

**The Florida Senate**  
**COMMITTEE MEETING EXPANDED AGENDA**  
**APPROPRIATIONS SUBCOMMITTEE ON HEALTH AND**  
**HUMAN SERVICES**  
**Senator Bean, Chair**  
**Senator Rodriguez, Vice Chair**

**MEETING DATE:** Wednesday, January 27, 2021  
**TIME:** 12:30—3:00 p.m.  
**PLACE:** *Pat Thomas Committee Room, 412 Knott Building*

**MEMBERS:** Senator Bean, Chair; Senator Rodriguez, Vice Chair; Senators Book, Brodeur, Burgess, Diaz, Farmer, Harrell, Jones, Rodrigues, and Rouson

TAB	BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION
PUBLIC TESTIMONY WILL BE RECEIVED FROM ROOM A3 AT THE DONALD L. TUCKER CIVIC CENTER, 505 W PENSACOLA STREET, TALLAHASSEE, FL 32301			
1	Update on Implementation of Senate Bill 82 by the Agency for Persons with Disabilities		Presented
2	Update on Implementation of Senate Bill 1326 - Child Welfare Incentive Pilots by the Department of Children and Families		Presented
3	Report on All Additional Funding Received by the Department of Health for Response to COVID-19		Presented
Other Related Meeting Documents			

# Senate Bill 82 Implementation Chapter 2020-71, Laws of Florida

# What does Senate Bill 82 address?

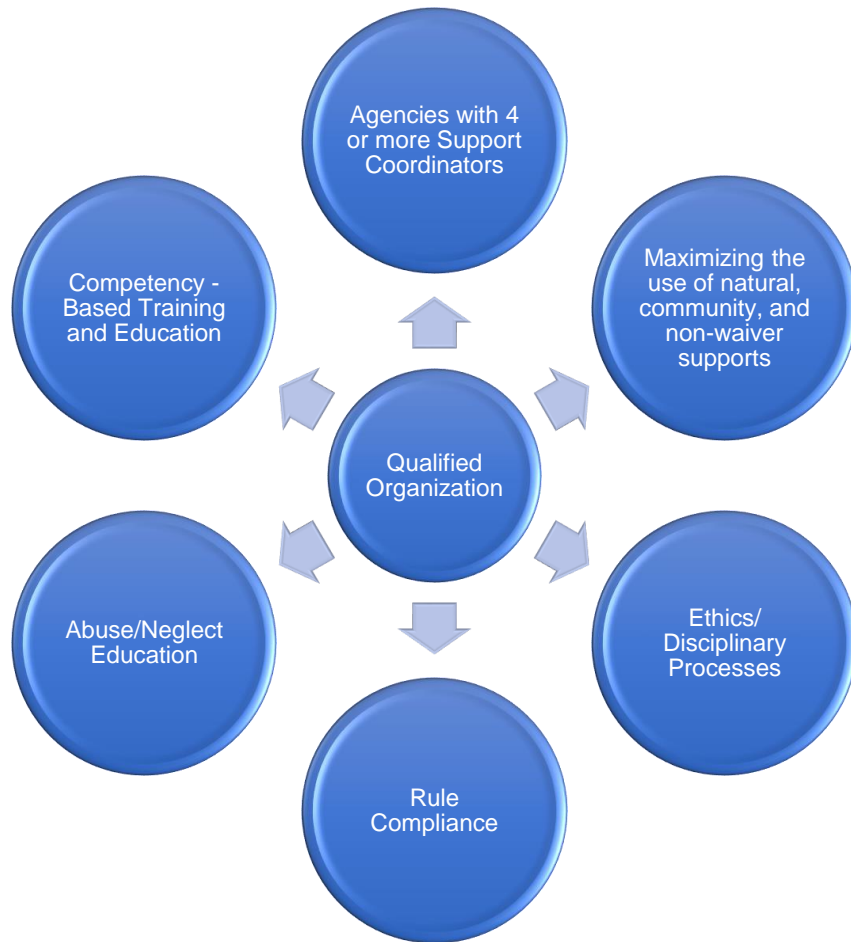
Waiver Support Coordination (WSC) Restructuring and Accountability

