

1                                   A bill to be entitled  
2           An act implementing the 1999-2000 General  
3           Appropriations Act; providing legislative  
4           intent; providing that specified funds are to  
5           be allocated based on equity and are not  
6           subject to the provisions of s. 394.908, F.S.;  
7           amending s. 409.9115, F.S.; specifying how the  
8           Agency for Health Care Administration shall  
9           make payments for the Medicaid disproportionate  
10          share program for mental health hospitals;  
11          requiring the Agency for Health Care  
12          Administration to use a specified  
13          disproportionate share formula, specified  
14          audited financial data, and a specified  
15          Medicaid per diem rate in fiscal year 1999-2000  
16          for qualifying hospitals; amending s. 409.9116,  
17          F.S.; providing a formula for rural hospital  
18          disproportionate share payments; amending s.  
19          216.181, F.S.; authorizing the Department of  
20          Children and Family Services and the Department  
21          of Health to advance certain moneys for certain  
22          contract services; directing the Agency for  
23          Health Care Administration to include health  
24          maintenance organization recipients in the  
25          county billing for a specified purpose;  
26          authorizing the Departments of Children and  
27          Family Services, Revenue, Labor and Employment  
28          Security, and Health and the Agency for Health  
29          Care Administration to transfer positions and  
30          funds to comply with the 1999-2000 General  
31          Appropriations Act or the WAGES Act; amending

1 s. 402.3015, F.S.; providing eligibility  
2 guidelines for subsidized child care; amending  
3 s. 216.181, F.S.; authorizing the Department of  
4 Children and Family Services to use certain  
5 funds for fixed capital outlay expenditures to  
6 meet certain federal standards; requiring the  
7 Agency for Health Care Administration to take  
8 necessary actions to ensure that expenditures  
9 for Medicaid transportation do not exceed the  
10 amount budgeted and to take certain steps if  
11 that becomes impossible; amending s. 39.3065,  
12 F.S.; providing for the Broward County Sheriff  
13 to provide child protective investigative  
14 services; requiring Healthy Families Florida  
15 service providers to furnish participants with  
16 certain disclaimers and documentation;  
17 prohibiting disclosure of certain records by  
18 such providers; providing for disposal of  
19 records after a specified period; amending s.  
20 409.912, F.S.; exempting health centers meeting  
21 certain criteria from licensure requirements;  
22 amending s. 409.912, F.S.; providing additional  
23 responsibilities of the Agency for Health Care  
24 Administration in fostering cost-effective  
25 purchasing of health care; amending s. 287.084,  
26 F.S.; allowing consideration of certain vendors  
27 in a request for proposals relating to  
28 telemedicine by the Glades School District;  
29 declaring legislative intent to evaluate the  
30 Medicaid county ceiling and reimbursement rate  
31 caps for certain hospitals; requiring a report;

1 amending s. 216.181, F.S.; authorizing the  
2 Department of Law Enforcement to transfer some  
3 positions and associated budget and a certain  
4 percentage of salary rate between budget  
5 entities and providing requirements with  
6 respect thereto; providing that billing agent  
7 consulting services related to certain Medicaid  
8 provider agreements not be considered billing  
9 agent services; requiring the Agency for Health  
10 Care Administration to develop a reimbursement  
11 schedule; authorizing the Department of Law  
12 Enforcement to use certain moneys to provide  
13 meritorious-performance bonuses for employees,  
14 subject to approval; authorizing the  
15 Correctional Privatization Commission and the  
16 Department of Juvenile Justice to make certain  
17 expenditures to defray costs incurred by a  
18 municipality or county as a result of opening a  
19 facility of the commission or the department;  
20 amending s. 212.20, F.S.; providing for use of  
21 moneys allocated to the Solid Waste Management  
22 Trust Fund; providing for certain counties to  
23 use moneys received for aquatic weed control  
24 for recycling purposes; amending s. 403.7095,  
25 F.S.; revising the expiration date of the solid  
26 waste management grant program; requiring a  
27 specified level of funding for counties  
28 receiving solid waste management and recycling  
29 grants; providing for allocation of funds for  
30 innovative programs to address recycling  
31 practices and procedures; amending s. 110.1239,

