Florida House of Representatives - 1998

By the Committees on Family Law & Children, Children & Family Empowerment and Representatives Lynn, Brennan and Brown

1	A bill to be entitled
2	An act relating to human rights; amending s.
3	402.165, F.S.; redesignating the Statewide
4	Human Rights Advocacy Committee as the
5	Statewide Human Rights Advocacy Council;
6	revising membership of the statewide council;
7	increasing the term of appointment to the
8	statewide council; amending s. 402.166, F.S.;
9	redesignating the district human rights
10	advocacy committees as the local human rights
11	advocacy councils; providing for additional
12	local councils to be established; increasing
13	the term of appointment to a local council;
14	providing for appointing a vice chairperson to
15	each local council; providing for local
16	councils to monitor the activities of, and
17	investigate complaints against, the Department
18	of Children and Family Services; amending s.
19	402.167, F.S.; revising provisions to reflect
20	the redesignation of the human rights advocacy
21	committees as human rights advocacy councils;
22	amending ss. 393.13, 394.459, 394.4595,
23	394.4597, 394.4598, 394.4599, 394.4615,
24	400.0067, 400.0089, 400.419, 400.428, 415.1034,
25	415.104, 415.1055, 415.106, 415.107, 415.501,
26	415.505, and 415.51, F.S.; conforming
27	terminology to changes made by the act;
28	providing an effective date.
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30	Be It Enacted by the Legislature of the State of Florida:
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1 Section 1. Section 402.165, Florida Statutes, is 2 amended to read: 3 402.165 Statewide Human Rights Advocacy Council Committee; confidential records and meetings .--4 5 (1) There is created within the Department of Children 6 and Family Health and Rehabilitative Services a Statewide 7 Human Rights Advocacy Council Committee. Members of the 8 council shall represent the interests of clients who are 9 served by the department. The department of Health and Rehabilitative Services shall provide administrative support 10 and service to the statewide council committee to the extent 11 requested by the executive director within available 12 13 resources. The statewide council is Human Rights Advocacy Committee shall not be subject to control, supervision, or 14 15 direction by the Department of Children and Family Health and Rehabilitative Services in the performance of its duties. The 16 council committee shall consist of 15 citizens, one from each 17 18 service district of the department of Health and 19 Rehabilitative Services, who broadly represent the interests 20 of the public and the clients of that department. The members 21 shall be representative of five groups of citizens as follows: 22 one provider one elected public official; two providers who 23 delivers deliver services or programs to clients of the Department of Children and Family Health and Rehabilitative 24 25 Services; two four nonsalaried representatives of nonprofit 26 agencies or civic groups; four representatives of health and 27 rehabilitative services consumer groups who are currently 28 receiving, or have received, services from the Department of Children and Family Health and Rehabilitative Services within 29 30 the past 4 years, at least one of whom must be a consumer; and 31 two four residents of the state who do not represent any of

the foregoing groups, one two of whom represents represent 1 health-related professions and one two of whom represents 2 3 represent the legal profession. In appointing the representatives of the health-related professions, the 4 5 appointing authority shall give priority of consideration to a physician licensed under chapter 458 or chapter 459; and, in 6 7 appointing the representatives of the legal profession, the appointing authority shall give priority of consideration to a 8 9 member in good standing of The Florida Bar. Priority shall 10 also be given to appointing at least one elected official; one additional health professional; one additional legal 11 professional; one additional provider; two additional 12 13 nonsalaried representatives of nonprofit agencies or civic groups; and an individual whose primary area of interest, 14 15 experience, or expertise is a major client group of the Department of Children and Family Services which is not 16 represented on the council at the time of appointment.Except 17 18 for the member who is an elected public official, each member 19 of the statewide council Human Rights Advocacy Committee must have served as a member of a local district human rights 20 21 advocacy council, with priority consideration given to an 22 applicant who has served a full term on a local council 23 committee. Persons related to each other by consanguinity or affinity within the third degree may not serve on the 24 25 statewide council Human Rights Advocacy Committee at the same 26 time. 27 (2) Members of the statewide council Human Rights 28 Advocacy Committee shall be appointed to serve terms of 4 3 years, retroactive to the members in office on July 1, 1998. 29 30 A member may not serve more than two full, consecutive terms.

31 The limitation on the number of terms a member may serve

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1 applies without regard to whether a term was served before or 2 after October 1, 1989.

3 (3) If a member of the statewide council Human Rights Advocacy Committee fails to attend two-thirds of the regular 4 5 council committee meetings during the course of a year, the position held by such member may be deemed vacant by the 6 7 council committee. The Governor shall fill the vacancy pursuant to subsection (4). If a member of the statewide 8 9 council violates Human Rights Advocacy Committee is in violation of the provisions of this section or procedures 10 adopted under this section thereto, the council committee may 11 recommend to the Governor that such member be removed. 12 13 (4) The Governor shall fill each vacancy on the statewide council Human Rights Advocacy Committee from a list 14 15 of nominees submitted by the statewide council committee. A list of candidates shall be submitted to the statewide council 16 committee by the local council district human rights advocacy 17 18 committee in the district from which the vacancy occurs. 19 Priority of consideration shall be given to the appointment of 20 an individual whose primary interest, experience, or expertise 21 lies with a major client group of the Department of Children 22 and Family Health and Rehabilitative Services which is not 23 represented on the council committee at the time of the appointment. If an appointment is not made within 60 days 24 after a vacancy occurs on the council committee, the vacancy 25 shall be filled by a majority vote of the statewide council 26 committee without further action by the Governor. A No person 27 28 who is employed by the Department of Children and Family 29 Health and Rehabilitative Services may not be appointed to the 30 council committee. 31

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(5)(a) Members of the statewide <u>council</u> Human Rights
 Advocacy Committee shall receive no compensation, but <u>are</u>
 shall be entitled to be reimbursed for per diem and travel
 expenses in accordance with s. 112.061.

5 (b) The <u>council</u> committee shall select an executive 6 director who shall serve at the pleasure of the <u>council</u> 7 committee and shall perform the duties delegated to him or her 8 by the <u>council</u> committee. The compensation of the executive 9 director shall be established in accordance with the rules of 10 the Selected Exempt Service.

(c) The <u>council</u> committee may apply for, receive, and accept grants, gifts, donations, bequests, and other payments including money or property, real or personal, tangible or intangible, and service from any governmental or other public or private entity or person and make arrangements as to the use of same.