Significant Additional Needs (SANs)

APD iConnect

Intermediate Care Facilities (ICFs)

# Support Coordination Restructuring and Accountability



## Highlights

- **Federal waiver amendments in process**
- ***Engaged stakeholders in the development of several rule chapters***
- ***Receiving applications starting in February 2021 from prospective Qualified Organizations***
- ***Engaging in outreach for clients and support coordinators***
- ***Developing WSC Scorecard***

# Qualified Organization and Training Rule Chapters

## Qualified Organizations Rule 65G-14, F.A.C

- Qualifications
- APD Monitoring and Oversight
- Oversight of Support Coordinators by Qualified Organization
- Code of Ethics
- Disciplinary Process and Actions
- Mentoring Program

## Training Rule 65G-10, F.A.C

- Pre-Service Training and competency-based assessment
- Training and competency-based assessment for existing WSCs and CDC+ Consultants who provide services
- In-service training requirements

# Support Coordinator Training Framework

**Pre-Service Online  
modules (Phase 1)**

**Pre-Service In person  
(Phase 2)**

**Competency-Based Assessment**

**Mentoring for new  
Support Coordinators**

**Inservice and ongoing  
professional  
development**

# SANs

Centralization

Definition  
Update

APD  
Accountability

Support  
Coordinator  
Accountability

## Highlights

- *Centralized SANs process into APD headquarters*
- *Engaged stakeholders in the adoption of iBudget Rule changes*
- *Implementing standardized process to certify outside resources exhausted prior to waiver funding approvals*

## **APD iConnect:**

Continued implementation

## **Intermediate Care Facilities:**

Residential choice for individuals with developmental disabilities who have severe maladaptive behaviors with a co-occurring psychiatric diagnoses

## **Highlights**

- *APD successfully implemented APD iConnect for staff and support coordinators.*
- *Provider roll out for usage of APD iConnect for Electronic Visit Verification started in November 2020*





# Questions/Answers

THE FLORIDA SENATE  
**APPEARANCE RECORD**

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

1/27/2021

Meeting Date

Bill Number (if applicable)

Topic Agency for Persons with Disabilities

Amendment Barcode (if applicable)

Name Lorena Folcher

Job Title Bureau Chief

Address \_\_\_\_\_  
Street

Phone \_\_\_\_\_

City

State

Zip

Email \_\_\_\_\_

Speaking:  For  Against  Information

Waive Speaking:  In Support  Against  
(The Chair will read this information into the record.)

Representing Agency for Persons with Disabilities

Appearing at request of Chair:  Yes  No

Lobbyist registered with Legislature:  Yes  No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

# Senate Bill 1326 (2020) Implementation Update



Senate Appropriations Subcommittee  
on Health and Human Services

January 27, 2021

Presented by:

Chief Quality Officer, Jessica Kemper

Assistant Secretary for Child Welfare, Pattie Medlock

# Senate Bill 1326 (2020) Outline

- Codified DCF's first Quality Office.
- Enhanced duties of community alliances.
- Outlined collaborative efforts between DCF and its contracted partners, including sheriffs' offices.
- Directed DCF to develop a statewide accountability system to assess the health of the child welfare system by circuit.
- Implemented child welfare pilot projects in circuits 6 and 13.
- Strengthened DCF's contract monitoring.
- Required DCF to establish a career ladder and wellness program for child protective investigators.



# Establishing the Quality Office

- Senate Bill 1326 (2020) created section 402.175, Florida Statutes, directing DCF to establish a department-wide Office of Quality.
- 2020 proviso language allocated \$5.35 million to establish the Quality Office by reassigning up to 125 positions from within DCF.

