3

4 5

6 7

8

9

10 11

12 13

14

15

16

17

18

19 20

21

22

23

24

2526

27

2829

30 31 By the Committee on General Appropriations and Representatives Pruitt, Lacasa, Sanderson, Villalobos, Wise, Sembler and Fuller

A bill to be entitled An act relating to implementing the 1999-2000 General Appropriations Act; providing legislative intent; amending s. 239.115, F.S.; suspending certain funding provisions for workforce development education; amending s. 239.117, F.S.; suspending certain postsecondary student fee provisions for workforce development education; amending s. 239.301, F.S.; suspending certain provisions relating to evaluation and funding of adult basic and secondary education and vocational-preparatory courses; amending s. 240.3341, F.S.; authorizing community colleges to lease their incubator facilities for small business concerns; amending s. 409.9115, F.S.; specifying how the Agency for Health Care Administration shall make payments for the Medicaid disproportionate share program for mental health hospitals; requiring the Agency for Health Care Administration to use a specified disproportionate share formula, specified audited financial data, and a specified Medicaid per diem rate in fiscal year 1999-2000 for qualifying hospitals; amending s. 409.9116, F.S.; providing a formula for rural hospital disproportionate share payments; amending s. 216.181, F.S.; authorizing the Department of Children and Family Services and the Department of Health to advance certain moneys for certain contract services; directing

the Agency for Health Care Administration to 1 2 include health maintenance organization 3 recipients in the county billing for a 4 specified purpose; authorizing the Departments 5 of Children and Family Services, Revenue, Labor 6 and Employment Security, and Health and the 7 Agency for Health Care Administration to 8 transfer positions and funds to comply with the 1998-1999 General Appropriations Act or the 9 WAGES Act; amending s. 216.181, F.S.; 10 11 authorizing the Department of Children and Family Services to use certain funds for fixed 12 13 capital outlay expenditures to meet certain 14 federal standards; requiring the Agency for 15 Health Care Administration to take necessary 16 actions to ensure that expenditures for Medicaid transportation do not exceed the 17 amount budgeted and to take certain steps if 18 that becomes impossible; amending s. 409.912, 19 20 F.S.; requiring the Agency for Health Care Administration to develop a program on 21 22 prescription practice patterns; amending s. 402.3015, F.S.; expanding eligibility for 23 24 subsidized child care to certain children; 25 amending s. 216.181, F.S.; authorizing the 26 Department of Law Enforcement to transfer some 27 positions and associated budget and a certain 28 percentage of salary rate between budget 29 entities and providing requirements with respect thereto; authorizing the Correctional 30 31 Privatization Commission and the Department of

Juvenile Justice to make certain expenditures 1 2 to defray costs incurred by a municipality or 3 county as a result of opening and operating a 4 facility of the commission or the department; 5 amending s. 403.7095, F.S.; revising the 6 expiration date of the solid waste management 7 grant program; requiring a specified level of 8 funding for counties receiving solid waste 9 management and recycling grants; providing for allocation of funds for innovative programs to 10 11 address recycling practices and procedures; 12 authorizing the Administration Commission to 13 approve exceptions to state personnel, payroll, 14 and benefit rules, policies, and practices and 15 exemptions from certain statutory provisions 16 relating to state employees for a specified pilot project; amending s. 110.1239, F.S.; 17 providing requirements for the funding of the 18 state group health insurance program; amending 19 20 s. 259.032, F.S.; authorizing the appropriation of certain funds in the Conservation and 21 Recreation Lands Trust Fund for outdoor 22 recreation grants; amending s. 373.59, F.S.; 23 24 requiring release of certain moneys by the 25 Secretary of Environmental Protection to water 26 management districts, upon request; amending s. 27 86, ch. 93-213, Laws of Florida, as amended; 28 deferring repayment requirements for certain 29 funding provided to the state NPDES program; amending s. 287.161, F.S.; requiring the 30 31 Department of Management Services to charge all

1 persons receiving transportation from the 2 executive aircraft pool a specified rate; 3 providing for deposit and use of such fees; 4 providing for employment rights and benefits of 5 pari-mutuel laboratory employees under certain circumstances; amending s. 216.181, F.S.; 6 7 authorizing the Department of Transportation to 8 transfer salary rate to the turnpike budget entity to facilitate transfer of personnel to 9 the new turnpike headquarters; amending s. 10 11 253.034, F.S.; authorizing the Department of 12 Transportation to sell certain property 13 utilized by the Department of Highway Safety 14 and Motor Vehicles; amending s. 334.0445, F.S.; 15 extending authorization for the model career 16 service classification and compensation system; amending s. 15.09, F.S.; authorizing the 17 appropriation of funds from the Public Access 18 Data Systems Trust Fund for the operations of 19 20 the Department of State; providing that the 21 Department of Highway Safety and Motor Vehicles 22 may only execute a new contract or an extension of an existing contract for a motor vehicle 23 24 emissions testing program after a specified 25 date; amending s. 252.373, F.S.; providing for 26 the transfer of certain funds for the purchase 27 of radios for use by state and local entities in emergencies; providing for future repeal of 28 29 various provisions; providing performance measures and standards for individual programs 30 31 in specific agencies for the 1999-2000 fiscal

year; providing effect of veto of specific appropriation or proviso to which implementing language refers; providing applicability to other legislation; providing severability; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. <u>It is the intent of the Legislature that</u> the implementing and administering provisions of this act apply to the fiscal year 1999-2000 General Appropriations Act.

Section 2. In order to implement Specific Appropriation 148 of the 1999-2000 General Appropriations Act, paragraph (a) of subsection (1) and paragraphs (a) and (b) of subsection (6) of section 239.115, Florida Statutes, 1998 Supplement, are amended to read:

239.115 Funds for operation of adult general education and vocational education programs.--

- (1) As used in this section, the terms "workforce development education" and "workforce development program" include:
- (a) Adult general education programs designed to improve the employability skills of the state's workforce through adult basic education, adult secondary education, GED preparation, and vocational-preparatory education. For the 1999-2000 fiscal year only, the provisions of this paragraph shall not apply.
- (6) State funding and student fees for workforce development instruction funded through the Workforce Development Education Fund shall be established as follows:

3

4 5

6

7

8

9

10 11

12

13

14

15 16

17

18

19 20

21 22

23

24 25

26

27

28

29

30

- (a) For a continuing workforce education course, state funding shall equal 50 percent of the cost of instruction, with student fees, business support, quick-response training funds, or other means making up the remaining 50 percent. For the 1999-2000 fiscal year only, the provisions of this paragraph shall not apply.
- (b) For all other workforce development education funded through the Workforce Development Education Fund, state funding shall equal 75 percent of the average cost of instruction with the remaining 25 percent made up from student fees. Fees for courses within a program shall not vary according to the cost of the individual program, but instead shall be based on a uniform fee calculated and set at the state level, as adopted by the State Board of Education, unless otherwise specified in the General Appropriations Act. For the 1999-2000 fiscal year only, the provisions of this paragraph shall not apply.

Section 3. In order to implement Specific Appropriation 148 of the 1999-2000 General Appropriations Act, paragraph (a) of subsection (6) of section 239.117, Florida Statutes, 1998 Supplement, is amended to read:

239.117 Postsecondary student fees.--

(6)(a) The Commissioner of Education shall provide to the State Board of Education no later than December 31 of each year a schedule of fees for workforce development education for school districts and community colleges. The fee schedule shall be based on the amount of student fees necessary to produce 25 percent of the prior year's average cost of a course of study leading to a certificate or diploma and 50 percent of the prior year's cost of a continuing workforce 31 education course. At the discretion of a school board or a

community college, this fee schedule may be implemented over a 1 3-year period, with full implementation in the 1999-2000 school year. In years preceding that year, if fee increases are necessary for some programs or courses, the fees shall be raised in increments designed to lessen their impact upon students already enrolled. Fees for students who are not residents for tuition purposes must offset the full cost of instruction. Fee-nonexempt students enrolled in vocational-preparatory instruction shall be charged fees equal to the fees charged for certificate career education 10 instruction. Each community college that conducts college-preparatory and vocational-preparatory instruction in 12 13 the same class section may charge a single fee for both types 14 of instruction. For the 1999-2000 fiscal year only, the provisions of this paragraph shall not apply.

Section 4. In order to implement Specific Appropriation 148 of the 1999-2000 General Appropriations Act, paragraph (a) of subsection (4) of section 239.301, Florida Statutes, 1998 Supplement, is amended to read:

239.301 Adult general education.--

(4)(a) Adult basic and secondary education and vocational-preparatory courses shall be evaluated and funded as provided in s. 239.115. For the 1999-2000 fiscal year only, the provisions of this paragraph shall not apply.

Section 5. In order to implement Specific Appropriation 162A of the 1999-2000 General Appropriations Act, subsection (3) of section 240.3341, Florida Statutes, is amended to read:

240.3341 Incubator facilities for small business concerns.--

2

3

4 5

6

7

8

11

15 16

17

18 19

20

21 22

23 24

25

26

27

28

29

2

3

4

5

6

7

8

9

10 11

12 13

14

15

16

17

18 19

20

21

22

23

24 25

26

27

28

29

30

(3)(a) The incubator facility and any improvements to the facility shall be owned by the community college. community college may charge residents of the facility all or part of the cost for facilities, utilities, and support personnel and equipment. No small business concern shall reside in the incubator facility for more than 5 calendar years. The state shall not be liable for any act or failure to act of any small business concern residing in an incubator facility pursuant to this section or of any such concern benefiting from the incubator facilities program.

(b) Notwithstanding any provision of paragraph (a) to the contrary, and for the 1999-2000 fiscal year only, the incubator facility may be leased by the community college. This paragraph is repealed on July 1, 2000.

Section 6. In order to implement Specific Appropriation 268 of the 1999-2000 General Appropriations Act, subsection (3) of section 409.9115, Florida Statutes, 1998 Supplement, is amended to read:

409.9115 Disproportionate share program for mental health hospitals. -- The Agency for Health Care Administration shall design and implement a system of making mental health disproportionate share payments to hospitals that qualify for disproportionate share payments under s. 409.911. This system of payments shall conform with federal requirements and shall distribute funds in each fiscal year for which an appropriation is made by making quarterly Medicaid payments. Notwithstanding s. 409.915, counties are exempt from contributing toward the cost of this special reimbursement for patients.

(3) For the $1999-2000 \frac{1998-1999}{1998-1999}$ fiscal year only, the 31 Agency for Health Care Administration shall make payments for

3

4 5

6

7

8

9 10

11

12

13

14

15

16

17

18 19

20

21 22

23

24

25

26

27

28

29

30

the Medicaid disproportionate share program for mental health hospitals on a monthly basis. If the amounts appropriated for the Medicaid disproportionate share program for mental health hospitals are increased or decreased during the fiscal year pursuant to the requirements of chapter 216, the required adjustment shall be prorated over the remaining payment periods. This subsection is repealed on July 1, 2000 1999.

Section 7. During the 1999-2000 fiscal year, the Agency for Health Care Administration shall use the 1992-1993 disproportionate share formula, the 1989 audited financial data, and the Medicaid per diem rate as of January 1, 1992, for those hospitals that qualify for the hospital disproportionate share program funded in Specific Appropriation 243 of the 1999-2000 General Appropriations Act. This section is repealed on July 1, 2000.

Section 8. In order to implement Specific Appropriation 236 of the 1999-2000 General Appropriations Act, subsection (6) of section 409.9116, Florida Statutes, 1998 Supplement, is amended to read:

409.9116 Disproportionate share/financial assistance program for rural hospitals.--In addition to the payments made under s. 409.911, the Agency for Health Care Administration shall administer a federally matched disproportionate share program and a state-funded financial assistance program for statutory rural hospitals. The agency shall make disproportionate share payments to statutory rural hospitals that qualify for such payments and financial assistance payments to statutory rural hospitals that do not qualify for disproportionate share payments. The disproportionate share program payments shall be limited by and conform with federal 31 requirements. In fiscal year 1993-1994, available funds shall

be distributed in one payment, as soon as practicable after the effective date of this act. In subsequent fiscal years, funds shall be distributed quarterly in each fiscal year for which an appropriation is made. Notwithstanding the provisions of s. 409.915, counties are exempt from contributing toward the cost of this special reimbursement for hospitals serving a disproportionate share of low-income patients.

- (6) For the $\underline{1999-2000}$ $\underline{1998-1999}$ fiscal year only, the Agency for Health Care Administration shall use the following formula for distribution of the funds in Specific Appropriation $\underline{236}$ $\underline{240}$ of the $\underline{1999-2000}$ $\underline{1998-1999}$ General Appropriations Act for the disproportionate share/financial assistance program for rural hospitals.
- (a) The agency shall first determine a preliminary payment amount for each rural hospital by allocating all available state funds using the following formula:

 $PDAER = (TAERH \times TARH)/STAERH$

Where:

PDAER = preliminary distribution amount for each rural hospital.

TAERH = total amount earned by each rural hospital.

TARH = total amount appropriated or distributed under this section.

 ${\tt STAERH = sum \ of \ total \ amount \ earned \ by \ each \ rural \ hospital.}$

(b) Federal matching funds for the disproportionate share program shall then be calculated for those hospitals that qualify for disproportionate share in paragraph (a).

```
1
           (c) The state-funds-only payment amount is then
 2
    calculated for each hospital using the formula:
 3
 4
           SFOER = Maximum value of (1) SFOL - PDAER or (2) 0
 5
 6
   Where:
 7
           SFOER = state-funds-only payment amount for each rural
 8
   hospital.
9
           SFOL = state-funds-only payment level, which is set at
10
    4 percent of TARH.
11
           (d) The adjusted total amount allocated to the rural
12
    disproportionate share program shall then be calculated using
13
    the following formula:
14
15
                       ATARH = (TARH - SSFOER)
16
17
   Where:
           ATARH = adjusted total amount appropriated or
18
    distributed under this section.
19
           SSFOER = sum of the state-funds-only payment amount
20
    calculated under paragraph (c) for all rural hospitals.
21
           (e) The determination of the amount of rural
22
23
    disproportionate share hospital funds is calculated by the
24
    following formula:
25
26
                  TDAERH = [(TAERH \times ATARH)/STAERH]
27
28
   Where:
29
           TDAERH = total distribution amount for each rural
30
   hospital.
31
```

- (f) Federal matching funds for the disproportionate share program shall then be calculated for those hospitals that qualify for disproportionate share in paragraph (e).
- (g) State-funds-only payment amounts calculated under paragraph (c) are then added to the results of paragraph (f) to determine the total distribution amount for each rural hospital.
- (h) This subsection is repealed on July 1, 2000 1999. Section 9. In order to implement Specific

 Appropriations 292 through 425 and 445 through 540 of the 1999-2000 General Appropriations Act, paragraph (c) of subsection (15) of section 216.181, Florida Statutes, 1998

 Supplement, is amended to read:
- 216.181 Approved budgets for operations and fixed capital outlay.--

(15)

(c) For the 1999-2000 1998-1999 fiscal year only, funds appropriated to the Department of Children and Family Services in Specific Appropriations 292 293 through 425 446A and the Department of Health in Specific Appropriations 445 466 through 540 555 of the 1999-2000 1998-1999 General Appropriations Act may be advanced, unless specifically prohibited in such General Appropriations Act, for those contracted services that were approved for advancement by the Comptroller in fiscal year 1993-1994, including those services contracted on a fixed-price or unit cost basis. This paragraph is repealed on July 1, 2000 1999.

Section 10. <u>In order to implement Specific</u>

Appropriation 243 of the 1999-2000 General Appropriations Act,
and for the 1999-2000 fiscal year only, the Agency for Health
Care Administration shall include health maintenance

organization recipients in the county billing for inpatient 1 2 hospital stays for the purpose of shared costs with counties 3 in accordance with the Florida Statutes. This section is 4 repealed on July 1, 2000. 5 Section 11. For the 1999-2000 fiscal year only, the 6 Departments of Children and Family Services, Revenue, Labor 7 and Employment Security, and Health and the Agency for Health 8 Care Administration may transfer positions and general revenue 9 funds as necessary to comply with any provision of the 1999-2000 General Appropriations Act or WAGES Act which 10 11 requires or specifically authorizes the transfer of positions 12 and general revenue funds between these agencies. This section 13 is repealed on July 1, 2000. 14 Section 12. In order to implement Specific Appropriations 420 through 425 of the 1999-2000 General 15 16 Appropriations Act, subsection (16) of section 216.181, Florida Statutes, 1998 Supplement, is amended to read: 17 216.181 Approved budgets for operations and fixed 18 19 capital outlay .--20 (16) Notwithstanding any provision of this section to the contrary and for the 1999-2000 1998-1999 fiscal year only, 21 22 the Department of Children and Family Services is authorized to use operating funds budgeted for Developmental Services 23 Institutions for fixed capital outlay expenditures as needed 24 25 to bring any currently unlicensed beds up to Federal 26 Intermediate Care Facility for the Developmentally Disabled 27 licensure standards. This subsection is repealed on July 1, 28 2000 1999. 29 Section 13. In order to implement Specific Appropriation 255 of the 1999-2000 General Appropriations Act, 30 the Agency for Health Care Administration shall take any

3 4

5

6

7

8

9

10 11

12

13

14

15

16

17

18

19 20

21 22

23

24

25 26

27

28

29

30

necessary lawfully authorized action to ensure that total expenditures for Medicaid transportation remain within the amount budgeted in the 1999-2000 General Appropriations Act. In the event that the agency finds that it is impossible to constrain Medicaid transportation expenditures to within the budgeted amount, it shall notify the Legislature of this and provide suggestions for statutory revisions necessary to alleviate future deficits as well as a description of all action taken under its current authority. This section is repealed on July 1, 2000.

Section 14. In order to implement Specific Appropriation 261 of the 1999-2000 General Appropriations Act, subsection (13) of section 409.912, Florida Statutes, 1998 Supplement, is amended to read:

409.912 Cost-effective purchasing of health care. -- The agency shall purchase goods and services for Medicaid recipients in the most cost-effective manner consistent with the delivery of quality medical care. The agency shall maximize the use of prepaid per capita and prepaid aggregate fixed-sum basis services when appropriate and other alternative service delivery and reimbursement methodologies, including competitive bidding pursuant to s. 287.057, designed to facilitate the cost-effective purchase of a case-managed continuum of care. The agency shall also require providers to minimize the exposure of recipients to the need for acute inpatient, custodial, and other institutional care and the inappropriate or unnecessary use of high-cost services.

(13)(a) The agency shall identify health care utilization and price patterns within the Medicaid program which are not cost-effective or medically appropriate and 31 assess the effectiveness of new or alternate methods of

providing and monitoring service, and may implement such methods as it considers appropriate. Such methods may include disease management initiatives, an integrated and systematic approach for managing the health care needs of recipients who are at risk of or diagnosed with a specific disease by using best practices, prevention strategies, clinical-practice improvement, clinical interventions and protocols, outcomes research, information technology, and other tools and resources to reduce overall costs and improve measurable outcomes.

(b)1. The agency shall develop:

- a. A program to identify practice patterns based on national and regional practice guidelines. The program shall evaluate practitioner prescribing patterns by peer group, according to guidelines developed in conjunction with a panel comprised of six actively practicing physicians, one dentist who is an oral surgeon, and two pharmacists. The agency may require prior authorization on their prescription of medicines for practitioners whose prescribing patterns fall repeatedly outside the guidelines.
- b. Patient and provider educational initiatives designed to promote proper use of medications.
- <u>c. Methods to assess general patient compliance with prescribed treatments.</u>
- d. A pharmacy fraud, waste, and abuse prevention and detection program. The program may include, but is not limited to, surety bond or letter of credit requirements for participating pharmacies, enhanced provider auditing practices, computer monitoring systems, recipient management for beneficiaries who use benefits inappropriately, and measures to eliminate use of counterfeit prescriptions.

- e. Beneficiary case management programs.
- 2. The agency may apply for any federal waivers necessary to implement this paragraph.
 - 3. This paragraph is repealed on July 1, 2000.

Section 15. In order to implement Specific Appropriation 372 of the 1999-2000 General Appropriations Act, paragraph (c) of subsection (1) of section 402.3015, Florida Statutes, is amended to read:

402.3015 Subsidized child care program; purpose; fees; contracts.--

- (1) The purpose of the subsidized child care program is to provide quality child care to enhance the development, including language, cognitive, motor, social, and self-help skills of children who are at risk of abuse or neglect and children of low-income families, and to promote financial self-sufficiency and life skills for the families of these children, unless prohibited by federal law. Priority for participation in the subsidized child care program shall be accorded to children under 13 years of age who are:
- (c)1. Children of working families whose family income is equal to or greater than 100 percent, but does not exceed 150 percent, of the federal poverty level.
- 2. Eligibility under this paragraph may be expanded to children of working families whose family income does not exceed 200 percent of the federal poverty level and who are enrolled in the Child Care Executive Partnership Program established in s. 409.178. This subparagraph is repealed on July 1, 2000.

Section 16. In order to implement Specific Appropriations 973 through 996 of the 1999-2000 General

Appropriations Act, subsection (17) of section 216.181, 1 2 Florida Statutes, 1998 Supplement, is amended to read: 3 216.181 Approved budgets for operations and fixed 4 capital outlay .--5 (17) Notwithstanding any other provision of this 6 section to the contrary, and for the 1999-2000 1998-1999 7 fiscal year only, the Florida Department of Law Enforcement 8 may transfer up to 20 positions and associated budget between budget entities, provided the same funding source is used 9 throughout each transfer. The department may also transfer up 10 11 to 10 percent of the initial approved salary rate between 12 budget entities, provided the same funding source is used 13 throughout each transfer. The department must provide notice 14 to the Executive Office of the Governor, the chair of the Senate Ways and Means Committee, and the chair of the House 15 16 Committee on Criminal Justice Appropriations for all transfers of positions or salary rate. This subsection is repealed on 17 July 1, 2000 1999. 18 19 Section 17. In order to implement Specific 20 Appropriations 573 and 949 of the 1999-2000 General Appropriations Act, the Correctional Privatization Commission 21 22 and the Department of Juvenile Justice may expend appropriated funds to assist in defraying the costs of impacts that are 23 24 incurred by a municipality or county and associated with 25 opening and operating a facility under the authority of the 26 Correctional Privatization Commission or a facility under the 27 authority of the Department of Juvenile Justice which is 28 located within that municipality or county. The amount that is 29 to be paid under this section for any facility may not exceed 1 percent of the facility construction cost, less building 30 impact fees imposed by the municipality, or by the county if

the facility is located in the unincorporated portion of the county. This section is repealed on July 1, 2000.

Section 18. In order to implement Specific Appropriations 1274 and 1276 of the 1999-2000 General Appropriations Act, subsections (8) and (9) of section 403.7095, Florida Statutes, 1998 Supplement, are amended to read:

403.7095 Solid waste management grant program.--

- (8) For fiscal year $\underline{1999-2000}$ $\underline{1998-1999}$, the department shall provide counties with populations under 100,000 with at least 80 percent of the level of funding they received in fiscal year $\underline{1998-1999}$ $\underline{1997-1998}$ for solid waste management and recycling grants.
- (9) For fiscal year 1999-2000 1998-1999, the department shall provide 10 percent of the total funds available after the requirements of subsection (8) are met for recycling grants available to all counties on a competitive basis for innovative programs. The department may consider one or more of the following criteria in determining whether a grant proposal is innovative:
 - (a) Demonstrate advanced technologies or processes.
- (b) Collect and recycle materials targeted by the department.
- (c) Demonstrate substantial improvement in program cost-effectiveness and efficiency as measured against statewide average costs for the same or similar programs.
- (d) Demonstrate transferability of technology and processes used in program.
- (e) Demonstrate and implement multicounty or regional recycling programs.

Section 19. For the 1999-2000 fiscal year only, the 1 2 Administration Commission may approve exceptions to the state's personnel, payroll, and benefit rules, policies, and 3 4 practices and may approve exemptions from: 5 (1) Statutory provisions relating to state employment 6 in chapter 110, Florida Statutes; 7 (2) Statutory provisions relating to state employees 8 in parts I and II of chapter 112, Florida Statutes; and 9 (3) Salary rate and position control provisions in ss. 216.181, 216.251, and 216.262, Florida Statutes, 1998 10 11 Supplement. 12 13 Such exceptions and exemptions may only be approved in order 14 to take advantage of or to demonstrate the best practices inherent in purchased commercial off-the-shelf software for 15 16 human resources, payroll, and benefits and shall be granted only after review and approval by those agencies whose 17 statutory responsibilities or rule requirements are affected. 18 19 The Administration Commission shall follow the notice, review, 20 and exception procedures set forth in s. 216.177(2), Florida Statutes, and public employee collective bargaining agreements 21 established pursuant to s. 447.309, Florida Statutes, prior to 22 23 granting an exception or exemption. Exceptions and exemptions 24 under this section are limited to only those organizations selected by the Florida Financial Management Information 25 26 System Coordinating Council to serve as pilot sites in the 27 proof-of-concept pilot project authorized in Specific 28 Appropriation 1535 of the 1999-2000 General Appropriations 29 Act. This section is repealed on July 1, 2000. 30 Section 20. In order to implement Specific 31 Appropriation 1535A of the 1999-2000 General Appropriations

 Act, section 110.1239, Florida Statutes, 1998 Supplement, is amended to read:

110.1239 State group health insurance program funding.—For the 1999-2000 1998-1999 fiscal year only, it is the intent of the Legislature that the state group health insurance program be managed, administered, operated, and funded in such a manner as to maximize the protection of state employee health insurance benefits. Inherent in this intent is the recognition that the health insurance liabilities attributable to the benefits offered state employees should be fairly, orderly, and equitably funded. Accordingly:

- (1) The division shall determine the level of premiums necessary to fully fund the state group health insurance program for the next fiscal year. Such determination shall be made after each revenue estimating conference on health insurance as provided in s. 216.136(1), but not later than December 1 and April 1 of each fiscal year.
- (2) The Governor, in the Governor's recommended budget, shall provide premium rates necessary for full funding of the state group health insurance program, and the Legislature shall provide in the General Appropriations Act for a premium level necessary for full funding of the state group health insurance program.
- (3) For purposes of funding, any additional appropriation amounts allocated to the state group health insurance program by the Legislature shall be considered as a state contribution and thus an increase in the state premiums.
- (4) This section is repealed on July 1, 2000 1999. Section 21. In order to implement Specific Appropriation 1326 of the 1999-2000 General Appropriations

Act, subsection (15) of section 259.032, Florida Statutes, 1998 Supplement, is amended to read:

259.032 Conservation and Recreation Lands Trust Fund; purpose.--

(15) For fiscal year $\underline{1999-2000}$ $\underline{1998-1999}$ only, moneys credited to the fund may be appropriated to provide grants to qualified local governmental entities pursuant to the provisions of s. 375.075. This subsection is repealed on July 1, 2000 $\underline{1999}$.

Section 22. In order to implement Specific Appropriation 1205 of the 1999-2000 General Appropriations Act, subsection (17) of section 373.59, Florida Statutes, 1998 Supplement, is amended to read:

373.59 Water Management Lands Trust Fund. --

(17) Notwithstanding any provision of this section to the contrary and for the 1999-2000 1998-1999 fiscal year only, the governing board of a water management district may request, and the Secretary of Environmental Protection shall release upon such request, moneys allocated to the districts pursuant to subsection (8) for the purpose of carrying out the provisions of ss. 373.451-373.4595. No funds may be used pursuant to this subsection until necessary debt service obligations and requirements for payments in lieu of taxes that may be required pursuant to this section are provided for. This subsection is repealed on July 1, 2000 1999.

Section 23. In order to implement Specific Appropriations 1210, 1212, 1222, and 1223B of the 1999-2000 General Appropriations Act, section 86 of chapter 93-213, Laws of Florida, as amended by section 28 of chapter 98-46, Laws of Florida, is amended to read:

2

3

4 5

6 7

8

9

10 11

12

13

14

15

16

17

18 19

20

21

22

23

24

25

26

27

28

29

30

Section 86. The Department of Environmental Regulation is authorized 54 career service positions for administering the state NPDES program. Twenty-five career service positions are authorized for startup of the program beginning July 1, 1993, and the remaining 29 career service positions beginning January 1, 1994. The state NPDES program staffing shall start July 1, 1993, with completion targeted for 6 months following United States Environmental Protection Agency authorization to administer the National Pollutant Discharge Elimination System Implementation of positions is subject to review and final approval by the secretary of the Department of Environmental Regulation. The sum of \$3.2 million is hereby appropriated from the Pollution Recovery Trust Fund to cover program startup costs. For the 1999-2000 fiscal year only, such funds need not be repaid.

Section 24. In order to implement Specific Appropriations 1928 through 1931 of the 1999-2000 General Appropriations Act, subsection (4) of section 287.161, Florida Statutes, 1998 Supplement, is amended to read:

287.161 Executive aircraft pool; assignment of aircraft; charge for transportation. --

(4) Notwithstanding the requirements of subsections (2) and (3) and for the 1999-2000 1998-1999 fiscal year only, the Department of Management Services shall charge all persons receiving transportation from the executive aircraft pool a rate not less than the mileage allowance fixed by the Legislature for the use of privately owned vehicles. Fees collected for persons traveling by aircraft in the executive aircraft pool shall be deposited into the Bureau of Aircraft Trust Fund and shall be expended for costs incurred to operate 31 the aircraft management activities of the department. It is

the intent of the Legislature that the executive aircraft pool be operated on a full cost recovery basis, less available funds. This subsection is repealed on July 1, 2000 1999.

Section 25. <u>In order to implement Specific</u>

<u>Appropriation 1617 of the 1999-2000 General Appropriations</u>

Act:

- (1) For purposes of this section, "eligible employee" means any employee of the University of Florida College of Veterinary Medicine Pari-mutuel Laboratory on June 30, 1999, who had permanent status in the Career Service System on June 30, 1997, as an employee of the Department of Business and Professional Regulation in the Pari-mutuel Laboratory and who subsequently transferred to the State University System during the 1997-1998 fiscal year.
- (2) If the laboratory is relocated to Gainesville and the eligible employee is no longer employed by the state, the eligible employee may hold applicable sick and annual leave balances inactive without automatic payout for a period of 1 year from the effective date of termination of state employment, until the effective date of other state employment or the effective date of private employment, whichever is earlier. At that time, the leave balances shall be transferred to the eligible employee's account or paid to the employee pursuant to applicable law and rules.
- (3) An eligible employee may elect to participate in the new employer's sick leave pool immediately upon commencement of employment if such employee participated in the University of Florida's sick leave pool during the year immediately preceding termination of employment. No eligible employee shall be required to make an initial donation or additional donation of sick leave as a condition of

participation in an agency sick leave pool for a period of 1 year.

- (4) Eligible employees shall be given preference, if qualified, for similar employment within the Career Service System or the State University System. The Department of Management Services shall assist eligible employees in identifying similar employment opportunities and determining position eligibility. The department shall also assist eligible employees with resume writing preparation and career counseling training.
- (5) Eligible employees reemployed by the Department of Business and Professional Regulation by June 30, 2000, shall retain all retention points earned during prior employment with the agency, plus the retention points the eligible employee would have accrued had the operation of the pari-mutuel laboratory not been transferred from the agency.
 - (6) This section is repealed on July 1, 2000.

Section 26. In order to implement Specific Appropriations 1467 through 1483 of the 1999-2000 General Appropriations Act, subsection (18) is added to section 216.181, Florida Statutes, 1998 Supplement, to read:

216.181 Approved budgets for operations and fixed capital outlay.--

(18) Notwithstanding any other provision of this chapter to the contrary, the Florida Department of Transportation, in order to facilitate the transfer of personnel to the new turnpike headquarters location in Orange County, may transfer salary rate to the turnpike budget entity from other departmental budget entities. The department must provide documentation of all transfers to the Executive Office of the Governor, the chair of the Senate Ways and Means

Committee, and the chair of the House Committee on

Transportation and Economic Development Appropriations. This
subsection is repealed on July 1, 2000.

Section 27. In order to implement Specific
Appropriations 1492 through 1529 of the 1999-2000 General
Appropriations Act, subsection (9) of section 253.034, Florida
Statutes, 1998 Supplement, is amended to read:

253.034 State-owned lands; uses.--

(9) Notwithstanding any provision of this section or s. 253.111 to the contrary, the Department of Transportation may sell, at fair market value, the following described state real property utilized by the Department of Highway Safety and Motor Vehicles:

14 15

16

17

18

19 20

21

22

2324

2526

27

28

29

30

1 2

3

4

5

7

8

9

11

12

13

From the NW Corner of Section 28 Township 22 South, Range 30 East, run North 89 degrees 21 minutes 24 seconds East 1900 feet; thence run South 0 degrees 38 minutes 36 seconds East 59.45 feet for a point of beginning, said point being on the Southerly right-of-way line of State Highway No. 50; thence South 0 degrees 38 minutes 36 seconds East 525.41 feet; thence North 66 degrees 42 minutes 09 seconds East 390 feet more or less to the waters edge of Lake Barton; thence run Northerly along the waters edge of Lake Barton to the North line of said Section 28; thence run South 89 degrees 21 minutes 24 seconds West along the North line of said Section 28, to a 4-inch concrete monument on the Southerly right-of-way line of State Road No. 50, being North 89 degrees 21 minutes

24 seconds East 2315.27 feet from the NW Corner of said Section 28; thence run Westerly 419.59 feet along the arc of a 0 degree 44 minutes 25 seconds curve concave to the Northwesterly, (having a central angle of 3 degrees 6 minutes 22 seconds, the long chord bearing South 81 degrees 08 minutes 37 seconds West 419.50 feet) to the point of beginning. All of the above described land being in the NE 1/4 of the NW 1/4 of said Section 28, Orange County, Florida.

