HOUSE OF REPRESENTATIVES AS REVISED BY THE COMMITTEE ON Elder Affairs & Long Term Care FINAL BILL RESEARCH & ECONOMIC IMPACT STATEMENT

- BILL #: CS/HBs 3089 and 171
- **RELATING TO:** Screening of Nursing Home Personnel

SPONSOR(S): Committee on Elder Affairs & Long Term Care and Representatives Brooks, Diaz de la Portilla, Littlefield and others

COMPANION BILL(S): CS/SB 208

ORIGINATING COMMITTEE(S)/COMMITTEE(S) OF REFERENCE:

- (1) ELDER AFFAIRS & LONG TERM CARE YEAS 7 NAYS 0
- (2) HEALTH AND HUMAN SERVICES APPROPRIATIONS YEAS 9 NAYS 0
- (3)
- (4)
- (5)
- I. FINAL ACTION STATUS:

Passed legislature - Chapter Law 98-248.

II. SUMMARY:

The bill provides a procedure for administrative hearings and decisions by administrative law judges on cases in which the Agency for Health Care Administration (AHCA) seeks to take adverse action on a nursing facility's license.

The bill requires Level 1 or Level 2 background screening for nursing facility staff or prospective employees who are expected to or whose responsibilities may require them to provide personal care or services, to have access to resident living areas, or to have access to residents' funds or other personal property. The bill allows employees awaiting the results of FBI screening to work in conditional status.

AHCA would receive and process requests, develop a fee schedule, establish and maintain a data base, and provide information to certain entities. Employees would be responsible for the costs of screening, but facilities could reimburse employees and claim reimbursement from Medicaid, as allowable, for the costs associated with obtaining the required background screening reports. The bill provides for exemptions from employment disqualification. It provides exemptions from screening and rescreening in certain instances. Both AHCA and the Department of Health (DOH) are authorized to promulgate rules. Facilities are provided liability protection for terminating a disqualified employee.

Persons screened under this section must not have been found guilty of, regardless of adjudication, or entered a plea of nolo contendere or guilty to the provisions of specific Florida Statutes or a similar statute of another jurisdiction. Those statutes cover offenses such as adult abuse, murder, battery, arson, selling drugs, and certain sex-related crimes.

The act would take effect on July 1 of the year in which created. See the Fiscal Section for an analysis of the bill's fiscal impact. The Health & Human Services Appropriations Act, HB 4203, also contains an appropriation of \$456,327 from General Revenue, \$1,024,784 from the Health Care Trust Fund and 7 FTE to implement the provisions of CS/HBs 3089 & 171.

III. SUBSTANTIVE RESEARCH:

A. PRESENT SITUATION:

There are approximately 700 licensed nursing facilities caring for about 70,000 residents annually in the nearly 80,000 beds available statewide. The Fishkind and Associates Report: "*The Economic and Fiscal Impact of Florida's Nursing Home Industry*" prepared for Florida Health Care (November 5, 1997) approximated the nursing home workforce to be 73,000 full and part-time jobs. Those jobs include:

- licensed nursing home administrators,
- ▶ nurses,
- certified nursing assistants (approximately 40% of all staff),
- physical, speech, and occupational therapists,
- medical directors, dietitians, and pharmacists,
- maintenance, laundry, dietary,
- activities, social services, and
- other unlicensed staff.

Additionally, there are 73 skilled nursing units operated in hospitals licensed under chapter 395, F.S., the hospital licensure law. Hospital-based skilled nursing units are also regulated under federal guidelines. Chapter 42 of the Code of Federal Regulation (CFR) relating to nursing homes participating in Medicaid or Medicare requires that:

facilities must not employ persons who have been found guilty of abusing, neglecting, or mistreating residents by a court of law or who have had a finding entered into the State nurse aide registry concerning abuse, neglect, mistreatment of residents or misappropriation of their property.

Under current state law, Certified Nursing Assistants (CNAs) are subject to at least a records check through the Central Abuse Registry, and a statewide criminal records correspondence check through the FDLE. Further, the applicant or employee is required to provide an employment history, and the facility must make diligent efforts to verify the history. Nursing homes are responsible for the costs associated with the screening. The costs are \$6 for the abuse registry check and \$15 for the FDLE criminal records check.

