A bill to be entitled 1 2 An act relating to information technology 3 resources; creating the "Commerce Protection Act"; providing definitions; prescribing 4 5 exclusive remedies against persons, businesses, and governmental agencies for damages caused by 6 7 the failure of their information technology 8 resources to function properly with respect to 9 date data; prescribing and limiting damages; prescribing conditions precedent to maintaining 10 11 or defending actions; barring certain class 12 actions; requiring that actions be brought 13 within a specified time; providing immunity from personal liability for directors and 14 15 officers of businesses under specified 16 circumstances; exempting the exchange of certain information among businesses from 17 action under the Florida Antitrust Act of 1980; 18 prescribing alternative dispute-resolution 19 20 procedures; providing for liability for costs 21 and attorney's fees under specified 22 circumstances; providing for construction of the act; repealing s. 282.4045, F.S., which 23 grants immunity from liability to governmental 24 entities for certain computer date calculation 25 26 failures; providing for severability; providing 27 an effective date 28 29

Be It Enacted by the Legislature of the State of Florida:

30

31

1 Section 1. Short title. -- This act may be cited as the "Commerce Protection Act." 2 Section 2. Definitions. -- For the purposes of this act, 3 4 the following terms have the following meanings: 5 (1) "Business" means a person or an entity engaged in 6 providing goods or services in this state, but the term 7 excludes any governmental agency or any agency of the 8 legislative or judicial branch of state government. 9 "Date data" means data that contain dates or that 10 contain both dates and times. (3) "Direct economic damages" includes only economic 11 12 compensatory damages that follow both immediately and 13 necessarily from the failure of a business or governmental 14 agency to be year-2000 compliant. The term excludes special damages, incidental damages, and exemplary or punitive 15 16 damages. (4) "Governmental agency" includes any agency of the 17 executive branch of state government or any agency of a 18 19 political subdivision of the state as defined in section 1.01, 20 Florida Statutes. (5)(a) "Information technology product" includes 21 software, firmware, microcode, hardware, and equipment 22 containing embedded chips or microprocessors that create, 23 read, write, calculate, compare, sequence, or otherwise 24 25 operate on date data. (b) The information technology products of a business 26 27 or governmental agency are those that are owned, leased, or 28 licensed by, or under the exclusive control of, the business

or governmental agency and are used by it in providing its

29

30 31 goods or services.

3

4 5

6

7

8

9

10

11 12

13

14

15

16

17

18 19

20

21

2223

24

2526

27

28

29

30 31

(6) An information technology product is "year-2000 compliant" if the product, when used in accordance with its associated documentation or recommended user intervention, is capable of correctly processing, providing, and receiving date data, and will do so for all dates occurring between February 28, 1996, and March 1, 2000, when all other information technology products that are used with the product properly exchange date data with it. An information technology product does not fail to be year-2000 compliant merely because it contains a defect that is unrelated to the manner in which the product processes, provides, or receives date data and that only incidentally causes the product to fail to properly process, provide, or receive date data. Section 3. Exclusive remedies for failure to be year-2000 compliant. -- The exclusive remedies in this state for recovering from a business or governmental agency damages resulting from the failure of its information technology products to be year-2000 compliant are those available for breach of a contract with or a tariff filed by the business or governmental agency; and all terms of that contract or tariff, including limitations on and exclusions of liability and disclaimers of warranty, remain fully enforceable and unaffected by the provisions of this act. If there is no contract or tariff, the exclusive remedies in this state for recovering from a business or governmental agency damages resulting from the failure of its information technology products to be year-2000 compliant are those provided in section 4. Section 4. Damages for failure to be year-2000

compliant; conditions precedent to bringing or defending

3

4 5

6

7

8

9

10 11

12

13

14

15

16 17

18 19

20

21 22

23

24 25

26

27

28

29

actions; limitation on class actions; statute of limitations.--

- (1) In the absence of a contract or tariff, any business may be liable only for direct economic damages caused by the failure of its information technology products to be year-2000 compliant, as provided in this section.
- (2) In the absence of a contract or tariff, any governmental agency may be liable only for direct economic damages caused by the failure of its information technology products to be year-2000 compliant, and only within the limits on the waiver of sovereign immunity established in s. 768.28, Florida Statutes.
- (3) The provisions of s. 768.81, Florida Statutes, apply to the award of damages under this section.
- (4) Damages awarded under this section shall exclude any damages that the plaintiff:
- (a) Could have avoided or mitigated with the exercise of reasonable care; or
- (b) Could have reasonably avoided or mitigated as a result of any written or otherwise communicated disclosure actually made by the defendant before December, 1, 1999, in a manner consistent with that used in the past to give notifications to the plaintiff or those similarly situated, concerning whether any of the information was year-2000 compliant.
- (5)(a) A business or governmental agency is not liable for direct economic damages if it proves by a preponderance of the evidence that it has:
- 1. Secured an assessment, by a person who possesses the technical skills, experience, or competence with respect 30 31 to information technology resources to evaluate information

technology products for year-2000 compliance, to determine actions necessary to make the information technology products of the business or governmental agency year-2000 compliant and, based on that assessment, holds before December 1, 1999, a reasonable good-faith belief that those products are year-2000 compliant; or