(d) The statewide council Human Rights Advocacy 17 18 Committee shall annually prepare a budget request that is 19 shall not be subject to change by department staff after it is 20 approved by the council committee, but the budget request 21 shall be submitted to the Governor by the department for 22 transmittal to the Legislature. The budget must shall include 23 a request for funds to carry out the activities of the 24 statewide council Human Rights Advocacy Committee and the 25 local councils district human rights advocacy committees. 26 (6) The members of the statewide council Human Rights 27 Advocacy Committee shall elect a chairperson and vice 28 chairperson to terms a term of 1 year. A person may not serve 29 as chairperson or vice chairperson for more than two full, 30 consecutive terms. 31

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(7) The responsibilities of the council committee 1 2 include, but are not limited to: (a) Serving as an independent third-party mechanism 3 for protecting the constitutional and human rights of any 4 5 client within a program or facility operated, funded, 6 licensed, or regulated by the Department of Children and 7 Family Health and Rehabilitative Services. 8 (b) Monitoring by site visit and inspection of 9 records, the delivery and use of services, programs, or 10 facilities operated, funded, regulated, or licensed by the Department of Children and Family Health and Rehabilitative 11 Services for the purpose of preventing abuse or deprivation of 12 13 the constitutional and human rights of clients. The statewide council Human Rights Advocacy Committee may conduct an 14 15 unannounced site visit or monitoring visit that involves the inspection of records if such visit is conditioned upon a 16 complaint. A complaint may be generated by the council 17 18 committee itself if information from the Department of 19 Children and Family Health and Rehabilitative Services or other sources indicates a situation at the program or facility 20 21 which that indicates possible abuse or neglect of clients. 22 The statewide council Human Rights Advocacy Committee shall 23 establish and follow uniform criteria for the review of information and generation of complaints. Routine program 24 25 monitoring and reviews that do not require an examination of 26 records may be made unannounced. 27 (c) Receiving, investigating, and resolving reports of 28 abuse or deprivation of constitutional and human rights 29 referred to the statewide council Human Rights Advocacy 30 Committee by a local council district human rights advocacy 31 committee. If a matter constitutes a threat to the life,

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safety, or health of clients or is multidistrict in scope, the 1 statewide council Human Rights Advocacy Committee may exercise 2 3 such powers without the necessity of a referral from a local 4 council district committee. 5 (d) Reviewing existing programs or services and new or 6 revised programs of the Department of Children and Family 7 Health and Rehabilitative Services and making recommendations as to how the rights of clients are affected. 8 9 (e) Submitting an annual report to the Legislature, no later than December 30 of each calendar year, concerning 10 activities, recommendations, and complaints reviewed or 11 12 developed by the council committee during the year. 13 (f) Conducting meetings at least six times a year at 14 the call of the chairperson and at other times at the call of 15 the Governor or by written request of six members of the council committee. 16 17 (g) Developing and adopting uniform procedures to be 18 used to carry out the purpose and responsibilities of the 19 statewide council and the local councils human rights advocacy 20 committees, which procedures must shall include, but need not be limited to, the following: 21 22 The responsibilities of the statewide council and 1. 23 the local councils committee; The organization and operation of the statewide 24 2. council committee and the local councils district committees, 25 26 including procedures for replacing a member, formats for 27 maintaining records of council committee activities, and 28 criteria for determining what constitutes a conflict of interest for purposes of assigning and conducting 29 30 investigations and monitoring; 31

1 3. Uniform procedures for the statewide council 2 committee and the local councils district committees to receive and investigate reports of abuse of constitutional or 3 human rights; 4 5 4. The responsibilities and relationship of the local 6 councils district human rights advocacy committees to the 7 statewide council committee; 5. The relationship of the statewide council committee 8 9 to the Department of Children and Family Health and 10 Rehabilitative Services, including the way in which reports of findings and recommendations related to reported abuse are 11 given to the Department of Children and Family Health and 12 13 Rehabilitative Services; 6. Provision for cooperation with the State Long-Term 14 15 Care Ombudsman Council; 7. Procedures for appeal. An appeal to the statewide 16 17 council state committee is made by a local council district 18 human rights advocacy committee when a valid complaint is not 19 resolved at the local district level. The statewide council 20 committee may appeal an unresolved complaint to the Secretary 21 of Children and Family the Department of Health and Rehabilitative Services. If, after exhausting all remedies, 22 23 the statewide council committee is not satisfied that the complaint can be resolved within the Department of Children 24 and Family Health and Rehabilitative Services, the appeal may 25 be referred to the Governor or the Legislature; 26 27 8. Uniform procedures for gaining access to and 28 maintaining confidential information; and 29 9. Definitions of misfeasance and malfeasance for 30 members of the statewide council committee and local councils 31 district committees. 8

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1 (h) Monitoring the performance and activities of all 2 local councils district committees and providing technical assistance to members and staff of local councils district 3 4 committees. 5 (i) Providing for the development and presentation of 6 a standardized training program for members of local councils 7 district committees. (8)(a) In the performance of its duties, the statewide 8 9 council Human Rights Advocacy Committee shall have: 10 1. Authority to receive, investigate, seek to conciliate, hold hearings on, and act on complaints that which 11 allege any abuse or deprivation of constitutional or human 12 13 rights of clients. 14 2. Access to all client records, files, and reports 15 from any program, service, or facility that is operated, funded, licensed, or regulated by the Department of Children 16 17 and Family Health and Rehabilitative Services and any records 18 that which are material to its investigation and which are in 19 the custody of any other agency or department of government. 20 The council's committee's investigation or monitoring may 21 shall not impede or obstruct matters under investigation by 22 law enforcement agencies or judicial authorities. Access may 23 shall not be granted if a specific procedure or prohibition for reviewing records is required by federal law and 24 25 regulation that which supersedes state law. Access may shall not be granted to the records of a private licensed 26 practitioner who is providing services outside state agencies 27 28 and facilities and whose client is competent and refuses 29 disclosure. 30 3. Standing to petition the circuit court for access 31 to client records that which are confidential as specified by

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law. The petition must shall state the specific reasons for 1 which the council committee is seeking access and the intended 2 use of such information. The court may authorize committee 3 access to such records upon a finding that such access is 4 directly related to an investigation regarding the possible 5 deprivation of constitutional or human rights or the abuse of 6 7 a client. Original client files, records, and reports may shall not be removed from the Department of Children and 8 9 Family Health and Rehabilitative Services or agency 10 facilities. The statewide council may not Under no circumstance shall the committee have access to confidential 11 adoption records in accordance with the provisions of ss. 12 13 39.411, 63.022, and 63.162. Upon completion of a general 14 investigation of practices and procedures of the Department of 15 Children and Family Health and Rehabilitative Services, the statewide council committee shall report its findings to that 16 17 department.

