Tab 1	SB 54 by Burgess (CO-INTRODUCERS) Rouson; (Compare to H 00273) Motor Vehicle Insurance							
799160	Α	S	RCS	BI, Passidomo	Delete L.1677 - 1949:	01/26 05:14 PM		
143978	–A	S	WD	BI, Thurston	Delete L.1677 - 1949.	01/26 05:14 PM		

The Florida Senate

COMMITTEE MEETING EXPANDED AGENDA

BANKING AND INSURANCE Senator Boyd, Chair Senator Broxson, Vice Chair

MEETING DATE: Tuesday, January 26, 2021

TIME: 3:30-6:00 p.m.

PLACE: Pat Thomas Committee Room, 412 Knott Building

MEMBERS: Senator Boyd, Chair; Senator Broxson, Vice Chair; Senators Brandes, Burgess, Gruters, Passidomo,

Rodrigues, Rouson, Stargel, Stewart, Taddeo, and Thurston

BILL DESCRIPTION and BILL NO. and INTRODUCER SENATE COMMITTEE ACTIONS TAB

COMMITTEE ACTION

PUBLIC TESTIMONY WILL BE RECEIVED FROM ROOM A3 AT THE DONALD L. TUCKER CIVIC CENTER, 505 W PENSACOLA STREET, TALLAHASSEE, FL 32301

SB 54 1

Burgess

(Compare H 273, S 420)

Motor Vehicle Insurance; Repealing provisions which comprise the Florida Motor Vehicle No-Fault Law; revising the motor vehicle insurance coverages that

an applicant must show to register certain vehicles with the Department of Highway Safety and Motor Vehicles; revising financial responsibility requirements for owners or lessees of for-hire passenger

transportation vehicles; revising conditions for awarding punitive damages; revising coverages subject to premium discounts for specified motor vehicle equipment; specifying persons whom medical

payments coverage must protect, etc.

01/26/2021 Fav/CS ВΙ

JU

RC

Other Related Meeting Documents

Fav/CS

Yeas 10 Nays 2

The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: The	e Professional Staff o	f the Committee on	Banking and	Insurance		
CS/SB 54						
Banking and Insurance Committee and Senators Burgess and Rouson						
Motor Vehicle I	nsurance					
January 27, 202	l REVISED:					
/ST S	STAFF DIRECTOR	REFERENCE		ACTION		
K	nudson	BI	Fav/CS			
		JU				
		RC				
•	CS/SB 54 Banking and Ins Motor Vehicle In January 27, 202	CS/SB 54 Banking and Insurance Committee Motor Vehicle Insurance January 27, 2021 REVISED:	CS/SB 54 Banking and Insurance Committee and Senators But Motor Vehicle Insurance January 27, 2021 REVISED: STAFF DIRECTOR REFERENCE Knudson BI JU	CS/SB 54 Banking and Insurance Committee and Senators Burgess and R Motor Vehicle Insurance January 27, 2021 REVISED: STAFF DIRECTOR REFERENCE Knudson BI Fav/CS JU	Banking and Insurance Committee and Senators Burgess and Rouson Motor Vehicle Insurance January 27, 2021 REVISED: STAFF DIRECTOR REFERENCE ACTION Knudson BI Fav/CS JU	

Please see Section IX. for Additional Information:

COMMITTEE SUBSTITUTE - Substantial Changes

I. Summary:

SB 54 repeals the Florida Motor Vehicle No-Fault Law (No-Fault Law), which requires every owner and registrant of a motor vehicle in this state to maintain Personal Injury Protection (PIP) coverage. Beginning January 1, 2022, the bill enacts financial responsibility requirements for liability for motor vehicle ownership or operation, as follows:

- For bodily injury (BI) or death of one person in any one crash, \$25,000, and
- Subject to that limit for one person, \$50,000 for BI or death of two or more people in any one crash.

The bill retains the existing \$10,000 financial responsibility requirement for property damage (PD).

The bill increases required coverage amounts for garage liability and commercial motor vehicle insurance. It increases the cash deposit amount required for a certificate of self-insurance establishing financial responsibility for owners and operators of motor vehicles that are not forhire vehicles.

The bill requires insurers to offer medical payments coverage (MedPay) with limits of \$5,000 or \$10,000 to cover medical expenses of the insured. Insurers may also offer other policy limits that exceed \$5,000. Insurers must offer a zero deductible option for MedPay, and may also offer deductibles of up to \$500. Insurers must reserve \$5,000 of MedPay benefits for 30 days to pay

BILL: CS/SB 54

physicians or dentists who provide emergency services and care or who provide hospital inpatient care.

The repeal of the No-Fault Law eliminates the limitations on recovering pain and suffering damages from PIP insureds, which currently require bodily injury that causes death or significant and permanent injury. Under the bill, the legal liability of an uninsured motorist insurer includes damages in tort for pain, suffering, disability or physical impairment, disfigurement, mental anguish, inconvenience, and the loss of past and future capacity for the enjoyment of life.

The bill creates a new framework to govern all third-party claims against motor vehicle insurers for bad faith failure to settle. The bill requires the third-party claimant in a bad faith failure to settle action to show the insurer violated its duty of good faith to the insured and in bad faith failed to settle the claim. The bill requires motor vehicle insurers to follow claims handling best practices standards based on long-established good faith duties related to claim handling, claim investigation, defense of the insured, and settlement negotiations.

The bill establishes that it is a condition precedent to bringing a third-party action for bad faith failure to settle that the claimant serve a detailed demand for settlement within the insured's policy limits. The third-party bad faith claimant may condition the demand for settlement on taking a 2 hour examination under oath (EUO) of the insured, limited to discovering possible sources of recovery. The claimant may withdraw the demand for settlement after the EUO. If the insured refuses to submit to the EUO, the insurer may tender policy limits without obtaining a release of the insured, and if the insurer does so, it no longer has a duty to defend the insured and may not be held liable if there is an excess judgment against the insured. The bill provides a safe harbor to the insurer in a third-party bad faith failure to settle action providing that an insurer is not liable for bad faith if it tenders (offers to pay) policy limits in exchange for a release of its insured from further liability within 30 days of receiving a demand for settlement.

The bill requires the trier of fact, when determining if an insurer in bad faith failed to settle, to consider certain actions of the insurer such as compliance with best practices along with certain actions of the insured and claimant. The bill also prohibits punitive damages in a third-party bad faith failure to settle action.

The bill provides that if a motor vehicle insurer fails to timely provide information related to liability insurance coverage as required by s. 627.4137, F.S., the claimant may file an action to enforce the section and is entitled to an award of reasonable attorney fees and costs to be paid by the insurer.

The bill authorizes the exclusion of a specifically named individual from specified insurance coverages under a private passenger motor vehicle policy, with the written consent of the policyholder.

II. Present Situation:

Motor Vehicle Insurance

The first recorded motor vehicle accident occurred in Ohio City, Ohio in 1891.¹ Only 6 years later, the first automobile liability insurance policy would be issued by Travelers Insurance Company in Dayton, Ohio, protecting the driver if his vehicle killed or injured someone or damaged their property.² These coverages today are provided through bodily injury liability and property damage liability insurance. In 1925 Connecticut passed the first financial responsibility law requiring owners of automobiles to demonstrate the ability to financially respond when they are at fault for damages caused to other persons and property. As the automobile became an ubiquitous part of American life, more states passed financial responsibility laws. Today, every state has a financial responsibility law regarding owning or operating a motor vehicle.

All states except New Hampshire require the purchase of property damage coverage, which pays for any damage the insured causes to the property of others.³ Every state except Florida and New Hampshire requires bodily injury liability coverage (BI), which covers an insured that is at-fault in an accident for damages related to the bodily injuries of others negligently caused by the insured.⁴ Bodily injury liability coverage does not provide coverage for an insured's own injuries. The most common minimum mandatory limit of bodily injury coverage – mandated by 34 states – is \$25,000 in coverage for injuries to any one person and \$50,000 in coverage for injuries to multiple persons, subject to the \$25,000 limit for one person. This is often referred to as limits of \$25,000/\$50,000. Of the 48 states that require BI coverage, the lowest mandatory limit is \$15,000/\$30,000. The highest required limit is \$50,000/\$100,000. The following table details the financial responsibility insurance coverage requirements by state:

¹ https://ohiohistorycentral.org/w/World%27s First Automobile Accident

² https://ohiohistorycentral.org/w/World's_First_Automobile_Insurance_Policy?rec=2597.

³ National Association of Insurance Commissioners, Overview – Auto Insurance https://content.naic.org/article/consumer_insight_does_your_vehicle_have_right_protection_best_practices_buying_auto_ins_urance.htm (last accessed January 26, 2021).

⁴ See id.

FINANCIAL RESPONSIBILITY REQUIREMENTS BY STATE

ST	Minimum Limits (thousands)	ST	Minimum Limits (thousands)
AL	BI 25/50 PD 25	MT	BI 25/50 PD 20
AK	BI 50/100 PD 25	NE	BI 25/50 PD 25 UM 25/50
AZ	BI 25/50 PD 15	NV	BI 25/50 PD 20
AR	BI 25/50 PD 25	NH	Financial Responsibility Only ⁵
CA	BI 15/30 PD 5	NJ	BI ⁶ 15/30 PD 5 PIP ⁷ 15
CO	BI 25/50 PD15	NM	BI 25/50 PD 10
CT	BI 25/50 PD 25 UM 25/50	NY	BI ⁸ 25/50 PD 10 PIP 50
DE	BI 25/50 PD 10 PIP 15/30	NC	BI 30/60 PD 25 UM 30/60/25
FL	PIP 10 PD 10	ND	BI 25/50 PD 25 UM 25/50 PIP 30
GA	BI 25/50 PD 25	OH	BI 25/50 PD 25
HI	BI 20/40 PD 10 PIP 10	OK	BI 25/50 PD 25
ID	BI 25/50 PD 15	OR	BI 25/50 PD 20 UM 25/50 PIP 15
IL	BI 25/50 PD 20 UM 25/50	PA	BI 15/30 PD 5 Med 5
IN	BI 25/50 PD 25	RI	BI 25/50 PD 25
IA	BI 20/40 PD 15	SC	BI 25/50 PD 25 UM 25/50/25
KS	BI 25/50 PD 25 PIP ⁹	SD	BI 25/50 PD 25 UM 25/50
KY	BI 25/50 PD 25	TN	BI 25/50 PD 15
LA	BI 15/30 PD 25	TX	BI 30/60 PD 25
ME	BI 50/100 PD 25 Med 2 UM 50/100	UT	BI 25/65 PD 15 PIP 3
MD	BI 30/60 PD 15 UM 30/60/15	VT	BI 25/50 PD 10 UM 50/100/10
MA	BI 20/40 PD 5 UM 20/40 PIP 8	VA	BI 25/50 PD 20 UM 25/50/20
MI	BI 20/40 PD 10 PIP ¹⁰ PPI 1000	WA	BI 25/50 PD 10
MN	BI 30/60 PD 10 PIP 40 UM 25/50	WV	BI 25/50 PD 25 UM 25/50/25
MS	BI 25/50 PD 25	WI	BI 25/50 PD 10 UM 25/50
MO	BI 25/50 PD 20 UM 25/50	WY	BI 25/50 PD 20

⁵ New Hampshire does not require the purchase of insurance to meet the state's financial responsibility law, but drivers that purchase insurance must do so at minimum limits of \$25,000/\$50,000 for BI, \$25,000 for PD, and \$1,000 for medical payments coverage.

⁶ New Jersey allows drivers to purchase a "basic policy" that only includes \$5,000 of PD, \$15,000 of PIP, and an optional \$10,000 for BI.

⁷ The New Jersey PIP benefit provides \$250,000 in benefits for specified severe injuries. https://www.state.nj.us/dobi/division_consumers/insurance/basicpolicy.shtml (last accessed January 25, 2021).

⁸ New York requires that BI limits be at least \$50,000/\$100,000 for death. https://dmv.ny.gov/insurance/insurance-requirements (last accessed January 25, 2021).

⁹ Kansas PIP coverage must provide \$4,500 per person for medical expenses, \$900 per month for one year for disability or loss of income, \$25 per day for in-home services, \$2,000 for funeral expenses, \$4,500 for rehabilitation expenses, survivor benefits for loss of income up to \$900 per month for 1 year.

¹⁰ Michigan changed its mandatory PIP medical coverage effective July 1, 2020. Previously, Michigan required PIP coverage with no maximum limit. Now, Michigan requires the purchase of PIP coverage with a coverage limit of at least \$250,000. However, Medicaid enrollees may purchase only \$50,000 in PIP coverage if other household members have an auto insurance policy or health insurance covering accidents. A Medicare enrollee (parts A and B) may opt-out of PIP if their household members have an auto insurance policy or health insurance covering auto accidents. https://www.michigan.gov/documents/autoinsurance/MI New Auto Ins Law 678454 7.pdf (last accessed Jan. 25, 2021).

Florida's Financial Responsibility Law

Florida's financial responsibility law exists to ensure that the privilege of owning or operating a motor vehicle on the public streets and highways is exercised with due consideration for others and their property, to promote safety, and to provide financial security requirements for the owners or operators of motor vehicles who are responsible to recompense others for injury to person or property caused by a motor vehicle. ¹¹ The financial responsibility law requires drivers of motor vehicles with 4 or more wheels to purchase both personal injury protection (PIP) and property damage liability (PD) insurance. ¹² Florida law does not require insurance coverage for motorcycles; however, if a motorcyclist is involved in an accident, that person's license and registration are subject to suspension if insurance was not purchased.

A driver in compliance with the requirement to carry PIP coverage is not required to maintain bodily injury liability coverage, except that Florida law requires proof of ability to pay monetary damages for bodily injury and property damage liability arising out of a motor vehicle accident or serious traffic violation. The owner and operator of a motor vehicle need not demonstrate financial responsibility, i.e., obtain BI and PD coverages, until *after the accident*. At that time, a driver's financial responsibility is proved by the furnishing of an active motor vehicle liability policy. The minimum amounts of liability coverages required are \$10,000 in the event of bodily injury to, or death of, one person, \$20,000 in the event of injury to, or death of, two or more persons, and \$10,000 in the event of damage to property of others, or \$30,000 combined BI/PD policy. The driver's license and registration of the driver who fails to comply with the security requirement to maintain PIP and PD insurance coverage is subject to suspension. A driver's license and registration may be reinstated by obtaining a liability policy and by paying a fee to the Department of Highway Safety and Motor Vehicles.

Personal injury protection (PIP) insurance compensates insureds injured in accidents regardless of fault. ¹⁸ Policyholders are indemnified by their own insurer. The intent of no-fault insurance is to provide prompt medical treatment without regard to fault. ¹⁹ This coverage also provides policyholders with immunity from liability for economic damages up to the policy limits and limits tort suits for non-economic damages (pain and suffering) below a specified injury threshold. ²⁰ In contrast, under a tort liability system, the negligent party is responsible for damages caused and an accident victim can sue the at-fault driver to recover economic and non-economic damages. The concept of PIP insurance was developed during the 1960's in response to concerns that began to be voiced regarding some of the perceived shortcomings of the tort system, in particular its ability to handle automobile accident claims in an accurate and

¹¹ Section 324.011, F.S.

¹² See ss. 324.022, F.S. and 627.733, F.S.

¹³ See ch. 324, F.S.

¹⁴ Section 324.011, F.S.

¹⁵ Section 324.022, F.S.

¹⁶ Section 324.0221(2), F.S.

¹⁷ Section 324.0221(3), F.S.

¹⁸ Section 627.733, F.S.

¹⁹ See s. 627.731, F.S.

²⁰ Section 627.737, F.S.

expeditious fashion.²¹ The proposed solution was the "no-fault" system in which each driver insures him or herself for bodily injuries caused by an auto accident, and to the extent of that first-party coverage, tort claims based on fault would be abandoned. Florida is one of 12 no-fault states that requires PIP coverage as part of its financial responsibility law, but the only one of those states that does not also require BI coverage.²²

In Florida, personal injury protection must provide a minimum benefit of \$10,000 for bodily injury to any one person who sustains an emergency medical condition, which is reduced to a \$2,500 limit for medical benefits if a treating medical provider does not determine an emergency medical condition existed.²³ PIP coverage provides reimbursement for 80 percent of reasonable medical expenses,²⁴ 60 percent of loss of income,²⁵ and 100 percent of replacement services,²⁶ for bodily injury sustained in a motor vehicle accident, without regard to fault. The property damage liability coverage must provide a \$10,000 minimum benefit. A \$5,000 death benefit is also provided.²⁷

PIP Medical Benefits

The 2012 Legislature revised the provision of PIP medical benefits under the No-Fault Law, effective January 1, 2013.²⁸ To receive PIP medical benefits, insureds must receive initial services and care within 14 days after the motor vehicle accident.²⁹ Initial services and care are only reimbursable if lawfully provided, supervised, ordered or prescribed by a licensed physician, licensed osteopathic physician, licensed chiropractic physician, licensed dentist, or must be rendered in a hospital, a facility that owns or is owned by a hospital, or a licensed emergency transportation and treatment provider.³⁰ Follow-up services and care require a referral from such providers and must be consistent with the underlying medical diagnosis rendered when the individual received initial services and care.³¹

PIP medical benefits have two different coverage limits, based upon the severity of the medical condition of the individual. An insured may receive up to \$10,000 in medical benefits for services and care if a physician, osteopathic physician, dentist, physician's assistant or advanced registered nurse practitioner has determined that the injured person had an emergency medical condition.³² An emergency medical condition is defined as a medical condition manifesting itself by acute symptoms of sufficient severity that the absence of immediate medical attention could reasonably be expected to result in serious jeopardy to patient health, serious impairment to

²¹ Florida Senate Banking and Insurance Committee, Florida's Motor Vehicle No-Fault Law, pg. 6, Report No. 2006-102 (Nov. 2005).

²² Insurance Information Institute, Background on: No-Fault Auto Insurance. https://www.iii.org/article/background-on-no-fault-auto-insurance (last accessed January 27, 2021).

²³ Section 627.736(1), F.S.

²⁴ Section 627.736(1)(a), F.S.

²⁵ Section 627.736(1)(b), F.S.

²⁶ Id

²⁷ Section 627.736(1)(c), F.S.

²⁸ Chapter 2012-197, L.O.F. (CS/CS/HB 119).

²⁹ Section 627.736(1)(a), F.S.

³⁰ Section 627.736(1)(a)1., F.S.

³¹ Section 627.736(1)(a)2., F.S.

³² Section 627.736(1)(a)3., F.S.

bodily functions, or serious dysfunction of a body organ or part.³³ If a provider who rendered treatment or services does not determine that the insured had an emergency medical condition, the PIP medical benefit limit is \$2,500.³⁴ Massage and acupuncture are not reimbursable, regardless of the type of provider rendering such services.³⁵

The \$5,000 PIP death benefit is provided in addition to medical and disability benefits, effective January 1, 2013. Previously, the death benefit was the lesser of the unused PIP benefits, up to a limit of \$5,000.

Tort-Based Motor Vehicle Insurance Jurisdictions

In a tort-based liability system, auto injury claimants seek payment from the at-fault driver for both economic and non-economic damages from dollar one. A tort-based system represents a more traditional legal philosophy of holding persons responsible for injuries caused by their negligent operation of a vehicle. In theory, this encourages safer operation of automobiles and is generally viewed by the public as consistent with the concept of personal responsibility.

Bad Faith

Common Law and Statutory Bad Faith

Bad faith law was designed to protect insureds who have paid their premiums and who have fulfilled their contractual obligations by cooperating fully with their insurer in the resolution of claims. Bad faith jurisprudence holds insurers accountable for failing to fulfill their obligations.³⁶ There are two distinct but very similar types of bad faith causes of action that may be initiated against an insurer: first-party and third-party.

Florida courts have recognized common law third-party bad faith causes of action since 1938.³⁷ A third-party bad faith cause of action arises when an insurer fails in good faith to settle a third party's claim against the insured within policy limits and exposes the insured to liability in excess of his or her insurance coverage.³⁸ Third-party bad faith causes of actions arose in response to the argument that there was a practice in the insurance industry of rejecting without sufficient investigation or consideration claims presented by third parties against an insured, thereby exposing the insured individual to judgments exceeding the coverage limits of the policy while the insurer remained protected by a policy limit.³⁹ With no actionable remedy, insureds in this state and elsewhere were left personally responsible for the excess judgment amount.⁴⁰ Florida courts recognized common law third-party bad faith causes of action in part because the

³³ Section 627.732(16), F.S.

³⁴ Section 627.736(1)(a)4., F.S.

³⁵ Section 627.736(1)(a)5., F.S.

³⁶ Harvey v. GEICO General Insurance Company, 251 So.3d 1, 6, (Fla. 2018)(quoting Berges v. Infinity Insurance Company, 896 So.2d 665 at 682).

³⁷ Auto Mut. Indem. Co. v. Shaw, 184, So. 852 (Fla. 1938).

³⁸ Opperman v. Nationwide Mutual Fire Insurance Company, 515 So.2d 263, 265 (Fla. 5th DCA 1987).

³⁹ Allstate Indem. Co. v. Ruiz, 899 So.2d 1121, 1125 (Fla. 2005).

⁴⁰ *Id*.

insurers had the power and authority to litigate or settle any claim, and thus owed the insured a corresponding duty of good faith and fair dealing in handling these third-party claims.⁴¹

In contrast to common law third-party bad faith causes of action, Florida courts do not recognize a common law first-party bad faith cause of action by the insured against its own insurer. ⁴² If an insurer acts in bad faith in settling a claim filed by its insured, the only common law remedy available to the insured is a breach of contract action against its own insurer with recoverable damages limited to those contemplated by the parties to the policy. ⁴³

The 1982 Legislature's enactment of s. 624.155, F.S., created a statutory first-party bad faith cause of action, ⁴⁴ codified Florida Supreme Court precedent authorizing a common-law third-party bad faith cause of action, ⁴⁵ and eliminated the distinction between statutory first- and third-party bad faith causes of action. ⁴⁶

Section 624.155, F.S., provides that any party may bring a bad faith action against an insurer, and defines bad faith on the part of the insurer as:

- Not attempting in good faith to settle claims when, under all the circumstances, it could and should have done so, had it acted fairly and honestly toward its insured with due regard for her or his interests;
- Making claims payments to insureds or beneficiaries not accompanied by a statement setting forth the coverage under which payments are being made; or
- Except as to liability coverages, failing to promptly settle claims, when the obligation to settle the claim has become reasonably clear, under one portion of the insurance policy coverage in order to influence settlements under other portions of the insurance policy coverage.⁴⁷

Civil Remedy Notice

As a condition precedent to bringing a bad faith action under s. 624.155, F.S., the insured must have provided the insurer and the Department of Financial Services at least 60 days written notice of the alleged violation.⁴⁸ The notice must specify the following information:

- The statutory provision, including the specific language of the statute, which the authorized insurer allegedly violated;
- The facts and circumstance giving rise to the violation;
- The name of any individual involved in the violation;
- A reference to specific policy language that is relevant to the violation, if any. If the person bringing the civil action is a third-party claimant, she or he shall not be required to reference

⁴¹ *Id*.

⁴² State Farm Mut. Auto. Ins. Co. v. Laforet, 658 So.2d 55, 58-59 (Fla. 1995).

⁴³ Talat Enterprises, Inc. v. Aetna Cas. and Sur. Co., 753 So.2d 1278, 1281 (Fla. 2000).

⁴⁴ Chapter 82-243, s. 9, L.O.F.

⁴⁵ Macola v. Government Employees Ins. Co., 953 So.2d 451, 456 (Fla. 2006). See also State Farm Fire & Cas. Co. v. Zebrowski, 706 So.2d 275, 277 (Fla. 1997).

⁴⁶ *Id*.

⁴⁷ Section 624.155(1)(b)(1)-(3), F.S.

⁴⁸ Section 624.155(3), F.S.

the specific policy language if the authorized insurer has not provided a copy of the policy to the third party claimant pursuant to written request; and

• A statement that the notice is given in order to perfect the right to pursue the civil remedy authorized under s. 624.155, F.S.⁴⁹

The 60-day window contemplated under s. 624.155, F.S., provides insurers with a final opportunity to comply with their claim-handling obligations when a good-faith decision by the insurer would indicate that contractual benefits are owed.⁵⁰ If the insurer in turn fails to respond to a civil remedy notice within the 60-day window, there is presumption of bad faith sufficient to shift the burden to the insurer to show why it did not respond.⁵¹

In *Talat Enterprises, Inc. v. Aetna Cas. and Sur. Co.*, the Florida Supreme Court addressed the question of whether an insurer that paid all contractual damages within the 60-day window, but none of the extra-contractual damages, satisfied the requirement for payment of damages under s. 624.155(3)(c), F.S., thereby precluding the claimant's bad faith action. The Florida Supreme Court answered in the affirmative, explaining:

Section 624.155 does not impose on an insurer the obligation to pay whatever the insured demands. The 60-day window is designed to be a cure period that will encourage payment of the underlying claim, and avoid unnecessary bad faith litigation. Surely an insurer need not immediately pay 100percent of the damages claimed to flow from bad faith conduct in order to avoid the chance that the insured will succeed on a bad faith cause of action. If the insurer may avoid a bad faith action only by paying in advance every penny of the damages that it faces if it loses at trial, the insurer would have no reason to pay.⁵²

Legal Standard of Proof

Each bad faith case is determined on its own facts and ordinarily the question of failure to act in good faith with due regard for the interests of the insured is for the jury.⁵³ In Florida, the question of whether an insurer has acted in bad faith in handling claims against the insured is determined under a "totality of the circumstances" standard.⁵⁴ In *Harvey v. Geico General Insurance Company*, the Florida Supreme Court explained that the critical inquiry in a bad faith case is whether "the insurer diligently, and with the same haste and precision as if it were in the insured's shoes, worked on the insured's behalf to avoid an excess judgment."⁵⁵ The claimant bringing the bad faith action has the burden of proving the insurer acted in bad faith by a preponderance of the evidence.⁵⁶

The Florida Supreme Court in *Boston Old Colony Ins. v. Gutierrez* explained why insurers have a duty of good faith to their insured:

⁴⁹ Section 624.155(3)(b)(1)-(5), F.S.

⁵⁰ See Talat Enterprises, Inc., 753 So.2d at 1284.

⁵¹ Fridman v. Safeco Ins. Co. of Illinois, 185 So.3d 1214, 1220, (Fla. 2016); Imhof v. Nationwide Mut. Ins. Co., 643 So.2d 617, 619 (Fla 1994).

⁵² See Talat Enterprises, Inc., 753 So.2d at 1282. (quoting Talat Enterprises, Inc. v. Aetna Cas. & Sur. Co., 952 F.Supp. 773, 778 (M.D.Fla.1996)).

⁵³ Boston Old Colony Insurance Company v. Gutierrez, 386 So.2d 783, 785 (Fla. 1980).

⁵⁴ Berges v. Infinity Insurance Company, 896 So.2d 665, 680 (Fla. 2005).

⁵⁵ See *Harvey*, 259 So.3d at 7.

⁵⁶ Cadle v. GEICO General Insurance Company, 838 F.3d 1113, 1119 (11th Cir. 2016).

An insurer, in handling the defense of claims against its insured, has a duty to use the same degree of care and diligence as a person of ordinary care and prudence should exercise in the management of his own business. For when the insured has surrendered to the insurer all control over the handling of the claim, including all decisions with regard to litigation and settlement, then the insurer must assume a duty to exercise such control and make such decisions in good faith and with due regard for the interests of the insured.⁵⁷ (citations omitted)

The court further explained what constitutes good faith claims handling:

This good faith duty obligates the insurer to advise the insured of settlement opportunities, to advise as to the probable outcome of the litigation, to warn of the possibility of an excess judgment, and to advise the insured of any steps he might take to avoid same. The insurer must investigate the facts, give fair consideration to a settlement offer that is not unreasonable under the facts, and settle, if possible, where a reasonably prudent person, faced with the prospect of paying the total recovery, would do so. (citations omitted)

III. Effect of Proposed Changes:

Repeal of the Florida Motor Vehicle No-Fault Law

Section 1 repeals ss. 627.730-627.7405, F.S., which constitute the Florida Motor Vehicle No-Fault Law.

The most significant provisions repealed are s. 627.733, F.S., which contains the requirement to maintain PIP coverage, s. 627.736, F.S., which sets forth the benefits that PIP coverage must provide, and the tort exemption in s. 627.737, F.S., which prohibits tort actions to recover pain and suffering damages from PIP insureds unless death or significant and permanent injury causes such damages, and coverage for disability and death benefits under PIP.

Section 2 repeals s. 627.7407, F.S., which explained how the Florida Motor Vehicle No-Fault Law was to be applied after being reinstated by ch. 2007-324, Laws of Florida.

Mandatory Bodily Injury Liability Coverage Requirements

Chapter 324, F.S., requires the owners and operators of motor vehicles to demonstrate the ability to respond to damages for liability because of crashes arising out of the use of a motor vehicle.⁵⁸ This requirement is usually met through the purchase of motor vehicle insurance.

Sections 12 and 13 amend ss. 324.021 and 324.022, F.S., respectively, to require beginning January 1, 2022, that every owner or operator of a motor vehicle that is registered in this state maintains the ability to respond to damages for liability that results from accidents arising out of

⁵⁷ Boston Old Colony Ins. v. Gutierrez, 386 So.2d 783 (Fla. 1980).

⁵⁸ Owners and operators of motor vehicles may satisfy financial responsibility requirements by alternate means, such as depositing security with the Department of Highway Safety and Motor Vehicles pursuant to s. 324.161, F.S., or qualifying as a self-insurer pursuant to s. 324.171, F.S.

the ownership, maintenance, or use of a motor vehicle that is not a commercial motor vehicle, nonpublic sector bus, or for-hire passenger transportation vehicle as follows:

- For BI or death of one person in any one crash, \$25,000.
- Subject to that limit for one person, \$50,000 for BI or death of two or more people in any one crash.

The bill retains current law that requires drivers to maintain the ability to respond to damages of \$10,000 for damage to, or the destruction of, other's property in a crash.

An owner or operator may meet the financial responsibility requirement obtaining through motor vehicle insurance that provides BI and PD coverage in at least the minimum amounts required to meet responsibility, or through insurance that provides BI and PD with a combined single coverage limit that equals the BI requirement for more than one person plus the PD requirement. Beginning January 1, 2022, the minimum combined single limit will be \$60,000. An owner or operator may also meet financial responsibility requirements through alternate methods authorized under s. 324.031, F.S., such as furnishing a certificate of self-insurance under s. 324.161, F.S., or s. 324.171, F.S.

Other vehicle types are subject to financial responsibility requirements of different sections of statute:

- Commercial motor vehicles are subject to s. 627.7415. F.S.
- Nonpublic sector buses are subject to s. 627.742, F.S.
- For-hire passenger transportation vehicles are subject to s. 324.032, F.S.

Motorcycles are not required to meet the foregoing requirements established by the bill, as the bill retains current law in s. 324.022, F.S., that defines motor vehicles for purposes of that section as self-propelled vehicles with four or more wheels. However, as under current law, if a motorcycle is involved in a crash and caused bodily injury to another, the license of the operator and registration of the motorcycle is subject to suspension under s. 324.051, F.S., if the operator or owner does not have a motor vehicle liability policy in effect at the time of the crash.

Required Provisions in Motor Vehicle Liability Policies

Section 22 amends s. 324.151, F.S., which requires motor vehicle liability insurance policies that serve as proof of financial responsibility under s. 324.031(a), F.S. The bill requires policies issued to the owner of a motor vehicle that is required to be registered in this state to insure all named insureds, except for a named driver excluded pursuant to new s. 727.747, F.S., discussed below; and to also insure:

- Any resident relative⁵⁹ of a named insured, and
- Any operator using the vehicle with the permission of the owner of the vehicle insured by the policy from liability resulting from the use of the motor vehicle referenced in the policy.

The bill authorizes an insurer to include provisions in its policy excluding coverage for a motor vehicle not designated as an insured vehicle on the policy if such motor vehicle does not qualify

⁵⁹ Defined in this section to mean" a person related to a named insured by any degree by blood, marriage, or adoption, including a ward or foster child, who usually makes his or her home in the same family unit or residence as the named insured, whether or not he or she temporarily lives elsewhere."

as a newly acquired vehicle, ⁶⁰ does not qualify as a temporary substitute vehicle, ⁶¹ and was owned by the insured or furnished for an insured's regular use for more than 30 consecutive days before an event giving rise to a claim.

A motor vehicle liability insurance policy issued to a person who does not own a motor vehicle must insure the named insureds against liability for damages arising out of the use of any motor vehicle not owned by the named insureds.

All motor vehicle liability policies providing coverage for accidents occurring within the United States or Canada must provide liability coverage with the minimum limits of \$25,000 for BI or death of one person in any one crash; \$50,000 for BI or death of two or more people in any one crash; and \$10,000 for PD.