11 12 13

14

15

16

17

18 19

20

21

22 23

24

25 26

27

28

29

30

1 2

3

4

5

6 7

8

9

10

Proceeds from the sale shall be deposited in the State Transportation Trust Fund. The Board of Trustees of the Internal Improvement Trust Fund shall execute and deliver a deed of conveyance for the purpose of carrying into effect a contract or agreement of sale. This subsection is repealed on July 1, 2000 1999.

Section 28. In order to implement Specific Appropriations 1412 through 1529 of the 1999-2000 General Appropriations Act, subsection (1) of section 334.0445, Florida Statutes, 1998 Supplement, is amended to read:

334.0445 Model career service classification and compensation plan. --

(1) Effective July 1, 1994, the Legislature grants to the Department of Transportation in consultation with the Department of Management Services, the Executive Office of the Governor, legislative appropriations committees, legislative personnel committees, and the affected certified bargaining unions, the authority on a pilot basis to develop and 31 | implement a model career service classification and

compensation system. Such system shall be developed for use by 1 all state agencies. Authorization for this program will be 3 through June 30, 2000 for 3 fiscal years beginning July 1, 4 1994, and ending June 30, 1997; however, the department may 5 elect or be directed by the Legislature to return to the current system at anytime during this period if the model 6 7 system does not meet the stated goals and objectives. This 8 subsection is repealed on July 1, 2000. 9 Section 29. In order to implement Specific Appropriations 2037 through 2096 of the 1999-2000 General 10 11 Appropriations Act, paragraph (b) of subsection (5) of section 12 15.09, Florida Statutes, 1998 Supplement, is amended to read: 13 15.09 Fees.--14 (5) 15 (b) For the 1999-2000 1998-1999 fiscal year only, 16 funds from the Public Access Data Systems Trust Fund may be appropriated for the operations of the department. This 17 paragraph is repealed on July 1, 2000 1999. 18 19 Section 30. In implementing Specific Appropriations 20 1696 through 1705 of the 1999-2000 General Appropriations Act, the Department of Highway Safety and Motor Vehicles may only 21 22 execute a new contract or an extension of an existing contract 23 for a motor vehicle emissions testing program after May 31, 24 2000. This section is repealed on July 1, 2000. 25 Section 31. In order to implement Specific 26 Appropriation 1114 of the 1999-2000 General Appropriations

Act, paragraph (d) is added to subsection (1) of section

252.373, Florida Statutes, 1998 Supplement, to read: 252.373 Allocation of funds; rules.--

27

28

293031

- (1) Funds appropriated from the Emergency Management, Preparedness, and Assistance Trust Fund shall be allocated by the Department of Community Affairs as follows:
- (d) Notwithstanding any other provision of this section to the contrary, and for the 1999-2000 fiscal year only, the Department of Community Affairs shall transfer \$1 million to the Department of Management Services for the purchase of 800-MHz radios for use by state and local entities during emergencies. This paragraph is repealed on July 1, 2000.

Section 32. The performance measures and standards established in this section for individual programs in specific agencies shall be applied to those programs for the 1999-2000 fiscal year. These performance measures and standards are directly linked to the appropriations made in the General Appropriations Act for Fiscal Year 1999-2000 and are to be used to maintain accountability related to those appropriations.

(1) STATE UNIVERSITY SYSTEM. -- The performance measures established in this subsection for the State University System are directly linked to Specific Appropriations 180 through 183 of the 1999-2000 General Appropriations Act and are to be used to maintain accountability related to those appropriations. By January 5, 2000, the State University System shall report the most recent data available on each of the following measures to the appropriate legislative committees:

INSTRUCTION:

Graduation rate for first time in college students, using a 6-year rate.

| 1 | |
|----|---|
| 2 | Retention rate for first time in college |
| 3 | students, using a 6-year rate. |
| 4 | |
| 5 | Graduation rate for Associate of Arts transfer |
| 6 | students, using a 4-year rate. |
| 7 | |
| 8 | Retention rate for Associate of Arts transfer |
| 9 | students, using a 4-year rate. |
| 10 | |
| 11 | Pass rate on licensure certification |
| 12 | examinations for those sitting for the |
| 13 | examination for the first time. |
| 14 | |
| 15 | Percentage of undergraduate students enrolled |
| 16 | in graduate school upon completion of the |
| 17 | baccalaureate degree. |
| 18 | |
| 19 | Percentage of classes taught by state-funded |
| 20 | ranked faculty members. |
| 21 | |
| 22 | Percent of qualified Florida students who meet |
| 23 | the Board of Regents admission standards and |
| 24 | are admitted as first time in college students. |
| 25 | |
| 26 | Percent of first time in college students |
| 27 | admitted as alternative admissions. |
| 28 | |
| 29 | Percent of alternative admissions that are |
| 30 | nonresidents. |
| 31 | |

| 1 | RESEARCH: |
|----|--|
| 2 | |
| 3 | Externally generated research per state-funded |
| 4 | ranked faculty full-time equivalent positions. |
| 5 | |
| 6 | Number of patents and trademarks generated. |
| 7 | |
| 8 | Ratio of state-funded research to externally |
| 9 | funded contracts and grants generated research |
| 10 | and training grant dollars to state research |
| 11 | dollars. |
| 12 | |
| 13 | Average number of articles in refereed journals |
| 14 | per ranked faculty. |
| 15 | |
| 16 | These measures shall be reported and maintained |
| 17 | at both the institutional and systemwide |
| 18 | levels. The Board of Regents shall use standard |
| 19 | definitions for the application of these |
| 20 | measures. Performance measures for the medical |
| 21 | schools and the Institute of Food and |
| 22 | Agricultural Sciences shall be reported |
| 23 | separately for the research performance |
| 24 | measures. |
| 25 | |
| 26 | The Board of Regents is directed to incorporate these measures |
| 27 | as program performance measures in the program reviews |
| 28 | conducted pursuant to s. 240.209 (5)(b), Florida Statutes, |
| 29 | 1998 Supplement, and use this information in decisions |
| 30 | regarding degree program approval, termination, and |
| 31 | modification. |

| 1 | |
|----|---|
| 2 | (2) DEPARTMENT OF CHILDREN AND FAMILIES |
| 3 | (a) Aging and Adult Services ProgramThe following |
| 4 | measures and standards shall be applied to the funds provided |
| 5 | in Specific Appropriations 334 through 341: |
| 6 | |
| 7 | Performance Measures Standards |
| 8 | |
| 9 | Adults with Disabilities and Frail Elderly Who |
| 10 | Are Victims of Abuse, Neglect, or Exploitation |
| 11 | |
| 12 | OUTCOMES: |
| 13 | |
| 14 | Percent of protective supervision cases in |
| 15 | which no report alleging abuse, neglect, or |
| 16 | exploitation is received while the case is open |
| 17 | (from beginning of protective supervision for a |
| 18 | maximum of 1 year)95% |
| 19 | |
| 20 | Percent of clients satisfied90% |
| 21 | |
| 22 | Percent of case closures for proposed confirmed |
| 23 | within 60 days for each district100% |
| 24 | |
| 25 | OUTPUTS: |
| 26 | |
| 27 | Number of investigations29,993 |
| 28 | |
| 29 | Number of cases closed for proposed |
| 30 | <u>confirmed520</u> |
| 31 | |

| 1 | Number of persons receiving protective |
|----|---|
| 2 | supervision services516 |
| 3 | |
| 4 | Number of protective supervision cases in which |
| 5 | no report alleging abuse, neglect, or |
| 6 | exploitation is received while the case is open |
| 7 | (from beginning of protective supervision for a |
| 8 | maximum of 1 year)490 |
| 9 | |
| 10 | Adults with Disabilities Who Need Assistance to |
| 11 | Remain in the Community |
| 12 | |
| 13 | OUTCOMES: |
| 14 | |
| 15 | Percent of adults with disabilities receiving |
| 16 | services who are not placed in a nursing |
| 17 | home99% |
| 18 | |
| 19 | Percent of clients satisfied95% |
| 20 | |
| 21 | OUTPUTS: |
| 22 | |
| 23 | Number of adults with disabilities to be |
| 24 | served: |
| 25 | Community Care for Disabled Adults1,051 |
| 26 | Home Care for Disabled Adults1,428 |
| 27 | Number of Medicaid waiver clients |
| 28 | served1,397 |
| 29 | |
| 30 | |
| 31 | |

| 1 | Number of persons receiving OSS case management |
|----|---|
| 2 | services (Elderly and Disabled) excluding |
| 3 | mental health eligible7,062 |
| 4 | |
| 5 | Number of persons placed in an Assisted Living |
| 6 | Facility, Adult Family-Care Home or Nursing |
| 7 | Home (Elderly and Disabled)Report % by |
| 8 | 1/5/2000 |
| 9 | |
| 10 | (b) People with Mental Health and Substance Abuse |
| 11 | Problems Program The following measures and standards shall |
| 12 | be applied to the funds provided in Specific Appropriations |
| 13 | 342 through 356: |
| 14 | |
| 15 | Performance Measures Standards |
| 16 | |
| 17 | Children Incompetent to Proceed in Juvenile |
| 18 | <u>Justice</u> |
| 19 | |
| 20 | OUTCOMES: |
| 21 | |
| 22 | Percent of children restored to competency and |
| 23 | recommended to proceed with a judicial hearing: |
| 24 | With mental illness90% |
| 25 | With mental retardation54% |
| 26 | |
| 27 | Percent of community partners satisfied with |
| 28 | program based upon a survey90% |
| 29 | |
| 30 | |
| 31 | |

| 1 | Percent of children returned to court for |
|----|---|
| 2 | competency hearings, and the court concurs with |
| 3 | the recommendation of the provider95% |
| 4 | |
| 5 | Percent of children with mental illness either |
| 6 | restored to competency or determined |
| 7 | unrestorable in less than 180 days80% |
| 8 | |
| 9 | Percent of children with mental retardation |
| 10 | either restored to competency or determined |
| 11 | unrestorable in less than 365 days90% |
| 12 | |
| 13 | OUTPUTS: |
| 14 | |
| 15 | Number of children served who are incompetent |
| 16 | to proceed224 |
| 17 | |
| 18 | Children with Serious Emotional Disturbance |
| 19 | (SED) |
| 20 | |
| 21 | OUTCOMES: |
| 22 | |
| 23 | Average number of days per year SED children |
| 24 | (excluding those in juvenile justice |
| 25 | facilities) spend in the community338 |
| 26 | |
| 27 | Percent of commitments or recommitments to |
| 28 | Juvenile JusticeBaseline |
| 29 | |
| 30 | Percent of available school days SED children |
| 31 | attended during the last 30 days85% |

| 1 | |
|----|---|
| 2 | Percent of families satisfied with the services |
| 3 | received as measured by the Family Centered |
| 4 | Behavior Scale83% |
| 5 | |
| 6 | Percent of community partners satisfied based |
| 7 | on a survey90% |
| 8 | |
| 9 | Average functional level score SED children |
| 10 | will have achieved on the Global Assessment of |
| 11 | Functioning scale49 |
| 12 | |
| 13 | Percent of improvement of the emotional |
| 14 | condition or behavior of the child or |
| 15 | adolescent evidenced by resolving the presented |
| 16 | problem and symptoms of the serious emotional |
| 17 | disturbance recorded in the initial |
| 18 | assessment |
| 19 | |
| 20 | OUTPUTS: |
| 21 | |
| 22 | SED children to be served22,104 |
| 23 | |
| 24 | Children with Emotional Disturbances (ED) |
| 25 | |
| 26 | OUTCOMES: |
| 27 | |
| 28 | Average number of days per year ED children |
| 29 | (excluding those in juvenile justice |
| 30 | facilities) spent in the community350 |
| 31 | |

| 1 | Percent of available days ED children attended |
|----|---|
| 2 | school during the last 30 days87% |
| 3 | |
| 4 | Percent of commitments or recommitments to |
| 5 | Juvenile Justice |
| 6 | 1/5/2000 |
| 7 | |
| 8 | Percent of families satisfied with the services |
| 9 | received as measured by the Family Centered |
| 10 | Behavior Scale85% |
| 11 | |
| 12 | Percent of community partners satisfied based |
| 13 | on a survey90% |
| 14 | |
| 15 | Average functional level score ED children will |
| 16 | have achieved on the Global Assessment of |
| 17 | Functioning scale55 |
| 18 | |
| 19 | OUTPUTS: |
| 20 | |
| 21 | Number of ED children to be served13,101 |
| 22 | |
| 23 | Children At Risk of Emotional Disturbance |
| 24 | |
| 25 | OUTCOMES: |
| 26 | |
| 27 | Percent of families satisfied with the services |
| 28 | received as measured by the Family Centered |
| 29 | Behavior Scale90% |
| 30 | |
| 31 | OUTPUTS: |

| 1 | |
|----|--|
| 2 | At risk children to be served10,390 |
| 3 | |
| 4 | Children with Substance Abuse Problems |
| 5 | |
| 6 | OUTCOMES: |
| 7 | |
| 8 | Percent of children discharged for completing |
| 9 | treatment having no alcohol or other drug use |
| 10 | during the month prior to discharge72% |
| 11 | |
| 12 | Percent of parents of children receiving |
| 13 | services reporting average or above average |
| 14 | level of satisfaction on Family Centered |
| 15 | Behavior Scale95% |
| 16 | |
| 17 | Percent of children receiving services who are |
| 18 | satisfied based on survey90% |
| 19 | |
| 20 | Percent of children under the supervision of |
| 21 | the state receiving substance abuse treatment |
| 22 | who are not committed or recommitted to the |
| 23 | Department of Juvenile Justice during the 12 |
| 24 | months following treatment completion85% |
| 25 | |
| 26 | Percent of community partners satisfied based |
| 27 | on survey90% |
| 28 | |
| 29 | OUTPUTS: |
| 30 | |
| 31 | Number of children completing treatment4,500 |

| 1 | |
|----|--|
| 2 | Number of children served62,979 |
| 3 | |
| 4 | Children At Risk of Substance Abuse Problems |
| 5 | |
| 6 | OUTCOMES: |
| 7 | |
| 8 | Percent of children in targeted prevention |
| 9 | programs who achieve expected level of |
| 10 | improvement in reading75% |
| 11 | |
| 12 | Percent of children in targeted prevention |
| 13 | programs who achieve expected level of |
| 14 | improvement in math75% |
| 15 | |
| 16 | Percent of children who receive targeted |
| 17 | prevention services who are not admitted to |
| 18 | substance abuse services during the 12 months |
| 19 | after completion of prevention services96% |
| 20 | |
| 21 | Percent of children in targeted prevention |
| 22 | programs who perceive substance use to be |
| 23 | harmful at the time of discharge when compared |
| 24 | to admission76% |
| 25 | |
| 26 | OUTPUTS: |
| 27 | |
| 28 | Number of children served in targeted |
| 29 | prevention6,233 |
| 30 | |
| 31 | Adults with Substance Abuse Problems |

| 1 | |
|----|---|
| 2 | OUTCOMES: |
| 3 | |
| 4 | Percent of clients completing treatment who are |
| 5 | not readmitted for substance abuse services |
| 6 | during the 12 months following discharge96% |
| 7 | |
| 8 | Percent of adults employed upon discharge from |
| 9 | treatment services61% |
| 10 | |
| 11 | Percent of adult women pregnant during |
| 12 | treatment who give birth to substance free |
| 13 | newborns87% |
| 14 | |
| 15 | Percent change in the number of clients with |
| 16 | arrests within 90 days following discharge |
| 17 | compared to number with arrests within 90 days |
| 18 | prior to admission57% |
| 19 | |
| 20 | Average level of satisfaction on the Behavioral |
| 21 | Healthcare Rating Scale of satisfaction138 |
| 22 | |
| 23 | Percent of community partners satisfied based |
| 24 | on surveys90% |
| 25 | |
| 26 | OUTPUTS: |
| 27 | |
| 28 | Number of adults served141,832 |
| 29 | |
| 30 | Adults with a Serious and Persistent Mental |
| 31 | Illness in the Community |

| 1 | |
|----|--|
| 2 | OUTCOMES: |
| 3 | |
| 4 | Average annual number of days spent in the |
| 5 | community (not in institutions or other |
| 6 | facilities)345 |
| 7 | |
| 8 | Average functional level based on Global |
| 9 | Assessment of Functioning score53 |
| 10 | |
| 11 | Average client satisfaction score on the |
| 12 | Behavioral Healthcare Rating Scale140 |
| 13 | |
| 14 | Average annual days worked for pay30 |
| 15 | |
| 16 | Total average monthly income in last 30 |
| 17 | days\$550 |
| 18 | |
| 19 | Percent of community partners satisfied based |
| 20 | on survey90% |
| 21 | |
| 22 | OUTPUTS: |
| 23 | |
| 24 | Number of Adults with a Serious and Persistent |
| 25 | Mental Illness served66,289 |
| 26 | |
| 27 | Adults in Mental Health Crisis |
| 28 | |
| 29 | OUTCOMES: |
| 30 | |
| 31 | |

| 1 | Average Global Assessment of Functioning scale |
|---|---|
| 2 | change score14.7% |
| 3 | |
| 4 | Percent of community partners satisfied based |
| 5 | on survey90% |
| 6 | |
| 7 | Average client satisfaction score on the |
| 8 | Behavioral Healthcare Rating Scale130 |
| 9 | |
| 10 | OUTPUTS: |
| 11 | |
| 12 | Number of Adults in Mental Health Crisis |
| 13 | served68,553 |
| 14 | |
| 15 | Adults with Forensic Involvement |
| 16 | |
| 17 | OUTCOMES: |
| 18 | |
| | |
| 19 | Average functional level based on Global |
| 19 20 | Assessment of Functioning score52 |
| | |
| 20 | |
| 20 21 | Assessment of Functioning score52 |
| 20 21 22 | Assessment of Functioning score52 Average client satisfaction score on the |
| 20 21 22 23 | Assessment of Functioning score52 Average client satisfaction score on the |
| 20 21 22 23 24 | Assessment of Functioning score |
| 202122232425 | Assessment of Functioning score |
| 20 21 22 23 24 25 26 | Assessment of Functioning score |
| 20 21 22 23 24 25 26 27 | Assessment of Functioning score |
| 20 21 22 23 24 25 26 27 28 | Assessment of Functioning score |

| 1 | Average annual number of days spent in the |
|----|--|
| 2 | community (not in institutions or other |
| 3 | facilities)216 |
| 4 | |
| 5 | OUTPUTS: |
| 6 | |
| 7 | Number of Adults with Forensic Involvement |
| 8 | served3,950 |
| 9 | |
| 10 | (c) People with Developmental Disabilities-Community |
| 11 | ProgramThe following measures and standards shall be |
| 12 | applied to the funds provided in Specific Appropriations 376 |
| 13 | through 390: |
| 14 | |
| 15 | Performance Measures Standards |
| 16 | |
| 17 | OUTCOMES: |
| 18 | |
| 19 | Percent of people who have a quality of life |
| 20 | score of 19 out of 25 or greater on the Outcome |
| 21 | Based Performance Measures Assessment at annual |
| 22 | reassessment76% |
| 23 | |
| 24 | Percent of adults living in homes of their |
| 25 | own16.25% |
| 26 | |
| 27 | Percent of people who are employed in |
| 28 | integrated settings25.50% |
| 29 | |
| 30 | Percent of clients satisfied with services95% |
| 31 | |

| 1 | OUTPUTS: |
|----|--|
| 2 | |
| 3 | Children and adults provided case |
| 4 | management27,829 |
| 5 | |
| 6 | Children and adults provided residential care |
| 7 | <u>4,764</u> |
| 8 | |
| 9 | Children and adults provided individualized |
| 10 | supports and services27,829 |
| 11 | |
| 12 | (d) Developmental Services-Institutions ProgramThe |
| 13 | following measures and standards shall be applied to the funds |
| 14 | provided in Specific Appropriations 420 through 425: |
| 15 | |
| 16 | Performance Measures Standards |
| 17 | |
| 18 | OUTCOMES: |
| 19 | |
| 20 | Annual number of significant reportable |
| 21 | incidents per 100 persons with developmental |
| 22 | disabilities living in developmental services |
| 23 | <u>institutions26</u> |
| 24 | |
| 25 | Percent of people discharged as planned100% |
| 26 | |
| 27 | Percent of clients satisfied with services95% |
| 28 | |
| 29 | OUTPUTS: |
| 30 | |
| 31 | |

| 1 | Adults receiving services in developmental |
|----|---|
| 2 | services institutions1,357 |
| 3 | |
| 4 | Adults incompetent to proceed provided |
| 5 | competency training and custodial care in the |
| 6 | Mentally Retarded Defendants Program141 |
| 7 | |
| 8 | (e) Economic Self-Sufficiency Program The following |
| 9 | measures and standards shall be applied to the funds provided |
| 10 | in Specific Appropriations 391 through 404: |
| 11 | |
| 12 | Performance Measures Standards |
| 13 | |
| 14 | WAGES/Adults and Families Who Need Assistance |
| 15 | to Become Employed |
| 16 | |
| 17 | OUTCOMES: |
| 18 | |
| 19 | Percentage of applications processed within |
| 20 | time standards (total)100% |
| 21 | |
| 22 | Percentage of Food Stamp applications processed |
| 23 | within 30 days100% |
| 24 | |
| 25 | Percentage of cash assistance applications |
| 26 | processed within 45 days 100% |
| 27 | |
| 28 | Percentage of Medicaid applications processed |
| 29 | within 45 days100% |
| 30 | |
| 31 | |

| 1 | Percentage of Food Stamp benefits determined |
|----|---|
| 2 | accurately90.70% |
| 3 | decuratery |
| 4 | Percentage of WAGES cash assistance benefits |
| 5 | determined accurately93.89% |
| 6 | determined accuratery |
| 7 | Dergentage of Medigaid benefits determined |
| • | Percentage of Medicaid benefits determined |
| 8 | accurately100% |
| 9 | |
| 10 | Percentage of Benefit Recovery claims |
| 11 | established within 90 days100% |
| 12 | |
| 13 | Percentage of dollars collected for established |
| 14 | Benefit Recovery claims50% |
| 15 | |
| 16 | Percentage of suspected fraud cases referred |
| 17 | that result in Front-end Fraud Prevention |
| 18 | savings70% |
| 19 | |
| 20 | Percentage of WAGES sanctions referred by the |
| 21 | local WAGES coalitions that are executed within |
| 22 | 10 days100% |
| 23 | |
| 24 | Percentage of work eligible WAGES participants |
| 25 | accurately referred to the local WAGES |
| 26 | coalitions within one work day100% |
| 27 | |
| 28 | Percentage of Refugee Assistance cases |
| 29 | accurately closed at 8 months or less100% |
| 30 | accuracely crobed at a monthly of resp |
| | |
| 31 | |

| 1 | Percentage of clients satisfied with |
|----|---|
| 2 | eligibility services: WAGES95% |
| 3 | |
| 4 | Percentage of clients satisfied with |
| 5 | eligibility services: All other programs95% |
| 6 | |
| 7 | OUTPUTS: |
| 8 | |
| 9 | Total number of applications2,575,690 |
| 10 | |
| 11 | Number of WAGES participants referred to the |
| 12 | local WAGES coalitions125,000 |
| 13 | |
| 14 | Number of Front-end Fraud Prevention |
| 15 | investigations completed25,200 |
| 16 | |
| 17 | Dollars saved through Front-end Fraud |
| 18 | Prevention\$17,900,000 |
| 19 | |
| 20 | Dollars collected through Benefit |
| 21 | Recovery\$21,000,000 |
| 22 | |
| 23 | Number of refugee cases closed5,600 |
| 24 | |
| 25 | (f) People in Need of Family Safety and Preservation |
| 26 | Services Program The following measures and standards shall |
| 27 | be applied to the funds provided in Specific Appropriations |
| 28 | 357 through 374: |
| 29 | Development of Management |
| 30 | Performance Measures Standards |
| 31 | |

| 1 | Families with Children in Child Care |
|----|---|
| 2 | |
| 3 | OUTCOMES: |
| 4 | |
| 5 | Percent of 4-year-old children placed with |
| 6 | contracted providers in care for 9 months who |
| 7 | enter kindergarten ready to learn as determined |
| 8 | by DOE or local school systems' readiness |
| 9 | assessment80% |
| 10 | |
| 11 | Percent of non-WAGES, working poor clients who |
| 12 | need child care that receive subsidized child |
| 13 | care services: |
| 14 | <u>0 to age 592%</u> |
| 15 | School Age41.5% |
| 16 | All children63% |
| 17 | |
| 18 | Percent of licensed child care providers who |
| 19 | are satisfied with the licensing process90% |
| 20 | |
| 21 | Percent of clients receiving subsidized child |
| 22 | care services who are satisfied95% |
| 23 | |
| 24 | Percent of licensed child care facilities and |
| 25 | homes with no class 1 (serious) violations |
| 26 | during their licensure year97% |
| 27 | |
| 28 | Number of provisional licenses as a result of |
| 29 | noncompliance with child care standards375 |
| 30 | |
| 31 | |

| 1 | Number of verified incidents of abuse and/or |
|----|--|
| 2 | neglect in licensed child care |
| 3 | arrangements62 |
| 4 | |
| 5 | Percent of WAGES clients who need child care |
| 6 | that receive subsidized child care |
| 7 | services100% |
| 8 | |
| 9 | OUTPUTS: |
| 10 | |
| 11 | Number served: Working Poor53,739 |
| 12 | |
| 13 | Number served: At Risk13,250 |
| 14 | |
| 15 | Number served: Migrants2,880 |
| 16 | |
| 17 | Number served: WAGES/Transitional Child |
| 18 | Care64,140 |
| 19 | |
| 20 | Total number served:134,009 |
| 21 | |
| 22 | Families Known to the Department with Children |
| 23 | at Risk of Abuse |
| 24 | |
| 25 | OUTCOMES: |
| 26 | |
| 27 | Percent of children in families who complete |
| 28 | intensive child abuse prevention programs of 3 |
| 29 | months or more who are not abused or neglected |
| 30 | within 6 months of program completion95% |
| 31 | |

| 1 | Percent of children in families who complete |
|----|--|
| 2 | intensive child abuse prevention programs of 3 |
| 3 | months or more who are not abused or neglected |
| 4 | within 12 months of program completion95% |
| 5 | |
| 6 | Percent of children in families who complete |
| 7 | intensive child abuse prevention programs of 3 |
| 8 | months or more who are not abused or neglected |
| 9 | within 18 months of program completion95% |
| 10 | |
| 11 | Percent of families receiving parent education |
| 12 | and other parent skill building services, |
| 13 | lasting 6 weeks or longer, who show improved |
| 14 | family skills and capacity to care for their |
| 15 | childrenBaseline data available 6/99 |
| 16 | |
| 17 | Percent of clients satisfied95% |
| 18 | |
| 19 | OUTPUTS: |
| 20 | |
| 21 | Number receiving information and referral |
| 22 | services61,287 |
| 23 | |
| 24 | Number of persons served153,005 |
| 25 | |
| 26 | Children Who Have Been Abused or Neglected by |
| 27 | <u>Their Families</u> |
| 28 | |
| 29 | OUTCOMES: |
| 30 | |
| 31 | |

| 1 | Percent of children who have been abused or |
|----|---|
| 2 | neglected by their families who will have no |
| 3 | subsequent findings of child maltreatment |
| 4 | within 1 year of case closure95% |
| 5 | |
| 6 | Percent of families receiving ongoing services |
| 7 | who show improved scores on the child |
| 8 | well-being scalesBaseline data |
| 9 | available 6/99 |
| 10 | |
| 11 | Percent of clients receiving services that are |
| 12 | satisfied based on a customer satisfaction |
| 13 | survey95% |
| 14 | |
| 15 | Percent of children reunified with family who |
| 16 | return to foster care within 1 year of case |
| 17 | closureBaseline data available 6/99 |
| 18 | |
| 19 | Percent of children given exit interviews who |
| 20 | were satisfied with their foster care placement |
| 21 | Baseline data available 6/99 |
| 22 | |
| 23 | Percent of children who are not abused or |
| 24 | neglected during services97% |
| 25 | |
| 26 | Percentage of abandoned calls made to the |
| 27 | Florida Abuse Hotline2% |
| 28 | |
| 29 | OUTPUTS: |
| 30 | |
| 31 | |

| 1 | Percent of alleged victims seen within 24 hours |
|----|---|
| 2 | <u></u> 100% |
| 3 | |
| 4 | Percent of children who exited out-of-home care |
| 5 | by the 15th monthBaseline |
| 6 | |
| 7 | Children identified as abused/neglected during |
| 8 | year75,000 |
| 9 | |
| 10 | Percent of investigations completed within 30 |
| 11 | days100% |
| 12 | |
| 13 | Number of children served in relative |
| 14 | care8,126 |
| 15 | |
| 16 | Number of children served in foster |
| 17 | care16,313 |
| 18 | |
| 19 | Number of families served by Protective |
| 20 | Supervision26,436 |
| 21 | |
| 22 | Number of families served by Intensive Crisis |
| 23 | Counseling Program, Family Builders6,767 |
| 24 | |
| 25 | Calls answered303,332 |
| 26 | |
| 27 | Percent of calls answered within 3 |
| 28 | minutes98% |
| 29 | |
| 30 | |
| 31 | |

| 1 | Number of cases reviewed by supervisors in |
|----|---|
| 2 | accordance with department timeframes for early |
| 3 | warning systemBaseline |
| 4 | |
| 5 | Number of individuals under the department's |
| 6 | protective supervision who have case plans |
| 7 | requiring substance abuse treatment who are |
| 8 | receiving treatmentBaseline |
| 9 | |
| 10 | Percent of cases reviewed by supervisors in |
| 11 | accordance with department timeframes for early |
| 12 | warning systemBaseline |
| 13 | |
| 14 | Percent of individuals under the department's |
| 15 | protective supervision who have case plans |
| 16 | requiring substance abuse treatment who are |
| 17 | receiving treatmentBaseline |
| 18 | |
| 19 | Ratio of certified workers to |
| 20 | childrenBaseline |
| 21 | |
| 22 | Reports of child abuse/neglect126,735 |
| 23 | |
| 24 | Victims of Domestic Violence |
| 25 | |
| 26 | OUTCOMES: |
| 27 | |
| 28 | Ratio of incidents reported resulting in injury |
| 29 | or harm to clients as a result of inadequate |
| 30 | security procedures per 1,000 shelter |
| 31 | daysBaseline |

| i | | |
|----|---|--|
| 1 | | |
| 2 | Percent of clients satisfied95% | |
| 3 | | |
| 4 | OUTPUTS: | |
| 5 | | |
| 6 | Number of individuals receiving case management | |
| 7 | services21,270 | |
| 8 | | |
| 9 | Number of children counseled20,340 | |
| 10 | | |
| 11 | Number of individuals served in emergency | |
| 12 | shelters15,775 | |
| 13 | | |
| 14 | Percent of adult and child victims in shelter | |
| 15 | more than 72 hours having a plan for family | |
| 16 | safety and security when they leave | |
| 17 | shelter100% | |
| 18 | | |
| 19 | Number of adults counseled108,442 | |
| 20 | | |
| 21 | Child Victims of Abuse or Neglect Who Become | |
| 22 | Eligible for Adoption | |
| 23 | | |
| 24 | OUTCOMES: | |
| 25 | | |
| 26 | Percent of children who are adopted of the | |
| 27 | number of children legally available for | |
| 28 | adoption90% | |
| 29 | | |
| 30 | Percent of clients satisfied95% | |
| 31 | | |

| 1 | OUTPUTS: |
|----|---|
| 2 | |
| 3 | Children receiving subsidies12,454 |
| 4 | |
| 5 | Children receiving adoptive services4,454 |
| 6 | |
| 7 | Number of children placed in |
| 8 | adoptionBaseline |
| 9 | |
| 10 | (g) Mental Health-Institutions ProgramThe following |
| 11 | measures and standards shall be applied to the funds provided |
| 12 | in Specific Appropriations 413 through 419: |
| 13 | |
| 14 | Performance Measures Standards |
| 15 | |
| 16 | Adults in Civil Commitment |
| 17 | |
| 18 | OUTCOMES: |
| 19 | |
| 20 | Percent of residents who improve mental health |
| 21 | based on the Positive and Negative Syndrome |
| 22 | Scale65% |
| 23 | |
| 24 | Percent of community partners satisfied based |
| 25 | on survey90% |
| 26 | |
| 27 | Percent of people served who are discharged to |
| 28 | the community50% |
| 29 | |
| 30 | Percent of patients satisfied based on |
| 31 | survey90% |

| 1 | |
|----|---|
| 2 | Annual number of harmful events per 100 |
| 3 | residents in each mental health |
| 4 | institution20 |
| 5 | |
| 6 | OUTPUTS: |
| 7 | |
| 8 | Number of people served3,000 |
| 9 | |
| 10 | Adults in Forensic Commitment |
| 11 | |
| 12 | OUTCOMES: |
| 13 | |
| 14 | Average number of days to restore |
| 15 | competency195 |
| 16 | |
| 17 | Percent of residents who improve mental health |
| 18 | based on the Positive and Negative Syndrome |
| 19 | Scale77% |
| 20 | |
| 21 | Annual number of harmful events per 100 |
| 22 | residents in each mental health institution.1.5 |
| 23 | |
| 24 | Percent of residents satisfied based on |
| 25 | survey80% |
| 26 | |
| 27 | Percent of community partners satisfied based |
| 28 | on survey90% |
| 29 | |
| 30 | OUTPUTS: |
| 31 | |