18 (b) All information obtained or produced by the 19 statewide council committee which is made confidential by law, 20 which relates to the identity of any client or group of 21 clients subject to the protections of this section, or which 22 relates to the identity of an individual who provides 23 information to the council committee about abuse or alleged violations of constitutional or human rights-is confidential 24 and exempt from the provisions of s. 119.07(1) and s. 24(a), 25 Art. I of the State Constitution. 26

(c) Portions of meetings of the statewide <u>council</u> Human Rights Advocacy Committee which relate to the identity of any client or group of clients subject to the protections of this section, which relate to the identity of an individual who provides information to the <u>council</u> committee about abuse

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or alleged violations of constitutional or human rights, or 1 wherein testimony is provided relating to records otherwise 2 made confidential by law, are exempt from the provisions of s. 3 286.011 and s. 24(b), Art. I of the State Constitution. 4 5 (d) All records prepared by members of the statewide 6 council committee which reflect a mental impression, 7 investigative strategy, or theory are exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State 8 9 Constitution until the investigation is completed or until the investigation ceases to be active. For purposes of this 10 section, an investigation is considered "active" while such 11 investigation is being conducted by the statewide council 12 13 committee with a reasonable, good faith belief that it may lead to a finding of abuse or of a violation of human rights. 14 15 An investigation does not cease to be active so long as the statewide council committee is proceeding with reasonable 16 17 dispatch and there is a good faith belief that action may be 18 initiated by the council committee or other administrative or law enforcement agency. 19 20 (e) Any person who knowingly and willfully discloses 21 any such confidential information is guilty of a misdemeanor 22 of the second degree, punishable as provided in s. 775.082 or 23 s. 775.083. Section 2. Section 402.166, Florida Statutes, is 24 25 amended to read: 26 402.166 Local District human rights advocacy councils 27 committees; confidential records and meetings .--28 (1) At least one local district human rights advocacy 29 council committee is created in each service district of the 30 Department of Children and Family Health and Rehabilitative 31 Services. The local district human rights advocacy councils 11

are committees shall be subject to direction from and the 1 supervision of the Statewide Human Rights Advocacy Council 2 Committee. The district administrator shall assign staff to 3 provide administrative support to the local councils 4 committees, and staff assigned to these positions shall 5 6 perform the functions required by the local council committee 7 without interference from the department. The local councils district committees shall direct the activities of staff 8 9 assigned to them to the extent necessary for the councils committees to carry out their duties. The number and areas of 10 responsibility of the local councils district human rights 11 advocacy committees, not to exceed three in any district, 12 13 shall be determined by the majority vote of local council district committee members. However, district II may have four 14 15 councils, and any district that has a developmental services institution, as defined in s. 393.063, or a state mental 16 17 hospital may, by a majority vote of the local council members, petition the statewide council to establish a separate council 18 19 to serve this population committees. Local councils District committees shall meet at facilities under their jurisdiction 20 21 whenever possible. 22 (2) Each local council district human rights advocacy 23 committee shall have no fewer than 7 members and no more than 15 members, 25 percent of whom are or have been clients of the 24 25 Department of Children and Family Health and Rehabilitative 26 Services within the last 4 years, except that one member of 27 this group may be an immediate relative or legal

28 representative of a current or former client; two providers,

29 who deliver services or programs to clients of the Department 30 of Children and Family Health and Rehabilitative Services; and

31 two representatives of professional organizations, one of whom

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represents health-related professions and one of whom 1 represents the legal profession. Priority of consideration 2 shall be given to the appointment of at least one medical or 3 osteopathic physician, as defined in chapters 458 and 459, and 4 5 one member in good standing of The Florida Bar. Priority of consideration shall also be given to the appointment of an 6 7 individual whose primary interest, experience, or expertise lies with a major client group of the Department of Children 8 9 and Family Health and Rehabilitative Services which is not represented on the council committee at the time of the 10 appointment. In no case shall A person who is employed by the 11 Department of Children and Family Health and Rehabilitative 12 13 Services may not be selected as a member of a council committee. At no time shall Individuals who are providing 14 15 contracted services to the Department of Children and Family Health and Rehabilitative Services may not constitute more 16 17 than 25 percent of the membership of a local council district 18 committee. Persons related to each other by consanguinity or 19 affinity within the third degree may shall not serve on the 20 same local council district human rights advocacy committee at 21 the same time. All members of local councils district human 22 rights advocacy committees must successfully complete a 23 standardized training course for council committee members within 3 months after their appointment to a council 24 25 committee. A member may not be assigned an investigation that which requires access to confidential information prior to the 26 27 completion of the training course. After he or she completes 28 the required training course, a member of a council may 29 committee shall not be prevented from participating in any 30 activity of that council committee, including investigations and monitoring, except due to a conflict of interest as 31

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described in the procedures established by the Statewide Human 1 Rights Advocacy Council Committee pursuant to subsection (7). 2 (3)(a) With respect to existing councils committees, 3 each member shall serve a term of 4 years. Upon expiration of 4 5 a term and in the case of any other vacancy, the local council 6 district committee shall appoint a replacement by majority 7 vote of the council committee, subject to the approval of the 8 Governor. A member may serve no more than two full,

9 consecutive terms.

10 (b)1. The Governor shall appoint the first 4 members of any newly created council committee; and those 4 members 11 shall select the remaining 11 members, subject to approval of 12 13 the Governor. If any of the first four members are not 14 appointed within 60 days after of a request being submitted to 15 the Governor, those members shall be appointed by a majority vote of the local council district committee without further 16 17 action by the Governor.

Members shall serve for no more than two <u>full</u>,
 consecutive terms of <u>4</u> 3 years, except that at the time of
 initial appointment, terms shall be staggered so that the
 first six members appointed serve for terms of 2 years and the
 remaining five members serve for terms of <u>4</u> 3 years.
 Vacancies shall be filled as provided in subparagraph 1.

