate of an allopathic United States Medical School recognized and approved by the United States Office of Education (AMG) and completed at least one year of residency training;
- Be a graduate of an allopathic international medical school (IMG) and have a valid Educational Commission for Foreign Medical Graduates (ECFMG) certificate and completed an approved residency of at least two years in one specialty area; or
- Be a graduate who has completed the formal requirements of an international medical school except the internship or social service requirements, passed parts I and II of the National Board of Medical Examiners (NBME) or ECFMG equivalent examination, and completed an academic year of supervised clinical training (5th pathway) and completed an approved residency of at least two years in one specialty area.
- And both of the following:
 - Passed all parts of a national examination (the NBME; the Federation Licensing Examination offered by the Federation of State Medical Boards of the United States, Inc.; or the United States Medical Licensing Exam); and

¹³ Section 458.311, F.S.

¹⁴ Section 458.313, F.S.

- Be licensed in another jurisdiction and actively practiced medicine in another jurisdiction for at least two of the immediately preceding four years; or passed a board-approved clinical competency examination within the year preceding filing of the application or; successfully completed a board approved postgraduate training program within 2 years preceding filing of the application.¹⁵

Financial Responsibility

As a condition of licensure all Florida-licensed allopathic physicians are required to maintain professional liability insurance or other financial responsibility to cover potential claims for medical malpractice as a condition of licensure, with specified exemptions.¹⁶ Physicians who perform surgeries in a certain setting or have hospital privileges must maintain professional liability insurance or other financial responsibility to cover an amount not less than \$250,000 per claim.¹⁷ Physicians without hospital privileges must carry sufficient insurance or other financial responsibility in coverage amounts of not less than \$100,000 per claim.¹⁸ Certain physicians who are exempt from the requirement to carry professional liability insurance or other financial responsibility must provide notice to their patients.¹⁹

Florida-licensed osteopathic physicians have similar financial responsibility requirements as allopathic physicians²⁰. With specified exceptions, the DOH must suspend, on an emergency basis, any licensed allopathic or osteopathic physician who fails to satisfy a medical malpractice claim against him or her within specified time frames.²¹

Disciplinary Process: Fines and Sanctions

Chapter 456, F.S., contains the general regulatory provisions for health care professions and occupations under the Division of Medical Quality Assurance (MQA) in the DOH. Section 456.072, F.S., specifies 40 acts that constitute grounds for which disciplinary actions may be taken against a health care practitioner. Section 458.331, F.S., identifies 43 acts that constitute grounds for which disciplinary actions may be taken against a medical physician and s. 459.015, F.S., identifies those acts which are specific to an osteopathic physician. Some parts of the review process are public and some are confidential.²²

Complaints and allegations are received by the MQA unit for determination of legal sufficiency and investigation. A determination of legal sufficiency is made if the ultimate facts show that a

¹⁵ Florida Board of Medicine, *Medical Doctor-Unrestricted; Licensure by Endorsement*, available at: <https://flboardofmedicine.gov/licensing/medical-doctor-unrestricted/> (last visited Apr. 1, 2019).

¹⁶ Section 458.320, F.S.

¹⁷ Section 458.320(2), F.S.

¹⁸ Section 458.320(1), F.S.

¹⁹ Section 458.320(5)(f) and (g), F.S.

²⁰ Section 459.0085, F.S.

²¹ Sections 458.320(8) and 459.0085(9), F.S.

²² Fla. Department of Health, Division of Medical Quality Assurance, *Enforcement Process*, available at: http://www.floridahealth.gov/licensing-and-regulation/enforcement/_documents/enforcement-process-chart.pdf (last updated Mar. 11, 2019).

violation has occurred.²³ The complainant is notified by letter as to whether the complaint will be investigated and if any additional information is needed. Complaints which involve an immediate threat to public safety are given the highest priority.

The DOH is responsible for reviewing each report to determine if discipline against the provider is warranted.²⁴ Authorization for the discipline of allopathic and osteopathic physicians can be found in state law and administrative rule.²⁵ If held liable for one of the offenses, the fines and sanctions by category and by offense are based on whether it is the physician's first, second, or third offense.²⁶ The boards may issue a written notice of noncompliance for the first occurrence of a single minor violation.²⁷ The amount of fines assessed can vary depending on the severity of the situation, such as improper use of a substance to concealment of a material fact. A penalty may come in the form of a reprimand, a licensure suspension, or revocation followed by some designated period of probation if there is an opportunity for licensure reinstatement. Other sanctions may include supplemental continuing education requirements which require proof of completion before the license can be reinstated.

