

The Florida Senate
COMMITTEE MEETING EXPANDED AGENDA

**SELECT COMMITTEE ON PANDEMIC PREPAREDNESS
AND RESPONSE**

Senator Burgess, Chair
Senator Bracy, Vice Chair

MEETING DATE: Monday, March 15, 2021
TIME: 1:00—3:00 p.m.
PLACE: *Pat Thomas Committee Room, 412 Knott Building*

MEMBERS: Senator Burgess, Chair; Senator Bracy, Vice Chair; Senators Ausley, Book, Bradley, Brandes, Brodeur, Harrell, Perry, and Pizzo

| TAB | BILL NO. and INTRODUCER | BILL DESCRIPTION and SENATE COMMITTEE ACTIONS | COMMITTEE ACTION |
|--|---|--|------------------|
| PUBLIC TESTIMONY WILL BE RECEIVED FROM ROOM A3 AT THE DONALD L. TUCKER CIVIC CENTER, 505 W PENSACOLA STREET, TALLAHASSEE, FL 32301 | | | |
| 1 | Presentation by the Central Florida Behavioral Health Network | | Presented |
| 2 | Presentation by the Department of Veterans Affairs | | Presented |
| 3 | Presentation by the Department of Children and Families | | Presented |
| Other Related Meeting Documents | | | |



Central Florida
Behavioral Health
Network, Inc.



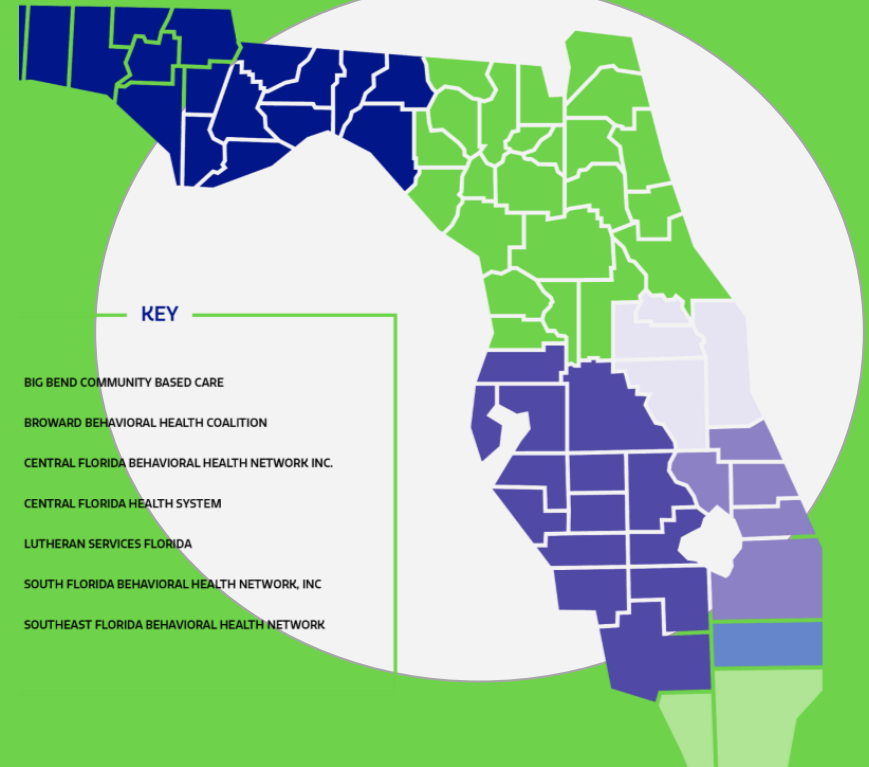
**The Impact of COVID-19 on the
Mental Health of Floridians**

Presented by Linda McKinnon, President and CEO

March 15, 2021

Florida's Behavioral Health Managing Entities

*Florida's Behavioral
Health Safety Net
System*





Background on Managing Entities

- DCF contracts with **seven Managing Entities**, which are not-for-profit businesses with local community boards
- Managing Entities manage, administer and ensure accountability of state and federal funds for substance abuse and mental health services within a network of over **300 providers**



How Behavioral Health Services are Paid For

- On your own (patient pays)
- Private Insurance
- Medicaid
- Special coverage, e.g. Veterans
- **Last Resort: Safety Net System**
- **Managing Entities Under DCF**



Who Managing Entities Serve

Managing Entities provide A mental health services to more than **320,000 uninsured, indigent Floridians.**

These patients include:

- Substance-abusing mothers and pregnant women
- Families in the foster care system
- Injecting drug users
- Substance abusers who are infected with HIV
- Individuals with a serious mental illness
- Youth in the Juvenile Justice System
- Veterans
- Incarcerated Individuals
- Chronically Homeless Individuals

Funding & Accountability

Funding for the safety net substance abuse and mental health services comes from:



- Local governments
- State general revenue



- Private grants
- State and federal grants

Managing Entities operate with **high accountability** and **low overhead**, operating with **less than 5%** in administrative costs

What Managing Entities Do

SYSTEM

Develop and manage a community-based system of care
Include services not provided by traditional medical insurance called “wraparound services” e.g. housing, employment, transportation

PROVIDER

Promote use of evidence-based best practices
Provide data driven outcomes, performances and accountability
Manage contracts totaling over \$770 million

INDIVIDUAL

Match severity of illness to intensity of service
Focus on the individual to ensure that the provider network system includes services across the continuum of care
Coordinate care for “high utilizers”



Assessing Needs

Managing Entities employ a variety of evidence-based strategies to evaluate community need and service priority:



The Impact of COVID -19 and the Behavioral Health of Floridians

“Collectively more people are concerned about the impact of their Mental Health (31%) than having access to the vaccine (29%)”

Nationally

- Alcohol sales have increased 50%
- Reported overdoses have increased by 50%
- Deaths by overdose have increased by 30%

Locally

- Recent increases in suicidal actions by teen girls between 13-17

Overall Isolation

- The impacts of isolation, fear, anxiety, job loss, additional roles required of families has resulted in a increase of unhealthy coping behaviors and more positively has increased the number of first time requests for help through 211, the suicide crises line and warm lines.