| <u>rided</u> |
|--------------|
| <u>vided</u> |
| <u>rided</u> |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| lng |
| rided |
| , raca |
| |
| |
| |
| |
| |

| 1 | Health Services to Pregnant Women, Newborns, |
|----|--|
| 2 | and Women Who Want Family Planning Services |
| 3 | |
| 4 | OUTCOMES: |
| 5 | |
| 6 | Percent of women receiving adequate prenatal |
| 7 | care86% |
| 8 | |
| 9 | Neonatal mortality rate (per 1,000)4.86 |
| 10 | |
| 11 | Percent of vaginal deliveries with no |
| 12 | <u>complications73.1%</u> |
| 13 | |
| 14 | Average length of time between pregnancies for |
| 15 | those receiving family planning services |
| 16 | (months)37.4 |
| 17 | |
| 18 | OUTPUTS: |
| 19 | |
| 20 | Number of women receiving prenatal |
| 21 | care137,130 |
| 22 | |
| 23 | Number of vaginal deliveries64,152 |
| 24 | |
| 25 | Number of women receiving family planning |
| 26 | services136,197 |
| 27 | |
| 28 | <u>Health Services to Children</u> |
| 29 | |
| 30 | OUTCOMES: |
| 31 | |

| Ī | |
|----|---|
| 1 | Percent of eligible children who received all |
| 2 | required components of EPSDT screen64% |
| 3 | |
| 4 | Percent of hospitalizations for conditions |
| 5 | preventable with good ambulatory care7.53% |
| 6 | |
| 7 | Ratio of children hospitalized for mental |
| 8 | health care to those receiving mental health |
| 9 | services6.8 |
| 10 | |
| 11 | OUTPUTS: |
| 12 | |
| 13 | Number of children ages 1-20 enrolled in |
| 14 | Medicaid1,119,745 |
| 15 | |
| 16 | Number of children receiving mental health |
| 17 | services54,443 |
| 18 | |
| 19 | Number of children receiving EPSDT |
| 20 | services127,967 |
| 21 | |
| 22 | Number of services by major type of service: |
| 23 | Hospital inpatient services39,828 |
| 24 | Physician services3,475,670 |
| 25 | Prescribed drugs2,875,949 |
| 26 | |
| 27 | Health Services to Working Age Adults |
| 28 | (Nondisabled) |
| 29 | |
| 30 | OUTCOMES: |
| 31 | |

| 1 | Percent of hospitalizations for conditions |
|----|---|
| 2 | preventable with good ambulatory care13.3% |
| 3 | |
| 4 | OUTPUTS: |
| 5 | |
| 6 | Percent of nondisabled adults receiving a |
| 7 | service85% |
| 8 | |
| 9 | Health Services to Disabled Working Age Adults |
| 10 | |
| 11 | OUTCOMES: |
| 12 | |
| 13 | Percent of hospitalizations for conditions |
| 14 | preventable with good ambulatory care13.9% |
| 15 | |
| 16 | OUTPUTS: |
| 17 | |
| 18 | Percent of enrolled disabled adults receiving a |
| 19 | service88.6% |
| 20 | |
| 21 | Health Services to Elders |
| 22 | |
| 23 | OUTCOMES: |
| 24 | |
| 25 | Percent of hospital stays for elder recipients |
| 26 | exceeding length of stay criteria26% |
| 27 | |
| 28 | Percent of elder recipients in long term care |
| 29 | who improve or maintain activities of daily |
| 30 | living (ADL) functioning to those receiving |
| 31 | health services |

| 1 | |
|----|---|
| 2 | OUTPUTS: |
| 3 | |
| 4 | Number enrolled in long-term care |
| 5 | waivers9,766 |
| 6 | |
| 7 | Number of elders receiving mental health care |
| 8 | <u>7,688</u> |
| 9 | |
| 10 | Number of services by major type of service: |
| 11 | Hospital inpatient services89,048 |
| 12 | Physician services1,285,488 |
| 13 | Prescribed drugs8,337,539 |
| 14 | |
| 15 | Assure Compliance with Medicaid Policy |
| 16 | |
| 17 | OUTCOMES: |
| 18 | |
| 19 | Percent of new recipients voluntarily selecting |
| 20 | managed care plan75% |
| 21 | |
| 22 | Percent of programs with cost effectiveness |
| 23 | determined annually5% |
| 24 | |
| 25 | OUTPUTS: |
| 26 | |
| 27 | Number of new provider applications10,600 |
| 28 | |
| 29 | Number of new enrollees provided choice |
| 30 | counseling516,000 |
| 31 | |

| 1 | Number of providers |
|----|---|
| 2 | |
| 3 | Process Medicaid Provider Claims |
| 4 | |
| 5 | OUTCOMES: |
| 6 | |
| 7 | Average length of time between receipt of clean |
| 8 | claim and payment (days)16 |
| 9 | |
| 10 | Percent increase in dollars recovered |
| 11 | annually5% |
| 12 | |
| 13 | Amount of recoveries\$19,275,043 |
| 14 | |
| 15 | Cost avoided because of identification of third |
| 16 | <pre>party coverage:</pre> |
| 17 | Commercial Coverage\$197,493,244 |
| 18 | Medicare\$694,234,790 |
| 19 | |
| 20 | OUTPUTS: |
| 21 | |
| 22 | Number of claims received96,398,352 |
| 23 | |
| 24 | Number of claims processed65,400,797 |
| 25 | |
| 26 | Number of claims denied30,997,555 |
| 27 | |
| 28 | Number of fraud and abuse cases opened3,776 |
| 29 | |
| 30 | Number of fraud and abuse cases closed4,683 |
| 31 | |

| 1 | Number of referrals to the Medicaid Fraud |
|----|--|
| 2 | Control Unit/Attorney General's Office175 |
| 3 | |
| 4 | (b) Health Services Quality Assurance Program The |
| 5 | following measures and standards shall be applied to the funds |
| 6 | provided in Specific Appropriations 280 through 291: |
| 7 | |
| 8 | Performance Measures Standards |
| 9 | |
| 10 | State Regulation of Health Care Practitioners |
| 11 | |
| 12 | OUTCOMES: |
| 13 | |
| 14 | Percentage of Priority I practitioner |
| 15 | investigations resulting in emergency |
| 16 | action39% |
| 17 | |
| 18 | Average length of time (in days) to take |
| 19 | emergency action on Priority I practitioner |
| 20 | investigations60 |
| 21 | |
| 22 | Percentage of cease and desist orders issued to |
| 23 | unlicensed practitioners in which another |
| 24 | complaint of unlicensed activity is |
| 25 | subsequently filed against the same |
| 26 | practitioner7% |
| 27 | |
| 28 | Percentage of licensed practitioners involved |
| 29 | <u>in:</u> |
| 30 | Serious incidents0.33% |
| 31 | Peer review discipline reports0.02% |

| 1 | |
|----|--|
| 2 | OUTPUTS: |
| 3 | |
| 4 | Number of complaints determined legally |
| 5 | sufficient7,112 |
| 6 | |
| 7 | Number of legally sufficient complaints |
| 8 | resolved by: |
| 9 | A. Findings of no probable cause, including: |
| 10 | Nolle prosse680 |
| 11 | Letters of Guidance491 |
| 12 | Notice of noncompliance35 |
| 13 | B. Probable Cause-Issuance of citation for |
| 14 | minor violations34 |
| 15 | C. Stipulations or informal hearings662 |
| 16 | D. Formal hearings44 |
| 17 | |
| 18 | Percentage of investigations completed by |
| 19 | <pre>priority within timeframe:</pre> |
| 20 | Priority I-45 days100% |
| 21 | Priority II-180 days100% |
| 22 | Other-180 days100% |
| 23 | |
| 24 | Average number of practitioner complaint |
| 25 | investigations per FTE87 |
| 26 | |
| 27 | Number of inquiries to the call center |
| 28 | regarding practitioner licensure and |
| 29 | disciplinary information113,293 |
| 30 | |
| 31 | |

| 1 | State Licensure and Federal Certification of |
|----|---|
| 2 | Health Care Facilities |
| 3 | |
| 4 | OUTCOMES: |
| 5 | |
| 6 | Percentage of investigations of alleged |
| 7 | unlicensed facilities and programs that have |
| 8 | been previously issued a cease and desist |
| 9 | order, that are confirmed as repeated |
| 10 | unlicensed activity |
| 11 | |
| 12 | Percentage of Priority I consumer complaints |
| 13 | about licensed facilities and programs that are |
| 14 | investigated within 48 hours100% |
| 15 | |
| 16 | Percentage of accredited hospitals and |
| 17 | ambulatory surgical centers cited for not |
| 18 | complying with life safety, licensure, or |
| 19 | emergency access standardsReport % by |
| 20 | 1/5/2000 |
| 21 | |
| 22 | Percentage of accreditation validation surveys |
| 23 | that result in findings of licensure |
| 24 | deficiencies |
| 25 | |
| 26 | Percentage of facilities in which deficiencies |
| 27 | are found which pose a serious threat to the |
| 28 | health, safety, or welfare of the public by |
| 29 | <u>type:</u> |
| 30 | Nursing Homes5% |
| 31 | Assisted Living Facilities5% |

| _ | l |
|-----|---|
| 1 | Home Health AgenciesReport % by |
| 2 | 1/5/2000 |
| 3 | Clinical LaboratoriesReport % by |
| 4 | 1/5/2000 |
| 5 | Ambulatory Surgical CentersReport % by |
| 6 | 1/5/2000 |
| 7 | HospitalsReport % by 1/5/2000 |
| 8 | |
| 9 | Percentage of failures by hospitals to report: |
| 10 | Serious incidents (agency |
| 11 | identified)Report % by 1/5/2000 |
| 12 | Peer review disciplinary actions (agency |
| 13 | identified)Report % by 1/5/2000 |
| 14 | |
| 15 | OUTPUTS: |
| 16 | |
| 17 | Number of facility emergency actions taken51 |
| 18 | |
| 19 | Total number of full facility quality-of-care |
| 20 | surveys conducted and by type:6,171 |
| 21 | Nursing Homes815 |
| 22 | Assisted Living Facilities |
| 23 | Home Health Agencies1,282 |
| 24 | Clinical Laboratories1,082 |
| 25 | Hospitals35 |
| 26 | Other1,357 |
| 27 | · · · · · · · · · · · · · · · · · · · |
| 28 | Average processing time (in days) for statewide |
| 29 | panel cases |
| 30 | |
| 31 | |
| J 1 | I |

| 1 | Number of hospitals that the agency determines |
|----|---|
| 2 | have not reported: |
| 3 | Serious incidents (agency |
| 4 | identified) |
| 5 | Peer review disciplinary actions (agency |
| 6 | identified) |
| 7 | |
| 8 | Health Facility Plans and Construction Review |
| 9 | |
| 10 | OUTPUTS: |
| 11 | |
| 12 | Number of plans and construction review |
| 13 | performed by type: |
| 14 | Nursing Homes1,200 |
| 15 | Hospitals3,500 |
| 16 | Ambulatory Surgical Centers400 |
| 17 | |
| 18 | Average number of hours for plans and |
| 19 | construction survey and review: |
| 20 | Nursing Homes35 |
| 21 | Hospitals35 |
| 22 | Ambulatory Surgical Centers35 |
| 23 | |
| 24 | (4) DEPARTMENT OF ELDER AFFAIRS |
| 25 | (a) Services to Elders ProgramThe following |
| 26 | measures and standards shall be applied to the funds provided |
| 27 | in Specific Appropriations 426 through 443: |
| 28 | |
| 29 | Performance Measures Standards |
| 30 | |
| 31 | OUTCOMES: |

| 1 | |
|----|---|
| 2 | Percentage of elders CARES determined to be |
| 3 | eligible for nursing home placement who are |
| 4 | diverted15.1% |
| 5 | |
| 6 | Percentage of CARES imminent risk referrals |
| 7 | served95% |
| 8 | |
| 9 | Percentage of elders whose environment has been |
| 10 | maintained or improved based on the |
| 11 | comprehensive assessment90% |
| 12 | |
| 13 | Percentage of elders whose further decline in |
| 14 | social isolation has been prevented as a result |
| 15 | of receiving services73% |
| 16 | |
| 17 | Percentage of people placed in jobs after |
| 18 | participating in the Older Worker Program77% |
| 19 | |
| 20 | Average wage at placement for Older Worker |
| 21 | Program participants\$7.07 |
| 22 | |
| 23 | Percent of Adult Protective Services referrals |
| 24 | servedReport % by |
| 25 | 1/5/2000 |
| 26 | |
| 27 | Percent of CARES imminent risk referrals |
| 28 | served |
| 29 | |
| 30 | Satisfaction with the quality and delivery of |
| 31 | home and community-based care for service |

| 1 | recipients is equal to or greater than previous |
|----|---|
| 2 | periods |
| 3 | |
| 4 | The cost of home and community-based care |
| 5 | (including non-DOEA programs) is less than |
| 6 | nursing home care for comparable client |
| 7 | groups |
| 8 | |
| 9 | Percent of elders with high or moderate risk |
| 10 | environments who improved their environment |
| 11 | score100% |
| 12 | |
| 13 | Percent of elders with a high social isolation |
| 14 | score* who have improved in this area as a |
| 15 | result of receiving services (*score above 15 |
| 16 | out of 24)100% |
| 17 | |
| 18 | Percent of new service recipients with high |
| 19 | risk nutrition scores whose nutritional status |
| 20 | has improved |
| 21 | |
| 22 | Percent of new service recipients whose ADL |
| 23 | assessment score has been maintained or |
| 24 | <u>improved</u> |
| 25 | |
| 26 | Percent of new service recipients whose IADL |
| 27 | assessment score has been maintained or |
| 28 | improved |
| 29 | |
| 30 | |
| 31 | |

| 1 | Percent of family and family-assisted care |
|----|--|
| 2 | givers who self-report they are very likely to |
| 3 | continue to provide care95% |
| 4 | |
| 5 | Percent of caregivers at risk who self-report |
| 6 | they are very likely to continue to provide |
| 7 | care |
| 8 | |
| 9 | Percent of new service recipients (congregate |
| 10 | meal sites) whose nutritional status has been |
| 11 | maintained or improvedReport % by 1/5/2000 |
| 12 | |
| 13 | Percent of Elder Helplines with an excellent |
| 14 | rating on the Elder Helpline evaluation |
| 15 | assessment |
| 16 | |
| 17 | Percent of people who rate the Memory Disorder |
| 18 | Clinic assessment conference as very |
| 19 | helpful |
| 20 | |
| 21 | Percent of clients satisfied with the quality |
| 22 | of insurance counseling and information |
| 23 | received |
| 24 | |
| 25 | OUTPUTS: |
| 26 | |
| 27 | Total number of CARES assessments77,410 |
| 28 | |
| 29 | Percentage of Community Care for the Elderly |
| 30 | clients defined as "probable Medicaid |
| 31 | eligibles" who remain in state-funded |

| 1 | programs13.50% |
|----|--|
| 2 | |
| 3 | Percent of copayment goal collected100% |
| 4 | |
| 5 | Percent of caregivers assessed100% |
| 6 | |
| 7 | Number of new congregate meal service |
| 8 | recipients (assessed)Report % by |
| 9 | 1/5/2000 |
| 10 | |
| 11 | The number of elders who enter DOEA service |
| 12 | programs each year with a risk score above the |
| 13 | 1997-1998 average |
| 14 | |
| 15 | The number of elders who enter DOEA service |
| 16 | programs each year with a frailty level above |
| 17 | the 1997-1998 average8,954 |
| 18 | |
| 19 | Number of people evaluated for memory loss by |
| 20 | Memory Disorder ClinicsReport % by 1/5/2000 |
| 21 | |
| 22 | Number of volunteer hoursReport % by 1/5/2000 |
| 23 | |
| 24 | Number of volunteersReport % by 1/5/2000 |
| 25 | |
| 26 | Number of people served by |
| 27 | volunteersReport by 1/5/2000 |
| 28 | |
| 29 | Number of people served127,589 |
| 30 | |
| 31 | |

| 1 | Number of people trained in the Older Worker |
|----|---|
| 2 | Program609 |
| 3 | |
| 4 | (5) DEPARTMENT OF JUVENILE JUSTICE |
| 5 | (a) Juvenile Detention Program The following |
| 6 | measures and standards shall be applied to the funds provided |
| 7 | in Specific Appropriations 942 through 957A: |
| 8 | |
| 9 | Performance Measures Standards |
| 10 | |
| 11 | SECURE DETENTION |
| 12 | |
| 13 | OUTCOMES: |
| 14 | |
| 15 | Number of escapes from secure detention |
| 16 | facilities per 100,000 resident days3.3 |
| 17 | |
| 18 | Number of batteries (assaults requiring medical |
| 19 | attention) per 100,000 resident days while in |
| 20 | secure detention: |
| 21 | Youth on youth125 |
| 22 | Youth on staff22 |
| 23 | |
| 24 | From home detention per 100,000 resident days, |
| 25 | number of: |
| 26 | Absconds121 |
| 27 | New law violations92 |
| 28 | |
| 29 | OUTPUTS: |
| 30 | |
| 31 | |

| , | |
|----|---|
| 1 | Number of admissions to secure detention |
| 2 | <u>facilities68,273</u> |
| 3 | |
| 4 | Number of releases from secure detention |
| 5 | facilities68,375 |
| 6 | |
| 7 | Average daily population for secure detention |
| 8 | as compared to fixed capacity beds in secure |
| 9 | detention as of June 302,567:1,842 |
| 10 | |
| 11 | HOME/NONSECURE DETENTION |
| 12 | |
| 13 | OUTPUTS: |
| 14 | |
| 15 | Number of admissions into home |
| 16 | detention/nonsecure detention33,684 |
| 17 | |
| 18 | Average daily population for home |
| 19 | detention |
| 20 | |
| 21 | Number of home detention slotsTBD |
| 22 | |
| 23 | <u>DETENTION</u> |
| 24 | |
| 25 | POLICY ANALYSIS-The department shall report the |
| 26 | applicable data for the following items to the |
| 27 | appropriate legislative committees prior to the |
| 28 | next legislative session: |
| 29 | |
| 30 | |
| 31 | |

| 1 | Number and percentage of total juvenile cases |
|----|---|
| 2 | received that are detained in juvenile |
| 3 | detention care prior to adjudication |
| 4 | |
| 5 | Average daily number of adjudicated juveniles |
| 6 | who are detained in juvenile detention centers |
| 7 | and assignment centers while awaiting a |
| 8 | residential commitment bed, by level of |
| 9 | commitment |
| 10 | |
| 11 | Ratio of direct care staff per shift to youth |
| 12 | in secure detention |
| 13 | |
| 14 | Ratio of nondirect care staff per shift to |
| 15 | youth in secure detention (includes food |
| 16 | service and maintenance workers, secretarial |
| 17 | support, and superintendents) |
| 18 | |
| 19 | Status of utilization rate as of June 30: |
| 20 | Average percentage of capacity for overall |
| 21 | system |
| 22 | |
| 23 | Actual number of escapes from secure detention |
| 24 | facilities per fiscal year |
| 25 | |
| 26 | Actual number of batteries requiring medical |
| 27 | attention per fiscal year for youth on youth |
| 28 | and youth on staff |
| 29 | |
| 30 | From home detention per fiscal year, the actual |
| 31 | number of: |

| 1 | Absconds |
|----|---|
| 2 | New law violations |
| 3 | |
| 4 | (b) Juvenile Offender Program The following measures |
| 5 | and standards shall be applied to the funds provided in |
| 6 | Specific Appropriations 942 through 957A: |
| 7 | |
| 8 | Performance Measures Standards |
| 9 | |
| 10 | RESIDENTIAL SERVICES |
| 11 | |
| 12 | OUTCOMES: |
| 13 | |
| 14 | Percentage of juveniles who were adjudicated or |
| 15 | had adjudication withheld in juvenile court or |
| 16 | were convicted in adult court for a crime which |
| 17 | occurred within 1 year of release by |
| 18 | restrictiveness level: |
| 19 | Low46.6% |
| 20 | Moderate46.8% |
| 21 | High47.4% |
| 22 | Maximum38.5% |
| 23 | |
| 24 | Percentage of escapes from residential |
| 25 | commitment programs by restrictiveness level: |
| 26 | Low8.7% |
| 27 | Moderate5.3% |
| 28 | High1.6% |
| 29 | Maximum0% |
| 30 | |
| 31 | |

| 1 | Percentage of residential commitment program |
|----|---|
| 2 | reviews conducted by Quality Assurance, which |
| 3 | indicate satisfactory or higher ratings on all |
| 4 | physical plant, safety, and security standards |
| 5 | (calendar year)80% |
| 6 | |
| 7 | Number of youth-on-youth assaults/batteries per |
| 8 | 100 youth, by restrictiveness level: |
| 9 | Low0.18 |
| 10 | Moderate0.23 |
| 11 | High0.4 |
| 12 | <u>Maximum0</u> |
| 13 | |
| 14 | Number of youth-on-staff assaults/batteries per |
| 15 | 100 youth, by restrictiveness level: |
| 16 | Low1 |
| 17 | Moderate1.5 |
| 18 | High2 |
| 19 | <u>Maximum5</u> |
| 20 | |
| 21 | OUTPUTS: |
| 22 | |
| 23 | Total number of youth served and average daily |
| 24 | population of youth served in residential |
| 25 | commitment programs, by restrictiveness level: |
| 26 | Low2,200/477 |
| 27 | Moderate9,115/2,681 |
| 28 | High4,030/1,969 |
| 29 | Maximum259/217 |
| 30 | |
| 31 | |

| 1 | Number of residential commitment beds on line, |
|----|---|
| 2 | by restrictiveness level: |
| 3 | Low505 |
| 4 | Moderate3,852 |
| 5 | High2,562 |
| 6 | Maximum297 |
| 7 | |
| 8 | POLICY ANALYSIS-The department shall report the |
| 9 | applicable data for the following items to the |
| 10 | appropriate legislative committees prior to the |
| 11 | next legislative session: |
| 12 | |
| 13 | Number and percentage of programs for which a |
| 14 | quality assurance review is completed (calendar |
| 15 | <u>year)</u> |
| 16 | |
| 17 | Average length of stay (months) in commitment |
| 18 | programs, by level of commitment, for youth |
| 19 | released during the fiscal year |
| 20 | |
| 21 | Percentage of residential commitment program |
| 22 | reviews conducted by Quality Assurance, which |
| 23 | indicate satisfactory or higher ratings on |
| 24 | overall quality (calendar year) |
| 25 | |
| 26 | Ratio of direct care staff per shift to youth |
| 27 | in state-operated programs; and the ratio of |
| 28 | nondirect care staff to youth in programs |
| 29 | |
| 30 | Number of incidents of contraband possession by |
| 31 | youth, by restrictiveness level |

| 1 | |
|--|---|
| 2 | NONRESIDENTIAL SERVICES |
| 3 | |
| 4 | OUTPUTS: |
| 5 | |
| 6 | Youth processed at intake112,000 |
| 7 | |
| 8 | Average daily youth on supervision30,000 |
| 9 | |
| 10 | Caseload ratio compared to standard32:1 |
| 11 | |
| 12 | (6) DEPARTMENT OF CORRECTIONS |
| 13 | (a) Health Services Program The following measures |
| 14 | and standards shall be applied to the funds provided in |
| 15 | Specific Appropriations 600 through 602A: |
| 1. | |
| 16 | |
| 16 17 | Performance Measures Standards |
| - | Performance Measures Standards |
| 17 | Performance Measures Standards OUTCOMES: |
| 17 18 | |
| 17 18 19 | |
| 17 18 19 20 | OUTCOMES: |
| 17 18 19 20 21 | OUTCOMES: Health care grievances that are upheld: |
| 17 18 19 20 21 22 | OUTCOMES: Health care grievances that are upheld: Total |
| 17 18 19 20 21 22 23 | OUTCOMES: Health care grievances that are upheld: Total |
| 17 18 19 20 21 22 23 24 | OUTCOMES: Health care grievances that are upheld: Total |
| 17 18 19 20 21 22 23 24 25 | OUTCOMES: Health care grievances that are upheld: Total |
| 17 18 19 20 21 22 23 24 25 26 | OUTCOMES: Health care grievances that are upheld: Total |
| 17 18 19 20 21 22 23 24 25 26 27 | OUTCOMES: Health care grievances that are upheld: Total |
| 17 18 19 20 21 22 23 24 25 26 27 28 | OUTCOMES: Health care grievances that are upheld: Total |

| 1 | Number of deficiencies cited by Correctional |
|----|---|
| 2 | Medical AuthorityTBD |
| 3 | |
| 4 | Number of deficiencies that were noted as |
| 5 | corrected on followup correction action visits, |
| 6 | by level of severity: |
| 7 | |
| 8 | Level One (major, widespread in effect, |
| 9 | presenting serious threat to life and health) |
| 10 | Physical Health Related95% |
| 11 | Mental Health Related95% |
| 12 | |
| 13 | Level Two (minor to moderate, limited in |
| 14 | effect, nonlife threatening) |
| 15 | Physical Health Related85% |
| 16 | Mental Health Related85% |
| 17 | |
| 18 | POLICY ANALYSIS-The department shall report the |
| 19 | applicable data for the following items to the |
| 20 | appropriate legislative committees prior to the |
| 21 | next legislative session: |
| 22 | |
| 23 | Average price per inmate per month for health |
| 24 | care |
| 25 | |
| 26 | Total dollar amount of inmate medical |
| 27 | copayments collected |
| 28 | |
| 29 | Comparison of average daily cost of hospital |
| 30 | stays: |
| 31 | DOC contracted hospital stays |

| _ | |
|----|--|
| 1 | HMO hospital stays |
| 2 | Statewide hospital stays |
| 3 | Medicaid hospital stays |
| 4 | |
| 5 | Average length (in days) of community hospital |
| 6 | stays for emergency and nonemergency inmates |
| 7 | |
| 8 | Annual percentage increase in expenditure rate |
| 9 | per inmate compared to the health-related |
| 10 | component of the Consumer Price Index: |
| 11 | Expenditure rate per inmate |
| 12 | Consumer Price Index |
| 13 | |
| 14 | Total number of inpatient/inmate community |
| 15 | hospital days: |
| 16 | Emergency |
| 17 | Scheduled (nonemergency) |
| 18 | |
| 19 | Annual cost of three most expensive illnesses |
| 20 | treated in prisons: |
| 21 | HIV/AIDS |
| 22 | <u>Cardiac</u> |
| 23 | <u>Cancer</u> |
| 24 | |
| 25 | Total number of inmates with the three most |
| 26 | expensive illnesses treated in prisons: |
| 27 | <u>HIV/AIDS</u> |
| 28 | <u>Cardiac</u> |
| 29 | <u>Cancer</u> |
| 30 | |
| 31 | Total number of inmates classified as: |

| 1 | <u>siii</u> |
|----|--|
| 2 | SIV |
| 3 | <u>sv</u> |
| 4 | |
| 5 | Number and percentage of inmates treated with |
| 6 | psychotropic drugs |
| 7 | |
| 8 | Average monthly cost of: |
| 9 | Prescription drugs dispensed |
| 10 | Nonprescription drugs dispensed |
| 11 | |
| 12 | Average monthly number of inmate/offender drug |
| 13 | prescriptions written |
| 14 | |
| 15 | Health Care Cost Containment Indicators |
| 16 | (comparison of average daily cost of inmate |
| 17 | health care): |
| 18 | DOC costs |
| 19 | <u>Medicaid</u> |
| 20 | Commercial HMOs |
| 21 | |
| 22 | Average daily cost of inmates 65 years of age |
| 23 | and older compared to Medicare population |
| 24 | |
| 25 | Comparison of average number of inpatient |
| 26 | community hospital days per 1,000 inmates: |
| 27 | DOC population |
| 28 | Medicaid population |
| 29 | HMO population |
| 30 | |
| 31 | |

| 1 | Average number and percentage per month of |
|----|---|
| 2 | inmates receiving health services: |
| 3 | Visits per medical provider per month |
| 4 | Number of medical provider days |
| 5 | Number of medical providers |
| 6 | Dental procedures per day per dental |
| 7 | provider |
| 8 | |
| 9 | Average daily number of inmate sick call visits |
| 10 | |
| 11 | Total number of community emergency room visits |
| 12 | <pre>per 1,000 inmates</pre> |
| 13 | |
| 14 | Total number of inmate ambulatory surgeries in |
| 15 | community facilities per 1,000 inmates |
| 16 | |
| 17 | (b) Community Corrections Program The following |
| 18 | measures and standards shall be applied to the funds provided |
| 19 | in Specific Appropriations 579 through 589A: |
| 20 | |
| 21 | Performance Measures Standards |
| 22 | |
| 23 | OUTCOMES: |
| 24 | |
| 25 | Status of offenders 2 years after the period of |
| 26 | supervision was imposed (shown by number and |
| 27 | <pre>percentage):</pre> |
| 28 | A. All offenders: |
| 29 | Revoked-number |
| 30 | |
| 31 | Absconded-number3,544 |

| 1 | -percentage4.1% |
|----|--|
| 2 | B. Offenders who did not participate in or did |
| 3 | not complete programs: |
| 4 | Revoked-number32,597 |
| 5 | |
| 6 | Absconded-number3,696 |
| 7 | |
| 8 | C. Offenders who completed a secure |
| 9 | residential drug treatment program: |
| 10 | Revoked-number21 |
| 11 | |
| 12 | Absconded-number4 |
| 13 | -percentage1.90% |
| 14 | D. Offenders who completed a nonsecure |
| 15 | residential drug treatment program: |
| 16 | Revoked-number455 |
| 17 | |
| 18 | Absconded-number36 |
| 19 | |
| 20 | E. Offenders who completed a nonresidential |
| 21 | drug treatment program: |
| 22 | Revoked-number866 |
| 23 | -percentage18.4% |
| 24 | Absconded-number61 |
| 25 | |
| 26 | F. Offenders who completed a program at |
| 27 | Probation and Restitution Center: |
| 28 | Revoked-number110 |
| 29 | -percentage31% |
| 30 | Absconded-number13 |
| 31 | -percentage |

| 1 | |
|----|--|
| 2 | Offenders who successfully complete |
| 3 | supervision/work release (number), but are |
| 4 | subsequently recommitted to DOC for committing |
| 5 | a new crime within 2 years (number and |
| 6 | <pre>percentage):</pre> |
| 7 | A. All offenders (38,557): |
| 8 | To prison507/1.3% |
| 9 | To supervision2,211/5.7% |
| 10 | B. Offenders who completed Secure Residential |
| 11 | Drug Treatment Program (23): |
| 12 | To prison0/0% |
| 13 | To supervision3/13% |
| 14 | C. Offenders who completed Nonsecure |
| 15 | Residential Drug Treatment Program (256): |
| 16 | To prison |
| 17 | To supervision26/10.2% |
| 18 | D. Offenders who completed Nonresidential Drug |
| 19 | <pre>Treatment Program (2,832):</pre> |
| 20 | To prison17/0.6% |
| 21 | To supervision172/6.1% |
| 22 | E. Offenders who completed Probation and |
| 23 | Restitution Center (34): |
| 24 | To prison0/0% |
| 25 | To supervision8/23.5% |
| 26 | |
| 27 | Offenders supervised in the community who are |
| 28 | ordered by the court to participate in |
| 29 | programs, and the percentage of those that |
| 30 | participate in programs as required: |
| 31 | Educational and/or vocational |

| 1 | programs1,988/94.2% |
|----|--|
| 2 | Drug Treatment programs31,987/75.5% |
| 3 | |
| 4 | OUTPUTS: |
| 5 | |
| 6 | Number of monthly personal contacts with |
| 7 | offenders supervised in the community compared |
| 8 | to the department standard (based on data from |
| 9 | pilot risk classification system from 10/96 to |
| 10 | <u>1/97):</u> |
| 11 | Administrative0.0/0.0 |
| 12 | Basic risk |
| 13 | Enhanced risk1.4/1.5 |
| 14 | <u>Intensive risk</u> |
| 15 | Close risk2.4/3.0 |
| 16 | Community control6.4/8.0 |
| 17 | |
| 18 | Total annual dollar amount collected from |
| 19 | offenders (on community supervision only) by |
| 20 | DOC: |
| 21 | Total collections\$65,061,512 |
| 22 | Restitution\$25,449,260 |
| 23 | Other court-ordered costs\$16,825,628 |
| 24 | Costs of supervision\$22,786,625 |
| 25 | |
| 26 | Annual dollar amount collected for subsistence |
| 27 | <pre>from offenders/inmates in:</pre> |
| 28 | Community Correctional Centers |
| 29 | (work release)\$7,365,753 |
| 30 | Probation and Restitution Centers.\$532,106 |
| 31 | |

| 1 | POLICY ANALYSIS-The department shall report the |
|----|---|
| 2 | applicable data for the following items to the |
| 3 | appropriate legislative committees prior to the |
| 4 | next legislative session: |
| 5 | |
| 6 | Number and percentage of officers meeting their |
| 7 | obligation in the number of contacts required |
| 8 | by the department standard (based on risk |
| 9 | <pre>classification need):</pre> |
| 10 | <u>Administrative</u> |
| 11 | Basic risk |
| 12 | Enhanced risk |
| 13 | Intensive risk |
| 14 | Close risk |
| 15 | Community control |
| 16 | |
| 17 | Status of offenders 2 years after the period of |
| 18 | supervision was imposed (shown by number and |
| 19 | percentage); for those terminated normally, |
| 20 | court ordered, or early; and for those still |
| 21 | active: |
| 22 | All offenders: |
| 23 | Nonparticipating and noncompleting |
| 24 | <u>offenders</u> |
| 25 | Drug treatment completers (residential |
| 26 | secure) |
| 27 | Drug treatment completers (residential |
| 28 | nonsecure) |
| 29 | Drug treatment completers |
| 30 | (nonresidential) |
| 31 | Probation & Restitution Center completers |

