Florida House of Representatives - 1997

CS/HB 339

By the Committee on Real Property & Probate and Representatives Arnall, Posey and Kosmas

1	A bill to be entitled
2	An act relating to real estate transactions;
3	amending s. 475.01, F.S.; defining the terms
4	"customer," "first contact," and "principal";
5	redefining the term "transaction broker";
6	deleting the definition of the terms "buyer,"
7	"disclosed dual agent," and "seller"; amending
8	s. 475.25, F.S.; modifying grounds for the
9	imposition of discipline by the Florida Real
10	Estate Commission; conforming a statutory
11	cross-reference; creating ss. 475.270, 475.272,
12	475.274, 475.276, 475.278, 475.280, F.S.;
13	establishing the "Brokerage Relationship
14	Disclosure Act"; providing for notice of
15	nonrepresentation; providing for disclosure of
16	authorized brokerage relationships and the
17	corresponding duties of real estate licensees;
18	authorizing rulemaking by the Florida Real
19	Estate Commission; amending s. 475.5015, F.S.;
20	adding disclosure documents to items to be
21	retained as brokerage business records;
22	amending s. 468.383, F.S.; conforming a
23	statutory cross-reference; providing an
24	effective date.
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26	Be It Enacted by the Legislature of the State of Florida:
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28	Section 1. Subsection (1) of section 475.01, Florida
29	Statutes, is amended to read:
30	475.01 Definitions
31	(1) As used in this part:
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1 (a) "Commission" means the Florida Real Estate 2 Commission. 3 (b) "Department" means the Department of Business and 4 Professional Regulation. 5 (a) (a) (c) "Broker" means a person who, for another, and 6 for a compensation or valuable consideration directly or 7 indirectly paid or promised, expressly or impliedly, or with 8 an intent to collect or receive a compensation or valuable 9 consideration therefor, appraises, auctions, sells, exchanges, buys, rents, or offers, attempts or agrees to appraise, 10 auction, or negotiate the sale, exchange, purchase, or rental 11 12 of business enterprises or business opportunities or any real 13 property or any interest in or concerning the same, including mineral rights or leases, or who advertises or holds out to 14 the public by any oral or printed solicitation or 15 representation that he is engaged in the business of 16 17 appraising, auctioning, buying, selling, exchanging, leasing, 18 or renting business enterprises or business opportunities or 19 real property of others or interests therein, including 20 mineral rights, or who takes any part in the procuring of sellers, purchasers, lessors, or lessees of business 21 enterprises or business opportunities or the real property of 22 23 another, or leases, or interest therein, including mineral rights, or who directs or assists in the procuring of 24 25 prospects or in the negotiation or closing of any transaction 26 which does, or is calculated to, result in a sale, exchange, 27 or leasing thereof, and who receives, expects, or is promised 28 any compensation or valuable consideration, directly or indirectly therefor; and all persons who advertise rental 29 property information or lists. A broker renders a 30 professional service and is a professional within the meaning 31 2

1 of s. 95.11(4)(a). Where the term "appraise" or "appraising" appears in the definition of the term "broker," it 2 specifically excludes those appraisal services which must be 3 performed only by a state-licensed or state-certified 4 5 appraiser, and those appraisal services which may be performed by a registered appraiser as defined in part II. The term 6 7 "broker" also includes any person who is a general partner, officer, or director of a partnership or corporation which 8 9 acts as a broker. The term "broker" also includes any person or entity who undertakes to list or sell one or more timeshare 10 periods per year in one or more timeshare plans on behalf of 11 12 any number of persons, except as provided in ss. 475.011 and 13 721.20. 14 (d) "Salesperson" means a person who performs any act specified in the definition of "broker," but who performs such 15 act under the direction, control, or management of another 16 17 person. A salesperson renders a professional service and is a 18 professional within the meaning of s. 95.11(4)(a). 19 (b)(e) "Broker-salesperson" means a person who is 20 qualified to be issued a license as a broker but who operates 21 as a salesperson in the employ of another. 22 (c) "Commission" means the Florida Real Estate 23 Commission. (d) "Customer" means a member of the public who is or 24 may be a buyer or seller of real property and may or may not 25 26 be represented by a real estate licensee in an authorized 27 brokerage relationship. 28 (e) "Department" means the Department of Business and 29 Professional Regulation. 30 (f) "Fiduciary" means a broker in a relationship of 31 trust and confidence between that broker as agent and the 3