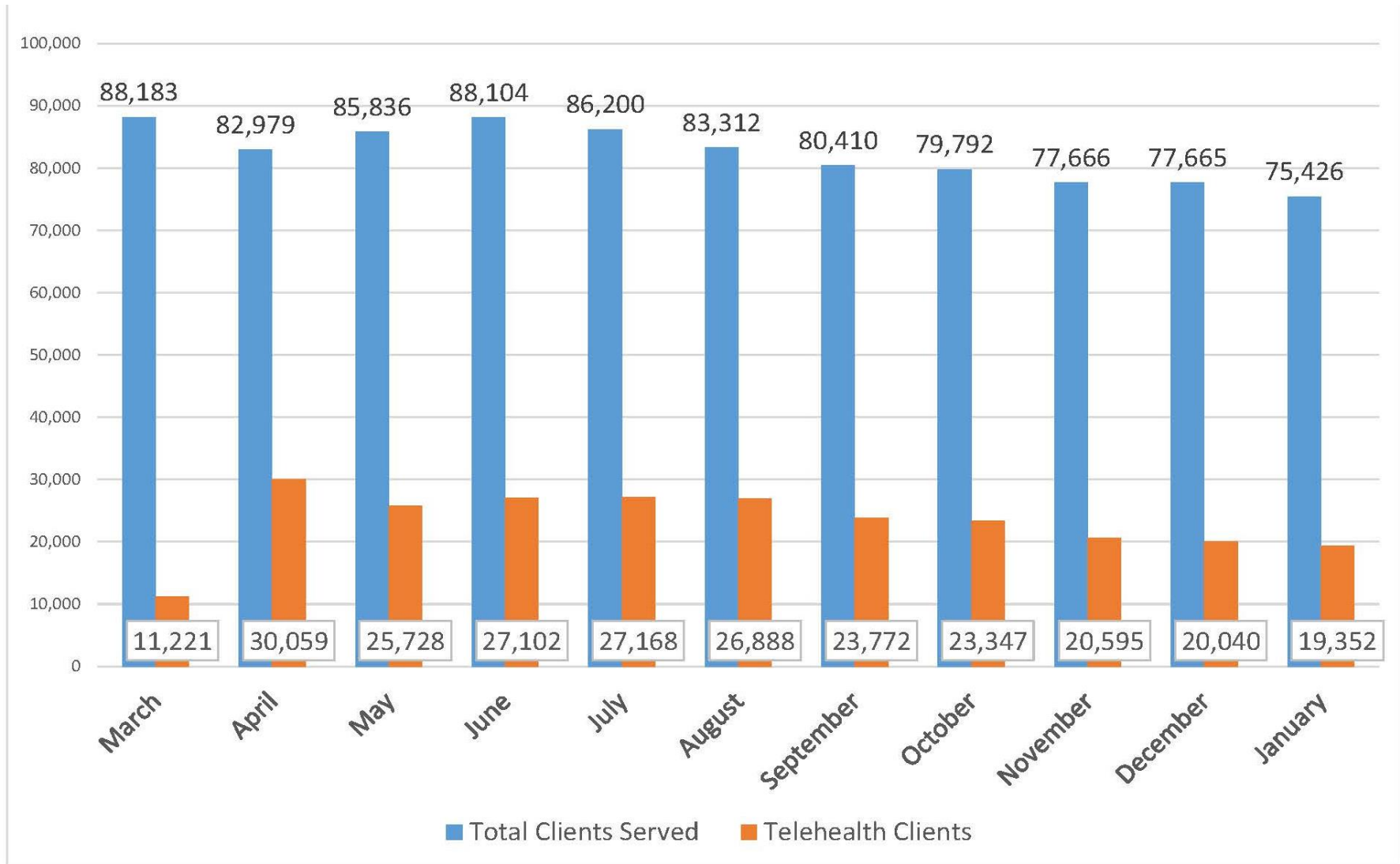


Behavioral Health Services Remained Open & Accessible

3 key changes that allowed our system as whole to meet the needs of vulnerable Floridians

1. Shift to telephonic and telehealth services
(1 in 4 clients in the behavioral health safety net system used telehealth services as a important and safe way to support their mental well being)
2. Flexible Funding methods allowed providers to remain open
3. Assured that providers were delivered PPE throughout the epidemic

FAME Telehealth Analysis Covid -19



Community Partnerships

- Zero Suicide
- Tampa Bay Thrives
- Healthy Minds
- You Good Campaign
- Housing

CFBHN Response

- Provide twice weekly community report on service availability.
- Acquired and distributed PPE to network providers
- Launched paid and PSA supported Campaign to all network communities via TV, Radio, OTT, and Social Media with over 35mm impressions
- Developed and launched COVID helpline
- Provided free cope notes trial to the public
- Launched online comprehensive prevention campaign targeted to parents “Talk. They hear you” and “in it to win it”
- Expanded mobile response capabilities throughout the Region
- Provided Managing Entity coordination of care to address problems that are endemic in physical and behavioral health care for high need individuals
- Developed care coordination services for students assessed to be high risk and requiring community based services
- Opened over 100 additional supported housing units
- Provide weekly provider check-ins with area hospitals to assure coordination of care