The Department of Children and Family Services (DCFS) maintains the Abuse Registry and Tracking System, established under s. 415.103, F.S. The Florida Department of Law Enforcement (FDLE) is the state agency delegated responsibility for conducting statewide criminal history screenings relating to employment screening under s. 435.03, F.S.

The Department of Children and Family Services searches the abuse registry and reports a "pass or fail" to the inquiring facility. FDLE returns to the requesting nursing facility a copy of the employee or applicant's screening results, known as the applicant's "rap sheet," and the facility then assesses the record to determine qualification for employment.

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A CNA who is disqualified from employment because of the screening results may request a hearing from the (DOH) to determine whether the person may be granted an exemption from disqualification for employment as provided in s. 435.07, F.S. If an exemption from disqualification is granted, the CNA may be employed by a nursing facility.

In fiscal year 1995-96, DCFS screened 46,500 CNAs through the Central Abuse Registry. Of those screened, thirty-four (.08%) had confirmed reports of adult abuse, neglect, or exploitation and were not cleared as qualified for employment. Another 184 applicants required further research after the initial screening because investigations or appeals to findings of abuse, neglect, or exploitation were pending.

The Certified Nursing Assistant Program which processes CNA registration and exemption hearings for the background screening was transferred to the DOH on July 1, 1997.

Under current law no other nursing home staff is required to have a background screening. Current law does not provide a residency requirement as a trigger for background screening. The screening requirements are summarized in the following table:

Level 1	Level 2
Abuse Registry check for employees and employers licensed or registered pursuant to chapter 400	Abuse Registry check for employees and employers licensed or registered pursuant to chapter 400
Employment history checks	Employment history checks
Statewide criminal records correspondence check through FDLE	Fingerprinting for all checks prescribed in this section
No record of having committed an act of domestic violence as defined in s. 741.30, F.S.	Statewide criminal and juvenile records checks through FDLE and FBI
	May include local criminal records checks through local law enforcement
	Must submit annually, under penalty of perjury, an affidavit of compliance with the provisions of this section
	No record of having committed an act of domestic violence as defined in 741.30, F.S.
	Employers must submit annually, under penalty of perjury, an affidavit of compliance that all employees have been screened and all new hires are being screened

Persons screened under this section must not have been found guilty of, regardless of adjudication, or entered a plea of nolo contendere or guilty to the provisions of specific Florida Statutes or a similar statute of another jurisdiction. Those statutes cover offenses such as adult abuse, murder, battery, arson, selling drugs, and certain sexrelated crimes.

Past Legislatures identified certain jobs, usually working with children, disabled or other vulnerable persons, as "positions of trust or responsibility" and required that persons working in those positions be of "good moral character." The following chart catalogues some of those positions and the screening requirements associated with them.

Who	Subject to	Citation	
Developmental Services	Abuse check not prescribed		
"Direct service providers" who are unrelated to their client	Level 2	393.0655	
Family members and others living in the home of the direct service provider who are over age 12 (in some instances)	For persons aged 12-18: delinquency records only. Others: Level 2	393.063	
Volunteers who work less than 40 hours per month or who assist intermittently and who work under the direct and constant supervision of personnel who are screened	Not required to be screened	393.063(14)(c)	
A person paid by the developmentally disabled person or the person's family	Not required to be screened	393.063(14)(e)	
A physician, nurse, or other professional subject to DBPR* acting in their scope of practice * Now part of the Dept. of Health	Not required to be screened	393.063(4)(d)	
Mental Health	Abuse check not required		
Mental health professionals	Level 2	394.4572	
Students interns	Exempt if the facility is not primarily for the treatment of minors and are under direct supervision, in the physical presence, of a licensed mental health professional	394.4572(1)(b)	
Part -time personnel	Exempt if working in a facility licensed under 395 who have less than 15 hours/week direct patient contact	394.4572(1)(c)	
Volunteer	Exempt if assists less than 40 hours per month and is under the direct and constant supervision of persons who have met Level 2 screening requirements	394.4572(1)(d)	