1 seller or buyer as principal. The duties of the broker as a fiduciary are loyalty, confidentiality, obedience, full 2 3 disclosure, and accounting and the duty to use skill, care, 4 and diligence. 5 (g) "First contact" means at the commencement of the 6 initial meeting of or communication between a licensee and a 7 seller or buyer; however, the term does not include: 8 1. A bona fide "open house" or model home showing that 9 does not involve eliciting confidential information, the 10 execution of a contractual offer or an agreement for representation, or negotiations concerning price, terms, or 11 12 conditions of a potential sale; 13 2. Unanticipated casual encounters between a licensee and a seller or buyer that do not involve eliciting 14 15 confidential information, the execution of a contractual offer 16 or an agreement for representation, or negotiations concerning 17 price, terms, or conditions of a potential sale; 18 3. Responding to general factual questions from a 19 prospective buyer or seller concerning properties that have 20 been advertised for sale; or 21 4. Situations in which a licensee's communications with a customer are limited to providing general factual 22 23 information, oral or written, about the qualifications, background, and services of the licensee or the licensee's 24 25 brokerage firm. 26 27 In any of the situations described in subparagraphs 1.-4., 2.8 "first contact" occurs when the communications between the licensee and the prospective seller or buyer proceed in any 29 way beyond the conditions or limitations described in 30 31 subparagraphs 1.-4.

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1 (h) "Involuntarily inactive status" means the 2 licensure status that results when a license is not renewed at 3 the end of the license period prescribed by the department. (i) "Principal" means the party with whom a real 4 5 estate licensee has entered into a single agent relationship. (j)(f) "Real property" or "real estate" means any 6 7 interest or estate in land and any interest in business enterprises or business opportunities, including any 8 9 assignment, leasehold, subleasehold, or mineral right; 10 however, the term does not include any cemetery lot or right of burial in any cemetery; nor does the term include the 11 renting of a mobile home lot or recreational vehicle lot in a 12 mobile home park or travel park. 13 14 (k) "Salesperson" means a person who performs any act 15 specified in the definition of "broker," but who performs such act under the direction, control, or management of another 16 17 person. A salesperson renders a professional service and is a 18 professional within the meaning of s. 95.11(4)(a). 19 (1) "Single agent" means a broker who represents, as a fiduciary, either the buyer or seller but not both in the same 20 21 transaction. 22 (g) "Involuntarily inactive status" means the 23 licensure status which results when a license is not renewed at the end of the license period prescribed by the department. 24 25 (h) "Voluntarily inactive status" means the licensure 26 status which results when a licensee has applied to the 27 department to be placed on inactive status and has paid the 28 fee prescribed by rule. 29 (i) "Fiduciary" means a broker in a relationship of 30 trust and confidence between that broker as agent and the seller or buyer as principal. The duties of the broker as a 31

fiduciary are loyalty, confidentiality, obedience, full 1 disclosure, and accounting and the duty to use skill, care, 2 3 and diligence. (j) "Disclosed dual agent" means a broker who works as 4 5 an agent for both the buyer and seller. The broker must obtain 6 the informed consent in writing of all parties to the 7 transaction to be a disclosed dual agent. The disclosed dual 8 agent has all the duties of a fiduciary except full disclosure 9 between the buyer and seller. 10 (m)(k) "Transaction broker" means a broker who provides limited representation to a buyer, a seller, or both, 11 in a real estate transaction, but does not represent either in 12 13 a fiduciary capacity or as a single agent. facilitates a brokerage transaction between a buyer and a seller. The 14 15 transaction broker does not affirmatively represent either the buyer or seller as an agent, and no fiduciary duties exist 16 17 except for the duty of accounting and the duty to use skill, 18 care, and diligence. However, the transaction broker shall 19 treat the buyer and seller with honesty and fairness and shall 20 disclose all known facts materially affecting the value of the property in residential transactions to both the buyer and 21 22 seller. The broker's role as a transaction broker must be 23 fully disclosed in writing to the buyer and seller. (n) "Voluntarily inactive status" means the licensure 24 status that results when a licensee has applied to the 25 26 department to be placed on inactive status and has paid the 27 fee prescribed by rule. 2.8 (1) "Single agent" means a broker who represents, as a 29 fiduciary, either the buyer or seller but not both in the same 30 transaction. 31