(c) If no action is taken by the Governor to approve or disapprove a replacement of a member pursuant to this paragraph within 30 days after the <u>local council</u> district committee has notified the Governor of the appointment, then the appointment of the replacement shall be considered approved.

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(d) The limitation on the number of terms a member may
 serve applies without regard to whether a term was served
 before or after October 1, 1989.

4 (4) Each <u>council</u> committee shall elect a chairperson
5 <u>and vice chairperson</u> for a term of 1 year. A person may not
6 serve as chairperson <u>or vice chairperson</u> for more than two
7 consecutive terms. The chairperson's <u>and vice chairperson's</u>
8 <u>terms expire</u> term expires on the anniversary of <u>their</u> the
9 chairperson's election.

(5) If In the event that a council committee member 10 fails to attend two-thirds of the regular council committee 11 meetings during the course of a year, the council shall it 12 13 shall be the responsibility of the committee to replace such member. If a local council district committee member violates 14 15 is in violation of the provisions of this section subsection or procedures adopted under this section thereto, a local 16 17 council district committee may recommend to the Governor that 18 such member be removed.

19 (6) A member of a <u>local council</u> district committee
20 shall receive no compensation but <u>is shall receive per diem</u>
21 and shall be entitled to <u>reimbursement</u> be reimbursed for <u>per</u>
22 <u>diem and</u> travel expenses as provided in s. 112.061. Members
23 may be provided reimbursement for long-distance telephone
24 calls if such calls were necessary to an investigation of an
25 abuse or deprivation of human rights.

26 (7) A <u>local council</u> district human rights advocacy 27 committee shall first seek to resolve a complaint with the 28 appropriate local administration, agency, or program.; Any 29 matter not resolved by the <u>local council</u> district committee 30 shall be referred to the statewide <u>council</u> Human Rights 31 Advocacy Committee. A <u>local council</u> district human rights

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advocacy committee shall comply with appeal procedures 1 established by the statewide council Human Rights Advocacy 2 Committee. The duties, actions, and procedures of both new 3 and existing local councils district human rights advocacy 4 5 committees shall conform to the provisions of ss. 6 402.164-402.167 this act. The duties of each local council 7 district human rights advocacy committee shall include, but 8 are not limited to: 9 (a) Serving as an independent third-party mechanism for protecting the constitutional and human rights of any 10 client within a program or facility operated, funded, 11 licensed, or regulated by the Department of Children and 12 Family Health and Rehabilitative Services. 13 14 (b) Monitoring by site visit and inspection of 15 records, the delivery and use of services, programs or facilities operated, funded, regulated or licensed by the 16 Department of Children and Family Health and Rehabilitative 17 18 Services for the purpose of preventing abuse or deprivation of 19 the constitutional and human rights of clients. A local 20 council district human rights advocacy committee may conduct 21 an unannounced site visit or monitoring visit that involves 22 the inspection of records if such visit is conditioned upon a 23 complaint. A complaint may be generated by the council committee itself if information from the Department of 24 25 Children and Family Health and Rehabilitative Services or 26 other sources indicates a situation at the program or facility 27 which that indicates possible abuse or neglect of clients. 28 The local council district human rights advocacy committees shall follow uniform criteria established by the statewide 29 council Human Rights Advocacy Committee for the review of 30 information and generation of complaints. Routine program 31 16

monitoring and reviews that do not require an examination of 1 records may be made unannounced. 2 (c) Receiving, investigating, and resolving reports of 3 abuse or deprivation of constitutional and human rights. 4 5 (d) Reviewing and making recommendations 6 recommendation with respect to the involvement by clients of 7 the Department of Children and Family Health and 8 Rehabilitative Services as subjects for research projects, 9 prior to implementation, insofar as their human rights are 10 affected. (e) Reviewing existing programs or services and new or 11 revised programs of the Department of Children and Family 12 13 Health and Rehabilitative Services and making recommendations as to how the rights of clients are affected. 14 15 (f) Appealing to the statewide council state committee any complaint unresolved at the local district level. Any 16 17 matter that constitutes a threat to the life, safety, or 18 health of a client or is multidistrict in scope shall 19 automatically be referred to the statewide council Human 20 Rights Advocacy Committee. 21 (g) Submitting an annual report by September 30 to the 22 statewide council Human Rights Advocacy Committee concerning 23 activities, recommendations, and complaints reviewed or developed by the council committee during the year. 24 25 (h) Conducting meetings at least six times a year at 26 the call of the chairperson and at other times at the call of the Governor, at the call of the statewide council Human 27 28 Rights Advocacy Committee, or by written request of a majority 29 of the members of the council committee. 30 (8)(a) In the performance of its duties, a local 31 council district human rights advocacy committee shall have: 17

1 1. Access to all client records, files, and reports from any program, service, or facility that is operated, 2 funded, licensed, or regulated by the Department of Children 3 and Family Health and Rehabilitative Services and any records 4 5 that which are material to its investigation and which are in 6 the custody of any other agency or department of government. 7 The council's committee's investigation or monitoring may shall not impede or obstruct matters under investigation by 8 9 law enforcement agencies or judicial authorities. Access may shall not be granted if a specific procedure or prohibition 10 for reviewing records is required by federal law and 11 regulation that which supersedes state law. Access may shall 12 13 not be granted to the records of a private licensed 14 practitioner who is providing services outside state agencies 15 and facilities and whose client is competent and refuses disclosure. 16

2. Standing to petition the circuit court for access 17 18 to client records that which are confidential as specified by 19 law. The petition must shall state the specific reasons for 20 which the council committee is seeking access and the intended 21 use of such information. The court may authorize committee 22 access to such records upon a finding that such access is directly related to an investigation regarding the possible 23 deprivation of constitutional or human rights or the abuse of 24 a client. Original client files, records, and reports may 25 26 shall not be removed from Department of Children and Family 27 Health and Rehabilitative Services or agency facilities. Upon 28 no circumstances shall The local council may not committee have access to confidential adoption records in accordance 29 30 with the provisions of ss. 39.411, 63.022, and 63.162. Upon completion of a general investigation of practices and 31

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procedures of the Department of <u>Children and Family Health and</u>
 Rehabilitative Services, the <u>council</u> committee shall report
 its findings to that department.