Section 46 amends s. 627.7275, F.S., to require all motor vehicle insurance policies delivered or issued in Florida for a motor vehicle registered or principally garaged in this state to include the minimum limits of BI liability coverage and PD liability coverage as required by s. 324.022, F.S.

Motor vehicle insurance under policies made available to applicants seeking reinstatement of the applicant's driving privileges after such privileges were revoked or suspended for driving under the influence must provide coverage of at least the minimum limits of BI and PD liability coverage under s. 324.021(7), F.S., 62 or s. 324.023, 63 F.S. These sections require drivers who plead guilty or nolo contendere to a charge of driving under the influence to meet additional liability insurance requirements.

Meeting Financial Responsibility through a Certificate of Self-Insurance

Section 17 amends s. 324.031, F.S., which allows owners and operators of motor vehicles that are not for-hire vehicles to prove financial responsibility by providing evidence of holding a motor vehicle liability policy covering the motor vehicle being operated. Two alternatives are also available under the statute. Such persons may prove financial responsibility by furnishing a certificate of self-insurance that shows a deposit of cash with a financial institution, or furnishing a certificate of self-insurance issued by the DHSMV based on demonstrating sufficient net unencumbered worth.

Under the bill, a person furnishing a certificate of self-insurance showing a deposit of cash must, beginning January 1, 2022, furnish a certificate of deposit equal to the number of vehicles owned times \$60,000, to a maximum of \$240,000. Current law requires a deposit equal to the number of vehicles times \$30,000, to a maximum of \$120,000. All persons using this method must maintain insurance coverage with limits of at least \$125,000/\$250,000/\$50,000 BI/PD or a \$300,000 BI/PD combined single limit. Under current law, this coverage must be maintained as an excess

⁶⁰ Defined in this section to mean "a vehicle owned by a named insured or resident relative of the named insured which was acquired within 30 days before an accident."

⁶¹ Defined in this section to mean "any motor vehicle, as defined in s. 320.01(1), F.S., which is not owned by the named insured and which is temporarily used with the permission of the owner as a substitute for the owned motor vehicle designated on the policy when the owned vehicle is withdrawn from normal use because of breakdown, repair, servicing, loss, or destruction."

⁶² \$25,0000/\$50,0000 for BI or death and \$10,000 for PD.

^{63 \$100,000/\$300,000} for BI or death and \$50,000 for PD.

coverage in excess of \$10,000/\$20,000/\$10,000 BI/PD or \$30,000 combined single limits. Under **Section 23** of the bill amending s. 324.161, F.S., the proof of a certificate of deposit must be provided annually, and must be from a financial institution insured by the Federal Deposit Insurance Corporation or the National Credit Union Administration.

The second alternative method is obtaining a certificate of self-insurance issued by the DHSMV. **Section 24** amends s. 324.171, F.S., effective January 1, 2022, to provide that a certificate of self-insurance from the DHSMV issued pursuant to this section may be obtained by a private individual with private passenger vehicles by demonstrating sufficient net unencumbered worth of at least \$100,000. Current law requires a net unencumbered worth of at least \$40,000. A person, other than a natural person, may obtain a certificate of self-insurance from the DHSMV by possessing a net unencumbered worth of at least \$100,000 for the first motor vehicle and \$50,000 for each additional vehicle. Current law requires a net unencumbered worth of \$40,000 for the first motor vehicle and \$20,000 for each additional motor vehicle. The bill retains current law that authorizes the DHSMV to promulgate by rule an alternative net worth requirement for persons other than natural persons.

Garage Liability Insurance Requirement

Section 7 amends s. 320.27, F.S., which requires the licensure of motor vehicle dealers. The bill defines "garage liability insurance" to mean, beginning January 1, 2022, combined single-limit liability coverage, including PD and BI liability coverage, of at least \$60,000.

Current law only requires at least \$25,000 in such coverage and requires \$10,000 of PIP coverage.

Section 8 amends s. 320.771, F.S., and applies the garage liability insurance requirement of s. 320.27, F.S., to recreational vehicle dealers.

Financial Responsibility Requirement for For-Hire Vehicles

Section 18 amends s. 324.032, F.S., which provides the financial responsibility requirements for for-hire passenger vehicles. The bill retains current law requiring the owner or lessee to meet the financial responsibility requirement and retains the minimum limits of coverage, which are \$125,000/\$250,000 of BI and \$50,000 of PD. The bill amends current law by specifying the coverage must be purchased by an insurer that is a member of the Florida Insurance Guaranty Association.

Commercial Motor Vehicle Coverage Requirements

Section 50 amends s. 627.7415, F.S., to increase the minimum levels of combined BI liability and PD liability coverage that commercial motor vehicles must have.

Beginning January 1, 2022, a commercial motor vehicle that weighs 26,000 pounds or more but less than 35,000 pounds must have coverage of no less than \$60,000. Current law requires \$50,000 of coverage.

A commercial motor vehicle that weighs 35,000 pounds or more but less than 44,000 pounds must have coverage of no less than \$120,000 per occurrence beginning January 1, 2022. Current law requires \$100,000 of coverage.

The bill retains current law that a commercial motor vehicle weighing 44,000 pounds or more must have coverage of no less than \$300,000 per occurrence.

Medical Payments Coverage Benefits

Section 44 creates s. 627.7265, F.S., which requires insurers to offer medical payments coverage with limits of \$5,000 and \$10,000 before issuing a motor vehicle liability insurance policy used to meet the financial responsibility requirements of s. 324.031, F.S. Medical payments coverage must be offered with no deductible, but insurers may also offer such coverage with a deductible of up to \$500. Insurers may also offer medical payments coverage with any policy limit greater than \$5,000.

Medical payments coverage must provide coverage of at least \$5,000 for medical expense incurred due to bodily injury, sickness, or disease arising out of the ownership, maintenance, or use of a motor vehicle. Medical payments coverage must pay for reasonable expenses for necessary medical, diagnostic, and rehabilitative services lawfully provided, supervised, ordered, or prescribed by licensed physicians, dentists, or chiropractic physicians, or that are provided in a hospital or in a facility that owns, or is wholly owned by, a hospital. The coverage also includes a death benefit of at least \$5,000. Medical payments coverage protects the named insured, resident relatives, all passengers and operators of the insured vehicle, and all persons struck by the motor vehicle while not occupying a self-propelled motor vehicle.

Upon receiving notice of an accident potentially covered by medical payments coverage benefits, the insurer must reserve \$5,000 for payment to licensed physicians and licensed dentists who provide emergency services and care or who provide hospital indigent care. The reserve amount may be used only to pay claims from such physicians or dentists until 30 days after the date the insurer receives notice of the accident. After the 30-day period, any amount of the reserve for which the insurer has not received notice may be used by the insurer to pay other claims.

An insurer providing medical payments coverage benefits may not:

- Seek a lien on any recovery in tort by judgment, settlement, or otherwise for medical payments coverage benefits, whether suit has been filed or settlement has been reached; or
- Bring a cause of action against a person to whom or for whom medical payments coverage benefits were paid, except when benefits are paid by reason of fraud by such person.

The bill authorizes an insurer providing medical payments coverage to include provisions in its policy allowing for subrogation⁶⁴ for payment of medical payments coverage benefits if the payments resulted from the wrongful act or omission of another who is not also insured under the policy paying the benefits. However, the bill makes this subrogation right inferior to the rights of

⁶⁴ Subrogation is the principle establishing that when an insurance company pays an insured's claim of loss caused by a third party's negligence, the insurance company stands in the place of the insured with respect to the insured's right to sue the negligent third party for damages.

the injured insured and available only after all of the insured's damages are recovered and the insured is made whole.⁶⁵

Under the bill, if an insured obtains a recovery from a third party of the full amount of the damages the insured has sustained, and delivers a release or satisfaction that impairs an insurer's subrogation right, the insured is liable to the insurer for repayment of the medical payments benefits, less any expenses of acquiring the recovery, including a prorated share of attorney fees and costs. The insured is also required to hold that net recovery in trust to be delivered to the medical payments insurer. The bill prohibits an insurer from including any provision in its policy allowing for subrogation for any death benefit paid.

Clinic Licensure and Reimbursement under Medical Payments Coverage

Section 26 amends s. 400.9905, F.S., to provide that an entity is deemed a "clinic" and must be licensed in order to receive medical payments coverage reimbursement under s. 627.7265, F.S., unless the entity is:

- Wholly owned by a licensed physician, a licensed dentist, or a licensed chiropractic physician; or by the physician, dentist, or chiropractic physician and the spouse, parent, child, or sibling of the physician, dentist, or chiropractic physician;
- A licensed hospital or ambulatory surgical center;
- An entity that wholly owns or is wholly owned, directly or indirectly, by a licensed hospital or hospitals;
- A clinical facility affiliated with an accredited medical school at which training is provided for medical students, residents, or fellows;
- A clinic certified under federal law to provide outpatient physical therapy and speech pathology services; or
- Owned by a publicly traded corporation which has \$250 million or more in total annual sales of health care services provided by licensed health care practitioners, if one or more of the persons responsible for operations of the entity are licensed health care practitioners in this state and are responsible for supervising the business and the entity's compliance with state law.

The above language is currently in s. 627.736(5)(h), F.S., and requires clinic licensure to receive reimbursement under PIP. The bill moves the requirement to this section, requires clinic licensure to receive reimbursement under medical payments coverage, and retains the exemptions from the definition of clinic detailed above.

This section of the bill also revises the definition of a "clinic" contained in s. 400.9905, F.S., of the Health Care Clinic Act, to replace references to PIP coverage and the Florida Motor Vehicle No-Fault Law with references to medical payments coverage.

⁶⁵ This appears to be a codification of the "made whole" doctrine acknowledged by the Florida Supreme Court in *Insurance Co. of North America v. Lexow*, 602 So.2d 528 (Fla. 1992). *See also Magsipock v. Larsen*, 639 So.2d 1038 (Fla. App. 1994), Generally, the principle is that an insurer does not have a common law right to subrogation, or reimbursement, against a third party causing the damages sustained by the insured unless the insured has been compensated for all of the insured's damages and been "made whole." However, the made whole doctrine may be overridden by contractual agreement under current case law. *See Florida Farm Bureau Ins. Co. v. Martin*, 377 So.2d 827 (Fla. 1979) and *Blue Cross & Blue Shield of Fla. V. Matthews*, 498 So.2d 421, 422 (Fla 1986).

Uninsured and Underinsured Motor Vehicle Insurance Coverage

Section 45 amends s. 627.727, F.S., which governs uninsured motor vehicle insurance coverage. Uninsured motorist coverage provides the policyholder with benefits if the at-fault driver does not have sufficient bodily injury coverage to make the insured whole for damages related injuries caused by the at-fault driver. Under the bill, the legal liability of an insurer providing uninsured motorist coverage *includes* damages in tort for pain, suffering, disability or physical impairment, disfigurement, mental anguish, inconvenience, and the loss of past and future capacity for the enjoyment of life. Under current law, an uninsured motorist insurer is not liable for such damages unless the injury or disease is sufficiently severe under s. 627.737(2)(a)-(d), F.S. of the No-Fault Law.

Under the No-Fault Law, a person cannot recover "pain and suffering" damages in tort from the at-fault driver's bodily injury coverage unless the person's injuries exceed a certain severity threshold, ⁶⁶ in s. 627.737(2), F.S., commonly referred to as the "verbal threshold.". Personal injury protection is considered a no-fault coverage because the injured person trades a limitation on the ability to recover pain and suffering damages for the ability to get PIP benefits even if the injured person is at fault in the accident. The bill repeals the "verbal threshold" provisions contained in the No-Fault Law in s. 627.737, F.S., thus necessitating a revision to s. 627.727(7), F.S.

Disclosure of Information Related to Liability Insurance Coverage

Section 42 amends s. 627.4137, F.S., to provide that if an insurer fails to timely comply with the requirements of the section, the claimant may file an action to enforce the section and is entitled to an award of reasonable attorney fees and costs to be paid by the insurer. Section 627.4137, F.S., requires liability insurers to provide, within 30 days of receiving a written request from a clamant, a sworn statement setting forth the name of the insurer, name of the insured, limits of liability coverage, a statement of any policy or coverage defense the insurer currently believes is reasonably available to it, and a copy of the insurance policy. Current law also requires an insured or an insured's insurance agent to disclose to the claimant and all affected insurers, upon written request of the claimant or claimant's attorney, the name and coverage of each known insurer.

Bad Faith Actions - Civil Remedy in Section 624.155, F.S.

Section 33 amends subsections (1) and (8) of s. 624.155, F.S. Section 624.155, F.S., authorizes any person to bring a civil action against insurers when damaged by an insurer through specified bad faith acts or statutory violations. The bill specifies that the cause of action under s. 624.155, F.S., for an insurer's bad faith failure to settle a claim is not available with regard to a third-party bad faith failure to settle claim. Section 624.156, F.S., is created in Section 34 of the bill and applies to all bad faith failure to settle actions under a motor vehicle insurance policy. The bill also clarifies the prohibition in subsection (8) against a person obtaining judgments under multiple bad faith remedies, whether under statute or common law.

⁶⁶ The injury or disease must consist in whole or in part of significant and permanent loss of an important bodily function; permanent injury within a reasonable degree of medical probability, other than scarring or disfigurement; significant and permanent scarring or disfigurement; or death. See s. 627.737(2), F.S.

Bad Faith Failure to Settle Actions Against Motor Vehicle Insurers

Section 34 creates s. 624.156, F.S., the provisions of which apply to all third-party actions for bad faith failure to settle against motor vehicle insurers.

Scope - Subsection (1) specifies that s. 624.156, F.S., applies in all actions against any insurer by a third party for bad faith failure to settle related to a motor vehicle accident. Accordingly, it revises the common law cause of action for third-party bad faith failure to settle and does not allow bringing such actions outside the provisions of this section. Nor may a third-party action for bad faith failure to settle be brought under s. 624.155, F.S., pursuant to the bill's revision to s. 624.155(1), F.S.

Defining the Duty of Good Faith – Subsection (2) provides that in handling claims, an insurer stands as a fiduciary for its insured and must handle claims in good faith. The insurer must comply with the best practice standards of subsection (4) using the same degree of care and diligence as a person of ordinary care and prudence would exercise in the management of his or her own business. This is essentially the duty of good faith that the Florida Supreme Court established in a 1938 decision,⁶⁷ and since then has consistency maintained.⁶⁸

Defining Bad Faith Failure to Settle – Subsection (3) defines "bad faith failure to settle" as an insurer's failure to settle a claim when, under all the circumstances, it could and should have done so, had it acted fairly and honestly toward its insured and with due regard for the insured's interests. This definition reflects Florida common law and is taken directly from section 404.4 of the Florida Standard Jury Instructions in Civil Cases. ⁶⁹ This standard is used in both first and third party bad faith failure to settle claims. ⁷⁰

Best Practice Standards for Insurance Claim Handling – Subsection (4) sets forth best practice claim handling standards that a motor vehicle insurer is subject to upon the earlier of receiving notice of a claim or a demand for settlement under subsection (6). An insurer must:

- Assign a licensed and appointed insurance adjuster to investigate the claim and resolve coverage questions.
- Evaluate every claim fairly, honestly, and with due regard for the insured's interests; consider the full extent of the claimant's recoverable damages; and consider the information in a reasonable and prudent manner.
- Request from an insured or claimant additional relevant information deemed necessary.
- Communicate with the utmost honesty and with complete candor.
- Make reasonable efforts to explain to nonattorneys matters requiring expertise beyond the level normally expected of a layperson with no training in insurance or claims handling.
- Save all written communications and note and save all verbal communications.
- Provide the insured, upon request, with all nonprivileged communications related to the insurer's handling of the claim.

⁶⁷ Auto Mut. Indem. Co. v. Shaw, 184 So. 852 (Fla. 1938).

⁶⁸ See *Boston Old Colony Ins. v. Gutierrez*, 386 So.2d 783 (Fla. 1980), *Berges v. Infinity Ins. Co.*, 896 So.2d 665 at 672-673 (Fla. 2004), and *Harvey v. GEICO General Ins. Co.*, 259 So.3d 1, at 6-7 (Fla 2018).

⁶⁹ https://jury.flcourts.org/civil-jury-instructions-home/civil-instructions/#404.

⁷⁰ See State Farm Mutual Automobile Insurance Co. v. LaForet, 658 So.2d 55 (Fla. 1995).

• Provide, at the insurer's expense, reasonable accommodations necessary to communicate effectively with an insured covered under the Americans with Disabilities Act.

- In third-party claims, communicate to the insured:
 - The identity of any other person or entity the insurer knows may be liable;
 - The insurer's activity on and evaluation of the claim;
 - The likelihood and possible extent of an excess judgment;
 - Steps the insured can take to avoid exposure to an excess judgment;
 - Requests for examinations under oath and an explanation of the consequences of an insured's failure to submit to an examination under oath; and
 - Any demands for settlement under subsection (6) or settlement offers.

Conditions Precedent to Filing a Third-Party Action for Bad Faith Failure to Settle – Subsection (5) requires the claimant, as a condition precedent to file a third-party bad faith failure to settle action to:

- Serve a demand for settlement under subsection (6) within the insurer's limits of liability in exchange for a release of further liability against the insured; and
- Obtain a final judgment in excess of the policy limits against the insured.

Demand for Settlement – Subsection (6) provides that the claimant's demand for settlement, which is a condition precedent to filing a third-party bad faith failure to settle action, must do all of the following:

- Identify the date and location of the loss; the name, address, and birthdate of the claimant; the
 name of each insured to whom the demand is directed; and the legal and factual basis of the
 claim.
- Provide a reasonably detailed description of the claimant's known injuries caused or aggravated by the incident on which the claim is based, the medical treatment causally related to the incident on which the claim is based, and the type and amount of known damages incurred and any future damages the claimant reasonably anticipates incurring.
- State the amount of the demand for settlement.
- State whether the demand is conditioned on the completion of the claimant examining the insured under oath as provided in subsection (8).
- Provide a physical address, e-mail address, and facsimile number for further communications.
- Release the insured from further liability if the settlement is completed.
- Be served upon the insurer by certified mail at a specified address.

Prohibition on Conditions for Accepting a Demand for Settlement; Exception – Subsection (7) generally prohibits a claimant from placing conditions on a demand for settlement. The claimant may, however, condition the demand on conducting an examination under oath (EUO) of the insured as provided in subsection (8). The EUO may be regarding whether:

- The insured can satisfy a claim for damages in excess of the insurance policy limits;
- Any other person may be liable for the insured's negligence; and
- Other insurance exists which may cover damages sustained by the claimant.

Examinations Under Oath – Subsection (8) provides a third-party claimant the right to examine under oath the insured one time for up to 2 hours.

Only the issues detailed in subsection (7) may be addressed in the EUO; the claimant may not examine the insured regarding liability. The claimant may request that the insured bring to the EUO relevant documents in the insured's possession, custody or control. Examples of such documents are credit reports, insurance policies, bank statements, tax returns, deeds, titles, and other documents that prove assets and liabilities. The parties must cooperate when scheduling the EUO, which must occur within 30 days after an insurer accepts a settlement demand.

The claimant may withdraw a settlement demand within 7 days after an examination under oath. This is necessary because the demand must be within policy limits and made prior to conducting the EUO.

The claimant may also withdraw a settlement demand if the insured refuses to submit to an EUO. When the insured refuses to submit to an EUO, the insurer may accept a demand for settlement without requiring the claimant release the insured from liability. When an insurer accepts a demand for settlement under such a circumstance, the insurer is excused from its duty to defend the insured.

Safe Harbor – Subsection (9) provides that an insurer may not be held liable in any third-party action for bad faith failure to settle if the insurer tenders its policy limits within 30 days of receiving a demand for settlement under subsection (6). Black's Law Dictionary defines "tender" as "a valid and sufficient offer of performance" thus the insurer obtains the safe harbor when it offers to accept a settlement demand within 30 days of receiving the demand. The safe harbor will also apply when the insurer tenders policy limits and the claimant withdraws a settlement demand within 7 days after conducting an EUO.

Release – Subsection (10) provides that an insurer that accepts a settlement demand is entitled to a release of its insured, unless the insured refused to submit to an EUO under paragraph (8)(f).

Burden of Proof in Bad Faith Failure to Settle Actions; — Subsection (11) provides that in all bad faith failure to settle actions the claimant must prove by the preponderance of the evidence that the insurer violated its duty of good faith as defined in subsection (2), and that the insurer in bad faith failed to settle as defined in subsection (3). This will be the burden of proof in any third-party failure to settle action against a motor vehicle insurer.

Matters the Trier of Fact Must Consider – Subsection (11) also requires the trier of fact, when determining whether the claimant has met its burden to prove both that the insurer violated the duty of good faith and in bad faith failed to settle, to consider all of the following:

- Whether the insurer complied with the best practice claim handling standards of subsection (4).
- Whether the insurer in bad faith failed to settle the claim.
- Whether the claimant or insured failed to timely provide relevant information to the insurer.
- Whether the claimant or insured misrepresented or omitted material facts to the insurer.
- Whether the insured denied liability or requested that the case be defended after the insurer fully advised the insured as to the facts and risks.

⁷¹ Black's Law Dictionary (11th ed. 2019).

• Whether the insurer timely informed the insured of a demand to settle within the limits of coverage, the right to retain personal counsel, and the risk of litigation.

- The insurer's willingness to negotiate with the claimant in anticipation of settlement.
- The amount of damages the claimant incurred or was likely to incur in the future under the facts known or reasonably available at the time of the insurer's response.
- If applicable, whether there were multiple third-party claimants seeking compensation that in the aggregate exceeded the insureds policy limits, and if so, whether the insurer breached its duty to attempt to minimize the magnitude of possible excess judgments against the insured and settle as many claims as possible within policy limits in exchange for a release of the insured from further liability.
- Additional factors the court determines to be relevant.

The bill allows the trier of fact to be informed that an excess judgment occurred, but prohibits informing the trier of fact of the amount of the excess judgment.

Damages – Subsection (12) provides that a motor vehicle insurer that is found to have violated its duty of good faith and to have in bad faith failed to settle is liable for the amount of the excess judgment. Other damages, including punitive damages, are not recoverable.

Demand for Settlement by a Judgment Creditor – Subsection (13) provides that a judgment creditor that serves a demand for settlement must be subrogated to the rights of the insured against the insurer when the judgment exceeds the insured's limits of liability.

Limitation on Multiple Remedies – Subsection (14) specifies that a person is not entitled to judgment under multiple bad faith remedies.

Rate Filings

Section 38 amends s. 627.0651, F.S., providing that initial rate filings for motor vehicle liability policies submitted to the OIR on or after January 1, 2022, must reflect the financial responsibility requirements of the amended s. 324.022, F.S., and may be approved only through the file and use process for making rates for motor vehicle insurance set out in that section of law.

Named Driver Exclusion

Section 51 creates s. 627.747, F.S., authorizing a private passenger motor vehicle policy to exclude an identified individual from coverages. Currently, the OIR requires insurers to provide exceptions to named driver exclusions up to statutorily required minimum limits for PIP coverage, property damage liability coverage, BI liability coverage (if the policy is used to meet financial responsibility requirements), and UM coverage in certain circumstances.⁷²

Under the bill, if an identified individual is specifically excluded by name on the policy declarations page or by endorsement, and a policyholder consents to such exclusion in writing, a

⁷² See Office of Insurance Regulation, 2018 Agency Bill Analysis SB 518, pg. 2 (Oct. 30, 2017). On file with the Senate Banking and Insurance Committee.

private passenger motor vehicle policy may exclude an identified individual from the following coverages:

- Property damage liability coverage.
- Bodily injury liability coverage.
- Uninsured motorist coverage for any damages sustained by the identified excluded individual, if the policyholder has purchased such coverage.
- Any coverage the policyholder is not required by law to purchase.

However, a private passenger motor vehicle policy may not exclude coverage when:

- The identified excluded individual is injured while not operating a motor vehicle;
- The exclusion is unfairly discriminatory under the Florida Insurance Code, as determined by the Office of Insurance Regulation; or
- The exclusion is inconsistent with the underwriting rules filed by the insurer.

An individual excluded by name in an insurance policy would not be covered for damages that occur while operating a motor vehicle that is insured under the policy, unless the excluded driver has purchased a separate policy that provides motor vehicle insurance coverage.

Application of Bill

Applicability and Construction of Bill and Notice to Policyholders of New Motor Vehicle Insurance Requirements

Section 47 creates s. 627.7278, F.S., applying financial responsibility requirements and optional medical payments coverage created by the bill as follows:

- Effective January 1, 2022:
 - All motor vehicle insurance policies issued or renewed may not include PIP.
 - All persons must maintain at least minimum security requirements, which is the ability to respond to damages for liability because of motor vehicle crashes in the amounts required in s. 324.021(7), F.S., for private use motor vehicles, for-hire passenger transportation vehicles, commercial motor vehicles, and nonpublic sector buses.
 - Any new or renewal motor vehicle insurance policy delivered or issued in this state must provide coverage that complies with minimum security requirements.
 - An existing motor vehicle insurance policy that provides PIP and property damage liability coverage, but does not meet the new bodily injury liability requirements, is deemed to meet the bodily injury requirements until the policy is renewed, non-renewed or cancelled on or after January 1, 2022, and the provisions of the No-Fault law and other related statutes remain in full force and effect for motor vehicle accidents covered under a policy issued under the No-Fault law before that date, until the policy is renewed, nonrenewed, or canceled.
- Insurers must allow each insured who has a policy providing PIP that is effective before January 1, 2022, and whose policy does not meet minimum security requirements, to eliminate PIP coverage and obtain coverage providing minimum security requirements effective on or after January 1, 2022. The insurer is also required to offer each insured the optional medical payments coverage required by the bill. Insurers may not impose additional fees solely to change coverage, but may charge an additional premium that is actuarially indicated.

- By September 1, 2021, each motor vehicle insurer shall provide notice that:
 - The Florida Motor Vehicle No-Fault Law is repealed effective January 1, 2022, and that PIP coverage is no longer required or available for purchase.
 - Effective January 1, 2022, a person subject to the financial security requirements of s. 324.022, F.S., must maintain minimum security requirements for BI and PD liability in the following amounts:
 - \$25,000 for BI or death of one person in any one crash and, subject to such limits, \$50,000 for BI or death of two or more persons in any one crash, and
 - \$10,000 for PD in any one crash.
 - BI liability coverage protects the insured, up to the coverage limits, against loss if the insured is legally responsible for the death of or bodily injury to others in a motor vehicle accident.
 - Effective January 1, 2022, each holder of a motor vehicle liability insurance policy purchased as proof of financial responsibility must be offered the optional medical payments coverage benefits at limits of \$5,000 and \$10,000 without a deductible, may be offered such coverage at limits greater than \$5,000, and may be offered coverage with a deductible of up to \$500. Medical payments coverage pays covered medical expenses, up to the limits, for injuries sustained in a motor vehicle crash by the named insured, resident relatives, persons operating the insured motor vehicle, passengers in the insured motor vehicle, and persons who are struck by the insured motor vehicle and suffer bodily injury while not an occupant of a self-propelled motor vehicle. Medical payments coverage pays for reasonable expenses for necessary medical, diagnostic, and rehabilitative services that are lawfully provided, supervised, ordered, or prescribed by a licensed physician, a licensed dentist, or a licensed chiropractic physician, or that are provided in a hospital or in a facility that owns, or is wholly owned by, a hospital. Medical payments coverage also provides a death benefit of at least \$5,000.
 - A policyholder may obtain uninsured and underinsured motorist coverage, which
 provides benefits to a policyholder entitled to recover bodily injury damages resulting
 from a motor vehicle accident with an uninsured or underinsured owner or operator of a
 motor vehicle.
 - A policy effective before January 1, 2022, is deemed to meet minimum security requirements until it is renewed, non-renewed, or canceled on or after January 1, 2022.
 - A policyholder may change coverages to eliminate PIP protection and obtain coverage providing minimum security requirements.
 - If the policyholder has any questions, he or she should contact the person named at the telephone number provided in the notice.

This section is effective upon the act becoming a law.

Application of Suspensions for Failure to Maintain Security

Section 15 creates s. 324.0222, F.S., requiring all driver license and motor vehicle registration suspensions for failure to maintain security as required by law in effect before January 1, 2022, to remain in full force and effect after January 1, 2022. A driver may reinstate a suspended driver's license or registration as provided under s. 324.0221, F.S.

Technical and Conforming Changes

Section 3 amends s. 316.646, F.S., which requires drivers to maintain and be able to display proof of security demonstrating compliance with financial responsibility requirements. The bill makes conforming changes necessitated by the bill's amendment or repeal of other sections of law and inserts a cross-reference to the revised s. 324.021(7), F.S., which contains the minimum insurance requirements for purposes of proof of financial responsibility beginning January 1, 2022.

Section 4 amends s. 318.18(2), F.S., regarding nonmoving traffic violations, to remove a reference to PIP and conform cross references.

Section 5 amends s. 320.02, F.S., which contains the requirements to register a motor vehicle. The bill amends the section to require proof of motor vehicle insurance that meets the minimum limits of BI and PD liability, remove references to PIP, and make other conforming changes.

Section 6 amends s. 320.0609, F.S., to eliminate a reference to PIP in a provision specifying that transferring a license plate from a vehicle disposed of to a newly acquired vehicle does not constitute a new registration.

Section 9 amends s. 322.251, F.S., regarding notice of cancellation, suspension, or revocation of a driver's license to repeal references to the No-Fault Law.

Section 10 amends s. 322.34, F.S., regarding driving on a suspended, revoked, canceled, or disqualified driver's license, to delete a reference to the No-Fault Law.

Section 11 amends s. 324.011, F.S., which provides the purpose of ch. 324, F.S., to specify that under the chapter all owners or operators of a motor vehicle required to be registered in this state must establish, maintain and show proof of financial responsibility. Currently, financial responsibility requirements only apply after an operator is involved in a crash or convicted of certain traffic offenses.

Section 14 amends s. 324.0221, F.S., which requires insurers to report motor vehicle insurance cancellations to the DHSMV, to remove references to PIP and replace the reference to PD coverage with a reference to liability coverage, and conform cross references.

Section 16 corrects cross references in s. 324.023, F.S., which requires drivers who plead guilty or nolo contendere to a charge of driving under the influence to meet additional liability insurance requirements.

Section 19 amends s. 324.051, F.S., regarding crash reports, to refer to motor vehicle liability policies rather than automobile liability policies.

Section 20 amends s. 324.071, F.S., to provide stylistic changes to provisions governing the reinstatement of a suspended license.

Section 21 amends s. 324.091, F.S., which requires owners and operators involved in a crash or conviction case to furnish evidence of liability insurance, by deleting references to an automobile liability policy while retaining references to a motor vehicle liability policy.

Section 25 amends s. 324.251, F.S., to revise the short title of ch. 324, F.S., to the "Financial Responsibility Law of 2021" and state it will be effective at 12:01 a.m., on January 1, 2022. Currently the chapter is the "Financial Responsibility Law of 1955."

Sections 27 and 28 amend s. 400.991, F.S., and s. 400.9935, F.S., respectively, of the Health Care Clinic Act to remove references to PIP and the No-Fault Law and insert references to medical payments coverage.

Section 29 revises the definition of a "third party benefit" in s. 409.901, F.S., for purposes of Medicaid to refer to medical payments coverage rather than PIP coverage.

Section 30 amends s. 409.910(11), F.S., to specify that the Agency for Health Care Administration may recoup the total amount of medical assistance provided by Medicaid from motor vehicle insurance coverage benefits provided to a Medicaid beneficiary. Current law refers to PIP.

Section 31 amends s. 456.057, F.S., regarding patient records, to correct a cross-reference.

Section 32 amends s. 456.072, F.S., to allow the Department of Health to discipline licensees for submitting claims for medical payments coverage reimbursement when treatment is not rendered or when treatment is intentionally upcoded. The department currently has such disciplinary authority with regard to false billing under PIP coverage. The bill relocates from the repealed s. 627.732, F.S., the existing definition of "upcoded," and replaces references to PIP with references to medical payments coverage.

Section 35 amends s. 626.9541(1)(i) and (o), F.S., regarding unfair insurance trade practices related to motor vehicle insurance. The bill deletes the unfair trade practice in paragraph (i) for failing to pay claims within statutory time periods required under the No-Fault Law to conform to the repeal of those time frames by the bill. The section makes a technical amendment to paragraph (o) to reference BI liability coverage, PD liability coverage, and medical payments coverage, rather than PIP, in the prohibitions against the unfair insurance trade practice of increasing premium or cancelling a motor vehicle insurance policy solely because the insured was involved in a motor vehicle accident without having information the insured was substantially at fault.

Section 36 amends s. 626.989, F.S., to revise the "fraudulent insurance acts" detailed in the section to refer to medical payments coverage, rather than the No-Fault Law.

Section 37 amends s. 627.06501, F.S., regarding insurance discounts for completing a driver improvement course, to delete a reference to PIP and insert a reference to medical payments coverage.