1 (m) "Buyer" means a transferee or lessee in a real 2 property transaction and includes a person who executes an 3 offer to purchase or lease real property from a seller. 4 (n) "Seller" means the transferor or lessor in a real 5 property transaction and includes an owner who lists real 6 property for sale or lease with a broker, whether or not a 7 purchase agreement or lease results, or who receives an offer 8 to purchase or lease real property. 9 Section 2. Paragraphs (h) and (q) of subsection (1) of section 475.25, Florida Statutes, are amended to read: 10 475.25 Discipline.--11 (1) The commission may deny an application for 12 13 licensure, registration, or permit, or renewal thereof; may place a licensee, registrant, or permittee on probation; may 14 15 suspend a license, registration, or permit for a period not exceeding 10 years; may revoke a license, registration, or 16 17 permit; may impose an administrative fine not to exceed \$1,000 18 for each count or separate offense; and may issue a reprimand, 19 and any or all of the foregoing, if it finds that the 20 licensee, registrant, permittee, or applicant: 21 (h) Has shared a commission with, or paid a fee or other compensation to, a person not properly licensed as a 22 23 broker, broker-salesperson, or salesperson under the laws of this state, for the referral of real estate business, clients, 24 25 prospects, or customers, or for any one or more of the services set forth in s. 475.01(1)(a)s. 475.01(1)(c). For 26 27 the purposes of this section, it is immaterial that the person 28 to whom such payment or compensation is given made the referral or performed the service from within this state or 29 elsewhere; however, a licensed broker of this state may pay a 30 31 referral fee or share a real estate brokerage commission with 7

a broker licensed or registered under the laws of a foreign 1 state so long as the foreign broker does not violate any law 2 3 of this state. 4 (q) Has violated any provision of s. 475.276 or s. 5 475.278, including the duties owed under those sections. 6 1. Has failed in a single agency to give written 7 notice to all parties to a sale, exchange, purchase, or lease 8 of real property or any interest in real property, revealing 9 the party or parties for whom the licensee is an agent. Disclosure to the party for whom the licensee is an agent must 10 be made at or before the time an agreement for representation 11 12 is entered into. Disclosure to the party for whom the licensee is not an agent must be made at the time of the first 13 substantive contact. 14 15 2. Has failed in a dual agency to obtain the informed written consent of all parties to a sale, exchange, purchase, 16 17 or lease of real property or any interest in real property 18 that the licensee intends to operate as a disclosed dual 19 agent. Unless all parties to the transaction grant their written informed consent prior to or at the time of 20 21 formalization of the dual agency by the licensee, the licensee 22 shall be deemed to be an undisclosed dual agent. The licensee 23 must inform all parties that the licensee is acting as agent for all parties and of the effect of dual agency, including, 24 25 but not limited to, the fact that, by consenting to the dual 26 agency relationship, the parties are giving up their rights to 27 the undivided loyalty of the licensee, as required by the 28 rules of the commission. When single agency exists, the licensee may change to a disclosed dual agent by making full 29 30 written disclosure to and obtaining the informed written 31