(b) All information obtained or produced by a local 4 5 council the committee which is made confidential by law, which 6 relates to the identity of any client or group of clients 7 subject to the protection of this section, or which relates to 8 the identity of an individual who provides information to the 9 council committee about abuse or alleged violations of constitutional or human rights, is confidential and exempt 10 from the provisions of s. 119.07(1) and s. 24(a), Art. I of 11 the State Constitution. 12

13 (c) Portions of meetings of a local council district human rights advocacy committee which relate to the identity 14 15 of any client or group of clients subject to the protections of this section, which relate to the identity of an individual 16 who provides information to the council committee about abuse 17 18 or alleged violations of constitutional or human rights, or 19 wherein testimony is provided relating to records otherwise made confidential by law, are exempt from the provisions of s. 20 21 286.011 and s. 24(b), Art. I of the State Constitution.

(d) All records prepared by members of a local council 22 23 the committee which reflect a mental impression, investigative strategy, or theory are exempt from the provisions of s. 24 25 119.07(1) and s. 24(a), Art. I of the State Constitution until the investigation is completed or until the investigation 26 27 ceases to be active. For purposes of this section, an 28 investigation is considered "active" while such investigation is being conducted by a local council the committee with a 29 30 reasonable, good faith belief that it may lead to a finding of 31 abuse or of a violation of human rights. An investigation

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does not cease to be active so long as the council committee 1 is proceeding with reasonable dispatch and there is a good 2 faith belief that action may be initiated by the council 3 committee or other administrative or law enforcement agency. 4 5 (e) Any person who knowingly and willfully discloses any such confidential information is guilty of a misdemeanor 6 7 of the second degree, punishable as provided in s. 775.082 or 8 s. 775.083. 9 Section 3. Section 402.167, Florida Statutes, is amended to read: 10 402.167 Department duties relating to the Statewide 11 12 Human Rights Advocacy Council Committee and the Local District 13 Human Rights Advocacy Councils Committees .--14 (1) The Department of Children and Family Health and 15 Rehabilitative Services shall adopt rules that which are 16 consistent with law, amended to reflect any statutory changes, 17 and that which rules address at least the following: 18 (a) Procedures by which Department of Children and 19 Family Health and Rehabilitative Services district staff refer 20 reports of abuse to local councils district human rights 21 advocacy committees. 22 (b) Procedures by which client information is made 23 available to members of the statewide council Human Rights Advocacy Committee and the local councils district human 24 25 rights advocacy committees. (c) Procedures by which recommendations made by the 26 27 councils human rights advocacy committees will be incorporated 28 into Department of Children and Family Health and 29 Rehabilitative Services policies and procedures. 30 (d) Procedures by which council committee members are 31 reimbursed for authorized expenditures. 20

1 (2) The Department of Children and Family Health and 2 Rehabilitative Services shall provide for the location of 3 local councils district human rights advocacy committees in district headquarters offices and shall provide necessary 4 5 equipment and office supplies, including, but not limited to, 6 clerical and word processing services, photocopiers, telephone 7 services, and stationery and other necessary supplies. 8 (3) The secretary shall ensure the full cooperation 9 and assistance of employees of the Department of Children and 10 Family Health and Rehabilitative Services with members and staff of the human rights advocacy councils committees. 11 Further, the secretary shall ensure that to the extent 12 13 possible, staff assigned to the Statewide Human Rights 14 Advocacy Council Committees and Local District Human Rights 15 Advocacy Councils Committees are free of interference from or control by the department in performing their duties relative 16 17 to those councils committees. 18 Section 4. Paragraphs (g) and (i) of subsection (4) 19 and subsection (7) of section 393.13, Florida Statutes, are 20 amended to read: 21 393.13 Personal treatment of persons who are 22 developmentally disabled .--23 (4) CLIENT RIGHTS. -- For purposes of this subsection, the term "client," as defined in s. 393.063, shall also 24 25 include any person served in a facility licensed pursuant to s. 393.067. 26 27 (g) No client shall be subjected to a treatment 28 program to eliminate bizarre or unusual behaviors without 29 first being examined by a physician who in his or her best 30 judgment determines that such behaviors are not organically 31 caused. 21

1. Treatment programs involving the use of noxious or
 2 painful stimuli shall be prohibited.

3 2. All alleged violations of this paragraph shall be reported immediately to the chief administrative officer of 4 5 the facility or the district administrator, the department 6 head, and the local district human rights advocacy council 7 committee. A thorough investigation of each incident shall be 8 conducted and a written report of the finding and results of 9 such investigation shall be submitted to the chief administrative officer of the facility or the district 10 administrator and to the department head within 24 hours of 11 the occurrence or discovery of the incident. 12

13 3. The department shall promulgate by rule a system for the oversight of behavioral programs. Such system shall 14 15 establish guidelines and procedures governing the design, approval, implementation, and monitoring of all behavioral 16 17 programs involving clients. The system shall ensure statewide 18 and local review by committees of professionals certified as 19 behavior analysts pursuant to s. 393.17. No behavioral 20 program shall be implemented unless reviewed according to the rules established by the department under this section. 21 Nothing stated in this section shall prohibit the review of 22 23 programs by the local district human rights advocacy council 24 committee.

(i) Clients shall have the right to be free from unnecessary physical, chemical, or mechanical restraint. Restraints shall be employed only in emergencies or to protect the client from imminent injury to himself or herself or others. Restraints shall not be employed as punishment, for the convenience of staff, or as a substitute for a habilitative plan. Restraints shall impose the least possible

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restrictions consistent with their purpose and shall be
 removed when the emergency ends. Restraints shall not cause
 physical injury to the client and shall be designed to allow
 the greatest possible comfort.

5 1. Mechanical supports used in normative situations to 6 achieve proper body position and balance shall not be 7 considered restraints, but shall be prescriptively designed 8 and applied under the supervision of a qualified professional 9 with concern for principles of good body alignment, 10 circulation, and allowance for change of position.

2. Totally enclosed cribs and barred enclosures shall
 be considered restraints.

13 3. Daily reports on the employment of physical, 14 chemical, or mechanical restraints by those specialists 15 authorized in the use of such restraints shall be made to the appropriate chief administrator of the facility, and a monthly 16 17 summary of such reports shall be relayed to the district 18 administrator and the local district human rights advocacy 19 council committee. The reports shall summarize all such cases 20 of restraints, the type used, the duration of usage, and the 21 reasons therefor. Districts shall submit districtwide 22 quarterly reports of these summaries to the state 23 Developmental Services Program Office.