Disciplinary Process: Emergency Procedures

When a third report of a professional liability claim has been submitted, within a 5-year period, against a licensed physician, the DOH is required to initiate an emergency investigation and the BOM or BOOM must conduct an emergency probable cause hearing to determine if a physician should be disciplined for committing medical malpractice, gross medical malpractice, or repeated medical malpractice.²⁸

Disciplinary Process: Physician's Consent

During an investigation of a complaint, every Florida-licensed physician is deemed to have given his or her consent to the following:²⁹

- To render a handwriting sample to an agent of the DOH and waive any objections to its use as evidence;
- To waive the confidentiality and authorize the preparation and release of medical reports, including symptoms, diagnosis, treatment prescribed, relevant history, and progress, pertaining to his or her mental or physical condition; and
- To waive any objection to the admissibility of the reports as constituting privileged communications.

²³ Fla. Department of Health, *Consumer Services – Administrative Complaint Process*, available at:

<http://www.floridahealth.gov/licensing-and-regulation/enforcement/admin-complaint-process/consumer-services.html> (last visited Mar. 11, 2019).

²⁴ See ss. 458.351(5) and 459.026(5), F.S.

²⁵ See ss. 458.307 and 459.004, F.S., for the regulatory boards, and ss. 64B8-8 and 64B15-19, F.A.C., for administrative rules relating to disciplinary procedures.

²⁶ *Id.*

²⁷ Sections 64B8-8.011 and 64B15-19.0065, F.A.C. A minor violation is deemed to not endanger the public health, safety, and welfare and does not demonstrate a serious inability to practice.

²⁸ See ss. 458.3311 and 459.0151, F.S.

²⁹ See ss. 458.339 and 459.017, F.S.

The DOH may issue subpoenas duces tecum, requiring the names and addresses of some or all of the patients of a licensed physician against whom a complaint has been filed pursuant to s. 456.073, F.S.³⁰

Itemized Patient Billing

All licensed allopathic and osteopathic physicians are required, upon request, to provide to a patient an itemized statement of the specific services rendered and the charge for each service.³¹

Florida Background Checks

Effective January 1, 2013, all applicants for initial physician licensure must undergo a Level 2 background screening³² and use a *Livescan* provider³³ to submit a set of fingerprints to the Florida Department of Law Enforcement (FDLE) for the purpose of conducting a search for any Florida and national criminal history records that may pertain to applicant. The results of the search are returned to the Care Provider Background Screening Clearinghouse and made available to the DOH for consideration during the licensure process. The fingerprints submitted by the applicant are retained by FDLE and the Clearinghouse. All costs for conducting a criminal history background screening are borne by the applicant.³⁴

Applicants for physician licensure can use any FDLE-approved *Livescan* provider to submit their fingerprints. The applicant is fully responsible for selecting the service provider and ensuring the results are reported to the DOH. An applicant must use a DOH form available on its website and take it to the *Livescan* provider.³⁵

A physician licensed in Florida must undergo a Level 2 background screening every five years. Effective January 1, 2019, the fee to retain fingerprints within the Clearinghouse is \$43.25, plus minimal service fee. Once fingerprints have been retained by the Clearinghouse, they are good for five years. Clearinghouse renewals can only be requested within a specific timeframe that is based on the retained print expiration date.

VA Practitioners in Florida

Health care practitioners practicing in VA facilities in Florida are not required to be licensed in Florida. In order for a practitioner to practice at any VA facility, the VA requires the practitioner to have an active, unrestricted license from any state.³⁶ Thus, a VA health care practitioner may treat any veteran in a VA facility located in Florida, regardless of the state of licensure. However, a VA practitioner may not provide medical services to any patient, veteran or otherwise, outside of a VA facility unless he or she holds a Florida license. If a VA practitioner

³⁰ See ss. 458.343 and 459.019, F.S.

³¹ See ss. 458.323 and 459.012, F.S.

³² Sections 435.04 and 458.311(1) (g), FS.

³³ Section 435.12, F.S.

³⁴ Florida Department of Health, *Board of Medicine, Medical Doctor – Licensure Requirements*, available at: <https://flboardofmedicine.gov/licensing/medical-doctor-unrestricted/> (last visited Apr. 11, 2019).