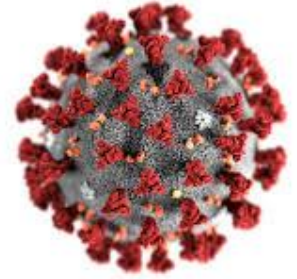
CFBHN Response Continued

- Implemented data sharing projects with local counties and law enforcement and the Medical Examiner to identify individuals and geographic areas in high need.
- Established Youth at Risk committees to address children at risk of “lock out” or placement in child welfare. 350 staffing's resulted in 95% of children being successfully diverted from child welfare and deeper end services
- Utilized Cares Act funding to expand service capacity.
- Successfully diverted 154 of the 185 individuals referred for civil State Hospital that were waiting at 34 receiving facilities.
- Successfully diverted 135 forensic clients from state hospitalization
- Assisted schools in developing virtual prevention programming.
- Worked with local jails to allow virtual case management in the jails to assure continued access to behavioral health services.





Central Florida
Behavioral Health
Network, Inc.



COVID Related Accomplishments



Rev 3/9/2021

CFBHN Immediate Response

- Worked with providers to evaluate the Baker Act, Detox (acute care), Residential services processes.
- Increased communication and developed report to track services.
- Participated in weekly acute care calls that still continue.
- Increased access and expanded telehealth and telephonic services.
- Continued work with providers and services never stopped due to quick response and a shift of delivery of services to telehealth
- COVID support line through Crisis Center of Tampa Bay.
 - 844-MYFLHLP – 844-693-5457



CFBHN Immediate Response

Continued

- Created a COVID-19 ME & County Report that communicates the operational integrity, workforce capacity and administration status. This report is distributed twice a week.
- Worked with providers, county and DCF to establish Short Term Residential to assist with lack (or clog) of admissions to State Hospitals
- Began pilot project to determine where individuals intersect the various systems in order gain a better understanding of what programs and services can be targeted to high priority individuals.



Personal Protective Equipment Supports

- Through the assistance of FAME and DCF we were able to provide our stakeholders personal protective equipment:
- Gloves-99,280
- Gowns- 12,300
- Sanitizers- 12,456 bottles 8oz- 12oz
- Face Shields- 1,200
- Infrared Thermometers- 50
- Surgical Masks- 11,600
- Reusable Masks- 44,275
- COVID Tests- 500
- Let's Get Checked COVID test kits- 440
 - *These test were not only available to providers but also family members living in the same household.*

Recommendations

- *Continue* to fund mental health and substance Abuse services, as need is growing providers cannot sustain cuts without a impact to service availability.
- *Continue* to allow payment flexibility for providers.
- *Continue* to allow payment for telehealth services.
- *Fund local 211* to assure adequate availability for all communities.



Thank you.
Questions?





Speaker Contact Information:
Linda McKinnon, President & CEO

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THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

3-15-21

Meeting Date

Bill Number (if applicable)

Topic Mental Health

Amendment Barcode (if applicable)

Name Linda McKinnon

Job Title CEO

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Email LMcKinnon@CFBHN.org

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing CENTRAL FLORIDA BEHAVIORAL HEALTH NETWORK / FANA

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

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S-001 (10/14/14)

IMPACT OF THE COVID-19 PANDEMIC ON VETERAN MENTAL HEALTH AND SUICIDE RISK

Lauren A. Stentz, M.S.
Suicide Prevention and Research Specialist
Florida Department of Veterans' Affairs
The Capitol, Suite 2105
StentzL@FDVA.STATE.FL.US

RISK FACTORS FOR DEATH BY SUICIDE AMONG VETERANS AND COVID-19

There is no single cause of suicide. Suicide is often the result of a complex interaction of risk and protective factors at the individual, community, and societal levels.

Empirically-supported risk factors:

- “Perceived Burdensomeness” – the idea that one is a burden on those around them.
- “Thwarted Belongingness” - the feeling that one is not a valued member of a community; loneliness.
- “Acquired Capability” – the ability to carry out the act of suicide.
- Hopelessness
- Psychopathology, prior attempts, substance abuse, significant life stressors.

CURRENT VETERAN SUICIDE RATES IN FLORIDA

VA's 2020 National Veteran Suicide Prevention Annual Report

Data: 2005-2018

Florida Veteran Suicide Deaths, 2018

| <i>Sex</i> | <i>Veteran Suicides</i> |
|------------|-------------------------|
| Total | 577 |
| Male | 557 |
| Female | 20 |

| <i>Age Group</i> | <i>Florida Veteran Suicides</i> | <i>National Veteran Suicides</i> | <i>Florida Veteran Suicide Rate</i> | <i>National Veteran Suicide Rate</i> |
|------------------|---------------------------------|----------------------------------|-------------------------------------|--------------------------------------|
| Total | 577 | 6,435 | 36.8 | 32.0 |
| 18-34 | 42 | 874 | 35.9 | 45.9 |
| 35-54 | 134 | 1,730 | 37.2 | 33.4 |
| 55-74 | 244 | 2,587 | 37.0 | 30.4 |
| 75+ | 157 | 1,237 | 36.4 | 27.4 |