| 1 | |
|----|---|
| 2 | Percentage of offenders (supervised in the |
| 3 | community) who are employable* and the |
| 4 | percentage of those who are employed |
| 5 | (*employable data not available) |
| 6 | |
| 7 | Annual number of nondiscretionary |
| 8 | investigations completed: |
| 9 | Pretrial intervention preliminary |
| 10 | <u>investigations</u> |
| 11 | Pretrial intervention background |
| 12 | <u>investigations</u> |
| 13 | Resentence investigations |
| 14 | Sentencing guidelines scoresheet |
| 15 | Preplea investigations |
| 16 | Prison postsentence investigations |
| 17 | Security investigations |
| 18 | |
| 19 | Average monthly active population of |
| 20 | offenders/inmates supervised in the community |
| 21 | (by type of supervision), for adult male, for |
| 22 | adult female, for youth male, and for youth |
| 23 | <pre>female:</pre> |
| 24 | Probation (including Administrative) |
| 25 | Drug Offender Probation |
| 26 | Community Control |
| 27 | Pretrial Intervention |
| 28 | <u>Parole</u> |
| 29 | <u>Conditional Release</u> |
| 30 | Other Postprison Release |
| 31 | Work Release (at Community Correctional |

| 1 | Centers) |
|----|---|
| 2 | Other Community Correctional Centers |
| 3 | Sex Offender Probation |
| 4 | |
| 5 | Average monthly active population of |
| 6 | offenders/inmates placed in community |
| 7 | residential facilities as a condition of |
| 8 | confinement or supervision (by type of |
| 9 | supervision), for adult male, for adult female, |
| 10 | for youth male, and for youth female: |
| 11 | Work Release (at Community Correctional |
| 12 | Centers) |
| 13 | Probation and Restitution Centers |
| 14 | Secure-Residential Drug Treatment Centers |
| 15 | Nonsecure-Residential Drug Treatment |
| 16 | <u>Centers</u> |
| 17 | |
| 18 | Number (and percentage) of offenders |
| 19 | participating in a community corrections |
| 20 | program and not transferred or administratively |
| 21 | terminated from the program who have successful |
| 22 | completions within 2 years of program |
| 23 | admission: |
| 24 | Probation and Restitution Centers |
| 25 | Residential Drug Treatment Centers- |
| 26 | Secure |
| 27 | Nonsecure |
| 28 | Nonresidential Drug Treatment Programs |
| 29 | Work Release |
| 30 | |
| 31 | |

| 1 | Percentage of offenders supervised in the |
|----|---|
| 2 | community by risk classification, for adult |
| 3 | male, for adult female, for youth male, and for |
| 4 | <pre>youth female:</pre> |
| 5 | <u>Administrative</u> |
| 6 | Basic risk |
| 7 | Enhanced risk |
| 8 | Intensive risk |
| 9 | Close risk |
| 10 | Community control |
| 11 | |
| 12 | Number of technical violation reports completed |
| 13 | on offenders who violate a condition of |
| 14 | supervision |
| 15 | |
| 16 | Number of new offenses committed while an |
| 17 | offender is on community supervision or in a |
| 18 | <pre>community program/facility:</pre> |
| 19 | Probation (including Administrative) |
| 20 | Drug Offender Probation |
| 21 | Community Control D364 |
| 22 | Pretrial Intervention |
| 23 | <u>Parole</u> |
| 24 | <u>Conditional Release</u> |
| 25 | Other Postprison Release |
| 26 | Work Release |
| 27 | Sex Offender Probation |
| 28 | Community Correctional Centers |
| 29 | Probation and Restitution Centers |
| 30 | Residential Drug Treatment Centers: |
| 31 | Secure |

| 1 | Nonsecure |
|----|---|
| 2 | Nonresidential Drug Treatment Centers |
| 3 | |
| 4 | Average dollar amount in restitution collected |
| 5 | per offender required to pay: |
| 6 | All offenders |
| 7 | Offenders in Probation and Restitution |
| 8 | Centers |
| 9 | Community Correctional Centers |
| 10 | |
| 11 | (c) Offender Work and Training Program The following |
| 12 | measures and standards shall be applied to the funds provided |
| 13 | in Specific Appropriations 590 through 599: |
| 14 | |
| 15 | Performance Measures Standards |
| 16 | |
| 17 | OUTCOMES: |
| 18 | |
| 19 | Number and percentage of inmates needing, |
| 20 | participating in, and successfully completing |
| 21 | programs (by program type) (Need is based on |
| 22 | total inmate population; participation is based |
| 23 | on those identified with need; completion is |
| 24 | <pre>based on participation):</pre> |
| 25 | A. Mandatory Literacy Program |
| 26 | Participate6,026 |
| 27 | Complete |
| 28 | B. GED Education Program |
| 29 | Participate13,128 |
| 30 | <u>Complete</u> |
| 31 | C. Vocational Education Program |

| 1 | Participate6,638 | |
|----|---|--|
| 2 | Complete | |
| 3 | D. Drug Abuse Education/Treatment | |
| 4 | Participate12,438 | |
| 5 | Complete4,960/40% | |
| 6 | E. Life Skills Program | |
| 7 | Participate10,000/63% | |
| 8 | Complete7,900/79% | |
| 9 | F. Transition Program | |
| 10 | Participate | |
| 11 | Complete | |
| 12 | G. Wellness Program | |
| 13 | Participate1,844 | |
| 14 | Complete674/37% | |
| 15 | | |
| 16 | Percentage of inmates placed in a facility that | |
| 17 | provides at least one of inmate's primary | |
| 18 | program needs72% | |
| 19 | | |
| 20 | Number of inmates available for work | |
| 21 | assignments and the percentage of those | |
| 22 | available for work who are not assigned | |
| 23 | <u></u> 50,971/2.3% | |
| 24 | | |
| 25 | Number of available work assignments34,626 | |
| 26 | | |
| 27 | Average increase in grade level achieved by | |
| 28 | inmates participating in educational programs | |
| 29 | per instructional period (3 months)0.6 | |
| 30 | | |
| 31 | | |

| 1 | Number of GED certificates earned by offenders |
|----|---|
| 2 | per teacher (with number of GED/MLP teachers |
| 3 | shown)15.05/156 teachers |
| 4 | |
| 5 | Number of vocational certificates earned by |
| 6 | offenders per teacher (with number of vocation |
| 7 | teachers shown)16.27/142 teachers |
| 8 | |
| 9 | OUTPUTS: |
| 10 | |
| 11 | Number and percent of transition plans |
| 12 | completed for inmates released from prison |
| 13 | <u>19,204/95%</u> |
| 14 | |
| 15 | Number of mandatory literacy programs completed |
| 16 | by offenders per teacher (with number of |
| 17 | GED/MLP teachers shown)18.27/156 teachers |
| 18 | |
| 19 | Number of victims notified annually and the |
| 20 | percentage of victim notifications that meet |
| 21 | the statutory time period requirements |
| 22 | 15,586/(N/A) |
| 23 | |
| 24 | Number of annual volunteer hours in the |
| 25 | chaplaincy program, with annual percentage |
| 26 | change shown |
| 27 | <u>250,000/2.8%</u> |
| 28 | |
| 29 | POLICY ANALYSIS-The department shall report the |
| 30 | applicable data for the following items to the |
| 31 | |

| 1 | appropriate legislative committees prior to the |
|----|---|
| 2 | next legislative session: |
| 3 | |
| 4 | Status of community work squad activity on June |
| 5 | <u>30:</u> |
| 6 | Number of inmates assigned to work with |
| 7 | community work squads |
| 8 | Number of available community work squad |
| 9 | <u>assignments</u> |
| 10 | |
| 11 | Number of institutional work assignments |
| 12 | <u>available</u> |
| 13 | |
| 14 | Annual cost avoidance realized by using inmate |
| 15 | labor to support institutional operations |
| 16 | (calculated at minimum wage of \$5.15 per hour) |
| 17 | |
| 18 | Annual number of inmate hours spent working for |
| 19 | other state government agencies and communities |
| 20 | |
| 21 | Total dollar value of work performed by inmates |
| 22 | for government entities and communities: |
| 23 | Annual dollar value of work performed for |
| 24 | <u>DOT</u> |
| 25 | Annual dollar value of work performed for |
| 26 | other state agencies |
| 27 | Annual dollar value of work performed for |
| 28 | <u>communities</u> |
| 29 | Net savings for state agencies and |
| 30 | communities that use inmate labor |
| 31 | |

| 1 | Number of inmate work hours in gardening |
|----|---|
| 2 | <u>operations</u> |
| 3 | |
| 4 | Annual dollar value of food produced by inmates |
| 5 | in gardening operations |
| 6 | |
| 7 | Number (and percentage) of inmates |
| 8 | participating in PRIDE programs |
| 9 | |
| 10 | Number (and percentage) of inmates |
| 11 | participating in PRIDE programs and reoffend |
| 12 | within 2 years of release from prison |
| 13 | |
| 14 | Number (and percentage) of inmates |
| 15 | participating in PIE programs |
| 16 | |
| 17 | Number (and percentage) of inmates |
| 18 | participating in PIE programs and reoffend |
| 19 | within 2 years of release from prison |
| 20 | |
| 21 | Total dollar amount paid by inmates for |
| 22 | restitution and other court-ordered payments: |
| 23 | By all inmates (Work Release only) |
| 24 | By inmates working in PRIDE programs |
| 25 | (Contribution by PRIDE from inmate |
| 26 | wages)? |
| 27 | By inmates working in PIE programs |
| 28 | |
| 29 | Percentage and number of inmates completing |
| 30 | mandatory literacy program who score at or |
| 31 | above 9th grade level on next Test for Adult |

| 1 | Basic Education (TABE) NOTE: Pool only |
|----|---|
| 2 | includes MLP CMP's with post-CMP scores entered |
| 3 | within fiscal year |
| 4 | |
| 5 | Average number of annual infirmary visits by |
| 6 | inmates who completed a wellness program |
| 7 | |
| 8 | Number of major disciplinary reports per 1,000 |
| 9 | inmates (by total and program |
| 10 | <pre>participation/completion):</pre> |
| 11 | A. Total for all inmates |
| 12 | B. Total for all inmates who complete- |
| 13 | Mandatory Literacy Program |
| 14 | GED Education |
| 15 | Special Education (Federal law) |
| 16 | Vocational Education |
| 17 | Drug Abuse Education/Treatment |
| 18 | Life Skills Programs |
| 19 | <u>Transition Programs</u> |
| 20 | Wellness Programs |
| 21 | Work Release Program |
| 22 | |
| 23 | Number and percent of released inmates who |
| 24 | commit a new crime within 2 years of release |
| 25 | and are subsequently committed to prison or |
| 26 | community supervision (for all inmates and by |
| 27 | <pre>program type):</pre> |
| 28 | A. Total for all inmates |
| 29 | B. Total for all inmates who complete- |
| 30 | Mandatory Literacy Program |
| 31 | GED Education |

| 1 | Special Education (Federal law) |
|----|---|
| 2 | Vocational Education |
| 3 | Drug Abuse Education/Treatment |
| 4 | Life Skills Programs |
| 5 | Transition Programs |
| 6 | Wellness Programs |
| 7 | Work Release Program |
| 8 | |
| 9 | Number and percentage of released inmates who |
| 10 | are employed during two or more consecutive |
| 11 | quarters of the calendar year (for all inmates |
| 12 | and by program type): (FY 1993-1994 releases) |
| 13 | A. Total for all inmates |
| 14 | B. Total for all inmates who complete: |
| 15 | Mandatory Literacy Program |
| 16 | GED Education |
| 17 | Special Education (Federal law) |
| 18 | Vocational Education |
| 19 | Drug Abuse Education/Treatment |
| 20 | Life Skills Programs |
| 21 | Transition Programs |
| 22 | Wellness Programs |
| 23 | Work Release Program |
| 24 | |
| 25 | Number and percentage of released inmates who |
| 26 | are employed at or above a full quarter earning |
| 27 | level, which is defined by the Florida |
| 28 | Education and Training Placement Information |
| 29 | Program as \$2,040, by total and by program |
| 30 | <pre>completion:</pre> |
| 31 | A. Total for all inmates |

| 1 | B. Total for all inmates who complete- |
|----|---|
| 2 | Mandatory Literacy Program |
| 3 | GED Education |
| 4 | Special Education (Federal law) |
| 5 | Vocational Education |
| 6 | Drug Abuse Education/Treatment |
| 7 | Life Skills Programs |
| 8 | Transition Programs |
| 9 | Wellness Programs |
| 10 | Work Release Program |
| 11 | |
| 12 | Average weekly number of inmates attending |
| 13 | religious services, with annual percentage |
| 14 | shown |
| 15 | |
| 16 | For regular attendants (at least 1 time per |
| 17 | week) of religious services: |
| 18 | Number/percentage of inmates who reoffend |
| 19 | within 2 years |
| 20 | Number/percentage of inmates who return |
| 21 | to the prison system within 2 years |
| 22 | |
| 23 | Average monthly number of inmates using or |
| 24 | receiving: |
| 25 | General library print and audio-visual |
| 26 | <u>materials</u> |
| 27 | General library reference and research |
| 28 | <u>assistance</u> |
| 29 | Law library research materials |
| 30 | Law library reference and research |
| 31 | assistance |

| 1 | |
|----|---|
| 2 | Average monthly number of inmates who: |
| 3 | Work as law clerks in institutional law |
| 4 | libraries (DOC figures represent |
| 5 | only certified law clerks) |
| 6 | Are trained as law clerks (DOC figures |
| 7 | represent inmates in training to be |
| 8 | certified law clerks) |
| 9 | |
| 10 | (7) DEPARTMENT OF LAW ENFORCEMENT |
| 11 | (a) Criminal Justice Investigations and Forensic |
| 12 | Science Program The following measures and standards shall |
| 13 | be applied to the funds provided in Specific Appropriations |
| 14 | 982 through 984A: |
| 15 | |
| 16 | Performance Measures Standards |
| 17 | |
| 18 | LABORATORY SERVICES |
| 19 | |
| 20 | OUTCOMES: |
| 21 | |
| 22 | Number and percentage of service requests by |
| 23 | lab discipline completed70,000/95% |
| 24 | |
| 25 | Average number of days to complete lab service |
| 26 | requests (excluding serology and DNA)30 |
| 27 | |
| 28 | Average number of days to complete lab service |
| 29 | requests for serology50 |
| 30 | |
| 31 | |

| 1 | Average number of days to complete lab service |
|----|---|
| 2 | requests for DNA120 |
| 3 | |
| 4 | OUTPUTS: |
| 5 | |
| 6 | Number of crime scenes processed600 |
| 7 | |
| 8 | Number of DNA samples added to DNA |
| 9 | database7,000 |
| 10 | |
| 11 | Number of expert witness appearances in court |
| 12 | proceedings1,711 |
| 13 | |
| 14 | Number of inspections of law enforcement |
| 15 | agencies utilizing breath testing |
| 16 | <u>instruments900</u> |
| 17 | |
| 18 | Number of DUI breath testing operators |
| 19 | <pre>certified/recertified2,750</pre> |
| 20 | |
| 21 | POLICY ANALYSIS-The department shall report the |
| 22 | applicable data for the following items to the |
| 23 | appropriate legislative committees prior to the |
| 24 | next legislative session: |
| 25 | |
| 26 | Number of matches (hits) as a result of the DNA |
| 27 | <u>database</u> |
| 28 | |
| 29 | Number of matches (hits) as a result of the |
| 30 | AFIS database |
| 31 | |

| ı | |
|----|---|
| 1 | Number/percentage of physical evidence |
| 2 | collection and analysis which were of value to |
| 3 | customers in their investigation |
| 4 | |
| 5 | INVESTIGATION AND SUPPORT SERVICES |
| 6 | |
| 7 | OUTCOMES: |
| 8 | |
| 9 | Number/percentage of closed criminal |
| 10 | investigations resolved1,008/85% |
| 11 | |
| 12 | OUTPUTS: |
| 13 | |
| 14 | Number of criminal investigations worked2,636 |
| 15 | |
| 16 | Number of criminal investigations commenced |
| 17 | |
| 18 | |
| 19 | Number/percentage of criminal investigations |
| 20 | closed1,204/46% |
| 21 | |
| 22 | Number/percentage of criminal investigations |
| 23 | closed resulting in an arrest (including actual |
| 24 | number of arrests)662/55% (2,079 arrests) |
| 25 | |
| 26 | Number of short-term investigative assists |
| 27 | (includes criminal profiling assists)566 |
| 28 | |
| 29 | POLICY ANALYSIS-The department shall report the |
| 30 | applicable data for the following items to the |
| 31 | |

| 1 | appropriate legislative committees prior to the |
|----|---|
| 2 | next legislative session: |
| 3 | |
| 4 | Number/percentage of criminal investigations |
| 5 | closed resulting in a conviction |
| 6 | |
| 7 | Number/percentage of cases where FDLE |
| 8 | investigative assistance was of value to the |
| 9 | investigation percentage |
| 10 | |
| 11 | Number/percentage of cases where FDLE |
| 12 | investigative assistance aided in obtaining a |
| 13 | <u>conviction</u> |
| 14 | |
| 15 | Percentage of customers who found investigative |
| 16 | intelligence valuable and current |
| 17 | |
| 18 | Number of agencies provided dispatch services |
| 19 | |
| 20 | Number of computer crime and major fraud |
| 21 | investigations worked |
| 22 | |
| 23 | Number/percent of successful prosecutions of |
| 24 | individuals involved in computer crime and |
| 25 | major fraudulent activities |
| 26 | |
| 27 | Return on anti-fraud investment (total dollar |
| 28 | judgment per state dollar spent) |
| 29 | |
| 30 | |
| 31 | |

| 1 | Number of local/state criminal justice officers |
|----|--|
| 2 | provided basic and advanced computer crime |
| 3 | investigation training |
| 4 | |
| 5 | PREVENTIVE SERVICES |
| 6 | |
| 7 | OUTPUTS: |
| 8 | |
| 9 | Number of background investigations performed |
| 10 | 3,500 |
| 11 | |
| 12 | Number of individuals provided with FDLE |
| 13 | protective services50 |
| 14 | |
| 15 | POLICY ANALYSIS-The department shall report the |
| 16 | applicable data for the following items to the |
| 17 | appropriate legislative committees prior to the |
| 18 | next legislative session: |
| 19 | |
| 20 | Number of times FDLE responded to an emergency, |
| 21 | as defined by chapter 252, Florida Statutes, |
| 22 | emergencies or disasters resulting from |
| 23 | natural, technological, or manmade causes |
| 24 | |
| 25 | Number/percentage of customers who found FDLE's |
| 26 | emergency preparedness and response efforts |
| 27 | <u>useful</u> |
| 28 | |
| 29 | (b) Criminal Justice Information ProgramThe |
| 30 | following measures and standards shall be applied to the funds |
| 31 | provided in Specific Appropriations 987 through 988A: |

| 1 | |
|----|---|
| 2 | Performance Measures Standards |
| 3 | |
| 4 | CENTRAL RECORDS SERVICES |
| 5 | |
| 6 | OUTPUTS: |
| 7 | |
| 8 | Number of hot files, computerized criminal |
| 9 | history (CCH), and automated fingerprint |
| 10 | identification system (AFIS) records |
| 11 | maintained6,221,804 |
| 12 | |
| 13 | Total number of counties on-line with AFIS |
| 14 | livescan40 |
| 15 | |
| 16 | POLICY ANALYSIS-The department shall report the |
| 17 | applicable data for the following items to the |
| 18 | appropriate legislative committees prior to the |
| 19 | next legislative session: |
| 20 | |
| 21 | Percentage of customers satisfied with on-line |
| 22 | crime data provided by FCIC |
| 23 | |
| 24 | Percentage of criminal history data on file |
| 25 | compiled accurately |
| 26 | |
| 27 | Percentage of felony criminal history records |
| 28 | with complete disposition data |
| 29 | |
| 30 | |
| 31 | |

| 1 | Average turnaround time for automated |
|----|--|
| 2 | fingerprint identification system (AFIS) |
| 3 | livescan |
| 4 | |
| 5 | INFORMATION NETWORK SERVICES |
| 6 | |
| 7 | OUTCOMES: |
| 8 | |
| 9 | Percentage of on-line responses to FCIC |
| 10 | customer within defined timeframe |
| 11 | (3 seconds)96% |
| 12 | |
| 13 | Percentage of time FCIC is running and |
| 14 | accessible99.5% |
| 15 | |
| 16 | OUTPUTS: |
| 17 | |
| 18 | Number of agencies/FCIC work stations |
| 19 | networked800/13,000 |
| 20 | |
| 21 | Number of FCIC data transactions400,000,000 |
| 22 | |
| 23 | IDENTIFICATION SCREENING AND STATISTICAL |
| 24 | <u>ANALYSIS</u> |
| 25 | |
| 26 | OUTCOMES: |
| 27 | |
| 28 | Percentage response to criminal history record |
| 29 | check customers within defined timeframes92% |
| 30 | |
| 31 | OUTPUTS: |

| 1 | |
|----|---|
| 2 | Number of responses to requests for crime |
| 3 | statistics24,000 |
| 4 | |
| 5 | Number of responses to requests from criminal |
| 6 | history record checks1,400,000 |
| 7 | |
| 8 | Number of registered sexual predators/offenders |
| 9 | identified to the public13,360 |
| 10 | |
| 11 | Number of responses to requests for sexual |
| 12 | <pre>predator/offender information76,627</pre> |
| 13 | |
| 14 | Number of missing children cases worked through |
| 15 | MCIC561 |
| 16 | |
| 17 | POLICY ANALYSIS-The department shall report the |
| 18 | applicable data for the following items to the |
| 19 | appropriate legislative committees prior to the |
| 20 | next legislative session: |
| 21 | |
| 22 | Number/percentage of criminals identified |
| 23 | during criminal history record checks for |
| 24 | sensitive employment, licensing or gun purchase |
| 25 | |
| 26 | Percentage of customers satisfied with |
| 27 | available crime statistics |
| 28 | |
| 29 | Percentage of customers satisfied with criminal |
| 30 | history record check service |
| 31 | |

| 1 | Number of missing children cases found through |
|---|---|
| 2 | the assistance of MCIC |
| 3 | |
| 4 | Percentage of customers satisfied with |
| 5 | available domestic violence incident |
| 6 | information |
| 7 | |
| 8 | Number of responses to requests for domestic |
| 9 | violence incident information |
| 10 | |
| 11 | Number of agencies accessing and participating |
| 12 | in the Statewide Tracking of domestic violence |
| 13 | cases |
| 14 | |
| 15 | Number of domestic violence incidents reported |
| 16 | |
| 17 | (c) Criminal Justice Professionalism Program The |
| 18 | following measures and standards shall be applied to the funds |
| 19 | provided in Specific Appropriations 993 through 994A: |
| 20 | |
| 21 | Performance Measures Standards |
| 22 | |
| | |
| 23 | TRAINING AND CERTIFICATION SERVICES |
| | TRAINING AND CERTIFICATION SERVICES |
| 23 | TRAINING AND CERTIFICATION SERVICES OUTCOMES: |
| 23 24 | |
| 23 24 25 | |
| 23242526 | OUTCOMES: |
| 2324252627 | OUTCOMES: Number/percentage of individuals who pass the |
| 232425262728 | OUTCOMES: Number/percentage of individuals who pass the basic professional certification examination |

| 1 | |
|----|---|
| 2 | OUTPUTS: |
| 3 | |
| 4 | Number of course curricula, including course |
| 5 | examinations, developed or revised175 |
| 6 | |
| 7 | Number of certification examinations |
| 8 | <u>administered10,300</u> |
| 9 | |
| 10 | Number of individuals trained by the Florida |
| 11 | Criminal Justice Executive Institute |
| 12 | (FCJEI)500 |
| 13 | |
| 14 | Number of Florida Criminal Justice Executive |
| 15 | Institute (FCJEI) hours of instruction650 |
| 16 | |
| 17 | Number of law enforcement officers trained by |
| 18 | DARE155 |
| 19 | |
| 20 | POLICY ANALYSIS-The department shall report the |
| 21 | applicable data for the following items to the |
| 22 | appropriate legislative committees prior to the |
| 23 | next legislative session: |
| 24 | |
| 25 | Number/percentage of target population (K-4, 5, |
| 26 | 7) completing DARE programs |
| 27 | |
| 28 | Number of individuals trained in basic recruit |
| 29 | |
| 30 | |
| 31 | |

| | 1 |
|----|---|
| 1 | Number of certificates issued for successful |
| 2 | completion of basic training and employment |
| 3 | <u>requirements</u> |
| 4 | |
| 5 | Percentage of officers completing an advanced |
| 6 | or specialized training course offered by a |
| 7 | certified training facility who rate training |
| 8 | effective in improving their ability to perform |
| 9 | their duties |
| 10 | |
| 11 | Percentage of officers rated as demonstrating |
| 12 | improved performance by their supervisors after |
| 13 | completing an advanced or specialized training |
| 14 | course offered by a certified training facility |
| 15 | |
| 16 | Number/percentage of customers satisfied with |
| 17 | officer information provided through Automated |
| 18 | Training Management System (ATMS) |
| 19 | |
| 20 | COMPLIANCE SERVICES |
| 21 | |
| 22 | OUTPUTS: |
| 23 | |
| 24 | Number of discipline referrals processed (for |
| 25 | state and local LEO's, CO's, and CPO's pursuant |
| 26 | to ch. 120, F.S.) |
| 27 | |
| 28 | Number of criminal justice officer disciplinary |
| 29 | actions452 |
| 30 | |
| 31 | |

| 1 | Number of compliance audits conducted (for |
|----|--|
| 2 | maintenance of training and employment |
| 3 | standards for state and local LEO's, CO's, and |
| 4 | CPO's pursuant to s. 943.13, F.S.)6,059 |
| 5 | |
| 6 | POLICY ANALYSIS-The department shall report the |
| 7 | applicable data for the following items to the |
| 8 | appropriate legislative committees prior to the |
| 9 | next legislative session: |
| 10 | |
| 11 | Number of criminal justice officers mandatory |
| 12 | retraining completions |
| 13 | |
| 14 | Number of requested technical assists provided |
| 15 | |
| 16 | Number/percentage of basic recruit graduates |
| 17 | obtaining initial employment in the same |
| 18 | discipline within 1 year |
| 19 | |
| 20 | (8) DEPARTMENT OF AGRICULTURE AND CONSUMER SERVICES |
| 21 | (a) Agricultural Economic Development ProgramThe |
| 22 | following measures and standards shall be applied to the funds |
| 23 | provided in Specific Appropriations 1051 through 1068J: |
| 24 | |
| 25 | Performance Measures Standards |
| 26 | |
| 27 | MARKET DEVELOPMENT, DISTRIBUTION, STATISTICS, |
| 28 | AND REGULATION |
| 29 | |
| 30 | OUTCOMES: |
| 31 | |

| 1 | Gate receipts value of agriculture and seafood |
|----|--|
| 2 | products sold by Florida's agricultural |
| 3 | industry, in dollars (calendar |
| 4 | year)\$7.075 billion |
| 5 | |
| 6 | Total sales of agricultural and seafood |
| 7 | products generated by tenants of state farmers |
| 8 | markets\$194,189,444 |
| 9 | |
| 10 | Dollar value of federal commodities and |
| 11 | recovered food distributed\$52,142,213 |
| 12 | |
| 13 | OUTPUTS: |
| 14 | |
| 15 | Number of buyers reached with agricultural |
| 16 | promotion campaign messages2.02 billion |
| 17 | |
| 18 | Number of marketing assists provided to |
| 19 | producers and businesses94,569 |
| 20 | |
| 21 | Pounds of federal commodities and recovered |
| 22 | food distributed |
| 23 | |
| 24 | FRUIT AND VEGETABLE REGULATION |
| 25 | |
| 26 | OUTCOMES: |
| 27 | |
| 28 | Dollar value of fruit and vegetables that are |
| 29 | shipped to other states or countries that are |
| 30 | subject to mandatory inspection\$1,443,648,000 |
| 31 | |

| 1 | OUTPUTS: |
|----|---|
| 2 | |
| 3 | Number of tons of fruits and vegetables |
| 4 | inspected |
| 5 | |
| 6 | PLANT PEST AND DISEASE CONTROL |
| 7 | |
| 8 | OUTCOMES: |
| 9 | |
| 10 | Number/percentage of newly introduced pests and |
| 11 | diseases prevented from infesting Florida |
| 12 | plants to a level where eradication is |
| 13 | biologically or economically |
| 14 | unfeasible100/93.5% |
| 15 | |
| 16 | Number/percentage of acres of commercial citrus |
| 17 | land, monitored by the department, at the |
| 18 | request of the grower, which are free of the |
| 19 | Caribbean fruit fly186,000/98% |
| 20 | |
| 21 | Number/percentage of commercial citrus acres |
| 22 | free of citrus canker832,581/98.5% |
| 23 | |
| 24 | Number/percentage of exotic fruit fly |
| 25 | (Mediterranean, Oriental, Mexican, Queensland, |
| 26 | West Indian) outbreaks where eradication can |
| 27 | occur without use of aerial treatments2/100% |
| 28 | |
| 29 | OUTPUTS: |
| 30 | |
| 31 | |

| 1 | Number of plant, fruit fly trap, and honeybee |
|----|---|
| 2 | inspections performed2,280,000 |
| 3 | |
| 4 | Number of acres where plant pest and disease |
| 5 | eradication or control efforts were |
| 6 | undertaken100,000 |
| 7 | |
| 8 | Number of shipments of plant products certified |
| 9 | pest-free for export25,000 |
| 10 | |
| 11 | Number of plant, soil, insect, and other |
| 12 | organism samples processed for identification |
| 13 | or diagnosis650,000 |
| 14 | |
| 15 | Number of commercial citrus acres surveyed for |
| 16 | citrus canker245,000 |
| 17 | |
| 18 | Number of exotic fruit fly traps |
| 19 | serviced36,729 |
| 20 | |
| 21 | Millions of sterile mediterranean fruit flies |
| 22 | released7,800 |
| 23 | |
| 24 | ANIMAL PEST AND DISEASE CONTROL |
| 25 | |
| 26 | OUTCOMES: |
| 27 | |
| 28 | Number/percentage of livestock and poultry |
| 29 | infected with specific transmissible diseases |
| 30 | for which monitoring, controlling, and |
| 31 | eradicating activities are |

| 1 | established472/.00083% | |
|----|--|---|
| 2 | | |
| 3 | OUTPUTS: | |
| 4 | | |
| 5 | Number of animal site inspections | |
| 6 | performed14,904 | |
| 7 | | |
| 8 | Number of animals | |
| 9 | tested/vaccinated650,000/120,000 | |
| 10 | | |
| 11 | Number of animal sites quarantined and | |
| 12 | monitored315 | |
| 13 | | |
| 14 | Number of/unit cost per animal-related | |
| 15 | diagnostic laboratory procedure(s) | |
| 16 | performed850,000/\$2.84 | |
| 17 | | |
| 18 | Number of animals covered by health | |
| 19 | certificates815,000 | |
| 20 | | |
| 21 | Number of animal permits processed4,750 | |
| 22 | | |
| 23 | AGRICULTURE INSPECTION STATIONS | |
| 24 | | |
| 25 | OUTPUTS: | |
| 26 | | |
| 27 | Number of vehicles inspected at agricultural | |
| 28 | inspection stations11,236,244 | |
| 29 | | |
| 30 | | |
| 31 | | l |

| 1 | Number of vehicles inspected at agricultural |
|----|---|
| 2 | inspection stations transporting agricultural |
| 3 | or regulated commodities2,505,682 |
| 4 | |
| 5 | Percentage of vehicles inspected at |
| 6 | agricultural inspection stations transporting |
| 7 | agricultural or regulated commodities22% |
| 8 | |
| 9 | Amount of revenue generated by Bills of Lading |
| 10 | transmitted to the Department of Revenue from |
| 11 | Agricultural Inspection stations\$12,658,800 |
| 12 | |
| 13 | Number of Bills of Lading transmitted to the |
| 14 | Department of Revenue from Agricultural |
| 15 | Inspection stations83,000 |
| 16 | |
| 17 | (b) Food Safety and Quality Program The following |
| 18 | measures and standards shall be applied to the funds provided |
| 19 | in Specific Appropriations 1042 through 1046: |
| 20 | |
| 21 | Performance Measures Standards |
| 22 | |
| 23 | OUTCOMES: |
| 24 | |
| 25 | Number/percentage of food and dairy |
| 26 | establishments which fail to meet food safety |
| 27 | and sanitation requirements2,670/8.9% |
| 28 | |
| 29 | Number of food or dairy products removed from |
| 30 | |
| 50 | sale for failure to meet food safety |

| 1 | |
|----|---|
| 2 | Number/percentage of products analyzed which |
| 3 | fail to meet standards: |
| 4 | Food products775/8.5% |
| 5 | Milk and milk products1,300/8.8% |
| 6 | |
| 7 | Number/percentage of produce or other food |
| 8 | samples analyzed which fail to meet pesticide |
| 9 | residue standards52/2.3% |
| 10 | |
| 11 | Number/percentage of food and dairy enforcement |
| 12 | actions which result in compliance or other |
| 13 | resolution within 60 days (excludes Field |
| 14 | Notices of Violation)13,000/99% |
| 15 | |
| 16 | OUTPUTS: |
| 17 | |
| 18 | Number of inspections of food establishments, |
| 19 | dairy establishments, and water vending |
| 20 | machines61,500 |
| 21 | |
| 22 | Number of enforcement actions taken (excludes |
| 23 | Field Notices of Violation)13,131 |
| 24 | |
| 25 | Number of analyses/samples analyzed: |
| 26 | Food31,200/9,000 |
| 27 | Milk and milk products70,000/20,000 |
| 28 | Pesticide residue273,000/3,050 |
| 29 | |
| 30 | Number of food-related consumer assistance |
| 31 | investigations or actions4,800 |