³⁵ *Id.*

³⁶ U.S. Department of Veterans Affairs, *Navigating the Hiring Process*, (updated January 06, 2019) available at: <https://www.vacareers.va.gov/ApplicationProcess/NavigatingHiringProcess> (last visited April 8, 2019).

is not licensed in Florida and provides such services outside a VA facility, the practitioner could be prosecuted for the unlicensed practice of a health care practitioner.

VA Background Checks

All VA employees are subject to an evaluation process for the purpose of determining their suitability for work through a background investigation process. The level of investigation is determined by the sensitivity of the position in question, which is then rated as low, moderate, or high risk. At a minimum, VA employees should receive a Tier 1 investigation to verify that the individual is suitable for employment. Most medical facility staff, including physicians, nurses, pharmacists, and laboratory technicians, are required to receive this type of investigation.³⁷

In March 2018, the VA Office of Inspector General published the findings of an investigation conducted to evaluate controls over the adjudication of background investigations at VA medical facilities for the five-year period ending September 30, 2016. The report included the following:³⁸

- The VA did not provide effective governance of the personnel suitability program necessary to ensure that background investigation requirements were met at medical facilities nationwide;
- While background investigations were required for most medical facility staff, about 6,200 employees who were working at the facilities did not have a background investigation initiated, including health care practitioners who were employed to provide direct patient care to veterans;³⁹
- VA adjudicators had not been reviewing background investigations timely, and suitability program staff were not maintaining official personnel records as required;
- The VA office responsible for evaluating compliance with personnel suitability program requirements, including the background investigation process, lacked sufficient staff to conduct regular oversight;
- The VA personnel suitability program was allowed to operate unmonitored and without assurance that background investigations were properly initiated and adjudicated; and
- The VA could not reliably attest to the suitability of its largest workforce, thereby exposing veterans and employees to individuals who have not been properly vetted.

Military Health Care Practitioners

Florida offers an expedited licensure process to facilitate veterans seeking licensure in a health care profession in Florida through its Veterans Application for Licensure Online Response System (VALOR).⁴⁰ In order to qualify, a veteran must apply for the license within 6 months before, or 6 months after, he or she is honorably discharged from the Armed Forces. There is no application fee, licensure fee, or unlicensed activity fee for such expedited licensure.⁴¹

³⁷ VA Office of Inspector General, *Veterans Health Administration, Audit of Personnel Suitability Program*, p. 1, available at: <https://www.va.gov/oig/pubs/VAOIG-17-00753-78.pdf> (last visited April 11, 2019).

³⁸ *Id.* pp. i-ii

³⁹ *Id.* p. 4

⁴⁰ Florida Dep't of Health, Veterans, <http://www.flhealthsource.gov/valor#Veterans>, (last visited April 4, 2019).

⁴¹ *Id.*

Section 456.024, F.S., provides that any member of the U.S. Armed Forces is eligible for licensure as a health care practitioner in Florida if he or she:

- Serves, or has served, as a health care practitioner in the U.S. Armed Forces, the U.S. Reserve Forces, or the National Guard;
- Serves, or has served, on active duty with the U.S. Armed Forces as a health care practitioner in the United States Public Health Service; or
- Is the spouse of a person serving on active duty with the U.S. Armed States Armed Forces and is a health care practitioner in another state, the District of Columbia, or a possession or territory of the U.S.⁴²

The DOH is required to waive fees and issue a license if such individuals submit a completed application and proof of the following:

- An honorable discharge within 6 months before or after the date of submission of the application;⁴³
- One of the following:
 - An active, unencumbered license from another state, the District of Columbia, or U.S. possession or territory, with no disciplinary action taken within the 5 years preceding the application; or
 - That he or she is a military health care practitioner in a profession that does not require licensure in a state or jurisdiction to practice in the U.S. Armed Forces, if he or she submits to the DOH evidence of :
 - Military training or experience substantially equivalent to the requirements for licensure; and
 - Evidence of a passing score on an examination from a national or regional standards organization, if such exam is required in this state; or
 - That he or she is the spouse of a person serving on active duty in the U.S. Armed Forces and is a health care practitioner in a profession that licensure is not required in another state or jurisdiction, if he or she submits to the DOH evidence of:
 - Training or experience substantially equivalent to the requirements for licensure in this state; and
 - Evidence of a passing score on an examination from a national or regional standards organization, if such exam is required in this state.
- An affidavit that he or she is not the subject of a disciplinary proceeding in a jurisdiction in which he or she holds a license or by the U. S. Department of Defense for reasons related to the practice of the profession; and
- Active practice in the profession for the 3 years preceding the application.