1 F.S.; providing requirements for the funding of  
2 the state group health insurance program;  
3 amending s. 373.59, F.S.; requiring release of  
4 certain moneys by the Secretary of  
5 Environmental Protection to water management  
6 districts, upon request; authorizing the  
7 Administration Commission to approve exceptions  
8 to state personnel, payroll, and benefit rules,  
9 policies, and practices and exemptions from  
10 certain statutory provisions relating to state  
11 employees for a specified pilot project;  
12 amending s. 259.032, F.S.; authorizing the  
13 appropriation of certain funds in the  
14 Conservation and Recreation Lands Trust Fund  
15 for outdoor recreation grants; amending s. 86,  
16 ch. 93-213, Laws of Florida, as amended;  
17 deferring repayment requirements for certain  
18 funding provided to the state NPDES program;  
19 amending s. 110.205, F.S.; providing additional  
20 exemptions from the Career Service System for  
21 personnel in the Office of the Governor;  
22 providing for employment rights and benefits of  
23 pari-mutuel laboratory employees under certain  
24 circumstances; amending s. 287.161, F.S.;  
25 requiring the Department of Management Services  
26 to charge all persons receiving transportation  
27 from the executive aircraft pool a specified  
28 rate; providing for deposit and use of such  
29 fees; amending s. 259.032, F.S.; providing for  
30 the use of Conservation and Recreation Lands  
31 funds to manage additional lands; providing a

1 limitation on state agency land management  
2 allocation; amending s. 403.1826, F.S.;  
3 providing authority of the Department of  
4 Environmental Protection to waive requirements  
5 related to water pollution control and sewage  
6 treatment grants; authorizing the Department of  
7 Agriculture and Consumer Services to use  
8 certain funds for expenses associated with its  
9 administrative and regulatory powers and  
10 duties; requiring the transfer of described  
11 real property from the Board of Trustees of the  
12 Internal Improvement Trust Fund to the  
13 Department of Agriculture and Consumer Services  
14 for sale by it; amending s. 110.12315, F.S.;  
15 prescribing copayment amounts for prescriptions  
16 for state employees; prescribing required  
17 premiums and copayments for the state and  
18 members of the state group insurance program;  
19 amending s. 15.09, F.S.; authorizing the  
20 appropriation of funds from the Public Access  
21 Data Systems Trust Fund for the operations of  
22 the Department of State; amending s. 253.034,  
23 F.S.; authorizing the Department of  
24 Transportation to sell certain property used by  
25 the Department of Highway Safety and Motor  
26 Vehicles; amending s. 334.0445, F.S.; revising  
27 the expiration date for the model career  
28 service classification and compensation plan;  
29 relieving the City of Milton of certain  
30 obligations with respect to designated road  
31 construction projects; amending s. 216.181,

1 F.S.; authorizing the Department of  
2 Transportation to transfer salary rate to the  
3 turnpike budget entity to facilitate  
4 transferring personnel to the turnpike  
5 headquarters facility in Orange County;  
6 providing for allocation of moneys provided for  
7 workforce development and providing for budget  
8 amendment when a program is moved; providing  
9 for future repeal of various provisions;  
10 authorizing the Governor to use certain funds  
11 to complete infrastructure projects for job  
12 retention; amending s. 240.3341, F.S.;  
13 authorizing community colleges to lease their  
14 incubator facilities for small business  
15 concerns; amending s. 240.2605, F.S.; requiring  
16 the Board of Regents to rank certain donations;  
17 requiring presidents of universities in the  
18 State University System to provide lists of  
19 certain donations; requiring the Board of  
20 Regents to rank such donations; authorizing use  
21 of certain funds to match specified projects at  
22 USF; authorizing the use of certain funds to  
23 accomplish 5-year updates of campus master  
24 plans; amending s. 235.014, F.S.; providing  
25 guidance for the Commissioner of Education in  
26 preparation of the fixed capital outlay budget  
27 request; providing effect of veto of specific  
28 appropriation or proviso to which implementing  
29 language refers; providing applicability to  
30 other legislation; providing performance  
31 measures and standards for individual programs

1 within state agencies; providing that the  
2 performance measures and standards are directly  
3 linked to the appropriations made in the  
4 1999-2000 General Appropriations Act, as  
5 required by the Government Performance and  
6 Accountability Act of 1994; providing  
7 severability; providing an effective date.

