Florida Senate - 1998

By Senator Gutman

34-846-98 A bill to be entitled 1 2 An act relating to workers' compensation; 3 amending s. 20.171, F.S.; creating the Workers' 4 Compensation Appeals Commission within the 5 Department of Labor and Employment Security; 6 providing for its membership, terms, powers, 7 and duties; amending s. 440.02, F.S.; redefining the terms "wages" and "catastrophic 8 9 injury"; amending s. 440.05, F.S.; providing 10 that specified persons may not be exempt; 11 amending s. 440.09, F.S.; requiring findings by 12 a psychiatrist for specific coverage; providing a rebuttable presumption; amending s. 440.10, 13 F.S.; revising exemptions from liability; 14 amending s. 440.107, F.S.; increasing civil 15 penalties against employers; amending s. 16 440.13, F.S.; providing for medical treatment 17 in a managed care arrangement; providing for 18 19 costs associated with independent medical 20 examinations; amending s. 440.134, F.S.; 21 defining the terms "informal grievance," 22 "formal grievance," and "certified case manager"; authorizing employers who self-insure 23 to opt out of mandatory managed care 24 25 arrangements; providing procedures for managed 26 care arrangement grievances; revising 27 compliance procedures; amending s. 440.14, 2.8 F.S.; revising criteria for determination of pay; amending s. 440.15, F.S.; providing for 29 30 eligibility for permanent total disability, 31 temporary total disability, permanent

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1	impairment, and wage-loss benefits;
2	establishing a system for wage-loss benefits;
3	revising compensation for temporary partial
4	disability; amending s. 440.191, F.S.;
5	requiring employees to provide additional
6	notice when seeking benefits; amending s.
7	440.192, F.S.; revising procedures for
8	resolving benefit disputes; amending s. 440.20,
9	F.S.; removing a process for denying
10	compensability and the corresponding notice;
11	providing procedures for approving or
12	disapproving lump-sum settlements; amending s.
13	440.34, F.S.; revising criteria for attorney's
14	fees; creating s. 440.595, F.S.; authorizing
15	the Division of Workers' Compensation to
16	administer oaths and subpoena witnesses and
17	materials; creating s. 440.596, F.S.; creating
18	a nonprofit corporation to be known as the
19	Florida Workers' Compensation Management Board,
20	Incorporated; providing for its membership,
21	terms, powers, and duties; providing an
22	effective date.
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24	Be It Enacted by the Legislature of the State of Florida:
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26	Section 1. Subsection (3) of section 20.171, Florida
27	Statutes, is amended, and subsection (5) is added to that
28	section, to read:
29	20.171 Department of Labor and Employment
30	SecurityThere is created a Department of Labor and
31	Employment Security.
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1	(3) The following commissions are established within
2	the Department of Labor and Employment Security:
3	(a) Public Employees Relations Commission.
4	(b) Unemployment Appeals Commission.
5	(c) Workers' Compensation Appeals Commission.
6	(5)(a) There is created within the Department of Labor
7	and Employment Security a Workers' Compensation Appeals
8	Commission to consist of a presiding judge and four other
9	judges, all to be appointed by the Governor. Each appointee
10	must have the qualifications required by law for judges of the
11	District Courts of Appeal. In addition to these
12	qualifications, the judges of the commission must be
13	substantially experienced in the field of workers'
14	compensation.
15	1. Initially, the Governor shall appoint after October
16	1, 1998, but before May 15, 1999, two judges for terms of 4
17	years, two judges for terms of 3 years, and one judge for a
18	term of 2 years. Thereafter, each full-time judge shall be
19	appointed for a term of 4 years, but during the term of office
20	may be removed by the Governor for cause.
21	2. The appointments shall be made from nominees
22	submitted to the Governor by the Supreme Court Judicial
22 23	
	submitted to the Governor by the Supreme Court Judicial
23	submitted to the Governor by the Supreme Court Judicial Nominating Commission. The Supreme Court Judicial Nominating
23 24	submitted to the Governor by the Supreme Court Judicial Nominating Commission. The Supreme Court Judicial Nominating Commission shall nominate to the Governor by August 1, 1998,
23 24 25	submitted to the Governor by the Supreme Court Judicial Nominating Commission. The Supreme Court Judicial Nominating Commission shall nominate to the Governor by August 1, 1998, fifteen candidates for the initial five appointments.
23 24 25 26	submitted to the Governor by the Supreme Court Judicial Nominating Commission. The Supreme Court Judicial Nominating Commission shall nominate to the Governor by August 1, 1998, fifteen candidates for the initial five appointments. 3. Before the expiration of the term of office of a
23 24 25 26 27	submitted to the Governor by the Supreme Court Judicial Nominating Commission. The Supreme Court Judicial Nominating Commission shall nominate to the Governor by August 1, 1998, fifteen candidates for the initial five appointments. 3. Before the expiration of the term of office of a judge, the conduct of the judge shall be reviewed by the
23 24 25 26 27 28	<pre>submitted to the Governor by the Supreme Court Judicial Nominating Commission. The Supreme Court Judicial Nominating Commission shall nominate to the Governor by August 1, 1998, fifteen candidates for the initial five appointments. 3. Before the expiration of the term of office of a judge, the conduct of the judge shall be reviewed by the Supreme Court Judicial Nominating Commission. A report of the</pre>
23 24 25 26 27 28 29	<pre>submitted to the Governor by the Supreme Court Judicial Nominating Commission. The Supreme Court Judicial Nominating Commission shall nominate to the Governor by August 1, 1998, fifteen candidates for the initial five appointments. 3. Before the expiration of the term of office of a judge, the conduct of the judge shall be reviewed by the Supreme Court Judicial Nominating Commission. A report of the Supreme Court Judicial Nominating Commission regarding</pre>

1 Supreme Court Judicial Nominating Commission issues a favorable report, the Governor shall reappoint the judge. 2 3 However, if the Supreme Court Judicial Nominating Commission issues an unfavorable report, the Supreme Court Judicial 4 5 Nominating Commission must nominate three candidates for б appointment. If a vacancy occurs during an unexpired term of a 7 judge on the Workers' Compensation Appeals Commission, the 8 Supreme Court Judicial Nominating Commission shall nominate three candidates for appointment. 9 10 4. The Workers' Compensation Appeals Commission judges 11 are subject to the jurisdiction of the Judicial Qualifications Commission during their term of office. 12 The presiding judge may, by order filed in the 13 (b) records of the commission and with the approval of the 14 Governor, appoint associate judges to serve as temporary 15 judges of the commission. The appointment may be made only of 16 17 a currently commissioned judge of compensation claims. This appointment must be for such periods of time as not to cause 18 19 an undue burden on the caseload in the judges's jurisdiction. An associate judge appointed shall receive no additional pay 20 during the appointment except for expenses incurred in the 21 performance of the additional duties. 22 The total salaries and benefits of all judges of 23 (C) 24 the commission are to be paid from the trust fund created by s. 440.50. Notwithstanding any other provision of law, the 25 judges shall be paid a salary equal to that paid under state 26 27 law to the judges of District Courts of Appeal. 28 (d)1. The Workers' Compensation Appeals Commission is 29 vested with all authority, powers, duties, and 30 responsibilities relating to review of orders of judges of compensation claims in workers' compensation proceedings under 31

CODING:Words stricken are deletions; words underlined are additions.

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1 chapter 440. The commission shall review by appeal final orders of the judges of compensation claims entered pursuant 2 3 to chapter 440. The First District Court of Appeal shall retain jurisdiction over all workers' compensation proceedings 4 5 pending before it on October 1, 1998. The commission may hold б sessions and conduct hearings at any place within the state. 7 Three judges must consider each case and the concurrence of 8 two is necessary for a decision. Any judge may request an en 9 banc hearing for review of a final order of a judge of 10 compensation claims. 11 2. The Workers' Compensation Appeals Commission is assigned to the Department of Labor and Employment Security 12 for administrative purposes but, in the performance of its 13 powers and duties under chapter 440, is not subject to 14 control, supervision, or direction by the Department of Labor 15 and Employment Security. The commission is not an agency for 16 17 purposes of chapter 120. The property, personnel, and appropriations related 18 3. to the commission's specified authority, powers, duties, and 19 responsibilities shall be provided to the commission by the 20 21 Department of Labor and Employment Security. 22 The commission shall make such expenditures, (e) 23 including expenditures for personnel services and rent at the seat of government and elsewhere, for law books, reference 24 materials, periodicals, furniture, equipment, and supplies, 25 and for printing and binding, as is necessary in exercising 26 27 its authority and powers and carrying out its duties and responsibilities. All expenditures of the commission must be 28 29 allowed and paid as provided in s. 440.50 upon the 30 presentation of itemized vouchers therefor approved by the 31 presiding judge.

1 (f) The commission may charge, in its discretion, for publications, subscriptions, and copies of records and 2 3 documents. The fees must be deposited in the fund established 4 in s. 440.50. 5 (g)1. The presiding judge shall exercise б administrative supervision over the Workers' Compensation 7 Appeals Commission and over the judges and other officers of 8 such courts. 9 2. The presiding judge of the Workers' Compensation 10 Appeals Commission has the power: 11 a. To assign judges to hear appeals from final orders of judges of compensation claims. 12 To hire and assign clerks and staff. 13 b. To regulate use of courtrooms. 14 с. To supervise dockets and calendars. 15 d. To do everything necessary to promote the prompt 16 e. 17 and efficient administration of justice in the courts over 18 which he or she presides. 19 3. The presiding judge shall be selected by a majority of the judges for a term of 2 years. The presiding judge may 20 21 succeed himself or herself. 22 There may be an executive assistant to the 4. presiding judge to perform such duties as the presiding judge 23 24 may direct. Additionally, each judge may have research 25 assistants or law clerks. 26 (h)1. The commission shall maintain and keep open 27 during reasonable business hours a clerk's office, in the Capitol or some other suitable building in Leon County, for 28 29 the transaction of its business. All books, papers, records, 30 files, and the seal of the commission must be kept at this

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1 office. The office shall be furnished and equipped by the 2 commission. 3 2. The Workers' Compensation Appeals Commission shall appoint a clerk to serve at the pleasure of the commission. 4 5 The clerk shall give bond in the sum of \$5,000 payable to the б Governor or his or her successors in office, to be approved by 7 a majority of the members of the commission, conditioned upon 8 the faithful discharge of the duties of the office, which bond shall be filed in the office of the Secretary of State. 9 10 3. The clerk shall be paid an annual salary to be 11 determined in accordance with s. 25.302. 12 The clerk may employ such deputies and clerical 4. assistants as are necessary. Their number and compensation 13 must be approved by the commission and paid from the annual 14 appropriation for the commission from the Workers' 15 Compensation Administration Trust Fund. 16 17 The clerk, upon the filing of a certified copy of a 5. notice of appeal or petition, shall charge and collect a 18 19 filing fee of \$250 for each case docketed, and shall charge and collect for copying, certifying, or furnishing opinions, 20 21 records, papers, or other instruments, and for other services the same service charges as provided in s. 28.24. The state or 22 its agencies, when appearing as appellant or petitioner, is 23 24 exempt from the filing fee required by this subsection. 6. The clerk of the Workers' Compensation Appeals 25 26 Commission shall prepare a statement of all fees collected in 27 duplicate each month and remit one copy of the statement, together with all fees collected by him or her, to the State 28 29 Comptroller, who shall place the same to the credit of the 30 Workers' Compensation Administration Trust Fund. 31

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1 (i) The commission shall have a seal for authenticating its orders, awards, and proceedings, upon which 2 3 shall be inscribed the words "State of Florida Workers' Compensation Appeals Commission--Seal", and it shall be 4 5 judicially noticed. б (j) The commission may destroy obsolete records of the 7 commission. 8 (k) Workers' Compensation Appeals Commission judges shall be reimbursed for travel expenses as provided in s. 9 10 112.061. 11 (1) The practice and procedure before the commission and the judges of compensation claims are governed by rules 12 adopted by the Supreme Court except to the extent that the 13 14 rules conflict with the provisions of chapter 440. Section 2. Subsections (24) and (34) of section 15 440.02, Florida Statutes, are amended to read: 16 17 440.02 Definitions.--When used in this chapter, unless the context clearly requires otherwise, the following terms 18 19 shall have the following meanings: (24) "Wages" means the money rate at which the service 20 21 rendered is recompensed under the contract of hiring in force at the time of the injury and includes only the wages earned 22 and reported for federal income tax purposes on the job where 23 24 the employee is injured and any other concurrent employment where he or she is also subject to workers' compensation 25 coverage and benefits, together with the reasonable value of 26 27 housing furnished to the employee by the employer which is the 28 permanent year-round residence of the employee, and gratuities to the extent reported to the employer in writing as taxable 29 30 income received in the course of employment from others than 31 the employer and employer contributions for health insurance

