Bill No. <u>CS for SB 874</u>

Amendment No. ____

	CHAMBER ACTION
	Senate ·
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11	Senator Campbell moved the following amendment:
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13	Senate Amendment (with title amendment)
14	On page 16, between lines 21 and 22,
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16	insert:
17	Section 7. Section 624.417, Florida Statutes, is
18	created to read:
19	624.417 Solicitation of accident victims, relatives of
20	accident victims; penalty
21	(1) As used in this section:
22	(a) "Accident" means an unexpected and undesirable
23	event in this state which results in the death of or bodily
24	injury to a person.
25	(b) "Accident victim" means any person who dies or is
26	physically injured in an accident."
27	(c) "Relative" means the spouse, father, mother,
28	child, sibling, aunt, uncle, or grandparents of a survivor of
29	an accident victim.
30	(d) "Solicit" means any communication, whether in
31	person or indirectly, to an accident victim or a relative of
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an accident victim the purpose of which is to obtain employment or a contract for services relating to the accident or to attempt to settle a claim arising out of the accident.

- (2) An insurer may not solicit an accident victim or a relative of the accident victim unless the accident occurred more than 30 days before the date of the solicitation.
- (3) This section does not prohibit first-party insurers from communicating with their own insureds after an accident and before the end of the 30-day expiration date. A first-party insurer may communicate with the insured in writing for the sole purpose of providing the insured victim with the name and address of the insurance company, the extent of the coverage, the claim number, and notification of the insured's option to settle the claim before the 30-day expiration date or to abstain from settling for 30 days. A first-party insurer shall file a copy of such communication with the Department of Insurance. If the insured victim chooses to pursue the settlement of a claim, the contact pursuant to such settlement does not constitute solicitation under this section, and is not prohibited.
- (4) The department shall impose an administrative fine of \$10,000 on an insurer if it finds that the insurer has violated subsection (2). The department shall revoke the certificate of authority of an insurer for a second violation of subsection (2).
- This section does not apply to an accident that arises out of and in the course of a person's employment, as it relates solely to a workers' compensation claim under chapter 440.
- (6) This section does not prohibit life or health 31 insurance claims from being settled.

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1	(7) This section does not prohibit third-party
2	insurers from providing an accident victim or the relative of
3	an accident victim with information in writing limited solely
4	to the name of the potential parties to the claim; the amount
5	of coverage available; the name, address, and phone number of
6	the third-party insurer; the adjuster assigned to the case;
7	and the claim number. This section does not prohibit a
8	third-party insurer from tendering its policy of insurance to
9	an accident victim or relative of the accident victim in
10	writing prior to the expiration of the 30-day period. The
11	third-party insurer shall maintain a copy of such
12	communication in its files for a minimum of 3 years. Such copy
13	must be made accessible to the Department of Insurance at its
14	request. If an accident victim or the victim's relative
15	initiates the first oral or written communication and
16	definitively states a wish to resolve a claim and willingly
17	relinquish his or her right to the 30-day moratorium provided
18	by this section, or if the victim or relative is represented
19	by an attorney, such communication is not prohibited by this
20	section. Any oral relinquishment of rights must subsequently
21	be put in writing.
22	(8) This section does not prohibit a third-party
23	insurer from adjusting and settling any property damage claim
24	resulting from an accident within the 30-day period, provided
25	that no attempt is made to adjust or settle claims pertaining
26	to physical injury or death, except as provided in this
27	section.
28	Section 8. Section 626.6116, Florida Statutes, is

626.6116 Solicitation of accident victims; relatives

31 of accident victims; penalties.--

created to read:

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(1) As used in this section:

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"Accident" means an unexpected and undesirable event in this state which results in the death of or bodily injury to a person.

- "Accident victim" means any person who dies or is (b) physically injured in an accident.
- (c) "Relative" means the spouse, father, mother, child, sibling, aunt, uncle, or grandparents of an accident victim.
- (d) "Solicit" means any communication, whether in person or indirectly, to an accident victim or relative of an accident victim the purpose of which is to obtain employment or a contract for services relating to the accident, or to attempt to settle a claim arising out of the accident.
- (2) An agent, solicitor, adjuster, customer representative, service representative, managing general agent, or claims investigator may not solicit an accident victim or a relative of an accident victim unless the accident occurred more than 30 days before the date of the solicitation.
- (3) This section does not prohibit first-party insurers from communicating with their own insureds after an accident and before the end of the 30-day expiration date. A first-party insurer shall communicate with the insured in writing for the sole purpose of providing the insured victim with the name and address of the insurance company, the extent of the coverage, the claim number, and notification of the option to settle the claim before the 30-day expiration date or to abstain from settling for 30 days. A first-party insurer shall file a copy of such communication with the Department of Insurance. If the insured victim chooses to pursue the

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settlement of a claim the contact pursuant to such settlement does not constitute solicitation under this section, and is therefore not prohibited.