8  
9 Be It Enacted by the Legislature of the State of Florida:

10  
11 Section 1. It is the intent of the Legislature that  
12 the implementing and administering provisions of this act  
13 apply to the General Appropriations Act for fiscal year  
14 1999-2000.

15 Section 2. In order to implement Specific  
16 Appropriations 345 through 356C of the 1999-2000 General  
17 Appropriations Act, and notwithstanding section 394.908,  
18 Florida Statutes, all funds in excess of Fiscal Year 1998-1999  
19 appropriations are to be allocated based on equity except  
20 those programs and funds specifically identified in clarifying  
21 language in the General Appropriations Act. No district shall  
22 receive an allocation of recurring funds that is less than its  
23 initial approved operating budget plus any distributions of  
24 lump sums for the state Fiscal Year 1998-1999.

25 Section 3. In order to implement Specific  
26 Appropriation 268 of the 1999-2000 General Appropriations Act,  
27 subsection (3) of section 409.9115, Florida Statutes, 1998  
28 Supplement, is amended to read:

29 409.9115 Disproportionate share program for mental  
30 health hospitals.--The Agency for Health Care Administration  
31 shall design and implement a system of making mental health

1 disproportionate share payments to hospitals that qualify for  
2 disproportionate share payments under s. 409.911. This system  
3 of payments shall conform with federal requirements and shall  
4 distribute funds in each fiscal year for which an  
5 appropriation is made by making quarterly Medicaid payments.  
6 Notwithstanding s. 409.915, counties are exempt from  
7 contributing toward the cost of this special reimbursement for  
8 patients.

9 (3) For the 1999-2000 ~~1998-1999~~ fiscal year only, the  
10 Agency for Health Care Administration shall make payments for  
11 the Medicaid disproportionate share program for mental health  
12 hospitals on a monthly basis. If the amounts appropriated for  
13 the Medicaid disproportionate share program for mental health  
14 hospitals are increased or decreased during the fiscal year  
15 pursuant to the requirements of chapter 216, the required  
16 adjustment shall be prorated over the remaining payment  
17 periods. This subsection is repealed on July 1, 2000 ~~1999~~.

18 Section 4. During the 1999-2000 fiscal year, the  
19 Agency for Health Care Administration shall use the 1992-1993  
20 disproportionate share formula, the 1989 audited financial  
21 data, and the Medicaid per diem rate as of January 1, 1992,  
22 for those hospitals that qualify for the hospital  
23 disproportionate share program funded in Specific  
24 Appropriation 243 of the 1999-2000 General Appropriations Act.  
25 This section is repealed on July 1, 2000.

26 Section 5. In order to implement Specific  
27 Appropriation 236 of the 1999-2000 General Appropriations Act,  
28 subsection (6) of section 409.9116, Florida Statutes, 1998  
29 Supplement, is amended to read:

30 409.9116 Disproportionate share/financial assistance  
31 program for rural hospitals.--In addition to the payments made



1 under s. 409.911, the Agency for Health Care Administration  
2 shall administer a federally matched disproportionate share  
3 program and a state-funded financial assistance program for  
4 statutory rural hospitals. The agency shall make  
5 disproportionate share payments to statutory rural hospitals  
6 that qualify for such payments and financial assistance  
7 payments to statutory rural hospitals that do not qualify for  
8 disproportionate share payments. The disproportionate share  
9 program payments shall be limited by and conform with federal  
10 requirements. In fiscal year 1993-1994, available funds shall  
11 be distributed in one payment, as soon as practicable after  
12 the effective date of this act. In subsequent fiscal years,  
13 funds shall be distributed quarterly in each fiscal year for  
14 which an appropriation is made. Notwithstanding the provisions  
15 of s. 409.915, counties are exempt from contributing toward  
16 the cost of this special reimbursement for hospitals serving a  
17 disproportionate share of low-income patients.