Sections 39 and 40 amend s. 627.0652, F.S., and s. 627.0653, F.S., respectively, relating to insurance discounts for motor vehicle coverage, by replacing references to PIP with references to medical payments coverage.

Section 41 amends s. 627.4132, F.S., regarding the general prohibition against stacking of motor vehicle coverages, to refer to BI and PD instead of PIP or other coverage.

Section 43 amends s. 627.7263, F.S., which generally makes the rental and leasing driver's insurance primary, to delete references to PIP and insert references to medical payments coverage.

Section 48 amends s. 627.728, F.S., which governs cancellations of motor vehicle insurance policies, to delete a reference to PIP in the definition of "policy."

Section 49 amends s. 627.7295, F.S., to revise definitions relating to motor vehicle insurance contracts by deleting references to PIP and inserting references to BI liability coverage, and make other conforming and editorial changes.

Section 52 amends s. 627.748, F.S., relating to insurance requirements for transportation network companies, to remove references to PIP required under the repealed No-Fault law and inserts cross-references to the revised financial responsibility requirements applied to for-hire passenger transportation vehicles in Section 17 of the bill.

Section 53 amends s. 627.749, F.S., relating to insurance requirements for autonomous vehicles, to delete a reference to PIP in those insurance requirements.

Section 54 amends s. 627.8405, F.S., regarding prohibited acts of premium finance companies, to replace a reference to a PIP/PD only policy with a reference to a policy that only provides BI/PD.

Section 55 amends s. 627.915, F.S., which requires private passenger automobile insurers to report information annually to the office, to remove references to PIP.

Section 56 amends s. 628.909, F.S., which applies certain provisions of the Insurance Code to captive insurance companies, to delete references to the No-Fault Law.

Section 57 amends s. 705.184, F.S., which governs derelict or abandoned motor vehicles on the premises of public-use airports, to delete references to s. 627.736, F.S., which is repealed by the bill.

Section 58 amends s. 713.78, F.S., regarding liens for recovering, towing, or storing vehicles and vessels, to delete references to s. 627.736, F.S., which is repealed by the bill.

Section 59 amends s. 817.234, F.S., regarding false and fraudulent insurance claims, to delete references to PIP and replace them with references to medical payments coverage.

Appropriation

Section 60 appropriates for the 2021-2022 fiscal year \$83,651 in nonrecurring funds from the Insurance Regulatory Trust Fund to the Office of Insurance Regulation for the purpose of implementing the act.

Effective Date

Section 61 provides that except as otherwise expressly provided in the act and this section, which take effect upon this act becoming a law, the act is effective January 1, 2022.

IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

D. State Tax or Fee Increases:

None.

E. Other Constitutional Issues:

None.

V. Fiscal Impact Statement:

A. Tax/Fee Issues:

Bodily injury coverage is not a required coverage under Florida law unless a person is involved in certain accidents causing bodily injury, convicted of certain offenses, or is otherwise required to maintain BI liability coverage in statute. Failure to maintain BI coverage, when required, can result in the suspension of a license or registration. The reinstatement fee under s. 324.071, F.S., for such suspension under current law is \$15. The bill retains this reinstatement fee for a license suspension based upon a crash report under s. 324.051(2), F.S.; a registration suspension under s. 324.072, F.S., based on a license suspension pursuant to s. 322.26, F.S., or s. 322.27, F.S.; suspension of the operating privileges of a nonresident driver under s. 324.081, F.S.; or suspension of license and registration under s. 324.121, F.S., for failure to satisfy a judgment.

The bill retains the current reinstatement fees under s. 324.0221, F.S., for a suspended license or registration for failure to maintain required insurance based on a report by an insurer. The reinstatement fee for such suspensions under s. 324.0221, F.S., is \$150 for a first reinstatement, while second and subsequent reinstatements within 3 years of the first reinstatement require fees of \$250 and \$500, respectively.

B. Private Sector Impact:

The fiscal impact to policyholders, health insurers, health care providers, and injured claimants is indeterminate. However, in a 2016 report, *Florida Office of Insurance Regulation: Review of Personal Injury Protection Legislation*, provided, among other information, actuarial estimates of the savings expected from repealing the No-Fault Law. The report concludes, based only on repeal of the No-Fault Law with financial responsibility limits of \$25,000/\$50,000, that a 5.6 percent savings would be realized in the statewide average premium charge. The 2016 PIP Study estimated that health insurers would cover approximately \$469.7 million of current PIP loss if No-Fault were repealed. Health care providers would cover approximately \$32.8 million of current PIP losses. Injured claimants would cover approximately \$82.9 million of current PIP losses. In an addendum to the study, Pinnacle evaluated the effect on premiums of enacting legislation that provides that a motor vehicle insurer is not liable for a bad faith failure to settle when it offers to pay the claimant the lesser of the amount demanded or policy limits with 45 days of receiving written notice of the loss. Pinnacle estimated such a provision would reduce BI premiums by 0.9 percent.

The actuarial consulting firm Milliman, Inc., estimated the impact of similar, but not identical, legislation in 2018, on behalf of the Property and Casualty Insurers Association of America. The Milliman report, dated January 25, 2018, estimated that repealing PIP and mandating BI coverage of at least \$25,000/\$50,000 would increase premiums on average by \$67 (5.3 percent), increase premiums on average for drivers that currently purchase full coverage by \$105 (7.2 percent), and increase premiums on average \$230 (50.1 percent) for drivers who currently purchase only PIP and PD at the minimum mandatory limits. ⁸⁰ The report estimates that *mandating* \$5,000 of MedPay in addition to mandating BI coverage of at least \$25,000/\$50,000 would increase premiums on average by \$115.85 (9.2 percent). ⁸¹ The report identifies as cost-drivers increasing premium the

⁷³ Office of Insurance Regulation, *Review of Personal Injury Protection Legislation*, (Sept. 13, 2016), Appendix 3, p. 1. Available at http://www.floir.com/siteDocuments/FLOIRReviewPIP20160913.pdf (last accessed January 27, 2021).

⁷⁴ That is the average premium savings for a driver purchasing BI, UM, PD, Comprehensive, and Collision coverages.

⁷⁵ See Office of Insurance Regulation fn. 52 at pg. 68.

 $^{^{76}}$ See id.

⁷⁷ See id.

⁷⁸ Senate Bill 1088 (2015).

⁷⁹ Office of Insurance Regulation, *Review of Personal Injury Protection Legislation – Addendum: Impact of Florida Third-Party Bad Faith Reform*, pg. 6 (Sept. 27, 2016). Available at https://www.floir.com/siteDocuments/FloridaBadFaithAddendumFinal.pdf (last accessed January 27, 2021).

⁸⁰ Milliman, Inc., Florida Personal Auto Insurance Impact of Repealing No-Fault Coverage – Prepared for Property Casualty Insurers Association of America, pg. 4 (Jan. 25, 2018). Available at http://floridapolitics.com/wp-content/uploads/2018/02/Impact-of-Repealing-No-Fault_Final.pdf (last accessed January 27, 2021).

⁸¹ See Milliman at pg. 6.

elimination of the No-Fault verbal threshold for noneconomic damages and the elimination of the PIP co-insurance provisions (20 percent for medical expenses and 40 percent for loss of income expenses). The Milliman report estimated that the adoption of legislation creating a condition precedent to bringing a first-party or third-party bad faith claim requiring that time limited demands be in writing, specify relevant details of the claim, include required documentation, and remain open for 45 to 90 days, could decrease bad faith costs by up to 50 percent, or 6.7 percent of premium. Sa

Policyholders who reside in the same household as a high-risk individual who is of driving age could see a decrease in their rates if they exclude such drivers from one or more of the specified coverages.

C. Government Sector Impact:

The bill appropriates for the 2021-2022 fiscal year \$83,651 in nonrecurring funds from the Insurance Regulatory Trust Fund to the Office of Insurance Regulation to implement the act. The fiscal impact to state and local governments is otherwise indeterminate.

VI. Technical Deficiencies:

None.

VII. Related Issues:

None.

VIII. Statutes Affected:

This bill substantially amends the following sections of the Florida Statutes: 316.646, 318.18, 320.02, 320.0609, 320.27, 320.771, 322.251, 322.34, 324.011, 324.021, 324.022, 324.0221, 324.023, 324.031, 324.032, 324.051, 324.071, 324.091, 324.151, 324.161, 324.171, 324.251, 400.9905, 400.991, 400.9935, 409.901, 409.910, 456.057, 456.072, 624.155, 626.9541, 626.989, 627.06501, 627.0651, 627.0652, 627.0653, 627.4132, 627.4137, 627.7263, 627.727, 627.7275, 627.728, 627.7295, 627.7415, 627.748, 627.749, 627.8405, 627.915, 628.909, 705.184, 713.78, and 817.234.

This bill creates the following sections of the Florida Statutes: 324.0222, 624.156, 627.726, 627.7278, and 627.747.

This bill repeals the following sections of the Florida Statutes: 627.730, 627.731, 627.7311, 627.732, 627.733, 627.734, 627.736, 627.737, 627.739, 627.7401, 627.7403, 627.7405, and 627.7407.

⁸² See Milliman at pgs. 9-10.

⁸³ See Milliman at pgs. 15-16.

IX. Additional Information:

A. Committee Substitute – Statement of Substantial Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

CS by Banking and Insurance on January 26, 2021:

The committee substitute provides that s. 624.156, F.S., created by the bill will apply to all third party bad faith failure to settle actions against motor vehicle insurers. The amendment also specifies that the failure to settle cause of action under the civil remedy provided in s. 624.155, F.S., does not apply to a third-party bad faith failure to settle action subject to the newly created s. 624.156, F.S. Thus, s. 624.156, F.S., will exclusively govern all third-party bad faith failure to settle actions against a motor vehicle insurer.

The committee substitute also creates within s. 624.155, F.S., a first-party bad faith cause of action for failure to settle when such failure is caused by a failure to communicate with the insured in accordance with specified best practices. In the filed bill, these best practices regarding communication with a first-party insured were part of s. 624.156, F.S.

B. Amendments:

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.

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	LEGISLATIVE ACTION	
Senate		House
Comm: RCS		
01/26/2021		
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The Committee on Banking and Insurance (Passidomo) recommended the following:

Senate Amendment (with title amendment)

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Delete lines 1677 - 1949

4 and insert:

Section 33. Paragraph (b) of subsection (1) and subsection

- (8) of section 624.155, Florida Statutes, are amended to read: 624.155 Civil remedy.-
- (1) Any person may bring a civil action against an insurer when such person is damaged:
 - (b) By the commission of any of the following acts by the



insurer:

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- 1. Except for a third-party bad faith failure to settle a claim subject to s. 624.156, not attempting in good faith to settle claims when, under all the circumstances, it could and should have done so, had it acted fairly and honestly toward its insured and with due regard for her or his interests;
- 2. Making claims payments to insureds or beneficiaries not accompanied by a statement setting forth the coverage under which payments are being made; or
- 3. Except as to liability coverages, failing to promptly settle claims, when the obligation to settle a claim has become reasonably clear, under one portion of the insurance policy coverage in order to influence settlements under other portions of the insurance policy coverage; or
- 4. When handling a first-party claim under a motor vehicle insurance policy, not attempting in good faith to settle such claim pursuant to subparagraph 1. when such failure is caused by a failure to communicate to an insured:
 - a. Information on who is adjusting the claim;
 - b. Any issues that may impair the insured's coverage;
- c. Information that might resolve the issue in a prompt manner;
- d. Any basis for the insurer's rejection or nonacceptance of any settlement offer; or
- e. Any needed extensions to respond to a time-limited settlement offer.

Notwithstanding the provisions of the above to the contrary, a person pursuing a remedy under this section need not prove that 40

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such act was committed or performed with such frequency as to indicate a general business practice.

(8) The civil remedy specified in this section does not preempt any other remedy or cause of action provided for pursuant to any other statute or pursuant to the common law of this state. A Any person is may obtain a judgment under either the common-law remedy of bad faith or this statutory remedy, but shall not be entitled to a judgment under multiple bad faith both remedies, whether under statute or common law. This section shall not be construed to create a common-law cause of action. The damages recoverable pursuant to this section shall include those damages which are a reasonably foreseeable result of a specified violation of this section by the authorized insurer and may include an award or judgment in an amount that exceeds the policy limits.

Section 34. Section 624.156, Florida Statutes, is created to read:

- 624.156 Bad faith failure to settle actions against motor vehicle insurers by third-party claimants.-
- (1) SCOPE.—This section applies in all actions against any insurer by a third party for bad faith failure to settle, whether under statute or common law, for a loss arising out of the ownership, maintenance, or use of a motor vehicle operated or principally garaged in this state at the time of an accident, regardless of whether the insurer is authorized to do business in this state or issued a policy in this state.
- (2) DUTY OF GOOD FAITH.—In handling claims, an insurer stands as a fiduciary for its insured and must handle claims in good faith. The insurer shall comply with the best practice

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standards of subsection (4) using the same degree of care and diligence as a person of ordinary care and prudence would exercise in the management of his or her own business.

- (3) BAD FAITH FAILURE TO SETTLE.—"Bad faith failure to settle" means an insurer's failure to settle a claim when, under all the circumstances, it could and should have done so, had it acted fairly and honestly toward its insured and with due regard for the insured's interests.
- (4) BEST PRACTICE STANDARDS.—Upon the earlier of receiving notice of a claim or, under subsection (6), a demand for settlement, an insurer must do all of the following:
- (a) Assign a duly licensed and appointed insurance adjuster to investigate the claim and resolve any questions concerning the existence or extent of the insured's coverage.
- (b) Evaluate every claim fairly, honestly, and with due regard for the interests of its insured, consider the full extent of the claimant's recoverable damages, and consider the information in a reasonable and prudent manner.
- (c) Request from the insured or claimant additional relevant information deemed necessary.
- (d) Conduct all verbal and written communications with the utmost honesty and complete candor.
- (e) Make reasonable efforts to explain to nonattorneys matters requiring expertise beyond the level normally expected of a layperson with no training in insurance or claims-handling issues.
- (f) Save all written communications and note and save all verbal communications in a reasonable manner.
 - (g) Provide the insured, upon request, with all



98 nonprivileged communications related to the insurer's handling 99 of the claim. 100 (h) Provide, at the insurer's expense, reasonable 101 accommodations necessary to communicate effectively with an 102 insured covered under the Americans with Disabilities Act. 103 (i) In handling third-party claims, communicate to an 104 insured: 105 1. The identity of any other person or entity the insurer 106 knows may be liable; 107 2. The insurer's activity on and evaluation of the claim; 108 3. The likelihood and possible extent of an excess 109 judgment; 110 4. Steps the insured can take to avoid exposure to an 111 excess judgment; 112 5. Requests for examinations under oath and an explanation of the consequences of an insured's failure to submit to an 113 114 examination under oath; and 115 6. Any demands for settlement under subsection (6) or 116 settlement offers. 117 (j) When a loss involves multiple claimants and the 118 claimants are unwilling to settle cumulatively within the policy 119 limits and release the insured from further liability, in 120 addition to fulfilling the requirements of paragraphs (a)-(i), 121 attempt to minimize the risk of excess judgments against the 122 insured and settle as many claims as possible within the policy 123 limits in exchange for a release of the insured from further 124 liability. 125 (5) CONDITIONS PRECEDENT.—It is a condition precedent to

filing a third-party action for bad faith failure to settle

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127	against an insurer that the claimant must:
128	(a) Serve a demand for settlement, as provided in
129	subsection (6), within the insurer's limits of liability in
130	exchange for a release of further liability against the insured;
131	and
132	(b) Obtain a final judgment in excess of the policy limits
133	against the insured.
134	(6) DEMAND FOR SETTLEMENT.—A demand for settlement must do
135	all of the following:
136	(a) Identify the:
137	1. Date and location of loss;
138	2. Name, address, and date of birth of the claimant;
139	3. Name of each insured to whom the demand for settlement
140	is directed; and
141	4. Legal and factual basis of the claim.
142	(b) Provide a reasonably detailed description of the
143	<pre>claimant's:</pre>
144	1. Known injuries caused or aggravated by the incident on
145	which the claim is based;
146	2. Medical treatment causally related to the incident on
147	which the claim is based; and
148	3. Type and amount of known damages incurred and, if any,
149	the damages the claimant reasonably anticipates incurring in the
150	future.
151	(c) State the amount of the demand for settlement.
152	(d) State whether the demand for settlement is conditioned
153	on the completion of an examination under oath, as authorized by
154	subsection (8).
155	(e) Provide a physical address, an e-mail address, and a

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facsimile number for further communications, including, but not limited to, responses to the demand for settlement.

- (f) Release the insured from any further liability upon the insurer's acceptance of a demand for settlement which is not withdrawn pursuant to paragraph (8)(e) or paragraph (8)(g), or accepted pursuant to paragraph (8)(f).
- (g) Be served upon the insurer by certified mail at the address designated by the insurer with the Department of Financial Services under s. 624.422(2).
- (7) LIMITATIONS ON CONDITIONS OF ACCEPTANCE OF A DEMAND.—A claimant may not place any conditions on acceptance of a demand for settlement other than electing the right to examine the insured under oath regarding any of the following:
- (a) Whether the insured has the ability to satisfy a claim for damages in excess of the insurer's limits of liability.
- (b) Whether any other person or entity may have actual or potential direct or vicarious liability for the insured's negligence.
- (c) Whether any other insurance exists which may cover some or all of the damages sustained by the claimant.
- (8) EXAMINATION UNDER OATH.—After serving a demand for settlement, a claimant may examine the insured under oath, on one occasion for a period of time not to exceed 2 hours, regarding only the issues in subsection (7).
- (a) The claimant may request that the insured bring to the examination relevant documents in the insured's possession, custody, or control, including, but not limited to, credit reports, insurance policies, bank statements, tax returns, deeds, titles, and other proof of assets or liabilities.



185 (b) The claimant may not examine the insured regarding 186 liability. 187 (c) The claimant, the insurer, and the insured shall cooperate in scheduling the examination under oath. The insurer 188 189 shall notify the insured of the date, time, and location of the 190 examination under oath. 191 (d) The examination under oath must occur within 30 days 192 after the insurer's acceptance of the settlement demand. 193 (e) The claimant may withdraw the demand for settlement if 194 the insured refuses to submit to an examination under oath. 195 (f) If the insured refuses to submit to an examination 196 under oath, the insurer may accept the demand for settlement 197 without requiring a release of the insured. An insurer that 198 accepts the demand for settlement pursuant to this paragraph 199 does not have any further duty to defend the insured and may not 200 be held liable for damages to the insured if the claimant 201 thereafter obtains an excess judgment against the insured. 202 (g) Within 7 days after the examination under oath, the 203 claimant may withdraw the demand for settlement. 204 (9) SAFE HARBOR.—In any third-party action for bad faith 205 failure to settle, an insurer may not be held liable if it tenders its policy limits within 30 days of receiving a demand 206 207 for settlement under subsection (6). 208 (10) RELEASE.—An insurer that accepts a demand for 209 settlement under subsection (6) shall be entitled to a release 210 of its insured, except as provided in paragraph (8)(f). 211 (11) BURDEN OF PROOF.—In any third-party action for bad 212 faith failure to settle, the claimant must prove by the

preponderance of the evidence that the insurer violated its duty

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214 of good faith under subsection (2) and that the insurer in bad faith failed to settle, as defined in subsection (3). 215

- (a) In determining whether an insurer violated its duty of good faith under subsection (2) and in bad faith failed to settle, as defined in subsection (3), the trier of fact shall consider all of the following:
- 1. Whether the insurer complied with the best practice standards of subsection (4) using the same degree of care and diligence as a person of ordinary care and prudence would exercise in the management of his or her own business.
- 2. Whether the insurer failed to settle a claim when, under all the circumstances, it could and should have done so, had it acted fairly and honestly toward its insured and with due regard for the insured's interests.
- 3. Whether the claimant or insured failed to provide relevant information to the insurer on a timely basis.
- 4. Whether the claimant or insured misrepresented material facts to the insurer or made material omissions of fact to the insurer.
- 5. Whether the insured denied liability or requested that the case be defended after the insurer fully advised the insured as to the facts and risks.
- 6. Whether the insurer timely informed the insured of a demand to settle within the limits of coverage, the right to retain personal counsel, and the risk of litigation.
- 7. The insurer's willingness to negotiate with the claimant in anticipation of settlement.
- 8. The amount of damages the claimant incurred or was likely to incur in the future under the facts known or

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reasonably available at the time of the insurer's response.

- 9. If applicable, whether there were multiple third-party claimants seeking, in the aggregate, compensation in excess of the policy limits from the insured; and, if so, whether the insurer breached its duty to attempt to minimize the magnitude of possible excess judgments against the insured and to attempt to settle as many claims as possible within the policy limits in exchange for a release of the insured from further liability.
- 10. Additional factors that the court determines to be relevant.
- (b) The trier of fact, in determining whether an insurer in bad faith failed to settle, must be informed that an excess judgment occurred but may not be informed of the amount of the excess judgment.
- (12) DAMAGES.—An insurer that is found to have violated its duty of good faith under subsection (2) and in bad faith failed to settle, as defined in subsection (3), is liable for the amount of any excess judgment. No other damages, including but not limited to punitive damages, may be awarded in a third-party bad faith failure to settle action.
- (13) ENFORCEMENT.—If a judgment creditor has served a demand for settlement under subsection (6), and the judgment exceeds the insured's limits of liability, the judgment creditor must be subrogated to the rights of the insured against the insurer for common law bad faith.
- (14) LIMITATION ON MULTIPLE REMEDIES.—A person is not entitled to a judgment under multiple bad faith remedies, whether under statute or common law.



========= T I T L E A M E N D M E N T ========== 272

And the title is amended as follows:

Delete lines 93 - 160

275 and insert:

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providing an exception to the circumstances under which a person who is damaged may bring a civil action against an insurer; adding a cause of action against insurers in certain circumstances; providing that a person is not entitled to judgments under multiple bad faith remedies; creating s. 624.156, F.S.; providing that the section applies to bad faith failure to settle actions against any insurer brought by a third party for a loss arising out of the ownership, maintenance, or use of a motor vehicle under specified circumstances; providing that insurers have a duty of good faith; defining the term "bad faith failure to settle"; specifying best practice standards for insurers upon receiving notice of a claim or a demand for settlement; specifying certain requirements for insurer communications to an insured in handling third-party claims; specifying requirements for the insurer when a loss involves multiple claimants under certain conditions; specifying conditions precedent for claimants filing third-party bad faith failure to settle actions; specifying requirements for information that must be included in a demand for settlement; requiring a demand for settlement to release the insured from liability under certain conditions; requiring the demand for settlement be

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served upon the insurer at the address designated with the Department of Financial Services; prohibiting claimants from placing conditions on acceptance of a demand for settlement other than electing the right to examine the insured under oath regarding certain information; authorizing claimants to examine insureds under oath under certain conditions; authorizing the claimant to request the insured bring relevant documents to the examination under oath; prohibiting the claimant from examining the insured under oath regarding liability; requiring the claimant, insurer, and insured to cooperate in scheduling the examination under oath; specifying the timeframe within which the examination must take place; authorizing the claimant to withdraw the demand for settlement if the insured refuses to submit to an examination under oath; authorizing an insurer to accept a demand for settlement if the insured refuses to submit to an examination under oath; absolving an insurer of a duty to defend and of liability under certain circumstances; specifying the timeframe within which a claimant may withdraw a demand for settlement; providing that insurers may not be held liable in a third-party bad faith failure to settle action if they tender policy limits within a certain timeframe; specifying that insurers that accept demands for settlement are entitled to releases of their insureds; providing an exception; requiring claimants to prove in any third-party bad faith failure to settle action

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by a preponderance of the evidence that the insurer violated its duty of good faith and in bad faith failed to settle; specifying factors for the trier of fact to consider in determining whether an insurer violated its duty of good faith and in bad faith failed to settle; requiring the trier of fact to be informed of an excess judgment; prohibiting disclosure of certain judgment information to the trier of fact; limiting damages in third-party bad faith failure to settle actions; providing that judgment creditors must be subrogated to the rights of the insured under certain circumstances; prohibiting multiple bad faith remedies; amending s.

	LEGISLATIVE ACTION	
Senate		House
Comm: WD		
01/26/2021		
The Committee on Bar	nking and Insurance (Th	urston) recommended
the following:		
Senate Amendme	nt (with title amendmen	t)
Delete lines 1		
	677 – 1949.	
	677 - 1949.	
====== T	677 - 1949. ITLE AMENDME	N T ========
	ITLE AMENDME	N T ========
	ITLE AMENDME ended as follows:	N T ========
And the title is amo	ITLE AMENDME ended as follows:	N T ========
And the title is amo Delete lines 93 and insert:	ITLE AMENDME ended as follows: 2 - 160	N T ========
And the title is amo Delete lines 93 and insert:	ITLE AMENDME ended as follows:	N T =======

By Senator Burgess

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20-00753A-21 202154

A bill to be entitled An act relating to motor vehicle insurance; repealing ss. 627.730, 627.731, 627.7311, 627.732, 627.733, 627.734, 627.736, 627.737, 627.739, 627.7401, 627.7403, and 627.7405, F.S., which comprise the Florida Motor Vehicle No-Fault Law; repealing s. 627.7407, F.S., relating to application of the Florida Motor Vehicle No-Fault Law; amending s. 316.646, F.S.; revising a requirement for proof of security on a motor vehicle and the applicability of the requirement; amending s. 318.18, F.S.; conforming a provision to changes made by the act; making technical changes; amending s. 320.02, F.S.; revising the motor vehicle insurance coverages that an applicant must show to register certain vehicles with the Department of Highway Safety and Motor Vehicles; conforming a provision to changes made by the act; revising construction; amending s. 320.0609, F.S.; conforming a provision to changes made by the act; making technical changes; amending s. 320.27, F.S.; defining the term "garage liability insurance"; revising garage liability insurance requirements for motor vehicle dealer applicants; conforming a provision to changes made by the act; amending s. 320.771, F.S.; revising garage liability insurance requirements for recreational vehicle dealer license applicants; amending ss. 322.251 and 322.34, F.S.; conforming provisions to changes made by the act; making technical changes; amending s. 324.011, F.S.; revising

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30	legislative intent; amending s. 324.021, F.S.;
31	revising definitions of the terms "motor vehicle" and
32	"proof of financial responsibility"; revising minimum
33	coverage requirements for proof of financial
34	responsibility for specified motor vehicles; defining
35	the term "for-hire passenger transportation vehicle";
36	conforming provisions to changes made by the act;
37	amending s. 324.022, F.S.; revising minimum liability
38	coverage requirements for motor vehicle owners or
39	operators; revising authorized methods for meeting
40	such requirements; deleting a provision relating to an
41	insurer's duty to defend certain claims; revising the
42	vehicles that are excluded from the definition of the
43	term "motor vehicle"; providing security requirements
44	for certain excluded vehicles; conforming provisions
45	to changes made by the act; conforming cross-
46	references; amending s. 324.0221, F.S.; revising
47	coverages that subject a policy to certain insurer
48	reporting and notice requirements; conforming
49	provisions to changes made by the act; creating s.
50	324.0222, F.S.; providing that driver license or
51	registration suspensions for failure to maintain
52	required security which were in effect before a
53	specified date remain in full force and effect;
54	providing that such suspended licenses or
55	registrations may be reinstated as provided in a
56	specified section; amending s. 324.023, F.S.;
57	conforming cross-references; making technical changes;
58	amending s. 324.031, F.S.; specifying a method of

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proving financial responsibility; revising the amount of a certificate of deposit required to elect a certain method of proof of financial responsibility; revising excess liability coverage requirements for a person electing to use such method; amending s. 324.032, F.S.; revising financial responsibility requirements for owners or lessees of for-hire passenger transportation vehicles; amending ss. 324.051, 324.071, and 324.091, F.S.; making technical changes; amending s. 324.151, F.S.; revising requirements for motor vehicle liability insurance policies relating to coverage, and exclusion from coverage, for certain drivers and vehicles; defining terms; conforming provisions to changes made by the act; making technical changes; amending s. 324.161, F.S.; revising requirements for a certificate of deposit that is required if a person elects a certain method of proving financial responsibility; amending s. 324.171, F.S.; revising the minimum net worth requirements to qualify certain persons as selfinsurers; conforming provisions to changes made by the act; amending s. 324.251, F.S.; revising the short title and an effective date; amending s. 400.9905, F.S.; revising the definition of the term "clinic"; amending ss. 400.991 and 400.9935, F.S.; conforming provisions to changes made by the act; amending s. 409.901, F.S.; revising the definition of the term "third-party benefit"; amending s. 409.910, F.S.; revising the definition of the term "medical

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88 coverage"; amending s. 456.057, F.S.; conforming a 89 provision to changes made by the act; amending s. 90 456.072, F.S.; revising specified grounds for 91 discipline for certain health professions; defining 92 the term "upcoded"; amending s. 624.155, F.S.; 93 revising conditions for awarding punitive damages; 94 providing that a person is not entitled to judgments 95 under multiple bad faith remedies; creating s. 96 624.156, F.S.; providing that the section applies in 97 certain bad faith failure to settle actions against 98 any insurer for a loss arising out of the ownership, 99 maintenance, or use of a motor vehicle under specified circumstances; providing an exception; providing that 100 101 insurers have a duty of good faith; defining the term 102 "bad faith failure to settle"; specifying best 103 practice standards for insurers upon receiving notice 104 of a claim or a demand for settlement; specifying 105 certain requirements for insurer communications to an 106 insured in handling first-party and third-party 107 claims; specifying requirements for the insurer when a 108 loss involves multiple claimants under certain 109 conditions; specifying conditions precedent for 110 claimants filing bad faith failure to settle actions 111 except those actions filed under a specified section; 112 specifying requirements for information that must be 113 included in a demand for settlement; requiring a 114 demand for settlement to release the insured from 115 liability under certain conditions; requiring the demand for settlement be served upon the insurer at 116

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the address designated with the Department of Financial Services; prohibiting claimants from placing conditions on acceptance of a demand for settlement other than electing the right to examine the insured under oath regarding certain information; authorizing claimants to examine insureds under oath under certain conditions; authorizing the claimant to request the insured bring relevant documents to the examination under oath; prohibiting the claimant from examining the insured under oath regarding liability; requiring the claimant, insurer, and insured to cooperate in scheduling the examination under oath; specifying the timeframe within which the examination must take place; authorizing the claimant to withdraw the demand for settlement if the insured refuses to submit to an examination under oath; authorizing an insurer to accept a demand for settlement if the insured refuses to submit to an examination under oath; absolving an insurer of a duty to defend and of liability under certain circumstances; specifying the timeframe within which a claimant may withdraw a demand for settlement; specifying that an insurer's duty of good faith continues unless a claimant's withdrawal of a demand for settlement occurs under certain conditions; providing that insurers may not be held liable in a bad faith failure to settle action if they tender policy limits within a certain timeframe; specifying that insurers that accept demands for settlement are entitled to releases of their insureds; providing an

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ú	20-00/53A-21 202154
146	exception; requiring claimants to prove in any bad
147	faith failure to settle action by a preponderance of
148	the evidence that the insurer violated its duty of
149	good faith and in bad faith failed to settle;
150	specifying factors for the trier of fact to consider
151	in determining whether an insurer violated its duty of
152	good faith and in bad faith failed to settle;
153	requiring the trier of fact to be informed of an
154	excess judgment; prohibiting disclosure of certain
155	judgment information to the trier of fact; limiting
156	damages in bad faith failure to settle actions;
157	providing that judgment creditors must be subrogated
158	to the rights of the insured under certain
159	circumstances; prohibiting multiple bad faith
160	remedies; providing applicability; amending s.
161	626.9541, F.S.; conforming a provision to changes made
162	by the act; revising the type of insurance coverage
163	applicable to a certain prohibited act; amending $s.$
164	626.989, F.S.; revising the definition of the term
165	"fraudulent insurance act"; amending s. 627.06501,
166	F.S.; revising coverages that may provide for a
167	reduction in motor vehicle insurance policy premium
168	charges under certain circumstances; amending s.
169	627.0651, F.S.; specifying requirements for initial
170	rate filings for motor vehicle liability policies
171	submitted to the Office of Insurance Regulation
172	beginning on a specified date; amending s. 627.0652,
173	F.S.; revising coverages that must provide a premium
174	charge reduction under certain circumstances; amending

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s. 627.0653, F.S.; revising coverages subject to premium discounts for specified motor vehicle equipment; amending s. 627.4132, F.S.; revising coverages that are subject to a stacking prohibition; amending s. 627.4137, F.S.; requiring that insurers disclose certain information at the request of a claimant's attorney; authorizing a claimant to file an action under certain circumstances; providing for the award of reasonable attorney fees and costs under certain circumstances; amending s. 627.7263, F.S.; revising coverages that are deemed primary, except under certain circumstances, for the lessor of a motor vehicle for lease or rent; revising a notice that is required if the lessee's coverage is to be primary; creating s. 627.7265, F.S.; specifying persons whom medical payments coverage must protect; requiring medical payments coverage to cover reasonable expenses for certain medical services provided by specified providers and facilities and to provide a death benefit; specifying the minimum medical expense and death benefit limits; specifying coverage options an insurer is required or authorized to offer; providing construction relating to limits on certain other coverages; requiring insurers, upon receiving certain notice of an accident, to hold a specified reserve for certain purposes for a certain timeframe; providing that the reserve requirement does not require insurers to establish a claim reserve for accounting purposes; specifying that an insurer providing medical payments

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204	coverage benefits may not seek a lien on a certain
205	recovery and may not bring a certain cause of action;
206	authorizing insurers to include policy provisions
207	allowing for subrogation, under certain circumstances,
208	for medical payments benefits paid; providing
209	construction; specifying a requirement for an insured
210	for repayment of medical payments benefits under
211	certain circumstances; prohibiting insurers from
212	including policy provisions allowing for subrogation
213	for death benefits paid; amending s. 627.727, F.S.;
214	revising the legal liability of an uninsured motorist
215	coverage insurer; conforming provisions to changes
216	made by the act; amending s. 627.7275, F.S.; revising
217	required coverages for a motor vehicle insurance
218	policy; conforming provisions to changes made by the
219	act; creating s. 627.7278, F.S.; defining the term
220	"minimum security requirements"; providing
221	requirements, applicability, and construction relating
222	to motor vehicle insurance policies as of a certain
223	date; requiring insurers to allow certain insureds to
224	make certain coverage changes, subject to certain
225	conditions; requiring an insurer to provide, by a
226	specified date, a specified notice to policyholders
227	relating to requirements under the act; amending s.
228	627.728, F.S.; conforming a provision to changes made
229	by the act; making technical changes; amending s.
230	627.7295, F.S.; revising the definitions of the terms
231	"policy" and "binder"; revising the coverages of a
232	motor vehicle insurance policy for which a licensed
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general lines agent may charge a specified fee; conforming provisions to changes made by the act; amending s. 627.7415, F.S.; revising additional liability insurance requirements for commercial motor vehicles; creating s. 627.747, F.S.; providing that private passenger motor vehicle policies may exclude certain identified individuals from specified coverages under certain circumstances; providing that such policies may not exclude coverage under certain circumstances; amending s. 627.748, F.S.; revising insurance requirements for transportation network company drivers; conforming provisions to changes made by the act; amending s. 627.749, F.S.; conforming a provision to changes made by the act; amending s. 627.8405, F.S.; revising coverages in a policy sold in combination with an accidental death and dismemberment policy which a premium finance company may not finance; revising rulemaking authority of the Financial Services Commission; amending ss. 627.915, 628.909, 705.184, and 713.78, F.S.; conforming provisions to changes made by the act; making technical changes; amending s. 817.234, F.S.; revising coverages that are the basis of specified prohibited false and fraudulent insurance claims; conforming provisions to changes made by the act; providing an appropriation; providing effective dates.