An applicant must also submit fingerprints for a background screening, if required for the profession for which the applicant is applying.⁴⁴

The DOH must verify all information submitted by an applicant using the National Practitioner Data Bank; and an applicant under s. 456.024(3), F.S., for initial licensure as a physician or

⁴² Section 456.024(3)(a), F.S.

⁴³ A form DD-214 or an NGB-22 is required as proof of honorable discharge. See Department of Health, Veterans, available at: <http://www.flhealthsource.gov/valor> (last visited Apr. 4, 2019).

⁴⁴ Section 456.024(3)(b), F.S.

advanced practice registered nurse (APRN) must submit all information required by ss. 456.039(1) and 456.0391(1), F.S., no later than 1 year after the license is issued.⁴⁵

A board, or the DOH if there is no board, may also issue a temporary health care professional license to the spouse of an active duty member of the Armed Forces upon submission of an application form and fees. The applicant must hold a valid license for the profession issued by another state, the District of Columbia, or a possession or territory of the U.S. and may not be the subject of any disciplinary proceeding in any jurisdiction relating to the practice of a regulated health care profession in Florida.

III. Effect of Proposed Changes:

CS/SB 1620 creates s. 456.0231, F.S., to grant physicians who are employees of the VA an exemption from Florida's physician licensure requirements when providing medical treatment to veterans in a Florida-licensed hospital, if such physicians meet certain criteria and furnish specified documentation to the DOH.

The bill defines "physician" as a person who holds an active, unencumbered license to practice allopathic medicine or osteopathic medicine issued by another state; the District of Columbia; or a possession, commonwealth, or territory of the United States.

To be exempt from Florida licensure requirements pertaining to medical doctors under ch. 458, F.S., or osteopathic physicians under ch. 459, F.S., such a physician must submit the following to the DOH:

- Proof that the physician holds an active, unencumbered license to practice allopathic medicine or osteopathic medicine, as applicable, issued by another state; the District of Columbia; or a possession, commonwealth, or territory of the United States; and
- Proof of current employment with the VA;

As a condition of receiving the licensure exemption, the physician must submit a notarized attestation that he or she will provide only medical services to veterans:

- Pursuant to employment as a physician with the VA; and
- In Florida-licensed hospitals.

The exemption is contingent upon a physician's continued employment with the VA and requires that a physician notify the DOH within 15 business days after their employment with the VA is terminated. The DOH is required to revoke the exemption upon receipt of such notification. Exemptions granted under the bill expire after 24 months unless it has been revoked or is renewed. The bill allows for exemptions to be renewed upon the submission of certain information.

The bill requires the DOH to notify the physician within 15 business days after receipt of the documentation that the physician is exempt. The notification must include information related to

⁴⁵ Section 456.024, (3)(d), F.S. The information required by ss. 356.039(1) and 356.0391(1), F.S., includes: 1) school name where education and training received; 2) names of locations and hospitals where practice; 3) address of primary practice location; 4) year applicant began practice; 5) any certification or designation; 6) any faculty appointments; 7) any criminal record; and 8) Any professional disciplinary action.

the conditions under which the DOH may invalidate or revoke an exemption and exemption renewal requirements.

The bill authorizes the DOH to adopt rules to implement the exemption provisions.

The bill has an effective date of July 1, 2019.

IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

D. State Tax or Fee Increases:

None.

E. Other Constitutional Issues:

None.

V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

B. Private Sector Impact:

PCS/SB 1620 may provide an avenue for veterans who do not live near a VA facility and/or face transportation problems with getting to a VA facility, to receive medical services from VA physicians at a Florida-licensed hospital that is more accessible.

C. Government Sector Impact:

The bill may increase the workload on DOH staff due to the processing of exemptions, renewals, and revocations authorized under the bill, however, the additional costs can be absorbed within existing resources.

VI. Technical Deficiencies:

None.

VII. Related Issues:

Under the bill, it appears that individuals exempt from the licensure requirements of chs. 458 and 459, F.S., are also exempt from the BOM and BOOM standards of practice. The BOM and BOOM have the authority to investigate and discipline licensed physicians. Individuals, under the bill, will not have a Florida license; Therefore, the boards would not have authority/jurisdiction to discipline the physicians that are exempt under the bill. If physicians exempt under this bill fail to meet the standard of care or cause patient harm, it does not appear that Florida has the authority to discipline these physicians and it is unknown if the state where they have an active license would have jurisdiction.