18 (6) For the 1999-2000 ~~1998-1999~~ fiscal year only, the  
19 Agency for Health Care Administration shall use the following  
20 formula for distribution of the funds in Specific  
21 Appropriation 236 ~~240~~ of the 1999-2000 ~~1998-1999~~ General  
22 Appropriations Act for the disproportionate share/financial  
23 assistance program for rural hospitals.

24 (a) The agency shall first determine a preliminary  
25 payment amount for each rural hospital by allocating all  
26 available state funds using the following formula:

27

28 
$$\text{PDAER} = (\text{TAERH} \times \text{TARH}) / \text{STAERH}$$

29

30 Where:

31

1 PDAER = preliminary distribution amount for each rural  
2 hospital.

3 TAERH = total amount earned by each rural hospital.

4 TARH = total amount appropriated or distributed under  
5 this section.

6 STAERH = sum of total amount earned by each rural  
7 hospital.

8 (b) Federal matching funds for the disproportionate  
9 share program shall then be calculated for those hospitals  
10 that qualify for disproportionate share in paragraph (a).

11 (c) The state-funds-only payment amount is then  
12 calculated for each hospital using the formula:

13  
14  $SFOER = \text{Maximum value of (1) SFOL} - \text{PDAER or (2) 0}$

15

16 Where:

17 SFOER = state-funds-only payment amount for each rural  
18 hospital.

19 SFOL = state-funds-only payment level, which is set at  
20 4 percent of TARH.

21 (d) The adjusted total amount allocated to the rural  
22 disproportionate share program shall then be calculated using  
23 the following formula:

24

25  $ATARH = (TARH - SSFOER)$

26

27 Where:

28 ATARH = adjusted total amount appropriated or  
29 distributed under this section.

30 SSFOER = sum of the state-funds-only payment amount  
31 calculated under paragraph (c) for all rural hospitals.

1 (e) The determination of the amount of rural  
2 disproportionate share hospital funds is calculated by the  
3 following formula:

$$4 \quad \text{TDAERH} = [(\text{TAERH} \times \text{ATARH}) / \text{STAERH}]$$

6  
7 Where:

8 TDAERH = total distribution amount for each rural  
9 hospital.

10 (f) Federal matching funds for the disproportionate  
11 share program shall then be calculated for those hospitals  
12 that qualify for disproportionate share in paragraph (e).

13 (g) State-funds-only payment amounts calculated under  
14 paragraph (c) are then added to the results of paragraph (f)  
15 to determine the total distribution amount for each rural  
16 hospital.

17 (h) This subsection is repealed on July 1, 2000 ~~1999~~.

18 Section 6. In order to implement Specific  
19 Appropriations 292 through 425 and 445 through 540 of the  
20 1999-2000 General Appropriations Act, paragraph (c) of  
21 subsection (15) of section 216.181, Florida Statutes, 1998  
22 Supplement, is amended to read:

23 216.181 Approved budgets for operations and fixed  
24 capital outlay.--

25 (15)

26 (c) For the 1999-2000 ~~1998-1999~~ fiscal year only,  
27 funds appropriated to the Department of Children and Family  
28 Services in Specific Appropriations 292 ~~293~~ through 425 ~~446A~~  
29 and the Department of Health in Specific Appropriations 445  
30 ~~466~~ through 540 ~~555~~ of the 1999-2000 ~~1998-1999~~ General  
31 Appropriations Act may be advanced, unless specifically

1 prohibited in such General Appropriations Act, for those  
2 contracted services that were approved for advancement by the  
3 Comptroller in fiscal year 1993-1994, including those services  
4 contracted on a fixed-price or unit cost basis. This  
5 paragraph is repealed on July 1, 2000 ~~1999~~.

6 Section 7. In order to implement Specific  
7 Appropriation 243 of the 1999-2000 General Appropriations Act,  
8 and for the 1999-2000 fiscal year only, the Agency for Health  
9 Care Administration shall include health maintenance  
10 organization recipients in the county billing for inpatient  
11 hospital stays for the purpose of shared costs with counties  
12 in accordance with the Florida Statutes. This section is  
13 repealed on July 1, 2000.

