# ENROLLED 1998 Legislature

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2 An act relating to confidentiality of records
3 and meetings of the Florida Automobile Joint
4 Underwriting Association; amending s. 627.311,
5 F.S.; providing exemptions from public records
6 requirements for underwriting files, open claim
7 files, audit records for a specified time,
8 matters reasonably encompassed in privileged
9 attorney-client communications, licensed
10 proprietary information made confidential by
11 contract, certain employee medical records and
12 employee assistance programs records, certain
13 negotiation information for a specified time,
14 minutes of closed meetings regarding
15 underwriting files, and minutes of closed
16 meetings regarding claims files for a specified
17 time; providing requirements regarding sharing
18 of confidential records; providing an exemption
19 from public meetings requirements for meetings
20 during which underwriting files or open claims
21 files are discussed; providing requirements
22 regarding such closed meetings and records
23 thereof; providing for future review and
24 repeal; providing a finding of public
25 necessity; providing an effective date.
26
27 Be It Enacted by the Legislature of the State of Florida:
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29 Section 1. Paragraph (1) is added to subsection (3) of
30 section 627.311, Florida Statutes, to read:
31 627.311 Joint underwriters and joint reinsurers
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1	(3) The department may, after consultation with
2	insurers licensed to write automobile insurance in this state,
3	approve a joint underwriting plan for purposes of equitable
4	apportionment or sharing among insurers of automobile
5	liability insurance and other motor vehicle insurance, as an
6	alternate to the plan required in s. 627.351(1). All insurers
7	authorized to write automobile insurance in this state shall
8	subscribe to the plan and participate therein. The plan shall
9	be subject to continuous review by the department which may at
10	any time disapprove the entire plan or any part thereof if it
11	determines that conditions have changed since prior approval
12	and that in view of the purposes of the plan changes are
13	warranted. Any disapproval by the department shall be subject
14	to the provisions of chapter 120. If adopted, the plan and
15	the association created under the plan:
16	(1)1. Shall be subject to the public records
17	requirements of chapter 119 and the public meeting
18	requirements of s. 286.011. However, the following records of
19	the Florida Automobile Joint Underwriting Association are
20	confidential and exempt from s. 119.07(1) and s. 24(a), Art. I
21	of the State Constitution:
22	a. Underwriting files, except that a policyholder or
23	an applicant shall have access to his or her own underwriting
24	files.
25	b. Claims files, until termination of all litigation
26	and settlement of all claims arising out of the same incident,
27	although portions of the claims files may remain exempt, as
28	otherwise provided by law. Confidential and exempt claims
29	file records may be released to other governmental agencies
30	upon written request and demonstration of need; such records
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held by the receiving agency remain confidential and exempt as 1 2 provided by this paragraph. 3 c. Records obtained or generated by an internal 4 auditor pursuant to a routine audit, until the audit is 5 completed or, if the audit is conducted as part of an 6 investigation, until the investigation is closed or ceases to 7 be active. An investigation is considered "active" while the investigation is being conducted with a reasonable, good-faith 8 9 belief that it could lead to the filing of administrative, civil, or criminal proceedings. 10 d. Matters reasonably encompassed in privileged 11 12 attorney-client communications. 13 e. Proprietary information licensed to the association 14 under contract when the contract provides for the confidentiality of such proprietary information. 15 16 f. All information relating to the medical condition 17 or medical status of an association employee which is not revelant to the employee's capacity to perform his or her 18 19 duties, except as otherwise provided in this paragraph. Information which is exempt shall include, but is not limited 20 to, information relating to workers' compensation, insurance 21 benefits, and retirement or disability benefits. 22 23 g. All records relative to an employee's participation in an employee assistance program designed to assist any 24 employee who has a behavioral or medical disorder, substance 25 26 abuse problem, or emotional difficulty which affects the employee's job performance, except as otherwise provided in s. 27 112.0455(11). 28 29 h. Information relating to negotiations for financing, reinsurance, depopulation, or contractual services, until the 30 conclusion of the negotiations. 31 3

