By the Committee on Criminal Justice

307-1069-98

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A bill to be entitled 1 2 An act relating to juvenile justice programs; amending s. 985.401, F.S.; requiring the 3 4 Juvenile Justice Advisory Board to develop a 5 standard methodology for interpreting 6 outcome-evaluation reports; specifying 7 information to be included; requiring the board to consult with other agencies, providers, and 8 9 interested parties; requiring the board to 10 report to the Legislature; amending s. 985.404, 11 F.S.; requiring the Department of Juvenile 12 Justice and other agencies to develop a cost-effectiveness model for each commitment 13 program; requiring the department to rank 14 15 programs and report to the Legislature; 16 authorizing the department to terminate a 17 program that fails to achieve a minimum threshold of effectiveness; requiring that the 18 19 cost-effectiveness model be consistent with certain requirements for performance-based 20 21 budgeting; requiring the department to conduct 22 certain evaluations of commitment programs and 23 identify the factors that contribute to various program ratings; providing appropriations; 24 25 providing an effective date. 26 27 Be It Enacted by the Legislature of the State of Florida: 28 29 Section 1. Present subsection (4) of section 985.401, 30 Florida Statutes, is renumbered as subsection (5) and amended,

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CODING: Words stricken are deletions; words underlined are additions.

a new subsection (4) is added to that section, and present subsection (5) is renumbered as subsection (6), to read:

985.401 Juvenile Justice Advisory Board.--

- (4)(a) The board shall establish and operate a comprehensive system to annually measure and report program outcomes and effectiveness for each program operated by the Department of Juvenile Justice or operated by a provider under contract with the department. The system shall include a standard methodology for interpreting the board's outcome-evaluation reports, using, where appropriate, the performance-based program budgeting measures approved by the Legislature. The methodology must include:
- 1. Common terminology and operational definitions for measuring the performance of system administration, program administration, program outputs, and client outcomes.
- 2. Program outputs for each group of programs within each level of the juvenile justice continuum and specific program outputs for each program or program type.
- 3. Specification of desired client outcomes and methods by which to measure client outcomes for each program operated by the department or by a provider under contract with the department.
- 4. Recommended annual minimum thresholds of satisfactory performance for client outcomes and program outputs.

For the purposes of this section, the term "program" or "program type" means an individual state-operated or

29 contracted facility, site, or service delivered to at-risk or

30 delinquent youth as prescribed in a contract, program

description, or program services manual; and the term "program

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group" means a collection of programs or program types with sufficient similarity of function, services, and clientele to permit appropriate comparisons among programs within the program group.

- (b) In developing the standard methodology, the board shall consult with the department, the Division of Economic and Demographic Research of the Joint Legislative Management Committee, contract service providers, and other interested parties. It is the intent of the Legislature that this effort result in consensus recommendations, and, to the greatest extent possible, integrate the goals and legislatively approved measures of performance-based program budgeting provided in chapter 94-249, Laws of Florida, the quality assurance program provided in s. 985.412, and the cost-effectiveness model provided in s. 985.404(11). The board shall notify the Office of Program Policy Analysis and Government Accountability of any meetings to develop the methodology.
- (c) The board shall annually submit its Outcome

 Evaluation Report to the Legislature by February 15, which
 must describe:
- 1. The methodology for interpreting outcome evaluations, including common terminology and operational definitions.
- 2. The recommended minimum thresholds of satisfactory performance for client outcomes and program outputs applicable to the year for which the data are reported.
- 3. The actual client outcomes and program outputs achieved by each program operated by the department or by a provider under contract with the department, compared with the recommended minimum thresholds of satisfactory performance for

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client outcomes and program outputs for the year under review.

The report shall group programs or program types with

similarity of function and services, and make appropriate

comparisons between programs within the program group.

- (d) The board shall use its evaluation research to make advisory recommendations to the Legislature, the Governor, and the department concerning the effectiveness and future funding priorities of juvenile justice programs.
- (e) The board shall annually review and revise the methodology as necessary to ensure the continuing improvement and validity of the evaluation process.

(5) $\frac{(4)}{(4)}$ The board shall:

- (a) Review and recommend programmatic and fiscal policies governing the operation of programs, services, and facilities for which the Department of Juvenile Justice is responsible.
- (b) Monitor the development and implementation of long-range juvenile justice policies, including prevention, early intervention, diversion, adjudication, and commitment.
- (c) Monitor all activities of the executive and judicial branch and their effectiveness in implementing policies pursuant to this chapter.
- (d) Establish and operate a comprehensive system to annually measure and report program outcome and effectiveness for each program operated by the Department of Juvenile Justice or operated by a provider under contract with the department. The board shall use its evaluation research to make advisory recommendations to the Legislature, the Governor, and the department concerning the effectiveness and future funding priorities of juvenile justice programs.

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(d)(e) Advise the President of the Senate, the Speaker of the House of Representatives, the Governor, and the department on matters relating to this chapter.

(e)(f) Serve as a clearinghouse to provide information and assistance to the district juvenile justice boards and county juvenile justice councils.

(f)(q) Hold public hearings and inform the public of activities of the board and of the Department of Juvenile Justice, as appropriate.