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1 for the employee or the employee's dependents. However, 2 housing furnished to migrant workers shall be included in 3 wages unless provided after the time of injury. In employment in which an employee receives consideration for housing, the 4 5 reasonable value of such housing compensation shall be the б actual cost to the employer or based upon the Fair Market Rent 7 Survey promulgated pursuant to s. 8 of the Housing and Urban 8 Development Act of 1974, whichever is less. However, if 9 employer contributions for housing or health insurance are 10 continued after the time of the injury, the contributions are 11 not "wages" for the purpose of calculating an employee's 12 average weekly wage. (34) "Catastrophic injury" means a permanent 13 14 impairment constituted by: 15 Spinal cord injury involving severe paralysis of (a) 16 an arm, a leg, or the trunk; 17 (b) Amputation of an arm, a hand, a foot, or a leg involving the effective loss of use of that appendage; 18 19 (c) Severe brain or closed-head injury as evidenced 20 by: Severe sensory or motor disturbances; 21 1. Severe communication disturbances; 22 2. Severe complex integrated disturbances of cerebral 23 3. 24 function; Severe episodic neurological disorders; or 25 4. Other severe brain and closed-head injury 26 5. 27 conditions at least as severe in nature as any condition 28 provided in subparagraphs 1.-4.; 29 (d) Second-degree or third-degree burns of 25 percent 30 or more of the total body surface or third-degree burns of 5 31 percent or more to the face and hands; or 9

1 (e) Total or industrial blindness. ; or 2 (f) Any other injury that would otherwise qualify 3 under this chapter of a nature and severity that would qualify an employee to receive disability income benefits under Title 4 5 II or supplemental security income benefits under Title XVI of 6 the federal Social Security Act as the Social Security Act 7 existed on July 1, 1992, without regard to any time 8 limitations provided under that act. 9 Section 3. Subsection (3) of section 440.05, Florida 10 Statutes, is amended to read: 11 440.05 Election of exemption; revocation of election; 12 notice; certification. --13 (3) An officer of a corporation, sole proprietor, independent contractor, or partner engaged in the construction 14 industry is not exempt from coverage under this chapter. Each 15 sole proprietor, partner, or officer of a corporation who is 16 17 actively engaged in the construction industry and who elects an exemption from this chapter or who, after electing such 18 19 exemption, revokes that exemption, must mail a written notice 20 to such effect to the division on a form prescribed by the 21 division. The notice of election to be exempt from the provisions of this chapter must be notarized and under oath. 22 23 The election must list the name, federal tax identification number, social security number, and all certified or 24 25 registered licenses issued pursuant to chapter 489 held by the person seeking the exemption. The form must identify each sole 26 27 proprietorship, partnership, or corporation that employs the person electing the exemption and must list the social 28 29 security number or federal tax identification number of each 30 such employer. In addition, the election form must provide 31 that the sole proprietor, partner, or officer electing an 10

1 exemption is not entitled to benefits under this chapter, must provide that the election does not exceed exemption limits for 2 3 officers and partnerships provided in s. 440.02, and must certify that any employees of the sole proprietor, partner, or 4 5 officer electing an exemption are covered by workers' 6 compensation insurance. Upon receipt of the notice of the 7 election to be exempt and a determination that the notice 8 meets the requirements of this subsection, the division shall issue a certification of the election to the sole proprietor, 9 partner, or officer. The certificate of election must list the 10 11 names of the sole proprietorship, partnership, or corporation listed in the request for exemption. A new certificate of 12 election must be obtained each time the person is employed by 13 a new sole proprietorship, partnership, or corporation that is 14 not listed on the certificate of election. A copy of the 15 certificate of election must be sent to each workers' 16 17 compensation carrier identified in the request for exemption. The certification of the election is valid until the sole 18 19 proprietor, partner, or officer revokes her or his election. 20 Upon filing a notice of revocation of election, a sole 21 proprietor, partner, or officer who is a subcontractor must notify her or his contractor. 22 23 Section 4. Subsections (1) and (7) of section 440.09, 24 Florida Statutes, are amended to read: 440.09 Coverage.--25 26 (1) The employer shall pay compensation or furnish 27 benefits required by this chapter if the employee suffers an accidental compensable injury or death arising out of work 28 29 performed in the course and the scope of employment. The 30 injury, its occupational cause, and any resulting 31 manifestations or disability or impairment shall be

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1 established to a reasonable degree of medical certainty and by 2 objective medical findings. Mental or nervous injuries 3 occurring as a manifestation of an injury compensable under this section must shall be demonstrated by clear and 4 5 convincing evidence, supported by objective medical findings б from a division-certified psychiatrist. Compensation is not 7 payable after maximum medical improvement as a result of any 8 impairment rating for psychiatric impairments.

9 (a) This chapter does not require any compensation or 10 benefits for any subsequent injury the employee suffers as a 11 result of an original injury arising out of and in the course 12 of employment unless the original injury is the major 13 contributing cause of the subsequent injury.

(b) If an injury arising out of and in the course of employment combines with a preexisting disease or condition to cause or prolong disability or need for treatment, the employer must pay compensation or benefits required by this chapter only to the extent that the injury arising out of and in the course of employment is and remains the major contributing cause of the disability or need for treatment.

(c) Death resulting from an operation by a surgeon furnished by the employer for the cure of hernia as required in s. 440.15(6) shall for the purpose of this chapter be considered to be a death resulting from the accident causing the hernia.

(d) If an accident happens while the employee is employed elsewhere than in this state, which would entitle the employee or his or her dependents to compensation if it had happened in this state, the employee or his or her dependents are entitled to compensation if the contract of employment was made in this state, or the employment was principally

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localized in this state. However, if an employee receives
 compensation or damages under the laws of any other state, the
 total compensation for the injury may not be greater than is
 provided in this chapter.

5 (7)(a) To ensure that the workplace is a drug-free б environment and to deter the use of drugs and alcohol at the 7 workplace, if the employer has reason to suspect that the 8 injury was occasioned primarily by the intoxication of the 9 employee or by the use of any drug, as defined in this 10 chapter, which affected the employee to the extent that the 11 employee's normal faculties were impaired, and the employer has not implemented a drug-free workplace pursuant to ss. 12 440.101 and 440.102, the employer may require the employee to 13 submit to a test for the presence of any or all drugs or 14 15 alcohol in his or her system.

(b) If the employee has, at the time of the injury, a 16 17 blood alcohol level equal to or greater than the level specified in s. 316.193, or if the employee has a positive 18 19 confirmation of a drug as defined in this act, it is presumed 20 that the injury was occasioned primarily by the intoxication of, or by the influence of the drug upon, the employee. With 21 22 respect to a drug-free workplace program, this presumption may be rebutted by evidence beyond a reasonable doubt that the 23 24 intoxication or influence of the drug did not contribute to 25 the injury. In the absence of a drug-free workplace program, this presumption may be rebutted by clear and convincing 26 27 evidence that the intoxication or influence of the drug did 28 not contribute to the injury. Percent by weight of alcohol in 29 the blood must be based upon grams of alcohol per 100 milliliters of blood. If the results are positive, the testing 30 31 facility must maintain the specimen for a minimum of 90 days.

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1 Blood serum may be used for testing purposes under this 2 chapter; however, if this test is used, the presumptions under 3 this section do not arise unless the blood alcohol level is 4 proved to be medically and scientifically equivalent to or 5 greater than the comparable blood alcohol level that would б have been obtained if the test were based on percent by weight 7 of alcohol in the blood. However, if, before the accident, the employer had actual knowledge of and expressly acquiesced in 8 9 the employee's presence at the workplace while under the 10 influence of such alcohol or drug, the presumptions specified 11 in this subsection do not apply. (c) If the injured worker refuses to submit to a drug 12 13 and alcohol test, it shall be presumed in the absence of clear 14 and convincing evidence to the contrary that the injury was occasioned primarily by the influence of drugs or alcohol. 15 (d) The division shall provide by rule for the 16 17 authorization and regulation of drug-testing policies, procedures, and methods. Testing of injured employees shall 18 19 not commence until such rules are adopted. Section 5. Subsection (1) of section 440.10, Florida 20 21 Statutes, is amended to read: 440.10 Liability for compensation .--22 (1)(a) Every employer coming within the provisions of 23 24 this chapter, including any brought within the chapter by 25 waiver of exclusion or of exemption, shall be liable for, and shall secure, the payment to his or her employees, or any 26 physician, surgeon, or pharmacist providing services under the 27 provisions of s. 440.13, of the compensation payable under ss. 28 29 440.13, 440.15, and 440.16. Any contractor or subcontractor who engages in any public or private construction in the state 30

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1 shall secure and maintain compensation for his or her 2 employees under this chapter as provided in s. 440.38. 3 In case a contractor sublets any part or parts of (b) 4 his or her contract work to a subcontractor or subcontractors, 5 all of the employees of such contractor and subcontractor or б subcontractors engaged on such contract work shall be deemed 7 to be employed in one and the same business or establishment; 8 and the contractor shall be liable for, and shall secure, the 9 payment of compensation to all such employees, except to 10 employees of a subcontractor who has secured such payment. 11 (c) A contractor may require a subcontractor to provide evidence of workers' compensation insurance or a copy 12 of his or her certificate of election. A subcontractor 13 14 electing to be exempt as a sole proprietor, partner, or 15 officer of a corporation shall provide a copy of his or her certificate of election to the contractor. 16 17 (d)1. If a contractor becomes liable for the payment of compensation to the employees of a subcontractor who has 18 19 failed to secure such payment in violation of s. 440.38, the 20 contractor or other third-party payor shall be entitled to 21 recover from the subcontractor all benefits paid or payable plus interest unless the contractor and subcontractor have 22 agreed in writing that the contractor will provide coverage. 23 24 2. If a contractor or third-party payor becomes liable for the payment of compensation to the employee of a 25 subcontractor who is actively engaged in the construction 26 27 industry and has elected to be exempt from the provisions of 28 this chapter, but whose election is invalid, the contractor or 29 third-party payor may recover from the independent contractor 30 claimant, partnership, or corporation all benefits paid or 31 payable plus interest, unless the contractor and the 15

subcontractor have agreed in writing that the contractor will
 provide coverage.

3 (e) A subcontractor is not liable for the payment of 4 compensation to the employees of another subcontractor on such 5 contract work and is not protected by the 6 exclusiveness-of-liability provisions of s. 440.11 from action 7 at law or in admiralty on account of injury of such employee 8 of another subcontractor.

9 (f) If an employer willfully fails to secure 10 compensation as required by this chapter, the division shall 11 may assess against the employer a penalty not to exceed \$5,000 for each employee of that employer who is classified by the 12 13 employer as an independent contractor but who is found by the 14 division or a judge of compensation claims to not meet the criteria for an independent contractor that are set forth in 15 s. 440.02. 16

17 (g) For purposes of this section, a person is18 conclusively presumed to be an independent contractor if:

19 1. The independent contractor provides the general
 20 contractor with an affidavit stating that he or she meets all
 21 the requirements of s. 440.02(13)(d); or and

22 2. The independent contractor provides the general
 23 contractor with a valid certificate of workers' compensation
 24 insurance or a valid certificate of exemption issued by the
 25 division.

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A sole proprietor, independent contractor, partner, or officer
of a corporation who elects exemption from this chapter by
filing a certificate of election under s. 440.05 may not
recover benefits or compensation under this chapter.

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1 Section 6. Subsections (1) and (3) of section 440.107, Florida Statutes, are amended to read: 2 3 440.107 Division powers to enforce employer compliance with coverage requirements .--4 5 (1) Whenever the division determines that an employer б who is required to secure the payment to his or her employees 7 of the compensation provided for by this chapter has failed to 8 do so, such failure shall be deemed an immediate serious danger to public health, safety, or welfare sufficient to 9 10 justify service by the division of a stop-work order on the 11 employer, requiring the cessation of all business operations at the place of employment or job site. The order shall take 12 effect upon the date of service upon the employer, unless the 13 employer provides evidence satisfactory to the division of 14 having secured any necessary insurance or self-insurance and 15 pays a civil penalty to the division, to be deposited by the 16 17 division into the Workers' Compensation Administration Trust Fund, in the amount of \$100 per day for each day the employer 18 19 was not in compliance with this chapter. If the division does not issue a stop-work order, it shall assess a civil penalty, 20 21 to be deposited by the division into the Workers' Compensation Administration Trust Fund, in an amount of \$200 per day for 22 each day the employer was not in compliance with this chapter. 23 24 (3) In addition to any penalty, stop-work order, or 25 injunction, The division shall may assess against any employer, who has failed to secure any the payment of 26 compensation as required by this chapter, a penalty in the 27 amount of: 28 29 Three times Twice the amount the employer would (a) 30 have paid during periods it illegally failed to secure payment 31 17

1 of compensation in the preceding 3-year period based on the 2 employer's payroll during the preceding 3-year period; or 3 (b) One thousand dollars, whichever is greater. 4 5 Any penalty assessed under this subsection is due within 30 б days after the date on which the employer is notified, except 7 that, if the division has posted a stop-work order or obtained 8 injunctive relief against the employer, payment is due, in 9 addition to those conditions set forth in this section, as a 10 condition to relief from a stop-work order or an injunction. 11 Interest shall accrue on amounts not paid when due at the rate 12 of 1 percent per month. Section 7. Paragraph (f) is added to subsection (2) of 13 section 440.13, Florida Statutes, and paragraph (c) of 14 15 subsection (4) and subsection (5) of that section are amended, to read: 16 17 440.13 Medical services and supplies; penalty for violations; limitations.--18 19 (2) MEDICAL TREATMENT; DUTY OF EMPLOYER TO FURNISH.--(f) If the employee is not enrolled in a managed-care 20 arrangement and requests alternative medical care, and the 21 22 request is denied by the carrier, the employee must establish by clear and convincing evidence that the alternative medical 23 24 care in the same or another specialty is medically necessary. 25 Alternative medical care for employees enrolled in a managed-care arrangement must be provided by the managed-care 26 27 arrangement. 28 (4) NOTICE OF TREATMENT TO CARRIER; FILING WITH 29 DIVISION.--30 (c) It is the policy for the administration of the 31 workers' compensation system that there be reasonable access 18