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1	i. Minutes of closed meetings regarding underwriting
2	files, and minutes of closed meetings regarding an open claims
3	file until termination of all litigation and settlement of all
4	claims with regard to that claim, except that information
5	otherwise confidential or exempt by law must be redacted.
6	
7	When an authorized insurer is considering underwriting a risk
8	insured by the association, relevant underwriting files and
9	confidential claims files may be released to the insurer
10	provided the insurer agrees in writing, notarized and under
11	oath, to maintain the confidentiality of such files. When a
12	file is transferred to an insurer, that file is no longer a
13	public record because it is not held by an agency subject to
14	the provisions of the public records law. The association may
15	make the following information obtained from underwriting
16	files and confidential claims files available to licensed
17	general lines insurance agents: name, address, and telephone
18	number of the automobile owner or insured; location of the
19	risk; rating information; loss history; and policy type. The
20	receiving licensed general lines insurance agent must retain
21	the confidentiality of the information received.
22	2. Portions of meetings of the Florida Automobile
23	Joint Underwriting Association during which confidential
24	underwriting files or confidential open claims files are
25	discussed are exempt from the provisions of s. 286.011 and s.
26	24(b), Art. I of the State Constitution. All portions of
27	association meetings which are closed to the public shall be
28	recorded by a court reporter. The court reporter shall record
29	the times of commencement and termination of the meeting, all
30	discussion and proceedings, the names of all persons present
31	at any time, and the names of all persons speaking. No
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portion of any closed meeting shall be off the record. 1 Subject to the provisions of this paragraph and s. 2 3 119.07(2)(a), the court reporter's notes of any closed meeting 4 shall be retained by the association for a minimum of 5 years. 5 A copy of the transcript, less any exempt matters, of any 6 closed meeting during which claims are discussed shall become 7 public as to individual claims after settlement of the claim. 8 9 This paragraph is subject to the Open Government Sunset Review Act of 1995 in accordance with s. 119.15, and shall stand 10 repealed on October 2, 2003, unless reviewed and saved from 11 12 repeal through reenactment by the Legislature. 13 Section 2. The Legislature finds that it is a public 14 necessity that certain records of the Florida Automobile Joint Underwriting Association be held confidential and exempt. 15 Certain medical records of association employees must be held 16 17 confidential and exempt because they contain personal, sensitive information regarding an employee's medical 18 19 condition, the disclosure of which would be harmful to the 20 employee. Likewise, underwriting files contain medical information as well as private financial information regarding 21 insureds, the disclosure of which could be harmful to those 22 23 insureds. Additionally, such files contain proprietary confidential business information. Accordingly, it is a 24 public necessity that those files, and meetings relating to 25 26 such files, be closed. Additionally, matters reasonably encompassed in privileged attorney-client communications 27 should be held confidential and exempt because the release of 28 29 such information could jeopardize ongoing or pending 30 litigation or other business matters. Also, open claims files records should be closed, as well as meetings concerning open 31 5

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claims files. If such records and meetings were not exempt, 1 claimants would have unfettered access to information held by 2 3 the association which could be used as evidence and for purposes of negotiation, claim evaluation, and settlement 4 5 considerations, which would result in higher awards and 6 settlements paid out by the association and ultimately the 7 consumer. Records held by an internal auditor while an audit 8 is incomplete, or while an investigation is pending, should be 9 held confidential and exempt because otherwise possibly inaccurate information would be released or investigations 10 jeopardized. Finally, it is a public necessity that 11 12 information relating to negotiations for financing, reinsurance, depopulation, or contractual services be held 13 14 confidential and exempt. If such information were not 15 confidential and exempt, those with whom the association contracted would have an economic advantage over the 16 17 association, thus driving up the costs of doing business, which cost would be passed on to the consumer. 18 19 Section 3. This act shall take effect upon becoming a 20 law. 21 22 23 24 25 26 27 28 29 30 31 6 CODING: Words stricken are deletions; words underlined are additions.