| 1 | |
|----|--|
| 2 | Tons of poultry and shell eggs graded430,000 |
| 3 | |
| 4 | (c) Forest and Resource Protection Program The |
| 5 | following measures and standards shall be applied to the funds |
| 6 | provided in Specific Appropriations 1069 through 1085: |
| 7 | |
| 8 | Performance Measures Standards |
| 9 | |
| 10 | FORESTRY SERVICES |
| 11 | |
| 12 | OUTCOMES: |
| 13 | |
| 14 | <pre>Number/percentage of:</pre> |
| 15 | Acres of protected forest and |
| 16 | wildlands not burned by |
| 17 | wildfires25.1 million/99.3% |
| 18 | Threatened structures not burned by |
| 19 | wildfires1,000/98% |
| 20 | Wildfires caused by humans3,800/80% |
| 21 | |
| 22 | Number/percentage of State Forest timber |
| 23 | producing acres adequately stocked and |
| 24 | growing316,000/82.9% |
| 25 | |
| 26 | OUTPUTS: |
| 27 | |
| 28 | Number of wildfires detected and |
| 29 | suppressed3,800 |
| 30 | |
| 31 | |

| 1 | Average elapsed time (minutes) between |
|----|---|
| 2 | wildfire: |
| 3 | Ignition and detection55 |
| 4 | Detection and arrival on scene34 |
| 5 | |
| 6 | Number/percentage of forest acres and other |
| 7 | lands managed by the department and purchased |
| 8 | by the state with approved management |
| 9 | plans831,951/94% |
| 10 | |
| 11 | Number of acres burned through prescribed |
| 12 | burning2.1 million |
| 13 | |
| 14 | Number of person-hours of firefighting training |
| 15 | provided47,000 |
| 16 | |
| 17 | Number of forest-related technical assists |
| 18 | provided to nonindustrial private |
| 19 | landowners37,000 |
| 20 | |
| 21 | Number of open burning authorizations processed |
| 22 | for land clearing, agriculture, and |
| 23 | silviculture118,000 |
| 24 | |
| 25 | Number of fire prevention presentations |
| 26 | made1,350 |
| 27 | |
| 28 | Number of person-hours spent responding to |
| 29 | emergency incidents other than |
| 30 | wildfires8,000 |
| 31 | |

| 1 | (d) Consumer Protection Program The following |
|----|---|
| 2 | measures and standards shall be applied to the funds provided |
| 3 | in Specific Appropriations 1047 through 1050A: |
| 4 | |
| 5 | Performance Measures Standards |
| 6 | |
| 7 | STANDARDS AND PETROLEUM QUALITY INSPECTION |
| 8 | |
| 9 | OUTCOMES: |
| 10 | |
| 11 | Number/percentage of LP Gas accidents due to |
| 12 | equipment failure or code violations at |
| 13 | licensed LP Gas storage, distribution, and |
| 14 | handling facilities2/3% |
| 15 | |
| 16 | Number/percentage of LP Gas facilities found in |
| 17 | compliance with safety requirements on first |
| 18 | inspection989/20% |
| 19 | |
| 20 | Number of reportable accidents resulting from |
| 21 | amusement attraction mechanical or structural |
| 22 | <u>failure1</u> |
| 23 | |
| 24 | Number/percentage of amusement attractions |
| 25 | found in full compliance with safety |
| 26 | requirements on first inspections3,441/37% |
| 27 | |
| 28 | Number/percentage of regulated weighing and |
| 29 | measuring devices, packages, and businesses |
| 30 | with scanners in compliance with accuracy |
| 31 | standards during initial |

| 1 | inspection/testing237,000/95% | |
|----|---|--|
| 2 | | |
| 3 | Number/percentage of petroleum products meeting | |
| 4 | quality standards57,000/99.2% | |
| 5 | | |
| 6 | Number/percentage of state and commercial | |
| 7 | weights and volumetric standards found within | |
| 8 | specified tolerances11,760/98% | |
| 9 | | |
| 10 | OUTPUTS: | |
| 11 | | |
| 12 | Number of LP Gas facility | |
| 13 | inspections/reinspections conducted4,200 | |
| 14 | | |
| 15 | Number of LP Gas-related accidents | |
| 16 | investigated50 | |
| 17 | | |
| 18 | Number of amusement device safety/permit | |
| 19 | inspections conducted9,300/1,725 | |
| 20 | | |
| 21 | Number of weighing and measuring devices | |
| 22 | inspected/tested249,000 | |
| 23 | | |
| 24 | Number of laboratory analyses performed on | |
| 25 | regulated petroleum products140,000 | |
| 26 | | |
| 27 | Number of physical measurement standards tests | |
| 28 | or calibrations conducted12,000 | |
| 29 | | |
| 30 | Number of complaints investigated/processed | |
| 31 | relating to all entities regulated by the | |

| 1 | Division of Standards in the Consumer |
|----|---|
| 2 | Protection Program3,180 |
| 3 | |
| 4 | Number of LP Gas professional certification |
| 5 | examinations administered1,500 |
| 6 | |
| 7 | Number of enforcement actions taken against all |
| 8 | entities regulated by the Division of Standards |
| 9 | in the Consumer Protection Program27,375 |
| 10 | |
| 11 | CONSUMER PROTECTION SERVICES |
| 12 | |
| 13 | OUTCOMES: |
| 14 | |
| 15 | Number/percentage regulated entities (motor |
| 16 | vehicle repair shops, health studios, |
| 17 | telemarketers, business opportunities, dance |
| 18 | studios, solicitation of contributions, sellers |
| 19 | of travel, and pawn shops) found operating in |
| 20 | violation of the consumer protection |
| 21 | laws8,892/26% |
| 22 | |
| 23 | Number/percentage of "no-sales solicitation" |
| 24 | complaints from subscribers17,160/13% |
| 25 | |
| 26 | Amount of money recovered for consumers from |
| 27 | regulated motor vehicle repair shops\$165,000 |
| 28 | |
| 29 | OUTPUTS: |
| 30 | |
| 31 | |

| 1 | Number of assists provided to consumers |
|----|---|
| 2 | (excluding Lemon Law assists)1,003,195 |
| 3 | |
| 4 | Number of Lemon Law assists made to |
| 5 | consumers30,450 |
| 6 | |
| 7 | Number of "no sales solicitation calls" |
| 8 | subscriptions processed180,000 |
| 9 | |
| 10 | Number of complaints investigated/processed |
| 11 | relating to all entities regulated by the |
| 12 | Division of Consumer Services in the Consumer |
| 13 | Protection Program33,529 |
| 14 | |
| 15 | Number of enforcement actions taken against all |
| 16 | entities regulated by the Division of Consumer |
| 17 | Services in the Consumer Protection |
| 18 | Program260 |
| 19 | |
| 20 | PEST CONTROL AND FEED, SEED, AND FERTILIZER |
| 21 | COMPLIANCE |
| 22 | |
| 23 | OUTCOMES: |
| 24 | |
| 25 | Number/percentage of licensed pest control |
| 26 | applicators inspected who misapply chemicals or |
| 27 | otherwise violate regulations375/23% |
| 28 | |
| 29 | Number/percentage of feed, seed, and fertilizer |
| 30 | inspected products in compliance with |
| 31 | performance/quality standards16,698/90.5% |

| 1 | |
|----|---|
| 2 | OUTPUTS: |
| 3 | |
| 4 | Number of pest control inspections |
| 5 | conducted1,630 |
| 6 | <u></u> |
| 7 | Number of feed, seed, and fertilizer |
| 8 | inspections conducted |
| 9 | <u> </u> |
| 10 | Number of laboratory analyses performed on seed |
| 11 | and fertilizer samples160,000 |
| 12 | |
| 13 | Number of complaints investigated/processed |
| 14 | relating to all entities regulated by the |
| 15 | Division of Agricultural Environmental Services |
| 16 | in the Consumer Protection Program800 |
| 17 | |
| 18 | Number of pest control professional |
| 19 | certification examinations administered1,605 |
| 20 | |
| 21 | Number of enforcement actions taken against all |
| 22 | entities regulated by the Division of |
| 23 | Agricultural Environmental Services in the |
| 24 | Consumer Protection Program2,470 |
| 25 | |
| 26 | CHEMICAL MANAGEMENT |
| 27 | |
| 28 | OUTCOMES: |
| 29 | |
| 30 | |
| 31 | |

| 1 | Number/percentage of licensed pesticide |
|----|---|
| 2 | applicators inspected who do not apply |
| 3 | chemicals properly198/36% |
| 4 | |
| 5 | Number of reported human/equine disease cases |
| 6 | caused by mosquitoes3/40 |
| 7 | |
| 8 | OUTPUTS: |
| 9 | |
| 10 | Number of pesticide-related: |
| 11 | Complaints investigated352 |
| 12 | Inspections conducted3,129 |
| 13 | Enforcement actions initiated500 |
| 14 | |
| 15 | Number of wells monitored for pesticide or |
| 16 | nitrate residues46 |
| 17 | |
| 18 | Number of pesticide products and residue |
| 19 | analyses performed in the pesticide |
| 20 | laboratory63,500 |
| 21 | |
| 22 | Number of persons in Florida served by |
| 23 | effective mosquito control |
| 24 | programs14 million |
| 25 | |
| 26 | (9) DEPARTMENT OF BANKING AND FINANCE |
| 27 | (a) Financial Accountability for Public Funds |
| 28 | Program The following measures and standards shall be |
| 29 | applied to the funds provided in Specific Appropriations 1554 |
| 30 | through 1560: |
| 31 | |

| 1 | Performance Measures Standards |
|----|---|
| 2 | |
| 3 | OUTCOMES: |
| 4 | |
| 5 | Percent of program's customers who return an |
| 6 | overall customer service rating of good or |
| 7 | excellent on surveys94% |
| 8 | |
| 9 | Percent of payment requests rejected during the |
| 10 | preaudit process for inconsistencies with legal |
| 11 | and/or other applicable requirements1.00% |
| 12 | |
| 13 | Percent of vendor payments issued in less than |
| 14 | the Comptroller's statutory time limit of 10 |
| 15 | days100% |
| 16 | |
| 17 | Percent of federal wage and information returns |
| 18 | prepared and filed where no penalties or |
| 19 | interest were paid100% |
| 20 | |
| 21 | Percent of federal tax deposits made where no |
| 22 | penalties or interest were paid100% |
| 23 | |
| 24 | Percent of payroll payment made accurately |
| 25 | based on information submitted100% |
| 26 | |
| 27 | Percent of those utilizing the program and |
| 28 | providing financial information who return an |
| 29 | overall rating of good or excellent on surveys |
| 30 | regarding the relevancy, usefulness, and |
| 31 | timeliness of information available95% |

| 1 | |
|----|---|
| 2 | Major qualifications in the independent |
| 3 | auditor's report on the state's General Purpose |
| 4 | Financial Statements (GPFS) that negatively |
| 5 | impact the state's bonding rating0 |
| 6 | |
| 7 | State payments issued electronically: |
| 8 | Percent of vendor payments issued |
| 9 | electronically22% |
| 10 | Percent of payroll payments issued |
| 11 | electronically77% |
| 12 | Percent of retirement payments issued |
| 13 | electronically79% |
| 14 | |
| 15 | Percent of fiscal integrity investigations |
| 16 | subsequently referred to other agencies where |
| 17 | investigative assistance provided by this |
| 18 | program aided in obtaining criminal, |
| 19 | disciplinary, and/or administrative actions.20% |
| 20 | |
| 21 | OUTPUTS: |
| 22 | |
| 23 | Vendor payment requests preaudited: |
| 24 | Number800,000 |
| 25 | Percent19% |
| 26 | Dollar amount\$14,100,000,000 |
| 27 | |
| 28 | Vendor invoices paid: |
| 29 | Number4,200,000 |
| 30 | Dollar amount\$34,700,000,000 |
| 31 | |

| 1 | Number of federal wage and information returns |
|----|--|
| 2 | prepared and filed289,000 |
| 3 | |
| 4 | Number of federal tax deposits made88 |
| 5 | |
| 6 | IRS penalties paid: |
| 7 | Number0 |
| 8 | Dollar amount0 |
| 9 | |
| 10 | Payroll payments issued: |
| 11 | Number5,416,000 |
| 12 | Dollar amount\$5,821,559,329 |
| 13 | |
| 14 | Payroll payments issued according to published |
| 15 | schedules: |
| 16 | Number5,416,800 |
| 17 | Percent100% |
| 18 | |
| 19 | Number of staff hours required to produce the |
| 20 | Comprehensive Annual Financial Report |
| 21 | (CAFR)4,250 |
| 22 | |
| 23 | Average number of days from the month's end to |
| 24 | complete reconciliations30 |
| 25 | |
| 26 | Payments issued electronically: |
| 27 | Number |
| 28 | Dollar amount\$23,741,545,493 |
| 29 | |
| 30 | Hours of training/education conducted: |
| 31 | Accounting issues50 |

| 1 | Invoice payment process425 |
|----|--|
| 2 | Payroll issues85 |
| 3 | |
| 4 | Number of instances during the year where, as a |
| 5 | result of inadequate cash management under this |
| 6 | program, general revenue had a negative cash |
| 7 | balance0 |
| 8 | |
| 9 | Number of fiscal integrity cases that were |
| 10 | investigated38 |
| 11 | |
| 12 | Number of "get lean" hotline calls processed |
| 13 | for referral to the appropriate agency500 |
| 14 | |
| 15 | Number of criminal, disciplinary, and/or |
| 16 | administrative actions resulting from fiscal |
| 17 | integrity investigations6 |
| 18 | |
| 19 | Average hours spent on conducting fiscal |
| 20 | integrity investigations90 |
| 21 | |
| 22 | (b) Consumer Financial Protection and Industry |
| 23 | Authorization Program The following measures and standards |
| 24 | shall be applied to the funds provided in Specific |
| 25 | Appropriations 1574 through 1578: |
| 26 | |
| 27 | OUTCOMES: |
| 28 | |
| 29 | Percentage of total applicants not licensed to |
| 30 | conduct business in the state because they fail |
| 31 | |

| 1 | to meet substantive licensing requirements |
|----|---|
| 2 | established to protect consumers5% |
| 3 | |
| 4 | Percentage of applicants issued a license |
| 5 | subject to department restrictions imposed to |
| 6 | provide added assurance that public interests |
| 7 | are protected4% |
| 8 | |
| 9 | Percentage of applicants prevented from |
| 10 | entering the securities industry in Florida who |
| 11 | subsequently are the subject of regulatory |
| 12 | action in other jurisdictions within |
| 13 | 3 years60% |
| 14 | |
| 15 | Percentage of total licensees examined during |
| 16 | the fiscal year to determine compliance with |
| 17 | applicable regulations7.1% |
| 18 | |
| 19 | Percentage of written complaints processed |
| 20 | within applicable standards85% |
| 21 | |
| 22 | OUTPUTS: |
| 23 | |
| 24 | Number of applications denied or |
| 25 | withdrawn3,350 |
| 26 | |
| 27 | Number of applications reviewed74,536 |
| 28 | |
| 29 | Amount (dollars) of securities registration |
| 30 | applications denied or |
| 31 | withdrawn\$4,200,000,000 |

| 1 | |
|----|---|
| 2 | Number of applicants licensed during the fiscal |
| 3 | year70,582 |
| 4 | |
| 5 | Number of applicants licensed with restrictions |
| 6 | during the fiscal year280 |
| 7 | |
| 8 | Number of applicants denied or withdrawn with |
| 9 | additional disciplinary information reported on |
| 10 | the Central Registration Depository within |
| 11 | <u>3 years324</u> |
| 12 | |
| 13 | Number of examinations (for cause and routine) |
| 14 | completed during the fiscal year2,850 |
| 15 | |
| 16 | Number of examinations conducted for |
| 17 | Certificate of Authority and Cemetery |
| 18 | licensees169 |
| 19 | |
| 20 | Number of investigations closed550 |
| 21 | |
| 22 | Number of background investigations |
| 23 | completed700 |
| 24 | |
| 25 | Average number of days for initial written |
| 26 | responses to consumers7 |
| 27 | |
| 28 | Average time (days) to resolve, refer, or close |
| 29 | a written complaint68 |
| 30 | |
| 31 | |

| 1 | Number of complaints resolved, referred, or |
|----|--|
| 2 | closed during the year4,350 |
| 3 | |
| 4 | Percentage of complaints remaining open beyond |
| 5 | 90 days21% |
| 6 | |
| 7 | Percentage of complaints remaining open beyond |
| 8 | 120 days15% |
| 9 | |
| 10 | Number of written complaints where the |
| 11 | department identified statutory violation by |
| 12 | licensed/unlicensed entities (within or outside |
| 13 | its statutory authority)150 |
| 14 | |
| 15 | Number of complaints referred for consideration |
| 16 | of legal or criminal action40 |
| 17 | |
| 18 | (c) Financial Institutions Regulatory ProgramThe |
| 19 | following measures and standards shall be applied to the funds |
| 20 | provided in Specific Appropriations 1566 through 1569: |
| 21 | |
| 22 | Performance Measures Standards |
| 23 | |
| 24 | OUTCOMES: |
| 25 | |
| 26 | Percentage of Florida state-chartered financial |
| 27 | institutions that exceed the median of all |
| 28 | national/federal financial institutions |
| 29 | chartered in Florida on standard earnings and |
| 30 | solvency performance measures-Banks: |
| 31 | Return on Assets51% |

| 1 | Return on Equity51% |
|----|---|
| 2 | Capital to Asset Ratio51% |
| 3 | Tier 1 Capital51% |
| 4 | |
| 5 | Percentage of Florida state-chartered financial |
| 6 | institutions that exceed the median of all |
| 7 | national/federal financial institutions |
| 8 | chartered in Florida on standard earnings and |
| 9 | solvency performance measures-Credit Unions: |
| 10 | Return on Assets51% |
| 11 | Return on Equity51% |
| 12 | Capital to Asset Ratio51% |
| 13 | Tier 1 Capital51% |
| 14 | |
| 15 | Percentage of new banks in Florida that are |
| 16 | state chartered67% |
| 17 | |
| 18 | Unit average dollar savings in assessments paid |
| 19 | by state-chartered financial institutions |
| 20 | compared with the assessments that would be |
| 21 | paid if the institution was nationally or |
| 22 | <pre>federally chartered:</pre> |
| 23 | Banks\$15,300 |
| 24 | Credit Unions\$350 |
| 25 | |
| 26 | Percentage of financial institutions receiving |
| 27 | an examination report within a standard number |
| 28 | of days after the conclusion of their onsite |
| 29 | state examination: |
| 30 | Banks (standard = 45 days)75% |
| 31 | Credit Unions (standard = 30 days)75% |

| 1 | <pre>International (standard = 45 days)75%</pre> |
|----|---|
| 2 | Trust Companies (standard = 60 days)75% |
| 3 | |
| 4 | Percentage of applications statutorily complete |
| 5 | that are processed within a standard number of |
| 6 | days: |
| 7 | <pre>De Novo (standard = 90 days)67%</pre> |
| 8 | Branch (standard = 50 days)67% |
| 9 | <pre>Expedited Branch (standard = 10 days).100%</pre> |
| 10 | Merger/Acquisition |
| 11 | (standard = 60 days)67% |
| 12 | |
| 13 | Percentage of financial institutions under |
| 14 | enforcement action that are substantially in |
| 15 | compliance with conditions imposed90% |
| 16 | |
| 17 | OUTPUTS: |
| 18 | |
| 19 | Median Florida state-chartered financial |
| 20 | institution earnings and solvency performance |
| 21 | measures-Banks: |
| 22 | Return on Assets1.06% |
| 23 | Return on Equity11.01% |
| 24 | Capital to Asset Ratio9.15% |
| 25 | Tier 1 Capital9.18% |
| 26 | |
| 27 | Median Florida state-chartered financial |
| 28 | institution earnings and solvency performance |
| 29 | measures-Credit Unions: |
| 30 | Return on Assets1.04% |
| 31 | Return on Equity8.06% |

| 1 | Capital to Asset Ratio12.94% |
|----|---|
| 2 | Tier 1 Capital12.18% |
| 3 | |
| 4 | Number of new Florida state-chartered banks |
| 5 | opened20 |
| 6 | |
| 7 | Amount (dollars) annual assessments paid by |
| 8 | state financial institutions: |
| 9 | Banks\$6,756,100 |
| 10 | Credit Unions\$1,237,200 |
| 11 | |
| 12 | Number of financial institutions examined by |
| 13 | the Division of Banking receiving an |
| 14 | examination report within a standard number of |
| 15 | days: |
| 16 | Banks (standard = 45 days)45 |
| 17 | Credit Unions (standard = 30 days)57 |
| 18 | <pre>International (standard = 45 days)16</pre> |
| 19 | Trust Companies (standard = 60 days)8 |
| 20 | |
| 21 | Number of statutorily complete applications |
| 22 | received that are processed within a standard |
| 23 | number of days: |
| 24 | De Novo (standard = 90 days)5 |
| 25 | Branch (standard = 50 days)27 |
| 26 | Expedited Branch (standard = 10 days)45 |
| 27 | Merger/Acquisition (standard = 60 days).17 |
| 28 | |
| 29 | Number of institutions in substantial |
| 30 | compliance with enforcement actions23 |
| 31 | |

| 1 | Percentage/number of financial institutions |
|----|---|
| 2 | <pre>examined:</pre> |
| 3 | Banks66%/120 |
| 4 | Credit Unions66%/77 |
| 5 | International |
| 6 | Trust Companies66%/11 |
| 7 | |
| 8 | Percentage/number of surveys returned that rate |
| 9 | the division's examination program as 2.0 or |
| 10 | better on a 1 to 5 scale |
| 11 | |
| 12 | Average percentage reduction in total |
| 13 | examination time from the previous state |
| 14 | <pre>examination:</pre> |
| 15 | Banks5% |
| 16 | Credit Unions5% |
| 17 | International5% |
| 18 | Trust Companies5% |
| 19 | |
| 20 | Average percentage of total examination hours |
| 21 | <pre>conducted off site:</pre> |
| 22 | Banks25% |
| 23 | Credit Unions25% |
| 24 | International25% |
| 25 | Trust Companies25% |
| 26 | |
| 27 | (d) Unclaimed Property Program The following |
| 28 | measures and standards shall be applied to the funds provided |
| 29 | in Specific Appropriations 1570 through 1573: |
| 30 | |
| 31 | Performance Measures Standards |

| 1 | |
|----|--|
| 2 | OUTPUTS: |
| 3 | |
| 4 | Number of reports processed16,000 |
| 5 | |
| 6 | Number of seminars conducted2 |
| 7 | |
| 8 | Number of in-state exams of holders who have |
| 9 | not previously filed a holder report13 |
| 10 | |
| 11 | Number of out-of-state exams of holders who |
| 12 | have not previously filed a holder report200 |
| 13 | |
| 14 | Number of in-state exams conducted26 |
| 15 | |
| 16 | Dollar value collected as a result of in-state |
| 17 | exams\$500,000 |
| 18 | |
| 19 | Number of out-of-state exams processed450 |
| 20 | |
| 21 | Dollar value collected as a result of |
| 22 | out-of-state exams\$15,000,000 |
| 23 | |
| 24 | Number/dollar value of owner accounts |
| 25 | processed255,000/\$101,000,000 |
| 26 | |
| 27 | Total cost of the program to the number of |
| 28 | holder reports/owner accounts processed\$30 |
| 29 | |
| 30 | Number/dollar value of claims paid to |
| 31 | owners55,000 |

| 1 | |
|----|---|
| 2 | Number of owner accounts advertised100,000 |
| 3 | |
| 4 | Number of claims processed55,000 |
| 5 | |
| 6 | (10) DEPARTMENT OF ENVIRONMENTAL PROTECTION |
| 7 | (a) Recreation and Parks Program The following |
| 8 | measures and standards shall be applied to the funds provided |
| 9 | in Specific Appropriations 1278 through 1327A: |
| 10 | |
| 11 | Performance Measures Standards |
| 12 | |
| 13 | STATE PARK OPERATIONS |
| 14 | |
| 15 | OUTCOMES: |
| 16 | |
| 17 | Provide for a 1.3% annual increase in |
| 18 | attendance at state parks13,750,000 |
| 19 | |
| 20 | Increase the acreage available for public |
| 21 | recreation by 2% annually532,217 |
| 22 | |
| 23 | OUTPUTS: |
| 24 | |
| 25 | Number of state park sites managed151 |
| 26 | |
| 27 | Number of recreational facilities built, |
| 28 | repaired, or restored by type compared to plan |
| 29 | development needs174 |
| 30 | |
| 31 | |

| 1 | Number of cultural/historical sites restored or |
|----|---|
| 2 | maintained compared to need1 |
| 3 | |
| 4 | Number of acres managed for secondary |
| 5 | use/multiple use500 |
| 6 | |
| 7 | Native habitats (acres) successfully maintained |
| 8 | as natural areas in state parks compared to |
| 9 | need57,176/532,217 |
| 10 | |
| 11 | Percent of management plans completed in |
| 12 | compliance with Florida Statutes100% |
| 13 | |
| 14 | Percentage of lands acquired by P2000 money |
| 15 | that meet at least three criteria of the |
| 16 | program100% |
| 17 | |
| 18 | WORKLOAD |
| 19 | |
| 20 | Number of parks/trails, acres, and miles |
| 21 | supported by general administration, |
| 22 | maintenance/minor repairs, protection, and all |
| 23 | variations of visitor service activities |
| 24 | 152 parks/534,387 acres/380 miles |
| 25 | |
| 26 | Private/public partnerships utilized to assist |
| 27 | operations of state parks900 |
| 28 | |
| 29 | State parks additions/inholdings land |
| 30 | acquisitions10 |
| 31 | |

| 1 | Number of recreational and natural/cultural |
|----|---|
| 2 | additions and inholdings acquisitions for |
| 3 | existing parks by type as related to available |
| 4 | <u>funding1</u> |
| 5 | |
| 6 | STATE GREENWAYS AND TRAILS |
| 7 | |
| 8 | OUTCOMES: |
| 9 | |
| 10 | Acquire an additional 5 greenways, recreational |
| 11 | trails, or trail systems annually to provide or |
| 12 | enhance access to public lands, while ensuring |
| 13 | that the ecological integrity of the land is |
| 14 | not compromised18 |
| 15 | |
| 16 | OUTPUTS: |
| 17 | |
| 18 | Number of State Greenways and Trails |
| 19 | managed4 |
| 20 | |
| 21 | Number of recreational facilities built, |
| 22 | repaired, or restored by type compared to plan |
| 23 | development needs35 miles |
| 24 | |
| 25 | Number of developed public access points on |
| 26 | greenways and trails10 |
| 27 | <u>trailheads</u> |
| 28 | |
| 29 | Percent of management plans completed in |
| 30 | compliance with Florida Statutes100% |
| 31 | |

| Ī | |
|----|--|
| 1 | Percentage of lands acquired by P2000 money |
| 2 | that meet at least three criteria of the |
| 3 | program100% |
| 4 | |
| 5 | RECREATIONAL ASSISTANCE TO LOCAL GOVERNMENTS |
| 6 | |
| 7 | OUTCOMES: |
| 8 | |
| 9 | Increase by 2% annually its technical |
| 10 | assistance and grant related services to local |
| 11 | governments\$526,156 |
| 12 | |
| 13 | OUTPUTS: |
| 14 | |
| 15 | Number of recreational grants and funding to |
| 16 | local governments for recreational facilities |
| 17 | and land acquisition202/23,143,796 |
| 18 | |
| 19 | WORKLOAD |
| 20 | |
| 21 | Number of technical assistance consultations, |
| 22 | meetings, calls, and publications350 |
| 23 | |
| 24 | (b) State Lands Program The following measures and |
| 25 | standards shall be applied to the funds provided in Specific |
| 26 | Appropriations 1187 through 1209: |
| 27 | |
| 28 | Performance Measures Standards |
| 29 | |
| 30 | LAND ACQUISITION SERVICES |
| 31 | |

| 1 | OUTCOMES: |
|----|--|
| 2 | |
| 3 | Percent increase in the number of occurrences |
| 4 | of endangered/ threatened/ special concern |
| 5 | species on publicly managed conservation |
| 6 | areas10% |
| 7 | |
| 8 | OUTPUTS: |
| 9 | |
| 10 | Number of acres acquired by the P2000 Program |
| 11 | as listed in the CARL report311,601 |
| 12 | |
| 13 | Percentage of acres acquired by the P2000 |
| 14 | Program that have a G1/S1 plant or animal tax |
| 15 | on point data local within the acquired |
| 16 | tract38% |
| 17 | |
| 18 | Number of acres of land acquired by the P2000 |
| 19 | Program that had their highest resource values |
| 20 | based on FNAI elements218,808 |
| 21 | |
| 22 | Number and percent completion of projects on |
| 23 | the CARL list95/10% |
| 24 | |
| 25 | Percentage of parcels at less than appraised |
| 26 | <u>value:</u> |
| 27 | Less than \$100,0006% |
| 28 | Greater than \$100,00063% |
| 29 | |
| 30 | Percentage of appraised value to purchase |
| 31 | price: |

| 1 | Less than \$100,00093% |
|----|---|
| 2 | Greater than \$100,00089% |
| 3 | |
| 4 | WORKLOAD |
| 5 | |
| 6 | Number of appraisals certified336 |
| 7 | |
| 8 | Number of surveys or maps certified for |
| 9 | environmental land acquisition: |
| 10 | Surveys98 |
| 11 | Maps49 |
| 12 | |
| 13 | Number of surveys or maps certified for |
| 14 | nonenvironmental land acquisition: |
| 15 | Surveys20 |
| 16 | Maps21 |
| 17 | |
| 18 | Percentage of parcels acquired within the |
| 19 | <pre>"standard time limit":</pre> |
| 20 | Less than \$100,00051% |
| 21 | Greater than \$100,00057% |
| 22 | |
| 23 | LAND ADMINISTRATIVE SERVICES |
| 24 | |
| 25 | OUTCOMES: |
| 26 | |
| 27 | Evaluate and dispose of 80 parcels of land |
| 28 | annually that have been determined to have no |
| 29 | further public use80 |
| 30 | |
| 31 | |

| 1 | Percent of easements, leases, and other |
|----|--|
| 2 | requests that are to be completed by maximum |
| 3 | timeframes prescribed |
| 4 | |
| 5 | Ensure that 90% of all leases of sovereign |
| 6 | submerged lands are in compliance with lease |
| 7 | conditions92% |
| 8 | |
| 9 | Ensure that 90% of all land management plans |
| 10 | are completed within statutory |
| 11 | timeframes60% |
| 12 | |
| 13 | OUTPUTS: |
| 14 | |
| 15 | Percentage of submerged land leases found in |
| 16 | compliance annually92% |
| 17 | |
| 18 | Ratio of parcels of lands surplused/parcels of |
| 19 | land evaluated for possible surplus by |
| 20 | type1:2 |
| 21 | |
| 22 | WORKLOAD |
| 23 | |
| 24 | Number of verified records maintained237,265 |
| 25 | |
| 26 | Number of submerged land leases audited |
| 27 | annually313 |
| 28 | |
| 29 | AQUATIC/EXOTIC PLANT CONTROL |
| 30 | |
| 31 | OUTCOMES: |

| 1 | |
|----|---|
| 2 | Control invasive, exotic, upland plants on an |
| 3 | additional 3,500 acres of public land annually, |
| 4 | that have existing management personnel who |
| 5 | have committed to maintaining these plants |
| 6 | under control after initial treatment |
| 7 | 3,500 acres |
| 8 | |
| 9 | Achieve and sustain maintenance control of |
| 10 | hydrilla, water hyacinth, and water lettuce in |
| 11 | 95% or more of Florida's public waters93% |
| 12 | |
| 13 | OUTPUTS: |
| 14 | |
| 15 | Percentage of public lakes and rivers that |
| 16 | contain invasive, nonnative aquatic plants and |
| 17 | are under maintenance control93% |
| 18 | |
| 19 | Percentage of public lands where invasive, |
| 20 | nonnative upland plants have been brought under |
| 21 | control through efforts of, or pass through |
| 22 | funding by, the Bureau of Aquatic Plant |
| 23 | ManagementEstablish baseline |
| 24 | |
| 25 | Average cost per acre to achieve maintenance |
| 26 | control of aquatic, nonnative plants |
| 27 | \$130 per acre |
| 28 | |
| 29 | (c) Law Enforcement Program The following measures |
| 30 | and standards shall be applied to the funds provided in |
| 31 | Specific Appropriations 1336 through 1345: |

| 1 | |
|----|---|
| 2 | Performance Measures Standards |
| 3 | |
| 4 | OUTCOMES: |
| 5 | |
| 6 | Number/percent of known hazardous substance |
| 7 | dump sites and petroleum spills whereby action |
| 8 | (other than criminal investigation) was taken |
| 9 | to reduce, control, or eliminate risk to public |
| 10 | health and the environment |
| 11 | 1,430/48% |
| 12 | |
| 13 | OUTPUTS: |
| 14 | |
| 15 | Number of investigations opened/closed227/182 |
| 16 | |
| 17 | Number of environmental dump sites and |
| 18 | petroleum spills responded to and by type: |
| 19 | Total1,430 |
| 20 | Environmental dump sites673 |
| 21 | Petroleum spills757 |
| 22 | |
| 23 | Number of arrests for speed zone violations or |
| 24 | manatee molestation1,631 |
| 25 | |
| 26 | Spill remediation: |
| 27 | Funds spent\$928,153 |
| 28 | Funds recovered\$86,638 |
| 29 | Number of sites/spills remediated561 |
| 30 | |
| 31 | |

