Florida Senate - 1999

By Senator Klein

28-977-99 A bill to be entitled 1 2 An act relating to cemeteries; amending s. 497.003, F.S.; prescribing exemptions from 3 4 regulations; amending s. 497.005, F.S.; 5 defining the term "religious institution"; 6 amending s. 497.103, F.S.; deleting an 7 examination fee; amending s. 497.213, F.S.; increasing annual license fees; amending ss. 8 9 497.341, 497.405, F.S.; conforming provisions; 10 amending s. 497.407, F.S.; providing 11 application fees and annual renewal fees for 12 certificates of authority; increasing fees; amending s. 497.431, F.S.; deleting an 13 examination fee; requiring the Department of 14 Banking and Finance to conduct a review and 15 submit a report regarding ch. 497, F.S.; 16 17 providing an appropriation; providing effective dates. 18 19 20 Be It Enacted by the Legislature of the State of Florida: 21 22 Section 1. Section 497.003, Florida Statutes, is 23 amended to read: 24 497.003 Cemeteries; exemption; investigation and 25 mediation.--(1) The provisions of this chapter relating to 26 27 cemeteries and all rules adopted pursuant thereto shall apply 28 to all cemeteries except for: 29 (a) Church Cemeteries of less than 5 acres which are 30 owned by a religious institution and provide only single-level 31 ground burial.

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1 (b) County and municipal cemeteries. 2 (c) Community and nonprofit association cemeteries 3 which provide only single-level ground burial and do not sell burial spaces or burial merchandise. 4 5 (d) Cemeteries owned and operated or dedicated by б religious institutions churches prior to June 23, 1976. (e) Cemeteries beneficially owned and operated since 7 8 July 1, 1915, by a fraternal organization or its corporate 9 agent. 10 (f) A columbarium consisting of less than one-half 11 acre which is owned by and immediately contiguous to an existing church facility owned by a religious institution and 12 13 is subject to local government zoning. The religious institution church establishing such a columbarium shall 14 ensure that the columbarium is perpetually kept and maintained 15 in a manner consistent with the intent of this chapter. If 16 17 the religious institution church relocates, it the church shall relocate all of the urns and remains placed in the 18 19 columbarium which were placed therein during its use by the 20 religious institution church. (g) Family cemeteries of less than 2 acres which do 21 not sell burial spaces or burial merchandise. 22 23 (h) A mausoleum consisting of 2 acres or less which is 24 owned by and immediately contiguous to an existing religious 25 institution church or synagogue facility and is subject to local government zoning. The religious institution church or 26 synagogue establishing such a mausoleum must ensure that the 27 28 mausoleum is kept and maintained in a manner consistent with 29 the intent of this chapter and limit its availability to members of the religious institution church or synagogue. 30 The 31 religious institution church or synagogue establishing such a 2

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mausoleum must have been incorporated for at least 25 years and must have sufficient funds in an endowment fund to cover the costs of construction of the mausoleum. (2) Section 497.309(1) as to burial records, and ss. 497.321, 497.325, 497.341, and 497.345 apply to all cemeteries (3) All cemeteries exempted under this chapter which are in excess of 5 acres must submit to the following investigation and mediation procedure by the department in the event of a consumer complaint: (a) The exempt cemetery shall make every effort to

11 first resolve a consumer complaint; 12

13 (b) If the complaint is not resolved, the exempt cemetery shall advise the consumer of the right to seek 14 investigation and mediation by the department; 15

(c) If the department receives a complaint, it shall 16 17 attempt to resolve it telephonically with the parties 18 involved;

19 (d) If the complaint still is not resolved, the 20 department shall conduct an investigation and mediate the 21 complaint;

If the department conducts an onsite investigation 22 (e) and face-to-face mediation with the parties, it may charge the 23 24 exempt cemetery a single investigation and mediation fee not to exceed \$300, which fee shall be set by rule and shall be 25 calculated on an hourly basis; and 26

27 (f) If all attempts to resolve the consumer complaint 28 fail, the cemetery shall be subject to proceedings for 29 penalties and discipline under this chapter.