1 to medical information by all parties to facilitate the 2 self-executing features of the law. Notwithstanding the 3 limitations in s. 455.241 and subject to the limitations in s. 4 381.004, upon the request of the employer, the carrier, or the 5 attorney for either of them, the medical records of an injured б employee must be furnished to those persons and the medical 7 condition of the injured employee must be discussed with those persons, if the records and the discussions are restricted to 8 9 conditions relating to the workplace injury. Any such 10 discussions may be held before or after the filing of a claim 11 without the knowledge, consent, or presence of any other party or his or her agent or representative. A health care provider 12 13 who willfully refuses to provide medical records or to discuss the medical condition of the injured employee, after a 14 reasonable request is made for such information pursuant to 15 this subsection, shall be subject by the division to one or 16 17 more of the penalties set forth in paragraph (8)(b). For purposes of this section, the term "discussion" means the free 18 19 interchange of ideas, facts, and findings among the parties 20 and health care providers which is designed to aid the parties in reaching conclusions that will enable them to carry out 21 22 their legal obligations and responsibilities. INDEPENDENT MEDICAL EXAMINATIONS. --23 (5) 24 (a) In any dispute concerning overutilization, medical 25 benefits, compensability, or disability under this chapter,

the carrier or the employee may select an independent medical examiner. The examiner may be a health care provider treating or providing other care to the employee. An independent medical examiner may not render an opinion outside his or her area of expertise, as demonstrated by licensure and applicable practice parameters.

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1 (b) Each party is bound by his or her selection of an 2 independent medical examiner and is entitled to an alternate 3 examiner only if: The examiner is not qualified to render an opinion 4 1. 5 upon an aspect of the employee's illness or injury which is б material to the claim or petition for benefits; 7 2. The examiner ceases to practice in the specialty 8 relevant to the employee's condition; 9 3. The examiner is unavailable due to injury, death, 10 or relocation outside a reasonably accessible geographic area; 11 or 12 4. The parties agree to an alternate examiner. 13 Any party may request, or a judge of compensation claims may 14 15 require, designation of a division medical advisor as an independent medical examiner. The opinion of the advisors 16 17 acting as examiners shall not be afforded the presumption set 18 forth in paragraph (9)(c). 19 (c) The carrier may, at its election, contact the 20 claimant directly to schedule a reasonable time for an 21 independent medical examination when the carrier elects to schedule the examination. The carrier must confirm the 22 scheduling agreement in writing within 5 days and notify 23 24 claimant's counsel, if any, at least 7 days before the date upon which the independent medical examination is scheduled to 25 occur. An attorney representing a claimant is not authorized 26 to schedule independent medical evaluations under this 27 28 subsection. This section does not prohibit the attorney from 29 scheduling an examination with an independent medical examiner 30 selected by the employee. 31

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2 3 (d) Each party is responsible for any costs incurred for an independent medical examination. An injured employee may recover the costs incurred for the independent medical

4 <u>examination if the injured employee successfully prosecutes a</u> 5 <u>claim against the carrier and the independent medical</u> 6 <u>examination was directly relevant to that successful</u> 7 prosecution.

8 (e) (d) If the employee fails to appear for the 9 carrier-requested independent medical examination without good 10 cause and fails to advise the physician at least 24 hours 11 before the scheduled date for the examination that he or she cannot appear, the employee is barred from recovering 12 compensation for any period during which he or she has refused 13 to submit to such examination. Further, the employee shall 14 reimburse the carrier 50 percent of the physician's 15 cancellation or no-show fee for the carrier-requested 16 17 independent medical examination unless the carrier that schedules the examination fails to timely provide to the 18 19 employee a written confirmation of the date of the examination 20 pursuant to paragraph (c) which includes an explanation of why he or she failed to appear. The employee may appeal to a judge 21 of compensation claims for reimbursement when the carrier 22 withholds payment in excess of the authority granted by this 23 24 section.

25 <u>(f)(e)</u> No medical opinion other than the opinion of a 26 medical advisor appointed by the judge of compensation claims 27 or division, an independent medical examiner, or an authorized 28 treating provider is admissible in proceedings before the 29 judges of compensation claims.

30 <u>(g)(f)</u> Attorney's fees incurred by an injured employee
31 in connection with delay of or opposition to an independent

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1 medical examination, including, but not limited to, motions 2 for protective orders, are not recoverable under this chapter. 3 Section 8. Subsections (1), (2), (10), (15), and (18) of section 440.134, are amended to read: 4 5 440.134 Workers' compensation managed care б arrangement. --7 (1) As used in this section, the term: 8 (a) "Agency" means the Agency for Health Care 9 Administration. 10 (b) "Complaint" means any dissatisfaction expressed by 11 an injured worker concerning an insurer's workers' compensation managed care arrangement. 12 13 "Emergency care" means medical services as defined (C) in chapter 395. 14 (d) "Grievance" means dissatisfaction with the medical 15 care provided by an insurer's workers' compensation managed 16 17 care arrangement health care providers, expressed in writing by an injured worker. 18 19 (e) "Informal grievance" means a verbal complaint, 20 expressed by the injured employee or provider, of dissatisfaction with care, services, or benefits and addressed 21 immediately through telephonic or personal interaction at the 22 time the complaint is made known. 23 24 (f) "Formal grievance" means a written expression of 25 dissatisfaction with care, services, or benefits received which is submitted by a provider or injured employee, or on 26 27 the employee's behalf by an agent or a provider. 28 (g)(e) "Insurer" means an insurance carrier, 29 self-insurance fund, assessable mutual insurer, or 30 individually self-insured employer. 31 22

1	(h) (f) "Service area" means the agency-approved	
2	geographic area within which an insurer is authorized to offer	
3	a workers' compensation managed care arrangement.	
4	(i) "Certified case manager" means an individual who	
5	is responsible for timely coordinating quality health care	
6	services to meet an individual's specific health care needs in	
7	a cost-effective manner. The division shall adopt by rule the	
8	minimum qualifications for designation as a certified case	
9	manager. Until the division adopts its rules, a registered	
10	nurse licensed under chapter 464 or a graduate of a medical	
11	school accredited by the American Medical Association who has	
12	had at least 1 year of experience as a case manager in	
13	workers' compensation or a similar environment is qualified to	
14	perform the duties of a certified case manager.	
15	<u>(j)</u> "Workers' compensation managed care	
16	arrangement" means an arrangement under which a provider of	
17	health care, a health care facility, a group of providers of	
18	health care, a group of providers of health care and health	
19	care facilities, an insurer that has an exclusive provider	
20	organization approved under s. 627.6472 or a health	
21	maintenance organization licensed under part I of chapter 641	
22	has entered into a written agreement directly or indirectly	
23	with an insurer to provide and to manage appropriate remedial	
24	treatment, care, and attendance to injured workers in	
25	accordance with this chapter.	
26	(k) (h) "Capitated contract" means a contract in which	
27	an insurer pays directly or indirectly a fixed amount to a	
28	health care provider in exchange for the future rendering of	
29	medical services for covered expenses.	
30	(1)(i) "Medical care coordinator" means a primary care	
31	provider within a provider network who is responsible for	
	23	
CODING: Words stricken are deletions; words <u>underlined</u> are additions.		

1 managing the medical care of an injured worker including 2 determining other health care providers and health care 3 facilities to which the injured employee will be referred for 4 evaluation or treatment. A medical care coordinator shall be a 5 physician licensed under chapter 458 or an osteopathic 6 physician licensed under chapter 459.

7 <u>(m)(j)</u> "Provider network" means a comprehensive panel 8 of health care providers and health care facilities who have 9 contracted directly or indirectly with an insurer to provide 10 appropriate remedial treatment, care, and attendance to 11 injured workers in accordance with this chapter.

(n)(k) "Primary care provider" means, except in the 12 case of emergency treatment, the initial treating physician 13 and, when appropriate, continuing treating physician, who may 14 be a family practitioner, general practitioner, or internist 15 physician licensed under chapter 458; a family practitioner, 16 17 general practitioner, or internist osteopathic physician licensed under chapter 459; a chiropractor licensed under 18 19 chapter 460; a podiatrist licensed under chapter 461; an 20 optometrist licensed under chapter 463; or a dentist licensed 21 under chapter 466.

(2)(a) The agency shall, beginning April 1, 1994, 22 authorize an insurer to offer or utilize a workers' 23 24 compensation managed care arrangement after the insurer files 25 a completed application along with the payment of a \$1,000 application fee, and upon the agency's being satisfied that 26 27 the applicant has the ability to provide quality of care 28 consistent with the prevailing professional standards of care 29 and the insurer and its workers' compensation managed care 30 arrangement otherwise meets the requirements of this section. 31 Effective April 1, 1994, no insurer may offer or utilize a

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1 managed care arrangement without such authorization. The 2 authorization, unless sooner suspended or revoked, shall 3 automatically expire 2 years after the date of issuance unless renewed by the insurer. The authorization shall be renewed 4 5 upon application for renewal and payment of a renewal fee of б \$1,000, provided that the insurer is in compliance with the requirements of this section and any rules adopted hereunder. 7 8 An application for renewal of the authorization shall be made 9 90 days prior to expiration of the authorization, on forms 10 provided by the agency. The renewal application shall not 11 require the resubmission of any documents previously filed with the agency if such documents have remained valid and 12 unchanged since their original filing. 13 (b) Effective January 1, 1997, the employer shall, 14

subject to the limitations specified elsewhere in this 15 chapter, furnish to the employee solely through managed care 16 17 arrangements such medically necessary remedial treatment, 18 care, and attendance for such period as the nature of the 19 injury or the process of recovery requires. However, employers 20 who self-insure under s. 440.38 may opt out of the mandatory 21 managed-care arrangements and this section by providing such medically necessary remedial treatment, care, and attendance 22 for such periods as the nature of the injury or process of 23 24 recovery requires, as specified in s. 440.13. This section may 25 not be construed to prevent an employer who has self-insured under s. 440.38 from choosing to use managed-care arrangements 26 27 to provide treatment to its employees. 28 (10) Written procedures and methods for the management 29 of an injured worker's medical care by a medical care 30 coordinator or certified case manager, including: 31

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1 (a) The mechanism for assuring that covered employees 2 receive all initial covered services from a primary care 3 provider participating in the provider network, except for 4 emergency care. 5 (b) The mechanism for assuring that all continuing 6 covered services be received from the same primary care 7 provider participating in the provider network that provided 8 the initial covered services, except when services from 9 another provider are authorized by the medical care 10 coordinator or certified case manager, pursuant to paragraph 11 (d). (C) The policies and procedures for allowing an 12 employee one change to another provider within the same 13 specialty and provider network as the authorized treating 14 physician during the course of treatment for a work-related 15 injury, if a request is made to the medical care coordinator 16 17 or certified case manager by the employee; and requiring that 18 special provision be made for more than one such referral 19 through the arrangement's grievance procedures. 20 (d) The process for assuring that all referrals 21 authorized by a medical care coordinator or certified case manager are made to the participating network providers, 22 unless medically necessary treatment, care, and attendance are 23 24 not available and accessible to the injured worker in the provider network. 25 (15)(a) A workers' compensation managed care 26 27 arrangement must have and use procedures for hearing 28 complaints and resolving written grievances from injured 29 workers and health care providers. The procedures must be 30 aimed at mutual agreement for settlement and may include 31

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1 arbitration procedures. Procedures provided herein are in 2 addition to other procedures contained in this chapter. 3 (b) The grievance procedure must be described in 4 writing and provided to the affected workers and health care 5 providers. 6 (c) Informal grievances must be initiated and 7 concluded within 7 calendar days unless the parties and the 8 managed-care arrangement mutually agree to an extension. The 7 9 days commence upon telephonic or personal contact by the employee, the provider, the agency, or the division. If the 10 11 informal grievance remains unresolved, the managed-care arrangement must notify the party of the result in writing and 12 advise the party of his or her rights to institute formal 13 grievance. The written notification must include the name, 14 address, and telephone number of the contact person 15 responsible for instituting the formal grievance. The 16 17 managed-care arrangement must also advise the employee to contact the employee assistance office for additional 18 19 information concerning his or her rights and responsibilities 20 and the dispute-resolution process under the Florida Workers' 21 Compensation Law. 22 In order to ensure that there are no undue delays (d) in the dispute-resolution process, the managed-care grievance 23 coordinator shall, within 3 business days, forward a copy of 24 the formal grievance to the division's employee assistance 25 office. Formal grievances must be initiated and concluded 26 27 within 30 days after receipt by the managed-care arrangement unless the employee or provider and the managed-care 28 29 arrangement mutually agree to an extension. If the grievance 30 involves the collection of information outside the service 31 area, the managed-care arrangement has an additional 15