Reference: VA's Florida Veteran Suicide Data Sheet, 2018

VETERAN SUICIDES DURING THE COVID-19 PANDEMIC

VA's 2020 National Veteran Suicide Prevention Annual Report

- There is no indication **yet** of an increase in the Veteran suicide rate during the COVID-19 Pandemic*
 - BUT there has been an increase in suicidal ideation among some Veteran populations
 - ***Caveat: Incomplete Data**

We have documented increases in:

- Number of crisis intervention calls by Veterans and their family members
- Number of suicide prevention calls by Veterans and their family members

CURRENT VETERAN SUICIDE PREVENTION EFFORTS IN FLORIDA

- HB 0071 – Recognizing Veteran Suicide (Representative Willhite)
- SB 0260 – Services for Veterans and their Families (Senator Harrell)
- **Florida Governor’s Challenge to Prevent Suicide Among Service Members, Veterans, and their Families**
- VA’s “COVID-19 Outreach for Suicide” program
- VA’s Safety Planning App

WHAT IS A SAFETY PLAN?

A safety plan is a prioritized written list of coping strategies and sources of support that Veterans who have been deemed to be at high risk for suicide can use before or during a crisis. The plan is **brief, easy to read**, and in the **Veteran’s own words**.



FL GOVERNOR'S CHALLENGE TO PREVENT SUICIDE AMONG SERVICE MEMBERS, VETERANS, AND THEIR FAMILIES



WHAT FL CITIES, COUNTIES, AND CITIZENS CAN DO:

- When talking about suicide:
 - Don't say: ~~Commit Suicide~~
 - **Do say: “Die by suicide”** or “took his/her life”
 - Reasoning – The word “commit” is generally associated with crimes; “die by suicide” is preferred because it emphasizes the death and deemphasizes the judgment
- Engage with the FL Governor’s Challenge to Prevent Suicide Among Service Members, Veterans, and their Families
- Know the suicide prevention and crisis intervention resources in your area and don't be afraid to reach out WITH someone
- Become a Watch Stander
 - <https://www.thefirewatch.org/watch-standers>



RESOURCES TO KNOW

- Veterans Crisis Line | 1 - 800 – 273 – TALK, press 1



- Florida Veterans Support Line: 1 - 844 - MYFLVET (693-5838)
- Crisis Center of Tampa Bay
- Watch Stander Training: <https://www.thefirewatch.org/watch-standers>
- FDVA Website: <https://www.floridavets.org/>

QUESTIONS?



CONTACT INFORMATION:

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Suicide Prevention and Research Specialist

Florida Department of Veterans' Affairs

The Capitol, Suite 2105

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YOU MUST PRINT AND DELIVER THIS FORM TO THE ASSIGNED TESTIMONY ROOM

THE FLORIDA SENATE

APPEARANCE RECORD

15 March 2021

Meeting Date

Bill Number (if applicable)

Topic Florida Department of Veterans' Affairs Presentation

Amendment Barcode (if applicable)

Name Lauren A. Stentz

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Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Department of Veterans' Affairs

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

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S-001 (10/14/14)



COVID 19 Impact on DCF Services and Mental Health

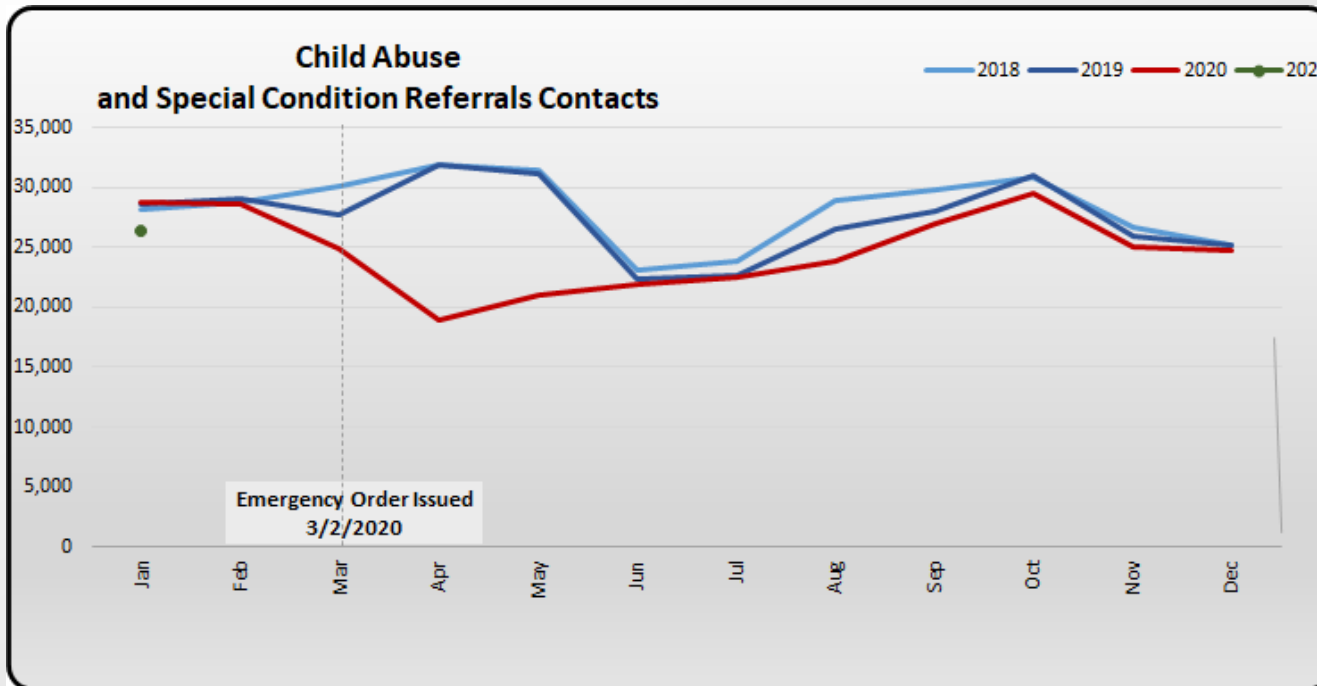
Senate Select Committee on
Pandemic Preparedness and Response