(g)(h) Monitor the delivery and use of services, programs, or facilities operated, funded, regulated, or licensed by the Department of Juvenile Justice for juvenile offenders or alleged juvenile offenders, and for prevention, diversion, or early intervention of delinquency, and to develop programs to educate the citizenry about such services, programs, and facilities and about the need and procedure for siting new facilities.

(h) (i) Contract for consultants as necessary and appropriate. The board may apply for and receive grants for the purposes of conducting research and evaluation activities.

(i)(j) Conduct such other activities as the board may determine are necessary and appropriate to monitor the effectiveness of the delivery of juvenile justice programs and services under this chapter.

(j) (k) The board shall submit an annual report to the President of the Senate, the Speaker of the House of Representatives, the Governor, and the secretary of the department not later than February 15 of each calendar year, summarizing the activities and reports of the board for the preceding year, and any recommendations of the board for the following year.

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(6)(5) Each state agency shall provide assistance when requested by the board. The board shall have access to all records, files, and reports that are material to its duties and that are in the custody of a school board, a law enforcement agency, a state attorney, a public defender, the court, the Department of Children and Family Services, and the department.

Section 2. Subsection (11) of section 985.404, Florida Statutes, is amended to read:

985.404 Administering the juvenile justice continuum.--

(11)(a) The Department of Juvenile Justice, in consultation with the Juvenile Justice Advisory Board, the Economic and Demographic Research Division of the Joint Legislative Management Committee, and contract service providers, shall develop a cost-effectiveness cost-benefit model and apply the model to each commitment program. Program recommitment rates shall be a component of the model. cost-effectiveness cost-benefit model shall compare program costs to client outcomes and program outputs benefits. A report ranking commitment programs based on cost-benefit shall be submitted to the appropriate substantive and appropriations committees of each house of the Legislature, no later than December 31 of each year. It is the intent of the Legislature that continual development efforts take place to improve the validity and reliability of the cost-effectiveness cost-benefit model and to integrate the standard methodology developed under s. 985.401(4) for interpreting program outcome evaluations.

(b) The department shall rank commitment programs based on the cost-effectiveness model and shall submit a

report to the appropriate substantive and fiscal committees of each house of the Legislature by December 31 of each year.

- (c) Based on reports of the Juvenile Justice Advisory
 Board on client outcomes and program outputs and on the
 department's most recent cost-effectiveness rankings, the
 department may terminate a program operated by the department
 or a provider if the program has failed to achieve a minimum
 threshold of program effectiveness. This paragraph does not
 preclude the department from terminating a contract as
 provided under s. 985.412 or as otherwise provided by law or
 contract, and does not limit the department's authority to
 enter into or terminate a contract.
- Advisory Board, the Division of Economic and Demographic

 Research of the Joint Legislative Management Committee, and

 contract service providers, the department shall develop a

 work plan to refine the cost-effectiveness model so that the

 model is consistent with the performance-based program

 budgeting measures approved by the Legislature to the extent

 the department deems appropriate. The department shall notify

 the Office of Program Policy Analysis and Government

 Accountability of any meetings to refine the model.
- (e) Contingent upon specific appropriation, the department, in consultation with the Juvenile Justice Advisory

 Board, the Division of Economic and Demographic Research of the Joint Legislative Management Committee, and contract service providers, shall:
- 1. Construct a profile of each commitment program which uses the results of the quality assurance report required by s. 985.412, the outcome-evaluation report compiled by the Juvenile Justice Advisory Board under s. 985.401, the

cost-effectiveness report required in this subsection, and other reports available to the department.

- 2. Target, for a more comprehensive evaluation, any commitment program that has achieved consistently high, low, or disparate ratings in the reports required under subparagraph 1.
- 3. Identify the essential factors that contribute to the high, low, or disparate program ratings.
- 4. Use the results of these evaluations in developing or refining juvenile justice programs or program models, client outcomes and program outputs, provider contracts, quality assurance standards, and the cost-effectiveness model.

Section 3. The sum of \$100,000 is appropriated from the General Revenue Fund to the Department of Juvenile Justice for the purpose of funding a study by nondepartmental experts in the area of using economic models to evaluate juvenile justice commitment programs.

Section 4. The sum of \$355,128 is appropriated from recurring funds in the General Revenue Fund to the Department of Juvenile Justice for the purpose of funding the ongoing evaluation of commitment programs as defined in section 985.404(11)(e), Florida Statutes. The Department of Juvenile Justice shall design and implement a process to document the factors that contribute to high or low program effectiveness. This process shall include, but need not be limited to, on-site reviews of records and interviews with staff, youth served, and others as required by the circumstances and intent of the program. Analyses and findings must address, at a minimum, program operations, implementation of policy, and the management of finances, contracts, personnel, facilities, equipment, and any other resources used in the delivery of the

programs' services. The department shall use the results of this process to implement program improvements and terminate ineffective programs. Section 5. This act shall take effect July 1, 1998. STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN COMMITTEE SUBSTITUTE FOR Senate Bill 334 Provides that the Juvenile Justice Advisory Board will submit the Outcome Evaluation Report containing the newly required standard methodology on an annual basis by February 15. 1. Deletes the Office of Program Policy Analysis and Government Accountability as a consultant and requires 2. notification instead. 3. Adds a definition of "program". 4. Describes in greater detail the newly required process evaluation.