(4) Any church-owned cemetery <u>that is owned by a</u> 30 31 religious institution and that is exempt under paragraph

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1 (1)(d), is located in a county with a population of at least 1.3 million persons on July 1, 1996, and was selling 2 3 merchandise and services to the religious institution's church's members prior to October 1, 1993, may establish one 4 5 additional exempt cemetery in such county after December 31, б 2020, without establishing need under s. 497.201. (5) Any church-owned cemetery that is owned by a 7 8 religious institution and is exempt under subsection (1), 9 except those cemeteries qualifying under paragraph (1)(d), 10 which becomes affiliated with a commercial enterprise must 11 meet the requirements of s. 497.201. Section 2. Present subsections (31), (32), and (33) of 12 section 497.005, Florida Statutes, 1998 Supplement, are 13 redesignated as subsections (32), (33), and (34), 14 respectively, and a new subsection (31) is added to that 15 section, to read: 16 17 497.005 Definitons.--As used in this chapter: (31) "Religious institution" means a church, 18 19 synagogue, mosque, or any other established physical place for 20 worship in this state at which nonprofit religious services 21 and activities are regularly conducted. Section 3. Subsection (4) of section 497.103, Florida 22 Statutes, 1998 Supplement, is amended to read: 23 24 497.103 Rulemaking authority of board and 25 department.--(4) The department shall examine the financial affairs 26 of any cemetery company and any preneed sales 27 28 certificateholder and charge an examination fee as prescribed 29 in s. 497.431. 30 Section 4. Subsection (1) of section 497.213, Florida 31 Statutes, is amended to read:

1 497.213 Annual license fees.--2 (1) The department shall collect from each cemetery 3 company operating under the provisions of this chapter an annual license fee as follows: 4 5 (a) For a cemetery with less than \$25,000 annual gross б sales.....\$250. 7 (b) For a cemetery with at least \$25,000 but less than \$100,000 annual gross sales.....\$350. 8 9 (c) For a cemetery with annual gross sales of at least \$100,000 but less than \$250,000.....\$600. 10 11 (d) For a cemetery with annual gross sales of at least \$250,000 but less than \$500,000......\$900. 12 (e) For a cemetery with annual gross sales of at least 13 \$500,000 but less than \$750,000.....\$1,350. 14 (f) For a cemetery with annual gross sales of at least 15 16 17 (g) For a cemetery with annual gross sales of at least 18 \$1,000,000 but less than \$5,000,000 or more....\$3,250\$2,650. 19 (h) For a cemetery with annual gross sales of 20 \$5,000,000 or more.....\$4,900. 21 Section 5. Subsection (1) of section 497.341, Florida Statutes, is amended to read: 22 23 497.341 Burial without regard to race or color .--24 (1) No cemetery company or other legal entity 25 conducting or maintaining any public or private cemetery may 26 deny burial space to any person because of race or color. A 27 cemetery company or other entity operating any cemetery may 28 designate parts of cemeteries or burial grounds for the 29 specific use of persons whose religious code requires 30 isolation. Church Cemeteries owned by religious institutions 31

1 may limit burials to church members of the religious 2 institution and their families. 3 Section 6. Subsection (4) of section 497.405, Florida 4 Statutes, is amended to read: 5 497.405 Certificate of authority required .-б (4) The provisions of this section do not apply to 7 church-owned cemeteries owned by religious institutions that 8 are exempt under s. 497.003(1)(d), in counties with a 9 population of at least 960,000 persons on July 1, 1996, with 10 respect to the sale to the religious institution's church's 11 members and their families of interment rights, mausoleums, crypts, cremation niches, vaults, liners, urns, memorials, 12 vases, foundations, memorial bases, floral arrangements, 13 14 monuments, markers, engraving, and the opening and closing of interment rights, mausoleums, crypts and cremation niches, if 15 such cemeteries have engaged in the sale of preneed contracts 16 17 prior to October 1, 1993, and maintain a positive net worth at 18 the end of each fiscal year of the cemetery. 19 Section 7. Section 497.407, Florida Statutes, is amended to read: 20 21 497.407 Certificate of authority; initial application and renewal fees; annual statement; renewal; transfer.--22 (1) An application to the board for a certificate of 23 24 authority shall be accompanied by the statement and other 25 matters described in this section in the form prescribed by the board. Annually thereafter, within 3 months after the end 26 of its fiscal period, or within an extension of time therefor, 27 28 as the board for good cause may grant, the person authorized 29 to engage in the sale of preneed contracts shall file with the department a full and true statement of her or his financial 30 31 condition, transactions, and affairs, prepared on a basis as

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adopted by rule of the board, as of the preceding fiscal period or at such other time or times as the board may provide by rule, together with information and data which may be required by the board. The statement shall include the following: (2) (a) The types of preneed contracts proposed to be written. (b) The name and address of the place of business of the person offering to write preneed contracts. (c) Evidence that the person offering the statement: 1. Has the ability to discharge her or his liabilities as they become due in the normal course of business and has sufficient funds available during the calendar year to perform her or his obligations under her or his contract; 2. Has complied with the trust requirements for the funds received under contracts issued by herself or himself as hereinafter described; 3. Has disbursed interest, dividends, or accretions earned by trust funds, in accordance with this chapter and rules promulgated thereunder; and Has complied with this chapter and any rules of the 4. board and the department. (d) Any other information considered necessary by the board to meet its responsibilities under this chapter. (3) If the person is an individual, the statement shall be sworn by her or him; if a firm or association, by all members thereof; or, if a corporation, by any officer of the corporation. (4) An application to the board for an initial