March 15, 2021

Presented by:

Dr. Patricia Babcock, Deputy Secretary

Office of Child Welfare-Hotline Child Contacts



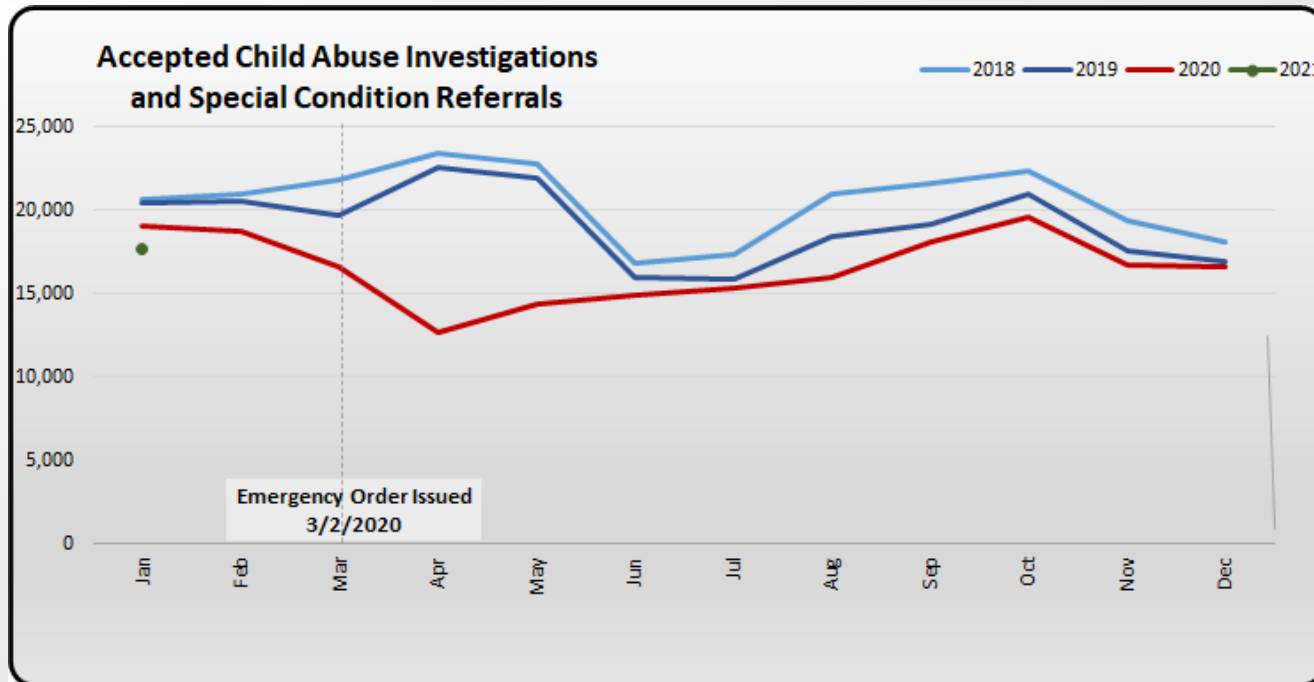
Within the year-over-year data, there was a sharp decline in the number of Hotline contacts dealing with child abuse and special referrals for 2020.

Note:

- 42% reduction in April and 33% reduction in May.
- More normal contact levels have returned there is still a slight decline in the year-over-year data between June 2020 and January 2021



Accepted Investigations



Within the year-over-year data, there was a sharp decline in the number of accepted child abuse referrals and special condition referrals for 2020.

Note:

- 15% reduction in March,
- 43% reduction in April,
- 34% reduction in May, and
- 13% reduction in August when 2020 data is compared with 2019 data.

