

1. Project Title

# The Florida Senate Local Funding Initiative Request Fiscal Year 2023-2024

Directive Health Foster Care Innovation Pilot Program

LFIR # 1177

2. Senate Sponsor	Ana Maria Rodri	guez						
3. Date of Request	02/01/2023							
4. Project/Program De	escription							
Directive Health's m just medical record-healthy future is at the children in the Florid subsequent integrati social workers in sta meet physical and m	nission is to save likeeping companies one customer's finge a Foster Care Syston and deploymen ying organized so	s, but any avail ertips. Directive tem by digitizir t phase.These	lable co e Healt ng their e easy t	onsumer health rep h is respectfully red medical records a to understand, yet	ository. With the questing funding fter an explorate secure, records	e Directive to improv ory study o will assist	e Health app, ve the lives of of needs and caregivers a	a f nd
5. State Agency to red	ceive requested fu	unds De	partme	nt of Children and	Families			
State Agency conta	cted? Yes							
6. Amount of the Nonr	ecurring Request	for Fiscal Ye	ar 202	3-2024				
Type of Funding				Amount				
Operations				820,151				
Fixed Capital Outlay	Fixed Capital Outlay				0			
<b>Total State Funds F</b>	Total State Funds Requested				820,151			
7. Total Project Cost for Type of Funding	or Fiscal Year 202	23-2024 (inclu	ding m	natching funds av	ailable for this			
Total State Funds Requested (from question #6)				820,151		00%		
Matching Funds	, ,	,		,				
Federal				C		0%		
State (excluding the	State (excluding the amount of this request)			(		0%		
Local				C		0%		
Other	Other			C		0%		
<b>Total Project Costs</b>	for Fiscal Year 2	023-2024		820,151	1	00%		
8. Has this project pre	eviously received	state funding	<b>J?</b>	No				
Fiscal Year (yyyy-yy)	Am Recurring	ount Nonrecurr	ina	Specific Appropriation #	Vetoed			
	rcouring	Homeoun	iiig					
9. Is future funding lik	cely to be request	ed?		Yes				
a. If yes, indicate n	onrecurring amou	ınt per year.		2,353,680				
b. Describe the sou	urce of funding th	at can be use	d in lie	eu of state funding	J.			
Directive Health will if eligible and in alig	nment with this pro	ppropriate Flo gram's objecti	rida sta ves. Pi	ate agency to apply rospects for funding	for federal fund will be identifie	ding ed		



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0. Has the entity requesting this project received any federal assistance related to the COVID-19 pandemic?
If yes, indicate the amount of funds received and what the funds were used for.
Complete questions 11 and 12 for Fixed Capital Outlay Projects
1. Status of Construction
a. What is the current phase of the project?
OPlanning ODesign OConstruction
b. Is the project "shovel ready" (i.e permitted)?
c. What is the estimated start date of construction?
d. What is the estimated completion date of construction?
2. List the owners of the facility to receive, directly or indirectly, any fixed capital outlay funding. Include the relationship between the owners of the facility and the entity.

13. Details on how the requested state funds will be expended

Spending Category	Description	Amount			
Administrative Costs:					
Executive Director/Project Head Salary and Benefits		0			
Other Salary and Benefits		0			
Expense/Equipment/Travel/Supplies/ Other		0			
Consultants/Contracted Services/Study		0			
Operational Costs: Other					
Salary and Benefits		0			
Expense/Equipment/Travel/Supplies/ Other	Directive Health, in months 6-12, will onboard, maintain and perform ongoing customer support for the approximately 2100 pilot participants. This expense also includes tech maintenance, service costs, and customer success resource staff.	220,151			
Consultants/Contracted Services/Study	Directive Health, in months 1-3, will hire a business analyst and 4 customer success resource staff to analyze the current foster care system and to determine the best path for launching the pilot program for approximately 2100 children. This will cost \$150,000. \$450,000 will be used in months 3-6 to implement study findings using our software development team to create custom integrations and prototype the application for the foster care pilot. This will also include staff training.	600,000			
Fixed Capital Construction/Majo	r Renovation:				
Construction/Renovation/Land/ Planning Engineering		0			
Total State Funds Requested (m	ust equal total from question #6)	820,151			



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#### 14. Program Performance

#### a. What specific purpose or goal will be achieved by the funds requested?

The main goal of the Directive Health Foster Care Innovation Pilot Program is to digitize medical records for the 21,000 children in the Florida foster care system. Given Florida's focus on childhood well-being and historical ranking in the top five states of children in foster care, the Directive Health Pilot Program will perform an exploratory analysis and launch a pilot program to allow caregiver teams to have instant access to secure and streamlined client medical information. In addition, this program will dramatically reduce underlying fiscal expenses in currently managing Florida's foster population. After a 1-3 month exploratory study of how the Directive Health application will integrate with the current ecosystem, there will be a 3-6 month implementation phase, to support a 6-12 month pilot program with 10% of the current foster care population (approx. 2100) participating.

