



The Florida Senate

Local Funding Initiative Request

Fiscal Year 2019-2020

LFIR#: 1979

1. **Title of Project:** Children's Home Society CaseAIM 2.0

2. **Senate Sponsor:** Ben Albritton

3. **Date of Submission:** 02/07/2019

4. **Project/Program Description:**

Child Welfare Dependency Case Managers spend up to 80% of their time on administrative tasks instead of working directly with children and their families. CaseAIM 2.0 brings new technology and tools to case management to further reduce administrative burdens, increase time frames to get children home safely and extend the CaseAIM solutions beyond case managers to other stakeholders in the family's care networks, such as caregivers, providers and supervisors. CaseAIM 2.0 provides care coordination applications for referral management, a caregiver portal for information access and sharing, transportation logistics technology to help children get to their care services, and data management analytics and reports to drive better access to service needs, quality and outcomes. As with CaseAIM, CaseAIM 2.0 will further drive child welfare outcomes to reduce out of home care, reduce time frames spent in care, increase children who return home and improve the entire service delivery system

5. **State Agency to receive requested funds :** Department of Children and Families

State Agency Contacted? Yes

6. **Amount of the Nonrecurring Request for Fiscal Year 2019-2020**

Type of Funding	Amount
Operations	2,377,922
Fixed Capital Outlay	
Total State Funds Requested	2,377,922

7. **Total Project Cost for Fiscal Year 2019-2020 (including matching funds available for this project)**

Type of Funding	Amount	Percent
Total State Funds Requested (from question #6)	2,377,922	86.38%
Federal	0	0.00%
State (excluding the amount of this request)	0	0.00%
Local	0	0.00%
Other	375,000	13.62%
Total Project Costs for Fiscal Year 2019-2020	2,752,922	100.0%

8. **Has this project previously received state funding?** Yes

Fiscal Year (yyyy-yy)	Amount		Specific Appropriation #	Vetoed
	Recurring	NonRecurring		
2017-18		774,253	322	No

9. **Is future-year funding likely to be requested?** No



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10. Details on how the requested state funds will be expended

Spending Category	Description	Amount
Administrative Costs:		
Executive Director/Project Head Salary and Benefits	Director for Unified Service Center who manages all aspects of CaseAIM 2.0 implementation and integrations	122,880
Other Salary and Benefits		
Expense/Equipment/Travel/Supplies/Other	Administrative services for quality management, human resources, finance, budget and indirect support	216,175
Consultants/Contracted Services/Study		
Operational Costs:		
Salary and Benefits	Applications Support for technology innovations, Project Management, Provider relations for caregivers and service providers, Data analysts for dashboards.	928,576
Expense/Equipment/Travel/Supplies/Other	General operating for space, travel, equipment, training tools.	360,291
Consultants/Contracted Services/Study	Technology development, testing and deployment with technology partner and research study by Florida State University Florida Institute for Child Welfare.	750,000
Fixed Capital Construction/Major Renovation:		
Construction/Renovation/Land/Planning Engineering		
Total State Funds Requested (must equal total from question #6)		2,377,922

11. Program Performance:

a. What is the specific purpose or goal that will be achieved by the funds requested?

Case Managers and supervisors spend up to 80% of their work time on administrative tasks instead of quality time in service delivery which drive outcomes for children in the child welfare system. Care coordination between case managers and stakeholders on a child's case such as caregivers, parents and providers of services have no current technology tools which support quick access to care, timely services and rely on a paper processes which cause significant delays and gaps to service delivery.

b. What are the activities and services that will be provided to meet the intended purpose of these funds?

CaseAIM 2.0 is designed to bring similar supports to caregivers that benefited case managers. Care coordination technology will create online provider network access, creates a caregiver portal, improves transportation logistics to access care, and adds critical analytics to improve performance. As a result of these tools and supports, all children and their families will benefit from improved outcomes.

c. What are the direct services to be provided to citizens by the appropriations project?

Children and Families engaged in the child welfare system will have direct benefit and access to technology supports provided by CaseAIM 2.0. Caregivers, Case Managers and Providers will gain quicker access to services, make electronic referrals, receive real-time care/service information with live connections to care



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coordination technology, creating greater engagement, faster time to service delivery and direct, live feedback with caregivers.

d. Who is the target population served by this project? How many individuals are expected to be served?

For children and their families engaged in the child welfare system: 3,700 children and 7,500 caregivers. For Case Managers and supervisors: minimum of 190.

e. What is the expected benefit or outcome of this project? What is the methodology by which this outcome will be measured?

1. Reduce length of stay for children in foster care through increases in permanency time frames as measured by number of days children in care; 2. Reduce out of home care placements and costs as measured by days in out of home placement and total daily cost trends of out of home care; 3. Continue to reduce administrative workloads of frontline staff through enhanced technology supports as measured by time spent with children and their families compared to administrative time collected from note entries into FSFN; and, 4. Get needed services to children, their families and caregivers quicker, faster and with better follow through as measured by time frames from referral date to initiation of service and frequency of service referrals completed through clients engagement in services.

f. What are the suggested penalties that the contracting agency may consider in addition to its standard penalties for failing to meet deliverables or performance measures provided for in the contract?

Financial penalties per performance measures not reached, up to termination of contract.

12. The owner(s) of the facility to receive, directly or indirectly, any fixed capital outlay funding. Include the relationship between the owner(s) of the facility and the entity.

N/A

13. Requestor Contact Information:

- a. **Name:** Andry Sweet
- b. **Organization:** Children's Home Society
- c. **E-mail Address:** andry.sweet@chsfl.org
- d. **Phone Number:** (321)397-0043

14. Recipient Contact Information:

- a. **Organization:** Children's Home Society
- b. **County:** Orange
- c. **Organization Type:**
 - For Profit
 - Non Profit 501(c) (3)
 - Non Profit 501(c) (4)
 - Local Entity
 - University or College
 - Other (Please specify)



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- d. **Contact Name:** Andry Sweet
- e. **E-mail Address:** andry.sweet@chsfl.org
- f. **Phone Number:** (321)397-0043

15. Lobbyist Contact Information

- a. **Name:** Summer Pfeiffer
- b. **Firm Name:** Children's Home Society
- c. **E-mail Address:** summer.pfeiffer@chsfl.org
- d. **Phone Number:** (850)339-5463