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1 calendar days to process the formal grievance. The managed-care arrangement shall notify the employee in writing 2 3 that additional information is required to complete review of the grievance and that a maximum of 45 days will be allowed 4 5 for this review. Within 5 business days, the managed-care б arrangement shall notify the party of these requirements in 7 writing. 8 The managed-care arrangement shall provide written (e) 9 notice to its employees and providers of the right to proceed 10 under s. 440.191 with the Department of Labor and Employment 11 Security, Division of Workers' Compensation, upon completion of the formal grievance procedure if the issues are not 12 resolved. The managed-care arrangement must furnish a copy of 13 the final decision letter from the managed-care arrangement 14 15 regarding the grievance to the employer, the carrier, and the Division of Workers' Compensation upon request. 16 17 (f)(c) At the time the workers' compensation managed care arrangement is implemented, the insurer must provide 18 19 detailed information to workers and health care providers 20 describing how a grievance may be registered with the insurer. (g)(d) Grievances must be considered in a timely 21 22 manner and must be transmitted to appropriate decisionmakers who have the authority to fully investigate the issue and take 23 24 corrective action. (h)(e) If a grievance is found to be valid, corrective 25 action must be taken promptly. 26 27 (i) (f) All concerned parties must be notified of the 28 results of a grievance. 29 (j) (g) The insurer must report annually, no later than 30 March 31, to the agency regarding its grievance procedure 31 activities for the prior calendar year. The report must be in 28

1 a format prescribed by the agency and must contain the number 2 of grievances filed in the past year and a summary of the 3 subject, nature, and resolution of such grievances. 4 (18) The agency may suspend the authority of an 5 insurer to offer a workers' compensation managed care б arrangement or order compliance within 60 days, if it finds 7 that: The insurer is in substantial violation of its (a) 8 9 contracts; 10 (b) The insurer is unable to fulfill its obligations 11 under outstanding contracts entered into with its employers; The insurer knowingly utilizes a provider who is 12 (C) 13 furnishing or has furnished health care services and who does not have an existing license or other authority to practice or 14 furnish health care services in this state; 15 (d) The insurer no longer meets the requirements for 16 17 the authorization as originally issued; or (e) The insurer has violated any lawful rule or order 18 19 of the agency or any provision of this section. 20 (f) Injuries that require medical treatment for which charges will be incurred whether or not they are reported to 21 22 the carrier but which do not disable the employee for more than 7 days as a result of the injury may not be used by the 23 24 Agency for Health Care Administration in determining insurer 25 compliance with this section. Section 9. Section 440.14, Florida Statutes, is 26 27 amended to read: 28 440.14 Determination of pay.--29 (1) Except as otherwise provided in this chapter, the average weekly wages of the injured employee at the time of 30 31 the injury shall be taken as the basis upon which to compute 29

1 compensation and shall be determined, subject to the limitations of s. 440.12(2), as follows: 2 3 (a) If the injured employee has been employed full-time or part-time by the employer for at least 13 4 5 consecutive weeks immediately preceding the date of the injury б worked in the employment in which she or he was working at the time of the injury, whether for the same or another employer, 7 8 during substantially the whole of 13 weeks immediately preceding the injury, her or his average weekly wage shall be 9 10 one-thirteenth of the total amount of wages earned in such 11 employment during the 13 weeks. As used in this paragraph, the term "substantially the whole of 13 weeks" shall be deemed 12 to mean and refer to a constructive period of 13 weeks as a 13 whole, which shall be defined as a consecutive period of 91 14 days, and the term "during substantially the whole of 13 15 weeks" shall be deemed to mean during not less than 90 percent 16 17 of the total customary full-time hours of employment within such period considered as a whole. 18 19 (b) If the injured employee has not worked in such employment during substantially the whole of 13 consecutive 20 21 weeks immediately preceding the injury, the wages of a similar employee in the same employment who has worked substantially 22

23 the whole of such 13 consecutive weeks shall be used in making 24 the determination under the preceding paragraph.

(c) If an employee is a seasonal worker and the foregoing method cannot be fairly applied in determining the average weekly wage, then the employee may use, instead of the 13 weeks immediately preceding the injury, the calendar year or the 52 weeks immediately preceding the injury. The employee will have the burden of proving that this method will be more reasonable and fairer than the method set forth in paragraphs

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1 (a) and (b) and, further, must document prior earnings with W-2 forms, written wage statements, or income tax returns. The 2 3 employer shall have 30 days following the receipt of this written proof to adjust the compensation rate, including the 4 5 making of any additional payment due for prior weekly б payments, based on the lower rate compensation. 7 (d) If any of the foregoing methods cannot reasonably 8 and fairly be applied, the full-time weekly wages of the injured employee shall be used, except as otherwise provided 9 10 in paragraph (e) or paragraph (f). 11 (e) If it is established that the injured employee was under 22 years of age when injured and that under normal 12 conditions her or his wages should be expected to increase 13 during the period of disability, the fact may be considered in 14 arriving at her or his average weekly wages. 15 (f) If it established that the injured employee was a 16 17 part-time worker at the time of the injury, that she or he had adopted part-time employment as a customary practice, and that 18 19 under normal working conditions she or he probably would have 20 remained a part-time worker during the period of disability, these factors shall be considered in arriving at her or his 21 22 average weekly wages. For the purpose of this paragraph, the term "part-time worker" means an individual who customarily 23 24 works less than the full-time hours or full-time workweek of a 25 similar employee in the same employment. (f)(g) If compensation is due for a fractional part of 26 27 the week, the compensation for such fractional part shall be 28 determined by dividing the weekly compensation rate by the 29 number of days employed per week to compute the amount due for 30 each day. 31

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1 (g) Any issue relating to the average weekly wage is not subject to attorney's fees. If an attorney is necessary, 2 3 the employee shall be represented by an attorney as set forth 4 in s. 440.191(1)(e). 5 If the employee's employment has been irregular or (2) б if the employee has lost time from work immediately preceding 7 the injury because of illness, bad weather, or another cause 8 beyond the control of the employee, the actual wages earned must be used. 9 10 (3) (3) (2) If, during the period of disability, the 11 employer continues to provide consideration, including board, rent, housing, or lodging, the value of such consideration 12 13 shall be deducted when calculating the average weekly wage of 14 the employee so long as these benefits continue to be 15 provided. (4) (4) (3) The division shall establish by rule a form 16 17 which shall contain a simplified checklist of those items 18 which may be included as "wage" for determining the average 19 weekly wage. 20 (5) (4) Upon termination of the employee or upon termination of the payment of fringe benefits of any employee 21 who is collecting indemnity benefits pursuant to s. 440.15(2) 22 or (3)(b), the employer shall within 7 days of such 23 24 termination file a corrected 13-week wage statement reflecting 25 the wages paid and the fringe benefits that had been paid to the injured employee as defined in s. 440.02(24). 26 27 Section 10. Paragraphs (b) and (d) of subsection (1), paragraph (a) of subsection (2), subsections (3) and (4), and 28 29 paragraph (a) of subsection (10) of section 440.15, Florida 30 Statutes, are amended to read: 31

1	440.15 Compensation for disabilityCompensation for
2	disability shall be paid to the employee, subject to the
3	limits provided in s. 440.12(2), as follows:
4	(1) PERMANENT TOTAL DISABILITY
5	(b) Only a catastrophic injury as defined in s. 440.02
б	shall, in the absence of conclusive proof of a substantial
7	earning capacity, constitute permanent total disability. Only
8	claimants with catastrophic injuries are eligible for
9	permanent total benefits. Any other compensable injury must be
10	of a nature and severity that prevents the employee from being
11	able to perform his or her prior work or any work commonly
12	available within the national economy. If the employee is
13	engaged in or is physically capable of engaging in any gainful
14	employment, including sheltered employment, the employee is
15	not entitled to permanent total disability. The burden is on
16	the employee to establish that he or she is unable to perform,
17	due to physical limitations, even part-time sedentary work
18	available within a 100-mile radius of the employee's
19	residence.In no other case may permanent total disability be
20	awarded.
21	(d)
22	<u>1.</u> If an employee who is being paid compensation for
23	permanent total disability becomes rehabilitated to the extent
24	that she or he establishes an earning capacity, the employee
25	shall be paid, instead of the compensation provided in
26	paragraph (a), benefits pursuant to subsection (3). The
27	division shall adopt rules to enable a permanently and totally
28	disabled employee who may have reestablished an earning
29	capacity to undertake a trial period of reemployment without
30	prejudicing her or his return to permanent total status in the
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1 case that such employee is unable to sustain an earning 2 capacity. 3 2. Entitlement to permanent total disability payments 4 ceases at age 70. (2) TEMPORARY TOTAL DISABILITY.--5 б (a) In case of disability total in character but 7 temporary in quality, $66 \ 2/3$ percent of the average weekly 8 wages shall be paid to the employee during the continuance thereof, not to exceed 200 104 weeks, including temporary 9 10 partial wage-loss benefits, except as provided in this 11 subsection, s. 440.12(1), and s. 440.14(3). Once the employee reaches the maximum number of weeks allowed, or the employee 12 reaches the date of maximum medical improvement, whichever 13 occurs earlier, temporary disability benefits shall cease and 14 the injured worker's permanent impairment shall be determined. 15 (3) PERMANENT IMPAIRMENT AND WAGE-LOSS BENEFITS.--16 17 (a) Impairment benefits.--1. In case of permanent impairment due to amputation; 18 19 loss of 80 percent or more of the vision in either eye, after correction; or serious facial or head disfigurement resulting 20 from an injury other than an injury entitling the injured 21 worker to permanent total disability benefits pursuant to 22 subsection (1), there shall be paid to the injured worker the 23 24 following: 25 a. Two hundred and fifty dollars for each percent of permanent impairment of the body as a whole, from 1 percent 26 27 through 10 percent; and 28 b. Five hundred dollars for each percent of permanent 29 impairment of the body as a whole for that portion in excess 30 of 10 percent. 31

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<u>2.1.</u> Once the employee has reached the date of maximum
 medical improvement, impairment benefits are due and payable
 within 20 days after the carrier has knowledge of the
 impairment.

5 3.2. The three-member panel, in cooperation with the 6 division, shall establish and use a uniform permanent 7 impairment rating schedule. This schedule must be based on 8 medically or scientifically demonstrable findings as well as the systems and criteria set forth in the American Medical 9 10 Association's Guides to the Evaluation of Permanent 11 Impairment; the Snellen Charts, published by American Medical Association Committee for Eye Injuries; and the Minnesota 12 Department of Labor and Industry Disability Schedules. The 13 schedule should be based upon objective findings. The schedule 14 shall be more comprehensive than the AMA Guides to the 15 Evaluation of Permanent Impairment and shall expand the areas 16 17 already addressed and address additional areas not currently contained in the guides. On August 1, 1979, and pending the 18 19 adoption, by rule, of a permanent schedule, Guides to the 20 Evaluation of Permanent Impairment, copyright 1977, 1971, 21 1988, by the American Medical Association, shall be the temporary schedule and shall be used for the purposes hereof. 22 For injuries after July 1, 1990, pending the adoption by 23 24 division rule of a uniform disability rating schedule, the Minnesota Department of Labor and Industry Disability Schedule 25 shall be used unless that schedule does not address an injury. 26 27 In such case, the Guides to the Evaluation of Permanent 28 Impairment by the American Medical Association shall be used. 29 Determination of permanent impairment under this schedule must 30 be made by a physician licensed under chapter 458, a doctor of 31 osteopathic medicine licensed under chapters 458 and 459, a

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chiropractor licensed under chapter 460, a podiatrist licensed under chapter 461, an optometrist licensed under chapter 463, or a dentist licensed under chapter 466, as appropriate considering the nature of the injury. No other persons are authorized to render opinions regarding the existence of or the extent of permanent impairment.

7 3. All impairment income benefits shall be based on an 8 impairment rating using the impairment schedule referred to in 9 subparagraph 2. Impairment income benefits are paid weekly at 10 the rate of 50 percent of the employee's average weekly 11 temporary total disability benefit not to exceed the maximum weekly benefit under s. 440.12. An employee's entitlement to 12 13 impairment income benefits begins the day after the employee reaches maximum medical improvement or the expiration of 14 temporary benefits, whichever occurs earlier, and continues 15 until the earlier of: 16

17a. The expiration of a period computed at the rate of183 weeks for each percentage point of impairment; or

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b. The death of the employee.

