By the Committee on Banking and Insurance; and Senator Gutman

311-2190-98

1 A bill to be entitled 2 An act relating to property, casualty, and surety insurance; amending s. 626.2815, F.S.; 3 4 revising continuing education requirements for 5 insurance agents; amending s. 627.062, F.S.; 6 providing standards for determining whether 7 rates are excessive, inadequate, or unfairly discriminatory; amending s. 627.171, F.S.; 8 9 increasing the percentage of excess rates an insurer may use for commercial insurance 10 policies; setting standards for the use of 11 12 excess rates; providing an effective date. 13 14 Be It Enacted by the Legislature of the State of Florida: 15 Section 1. Subsections (3) and (4) of section 16 17 626.2815, Florida Statutes, are amended to read: 626.2815 Continuing education required; application; 18 19 exceptions; requirements; penalties. --20 (3)(a) Each person subject to the provisions of this 21 section must, except as set forth in paragraphs (b) and (c), 22 complete a minimum of 28 hours of continuing education courses every 3 2 years in basic or higher-level courses prescribed by 23 this section or in other courses approved by the department. 24 25 (b) For compliance periods beginning on January 1, 1998, a person who has been licensed for a period of 6 or more 26 27 years must complete 20 hours every 3 2 years in intermediate 28 or advanced-level courses prescribed by this section or in 29 other courses approved by the department. 30 (c) A licensee who has been licensed for 25 years or

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31 more and is a CLU or a CPCU or has a Bachelor of Science

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degree in risk management or insurance with evidence of 18 or more semester hours in upper-level insurance-related courses must complete 14 hours of continuing education courses every 3 2 years in courses prescribed by this section or in other courses approved by the department, except, for compliance periods beginning January 1, 1998, the licensees described in this paragraph shall be required to complete 10 hours of continuing education courses every 3 2 years.

- (d) Any person who holds a license as a customer representative, limited customer representative, administrative agent, title agent, solicitor, motor vehicle physical damage and mechanical breakdown insurance agent, crop or hail and multiple-peril crop insurance agent, or as an industrial fire insurance or burglary insurance agent and who is not a licensed life or health insurance agent, shall be required to complete 14 hours of continuing education courses every 3 2 years, except, for compliance periods beginning on January 1, 1998, each licensee subject to this paragraph shall be required to complete 10 hours of continuing education courses every 3 2 years.
- (e) Any person who holds a license to solicit or sell life or health insurance and a license to solicit or sell property, casualty, surety, or surplus lines insurance must complete the continuing education requirements by completing courses in life or health insurance for one-half of the total hours required and courses in property, casualty, surety, or surplus lines insurance for one-half of the total hours required. However, a licensee who holds an industrial fire or burglary insurance license and who is a licensed life or health agent shall be required to complete 4 hours of 31 | continuing education courses every 3 2 years related to

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industrial fire or burglary insurance and the remaining number of hours of continuing education courses required related to life or health insurance.

- (f) Compliance with continuing education requirements is a condition precedent to the issuance, continuation, reinstatement, or renewal of any appointment subject to this section.
- (q) A person teaching any approved course of instruction or lecturing at any approved seminar and attending the entire course or seminar shall qualify for the same number of classroom hours as would be granted to a person taking and successfully completing such course, seminar, or program. Credit shall be limited to the number of hours actually taught unless a person attends the entire course or seminar. person who is an official of or employed by any governmental entity in this state and serves as a professor, instructor, or in any other position or office the duties and responsibilities of which are determined by the department to require monitoring and review of insurance laws or insurance regulations and practices shall be exempt from this section.
- (h) Excess classroom hours accumulated during any compliance period may be carried forward to the next compliance period.
- (i) For good cause shown, the department may grant an extension of time during which the requirements imposed by this section may be completed, but such extension of time may not exceed 1 year.
- (j) A nonresident who must complete continuing education requirements in his or her home state may use the home state requirements to meet this state's continuing 31 education requirements as well, if the resident's state

recognizes reciprocity with this state's continuing education requirements. A nonresident whose home state does not have a continuing education requirement but is licensed for the same class of business in another state which does have a continuing education requirement may comply with this section by furnishing proof of compliance with the other state's requirement if that state has a reciprocal agreement with this state relative to continuing education. A nonresident whose home state does not have such continuing education requirements, and who is not licensed as a nonresident agent in a state that has continuing education requirements and reciprocates with this state, must meet the continuing education requirements of this state.

- (4) The following courses may be completed in order to meet the continuing education course requirements:
- (a) Any part of the Life Underwriter Training Council Life Course Curriculum: 28 hours; Health Course: 14 hours.
- (b) Any part of the American College "CLU" diploma curriculum: 28 hours.
- (c) Any part of the Insurance Institute of America's program in general insurance: 14 hours.
- (d) Any part of the American Institute for Property and Liability Underwriters' Chartered Property Casualty Underwriter (CPCU) professional designation program: 28 hours.
- (e) Any part of the Certified Insurance Counselor program: 21 hours.
- (f) Any part of the Accredited Advisor in Insurance: 21 hours.