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consent of all the parties. A disclosed dual agent may not 1 disclose among other items: 2 3 a. To the buyer that the seller will accept a price less than the asking or listed price, unless otherwise 4 instructed in writing by the seller; 5 6 b. To the seller that the buyer will pay a price 7 greater than the price submitted in a written offer to the seller, unless otherwise instructed in writing by the buyer; 8 9 c. The motivation of any party for selling, buying, or leasing a property, unless otherwise instructed in writing by 10 11 the respective party; or d. That a seller or buyer will agree to financing 12 13 terms other than those offered. 3. Has failed in a transaction brokerage capacity to 14 15 give written notice to all parties to a sale, exchange, purchase, or lease of real property or an interest in real 16 17 property prior to or at the time of the licensee becoming a 18 transaction broker or first substantive contact, whichever 19 occurs first, of the licensee's role as a transaction broker. 20 Unless the buyer and seller are given written notice prior to 21 the licensee's acting in a transaction brokerage capacity, the 22 licensee is deemed to be an agent of either the buyer or 23 seller, or both. The licensee shall treat the buyer and seller honestly and fairly and shall disclose all known facts 24 materially affecting the value of the property in residential 25 26 transactions to both the buyer and seller. 27 28 For the purposes of this paragraph, the payment or promise of payment of compensation to a licensee does not determine 29 whether an agency or transactional brokerage relationship has 30 31 been created between any licensee and a seller, landlord,

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buyer, or tenant. The commission shall implement this 1 paragraph by rule. For purposes of this paragraph, the 2 commission shall also define by rule forms for agency 3 4 disclosure. The forms provided for in this rule shall be written in plain language and shall provide to the buyer or 5 6 seller or both, as appropriate, an explanation of the agency 7 relationships and shall offer the buyer or seller or both the 8 explicit right to choose or refuse among these agency 9 relationships. Section 3. Sections 475.270, 475.272, 475.274, 10 475.276, 475.278, and 475.280, Florida Statutes, are created 11 12 to read: 13 475.270 Short title.--Sections 475.270-475.280 may be 14 cited as the "Brokerage Relationship Disclosure Act." 15 475.272 Purpose.--In order to eliminate confusion and 16 provide for a better understanding on the part of customers in 17 real estate transactions, the Legislature finds that the 18 intent of the Brokerage Relationship Disclosure Act is to 19 provide that: 20 (1) Disclosed dual agency as an authorized form of 21 representation by a real estate licensee in this state is 22 expressly revoked; 23 (2) Real estate licensees be required to disclose to customers upon first contact in residential real estate 24 transactions that they are not and will not be represented by 25 26 a licensee in a real estate transaction unless they engage a 27 real estate licensee in an authorized form of representation, 28 either as a single agent or as a transaction broker; 29 (3) Disclosure requirements for real estate licensees 30 relating to nonrepresentation and authorized forms of 31 brokerage representation are established;