After the employee has been certified by a doctor 20 4. 21 as having reached maximum medical improvement or 6 weeks before the expiration of temporary benefits, whichever occurs 22 earlier, the certifying doctor shall evaluate the condition of 23 24 the employee and assign an impairment rating, using the impairment schedule referred to in subparagraph 2. 25 Compensation is not payable for the mental, psychological, or 26 27 emotional injury arising out of depression from being out of work. If the certification and evaluation are performed by a 28 29 doctor other than the employee's treating doctor, the 30 certification and evaluation must be submitted to the treating 31 doctor, and the treating doctor must indicate agreement or 36

disagreement with the certification and evaluation. The 1 2 certifying doctor shall issue a written report to the 3 division, the employee, and the carrier certifying that maximum medical improvement has been reached, stating the 4 5 impairment rating, and providing any other information 6 required by the division. If the employee has not been 7 certified as having reached maximum medical improvement before 8 the expiration of 102 weeks after the date temporary total disability benefits begin to accrue, the carrier shall notify 9 10 the treating doctor of the requirements of this section. 11 5. The carrier shall pay the employee impairment 12 income benefits for a period based on the impairment rating. 13 (b) Supplemental benefits.--14 1. All supplemental benefits must be paid in accordance with this subsection. An employee is entitled to 15 16 supplemental benefits as provided in this paragraph as of the 17 expiration of the impairment period, if: 18 a. The employee has an impairment rating from the 19 compensable injury of 20 percent or more as determined 20 pursuant to this chapter; 21 b. The employee has not returned to work or has 22 returned to work earning less than 80 percent of the 23 employee's average weekly wage as a direct result of the 24 employee's impairment; and 25 c. The employee has in good faith attempted to obtain 26 employment commensurate with the employee's ability to work. 27 2. If an employee is not entitled to supplemental benefits at the time of payment of the final weekly impairment 28 29 income benefit because the employee is earning at least 80 30 percent of the employee's average weekly wage, the employee 31 may become entitled to supplemental benefits at any time 37

1 within 1 year after the impairment income benefit period ends 2 if: 3 a. The employee earns wages that are less than 80 percent of the employee's average weekly wage for a period of 4 5 at least 90 days; 6 b. The employee meets the other requirements of 7 subparagraph 1.; and 8 c. The employee's decrease in earnings is a direct 9 result of the employee's impairment from the compensable 10 injury. 11 3. If an employee earns wages that are at least 80 percent of the employee's average weekly wage for a period of 12 at least 90 days during which the employee is receiving 13 supplemental benefits, the employee ceases to be entitled to 14 supplemental benefits for the filing period. Supplemental 15 16 benefits that have been terminated shall be reinstated when the employee satisfies the conditions enumerated in 17 subparagraph 2. and files the statement required under 18 subparagraph 5. Notwithstanding any other provision, if an 19 employee is not entitled to supplemental benefits for 12 20 21 consecutive months, the employee ceases to be entitled to any additional income benefits for the compensable injury. If the 22 employee is discharged within 12 months after losing 23 24 entitlement under this subsection, benefits may be reinstated if the employee was discharged at that time with the intent to 25 deprive the employee of supplemental benefits. 26 27 5.4. During the period that wage-loss impairment income benefits or supplemental income benefits are being 28 29 paid, the carrier has the affirmative duty to determine at 30 least annually whether any extended unemployment or 31 underemployment is a direct result of the employee's 38

1 impairment. To accomplish this purpose, the division may 2 require periodic reports from the employee and the carrier, 3 and it may, at the carrier's expense, require any physical or other examinations, vocational assessments, or other tests or 4 5 diagnoses necessary to verify that the carrier is performing б its duty. Not more than once in each 12 calendar months, the 7 employee and the carrier may each request that the division review the status of the employee and determine whether the 8 carrier has performed its duty with respect to whether the 9 10 employee's unemployment or underemployment is a direct result 11 of impairment from the compensable injury. (b) Wage-loss benefits.--12 1. Each injured worker who suffers a permanent 13 impairment, which permanent impairment is determined, pursuant 14 to the schedule adopted in accordance with subparagraph (a)3., 15 not to be based solely on subjective complaints, and which 16 17 results in one or more work-related physical restrictions that 18 are directly attributable to the injury, may be entitled to 19 wage-loss benefits under this subsection if the permanent impairment results in a work-related physical restriction that 20 21 affects the employee's ability to perform the activities of his or her usual or other appropriate employment. The benefits 22 must be based on actual wage loss and are not subject to the 23 24 minimum compensation rate set forth in s. 440.12(2). Subject 25 to the maximum compensation rate as set forth in s. 440.12(2), the wage-loss benefits must be equal to 80 percent of the 26 27 difference between 80 percent of the employee's average weekly wage and the salary, wages, and other remuneration the 28 29 employee is able to earn after reaching maximum medical 30 improvement, as compared weekly; however, the weekly wage-loss 31 benefits may not exceed an amount equal to 66 2/3 percent of

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received.

the employee's average weekly wage at the time of injury. In determining the amount the employee is able to earn in any month after injury, commissions and similar irregular payments must be allocated first to the week in which they are received, in an amount that when added to other earnings for that week does not exceed the employee's average weekly wage, and the balance in the same manner to the subsequent weeks until fully allocated, but not to exceed 52 weeks from the week that the commission or a similar irregular payment was 2. The amount determined to be the salary, wages, and other remunerations the employee is able to earn after reaching the date of maximum medical improvement may in no case be less than the sum actually being earned by the employee, including earnings from sheltered employment. In the case of an employee who has not voluntarily limited his or her income or who has not failed to accept employment commensurate with the employee's abilities or who was not terminated from employment due to the employee's own misconduct, and who has

made a good-faith attempt to find employment where employment 20

21 actually exists after attaining maximum medical improvement, but who remains unemployed, it is presumed that the salary, 22

wages, and other remuneration the employee is able to earn was 23

24 zero for each week that the employee made a good-faith attempt

to find employment within the employee's physical and 25

vocational capabilities. Wage-loss forms and job-search 26

27 reports are to be mailed to the employer, carrier, or

servicing agent within 14 days after the time benefits are 28

- 29 due. Failure of an employee to timely request benefits and
- 30 file the appropriate job-search forms showing that the
- 31 employee has looked for a minimum of five jobs where

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1 employment was actually available in each biweekly period after the employee has had knowledge that a job search is 2 3 required, whether the employee has been advised by the employer, the carrier, the servicing agent, or the employee's 4 5 attorney, results in benefits not being payable during the б time that the employee fails to timely file a request for 7 wage-loss forms and job-search reports. However, beginning the 8 13th week after the employee has attained maximum medical improvement, if an employee does not obtain and maintain 9 10 employment, the employer may show that the salary, wages, and 11 other remuneration the employee is able to earn is greater than zero by proving the existence of actual openings for jobs 12 within a reasonable geographical area which the employee is 13 physically and vocationally capable of performing, in which 14 case the amount the employee is able to earn may be deemed to 15 be the amount that the employee could earn in such jobs. The 16 17 amount so deemed must be applied against the next 3 biweekly 18 payments. 19 3. An injured worker requesting wage-loss benefits for any period during which the injured worker was unemployed 20 21 shall have a duty to make reasonable and good-faith efforts to obtain suitable gainful employment where employment actually 22 exists on a consistent basis. As used in this subsection, the 23 24 term "suitable gainful employment" means employment that is reasonably attainable in light of the individual's age, 25 education, personal aptitudes, previous vocational experience, 26 27 and physical abilities. For any period, the employer may require the injured worker's request for wage-loss benefits to 28 include verification of the injured worker's efforts to obtain 29 30 suitable gainful employment, which verification must be made on forms prescribed by the division. In determining whether 31

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1 the injured worker has made reasonable and good-faith efforts to obtain suitable gainful employment, the judge of 2 3 compensation claims shall consider the availability of suitable employment in the area of the injured worker's 4 5 residence and the effect of the injured worker's physical б impairment upon the injured worker's ability to conduct 7 job-search activities. Whenever a wage-loss benefit may be 8 payable, the burden is on the employee to establish that any wage-loss claimed is the result of the compensable injury. It 9 10 is also the burden of the employee to show that the inability 11 to obtain employment or to earn as much as was earned at the time of the industrial accident is due to physical limitation 12 related to the accident and not because of economic conditions 13 or the unavailability of employment or the employee's own 14 misconduct. Unless otherwise provided under this section, an 15 injured worker requesting wage-loss benefits for any period 16 17 during which he or she is unemployed is not entitled to benefits if the injured worker failed or refused to make 18 19 reasonable and good-faith efforts to obtain suitable gainful 20 employment during the period. 21 The right to wage-loss benefits terminates upon the 4. occurrence of the earliest of the following: 22 a. As of the end of a 1-year period commencing at any 23 24 time subsequent to the month when the injured employee reaches the date of maximum medical improvement, unless during the 25 1-year period wage-loss benefits were payable during at least 26 27 3 consecutive months. This limitation period is not tolled or extended by the incarceration of the employee or by virtue of 28 29 the employee becoming an inmate of a penal institution. 30 31

1	b. For injuries occurring on or before July 1, 1980,
2	350 weeks after the injured employee reaches the date of
3	maximum medical improvement.
4	c. For injuries occurring after July 1, 1980, but
5	before July 1, 1990, 525 weeks after the injured employee
6	reaches maximum medical improvement.
7	d. For injuries occurring after June 30, 1997, the
8	employee's eligibility for wage-loss benefits must be
9	determined according to the following schedule:
10	(I) Twenty-six weeks of eligibility for permanent
11	impairment ratings up to and including 3 percent;
12	(II) Fifty-two weeks of eligibility for permanent
13	impairment ratings greater than 3 and up to and including 6
14	percent;
15	(III) Seventy-eight weeks of eligibility for permanent
16	impairment ratings greater than 6 and up to and including 9
17	percent;
18	(IV) One hundred and four weeks of eligibility for
19	permanent impairment ratings greater than 9 and up to and
20	including 12 percent; and
21	(V) One hundred and twenty weeks of eligibility for
22	permanent impairment ratings greater than 12 percent and up to
23	and including 15 percent; 140 weeks of eligibility for
24	permanent impairment ratings greater than 15 percent and up to
25	and including 18 percent; 180 weeks of eligibility for
26	permanent impairment ratings greater than 18 and up to and
27	including 21 percent; 190 weeks of eligibility for permanent
28	impairment ratings greater than 21 percent and up to and
29	including 24 percent; and 200 weeks of eligibility for
30	permanent impairment ratings greater than 24 percent.
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1 5. Notwithstanding subparagraph 4., the right to 2 wage-loss benefits terminates if there are three occurrences 3 of any of the following incidents: The employee voluntarily terminates his employment 4 a. 5 for any reason unrelated to his compensable injury. б The employee refuses an offer of suitable or b. 7 reasonable employment within his restrictions and abilities. c. 8 The employee is terminated from employment due to 9 his own misconduct as defined in s. 440.02(16). The employee voluntarily limits his income. 10 d. 11 Each of the three occurrences must be in a different biweekly 12 period. Additionally, for each of the above occurrences, the 13 employee may be disqualified from receiving wage-loss benefits 14 for 3 biweekly periods. 15 The right to wage-loss benefits terminates if an 16 6. 17 employee is convicted of conduct punishable under s. 775.082 or s. 775.083 or is subjected to imprisonment under chapter 18 316 which directly affects the employee's ability to perform 19 the activities of his usual or other appropriate employment. 20 21 For purposes of this subparagraph, the term "convicted" means 22 an adjudication of guilt by a court of competent jurisdiction; a plea of guilty or of nolo contendere; or a jury verdict of 23 24 guilty when adjudication of guilt is withheld and the accused 25 is placed on probation. 26 The right to wage-loss share terminates at age 70. 7. 27 Wage-loss benefits are not payable to illegal 8. aliens or to an employee who does not have the documents 28 29 required to work in the United States. 30 9. If an employee is entitled to both wage-loss 31 benefits and social security retirement benefits under 42

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1 U.S.C. ss. 402 and 405, the social security retirement benefits and social security disability benefits under 42 2 3 U.S.C. s. 423 are primary and the wage-loss benefits are supplemental only. The sum of the two benefits may not exceed 4 5 the amount of wage-loss benefits which would otherwise be 6 payable. For the purpose of termination of wage-loss benefits 7 pursuant to sub-subparagraph 4.a., the term "payable" includes 8 payment of social security retirement benefits in lieu of wage-loss benefits. 9 10 5. After the initial determination of supplemental 11 benefits, the employee must file a statement with the carrier stating that the employee has earned less than 80 percent of 12 the employee's average weekly wage as a direct result of the 13 employee's impairment, stating the amount of wages the 14 employee earned in the filing period, and stating that the 15 employee has in good faith sought employment commensurate with 16 17 the employee's ability to work. The statement must be filed quarterly on a form and in the manner prescribed by the 18 19 division. The division may modify the filing period as appropriate to an individual case. Failure to file a statement 20 21 relieves the carrier of liability for supplemental benefits for the period during which a statement is not filed. 22 23 6. The carrier shall begin payment of supplemental 24 benefits not later than the seventh day after the expiration date of the impairment income benefit period and shall 25 26 continue to timely pay those benefits. The carrier may request 27 a mediation conference for the purpose of contesting the 28 employee's entitlement to or the amount of supplemental income 29 benefits. 30 7. Supplemental benefits are calculated quarterly and 31 paid monthly. For purposes of calculating supplemental

