

1. Project Title

2. Senate Sponsor

## The Florida Senate Local Funding Initiative Request Fiscal Year 2025-2026

Community Connections Council (C3)

Tina Polsky

**LFIR # 1261** 

| 3.  | Date of Request   | 2/6/2025             |            |             |                       |                      |      |  |
|---|---|----------------------|------------|-------------|-----------------------|----------------------|------|--|
| 4.  | Project/Program De  | escription           |            |             |                       |                      |      |  |
|   | The current service referral system struggles to meet the needs of residents with complex, multi-faceted challenges. Residents face a fragmented network of service providers and delays in receiving essential support. An urgent need exists for an efficient, accountable process that fosters organizational collaboration and improves care quality. The Community Connections Council (C3) network offers a comprehensive solution. By leveraging technology, C3 streamlines referrals, enabling seamless coordination and communication. Its emphasis on cross-sector collaboration and data sharing supports a closed-loop, person-centered approach to care. This model enhances engagement with services, reduces the burden on residents, and allows care teams to better track client progress. |                      |            |             |                       |                      |      |  |
| 5.  | State Agency to re  |                      |            |             | ent of Children and F | amilies              |      |  |
|   | State Agency conta  | •                    |            | Борани      | on or ormaron and r   |                      |      |  |
|   |   |                      | for Final  | V 20        | 25 2026               |                      |      |  |
| <b>0.</b> /                                       | Amount of the Non   | recurring Request    | ior riscai | Tear 20     | 2 <b>3-2026</b>       |                      | ı    |  |
|   | Type of Funding   |                      |            |             | Amo                   |                      |      |  |
|   | Operating   |                      |            |             |                       | 500,000              |      |  |
|   | Fixed Capital Outlay  |                      |            |             |                       | 500,000              |      |  |
|   | Total State Funds I   | Requested            |            |             |                       | 500,000              |      |  |
| 7.  | Total Project Cost f  | or Fiscal Year 202   | 5-2026 (in | cluding     | matching funds ava    | ilable for this proj | ect) |  |
|   | Type of Funding   |                      |            |             | Amount Percentage     |                      |      |  |
|   | Total State Funds Requested (from question #6)  |                      |            |             | 500,000               | 42%                  |      |  |
|   | Matching Funds  |                      |            |             |                       |                      |      |  |
|   | Federal   |                      |            |             | 0                     | 0%                   |      |  |
|   | State (excluding the  | amount of this requ  | uest)      |             | 0                     | 0%                   |      |  |
|   | Local   |                      |            | 350,000 29% |                       |                      |      |  |
|   | Other   |                      |            |             | 350,000               | 29%                  |      |  |
|   | Total Project Costs   | s for Fiscal Year 20 | 025-2026   |             | 1,200,000             | 100%                 |      |  |
| 8.  | Has this project pro  | -                    |            | ing?        | No                    |                      |      |  |
|   | If yes, provide the   | most recent instar   | nce:       |             |                       |                      |      |  |
|   | Fiscal Year Amount  |                      |            | Specific    | Vetoed                |                      |      |  |
|   | (уууу-уу)   | Recurring            | Nonrec     | urring      | Appropriation #       |                      |      |  |
|   |   |                      |            |             |                       |                      |      |  |
| 9. Is future-year funding likely to be requested? |   |                      |            | Yes         |                       |                      |      |  |
| a. If yes, indicate nonrecurring amount per year. |   |                      |            | 250,000     |                       |                      |      |  |
|   | b. Describe the source of funding that can be used in lieu of state funding.  |                      |            |             |                       |                      |      |  |
|   | 211 Broward could seek out other grants from foundations and local donors   |                      |            |             |                       |                      |      |  |



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## **Complete questions 10 and 11 for Fixed Capital Outlay Projects**

| 10. Status of Const  |                  | he project?                                      |       |                                       |  |  |
|--|------------------|--|-------|---------------------------------------|--|--|
| Planning   | O Design         | Construction                                     | O N/A |                                       |  |  |
| b. Is the project  | "shovel ready" ( | i.e permitted)?                                  |       |                                       |  |  |
| c. What is the estimated start date of construction?                                       |                  |  |       |                                       |  |  |
| d. What is the estimated completion date of construction?                                  |                  |  |       |                                       |  |  |
| e. What funding stream will be used for ongoing operations and maintenance of the project? |                  |  |       |                                       |  |  |
|  |                  |  |       |                                       |  |  |
|  |                  |  |       |                                       |  |  |
|  |                  | o receive, directly or<br>rs of the facility and |       | d capital outlay funding. Include the |  |  |