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1	(4) Florida law provides that real estate licensees
2	will operate as single agents or in a limited representative
3	capacity known as transaction brokers;
4	(5) Single agents may represent either a buyer or a
5	seller, but not both, in a real estate transaction; and
6	(6) Transaction brokers provide a limited form of
7	nonfiduciary representation to a buyer, a seller, or both in a
8	real estate transaction.
9	475.274 Scope of coverageThe authorized brokerage
10	relationships described in s. 475.278 apply in all brokerage
11	activities as defined in s. 475.01(1)(a). The disclosure
12	requirements of ss. 475.276 and 475.278 apply only to
13	residential sales as defined in s. 475.276.
14	475.276 Notice of nonrepresentation
15	(1) APPLICABILITY
16	(a) Residential salesThe real estate licensee
17	disclosure requirements of this section and s. 475.278 apply
18	to all residential sales. As used in this section, the term
19	"residential sales" means the sale of improved residential
20	property of four units or fewer, the sale of unimproved
21	residential property intended for use of four units or less,
22	or the sale of agricultural property of 10 acres or less.
23	(b) Disclosure limitationsThe real estate licensee
24	disclosure requirements of this section and s. 475.278 do not
25	apply to: nonresidential transactions; the rental or leasing
26	of real property, unless an option to purchase all or a
27	portion of the property improved with four or less residential
28	units is given; auctions; appraisals; and dispositions of any
29	interest in business enterprises or business opportunities,
30	except for property with four or less residential units.
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1	(2) NOTICE REQUIREMENTUnless otherwise exempted by
2	this part, all real estate licensees are required to provide
3	to any potential seller or buyer at first contact the notice
4	of nonrepresentation as outlined in subsection (3), except in
5	situations where a licensee knows that the potential seller or
б	buyer is represented by a single agent or a transaction
7	broker. If first contact between a licensee and a customer
8	occurs during the course of a telephone conversation or any
9	other communication in which the licensee is unable to provide
10	the required notice of nonrepresentation, the licensee shall
11	provide an oral notice and thereafter provide the required
12	notice of nonrepresentation at the time of the first
13	face-to-face contact, execution of a brokerage relationship
14	agreement, or execution of a contractual agreement for
15	purchase and sale, whichever occurs first.
16	(3) CONTENTS OF NOTICE
17	(a) Required informationThe notice required under
18	subsection (2) must contain the following information:
19	
20	NOTICE OF NONREPRESENTATION
21	
22	FLORIDA LAW REQUIRES THAT REAL ESTATE LICENSEES PROVIDE THIS
23	NOTICE AT FIRST CONTACT TO ALL POTENTIAL SELLERS AND BUYERS OF
24	REAL ESTATE.
25	
26	You are hereby notified that (insert name of
27	brokerage firm) and I do not represent you in any capacity.
28	You should not assume that any real estate broker or
29	salesperson represents you unless you agree to engage a real
30	estate licensee in an authorized brokerage relationship,
31	either as a single agent or as a transaction broker. You are
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advised not to disclose any information you want to be held in 1 confidence until you make a decision on representation. 2 3 Your signature below acknowledges receipt of this form and does not establish a brokerage relationship. 4 5 6 . . . . . . . . 7 Date (Signature Optional) 8 9 10 (Signature Optional) (b) Required format.--The notice required under 11 12 subsection (2) must be printed as a separate and distinct form 13 on paper no smaller than 8 1/2 inches by 11 inches. Nothing may be added to the form except a brokerage firm logo 14 15 containing only the firm name, address, and relevant phone numbers. The form title and first sentence are to be in bold 16 17 typeface of no less than 16-point type. The remainder of the form must be of 12-point type or larger. 18 19 475.278 Authorized brokerage relationships; required 20 disclosures.--21 (1) AUTHORIZED BROKERAGE RELATIONSHIPS.--A real estate 22 licensee in this state may enter into a brokerage relationship 23 as either a single agent or as a transaction broker with potential buyers and sellers. A real estate licensee may not 24 operate as a disclosed or nondisclosed dual agent. As used in 25 26 this section, the term "dual agent" means a broker who 27 represents as a fiduciary both the prospective buyer and the 28 prospective seller in a real estate transaction. Once a 29 brokerage relationship is established, this part does not prevent a licensee from changing from one brokerage 30 31 relationship to the other as long as the buyer or the seller,

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or both, gives consent as required by subparagraph (3)(c)2. 1 before the change and the appropriate disclosure of duties as 2 provided in this part is made to the buyer or seller. This 3 4 part does not require a customer to enter into a brokerage 5 relationship with any real estate licensee. 6 (2) TRANSACTION BROKER RELATIONSHIP. --7 (a) Transaction broker; duties of limited 8 representation .-- A transaction broker provides a limited form 9 of representation to a buyer, a seller, or both in a real estate transaction but does not represent either in a 10 fiduciary capacity or as a single agent. The duties of the 11 real estate licensee in this limited form of representation 12 13 include the following: 1. Dealing honestly and fairly; 14 15 2. Accounting for all funds; 3. Using skill, care, and diligence in the 16 17 transaction; 18 4. Disclosing all known facts that materially affect 19 the value of real property and are not readily observable to 20 the buyer; 21 5. Presenting all offers and counteroffers in a timely 22 manner; 23 6. Limited confidentiality, unless waived in writing 24 by a party. This limited confidentiality will prevent 25 disclosure that the seller will accept a price less than the 26 asking or listed price, that the buyer will pay a price 27 greater than the price submitted in a written offer, of the 28 motivation of any party for selling or buying property, that a 29 seller or buyer will agree to financing terms other than those offered, or of any other information requested by a party to 30 31 remain confidential; and

