By Senators Silver, Gutman and Forman

38-1155-98 See HB A bill to be entitled 1 2 An act relating to public records exemptions; amending s. 627.351, F.S.; providing for 3 4 confidentiality of certain insurance policies; 5 amending s. 627.3518, F.S.; providing for 6 confidentiality of certain information relating 7 to the FAIR Plan; providing legislative intent, findings, and declarations; providing a 8 9 contingent effective date. 10 Be It Enacted by the Legislature of the State of Florida: 11 12 Section 1. Paragraph (o) is added to subsection (6) of 13 section 627.351, Florida Statutes, to read: 14 15 627.351 Insurance risk apportionment plans.--(6) RESIDENTIAL PROPERTY AND CASUALTY JOINT 16 UNDERWRITING ASSOCIATION. --17 18 (o) Prior to January 1, 1999, the FAIR Plan 19 established under s. 627.3518 shall analyze policies insured 20 by the association and designate those policies for removal by 21 the FAIR Plan. Policies designated for removal by the FAIR 22 Plan shall be privileged and confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Article 1 of the 23 24 State Constitution. 25 Section 2. Paragraph (x) is added to subsection (4) of section 627.3518, Florida Statutes, and subsection (10) is 26 27 added to said section, to read: 28 627.3518 Florida Access to Insurance Requirements 29 (FAIR) Plan.--30 (4) THE PLAN OF OPERATION. --31

- (x) Any books, records, files, papers, and documents or copies of such materials obtained by the department or a person designated by the department in the course of any examination conducted under paragraph (c) shall retain any confidential character such materials would possess had such materials remained in the possession of the FAIR Plan.
- (10) CONFIDENTIALITY OF DOCUMENTS.--Except as provided in this subsection, the association is subject to the provisions of s. 119.07(1) and s. 24(a), Article I of the State Constitution.
- (a) The following association records are confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution:
- 1. Underwriting files, except that a policyholder or an applicant shall have access to his or her own underwriting files.
- 2. The identity of policies of the Florida Residential Property and Casualty Joint Underwriting Association designated by the FAIR Plan pursuant to s. 627.351(6) until such policies are removed from the association by the FAIR Plan.
- 3. Claims files, until termination of all litigation and settlement of all claims arising out of the same incident, except that portions of the claims files may remain exempt as otherwise provided by law. Confidential and exempt claims file records may be released to other governmental agencies upon written request and demonstration of need, and such records held by the receiving agency shall remain confidential and exempt as provided in this subsection.
- 4. Records obtained or generated by an internal auditor pursuant to a routine audit, until the audit is

completed, or if the audit is conducted as part of an investigation, until the investigation is closed or ceases to be active. An investigation is considered active while the investigation is being conducted with a reasonable, good faith belief that the investigation could lead to the filing of administrative, civil, or criminal proceedings.

- 5. Matters reasonably encompassed in privileged attorney-client communications.
- 6. Proprietary information licensed to the association under contract and the contract provides for the confidentiality of such proprietary information.
- 7. All information relating to the medical condition or medical status of an association employee which is not relevant to the employee's capacity to perform his or her duties, except as otherwise provided in this paragraph.

 Information that is exempt shall include, but is not limited to, information relating to workers' compensation, insurance benefits, and retirement or disability benefits.
- 8. All records relating to participation by an employee, upon the employee's entrance into an employee assistance program, in a program to assist any employee who has a behavioral or medical disorder, substance abuse problem, or emotional difficulty that affects the employee's job performance, except as otherwise provided in s. 112.0455(11).
- 9. Information relating to negotiations for financing, reinsurance, depopulation, or contractual services, until the conclusion of the negotiations.
- 10. Minutes of closed meetings regarding underwriting files and minutes of closed meetings regarding an open claims file until termination of all litigation and settlement of all claims with regard to that claim, except that any information