Be It Enacted by the Legislature of the State of Florida:

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20-007527-21

	20-00733A-21 202134
262	Section 1. Sections 627.730, 627.731, 627.7311, 627.732,
263	627.733, 627.734, 627.736, 627.737, 627.739, 627.7401, 627.7403,
264	and 627.7405, Florida Statutes, are repealed.
265	Section 2. Section 627.7407, Florida Statutes, is repealed.
266	Section 3. Subsection (1) of section 316.646, Florida
267	Statutes, is amended to read:
268	316.646 Security required; proof of security and display
269	thereof
270	(1) Any person required by s. 324.022 to maintain <u>liability</u>
271	security for property damage, liability security, required by s.
272	$\frac{324.023}{100}$ to maintain liability security for bodily injury, or
273	death, or required by s. 627.733 to maintain personal injury
274	protection security on a motor vehicle shall have in his or her
275	immediate possession at all times while operating such motor
276	vehicle proper proof of maintenance of the required security
277	required under s. 324.021(7).
278	(a) Such proof $\underline{\text{must}}$ $\underline{\text{shall}}$ be in a uniform paper or
279	electronic format, as prescribed by the department, a valid
280	insurance policy, an insurance policy binder, a certificate of
281	insurance, or such other proof as may be prescribed by the
282	department.
283	(b) 1 . The act of presenting to a law enforcement officer an
284	electronic device displaying proof of insurance in an electronic
285	format does not constitute consent for the officer to access any
286	information on the device other than the displayed proof of
287	insurance.
288	2. The person who presents the device to the officer
289	assumes the liability for any resulting damage to the device.
290	Section 4. Paragraph (b) of subsection (2) of section

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318.18, Florida Statutes, is amended to read:

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- 318.18 Amount of penalties. The penalties required for a noncriminal disposition pursuant to s. 318.14 or a criminal offense listed in s. 318.17 are as follows:
- (2) Thirty dollars for all nonmoving traffic violations and:
- (b) For all violations of ss. 320.0605, 320.07(1), 322.065, and 322.15(1). A Any person who is cited for a violation of s. 320.07(1) shall be charged a delinquent fee pursuant to s. 320.07(4).
- 1. If a person who is cited for a violation of s. 320.0605 or s. 320.07 can show proof of having a valid registration at the time of arrest, the clerk of the court may dismiss the case and may assess a dismissal fee of up to \$10, from which the clerk shall remit \$2.50 to the Department of Revenue for deposit into the General Revenue Fund. A person who finds it impossible or impractical to obtain a valid registration certificate must submit an affidavit detailing the reasons for the impossibility or impracticality. The reasons may include, but are not limited to, the fact that the vehicle was sold, stolen, or destroyed; that the state in which the vehicle is registered does not issue a certificate of registration; or that the vehicle is owned by another person.
- 2. If a person who is cited for a violation of s. 322.03, s. 322.065, or s. 322.15 can show a driver license issued to him or her and valid at the time of arrest, the clerk of the court may dismiss the case and may assess a dismissal fee of up to \$10, from which the clerk shall remit \$2.50 to the Department of Revenue for deposit into the General Revenue Fund.

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3. If a person who is cited for a violation of s. 316.646 can show proof of security as required by s. 324.021(7) s.

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627.733, issued to the person and valid at the time of arrest, the clerk of the court may dismiss the case and may assess a dismissal fee of up to \$10, from which the clerk shall remit \$2.50 to the Department of Revenue for deposit into the General Revenue Fund. A person who finds it impossible or impractical to obtain proof of security must submit an affidavit detailing the reasons for the impracticality. The reasons may include, but are not limited to, the fact that the vehicle has since been sold, stolen, or destroyed; that the owner or registrant of the vehicle is not required by s. 627.733 to maintain personal injury protection insurance; or that the vehicle is owned by another person.

Section 5. Paragraphs (a) and (d) of subsection (5) of section 320.02, Florida Statutes, are amended to read: 320.02 Registration required; application for registration; forms.-

(5) (a) Proof that bodily injury liability coverage and property damage liability coverage personal injury protection benefits have been purchased if required under s. 324.022, s. 324.032, or s. 627.742 s. 627.733, that property damage liability coverage has been purchased as required under s. 324.022, that bodily injury liability or death coverage has been purchased if required under s. 324.023, and that combined bodily liability insurance and property damage liability insurance have been purchased if required under s. 627.7415 must shall be provided in the manner prescribed by law by the applicant at the time of application for registration of any motor vehicle that

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349 is subject to such requirements. The issuing agent may not shall 350 refuse to issue registration if such proof of purchase is not 351 provided. Insurers shall furnish uniform proof-of-purchase cards 352 in a paper or electronic format in a form prescribed by the department and include the name of the insured's insurance 353 354 company, the coverage identification number, and the make, year, 355 and vehicle identification number of the vehicle insured. The 356 card must contain a statement notifying the applicant of the 357 penalty specified under s. 316.646(4). The card or insurance 358 policy, insurance policy binder, or certificate of insurance or 359 a photocopy of any of these; an affidavit containing the name of 360 the insured's insurance company, the insured's policy number, 361 and the make and year of the vehicle insured; or such other proof as may be prescribed by the department constitutes shall 362 363 constitute sufficient proof of purchase. If an affidavit is 364 provided as proof, it must be in substantially the following 365 form: 366 367 Under penalty of perjury, I ... (Name of insured)... do hereby 368 certify that I have ... (bodily injury liability and Personal 369 Injury Protection, property damage liability, and, if required, 370 Bodily Injury Liability)... insurance currently in effect with 371 ... (Name of insurance company) ... under ... (policy number) ... 372 covering ... (make, year, and vehicle identification number of 373 vehicle) (Signature of Insured) ... 374 375 Such affidavit must include the following warning: 376

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WARNING: GIVING FALSE INFORMATION IN ORDER TO OBTAIN A VEHICLE

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378 REGISTRATION CERTIFICATE IS A CRIMINAL OFFENSE UNDER FLORIDA 379 LAW. ANYONE GIVING FALSE INFORMATION ON THIS AFFIDAVIT IS 380 SUBJECT TO PROSECUTION. 381 382 If an application is made through a licensed motor vehicle 383 dealer as required under s. 319.23, the original or a photocopy 384 photostatic copy of such card, insurance policy, insurance 385 policy binder, or certificate of insurance or the original 386 affidavit from the insured must shall be forwarded by the dealer 387 to the tax collector of the county or the Department of Highway Safety and Motor Vehicles for processing. By executing the aforesaid affidavit, a no licensed motor vehicle dealer is not 389 390 will be liable in damages for any inadequacy, insufficiency, or 391 falsification of any statement contained therein. A card must 392 also indicate the existence of any bodily injury liability 393 insurance voluntarily purchased. 394 (d) The verifying of proof of personal injury protection 395 insurance, proof of property damage liability insurance, proof 396 of combined bodily liability insurance and property damage 397 liability insurance, or proof of financial responsibility 398 insurance and the issuance or failure to issue the motor vehicle 399 registration under the provisions of this chapter may not be 400 construed in any court as a warranty of the reliability or 401 accuracy of the evidence of such proof, or as meaning that the 402 provisions of any insurance policy furnished as proof of 403 financial responsibility comply with state law. Neither the 404 department nor any tax collector is liable in damages for any 405 inadequacy, insufficiency, falsification, or unauthorized

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modification of any item of the proof of personal injury

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protection insurance, proof of property damage liability insurance, proof of combined bodily liability insurance and property damage liability insurance, or proof of financial responsibility before insurance prior to, during, or subsequent to the verification of the proof. The issuance of a motor vehicle registration does not constitute prima facie evidence or a presumption of insurance coverage.

Section 6. Paragraph (b) of subsection (1) of section 320.0609, Florida Statutes, is amended to read:

320.0609 Transfer and exchange of registration license plates; transfer fee.—

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(b) The transfer of a license plate from a vehicle disposed of to a newly acquired vehicle does not constitute a new registration. The application for transfer <u>must shall</u> be accepted without requiring proof of <u>personal injury protection</u> or liability insurance.

Section 7. Subsection (3) of section 320.27, Florida Statutes, is amended, and paragraph (g) is added to subsection (1) of that section, to read:

320.27 Motor vehicle dealers.-

- (1) DEFINITIONS.—The following words, terms, and phrases when used in this section have the meanings respectively ascribed to them in this subsection, except where the context clearly indicates a different meaning:
- (g) "Garage liability insurance" means, beginning January 1, 2022, combined single-limit liability coverage, including property damage and bodily injury liability coverage, in the amount of at least \$60,000.

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20-00753A-21 202154 436 (3) APPLICATION AND FEE. - The application for the license 437 application must shall be in such form as may be prescribed by 438 the department and is shall be subject to such rules with 439 respect thereto as may be so prescribed by the department it. 440 Such application must shall be verified by oath or affirmation 441 and must shall contain a full statement of the name and birth 442 date of the person or persons applying for the license therefor; the name of the firm or copartnership, with the names and places 444 of residence of all members thereof, if such applicant is a firm 445 or copartnership; the names and places of residence of the 446 principal officers, if the applicant is a body corporate or 447 other artificial body; the name of the state under whose laws the corporation is organized; the present and former place or 448 449 places of residence of the applicant; and the prior business in 450 which the applicant has been engaged and its the location thereof. The Such application must shall describe the exact 451 452 location of the place of business and must shall state whether 453 the place of business is owned by the applicant and when 454 acquired, or, if leased, a true copy of the lease must shall be 455 attached to the application. The applicant shall certify that the location provides an adequately equipped office and is not a 456 residence; that the location affords sufficient unoccupied space 457 458 upon and within which adequately to store all motor vehicles 459 offered and displayed for sale; and that the location is a 460 suitable place where the applicant can in good faith carry on such business and keep and maintain books, records, and files 462 necessary to conduct such business, which must shall be 463 available at all reasonable hours to inspection by the department or any of its inspectors or other employees. The 464

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20-00753A-21 202154 465 applicant shall certify that the business of a motor vehicle 466 dealer is the principal business that will which shall be 467 conducted at that location. The application must shall contain a 468 statement that the applicant is either franchised by a 469 manufacturer of motor vehicles, in which case the name of each 470 motor vehicle that the applicant is franchised to sell must 471 shall be included, or an independent (nonfranchised) motor 472 vehicle dealer. The application must shall contain other 473 relevant information as may be required by the department. The 474 applicant shall furnish, including evidence, in a form approved 475 by the department, that the applicant is insured under a garage 476 liability insurance policy or a general liability insurance policy coupled with a business automobile policy having the 477 478 coverages and limits of the garage liability insurance coverage 479 in accordance with paragraph (1)(q), which shall include, at a minimum, \$25,000 combined single-limit liability coverage 480 481 including bodily injury and property damage protection and 482 \$10,000 personal injury protection. However, a salvage motor 483 vehicle dealer as defined in subparagraph (1)(c)5. is exempt 484 from the requirements for garage liability insurance and 485 personal injury protection insurance on those vehicles that 486 cannot be legally operated on roads, highways, or streets in 487 this state. Franchise dealers must submit a garage liability 488 insurance policy, and all other dealers must submit a garage 489 liability insurance policy or a general liability insurance 490 policy coupled with a business automobile policy. Such policy 491 must shall be for the license period, and evidence of a new or 492 continued policy must shall be delivered to the department at 493 the beginning of each license period. Upon making an initial

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20-00753A-21 202154 494 application, the applicant shall pay to the department a fee of 495 \$300 in addition to any other fees required by law. Applicants 496 may choose to extend the licensure period for 1 additional year 497 for a total of 2 years. An initial applicant shall pay to the 498 department a fee of \$300 for the first year and \$75 for the 499 second year, in addition to any other fees required by law. An applicant for renewal shall pay to the department \$75 for a 1year renewal or \$150 for a 2-year renewal, in addition to any 502 other fees required by law. Upon making an application for a 503 change of location, the applicant person shall pay a fee of \$50 504 in addition to any other fees now required by law. The 505 department shall, in the case of every application for initial licensure, verify whether certain facts set forth in the 506 507 application are true. Each applicant, general partner in the case of a partnership, or corporate officer and director in the 509 case of a corporate applicant shall, must file a set of fingerprints with the department for the purpose of determining 510 511 any prior criminal record or any outstanding warrants. The 512 department shall submit the fingerprints to the Department of 513 Law Enforcement for state processing and forwarding to the 514 Federal Bureau of Investigation for federal processing. The actual cost of state and federal processing must shall be borne 516 by the applicant and is in addition to the fee for licensure. 517 The department may issue a license to an applicant pending the 518 results of the fingerprint investigation, which license is fully revocable if the department subsequently determines that any 520 facts set forth in the application are not true or correctly 521 represented. 522 Section 8. Paragraph (j) of subsection (3) of section

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320.771, Florida Statutes, is amended to read:

- 320.771 License required of recreational vehicle dealers.-
- (3) APPLICATION.—The application for such license shall be in the form prescribed by the department and subject to such rules as may be prescribed by it. The application shall be verified by oath or affirmation and shall contain:
- (j) A statement that the applicant is insured under a garage liability insurance policy in accordance with s.

 320.27(1)(g), which shall include, at a minimum, \$25,000 combined single-limit liability coverage, including bodily injury and property damage protection, and \$10,000 personal injury protection, if the applicant is to be licensed as a dealer in, or intends to sell, recreational vehicles. However, a garage liability policy is not required for the licensure of a mobile home dealer who sells only park trailers.

The department shall, if it deems necessary, cause an investigation to be made to ascertain if the facts set forth in the application are true and $\underline{\text{may}}$ shall not issue a license to the applicant until it is satisfied that the facts set forth in the application are true.

Section 9. Subsections (1) and (2) of section 322.251, Florida Statutes, are amended to read:

322.251 Notice of cancellation, suspension, revocation, or disqualification of license.—

(1) All orders of cancellation, suspension, revocation, or disqualification issued under the provisions of this chapter, chapter 318, or chapter 324 must, or ss. 627.732 627.734 shall be given either by personal delivery thereof to the licensee

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20-00753A-21 whose license is being canceled, suspended, revoked, or disqualified or by deposit in the United States mail in an envelope, first class, postage prepaid, addressed to the licensee at his or her last known mailing address furnished to the department. Such mailing by the department constitutes notification, and any failure by the person to receive the mailed order will not affect or stay the effective date or term of the cancellation, suspension, revocation, or disqualification of the licensee's driving privilege. (2) The giving of notice and an order of cancellation,

suspension, revocation, or disqualification by mail is complete upon expiration of 20 days after deposit in the United States mail for all notices except those issued under chapter 324 or ss. 627.732-627.734, which are complete 15 days after deposit in the United States mail. Proof of the giving of notice and an order of cancellation, suspension, revocation, or disqualification in either manner must shall be made by entry in the records of the department that such notice was given. The entry is admissible in the courts of this state and constitutes sufficient proof that such notice was given.

Section 10. Paragraph (a) of subsection (8) of section 322.34, Florida Statutes, is amended to read:

322.34 Driving while license suspended, revoked, canceled, or disqualified.—

- (8) (a) Upon the arrest of a person for the offense of driving while the person's driver license or driving privilege is suspended or revoked, the arresting officer shall determine:
- Whether the person's driver license is suspended or revoked, or the person is under suspension or revocation

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equivalent status.

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- 2. Whether the person's driver license has remained suspended or revoked, or the person has been under suspension or revocation equivalent status, since a conviction for the offense of driving with a suspended or revoked license.
- 3. Whether the suspension, revocation, or suspension or revocation equivalent status was made under s. 316.646 or s. 627.733, relating to failure to maintain required security, or under s. 322.264, relating to habitual traffic offenders.
- 4. Whether the driver is the registered owner or co-owner of the vehicle.

Section 11. Section 324.011, Florida Statutes, is amended to read:

324.011 Legislative intent; purpose of chapter.-It is the intent of the Legislature that this chapter ensure that the privilege of owning or operating a motor vehicle in this state be exercised to recognize the existing privilege to own or operate a motor vehicle on the public streets and highways of this state when such vehicles are used with due consideration for others' safety others and their property, promoting and to promote safety, and providing provide financial security requirements for such owners and or operators whose responsibility it is to recompense others for injury to person or property caused by the operation of a motor vehicle. Therefore, the purpose of this chapter is to require that every owner or operator of a motor vehicle required to be registered in this state establish, maintain, and it is required herein that the operator of a motor vehicle involved in a crash or convicted of certain traffic offenses meeting the operative

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10	provisions of s. 324.051(2) shall respond for such damages and
11	show proof of financial ability to respond for damages $\underline{\text{arising}}$
12	out of the ownership, maintenance, or use of a motor vehicle $\frac{1}{2}$
13	future accidents as a requisite to owning or operating a motor
14	vehicle in this state his or her future exercise of such
15	privileges.
16	Section 12. Subsections (1) and (7) and paragraph (c) of
17	subsection (9) of section 324.021, Florida Statutes, are
18	amended, and subsection (12) is added to that section, to read:
19	324.021 Definitions; minimum insurance required.—The
20	following words and phrases when used in this chapter shall, for
21	the purpose of this chapter, have the meanings respectively
22	ascribed to them in this section, except in those instances
23	where the context clearly indicates a different meaning:
24	(1) MOTOR VEHICLE.—Every self-propelled vehicle that is
25	designed and required to be licensed for use upon a highway,
26	including trailers and semitrailers designed for use with such
27	vehicles, except traction engines, road rollers, farm tractors,
28	power shovels, and well drillers, and every vehicle that is
29	propelled by electric power obtained from overhead wires but not
30	operated upon rails, but not including any personal delivery
31	device or mobile carrier as defined in s. 316.003, bicycle,
32	electric bicycle, or moped. However, the term "motor vehicle"
33	does not include a motor vehicle as defined in s. 627.732(3)
34	when the owner of such vehicle has complied with the
35	requirements of ss. 627.730-627.7405, inclusive, unless the
36	provisions of s. 324.051 apply; and, in such case, the
37	applicable proof of insurance provisions of a. 320.02 apply.

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(7) PROOF OF FINANCIAL RESPONSIBILITY. - Beginning January 1,

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639	2022, That proof of ability to respond in damages for liability
640	on account of crashes arising out of the ownership, maintenance,
641	or use of a motor vehicle:
642	(a) With respect to a motor vehicle other than a commercial
643	motor vehicle, nonpublic sector bus, or for-hire passenger
644	transportation vehicle, in the amount of:
645	1. Twenty-five thousand dollars for \$10,000 because of
646	bodily injury to, or <u>the</u> death of, one person in any one crash
647	and, ÷
648	(b) subject to such limits for one person, in the amount of
649	\$50,000 for \$20,000 because of bodily injury to, or the death
650	of, two or more persons in any one crash; and
651	2.(c) Ten thousand dollars for damage In the amount of
652	\$10,000 because of injury to, or destruction of, property of
653	others in any one crash <u>.</u> ; and
654	(b) (d) With respect to commercial motor vehicles and
655	nonpublic sector buses, in the amounts specified in $\underline{s. 627.7415}$
656	ss. 627.7415 and 627.742, respectively.
657	(c) With respect to nonpublic sector buses, in the amounts
658	specified in s. 627.742.
659	(d) With respect to for-hire passenger transportation
660	vehicles, in the amounts specified in s. 324.032.
661	(9) OWNER; OWNER/LESSOR
662	(c) Application.—
663	1. The limits on liability in subparagraphs (b)2. and 3. do
664	not apply to an owner of motor vehicles that are used for
665	commercial activity in the owner's ordinary course of business,
666	other than a rental company that rents or leases motor vehicles.
667	For purposes of this paragraph, the term "rental company"

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includes only an entity that is engaged in the business of
renting or leasing motor vehicles to the general public and that
rents or leases a majority of its motor vehicles to persons with
no direct or indirect affiliation with the rental company. The
term "rental company" also includes:

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a. A related rental or leasing company that is a subsidiary of the same parent company as that of the renting or leasing company that rented or leased the vehicle.

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- b. The holder of a motor vehicle title or an equity interest in a motor vehicle title if the title or equity interest is held pursuant to or to facilitate an asset-backed securitization of a fleet of motor vehicles used solely in the business of renting or leasing motor vehicles to the general public and under the dominion and control of a rental company, as described in this subparagraph, in the operation of such rental company's business.
- 2. Furthermore, with respect to commercial motor vehicles as defined in $\underline{s.~207.002}$ or $\underline{s.~320.01}$ $\underline{s.~627.732}$, the limits on liability in subparagraphs (b)2. and 3. do not apply if, at the time of the incident, the commercial motor vehicle is being used in the transportation of materials found to be hazardous for the purposes of the Hazardous Materials Transportation Authorization Act of 1994, as amended, 49 U.S.C. ss. 5101 et seq., and that is required pursuant to such act to carry placards warning others of the hazardous cargo, unless at the time of lease or rental either:
- a. The lessee indicates in writing that the vehicle will not be used to transport materials found to be hazardous for the purposes of the Hazardous Materials Transportation Authorization

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Act of 1994, as amended, 49 U.S.C. ss. 5101 et seq.; or b. The lessee or other operator of the commercial motor vehicle has in effect insurance with limits of at least \$5 million \$5,000,000 combined property damage and bodily injury liability.

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3.a. A motor vehicle dealer, or a motor vehicle dealer's leasing or rental affiliate, that provides a temporary replacement vehicle at no charge or at a reasonable daily charge to a service customer whose vehicle is being held for repair, service, or adjustment by the motor vehicle dealer is immune from any cause of action and is not liable, vicariously or directly, under general law solely by reason of being the owner of the temporary replacement vehicle for harm to persons or property that arises out of the use, or operation, of the temporary replacement vehicle by any person during the period the temporary replacement vehicle has been entrusted to the motor vehicle dealer's service customer if there is no negligence or criminal wrongdoing on the part of the motor vehicle owner, or its leasing or rental affiliate.

b. For purposes of this section, and notwithstanding any other provision of general law, a motor vehicle dealer, or a motor vehicle dealer's leasing or rental affiliate, that gives possession, control, or use of a temporary replacement vehicle to a motor vehicle dealer's service customer may not be adjudged liable in a civil proceeding absent negligence or criminal wrongdoing on the part of the motor vehicle dealer, or the motor vehicle dealer's leasing or rental affiliate, if the motor vehicle dealer or the motor vehicle dealer's leasing or rental affiliate executes a written rental or use agreement and obtains

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202154 726 from the person receiving the temporary replacement vehicle a 727 copy of the person's driver license and insurance information 728 reflecting at least the minimum motor vehicle insurance coverage required in the state. Any subsequent determination that the driver license or insurance information provided to the motor 730 731 vehicle dealer, or the motor vehicle dealer's leasing or rental affiliate, was in any way false, fraudulent, misleading, 733 nonexistent, canceled, not in effect, or invalid does not alter 734 or diminish the protections provided by this section, unless the 735 motor vehicle dealer, or the motor vehicle dealer's leasing or rental affiliate, had actual knowledge thereof at the time possession of the temporary replacement vehicle was provided. 737

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- c. For purposes of this subparagraph, the term "service customer" does not include an agent or a principal of a motor vehicle dealer or a motor vehicle dealer's leasing or rental affiliate, and does not include an employee of a motor vehicle dealer or a motor vehicle dealer's leasing or rental affiliate unless the employee was provided a temporary replacement vehicle:
- (I) While the employee's personal vehicle was being held for repair, service, or adjustment by the motor vehicle dealer;
- (II) In the same manner as other customers who are provided a temporary replacement vehicle while the customer's vehicle is being held for repair, service, or adjustment; and
- (III) The employee was not acting within the course and scope of their employment.
- (12) FOR-HIRE PASSENGER TRANSPORTATION VEHICLE.-Every forhire vehicle as defined in s. 320.01(15) which is offered or used to provide transportation for persons, including taxicabs,

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limousines, and jitneys.

Section 13. Section 324.022, Florida Statutes, is amended to read:

324.022 Financial responsibility requirements for property

- (1) (a) Beginning January 1, 2022, every owner or operator of a motor vehicle required to be registered in this state shall establish and <u>continuously</u> maintain the ability to respond in damages for liability on account of accidents arising out of the use of the motor vehicle in the amount of:
- 1. Twenty-five thousand dollars for bodily injury to, or the death of, one person in any one crash and, subject to such limits for one person, in the amount of \$50,000 for bodily injury to, or the death of, two or more persons in any one crash; and
- 2. Ten thousand dollars for \$10,000 because of damage to, or destruction of, property of others in any one crash.
- (b) The requirements of paragraph (a) this section may be met by one of the methods established in s. 324.031; by self-insuring as authorized by s. 768.28(16); or by maintaining a motor vehicle liability insurance policy that an insurance policy providing coverage for property damage liability in the amount of at least \$10,000 because of damage to, or destruction of, property of others in any one accident arising out of the use of the motor vehicle. The requirements of this section may also be met by having a policy which provides combined property damage liability and bodily injury liability coverage for any one crash arising out of the ownership, maintenance, or use of a motor vehicle and that conforms to the requirements of s.

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324.151 in the amount of at least \$60,000 for every owner or
operator subject to the financial responsibility required in
paragraph (a) \$30,000 for combined property damage liability and
bodily injury liability for any one crash arising out of the use
of the motor vehicle. The policy, with respect to coverage for
property damage liability, must meet the applicable requirements
of s. 324.151, subject to the usual policy exclusions that have
been approved in policy forms by the Office of Insurance
Regulation. No insurer shall have any duty to defend uncovered
claims irrespective of their joinder with covered claims.
(2) As used in this section, the term:
(a) "Motor vehicle" means any self-propelled vehicle that
has four or more wheels and that is of a type designed and
required to be licensed for use on the highways of this state,
and any trailer or semitrailer designed for use with such
vehicle. The term does not include the following:
1. A mobile home <u>as defined in s. 320.01</u> .
2. A motor vehicle that is used in mass transit and
designed to transport more than five passengers, exclusive of
the operator of the motor vehicle, and that is owned by a

3. A school bus as defined in s. 1006.25, which must maintain security as required under s. 316.615.

4. A commercial motor vehicle as defined in s. 207.002 or s. 320.01, which must maintain security as required under ss. 324.031 and 627.7415.

municipality, transit authority, or political subdivision of the

5. A nonpublic sector bus, which must maintain security as required under ss. 324.031 and 627.742.

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 $\underline{6.4}$. A vehicle providing for-hire passenger transportation vehicle, which must that is subject to the provisions of s. $\underline{324.031}$. A taxicab shall maintain security as required under \underline{s} . $\underline{324.032}$ \underline{s} . $\underline{324.032}$ (1).

- 7.5. A personal delivery device as defined in s. 316.003.
- (b) "Owner" means the person who holds legal title to a motor vehicle or the debtor or lessee who has the right to possession of a motor vehicle that is the subject of a security agreement or lease with an option to purchase.
- (3) Each nonresident owner or registrant of a motor vehicle that, whether operated or not, has been physically present within this state for more than 90 days during the preceding 365 days shall maintain security as required by subsection (1). The security must be that is in effect continuously throughout the period the motor vehicle remains within this state.
- (4) An The owner or registrant of a motor vehicle who is exempt from the requirements of this section if she or he is a member of the United States Armed Forces and is called to or on active duty outside the United States in an emergency situation is exempt from this section while he or she. The exemption provided by this subsection applies only as long as the member of the Armed Forces is on such active duty. This exemption outside the United States and applies only while the vehicle covered by the security is not operated by any person. Upon receipt of a written request by the insured to whom the exemption provided in this subsection applies, the insurer shall cancel the coverages and return any unearned premium or suspend the security required by this section. Notwithstanding s.

 324.0221(2) s. 324.0221(3), the department may not suspend the

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registration or operator's license of an any owner or registrant of a motor vehicle during the time she or he qualifies for the an exemption under this subsection. An Any owner or registrant of a motor vehicle who qualifies for the an exemption under this subsection shall immediately notify the department before prior to and at the end of the expiration of the exemption.

Section 14. Subsections (1) and (2) of section 324.0221, Florida Statutes, are amended to read:

324.0221 Reports by insurers to the department; suspension of driver license and vehicle registrations; reinstatement.—

(1) (a) Each insurer that has issued a policy providing personal injury protection coverage or property damage liability coverage shall report the cancellation or nonrenewal thereof to the department within 10 days after the processing date or effective date of each cancellation or nonrenewal. Upon the issuance of a policy providing personal injury protection coverage or property damage liability coverage to a named insured not previously insured by the insurer during that calendar year, the insurer shall report the issuance of the new policy to the department within 10 days. The report must shall be in the form $\frac{1}{2}$ and contain any information required by the department and must be provided in a format that is compatible with the data processing capabilities of the department. Failure by an insurer to file proper reports with the department as required by this subsection constitutes a violation of the Florida Insurance Code. These records may shall be used by the department only for enforcement and regulatory purposes, including the generation by the department of data regarding compliance by owners of motor vehicles with the

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requirements for financial responsibility coverage.

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- (b) With respect to an insurance policy providing personal injury protection coverage or property damage liability coverage, each insurer shall notify the named insured, or the first-named insured in the case of a commercial fleet policy, in writing that any cancellation or nonrenewal of the policy will be reported by the insurer to the department. The notice must also inform the named insured that failure to maintain bodily injury liability personal injury protection coverage and property damage liability coverage on a motor vehicle when required by law may result in the loss of registration and driving privileges in this state and inform the named insured of the amount of the reinstatement fees required by this section. This notice is for informational purposes only, and an insurer is not civilly liable for failing to provide this notice.
- (2) The department shall suspend, after due notice and an opportunity to be heard, the registration and driver license of any owner or registrant of a motor vehicle for with respect to which security is required under s. 324.022, s. 324.032, s. 627.7415, or s. 627.742 ss. 324.022 and 627.733 upon:
- (a) The department's records showing that the owner or registrant of such motor vehicle did not have the in full force and effect when required security in full force and effect that complies with the requirements of ss. 324.022 and 627.733; or
- (b) Notification by the insurer to the department, in a form approved by the department, of cancellation or termination of the required security.