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1 benefits, 80 percent of the employee's average weekly wage and the average wages the employee has earned per week are 2 3 compared quarterly. For purposes of this paragraph, if the employee is offered a bona fide position of employment that 4 5 the employee is capable of performing, given the physical б condition of the employee and the qeographic accessibility of 7 the position, the employee's weekly wages are considered 8 equivalent to the weekly wages for the position offered to the 9 employee. 10 8. Supplemental benefits are payable at the rate of 80 11 percent of the difference between 80 percent of the employee's average weekly wage determined pursuant to s. 440.14 and the 12 weekly wages the employee has earned during the reporting 13 period, not to exceed the maximum weekly income benefit under 14 s. 440.12. 15 16 (c) Duration of temporary total, temporary partial 17 wage-loss, and wage-loss impairment and supplemental income benefits.--The employee's eligibility for temporary total, 18 19 temporary partial wage-loss, and wage-loss benefits, impairment income benefits, and supplemental benefits 20 21 terminates on the expiration of 400 401 weeks after the date of injury, except as provided in subsection (7). 22 23 (4) TEMPORARY PARTIAL DISABILITY.--24 (a) In case of temporary partial disability, benefits 25 must be based on actual wage loss and are not subject to the 26 minimum compensation rate set forth in s. 440.12(2). The 27 compensation must be equal to 80 percent of the difference between 80 percent of the employee's average weekly wage and 28 29 the salary, wages, and other remuneration the employee is able 30 to earn, as compared weekly; however, the weekly wage-loss benefits may not exceed an amount equal to 66 2/3 percent of 31

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1 the employee's average weekly wage at the time of injury. The amount determined to be the salary, wages, and other 2 3 remuneration the employee is able to earn may in no case be less than the sum actually being earned by the employee, 4 5 including earnings from sheltered employment. (b) Whenever a temporary partial wage-loss benefit as б 7 set forth in paragraph (a) may be payable, the burden is on 8 the employee to establish that any wage loss claimed is the result of the compensable injury. It is also the burden of the 9 10 employee to show that the inability to obtain employment or to 11 earn as much as earned at the time of the industrial accident is due to physical limitation related to the accident and not 12 because of economic conditions or the unavailability of 13 employment or the employee's own misconduct. Wage-loss forms 14 and job-search reports are to be mailed to the employer, 15 carrier, or servicing agent within 14 days after these 16 17 benefits are due. Failure of an employee to timely request benefits and file the appropriate job-search forms showing 18 that the employee looked for a minimum of five jobs where 19 employment was actually available in each biweekly period 20 21 after the employee has knowledge that a job search is required, whether the employee has been advised by the 22 employer, the carrier, the servicing agent, or the employee's 23 24 attorney, results in benefits not being payable during the time during which the employee fails to timely file his 25 request for wage-loss forms and job-search reports. If the 26 27 employee voluntarily limits the employee's income, or fails to accept employment commensurate with the employee's abilities, 28 29 or is terminated from employment due to the employee's own 30 misconduct, it is presumed, in the absence of evidence to the contrary, that the salary, wages, and other remuneration that 31

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1 the employee was able to earn for such period that the employee voluntarily limited the employee's income, or failed 2 3 to accept employment commensurate with the employee's abilities, or was terminated from employment due to the 4 5 employee's own misconduct is the amount that would have been б earned if the employee had not limited the employee's income 7 or failed to accept appropriate employment or had not been 8 terminated from employment due to the employee's own misconduct. That amount must be applied against the next 3 9 biweekly payments. In the case of an employee who has not 10 11 voluntarily limited the employee's income, or who has not failed to accept employment commensurate with the employee's 12 abilities, or who was not terminated from employment due to 13 the employee's own misconduct and who has made a good-faith 14 attempt to find employment where employment exists but remains 15 unemployed, it is presumed that the salary, wages, and other 16 17 remuneration the employee is able to earn was zero for each week that the employee made a good-faith attempt to find 18 19 employment within the employee's physical and vocational capabilities. However, beginning the 13th week after the 20 21 employee has received the first payment of a temporary partial 22 wage-loss benefit, if the employee does not obtain or maintain employment, the employer or carrier may show that the salary, 23 24 wages, and other remuneration the employee is able to earn is greater than zero by proving the existence of actual job 25 openings within a reasonable geographical area which the 26 27 employee is physically and vocationally capable of performing, in which case the amount the employee is able to earn may be 28 29 deemed to be the amount the employee could earn in such jobs. 30 The amount so deemed must be applied against the next 3 31 biweekly payments.

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(c) Temporary partial wage-loss benefits are not
payable to illegal aliens or to an employee who does not have
the required documents for work in the United States.
(d) Temporary partial wage-loss benefits together with
temporary total disability benefits must be paid during the
continuance of such disability, not to exceed a period of 200
weeks. Once the employee reaches the maximum number of weeks,
benefits cease and the injured worker's permanent impairment
must be determined.
(a) In case of temporary partial disability,
compensation shall be equal to 80 percent of the difference
between 80 percent of the employee's average weekly wage and
the salary, wages, and other remuneration the employee is able
to earn, as compared weekly; however, the weekly benefits may
not exceed an amount equal to 66 2/3 percent of the
employee's average weekly wage at the time of injury. In order
to simplify the comparison of the preinjury average weekly
wage with the salary, wages, and other remuneration the
employee is able to earn, the division may by rule provide for
the modification of the weekly comparison so as to coincide as
closely as possible with the injured worker's pay periods. The
amount determined to be the salary, wages, and other
remuneration the employee is able to earn shall in no case be

24 less than the sum actually being earned by the employee,

25 including earnings from sheltered employment.

26 (b) Such benefits shall be paid during the continuance
27 of such disability, not to exceed a period of 104 weeks, as

- 28 provided by this subsection and subsection (2). Once the
- 29 injured employee reaches the maximum number of weeks,

30 temporary disability benefits cease and the injured worker's

31 permanent impairment must be determined.

1 (10) EMPLOYEE ELIGIBLE FOR BENEFITS UNDER THIS CHAPTER AND FEDERAL OLD-AGE, SURVIVORS, AND DISABILITY INSURANCE 2 3 ACT.--Weekly compensation benefits payable under this 4 (a) 5 chapter for disability resulting from injuries to an employee б who becomes eligible for benefits under 42 U.S.C. s. 423 shall 7 be reduced to an amount whereby the sum of such compensation 8 benefits payable under this chapter and such total benefits 9 otherwise payable for such period to the employee and her or 10 his dependents, had such employee not been entitled to 11 benefits under this chapter, under 42 U.S.C. ss. 402 or and 423, does not exceed 80 percent of the employee's average 12 weekly wage, including the additional average weekly 13 14 compensation benefits allowed under s. 440.15(1)(f). However, this provision shall not operate to reduce an injured worker's 15 benefits under this chapter to a greater extent than such 16 17 benefits would have otherwise been reduced under 42 U.S.C. s. 424(a). This reduction of compensation benefits is not 18 19 applicable to any compensation benefits payable for any week 20 subsequent to the week in which the injured worker reaches the 21 age of 62 years. Section 11. Paragraph (b) of subsection (2) of section 22 23 440.191, Florida Statutes, is amended to read: 24 440.191 Employee Assistance and Ombudsman Office .--25 (2) If at any time the employer or its carrier fails 26 (b) 27 to provide benefits to which the employee believes she or he 28 is entitled, the employee shall contact the office to request 29 assistance in resolving the dispute. The employee shall 30 simultaneously notify the employer, its carrier, and the carrier's attorney, if known, in writing of the benefits to 31

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1 which the employee believes he or she is entitled and for which he or she is requesting the assistance of the office. 2 3 The office shall investigate the dispute and shall attempt to facilitate an agreement between the employee and the employer 4 5 or carrier. The employee, the employer, and the carrier shall б cooperate with the office and shall timely provide the office 7 with any documents or other information that it may require in connection with its efforts under this section. 8 Section 12. Subsection (8) of section 440.192, Florida 9 10 Statutes, is amended to read: 11 440.192 Procedure for resolving benefit disputes .--(8) Within 14 days after receipt of a petition for 12 benefits by certified mail, the carrier must either pay the 13 14 requested benefits without prejudice to its right to deny within 120 days from receipt of the petition or file a notice 15 of intent denial with the division. The carrier must list all 16 17 benefits requested but not paid and explain its justification for nonpayment in the notice of intent denial. A carrier that 18 19 does not deny compensability in accordance with s. 440.20(4) 20 is deemed to have accepted the employee's injuries as compensable, unless it can establish material facts relevant 21 to the issue of compensability that could not have been 22 discovered through reasonable investigation within the 120-day 23 24 period. The carrier shall provide copies of the notice to the 25 filing party, employer, and claimant by certified mail. Section 13. Section 440.20, Florida Statutes, is 26 27 amended to read: 28 440.20 Time for payment of compensation; penalties for 29 late payment. --30 (1)(a) Unless it denies compensability or entitlement 31 to benefits, the carrier shall pay compensation directly to 51

1 the employee as required by ss. 440.14, 440.15, and 440.16, in 2 accordance with the obligations set forth in such sections. 3 (b) Notwithstanding any other provision of this chapter, all insurance carriers, group self-insurance funds, 4 5 assessable mutual insurers, and the Joint Underwriting б Association authorized to write workers' compensation 7 insurance in this state shall make available a notice in 8 writing to the employer the fact that a state-authorized 9 deductible plan is available. Under this plan, an employer may 10 pay, for each injury for which an employee files a claim under 11 this chapter as a deductible, up to the first \$2,500 of the total amount payable under compensable claims related to such 12 injury. An employer shall not be reimbursed for any amount 13 14 paid under this paragraph; however, the reporting requirements of the employer, relating to injuries required under any 15 provision under this chapter, are not altered or alleviated. 16 17 The rate base of any workers' compensation insurance offered 18 pursuant to this chapter shall include the deductible 19 provision authorized by this paragraph. Any amounts paid by an 20 employer pursuant to this paragraph shall not apply in any way 21 to such employer's experience rating for injury. (2) The carrier must pay the first installment of 22 compensation or deny compensability no later than the 14th day 23 24 after the employer receives notice of the injury or death. The 25 carrier shall thereafter pay compensation in biweekly installments or as otherwise provided in s. 440.15, unless the 26 27 judge of compensation claims determines or the parties agree that an alternate installment schedule is in the best 28

29 interests of the employee.

30 (3) Upon making payment, or upon suspension or31 cessation of payment for any reason, the carrier shall

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immediately notify the division that it has commenced,
 suspended, or ceased payment of compensation. The division may
 require such notification in any format it deems necessary to
 obtain accurate and timely reporting.

5 (4) If the carrier is uncertain of its obligation to б provide benefits or compensation, it may initiate payment 7 without prejudice and without admitting liability. The carrier 8 shall immediately and in good faith commence investigation of 9 the employee's entitlement to benefits under this chapter and 10 shall admit or deny compensability within 120 days after the 11 initial provision of compensation or benefits. Upon commencement of payment, the carrier shall provide written 12 notice to the employee that it has elected to pay all or part 13 of the claim pending further investigation, and that it will 14 15 advise the employee of claim acceptance or denial within 120 days. A carrier that fails to deny compensability within 120 16 17 days after the initial provision of benefits or payment of compensation waives the right to deny compensability, unless 18 19 the carrier can establish material facts relevant to the issue 20 of compensability that it could not have discovered through 21 reasonable investigation within the 120-day period.

(4) (4) (5) If the employer has advanced compensation 22 payments or benefits to the employee, the carrier shall 23 24 reimburse the employer for the advanced payments if the employee is entitled to compensation and benefits pursuant to 25 this chapter. The carrier may deduct such reimbursements from 26 27 the employee's compensation installments or, if applicable, 28 from payments to the employee ordered by a judge of 29 compensation claims.

30 <u>(5)(6)</u> If any installment of compensation for death or 31 dependency benefits, disability, permanent impairment, or wage

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1 loss payable without an award is not paid within 14 7 days 2 after it becomes due, as provided in subsection (2) or $\overline{-}$ 3 subsection (3), or subsection (4), there shall be added to such unpaid installment a punitive penalty of an amount equal 4 5 to 20 percent of the unpaid installment or \$5, which shall be б paid at the same time as, but in addition to, such installment 7 of compensation, unless notice is filed under subsection (4) or unless such nonpayment results from conditions over which 8 9 the employer or carrier had no control. When any installment 10 of compensation payable without an award has not been paid 11 within 14 7 days after it became due and the claimant concludes the prosecution of the claim before a judge of 12 13 compensation claims without having specifically claimed additional compensation in the nature of a penalty under this 14 section, the claimant will be deemed to have acknowledged 15 that, owing to conditions over which the employer or carrier 16 17 had no control, such installment could not be paid within the period prescribed for payment and to have waived the right to 18 19 claim such penalty. However, during the course of a hearing, 20 the judge of compensation claims shall on her or his own 21 motion raise the question of whether such penalty should be awarded or excused. The division may assess without a hearing 22 the punitive penalty against either the employer or the 23 24 insurance carrier, depending upon who was at fault in causing 25 the delay. The insurance policy cannot provide that this sum will be paid by the carrier if the division or the judge of 26 compensation claims determines that the punitive penalty 27 28 should be made by the employer rather than the carrier. Any 29 additional installment of compensation paid by the carrier 30 pursuant to this section shall be paid directly to the 31 employee.

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1 (6)(7) If any compensation, payable under the terms of 2 an award, is not paid within 7 days after it becomes due, 3 there shall be added to such unpaid compensation an amount 4 equal to 20 percent thereof, which shall be paid at the same 5 time as, but in addition to, such compensation, unless review 6 of the compensation order making such award is had as provided 7 in s. 440.25.

