Florida House of Representatives - 1998 By Representative Lippman

1 A bill to be entitled An act relating to public records exemptions; 2 amending s. 627.351, F.S.; providing for 3 4 confidentiality of certain insurance policies; amending s. 627.3518, F.S.; providing for 5 6 confidentiality of certain information relating 7 to the FAIR Plan; providing legislative intent, 8 findings, and declarations; providing a 9 contingent effective date. 10 Be It Enacted by the Legislature of the State of Florida: 11 12 13 Section 1. Paragraph (o) is added to subsection (6) of 14 section 627.351, Florida Statutes, to read: 15 627.351 Insurance risk apportionment plans .--(6) RESIDENTIAL PROPERTY AND CASUALTY JOINT 16 17 UNDERWRITING ASSOCIATION. --18 (o) Prior to January 1, 1999, the FAIR Plan 19 established under s. 627.3518 shall analyze policies insured by the association and designate those policies for removal by 20 21 the FAIR Plan. Policies designated for removal by the FAIR Plan shall be privileged and confidential and exempt from the 22 23 provisions of s. 119.07(1) and s. 24(a), Article 1 of the 24 State Constitution. 25 Section 2. Paragraph (x) is added to subsection (4) of 26 section 627.3518, Florida Statutes, and subsection (10) is 27 added to said section, to read: 28 627.3518 FLORIDA ACCESS TO INSURANCE REQUIREMENTS 29 (FAIR) PLAN.--30 (4) PLAN OF OPERATION. --31

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1 (x) Any books, records, files, papers, and documents 2 or copies of such materials obtained by the department or a 3 person designated by the department in the course of any examination conducted under paragraph (c) shall retain any 4 5 confidential character such materials would possess had such 6 materials remained in the possession of the FAIR Plan. 7 (10) CONFIDENTIALITY OF DOCUMENTS. -- Except as provided in this subsection, the association is subject to the 8 9 provisions of s. 119.07(1) and s. 24(a), Article I of the 10 State Constitution. (a) The following association records are confidential 11 and exempt from the provisions of s. 119.07(1) and s. 24(a), 12 13 Art. I of the State Constitution: 1. Underwriting files, except that a policyholder or 14 15 an applicant shall have access to his or her own underwriting files. 16 17 2. The identity of policies of the Florida Residential 18 Property and Casualty Joint Underwriting Association 19 designated by the FAIR Plan pursuant to s. 627.351(6) until 20 such policies are removed from the association by the FAIR 21 Plan. 22 3. Claims files, until termination of all litigation 23 and settlement of all claims arising out of the same incident, 24 except portions of the claims files may remain exempt as otherwise provided by law. Confidential and exempt claims file 25 26 records may be released to other governmental agencies upon 27 written request and demonstration of need and such records 28 held by the receiving agency shall remain confidential and 29 exempt as provided in this subsection. 30 4. Records obtained or generated by an internal 31 auditor pursuant to a routine audit, until the audit is

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1 completed, or if the audit is conducted as part of an investigation, until the investigation is closed or ceases to 2 be active. An investigation is considered active while the 3 investigation is being conducted with a reasonable, good faith 4 5 belief that the investigation could lead to the filing of administrative, civil, or criminal proceedings. 6 7 5. Matters reasonably encompassed in privileged 8 attorney-client communications. 9 6. Proprietary information licensed to the association 10 under contract and the contract provides for the confidentiality of such proprietary information. 11 12 7. All information relating to the medical condition 13 or medical status of an association employee which is not relevant to the employee's capacity to perform his or her 14 15 duties, except as otherwise provided in this paragraph. Information which is exempt shall include, but is not limited 16 17 to, information relating to workers' compensation, insurance 18 benefits, and retirement or disability benefits. 19 8. All records relating to participation by an employee, upon the employee's entrance into an employee 20 21 assistance program, in a program to assist any employee who 22 has a behavioral or medical disorder, substance abuse problem, 23 or emotional difficulty which affects the employee's job performance, except as otherwise provided in s. 112.0455(11). 24 9. Information relating to negotiations for financing, 25 reinsurance, depopulation, or contractual services, until the 26 27 conclusion of the negotiations. 28 10. Minutes of closed meetings regarding underwriting 29 files and minutes of closed meetings regarding an open claims 30 file until termination of all litigation and settlement of all 31 claims with regard to that claim, except any information 3