Positions Transferred to Quality Office	Number
Child Welfare Quality Assurance Unit	6
Regional Critical Safety Practice Experts	33
Regional Child Welfare Quality Staff	15
Contracted Client Services' Programmatic Contract Monitoring Unit	11
Vacant Positions	60



# Quality Office Structure

## Chief Quality Officer

Deputy Chief  
Quality Officer

Education Director

Analytics Director

Child Welfare Reviews

Behavioral  
Health  
Reviews (7)

Enterprise  
Training (5)

Child Welfare  
(3)

Economic  
Self-  
Sufficiency  
(7)

Data  
Analytics (7)

Performance  
Improvement  
(4)

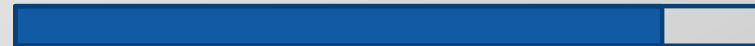
Strategic  
Planning and  
Project  
Management  
(2)

CW Quality  
Reviews (101)

Special  
Reviews (7)

125

151



FTEs  
17% Vacancy Rate



FLORIDA DEPARTMENT  
OF CHILDREN AND FAMILIES  
MYFLFAMILIES.COM

# Sixth and Thirteenth Judicial Circuit Pilot Projects

- Pilot Project Goals:
  - Reduce the current workload on existing case managers;
  - Provide increased support, oversight and assists to case management to increase performance; and
  - Improve direct supervision support.
- Pilot Changes to Circuits 6 & 13:
  - Add support staff to Case Management Organizations (CMOs)
  - Hire Court Liaisons
  - Develop and maintain Assessment Support
  - Add Teen Units and Reunification Units
  - Contract for home/child studies
  - Change supervisor ratio
  - Outsource Operation Specialists to CMOs
  - Additional support staff and Background Screening Unit positions



# Pilot Project Appropriations and Outcomes

- Specific Appropriation 330, provided \$3,863,739 to the Sixth Judicial Circuit Pilot and \$4,371,313 to the Thirteenth Circuit Pilot Programs.
  - DCF has provided advance incentive funding
    - Circuit 6: \$1,092,828
    - Circuit 13: \$965,934
- Earned funding based on 1st Quarter performance data
  - Circuit 6: \$275,012
  - Circuit 13: \$138,903
- 1<sup>st</sup> Quarter Outcomes:
  - Circuit 6 met or exceeded five out of the six performance goals.
  - Circuit 13 met or exceeded four out of the six performance goals.





## Circuit Performance and Targets

				FY 2020-21		
	State Average	Target	Circuit	Q1 Maintain 4th Quarter Performance	Q1 Performance	Q2 Movement Toward Target
<b>% Not Abused During In-Home Care</b>	<b>99.1%</b>	≥ 95	6	≥ 95%	97.0%	≥ 95%
			13	≥ 95%	96.4%	≥ 95%
<b>Rate of abuse per 100,000 days During Out-of-Home Care</b>	<b>6.4</b>	≤ 8.5	6	≤ 8.5	7.5	≤ 8.5
			13	≤ 8.5	6.6	≤ 8.5
<b>% Achieving Permanency Within 12 Months after Removal</b>	<b>34.7%</b>	≥ 40.5	6	24.8%	30.2%	27.0%
			13	33.2%	24.9%	34.2%
<b>% in Care 12-23 Months Achieving Permanency Within 12 Months after Removal</b>	<b>52%</b>	≥ 43.6%	6	43.4%	47.0%	43.4%
			13	41.1%	45.2%	41.4%
<b>% Moved from Placement in Licensed Care to Relative Care or Reunification</b>	<b>16%</b>	16.0%	6	14.5%	9.9%	14.7%
			13	16.0%	12.5%	16.0%
<b>Quarterly Case Manager retention rate</b>	<b>N/A</b>	76.7%	6	75.2%	85.5%	Maintain Baseline
		82.0%	13	80.5%	74.5%	Maintain Baseline