- 2. Before December 1, 1999, conducted a date-data test of its information technology products and as a result of such test has a reasonable good-faith belief that they are year-2000 compliant.
- (b) All defenses that would otherwise be available to a business or governmental agency in any other action, including an action based on negligence, remain available with respect to an action under this section. Moreover, the failure of a business or governmental agency to comply with paragraph (a) shall not create a presumption of liability and no inference may be drawn from such failure.
- (6) Beginning January 1, 2000, upon filing of any lawsuit or presentation of a claim for arbitration under section 7 seeking damages under this section, and prior to the filing of an answer or response, the court having jurisdiction shall refer the claim to mediation under s. 44.102, Florida Statutes, unless the court determines that the interests of justice would not be served. The time to file the answer shall be tolled for up to 60 days after service of process on the defendant, or until the conclusion of the mediation, whichever is earlier.
- (7) A class action may not be maintained in this state:

- (a) Against a governmental agency for damages caused by the failure of its information technology products to be year-2000 compliant.
- (b) Against a business for damages caused by the failure of its information technology products to be year-2000 compliant, unless each member of the class has suffered direct economic damages in excess of \$50,000.
- (8) Any action for damages under this section must be commenced on or before March 1, 2002, but the running of this time is tolled from the date any offer is made to submit the claim to mediation until the conclusion of mediation.
- Section 5. <u>Immunity from liability for directors and officers of businesses.--</u>
- (1) A director or officer of a business has absolute and complete immunity from personal liability for any damages resulting from the failure of the information technology products of the business to be year-2000 compliant if the office or director has either instructed the business, or received written assurance from another officer or director that the business has been instructed to:
- (a) Take steps to determine whether their products are year-2000 compliant;
- (b) Develop and implement a plan to take actions necessary to make their products year-2000 compliant; and
- (c) Inquire whether the information technology products of the entities on whose goods or services the business relies are year-2000 compliant.
- (2) A director or officer who does not have absolute and complete immunity from personal liability under subsection (1) nevertheless has immunity from personal liability to the

extent provided in chapter 607, Florida Statutes, or chapter
617, Florida Statutes.

Section 6. Antitrust exemption with respect to exchanges of information.—The exchange of information among businesses concerning measures that have been taken or are to be taken in order for a business to make its information technology products year-2000 compliant does not constitute an activity or conduct in restraint of trade or commerce under chapter 542, Florida Statutes.

Section 7. <u>Alternative dispute-resolution</u> procedures.--

- (1)(a) Any party to a dispute under this act for which there is no prior arbitration agreement may, before a lawsuit has been filed, make an offer to the other party to submit the dispute to voluntary binding arbitration under s. 44.104, Florida Statutes. An offer made under this paragraph must set out the maximum amount of damages that may be imposed pursuant to arbitration.
- (b) If at trial the court finds that an offer was made under paragraph (a) and was rejected, the court shall award attorney's fees and costs in accordance with this paragraph.
- 1. If the offer was made by the plaintiff and rejected by the defendant, and if the defendant is ultimately found to be liable for damages in an amount equal to or exceeding that specified in the plaintiff's highest offer, the defendant must pay the plaintiff's costs and reasonable attorney's fees.
- 2. If the offer was made by the defendant and rejected by the plaintiff, and if the plaintiff is not ultimately awarded damages in an amount exceeding that specified in the defendant's highest offer, the plaintiff must pay the defendant's costs and reasonable attorney's fees.

1	(2)(a) The court may submit a claim for damages under
2	this act to mediation pursuant to s. 44.102, Florida Statutes.
3	(b) A party may serve its last best offer made in
4	mediation upon another party as an offer of judgment under s.
5	678.79, Florida Statutes, and utilize all the rights and
6	remedies provided by this section.
7	(c) The court shall have discretion to require that
8	the costs of mediation be shared equally by the parties.
9	Section 8. Construction of actThis act shall not be
10	construed to create a new cause of action or a duty to provide
11	notice concerning year-2000 compliance nor be construed to
12	mandate the content or timing of any notice concerning
13	year-2000 compliance.
14	Section 9. Section 282.4045, Florida Statutes, 1998
15	Supplement, is repealed.
16	Section 10. If any provision of this act or the
17	application thereof to any person or circumstance is held
18	invalid, the invalidity does not affect other provisions or
19	applications of the act which can be given effect without the
20	invalid provision or application, and to this end the
21	provisions of this act are declared severable.
22	Section 11. This act shall take effect upon becoming a
23	law.
24	
25	
26	
27	
28	
29	
30	
31	