4. The department shall post a copy of the rules
promulgated under this section in each living unit of
residential facilities. A copy of the rules promulgated under
this section shall be given to all staff members of licensed
facilities and made a part of all preservice and inservice
training programs.

30 (7) RESIDENT GOVERNMENT.--Each residential facility 31 providing services to clients who are desirous and capable of

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participating shall initiate and develop a program of resident 1 government to hear the views and represent the interests of 2 all clients served by the facility. The resident government 3 4 shall be composed of residents elected by other residents, 5 staff advisers skilled in the administration of community organizations, and a representative of the local district 6 7 human rights advocacy council committee. The resident government shall work closely with the local district human 8 9 rights advocacy council committee and the district administrator to promote the interests and welfare of all 10 residents in the facility. 11 Section 5. Paragraph (c) of subsection (5) and 12 13 subsection (12) of section 394.459, Florida Statutes, are 14 amended to read: 15 394.459 Rights of patients.--(5) COMMUNICATION, ABUSE REPORTING, AND VISITS.--16 17 (c) Each facility must permit immediate access to any 18 patient, subject to the patient's right to deny or withdraw 19 consent at any time, by the patient's family members, 20 guardian, guardian advocate, representative, human rights advocacy council committee, or attorney, unless such access 21 22 would be detrimental to the patient. If a patient's right to 23 communicate or to receive visitors is restricted by the facility, written notice of such restriction and the reasons 24 25 for the restriction shall be served on the patient, the 26 patient's attorney, and the patient's guardian, guardian 27 advocate, or representative; and such restriction shall be 28 recorded on the patient's clinical record with the reasons therefor. The restriction of a patient's right to communicate 29 or to receive visitors shall be reviewed at least every 7 30 31 days. The right to communicate or receive visitors shall not

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be restricted as a means of punishment. Nothing in this 1 paragraph shall be construed to limit the provisions of 2 3 paragraph (d). (12) POSTING OF NOTICE OF RIGHTS OF PATIENTS.--Each 4 5 facility shall post a notice listing and describing, in the 6 language and terminology that the persons to whom the notice 7 is addressed can understand, the rights provided in this section. This notice shall include a statement that 8 9 provisions of the federal Americans with Disabilities Act apply and the name and telephone number of a person to contact 10 for further information. This notice shall be posted in a 11 12 place readily accessible to patients and in a format easily 13 seen by patients. This notice shall include the telephone 14 numbers of the local human rights advocacy council committee 15 and Advocacy Center for Persons with Disabilities, Inc. Section 6. Section 394.4595, Florida Statutes, is 16 17 amended to read: 394.4595 Human Rights Advocacy Council Committee 18 19 access to patients and records .-- Any facility designated by 20 the department as a receiving or treatment facility must allow 21 access to any patient and the clinical and legal records of 22 any patient admitted pursuant to the provisions of this act by 23 members of the Human Rights Advocacy Council Committee. Section 7. Paragraph (d) of subsection (2) of section 24 25 394.4597, Florida Statutes, is amended to read: 26 394.4597 Persons to be notified; patient's 27 representative.--28 (2) INVOLUNTARY PATIENTS.--29 (d) When the receiving or treatment facility selects a 30 representative, first preference shall be given to a health 31 care surrogate, if one has been previously selected by the 25

If the patient has not previously selected a health 1 patient. care surrogate, the selection, except for good cause 2 documented in the patient's clinical record, shall be made 3 from the following list in the order of listing: 4 5 1. The patient's spouse. 2. An adult child of the patient. 6 7 3. A parent of the patient. 8 4. The adult next of kin of the patient. 9 5. An adult friend of the patient. 10 The appropriate human rights advocacy council 6. committee as provided in s. 402.166. 11 Section 8. Subsection (1) of section 394.4598, Florida 12 Statutes, is amended to read: 13 394.4598 Guardian advocate.--14 15 (1) The administrator may petition the court for the appointment of a guardian advocate based upon the opinion of a 16 17 psychiatrist that the patient is incompetent to consent to 18 treatment. If the court finds that a patient is incompetent to 19 consent to treatment and has not been adjudicated 20 incapacitated and a guardian with the authority to consent to mental health treatment appointed, it shall appoint a guardian 21 22 advocate. The patient has the right to have an attorney 23 represent him or her at the hearing. If the person is indigent, the court shall appoint the office of the public 24 25 defender to represent him or her at the hearing. The patient 26 has the right to testify, cross-examine witnesses, and present 27 witnesses. The proceeding shall be recorded either 28 electronically or stenographically, and testimony shall be provided under oath. One of the professionals authorized to 29 30 give an opinion in support of a petition for involuntary 31 placement, as described in s. 394.467(2), must testify. A 26

guardian advocate must meet the qualifications of a guardian 1 contained in part IV of chapter 744, except that a 2 professional referred to in this part, an employee of the 3 facility providing direct services to the patient under this 4 part, a departmental employee, a facility administrator, or 5 6 member of the local district human rights advocacy council may 7 committee shall not be appointed. A person who is appointed as 8 a guardian advocate must agree to the appointment.

9 Section 9. Paragraph (b) of subsection (2) of section 10 394.4599, Florida Statutes, is amended to read:

394.4599 Notice.--

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(2) INVOLUNTARY PATIENTS.--

13 (b) A receiving facility shall give prompt notice of 14 the whereabouts of a patient who is being involuntarily held 15 for examination, by telephone or in person within 24 hours after the patient's arrival at the facility, unless the 16 17 patient requests that no notification be made. Contact 18 attempts shall be documented in the patient's clinical record 19 and shall begin as soon as reasonably possible after the 20 patient's arrival. Notice that a patient is being admitted as 21 an involuntary patient shall be given to the local human rights advocacy council committee no later than the next 22 23 working day after the patient is admitted.

Section 10. Subsection (5) of section 394.4615,Florida Statutes, is amended to read:

394.4615 Clinical records; confidentiality.--

(5) Information from clinical records may be used by the Agency for Health Care Administration, the department, and the human rights advocacy <u>councils</u> committees for the purpose of monitoring facility activity and complaints concerning facilities.