| 1 | |
|----|---|
| 1 | (d) Marine Resources Program The following measures |
| 2 | and standards shall be applied to the funds provided in |
| 3 | Specific Appropriations 1221A through 1221Y: |
| 4 | |
| 5 | Performance Measures Standards |
| 6 | |
| 7 | MARINE RESOURCE REGULATION AND CONSERVATION |
| 8 | (SHELLFISH REGULATION AND MARINE RESEARCH) |
| 9 | |
| 10 | OUTCOMES: |
| 11 | |
| 12 | Reduce by 1% annually the ratio of shellfish |
| 13 | illnesses reported from Florida shellfish |
| 14 | products to the number of meals served |
| 15 | (Shellfish Regulation)0.331/100,000 |
| 16 | |
| 17 | Improve the number of marine fisheries stocks |
| 18 | reported as stable or increasing by 1% annually |
| 19 | (Marine Research)113 |
| 20 | |
| 21 | OUTPUTS: |
| 22 | |
| 23 | Percent of research projects that provide |
| 24 | management recommendations or support |
| 25 | management actions (Marine Research)100% |
| 26 | |
| 27 | Percent of shellfish and crab processing |
| 28 | facilities in significant compliance with |
| 29 | permit and food safety regulations (Shellfish |
| 30 | Regulation) |
| 31 | |
| l, | • |

| 1 | Number of reported cases of sickness or death |
|----|---|
| 2 | from shellfish consumption that can be directly |
| 3 | traced to seafood harvested from contaminated |
| 4 | waters or to actions by fishermen, packing |
| 5 | houses, or seafood dealers not in compliance |
| 6 | with state regulations (SR)48 sicknesses/3 |
| 7 | <u>deaths</u> |
| 8 | |
| 9 | WORKLOAD |
| 10 | |
| 11 | Commercial and other fishing licenses processed |
| 12 | annually (Marine Research)25,951 |
| 13 | |
| 14 | Artificial reefs monitored and/or created |
| 15 | annually (Marine Research)65 |
| 16 | |
| 17 | Percentage of shellfish harvesting areas opened |
| 18 | (Shellfish Regulation)67.5% |
| 19 | |
| 20 | Red tide/fish kill/disease investigations |
| 21 | (Marine Research)6 |
| 22 | |
| 23 | PROTECTION OF ENDANGERED OR THREATENED SPECIES |
| 24 | |
| 25 | OUTCOMES: |
| 26 | |
| 27 | Reduce the manatee mortality rate by 1% |
| 28 | annually7.88% |
| 29 | |
| 30 | OUTPUTS: |
| 31 | |

| 1 | Manatee deaths as a result of human |
|----|--|
| 2 | activities57 |
| 3 | |
| 4 | Manatee deaths as a result of nonhuman |
| 5 | activities134 |
| 6 | |
| 7 | Manatee population |
| 8 | |
| 9 | Sea turtle nests per region: |
| 10 | NW905 |
| 11 | NE |
| 12 | SE68,022 |
| 13 | SW6,235 |
| 14 | |
| 15 | WORKLOAD |
| 16 | |
| 17 | Manatee federal recovery plans completed and |
| 18 | tasks implemented87 |
| 19 | |
| 20 | Miles of sea turtle index nesting beaches |
| 21 | surveyed201 |
| 22 | |
| 23 | Number of stranded sea turtles reported and |
| 24 | percentage of necropsied1,000/10% |
| 25 | |
| 26 | COASTAL AND AQUATIC MANAGED AREAS |
| 27 | |
| 28 | OUTCOMES: |
| 29 | |
| 30 | Enhance or restore 11.6% of the degraded |
| 31 | acreage identified in state buffer |

| 1 | preserves8,026 acres |
|--|--|
| 2 | |
| 3 | OUTPUTS: |
| 4 | |
| 5 | Number of acres managed129,493 |
| 6 | |
| 7 | WORKLOAD |
| 8 | |
| 9 | Acres of invasive or undesirable plant species |
| 10 | controlled |
| 11 | |
| 12 | (11) DEPARTMENT OF LOTTERY |
| 13 | (a) Sale of Lottery Products Program The following |
| 14 | measures and standards shall be applied to the funds provided |
| 15 | in Specific Appropriations 1871 through 1882: |
| 16 | |
| | |
| 17 | Performance Measures Standards |
| | Performance Measures Standards |
| 17 | Performance Measures Standards OUTCOMES: |
| 17 18 | |
| 17 18 19 | |
| 17 18 19 20 | OUTCOMES: |
| 17 18 19 20 21 | OUTCOMES: Total revenue: |
| 17 18 19 20 21 22 | OUTCOMES: Total revenue: In dollars\$2,083.6 M |
| 17 18 19 20 21 22 23 | OUTCOMES: Total revenue: In dollars\$2,083.6 M |
| 17 18 19 20 21 22 23 24 | OUTCOMES: Total revenue: In dollars\$2,083.6 M Percent change from prior year0.89% |
| 17 18 19 20 21 22 23 24 25 | OUTCOMES: Total revenue: In dollars\$2,083.6 M Percent change from prior year0.89% Transfers to the state: |
| 17 18 19 20 21 22 23 24 25 26 | OUTCOMES: Total revenue: In dollars\$2,083.6 M Percent change from prior year0.89% Transfers to the state: Total dollars to the Educational |
| 17 18 19 20 21 22 23 24 25 26 27 | OUTCOMES: Total revenue: In dollars\$2,083.6 M Percent change from prior year0.89% Transfers to the state: Total dollars to the Educational Enhancement Trust Fund\$791.69 M |
| 17 18 19 20 21 22 23 24 25 26 27 28 | OUTCOMES: Total revenue: In dollars\$2,083.6 M Percent change from prior year0.89% Transfers to the state: Total dollars to the Educational Enhancement Trust Fund\$791.69 M |

| 1 | Prizes paid as a percent of total |
|----|--|
| 2 | revenue49.65% |
| 3 | |
| 4 | Survey results of public awareness of the |
| 5 | contribution to education by the |
| 6 | Lottery |
| 7 | |
| 8 | (12) DEPARTMENT OF MANAGEMENT SERVICES |
| 9 | (a) Facilities Program The following measures and |
| 10 | standards shall be applied to the funds provided in Specific |
| 11 | Appropriations 1904 through 1927A: |
| 12 | |
| 13 | Performance Measures Standards |
| 14 | |
| 15 | OUTCOMES: |
| 16 | |
| 17 | Gross square foot construction cost of office |
| 18 | facilities: |
| 19 | DMS\$80.02 |
| 20 | Private industry average\$87.55 |
| 21 | |
| 22 | Full service rent-composite cost per net square |
| 23 | foot in counties where DMS has office |
| 24 | <u>facilities:</u> |
| 25 | DMS (actual)\$15.13 |
| 26 | Private industry average\$16.42 |
| 27 | |
| 28 | New office space efficiency per net square |
| 29 | foot/gross square foot87% |
| 30 | |
| 31 | |

| 1 | Operations and maintenance cost per net square |
|----|--|
| 2 | foot maintained: |
| 3 | DMS\$5.04 |
| 4 | Private industry average\$5.92 |
| 5 | |
| 6 | Number of criminal incidents per 100,000 gross |
| 7 | square feet4.7 |
| 8 | |
| 9 | Number of criminal incidents per 1,000 |
| 10 | employees20.33 |
| 11 | |
| 12 | OUTPUTS: |
| 13 | |
| 14 | Gross square feet of office facilities |
| 15 | completed337,320 |
| 16 | |
| 17 | Net square feet of state-owned office space |
| 18 | occupied by state agencies (includes non-DMS |
| 19 | owned facilities) |
| 20 | |
| 21 | Net square feet of private office space |
| 22 | occupied by state agencies11,057,443 |
| 23 | |
| 24 | Number of square feet maintained by: |
| 25 | DMS4,893,921 |
| 26 | Private contractor1,912,009 |
| 27 | |
| 28 | Gross square feet monitored for security |
| 29 | purposes7,313,643 |
| 30 | |
| 31 | Number of investigations conducted210 |

| 1 | |
|----|--|
| 2 | (b) Support Program The following measures and |
| 3 | standards shall be applied to the funds provided in Specific |
| 4 | Appropriations 1928 through 1931: |
| 5 | |
| 6 | Performance Measures Standards |
| 7 | |
| 8 | OUTCOMES: |
| 9 | |
| 10 | Percentage of state term contracts savings35% |
| 11 | |
| 12 | State term contracts cost |
| 13 | avoidance\$205,000,000 |
| 14 | |
| 15 | Average percentage below private sector fleet |
| 16 | maintenance-labor13% |
| 17 | |
| 18 | Average percentage below private |
| 19 | sector-parts26% |
| 20 | |
| 21 | Average percentage state rental vehicles below |
| 22 | state rental contract rates30% |
| 23 | |
| 24 | Passenger load factor: |
| 25 | Large corporation3.4 |
| 26 | DMS3.5 |
| 27 | |
| 28 | Cost per flight hour-DMS aircraft pool\$1,166 |
| 29 | |
| 30 | Average percentage DMS direct cost per flight |
| 31 | hour below industry direct cost44% |

| 1 | |
|----|--|
| 2 | Number of government and nonprofit |
| 3 | organizations visiting a surplus property |
| 4 | distribution center3,400 |
| 5 | |
| 6 | Federal property distribution rate85% |
| 7 | |
| 8 | OUTPUTS: |
| 9 | |
| 10 | Number of commodities/services on state term |
| 11 | contracts233,000 |
| 12 | |
| 13 | Number of agencies using SPURS30 |
| 14 | |
| 15 | Percentage of agencies using SPURS75% |
| 16 | |
| 17 | Number of federal property orders |
| 18 | processed2,150 |
| 19 | |
| 20 | Number of vehicle maintenance service |
| 21 | hours8,600 |
| 22 | |
| 23 | Days of state rental vehicle service |
| 24 | provided41,000 |
| 25 | |
| 26 | Miles of state rental vehicle service |
| 27 | provided1,700,000 |
| 28 | |
| 29 | Number of flights by executive aircraft |
| 30 | <u>pool2,500</u> |
| 31 | |

| 1 | (c) Workforce Program The following measures and |
|----|--|
| 2 | standards shall be applied to the funds provided in Specific |
| 3 | Appropriations 1932 through 1936: |
| 4 | |
| 5 | Performance Measures Standards |
| 6 | |
| 7 | OUTCOMES: |
| 8 | |
| 9 | Administrative cost per FTE for: |
| 10 | Cooperative Personnel Employee System |
| 11 | (COPES)\$40.20 |
| 12 | Administrative cost net of COPES\$35.38 |
| 13 | Total administrative cost per FTE\$75.58 |
| 14 | |
| 15 | Customer Satisfaction: |
| 16 | Percentage of customers satisfied that the |
| 17 | information provided resulted in more |
| 18 | effective and efficient HR-related |
| 19 | decisionmaking83% |
| 20 | Percentage of customers satisfied that the |
| 21 | technical assistance provided resulted |
| 22 | in more effective and efficient |
| 23 | HR-related decisionmaking83% |
| 24 | Percentage of customers satisfied that the |
| 25 | information provided was timely83% |
| 26 | Percentage of customers satisfied that the |
| 27 | information provided was accurate83% |
| 28 | Percentage of customers satisfied that the |
| 29 | information provided was consistent with |
| 30 | past practices83% |
| 31 | Percentage of customers satisfied that the |

| 1 | technical assistance provided was |
|----|---|
| 2 | timely87% |
| 3 | Percentage of customers satisfied that the |
| 4 | technical assistance provided was |
| 5 | accurate87% |
| 6 | Percentage of customers satisfied that the |
| 7 | technical assistance provided was |
| 8 | consistent with past practices74% |
| 9 | |
| 10 | Percentage of agencies at or above EEO gender |
| 11 | parity with available labor market86.7% |
| 12 | |
| 13 | Percentage of agencies at or above EEO minority |
| 14 | parity with the available labor market56.7% |
| 15 | |
| 16 | OUTPUTS: |
| 17 | |
| 18 | Number of informational materials |
| 19 | provided1,820 |
| 20 | |
| 21 | Number of responses to technical assistance |
| 22 | requests15,343 |
| 23 | |
| 24 | (d) Information Technology ProgramThe following |
| 25 | measures and standards shall be applied to the funds provided |
| 26 | in Specific Appropriations 1948 through 1959: |
| 27 | |
| 28 | Performance Measures Standards |
| 29 | |
| 30 | TELECOMMUNICATIONS SERVICES |
| 31 | |

| 1 | OUTCOMES: |
|----|--|
| 2 | |
| 3 | Percentage SUNCOM discount from commercial |
| 4 | rates for: |
| 5 | Local access40% |
| 6 | Long distance40% |
| 7 | Data service25% |
| 8 | |
| 9 | Customer Survey Ranking (Scale of 1 to 5): |
| 10 | Service features2.23 |
| 11 | Service delivery2.16 |
| 12 | Timely problem resolution2.33 |
| 13 | Best value services2.15 |
| 14 | |
| 15 | OUTPUTS: |
| 16 | |
| 17 | Number of SUNCOM long distance billable |
| 18 | minutes226,535,921 |
| 19 | |
| 20 | Number of SUNCOM local service main |
| 21 | stations1,729,785 |
| 22 | |
| 23 | Number of SUNCOM data locations served10,747 |
| 24 | |
| 25 | Percentage SUNCOM service growth: |
| 26 | Local access9% |
| 27 | Long distance1% |
| 28 | Data service9% |
| 29 | |
| 30 | INFORMATION SERVICES |
| 31 | |

| 1 | OUTCOMES: |
|----|---|
| 2 | |
| 3 | Customer Survey Ranking (Scale of 1 to 5): |
| 4 | Accessible information services2.67 |
| 5 | Desirable technology services2.40 |
| 6 | Timely problem resolution2.33 |
| 7 | Projects within schedule2.56 |
| 8 | Best value services2.15 |
| 9 | Reliable information services2.11 |
| 10 | |
| 11 | OUTPUTS: |
| 12 | |
| 13 | Number of Technology Resource Center research |
| 14 | projects completed15 |
| 15 | |
| 16 | Number of Technology Resource Center consulting |
| 17 | projects completed |
| 18 | |
| 19 | Number of Technology Resource Center |
| 20 | development projects completed425 |
| 21 | |
| 22 | Percentage utilization (as used for capacity |
| 23 | planning and technology refresh, employing 80% |
| 24 | <pre>maximum utilization standard):</pre> |
| 25 | Unisys System60% |
| 26 | IBM System59.5% |
| 27 | |
| 28 | WIRELESS SERVICES |
| 29 | |
| 30 | OUTCOMES: |
| 31 | |

| 1 | Percentage wireless discount from commercially |
|----|---|
| 2 | available and similar type engineering |
| 3 | services35% |
| 4 | |
| 5 | OUTPUTS: |
| 6 | |
| 7 | Number of engineering projects and approvals |
| 8 | handled for state government110 |
| 9 | |
| 10 | Number of engineering projects and approvals |
| 11 | handled for local governments550 |
| 12 | |
| 13 | Number of Joint Task Force Radio Systems |
| 14 | operated and maintained: |
| 15 | Fixed sites81 |
| 16 | |
| 17 | Percentage of state covered by the Joint Task |
| 18 | Force Radio System34% |
| 19 | |
| 20 | Percentage of current statewide joint task |
| 21 | force radio system phase(s) under development |
| 22 | completed34% |
| 23 | |
| 24 | (13) DIVISION OF RETIREMENT |
| 25 | (a) Retirement Benefits ProgramThe following |
| 26 | measures and standards shall be applied to the funds provided |
| 27 | in Specific Appropriations 1937 through 1947: |
| 28 | |
| 29 | Performance Measures Standards |
| 30 | |
| 31 | OUTCOMES: |

| 1 | |
|----|---|
| 2 | Percentage of participating agencies/members |
| 3 | satisfied with retirement information: |
| 4 | Agencies99% |
| 5 | Active members78% |
| 6 | Recent retirees97% |
| 7 | Other retirees98% |
| 8 | |
| 9 | Percentage of agency payroll transactions |
| 10 | correctly reported98.5% |
| 11 | |
| 12 | Percentage of standard retirement services |
| 13 | offered by FRS compared to comparable |
| 14 | programs82% |
| 15 | |
| 16 | Percentage of participating agencies/members |
| 17 | satisfied with retirement services: |
| 18 | Agencies98% |
| 19 | Active members82% |
| 20 | Recent retirees97% |
| 21 | Other retirees98% |
| 22 | |
| 23 | Administrative cost per active and retired |
| 24 | member\$19.69 |
| 25 | |
| 26 | Ratio of active and retired members to division |
| 27 | FTE3,303:1 |
| 28 | |
| 29 | Funding ratio of FRS assets to liabilities93% |
| 30 | |
| 31 | |

| 1 | Percentage of local retirement systems annually |
|------------|---|
| 2 | reviewed which are funded on a sound actuarial |
| 3 | basis92.2% |
| 4 | |
| 5 | OUTPUTS: |
| 6 | |
| 7 | Number of annuitants added to retired |
| 8 | payroll13,200 |
| 9 | |
| 10 | Number of retirement account audits81,500 |
| 11 | |
| 12 | Number of changes processed49,119 |
| 13 | |
| 14 | Number of benefit payments issued2,075,333 |
| 15 | |
| 16 | Number of local pension plan valuations and |
| 17 | impact statements reviewed850 |
| 18 | |
| 19 | (14) DIVISION OF STATE GROUP INSURANCE |
| 20 | (a) State Group Insurance ProgramThe following |
| 21 | measures and standards shall be applied to the funds provided |
| 22 | in Specific Appropriations 1897 through 1903: |
| 23 | |
| 24 | Performance Measures Standards |
| 25 | OUTGOMES |
| 26 27 | OUTCOMES: |
| 28 | Customer feedback ranking for division (out of |
| 26 29 | possible 10 points)6.57 |
| 30 | FORBIDIC 10 POINCE/ |
| 31 | |
| Э т | · |

| 1 | Percentage of claims reaching final action |
|----------|---|
| 2 | within 30 days of receipt98% |
| 3 | |
| 4 | Overall payment and procedural error rate5% |
| 5 | |
| 6 | Telephone queue time (seconds)45 |
| 7 | |
| 8 | Unprocessed original claims inventory30,000 |
| 9 | |
| 10 | Average annual cost per contract to administer |
| 11 | insurance programs\$14.84 |
| 12 | |
| 13 | (15) DEPARTMENT OF INSURANCE |
| 14 | (a) Fire Marshall Program The following measures and |
| 15 | standards shall be applied to the funds provided in Specific |
| 16 | Appropriations 1745 through 1752: |
| 17 | |
| 18 | Performance Measures Standards |
| 19 | |
| 20 | OUTCOMES: |
| 21 | |
| 22 | Number/percentage of closed fire investigations |
| 23 | successfully concluded (a cause was determined |
| 24 | or suspect identified and/or arrested) |
| 25 | 4,860/81% |
| 26 | |
| | |
| 27 | Number/percentage of favorable rulings by |
| 27 28 | Number/percentage of favorable rulings by hearing officers on challenges to examination |
| | |
| 28 | hearing officers on challenges to examination |

| 1 | Number/percentage of closed arson investigation |
|----|---|
| 2 | for which an arrest was made800/28% |
| 3 | |
| 4 | Percent of inspected state owned and leased |
| 5 | properties which experience a fire0.005% |
| 6 | |
| 7 | OUTPUTS: |
| 8 | |
| 9 | Number of classes conducted by the |
| 10 | Fire College205 |
| 11 | |
| 12 | Number of students trained and classroom |
| 13 | contact hours provided by the |
| 14 | Fire College6,026/204,277 |
| 15 | |
| 16 | Number of curricula developed for Fire College |
| 17 | and certified training center delivery5 |
| 18 | |
| 19 | Number of examinations administered by the |
| 20 | Florida State Fire College4,960 |
| 21 | |
| 22 | Total number of closed fire |
| 23 | investigations58.2 hrs |
| 24 | |
| 25 | Number of fire investigations commenced |
| 26 | Criminal investigations3,711 |
| 27 | Other investigations3,938 |
| 28 | |
| 29 | Number of completed inspections of fire code |
| 30 | compliance in state owned/leased buildings |
| 31 | which were: |

| 1 | Recurring inspections7,100 |
|----|--|
| 2 | High hazard inspections6,523 |
| 3 | Construction inspections870 |
| 4 | |
| 5 | Percent of fire code inspections completed |
| 6 | within statutory defined time-frame91% |
| 7 | |
| 8 | Number of construction plans reviewed to assure |
| 9 | compliance with fire codes in state |
| 10 | owned/leased buildings1,123 |
| 11 | |
| 12 | Percent of fire code plans reviews completed |
| 13 | within statutory defined time-frame98% |
| 14 | |
| 15 | Number of boilers inspected12,200 |
| 16 | |
| 17 | Number of complaint investigations |
| 18 | completed1,440 |
| 19 | |
| 20 | Number of regulatory inspections completed412 |
| 21 | |
| 22 | Number of licensed applications reviewed for |
| 23 | qualification8,500 |
| 24 | |
| 25 | (b) State Property and Casualty Claims ProgramThe |
| 26 | following measures and standards shall be applied to the funds |
| 27 | provided in Specific Appropriations 1754 through 1757: |
| 28 | |
| 29 | Performance Measures Standards |
| 30 | |
| 31 | OUTCOMES: |

| 1 | |
|----|--|
| 2 | Number and percent of indemnity and medical |
| 3 | payments made in a timely manner in compliance |
| 4 | with DLES Security Rule 38F-24.021, |
| 5 | F.A.C121,672/97% |
| 6 | |
| 7 | State Employees' Workers Compensation Benefit |
| 8 | Cost Rate (indemnity and medical costs per \$100 |
| 9 | of state employees' payroll) as compared to |
| 10 | prior years\$1.16 |
| 11 | |
| 12 | Number and percent of agencies who indicated |
| 13 | the risk services training they received was |
| 14 | useful in developing and implementing risk |
| 15 | management plans in their agencies26/90% |
| 16 | |
| 17 | Number and percent of liability claims closed |
| 18 | in relation to claims worked during the fiscal |
| 19 | <u>year4,226/51%</u> |
| 20 | |
| 21 | Number and percent of lawsuits, generated from |
| 22 | a liability claim, evaluated with SEFES codes |
| 23 | entered within prescribed timeframes902/92% |
| 24 | |
| 25 | Number and percent of property claims closed |
| 26 | within prescribed time periods from the date |
| 27 | complete documentation is received70/93% |
| 28 | |
| 29 | OUTPUTS: |
| 30 | |
| 31 | Number of workers' compensation claims |

| 1 | worked28,520 |
|----|---|
| 2 | |
| 3 | Number of workers compensation claims |
| 4 | litigated780 |
| 5 | |
| 6 | Number of workers' compensation claims referred |
| 7 | to the Special Investigative Unit (SIU) or the |
| 8 | Department's Bureau of Workers' Compensation |
| 9 | Fraud96 |
| 10 | |
| 11 | Number of risk services training units provided |
| 12 | to state agency personnel70 |
| 13 | |
| 14 | Number of risk services surveys, followups, and |
| 15 | <u>visits made50</u> |
| 16 | |
| 17 | Number of risk services consultative contacts |
| 18 | made195 |
| 19 | |
| 20 | Number of liability claims worked8,287 |
| 21 | |
| 22 | Number of training units and assists provided |
| 23 | by the property program50 |
| 24 | |
| 25 | Number of state property loss/damage claims |
| 26 | worked306 |
| 27 | |
| 28 | (16) DEPARTMENT OF REVENUE |
| 29 | (a) General Tax Administration ProgramThe following |
| 30 | measures and standards shall be applied to the funds provided |
| 31 | in Specific Appropriations 2013 through 2023: |

| 1 | |
|----|--|
| 2 | Performance Measures Standards |
| 3 | |
| 4 | OUTCOMES: |
| 5 | |
| 6 | Average days from receipt of payment to |
| 7 | deposit-sales, corporation, intangibles, |
| 8 | fuel0.68 |
| 9 | |
| 10 | Number of days between initial distribution of |
| 11 | funds and final adjustments-sales, fuel70 |
| 12 | |
| 13 | Percent of sales tax returns filed |
| 14 | substantially error free and on time80% |
| 15 | |
| 16 | Percent of sales tax returns filed |
| 17 | substantially error free and on time by first |
| 18 | time filers64% |
| 19 | |
| 20 | Return on investment (total collections per |
| 21 | dollar spent)\$146.72 |
| 22 | |
| 23 | Dollars collected as a percentage of actual |
| 24 | liability of notices sent for apparent sales |
| 25 | tax return filing errors or late returns61% |
| 26 | |
| 27 | Percentage of tax returns that did not result |
| 28 | in a notice of apparent filing error or late |
| 29 | return89% |
| 30 | |
| 31 | |

| 1 | Average time (days) between the processing of a |
|----|---|
| 2 | sales tax return and the first notification to |
| 3 | the taxpayer of an apparent filing error or |
| 4 | late return40 |
| 5 | |
| 6 | Percentage of delinquent sales tax return and |
| 7 | filing error or late return notices issued |
| 8 | accurately to taxpayer90% |
| 9 | |
| 10 | Percentage of delinquent tax return and filing |
| 11 | error or late return notices sent to taxpayers |
| 12 | that had to be revised (department or taxpayer |
| 13 | error)21% |
| 14 | |
| 15 | Percentage of final audit assessment amounts |
| 16 | collected-tax only84% |
| 17 | |
| 18 | Final audit assessment amounts as a percentage |
| 19 | of initial assessment amounts-tax only72% |
| 20 | |
| 21 | Dollars collected voluntarily as a percentage |
| 22 | of total dollars collected97% |
| 23 | |
| 24 | Average number of days to resolve a dispute of |
| 25 | an audit assessment175 |
| 26 | |
| 27 | Direct collections per enforcement related |
| 28 | dollar spent\$4.89 |
| 29 | |
| 30 | OUTPUTS: |
| 31 | |

| 1 | Number of delinquent tax return notices issued |
|----|--|
| 2 | to taxpayers744,000 |
| 3 | |
| 4 | Number of notices sent to taxpayers for |
| 5 | apparent tax return filing errors or late |
| 6 | return567,000 |
| 7 | |
| 8 | (b) Property Tax Administration Program The |
| 9 | following measures and standards shall be applied to the funds |
| 10 | provided in Specific Appropriations 2000 through 2003: |
| 11 | |
| 12 | Performance Measures Standards |
| 13 | |
| 14 | OUTCOMES: |
| 15 | |
| 16 | Percent of classes studied found to have a |
| 17 | level of 90 percent or greater97.2% |
| 18 | |
| 19 | Tax roll uniformity (average for coefficient of |
| 20 | dispersion)11.5% |
| 21 | |
| 22 | Percent of taxing authorities in total or |
| 23 | substantial truth in millage compliance on |
| 24 | initial submission97.2% |
| 25 | |
| 26 | Percentage of refund and tax certificate |
| 27 | applications processed within 30 days of |
| 28 | receipt85% |
| 29 | |
| 30 | Refund request per 100,000 parcels32 |
| 31 | |

| 1 | OUTPUTS: |
|----|---|
| 2 | |
| 3 | Number of subclasses of property studied with |
| 4 | feedback to property appraisers5,050 |
| 5 | |
| 6 | Number of tax roll review notices issued5 |
| 7 | |
| 8 | Total number of tax roll defects found5 |
| 9 | |
| 10 | Number of truth in millage compliance letters |
| 11 | sent to taxing authorities480 |
| 12 | |
| 13 | Number of truth in millage compliance letters |
| 14 | sent to taxing authorities with minor |
| 15 | <u>infractions118</u> |
| 16 | |
| 17 | Number of property tax refund requests |
| 18 | processed2,940 |
| 19 | |
| 20 | Number of tax certificates cancellations and |
| 21 | corrections processed1,920 |
| 22 | |
| 23 | Number of taxpayers audited on behalf of county |
| 24 | property appraisers (TPP)236 |
| 25 | |
| 26 | Student training hours provided to property |
| 27 | appraisers and their staff (TPP)3,895 |
| 28 | |
| 29 | (c) Child Support Enforcement Program The following |
| 30 | measures and standards shall be applied to the funds provided |
| 31 | in Specific Appropriations 2004 through 2012: |

| 1 | |
|----------|--|
| 2 | Performance Measures Standards |
| 3 | |
| 4 | OUTCOMES: |
| 5 | |
| 6 | Percentage of children with a court order for |
| 7 | support47% |
| 8 | |
| 9 | Percentage of children with paternity |
| 10 | established81% |
| 11 | |
| 12 | Total child support dollars collected per \$1 of |
| 13 | expenditures\$2.94 |
| 14 | |
| 15 | Percentage of child support collected that was |
| 16 | due during the fiscal year51% |
| 17 | |
| 18 | Percentage of cases with child support due in a |
| 19 | month that received a payment during the month |
| 20 | <u>52%</u> |
| 21 | |
| 22 | OUTPUTS: |
| 23 | |
| 24 | Number of children with a newly established |
| 25 | court order58,800 |
| 26 27 | (17) GAME AND FRESH WATER FISH COMMISSION |
| 28 | (17) GAME AND FRESH WATER FISH COMMISSION (a) Law Enforcement ProgramThe following measures |
| 29 | and standards shall be applied to the funds provided in |
| 30 | Specific Appropriations 1361 through 1375: |
| 31 | presitte whitehiractons 1901 curondu 1979. |
| 2 1 | |

| 1 | Performance Measures Standards |
|----|---|
| 2 | |
| 3 | UNIFORM PATROL |
| 4 | |
| 5 | OUTPUTS: |
| 6 | |
| 7 | Number of violations29,130 |
| 8 | |
| 9 | Number of land, water, and air hours spent in |
| 10 | <pre>preventative patrol (total):</pre> |
| 11 | Land516,259 |
| 12 | Water68,320 |
| 13 | Air8,244 |
| 14 | |
| 15 | INVESTIGATIONS |
| 16 | |
| 17 | OUTPUTS: |
| 18 | |
| 19 | Number of violations encountered14,050 |
| 20 | |
| 21 | Total violations |
| 22 | |
| 23 | Number of hours devoted to investigating |
| 24 | poaching and related illegal activities.297,167 |
| 25 | |
| 26 | Number of investigations opened806 |
| 27 | |
| 28 | Number of investigations closed725 |
| 29 | |
| 30 | INSPECTIONS |
| 31 | |

| 1 | OUTPUTS: |
|----|---|
| 2 | |
| 3 | Number of violations534 |
| 4 | |
| 5 | Number of inspections of licensed and permitted |
| 6 | captive wildlife facilities4,446 |
| 7 | |
| 8 | AVIATION |
| 9 | |
| 10 | OUTPUTS: |
| 11 | |
| 12 | Number of air contacts resulting in detection |
| 13 | and apprehension445 |
| 14 | |
| 15 | Number of hours of biological flight time |
| 16 | requested/provided1,666/1,220 |
| 17 | |
| 18 | BOATING SAFETY |
| 19 | |
| 20 | OUTPUTS: |
| 21 | |
| 22 | Number of vessel safety inspections154,408 |
| 23 | |
| 24 | Number of hours devoted to vessel safety |
| 25 | inspections in specified water bodies compared |
| 26 | with the number of boating accidents in those |
| 27 | same water bodies: |
| 28 | Number of hours devoted to vessel |
| 29 | safety inspections on the St. Johns |
| 30 | <u>River9,318</u> |
| 31 | Number of boating accidents on the St. |

| 1 | Johns River21 |
|----|--|
| 2 | Number of hours devoted to vessel safety |
| 3 | inspections on Lake Okeechobee5,861 |
| 4 | Number of boating accidents on Lake |
| 5 | Okeechobee15 |
| 6 | |
| 7 | Percentage of boating accidents by individuals |
| 8 | who have received boating safety |
| 9 | training/individuals who have not received |
| 10 | training30%/67% |
| 11 | |
| 12 | Number of accidents, fatalities, and injuries |
| 13 | investigated: |
| 14 | Accidents210 |
| 15 | Fatalities26 |
| 16 | Injuries136 |
| 17 | |
| 18 | HUNTER EDUCATION |
| 19 | |
| 20 | OUTPUTS: |
| 21 | |
| 22 | Percent of total students meeting minimum |
| 23 | standards for graduation85% |
| 24 | |
| 25 | Number of hunter education classes offered350 |
| 26 | |
| 27 | Number of hunting accidents23 |
| 28 | |
| 29 | Number of people involved in hunting accidents |
| 30 | who had attended/graduated from hunting |
| 31 | courses7 |

| 1 | |
|----|---|
| 2 | (b) Fisheries Management Program The following |
| 3 | measures and standards shall be applied to the funds provided |
| 4 | in Specific Appropriations 1395 through 1401A: |
| 5 | |
| 6 | Performance Measures Standards |
| 7 | |
| 8 | RECREATIONAL FISHING OPPORTUNITIES |
| 9 | |
| 10 | OUTCOMES: |
| 11 | |
| 12 | Percent change in licensed resident |
| 13 | anglers0.5% |
| 14 | |
| 15 | Percent change in licensed nonresident |
| 16 | anglers0.0% |
| 17 | |
| 18 | Percent angler satisfaction75% |
| 19 | |
| 20 | Percent change in licensed freshwater |
| 21 | commercial fishermen0.0% |
| 22 | |
| 23 | OUTPUTS: |
| 24 | |
| 25 | Number of water bodies and acres managed to |
| 26 | improve fishing (includes water bodies and |
| 27 | acres in fish management areas, urban areas, |
| 28 | and other lakes or rivers)126/750,991 |
| 29 | |
| 30 | Number of access points established or |
| 31 | maintained42 |