30 certificate of authority must be accompanied by an application

31 fee of \$250. Thereafter, each annual application for renewal

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1 of a certificate of authority must be accompanied by the appropriate fee as follows: 2 3 (a) For a certificateholder with less than \$100,000 in gross sales during the immediate preceding year.....\$250. 4 5 (b) For a certificateholder with at least \$100,000 but б less than \$250,000 in gross sales during the immediate 7 preceding year.....\$400. (c) For a certificateholder with at least \$250,000 but 8 9 less than \$500,000 in gross sales during the immediate 10 preceding year.....\$600. 11 (d) For a certificateholder with at least \$500,000 but less than \$750,000 in gross sales during the immediate 12 13 preceding year.....\$1,000. For a certificateholder with at least \$750,000 but 14 (e) less than \$1,000,000 in gross sales during the immediate 15 preceding year.....\$1,500. 16 For a certificateholder with at least \$1,000,000 17 (f) but less than \$5,000,000 in gross sales during the immediate 18 19 preceding year.....\$2,500. 20 For a certificateholder with annual gross sales of (g) \$5,000,000 or more.....\$4,900. 21 The fee payable to the department for issuance of the original 22 certificate of authority and each annual renewal thereof shall 23 24 be set by the board at an amount not to exceed \$500 and shall 25 accompany each application for an original certificate and, thereafter, each annual statement. 26 27 Any person or entity that is part of a common business 28 29 enterprise that has a certificate of authority issued pursuant 30 to this section and elects to operate under a name other than 31 that of the common business enterprise shall submit an 8

1 application on a form adopted by the board to become a branch 2 registrant. Upon the approval of the board that such entity 3 qualifies to sell preneed contracts under this chapter except 4 for the requirements of subparagraph (2)(c)1. and if the 5 certificateholder meets the requirements of such subparagraph, 6 a branch registration shall be issued. Each branch registrant may operate under the certificate of authority of the common 7 8 business enterprise upon the payment of a fee established by 9 the board not to exceed\$150\$100 accompanying the application 10 on April 1 annually. The fee shall be payable to the 11 Regulatory Trust Fund under the Division of Finance.

(5) Upon the board being satisfied that the statement 12 13 and matters which may accompany it meet the requirements of this chapter and of its rules, it shall issue or renew the 14 certificate of authority if upon investigation by the board it 15 appears that the principals, including directors, officers, 16 17 stockholders, employees, and agents of such person, are of 18 good moral character and have reputations for fair dealing in 19 business matters.

(6) The certificate of authority shall expire annually
on June 1, unless renewed, or at such other time or times as
the board may provide by rule.

23 (7) An application for an initial certificate of 24 authority or for the annual renewal of the certificate shall 25 disclose the existence of all preneed contracts for service or merchandise funded by any method other than a method permitted 26 by this chapter, which contracts are known to the applicant 27 28 and name the applicant or her or his business as the 29 beneficiary upon the death of the purchaser of the preneed contract. Such disclosure shall include the name and address 30 31 of the contract purchaser, the name and address of the

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1 institution where such funds are deposited, and the number 2 used by the institution to identify the account. With respect 3 to contracts entered into before January 1, 1983, the board 4 may not deny or refuse to renew a certificate of authority 5 solely on the basis of such disclosure. The board may not б require the purchaser of any such contract to liquidate the 7 account if such account was established before July 1, 1965. 8 The board may use the information disclosed to notify the 9 contract purchaser and the institution in which such funds are 10 deposited should the holder of a certificate of authority be 11 unable to fulfill the requirements of the contract. (8) On or before April 1 of each year, the 12 certificateholder shall file with the board in the form 13 prescribed by the board a full and true statement as to the 14 activities of any trust established by it pursuant to this 15 chapter for the preceding calendar year. 16 17 (9) In addition to any other penalty that may be 18 provided for under this chapter, the board may levy a fine not 19 to exceed \$50 a day for each day the certificateholder fails to file its annual statement, and the board may levy a fine 20 not to exceed \$50 a day for each day the certificateholder 21 fails to file the statement of activities of the trust. 22 Upon notice to the certificateholder by the board that the 23 certificateholder has failed to file the annual statement or 24 the statement of activities of the trust, the 25 certificateholder's authority to sell preneed contracts shall 26 27 cease while such default continues. The board shall deposit all sums collected under this section to the credit of the 28 29 Regulatory Trust Fund under the Division of Finance. 30 31