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Section 11. Paragraph (g) of subsection (2) of section 1 400.0067, Florida Statutes, is amended to read: 2 3 400.0067 Establishment of State Long-Term Care Ombudsman Council; duties; membership.--4 5 (2) The State Long-Term Care Ombudsman Council shall: 6 (g) Enter into a cooperative agreement with the 7 statewide and local district human rights advocacy councils 8 committees for the purpose of coordinating advocacy services 9 provided to residents of long-term care facilities. Section 12. Section 400.0089, Florida Statutes, is 10 amended to read: 11 12 400.0089 Agency reports. -- The State Long-Term Care 13 Ombudsman Council, shall, in cooperation with the Department of Elderly Affairs, maintain a statewide uniform reporting 14 15 system to collect and analyze data relating to complaints and conditions in long-term care facilities and to residents, for 16 17 the purpose of identifying and resolving significant problems. 18 The council shall submit such data as part of its annual 19 report required pursuant to s. 400.0067(2)(h) to the Agency 20 for Health Care Administration, the Department of Health and Rehabilitative Services, the Statewide Human Rights Advocacy 21 22 Council Committee, the Advocacy Center for Persons with 23 Disabilities, the Commissioner for the United States Administration on Aging, the National Ombudsman Resource 24 25 Center, and any other state or federal entities that the 26 ombudsman determines appropriate. 27 Section 13. Subsection (6) of section 400.419, Florida 28 Statutes, is amended to read: 29 400.419 Violations; penalties.--30 (6) The agency shall develop and disseminate an annual 31 list of all facilities sanctioned or fined in excess of \$500 28

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for violations of state standards, the number and class of 1 violations involved, the penalties imposed, and the current 2 3 status of cases. The list shall be disseminated, at no charge, 4 to the Department of Elderly Affairs, the Department of Health and Rehabilitative Services, the area agencies on aging, the 5 6 Statewide Human Rights Advocacy Council Committee, and the 7 state and district nursing home and long-term care facility 8 ombudsman councils. The agency may charge a fee commensurate 9 with the cost of printing and postage to other interested parties requesting a copy of this list. 10 Section 14. Subsection (2) of section 400.428, Florida 11 Statutes, is amended to read: 12 13 400.428 Resident bill of rights.--(2) The administrator of a facility shall ensure that 14 15 a written notice of the rights, obligations, and prohibitions set forth in this part is posted in a prominent place in each 16 17 facility and read or explained to residents who cannot read. 18 This notice shall include the name, address, and telephone 19 numbers of the district ombudsman council and adult abuse 20 registry and, when applicable, the Advocacy Center for Persons with Disabilities, Inc., and the local district human rights 21 advocacy council committee, where complaints may be lodged. 22 23 The facility must ensure a resident's access to a telephone to call the district ombudsman council, adult abuse registry, 24 25 Advocacy Center for Persons with Disabilities, Inc., and local 26 district human rights advocacy council committee. 27 Section 15. Paragraph (a) of subsection (1) of section 28 415.1034, Florida Statutes, is amended to read: 29 415.1034 Mandatory reporting of abuse, neglect, or 30 exploitation of disabled adults or elderly persons; mandatory 31 reports of death. --

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1 (1) MANDATORY REPORTING. --2 (a) Any person, including, but not limited to, any: 3 1. Physician, osteopathic physician, medical examiner, 4 chiropractor, nurse, or hospital personnel engaged in the 5 admission, examination, care, or treatment of disabled adults 6 or elderly persons; 7 2. Health professional or mental health professional 8 other than one listed in subparagraph 1.; 9 3. Practitioner who relies solely on spiritual means 10 for healing; 4. Nursing home staff; assisted living facility staff; 11 adult day care center staff; adult family-care home staff; 12 13 social worker; or other professional adult care, residential, 14 or institutional staff; 15 5. State, county, or municipal criminal justice employee or law enforcement officer; 16 17 6. Human rights advocacy council member committee or long-term care ombudsman council member; or 18 19 7. Bank, savings and loan, or credit union officer, 20 trustee, or employee, 21 22 who knows, or has reasonable cause to suspect, that a disabled 23 adult or an elderly person has been or is being abused, neglected, or exploited shall immediately report such 24 25 knowledge or suspicion to the central abuse registry and 26 tracking system on the single statewide toll-free telephone number. 27 28 Section 16. Subsection (1) of section 415.104, Florida 29 Statutes, is amended to read: 30 31

1 415.104 Protective services investigations of cases of 2 abuse, neglect, or exploitation of aged persons or disabled 3 adults; transmittal of records to state attorney .--4 (1) The department shall, upon receipt of a report 5 alleging abuse, neglect, or exploitation of an aged person or 6 disabled adult, commence, or cause to be commenced within 24 7 hours, a protective services investigation of the facts 8 alleged therein. If, upon arrival of the protective 9 investigator at the scene of the incident, a caregiver refuses to allow the department to begin a protective services 10 investigation or interferes with the department's ability to 11 12 conduct such an investigation, the appropriate law enforcement 13 agency shall be contacted to assist the department in 14 commencing the protective services investigation. If, during 15 the course of the investigation, the department has reason to believe that the abuse, neglect, or exploitation is 16 17 perpetrated by a second party, the appropriate criminal 18 justice agency and state attorney shall be orally notified in 19 order that such agencies may begin a criminal investigation 20 concurrent with the protective services investigation of the 21 department. In an institutional investigation, the alleged perpetrator may be represented by an attorney, at his or her 22 23 own expense, or accompanied by another person, if the person or the attorney executes an affidavit of understanding with 24 25 the department and agrees to comply with the confidentiality 26 provisions of s. 415.107. The absence of an attorney or other 27 person does not prevent the department from proceeding with 28 other aspects of the investigation, including interviews with 29 other persons. The department shall make a preliminary 30 written report to the criminal justice agencies within 5 31 working days after the oral report. The department shall,

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within 24 hours after receipt of the report, notify the 1 appropriate human rights advocacy council committee, or 2 long-term care ombudsman council, when appropriate, that an 3 4 alleged abuse, neglect, or exploitation perpetrated by a 5 second party has occurred. Notice to the human rights 6 advocacy council committee or long-term care ombudsman council 7 may be accomplished orally or in writing and shall include the 8 name and location of the aged person or disabled adult alleged 9 to have been abused, neglected, or exploited and the nature of the report. For each report it receives, the department shall 10 perform an onsite investigation to: 11

12 (a) Determine that the person is an aged person or13 disabled adult as defined in s. 415.102.

(b) Determine the composition of the family or household, including the name, address, date of birth, social security number, sex, and race of each aged person or disabled adult named in the report; any others in the household or in the care of the caregiver, or any other persons responsible for the aged person's or disabled adult's welfare; and any other adults in the same household.