| 1 | |
|----|---|
| 2 | Number of participants in achievement |
| 3 | programs600 |
| 4 | |
| 5 | Number of licensed resident anglers473,274 |
| 6 | |
| 7 | Number of licensed nonresident anglers136,680 |
| 8 | |
| 9 | Number of fish stocked2,385,000 |
| 10 | |
| 11 | Number of outreach participants in clinics and |
| 12 | derbies10,000 |
| 13 | |
| 14 | Number of private and volunteer-staffed |
| 15 | <u>events38</u> |
| 16 | |
| 17 | Number of information and technical assistance |
| 18 | requests provided to sports fishermen9,468 |
| 19 | |
| 20 | Number of licensed freshwater commercial |
| 21 | fishermen2,176 |
| 22 | |
| 23 | Number of permits reviewed and issued (includes |
| 24 | commercial fishing gear, grass carp)985 |
| 25 | |
| 26 | Number of information and technical assistance |
| 27 | requests received and provided (commercial |
| 28 | fishermen)25 |
| 29 | |
| 30 | FISHERIES HABITAT REHABILITATION AND |
| 31 | RESTORATION |

| 1 | |
|----|---|
| 2 | OUTCOMES: |
| 3 | |
| 4 | Number of water bodies and acres where habitat |
| 5 | rehabilitation projects have been |
| 6 | completed6/20,000 |
| 7 | |
| 8 | OUTPUTS: |
| 9 | |
| 10 | Number of water bodies and acres with approved |
| 11 | habitat rehabilitation plans in |
| 12 | progress12/90,000 |
| 13 | |
| 14 | Number of water bodies and acres surveyed for |
| 15 | habitat rehabilitation plans30/150,000 |
| 16 | |
| 17 | Number of water bodies and acres with developed |
| 18 | habitat rehabilitation plans20/110,000 |
| 19 | |
| 20 | Number of habitat rehabilitation technical |
| 21 | assistance requests received and provided |
| 22 | (includes other agencies and local |
| 23 | governments)4 |
| 24 | |
| 25 | (c) Wildlife Management ProgramThe following |
| 26 | measures and standards shall be applied to the funds provided |
| 27 | in Specific Appropriations 1379 through 1394: |
| 28 | |
| 29 | Performance Measures Standards |
| 30 | |
| 31 | WILDLIFE RECREATIONAL OPPORTUNITIES |

| 1 | |
|----|---|
| 2 | OUTCOMES: |
| 3 | |
| 4 | Percent change in the number of licensed |
| 5 | resident hunters(2.3%) |
| 6 | |
| 7 | Percent change in the number of licensed |
| 8 | nonresident hunters4.6% |
| 9 | |
| 10 | Economic impact of wildlife-related outdoor |
| 11 | recreation\$3,675,935,000 |
| 12 | |
| 13 | Percent of satisfied hunters75% |
| 14 | |
| 15 | Percent of satisfied wildlife viewers92% |
| 16 | |
| 17 | Percent of the acreage under management control |
| 18 | that is open to the public for wildlife-related |
| 19 | outdoor recreation99.9% |
| 20 | |
| 21 | OUTPUTS: |
| 22 | |
| 23 | Number of publicly-owned acres managed for |
| 24 | wildlife-related outdoor recreation3,700,000 |
| 25 | |
| 26 | Number of privately-owned acres managed for |
| 27 | wildlife-related outdoor recreation830,780 |
| 28 | |
| 29 | Number of licensed resident hunters164,626 |
| 30 | |
| 31 | Number of licensed nonresident hunters4,760 |

| 1 | |
|----|---|
| 2 | Number of participants enrolled in wildlife |
| 3 | achievement programs3,750 |
| 4 | |
| 5 | Number of wildlife viewers3,630,000 |
| 6 | |
| 7 | WILDLIFE POPULATION AND HABITAT |
| 8 | |
| 9 | OUTCOMES: |
| 10 | |
| 11 | The mean biological vulnerability score of 63 |
| 12 | game species16.44 |
| 13 | |
| 14 | The mean biological vulnerability score of 389 |
| 15 | nongame species13.21 |
| 16 | |
| 17 | The mean biological vulnerability score of 80 |
| 18 | wildlife species listed as endangered, |
| 19 | threatened, or as a species of special |
| 20 | concern29.62 |
| 21 | |
| 22 | OUTPUTS: |
| 23 | |
| 24 | Number of acres managed for wildlife4,530,780 |
| 25 | |
| 26 | Number of habitat management plans requested by |
| 27 | and prepared for private landowners121/121 |
| 28 | |
| 29 | Number of requests for wildlife habitat |
| 30 | technical assistance received from and provided |
| 31 | to other agency or local governments299/299 |

| 1 | |
|----|---|
| 2 | Number of survey and monitoring projects for |
| 3 | game species16 |
| 4 | |
| 5 | Number of survey and monitoring projects for |
| 6 | nongame wildlife species11 |
| 7 | |
| 8 | Number of survey and monitoring projects for |
| 9 | wildlife species listed as endangered, |
| 10 | threatened or species of special concern4 |
| 11 | |
| 12 | Number of wildlife species for which sufficient |
| 13 | data have been obtained to refine the |
| 14 | biological vulnerability score78 |
| 15 | |
| 16 | COMMERCIAL WILDLIFE MANAGEMENT |
| 17 | |
| 18 | OUTCOMES: |
| 19 | |
| 20 | Wholesale price value of the commercial adult |
| 21 | alligators, hatchlings, and eggs\$5,228,826 |
| 22 | |
| 23 | Percent change in the number of alligator |
| 24 | licenses sold0.0% |
| 25 | |
| 26 | Percent change in the number of alligator tags |
| 27 | sold (adult, hatchlings, and eggs)0.0% |
| 28 | |
| 29 | OUTPUTS: |
| 30 | |
| 31 | |

| 1 | Number of properties enrolled in the |
|----|---|
| 2 | private-lands alligator management program124 |
| 3 | |
| 4 | Number of alligators available for harvest |
| 5 | under the public-waters harvest programs3,370 |
| 6 | |
| 7 | Number of alligator nests (eggs) available to |
| 8 | alligator ranches1,118 |
| 9 | |
| 10 | Number of alligator hatchlings available to |
| 11 | alligator ranches10,200 |
| 12 | |
| 13 | (18) DEPARTMENT OF LABOR AND EMPLOYMENT SECURITY |
| 14 | (a) Disability Determination Program The following |
| 15 | measures and standards shall be applied to the funds provided |
| 16 | in Specific Appropriations 1847 through 1849: |
| 17 | |
| 18 | Performance Measures Standards |
| 19 | |
| 20 | OUTCOMES: |
| 21 | |
| 22 | Average number of days required to complete |
| 23 | initial disability determinations: |
| 24 | Under Title II80 |
| 25 | Under Title XVI80 |
| 26 | |
| 27 | Average number of days required to complete |
| 28 | initial Medically Needy decisions70 |
| 29 | |
| 30 | |
| 31 | |

| 1 | Percentage of Title II and XVI disability |
|----|---|
| 2 | decisions completed accurately as measured by |
| 3 | the Social Security Administration92% |
| 4 | |
| 5 | Percentage of Medically Needy decisions |
| 6 | completed accurately, as measured by the |
| 7 | internal ODD Quality Assurance section94% |
| 8 | |
| 9 | Cost per case (Titles II and XVI)\$281 |
| 10 | |
| 11 | Cost per case (Medically Needy)\$181 |
| 12 | |
| 13 | OUTPUTS: |
| 14 | |
| 15 | Number of Title II and XVI Total Case |
| 16 | Clearances229,593 |
| 17 | |
| 18 | Title II/XVI production per FTE275 |
| 19 | |
| 20 | Number of Medically Needy Total Case |
| 21 | Clearances18,365 |
| 22 | |
| 23 | Medically Needy production per FTE334 |
| 24 | |
| 25 | (b) Rehabilitation ProgramThe following measures |
| 26 | and standards shall be applied to the funds provided in |
| 27 | Specific Appropriations 1830 through 1846: |
| 28 | |
| 29 | Performance Measures Standards |
| 30 | |
| 31 | VOCATIONAL REHABILITATION |

| 1 | |
|----|---|
| 2 | OUTCOMES: |
| 3 | |
| 4 | Rate and number of customers gainfully employed |
| 5 | (rehabilitated) at least 90 days:62%/9,500 |
| 6 | Of VR severely disabled63%/3,800 |
| 7 | Of VR most severely disabled56%/4,275 |
| 8 | Of Brain and Spinal Cord Injury customers |
| 9 | referred to VR55%/89 |
| 10 | Of all other VR disabled75%/1,437 |
| 11 | |
| 12 | Rate and number of VR customers placed in |
| 13 | competitive employment97.5%/9,262 |
| 14 | |
| 15 | Rate and number of VR customers retained in |
| 16 | employment after one year61.5%/5,200 |
| 17 | |
| 18 | Average annual earnings of VR customers at |
| 19 | placement\$13,633 |
| 20 | |
| 21 | Average annual earnings of VR customers after |
| 22 | one year\$14,384 |
| 23 | |
| 24 | Rate and number of Brain and Spinal Cord Injury |
| 25 | customers returned (reintegrated) to their |
| 26 | communities at an appropriate level of |
| 27 | functioning for their injuries82%/800 |
| 28 | |
| 29 | Percentage of case costs covered by third-party |
| 30 | payers20% |
| 31 | |

| 1 | Average cost of case life (to Division): |
|----|--|
| 2 | For severely disabled VR customers\$3,311 |
| 3 | For most severely disabled VR |
| 4 | customers\$3,611 |
| 5 | For all other disabled VR customers\$450 |
| 6 | For brain-injured Brain and Spinal Cord |
| 7 | Injury customers\$3,500 |
| 8 | For spinal-cord-injured Brain and Spinal |
| 9 | Cord Injury customers\$9,500 |
| 10 | |
| 11 | OUTPUTS: |
| 12 | |
| 13 | Number of customers reviewed for |
| 14 | eligibility24,000 |
| 15 | |
| 16 | Number of individualized written plans for |
| 17 | services19,750 |
| 18 | |
| 19 | Number of customers served72,000 |
| 20 | |
| 21 | Eligibility Determination for VR Customers |
| 22 | within 60 days of application85% |
| 23 | |
| 24 | Customer caseload per counseling/case |
| 25 | management team member165 |
| 26 | |
| 27 | BLIND SERVICES |
| 28 | |
| 29 | OUTCOMES: |
| 30 | |
| 31 | |

| 1 | Rate and number of rehabilitation customers |
|----|--|
| 2 | gainfully employed at least 90 days68.3%/847 |
| 3 | |
| 4 | Rate and number of rehabilitation customers |
| 5 | placed in competitive employment64.3%/654 |
| 6 | |
| 7 | Projected average annual earnings of |
| 8 | rehabilitation customers at placement\$13,500 |
| 9 | |
| 10 | Rate and number of successfully rehabilitated |
| 11 | older persons, nonvocational |
| 12 | rehabilitation55.2%/1,355 |
| 13 | |
| 14 | Rate and number of customers (children) |
| 15 | successfully rehabilitated/transitioned from |
| 16 | preschool to school67.3%/62 |
| 17 | |
| 18 | Rate and number of customers (children) |
| 19 | successfully rehabilitated/transitioned from |
| 20 | school to work |
| 21 | |
| 22 | Percentage of eligible library customers |
| 23 | served19.8% |
| 24 | |
| 25 | Percentage of library customers satisfied with |
| 26 | the timeliness of services98.6% |
| 27 | |
| 28 | Percentage of library customers satisfied with |
| 29 | the selection of reading materials |
| 30 | available96% |
| 31 | |

| 1 | Percentage of food service facilities meeting |
|----|---|
| 2 | assigned profit levels90% |
| 3 | |
| 4 | Average net income for food service |
| 5 | facility\$35,200 |
| 6 | |
| 7 | OUTPUTS: |
| 8 | |
| 9 | Number of written plans for services1,425 |
| 10 | |
| 11 | Number of books available per library |
| 12 | customer51.14 |
| 13 | |
| 14 | Number of books loaned per library |
| 15 | customer12.39 |
| 16 | |
| 17 | Number of periodicals loaned per library |
| 18 | customer3.62 |
| 19 | |
| 20 | Net increase in registered customers for |
| 21 | library services822 |
| 22 | |
| 23 | Cost per library customer\$19.65 |
| 24 | |
| 25 | Total number of food service managers162 |
| 26 | |
| 27 | Number of existing food services facilities |
| 28 | renovated10 |
| 29 | |
| 30 | Number of new food service facilities |
| 31 | constructed5 |

| 1 | |
|----|--|
| 2 | Number of Customers Reviewed for |
| 3 | Eligibility2,035 |
| 4 | |
| 5 | Number of Customers Served14,500 |
| 6 | |
| 7 | Average Time Lapse (Days) Between Application |
| 8 | and Eligibility Determination for |
| 9 | Rehabilitation69 |
| 10 | |
| 11 | Customer Caseload Per Counseling/Case |
| 12 | Management Team Member114 |
| 13 | |
| 14 | (c) Safety/Workers' Compensation ProgramThe |
| 15 | following measures and standards shall be applied to the funds |
| 16 | provided in Specific Appropriations 1799 through 1807: |
| 17 | |
| 18 | Performance Measures Standards |
| 19 | |
| 20 | WORKERS' COMPENSATION |
| 21 | |
| 22 | OUTCOMES: |
| 23 | |
| 24 | Percentage of injured workers returning to work |
| 25 | at 80 percent or more of previous average |
| 26 | (Bureau of Research and Education) quarterly |
| 27 | wage for at least 1 quarter of the year |
| 28 | following injury for accident 2 years |
| 29 | prior63.5% |
| 30 | |
| 31 | |

| 1 | Percentage of initial payments made on time by |
|----|--|
| 2 | insurance carriers91.8% |
| 3 | |
| 4 | Number of workers newly protected by workers' |
| 5 | compensation coverage per fiscal year as a |
| 6 | result of compliance efforts14,105 |
| 7 | |
| 8 | Number of investigated issues resolved by |
| 9 | Employee Assistance Office25,000 |
| 10 | |
| 11 | Percent of investigated issues resolved by |
| 12 | Employee Assistance Office10% |
| 13 | |
| 14 | Average closure time for disputed issues |
| 15 | through efforts of Employee Assistance Office |
| 16 | (in days)30 |
| 17 | |
| 18 | Percent of noncomplying carriers in compliance |
| 19 | upon re-audit78% |
| 20 | |
| 21 | Percent of cases closed during fiscal year in |
| 22 | which a worker returns to work70% |
| 23 | |
| 24 | Number of employers brought into compliance |
| 25 | through investigations2,995 |
| 26 | |
| 27 | Estimated amount of insurance premium dollars |
| 28 | newly generated due to compliance\$12,562,847 |
| 29 | |
| 30 | Average total cost per 4-year-old case\$17,597 |
| 31 | |

| 1 | Percentage of lost time cases with no petition |
|----|---|
| 2 | for benefits filed 18 months after the date of |
| 3 | accident77% |
| 4 | |
| 5 | OUTPUTS: |
| 6 | |
| 7 | Number of employer coverage documents |
| 8 | processed, including exemptions from coverage |
| 9 | filed by construction employers621,694 |
| 10 | |
| 11 | Number of days between the filing of the |
| 12 | petition for benefits within the division and |
| 13 | the referral of the petition to the judges of |
| 14 | compensation claimsReport by 1/5/2000 |
| 15 | |
| 16 | Number of stop-work orders served to employers |
| 17 | who have failed to comply with |
| 18 | requirements1,368 |
| 19 | |
| 20 | Number of employer investigations conducted for |
| 21 | compliance with workers' compensation |
| 22 | law22,758 |
| 23 | |
| 24 | Number of applicants screened for reemployment |
| 25 | services1,921 |
| 26 | |
| 27 | Number of program applicants provided |
| 28 | reemployment services |
| 29 | |
| 30 | Number of carriers audited annually381 |
| 31 | |

| 1 | SAFETY |
|----|---|
| 2 | |
| 3 | OUTCOMES: |
| 4 | |
| 5 | Occupational injury and illness total case |
| 6 | incidence rate (per 100 workers)8.1 |
| 7 | |
| 8 | Percent reduction in total case incidence rate |
| 9 | for employers served3% |
| 10 | |
| 11 | Percent reduction in lost workday case |
| 12 | incidence rate for employers served3% |
| 13 | |
| 14 | Percent reduction in disabling compensable |
| 15 | claims rate for employers served3% |
| 16 | |
| 17 | Percent reduction in lost workday case |
| 18 | incidence rate for Standard Industrial Code |
| 19 | groups with high incidence rate5% |
| 20 | |
| 21 | Percent of employers surveyed who view services |
| 22 | as adequately effective or above90% |
| 23 | |
| 24 | OUTPUTS: |
| 25 | |
| 26 | Number of private sector employers provided |
| 27 | consultation services549 |
| 28 | |
| 29 | Number of public sector employers provided |
| 30 | consultation services3,000 |
| 31 | |

| 1 | Number of services provided to employers |
|----|---|
| 2 | (consultations and other technical |
| 3 | services)31,784 |
| 4 | |
| 5 | (d) Employment Security Program The following |
| 6 | measures and standards shall be applied to the funds provided |
| 7 | in Specific Appropriations 1808 through 1826: |
| 8 | |
| 9 | Performance Measures Standards |
| 10 | |
| 11 | UNEMPLOYMENT COMPENSATION |
| 12 | |
| 13 | OUTCOMES: |
| 14 | |
| 15 | Percent of New UC Employee Liability |
| 16 | Determination Made Timely84.2% |
| 17 | |
| 18 | Percent of Current Quarter UC Taxes Paid |
| 19 | Timely85.8% |
| 20 | |
| 21 | Percent of UC benefits paid timely90% |
| 22 | |
| 23 | Percent of UC benefits paid accurately95% |
| 24 | |
| 25 | Percent of UC appeal cases completed |
| 26 | timely86.5% |
| 27 | |
| 28 | OUTPUTS: |
| 29 | |
| 30 | Number of UC Benefits Weeks Paid3,266,221 |
| 31 | |

| 1 | Number of UC Employer Tax/Wage Report |
|----|---|
| 2 | Processed1,531,803 |
| 3 | |
| 4 | Number of New UC Employer Liability |
| 5 | Determinations Made69,118 |
| 6 | |
| 7 | Number of UC claimant eligibility |
| 8 | determinations issued184,324 |
| 9 | |
| 10 | Amount of UC benefits paid\$741,304,302 |
| 11 | |
| 12 | Number of appeal cases completed52,197 |
| 13 | |
| 14 | Amount of UC taxes collected\$523,054,615 |
| 15 | |
| 16 | JOBS AND BENEFITS |
| 17 | |
| 18 | OUTCOMES: |
| 19 | |
| 20 | Percent of job openings filled50.2% |
| 21 | |
| 22 | Percent of individuals referred to jobs who are |
| 23 | placed27% |
| 24 | |
| 25 | Percent of food stamp clients employed11.8% |
| 26 | |
| 27 | Percent increase in high skill/high wage |
| 28 | apprenticeship programs registered5% |
| 29 | |
| 30 | OUTPUTS: |
| 31 | |

| 1 | Number of individuals referred to job openings |
|----|---|
| 2 | listed with J&B540,000 |
| 3 | |
| 4 | Number of individuals placed by J&B137,700 |
| 5 | |
| 6 | Number of individuals obtaining employment |
| 7 | after receiving specific J&B services35,700 |
| 8 | |
| 9 | Cost per placement by J&B\$231 |
| 10 | |
| 11 | Cost per individual placed or obtained |
| 12 | employment\$176 |
| 13 | |
| 14 | Number of recipients employed: |
| 15 | Food stamps14,800 |
| 16 | Cost per food stamp placement\$302 |
| 17 | |
| 18 | Number of Apprenticeship Program requests |
| 19 | meeting high skill/high wage requirements150 |
| 20 | |
| 21 | Number of apprentices successfully completing |
| 22 | terms of training as set by registered industry |
| 23 | standards |
| 24 | |
| 25 | WORKFORCE INVESTMENT ACT |
| 26 | |
| 27 | OUTCOMES: |
| 28 | |
| 29 | Workforce Investment Act adult & dislocated |
| 30 | worker placement rate76.5% |
| 31 | |

| 1 | Workforce Investment Act youth positive outcome |
|----|---|
| 2 | rate79% |
| 3 | |
| 4 | OUTPUTS: |
| 5 | |
| 6 | Number of Workforce Investment Act Adult |
| 7 | Program completers8,568 |
| 8 | |
| 9 | Number of Workforce Investment Act Youth |
| 10 | Program completers5,809 |
| 11 | |
| 12 | Number of Workforce Investment Act Dislocated |
| 13 | Worker Program completers6,365 |
| 14 | |
| 15 | Workforce Investment Act cost per participant |
| 16 | served\$2,323 |
| 17 | |
| 18 | Number of Workforce Investment Act completers & |
| 19 | average cost per Workforce Investment Act |
| 20 | participant |
| 21 | |
| 22 | WAGES |
| 23 | |
| 24 | OUTCOMES: |
| 25 | |
| 26 | Percentage of WAGES coalitions clients |
| 27 | employed41% |
| 28 | |
| 29 | OUTPUTS: |
| 30 | |
| 31 | Number of WAGES Coalitions clients |

| 1 | employed51,000 |
|----|--|
| 2 | |
| 3 | Cost per WAGES client employed\$1,800 |
| 4 | |
| 5 | (e) Public Employees Relations CommissionThe |
| 6 | following measures and standards shall be applied to the funds |
| 7 | provided in Specific Appropriations 1791 through 1794: |
| 8 | |
| 9 | OUTCOMES: |
| 10 | |
| 11 | Percentage of timely labor dispositions95.2% |
| 12 | |
| 13 | Percentage of timely employment |
| 14 | dispositions94.9% |
| 15 | |
| 16 | Percentage of dispositions not appealed96% |
| 17 | |
| 18 | Percentage of appealed dispositions |
| 19 | affirmed86% |
| 20 | |
| 21 | OUTPUTS: |
| 22 | |
| 23 | Number of labor dispositions738 |
| 24 | |
| 25 | Number of employment dispositions744 |
| 26 | |
| 27 | (f) Workers' Compensation Hearings ProgramThe |
| 28 | following measures and standards shall be applied to the funds |
| 29 | provided in Specific Appropriations 1795 through 1798: |
| 30 | |
| 31 | OUTCOMES: |

| 1 | |
|----|---|
| 2 | Percentage of concluded mediations resulting in |
| 3 | resolution56% |
| 4 | |
| 5 | Percentage of appealed, decided orders |
| 6 | affirmed80% |
| 7 | |
| 8 | OUTPUTS: |
| 9 | |
| 10 | Number of petitions received by presiding |
| 11 | judge79,000 |
| 12 | |
| 13 | Number of mediations held17,600 |
| 14 | |
| 15 | Number of final hearings held3,800 |
| 16 | |
| 17 | Number of other hearings held38,500 |
| 18 | |
| 19 | Number of final merit orders entered2,850 |
| 20 | |
| 21 | Number of orders other than final merit |
| 22 | entered: |
| 23 | Total139,000 |
| 24 | Number of lump sum settlements29,190 |
| 25 | Number of other orders109,810 |
| 26 | |
| 27 | (g) Unemployment Appeals Commission The following |
| 28 | measures and standards shall be applied to the funds provided |
| 29 | in Specific Appropriations 1850 through 1852: |
| 30 | |
| 31 | OUTCOMES: |

| 1 | |
|----|---|
| 2 | Percentage of unemployment compensation appeals |
| 3 | disposed within 45 days50% |
| 4 | |
| 5 | Percentage of unemployment compensation appeals |
| 6 | disposed within 90 days95% |
| 7 | |
| 8 | Percentage of cases appealed to DCA7% |
| 9 | |
| 10 | Average unit cost of cases appealed to |
| 11 | Unemployment Appeals Commission\$186 |
| 12 | |
| 13 | Average unit cost of cases appealed to |
| 14 | DCA\$685 |
| 15 | |
| 16 | OUTPUTS: |
| 17 | |
| 18 | Number of unemployment compensation appeals |
| 19 | disposed of10,500 |
| 20 | |
| 21 | (h) Information Management Center The following |
| 22 | measures and standards shall be applied to the funds provided |
| 23 | in Specific Appropriations 1827 through 1829: |
| 24 | |
| 25 | OUTCOMES: |
| 26 | |
| 27 | Percentage of data processing requests |
| 28 | completed by due date95% |
| 29 | |
| 30 | System design and programming hourly |
| 31 | cost\$52.00 |

| 1 | |
|----|---|
| 2 | Percentage of scheduled production jobs |
| 3 | completed99.9% |
| 4 | |
| 5 | Percentage of scheduled hours available data |
| 6 | center operations99.79% |
| 7 | |
| 8 | Cost per MIP (millions of instructions per |
| 9 | second)\$19,000.00 |
| 10 | |
| 11 | Percentage of Help Desk calls resolved within 3 |
| 12 | working days89.48% |
| 13 | |
| 14 | Cost per Help Desk call\$8.00 |
| 15 | |
| 16 | Percentage of scheduled hours available |
| 17 | network99.08% |
| 18 | |
| 19 | Cost for support per network device\$195.00 |
| 20 | |
| 21 | OUTPUTS: |
| 22 | |
| 23 | Number of data processing requests completed by |
| 24 | <u>due date2,900</u> |
| 25 | |
| 26 | Number of scheduled production jobs completed |
| 27 | <u>517,000</u> |
| 28 | |
| 29 | Number of hours available data center |
| 30 | operations2,876 |
| 31 | |

| 1 | Number of Help Desk calls resolved within 3 |
|----|---|
| 2 | working days18,175 |
| 3 | |
| 4 | Number of hours available network2,855 |
| 5 | |
| 6 | (19) DEPARTMENT OF MILITARY AFFAIRS |
| 7 | (a) Readiness and Response ProgramThe following |
| 8 | measures and standards shall be applied to the funds provided |
| 9 | in Specific Appropriations 1975 through 1979A: |
| 10 | |
| 11 | Performance Measures Standards |
| 12 | |
| 13 | <u>READINESS</u> |
| 14 | |
| 15 | OUTCOMES: |
| 16 | |
| 17 | Percentage of Area Commands assigned Military |
| 18 | Support Missions that are prepared to execute |
| 19 | those missions85% |
| 20 | |
| 21 | Percentage of units with a Green readiness |
| 22 | rating88% |
| 23 | |
| 24 | OUTPUTS: |
| 25 | |
| 26 | Number/percentage of armories rated |
| 27 | adequate57/97% |
| 28 | |
| 29 | Percentage of satisfaction with training |
| 30 | facilities at Camp Blanding80% |
| 31 | |

| 1 | Number of annual training days at Camp |
|----|--|
| 2 | Blanding120,000 |
| 3 | |
| 4 | Percentage of available training days at Camp |
| 5 | Blanding15.7% |
| 6 | |
| 7 | Percentage of assigned soldiers to authorized |
| 8 | staffing levels99% |
| 9 | |
| 10 | Number of new recruits using State Education |
| 11 | Assistance Program625 |
| 12 | |
| 13 | Number of crisis response exercises conducted |
| 14 | annually3 |
| 15 | |
| 16 | RESPONSE |
| 17 | |
| 18 | OUTCOMES: |
| 19 | |
| 20 | Percentage of supported agencies reporting |
| 21 | satisfaction with the department's support for |
| 22 | specific missions88% |
| 23 | |
| 24 | OUTPUTS: |
| 25 | |
| 26 | Percentage of State Active Duty (SAD) purchase |
| 27 | orders processed in 24 hours96% |
| 28 | |
| 29 | Percentage of SAD vouchers purchased and paid |
| 30 | <u>in 40 days98%</u> |
| 31 | |

| 1 | Percentage of SAD payrolls paid on time98% |
|----|---|
| 2 | |
| 3 | Percentage of Area Command Plans rated |
| 4 | satisfactory as a result of operations100% |
| 5 | |
| 6 | Percentage of missions accomplished on or |
| 7 | before time90% |
| 8 | |
| 9 | (20) DEPARTMENT OF STATE |
| 10 | (a) Libraries, Archives and Information Services |
| 11 | ProgramThe following measures and standards shall be |
| 12 | applied to the funds provided in Specific Appropriations 2060 |
| 13 | through 2067: |
| 14 | |
| 15 | Performance Measures Standards |
| 16 | |
| 17 | OUTCOMES: |
| 18 | |
| 19 | Annual increase in the use of local public |
| 20 | library service2% |
| 21 | |
| 22 | Annual increase in accessibility by library |
| 23 | patrons to materials not owned by their local |
| 24 | public library4% |
| 25 | |
| 26 | Annual increase in usage of research |
| 27 | collections6% |
| 28 | |
| 29 | Annual cost avoidance achieved by government |
| 30 | agencies through records |
| 31 | storage/disposition/micrographics\$58,000,000 |

| 1 | |
|----|---|
| 2 | OUTPUTS: |
| 3 | |
| 4 | Number of items loaned by public |
| 5 | libraries69,961,992 |
| 6 | |
| 7 | Number of library customer visits49,513,960 |
| 8 | |
| 9 | Number of public library reference |
| 10 | requests25,142,072 |
| 11 | |
| 12 | Number of public library registered |
| 13 | borrowers7,066,610 |
| 14 | |
| 15 | Number of persons attending public library |
| 16 | programs3,087,030 |
| 17 | |
| 18 | Number of volumes in public library |
| 19 | collections24,748,033 |
| 20 | |
| 21 | Number of records added to the statewide |
| 22 | library holdings database annually1,826,191 |
| 23 | |
| 24 | Number of new users (State Library, State |
| 25 | Archives)5,977 |
| 26 | |
| 27 | Number of reference requests handled (State |
| 28 | Library, State Archives)117,847 |
| 29 | |
| 30 | Number of items used onsite (State |
| 31 | Library)39,822 |

| 1 | |
|--|--|
| 2 | Number of database searches conducted (State |
| 3 | Library, State Archives)789,807 |
| 4 | |
| 5 | Number of items loaned (State Library)81,286 |
| 6 | |
| 7 | Cubic feet of obsolete public records approved |
| 8 | for disposal510,000 |
| 9 | |
| 10 | Cubic feet of noncurrent records stored at the |
| 11 | Records Center220,000 |
| 12 | |
| 13 | Number of microfilm images created, processed |
| 14 | and/or duplicated at the Records |
| 15 | Center160,000,000 |
| 16 | |
| 17 | (b) Commercial Recording and Registration |
| 18 | Program The following measures and standards shall be |
| | |
| 19 | applied to the funds provided in Specific Appropriations 2057 |
| 19 20 | applied to the funds provided in Specific Appropriations 2057 through 2058B: |
| _ | |
| 20 | |
| 20 21 | through 2058B: |
| 20 21 22 | through 2058B: |
| 20 21 22 23 | through 2058B: Performance Measures Standards |
| 20 21 22 23 24 | through 2058B: Performance Measures Standards OUTCOMES: Percentage public reporting satisfaction with |
| 202122232425 | through 2058B: Performance Measures Standards OUTCOMES: |
| 20212223242526 | through 2058B: Performance Measures Standards OUTCOMES: Percentage public reporting satisfaction with the division's services |
| 20 21 22 23 24 25 26 27 | Performance Measures OUTCOMES: Percentage public reporting satisfaction with the division's services91% Percentage business reporting satisfaction with |
| 20 21 22 23 24 25 26 27 28 | through 2058B: Performance Measures Standards OUTCOMES: Percentage public reporting satisfaction with the division's services |

| 1 | Percentage law enforcement reporting |
|----|--|
| 2 | satisfaction with the division's services91% |
| 3 | |
| 4 | OUTPUTS: |
| 5 | |
| 6 | Average Cost/Corporate Filing\$5.38 |
| 7 | |
| 8 | Average Cost/Uniform Commercial Code |
| 9 | Filings\$1.81 |
| 10 | |
| 11 | Average Cost/Inquiry\$0.075 |
| 12 | |
| 13 | Proportion of total inquires handled by |
| 14 | telephone25% |
| 15 | |
| 16 | Proportion of total inquiries handled by |
| 17 | mail/walk-ins10% |
| 18 | |
| 19 | Proportion of total inquiries handled by |
| 20 | electronic means65% |
| 21 | |
| 22 | (c) Licensing ProgramThe following measures and |
| 23 | standards shall be applied to the funds provided in Specific |
| 24 | Appropriations 2084 through 2087: |
| 25 | |
| 26 | Performance Measures Standards |
| 27 | |
| 28 | OUTCOMES: |
| 29 | |
| 30 | |
| 31 | |

| 1 | Percent Security, Investigative and Recovery |
|----|---|
| 2 | licenses issued within 90 days of receipt of an |
| 3 | application83% |
| 4 | |
| 5 | Percent/number Concealed Weapon/Firearm |
| 6 | licenses issued within 90 day statutory |
| 7 | timeframe without fingerprint results19%/ |
| 8 | 8,509 |
| 9 | |
| 10 | Number of default Concealed Weapons/Firearms |
| 11 | licensees with prior criminal histories2,387 |
| 12 | |
| 13 | Percent of license revocations or suspensions |
| 14 | initiated within 20 days of receipt of |
| 15 | disqualifying information (all license |
| 16 | types)60% |
| 17 | |
| 18 | Percent Security, Investigative and Recovery |
| 19 | investigations completed within 60 days94% |
| 20 | |
| 21 | Percent Security, Investigative and Recovery |
| 22 | inspections completed within 30 days80% |
| 23 | |
| 24 | Percent of Concealed Weapons/Firearm violators |
| 25 | to licensed population0.06% |
| 26 | |
| 27 | Percent of Security, Investigative and Recovery |
| 28 | violators to the licensed population1.25% |
| 29 | |
| 30 | OUTPUTS: |
| 31 | |

