



# The Florida Senate

## Local Funding Initiative Request

### Fiscal Year 2019-2020

LFIR#: 2189

**1. Title of Project:** Clinical Quality Community Health Worker Program

**2. Senate Sponsor:** Jason Pizzo

**3. Date of Submission:** 02/28/2019

**4. Project/Program Description:**

The purpose of the Clinical Quality Community Health Worker (CHW) program is to improve the health and wellbeing of low-income, uninsured, and medically underserved patients at Miami Beach Community Health Center (MBCHC). MBCHC is engaged in a comprehensive population health initiative to improve patient health outcomes. Clinical Quality CHWs will assess care delivered by reviewing patient data in the electronic health record (EHR) and utilization data reports. The purpose is to close gaps in care such as in HEDIS (Healthcare Effectiveness Data and Information Set) quality measures for colorectal cancer screening, mammogram screening, pediatric well child visits, etc. By proactively reaching out to patients, scheduling appointments and following up on missed appointments, particularly for those with chronic medical conditions and missed preventative screenings, Clinical Quality CHWs will help to ensure patients at MBCHC and the surrounding area receive the highest quality medical care.

**5. State Agency to receive requested funds :** Department of Health

State Agency Contacted? No

**6. Amount of the Nonrecurring Request for Fiscal Year 2019-2020**

Type of Funding	Amount
Operations	350,000
Fixed Capital Outlay	
<b>Total State Funds Requested</b>	<b>350,000</b>

**7. Total Project Cost for Fiscal Year 2019-2020 (including matching funds available for this project)**

Type of Funding	Amount	Percent
Total State Funds Requested (from question #6)	350,000	70.87%
Federal	123,466	25.00%
State (excluding the amount of this request)	0	0.00%
Local	0	0.00%
Other	20,397	4.13%
<b>Total Project Costs for Fiscal Year 2019-2020</b>	<b>493,863</b>	<b>100.0%</b>

**8. Has this project previously received state funding?** No

Fiscal Year (yyyy-yy)	Amount		Specific Appropriation #	Vetoed
	Recurring	NonRecurring		



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9. Is future-year funding likely to be requested? No

10. Details on how the requested state funds will be expended

Spending Category	Description	Amount
<b>Administrative Costs:</b>		
Executive Director/Project Head Salary and Benefits		
Other Salary and Benefits		
Expense/Equipment/Travel/Supplies/Other		
Consultants/Contracted Services/Study		
<b>Operational Costs:</b>		
Salary and Benefits	17.1% of the salary and benefits for the 28 Clinical Quality CHWs who will proactively reach out to patients and ensure that patients at MBCHC receive the highest quality medical care.	350,000
Expense/Equipment/Travel/Supplies/Other		
Consultants/Contracted Services/Study		
<b>Fixed Capital Construction/Major Renovation:</b>		
Construction/Renovation/Land/Planning Engineering		
<b>Total State Funds Requested (must equal total from question #6)</b>		<b>350,000</b>

11. Program Performance:

a. What is the specific purpose or goal that will be achieved by the funds requested?

Funds requested will be used to pay the salaries of 28 FTE Clinical Quality Community Health Workers (CHWs) who will work to improve the health of the MBCHC patient population.

b. What are the activities and services that will be provided to meet the intended purpose of these funds?

Clinical Quality CHWs will review the EHR to identify patients with chronic conditions (e.g. diabetes) and those with gaps in care (e.g. missed/overdue immunizations). Clinical Quality CHWs will contact patients assigned to MBCHC but who are not registered patients. Clinical Quality CHWs will contact patients to remind them of scheduled appointments. For patients who have not been seen recently or whose EHR indicates that they need to be seen, the Clinical Quality CHWs will contact the patients and make appointments for them to come to the health center to receive services. They will also coordinate, as needed, referrals to specialty providers that will provide care to MBCHC's patients via referral agreement. For the period 1/1/2018 to 12/31/2018, Clinical Quality CHWs scheduled 14,132 appointments with 10,560 (75%) appointments kept at which 14,435 gaps in care were closed out of a potential 14,576 gaps (99%). During the same period, Clinical Quality CHWs contacted 882 new patients.

c. What are the direct services to be provided to citizens by the appropriations project?

The direct service to be provided to citizens by this project is clinical care coordination and navigation to ensure that they receive the highest quality medical care.



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**d. Who is the target population served by this project? How many individuals are expected to be served?**

Low-income and uninsured individuals. Almost all MBCHC patients (93.4%) are low-income and 79.8% have incomes below the Federal Poverty Level. More than a third (35.2%) of patients are uninsured. MBCHC expects to provide over 10,000 visits including 1,000 new patients in a one year period through this project.

**e. What is the expected benefit or outcome of this project? What is the methodology by which this outcome will be measured?**

The expected benefit is that citizens from the community MBCHC serves will demonstrate improved health outcomes. MBCHC uses a certified EHR for tracking patients and clinical data to achieve Meaningful Use and improve quality outcomes. All diagnostic tests, labs, and referrals to specialists are ordered, tracked, and documented using the EHR. MBCHC is required by the Health Resources and Services Administration (HRSA) to track 16 measures of the quality of care it provides. MBCHC uses HRSA's Uniform Data System (UDS) national and state benchmarks for setting its clinical measures goals as well as HEDIS and Healthy People 2020. Compliance with HRSA, HEDIS, and Healthy People 2020 goals is the manner in which the project's outcome will be measured and evaluated. HRSA announced in 2018 that MBCHC earned six quality awards for 2017, the only community health center (CHC) out of 47 in Florida to earn six awards, and tying as number two in the nation out of 1,400 CHCs.

**f. What are the suggested penalties that the contracting agency may consider in addition to its standard penalties for failing to meet deliverables or performance measures provided for in the contract?**

Standard contract penalties should apply.

**12. The owner(s) of the facility to receive, directly or indirectly, any fixed capital outlay funding. Include the relationship between the owner(s) of the facility and the entity.**

Not applicable.

**13. Requestor Contact Information:**

- a. **Name:** Mark Rabinowitz
- b. **Organization:** Miami Beach Community Health Center, Inc.
- c. **E-mail Address:** mrabinowitz@mbchc.com
- d. **Phone Number:** (305)538-8835 Ext. 1912

**14. Recipient Contact Information:**

- a. **Organization:** Miami Beach Community Health Center, Inc.
- b. **County:** Miami-Dade
- c. **Organization Type:**
  - For Profit
  - Non Profit 501(c) (3)
  - Non Profit 501(c) (4)
  - Local Entity
  - University or College
  - Other (Please specify)



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- d. **Contact Name:** Sorangely Menjivar
- e. **E-mail Address:** sorangelym@mbchc.com
- f. **Phone Number:** (305)538-8835

#### 15. Lobbyist Contact Information

- a. **Name:** Kelly Mallette
- b. **Firm Name:** Ronald L. Book, P.A.
- c. **E-mail Address:** kelly@rlbookpa.com
- d. **Phone Number:** (850)224-3427