8 (7) (8) In addition to any other penalties provided by 9 this chapter for late payment, if any installment of 10 compensation is not paid when it becomes due, the employer, 11 carrier, or servicing agent shall pay interest thereon at the rate of 12 percent per year from the date the installment 12 becomes due until it is paid, whether such installment is 13 payable without an order or under the terms of an order. The 14 15 interest payment shall be the greater of the amount of interest due or \$5. 16

17 (a) Within 30 days after final payment of compensation has been made, the employer, carrier, or servicing agent shall 18 19 send to the division a notice, in accordance with a form prescribed by the division, stating that such final payment 20 has been made and stating the total amount of compensation 21 paid, the name of the employee and of any other person to whom 22 compensation has been paid, the date of the injury or death, 23 24 and the date to which compensation has been paid.

(b) If the employer, carrier, or servicing agent fails to so notify the division within such time, the division shall assess against such employer, carrier, or servicing agent a civil penalty in an amount not over \$100.

(c) In order to ensure carrier compliance under this chapter, the division shall monitor the performance of carriers. The division shall establish by rule minimum

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1 performance standards for carriers to ensure that a minimum of 2 90 percent of all compensation benefits are timely paid. The 3 division shall fine a carrier as provided in s. 440.13(11)(b) up to \$50 for each late payment of compensation that is below 4 5 the minimum 90 percent performance standard. This paragraph б does not affect the imposition of any penalties or interest 7 due to the claimant. If a carrier contracts with a servicing agent to fulfill its administrative responsibilities under 8 9 this chapter, the payment practices of the servicing agent are 10 deemed the payment practices of the carrier for the purpose of 11 assessing penalties against the carrier.

(8)(9) The division may upon its own initiative at any 12 13 time in a case in which payments are being made without an 14 award investigate same and shall, in any case in which the right to compensation is controverted, or in which payments of 15 compensation have been stopped or suspended, upon receipt of 16 17 notice from any person entitled to compensation or from the employer that the right to compensation is controverted or 18 19 that payments of compensation have been stopped or suspended, make such investigations, cause such medical examination to be 20 21 made, or hold such hearings, and take such further action as it considers will properly protect the rights of all parties. 22

23 (9)(10) Whenever the division deems it advisable, it 24 may require any employer to make a deposit with the Treasurer 25 to secure the prompt and convenient payments of such 26 compensation; and payments therefrom upon any awards shall be 27 made upon order of the division or judge of compensation 28 claims.

29 <u>(10)(11)(a)</u> Upon joint petition of all interested 30 parties, a lump-sum payment in exchange for the employer's or 31 carrier's release from liability for future medical expenses,

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1 as well as future payments of compensation expenses and any other benefits provided under this chapter, shall be allowed 2 3 at any time in any case in which the employer or carrier has filed a written notice of denial within 120 days after the 4 5 date of the injury, and the judge of compensation claims at a б hearing to consider the settlement proposal finds a 7 justiciable controversy as to legal or medical compensability 8 of the claimed injury or the alleged accident. The employer or 9 carrier may not pay any attorney's fees on behalf of the 10 claimant for any settlement under this section unless 11 expressly authorized elsewhere in this chapter. Upon the joint petition of all interested parties and after giving due 12 consideration to the interests of all interested parties, the 13 judge of compensation claims may enter a compensation order 14 approving and authorizing the discharge of the liability of 15 the employer for compensation and remedial treatment, care, 16 17 and attendance, as well as rehabilitation expenses, by the payment of a lump sum. Such a compensation order so entered 18 19 upon joint petition of all interested parties is not subject to modification or review under s. 440.28. If the settlement 20 21 proposal together with supporting evidence is not approved by the judge of compensation claims, it shall be considered void. 22 Upon approval of a lump-sum settlement under this subsection, 23 24 the judge of compensation claims shall send a report to the Chief Judge of the amount of the settlement and a statement of 25 the nature of the controversy. The Chief Judge shall keep a 26 record of all such reports filed by each judge of compensation 27 28 claims and shall submit to the Legislature a summary of all 29 such reports filed under this subsection annually by September 30 15.

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1 (b) Upon joint petition of all interested parties, a 2 lump-sum payment in exchange for the employer's or carrier's 3 release from liability for future medical expenses, as well as future payments of compensation and rehabilitation expenses, 4 5 and any other benefits provided under this chapter, may be б allowed at any time in any case after the injured employee has 7 attained maximum medical improvement. If the claimant is 8 represented by counsel, final approval of the lump-sum settlement agreement, as provided for in a joint petition and 9 10 stipulation, must be approved by entry of an order within 7 11 days after the filing of the joint petition and stipulation without a hearing, unless the judge of compensation claims 12 determines, in his or her discretion, that additional 13 testimony is needed before a settlement can be approved or 14 disapproved and so notifies the parties. In hearings conducted 15 for purposes of approving or disapproving a lump-sum 16 17 settlement agreement, the judge of compensation claims shall allow any party to appear by telephone unless circumstances, 18 19 in the judge's discretion, require live testimony, and shall also give consideration to other means by which the economic 20 21 burden on parties can be minimized. An employer or carrier may not pay any attorney's fees on behalf of the claimant for any 22 settlement, unless expressly authorized elsewhere in this 23 24 chapter. A compensation order so entered upon joint petition of all interested parties shall not be subject to modification 25 or review under s. 440.28. However, a judge of compensation 26 27 claims is not required to approve any award for lump-sum 28 payment when it is determined by the judge of compensation 29 claims that the payment being made is in excess of the value 30 of benefits the claimant would be entitled to under this 31 chapter. The judge of compensation claims shall make or cause

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CODING: Words stricken are deletions; words underlined are additions.

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1 to be made such investigations as she or he considers 2 necessary, in each case in which the parties have stipulated 3 that a proposed final settlement of liability of the employer for compensation shall not be subject to modification or 4 5 review under s. 440.28, to determine whether such final б disposition will definitely aid the rehabilitation of the 7 injured worker or otherwise is clearly for the best interests 8 of the person entitled to compensation and, in her or his 9 discretion, may have an investigation made by the Rehabilitation Section of the Division of Workers' 10 11 Compensation. The joint petition and the report of any investigation so made will be deemed a part of the proceeding. 12 An employer shall have the right to appear at any hearing 13 pursuant to this subsection which relates to the discharge of 14 such employer's liability and to present testimony at such 15 hearing. The carrier shall provide reasonable notice to the 16 17 employer of the time and date of any such hearing and inform 18 the employer of her or his rights to appear and testify. When 19 the claimant is represented by counsel or when the claimant 20 and carrier or employer are represented by counsel, final 21 approval of the lump-sum settlement agreement, as provided for in a joint petition and stipulation, shall be approved by 22 entry of an order within 7 days after the filing of such joint 23 24 petition and stipulation without a hearing, unless the judge of compensation claims determines, in her or his discretion, 25 that additional testimony is needed before such settlement can 26 27 be approved or disapproved and so notifies the parties. The 28 probability of the death of the injured employee or other 29 person entitled to compensation before the expiration of the 30 period during which such person is entitled to compensation 31 shall, in the absence of special circumstances making such

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1 course improper, be determined in accordance with the most 2 recent United States Life Tables published by the National 3 Office of Vital Statistics of the United States Department of Health and Human Services. The probability of the happening of 4 5 any other contingency affecting the amount or duration of the б compensation, except the possibility of the remarriage of a 7 surviving spouse, shall be disregarded. As a condition of 8 approving a lump-sum payment to a surviving spouse, the judge of compensation claims, in the judge of compensation claims' 9 10 discretion, may require security which will ensure that, in 11 the event of the remarriage of such surviving spouse, any unaccrued future payments so paid may be recovered or recouped 12 by the employer or carrier. Such applications shall be 13 considered and determined in accordance with s. 440.25. 14

15 (c) This section applies to all claims that the 16 parties have not previously settled, regardless of the date of 17 accident.

18 <u>(11)(12)(a)</u> Liability of an employer for future 19 payments of compensation may not be discharged by advance 20 payment unless prior approval of a judge of compensation 21 claims or the division has been obtained as hereinafter 22 provided. The approval shall not constitute an adjudication of 23 the claimant's percentage of disability.

(b) When the claimant has reached maximum recovery and returned to her or his former or equivalent employment with no substantial reduction in wages, such approval of a reasonable advance payment of a part of the compensation payable to the claimant may be given informally by letter by a judge of compensation claims, by the division director, or by the administrator of claims of the division.

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1 (C) In the event the claimant has not returned to the 2 same or equivalent employment with no substantial reduction in 3 wages or has suffered a substantial loss of earning capacity 4 or a physical impairment, actual or apparent: 5 An advance payment of compensation not in excess of 1. б \$2,000 may be approved informally by letter, without hearing, 7 by any judge of compensation claims or the Chief Judge. 8 An advance payment of compensation not in excess of 2. 9 \$2,000 may be ordered by any judge of compensation claims 10 after giving the interested parties an opportunity for a 11 hearing thereon pursuant to not less than 10 days' notice by mail, unless such notice is waived, and after giving due 12 consideration to the interests of the person entitled thereto. 13 When the parties have stipulated to an advance payment of 14 compensation not in excess of \$2,000, such advance may be 15 approved by an order of a judge of compensation claims, with 16 17 or without hearing, or informally by letter by any such judge 18 of compensation claims, or by the division director, if such 19 advance is found to be for the best interests of the person entitled thereto. 20 When the parties have stipulated to an advance 21 3. payment in excess of \$2,000, subject to the approval of the 22 division, such payment may be approved by a judge of 23 24 compensation claims by order if the judge finds that such 25 advance payment is for the best interests of the person

advance payment is for the best interests of the person entitled thereto and is reasonable under the circumstances of the particular case. The judge of compensation claims shall make or cause to be made such investigations as she or he considers necessary concerning the stipulation and, in her or his discretion, may have an investigation of the matter made by the Rehabilitation Section of the division. The stipulation

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and the report of any investigation shall be deemed a part of
 the record of the proceedings.

3 (d) When an application for an advance payment in 4 excess of \$2,000 is opposed by the employer or carrier, it 5 shall be heard by a judge of compensation claims after giving б the interested parties not less than 10 days' notice of such 7 hearing by mail, unless such notice is waived. In her or his 8 discretion, the judge of compensation claims may have an 9 investigation of the matter made by the Rehabilitation Section 10 of the division, in which event the report and recommendation 11 of that section will be deemed a part of the record of the proceedings. If the judge of compensation claims finds that 12 13 such advance payment is for the best interests of the person 14 entitled to compensation, will not materially prejudice the rights of the employer and carrier, and is reasonable under 15 the circumstances of the case, she or he may order the same 16 17 paid. However, in no event may any such advance payment under this paragraph be granted in excess of \$7,500 or 26 weeks of 18 19 benefits in any 48-month period, whichever is greater, from 20 the date of the last advance payment.

21 (12)(13) If the employer has made advance payments of 22 compensation, she or he shall be entitled to be reimbursed out 23 of any unpaid installment or installments of compensation due.

24 (13) (14) When an employee is injured and the employer 25 pays the employee's full wages or any part thereof during the period of disability, or pays medical expenses for such 26 employee, and the case is contested by the carrier or the 27 28 carrier and employer and thereafter the carrier, either 29 voluntarily or pursuant to an award, makes a payment of compensation or medical benefits, the employer shall be 30 31 entitled to reimbursement to the extent of the compensation

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1 paid or awarded, plus medical benefits, if any, out of the 2 first proceeds paid by the carrier in compliance with such 3 voluntary payment or award, provided the employer furnishes satisfactory proof to the judge of compensation claims of such 4 5 payment of compensation and medical benefits. Any payment by б the employer over and above compensation paid or awarded and 7 medical benefits, pursuant to subsection(12)(13), shall be 8 considered a gratuity.