A physician may have a license in multiple states. Under the bill, as long as they have an active unencumbered license in one state, they would be able to practice, even if there were extensive disciplinary actions in other states. Checking previous disciplinary actions in other states is part of Florida's licensing process.

There are also a wide range of statutory and regulatory requirements throughout the Florida Statutes that only apply to physicians licensed under these chapters. Examples include provisions on kickbacks, required disclosures to patients, reporting of adverse incidents, and other reporting requirements. Since these practitioners would be unlicensed, it appears that they would not be subject to any of those provisions.

Each physician exempted from licensure under the bill will result in a deferral of criminal background checks and fingerprinting, which would normally occur before a physician is allowed to practice in the state outside of a VA facility. Therefore, a physician exempted under the bill who has committed a Florida-licensure disqualifying offense may still be able to practice in Florida-licensed hospitals under the bill.

On lines 34-36, the bill provides that as a condition of "receiving" the exemption, a physician must attest that he or she "will provide only medical services to veterans." However, after a physician "receives" the exemption, the physician could technically remain exempt under the bill from Florida's physician licensure requirements, regardless of whether he or she abides by the attestation.

Under the bill, physicians not licensed in Florida may provide medical services to "veterans" in Florida-licensed hospitals. According to the definition of "veterans" in s. 1.01(14), F.S., the bill does not authorize exempted physicians to provide medical services to active duty service members in such hospitals under the bill, even though the VA allows active duty service members to receive limited health benefits and health care services from the VA under certain circumstances.

VIII. Statutes Affected:

This bill creates section 456.0231 of the Florida Statutes.

IX. Additional Information:

- A. **Committee Substitute – Statement of Substantial Changes:**
(Summarizing differences between the Committee Substitute and the prior version of the bill.)

Recommended CS/CS by Appropriations Subcommittee on Health and Human Services on April 16, 2019:

The committee substitute:

- Requires a person seeking an exemption to submit to the DOH a *notarized* attestation that he or she will provide medical services to veterans exclusively under certain conditions, rather than an attestation alone.
- Removes one of the conditions of exemption, which requires a person seeking an exemption to provide medical services to veterans at a USDVA facility or outreach location. Currently, under federal law a health care practitioner practicing in a VA facility is not required to be licensed in Florida.
- Expands one of the conditions of exemption, which requires a person seeking an exemption to provide medical services to veterans at hospital licensed under ch. 395, to include, providing medical services to veterans at a hospital licensed under ch. 395 *while remaining employed as a physician by the VA*.
- Requires that an exemption is contingent upon a physician remaining employed by the VA and is otherwise invalid. The CS also requires a physician to notify the DOH within 15 business days of termination of VA employment and upon receipt, the DOH must revoke the exemption.
- Requires that an exemption expire after 24 months, unless the exemption is revoked or rendered invalid at an earlier time.
- Authorizes an exemption renewal process.
- When notifying a person that an exemption has been granted, the CS requires the DOH to include information related the conditions under which the DOH must invalidate or revoke an exemption and exemption renewal requirements.

CS by Health Policy on April 8, 2019

The CS:

- Removes the statement of legislative intent from the underlying bill;
- Provides that a person holding an unencumbered license to practice medicine as a physician in another state, D.C., or a U.S. possession or territory, is exempt from needing a Florida license to practice medicine in Florida if he or she submits to the DOH:
 - Proof that he or she holds such a license described above;
 - Proof of current employment with the VA; and,
 - An attestation that he or she will provide only medical services to veterans at a VA facility or outreach location, pursuant to his or her employment with the VA, and in Florida-licensed hospitals.
- Requires the DOH to notify such a physician that he or she is exempt within 15 business days after receiving the documentation required for the exemption;

- Limits the exemption of licensure to medical doctors and osteopaths only, instead of including other types of health care practitioners as provided in the underlying bill;
- Removes the allowance from the underlying bill that practitioners licensed in other countries could also be exempted from needing a Florida license;
- Removes the underlying bill's requirement for the executive director of the Florida Department of Veterans' Affairs to provide the state surgeon general with a list of all practitioners who are eligible for exemption under the bill;
- Removes from the underlying bill the provision for the bill to not be construed to preempt or supplant a medical facility's policies regarding the award of emergency privileges to medical personnel; and
- Provides authority for the DOH to adopt rules, as opposed to the underlying bill's *requirement* for the DOH to adopt rules.

B. Amendments:

None.