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1 7. Any additional duties that are mutually agreed to 2 with a party. 3 (b) Disclosure requirements.--Duties of a transaction broker must be fully described and disclosed in writing to a 4 5 buyer or seller either as a separate and distinct disclosure 6 document or included as part of another document such as a 7 listing agreement or agreement for representation. The disclosure must be made before, or at the time of, entering 8 9 into a listing agreement or an agreement for representation. When incorporated into other documents the required notice 10 must be of the same size type, or larger, as other provisions 11 of the document and must be conspicuous in its placement so as 12 13 to advise customers of the duties of limited representation, except that the first sentence of the information identified 14 15 in paragraph (c) must be printed in uppercase and bold type. (c) Contents of disclosure. -- The required notice given 16 17 under paragraph (b) must include the following information in 18 the following form: 19 20 FLORIDA LAW REQUIRES THAT REAL ESTATE LICENSEES OPERATING AS 21 TRANSACTION BROKERS DISCLOSE TO BUYERS AND SELLERS THEIR ROLE 22 AND DUTIES IN PROVIDING A LIMITED FORM OF REPRESENTATION. 23 24 As a transaction broker, ..... (insert name of Real Estate Firm and its Associates), provides to you a limited 25 26 form of representation that includes the following duties: 27 1. Dealing honestly and fairly; 28 2. Accounting for all funds; 3. Using skill, care, and diligence in the 29 30 transaction; 31

1 4. Disclosing all known facts that materially affect 2 the value of real property and are not readily observable to 3 the buyer; 5. Presenting all offers and counteroffers in a timely 4 5 manner; 6. Limited confidentiality, unless waived in writing 6 7 by a party. This limited confidentiality will prevent 8 disclosure that the seller will accept a price less than the 9 asking or listed price, that the buyer will pay a price greater than the price submitted in a written offer, of the 10 motivation of any party for selling or buying property, that a 11 seller or buyer will agree to financing terms other than those 12 13 offered, or of any other information requested by a party to remain confidential; and 14 15 7. Any additional duties that are entered into by this or by separate written agreement. 16 17 18 Limited representation means that a buyer or seller is not 19 responsible for the acts of the licensee. Additionally, 20 parties are giving up their rights to the undivided loyalty of 21 the licensee. This aspect of limited representation allows a 22 licensee to facilitate a real estate transaction by assisting 23 both the buyer and the seller, but a licensee will not work to 24 represent one party to the detriment of the other party. 25 26 . . . . . . . . 27 Date Signature 2.8 29 30 Signature 31

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1	(3) SINGLE AGENT RELATIONSHIP
2	(a) Single agent; dutiesThe duties of a real estate
3	licensee owed to a buyer or seller who engages the real estate
4	licensee as a single agent include the following:
5	1. Dealing honestly and fairly;
6	2. Loyalty;
7	3. Confidentiality;
8	4. Obedience;
9	5. Full disclosure;
10	6. Accounting for all funds;
11	7. Skill, care, and diligence in the transaction; and
12	8. Presenting all offers and counteroffers in a timely
13	manner.
14	(b) Disclosure requirements
15	1. Single agent disclosureDuties of a single agent
16	must be fully described and disclosed in writing to a buyer or
17	seller either as a separate and distinct disclosure document
18	or included as part of another document such as a listing
19	agreement or other agreement for representation. The
20	disclosure must be made before, or at the time of, entering
21	into a listing agreement or an agreement for representation.
22	When incorporated into other documents the required notice
23	must be of the same size type, or larger, as other provisions
24	of the document and must be conspicuous in its placement so as
25	to advise customers of the duties of a single agent, except
26	that the first sentence of the information identified in
27	paragraph (c) must be printed in uppercase and bold type.
28	2. Transition to transaction broker disclosureA
29	single agent relationship may be changed to a transaction
30	broker relationship at any time during the relationship
31	between an agent and principal, provided the agent gives the
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1 disclosure required under paragraph (2)(b) and the principal gives to the agent consent as required under subparagraph 2 (c)2. before a change in relationship. This disclosure must be 3 4 in writing to the principal either as a separate and distinct 5 document or included as part of other documents such as a 6 listing agreement or other agreements for representation. When 7 incorporated into other documents the required notice must be of the same size type, or larger, as other provisions of the 8 9 document and must be conspicuous in its placement so as to advise customers of the duties of limited representation, 10 except that the first sentence of the information identified 11 12 in subparagraph (c)2. must be printed in uppercase and bold 13 type. 14 (c) Contents of disclosure .--15 1. Single agent duties disclosure. -- The notice 16 required under subparagraph (b)1. must include the following 17 information in the following form: 18 19 FLORIDA LAW REQUIRES THAT REAL ESTATE LICENSEES OPERATING AS SINGLE AGENTS DISCLOSE TO BUYERS AND SELLERS THEIR DUTIES. 20 21 22 As a single agent, ..... (insert name of 23 Real Estate Entity and its Associates) owe to you the 24 following duties: 25 1. Dealing honestly and fairly; 26 2. Loyalty; 27 3. Confidentiality; 2.8 4. Obedience; 29 5. Full disclosure; 30 6. Accounting for all funds; 31 7. Skill, care, and diligence in the transaction; and 18