## 12. Details on how the requested state funds will be expended

| Spending Category                                     | Description   | Amount  |
|---|---|---------|
| Administrative Costs:                                 | ·   |         |
| Executive Director/Project Head Salary and Benefits   |   | 0       |
| Other Salary and Benefits                             |   | 0       |
| Expense/Equipment/Travel/Supplies/Other               |   | 0       |
| Consultants/Contracted<br>Services/Study              |   | 0       |
| Operational Costs                                     |   |         |
| Salary and Benefits                                   | 4.2 FTE, 23% benefits cost. Director of C3 Programming (.35) and Director of Network Expansion (.35) co-lead internal and external efforts. C3 Navigators (3.5): \$52,000/yr respond electronically to requests and provide referrals in closed loop system. Identify and enroll new resources.   | 315,000 |
| Expense/Equipment/Travel/Supplies/<br>Other           | Primary training costs and support to build the C3 Network adding 50 new partners. (\$100,000) Laptops, headsets, software. Attendance at national or regional best practices training. Community Outreach. (\$10,000)  | 110,000 |
| Consultants/Contracted<br>Services/Study              | Two expert consultants will be procured to build capacity of First Call for Help staff. The first consultant will teach staff how to replicate the model in new communities. The second consultant will train First call for Help staff on best practices on facilitating provider network interactions to keep providers engaged in the system to ensure maximum community efficiencies. | 75,000  |
| Fixed Capital Construction/Majo                       | r Renovation:   |         |
| Construction/Renovation/Land/<br>Planning Engineering |   | 0       |
| <b>Total State Funds Requested (m</b>                 | ust equal total from question #6)   | 500,000 |



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### 13. Program Performance

a. What specific purpose or goal will be achieved by the funds requested?

211 First Call for Help launched an innovative trust network, C3, in Broward to enhance care coordination by enabling social service and healthcare providers to securely share client information. C3 reduces stress for those in need and improves staff management. Requested funds will recruit and train new providers to send and receive electronic referrals, addressing health-related social needs and forming revenue-positive partnerships for program sustainability.

b. What activities and services will be provided to meet the intended purpose of these funds?

Recruit 50 new provider partners on the C3 network. Provide ongoing training and support for all partners. Send and receive electronic referrals to address the health-related social needs of Floridians. Form strategic partnerships that are revenue positive to achieve program sustainability.

c. What direct services will be provided to citizens by the appropriation project?

Citizens will receive streamlined referrals to vetted community partners that have verified capacity, thereby ensuring a more seamless and efficient provision of community services and critical support that improves their access to health, mental health, and social care resources.

Increased follow-up, and confirmation of care are key components of the significant difference C3 offers.

d. Who is the target population served by this project? How many individuals are expected to be served?

The C3 network will serve anyone in need, however, the primary focus populations include elderly persons, at-risk youth, economically disadvantaged persons, persons with poor physical health, and persons with poor mental health. More than 800 individuals are expected to be served.

e. What is the expected benefit or outcome of this project? What is the methodology by which this outcome will be measured?

90% of participants seeking healthcare will be connected to a physical health provider or resource that confirms the care was received and had a positive impact. Closed loop system will track and demonstrate percentage achieved. Client/member will report improved physical health.

85% of participants seeking behavioral health services will be connected to a mental health provider or resource that confirms the care was received and had a positive impact. Closed loop system will track and demonstrate percentage achieved. Client/member will report improved well-being.

f. What are the suggested penalties that the contracting agency may consider in addition to its standard penalties for failing to meet deliverables or performance measures provided for in the contract?