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1 (10) To facilitate uniformity in financial statements 2 and to facilitate department analysis, the board may by rule 3 adopt a form for financial statements. (11) The board may authorize the transfer of 4 5 certificates of authority and establish fees for the transfer б in an amount not to exceed \$100. Upon receipt of an 7 application for transfer, the executive director may grant a 8 temporary certificate of authority to the proposed transferee, 9 based upon criteria established by the board by rule, which 10 criteria shall promote the purposes of this chapter in 11 protecting the consumer. Such a temporary certificate of authority shall expire at the conclusion of the next regular 12 13 meeting of the board unless renewed by the board. (12) Each certificateholder shall pay to the 14 Regulatory Trust Fund under the Division of Finance an amount 15 established by the board not to exceed\$10\$5 for each preneed 16 17 contract entered into. This amount must be paid within 60 days after the end of each quarter. These funds must be used to 18 19 defray the cost of the board and the department in 20 administering the provisions of this chapter. 21 Section 8. Section 497.431, Florida Statutes, is amended to read: 22 23 497.431 Examinations and investigations.--The 24 department shall, as often as it may deem necessary but at 25 least once every 3 years, examine the business of any person writing preneed contracts and any guaranteeing organization 26 existing under this chapter to the extent applicable. 27 The 28 examination shall be at the expense of the person or 29 organization examined as provided in this section and shall be made by the designated representative or examiner of the 30 31 department. The written report of each such examination, when 11

1 completed, shall be filed in the office of the board and, when so filed, shall constitute a public record. Any such person or 2 3 organization being examined shall produce, upon request, all records of the company or organization. The designated 4 5 representative of the board may at any time examine the б records and affairs of any such person or organization, 7 whether in connection with a formal examination or not. The 8 board may waive the examination requirements of this section 9 if the certificateholder or guaranteeing organization submits 10 audited financial statements. The person or organization 11 examined The department may charge an examination fee prescribed by rule, but such fee may not exceed \$300 per 12 8-hour day for each examiner. Such examination fee shall be 13 calculated on an hourly basis and shall be rounded to the 14 nearest hour. For out-of-state travel, the licensee shall 15 also pay the travel expense and per diem subsistence allowance 16 17 provided for state employees under s. 112.061 for out-of-state travel incurred by department representatives in connection 18 19 with an examination. The department shall be entitled to 20 recover the reasonable and justifiable costs of investigation 21 if the investigation results in judicial or administrative 22 disciplinary action. Section 9. (1) The department of Banking and Finance 23 24 shall conduct a comprehensive review of the Florida Funeral 25 and Cemetery Services Act, chapter 497, Florida Statutes. The department shall: 26 27 (a) Examine ways to increase competition in the 28 cemetery industry and streamline the regulatory process under 29 chapter 497, Florida Statutes. 30 (b) Examine ways to eliminate the determination of

31 need for new cemeteries required by section 497.201, Florida

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1 Statutes, and to address constitutional concerns, minimize negative impacts on existing cemeteries, and promote 2 3 competition within the cemetery industry. 4 (c) Examine and determine the cost of providing 5 perpetual care for cemeteries. (d) Examine the statutory care and maintenance trust б fund requirements to determine whether they are adequate to 7 8 provide perpetual care for cemeteries. 9 (e) Examine the disciplinary powers of the department 10 and the board to ensure clear and concise enforcement. 11 (f) Examine other sections of chapter 497, Florida 12 Statutes, as necessary. (q) Report findings and make recommendations 13 14 concerning solutions to problems identified by the department, including proposed legislation deemed advisable to implement 15 16 recommended solutions. 17 (h) Conduct a minimum of two public workshops before 18 December 1, 1999, to receive public comment. 19 (2) The department shall produce a preliminary report by December 1, 1999, and a final report by January 15, 2000, 20 21 detailing its findings and recommendations. The department shall conduct a minimum of one public workshop between 22 December 1, 1999 and January 15, 2000, to solicit public 23 24 testimony concerning the preliminary draft. A copy of the final report shall be submitted to the President and the 25 Minority Leader of the Senate, and the Speaker and Minority 26 27 Leader of the House of Representatives. Copies shall also be furnished to the Governor and the Office of Program Policy 28 29 Analysis and Government Accountability. 30 (3) This section shall take effect upon this act 31 becoming a law.

CODING: Words stricken are deletions; words underlined are additions.

SB 1698

Section 10. The sum of \$115,000 is appropriated for fiscal year 1999-2000 to the Department of Banking and Finance from the department's Regulatory Trust Fund for the purpose of enforcing the provisions of this act. Section 11. Except as otherwise provided in this act, б this act shall take effect July 1, 1999. SENATE SUMMARY Revises provisions relating to the regulation of cemeteries by the Department of Banking and Finance. Defines the term "religious institution" and revises provisions to substitute that term for the term "church." Increases annual license fees and eliminates certain examination fees. Requires the department to conduct a study of ch. 497, F.S., and submit a report. Provides an appropriation. (See bill for details.)

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SB 1698