A bill to be entitled 1 2 An act relating to certified nursing 3 assistants; creating part XV of chapter 468, 4 F.S.; providing a short title; providing 5 definitions; providing duties and powers of the Department of Health in regulating the practice 6 7 of certified nursing assistants; providing 8 requirements for a state registry of certified nursing assistants; providing requirements for 9 obtaining certification as a certified nursing 10 11 assistant; authorizing the department to deny, 12 suspend, or revoke a person's certification 13 upon certain findings or reports of abuse, 14 neglect, or exploitation; authorizing the 15 department to exempt an applicant or certificateholder from disqualification of 16 certification; specifying certain acts that 17 constitute grounds for disciplinary sanctions; 18 providing penalties; requiring that the 19 20 department maintain a registry of certified 21 nursing assistants; providing for renewal of 22 certification; exempting an employer from liability for terminating a certified nursing 23 24 assistant under certain circumstances; authorizing the department to contract for 25 26 examination services; providing penalties; 27 providing rulemaking authority; amending s. 28 400.211, F.S.; deleting obsolete provisions 29 with respect to the regulation of certified nursing assistants by the Department of 30 31 Business and Professional Regulation; providing

for certain federal requirements to apply to 1 2 specified nursing home facilities under certain 3 circumstances; amending ss. 20.43, 400.4255, 4 400.462, 400.506, 455.667, F.S., relating to 5 the Department of Health, the use of licensed personnel in assisted living facilities, the 6 7 regulation of home health agencies, nurse 8 registries, and the ownership and control of patient records; conforming cross-references to 9 changes made by the act; providing for the 10 11 continued validity of certifications issued 12 before the effective date of the act; providing 13 an effective date.

1415

Be It Enacted by the Legislature of the State of Florida:

16 17

18 19 Section 1. Part XV of chapter 468, Florida Statutes, consisting of sections 468.820, 468.821, 468.822, 468.823, 468.824, 468.825, 468.826, 468.827, and 468.828, Florida Statutes, is created to read:

202122

468.820 Short title.--This part may be cited as the "Certified Nursing Assistant Practice Act."

23

468.821 Definitions.--As used in this part, the term:

242526

(1) "Approved training program" means a course of training conducted by a public or private educational center licensed by the Department of Education to implement the basic curriculum for certified nursing assistants which is approved

28 29

27

(2) "Certified nursing assistant" means a person who meets the qualifications specified in this part and who is certified by the department as a certified nursing assistant.

by the Department of Education.

30 31

- (3) "Department" means the Department of Health.
- $\underline{\mbox{(4)}}$ "Registry" means the listing of certified nursing assistants maintained by the department.

department shall regulate the practice of certified nursing assistants in this state. The department shall maintain, or contract with or approve another entity to maintain, a state registry of certified nursing assistants. The registry must consist of a database including the name of each certified nursing assistant in this state who holds active certification, the effective date of certification, and an indication whether the certified nursing assistant was reimbursed for the cost of training and testing. The registry shall be accessible to individuals, employers, and other state agencies. The department shall establish testing procedures for use in certifying nursing assistants and shall adopt rules regulating the practice of certified nursing assistants to ensure public health, safety, and welfare.

<u>468.823 Certified nursing assistants; certification</u> requirement.--

- (1) Except as provided in subsection (2), a person may not practice as a certified nursing assistant unless the person is certified by the department under this part. A person who is certified under this part may use the title "Certified Nursing Assistant" and the abbreviation "C.N.A."
- (2) A registered nurse or a practical nurse licensed under chapter 464, or an applicant for licensure as a registered nurse or a practical nurse who is permitted to practice nursing in accordance with rules adopted by the Board of Nursing, may practice as a certified nursing assistant and

3

5

6

7

8

9

10

11 12

13

14 15

16

17

18 19

20

2122

23

24

25

26

27

28

29

use the title "Certified Nursing Assistant" and the abbreviation "C.N.A."