828958

LEGISLATIVE ACTION

Senate	.	House
Comm: RCS	.	
04/16/2019	.	
	.	
	.	
	.	

Appropriations Subcommittee on Health and Human Services
(Gainer) recommended the following:

Senate Amendment (with title amendment)

Delete lines 25 - 46

and insert:

(2) The department may grant an exemption from the licensure requirements of chapters 458 and 459 to a physician who requests the exemption and who submits to the department all of the following:

(a) Proof that he or she holds an active, unencumbered license to practice allopathic medicine or osteopathic medicine



11 issued by another state; the District of Columbia; or a
12 possession, commonwealth, or territory of the United States.

13 (b) Proof of current employment as a physician with the
14 United States Department of Veterans Affairs.

15 (c) A notarized attestation, on a form developed by the
16 department, that under any exemption or renewal granted under
17 this section, he or she will provide medical services to
18 veterans exclusively, under one or more of the following
19 conditions:

20 1. Pursuant to his or her employment as a physician with
21 the United States Department of Veterans Affairs.

22 2. In a hospital licensed under chapter 395 while remaining
23 employed as a physician by the United States Department of
24 Veterans Affairs.

25 (3) The department shall notify a physician seeking
26 exemption under this section within 15 business days after
27 receipt of the documentation required under subsection (2) that
28 the physician has been granted an exemption from the licensure
29 requirements of chapters 458 and 459. The notification must
30 include the conditions and requirements specified in subsection
31 (4).

32 (4) An exemption granted under this section:

33 (a) Is contingent upon the physician remaining employed by
34 the United States Department of Veterans Affairs and is
35 otherwise invalid. A physician granted an exemption under this
36 section shall notify the department within 15 business days
37 after his or her employment with the United States Department of
38 Veterans Affairs is terminated. Upon receipt of such
39 notification, the department shall revoke the exemption.



828958

40 (b) Expires 24 months after being granted, unless the
41 exemption is revoked or rendered invalid earlier under paragraph
42 (a) or is renewed. An exempted physician may apply for exemption
43 renewal by providing updated proof consistent with the proof
44 required under paragraphs (2) (a) and (2) (b) within a timeframe
45 determined by the department.

46
47 ===== T I T L E A M E N D M E N T =====

48 And the title is amended as follows:

49 Delete lines 4 - 10

50 and insert:

51 "physician"; authorizing the Department of Health to
52 exempt certain physicians from specified licensing
53 requirements when providing certain services to
54 veterans in this state; requiring such physicians
55 seeking the exemption to submit specified
56 documentation to the department; requiring the
57 department to notify such physicians within a
58 specified timeframe that the exemption has been
59 granted; specifying notice requirements; providing for
60 revocation, expiration, or renewal of the exemption
61 under certain

By the Committee on Health Policy; and Senators Gainer and Passidomo

588-04018-19

20191620c1

1 A bill to be entitled
 2 An act relating to health care licensure requirements;
 3 creating s. 456.0231, F.S.; defining the term
 4 "physician"; exempting certain physicians from
 5 specified licensing requirements when providing
 6 certain services to veterans in this state; requiring
 7 such physicians to submit specified documentation to
 8 the Department of Health; requiring an exempted
 9 physician to attest that he or she will provide
 10 medical services only to veterans under certain
 11 conditions; authorizing the department to adopt rules;
 12 providing an effective date.
 13
 14 Be It Enacted by the Legislature of the State of Florida:
 15
 16 Section 1. Section 456.0231, Florida Statutes, is created
 17 to read:
 18 456.0231 Exemption from health care licensure requirements
 19 for physicians who treat veterans.—
 20 (1) As used in this section, the term "physician" means a
 21 person who holds an active, unencumbered license to practice
 22 allopathic medicine or osteopathic medicine issued by another
 23 state; the District of Columbia; or a possession, commonwealth,
 24 or territory of the United States.
 25 (2) A physician must submit to the department all of the
 26 following to be exempt from the licensure requirements of
 27 chapters 458 and 459:
 28 (a) Proof that he or she holds an active, unencumbered
 29 license to practice allopathic medicine or osteopathic medicine

Page 1 of 2

CODING: Words ~~stricken~~ are deletions; words underlined are additions.

