

By Representative Posey

1 A bill to be entitled
2 An act relating to state employees; creating s.
3 110.1082, F.S.; prohibiting state employees
4 from utilizing a voice mail system under
5 certain circumstances; providing certain
6 requirements with respect to telephone menu
7 options; providing for compliance; providing an
8 effective date.

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10 Be It Enacted by the Legislature of the State of Florida:

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12 Section 1. Section 110.1082, Florida Statutes, is
13 created to read:

14 110.1082 Telephone voice mail systems and telephone
15 menu options systems.--

16 (1) No state employee shall utilize a voice mail
17 system when the employee is at his or her regularly assigned
18 work station where his or her telephone is functional and
19 available for use, unless such voice mail system alerts the
20 caller to, and provides the caller with access to a
21 nonelectronic attendant, or automatically transfers the caller
22 to a nonelectronic attendant.

23 (2) Telephone menu options systems used by state
24 agencies, departments, or other state government units, will
25 alert the caller to, and provide the caller with access to a
26 nonelectronic attendant.

27 (3) Agency heads will ensure compliance with the
28 provisions of this section.

29 Section 2. This act shall take effect October 1 of the
30 year in which enacted.

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HOUSE SUMMARY

Prohibits any state employee from utilizing a voice mail system when the state employee is at his or her work station where his or her telephone is available for use.