- (4) The department shall impose an administrative penalty of \$1,000 on any agent, solicitor, adjuster, customer representative, service representative, or managing general agent, if it finds that such person has violated subsection (2). The department shall suspend for 6 months the license of such person for a second violation of subsection (2).
- (5) This section does not apply to an accident that arises out of and in the course of the person's employment, as it relates solely to a workers' compensation claim under chapter 440.
- (6) This section does not prohibit life or health insurance claims from being settled.
- (7) This section does not prohibit third-party insurers from providing an accident victim or the relative of an accident victim with information in writing limited solely to the name of the potential parties to the claim; the amount of coverage available; the name, address, and phone number of the third-party insurer; the adjuster assigned to the case; and the claim number. This section does not prohibit a third-party insurer from tendering its policy of insurance to an accident victim or relative of the accident victim in writing prior to the expiration of the 30-day period. The third-party insurer shall maintain a copy of such communication in its files for a minimum of 3 years. Such copy must be made accessible to the Department of Insurance at its request. If an accident victim or his or her relative initiates the first oral or written communication and definitively states a wish to resolve a claim and willingly

relinquish his or her right to the 30-day moratorium provided for by this section, or if the victim or relative is represented by an attorney, such communication is not prohibited by this section. Any oral relinquishment of rights must subsequently be put in writing.

- insurer from adjusting and settling any property damage claim resulting from an accident within the 30-day period, provided that no attempt is made to adjust or settle claims pertaining to physical injury or death, except as provided in this section.
- Section 9. Section 877.021, Florida Statutes, is created to read:
- $\underline{877.021}$ Solicitation of accident victims, relatives of accident victims; penalty.--
 - (1) As used in this section:
- (a) "Accident" means an unexpected and undesirable
 event in this state which results in the death of or bodily
 injury to a person.
- (b) "Accident victim" means any person who dies or is physically injured in an accident.
- (c) "Relative" means the spouse, father, mother,
 child, sibling, aunt, uncle, or grandparents of an accident
 victim.
- (d) "Solicit" means any communication, whether in person or indirectly, by a person to an accident victim or relative of an accident victim the purpose of which is to obtain employment or a contract for services relating to the accident or to attempt to settle a claim arising out of the accident.
 - (2) It is unlawful for any person to solicit

employment from an accident victim or from a relative of the accident victim unless the accident occurred more than 30 days before the date of the solicitation.

- insurers from communicating with their own insureds after an accident and before the end of the 30-day expiration date and mandates such communication as follows: the first-party insurers shall communicate with the insured in writing for the sole purpose of providing the insured victim with the name and address of the insurance company; the extent of the coverage; the claim number; and notification of the options of settling the claim before the 30-day expiration date or abstaining from settling for 30 days. The first-party insurer shall file a copy of such communication with the Department of Insurance. If the insured victim chooses to pursue the settlement of a claim the contact pursuant to such settlement does not constitute solicitation under this section, and is therefore not prohibited.
- (4) Any person who violates subsection (2) is guilty of a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.
- (5) This section does not apply to lawyers licensed by The Florida Bar.
- (6) This section does not apply to an accident that arises out of and in the course of the person's employment, as it relates solely to a workers compensation claim under chapter 440.
- (7) This section does not prohibit life or health insurance claims from being settled.
- (8) This section does not prohibit third-party insurers from providing an accident victim or the relative of

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an accident victim with information in writing limited solely
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    to the name of the potential parties to the claim; the amount
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    of coverage available; the name, address, and phone number of
    the third-party insurer; the adjuster assigned to the case;
    and the claim number. This section does not prohibit a
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    third-party insurer from tendering its policy of insurance to
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    an accident victim or relative of the accident victim in
   writing prior to the expiration of the 30-day period. The
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    third-party insurer shall maintain a copy of such
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    communication in its files for a minimum of 3 years. Such copy
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   must be made accessible to the Department of Insurance at its
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   request. If an accident victim or his or her relative
    initiates the first oral or written communication and
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    definitively states a wish to resolve a claim and willingly
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   relinquish his or her right to the 30-day moratorium provided
    for by this section, or if the victim or relative is
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   represented by an attorney, such communication is not
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   prohibited by this section. Any oral relinquishment of rights
   must subsequently be put in writing.
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              This section does not prohibit a third-party
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    insurer from adjusting and settling any property damage claim
    resulting from an accident within the 30-day period, provided
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    that no attempt is made to adjust or settle claims pertaining
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    to physical injury or death, except as provided in this
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    section.
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    (Redesignate subsequent sections.)
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   ======== T I T L E A M E N D M E N T =========
31 And the title is amended as follows:
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On page 2, line 5, after the first semicolon, insert: creating s. 624.417, F.S.; prohibiting insurers from soliciting accident victims and their relatives; providing exceptions; providing an administrative fine; creating s. 626.6116, F.S.; prohibiting insurance agents and others licensed by the Department of Insurance from soliciting accident victims and their relatives; providing exceptions; providing penalties; creating s. 877.021, F.S.; prohibiting persons from soliciting accident victims and their relatives; providing exceptions; providing a criminal penalty;