14 Section 8. For the 1999-2000 fiscal year only, the  
15 Departments of Children and Family Services, Revenue, Labor  
16 and Employment Security, and Health and the Agency for Health  
17 Care Administration may transfer positions and general revenue  
18 funds as necessary to comply with any provision of the  
19 1999-2000 General Appropriations Act or WAGES Act which  
20 requires or specifically authorizes the transfer of positions  
21 and general revenue funds between these agencies. This section  
22 is repealed on July 1, 2000.

23 Section 9. In order to implement Specific  
24 Appropriation 372 of the 1999-2000 General Appropriations Act,  
25 subsection (1) of section 402.3015, Florida Statutes, is  
26 amended to read:

27 402.3015 Subsidized child care program; purpose; fees;  
28 contracts.--

29 (1) The purpose of the subsidized child care program  
30 is to provide quality child care to enhance the development,  
31 including language, cognitive, motor, social, and self-help

1 skills of children who are at risk of abuse or neglect and  
2 children of low-income families, and to promote financial  
3 self-sufficiency and life skills for the families of these  
4 children, unless prohibited by federal law. Priority for  
5 participation in the subsidized child care program shall be  
6 accorded to children under 13 years of age who are:

7 (a) Determined to be at risk of abuse, neglect, or  
8 exploitation and who are currently clients of the department's  
9 Children and Families Services Program Office;

10 (b) Children at risk of welfare dependency, including  
11 children of participants in the WAGES Program, children of  
12 migrant farmworkers, children of teen parents, and children  
13 from other families at risk of welfare dependency due to a  
14 family income of less than 100 percent of the federal poverty  
15 level; and

16 (c) 1. Children of working families whose family income  
17 is equal to or greater than 100 percent, but does not exceed  
18 150 percent, of the federal poverty level.

19 2. For the 1999-2000 fiscal year only, eligibility  
20 under this paragraph may be expanded to children of working  
21 families whose family income does not exceed 200 percent of  
22 the federal poverty level and who are enrolled in the Child  
23 Care Executive Partnership Program established in s. 409.178.  
24 This subparagraph expires July 1, 2000.

25 Section 10. In order to implement Specific  
26 Appropriations 420 through 425 of the 1999-2000 General  
27 Appropriations Act, subsection (16) of section 216.181,  
28 Florida Statutes, 1998 Supplement, is amended to read:

29 216.181 Approved budgets for operations and fixed  
30 capital outlay.--

31

1           (16) Notwithstanding any provision of this section to  
2 the contrary and for the 1999-2000 ~~1998-1999~~ fiscal year only,  
3 the Department of Children and Family Services is authorized  
4 to use operating funds budgeted for Developmental Services  
5 Institutions for fixed capital outlay expenditures as needed  
6 to bring any currently unlicensed beds up to Federal  
7 Intermediate Care Facility for the Developmentally Disabled  
8 licensure standards. This subsection is repealed on July 1,  
9 2000 ~~1999~~.

10           Section 11. In order to implement Specific  
11 Appropriation 255 of the 1999-2000 General Appropriations Act,  
12 the Agency for Health Care Administration shall take any  
13 necessary lawfully authorized action to ensure that total  
14 expenditures for Medicaid transportation remain within the  
15 amount budgeted in the 1999-2000 General Appropriations Act.  
16 In the event that the agency finds that it is impossible to  
17 constrain Medicaid transportation expenditures to within the  
18 budgeted amount, it shall notify the Legislature of this and  
19 provide suggestions for statutory revisions necessary to  
20 alleviate future deficits as well as a description of all  
21 action taken under its current authority. This section is  
22 repealed on July 1, 2000.

23           Section 12. In order to implement Specific  
24 Appropriation 359E of the 1999-2000 General Appropriations  
25 Act, section 39.3065, Florida Statutes, 1998 Supplement, is  
26 amended to read:

27           39.3065 Sheriffs of Pasco, Manatee, and Pinellas  
28 Counties to provide child protective investigative services;  
29 procedures; funding.--

30           (1) As described in this section, the Department of  
31 Children and Family Services shall, by the end of fiscal year

1 1999-2000, transfer all responsibility for child protective  
2 investigations for Pinellas County, Manatee County, and Pasco  
3 County to the sheriff of that county in which the child abuse,  
4 neglect, or abandonment is alleged to have occurred. Each  
5 sheriff is responsible for the provision of all child  
6 protective investigations in his or her county. Each  
7 individual who provides these services must complete the  
8 training provided to and required of protective investigators  
9 employed by the Department of Children and Family Services.