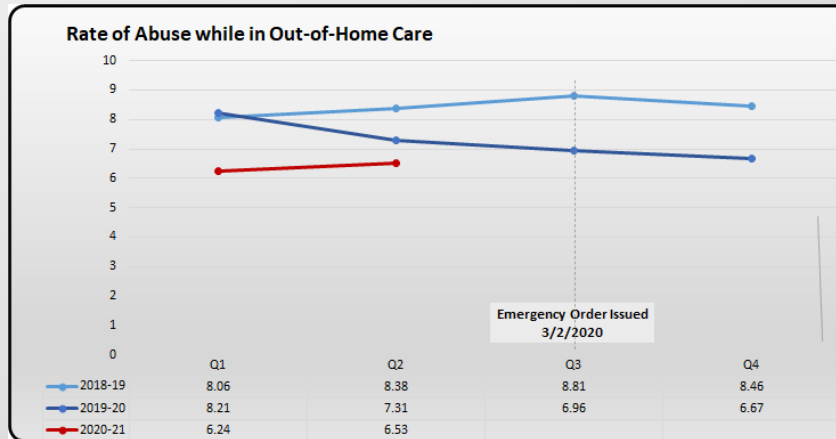
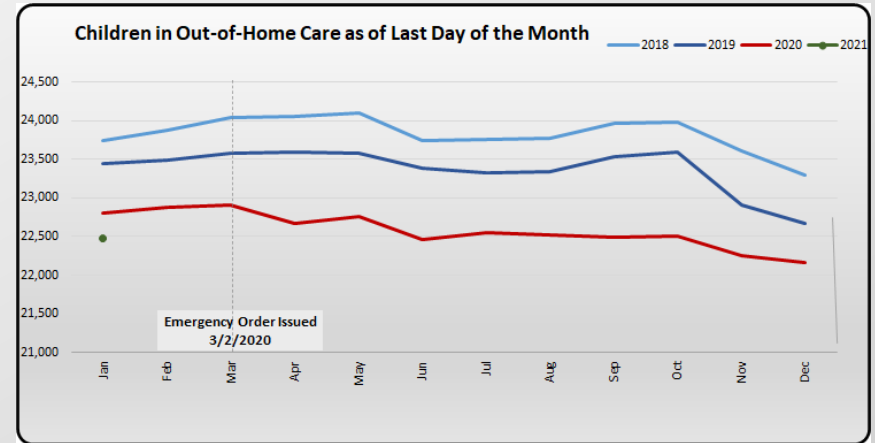
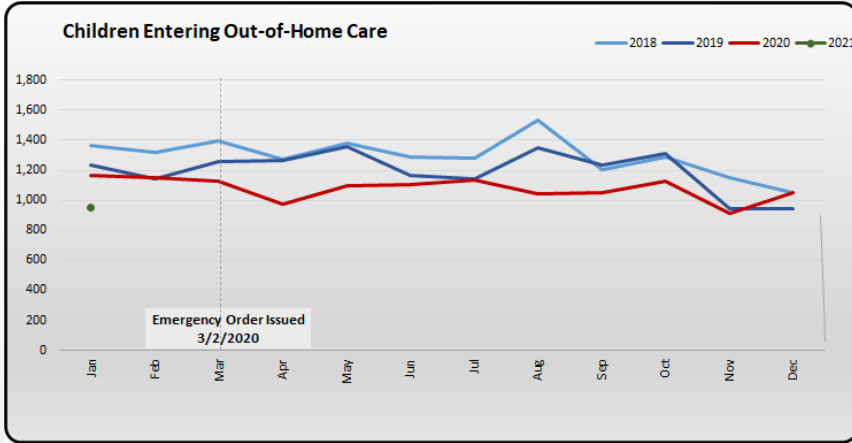


Behavioral Health Consultants- Investigations Activities

| | 2019 | 2020 |
|--|-------|-------|
| Total number of investigations for which BHCs assisted a CPI | 2,296 | 8217 |
| Total number of different (unduplicated) CPI's you have assisted | 1,103 | 2215 |
| Cases with children 5 years old or younger in the household | 1,278 | 5510 |
| Activity Types | | |
| Consultation | 992 | 3633 |
| Joint Visit | 778 | 1644 |
| Brief Assessment | 279 | 861 |
| Other Ancillary Support | 543 | 2061 |
| Substance Use | | |
| Cases with reported substance use | 1,723 | 5,630 |
| Cases with an opioid reported as primary substance of choice | 497 | 939 |
| Cases that involved a substance exposed infant | 607 | 2,056 |