Section 15. Section 324.0222, Florida Statutes, is created to read:

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324.0222 Application of suspensions for failure to maintain security; reinstatement.—All suspensions for failure to maintain required security as required by law in effect before January 1, 2022, remain in full force and effect after January 1, 2022. A driver may reinstate a suspended driver license or registration as provided under s. 324.0221.

Section 16. Section 324.023, Florida Statutes, is amended to read:

324.023 Financial responsibility for bodily injury or death.-In addition to any other financial responsibility required by law, every owner or operator of a motor vehicle that is required to be registered in this state, or that is located within this state, and who, regardless of adjudication of guilt, has been found guilty of or entered a plea of guilty or nolo contendere to a charge of driving under the influence under s. 316.193 after October 1, 2007, shall, by one of the methods established in s. 324.031(1)(a) or (b) s. 324.031(1) or (2), establish and maintain the ability to respond in damages for liability on account of accidents arising out of the use of a motor vehicle in the amount of \$100,000 because of bodily injury to, or death of, one person in any one crash and, subject to such limits for one person, in the amount of \$300,000 because of bodily injury to, or death of, two or more persons in any one crash and in the amount of \$50,000 because of property damage in any one crash. If the owner or operator chooses to establish and maintain such ability by furnishing a certificate of deposit pursuant to s. 324.031(1) (b) s. 324.031(2), such certificate of deposit must be at least \$350,000. Such higher limits must be carried for a minimum period of 3 years. If the owner or

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operator has not been convicted of driving under the influence or a felony traffic offense for a period of 3 years from the date of reinstatement of driving privileges for a violation of s. 316.193, the owner or operator \underline{is} shall be exempt from this section.

Section 17. Section 324.031, Florida Statutes, is amended to read:

324.031 Manner of proving financial responsibility.-

- (1) The owner or operator of a taxicab, limousine, jitney, or any other for-hire passenger transportation vehicle may prove financial responsibility by providing satisfactory evidence of holding a motor vehicle liability policy as defined in s. 324.021(8) or s. 324.151, which policy is issued by an insurance carrier which is a member of the Florida Insurance Guaranty Association. The operator or owner of a motor vehicle other than a for-hire passenger transportation vehicle any other vehicle may prove his or her financial responsibility by:
- $\underline{\text{(a)}}$ (1) Furnishing satisfactory evidence of holding a motor vehicle liability policy as defined in ss. 324.021(8) and 324.151 which provides liability coverage for the motor vehicle being operated;
- $\underline{\text{(b) (2)}}$ Furnishing a certificate of self-insurance showing a deposit of cash in accordance with s. 324.161; or
- $\underline{\text{(c)}}$ (3) Furnishing a certificate of self-insurance issued by the department in accordance with s. 324.171.
- (2) Beginning January 1, 2022, any person, including any firm, partnership, association, corporation, or other person, other than a natural person, electing to use the method of proof specified in paragraph (1)(b) subsection (2) shall do both of

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958	the following:
959	(a) Furnish a certificate of deposit equal to the number of
960	vehicles owned times $\frac{$60,000}{}$ $\frac{$30,000}{}$, \underline{up} to a maximum of
961	\$240,000. \$120,000;
962	(b) In addition, any such person, other than a natural
963	person, shall Maintain insurance providing coverage that meets
964	the requirements of s. 324.151 and has limits of:
965	1. At least \$125,000 for bodily injury to, or the death of,
966	one person in any one crash and, subject to such limits for one
967	person, in the amount of \$250,000 for bodily injury to, or the
968	death of, two or more persons in any one crash, and \$50,000 for
969	damage to, or destruction of, property of others in any one
970	crash; or
971	2. At least \$300,000 for combined bodily injury liability
972	and property damage liability for any one crash in excess of
973	limits of \$10,000/20,000/10,000 or \$30,000 combined single
974	limits, and such excess insurance shall provide minimum limits
975	of \$125,000/250,000/50,000 or \$300,000 combined single limits.
976	These increased limits shall not affect the requirements for
977	proving financial responsibility under s. 324.032(1).
978	Section 18. Section 324.032, Florida Statutes, is amended
979	to read:
980	324.032 Manner of proving Financial responsibility $\underline{\text{for}}$
981	for-hire passenger transportation vehicles.—Notwithstanding the $$
982	provisions of s. 324.031:
983	(1) An owner or a lessee of a for-hire passenger
984	transportation vehicle that is required to be registered in this
985	state shall establish and continuously maintain the ability to

respond in damages for liability on account of accidents arising

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out of the ownership, maintenance, or use of the for-hire passenger transportation vehicle, in the amount of:

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- (a) One hundred twenty-five thousand dollars for bodily injury to, or the death of, one person in any one crash and, subject to such limits for one person, in the amount of \$250,000 for bodily injury to, or the death of, two or more persons in any one crash; and A person who is either the owner or a lessee required to maintain insurance under s. 627.733(1)(b) and who operates one or more taxicabs, limousines, jitneys, or any other for-hire passenger transportation vehicles may prove financial responsibility by furnishing satisfactory evidence of holding a motor vehicle liability policy, but with minimum limits of \$125,000/250,000/50,000.
- (b) Fifty thousand dollars for damage to, or destruction of, property of others in any one crash A person who is either the owner or a lessee required to maintain insurance under s. 324.021(9) (b) and who operates limousines, jitneys, or any other for-hire passenger vehicles, other than taxicabs, may prove financial responsibility by furnishing satisfactory evidence of holding a motor vehicle liability policy as defined in s. 324.031.
- (2) Except as provided in subsection (3), the requirements of this section must be met by the owner or lessee providing satisfactory evidence of holding a motor vehicle liability policy conforming to the requirements of s. 324.151 which is issued by an insurance carrier that is a member of the Florida Insurance Guaranty Association.
- (3) (2) An owner or a lessee who is required to maintain insurance under s. 324.021(9)(b) and who operates at least 300

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202154 1016 taxicabs, limousines, jitneys, or any other for-hire passenger 1017 transportation vehicles may provide financial responsibility by 1018 complying with the provisions of s. 324.171, which must such 1019 compliance to be demonstrated by maintaining at its principal 1020 place of business an audited financial statement, prepared in 1021 accordance with generally accepted accounting principles, and 1022 providing to the department a certification issued by a 1023 certified public accountant that the applicant's net worth is at 1024 least equal to the requirements of s. 324.171 as determined by 1025 the Office of Insurance Regulation of the Financial Services 1026 Commission, including claims liabilities in an amount certified 1027 as adequate by a Fellow of the Casualty Actuarial Society.

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Upon request by the department, the applicant shall must provide the department at the applicant's principal place of business in this state access to the applicant's underlying financial information and financial statements that provide the basis of the certified public accountant's certification. The applicant shall reimburse the requesting department for all reasonable costs incurred by it in reviewing the supporting information. The maximum amount of self-insurance permissible under this subsection is \$300,000 and must be stated on a per-occurrence basis, and the applicant shall maintain adequate excess insurance issued by an authorized or eligible insurer licensed or approved by the Office of Insurance Regulation. All risks self-insured shall remain with the owner or lessee providing it, and the risks are not transferable to any other person, unless a policy complying with subsections (1) and (2) subsection (1) is obtained.

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20-00753A-21 202154___ Section 19. Paragraph (b) of subsection (2) of section 324.051, Florida Statutes, is amended to read:

324.051 Reports of crashes; suspensions of licenses and registrations.—

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- (b) This subsection does shall not apply:
- 1. To such operator or owner if such operator or owner had in effect at the time of such crash or traffic conviction \underline{a} motor vehicle an automobile liability policy with respect to all of the registered motor vehicles owned by such operator or owner.
- 2. To such operator, if not the owner of such motor vehicle, if there was in effect at the time of such crash or traffic conviction a motor vehicle an automobile liability policy or bond with respect to his or her operation of motor vehicles not owned by him or her.
- 3. To such operator or owner if the liability of such operator or owner for damages resulting from such crash is, in the judgment of the department, covered by any other form of liability insurance or bond.
- 4. To any person who has obtained from the department a certificate of self-insurance, in accordance with s. 324.171, or to any person operating a motor vehicle for such self-insurer.

No such policy or bond shall be effective under this subsection unless it contains limits of not less than those specified in s. 324.021(7).

Section 20. Section 324.071, Florida Statutes, is amended to read:

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20-00753A-21 202154 1074 324.071 Reinstatement; renewal of license; reinstatement 1075 fee. -An Any operator or owner whose license or registration has 1076 been suspended pursuant to s. 324.051(2), s. 324.072, s. 1077 324.081, or s. 324.121 may effect its reinstatement upon 1078 compliance with the provisions of s. 324.051(2)(a)3. or 4., or 1079 s. 324.081(2) and (3), as the case may be, and with one of the 1080 provisions of s. 324.031 and upon payment to the department of a 1081 nonrefundable reinstatement fee of \$15. Only one such fee may 1082 shall be paid by any one person regardless irrespective of the 1083 number of licenses and registrations to be then reinstated or 1084 issued to such person. All Such fees must shall be deposited to 1085 a department trust fund. If When the reinstatement of any 1086 license or registration is effected by compliance with s. 1087 324.051(2) (a) 3. or 4., the department may shall not renew the 1088 license or registration within a period of 3 years after from 1089 such reinstatement, nor may shall any other license or 1090 registration be issued in the name of such person, unless the 1091 operator continues is continuing to comply with one of the 1092 provisions of s. 324.031. 1093 Section 21. Subsection (1) of section 324.091, Florida 1094 Statutes, is amended to read: 1095 324.091 Notice to department; notice to insurer.-1096 (1) Each owner and operator involved in a crash or

liability policy or motor vehicle liability policy was in effect

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conviction case within the purview of this chapter shall furnish

liability insurance within 14 days after the date of the mailing

of notice of crash by the department in the form and manner as

it may designate. Upon receipt of evidence that a an automobile

evidence of automobile liability insurance or motor vehicle

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Section 22. Section 324.151, Florida Statutes, is amended to read:

324.151 Motor vehicle liability policies; required provisions.—

- (1) A motor vehicle liability policy that serves as to be proof of financial responsibility under $\underline{s.~324.031(1)}$ (a) must $\underline{s.~324.031(1)}$, shall be issued to owners or operators of motor vehicles under the following provisions:
- (a) A motor vehicle An owner's liability insurance policy issued to an owner of a motor vehicle required to be registered in this state must shall designate by explicit description or by appropriate reference all motor vehicles for with respect to which coverage is thereby granted. The policy must and shall insure the person or persons ewner named therein and, except for a named driver excluded pursuant to s. 627.747, must insure any resident relative of a named insured other person as operator using such motor vehicle or motor vehicles with the express or implied permission of such owner against loss from the liability imposed by law for damage arising out of the ownership, maintenance, or use of any such motor vehicle or motor vehicles

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1132	within the United States or the Dominion of Canada, subject to
1133	limits, exclusive of interest and costs with respect to each
1134	such motor vehicle as is provided for under s. 324.021(7).
1135	Except for a named driver excluded pursuant to s. 627.747, the
1136	policy must also insure any person operating an insured motor
1137	vehicle with the express or implied permission of a named
1138	insured against loss from the liability imposed by law for
1139	damage arising out of the use of any vehicle. However, the
1140	insurer may include provisions in its policy excluding liability
1141	coverage for a motor vehicle not designated as an insured
1142	vehicle on the policy if such motor vehicle does not qualify as
1143	a newly acquired vehicle or as a temporary substitute vehicle
1144	and was owned by the insured or was furnished for an insured's
1145	regular use for more than 30 consecutive days before the event
1146	giving rise to the claim. Insurers may make available, with
1147	respect to property damage liability coverage, a deductible
1148	amount not to exceed \$500. In the event of a property damage
1149	loss covered by a policy containing a property damage deductible
1150	provision, the insurer shall pay to the third-party claimant the
1151	amount of any property damage liability settlement or judgment,
1152	subject to policy limits, as if no deductible existed.
1153	(b) A motor vehicle liability insurance policy issued to a
1154	person who does not own a motor vehicle must An operator's motor
1155	${\text{vehicle liability policy of insurance shall}}$ insure the person $\underline{\text{or}}$
1156	<pre>persons named therein against loss from the liability imposed</pre>
1157	$\frac{\mbox{\em upon him or her}}{\mbox{\em by law for damages arising out of the use}} \frac{\mbox{\em by the}}{\mbox{\em by the}}$
1158	person of any motor vehicle not owned by him or her, with the
1159	same territorial limits and subject to the same limits of
1160	liability as referred to above with respect to an owner's policy

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of liability insurance.

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- (c) All such motor vehicle liability policies must provide liability coverage with limits, exclusive of interest and costs, as specified under s. 324.021(7) for accidents occurring within the United States or Canada. The policies must shall state the name and address of the named insured, the coverage afforded by the policy, the premium charged therefor, the policy period, and the limits of liability, and must shall contain an agreement or be endorsed that insurance is provided in accordance with the coverage defined in this chapter as respects bodily injury and death or property damage or both and is subject to all provisions of this chapter. The Said policies must shall also contain a provision that the satisfaction by an insured of a judgment for such injury or damage may shall not be a condition precedent to the right or duty of the insurance carrier to make payment on account of such injury or damage, and must shall also contain a provision that bankruptcy or insolvency of the insured or of the insured's estate does shall not relieve the insurance carrier of any of its obligations under the said policy.
- (2) The provisions of This section is shall not be applicable to any motor vehicle automobile liability policy unless and until it is furnished as proof of financial responsibility for the future pursuant to s. 324.031, and then applies only from and after the date the said policy is so furnished.
 - (3) As used in this section, the term:
- $\underline{\text{(a) "Newly acquired vehicle" means a vehicle owned by a}} \\ \underline{\text{named insured or resident relative of the named insured which}} \\ \underline{\text{was acquired no more than 30 days before an accident.}}$

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1190	(b) "Resident relative" means a person related to a named
1191	insured by any degree by blood, marriage, or adoption, including
1192	a ward or foster child, who usually makes his or her home in the
1193	same family unit or residence as the named insured, regardless
1194	of whether he or she temporarily lives elsewhere.
1195	(c) "Temporary substitute vehicle" means any motor vehicle
1196	as defined in s. 320.01(1) which is not owned by the named
1197	insured and which is temporarily used with the permission of the
1198	owner as a substitute for the owned motor vehicle designated on
1199	the policy when the owned vehicle is withdrawn from normal use
1200	because of breakdown, repair, servicing, loss, or destruction.
1201	Section 23. Section 324.161, Florida Statutes, is amended
1202	to read:
1203	324.161 Proof of financial responsibility; deposit.— $\underline{\text{If a}}$
1204	person elects to prove his or her financial responsibility under
1205	the method of proof specified in s. 324.031(1)(b), he or she
1206	annually must obtain and submit to the department proof of a
1207	certificate of deposit in the amount required under s.
1208	324.031(2) from a financial institution insured by the Federal
1209	Deposit Insurance Corporation or the National Credit Union
1210	Administration Annually, before any certificate of insurance may
1211	be issued to a person, including any firm, partnership,
1212	association, corporation, or other person, other than a natural
1213	person, proof of a certificate of deposit of \$30,000 issued and
1214	held by a financial institution must be submitted to the
1215	department. A power of attorney will be issued to and held by
1216	the department and may be executed upon a judgment issued
1217	against such person making the deposit, for damages $\underline{\text{for}}$ because

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of bodily injury to or death of any person or for damages for

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because of injury to or destruction of property resulting from the use or operation of any motor vehicle occurring after such deposit was made. Money so deposited <u>is shall</u> not be subject to attachment or execution unless such attachment or execution <u>arises</u> shall arise out of a <u>lawsuit</u> suit for <u>such</u> damages as aforesaid.

Section 24. Subsections (1) and (2) of section 324.171, Florida Statutes, are amended to read:

324.171 Self-insurer.-

- (1) \underline{A} Any person may qualify as a self-insurer by obtaining a certificate of self-insurance from the department. which may, in its discretion and Upon application of such a person, the department may issue a said certificate of self-insurance to an applicant who satisfies when such person has satisfied the requirements of this section. Effective January 1, 2022 to qualify as a self-insurer under this section:
- (a) A private individual with private passenger vehicles shall possess a net unencumbered worth of at least $\frac{$100,000}{$40,000}$.
- (b) A person, including any firm, partnership, association, corporation, or other person, other than a natural person, shall:
- 1. Possess a net unencumbered worth of at least $\frac{$100,000}{$40,000}$ for the first motor vehicle and $\frac{$50,000}{$20,000}$ for each additional motor vehicle; or
- 2. Maintain sufficient net worth, <u>in an amount determined</u> by the department, to be financially responsible for potential <u>losses</u>. The department annually shall determine the minimum net worth sufficient to satisfy this subparagraph <u>as determined</u>

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1248	annually by the department, pursuant to rules $\underline{\text{adopted}}$
1249	$\frac{promulgated}{promulgated}$ by the department, with the assistance of the Office
1250	of Insurance Regulation of the Financial Services Commission, to
1251	be financially responsible for potential losses. The rules $\underline{\text{must}}$
1252	<pre>consider any shall take into consideration excess insurance</pre>
1253	carried by the applicant. The department's determination \underline{must}
1254	shall be based upon reasonable actuarial principles considering
1255	the frequency, severity, and loss development of claims incurred
1256	by casualty insurers writing coverage on the type of motor
1257	vehicles for which a certificate of self-insurance is desired.
1258	(c) The owner of a commercial motor vehicle, as defined in
1259	s. 207.002 or s. 320.01, may qualify as a self-insurer subject
1260	to the standards provided for in subparagraph (b)2.
1261	(2) The self-insurance certificate $\underline{\text{must}}$ shall provide
1262	limits of liability insurance in the amounts specified under s .
1263	324.021(7) or s. 627.7415 and shall provide personal injury
1264	protection coverage under s. 627.733(3)(b).
1265	Section 25. Section 324.251, Florida Statutes, is amended
1266	to read:
1267	324.251 Short title.—This chapter may be cited as the
1268	"Financial Responsibility Law of $\underline{2021}$ $\underline{1955}$ " and \underline{is} \underline{shall} \underline{become}
1269	effective at 12:01 a.m., <u>January 1, 2022</u> October 1, 1955.
1270	Section 26. Subsection (4) of section 400.9905, Florida
1271	Statutes, is amended to read:
1272	400.9905 Definitions
1273	(4) (a) "Clinic" means an entity where health care services
1274	are provided to individuals and which tenders charges for
1275	reimbursement for such services, including a mobile clinic and a
1276	portable equipment provider. As used in this part, the term does

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not include and the licensure requirements of this part do not apply to:

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1. (a) Entities licensed or registered by the state under chapter 395; entities licensed or registered by the state and providing only health care services within the scope of services authorized under their respective licenses under ss. 383.30-383.332, chapter 390, chapter 394, chapter 397, this chapter except part X, chapter 429, chapter 463, chapter 465, chapter 466, chapter 478, chapter 484, or chapter 651; end-stage renal disease providers authorized under 42 C.F.R. part 494; providers certified and providing only health care services within the scope of services authorized under their respective certifications under 42 C.F.R. part 485, subpart B, subpart H, or subpart J; providers certified and providing only health care services within the scope of services authorized under their respective certifications under 42 C.F.R. part 486, subpart C; providers certified and providing only health care services within the scope of services authorized under their respective certifications under 42 C.F.R. part 491, subpart A; providers certified by the Centers for Medicare and Medicaid Services under the federal Clinical Laboratory Improvement Amendments and the federal rules adopted thereunder; or any entity that provides neonatal or pediatric hospital-based health care services or other health care services by licensed practitioners solely within a hospital licensed under chapter 395.

 $\underline{2.}$ (b) Entities that own, directly or indirectly, entities licensed or registered by the state pursuant to chapter 395; entities that own, directly or indirectly, entities licensed or registered by the state and providing only health care services

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20-00753A-21 202154 1306 within the scope of services authorized pursuant to their 1307 respective licenses under ss. 383.30-383.332, chapter 390, 1308 chapter 394, chapter 397, this chapter except part X, chapter 1309 429, chapter 463, chapter 465, chapter 466, chapter 478, chapter 484, or chapter 651; end-stage renal disease providers 1310 1311 authorized under 42 C.F.R. part 494; providers certified and 1312 providing only health care services within the scope of services 1313 authorized under their respective certifications under 42 C.F.R. 1314 part 485, subpart B, subpart H, or subpart J; providers 1315 certified and providing only health care services within the 1316 scope of services authorized under their respective 1317 certifications under 42 C.F.R. part 486, subpart C; providers 1318 certified and providing only health care services within the 1319 scope of services authorized under their respective 1320 certifications under 42 C.F.R. part 491, subpart A; providers 1321 certified by the Centers for Medicare and Medicaid Services 1322 under the federal Clinical Laboratory Improvement Amendments and 1323 the federal rules adopted thereunder; or any entity that 1324 provides neonatal or pediatric hospital-based health care 1325 services by licensed practitioners solely within a hospital 1326 licensed under chapter 395. 1327 3.(c) Entities that are owned, directly or indirectly, by 1328 an entity licensed or registered by the state pursuant to 1329 chapter 395; entities that are owned, directly or indirectly, by 1330 an entity licensed or registered by the state and providing only 1331 health care services within the scope of services authorized 1332 pursuant to their respective licenses under ss. 383.30-383.332,

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chapter 390, chapter 394, chapter 397, this chapter except part

X, chapter 429, chapter 463, chapter 465, chapter 466, chapter

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478, chapter 484, or chapter 651; end-stage renal disease providers authorized under 42 C.F.R. part 494; providers certified and providing only health care services within the scope of services authorized under their respective certifications under 42 C.F.R. part 485, subpart B, subpart H, or subpart J; providers certified and providing only health care services within the scope of services authorized under their respective certifications under 42 C.F.R. part 486, subpart C; providers certified and providing only health care services within the scope of services authorized under their respective certifications under 42 C.F.R. part 491, subpart A; providers certified by the Centers for Medicare and Medicaid Services under the federal Clinical Laboratory Improvement Amendments and the federal rules adopted thereunder; or any entity that provides neonatal or pediatric hospital-based health care services by licensed practitioners solely within a hospital under chapter 395.

4.(d) Entities that are under common ownership, directly or indirectly, with an entity licensed or registered by the state pursuant to chapter 395; entities that are under common ownership, directly or indirectly, with an entity licensed or registered by the state and providing only health care services within the scope of services authorized pursuant to their respective licenses under ss. 383.30-383.332, chapter 390, chapter 394, chapter 397, this chapter except part X, chapter 429, chapter 463, chapter 465, chapter 466, chapter 478, chapter 484, or chapter 651; end-stage renal disease providers authorized under 42 C.F.R. part 494; providers certified and providing only health care services within the scope of services

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20-00753A-21 202154 1364 authorized under their respective certifications under 42 C.F.R. 1365 part 485, subpart B, subpart H, or subpart J; providers 1366 certified and providing only health care services within the 1367 scope of services authorized under their respective 1368 certifications under 42 C.F.R. part 486, subpart C; providers 1369 certified and providing only health care services within the 1370 scope of services authorized under their respective 1371 certifications under 42 C.F.R. part 491, subpart A; providers 1372 certified by the Centers for Medicare and Medicaid Services 1373 under the federal Clinical Laboratory Improvement Amendments and 1374 the federal rules adopted thereunder; or any entity that provides neonatal or pediatric hospital-based health care 1375 services by licensed practitioners solely within a hospital 1376 1377 licensed under chapter 395. 1378 5.(e) An entity that is exempt from federal taxation under 26 U.S.C. s. 501(c)(3) or (4), an employee stock ownership plan 1379 under 26 U.S.C. s. 409 that has a board of trustees at least 1380 1381 two-thirds of which are Florida-licensed health care 1382 practitioners and provides only physical therapy services under 1383 physician orders, any community college or university clinic, 1384 and any entity owned or operated by the federal or state 1385 government, including agencies, subdivisions, or municipalities 1386 thereof. 1387 6.(f) A sole proprietorship, group practice, partnership, 1388 or corporation that provides health care services by physicians 1389 covered by s. 627.419, that is directly supervised by one or

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more of such physicians, and that is wholly owned by one or more

of those physicians or by a physician and the spouse, parent,

child, or sibling of that physician.

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7.(g) A sole proprietorship, group practice, partnership, or corporation that provides health care services by licensed health care practitioners under chapter 457, chapter 458, chapter 459, chapter 460, chapter 461, chapter 462, chapter 463, chapter 466, chapter 467, chapter 480, chapter 484, chapter 486, chapter 490, chapter 491, or part I, part III, part X, part XIII, or part XIV of chapter 468, or s. 464.012, and that is wholly owned by one or more licensed health care practitioners, or the licensed health care practitioners set forth in this subparagraph paragraph and the spouse, parent, child, or sibling of a licensed health care practitioner if one of the owners who is a licensed health care practitioner is supervising the business activities and is legally responsible for the entity's compliance with all federal and state laws. However, a health care practitioner may not supervise services beyond the scope of the practitioner's license, except that, for the purposes of this part, a clinic owned by a licensee in s. 456.053(3)(b) which provides only services authorized pursuant to s. 456.053(3)(b) may be supervised by a licensee specified in s. 456.053(3)(b).

8.(h) Clinical facilities affiliated with an accredited medical school at which training is provided for medical students, residents, or fellows.

9.(i) Entities that provide only oncology or radiation therapy services by physicians licensed under chapter 458 or chapter 459 or entities that provide oncology or radiation therapy services by physicians licensed under chapter 458 or chapter 459 which are owned by a corporation whose shares are publicly traded on a recognized stock exchange.

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10.(j) Clinical facilities affiliated with a college of chiropractic accredited by the Council on Chiropractic Education at which training is provided for chiropractic students.

11.(k) Entities that provide licensed practitioners to staff emergency departments or to deliver anesthesia services in facilities licensed under chapter 395 and that derive at least 90 percent of their gross annual revenues from the provision of such services. Entities claiming an exemption from licensure under this subparagraph paragraph must provide documentation demonstrating compliance.

12.(1) Orthotic, prosthetic, pediatric cardiology, or perinatology clinical facilities or anesthesia clinical facilities that are not otherwise exempt under subparagraph 1. or subparagraph 11. paragraph (a) or paragraph (k) and that are a publicly traded corporation or are wholly owned, directly or indirectly, by a publicly traded corporation. As used in this subparagraph paragraph, a publicly traded corporation is a corporation that issues securities traded on an exchange registered with the United States Securities and Exchange Commission as a national securities exchange.

13. (m) Entities that are owned by a corporation that has \$250 million or more in total annual sales of health care services provided by licensed health care practitioners where one or more of the persons responsible for the operations of the entity is a health care practitioner who is licensed in this state and who is responsible for supervising the business activities of the entity and is responsible for the entity's compliance with state law for purposes of this part.

14. (n) Entities that employ 50 or more licensed health care

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1451 practitioners licensed under chapter 458 or chapter 459 where 1452 the billing for medical services is under a single tax 1453 identification number. The application for exemption under this 1454 subsection must include shall contain information that includes: 1455 the name, residence, and business address and telephone phone 1456 number of the entity that owns the practice; a complete list of 1457 the names and contact information of all the officers and 1458 directors of the corporation; the name, residence address, 1459 business address, and medical license number of each licensed 1460 Florida health care practitioner employed by the entity; the 1461 corporate tax identification number of the entity seeking an 1462 exemption; a listing of health care services to be provided by 1463 the entity at the health care clinics owned or operated by the 1464 entity; and a certified statement prepared by an independent 1465 certified public accountant which states that the entity and the 1466 health care clinics owned or operated by the entity have not 1467 received payment for health care services under medical payments

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 $15.(\Theta)$ Entities that are, directly or indirectly, under the common ownership of or that are subject to common control by a mutual insurance holding company, as defined in s. 628.703, with an entity issued a certificate of authority under chapter 624 or chapter 641 which has \$1 billion or more in total annual sales in this state.

personal injury protection insurance coverage for the preceding

exempt under this subsection has received payments for medical

insurance coverage, the agency may deny or revoke the exemption

year. If the agency determines that an entity that which is

services under medical payments personal injury protection

from licensure under this subsection.

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1480	$\underline{16.}_{(p)}$ Entities that are owned by an entity that is a
1481	behavioral health care service provider in at least five other
1482	states; that, together with its affiliates, have \$90 million or
1483	more in total annual revenues associated with the provision of
1484	behavioral health care services; and wherein one or more of the
1485	persons responsible for the operations of the entity is a health
1486	care practitioner who is licensed in this state, who is
1487	responsible for supervising the business activities of the
1488	entity, and who is responsible for the entity's compliance with
1489	state law for purposes of this part.
1490	17.(q) Medicaid providers.
1491	(b) Notwithstanding paragraph (a) this subsection, an
1492	entity $\underline{\text{is}}$ shall be deemed a clinic and must be licensed under
1493	this part in order to receive medical payments coverage
1494	reimbursement under s. 627.7265 unless the entity is:
1495	1. Wholly owned by a physician licensed under chapter 458
1496	or chapter 459, or by the physician and the spouse, parent,
1497	child, or sibling of the physician;
1498	2. Wholly owned by a dentist licensed under chapter 466, or
1499	by the dentist and the spouse, parent, child, or sibling of the
1500	<pre>dentist;</pre>
1501	3. Wholly owned by a chiropractic physician licensed under
1502	chapter 460, or by the chiropractic physician and the spouse,
1503	parent, child, or sibling of the chiropractic physician;
1504	4. A hospital or ambulatory surgical center licensed under
1505	<pre>chapter 395;</pre>
1506	$5.\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $
1507	$\underline{\text{or indirectly, by a hospital or hospitals licensed under chapter}}$
1508	395 ;

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1509	6. A clinical facility affiliated with an accredited
1510	medical school at which training is provided for medical
1511	students, residents, or fellows;
1512	7. Certified under 42 C.F.R. part 485, subpart H; or
1513	8. Owned by a publicly traded corporation, either directly
1514	or indirectly through its subsidiaries, which has \$250 million
1515	or more in total annual sales of health care services provided
1516	by licensed health care practitioners, if one or more of the
1517	persons responsible for the operations of the entity are health
1518	care practitioners who are licensed in this state and are
1519	responsible for supervising the business activities of the
1520	entity and the entity's compliance with state law for purposes
1521	of this subsection the Florida Motor Vehicle No Fault Law, ss.
1522	627.730-627.7405, unless exempted under s. 627.736(5)(h).
1523	Section 27. Subsection (5) of section 400.991, Florida
1524	Statutes, is amended to read:
1525	400.991 License requirements; background screenings;
1526	prohibitions
1527	(5) All agency forms for licensure application or exemption
1528	from licensure under this part must contain the following
1529	statement:
1530	
1531	INSURANCE FRAUD NOTICE.—A person commits a fraudulent
1532	insurance act, as defined in s. 626.989, Florida
1533	Statutes, if the person who knowingly submits a false,
1534	misleading, or fraudulent application or other
1535	document when applying for licensure as a health care
1536	clinic, seeking an exemption from licensure as a
1537	health care clinic, or demonstrating compliance with

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1538	part X of chapter 400, Florida Statutes, with the
1539	intent to use the license, exemption from licensure,
1540	or demonstration of compliance to provide services or
1541	seek reimbursement under <u>a motor vehicle liability</u>
1542	insurance policy's medical payments coverage the
1543	Florida Motor Vehicle No-Fault Law, commits a
1544	fraudulent insurance act, as defined in s. 626.989,
1545	Florida Statutes. A person who presents a claim for
1546	benefits under medical payments coverage personal
1547	injury protection benefits knowing that the payee
1548	knowingly submitted such health care clinic
1549	application or document, commits insurance fraud, as
1550	defined in s. 817.234, Florida Statutes.
1551	Section 28. Paragraph (g) of subsection (1) of section
1552	400.9935, Florida Statutes, is amended to read:
1553	400.9935 Clinic responsibilities
1554	(1) Each clinic shall appoint a medical director or clinic
1555	director who shall agree in writing to accept legal
1556	responsibility for the following activities on behalf of the
1557	clinic. The medical director or the clinic director shall:
1558	(g) Conduct systematic reviews of clinic billings to ensure
1559	that the billings are not fraudulent or unlawful. Upon discovery
1560	of an unlawful charge, the medical director or clinic director
1561	shall take immediate corrective action. If the clinic performs
1562	only the technical component of magnetic resonance imaging,
1563	static radiographs, computed tomography, or positron emission
1564	tomography, and provides the professional interpretation of such
1565	services, in a fixed facility that is accredited by a national
1566	accrediting organization that is approved by the Centers for

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Medicare and Medicaid Services for magnetic resonance imaging and advanced diagnostic imaging services and if, in the preceding quarter, the percentage of scans performed by that clinic which was billed to motor vehicle all personal injury protection insurance carriers under medical payments coverage was less than 15 percent, the chief financial officer of the clinic may, in a written acknowledgment provided to the agency, assume the responsibility for the conduct of the systematic reviews of clinic billings to ensure that the billings are not fraudulent or unlawful.