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otherwise confidential or exempt by law shall be redacted. When an authorized insurer is considering underwriting a risk insured by the association, relevant underwriting files and confidential claim files may be released to the insurer provided that the insurer agrees in writing, notarized and under oath, to maintain the confidentiality of such files. (b) Any file transferred to an insurer is not a public record subject to the public records law. Notwithstanding this subsection, underwriting files and confidential claims files may be released to the staff and board of governors of the market assistance plan established pursuant to s. 627.3515, who shall maintain the confidentiality of such files, except that such files may be released to authorized insurers who are considering assuming the risks, or who are subject to the assignment of the risks, to which the files apply. In such cases the insurer shall agree in writing, notarized and under oath, to maintain the confidentiality of such files. Additionally, the association or the board or staff of the market assistance plan may make available to licensed general lines insurance agents the following information obtained from underwriting files and confidential claims files: the name, address, and telephone number of the residential property owner or insured, the location of the risk, rating information, loss history, and policy type. The receiving

(c) Portions of meetings of the association in which confidential underwriting files or confidential open claims files are discussed are exempt from the provisions of s.

286.011 and s. 24(b), Art. I of the State Constitution. All portions of association meetings which are closed to the

licensed general lines insurance agent must maintain the

confidentiality of the information received.

public shall be recorded by a court reporter. The association shall cause the court reporter to record the times of 2 3 commencement and termination of the meeting, all discussion and proceedings, the names of all persons present at any time, 4 5 and the names of all persons speaking. No portion of any 6 closed meeting shall be off the record. Subject to the 7 provisions of this subsection and s. 119.07(2)(a), the court 8 reporter's notes of any closed meeting shall be retained by the association for a minimum of 5 years. A copy of the 9 10 transcript, less any exempt matters, of any closed meeting at 11 which claims are discussed shall become public as to individual claims after settlement of such claims. 12 Section 3. The Legislature finds that it is a public 13 necessity that certain records of the Residential Property and 14 Casualty Joint Underwriting Association be held confidential 15 and exempt. Designated policies must be confidential to 16 17 ensure that the stigma of designation does not preclude fair consideration by the voluntary market of underwriting the 18 risk. Certain medical records and employee assistance program 19 records of association employees should be held confidential 20 and exempt because they contain personal, sensitive 21 information regarding an employee's medical or other 22 condition, the disclosure of which could be harmful to the 23 24 employee. Underwriting files contain medical information as well as private financial information regarding insureds, the 25 disclosure of which could be harmful to those insureds. 26 files also contain proprietary confidential business 27 information. It is therefore a public necessity that those 28 29 files, and meetings relating to such files, be closed to 30 public scrutiny. Matters reasonably encompassed in privileged attorney-client communications must be held confidential and 31

exempt because the release of such information could jeopardize ongoing or pending litigation or other business 2 3 matters. Proprietary information licensed to the association 4 under contract must be held confidential in order to allow for 5 the association to obtain information that would be 6 unavailable otherwise. Open claims file records should be 7 closed, as well as meetings concerning open claims files, to prevent claimants from having unrestricted access to claims 8 9 information which might subvert the claims process, including, 10 but not limited to, negotiation, claim evaluation, and settlement considerations. Records held by an internal 11 auditor while an audit is incomplete, or while an 12 investigation is pending, should be held confidential and 13 14 exempt because possibly inaccurate information could be 15 released or investigations jeopardized. It is a public necessity that information relating to negotiations for 16 17 financing, reinsurance depopulation, or contractual services be held confidential and exempt to prevent the abrogation of 18 19 any contractual rights. Section 4. This act shall take effect on the same date 20 or similar legislation creating s. 21 that House Bill 627.3518, Florida Statutes, takes effect, if such legislation 22 23 is adopted in the same legislative session or an extension 24 thereof. 25 ********** 26 27 LEGISLATIVE SUMMARY 28 Provides for confidentiality and exemption from public records requirements for insurance policies removed from the Residential Property and Casualty Joint Underwriting Association to the FAIR Plan and for specified materials, information, and documents of the FAIR Plan. (See bill for details.) 29 30 31