Persons screened according to 393, 394, 397, 402, 409, and teachers under 231 who have not been unemployed more than 90 days and who sign an affidavit of compliance	Not required to be screened	394.4572(3)
Substance Abuse	No abuse registry check required	
Service persons who have direct contact with unmarried minors or developmentally disabled persons	Level 2 screening	397.451(1) 397.451(3)
Members of foster family and persons residing with a foster family	Between ages 12-18: delinquency records Over age 18: Level 2	397.451(1)(d)
Volunteers who work on an intermittent basis for less than 40 hours/month	Not required to be screened	397.451(1)(e)
Persons screened pursuant to chapters 393, 394, 397, 402, 409, or teachers who have not been unemployed more than 90 days and sign an affidavit	Not required to be screened	397.451(4)
Child Care Settings	Abuse check not prescribed	DC&FS policy is to check registry
Child care personnel	Level 2	402.305(2)(a)
Family foster homes, residential child caring agencies, child-placing agencies	Level 2	409.175
Human resource personnel screened pursuant to chapters 393, 394, 397, 402, 409 or teachers per 231 who have not been unemployed more than 90 days and sign an affidavit	Not required to be screened	409.1757
Nursing Homes and Related Health Care Facilities		
Certified Nursing Assistants	Level 1 abuse, and domestic violence check	400, Part II
Assisted Living Facility	Not required to be screened. But upheld finding of abuse, neglect, or exploitation can result in denial, revocation, or suspension of the license	400, Part III
Home Health Agency, Sitters, Companions, Homemakers	Level 1 abuse, domestic violence check	400, Part IV
Nurse Registry	Level 1, abuse, & domestic violence check	400, Part IV

Adult Day Care Center	Not required to be screened. License can be denied, suspended or revoked in case of upheld finding of abuse, neglect, exploitation	400 Part V
Hospice	Not required to be screened	400 Part VI
Adult Family Care Home	Level 1 & abuse registry	400 Part VII

B. EFFECT OF PROPOSED CHANGES:

The administrative law judges in the Department of Administrative Hearings would be required to render a decision thirty days after submission of proposed orders in cases brought as a result of regulatory actions taken by AHCA against a nursing facility's license.

The proposed changes would require all nursing facilities employees, or prospective employees, who meet the prescribed criteria to be screened at level 1 pursuant to chapter 435 including a check of the abuse registry and a determination of whether a conviction of an act of domestic violence exists. In addition, applicants who have not lived in the state for the preceding five years would be required to complete the level 2 screening. Specific provisions are provided for persons who are employed on the effective date of this bill.

AHCA would establish and maintain an electronic data base with the results of all screening requests. AHCA would be permitted to disclose to certain entities whether a person was qualified or disqualified. AHCA and DOH would be permitted to grant exemptions to disqualification from employment. AHCA and DOH would promulgate administrative rules. Persons awaiting FBI results would be permitted to work in a conditional status. Requirements for re-screening are provided.

C. APPLICATION OF PRINCIPLES:

- 1. Less Government:
 - a. Does the bill create, increase or reduce, either directly or indirectly:
 - (1) any authority to make rules or adjudicate disputes?

No.

(2) any new responsibilities, obligations or work for other governmental or private organizations or individuals?

Additional persons will be subject to screening and then have the right to request an exemption hearing from AHCA or from the DOH if they are disqualified from employment.

(3) any entitlement to a government service or benefit?

No.

- b. If an agency or program is eliminated or reduced:
 - (1) what responsibilities, costs and powers are passed on to another program, agency, level of government, or private entity?

N/A

(2) what is the cost of such responsibility at the new level/agency?

N/A

(3) how is the new agency accountable to the people governed?

N/A

- 2. Lower Taxes:
 - a. Does the bill increase anyone's taxes?

No.

b. Does the bill require or authorize an increase in any fees?

No.

- Does the bill reduce total taxes, both rates and revenues?
 No.
- d. Does the bill reduce total fees, both rates and revenues?