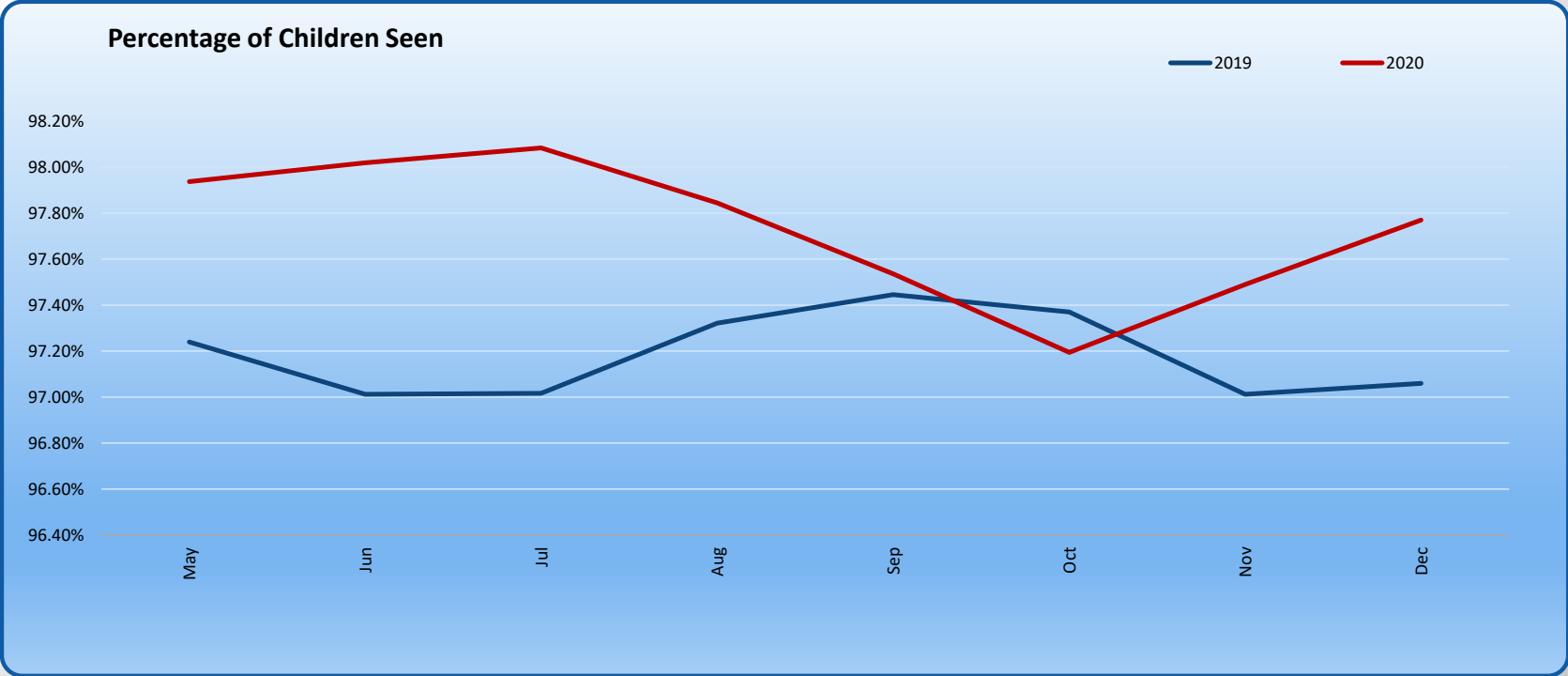


Children Entering and In OHC



FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES
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Children Seen Monthly



Domestic Violence

- 41 Certified Domestic Violence Centers maintained full operations, shifting many of their non-residential services to virtual environments.
- Domestic Violence Data on number served shows the following:
 - April – June 2020: served almost half the number of survivors in shelter, with about a 1/3 decrease in non-residential services and about a 20% decrease in hotline calls.
 - July – September 2020: service levels began picking back up slightly at about 60% historical levels for shelter, and within 15% of historic non-shelter and hotline calls
 - October – December 2020: at about 2/3 the historic level for shelter and within 5% of historic non-shelter and hotline calls



Pandemic Impacts on Behavioral Health-211

| TOP MENTAL HEALTH & ADDICTIONS REQUESTS | |
|--|---------------|
| Substance abuse & addictions  | 34,425 |
| Marriage & family  | 965 |
| Crisis intervention & suicide  | 33,178 |
| Mental health services  | 88,120 |
| Mental health facilities  | 6,407 |
| Other mental health & addictions  | 1,181 |



Mobile Response Teams

- Calls Received
 - 9,314 (2019)
 - 9,926 (2020)
- Calls requiring an acute response
 - 6,872 (2019)
 - 7,244 (2020)
- Calls requiring an acute response, resulting in an involuntary examination
 - 1,343 (2019)
 - 1,386 (2020)
- Calls requiring an acute response, potential diversion from an involuntary examination
 - 5,529 (2019)
 - 5,858 (2020)



Suicide Deaths

| Month | Age group | | | | | | | | Total | |
|--------------|-----------|-------|-------|-------|-------|-------|------|-------|-------|--------|
| | 5-17 | | 18-49 | | 50-64 | | 65+ | | | |
| Year | 2019 | 2020* | 2019 | 2020* | 2019 | 2020* | 2019 | 2020* | 2019 | 2020* |
| January | 11 | 8 | 120 | 126 | 90 | 83 | 76 | 64 | 297 | 281 |
| February | 5 | 11 | 106 | 105 | 95 | 59 | 69 | 73 | 275 | 248 |
| March | 12 | 4 | 126 | 115 | 99 | 61 | 69 | 90 | 306 | 270 |
| April | 5 | 6 | 128 | 96 | 81 | 60 | 75 | 64 | 289 | 226 |
| May | 6 | 4 | 126 | 105 | 75 | 61 | 90 | 65 | 297 | 235 |
| June | 5 | 4 | 130 | 100 | 88 | 68 | 66 | 73 | 289 | 245 |
| July | 1 | 8 | 109 | 90 | 104 | 78 | 90 | 80 | 304 | 256 |
| August | 12 | 9 | 112 | 99 | 81 | 45 | 78 | 66 | 283 | 219 |
| September | 7 | 8 | 119 | 88 | 88 | 58 | 72 | 65 | 286 | 220 |
| October | 5 | 8 | 132 | 111 | 90 | 45 | 84 | 47 | 311 | 211 |
| November | 6 | 9 | 98 | 94 | 73 | 50 | 69 | 60 | 246 | 213 |
| December | 4 | 5 | 98 | 74 | 71 | 44 | 71 | 59 | 244 | 182 |
| Total | 79 | 70 | 1404 | 1035 | 1035 | 618 | 909 | 687 | 3427 | 2806** |

*Provisional 2020 data is subject to change

**one death in 2020 is currently listed as unknown age

Data Source: Florida Department of Health Bureau of Vital Statistics



**FLORIDA DEPARTMENT
OF CHILDREN AND FAMILIES**
MYFLFAMILIES.COM

Substance Abuse

- **Medicated Assisted Treatment**

- New Clients-
 - 4,226 (2019)
 - 3798 (2020)

- **Overdose Data**

- Nonfatal Overdoses, all drugs-
 - 39,157 (2019)
 - 39,911 (2020)
- Fatal Opioid Overdoses –
 - 3,763 (2019)
 - 4,631 (2020)