- (3) The department shall issue a certificate to practice as a certified nursing assistant to any person who demonstrates an ability to read and write the English language and meets the requirements of level 1 screening as provided in s. 435.03, including a search for any report of abuse, neglect, or exploitation of an adult. A person who has not maintained continuous residency within the state for the 5 years immediately preceding the date of application must comply with the requirements for level 2 screening as provided in s. 435.04 and may be granted conditional certification for up to 180 days pending the receipt of written findings evidencing completion of level 2 screening. Level 2 screening is not required if an applicant attests in writing, under penalty of perjury, that he or she meets the residency requirement. An applicant must supply any missing criminal history information or other necessary information to the department within 30 days after the department requests the information or be subject to automatic disqualification of eligibility for certification. In addition, an applicant must meet one of the following requirements:
- (a) Has successfully completed an approved training program and achieved a minimum score, established by rule of the department, on the Florida Nursing Assistant Competency Evaluation, which consists of a written portion and skills demonstration portion approved by the department and administered at a site and by personnel approved by the department.
- 30 (b) Has achieved a minimum score, established by rule
 31 of the department, on the Florida Nursing Assistant Competency

Evaluation, which consists of a written portion and skills demonstration portion, approved by the department and administered at a site and by personnel approved by the department and:

- 1. Has a high school diploma, or its equivalent; or
- 2. Is at least 18 years of age.
- on that state's certified nursing assistant registry; has not been found to have committed abuse, neglect, or exploitation in that state; and has successfully completed a national nursing assistant evaluation in order to receive certification in that state.
- (4) If an applicant fails to pass the Florida Nursing Assistant Competency Evaluation in three attempts, the applicant is not eligible for reexamination unless the applicant completes an approved training program.
- (5) An oral examination shall be administered as a substitute for the written portion of the examination upon request.
- 468.824 Denial, suspension, or revocation of certification; certified nursing assistant registry.--
- (1) The department may deny, suspend, or revoke the certification of any certified nursing assistant, based upon written notification from a court of competent jurisdiction, law enforcement agency, or administrative agency of any finding of guilt of, regardless of adjudication, or a plea of nolo contendere or guilty to, any offense set forth in the level 1 screening standards of chapter 435 or any confirmed report of abuse, neglect, or exploitation. However, the department may, upon the request of an applicant or a certificateholder, exempt the applicant or certificateholder

from disqualification of certification under this subsection and issue a letter of exemption.

- (2) The following acts constitute grounds for which the department may impose disciplinary sanctions as specified in subsection (3):
- (a) Making misleading, deceptive, or fraudulent representations on an application for certification.
- (b) Obtaining or renewing, or attempting to obtain or renew, a certificate by bribery, by fraudulent misrepresentation, or through an error of the department.
- (c) Intentionally violating any rule of the department.
- (d) Failing to report to the department any person whom the certificateholder knows to be in violation of this part or failing to report a violation involving abuse to the Department of Children and Family Services.
- (e) Making or filing a report that the certificateholder knows to be false.
- (f) Exercising influence on the patient or client in such a manner as to exploit the patient or client for the financial gain of the certificateholder or a third party.
- (g) Improperly interfering with an investigation or inspection authorized by law or with any disciplinary proceeding.
- (3) When the department finds any person guilty of any of the grounds set forth in subsection (2), it may enter an order imposing one or more of the following penalties:
- (a) Denial, suspension, or revocation of certification.
- 30 (b) Imposition of an administrative fine not to exceed
 31 \$150 for each count or separate offense.

- (4) The department shall, by rule, designate approved treatment programs for impaired practitioners as provided in s. 455.707(1).
- (5)(a) The department shall maintain, or contract with or approve another entity or organization to maintain, a registry of certified nursing assistants which includes, but need not be limited to, the name of each certified nursing assistant; other identifying information; any information required by state or federal law; and information regarding any report of abuse, neglect, or exploitation as provided under chapter 435.
- (b) A certified nursing assistant shall notify the department in writing of any change in name or address within 30 days after the change.

468.825 Renewal of certification.--

- (1) A certified nursing assistant is eligible for renewal of certification if the applicant has:
- (a) Worked a minimum of 8 hours for monetary compensation as a certified nursing assistant in a nursing-related occupation during the 24 months immediately preceding application for recertification, as provided in an attestation submitted by the applicant; or
- (b) Successfully completed the written portion and skills demonstration portion of the Florida Nursing Assistant Competency Evaluation.
- (2) Based upon written notification of a court of competent jurisdiction, law enforcement agency, or administrative agency, any person who has been found guilty of, regardless of adjudication, or pled nolo contendere or guilty to, any offense set forth in the level 1 screening standards of chapter 435, or who is a confirmed perpetrator of