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- (g) In the case of title agents, completion of the Certified Land Closer (CLC) professional designation program and receipt of the designation: 28 hours.
- (h) In the case of title agents, completion of the Certified Land Searcher (CLS) professional designation program and receipt of the designation: 28 hours.
- (i) Any insurance-related course which is approved by the department and taught by an accredited college or university per credit hour granted: 14 hours.
- (j) Any course, including courses relating to agency management or errors and omissions, developed or sponsored by any authorized insurer or recognized agents' association or insurance trade association or any independent study program of instruction, subject to approval by the department, qualifies for the equivalency of the number of classroom hours assigned thereto by the department. However, unless otherwise provided in this section, continuing education hours may not be credited toward meeting the requirements of this section unless the course is provided by classroom instruction or results in a monitored examination.
- (k) For insurance agents who are also members of The Florida Bar, any insurance-related course that is approved by the department and approved by The Florida Bar for continuing education credit for attorneys.
- (1)(k) Each person or entity sponsoring a course for continuing education credit must furnish, within 30 days after completion of the course, in a form satisfactory to the department or its designee, a written and certified roster showing the name and license number of all persons successfully completing such course and requesting credit, 31 accompanied by the required fee.

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Section 2. Paragraph (e) of subsection (2) of section 627.062, Florida Statutes, is amended to read:

627.062 Rate standards.--

- (2) As to all such classes of insurance:
- (e) After consideration of the rate factors provided in paragraphs (b), (c), and (d), a rate may be found by the department to be excessive, inadequate, or unfairly discriminatory based upon the following standards:
- 1. Rates shall be deemed excessive if they are likely to produce a profit from Florida business that is unreasonably high in relation to the risk involved in the class of business or if expenses are unreasonably high in relation to services rendered.
- 2. Rates shall be deemed excessive if, among other things, the rate structure established by a stock insurance company provides for replenishment of surpluses from premiums, when the replenishment is attributable to investment losses.
- 3. Rates shall be deemed inadequate if they are clearly insufficient, together with the investment income attributable to them, to sustain projected losses and expenses in the class of business to which they apply.
- 4. A rating plan, including discounts, credits, or surcharges, shall be deemed unfairly discriminatory if it fails to clearly and equitably reflect consideration of the policyholder's participation in a risk management program adopted pursuant to s. 627.0625.
- 5. A rate shall be deemed inadequate as to the premium charged to a risk or group of risks if discounts or credits are allowed which exceed a reasonable reflection of expense savings and reasonably expected loss experience from the risk 31 or group of risks.

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- 6. A rate shall be deemed unfairly discriminatory as to a risk or group of risks if the application of premium discounts, credits, or surcharges among such risks does not bear a reasonable relationship to the expected loss and expense experience among the various risks.
- 7. With respect to commercial property and casualty insurance, other than workers' compensation and residential property insurance, insurers or insurer groups must maintain supporting information, including the premiums, paid losses, reserved losses, and allocated loss adjustment expenses paid or reserved, for analysis of subjective discount, credit or surcharge rate modifications, and the expected loss and expense experience for the exposures. Insurers who are affiliated with a licensed rating organization for filing purposes and use the rating organization's schedule rating plan may rely upon that organization. The experience must be accumulated in at least three categories, including debit rated risks, credit rated risks, and risks rated at the manual level. Generally accepted actuarial procedures shall be used in the analysis of this experience. Each insurer shall consider its analysis of this experience in each base rate filing made with the department. Insurers may not be required to file reports on the application of filed and approved discounts, credits, and surcharges for individual policies or for all policies in any line of insurance subject to the provisions of this subparagraph in the aggregate and may not be limited by rules that limit the amount of discounts, credits, or surcharges for individual policies or for all policies in any line of insurance subject to the provisions of this subparagraph in the aggregate. This subparagraph does not

prohibit the department from requiring the filing of the analysis required by this subsection in a base rate filing.

Section 3. Section 627.171, Florida Statutes, is amended to read:

627.171 Excess rates.--

- (1) With written consent of the insured signed prior to the policy inception date and filed with the insurer, the insurer may use a rate in excess of the otherwise applicable filed rate on any specific risk. The signed consent form must include the filed rate as well as the excess rate for the risk insured and a copy of the form must be maintained by the insurer for 3 years and be available for review by the department.
- (2) An insurer may not use excess rates pursuant to this section for more than 20 10 percent of its commercial insurance policies written or renewed in each calendar year for any line of commercial insurance or for more than 5 percent of its personal lines insurance policies written or renewed in each calendar year for any line of personal insurance.
- (3) An insurer may not use an excess rate pursuant to this section unless the rate is based on underwriting considerations and is not based on arbitrary or unfairly discriminatory considerations.
 - Section 4. This act shall take effect October 1, 1998.

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1	STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN COMMITTEE SUBSTITUTE FOR
2	Senate Bill 1930
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4	Revises the provisions relating to discounts, credits, and surcharges, to limit the application of the bill to commercial
5	property and casualty insurance policies, except workers' compensation and residential property insurance policies.
6	Requires insurers writing commercial property and casualty
7	insurance policies to maintain certain data for analysis of subjective discounts, credits, or surcharges and to consider
8	its analysis of this experience in each base rate filing made with the department.
9	Lowers continuing education requirements for insurance agents,
10 11	by extending the time period from two years to three years, within which an insurance agent must complete the required number of hours of continuing education.
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