21 (c) Determine whether there is an indication that any 22 aged person or disabled adult is abused, neglected, or 23 exploited, including a determination of harm or threatened harm to any aged person or disabled adult; the nature and 24 25 extent of present or prior injuries, abuse, or neglect, and 26 any evidence thereof; and a determination as to the person or 27 persons apparently responsible for the abuse, neglect, or 28 exploitation, including the name, address, date of birth, social security number, sex, and race of each person to be 29 classified as an alleged perpetrator in a proposed confirmed 30 31 report. An alleged perpetrator named in a proposed confirmed

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report of abuse, neglect, or exploitation shall cooperate in 1 the provision of the required data for the central abuse 2 3 registry and tracking system to the fullest extent possible. 4 (d) Determine the immediate and long-term risk to each 5 aged person or disabled adult through utilization of standardized risk assessment instruments. 6 7 (e) Determine the protective, treatment, and 8 ameliorative services necessary to safeguard and ensure the 9 aged person's or disabled adult's well-being and cause the 10 delivery of those services through the early intervention of the departmental worker responsible for service provision and 11 management of identified services. 12 13 Section 17. Paragraphs (a) and (i) of subsection (1) of section 415.1055, Florida Statutes, are amended to read: 14 15 415.1055 Notification to administrative entities, subjects, and reporters; notification to law enforcement and 16 17 state attorneys. --18 (1) NOTIFICATION TO ADMINISTRATIVE ENTITIES.--19 (a) The department shall, within 24 hours after 20 receipt of a report of abuse, neglect, or exploitation of a 21 disabled adult or an elderly person within a facility, excluding Saturdays, Sundays, and legal holidays, notify the 22 23 appropriate human rights advocacy council committee and the long-term care ombudsman council, in writing, that the 24 25 department has reasonable cause to believe that a disabled 26 adult or an elderly person has been abused, neglected, or 27 exploited at the facility. 28 (i) At the conclusion of a protective investigation at 29 a facility, the department shall notify either the human 30 rights advocacy council committee or long-term care ombudsman 31

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council of the results of the investigation. This 1 notification must be in writing. 2 3 Section 18. Subsection (2) of section 415.106, Florida Statutes, is amended to read: 4 5 415.106 Cooperation by the department and criminal 6 justice and other agencies.--7 (2) To ensure coordination, communication, and cooperation with the investigation of abuse, neglect, or 8 9 exploitation of disabled adults or elderly persons, the 10 department shall develop and maintain interprogram agreements or operational procedures among appropriate departmental 11 programs and the State Long-Term Care Ombudsman Council, the 12 13 Statewide Human Rights Advocacy Council Committee, and other 14 agencies that provide services to disabled adults or elderly 15 persons. These agreements or procedures must cover such subjects as the appropriate roles and responsibilities of the 16 17 department in identifying and responding to reports of abuse, 18 neglect, or exploitation of disabled adults or elderly 19 persons; the provision of services; and related coordinated 20 activities. 21 Section 19. Paragraph (g) of subsection (2) of section 22 415.107, Florida Statutes, is amended to read: 23 415.107 Confidentiality of reports and records.--(2) Access to all records, excluding the name of the 24 25 reporter which shall be released only as provided in 26 subsection (6), shall be granted only to the following 27 persons, officials, and agencies: 28 (g) Any appropriate official of the human rights 29 advocacy council committee or long-term care ombudsman council 30 investigating a report of known or suspected abuse, neglect, 31 or exploitation of a disabled adult or an elderly person. 34

Section 20. Paragraph (a) of subsection (2) of section 1 2 415.501, Florida Statutes, is amended to read: 3 415.501 Prevention of abuse and neglect of children; 4 state plan.--5 (2) PLAN FOR COMPREHENSIVE APPROACH. --6 (a) The Department of Children and Family Services 7 shall develop a state plan for the prevention of abuse and 8 neglect of children and shall submit the plan to the Speaker 9 of the House of Representatives, the President of the Senate, and the Governor no later than January 1, 1983. The Department 10 of Education and the Division of Children's Medical Services 11 of the Department of Health shall participate and fully 12 13 cooperate in the development of the state plan at both the state and local levels. Furthermore, appropriate local 14 15 agencies and organizations shall be provided an opportunity to participate in the development of the state plan at the local 16 17 level. Appropriate local groups and organizations shall 18 include, but not be limited to, community mental health 19 centers; guardian ad litem programs for children under the 20 circuit court; the school boards of the local school 21 districts; the local district human rights advocacy councils committees; private or public organizations or programs with 22 23 recognized expertise in working with children who are sexually abused, physically abused, emotionally abused, or neglected 24 25 and with expertise in working with the families of such 26 children; private or public programs or organizations with 27 expertise in maternal and infant health care; 28 multidisciplinary child protection teams; child day care centers; law enforcement agencies, and the circuit courts, 29 when guardian ad litem programs are not available in the local 30 31 area. The state plan to be provided to the Legislature and 35

1 the Governor shall include, as a minimum, the information required of the various groups in paragraph (b). 2 Section 21. Paragraph (d) of subsection (2) of section 3 415.505, Florida Statutes, is amended to read: 4 5 415.505 Child protective investigations; institutional 6 child abuse or neglect investigations .--7 (2) The department shall notify the human rights 8 (d) 9 advocacy council committee in the appropriate district of the 10 department as to every report of institutional child abuse or neglect in the district in which a client of the department is 11 alleged or shown to have been abused or neglected, which 12 13 notification shall be made within 48 hours of the time the department commences its investigation. 14 15 Section 22. Paragraph (k) of subsection (2) of section 415.51, Florida Statutes, is amended to read: 16 17 415.51 Confidentiality of reports and records in cases 18 of child abuse or neglect .--19 (2) Access to such records, excluding the name of the 20 reporter which shall be released only as provided in 21 subsection (9), shall be granted only to the following 22 persons, officials, and agencies: 23 (k) Any appropriate official of the human rights advocacy council committee investigating a report of known or 24 25 suspected child abuse, abandonment, or neglect, the Auditor 26 General for the purpose of conducting preliminary or 27 compliance reviews pursuant to s. 11.45, or the quardian ad 28 litem for the child as defined in s. 415.503. 29 Section 23. This act shall take effect July 1 of the 30 year in which enacted. 31