any incident of abuse, neglect, or exploitation, may not be 1 2 recertified under this section unless the person receives an 3 exemption from the department under s. 468.824(1). 4 (4) The department may charge a fee determined by 5 rule, but which may not exceed \$35, for issuing a duplicate 6 certificate at the request of a certified nursing assistant. 7 468.826 Exemption from liability.--If an employer 8 terminates a certified nursing assistant whose name appears on 9 the central abuse registry and tracking system of the Department of Children and Family Services or on a criminal 10 11 screening report of the Department of Law Enforcement, the 12 employer is not civilly liable for such termination and a 13 cause of action may not be brought against the employer for 14 damages, regardless of whether the employee has filed for an exemption from the department under s. 468.824(1). There may 15 16 not be any monetary liability on the part of, and a cause of 17 action for damages may not arise against, any licensed facility, its governing board or members thereof, medical 18 19 staff, disciplinary board, agents, investigators, witnesses, 20 employees, or any other person for any action taken in good faith without intentional fraud in carrying out this section. 21 22 468.827 Duties of the department.--The department may contract with or approve another entity or organization to 23 24 provide the examination services required under s. 468.823, 25 including development and administration of examinations. The 26 department may also contract with or approve another entity to 27 maintain the certified nursing assistant registry, which may 28 contain information necessary to determine compliance with certification requirements. The provider shall pay all 29 reasonable costs and expenses incurred by the department in 30 evaluating the provider's application and the provider's

 performance during the delivery of services, including examination services and procedures for maintaining the certified nursing assistant registry.

468.828 Penalties; rulemaking authority.--

- (1) It is a misdemeanor of the first degree, punishable as provided under s. 775.082 or s. 775.083, for any person, knowingly or intentionally, to fail to disclose, by false statement, misrepresentation, impersonation, or other fraudulent means, in any application for voluntary or paid employment or licensure regulated under this part, a material fact used in making a determination as to such person's qualifications to be an employee or licensee.
- (2) It is a felony of the third degree, punishable as provided under s. 775.082, s. 775.083, or s. 775.084, for a person to falsely make, alter, forge, or counterfeit a certified nursing assistant certificate or letter of exemption authorized under s. 468.824(1). The department may deny, suspend, or revoke the certification of any nursing assistant found to possess a false, altered, forged, or counterfeit certificate or who attempts to use such a certificate in an attempt to gain employment.
- Administration shall adopt rules to provide for the initial certification and biennial renewal of certification of certified nursing assistants. An application for certification or renewal must be accompanied by a fee set by the department, which may not exceed \$35 plus the cost of applicable background screening. In addition, the department may charge a fee to cover the department's cost of including the name of the certified nursing assistant on the registry. The

1 department may periodically audit the records of a certified 2 nursing assistant in accordance with department rules. 3 Section 2. Paragraph (g) of subsection (3) of section 4 20.43, Florida Statutes, is amended to read: 5 20.43 Department of Health.--There is created a 6 Department of Health. 7 The following divisions of the Department of 8 Health are established: 9 (q) Division of Medical Quality Assurance, which is 10 responsible for the following boards and professions 11 established within the division: 1. Nursing assistants, as provided under part XV of 12 13 chapter 468 s. 400.211. Health care services pools, as provided under s. 14 15 402.48. 16 3. The Board of Acupuncture, created under chapter 17 457. The Board of Medicine, created under chapter 458. 18 19 The Board of Osteopathic Medicine, created under 20 chapter 459. 21 The Board of Chiropractic, created under chapter 22 460. 23 7. The Board of Podiatric Medicine, created under 24 chapter 461. 25 Naturopathy, as provided under chapter 462. 26 9. The Board of Optometry, created under chapter 463. 27 10. The Board of Nursing, created under chapter 464. 28 11. The Board of Pharmacy, created under chapter 465. 12. 29 The Board of Dentistry, created under chapter 466.

Midwifery, as provided under chapter 467.

30

31

13.