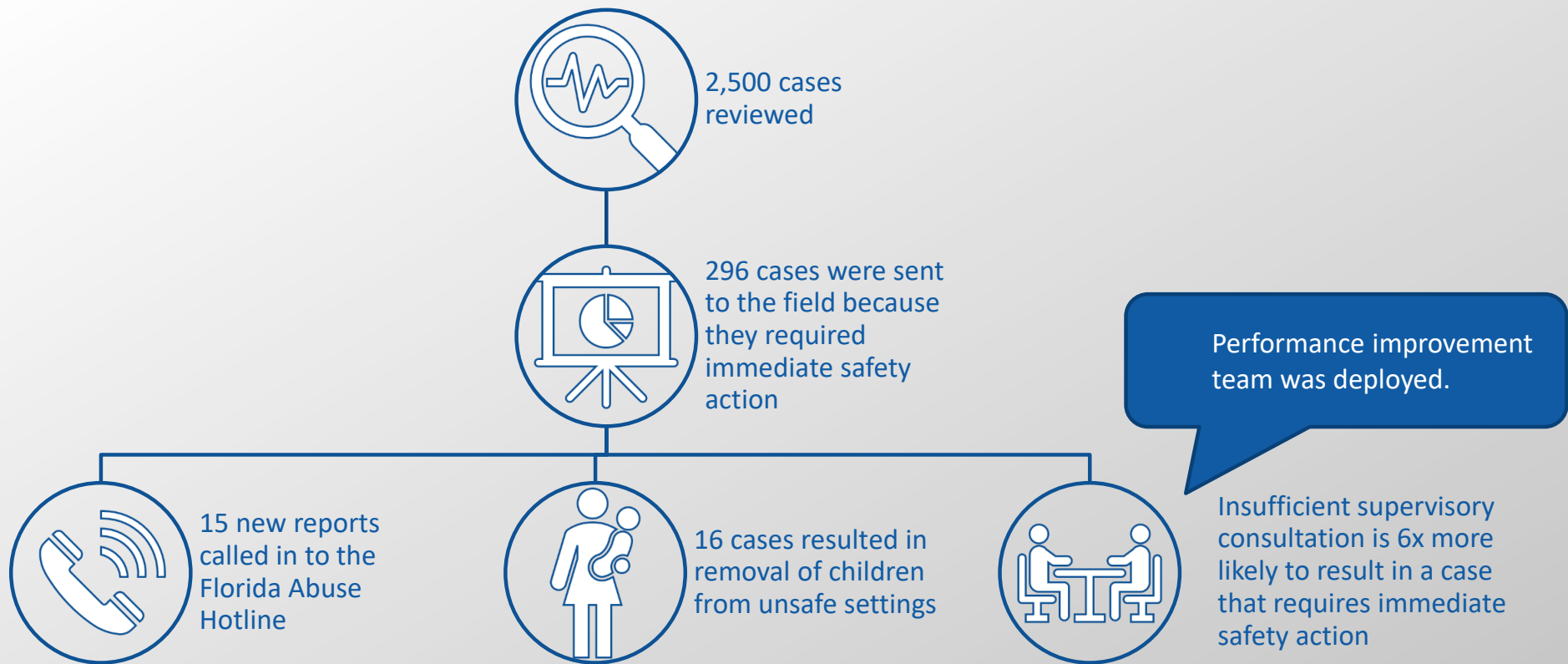


# Early Achievements

- Built the Quality Office and began real-time case reviews
  - Reviewed more than 2,400 cases to date.
  - Collaborating to build the child welfare accountability system.
  - Held first Quarterly Quality event for child welfare.
  - Provided real-time feedback to operations on 300 cases in which immediate action was needed to ensure child safety.
  - Near completion of the first statewide performance improvement project.
- Deployed pilot projects in circuits 6 and 13.



# Review Findings in Action



Data as of 1/11/2021



FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES  
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# Questions?