- **Narcan Distribution**

- Narcan Kits sent to providers to distribute
 - 45,538 (2019)
 - 72,984 (2020)
- Narcan Kits distributed to the community
 - 36,747 (2019)
 - 66,546 (2020)
- Self reported overdose reversals
 - 1,567 (2019)
 - 4,105(2020)
- On-site reversals
 - 25 (2019)
 - 173)2020)
- Providers enrolled in Narcan distribution program
 - 107 (2019)
 - 181 (2020)



FAME Telehealth Analysis



Covid-19 Crisis Counseling

Program

| Service Type | Service | CCP Funded | In Kind Services** |
|--------------------|---|----------------|--------------------|
| Primary Services | Individual and Family Crisis Counseling | 22,195 | 28,827 |
| | In-person brief educational or supportive contact | 522 | 0 |
| | Telephone contact | 101,486 | 230,218 |
| | Hotline/helpline/lifeline contact | 10 | 0 |
| | E-mail contact | 3,115 | 27,568 |
| | Community networking and coalition building | 19,716 | 3,110 |
| | Referrals Provided (ODCES)* | 2,411 | 97,603 |
| Secondary Services | Material handed to people | 0 | 0 |
| | Material mailed to people | 0 | 0 |
| | Material left in public places | 0 | 0 |
| | Mass media | 0 | 95 |
| | Social networking messages | 599 | 54,201 |
| TOTAL | | 150,054 | 441,622 |

*CCP Referrals: 39,780 as reported in provider data workbooks from July 2020 through January 31, 2021

**Provider data workbooks do not collect: In-person brief educational or supportive contact; hotline/helpline/lifeline contact; material handed to people; material mailed to people; material left in public places



Questions?



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OF CHILDREN AND FAMILIES
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THE FLORIDA SENATE

APPEARANCE RECORD

03/15/2021

Meeting Date

Bill Number (if applicable)

Topic Presentation by the Department of Children and Families

Amendment Barcode (if applicable)

Name Dr. Patricia Babcock

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State

Zip

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Department of Children and Families

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

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CourtSmart Tag Report

Room: KB 412

Case No.: -

Type:

Caption: Senate Select Committee on Pandemic Preparedness and Response Judge:

Started: 3/15/2021 1:02:07 PM

Ends: 3/15/2021 2:56:32 PM

Length: 01:54:26

1:02:08 PM Sen. Burgess (Chair)
1:05:11 PM TAB 1 - Presentation by the Central Florida Behavioral Health Network
1:06:19 PM Linda McKinnon, President and Chief Executive Officer, Central Florida Behavioral Health Network, Inc.
1:24:13 PM Sen. Burgess
1:24:36 PM TAB 2 - Presentation by the Department of Veterans' Affairs
1:25:07 PM Lauren Stentz, Veteran Suicide Prevention and Research Specialist, Florida Department of Veterans' Affairs
1:45:43 PM Sen. Burgess
1:45:52 PM TAB 3 - Presentation by the Department of Children and Families
1:46:25 PM Patricia Babcock, Ph.D., LCSW, Deputy Secretary, Florida Department of Children and Families
2:02:16 PM Sen. Burgess
2:02:31 PM Sen. Bracy
2:02:37 PM Sen. Burgess
2:02:51 PM Sen. Bracy
2:03:15 PM P. Babcock
2:03:20 PM Sen. Bracy
2:03:24 PM Sen. Burgess
2:03:35 PM Sen. Book
2:06:29 PM P. Babcock
2:08:49 PM Sen. Book
2:09:59 PM L. McKinnon
2:11:27 PM Sen. Book
2:12:10 PM L. McKinnon
2:13:51 PM Sen. Book
2:14:41 PM L. Stentz
2:15:51 PM L. McKinnon
2:17:00 PM P. Babcock
2:17:49 PM Sen. Burgess
2:18:26 PM Sen. Harrell
2:21:47 PM P. Babcock
2:24:15 PM Sen. Harrell
2:25:29 PM L. McKinnon
2:26:24 PM P. Babcock
2:27:17 PM L. Stentz
2:28:09 PM Sen. Harrell
2:30:35 PM P. Babcock
2:31:00 PM Sen. Harrell
2:32:01 PM Sen. Brodeur
2:33:54 PM Sen. Burgess
2:34:03 PM Sen. Pizzo
2:35:59 PM Sen. Burgess
2:36:22 PM Sen. Ausley
2:37:35 PM L. McKinnon
2:38:06 PM P. Babcock
2:38:11 PM Sen. Ausley
2:38:37 PM L. McKinnon
2:39:08 PM Sen. Ausley
2:39:14 PM Sen. Bracy
2:39:30 PM P. Babcock
2:39:45 PM Sen. Bracy
2:39:58 PM P. Babcock
2:40:04 PM L. McKinnon

| | |
|-------------------|--------------|
| 2:40:46 PM | Sen. Book |
| 2:41:22 PM | Sen. Burgess |
| 2:42:17 PM | L. Stentz |
| 2:42:55 PM | L. McKinnon |
| 2:43:46 PM | P. Babcock |
| 2:44:57 PM | Sen. Harrell |
| 2:46:35 PM | Sen. Burgess |
| 2:47:52 PM | L. Stentz |
| 2:49:59 PM | L. McKinnon |
| 2:53:08 PM | P. Babcock |
| 2:54:14 PM | Sen. Burgess |