|     | Fa   | Failure to meet performance measures would result in a loss of funds.                                    |  |  |  |  |  |  |  |
|-----|--|--|--|--|--|--|--|--|--|
| 14. | 14. Is this project related to mitigation, response, or recovery from a natural disaster? Yes      |  |  |  |  |  |  |  |  |
| а   | a. If Yes, what phase best describes the project?  |  |  |  |  |  |  |  |  |
| [   |  | Mitigation (reducing or eliminating potential loss of life or property)                                  |  |  |  |  |  |  |  |
| 6   | ☑ Response (addressing the immediate and short-term effects of a natural disaster)                 |  |  |  |  |  |  |  |  |
| [   |  | Recovery (assisting communities return to normal operations, including rebuilding damaged infastructure) |  |  |  |  |  |  |  |
| b   | b. Name of the natural disaster (or Executive Order # for events not under a federal declaration): |  |  |  |  |  |  |  |  |
|     | СЗ   | is part of the Unite FL network and will assist recovery/resilience efforts in future disasters          |  |  |  |  |  |  |  |
| 15. | 15. Has the entity applied for or received federal assistance for this project?                    |  |  |  |  |  |  |  |  |
|     | ☐ Yes, Applied   |  |  |  |  |  |  |  |  |



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| ☐ Yes, Received                       |   |                |                      |                    |                    |  |  |
|---------------------------------------|---|----------------|----------------------|--------------------|--------------------|--|--|
| ☑ No                                  | ☑ No  |                |                      |                    |                    |  |  |
| ☐ No, but intends t                   | ☐ No, but intends to apply  |                |                      |                    |                    |  |  |
| a. If yes, provide th                 | a. If yes, provide the FEMA project worksheet ID#:                      |                |                      |                    |                    |  |  |
| b. Provide the total                  | b. Provide the total project cost listed on the FEMA project worksheet: |                |                      |                    |                    |  |  |
|                                       |   |                |                      |                    |                    |  |  |
| 16. Has the entity app                | olied for or received state   | e assistance f | or this project (oth | ner than this requ | est)?              |  |  |
| ☐ Yes, Applied                        |   |                |                      |                    |                    |  |  |
| ☐ Yes, Received                       |   |                |                      |                    |                    |  |  |
| ☑ No                                  |   |                |                      |                    |                    |  |  |
| ☐ No, but intends t                   | to apply  |                |                      |                    |                    |  |  |
|                                       | e program and state age   | ency (ex. Loca | I Government Em      | ergency Bridge Lo  | oan, Department of |  |  |
| Commerce):                            |   |                |                      |                    | · •                |  |  |
|                                       |   |                |                      |                    |                    |  |  |
| 17. Requester Contact                 | t Information   |                |                      |                    |                    |  |  |
| a. First Name                         | Sheila  | Last Name      | Smith                |                    |                    |  |  |
| b. Organization                       | 211 First Call for Help   |                |                      |                    |                    |  |  |
| c. E-mail Address                     | c. E-mail Address sheilasmith@211-broward.org                           |                |                      |                    |                    |  |  |
| d. Phone Number                       | (954)729-8102   | Ext.           |                      |                    |                    |  |  |
|                                       |   |                |                      |                    |                    |  |  |
| 18. Recipient Contact a. Organization | 211 First Call for Help   |                |                      |                    |                    |  |  |
| b. Municipality and                   |   |                |                      |                    |                    |  |  |
|                                       | <u>-</u>  |                |                      |                    |                    |  |  |
| c. Organization Ty                    |   |                |                      |                    |                    |  |  |
| □For Profit Entity                    |   |                |                      |                    |                    |  |  |
| ☑Non Profit 501(d                     | c)(3)   |                |                      |                    |                    |  |  |
| □Non Profit 501(d                     | c)(4)   |                |                      |                    |                    |  |  |
| □Local Entity                         |   |                |                      |                    |                    |  |  |
| □University or Co                     | ollege  |                |                      |                    |                    |  |  |



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| □Other (please sp                | bechy)                  |           |         |  |  |  |
|----------------------------------|-------------------------|-----------|---------|--|--|--|
| d. First Name                    | Will                    | Last Name | Spencer |  |  |  |
| e. E-mail Address                | williamspencer@211-brov |           |         |  |  |  |
| f. Phone Number                  | (954)557-3912           | Ext.      |         |  |  |  |
| 19. Lobbyist Contact Information |                         |           |         |  |  |  |
| a. Name                          | Robert E. Holroyd       |           |         |  |  |  |
| b. Firm Name                     | Tripp Scott PA          |           |         |  |  |  |
| c. E-mail Address                | reh@trippscott.com      |           |         |  |  |  |
| d. Phone Number                  | (954)803-0231           |           |         |  |  |  |

The information provided will be posted to the Florida Senate website for public viewing if sponsored by a Senator.