10 (2) During fiscal year 1998-1999, the Department of  
11 Children and Family Services and each sheriff's office shall  
12 enter into a contract for the provision of these services.  
13 Funding for the services will be appropriated to the  
14 Department of Children and Family Services, and the department  
15 shall transfer to the respective sheriffs for the duration of  
16 fiscal year 1998-1999, funding for the investigative  
17 responsibilities assumed by the sheriffs, including federal  
18 funds that the provider is eligible for and agrees to earn and  
19 that portion of general revenue funds which is currently  
20 associated with the services that are being furnished under  
21 contract, and including, but not limited to, funding for all  
22 investigative, supervisory, and clerical positions; training;  
23 all associated equipment; furnishings; and other fixed capital  
24 items. The contract must specify whether the department will  
25 continue to perform part or none of the child protective  
26 investigations during the initial year. The sheriffs may  
27 either conduct the investigations themselves or may, in turn,  
28 subcontract with law enforcement officials or with properly  
29 trained employees of private agencies to conduct  
30 investigations related to neglect cases only. If such a  
31 subcontract is awarded, the sheriff must take full

1 responsibility for any safety decision made by the  
2 subcontractor and must immediately respond with law  
3 enforcement staff to any situation that requires removal of a  
4 child due to a condition that poses an immediate threat to the  
5 child's life. The contract must specify whether the services  
6 are to be performed by departmental employees or by persons  
7 determined by the sheriff. During this initial year, the  
8 department is responsible for quality assurance, and the  
9 department retains the responsibility for the performance of  
10 all child protective investigations. The department must  
11 identify any barriers to transferring the entire  
12 responsibility for child protective services to the sheriffs'  
13 offices and must pursue avenues for removing any such barriers  
14 by means including, but not limited to, applying for federal  
15 waivers. By January 15, 1999, the department shall submit to  
16 the President of the Senate, the Speaker of the House of  
17 Representatives, and the chairs of the Senate and House  
18 committees that oversee departmental activities a report that  
19 describes any remaining barriers, including any that pertain  
20 to funding and related administrative issues. Unless the  
21 Legislature, on the basis of that report or other pertinent  
22 information, acts to block a transfer of the entire  
23 responsibility for child protective investigations to the  
24 sheriffs' offices, the sheriffs of Pasco County, Manatee  
25 County, and Pinellas County, beginning in fiscal year  
26 1999-2000, shall assume the entire responsibility for such  
27 services, as provided in subsection (3).

28 (3)(a) Beginning in fiscal year 1999-2000, the  
29 sheriffs of Pasco County, Manatee County, and Pinellas County  
30 have the responsibility to provide all child protective  
31 investigations in their respective counties.



1           (b) The sheriffs of Pasco County, Manatee County, and  
2 Pinellas County shall operate, at a minimum, in accordance  
3 with the performance standards established by the Legislature  
4 for protective investigations conducted by the Department of  
5 Children and Family Services.

6           (c) Funds for providing child protective  
7 investigations in Pasco County, Manatee County, and Pinellas  
8 County must be identified in the annual appropriation made to  
9 the Department of Children and Family Services, which shall  
10 award grants for the full amount identified to the respective  
11 sheriffs' offices. Funds for the child protective  
12 investigations may not be integrated into the sheriffs'  
13 regular budgets. Budgetary data and other data relating to the  
14 performance of child protective investigations must be  
15 maintained separately from all other records of the sheriffs'  
16 offices.