- 14. The Board of Speech-Language Pathology and Audiology, created under part I of chapter 468.
- 15. The Board of Nursing Home Administrators, created under part II of chapter 468.
- 16. Occupational therapy, as provided under part III of chapter 468.
- 17. Respiratory therapy, as provided under part V of chapter 468.
- 18. Dietetics and nutrition practice, as provided under part ${\tt X}$ of chapter 468.
- 19. Athletic trainers, as provided under part XIV of chapter 468.
 - 20. Electrolysis, as provided under chapter 478.
- $\,$ 21. The Board of Massage Therapy, created under chapter 480.
- 22. The Board of Clinical Laboratory Personnel, created under part III of chapter 483.
- 23. Medical physicists, as provided under part IV of chapter 483.
- 24. The Board of Opticianry, created under part I of chapter 484.
- 25. The Board of Hearing Aid Specialists, created under part II of chapter 484.
- 26. The Board of Physical Therapy Practice, created under chapter 486.
- 27. The Board of Psychology, created under chapter 490.
- 28. The Board of Clinical Social Work, Marriage and Family Therapy, and Mental Health Counseling, created under chapter 491.

The department may contract with the Agency for Health Care Administration who shall provide consumer complaint, investigative, and prosecutorial services required by the Division of Medical Quality Assurance, councils, or boards, as appropriate.

Section 3. Section 400.211, Florida Statutes, is amended to read:

400.211 Persons employed as nursing assistants <u>in a</u> nursing home facility; certification requirement.--

- (1) A person must be certified pursuant to this section, except a registered nurse or practical nurse licensed in accordance with the provisions of chapter 464 or an applicant for such licensure who is permitted to practice nursing in accordance with rules promulgated by the Board of Nursing pursuant to chapter 464, to serve as a nursing assistant in any nursing home. The Department of Business and Professional Regulation shall issue a certificate to any person who:
- (a) Has successfully completed a nursing assistant program in a state-approved school and has achieved a minimum score of 75 percent on the written portion of the Florida Nursing Assistant Certification Test approved by the Department of Business and Professional Regulation and administered by state-approved test site personnel;
- (b) Has achieved a minimum score of 75 percent on the written and performance portions of the Florida Nursing
 Assistant Certification Test approved by the Department of
 Business and Professional Regulation and administered by
 state-approved test site personnel; or
- (c) Is currently certified in another state, is on that state's registry, has no findings of abuse, and has

1

achieved a minimum score of 75 percent on the written portion of the Florida Nursing Assistant Certification Test approved by the Department of Business and Professional Regulation and administered by state-approved test site personnel.

5 6

An oral examination shall be administered upon request.

8 9

7

10

11 12

13

14 15

16 17

18 19

20 21

23 24

22

25 26

27

28

29

30

(2) The agency may deny, suspend, or revoke the certification of any person to serve as a nursing assistant, based upon written notification from a court of competent jurisdiction, law enforcement agency, or administrative agency of any finding of guilt of, regardless of adjudication, or a plea of nolo contendere or guilty to, any offense set forth in the level 1 screening standards of chapter 435 or any confirmed report of abuse of a vulnerable adult.

(1) The following categories of persons who are not certified as nursing assistants under part XV of chapter 468 this part may be employed by a nursing facility for a period of 4 months:

- (a) Persons who are enrolled in a state-approved nursing assistant program; or
- (b) Persons who have been positively verified by a state-approved test site as certified and on the registry in another state with no findings of abuse, but who have not completed the written examination required under s. 468.823 this section.

The certification requirement must be met within 4 months after of initial employment as a nursing assistant in a licensed nursing facility.

(4) A person certified under this section on or after September 30, 1990, who has not worked for pay as a nursing

3

4 5

6 7

8

9

10 11

12

13

14

15

16

17

18

19

20

21 22

23

24 25

26 27

28

29

30

assistant in a nursing-related occupation for a period of time during a consecutive 24-month period must be recertified under this section to be eligible to work in a nursing facility.

- (5) Every certified nursing assistant hired by a nursing home facility on or after October 1, 1993, must, within 5 working days after starting employment at a nursing home facility, submit to the facility a complete set of information necessary to conduct a records check through the central abuse registry under chapter 415 and a statewide criminal records correspondence check through the Department of Law Enforcement. The facility shall submit the information provided by the employee, within 48 hours, to the Department of Health and Rehabilitative Services' central abuse registry and to the Department of Law Enforcement, which shall conduct a screening according to the provisions of s. 400.497(2).
- (6) Nursing homes shall require persons seeking employment as a certified nursing assistant to submit an employment history to the facility. The facility shall verify the employment history unless, through diligent efforts, such verification is not possible. There shall be no monetary liability on the part of, and no cause of action for damages shall arise against, a former employer who reasonably and in good faith communicates his or her honest opinion about a former employee's job performance.