No.

e. Does the bill authorize any fee or tax increase by any local government?
 No.

- 3. Personal Responsibility:
 - a. Does the bill reduce or eliminate an entitlement to government services or subsidy?

No.

b. Do the beneficiaries of the legislation directly pay any portion of the cost of implementation and operation?

No.

- 4. Individual Freedom:
 - a. Does the bill increase the allowable options of individuals or private organizations/associations to conduct their own affairs?

N/A

b. Does the bill prohibit, or create new government interference with, any presently lawful activity?

No.

- 5. Family Empowerment:
 - a. If the bill purports to provide services to families or children:
 - (1) Who evaluates the family's needs?

N/A

(2) Who makes the decisions?

N/A

(3) Are private alternatives permitted?

N/A

(4) Are families required to participate in a program?

N/A

(5) Are families penalized for not participating in a program?

N/A

b. Does the bill directly affect the legal rights and obligations between family members?

No.

- c. If the bill creates or changes a program providing services to families or children, in which of the following does the bill vest control of the program, either through direct participation or appointment authority:
 - (1) parents and guardians?

N/A

(2) service providers?

N/A

(3) government employees/agencies?

N/A

D. STATUTE(S) AFFECTED:

Chapter 400, F.S.

E. SECTION-BY-SECTION RESEARCH:

This section need be completed only in the discretion of the Committee.

Section 1. The bill amends s. 400.121 which governs the denial, suspension, revocation of license, moratorium on admissions, and administrative fines. It modifies the time lines for administrative hearing and for the administrative law judge to render a decision.

Section 2. AHCA would be required to screen, as provided in chapter 435, all nursing home employees or prospective employees who are expected to or whose responsibilities might require them to:

- provide personal care or services,
- have access to resident living areas, or

have access to resident funds or other personal property.

The Department of Children & Family Services (DCFS) is directed to provide electronic access to the central abuse registry and tracking system to AHCA. The agency is directed to incorporate those abuse reports into the database.

Screening Standards

Nursing facilities would be required to have evidence that the person had a satisfactory level 1 screening before allowing an employee to work with patients. The facility would submit the necessary screening to AHCA.

Applicants who have not lived in the state continuously for the five years immediately preceding the date of request for background screening would also have to meet the standards of the level 2 screening. Those persons subject to level 2 screening would be permitted to work in a "conditional status" up to 180 days while awaiting the written findings evidencing completion of the screening. Persons who attest in writing under penalty of perjury that they meet the residency requirement do not have to submit to a level 2 screening.

Persons who do not meet the standards would be disqualified from employment pursuant to s. 435.06.

Persons Exempt from Screening

Personnel who have been screened and qualified as required by this section do not have to be screened to be employed by a nursing facility if:

- they have not been unemployed for more than 180 days after a qualifying screening, and
- they attest, under penalty of perjury, that they have not been convicted of a disqualifying offense since the screening.

Level 2 Rescreening

Employees or prospective employees who have qualified under level 2 standards and lived in the state continuously subsequent to that screening do not have to undergo another level 2 screening as a condition of employment if they change jobs.

Persons Employed on Effective Date of This Act

Persons employed in nursing homes on the effective date of this act would not be subject to rescreening if the facility had written evidence of qualifying level 1 screening results. Any current employee who meets the level 1 requirements but who does not meet the residency requirement must attest in writing under penalty of perjury that the

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employee has not been convicted of a disqualifying offense in another state or jurisdiction.

Sharing Results

The agency shall establish and maintain a database of background screening information. The Florida Department of Law Enforcement (FDLE) is directed to provide, timely, the results of statewide screening to AHCA electronically.

The bill provides that facilities licensed pursuant to chapters 393, 394, 395, 397 or 400 may receive information about whether a person has qualified under level 1 or level 2. Upon request from an entity authorized or required by law to screen its employees or applicants, AHCA may notify the administrator whether the employee or applicant qualified under level 1 or level 2 screening.