Section 29. Subsection (28) of section 409.901, Florida Statutes, is amended to read:

409.901 Definitions; ss. 409.901-409.920.—As used in ss. 409.901-409.920, except as otherwise specifically provided, the term:

(28) "Third-party benefit" means any benefit that is or may be available at any time through contract, court award, judgment, settlement, agreement, or any arrangement between a third party and any person or entity, including, without limitation, a Medicaid recipient, a provider, another third party, an insurer, or the agency, for any Medicaid-covered injury, illness, goods, or services, including costs of medical services related thereto, for bodily personal injury or for death of the recipient, but specifically excluding policies of life insurance policies on the recipient, unless available under terms of the policy to pay medical expenses before prior to death. The term includes, without limitation, collateral, as defined in this section; health insurance; any benefit under a health maintenance organization, a preferred provider

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1596	arrangement, a prepaid health clinic, liability insurance,
1597	uninsured motorist insurance, or medical payments coverage; or
1598	personal injury protection coverage, medical benefits under
1599	workers' compensation, and any obligation under law or equity to
1600	provide medical support.
1601	Section 30. Paragraph (f) of subsection (11) of section
1602	409.910, Florida Statutes, is amended to read:
1603	409.910 Responsibility for payments on behalf of Medicaid-
1604	eligible persons when other parties are liable
1605	(11) The agency may, as a matter of right, in order to
1606	enforce its rights under this section, institute, intervene in,
1607	or join any legal or administrative proceeding in its own name
1608	in one or more of the following capacities: individually, as
1609	subrogee of the recipient, as assignee of the recipient, or as
1610	lienholder of the collateral.
1611	(f) Notwithstanding any provision in this section to the
1612	contrary, in the event of an action in tort against a third
1613	party in which the recipient or his or her legal representative
1614	is a party which results in a judgment, award, or settlement
1615	from a third party, the amount recovered shall be distributed as
1616	follows:
1617	1. After $\underline{\text{attorney}}$ $\underline{\text{attorney's}}$ fees and taxable costs as
1618	defined by the Florida Rules of Civil Procedure, one-half of the
1619	remaining recovery shall be paid to the agency up to the total
1620	amount of medical assistance provided by Medicaid.
1621	2. The remaining amount of the recovery shall be paid to
1622	the recipient.

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medical assistance benefits paid, the fee for services of an

3. For purposes of calculating the agency's recovery of

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attorney retained by the recipient or his or her legal representative shall be calculated at 25 percent of the judgment, award, or settlement.

4. Notwithstanding any other provision of this section to the contrary, the agency shall be entitled to all medical coverage benefits up to the total amount of medical assistance provided by Medicaid. For purposes of this paragraph, the term "medical coverage" means any benefits under health insurance, a health maintenance organization, a preferred provider arrangement, or a prepaid health clinic, and the portion of benefits designated for medical payments under coverage for workers' compensation coverage, motor vehicle insurance coverage, personal injury protection, and casualty coverage.

Section 31. Paragraph (k) of subsection (2) of section 456.057, Florida Statutes, is amended to read:

456.057 Ownership and control of patient records; report or copies of records to be furnished; disclosure of information.—

- (2) As used in this section, the terms "records owner," "health care practitioner," and "health care practitioner's employer" do not include any of the following persons or entities; furthermore, the following persons or entities are not authorized to acquire or own medical records, but are authorized under the confidentiality and disclosure requirements of this section to maintain those documents required by the part or chapter under which they are licensed or regulated:
- (k) Persons or entities practicing under <u>s. 627.7265</u> s. 627.736(7).

Section 32. Paragraphs (ee) and (ff) of subsection (1) of section 456.072, Florida Statutes, are amended to read:

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1654	456.072 Grounds for discipline; penalties; enforcement.—
1655	(1) The following acts shall constitute grounds for which
1656	the disciplinary actions specified in subsection (2) may be
1657	taken:
1658	(ee) With respect to making a medical payments coverage
1659	personal injury protection claim under s. 627.7265 as required
1660	by s. 627.736, intentionally submitting a claim, statement, or
1661	bill that has been upcoded. As used in this paragraph, the term
1662	"upcoded" means an action that submits a billing code that would
1663	result in a greater payment amount than would be paid using a
1664	billing code that accurately describes the services performed.
1665	The term does not include an otherwise lawful bill by a magnetic
1666	resonance imaging facility which globally combines both
1667	technical and professional components, if the amount of the
1668	global bill is not more than the components if billed
1669	separately; however, payment of such a bill constitutes payment
1670	in full for all components of such service "upcoded" as defined
1671	in s. 627.732 .
1672	(ff) With respect to making a <u>medical payments coverage</u>
1673	personal injury protection claim pursuant to s. 627.7265 as
1674	required by s. 627.736, intentionally submitting a claim,
1675	statement, or bill for payment of services that were not
1676	rendered.
1677	Section 33. Subsections (5) and (8) of section 624.155,
1678	Florida Statutes, are amended to read:
1679	624.155 Civil remedy
1680	(5) No punitive damages shall be awarded under this section
1681	unless the civil action is not subject to s. 624.156 and the
1682	acts giving rise to the violation occur with such frequency as

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to indicate a general business practice and these acts are:

(a) Willful, wanton, and malicious;

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- (b) In reckless disregard for the rights of any insured; or
- (c) In reckless disregard for the rights of a beneficiary under a life insurance contract.

Any person who pursues a claim under this subsection shall post in advance the costs of discovery. Such costs shall be awarded to the authorized insurer if no punitive damages are awarded to the plaintiff.

(8) The civil remedy specified in this section does not preempt any other remedy or cause of action provided for pursuant to any other statute or pursuant to the common law of this state. A Any person is may obtain a judgment under either the common-law remedy of bad faith or this statutory remedy, but shall not be entitled to a judgment under multiple bad faith both remedies, whether under statute or common law. This section shall not be construed to create a common-law cause of action. The damages recoverable pursuant to this section shall include those damages which are a reasonably foreseeable result of a specified violation of this section by the authorized insurer and may include an award or judgment in an amount that exceeds the policy limits.

Section 34. Section 624.156, Florida Statutes, is created

 $\underline{624.156}$ Bad faith failure to settle actions against motor vehicle insurers.—

- (1) SCOPE.-
- (a) Except as provided in paragraph (b), this section

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1712	applies in all actions for bad faith failure to settle, whether
1713	under statute or common law, against any insurer for a loss
1714	arising out of the ownership, maintenance, or use of a motor
1715	vehicle operated or principally garaged in this state at the
1716	time of an accident, regardless of whether the insurer is
1717	authorized to do business in this state or issued a policy in
1718	this state.
1719	(b) Subsections (5)-(10) and (13) apply only to third-party
1720	bad faith failure to settle actions not brought pursuant to s.
1721	624.155 against any insurer for a loss arising out of the
1722	ownership, maintenance, or use of a motor vehicle operated or
1723	principally garaged in this state at the time of an accident,
1724	regardless of whether the insurer is authorized to do business
1725	in this state or issued a policy in this state.
1726	(2) DUTY OF GOOD FAITH.—In handling claims, an insurer
1727	stands as a fiduciary for its insured and must handle claims in
1728	good faith. The insurer shall comply with the best practice
1729	standards of subsection (4) using the same degree of care and
1730	diligence as a person of ordinary care and prudence would
1731	exercise in the management of his or her own business.
1732	(3) BAD FAITH FAILURE TO SETTLE.—"Bad faith failure to
1733	settle" means an insurer's failure to settle a claim when, under
1734	all the circumstances, it could and should have done so, had it
1735	acted fairly and honestly toward its insured and with due regard
1736	for the insured's interests.
1737	(4) BEST PRACTICE STANDARDS.—Upon the earlier of receiving
1738	notice of a claim or, under subsection (6), a demand for
1739	settlement, an insurer must do all of the following:
1740	(a) Assign a duly licensed and appointed insurance adjuster

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1741	to investigate the claim and resolve any questions concerning
1742	the existence or extent of the insured's coverage.
1743	(b) Evaluate every claim fairly, honestly, and with due
1744	regard for the interests of its insured, consider the full
1745	extent of the claimant's recoverable damages, and consider the
1746	information in a reasonable and prudent manner.
1747	(c) Request from the insured or claimant additional
1748	relevant information deemed necessary.
1749	(d) Conduct all verbal and written communications with the
1750	utmost honesty and complete candor.
1751	(e) Make reasonable efforts to explain to nonattorneys
1752	matters requiring expertise beyond the level normally expected
1753	of a layperson with no training in insurance or claims-handling
1754	<u>issues.</u>
1755	(f) Save all written communications and note and save all
1756	verbal communications in a reasonable manner.
1757	(g) Provide the insured, upon request, with all
1758	nonprivileged communications related to the insurer's handling
1759	of the claim.
1760	(h) Provide, at the insurer's expense, reasonable
1761	accommodations necessary to communicate effectively with an
1762	insured covered under the Americans with Disabilities Act.
1763	(i) In handling first-party claims, communicate to an
1764	insured:
1765	1. Information on who is adjusting the claim;
1766	2. Any issues that may impair the insured's coverage;
1767	3. Information that might resolve the issue in a prompt
1768	manner;
1769	4. Any basis for the insurer's rejection or nonacceptance

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1770	of any settlement offer; and
1771	5. Any needed extensions to respond to a time-limited
1772	settlement offer.
1773	(j) In handling third-party claims, communicate to an
1774	insured:
1775	1. The identity of any other person or entity the insurer
1776	knows may be liable;
1777	2. The insurer's activity on and evaluation of the claim;
1778	3. The likelihood and possible extent of an excess
1779	<pre>judgment;</pre>
1780	4. Steps the insured can take to avoid exposure to an
1781	<pre>excess judgment;</pre>
1782	5. Requests for examinations under oath and an explanation
1783	of the consequences of an insured's failure to submit to an
1784	examination under oath; and
1785	6. Any demands for settlement under subsection (6) or
1786	settlement offers.
1787	(k) When a loss involves multiple claimants and the
1788	$\underline{\hbox{claimants are unwilling to settle cumulatively within the policy}}$
1789	limits and release the insured from further liability, in
1790	addition to fulfilling the requirements of paragraphs (a)-(j),
1791	attempt to minimize the risk of excess judgments against the
1792	$\underline{\text{insured}}$ and settle as many claims as possible within the policy
1793	limits in exchange for a release of the insured from further
1794	<u>liability.</u>
1795	(5) CONDITIONS PRECEDENT.—Except for actions filed under s.
1796	$\underline{624.155}$, it is a condition precedent to filing a third-party
1797	action for bad faith failure to settle against an insurer that
1798	the claimant must:

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1799	(a) Serve a demand for settlement, as provided in
1800	subsection (6), within the insurer's limits of liability in
1801	exchange for a release of further liability against the insured;
1802	and
1803	(b) Obtain a final judgment in excess of the policy limits
1804	against the insured.
1805	(6) DEMAND FOR SETTLEMENT.—A demand for settlement must do
1806	all of the following:
1807	(a) Identify the:
1808	1. Date and location of loss;
1809	2. Name, address, and date of birth of the claimant;
1810	3. Name of each insured to whom the demand for settlement
1811	is directed; and
1812	4. Legal and factual basis of the claim.
1813	(b) Provide a reasonably detailed description of the
1814	<pre>claimant's:</pre>
1815	1. Known injuries caused or aggravated by the incident on
1816	which the claim is based;
1817	2. Medical treatment causally related to the incident on
1818	which the claim is based; and
1819	3. Type and amount of known damages incurred and, if any,
1820	the damages the claimant reasonably anticipates incurring in the
1821	future.
1822	(c) State the amount of the demand for settlement.
1823	(d) State whether the demand for settlement is conditioned
1824	on the completion of an examination under oath, as authorized by
1825	subsection (8).
1826	(e) Provide a physical address, an e-mail address, and a
1827	facsimile number for further communications, including, but not

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1828	limited to, responses to the demand for settlement.
1829	(f) Release the insured from any further liability upon the
1830	<pre>insurer's acceptance of a demand for settlement which is not</pre>
1831	withdrawn pursuant to paragraph (8)(e) or paragraph (8)(g), or
1832	accepted pursuant to paragraph (8)(f).
1833	(g) Be served upon the insurer by certified mail at the
1834	address designated by the insurer with the Department of
1835	Financial Services under s. 624.422(2).
1836	(7) LIMITATIONS ON CONDITIONS OF ACCEPTANCE OF A DEMANDA
1837	claimant may not place any conditions on acceptance of a demand
1838	for settlement other than electing the right to examine the
1839	insured under oath regarding any of the following:
1840	(a) Whether the insured has the ability to satisfy a claim
1841	for damages in excess of the insurer's limits of liability.
1842	(b) Whether any other person or entity may have actual or
1843	potential direct or vicarious liability for the insured's
1844	negligence.
1845	(c) Whether any other insurance exists which may cover some
1846	or all of the damages sustained by the claimant.
1847	(8) EXAMINATION UNDER OATH.—After serving a demand for
1848	settlement, a claimant may examine the insured under oath, on
1849	one occasion for a period of time not to exceed 2 hours,
1850	regarding only the issues in subsection (7).
1851	(a) The claimant may request that the insured bring to the
1852	examination relevant documents in the insured's possession,
1853	custody, or control, including, but not limited to, credit
1854	reports, insurance policies, bank statements, tax returns,
1855	deeds, titles, and other proof of assets or liabilities.
1856	(b) The claimant may not examine the insured regarding

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1857	<u>liability.</u>
1858	(c) The claimant, the insurer, and the insured shall
1859	cooperate in scheduling the examination under oath. The insurer
1860	shall notify the insured of the date, time, and location of the
1861	examination under oath.
1862	(d) The examination under oath must occur within 30 days
1863	after the insurer's acceptance of the settlement demand.
1864	(e) The claimant may withdraw the demand for settlement if
1865	the insured refuses to submit to an examination under oath.
1866	(f) If the insured refuses to submit to an examination
1867	under oath, the insurer may accept the demand for settlement
1868	without requiring a release of the insured. An insurer that
1869	accepts the demand for settlement pursuant to this paragraph
1870	does not have any further duty to defend the insured and may not
1871	be held liable for damages to the insured if the claimant
1872	thereafter obtains an excess judgment against the insured.
1873	(g) Within 7 days after the examination under oath, the
1874	claimant may withdraw the demand for settlement.
1875	(9) SAFE HARBOR.—In all third-party actions for bad faith
1876	failure to settle not brought under s. 624.155, an insurer may
1877	not be held liable if it tenders its policy limits within 30
1878	days of receiving a demand for settlement under subsection (6).
1879	(10) RELEASE.—An insurer that accepts a demand for
1880	settlement under subsection (6) shall be entitled to a release
1881	of its insured, except as provided in paragraph (8)(f).
1882	(11) BURDEN OF PROOF.—In any action for bad faith failure
1883	to settle, whether under statute or common law, the claimant
1884	must prove by the preponderance of the evidence that the insurer

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violated its duty of good faith under subsection (2) and that

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1886	the insurer in bad faith failed to settle, as defined in
1887	subsection (3).
1888	(a) In determining whether an insurer violated its duty of
1889	good faith under subsection (2) and in bad faith failed to
1890	settle, as defined in subsection (3), the trier of fact shall
1891	<pre>consider all of the following:</pre>
1892	1. Whether the insurer complied with the best practice
1893	standards of subsection (4) using the same degree of care and
1894	diligence as a person of ordinary care and prudence would
1895	exercise in the management of his or her own business.
1896	2. Whether the insurer failed to settle a claim when, under
1897	all the circumstances, it could and should have done so, had it
1898	acted fairly and honestly toward its insured and with due regard
1899	for the insured's interests.
1900	3. Whether the claimant or insured failed to provide
1901	relevant information to the insurer on a timely basis.
1902	4. Whether the claimant or insured misrepresented material
1903	facts to the insurer or made material omissions of fact to the
1904	insurer.
1905	5. In third-party bad faith failure to settle actions not
1906	brought under s. 624.155, whether the insured denied liability
1907	or requested that the case be defended after the insurer fully
1908	advised the insured as to the facts and risks.
1909	6. In third-party bad faith failure to settle actions not
1910	brought under s. 624.155, whether the insurer timely informed
1911	the insured of a demand to settle within the limits of coverage,
1912	the right to retain personal counsel, and the risk of
1913	<u>litigation.</u>
1914	7. The insurer's willingness to negotiate with the claimant

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in anticipation of settlement.

- 8. The amount of damages the claimant incurred or was likely to incur in the future under the facts known or reasonably available at the time of the insurer's response.
- 9. If applicable, whether there were multiple third-party claimants seeking, in the aggregate, compensation in excess of the policy limits from the insured; and, if so, whether the insurer breached its duty to attempt to minimize the magnitude of possible excess judgments against the insured and to attempt to settle as many claims as possible within the policy limits in exchange for a release of the insured from further liability.
- $\underline{\mbox{10. Additional factors}}$ that the court determines to be relevant.
- (b) The trier of fact, in determining whether an insurer in bad faith failed to settle, must be informed that an excess judgment occurred but may not be informed of the amount of the excess judgment.
- (12) DAMAGES.—An insurer that is found to have violated its duty of good faith under subsection (2) and in bad faith failed to settle, as defined in subsection (3), is liable for the amount of any excess judgment. No other damages are permitted in a bad faith failure to settle action, whether under statute or common law. A party may not claim punitive damages for bad faith failure to settle, whether under statute or common law.
- (13) ENFORCEMENT.—If a judgment creditor has served a demand for settlement under subsection (6), and the judgment exceeds the insured's limits of liability, the judgment creditor must be subrogated to the rights of the insured against the insurer for common law bad faith.

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1944	(14) LIMITATION ON MULTIPLE REMEDIES.—A person is not
1945	entitled to a judgment under multiple bad faith remedies,
1946	whether under statute or common law.
1947	(15) APPLICATION OF S. 624.155.—The provisions of s.
1948	624.155 are applicable in all cases brought pursuant to that
1949	section, except as modified by this section.
1950	Section 35. Paragraphs (i) and (o) of subsection (1) of
1951	section 626.9541, Florida Statutes, are amended to read:
1952	626.9541 Unfair methods of competition and unfair or
1953	deceptive acts or practices defined
1954	(1) UNFAIR METHODS OF COMPETITION AND UNFAIR OR DECEPTIVE
1955	ACTS.—The following are defined as unfair methods of competition
1956	and unfair or deceptive acts or practices:
1957	(i) Unfair claim settlement practices
1958	1. Attempting to settle claims on the basis of an
1959	application, when serving as a binder or intended to become a
1960	part of the policy, or any other material document which was
1961	altered without notice to, or knowledge or consent of, the
1962	insured;
1963	2. $\underline{\text{Making}}$ a material misrepresentation $\underline{\text{made}}$ to an insured
1964	or any other person having an interest in the proceeds payable
1965	under such contract or policy, for the purpose and with the
1966	intent of effecting settlement of such claims, loss, or damage
1967	under such contract or policy on less favorable terms than those
1968	provided in, and contemplated by, such contract or policy; $\frac{\partial \mathbf{r}}{\partial \mathbf{r}}$
1969	3. Committing or performing with such frequency as to
1970	indicate a general business practice any of the following:
1971	a. Failing to adopt and implement standards for the proper
1972	investigation of claims;

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- b. Misrepresenting pertinent facts or insurance policy provisions relating to coverages at issue;
- c. Failing to acknowledge and act promptly upon communications with respect to claims;

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- d. Denying claims without conducting reasonable investigations based upon available information;
- e. Failing to affirm or deny full or partial coverage of claims, and, as to partial coverage, the dollar amount or extent of coverage, or failing to provide a written statement that the claim is being investigated, upon the written request of the insured within 30 days after proof-of-loss statements have been completed;
- f. Failing to promptly provide a reasonable explanation in writing to the insured of the basis in the insurance policy, in relation to the facts or applicable law, for denial of a claim or for the offer of a compromise settlement;
- q. Failing to promptly notify the insured of any additional information necessary for the processing of a claim; or
- h. Failing to clearly explain the nature of the requested information and the reasons why such information is necessary.
- i. Failing to pay personal injury protection insurance claims within the time periods required by s. 627.736(4)(b). The office may order the insurer to pay restitution to a policyholder, medical provider, or other claimant, including interest at a rate consistent with the amount set forth in s. 55.03(1), for the time period within which an insurer fails to pay claims as required by law. Restitution is in addition to any other penalties allowed by law, including, but not limited to, the suspension of the insurer's certificate of authority.

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- 4. Failing to pay undisputed amounts of partial or full benefits owed under first-party property insurance policies within 90 days after an insurer receives notice of a residential property insurance claim, determines the amounts of partial or full benefits, and agrees to coverage, unless payment of the undisputed benefits is prevented by an act of God, prevented by the impossibility of performance, or due to actions by the insured or claimant that constitute fraud, lack of cooperation, or intentional misrepresentation regarding the claim for which benefits are owed.
- (o) Illegal dealings in premiums; excess or reduced charges for insurance.-
- 1. Knowingly collecting any sum as a premium or charge for insurance, which is not then provided, or is not in due course to be provided, subject to acceptance of the risk by the insurer, by an insurance policy issued by an insurer as permitted by this code.
- 2. Knowingly collecting as a premium or charge for 2020 insurance any sum in excess of or less than the premium or charge applicable to such insurance, in accordance with the applicable classifications and rates as filed with and approved by the office, and as specified in the policy; or, in cases when classifications, premiums, or rates are not required by this code to be so filed and approved, premiums and charges collected 2026 from a Florida resident in excess of or less than those specified in the policy and as fixed by the insurer. Notwithstanding any other provision of law, this provision shall 2029 not be deemed to prohibit the charging and collection, by 2030 surplus lines agents licensed under part VIII of this chapter,

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of the amount of applicable state and federal taxes, or fees as authorized by s. 626.916(4), in addition to the premium required by the insurer or the charging and collection, by licensed agents, of the exact amount of any discount or other such fee charged by a credit card facility in connection with the use of a credit card, as authorized by subparagraph (q)3., in addition to the premium required by the insurer. This subparagraph shall not be construed to prohibit collection of a premium for a universal life or a variable or indeterminate value insurance policy made in accordance with the terms of the contract.

- 3.a. Imposing or requesting an additional premium for bodily injury liability coverage, property damage liability coverage a policy of motor vehicle liability, personal injury protection, medical payments coverage payment, or collision coverage in a motor vehicle liability insurance policy insurance or any combination thereof or refusing to renew the policy solely because the insured was involved in a motor vehicle accident unless the insurer's file contains information from which the insurer in good faith determines that the insured was substantially at fault in the accident.
- b. An insurer which imposes and collects such a surcharge or which refuses to renew such policy shall, in conjunction with the notice of premium due or notice of nonrenewal, notify the named insured that he or she is entitled to reimbursement of such amount or renewal of the policy under the conditions listed below and will subsequently reimburse him or her or renew the policy, if the named insured demonstrates that the operator involved in the accident was:
 - (I) Lawfully parked;

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2060 (II) Reimbursed by, or on behalf of, a person responsible 2061 for the accident or has a judgment against such person; 2062 (III) Struck in the rear by another vehicle headed in the 2063 same direction and was not convicted of a moving traffic 2064 violation in connection with the accident; 2065 (IV) Hit by a "hit-and-run" driver, if the accident was 2066 reported to the proper authorities within 24 hours after 2067 discovering the accident; (V) Not convicted of a moving traffic violation in 2068 2069 connection with the accident, but the operator of the other 2070 automobile involved in such accident was convicted of a moving traffic violation: 2071 2072 (VI) Finally adjudicated not to be liable by a court of 2073 competent jurisdiction; 2074 (VII) In receipt of a traffic citation which was dismissed 2075 or nolle prossed; or 2076 (VIII) Not at fault as evidenced by a written statement 2077 from the insured establishing facts demonstrating lack of fault 2078 which are not rebutted by information in the insurer's file from 2079 which the insurer in good faith determines that the insured was 2080 substantially at fault. 2081 c. In addition to the other provisions of this 2082 subparagraph, an insurer may not fail to renew a policy if the 2083 insured has had only one accident in which he or she was at 2084 fault within the current 3-year period. However, an insurer may 2085 nonrenew a policy for reasons other than accidents in accordance 2086 with s. 627.728. This subparagraph does not prohibit nonrenewal 2087 of a policy under which the insured has had three or more accidents, regardless of fault, during the most recent 3-year 2088

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period.

- 4. Imposing or requesting an additional premium for, or refusing to renew, a policy for motor vehicle insurance solely because the insured committed a noncriminal traffic infraction as described in s. 318.14 unless the infraction is:
- a. A second infraction committed within an 18-month period, or a third or subsequent infraction committed within a 36-month period.
- b. A violation of s. 316.183, when such violation is a result of exceeding the lawful speed limit by more than 15 miles per hour.
- 5. Upon the request of the insured, the insurer and licensed agent shall supply to the insured the complete proof of fault or other criteria which justifies the additional charge or cancellation.
- 6. No insurer shall impose or request an additional premium for motor vehicle insurance, cancel or refuse to issue a policy, or refuse to renew a policy because the insured or the applicant is a handicapped or physically disabled person, so long as such handicap or physical disability does not substantially impair such person's mechanically assisted driving ability.
- 7. No insurer may cancel or otherwise terminate any insurance contract or coverage, or require execution of a consent to rate endorsement, during the stated policy term for the purpose of offering to issue, or issuing, a similar or identical contract or coverage to the same insured with the same exposure at a higher premium rate or continuing an existing contract or coverage with the same exposure at an increased premium.

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8. No insurer may issue a nonrenewal notice on any insurance contract or coverage, or require execution of a consent to rate endorsement, for the purpose of offering to issue, or issuing, a similar or identical contract or coverage to the same insured at a higher premium rate or continuing an existing contract or coverage at an increased premium without meeting any applicable notice requirements.

- 9. No insurer shall, with respect to premiums charged for motor vehicle insurance, unfairly discriminate solely on the basis of age, sex, marital status, or scholastic achievement.
- 10. Imposing or requesting an additional premium for motor vehicle comprehensive or uninsured motorist coverage solely because the insured was involved in a motor vehicle accident or was convicted of a moving traffic violation.
- 11. No insurer shall cancel or issue a nonrenewal notice on any insurance policy or contract without complying with any applicable cancellation or nonrenewal provision required under the Florida Insurance Code.
- 12. No insurer shall impose or request an additional premium, cancel a policy, or issue a nonrenewal notice on any insurance policy or contract because of any traffic infraction when adjudication has been withheld and no points have been assessed pursuant to s. 318.14(9) and (10). However, this subparagraph does not apply to traffic infractions involving accidents in which the insurer has incurred a loss due to the fault of the insured.

Section 36. Paragraph (a) of subsection (1) of section 626.989, Florida Statutes, is amended to read:

626.989 Investigation by department or Division of

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Investigative and Forensic Services; compliance; immunity; confidential information; reports to division; division investigator's power of arrest.—

(1) For the purposes of this section:

- (a) A person commits a "fraudulent insurance act" if the person:
- 1. Knowingly and with intent to defraud presents, causes to be presented, or prepares with knowledge or belief that it will be presented, to or by an insurer, self-insurer, self-insurance fund, servicing corporation, purported insurer, broker, or any agent thereof, any written statement as part of, or in support of, an application for the issuance of, or the rating of, any insurance policy, or a claim for payment or other benefit pursuant to any insurance policy, which the person knows to contain materially false information concerning any fact material thereto or if the person conceals, for the purpose of misleading another, information concerning any fact material thereto.
 - 2. Knowingly submits:
- a. A false, misleading, or fraudulent application or other document when applying for licensure as a health care clinic, seeking an exemption from licensure as a health care clinic, or demonstrating compliance with part X of chapter 400 with an intent to use the license, exemption from licensure, or demonstration of compliance to provide services or seek reimbursement under a motor vehicle liability insurance policy's medical payments coverage the Florida Motor Vehicle No Fault Law.
 - b. A claim for payment or other benefit under medical

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2176	payments coverage, pursuant to a personal injury protection
2177	insurance policy under the Florida Motor Vehicle No-Fault Law if
2178	the person knows that the payee knowingly submitted a false,
2179	misleading, or fraudulent application or other document when
2180	applying for licensure as a health care clinic, seeking an
2181	exemption from licensure as a health care clinic, or
2182	demonstrating compliance with part X of chapter 400.
2183	Section 37. Subsection (1) of section 627.06501, Florida
2184	Statutes, is amended to read:
2185	627.06501 Insurance discounts for certain persons
2186	completing driver improvement course
2187	(1) Any rate, rating schedule, or rating manual for the
2188	liability, <u>medical payments</u> personal injury protection , and
2189	collision coverages of a motor vehicle insurance policy filed
2190	with the office may provide for an appropriate reduction in
2191	premium charges as to such coverages $\underline{ ext{if}}$ $\overline{ ext{when}}$ the principal
2192	operator on the covered vehicle has successfully completed a
2193	driver improvement course approved and certified by the
2194	Department of Highway Safety and Motor Vehicles which is
2195	effective in reducing crash or violation rates, or both, as
2196	determined pursuant to s. 318.1451(5). Any discount, not to
2197	exceed 10 percent, used by an insurer is presumed to be
2198	appropriate unless credible data demonstrates otherwise.
2199	Section 38. Subsection (15) is added to section 627.0651,
2200	Florida Statutes, to read:
2201	627.0651 Making and use of rates for motor vehicle
2202	insurance
2203	(15) Initial rate filings for motor vehicle liability
2204	policies which are submitted to the office on or after January

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 $\frac{1}{1}$, 2022, must reflect the financial responsibility requirements in s. 324.022 then in effect and may be approved only through the file and use process under s. 627.0651(1)(a).

Section 39. Subsection (1) of section 627.0652, Florida Statutes, is amended to read:

627.0652 Insurance discounts for certain persons completing safety course.—

(1) Any rates, rating schedules, or rating manuals for the liability, medical payments personal injury protection, and collision coverages of a motor vehicle insurance policy filed with the office must shall provide for an appropriate reduction in premium charges as to such coverages if when the principal operator on the covered vehicle is an insured 55 years of age or older who has successfully completed a motor vehicle accident prevention course approved by the Department of Highway Safety and Motor Vehicles. Any discount used by an insurer is presumed to be appropriate unless credible data demonstrates otherwise.

Section 40. Subsections (1), (3), and (6) of section 627.0653, Florida Statutes, are amended to read:

627.0653 Insurance discounts for specified motor vehicle equipment.—

- (1) Any rates, rating schedules, or rating manuals for the liability, <u>medical payments</u> <u>personal injury protection</u>, and collision coverages of a motor vehicle insurance policy filed with the office <u>must shall</u> provide a premium discount if the insured vehicle is equipped with factory-installed, four-wheel antilock brakes.
- (3) Any rates, rating schedules, or rating manuals for personal injury protection coverage and medical payments

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coverage, if offered, of a motor vehicle insurance policy filed
with the office <u>must shall</u> provide a premium discount if the
insured vehicle is equipped with one or more air bags <u>that</u> which
are factory installed.

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(6) The Office of Insurance Regulation may approve a premium discount to any rates, rating schedules, or rating manuals for the liability, medical payments personal injury protection, and collision coverages of a motor vehicle insurance policy filed with the office if the insured vehicle is equipped with an automated driving system or electronic vehicle collision avoidance technology that is factory installed or a retrofitted system and that complies with National Highway Traffic Safety Administration standards.

Section 41. Section 627.4132, Florida Statutes, is amended to read:

627.4132 Stacking of coverages prohibited.—If an insured or named insured is protected by any type of motor vehicle insurance policy for bodily injury and property damage liability, personal injury protection, or other coverage, the policy must shall provide that the insured or named insured is protected only to the extent of the coverage she or he has on the vehicle involved in the accident. However, if none of the insured's or named insured's vehicles are is involved in the accident, coverage is available only to the extent of coverage on any one of the vehicles with applicable coverage. Coverage on any other vehicles may shall not be added to or stacked upon that coverage. This section does not apply:

(1) Apply to uninsured motorist coverage $\underline{\text{that}}$ which is separately governed by s. 627.727.

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(2) The Reduce the coverage available by reason of insurance policies insuring different named insureds.

Section 42. Subsection (1) of section 627.4137, Florida Statutes, is amended to read:

627.4137 Disclosure of certain information required.-

- (1) Each insurer which does or may provide liability insurance coverage to pay all or a portion of any claim which might be made shall provide, within 30 days of the written request of the claimant or the claimant's attorney, a statement, under oath, of a corporate officer or the insurer's claims manager or superintendent setting forth the following information with regard to each known policy of insurance, including excess or umbrella insurance:
 - (a) The name of the insurer.
 - (b) The name of each insured.
 - (c) The limits of the liability coverage.
- (d) A statement of any policy or coverage defense which such insurer reasonably believes is available to such insurer at the time of filing such statement.
 - (e) A copy of the policy.