(2) (7) If the requirements pursuant to the Omnibus Budget Reconciliation Act of 1987, as amended, for the certification of nursing assistants are in conflict with part XV of chapter 468 this section, the federal requirements shall prevail for those nursing home facilities certified to provide care under Title XVIII (Medicare) or Title XIX (Medicaid) of 31 the Social Security Act.

2

4

5

6

7

8

9

10 11

12 13

14

15 16

17

18

19 20

21

22

2324

2526

27

28

29

30 31 (8) The Department of Business and Professional
Regulation may adopt such rules as are necessary to carry out
this section.

Section 4. Paragraph (a) of subsection (1) and subsection (2) of section 400.4255, Florida Statutes, are amended to read:

400.4255 Use of licensed personnel.--

- (1)(a) Persons under contract to the facility, facility staff, or volunteers, who are licensed according to chapter 464, or those persons exempt under s. 464.022(1), and others as defined by rule, may administer medications to residents, take residents' vital signs, manage individual weekly pill organizers for residents who self-administer medication, give prepackaged enemas ordered by a physician, observe residents, document observations on the appropriate resident's record, report observations to the resident's physician, and contract or allow residents or a resident's representative, designee, surrogate, guardian, or attorney in fact to contract with a third party, provided residents meet the criteria for appropriate placement as defined in s. 400.426. Nursing assistants certified pursuant to part XV of chapter 468 s. 400.211 may take residents' vital signs as directed by a licensed nurse or physician.
- (2) In facilities licensed to provide extended congregate care, persons under contract to the facility, facility staff, or volunteers, who are licensed according to chapter 464, or those persons exempt under s. 464.022(1), or those persons certified as nursing assistants pursuant to part XV of chapter 468 s. 400.211, may also perform all duties within the scope of their license or certification, as

 approved by the facility administrator and pursuant to this part.

Section 5. Subsection (1) of section 400.462, Florida Statutes, is amended to read:

400.462 Definitions.--As used in this part, the term:

(1) "Certified nursing assistant" means any person who has been issued a certificate after fulfilling the requirements of part XV of chapter $468 ext{ s. } 400.211$.

Section 6. Paragraph (a) of subsection (9) of section 400.506, Florida Statutes, is amended to read:

400.506 Licensure of nurse registries; requirements; penalties.--

(9)(a) A nurse registry may refer for contract in private residences registered nurses and licensed practical nurses registered and licensed under chapter 464, certified nursing assistants certified under part XV of chapter 468 s. 400.211, and sitters, companions, or homemakers for the purposes of providing those services authorized under s. 400.509(1).

Section 7. Paragraph (a) of subsection (2) of section 455.667, Florida Statutes, is amended to read:

455.667 Ownership and control of patient records; report or copies of records to be furnished.--

(2) As used in this section, the terms "records owner," "health care practitioner," and "health care practitioner's employer" do not include any of the following persons or entities; furthermore, the following persons or entities are not authorized to acquire or own medical records, but are authorized to maintain those documents required by the part or chapter under which they are licensed or regulated:

(a) Certified nursing assistants regulated under part XV of chapter 468 s. 400.211. Section 8. A certified nursing assistant who holds a valid certification issued under section 400.211, Florida Statutes, before October 1, 1998, is in compliance with this act and is not subject to renewal of such certification until October 1, 2000. Section 9. This act shall take effect October 1, 1998. ********** SENATE SUMMARY Provides for the regulation of the practice of certified nursing assistants in this state by the Department of Health. Provides requirements for certification and for renewal of certification. Provides fees for certification renewal and issuance of a duplicate certificate. Provides for the department to deny, suspend, or revoke a person's certification following a finding or report that the person has committed abuse, neglect, or exploitation. Authorizes the department to issue a letter of exemption from disqualification of certification. Requires that the department maintain a registry of certified nursing assistants. Provides that it is a first-degree misdemeanor to make any false statement or fail to disclose information with respect to any voluntary or paid employment or licensure as a certified nursing assistant. Provides that it is a third-degree felony to falsify or alter a certified nursing assistant certificate or letter of exemption. Authorizes the certificate or letter of exemption. Authorizes the department and the Agency for Health Care Administration to adopt rules. (See bill for details.)