FLORIDA DEPARTMENT  
OF CHILDREN AND FAMILIES  
[MYFLFAMILIES.COM](http://MYFLFAMILIES.COM)

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**THE FLORIDA SENATE**

**APPEARANCE RECORD**

1/27/2021

*Meeting Date*

*Bill Number (if applicable)*

Topic Update on Implementation of Senate Bill 1326

*Amendment Barcode (if applicable)*

Name Jessica Kemper

Job Title Chief Quality Officer

Address 1317 Winewood Blvd.

Phone (850) 488-9410

*Street*

Tallahassee

FL

32399

Email \_\_\_\_\_

*City*

*State*

*Zip*

Speaking:  For  Against  Information

Waive Speaking:  In Support  Against  
(The Chair will read this information into the record.)

Representing Florida Department of Children and Families

Appearing at request of Chair:  Yes  No

Lobbyist registered with Legislature:  Yes  No

*While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.*

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S-001 (10/14/14)

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**THE FLORIDA SENATE  
APPEARANCE RECORD**

1/27/2021

*Meeting Date*

*Bill Number (if applicable)*

Topic Update on Implementation of Senate Bill 1326

*Amendment Barcode (if applicable)*

Name Patricia Medlock

Job Title Assistant Secretary for Child Welfare

Address 1317 Winewood Blvd.

Phone (850) 488-9410

*Street*

Tallahassee

FL

32399

Email \_\_\_\_\_

*City*

*State*

*Zip*

Speaking:  For  Against  Information

Waive Speaking:  In Support  Against  
*(The Chair will read this information into the record.)*

Representing Florida Department of Children and Families

Appearing at request of Chair:  Yes  No

Lobbyist registered with Legislature:  Yes  No

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S-001 (10/14/14)

THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

Wed  
JAN 27 2021

Meeting Date

INFO AFTER  
Bill Number (if applicable)

Topic Health & Human Services presentations

Amendment Barcode (if applicable)

Name DAVID SERDAR (SIR-dAR)

Job Title STATESMAN CONCERNED SENIOR CITIZEN

Address 66 WINTERGREEN DR. Phone 352 805 6597

Street

City

State

Zip

Fruitland Park FL 34731 Email golferdave1955@gmail.com

Speaking:  For  Against  Information

Waive Speaking:  In Support  Against

(The Chair will read this information into the record.)

Representing ALL CITIZENS of Florida (Self)

Appearing at request of Chair:  Yes  No  
Lobbyist registered with Legislature:  Yes  No

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This form is part of the public record for this meeting.  
Private Waterman Hospital Home in FL  
THE VINDICATES YOURS RM CENTER HAVE CONTACTED TO DONOR

**Department of Health  
COVID-19 Response Funding  
January 27, 2021**



**Michele Tallent  
Deputy Secretary for Operations  
Florida Department of Health**



# Department of Health

<b>COVID-19 Response Funding Sources</b>					
<b>CARES</b>	<b>ELC</b>	<b>Immunization</b>	<b>CoAg</b>	<b>BOCC</b>	<b>Total</b>
\$92M	\$1.456B	\$224M	\$41M	\$44M	\$1.857B

# Coronavirus Aid, Relief, and Economic Security Act (CARES) General Revenue Funds

**\$39 M**

**Mitigation efforts primarily delivered through our county health departments.**

**\$53 M**

**Contact tracers, nursing staff, data clerks and epidemiologists at the county health departments.**

# Federal Grant Funding – Epidemiology and Laboratory Capacity (ELC)

- \$ 30 M** Activities related to epidemiology, laboratory and informatics.
- \$421 M** Continued support of epidemiology, community testing, laboratory and informatics.
- \$ 2 M** Centers for Disease Control and Prevention (CDC) Project Firstline national training curriculum.
- \$ 3 M** Advanced Molecular Detection (AMD), Strengthening Public Health Laboratory Preparedness and Protecting the Health of Travelers and Communities.
- \$ 1 B** Enhancing detection expansion for laboratory expansion, epidemiological activities, community-based testing, and data system upgrades.