<u>Costs</u>

Applicants are responsible for the costs of obtaining the screening. Nursing facilities may reimburse employees for these expenses. Payment is submitted to AHCA. AHCA is to establish a fee schedule to cover the costs of level 1 and level 2 screening and the abuse registry check. Nursing facilities will be reimbursed by Medicaid, as allowable, for their screening costs.

Exemptions from Disgualification for Employment

AHCA may grant an exemption to disqualification for a person who has not received a professional license or certification from DOH. Persons who are licensed or certified by DOH would seek exemption from that department.

<u>Rules</u>

AHCA and DOH are directed to promulgate rules to implement this section.

Liability

Nursing facilities are protected from liability for terminating a disqualified employee.

Section 3. Subsection (5) of section 400.211, F.S., is repealed. That section prescribed screening procedures for certified nursing assistants working in nursing homes licensed pursuant to chapter 400, Part II.

Section 4. This act shall take effect on July 1 of the year in which it is enacted.

IV. FISCAL RESEARCH & ECONOMIC IMPACT STATEMENT:

A. FISCAL IMPACT ON STATE AGENCIES/STATE FUNDS:

1. Non-recurring Effects:

AHCA projects non-recurring costs of approximately \$376,524 for year 1. DOH does not project any non-recurring costs associated with this bill.

Hardware for data system	\$36,000
Software development for data system	\$125,000
OCO (standard package)	\$22,409
Expense (standard package)	\$12,935
Screening Costs	109,200
Reimbursements to Nursing Homes	70,980
TOTAL	\$376,524

2. <u>Recurring Effects</u>:

The estimate of resources provided by the AHCA, shows total resources required (non-recurring and recurring) in Year 1. Total Year 2 recurring resources equal Year 1 resources net of non-recurring shown above.

	Year 1	Year 2
Salaries	\$282,319	\$282,319
Expense (standard package)	\$77,419	\$64,484
Total costs for unit operations	\$347,892	\$347,892
Screenings: level 1(\$14 x 24,210 persons (yr. 1)	\$338,940	\$229,740
level 2 (\$14+24) x 6,040 persons (yr. 1)	\$229,520	\$229,520
Total screening costs	\$568,460	\$459,260
Total Reimbursed Screening Expenditure	369,499	298,519
Total screenings & unit costs	\$1,481,106	\$1,104,582

The above analysis assumes FDLE will charge \$8 per screening and DCF, \$6. This represents a decrease in the amount currently charged by FDLE from \$15 to \$8 for each screening. Nursing homes eligible for a Medicaid match may be reimbursed by Medicaid for

screening charges. In the event that FDLE charges AHCA \$15 per screen, then the total screening costs in year 1 would likely be \$780,210 (level 1 @ \$508,410 plus level 2 @ \$271,800). Medicaid reimbursement would then approximate \$507,137. To the extent that the amount reimbursed to nursing homes through Medicaid is decreased, the General Revenue required to match the Medicaid reimbursement will be less.

The Health & Human Services Appropriations Act, HB 4203, includes 7 positions, \$456,322 from General Revenue and \$1,024,784 from the Health Care Trust Fund. The total appropriation included in HB 4203 is \$1,481,106.

3. Long Run Effects Other Than Normal Growth:

None are projected.

4. Total Revenues and Expenditures:

Revenues from screenings in the FY 97-98 are estimated to be \$1,050,000. It is not clear what would be charged for screenings under the provisions of this bill. Assuming FDLE and DCF continue the current screening charge, \$15 and \$6, respectively, then revenues will decrease to \$635,250 in FY 98-99. If FDLE reduces its screening charge from \$15 to \$8 then revenue from screening charges will fall from the current level of \$1,050,000 to \$423,000 in FY 98-99.

Under the provisions of this bill, screenings are projected to decline as follows:

	FY 97-98	FY 98-99	FY 99-00
FDLE	50,000	30,250	22,450
DCF	50,000	30,250	22,450

Screening Revenues:

Scenario #1	(maintain	current	charges):
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FDLE at \$15	750,000	453,750	336,750
DCF at \$6	<u>300,000</u>	<u>181,500</u>	<u>134,700</u>
Total	1,050,000	635,250	471,450

Scenario #2 (F	DLE charge decreased	to \$8):	
FDLE at 8	N/A	242,000	179,600
DCF at \$6	N/A	<u>181,500</u>	<u>134,700</u>
Total		423,500	314,300

B. FISCAL IMPACT ON LOCAL GOVERNMENTS AS A WHOLE:

1. <u>Non-recurring Effects</u>:

The Florida Association of Counties reports that two counties own and operate nursing facilities. The Association reports that the fiscal impact on those facilities would be negligible.