#### b. What activities and services will be provided to meet the intended purpose of these funds?

There will be three main activities that will be provided to the State of Florida with the proposed designated funds.

- 1. The Directive Health Team will provide an exploratory study in months 1-3.
- 2. The Directive Health Team will take findings from the study and implement the needed customized integrations, prototypes, and will focus on training and development for Department Staff in months 3-6.
- 3. The Directive Health Team will on board and pilot the digitization of medical records for approximately 2100 children in the Florida Foster Care System. This pilot will include a dedicated care team for customer service needs.

#### c. What direct services will be provided to citizens by the appropriation project?

Once funded, Directive Health's discovery, integration, and pilot program will contribute a number of positive impacts. The innovation program will improve the accuracy of medical records for one of Florida's most vulnerable populations children under 18 that are in foster care. The aggregation of personal health records will increase the speed of care resulting in better health outcomes for participants. Particularly for children in foster care, better health outcomes decrease costly emergency care. Having nearly instant access to accurate medical records will allow parents, foster parents, social workers, and other interested parties to monitor not only primary medical information, but critical child development milestones related to motor, sensory, communication, and emotional skills. This program will create complete and accurate medical records for the foster population which will lead to expense waste reduction and fiscal savings for the state.

#### d. Who is the target population served by this project? How many individuals are expected to be served?

There are over 21,000 children in Florida's foster care system. In addition, to supporting that population there are over 4,500 foster parents and 12,000 employees of the Florida Department of Children and Families that will benefit from the modernization of foster care children's medical records. Approximately 37,500 individuals will be served. The Directive Health pilot will provide support to approximately 2,100 foster children in Florida.

### e. What is the expected benefit or outcome of this project? What is the methodology by which this outcome will be measured?

Digitizing medical records for one of Florida's most vulnerable populations, children in the foster care system, will assist caregivers and key stakeholders in addressing physical and mental challenges quickly and efficiently. The Directive Health application will be customized for the program which will ensure that no child will fall through the cracks because their medical information will be easy to access, digest, and share. In addition, the optimization and streamlining of medical records for one of Florida's most vulnerable populations will lead to fiscal savings and expense waste reduction for the state.

## f. What are the suggested penalties that the contracting agency may consider in addition to its standard penalties for failing to meet deliverables or performance measures provided for the contract?

1. For agreed upon performance levels, we suggest creating service level agreements to ensure uptime, availability, and other key performance measures. 2. For contractual deliverables, we suggest a standard penalty per each deliverable on the agreed upon calendar basis. 3. If there are consecutive SLA/performance issues noted, Directive Health will create a remediation plan to get performance back to agreed upon levels. The content and activities in this plan will be agreed upon with the contracting agency. 4. If the remediation plan is unsuccessful, the contracting agency will have the option of Directive Health creating a secondary remediation plan or terminating the contract for cause.



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15.	Requester Contact	Informat	ion						
	a. First Name	Chris		Last Name	Tapley				
	b. Organization	Directive Health LLC							
	c. E-mail Address	c.tapley@directivehealth.com							
	d. Phone Number	(423)653-2813 <b>Ext.</b>							
16.	16. Recipient Contact Information								
	a. Organization	Directive Health LLC							
	b. Municipality and	l County	Miami-Dade						
	c. Organization Type								
	☑For Profit Entity	ofit Entity							
	□Non Profit 501(d	Profit 501(c)(3)							
	□Non Profit 501(d	INon Profit 501(c)(4)							
	□Local Entity	Local Entity							
	□University or College								
	□Other (please specify)								
	d. First Name	Chris		Last Name	Tapley				
	e. E-mail Address	c.tapley@directivehealth.com							
	f. Phone Number	(423)653-2813							
17.	17. Lobbyist Contact Information								
	a. Name	Roy Shiver							
	b. Firm Name								
	c. E-mail Address	steve@directivehealth.com							
	d. Phone Number	(786)205-7113							