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In addition, the insured, or her or his insurance agent, upon written request of the claimant or the claimant's attorney, shall disclose the name and coverage of each known insurer to the claimant and shall forward such request for information as required by this subsection to all affected insurers. The insurer shall then supply the information required in this subsection to the claimant within 30 days of receipt of such request. If an insurer fails to timely comply with this section,

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2292	the claimant may file an action in a court of competent
2293	jurisdiction to enforce this section. If the court determines
2294	that the insurer violated this section, the claimant is entitled
2295	to an award of reasonable attorney fees and costs to be paid by
2296	the insurer.
2297	Section 43. Section 627.7263, Florida Statutes, is amended
2298	to read:
2299	627.7263 Rental and leasing driver's insurance to be
2300	primary; exception
2301	(1) The valid and collectible liability insurance $\underline{\text{and}}$
2302	medical payments coverage or personal injury protection
2303	insurance providing coverage for the lessor of a motor vehicle
2304	for rent or lease is primary unless otherwise stated in at least
2305	10-point type on the face of the rental or lease agreement. Such
2306	insurance is primary for the limits of liability and personal
2307	$\frac{\text{injury protection}}{\text{coverage}}$ as required by $\underline{\text{s. 324.021(7)}}$ and the
2308	medical payments coverage limit specified under s. 627.7265 ss.
2309	324.021(7) and 627.736.
2310	(2) If the lessee's coverage is to be primary, the rental
2311	or lease agreement must contain the following language, in at
2312	least 10-point type:
2313	
2314	"The valid and collectible liability insurance and
2315	medical payments coverage personal injury protection
2316	$\frac{1}{2}$ insurance of $\frac{1}{2}$ any authorized rental or leasing
2317	driver is primary for the limits of liability and
2318	personal injury protection coverage required <u>under</u>
2319	section 324.021(7), Florida Statutes, and the medical
2320	payments coverage limit specified under section

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2321	627.7265 by ss. 324.021(7) and 627.736, Florida
2322	Statutes."
2323	Section 44. Section 627.7265, Florida Statutes, is created
2324	to read:
2325	627.7265 Motor vehicle insurance; medical payments
2326	coverage
2327	(1) Medical payments coverage must protect the named
2328	insured, resident relatives, persons operating the insured motor
2329	vehicle, passengers in the insured motor vehicle, and persons
2330	who are struck by the insured motor vehicle and suffer bodily
2331	injury while not an occupant of a self-propelled motor vehicle
2332	at a limit of at least \$5,000 for medical expense incurred due
2333	to bodily injury, sickness, or disease arising out of the
2334	ownership, maintenance, or use of a motor vehicle. Medical
2335	payments coverage must pay for reasonable expenses for necessary
2336	medical, diagnostic, and rehabilitative services that are
2337	lawfully provided, supervised, ordered, or prescribed by a
2338	physician licensed under chapter 458 or chapter 459, by a
2339	dentist licensed under chapter 466, or by a chiropractic
2340	physician licensed under chapter 460 or that are provided in a
2341	hospital or in a facility that owns, or is wholly owned by, a
2342	hospital. The coverage must provide an additional death benefit
2343	of at least \$5,000.
2344	(a) Before issuing a motor vehicle liability insurance
2345	policy that is furnished as proof of financial responsibility
2346	under s. 324.031, the insurer must offer medical payments
2347	coverage at limits of \$5,000 and \$10,000. The insurer may also
2348	offer medical payments coverage at any limit greater than
2349	<u>\$5,000.</u>

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2350	(b) The medical payments coverage must be offered with an
2351	option with no deductible. The insurer may also offer medical
2352	payments coverage with a deductible not to exceed \$500.
2353	(c) This section may not be construed to limit any other
2354	coverage made available by an insurer.
2355	(2) Upon receiving notice of an accident that is
2356	potentially covered by medical payments coverage benefits, the
2357	insurer must reserve \$5,000 of medical payments coverage
2358	benefits for payment to physicians licensed under chapter 458 or
2359	chapter 459 or dentists licensed under chapter 466 who provide
2360	emergency services and care, as defined in s. 395.002, or who
2361	provide hospital inpatient care. The amount required to be held
2362	in reserve may be used only to pay claims from such physicians
2363	or dentists until 30 days after the date the insurer receives
2364	notice of the accident. After the 30-day period, any amount of
2365	the reserve for which the insurer has not received notice of
2366	such claims may be used by the insurer to pay other claims. This
2367	subsection does not require an insurer to establish a claim
2368	reserve for insurance accounting purposes.
2369	(3) An insurer providing medical payments coverage benefits
2370	<pre>may not:</pre>
2371	(a) Seek a lien on any recovery in tort by judgment,
2372	settlement, or otherwise for medical payments coverage benefits,
2373	regardless of whether suit has been filed or settlement has been
2374	reached without suit; or
2375	(b) Bring a cause of action against a person to whom or for
2376	whom medical payments coverage benefits were paid, except when
2377	medical payments coverage benefits were paid by reason of fraud
2378	committed by that person.

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(4) An insurer providing medical payments coverage may include provisions in its policy allowing for subrogation for medical payments coverage benefits paid if the expenses giving rise to the payments were caused by the wrongful act or omission of another who is not also an insured under the policy paying the medical payments coverage benefits. However, this subrogation right is inferior to the rights of the injured insured and is available only after all the insured's damages are recovered and the insured is made whole. An insured who obtains a recovery from a third party of the full amount of the damages sustained and delivers a release or satisfaction that impairs a medical payments insurer's subrogation right is liable to the insurer for repayment of medical payments coverage benefits less any expenses of acquiring the recovery, including a prorated share of attorney fees and costs, and shall hold that net recovery in trust to be delivered to the medical payments insurer. The insurer may not include any provision in its policy allowing for subrogation for any death benefit paid.

Section 45. Subsections (1) and (7) of section 627.727, Florida Statutes, are amended to read:

627.727 Motor vehicle insurance; uninsured and underinsured vehicle coverage; insolvent insurer protection.—

(1) $\underline{\underline{A}}$ No motor vehicle liability insurance policy $\underline{\underline{that}}$ which provides bodily injury liability coverage $\underline{\underline{may}}$ not $\underline{\underline{shall}}$ be delivered or issued for delivery in this state with respect to any specifically insured or identified motor vehicle registered or principally garaged in this state, unless uninsured motor vehicle coverage is provided therein or supplemental thereto for the protection of persons insured thereunder who are legally

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a form approved by the office. The form must shall fully advise the applicant of the nature of the coverage and must shall state that the coverage is equal to bodily injury liability limits unless lower limits are requested or the coverage is rejected. The heading of the form must shall be in 12-point bold type and must shall state: "You are electing not to purchase certain valuable coverage that which protects you and your family or you are purchasing uninsured motorist limits less than your bodily injury liability limits when you sign this form. Please read carefully." If this form is signed by a named insured, it will be conclusively presumed that there was an informed, knowing rejection of coverage or election of lower limits on behalf of all insureds. The insurer shall notify the named insured at least annually of her or his options as to the coverage required by this section. Such notice must shall be part of, and attached to, the notice of premium, must shall provide for a means to allow the insured to request such coverage, and must shall be given in a manner approved by the office. Receipt of this notice does not constitute an affirmative waiver of the insured's right to uninsured motorist coverage if where the insured has not signed a selection or rejection form. The coverage described under this section must shall be over and above, but may shall not duplicate, the benefits available to an insured under any workers' compensation law, personal injury protection benefits, disability benefits law, or similar law; under any automobile medical payments expense coverage; under any motor vehicle liability insurance coverage; or from the owner or operator of the uninsured motor vehicle or any other person or organization jointly or severally liable together with such owner or operator

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2466 for the accident, + and such coverage must shall cover the 2467 difference, if any, between the sum of such benefits and the 2468 damages sustained, up to the maximum amount of such coverage 2469 provided under this section. The amount of coverage available 2470 under this section may shall not be reduced by a setoff against 2471 any coverage, including liability insurance. Such coverage does 2.472 shall not inure directly or indirectly to the benefit of any 2473 workers' compensation or disability benefits carrier or any 2474 person or organization qualifying as a self-insurer under any 2475 workers' compensation or disability benefits law or similar law.

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(7) The legal liability of an uninsured motorist coverage insurer includes does not include damages in tort for pain, suffering, disability or physical impairment, disfigurement, mental anguish, and inconvenience, and the loss of capacity for the enjoyment of life experienced in the past and to be experienced in the future unless the injury or disease is described in one or more of paragraphs (a)-(d) of s. 627.737(2).

Section 46. Subsection (1) and paragraphs (a) and (b) of subsection (2) of section 627.7275, Florida Statutes, are amended to read:

627.7275 Motor vehicle liability.-

(1) A motor vehicle insurance policy providing personal injury protection as set forth in s. 627.736 may not be delivered or issued for delivery in this state for a with respect to any specifically insured or identified motor vehicle registered or principally garaged in this state must provide bodily injury liability coverage and unless the policy also provides coverage for property damage liability coverage as required under by s. 324.022.

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(2) (a) Insurers writing motor vehicle insurance in this state shall make available, subject to the insurers' usual underwriting restrictions:

- 1. Coverage under policies as described in subsection (1) to an applicant for private passenger motor vehicle insurance coverage who is seeking the coverage in order to reinstate the applicant's driving privileges in this state if the driving privileges were revoked or suspended pursuant to s. 316.646 or s. 324.0221 due to the failure of the applicant to maintain required security.
- 2. Coverage under policies as described in subsection (1), which includes bodily injury also provides liability coverage and property damage liability coverage, for bodily injury, death, and property damage arising out of the ownership, maintenance, or use of the motor vehicle in an amount not less than the minimum limits required under described in s. 324.021(7) or s. 324.023 and which conforms to the requirements of s. 324.151, to an applicant for private passenger motor vehicle insurance coverage who is seeking the coverage in order to reinstate the applicant's driving privileges in this state after such privileges were revoked or suspended under s. 316.193 or s. 322.26(2) for driving under the influence.
- (b) The policies described in paragraph (a) <u>must</u> <u>shall</u> be issued for at least 6 months and, as to the minimum coverages required under this section, may not be canceled by the insured for any reason or by the insurer after 60 days, during which period the insurer is completing the underwriting of the policy. After the insurer has completed underwriting the policy, the insurer shall notify the Department of Highway Safety and Motor

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2524	Vehicles that the policy is in full force and effect and is not			
2525	cancelable for the remainder of the policy period. A premium			
2526	$\underline{\text{must}}$ $\underline{\text{shall}}$ be collected and the coverage is in effect for the			
2527	60-day period during which the insurer is completing the			
2528	underwriting of the policy, whether or not the person's driver			
2529	license, motor vehicle tag, and motor vehicle registration are			
2530	in effect. Once the noncancelable provisions of the policy			
2531	become effective, the bodily injury liability and property			
2532	damage liability coverages for bodily injury, property damage,			
2533	and personal injury protection may not be reduced below the			
2534	minimum limits required under s. 324.021 or s. 324.023 during			
2535	the policy period.			
2536	Section 47. Effective upon this act becoming a law, section			
2537	627.7278, Florida Statutes, is created to read:			
2538	627.7278 Applicability and construction; notice to			
2539	policyholders.—			
2540	(1) As used in this section, the term "minimum security			
2541	requirements" means security that enables a person to respond in			
2542	damages for liability on account of crashes arising out of the			
2543	ownership, maintenance, or use of a motor vehicle, in the			
2544	amounts required by s. 324.021(7).			
2545	(2) Effective January 1, 2022:			
2546	(a) Motor vehicle insurance policies issued or renewed on			
2547	or after that date may not include personal injury protection.			
2548	(b) All persons subject to s. 324.022, s. 324.032, s.			
2549	627.7415, or s. 627.742 must maintain at least minimum security			
2550	requirements.			
2551	(c) Any new or renewal motor vehicle insurance policy			
2552	delivered or issued for delivery in this state must provide			

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2554 (d) An existing motor vehicle insurance policy issued 2555 before that date which provides personal injury protection and 2556 property damage liability coverage that meets the requirements 2557 of s. 324.022 on December 31, 2021, but which does not meet 2558 minimum security requirements on or after January 1, 2022, is 2559 deemed to meet the security requirements of s. 324.022 until 2560 such policy is renewed, nonrenewed, or canceled on or after 2561 January 1, 2022. Sections 627.730-627.7405, 400.9905, 400.991, 2562 456.057, 456.072, 627.7263, 627.727, 627.748, 627.9541(1)(i),

coverage that complies with minimum security requirements.

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- and 817.234, Florida Statutes 2020, remain in full force and effect for motor vehicle accidents covered under a policy issued under the Florida Motor Vehicle No-Fault Law before January 1, 2022, until the policy is renewed, nonrenewed, or canceled.
- (3) Each insurer shall allow each insured who has a new or renewal policy providing personal injury protection which becomes effective before January 1, 2022, and whose policy does not meet minimum security requirements on or after January 1, 2022, to change coverages so as to eliminate personal injury protection and obtain coverage providing minimum security requirements, which shall be effective on or after January 1, 2022. The insurer is not required to provide coverage complying with minimum security requirements in such policies if the insured does not pay the required premium, if any, by January 1, 2022, or such later date as the insurer may allow. The insurer also shall offer each insured medical payments coverage pursuant to s. 627.7265. Any reduction in the premium must be refunded by the insurer. The insurer may not impose on the insured an

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additional fee or charge that applies solely to a change in

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2582	coverage; however, the insurer may charge an additional required
2583	premium that is actuarially indicated.
2584	(4) By September 1, 2021, each motor vehicle insurer shall
2585	provide notice of this section to each motor vehicle
2586	policyholder who is subject to this section. The notice is
2587	subject to approval by the office and must clearly inform the
2588	<pre>policyholder that:</pre>
2589	(a) The Florida Motor Vehicle No-Fault Law is repealed
2590	effective January 1, 2022, and that on or after that date, the
2591	insured is no longer required to maintain personal injury
2592	protection insurance coverage, that personal injury protection
2593	coverage is no longer available for purchase in this state, and
2594	that all new or renewal policies issued on or after that date
2595	will not contain that coverage.
2596	(b) Effective January 1, 2022, a person subject to the
2597	financial responsibility requirements of s. 324.022 must
2598	maintain minimum security requirements that enable the person to
2599	respond to damages for liability on account of accidents arising
2600	out of the use of a motor vehicle in the following amounts:
2601	1. Twenty-five thousand dollars for bodily injury to, or
2602	the death of, one person in any one crash and, subject to such
2603	limits for one person, in the amount of \$50,000 for bodily
2604	injury to, or the death of, two or more persons in any one
2605	crash; and
2606	2. Ten thousand dollars for damage to, or destruction of,
2607	the property of others in any one crash.
2608	(c) Bodily injury liability coverage protects the insured,
2609	up to the coverage limits, against loss if the insured is
2610	legally responsible for the death of or bodily injury to others

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in a motor vehicle accident.

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(d) Effective January 1, 2022, each policyholder of motor vehicle liability insurance purchased as proof of financial responsibility must be offered medical payments coverage benefits that comply with s. 627.7265. The insurer must offer medical payments coverage at limits of \$5,000 and \$10,000 without a deductible. The insurer may also offer medical payments coverage at other limits greater than \$5,000, and may offer coverage with a deductible of up to \$500. Medical payments coverage pays covered medical expenses, up to the limits of such coverage, for injuries sustained in a motor vehicle crash by the named insured, resident relatives, persons operating the insured motor vehicle, passengers in the insured motor vehicle, and persons who are struck by the insured motor vehicle and suffer bodily injury while not an occupant of a self-propelled motor vehicle as provided in s. 627.7265. Medical payments coverage pays for reasonable expenses for necessary medical, diagnostic, and rehabilitative services that are lawfully provided, supervised, ordered, or prescribed by a physician licensed under chapter 458 or chapter 459, by a dentist licensed under chapter 466, or by a chiropractic physician licensed under chapter 460 or that are provided in a hospital or in a facility that owns, or is wholly owned by, a hospital. Medical payments coverage also provides a death benefit of at least \$5,000. (e) The policyholder may obtain uninsured and underinsured motorist coverage, which provides benefits, up to the limits of such coverage, to a policyholder or other insured entitled to

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recover damages for bodily injury, sickness, disease, or death

resulting from a motor vehicle accident with an uninsured or

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2640	underinsured owner or operator of a motor vehicle.
2641	(f) If the policyholder's new or renewal motor vehicle
2642	insurance policy is effective before January 1, 2022, and
2643	contains personal injury protection and property damage
2644	liability coverage as required by state law before January 1,
2645	2022, but does not meet minimum security requirements on or
2646	after January 1, 2022, the policy is deemed to meet minimum
2647	security requirements until it is renewed, nonrenewed, or
2648	canceled on or after January 1, 2022.
2649	(g) A policyholder whose new or renewal policy becomes
2650	effective before January 1, 2022, but does not meet minimum
2651	security requirements on or after January 1, 2022, may change
2652	coverages under the policy so as to eliminate personal injury
2653	protection and to obtain coverage providing minimum security
2654	requirements, including bodily injury liability coverage, which
2655	are effective on or after January 1, 2022.
2656	(h) If the policyholder has any questions, he or she should
2657	contact the person named at the telephone number provided in the
2658	<pre>notice.</pre>
2659	Section 48. Paragraph (a) of subsection (1) of section
2660	627.728, Florida Statutes, is amended to read:
2661	627.728 Cancellations; nonrenewals
2662	(1) As used in this section, the term:
2663	(a) "Policy" means the bodily injury and property damage
2664	liability, personal injury protection, medical payments,
2665	comprehensive, collision, and uninsured motorist coverage
2666	portions of a policy of motor vehicle insurance delivered or
2667	issued for delivery in this state:
2668	1. Insuring a natural person as named insured or one or

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more related individuals $\underline{\text{who are residents}}$ $\underline{\text{resident}}$ of the same household; and

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2. Insuring only a motor vehicle of the private passenger type or station wagon type which is not used as a public or livery conveyance for passengers or rented to others; or insuring any other four-wheel motor vehicle having a load capacity of 1,500 pounds or less which is not used in the occupation, profession, or business of the insured other than farming; other than any policy issued under an automobile insurance assigned risk plan or covering garage, automobile sales agency, repair shop, service station, or public parking place operation hazards.

The term "policy" does not include a binder as defined in s. 627.420 unless the duration of the binder period exceeds 60 days.

Section 49. Subsection (1), paragraph (a) of subsection (5), and subsections (6) and (7) of section 627.7295, Florida Statutes, are amended to read:

627.7295 Motor vehicle insurance contracts.-

- (1) As used in this section, the term:
- (a) "Policy" means a motor vehicle insurance policy that provides bodily injury liability personal injury protection coverage and, property damage liability coverage, or both.
- (b) "Binder" means a binder that provides motor vehicle bodily injury liability coverage personal injury protection and property damage liability coverage.
- (5)(a) A licensed general lines agent may charge a perpolicy fee of up to $\frac{1}{1000} = \frac{1}{1000} = \frac{1}{10$

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20-00753A-21 202154 2698 administrative costs of the agent associated with selling the 2699 motor vehicle insurance policy if the policy covers only bodily 2700 injury liability coverage personal injury protection coverage as provided by s. 627.736 and property damage liability coverage as 2701 2702 provided by s. 627.7275 and if no other insurance is sold or issued in conjunction with or collateral to the policy. The fee 2703 2704 is not considered part of the premium. 2705 (6) If a motor vehicle owner's driver license, license 2706 plate, and registration have previously been suspended pursuant 2707 to s. 316.646 or s. 627.733, an insurer may cancel a new policy 2708 only as provided in s. 627.7275. 2709 (7) A policy of private passenger motor vehicle insurance or a binder for such a policy may be initially issued in this 2710 2711 state only if, before the effective date of such binder or 2712 policy, the insurer or agent has collected from the insured an 2713 amount equal to at least 1 month's premium. An insurer, agent, or premium finance company may not, directly or indirectly, take 2714 2715 any action that results resulting in the insured paying having 2716 paid from the insured's own funds an amount less than the 1 2717 month's premium required by this subsection. This subsection 2718 applies without regard to whether the premium is financed by a

(a) This subsection does not apply:

payment plan of an insurer or an insurance agent.

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 $\underline{1}$. If an insured or member of the insured's family is renewing or replacing a policy or a binder for such policy written by the same insurer or a member of the same insurer group. This subsection does not apply

premium finance company or is paid pursuant to a periodic

2. To an insurer that issues private passenger motor

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vehicle coverage primarily to active duty or former military personnel or their dependents. This subsection does not apply

- 3. If all policy payments are paid pursuant to a payroll deduction plan, an automatic electronic funds transfer payment plan from the policyholder, or a recurring credit card or debit card agreement with the insurer.
 - $\underline{\text{(b)}}$ This subsection and subsection (4) do not apply if:
- 1. All policy payments to an insurer are paid pursuant to an automatic electronic funds transfer payment plan from an agent, a managing general agent, or a premium finance company and if the policy includes, at a minimum, bodily injury liability coverage and personal injury protection pursuant to ss. 627.730 627.7405; motor vehicle property damage liability coverage pursuant to s. 627.7275; or and bodily injury liability in at least the amount of \$10,000 because of bodily injury to, or death of, one person in any one accident and in the amount of \$20,000 because of bodily injury to, or death of, two or more persons in any one accident. This subsection and subsection (4) do not apply if
- $\underline{2.}$ An insured has had a policy in effect for at least 6 months, the insured's agent is terminated by the insurer that issued the policy, and the insured obtains coverage on the policy's renewal date with a new company through the terminated agent.

Section 50. Section 627.7415, Florida Statutes, is amended to read:

627.7415 Commercial motor vehicles; additional liability insurance coverage.—<u>Beginning January 1, 2022</u>, commercial motor vehicles, as defined in s. 207.002 or s. 320.01, operated upon

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2756	the roads and highways of this state $\underline{\text{must}}$ $\underline{\text{shall}}$ be insured with			
2757	the following minimum levels of combined bodily liability			
2758	insurance and property damage liability insurance in addition to			
2759	any other insurance requirements:			
2760	(1) Sixty Fifty thousand dollars per occurrence for a			
2761	commercial motor vehicle with a gross vehicle weight of 26,000			
2762	pounds or more, but less than 35,000 pounds.			
2763	(2) One hundred twenty thousand dollars per occurrence for			
2764	a commercial motor vehicle with a gross vehicle weight of 35,000			
2765	pounds or more, but less than 44,000 pounds.			
2766	(3) Three hundred thousand dollars per occurrence for a			
2767	commercial motor vehicle with a gross vehicle weight of 44,000			
2768	pounds or more.			
2769	(4) All commercial motor vehicles subject to regulations of			
2770	the United States Department of Transportation, 49 C.F.R. part			
2771	387, subpart A, and as may be hereinafter amended, shall be			
2772	insured in an amount equivalent to the minimum levels of			
2773	financial responsibility as set forth in such regulations.			
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2775	A violation of this section is a noncriminal traffic infraction,			
2776	punishable as a nonmoving violation as provided in chapter 318.			
2777	Section 51. Section 627.747, Florida Statutes, is created			
2778	to read:			
2779	627.747 Named driver exclusion.—			
2780	(1) A private passenger motor vehicle policy may exclude an			
2781	identified individual from the following coverages while the			
2782	identified individual is operating a motor vehicle, provided			
2783	that the identified individual is specifically excluded by name			
2784	on the declarations page or by endorsement, and the policyholder			

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2785	consents in writing to the exclusion:
2786	(a) Property damage liability coverage.
2787	(b) Bodily injury liability coverage.
2788	(c) Uninsured motorist coverage for any damages sustained
2789	by the identified excluded individual, if the policyholder has
2790	purchased such coverage.
2791	(d) Any coverage the policyholder is not required by law to
2792	<pre>purchase.</pre>
2793	(2) A private passenger motor vehicle policy may not
2794	<pre>exclude coverage when:</pre>
2795	(a) The identified excluded individual is injured while not
2796	operating a motor vehicle;
2797	(b) The exclusion is unfairly discriminatory under the
2798	Florida Insurance Code, as determined by the office; or
2799	(c) The exclusion is inconsistent with the underwriting
2800	rules filed by the insurer pursuant to s. 627.0651(13)(a).
2801	Section 52. Paragraphs (b), (c), and (g) of subsection (7),
2802	paragraphs (a) and (b) of subsection (8), and paragraph (b) of
2803	subsection (16) of section 627.748, Florida Statutes, are
2804	amended to read:
2805	627.748 Transportation network companies.—
2806	(7) TRANSPORTATION NETWORK COMPANY AND TNC DRIVER INSURANCE
2807	REQUIREMENTS
2808	(b) The following automobile insurance requirements apply
2809	while a participating TNC driver is logged on to the digital
2810	network but is not engaged in a prearranged ride:
2811	1. Automobile insurance that provides:
2812	a. A primary automobile liability coverage of at least
2813	\$50,000 for death and bodily injury per person, \$100,000 for

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2814	death and bodily injury per incident, and \$25,000 for property				
2815	damage; <u>and</u>				
2816	b. Personal injury protection benefits that meet the				
2817	minimum coverage amounts required under ss. 627.730-627.7405;				
2818	and				
2819	e. Uninsured and underinsured vehicle coverage as required				
2820	by s. 627.727.				
2821	2. The coverage requirements of this paragraph may be				
2822	satisfied by any of the following:				
2823	a. Automobile insurance maintained by the TNC driver or the				
2824	TNC vehicle owner;				
2825	b. Automobile insurance maintained by the TNC; or				
2826	c. A combination of sub-subparagraphs a. and b.				
2827	(c) The following automobile insurance requirements apply				
2828	while a TNC driver is engaged in a prearranged ride:				
2829	1. Automobile insurance that provides:				
2830	a. A primary automobile liability coverage of at least \$1				
2831	million for death, bodily injury, and property damage; $\underline{\text{and}}$				
2832	b. Personal injury protection benefits that meet the				
2833	minimum coverage amounts required of a limousine under ss.				
2834	627.730-627.7405; and				
2835	$rac{ ext{e.}}{ ext{Uninsured}}$ Uninsured and underinsured vehicle coverage as required				
2836	by s. 627.727.				
2837	2. The coverage requirements of this paragraph may be				
2838	satisfied by any of the following:				
2839	a. Automobile insurance maintained by the TNC driver or the				
2840	TNC vehicle owner;				
2841	b. Automobile insurance maintained by the TNC; or				
2842	c. A combination of sub-subparagraphs a. and b.				

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(g) Insurance satisfying the requirements under this subsection is deemed to satisfy the financial responsibility requirement for a motor vehicle under chapter 324 and the security required under s. 627.733 for any period when the TNC driver is logged onto the digital network or engaged in a prearranged ride.

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- (8) TRANSPORTATION NETWORK COMPANY AND INSURER; DISCLOSURE; EXCLUSIONS.—
- (a) Before a TNC driver is allowed to accept a request for a prearranged ride on the digital network, the TNC must disclose in writing to the TNC driver:
- 1. The insurance coverage, including the types of coverage and the limits for each coverage, which the TNC provides while the TNC driver uses a TNC vehicle in connection with the TNC's digital network.
- 2. That the TNC driver's own automobile insurance policy might not provide any coverage while the TNC driver is logged on to the digital network or is engaged in a prearranged ride, depending on the terms of the TNC driver's own automobile insurance policy.
- 3. That the provision of rides for compensation which are not prearranged rides subjects the driver to the coverage requirements imposed under s. 324.032(1) and (2) and that failure to meet such coverage requirements subjects the TNC driver to penalties provided in s. 324.221, up to and including a misdemeanor of the second degree.
- (b)1. An insurer that provides an automobile liability insurance policy under this part may exclude any and all coverage afforded under the policy issued to an owner or

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20-00753A-21 202154 2872 operator of a TNC vehicle while driving that vehicle for any 2873 loss or injury that occurs while a TNC driver is logged on to a 2874 digital network or while a TNC driver provides a prearranged 2875 ride. Exclusions imposed under this subsection are limited to 2876 coverage while a TNC driver is logged on to a digital network or while a TNC driver provides a prearranged ride. This right to 2877 2878 exclude all coverage may apply to any coverage included in an 2879 automobile insurance policy, including, but not limited to: 2880 a. Liability coverage for bodily injury and property 2881 damage; 2882 b. Uninsured and underinsured motorist coverage; 2883 c. Medical payments coverage; 2884 d. Comprehensive physical damage coverage; and 2885 e. Collision physical damage coverage; and 2886 f. Personal injury protection. 2887 2. The exclusions described in subparagraph 1. apply notwithstanding any requirement under chapter 324. These 2888 2889 exclusions do not affect or diminish coverage otherwise 2890 available for permissive drivers or resident relatives under the 2891 personal automobile insurance policy of the TNC driver or owner 2892 of the TNC vehicle who are not occupying the TNC vehicle at the 2893 time of loss. This section does not require that a personal 2894 automobile insurance policy provide coverage while the TNC

3. This section must not be construed to require an insurer to use any particular policy language or reference to this section in order to exclude any and all coverage for any loss or

driver is logged on to a digital network, while the TNC driver

otherwise uses a vehicle to transport riders for compensation.

is engaged in a prearranged ride, or while the TNC driver

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injury that occurs while a TNC driver is logged on to a digital network or while a TNC driver provides a prearranged ride.

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- 4. This section does not preclude an insurer from providing primary or excess coverage for the TNC driver's vehicle by contract or endorsement.
 - (16) LUXURY GROUND TRANSPORTATION NETWORK COMPANIES.-
- (b) An entity may elect, upon written notification to the department, to be regulated as a luxury ground TNC. A luxury ground TNC must:
- 1. Comply with all of the requirements of this section applicable to a TNC, including subsection (17), which do not conflict with subparagraph 2. or which do not prohibit the company from connecting riders to drivers who operate for-hire vehicles as defined in s. 320.01(15), including limousines and luxury sedans and excluding taxicabs.
- 2. Maintain insurance coverage as required by subsection (7). However, if a prospective luxury ground TNC satisfies minimum financial responsibility through compliance with \underline{s} . $\underline{324.032(3)}$ \underline{s} . $\underline{324.032(2)}$ by using self-insurance when it gives the department written notification of its election to be regulated as a luxury ground TNC, the luxury ground TNC may use self-insurance to meet the insurance requirements of subsection (7), so long as such self-insurance complies with \underline{s} . $\underline{324.032(3)}$ \underline{s} . $\underline{324.032(2)}$ and provides the limits of liability required by subsection (7).

Section 53. Paragraph (a) of subsection (2) of section 627.749, Florida Statutes, is amended to read:

627.749 Autonomous vehicles; insurance requirements.-

(2) INSURANCE REQUIREMENTS.-

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2930	(a) A fully autonomous vehicle with the automated driving				
2931	system engaged while logged on to an on-demand autonomous				
2932	vehicle network or engaged in a prearranged ride must be covered				
2933	by a policy of automobile insurance which provides:				
2934	1. Primary liability coverage of at least \$1 million for				
2935	death, bodily injury, and property damage.				
2936	2. Personal injury protection benefits that meet the				
2937	minimum coverage amounts required under ss. 627.730-627.7405.				
2938	3. Uninsured and underinsured vehicle coverage as required				
2939	by s. 627.727.				
2940	Section 54. Section 627.8405, Florida Statutes, is amended				
2941	to read:				
2942	627.8405 Prohibited acts; financing companies.— $\underline{\underline{A}}$ No premium				
2943	finance company shall, in a premium finance agreement or other				
2944	agreement, $\underline{\text{may not}}$ finance the cost of or otherwise provide for				
2945	the collection or remittance of dues, assessments, fees, or				
2946	other periodic payments of money for the cost of:				
2947	(1) A membership in an automobile club. The term				
2948	"automobile club" means a legal entity $\underline{\text{that}}$ which, in				
2949	consideration of dues, assessments, or periodic payments of				
2950	money, promises its members or subscribers to assist them in				
2951	matters relating to the ownership, operation, use, or				
2952	maintenance of a motor vehicle; however, the term this				
2953	definition of "automobile club" does not include persons,				
2954	associations, or corporations which are organized and operated				
2955	solely for the purpose of conducting, sponsoring, or sanctioning				
2956	motor vehicle races, exhibitions, or contests upon racetracks,				
2957	or upon racecourses established and marked as such for the				

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duration of such particular events. As used in this subsection,

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the $\underline{\text{term}}$ words "motor vehicle" $\underline{\text{has}}$ used herein have the same meaning as $\underline{\text{defined}}$ in chapter 320.

- (2) An accidental death and dismemberment policy sold in combination with a policy providing only bodily injury liability coverage personal injury protection and property damage liability coverage only policy.
- (3) Any product not regulated under the provisions of this insurance code.

This section also applies to premium financing by any insurance agent or insurance company under part XVI. The commission shall adopt rules to assure disclosure, at the time of sale, of coverages financed with personal injury protection and shall prescribe the form of such disclosure.