588-04018-19

20191620c1

30 issued by another state; the District of Columbia; or a
 31 possession, commonwealth, or territory of the United States.
 32 (b) Proof of current employment with the United States
 33 Department of Veterans Affairs.
 34 (3) As a condition of receiving the health care licensure
 35 requirement exemption, the physician shall attest that he or she
 36 will provide only medical services to veterans:
 37 (a) At United States Department of Veterans Affairs
 38 facilities or outreach locations;
 39 (b) Pursuant to his or her employment with the United
 40 States Department of Veterans Affairs; and
 41 (c) In hospitals licensed under chapter 395.
 42 (4) The department shall notify the physician within 15
 43 business days after receipt of the documentation of eligibility
 44 for the exemption required by subsection (2) that the physician
 45 is exempt from the licensure requirements of chapters 458 and
 46 459.
 47 (5) The department may adopt rules to administer this
 48 section.
 49 Section 2. This act shall take effect July 1, 2019.

Page 2 of 2

CODING: Words ~~stricken~~ are deletions; words underlined are additions.



THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

COMMITTEES:

Finance and Tax, *Chair*
Agriculture, *Vice Chair*
Appropriations
Appropriations Subcommittee on Criminal
and Civil Justice
Military and Veterans Affairs and Space

SENATOR GEORGE B. GAINER

2nd District

April 8, 2019

Re: SB 1620

Dear Chair Bean,

I am respectfully requesting Senate Bill 1620, related to Health Care Licensing Requirements, be placed on the agenda for the next meeting of the Appropriations Subcommittee on Health and Human Services.

I appreciate your consideration of this bill. If there are any questions or concerns, please do not hesitate to call my office at (850) 487-5002.

Thank you,

A handwritten signature in blue ink that reads "George B. Gainer".

Senator George Gainer
District 2

Cc. Tonya Kidd, Robin Jackson, Dee Alexander, Chesten Goodman, Austin Nicklas

REPLY TO:

- 840 West 11th Street, Panama City, Florida 32401 (850) 747-5454
- 302 Senate Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5002
- Northwest Florida State College, 100 East College Boulevard, Building 330, Rooms 105 and 112, Niceville,

Florida 32578 (850) 747-5454

Senate's Website: www.flsenate.gov

BILL GALVANO
President of the Senate

DAVID SIMMONS
President Pro Tempore

THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

4/16/2019

Meeting Date

1620

Bill Number (if applicable)

Topic Health Care Licensing Requirements

Amendment Barcode (if applicable)

Name Allison Sitte ("City")

Job Title Legislative & Cabinet Affairs Director

Address The Capitol, Suite 2105

Phone (850) 487-1533

Street

Tallahassee

FL

32399

Email Sittea@fdva.state.fl.us

City

State

Zip

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing The Florida Dept. of Veterans' Affairs

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

CourtSmart Tag Report

Room: KN 412

Case No.:

Type:

Caption: Senate Appropriations Subcommittee on Health and Human Services

Judge:

Started: 4/16/2019 1:01:39 PM

Ends: 4/16/2019 2:11:19 PM

Length: 01:09:41

1:01:40 PM Sen. Bean (Chair)
1:02:02 PM Sen. Bean (Chair)
1:02:58 PM S. 884
1:03:30 PM Jim Akin, Executive Director, National Association of Social Worker Florida (waives in support)
1:03:35 PM Corinne Mixon, Lobbyist, Florida Mental Health Counselor Association (waives in support)
1:03:59 PM Sen. Baxley
1:04:58 PM Sen. Bean (Chair)
1:05:24 PM Patrick Thorson
1:05:52 PM Sen. Berman
1:06:04 PM Sen. Bean (Chair)
1:06:28 PM Am. 206192
1:07:08 PM S. 410
1:07:17 PM Ingrid Delgado, Associate for Social Concerns and Respect Life, Florida Conference of Catholic Bishops (waives in opposition)
1:07:17 PM Barbar Devane, Florida Now (waives in support)
1:07:54 PM S. 410
1:08:41 PM S. 1620
1:08:59 PM Sen. Passidomo
1:09:29 PM Am. 828958
1:10:21 PM Allison Sitte, Legislative and Cabinet Affairs Director, The Florida Department of Veterans Affairs (waives in support)
1:11:16 PM Sen. Bean (Chair)
1:11:44 PM S. 748
1:11:47 PM Sen. Harrell
1:14:15 PM Sen. Bean (Chair)
1:14:28 PM Sen. Harrell
1:14:34 PM S. 1592
1:16:26 PM Sen. Bean (Chair)
1:16:39 PM Susan C. Langston, VP of Advocacy, Leading Age Florida (waives in support)
1:16:45 PM James McFaddin, Florida Senior Living Association (waives in support)
1:16:53 PM Zaynab Salman, Legal Advocate, Long Term Care Ombudsman Program (waives in support)
1:17:08 PM Cynthia Henderson, Atria Senior Living (waives in support)
1:17:19 PM Melody Arnold, Associate Director of Government Affairs, Florida Health Care Association (waives in support)
1:18:14 PM Sen. Bean (Chair)
1:18:28 PM Sen. Rouson
1:18:56 PM S. 634
1:21:59 PM Sen. Bean (Chair)
1:22:14 PM Am. 524848
1:22:50 PM Jerry Paul, Sarasota/ Manatee/Desoto YMCA (waives in support)
1:23:10 PM Sen. Book
1:24:03 PM Sen. Rouson
1:24:56 PM Sen. Bean (Chair)
1:25:04 PM Sen. Harrell (Chair)
1:25:29 PM S. 1192
1:25:32 PM Sen. Bean
1:25:59 PM Am. 799536
1:26:28 PM Chris Nuland, Florida Chapter American College of Physician (waives in support)
1:26:35 PM John Bailey, Psychiatrist, Florida Osteopathic Medical Association
1:30:12 PM Sen. Bean
1:30:30 PM Am. 731540
1:30:49 PM Am. 483502