1 8. Presenting all offers and counteroffers in a timely 2 manner. 3 4 . . . . . . . . 5 Date Signature 6 7 2. Transition disclosure. -- The notice required under 8 subparagraph (b)2. must include the following information in 9 the following form as well as the information required in 10 paragraph (2)(c): 11 12 FLORIDA LAW ALLOWS REAL ESTATE LICENSEES WHO REPRESENT A BUYER OR SELLER AS A SINGLE AGENT TO CHANGE FROM A SINGLE AGENT 13 RELATIONSHIP TO A TRANSACTION BROKERAGE RELATIONSHIP IN ORDER 14 15 FOR THE LICENSEE TO ASSIST BOTH PARTIES IN A REAL ESTATE TRANSACTION BY PROVIDING A LIMITED FORM OF REPRESENTATION TO 16 17 BOTH THE BUYER AND THE SELLER. THIS CHANGE IN RELATIONSHIP 18 CANNOT OCCUR WITHOUT YOUR PRIOR WRITTEN CONSENT. 19 20 .....I agree that my agent may assume the role and duties 21 of a transaction broker. [must be initialed or signed] 22 23 (4) NO BROKERAGE RELATIONSHIP; DUTIES. -- A real estate 24 licensee owes to an unrepresented customer the following 25 duties: 26 (a) Dealing honestly and fairly; 27 (b) Disclosing all known facts that materially affect 28 the value of the property which are not readily observable to 29 the buyer; and 30 (c) Accounting for all funds entrusted to the 31 licensee.

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1 475.280 Rules.--The commission may adopt rules 2 establishing disciplinary guidelines, notices of 3 noncompliance, and citations for violations of ss. 475.276 and 4 475.278. 5 Section 4. Section 475.5015, Florida Statutes, is 6 amended to read: 7 475.5015 Brokerage business records.--Each broker 8 shall keep and make available to the department such books, 9 accounts, and records as will enable the department to 10 determine whether such broker is in compliance with the provisions of this chapter. Each broker shall preserve at 11 least one legible copy of all books, accounts, and records 12 13 pertaining to his real estate brokerage business for at least 5 years from the date of receipt of any money, fund, deposit, 14 15 check, or draft entrusted to the broker or, in the event no funds are entrusted to the broker, for at least 5 years from 16 17 the date of execution by any party of any listing agreement, 18 offer to purchase, rental property management agreement, 19 rental or lease agreement, or any other written or verbal agreement which engages the services of the broker. If any 20 21 brokerage record has been the subject of or has served as 22 evidence for litigation, relevant books, accounts, and records 23 must be retained for at least 2 years after the conclusion of the civil action or the conclusion of any appellate 24 proceeding, whichever is later, but in no case less than a 25 total of 5 years as set above. Disclosure documents required 26 27 under ss. 475.276 and 475.278 shall be retained by the real 28 estate licensee in all transactions that result in a written 29 contract to purchase and sell real property. 30 Section 5. Subsection (7) of section 468.383, Florida 31 Statutes, is amended to read:

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468.383 Exemptions.--This act does not apply to the following: (7) Auctions conducted as a part of the sale of real property by a real estate broker, as defined in s. 475.01(1)(a)<del>s. 475.01(1)(c)</del>. Section 6. This act shall take effect October 1, 1997.