2. <u>Recurring Effects</u>:

The Florida Association of Counties reports the recurring fiscal effects would be negligible.

3. Long Run Effects Other Than Normal Growth:

There may be an increase in costs associated with the purchasing of nursing home care for publicly funded clients, both through Medicaid and any local subsidies or purchasing arrangements for NF care. Medicaid pays for approximately 66% of the nursing home bed days in the state.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

1. Direct Private Sector Costs:

AHCA anticipates charging one fee per person screened to each requesting facility. They project that the costs of the screenings from FDLE and the central abuse registry would be a total of \$14. To that AHCA would add the costs of maintaining the screening activities. The agency is continuing to refine the cost analysis, but a fee of \$16 is projected at this time.

2. Direct Private Sector Benefits:

Representatives of the nursing home industry report that they anticipate some shielding benefit from liability law suits by checking and knowing the criminal backgrounds of their employees. The various state agencies which have jurisdiction over subjects covered by the bill report that vulnerable citizens will have enhanced protection by screening persons working in the nursing facilities.

By creating and maintaining one central data base on background screenings, nursing facilities and other authorized entities may realize time saving benefits, and would avoid paying for the screening of applicants whose screening results are available in the data base.

3. Effects on Competition, Private Enterprise and Employment Markets:

Some private companies provide a background screening service to nursing homes. These companies gather the information necessary and then batch requests together and forward them to AHCA and FDLE. The bill, as written, would not inhibit or prohibit this service.

D. FISCAL COMMENTS:

AHCA is continuing to evaluate the costs and potential revenues associated with implementation of this bill. The projection at this time is a total fee of \$30 per person screened. A portion of those costs are anticipated to be eligible for Medicaid matching funds at a rate of 50:50, federal and state.

The \$30 fee AHCA is considering compares with the cost now of \$21 for level 1 when the facility handles the screening requests without using an outside provider. For those facilities that have an outside contractor handle their screening requests, the typical handling fee in addition to the screening costs is \$11, making a total cost of \$32 per person screened.

V. CONSEQUENCES OF ARTICLE VII, SECTION 18 OF THE FLORIDA CONSTITUTION:

A. APPLICABILITY OF THE MANDATES PROVISION:

This bill does not require counties or municipalities to spend funds or to take an action requiring the expenditure of funds.

B. REDUCTION OF REVENUE RAISING AUTHORITY:

This bill does not reduce the authority that municipalities or counties have to raise revenues in the aggregate.

C. REDUCTION OF STATE TAX SHARED WITH COUNTIES AND MUNICIPALITIES:

This bill does not reduce the percentage of a state tax shared with counties or municipalities.

VI. COMMENTS:

VII. AMENDMENTS OR COMMITTEE SUBSTITUTE CHANGES:

VIII. SIGNATURES:

COMMITTEE ON Elder Affairs & Long Term Care: Prepared by: Legislative Research Director:

Melanie Mever

Tom Batchelor. Ph.D.

AS REVISED BY THE COMMITTEE ON ELDER AFFAIRS & LONG TERM CARE: Prepared by: Legislative Research Director:

Melanie Meyer

Tom Batchelor, Ph.D.

AS REVISED BY THE COMMITTEE ON HEALTH AND HUMAN SERVICES APPROPRIATIONS: Prepared by: Legislative Research Director:

Eliza Hawkins

Lynn S. Dixon

STANDARD FORM (REVISED 6/97)

FINAL RESEARCH PREPARED BY COMMITTEE ON Elder Affairs & Long Term Care: Prepared by: Legislative Research Director:

Melanie Meyer

Tom Batchelor, Ph.D.