1:31:03 PM Sen. Bean
1:32:03 PM Chris Hansen, Ballard Partners, Walgreens (waives in support)
1:32:36 PM Sen. Harrell (Chair)
1:32:58 PM Sen. Flores
1:33:22 PM Sen. Bean
1:34:07 PM Jake Farmer, Director of Government Affairs, Florida Retail Federation
1:34:45 PM Chris Hansen, Ballard Partners, Walgreens (waives in support)
1:34:53 PM Brewster Bevis, Senior VP, Associated Industries of Florida (waives in support)
1:35:42 PM Sen. Bean (Chair)
1:35:57 PM S. 1526
1:36:08 PM Sen. Harrell
1:42:09 PM Am. 763358
1:42:17 PM Sen. Hooper
1:42:22 PM Am. 809042
1:43:16 PM Am. 809042 Withdrawn
1:43:21 PM David Ramba, Attorney, Florida Optometric Association (Waives time)
1:43:27 PM Am. 648844
1:43:35 PM Sen. Hooper
1:44:47 PM David Ramba, Attorney, Florida Optometric Association (Waives time)
1:44:57 PM Am. 277068
1:45:16 PM Sen. Harrell
1:45:54 PM Chris Nuland, Florida Chapter American College of Physician (waives in support)
1:45:57 PM Am. 763358
1:46:08 PM Matthew Choy, Director, Florida Chamber of Commerce (waives in support)
1:46:20 PM Stephen Winn, Executive Director, Florida Osteopathic Medical Association (waives in opposition)
1:46:32 PM Jeff Scott, Florida Medical Association
1:50:31 PM Sen. Rader
1:51:17 PM Alison Dudley, President, Florida Radiological Society
1:53:34 PM Chris Hansen, Ballard Partners, Walgreens (waives in support)
1:53:48 PM Jim Daughton, Florida Academy of Family Physicians (waives in opposition)
1:53:56 PM Aimee Diaz Lyon, Florida Chapter of the American Academy of Pediatrics (waives in opposition)
1:54:31 PM Joe Anne Hart, Chief Legislative Officer Florida Dental Association
1:57:23 PM Sen. Farmer
1:59:48 PM Phillip Suderman, Policy Director, Americans for Prosperity
2:01:41 PM Dorene Barker, Associate State Director, AARP Florida (waives in support)
2:01:50 PM Diego Echeverri, Director of Coalitions, Concerned Veterans for America
2:03:37 PM Jack Hebert, Government Affairs Director, Florida Chiropractic Association (waives in support)
2:03:47 PM Alison Dudley, President, Florida Radiological Society (waives in opposition)
2:03:57 PM Victoria Zepp, Chief Research Policy Officer, Florida Coalition for Children (waives in support)
2:04:11 PM Matthew Choy, Director, Florida Chamber of Commerce (waives in support)
2:04:30 PM Sen. Bean (Chair)
2:08:14 PM S. 1526
2:08:59 PM Sen. Book Favorably 884
2:09:11 PM Sen. Farmer Favorably 884
2:09:40 PM Sen. Rader
2:10:54 PM Sen. Bean (Chair)
2:10:56 PM Meeting Adjourned