9 $(14)\frac{(15)}{(15)}(a)$ The division shall examine on an ongoing 10 basis claims files in order to identify questionable 11 claims-handling techniques, questionable patterns or practices of claims, or a pattern of repeated unreasonably controverted 12 claims by employers, carriers, self-insurers, health care 13 providers, health care facilities, training and education 14 providers, or any others providing services to employees 15 pursuant to this chapter and may certify its findings to the 16 17 Department of Insurance. Such questionable techniques, patterns, or repeated unreasonably controverted claims as 18 19 constitute a general business practice of a carrier in the 20 judgment of the division shall be certified in its findings by 21 the division to the Department of Insurance or such other appropriate licensing agency. Such certification by the 22 division is exempt from the provisions of chapter 120. Upon 23 24 receipt of any such certification, the Department of Insurance 25 shall take appropriate action so as to bring such general business practices to a halt pursuant to s. 440.38(3)(a). The 26 division may initiate investigations of questionable 27 28 techniques, patterns, practices, or repeated unreasonably 29 controverted claims. 30

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1	(b) As to any examination, investigation, or hearing
2	being conducted under this chapter, the Secretary of Labor and
3	Employment Security or the secretary's designee:
4	1. May administer oaths, examine and cross-examine
5	witnesses, receive oral and documentary evidence; and
6	2. Shall have the power to subpoena witnesses, compel
7	their attendance and testimony, and require by subpoena the
8	production of books, papers, records, files, correspondence,
9	documents, or other evidence which is relevant to the inquiry.
10	(c) If any person refuses to comply with any such
11	subpoena or to testify as to any matter concerning which she
12	or he may be lawfully interrogated, the Circuit Court of Leon
13	County or of the county wherein such examination,
14	investigation, or hearing is being conducted, or of the county
15	wherein such person resides, may, on the application of the
16	department, issue an order requiring such person to comply
17	with the subpoena and to testify.
18	(d) Subpoenas shall be served, and proof of such
19	service made, in the same manner as if issued by a circuit
20	court. Witness fees, costs, and reasonable travel expenses, if
21	claimed, shall be allowed the same as for testimony in a
22	circuit court.
23	(e) The division shall publish annually a report which
24	indicates the promptness of first payment of compensation
25	records of each carrier or self-insurer so as to focus
26	attention on those carriers or self-insurers with poor payment
27	records for the preceding year. A copy of such report shall be
28	certified to the Department of Insurance which shall take
29	appropriate steps so as to cause such poor carrier payment
30	practices to halt pursuant to s. 440.38(3)(a). In addition,
31	the division shall take appropriate action so as to halt such
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1 poor payment practices of self-insurers. "Poor payment 2 practice" means a practice of late payment sufficient to 3 constitute a general business practice. 4 (f) The division shall promulgate rules providing 5 guidelines to carriers, self-insurers, and employers to б indicate behavior that may be construed as questionable 7 claims-handling techniques, questionable patterns of claims, 8 repeated unreasonably controverted claims, or poor payment 9 practices. 10 (15)(16) No penalty assessed under this section may be 11 recouped by any carrier or self-insurer in the rate base, the premium, or any rate filing. In the case of carriers, the 12 Department of Insurance shall enforce this subsection; and in 13 the case of self-insurers, the division shall enforce this 14 subsection. 15 Section 14. Section 440.34, Florida Statutes, is 16 17 amended to read: 440.34 Attorney's fees; costs.--18 19 (1) A fee, gratuity, or other consideration may not be 20 paid for services rendered for a claimant in connection with 21 any proceedings arising under this chapter, unless approved as reasonable by the judge of compensation claims or court having 22 jurisdiction over such proceedings. Except as provided by this 23 24 subsection, any attorney's fee approved by a judge of 25 compensation claims for services rendered to a claimant must equal to 20 percent of the first \$5,000 of the amount of the 26 benefits actually paid under an order or joint stipulation 27 28 secured, 15 percent of the next \$5,000 of the amount of the 29 benefits actually paid under an order or joint stipulation 30 secured, 10 percent of the remaining amount of the benefits 31 actually paid under an order or joint stipulation secured to

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1 be provided during the first 10 years after the date the claim is filed, and 5 percent of the benefits actually paid under an 2 3 order or joint stipulation secured after 10 years. (2) Under no circumstances may an attorney's fee be 4 5 awarded other than on a contingency basis. The calculation of б fees based on an hourly rate is prohibited. (3) Prejudgment or postjudgment interest may not be 7 8 included in attorney's fees awarded under this section. 9 (4) The employee must be given notice of the 10 attorney's fee hearing and has the right to testify at the 11 hearing. The employee must receive a copy of any stipulation or order awarding attorney's fees. However, the judge of 12 compensation claims shall consider the following factors in 13 each case and may increase or decrease the attorney's fee if, 14 in her or his judgment, the circumstances of the particular 15 case warrant such action: 16 17 (a) The time and labor required, the novelty and difficulty of the questions involved, and the skill requisite 18 19 to perform the legal service properly. 20 (b) The fee customarily charged in the locality for 21 similar legal services. 22 (c) The amount involved in the controversy and the 23 benefits resulting to the claimant. 24 (d) The time limitation imposed by the claimant or the 25 circumstances. 26 (e) The experience, reputation, and ability of the 27 lawyer or lawyers performing services. 28 (f) The contingency or certainty of a fee. (5)(2) In awarding a reasonable claimant's attorney's 29 30 fee, the judge of compensation claims shall consider only 31 those benefits to the claimant that the attorney is 66

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1 responsible for under an order or stipulation securing. The 2 amount, statutory basis, and type of benefits obtained through 3 legal representation shall be listed on all attorney's fees awarded by the judge of compensation claims. For purposes of 4 5 this section, the term "benefits paid secured" means benefits б obtained as a result of the claimant's attorney's legal services rendered in connection with the petition claim for 7 8 benefits. However, such term does not include future medical 9 benefits to be provided on any date more than 5 years after 10 the date the petition claim is filed. 11 (6) (3) If the claimant should prevail in any proceedings before a judge of compensation claims or court, 12 there shall be taxed against the employer the reasonable costs 13 of such proceedings, not to include the attorney's fees of the 14 claimant. A claimant shall be responsible for the payment of 15 her or his own attorney's fees, except that a claimant shall 16 17 be entitled to recover a reasonable attorney's fee from a 18 carrier or employer: 19 (a) Against whom she or he successfully asserts a 20 petition claim for medical benefits only, of an amount \$1,000 21 or greater if the claimant has not filed or is not entitled to file at such time a petition claim for disability, permanent 22 impairment, wage-loss, or death benefits, arising out of the 23 24 same accident; or (b) In any case in which the employer or carrier files 25 a notice of denial with the division, which notice of denial 26 27 denies the benefits sought, and the injured person has 28 employed an attorney in the successful prosecution of the 29 petition, except on issues as to the average weekly wage 30 claim; or 31

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1 (C) In a proceeding in which a carrier or employer 2 denies that an injury occurred for which compensation benefits 3 are payable, and the claimant prevails on the issue of 4 compensability; or 5 (d) In cases where the claimant successfully prevails б in proceedings filed under s. 440.24 or s. 440.28. 7 8 In applying the factors set forth in subsection (1) to cases 9 arising under paragraphs (a), (b), (c), and (d), the judge of 10 compensation claims must only consider only such benefits and 11 the time reasonably spent in obtaining them as were secured 12 for the claimant within the scope of paragraphs (a), (b), (c), 13 and (d). 14 (7) (4) In such cases in which the claimant is responsible for the payment of her or his own attorney's fees, 15 such fees are a lien upon compensation payable to the 16 17 claimant, notwithstanding s. 440.22. (8)(5) If any proceedings are had for review of any 18 19 petition claim, award, or compensation order before any court, 20 the court may award the injured employee or dependent an attorney's fee to be paid by the employer or carrier, in its 21 discretion, which shall be paid as the court directs when 22 benefits have been awarded to the claimant under the appeal 23 24 may direct. The fee may not equal more than \$125 an hour. 25 (9)(6) A judge of compensation claims may not enter an order approving the contents of a retainer agreement that 26 permits the escrowing of any portion of the employee's 27 28 compensation until benefits have been secured. 29 Section 15. Section 440.595, Florida Statutes, is 30 created to read: 31

1	440.595 Oaths and witnessesThe division may
2	administer oaths and affirmations and issue subpoenas to
3	compel the attendance of witnesses and the production of
4	books, papers, correspondence, memoranda, and other records
5	deemed necessary as evidence in order to ensure proper
6	compliance with the coverage provisions of this chapter.
7	Section 16. Section 440.596, Florida Statutes, is
8	created to read:
9	440.596 Florida Workers' Compensation Management
10	Board, Inc
11	(1) There is created a nonprofit corporation to be
12	known as the "Florida Workers' Compensation Management Board,
13	Inc." The corporation shall operate under a plan developed by
14	its board of directors and approved by the Division of
15	Workers' Compensation. The board is not a state agency, board,
16	or commission.
17	(2) The purpose of the corporation is to provide
18	management operations and services necessary for the
19	administration of the workers' compensation system which are
20	more efficiently performed by private enterprise. By
21	transferring most of the duties of the Division of Workers'
22	Compensation to the corporation, the state will have the
23	resources to undertake and focus on functions that are
24	appropriate and within the purview of state government. The
25	use of private enterprise facilitates an efficient,
26	cost-effective system that will more quickly respond to
27	dynamic changes within the compensation system.
28	(3)(a) The board of directors of the corporation shall
29	consist of nine members, eight of whom shall be appointed by
30	the Governor. The Governor shall appoint four members as
31	representatives of labor interests and four members as
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1	representatives of employers. A ninth member shall be elected
2	by a majority vote of the other members. Two members appointed
3	as representatives of labor interests and two members
4	appointed as representatives of management interests shall be
5	appointed for 2-year terms. The remaining appointees shall be
6	appointed to serve 4-year terms. Thereafter all members shall
7	be appointed to serve for terms of 4 years, except that a
8	vacancy shall be filled by appointment for the remainder of
9	the term. Directors may be reappointed but may not serve for
10	more than two consecutive terms. All directors must have
11	significant experience in the workers' compensation system,
12	must not have an ownership or material financial interest in
13	any entity that receives payments from the compensation
14	system, and may not receive contracts from the corporation for
15	services while serving on the board of directors or within 2
16	years after service on the board of directors.
17	(b) Each member is accountable to the Governor for
18	proper performance of his or her duties as a member of the
19	board of directors. The Governor may remove any member from
20	office for malfeasance, misfeasance, neglect of duty,
21	drunkenness, incompetence, or permanent inability to perform
22	official duties, or for pleading guilty or nolo contendere to,
23	or having been adjudicated guilty of, a felony or a
24	first-degree misdemeanor.
25	(c) The directors shall serve without salary, but each
26	director shall be reimbursed for actual and necessary expenses
27	incurred in the performance of his or her official duties as a
28	director, in accordance with s. 112.061. The directors shall
29	not be subject to any liability under any theory of recovery
30	without a showing of fraud or malice.
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1	(4) The appropriations dedicated to the plan of
2	operation shall be administered by the board of directors. On
3	or before September 1, 1999, the directors of the corporation
4	shall submit to the Division of Workers' Compensation for
5	review a plan of operation. The plan must provide for
6	efficient administration of the system and for prompt
7	processing of forms, efficient methods of data collection, and
8	creation of alternative dispute-resolution mechanisms that
9	will facilitate a self-executing workers' compensation system.
10	The plan of operation may be changed at any time by the board
11	of directors or upon request by the Department of Labor and
12	Employment Security. The plan of operation and all changes
13	thereto are subject to the approval of the department. The
14	plan of operation must include, but is not limited to,
15	components authorizing the board to:
16	(a) Engage in the activities necessary and incidental
17	to provide the management functions necessary for the
18	operation of the workers' compensation system.
19	(b) Provide consulting services to the Division of
20	Workers' Compensation and the Department of Labor and
21	Employment Security.
22	(c) Borrow money.
23	(d) Efficiently process reporting requirements
24	required by law.
25	(e) Develop alternative dispute-resolution mechanisms,
26	including funding of personnel, equipment, and facilities that
27	will enhance the expedient resolution of conflicts between
28	injured employees and the employer or carrier.
29	(f) Enter contractual arrangements with the state to
30	allow for the purchase or lease of surplus office equipment,
31	computers, or data systems from the Division of Workers'
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1 Compensation, or from any other state entity, which will allow for an efficient transition of functions from the Division of 2 3 Workers' Compensation to operations by the corporation. (q) Provide for annual reports to the department on 4 5 expenditures and completion of plan objectives and б recommendations for future plan goals. 7 Delegate and enter contractual arrangements for (h) 8 administering and completing corporation responsibilities. 9 (i) Provide for the processing and dissemination of 10 payments approved by the division from the Special Disability 11 Trust Fund. 12 (5)(a) The board of directors shall employ a chief operating officer to conduct the day-to-day operations of the 13 corporation in accordance with policies established by the 14 board of directors and otherwise implement the policy of the 15 board of directors. The chief operating officer shall hire 16 17 personnel according to policies adopted by the board of directors to assist in completing the corporation's 18 19 objectives. 20 (b) All personnel hired by the board of directors, 21 including the chief executive officer, are corporation 22 employees that serve at the pleasure of the board of directors 23 and are not subject to state employee hiring and termination 24 requirements. 25 (c) The plan shall include provisions for a retirement 26 program for plan employees. The retirement program shall 27 provide credit for years of service working for the Department of Labor and Employment Security. 28 29 The board of directors shall appoint a standing (6) 30 technical advisory committee to advise it on the implications 31 of data-reporting requirements and recommend alternative

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1	reporting and processing requirements that will enhance plan
2	efficiency. The technical advisory committee shall be
3	appointed by the chief executive officer with the concurrence
4	of the board of directors and shall include representatives of
5	insurance entities from group self-insurance funds authorized
6	by s. 624.462, assessable mutual insurers authorized under s.
7	628.6011, and insurers licensed to write workers' compensation
8	and employer's liability insurance in this state.
9	Section 17. Paragraph (f) of subsection (2) of section
10	20.711 and section 440.4416, Florida Statutes, are repealed.
11	Section 18. This act shall take effect October 1,
12	1998.
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15	SENATE SUMMARY
16	Creates the Workers' Compensation Appeals Commission and the Florida Workers' Compensation Management Board,
17	Incorporated. Provides for the membership, terms, powers, and duties of the commission and the board. Amends
18	various sections of chapter 440, F.S., revising procedures and criteria for the administration of the
19	workers' compensation system. (See bill for details.)
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