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otherwise confidential or exempt by law shall be redacted. When an authorized insurer is considering underwriting a risk insured by the association, relevant underwriting files and confidential claim files may be released to the insurer provided the insurer agrees in writing, notarized and under oath, to maintain the confidentiality of such files. (b) Any file transferred to an insurer is not a public record subject to the public records law. Notwithstanding this subsection, underwriting files and confidential claims files may be released to the staff and board of governors of the market assistance plan established pursuant to s. 627.3515 who shall maintain the confidentiality of such files, except such files may be released to authorized insurers who are considering assuming the risks, or who are subject to the assignment of the risks, to which the files apply. In such cases the insurer shall agree in writing, notarized and under

17 <u>oath, to maintain the confidentiality of such files.</u>18 Additionally, the association or the board or staff of the

19 market assistance plan may make available to licensed general

20 lines insurance agents the following information obtained from

21 underwriting files and confidential claims files: the name,

22 address, and telephone number of the residential property

23 owner or insured, the location of the risk, rating

24 information, loss history, and policy type. The receiving

25 <u>licensed general lines insurance agent must maintain the</u> 26 confidentiality of the information received.

27 (c) Portions of meetings of the association, in which
28 confidential underwriting files or confidential open claims

29 files are discussed are exempt from the provisions of s.

30 286.011 and s. 24(b), Art. I of the State Constitution. All

31 portions of association meetings which are closed to the

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1	public shall be recorded by a court reporter. The association
2	shall cause the court reporter to record the times of
3	commencement and termination of the meeting, all discussion
4	and proceedings, the names of all persons present at any time,
5	and the names of all persons speaking. No portion of any
6	closed meeting shall be off the record. Subject to the
7	provisions of this subsection and s. 119.07(2)(a), the court
8	reporter's notes of any closed meeting shall be retained by
9	the association for a minimum of 5 years. A copy of the
10	transcript, less any exempt matters, of any closed meeting at
11	which claims are discussed shall become public as to
12	individual claims after settlement of such claims.
13	Section 3. The Legislature finds that it is a public
14	necessity that certain records of the Residential Property and
15	Casualty Joint Underwriting Association be held confidential
16	and exempt. Designated policies must be confidential to
17	ensure that the stigma of designation does not preclude fair
18	consideration by the voluntary market of underwriting the
19	risk. Certain medical records and employee assistance program
20	records of association employees should be held confidential
21	and exempt, because they contain personal, sensitive
22	information regarding an employee's medical or other
23	condition, the disclosure of which would be harmful to the
24	employee. Underwriting files contain medical information as
25	well as private financial information regarding insureds, the
26	disclosure of which could be harmful to those insureds. Such
27	files also contain proprietary confidential business
28	information. It is therefore a public necessity that those
29	files, and meetings relating to such files, be closed to
30	public scrutiny. Matters reasonably encompassed in privileged
31	attorney-client communications must be held confidential and
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1 exempt because the release of such information could 2 jeopardize ongoing or pending litigation or other business matters. Proprietary information licensed to the association 3 4 under contract must be held confidential in order to allow for 5 the association to obtain information which would be 6 unavailable otherwise. Open claims file records should be 7 closed, as well as meetings concerning open claims files, to 8 prevent claimants from having unrestricted access to claims 9 information which might subvert the claims process, including, but not limited to, negotiation, claim evaluation, and 10 settlement considerations. Records held by an internal 11 12 auditor while an audit is incomplete, or while an 13 investigation is pending, should be held confidential and exempt, because possibly inaccurate information could be 14 15 released or investigations jeopardized. It is a public 16 necessity that information relating to negotiations for financing, reinsurance depopulation, or contractual services 17 18 be held confidential and exempt to prevent the abrogation of 19 any contractual rights. 20 Section 4. This act shall take effect on the same date 21 that House Bill or similar legislation creating s. 627.3518, Florida Statutes, takes effect, if such legislation 22 is adopted in the same legislative session or an extension 23 24 thereof. 25 2.6 27 HOUSE SUMMARY 28 Provides for confidentiality and exemption from public records requirements for insurance policies removed from the Residential Property and Casualty Joint Underwriting Association to the FAIR Plan and for specified materials, information, and documents of the FAIR Plan. See bill for 29 30 31 details.

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