# Federal Grant Funding – Immunization

- \$ 30 M**      **Base grant for expanded for COVID-19 vaccine response preparation.**
- \$194 M**      **Vaccinations efforts with focus on ensuring vaccinations among high-risk and underserved populations.**

# **Federal Grant Funding – Cooperative Agreement for Emergency Response – Public Health Crisis Response (Crisis CoAg)**

**\$41 M**      **Mass mitigation efforts, contracts for vendor supported contact tracing and epidemiological surveillance activities, personal protection equipment (PPE), and infrastructure for testing sites.**

# Board of County Commissioners (BOCC) Coronavirus Relief Funds

**\$44 M**

**Direct funding from BOCC to county health departments.**

# Staffing Efforts

<b>4,819</b>	<b>Other Personal Services (OPS) employees hired from March 1, 2020 through December 30, 2020.</b>
<b>7,215</b>	<b>Existing workforce that have worked on COVID-19 activities.</b>

## Questions





**THE FLORIDA SENATE**  
**APPEARANCE RECORD**

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1/27/21  
Meeting Date

\_\_\_\_\_  
Bill Number (if applicable)

Topic COVID Funding

\_\_\_\_\_  
Amendment Barcode (if applicable)

Name Michele Tullent

Job Title Deputy Sec. for Operations

Address \_\_\_\_\_  
Street

Phone 850-245-4449

City

State

Zip

Email Michele.Tullent@flhca.gov

Speaking:  For  Against  Information

Waive Speaking:  In Support  Against  
(The Chair will read this information into the record.)

Representing DOH

Appearing at request of Chair:  Yes  No

Lobbyist registered with Legislature:  Yes  No

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S-001 (10/14/14)



# THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

**COMMITTEES:**

Appropriations  
Appropriations Subcommittee on Health and  
Human Services  
Health Policy  
Rules

**SENATOR GARY M. FARMER, JR.**

*Democratic Leader*  
34th District

January 26, 2021

Chairman Bean,

Yesterday afternoon I was notified that I had been in contact with an individual who has tested positive for COVID-19. In accordance with the established Senate protocol and CDC guidelines I am currently in a state of quarantine. In light of my current situation I ask that you please excuse my absence from the Appropriations Subcommittee on Health and Human Services meeting scheduled for 12:30 pm on Wednesday January 27th.

Thank you for your understanding,

A handwritten signature in black ink, appearing to read "Gary M. Farmer Jr.", written in a cursive style.

State Senator Gary M. Farmer Jr.  
Senate Democratic Leader

REPLY TO:

- Broward College Campus, 111 East Las Olas Boulevard, Suite 913, Fort Lauderdale, Florida 33301 (954) 467-4227
- 228 Senate Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5034

Senate's Website: [www.flsenate.gov](http://www.flsenate.gov)

**WILTON SIMPSON**  
President of the Senate

**AARON BEAN**  
President Pro Tempore

# CourtSmart Tag Report

Room: KN 412

Case No.:

Type:

Caption: Senate Appropriations Subcommittee on Health & Human Services

Judge:

Started: 1/27/2021 12:30:24 PM

Ends: 1/27/2021 1:52:51 PM

Length: 01:22:28

12:30:47 PM Sen. Bean (Chair)  
12:32:55 PM TAB 1 - Update on Implementation of Senate Bill 82 by the Agency for Persons with Disabilities  
12:33:50 PM Lorena Fulcher, Bureau Chief of Consumer Supports, Agency for Persons with Disabilities  
12:42:28 PM Sen. Bean  
12:43:33 PM L. Fulcher  
12:43:40 PM Sen. Bean  
12:43:51 PM Sen. Harrell  
12:44:42 PM L. Fulcher  
12:44:53 PM Sen. Harrell  
12:45:11 PM L. Fulcher  
12:45:35 PM Sen. Harrell  
12:46:49 PM L. Fulcher  
12:47:23 PM Sen. Harrell  
12:47:42 PM L. Fulcher  
12:48:15 PM Sen. Harrell  
12:48:48 PM Sen. Bean  
12:48:56 PM L. Fulcher  
12:49:40 PM Sen. Bean  
12:49:59 PM TAB 2 - Update on Implementation of Senate Bill 1326 - Child Welfare Incentive Pilots by the Department of Children and Families  
12:50:53 PM Jessica Kemper, Chief Quality Officer, Department of Children and Families  
12:50:59 PM Sen. Bean  
12:51:02 PM J. Kemper  
12:55:51 PM Pattie Medlock, Assistant Secretary for Child Welfare, Department of Children and Families  
1:04:36 PM Sen. Bean  
1:05:23 PM P. Medlock  
1:05:42 PM Sen. Bean  
1:06:10 PM Sen. Book  
1:06:31 PM Sen. Bean  
1:06:39 PM J. Kemper  
1:08:47 PM Sen. Book  
1:08:58 PM J. Kemper  
1:09:18 PM Sen. Book  
1:10:30 PM J. Kemper  
1:12:23 PM Sen. Book  
1:12:29 PM J. Kemper  
1:14:13 PM Sen. Book  
1:14:47 PM J. Kemper  
1:15:44 PM Sen. Book  
1:16:08 PM J. Kemper  
1:17:37 PM Sen. Book  
1:17:40 PM J. Kemper  
1:17:56 PM Sen. Book  
1:18:00 PM Sen. Bean  
1:18:07 PM Sen. Harrell  
1:19:16 PM J. Kemper  
1:20:49 PM Sen. Harrell  
1:21:29 PM J. Kemper  
1:22:43 PM Sen. Harrell  
1:23:05 PM J. Kemper  
1:24:19 PM Sen. Harrell  
1:25:18 PM P. Medlock

<b>1:26:37 PM</b>	Sen. Harrell
<b>1:27:25 PM</b>	P. Medlock
<b>1:28:38 PM</b>	Sen. Bean
<b>1:28:52 PM</b>	Sen. Jones
<b>1:29:10 PM</b>	P. Medlock
<b>1:29:54 PM</b>	Sen. Jones
<b>1:30:31 PM</b>	P. Medlock
<b>1:32:20 PM</b>	Sen. Jones
<b>1:32:43 PM</b>	P. Medlock
<b>1:33:34 PM</b>	Sen. Jones
<b>1:34:09 PM</b>	P. Medlock
<b>1:35:00 PM</b>	Sen. Bean
<b>1:35:13 PM</b>	Sen. Rouson
<b>1:35:29 PM</b>	P. Medlock
<b>1:35:53 PM</b>	Sen. Rouson
<b>1:36:30 PM</b>	P. Medlock
<b>1:37:25 PM</b>	Sen. Rouson
<b>1:37:41 PM</b>	Sen. Bean
<b>1:38:42 PM</b>	David Serdar, Citizen
<b>1:41:35 PM</b>	Sen. Bean
<b>1:41:42 PM</b>	TAB 3 - Report on All Additional Funding Received by the Department of Health for Response to COVID-19
<b>1:42:24 PM</b>	Michele Tallent, Deputy Secretary for Operations, Department of Health
<b>1:46:53 PM</b>	Sen. Bean
<b>1:47:47 PM</b>	Sen. Harrell
<b>1:48:26 PM</b>	M. Tallent
<b>1:49:08 PM</b>	Sen. Harrell
<b>1:49:46 PM</b>	M. Tallent
<b>1:50:45 PM</b>	Sen. Harrell
<b>1:51:01 PM</b>	M. Tallent
<b>1:51:19 PM</b>	Sen. Harrell
<b>1:51:38 PM</b>	Sen. Bean
<b>1:52:49 PM</b>	
<b>1:52:50 PM</b>	
<b>1:52:51 PM</b>	