| 1 | Average cost/Concealed Weapon/Firearm |
|----|---|
| 2 | application processed\$30 |
| 3 | |
| 4 | Average cost/Security, Investigative and |
| 5 | Recovery application processed\$35 |
| 6 | |
| 7 | Average cost/Security, Investigative and |
| 8 | Recovery investigation\$1,596 |
| 9 | |
| 10 | Average cost/Security, Investigative and |
| 11 | Recovery compliance inspection\$325 |
| 12 | |
| 13 | Average cost/Administrative Action (revocation, |
| 14 | fine, probation & compliance letters)\$500 |
| 15 | |
| 16 | Number investigations performed (Security, |
| 17 | Investigative and Recovery complaint and agency |
| 18 | generated inspections)1,475 |
| 19 | |
| 20 | Number compliance inspections performed |
| 21 | (Security, Investigative and Recovery |
| 22 | licensees/new agency inspections and random |
| 23 | inspections)1,697 |
| 24 | |
| 25 | POLICY ANALYSIS: |
| 26 | |
| 27 | Percent of fingerprint cards processed by FBI |
| 28 | and FDLE in excess of 90 days (all |
| 29 | licenses)12% |
| 30 | |
| 31 | |

| 1 | (d) Historical, Archaeological and Folklife |
|----|---|
| 2 | Appreciation Program The following measures and standards |
| 3 | shall be applied to the funds provided in Specific |
| 4 | Appropriations 2051 through 2056A: |
| 5 | · · |
| 6 | Performance Measures Standards |
| 7 | · · |
| 8 | OUTCOMES: |
| 9 | · · |
| 10 | Number/percentage increase of general public |
| 11 | utilizing historic information200,000/21% |
| 12 | · · |
| 13 | Number of historic and archaeological objects |
| 14 | maintained for public use and scientific |
| 15 | research99,000 |
| 16 | |
| 17 | Increase in number/percentage of historic and |
| 18 | archaeological properties: |
| 19 | Recorded9,650/8% |
| 20 | Protected or preserved for |
| 21 | <u>public use154/26%</u> |
| 22 | |
| 23 | Total local funds leveraged by historical |
| 24 | resources program\$61.5 million |
| 25 | |
| 26 | OUTPUTS: |
| 27 | |
| 28 | Number of grants awarded235 |
| 29 | |
| 30 | Number of dollars awarded through |
| 31 | grants\$8,349,276 |

| 1 | |
|----|---|
| 2 | Number of museum exhibits82 |
| 3 | |
| 4 | Number of publications and multimedia products |
| 5 | available for the general public315 |
| 6 | |
| 7 | Number of institutions to which items are on |
| 8 | <u>loan53</u> |
| 9 | |
| 10 | Average cost to collect historical and |
| 11 | archaeological objects\$75.62 |
| 12 | |
| 13 | Average cost to maintain historical and |
| 14 | archaeological objects\$1.16 |
| 15 | |
| 16 | Number of sites maintained in the Florida |
| 17 | Master Site File133,000 |
| 18 | |
| 19 | Number of preservation services applications |
| 20 | reviewed8,000 |
| 21 | |
| 22 | Number of produced and sponsored events: |
| 23 | K-12 targeted activities1,350 |
| 24 | Other sponsored events720 |
| 25 | |
| 26 | (e) Cultural Grants ProgramThe following measures |
| 27 | and standards shall be applied to the funds provided in |
| 28 | Specific Appropriations 2068 through 2083A: |
| 29 | |
| 30 | Performance Measures Standards |
| 31 | |

| 1 | OUTCOMES: |
|----|---|
| 2 | |
| 3 | Attendance at supported cultural |
| 4 | events25 million |
| 5 | |
| 6 | Number of individuals served by professional |
| 7 | associations8 million |
| 8 | |
| 9 | Total local financial support leveraged by |
| 10 | state funding\$343,832,378 |
| 11 | |
| 12 | OUTPUTS: |
| 13 | |
| 14 | Number of grants awarded: |
| 15 | <u>Capital16</u> |
| 16 | Program705 |
| 17 | |
| 18 | Dollars awarded through grants: |
| 19 | Capital\$7,616,189 |
| 20 | Program\$14,687,872 |
| 21 | |
| 22 | Percentage of counties funded by the program: |
| 23 | <u>85.1%</u> |
| 24 | Large counties (N=34; |
| 25 | population >75,000)94.0% |
| 26 | Small counties (N=33; |
| 27 | population <75,000)75.8% |
| 28 | |
| 29 | Number of state supported performances and |
| 30 | exhibits23,000 |
| 31 | |

| 1 | (21) DEPARTMENT OF TRANSPORTATION |
|----|--|
| 2 | (a) Highway Construction/Engineering ProgramThe |
| 3 | following measures and standards shall be applied to the funds |
| 4 | provided in Specific Appropriations 1434 through 1483 and 1492 |
| 5 | through 1529: |
| 6 | |
| 7 | Performance Measures Standards |
| 8 | |
| 9 | OUTCOMES: |
| 10 | |
| 11 | Number of motor vehicle fatalities per 100 |
| 12 | million miles traveled |
| 13 | |
| 14 | Percentage of state highway system pavement in |
| 15 | good condition80% |
| 16 | |
| 17 | Percentage of state-maintained bridges in good |
| 18 | condition95% |
| 19 | |
| 20 | Percentage increase in number of days required |
| 21 | for completed construction contracts over |
| 22 | original contract days (less weather |
| 23 | days)<30% |
| 24 | |
| 25 | Percentage increase in final amount paid for |
| 26 | completed construction contracts over original |
| 27 | contract amount<10% |
| 28 | |
| 29 | Number of bicycle and pedestrian deaths per |
| 30 | 100,000 population<5.0 |
| 31 | |

| 1 | Construction Engineering Inspection as a |
|----|--|
| 2 | percentage of construction |
| 3 | percentage of comperated in the percentage of comperated in th |
| 4 | Percentage of vehicle crashes on state highway |
| 5 | system where road-related conditions were |
| 6 | listed as a contributing factor<1.0% |
| 7 | ribeca as a concribating factor |
| 8 | OUTPUTS: |
| 9 | 0011015 |
| 10 | Number of lane miles let to contract for |
| 11 | resurfacing |
| 12 | |
| 13 | Number of lane miles let to contract for |
| 14 | highway capacity improvements235 |
| 15 | <u></u> |
| 16 | Percentage of construction contracts planned |
| 17 | for letting that were actually let95% |
| 18 | |
| 19 | Number of bridges let to contract for repair.63 |
| 20 | |
| 21 | Number of bridges let to contract for |
| 22 | replacement67 |
| 23 | |
| 24 | (b) Right-of-way Acquisition ProgramThe following |
| 25 | measures and standards shall be applied to the funds provided |
| 26 | in Specific Appropriations 1434 through 1483 and 1492 through |
| 27 | 1529: |
| 28 | |
| 29 | OUTPUTS: |
| 30 | |
| 31 | Number of right-of-way parcels acquired2,170 |

| 1 | Į |
|----|---|
| 1 | Number of presidents contified ready for |
| 2 | Number of projects certified ready for |
| 3 | construction108 |
| 4 | |
| 5 | (c) Public Transportation ProgramThe following |
| 6 | measures and standards shall be applied to the funds provided |
| 7 | in Specific Appropriations 1434 through 1483 and 1492 through |
| 8 | <u>1529</u> : |
| 9 | |
| 10 | OUTCOMES: |
| 11 | |
| 12 | Transit ridership growth compared to population |
| 13 | growth2%/2% |
| 14 | |
| 15 | Total waterborne trade in tons112,000,000 |
| 16 | |
| 17 | Tons of cargo shipped by air4,500,000 |
| 18 | |
| 19 | OUTPUTS: |
| 20 | |
| 21 | Number of passenger enplanements59,000,000 |
| 22 | |
| 23 | Number of aviation projects funded191 |
| 24 | |
| 25 | Number of public transit passenger |
| 26 | trips173,000,000 |
| 27 | · · · · · · · · · · · · · · · · · · · |
| 28 | Number of cruise embarkations and |
| 29 | disembarkations at Florida ports11,000,000 |
| 30 | |
| 31 | Number of transit capital projects funded33 |

| 1 | |
|----|--|
| 2 | Number of transit energting projects funded 00 |
| 3 | Number of transit operating projects funded90 |
| | Number of intermedal and forth foundal 24 |
| 4 | Number of intermodal projects funded34 |
| 5 | Municipal of mail marks founded |
| 6 | Number of rail projects funded15 |
| 7 | |
| 8 | (d) Transportation System Maintenance ProgramThe |
| 9 | following measures and standards shall be applied to the funds |
| 10 | provided in Specific Appropriations 1434 through 1483 and 1492 |
| 11 | through 1529: |
| 12 | |
| 13 | OUTCOMES: |
| 14 | |
| 15 | Maintenance condition rating of state highway |
| 16 | system as measured against the department's |
| 17 | maintenance manual standards80 |
| 18 | |
| 19 | (e) Motor Carrier Compliance Program The following |
| 20 | measures and standards shall be applied to the funds provided |
| 21 | in Specific Appropriations 1434 through 1458: |
| 22 | |
| 23 | Performance Measures Standards |
| 24 | |
| 25 | OUTCOMES: |
| 26 | |
| 27 | Percent of commercial vehicles weighed that |
| 28 | were over weight: |
| 29 | Fixed scale weighings0.4% |
| 30 | Portable scale weighings37.0% |
| 31 | |
| | · |

| 1 | OUTPUTS: |
|----|---|
| 2 | |
| 3 | Number of commercial vehicles |
| 4 | weighed10,400,000 |
| 5 | |
| 6 | Number of commercial vehicles safety |
| 7 | inspections performed |
| 8 | |
| 9 | Number of portable scale weighings |
| 10 | performed50,000 |
| 11 | |
| 12 | (f) Toll Operation Program The following measures |
| 13 | and standards shall be applied to the funds provided in |
| 14 | Specific Appropriations 1412 through 1427A: |
| 15 | |
| 16 | Performance Measures Standards |
| 17 | |
| 18 | TOLL OPERATION PROGRAM |
| 19 | |
| 20 | OUTCOMES: |
| 21 | |
| 22 | Operational cost per toll\$0.160 |
| 23 | |
| 24 | OUTPUTS: |
| 25 | |
| 26 | Number of toll transactions472,000,000 |
| 27 | |
| 28 | (22) EXECUTIVE OFFICE OF THE GOVERNOR |
| 29 | (a) Economic Improvement Program The following |
| 30 | measures and standards shall be applied to the funds provided |
| 31 | in Specific Appropriations 1668 through 1673: |

| 1 | |
|----|---|
| 2 | Performance Measures Standards |
| 3 | |
| 4 | OFFICE OF TOURISM TRADE AND ECONOMIC |
| 5 | DEVELOPMENT |
| 6 | |
| 7 | OUTCOMES: |
| 8 | |
| 9 | (OTTED's outcomes are identified in the outcomes of the |
| 10 | partners. Primary outcomes related to OTTED include those |
| 11 | under Enterprise Florida, where Enterprise is the marketing |
| 12 | agent and OTTED awards the contracts.) |
| 13 | |
| 14 | OUTPUTS: |
| 15 | |
| 16 | Number/dollar amount of contracts and grants |
| 17 | administered |
| 18 | 283/\$290 million |
| 19 | |
| 20 | Public expenditures per job created/retained |
| 21 | under QTI incentive program\$900 |
| 22 | |
| 23 | Number of state agency proposed rules reviewed |
| 24 | which impact small businesses85 |
| 25 | |
| 26 | Number of business leaders' meetings |
| 27 | <u>coordinated3</u> |
| 28 | |
| 29 | FLORIDA SPORTS FOUNDATION |
| 30 | |
| 31 | OUTCOMES: |

| 1 | |
|----|---|
| 2 | Economic contributions from Florida Sports |
| 3 | Foundation-sponsored regional and major |
| 4 | sporting events grants\$150 million |
| 5 | |
| 6 | OUTPUTS: |
| 7 | |
| 8 | Number/amount of major sports event grants |
| 9 | awarded30/\$700,000 |
| 10 | |
| 11 | Number of publications |
| 12 | produced/distributed7/574,000 |
| 13 | |
| 14 | Number of promotions conducted/supported: |
| 15 | Statewide6 |
| 16 | National1 |
| 17 | |
| 18 | Number of trade/consumer shows facilitated or |
| 19 | conducted10 |
| 20 | |
| 21 | GOVERNOR'S COUNCIL ON PHYSICAL FITNESS AND |
| 22 | AMATEUR SPORTS |
| 23 | |
| 24 | OUTCOMES: |
| 25 | |
| 26 | Number of participantsYouth, Seniors, and |
| 27 | Adults32,300 |
| 28 | |
| 29 | Number of participants-Bike Florida750 |
| 30 | |
| 31 | Number of surveys conducted/satisfaction |

| 1 | rating1,000/98% |
|----|---|
| 2 | |
| 3 | OUTPUTS: |
| 4 | |
| 5 | Education symposiums conducted10 |
| 6 | |
| 7 | Host festival events in accordance with section |
| 8 | 14.22, Florida Statutes14 |
| 9 | |
| 10 | Publications, magazines, brochures, |
| 11 | pamphlets-distribution350,000 |
| 12 | |
| 13 | FLORIDA ASSOCIATION OF VOLUNTARY AGENCIES FOR |
| 14 | CARIBBEAN ACTION |
| 15 | |
| 16 | OUTCOMES: |
| 17 | |
| 18 | Percent of overseas clients who indicate |
| 19 | assistance is very responsive96% |
| 20 | |
| 21 | Percent of volunteer-consultants who would |
| 22 | volunteer again97% |
| 23 | |
| 24 | Ratio of donated services and contributions as |
| 25 | compared to the amount of state funding1.5:1 |
| 26 | |
| 27 | OUTPUTS: |
| 28 | |
| 29 | Number of volunteer technical assistance |
| 30 | missions to Central America and the |
| 31 | Caribbean96 |

| 1 | |
|----|---|
| 2 | Number of international and domestic |
| 3 | development missions15 |
| 4 | |
| 5 | FLORIDA COMMISSION ON TOURISM |
| 6 | |
| 7 | OUTCOMES: |
| 8 | |
| 9 | Sustained growth in the number of travelers who |
| 10 | come to and go through Florida: |
| 11 | Out-of-state49.9 million |
| 12 | Residents12.6 million |
| 13 | |
| 14 | Sustained growth in the beneficial impacts that |
| 15 | travelers in Florida have on the state's |
| 16 | overall economy: |
| 17 | Rental car surcharge\$141.7 million |
| 18 | Tourism-related employment815,267 |
| 19 | Taxable sales\$45.5 billion |
| 20 | Local option tax\$293 million |
| 21 | |
| 22 | Private sector contributions to VISIT |
| 23 | FLORIDA\$26.7 million |
| 24 | |
| 25 | OUTPUTS: |
| 26 | |
| 27 | Quality and effectiveness of paid advertising |
| 28 | messages reaching the target audience: |
| 29 | Impressions (number of contacts reached by |
| 30 | advertising)400 million |
| 31 | Leads (number contacting VISIT FLORIDA |

| 1 | responsive to advertising)540,000 |
|----|---|
| 2 | |
| 3 | Media value and number of consumer promotions |
| 4 | facilitated by VISIT FLORIDA\$11 million/ 175 |
| 5 | |
| 6 | Number of leads and visitor inquiries generated |
| 7 | by the VISIT FLORIDA events and media |
| 8 | placements650,000 |
| 9 | |
| 10 | Number of private sector partners1,500 |
| 11 | |
| 12 | Level of private sector partner financial |
| 13 | contributions through: |
| 14 | Direct financial investment\$2 million |
| 15 | Strategic alliance program\$300,000 |
| 16 | |
| 17 | SPACEPORT FLORIDA |
| 18 | |
| 19 | OUTCOMES: |
| 20 | |
| 21 | Value of new investment in the Florida space |
| 22 | business and programs (cum.)\$200 million |
| 23 | |
| 24 | Number of launches30 |
| 25 | |
| 26 | Number of visitors to space-related tourism |
| 27 | facilities2.75 million |
| 28 | |
| 29 | Tax revenue generated by space-related tourism |
| 30 | facilities\$1,206,600 |
| 31 | |

| 1 | OUTPUTS: |
|----|--|
| 2 | |
| 3 | Number of students in Spaceport Florida |
| 4 | Authority (SFA) sponsored space-related |
| 5 | classroom or research at accredited |
| 6 | institutions of higher education300 |
| 7 | |
| 8 | Equity in SFA industrial/research |
| 9 | facilities\$54.2 million |
| 10 | |
| 11 | Presentations to industry and governmental |
| 12 | decision makers15 |
| 13 | |
| 14 | Equity in SFA space-related tourist |
| 15 | facilities\$20 million |
| 16 | |
| 17 | ENTERPRISE FLORIDA |
| 18 | |
| 19 | International Trade and Economic Development |
| 20 | |
| 21 | OUTCOMES: |
| 22 | |
| 23 | Number of permanent jobs directly created as a |
| 24 | result of ITED programs27,000 |
| 25 | |
| 26 | Number of permanent jobs retained as a direct |
| 27 | result of ITED programs2,600 |
| 28 | |
| 29 | Documented export sales attributable to |
| 30 | programs and activities\$40 million |
| 31 | |

| 1 | Documented sales as a result of foreign office |
|----|---|
| 2 | activities\$18 million |
| 3 | |
| 4 | Signed Representation Agreements72 |
| 5 | |
| 6 | OUTPUTS: |
| 7 | |
| 8 | Total number of qualified trade leads440 |
| 9 | |
| 10 | Number of trade events33 |
| 11 | |
| 12 | Number of Florida companies in field office |
| 13 | portfolio (counseled)1,085 |
| 14 | |
| 15 | Number of investment projects identified or |
| 16 | referred by foreign offices159 |
| 17 | |
| 18 | Number of Florida companies assisted by foreign |
| 19 | offices1,625 |
| 20 | |
| 21 | Number of active retention/expansion projects |
| 22 | worked during the year |
| 23 | |
| 24 | Number of active recruitment projects worked |
| 25 | during the year225 |
| 26 | |
| 27 | Number of leads and projects referred to local |
| 28 | Economic Development Organizations120 |
| 29 | |
| 30 | Technology Development |
| 31 | |

| 1 | OUTCOMES: |
|----|---|
| 2 | |
| 3 | Jobs created/retained as a result of assistance |
| 4 | to manufacturing firms650 |
| 5 | |
| 6 | Lowered inventory costs as a result of |
| 7 | assistance to manufacturing |
| 8 | firms\$7.72 million |
| 9 | |
| 10 | Lowered labor and materials costs as a result |
| 11 | of assistance to manufacturing |
| 12 | firms\$6.06 million |
| 13 | |
| 14 | Increased sales as a result of assistance to |
| 15 | manufacturing firms (Florida Manufacturing |
| 16 | Technology Centers)\$46 million |
| 17 | |
| 18 | Commercialized technologies (Innovation and |
| 19 | Commercialization Corporations)30 |
| 20 | |
| 21 | Assistance in formation of new companies/joint |
| 22 | ventures (Innovation and Commercialization |
| 23 | <u>Corporations</u>)10 |
| 24 | |
| 25 | Capital raised by assisted companies |
| 26 | (Innovation and Commercialization |
| 27 | Corporations)\$20 million |
| 28 | |
| 29 | Assist companies in creating new and retaining |
| 30 | existing jobs (Innovation and Commercialization |
| 31 | Corporations)421 |

| 1 | |
|----|--|
| 2 | OUTPUTS: |
| 3 | |
| 4 | Number of companies assisted by Manufacturing |
| 5 | Technology Centers: |
| 6 | Total960 |
| 7 | Small companies719 |
| 8 | Medium companies190 |
| 9 | Women/Minority companies95 |
| 10 | Rural companies75 |
| 11 | |
| 12 | Number of new companies/joint ventures created |
| 13 | by Innovation and Commercialization |
| 14 | <u>Corporations10</u> |
| 15 | |
| 16 | Review technology assistance applications500 |
| 17 | |
| 18 | Sign contracts (Innovation and |
| 19 | Commercialization Corporations)47 |
| 20 | |
| 21 | Assist technology-based |
| 22 | companies/entrepreneurs700 |
| 23 | |
| 24 | Number of activities assisting manufacturing |
| 25 | companies900 |
| 26 | |
| 27 | Workforce Development |
| 28 | |
| 29 | OUTCOMES: |
| 30 | |
| 31 | |

| 1 | Individuals completing Performance-Based |
|----|---|
| 2 | Incentive Fund programs and placed in targeted |
| 3 | occupations23,264 |
| 4 | |
| 5 | Individuals exiting Performance-Based Incentive |
| 6 | Fund programs and placed in targeted |
| 7 | occupations18,964 |
| 8 | |
| 9 | Disadvantaged individuals and WAGES |
| 10 | participants completing training and placed in |
| 11 | targeted occupations |
| 12 | |
| 13 | Disadvantaged individuals and WAGES |
| 14 | participants exiting and placed in targeted |
| 15 | occupations4,826 |
| 16 | |
| 17 | WAGES participants completing training and |
| 18 | placed in expanded "career path" occupations as |
| 19 | defined by JEP/WAGES3,183 |
| 20 | |
| 21 | Trained and placed WAGES participants retaining |
| 22 | employment at least 6 months2,652 |
| 23 | |
| 24 | Individuals receiving customized training and |
| 25 | being placed in new companies in Enterprise |
| 26 | Zones and companies located in rural |
| 27 | areas1,270 |
| 28 | |
| 29 | Individuals receiving customized training and |
| 30 | placed in high skill/high wage jobs8,450 |
| 31 | |

| 1 | OUTPUTS: |
|----|--|
| 2 | |
| 3 | Incentives paid for individuals in |
| 4 | Performance-Based Incentive Fund programs |
| 5 | completing and placed in targeted |
| 6 | occupations\$8.863 million |
| 7 | |
| 8 | Incentives paid for individuals in |
| 9 | Performance-Based Incentive Fund programs |
| 10 | exiting and placed in targeted |
| 11 | occupations\$7.251 million |
| 12 | |
| 13 | Incentives paid for WAGES participants and |
| 14 | other disadvantaged individuals completing and |
| 15 | placed in targeted occupations\$5.9 million |
| 16 | |
| 17 | Incentives paid for WAGES participants and |
| 18 | other disadvantaged individuals exiting and |
| 19 | placed in targeted occupations\$4.859 million |
| 20 | |
| 21 | Number of Quick Response Training grants |
| 22 | executed with new and expanding businesses in |
| 23 | rural areas6 |
| 24 | |
| 25 | Number of Quick Response Training grants |
| 26 | executed with new and expanding businesses in |
| 27 | Enterprise Zones4 |
| 28 | |
| 29 | Number of Quick Response Training Grants |
| 30 | executed with new and expanded businesses33 |
| 31 | |

| 1 | Capital Development |
|----|---|
| 2 | |
| 3 | OUTCOMES: |
| 4 | |
| 5 | Jobs created as a result of Capital |
| 6 | Development, non-export loans120 |
| 7 | |
| 8 | Jobs created as a result of Capital Development |
| 9 | venture capital activity55 |
| 10 | |
| 11 | Venture Capital raised by presenters at venture |
| 12 | forums\$7 million |
| 13 | |
| 14 | Investments received by Florida businesses from |
| 15 | Cypress Fund sponsored firms and |
| 16 | coinvestors\$12 million |
| 17 | |
| 18 | Florida businesses cumulatively receiving |
| 19 | venture capital investments from Cypress Fund |
| 20 | venture firms4 |
| 21 | |
| 22 | OUTPUTS: |
| 23 | |
| 24 | Number of non-export low-cost business loans |
| 25 | funded at sub-prime rates8 |
| 26 | |
| 27 | Dollar value of non-export low-cost business |
| 28 | loans funded at sub-prime rates\$12 million |
| 29 | |
| 30 | Number of Venture Finance Directories and |
| 31 | primers distributed882 |

| 1 | |
|----|--|
| 2 | Venture capital conferences/forums and |
| 3 | investor/entrepreneur networking seminars7 |
| 4 | |
| 5 | Investors, entrepreneurs and service providers |
| 6 | attending venture capital forums330 |
| 7 | |
| 8 | Venture capital invested by Florida |
| 9 | institutions in Cypress |
| 10 | Fund\$2.8 million |
| 11 | |
| 12 | BLACK BUSINESS INVESTMENT BOARD |
| 13 | |
| 14 | OUTCOMES: |
| 15 | |
| 16 | Number of Businesses/jobs retained or created |
| 17 | as a result of the venture capital funds4/25 |
| 18 | |
| 19 | Dollar amount/number of bid and performance |
| 20 | bonds to contractors in bonding |
| 21 | program\$10 million/35 |
| 22 | |
| 23 | Dollar amount & procurement opportunities |
| 24 | generated for black businesses\$2.5 million |
| 25 | |
| 26 | OUTPUTS: |
| 27 | |
| 28 | Amount of venture capital funds |
| 29 | provided\$250,000 |
| 30 | |
| 31 | Preparation of annual report on BBICs1 |

| 1 | |
|----|---|
| 2 | Number of participants enrolled in contractor |
| 3 | assistance and bonding program |
| 4 | assistance and boliding program |
| 5 | BBICs created or supported7 |
| 6 | bbics created or supported |
| 7 | Private dollars leveraged\$2 million |
| 8 | rivace doriarb reveragea |
| 9 | (23) DEPARTMENT OF HIGHWAY SAFETY AND MOTOR |
| 10 | VEHICLES |
| 11 | |
| 12 | and standards shall be applied to the funds provided in |
| 13 | Specific Appropriations 1682 through 1689A: |
| 14 | |
| 15 | Performance Measures Standards |
| 16 | |
| 17 | OUTCOMES: |
| 18 | |
| 19 | Percent of seat belt use: |
| 20 | Annual percent change1% |
| 21 | State compliance rate62% |
| 22 | National average compliance rate68% |
| 23 | |
| 24 | Annual mileage death rate on all Florida roads |
| 25 | per 100 million vehicle miles of travel: |
| 26 | Florida2.05 |
| 27 | National average1.7 |
| 28 | |
| 29 | Annual alcohol-related death rate per 100 |
| 30 | million vehicle miles of travel on all Florida |
| 31 | roads0.87 |

| 1 | |
|----|---|
| 2 | Annual crashes investigated by FHP: |
| 3 | Number of crashes investigated by |
| 4 | FHP197,405 |
| 5 | Percent change1% |
| 6 | |
| 7 | OUTPUTS: |
| 8 | |
| 9 | Actual number of criminal investigation cases |
| 10 | closed1,350 |
| 11 | |
| 12 | Average time (hours) spent per criminal |
| 13 | investigation case closed40.93 |
| 14 | |
| 15 | Number of law enforcement duty hours and |
| 16 | percent of time spent on prevention |
| 17 | <pre>patrol1,014,971/42%</pre> |
| 18 | |
| 19 | Number of law enforcement duty hours and |
| 20 | percent of time spent on crash |
| 21 | investigations |
| 22 | |
| 23 | Number of law enforcement duty hours and |
| 24 | percent of time spent on assistance rendered |
| 25 | and number of motorists |
| 26 | assisted111,355/5%/308,500 |
| 27 | |
| 28 | Actual average response time (in minutes) to |
| 29 | calls for crashes or assistance24.50 |
| 30 | |
| 31 | Actual number of hours spent on traffic |

| 1 | homicide investigations (THI) and the |
|----|---|
| 2 | number of cases closed |
| 3 | Indiabet of suges staged |
| 4 | Average time spent (in hours) per traffic |
| 5 | homicide investigations84.65 |
| 6 | ilomietae iiivebelgaetonb |
| 7 | (b) Driver Licenses ProgramThe following measures |
| 8 | and standards shall be applied to the funds provided in |
| 9 | Specific Appropriations 1690 through 1695: |
| 10 | <u> </u> |
| 11 | Performance Measures Standards |
| 12 | |
| 13 | OUTCOMES: |
| 14 | |
| 15 | Percent of customers waiting 15 minutes or less |
| 16 | for driver license service79% |
| 17 | |
| 18 | Percent of customers waiting 30 minutes or more |
| 19 | for driver license service8% |
| 20 | |
| 21 | Percent of DUI course graduates who do not |
| 22 | recidivate within 3 years of |
| 23 | graduation86% |
| 24 | |
| 25 | Percent of motorists complying with financial |
| 26 | responsibility83% |
| 27 | |
| 28 | Number of driver licenses/identification cards |
| 29 | suspended, canceled and invalidated as a result |
| 30 | of fraudulent activity, with annual percent |
| 31 | change shown |

| 1 | |
|--|--|
| 2 | OUTPUTS: |
| 3 | |
| 4 | Number of driver licenses issued3,609,500 |
| 5 | |
| 6 | Number of identification cards issued729,854 |
| 7 | |
| 8 | Number of (written) driver license examinations |
| 9 | conducted1,029,731 |
| 10 | |
| 11 | Number of road tests conducted393,744 |
| 12 | |
| 13 | (c) Motor Vehicles Program The following measures |
| 14 | and standards shall be applied to the funds provided in |
| 15 | Specific Appropriations 1696 through 1705: |
| 16 | |
| 10 | |
| 17 | Performance Measures Standards |
| | Performance Measures Standards |
| 17 | Performance Measures Standards OUTCOMES: |
| 17 18 | |
| 17 18 19 | |
| 17 18 19 20 | OUTCOMES: |
| 17 18 19 20 21 | OUTCOMES: Percent of motor vehicle titles issued without |
| 17 18 19 20 21 22 | OUTCOMES: Percent of motor vehicle titles issued without |
| 17 18 19 20 21 22 23 | OUTCOMES: Percent of motor vehicle titles issued without error99% |
| 17 18 19 20 21 22 23 24 | OUTCOMES: Percent of motor vehicle titles issued without error |
| 17 18 19 20 21 22 23 24 25 | OUTCOMES: Percent of motor vehicle titles issued without error |
| 17 18 19 20 21 22 23 24 25 26 | OUTCOMES: Percent of motor vehicle titles issued without error |
| 17 18 19 20 21 22 23 24 25 26 27 | OUTCOMES: Percent of motor vehicle titles issued without error |
| 17 18 19 20 21 22 23 24 25 26 27 28 | OUTCOMES: Percent of motor vehicle titles issued without error |

| 1 | Percent reduction in pollution tonnage per day |
|----|---|
| 2 | in the six applicable (air quality) |
| 3 | counties15.63% |
| 4 | |
| 5 | Ratio of taxes collected from international |
| 6 | registration plans (IRP) and international fuel |
| 7 | tax agreements (IFTA) audits to cost of |
| 8 | audits\$2:\$1 |
| 9 | |
| 10 | OUTPUTS: |
| 11 | |
| 12 | Number of motor vehicle and mobile homes |
| 13 | registrations issued13,642,317 |
| 14 | |
| 15 | Number of motor vehicle and mobile home titles |
| 16 | issued4,794,000 |
| 17 | |
| 18 | Average cost to issue a motor vehicle |
| 19 | title\$2.05 |
| 20 | |
| 21 | Average time to issue a motor vehicle |
| 22 | title |
| 23 | 3.4 days |
| 24 | |
| 25 | Number of vessels registrations issued841,849 |
| 26 | |
| 27 | Number of vessel titles issued206,375 |
| 28 | |
| 29 | Average cost to issue a vessel title\$5.50 |
| 30 | |
| 31 | |

Number of motor carriers audited per auditor, with number of auditors shown..........20/14

Section 33. A section of this act that implements a specific appropriation or specifically identified proviso language in the 1999-2000 General Appropriations Act is void if the specific appropriation or specifically identified proviso language is vetoed. A section of this act that implements more than one specific appropriation or more than one portion of specifically identified proviso language in the 1999-2000 General Appropriations Act is void if all the specific appropriations or portions of specifically identified proviso language are vetoed.

Regular Session of the Legislature or any extension thereof contains a provision which is substantively the same as a provision in this act, but which removes or is otherwise not subject to the future repeal applied to such provision by this act, the Legislature intends that the provision in the other act shall take precedence and shall continue to operate, notwithstanding the future repeal provided by this act.

Section 35. If any provision of this act or the application thereof to any person or circumstance is held invalid, the invalidity shall not affect other provisions or applications of the act which can be given effect without the invalid provision or application, and to this end the provisions of this act are declared severable.

Section 36. This act shall take effect July 1, 1999; or, in the event this act fails to become a law until after that date, it shall operate retroactively thereto.

| 1 | ***************** |
|----------|--|
| 2 | HOUSE SUMMARY |
| 3 | Implements the 1999-2000 General Appropriations Act. |
| 4 | implements the 1999-2000 General Appropriations Act. |
| 5 | |
| 6 | |
| 7 | |
| 8 | |
| 9 | |
| 10 | |
| 11 | |
| 12 | |
| 13 | |
| 14 | |
| 15 | |
| 16 | |
| 17 | |
| 18 | |
| 19 | |
| 20 | |
| 21 | |
| 22 23 | |
| 24 | |
| 25 | |
| 26 | |
| 27 | |
| 28 | |
| 29 | |
| 30 | |
| 31 | |