Section 55. Subsection (1) of section 627.915, Florida Statutes, is amended to read:

627.915 Insurer experience reporting.-

(1) Each insurer transacting private passenger automobile insurance in this state shall report certain information annually to the office. The information will be due on or before July 1 of each year. The information <u>must shall</u> be divided into the following categories: bodily injury liability; property damage liability; uninsured motorist; <u>personal injury protection benefits;</u> medical payments; <u>and</u> comprehensive and collision. The information given <u>must shall</u> be on direct insurance writings in the state alone and <u>shall</u> represent total limits data. The information set forth in paragraphs (a)-(f) is applicable to voluntary private passenger and Joint Underwriting Association private passenger writings and must <u>shall</u> be reported for each

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2988	of the latest 3 calendar-accident years, with an evaluation date			
2989	of March 31 of the current year. The information set forth in			
2990	paragraphs (g)-(j) is applicable to voluntary private passenger			
2991	writings and <u>must</u> shall be reported on a calendar-accident year			
2992	basis ultimately seven times at seven different stages of			
2993	development.			
2994	(a) Premiums earned for the latest 3 calendar-accident			
2995	years.			
2996	(b) Loss development factors and the historic development			
2997	of those factors.			
2998	(c) Policyholder dividends incurred.			
2999	(d) Expenses for other acquisition and general expense.			
3000	(e) Expenses for agents' commissions and taxes, licenses,			
3001	and fees.			
3002	(f) Profit and contingency factors as utilized in the			
3003	insurer's automobile rate filings for the applicable years.			
3004	(g) Losses paid.			
3005	(h) Losses unpaid.			
3006	(i) Loss adjustment expenses paid.			
3007	(j) Loss adjustment expenses unpaid.			
3008	Section 56. Subsections (2) and (3) of section 628.909,			
3009	Florida Statutes, are amended to read:			
3010	628.909 Applicability of other laws			
3011	(2) The following provisions of the Florida Insurance Code			
3012	apply to captive insurance companies $\underline{\text{that}}$ who are not industrial			
3013	insured captive insurance companies to the extent that such			
3014	provisions are not inconsistent with this part:			
3015	(a) Chapter 624, except for ss. 624.407, 624.408, 624.4085,			
3016	624.40851, 624.4095, 624.411, 624.425, and 624.426.			

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- (b) Chapter 625, part II.
- (c) Chapter 626, part IX.
- (d) Sections 627.730-627.7405, when no-fault coverage is provided.
 - (c) Chapter 628.

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- (3) The following provisions of the Florida Insurance Code shall apply to industrial insured captive insurance companies to the extent that such provisions are not inconsistent with this part:
- (a) Chapter 624, except for ss. 624.407, 624.408, 624.4085, 624.40851, 624.4095, 624.411, 624.425, 624.426, and 624.609(1).
- (b) Chapter 625, part II, if the industrial insured captive insurance company is incorporated in this state.
 - (c) Chapter 626, part IX.
- (d) Sections 627.730-627.7405 when no-fault coverage is provided.

(e) Chapter 628, except for ss. 628.341, 628.351, and 628.6018

Section 57. Subsections (2), (6), and (7) of section 705.184, Florida Statutes, are amended to read:

705.184 Derelict or abandoned motor vehicles on the premises of public-use airports.—

(2) The airport director or the director's designee shall contact the Department of Highway Safety and Motor Vehicles to notify that department that the airport has possession of the abandoned or derelict motor vehicle and to determine the name and address of the owner of the motor vehicle, the insurance company insuring the motor vehicle, notwithstanding the provisions of s. 627.736, and any person who has filed a lien on

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20-00753A-21 202154 3046 the motor vehicle. Within 7 business days after receipt of the 3047 information, the director or the director's designee shall send notice by certified mail, return receipt requested, to the owner 3048 3049 of the motor vehicle, the insurance company insuring the motor vehicle, notwithstanding the provisions of s. 627.736, and all 3050 3051 persons of record claiming a lien against the motor vehicle. The 3052 notice must shall state the fact of possession of the motor 3053 vehicle, that charges for reasonable towing, storage, and 3054 parking fees, if any, have accrued and the amount thereof, that 3055 a lien as provided in subsection (6) will be claimed, that the 3056 lien is subject to enforcement pursuant to law, that the owner 3057 or lienholder, if any, has the right to a hearing as set forth in subsection (4), and that any motor vehicle which, at the end 3058 of 30 calendar days after receipt of the notice, has not been 3059 removed from the airport upon payment in full of all accrued 3060 charges for reasonable towing, storage, and parking fees, if 3061 3062 any, may be disposed of as provided in s. 705.182(2)(a), (b), 3063 (d), or (e), including, but not limited to, the motor vehicle 3064 being sold free of all prior liens after 35 calendar days after 3065 the time the motor vehicle is stored if any prior liens on the 3066 motor vehicle are more than 5 years of age or after 50 calendar days after the time the motor vehicle is stored if any prior 3067 3068 liens on the motor vehicle are 5 years of age or less. 3069 (6) The airport pursuant to this section or, if used, a

licensed independent wrecker company pursuant to s. 713.78 shall have a lien on an abandoned or derelict motor vehicle for all reasonable towing, storage, and accrued parking fees, if any, except that no storage fee $\underline{\text{may}}$ $\underline{\text{shall}}$ be charged if the motor vehicle is stored less than 6 hours. As a prerequisite to

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perfecting a lien under this section, the airport director or the director's designee must serve a notice in accordance with subsection (2) on the owner of the motor vehicle, the insurance company insuring the motor vehicle, notwithstanding the provisions of s. 627.736, and all persons of record claiming a lien against the motor vehicle. If attempts to notify the owner, the insurance company insuring the motor vehicle, notwithstanding the provisions of s. 627.736, or lienholders are not successful, the requirement of notice by mail shall be considered met. Serving of the notice does not dispense with recording the claim of lien.

- (7) (a) For the purpose of perfecting its lien under this section, the airport shall record a claim of lien which states shall state:
 - 1. The name and address of the airport.

- 2. The name of the owner of the motor vehicle, the insurance company insuring the motor vehicle, notwithstanding the provisions of s. 627.736, and all persons of record claiming a lien against the motor vehicle.
- The costs incurred from reasonable towing, storage, and parking fees, if any.
- 4. A description of the motor vehicle sufficient for identification.
- (b) The claim of lien \underline{must} shall be signed and sworn to or affirmed by the airport director or the director's designee.
- (c) The claim of lien \underline{is} shall be sufficient if it is in substantially the following form:

CLAIM OF LIEN

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3104	State of
3105	County of
3106	Before me, the undersigned notary public, personally appeared
3107	, who was duly sworn and says that he/she is the
3108	of, whose address is; and that the
3109	following described motor vehicle:
3110	(Description of motor vehicle)
3111	owned by, whose address is, has accrued
3112	\$ in fees for a reasonable tow, for storage, and for
3113	parking, if applicable; that the lienor served its notice to the
3114	owner, the insurance company insuring the motor vehicle
3115	notwithstanding the provisions of s. 627.736, Florida Statutes,
3116	and all persons of record claiming a lien against the motor
3117	vehicle on,(year), by
3118	(Signature)
3119	Sworn to (or affirmed) and subscribed before me this day of
3120	,(year), by(name of person making statement)
3121	(Signature of Notary Public)(Print, Type, or Stamp
3122	Commissioned name of Notary Public)
3123	Personally KnownOR Producedas identification.
3124	
3125	However, the negligent inclusion or omission of any information
3126	in this claim of lien which does not prejudice the owner does
3127	not constitute a default that operates to defeat an otherwise
3128	valid lien.
3129	(d) The claim of lien $\underline{\text{must}}$ $\underline{\text{shall}}$ be served on the owner of
3130	the motor vehicle, the insurance company insuring the motor
3131	vehicle, notwithstanding the provisions of s. 627.736, and all
3132	persons of record claiming a lien against the motor vehicle. If

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attempts to notify the owner, the insurance company insuring the motor vehicle notwithstanding the provisions of s. 627.736, or lienholders are not successful, the requirement of notice by mail shall be considered met. The claim of lien $\underline{\text{must}}$ shall be so served before recordation.

(e) The claim of lien $\underline{\text{must}}$ shall be recorded with the clerk of court in the county where the airport is located. The recording of the claim of lien shall be constructive notice to all persons of the contents and effect of such claim. The lien $\underline{\text{attaches}}$ shall $\underline{\text{attach}}$ at the time of recordation and $\underline{\text{takes}}$ shall $\underline{\text{take}}$ priority as of that time.

Section 58. Subsection (4) of section 713.78, Florida Statutes, is amended to read:

713.78 Liens for recovering, towing, or storing vehicles and vessels.—

(4) (a) A person regularly engaged in the business of recovering, towing, or storing vehicles or vessels who comes into possession of a vehicle or vessel pursuant to subsection (2), and who claims a lien for recovery, towing, or storage services, shall give notice, by certified mail, to the registered owner, the insurance company insuring the vehicle notwithstanding s. 627.736, and all persons claiming a lien thereon, as disclosed by the records in the Department of Highway Safety and Motor Vehicles or as disclosed by the records of any corresponding agency in any other state in which the vehicle is identified through a records check of the National Motor Vehicle Title Information System or an equivalent commercially available system as being titled or registered.

(b) Whenever a law enforcement agency authorizes the

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removal of a vehicle or vessel or whenever a towing service, garage, repair shop, or automotive service, storage, or parking place notifies the law enforcement agency of possession of a vehicle or vessel pursuant to s. 715.07(2)(a)2., the law enforcement agency of the jurisdiction where the vehicle or vessel is stored shall contact the Department of Highway Safety and Motor Vehicles, or the appropriate agency of the state of registration, if known, within 24 hours through the medium of electronic communications, giving the full description of the vehicle or vessel. Upon receipt of the full description of the vehicle or vessel, the department shall search its files to determine the owner's name, the insurance company insuring the vehicle or vessel, and whether any person has filed a lien upon the vehicle or vessel as provided in s. 319.27(2) and (3) and notify the applicable law enforcement agency within 72 hours. The person in charge of the towing service, garage, repair shop, or automotive service, storage, or parking place shall obtain such information from the applicable law enforcement agency within 5 days after the date of storage and shall give notice pursuant to paragraph (a). The department may release the insurance company information to the requestor notwithstanding s. 627.736.

(c) The notice of lien must be sent by certified mail to the registered owner, the insurance company insuring the vehicle notwithstanding s. 627.736, and all other persons claiming a lien thereon within 7 business days, excluding Saturday and Sunday, after the date of storage of the vehicle or vessel. However, in no event shall the notice of lien be sent less than 30 days before the sale of the vehicle or vessel. The notice

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3191 must state:

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- 1. If the claim of lien is for a vehicle, the last 8 digits of the vehicle identification number of the vehicle subject to the lien, or, if the claim of lien is for a vessel, the hull identification number of the vessel subject to the lien, clearly printed in the delivery address box and on the outside of the envelope sent to the registered owner and all other persons claiming an interest therein or lien thereon.
- 2. The name, physical address, and telephone number of the lienor, and the entity name, as registered with the Division of Corporations, of the business where the towing and storage occurred, which must also appear on the outside of the envelope sent to the registered owner and all other persons claiming an interest in or lien on the vehicle or vessel.
 - 3. The fact of possession of the vehicle or vessel.
- 4. The name of the person or entity that authorized the lienor to take possession of the vehicle or vessel.
 - 5. That a lien as provided in subsection (2) is claimed.
- 6. That charges have accrued and include an itemized statement of the amount thereof.
- 7. That the lien is subject to enforcement under law and that the owner or lienholder, if any, has the right to a hearing as set forth in subsection (5).
- 8. That any vehicle or vessel that remains unclaimed, or for which the charges for recovery, towing, or storage services remain unpaid, may be sold free of all prior liens 35 days after the vehicle or vessel is stored by the lienor if the vehicle or vessel is more than 3 years of age or 50 days after the vehicle or vessel is stored by the lienor if the vehicle or vessel is 3

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3220 years of age or less.

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- The address at which the vehicle or vessel is physically located.
- (d) The notice of lien may not be sent to the registered owner, the insurance company insuring the vehicle or vessel, and all other persons claiming a lien thereon less than 30 days before the sale of the vehicle or vessel.
- 3227 (e) If attempts to locate the name and address of the owner 3228 or lienholder prove unsuccessful, the towing-storage operator 3229 shall, after 7 business days, excluding Saturday and Sunday, 3230 after the initial tow or storage, notify the public agency of 3231 jurisdiction where the vehicle or vessel is stored in writing by certified mail or acknowledged hand delivery that the towing-3232 3233 storage company has been unable to locate the name and address 3234 of the owner or lienholder and a physical search of the vehicle 3235 or vessel has disclosed no ownership information and a good faith effort has been made, including records checks of the 3236 Department of Highway Safety and Motor Vehicles database and the 3237 3238 National Motor Vehicle Title Information System or an equivalent 3239 commercially available system. For purposes of this paragraph and subsection (9), the term "good faith effort" means that the 3240 3241 following checks have been performed by the company to establish 3242 the prior state of registration and for title: 3243
 - 1. A check of the department's database for the owner and any lienholder.
- 3245 2. A check of the electronic National Motor Vehicle Title
 3246 Information System or an equivalent commercially available
 3247 system to determine the state of registration when there is not
 3248 a current registration record for the vehicle or vessel on file

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with the department.

- 3. A check of the vehicle or vessel for any type of tag, tag record, temporary tag, or regular tag.
- 4. A check of the law enforcement report for a tag number or other information identifying the vehicle or vessel, if the vehicle or vessel was towed at the request of a law enforcement officer.
- 5. A check of the trip sheet or tow ticket of the tow truck operator to determine whether a tag was on the vehicle or vessel at the beginning of the tow, if a private tow.
- 6. If there is no address of the owner on the impound report, a check of the law enforcement report to determine whether an out-of-state address is indicated from driver license information.
- 7. A check of the vehicle or vessel for an inspection sticker or other stickers and decals that may indicate a state of possible registration.
- 8. A check of the interior of the vehicle or vessel for any papers that may be in the glove box, trunk, or other areas for a state of registration.
- 9. A check of the vehicle for a vehicle identification number.
 - 10. A check of the vessel for a vessel registration number.
- 11. A check of the vessel hull for a hull identification number which should be carved, burned, stamped, embossed, or otherwise permanently affixed to the outboard side of the transom or, if there is no transom, to the outmost seaboard side at the end of the hull that bears the rudder or other steering mechanism.

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Section 59. Paragraph (a) of subsection (1), paragraph (c) of subsection (7), paragraphs (a), (b), and (c) of subsection (8), and subsections (9) and (10) of section 817.234, Florida Statutes, are amended to read:

817.234 False and fraudulent insurance claims.-

- (1)(a) A person commits insurance fraud punishable as provided in subsection (11) if that person, with the intent to injure, defraud, or deceive any insurer:
- 1. Presents or causes to be presented any written or oral statement as part of, or in support of, a claim for payment or other benefit pursuant to an insurance policy or a health maintenance organization subscriber or provider contract, knowing that such statement contains any false, incomplete, or misleading information concerning any fact or thing material to such claim;
- 2. Prepares or makes any written or oral statement that is intended to be presented to <u>an</u> <u>any</u> insurer in connection with, or in support of, any claim for payment or other benefit pursuant to an insurance policy or a health maintenance organization subscriber or provider contract, knowing that such statement contains <u>any</u> false, incomplete, or misleading information concerning any fact or thing material to such claim;
- 3.a. Knowingly presents, causes to be presented, or
 3301 prepares or makes with knowledge or belief that it will be
 3302 presented to <u>an</u> <u>any</u> insurer, purported insurer, servicing
 3303 corporation, insurance broker, or insurance agent, or any
 3304 employee or agent thereof, <u>any</u> false, incomplete, or misleading
 3305 information or <u>a</u> written or oral statement as part of, or in
 3306 support of, an application for the issuance of, or the rating

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of, any insurance policy, or a health maintenance organization subscriber or provider contract; or

- b. Knowingly conceals information concerning any fact material to such application; or
- 4. Knowingly presents, causes to be presented, or prepares or makes with knowledge or belief that it will be presented to any insurer a claim for payment or other benefit under medical payments coverage in a motor vehicle a personal injury protection insurance policy if the person knows that the payee knowingly submitted a false, misleading, or fraudulent application or other document when applying for licensure as a health care clinic, seeking an exemption from licensure as a health care clinic, or demonstrating compliance with part X of chapter 400.

(7)

(c) An insurer, or any person acting at the direction of or on behalf of an insurer, may not change an opinion in a mental or physical report prepared under s. 627.736(7) or direct the physician preparing the report to change such opinion; however, this provision does not preclude the insurer from calling to the attention of the physician errors of fact in the report based upon information in the claim file. Any person who violates this paragraph commits a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.

(8) (a) It is unlawful for any person intending to defraud any other person to solicit or cause to be solicited any business from a person involved in a motor vehicle accident for the purpose of making, adjusting, or settling motor vehicle tort claims or claims for benefits under medical payments coverage in

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a motor vehicle insurance policy personal injury protection
benefits required by s. 627.736. Any person who violates the
provisions of this paragraph commits a felony of the second
degree, punishable as provided in s. 775.082, s. 775.083, or s.
775.084. A person who is convicted of a violation of this
subsection shall be sentenced to a minimum term of imprisonment
of 2 years.

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- (b) A person may not solicit or cause to be solicited any business from a person involved in a motor vehicle accident by any means of communication other than advertising directed to the public for the purpose of making motor vehicle tort claims or claims for benefits under medical payments coverage in a motor vehicle insurance policy personal injury protection benefits required by s. 627.736, within 60 days after the occurrence of the motor vehicle accident. Any person who violates this paragraph commits a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.
- (c) A lawyer, health care practitioner as defined in s. 456.001, or owner or medical director of a clinic required to be licensed pursuant to s. 400.9905 may not, at any time after 60 days have elapsed from the occurrence of a motor vehicle accident, solicit or cause to be solicited any business from a person involved in a motor vehicle accident by means of in person or telephone contact at the person's residence, for the purpose of making motor vehicle tort claims or claims for benefits under medical payments coverage in a motor vehicle insurance policy personal injury protection benefits required by s. 627.736. Any person who violates this paragraph commits a felony of the third degree, punishable as provided in s.

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775.082, s. 775.083, or s. 775.084.

- (9) A person may not organize, plan, or knowingly participate in an intentional motor vehicle crash or a scheme to create documentation of a motor vehicle crash that did not occur for the purpose of making motor vehicle tort claims or claims for benefits under medical payments coverage in a motor vehicle insurance policy personal injury protection benefits as required by s. 627.736. Any person who violates this subsection commits a felony of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. A person who is convicted of a violation of this subsection shall be sentenced to a minimum term of imprisonment of 2 years.
- (10) A licensed health care practitioner who is found guilty of insurance fraud under this section for an act relating to a motor vehicle personal injury protection insurance policy loses his or her license to practice for 5 years and may not receive reimbursement under medical payments coverage in a motor vehicle insurance policy for personal injury protection benefits for 10 years.

Section 60. For the 2021-2022 fiscal year, the sum of \$83,651 in nonrecurring funds is appropriated from the Insurance Regulatory Trust Fund to the Office of Insurance Regulation for the purpose of implementing this act.

Section 61. Except as otherwise expressly provided in this act and except for this section, which shall take effect upon this act becoming a law, this act shall take effect January 1, 2022.

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APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting) 54 01.26.21 Bill Number (if applicable) Meeting Date Topic Motor Vehicle Insurance Amendment Barcode (if applicable) Name Kathy Maus Job Title Phone (850) 894-4111 3600 Maclay Boulevard Address Street Email kmaus@butler.legal 32312 FL **Tallahassee** Zip State City Waive Speaking: In Support Against Information (The Chair will read this information into the record.) Florida Justice Reform Institute Representing Lobbyist registered with Legislature: Appearing at request of Chair: While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

APPEARANCE RECORD

1/26/21	of this form to the Senator	or Senate Professional S	Staff conducting the meeting)
Meeting Date			Bill Number (if applicable)
TopicMotor Vehicle	Insurance		
Name George Feijoo	_		
Job Title Consultant - Flor	idian Partn	ers	_
Address 108 S. Monroe	Street		Phone (305) 120 7099
Tallahassee	FL State	37301 Zip	Email gréeijao le flapartners. co
Speaking: For Against Information Waive Speaking: In Support A			
Representing Florida	Insurance	Council	
Appearing at request of Chair: Yes X No Lobbyist registered with Legislature: Yes No			
While it is a Senate tradition to encourage parties. Those who do speak may be asked	oublic testimony, time ed to limit their remai	e may not permit al ks so that as many	ll persons wishing to speak to be heard at this y persons as possible can be heard.
This form is part of the public record for this meeting.			

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the	e meeting)
Meeting pate	Bill Number (if applicable)
Topic Motor Velicle Ins.	Amendment Barcode (if applicable)
Name MICHAEL CARLSON	
Job Title President	
Address 215 S. Muncoe St. Ste. 835 Phone 8	550 344 9576
Street Thillhissec FL 3230) Email	ithiel. circliane
City State Zip	
Speaking: For Against Information Waive Speaking: (The Chair will read thi	In Support Against is information into the record.)
Representing RERSONAL INSULANCE FEDERATION	of FlorioA
Appearing at request of Chair: Yes No Lobbyist registered with L	egislature: Yes No
While it is a Senate tradition to encourage public testimony, time may not normit all persons wish	hing to analy to be beaut - 4.45.

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting) 54 1/26/2021 Bill Number (if applicable) Meeting Date Topic Motor Vehicle Insurance Amendment Barcode (if applicable) Name Doug Bell Job Title Lobbyist Phone 8502059000 119 S. Monroe Street, Suite 200 Address Street Email doug.bell@mhdfirm.com FL 32301 Tallahassee Zip City State Information Waive Speaking: In Support Against Speaking: (The Chair will read this information into the record.) **Progressive Corporation** Representing Lobbyist registered with Legislature: Appearing at request of Chair: While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard. This form is part of the public record for this meeting. S-001 (10/14/14)

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting) Bill Number (if applicable) Topic Amendment Barcode (if applicable) Job Title Against Speaking: For Information Waive Speaking: | In Support Against (The Chair will read this information into the record.) hapter, American College of Singeons Appearing at request of Chair: Lobbyist registered with Legislature: Yes While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

S-001 (10/14/14)

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting) 54 1/26/21 Bill Number (if applicable) Meeting Date Topic Motor Vehicle Insurance Amendment Barcode (if applicable) Name Bonny Gordon Job Title Phone Address Email State Zip City In Support 🚩 Waive Speaking: Against Information Speaking: (The Chair will read this information into the record.) Representing GEICO Lobbyist registered with Legislature: Yes Appearing at request of Chair: While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

APPEARANCE RECORD

1/26/2021 (Deliver BOTH copies of this form to the Senator or Senate Professional S	Staff conducting the meeting) $S754$
Meeting Date	Bill Number (if applicable)
Topic	Amendment Barcode (if applicable)
Name Jonathan Dolan	_
Job Title Exclusive Ornector	_
Address 3717 S. Conway Rel	Phone 314-540-4400
Street Orlando FL 32812 City State Zip	Email j dolandenla.org
Speaking: For Against Information Waive S	Speaking: In Support Against air will read this information into the record.)
	stered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

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S-001 (10/14/14)

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting) **SB 54** 1/26/2021 Bill Number (if applicable) Meeting Date Motor Vehicle Insurance Topic Amendment Barcode (if applicable) Name Greg Yaffa Job Title Attorney Address 2401 PGA Blvd., Suite 140 Phone 561-625-6260 Street Email gyaffa@dcwlaw.com Palm Beach Gardens FL 33410 State Zip City Information In Support Speaking: Waive Speaking: Against (The Chair will read this information into the record.) Florida consumers Representing Lobbyist registered with Legislature: Appearing at request of Chair: While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard. This form is part of the public record for this meeting. S-001 (10/14/14)

APPEARANCE RECORD (Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

1/26/2021			, and the second	SB 54
Meeting Date				Bill Number (if applicable)
Topic Motor Vehicle Insuranc	e			mendment Barcode (if applicable)
Name Eric Romano			_	•
Job Title Attorney			_	
Address 801 Spencer Drive Street			Phone <u>561-5</u>	33-670
West Palm Beach	FL	33409	Email_eric@r	omanolawgroup.com
City Speaking: For Again	State nst Information			n Support Against formation into the record.)
Representing Florida Jus	tice Association			
Appearing at request of Cha	ir: ☐Yes ✓ No	Lobbyist regis	tered with Legi	slature: Yes VNo
While it is a Senate tradition to end meeting. Those who do speak ma	courage public testimony, tim y be asked to limit their rema	e may not permit a rks so that as many	ll persons wishing persons as poss	to speak to be heard at this ible can be heard.
This form is part of the public re	ecord for this meeting.			S-001 (10/14/14)

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting) 54 01.26.21 Bill Number (if applicable) Meeting Date Topic Motor Vehicle Insurance Amendment Barcode (if applicable) Name Kathy Maus Job Title Phone (850) 894-4111 Address 3600 Maclay Boulevard Street Email kmaus@butler.legal 32312 FL **Tallahassee** State Zip City X Against Information Waive Speaking: In Support Against Speaking: (The Chair will read this information into the record.) Florida Justice Reform Institute Representing Lobbyist registered with Legislature: Appearing at request of Chair: While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

S-001 (10/14/14)

APPEARANCE RECORD

1/26/2021 (Deliver BOTH copies of this form to the Senator or Senate I	Professional Staff conducting the meeting)
Meeting Date	SB 54 Bill Number (if applicable)
Topic Motor Vehicle Insurance	143978
Name Greg Yaffa	Amendment Barcode (if applicable)
Job Title Attorney	
Address 2401 PGA Blvd., Suite 140	Phone 561-625-6260
O'A.	Email gyaffa@dcwlaw.com
Speaking: For Against Information	Waive Speaking: In Support Against (The Chair will read this information into the record.)
Representing Florida consumers	
Appearing at request of Chair: Yes No Lobby While it is a Senate tradition to encourage public testimony, time may no meeting. Those who do speak may be asked to limit their remarks so that	ist registered with Legislature: Yes Volve No to permit all persons wishing to speak to be heard at this to as many persons as possible can be heard.

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting) 54 01.26.21 Bill Number (if applicable) Meeting Date 799160 Topic Motor Vehicle Insurance Amendment Barcode (if applicable) Name Kathy Maus Job Title Phone (850) 894-4111 3600 Maclay Boulevard Address Street Email kmaus@butler.legal 32312 FL **Tallahassee** City State Zip Speaking: **Against** Information Waive Speaking: In Support Against (The Chair will read this information into the record.) Florida Justice Reform Institute Representing Lobbyist registered with Legislature: Appearing at request of Chair: While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

S-001 (10/14/14)

CourtSmart Tag Report

Room: KN 412 Case No.: Type: Caption: Banking and Insurance Committee Judge:

Started: 1/26/2021 3:31:55 PM

4:03:47 PM

4:04:06 PM 4:07:07 PM

4:08:08 PM

Kathy Maus speaking in support

No further speakers for amendment

No questions for the speaker

Represents Florida Justice Reform Institute

Started: '	1/26/2021 3:31:55 PM
Ends:	1/26/2021 5:01:19 PM Length: 01:29:25
3:31:55 PI	· · · · · · · · · · · · · · · · · · ·
3:32:55 PI	
3:33:00 PI	, , , , , , , , , , , , , , , , , , , ,
3:33:19 PI	1 5
3:34:19 PI	
3:35:07 PI	
3:35:13 PI	
3:37:50 PI	,
3:40:23 PI	,
3:41:31 PI	
3:41:37 PI	•
3:42:14 PI	·
3:46:11 PI	, 11
3:46:32 PI	•
3:48:43 PM	
3:49:05 PI	
3:49:18 Pl 3:49:37 Pl	·
3:49:52 PI	
3:50:26 PI	· · · · · · · · · · · · · · · · · · ·
3:50:36 PI	·
3:51:34 PI	·
3:51:59 PI	·
3:52:18 PI	· · · · · · · · · · · · · · · · · · ·
3:52:31 PI	
3:52:52 PI	• •
3:53:02 PI	·
3:53:40 PI	
3:53:53 PI	
3:54:31 PI	·
3:55:16 PI	·
3:56:17 PI	·
3:56:29 PI	M Senator Taddeo with follow up on fast pace cases
3:56:47 PI	M Senator Taddeo continues
3:56:58 PI	M Senator Passidomo responds
3:57:07 PI	M Senator Taddeo explains question
3:57:19 PI	
3:57:43 PI	M Chair Boyd explains about bad faith
3:58:46 PI	
3:59:16 PI	
3:59:48 PI	· ·
4:00:14 Pi	· · · · · · · · · · · · · · · · · · ·
4:00:56 PI	· · · · · · · · · · · · · · · · · · ·
4:01:16 PI	, , , , , , , , , , , , , , , , , , , ,
4:02:06 PI	· ·
4:02:26 PI	
4:03:09 PI	, ,
4:03:43 PM	!!

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4:08:18 PM
               Debate on amendment 799160
4:08:24 PM
               Senator Burgess comments on amendment
4:09:22 PM
               Senator Passidomo closes on amendment
               Vocal vote and Amendment is adopted
4:09:38 PM
4:09:44 PM
               Barcode 143978 is taken up
4:10:05 PM
               Senator Thurston explains amendment
               Amendment addresses concerns with time limits and bad faith liability
4:11:21 PM
               Senator Thurston dicusses other concerns in the bill that are addressed in the amendment
4:13:18 PM
4:14:18 PM
               Senator Thurston withdraws the amendment
4:14:29 PM
               Record show amendment 143978 withdrawn
4:14:38 PM
               Public appearance
4:14:47 PM
               let record Greg Yaffa Attorney from Palm Beach Gardens FL was in support of amendment
4:14:51 PM
               Let record show Kathy Maus Florida Justice Reform Institute was opposed to the amendment
4:15:01 PM
               Back on the bill - questions from Senator Brandes on the bill
4:15:26 PM
               Senator Burgess responds to Senator Brandes concern
4:15:49 PM
               Follow up question by Senator Brandes on auto glass
4:16:01 PM
               Senator Burugess states nothing in this bill on that
               Senator Brandes with follow up question to Senator Burgess
4:16:12 PM
               Senator Burgess references 2016 ORS rates
4:16:20 PM
               Senator Brandes with question on carriers and rates
4:16:50 PM
               Senator Burgess answers
4:17:17 PM
               Public appearances
4:18:28 PM
               ChairBoyd limits speakers to 2 minutes
4:18:35 PM
               Eric Ramono Attorney Florida Justice Association West Palm Beach with information
4:18:45 PM
4:21:31 PM
               Chair Boyd requests wrap up
4:21:37 PM
               Mr. Romano concludes
4:22:01 PM
               Greg Yaffa Attorney with Florida Consumers Palm Beach Gardens is opposed
4:25:23 PM
               Jonathan Dolan Executive Director Florida College of Emergency Physicians Orlando is opposed
4:28:29 PM
               Chair Boyd with comments to the speaker
4:28:41 PM
               Bonny Gordon representing Geico is opposed
4:29:17 PM
               Chris Nuland Florida Chapter America College of Surgeons Jacksonville is opposed
4:30:31 PM
               Mr. Nulan suggests alternatives
               Doug Bell Tallahassee for Progressive Corporation opposes the bill
4:30:59 PM
               Mr. Bell of Progressive expresses concerns with rate
4:31:33 PM
               Michael Carlson Tallahassee President of Personal Insurance Federation of Florida with information
4:34:26 PM
4:37:23 PM
               George Feijoo Tallahassee for Consultant Floridian Partners of Florida Insurance Council with information
4:39:02 PM
               Kathy Maus Tallahassee of Florida Justice Reform Institute Tallahassee in support
4:42:14 PM
               Chair Boyd calls for anyone else wanting to testify
4:42:30 PM
               None
4:42:32 PM
               Chair opens debate on the bill
4:42:36 PM
               Senator Rouson in debate
4:44:09 PM
               Senator Rouson claims expectations of some changes for benefits of the consumer
4:44:43 PM
               Senator Rouson cautions on several issues
4:45:38 PM
               Chair Boyd recognizes Senator Stewart
4:46:07 PM
               Senator Stewart addresses some concerns
4:46:55 PM
               Senator Rodrigues in debate
4:47:16 PM
               Senator Rodrigues points to some reservations
4:48:50 PM
               Senator Brandes comments regarding rates
4:51:08 PM
               Senator Thurston in debate
               Senator Thurston expresses his concerns
4:51:41 PM
               Senator Taddeo in debate - discusses the bad faith language
4:52:40 PM
4:53:47 PM
               Chair Boyd in debate with comments
4:54:13 PM
               Senator Burgess closes on the bill
               Roll call for SB 54 Motor Vehicle Insurance
4:59:13 PM
5:00:18 PM
               CS for SB 54 Motor Vehicle Insurance is reported favorable
5:00:51 PM
               Chair Boyd calls for any other committee business
5:00:57 PM
               Senator Rouson moves to adjourn
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5:01:00 PM

Meeting is adjourned