17           (d) Program performance evaluation shall be based on  
18 criteria mutually agreed upon by the respective sheriffs and a  
19 committee of seven persons appointed by the Governor and  
20 selected from those persons serving on the Department of  
21 Children and Family Services District 5 Health and Human  
22 Services Board and District 6 Health and Human Services Board.  
23 Two of the Governor's appointees must be residents of Pasco  
24 County, two of the Governor's appointees must be residents of  
25 Manatee County, and two of the Governor's appointees must be  
26 residents of Pinellas County. Such appointees shall serve at  
27 the pleasure of the Governor. The individuals appointed must  
28 have demonstrated experience in outcome evaluation, social  
29 service areas of protective investigation, or child welfare  
30 supervision. The committee shall submit an annual report  
31 regarding quality performance, outcome-measure attainment and

1 cost efficiency, to the President of the Senate, the Speaker  
2 of the House of Representatives, and to the Governor no later  
3 than January 31 of each year the sheriffs are receiving  
4 general appropriations to provide child protective  
5 investigations.

6 (4) For the 1999-2000 fiscal year only, the Sheriff of  
7 Broward County shall perform the same child protective  
8 investigative services according to the same standards as are  
9 performed by the sheriffs of Pinellas County, Manatee County,  
10 and Pasco County under this section. This subsection expires  
11 July 1, 2000.

12 Section 13. (1) In order to implement Specific  
13 Appropriation 363B of the 1999-2000 General Appropriations  
14 Act, all Healthy Families Florida contracted service providers  
15 shall:

16 (a) Present the following disclaimer both orally and  
17 in writing at the initial contact with the  
18 parent: "Participation in the Healthy Families Program is  
19 voluntary. You are not required to answer any questions other  
20 than those required for birth registration and you have the  
21 right to decline participation in the program at any time."

22 (b) Furnish, at the participant's request, a copy of  
23 all documentation concerning services provided to the  
24 participant, including applications and assessments. The  
25 private, nonprofit corporation and other applicable service  
26 providers shall dispose of all records or documents relating  
27 to that individual 5 years after termination from the program.

28 (2) No information other than the name, date of birth,  
29 social security number, zip code, and county of residence of  
30 participants and their children may be forwarded from the  
31 private, nonprofit corporation or other service provider to

1 the Department of Children and Family Services. This  
2 information is to be used for evaluation purposes only. No  
3 individual participant data may be forwarded to the National  
4 Committee to Prevent Child Abuse or any other organization  
5 collecting and recording such information.

6 (3) This section expires July 1, 2000.

7 Section 14. For the purpose of implementing Specific  
8 Appropriation 260 of the 1999-2000 General Appropriations Act,  
9 paragraph (c) of subsection (3) of section 409.912, Florida  
10 Statutes, 1998 Supplement, is amended to read:

11 409.912 Cost-effective purchasing of health care.--The  
12 agency shall purchase goods and services for Medicaid  
13 recipients in the most cost-effective manner consistent with  
14 the delivery of quality medical care. The agency shall  
15 maximize the use of prepaid per capita and prepaid aggregate  
16 fixed-sum basis services when appropriate and other  
17 alternative service delivery and reimbursement methodologies,  
18 including competitive bidding pursuant to s. 287.057, designed  
19 to facilitate the cost-effective purchase of a case-managed  
20 continuum of care. The agency shall also require providers to  
21 minimize the exposure of recipients to the need for acute  
22 inpatient, custodial, and other institutional care and the  
23 inappropriate or unnecessary use of high-cost services.

24 (3) The agency may contract with:

25 (c)1. A federally qualified health center or an entity  
26 owned by one or more federally qualified health centers or an  
27 entity owned by other migrant and community health centers  
28 receiving non-Medicaid financial support from the Federal  
29 Government to provide health care services on a prepaid or  
30 fixed-sum basis to recipients. Such prepaid health care  
31 services entity must be licensed under parts I and III of

1 chapter 641 by January 1, 1998, but shall be prohibited from  
2 serving Medicaid recipients on a prepaid basis, until such  
3 licensure has been obtained. However, such an entity is  
4 exempt from s. 641.225 if the entity meets the requirements  
5 specified in subsections (14) and (15).

6 2. Until March 1, 2000, only, the licensure  
7 requirements under parts I and III of chapter 641 shall not  
8 apply to a federally qualified health center, an entity owned  
9 by one or more federally qualified health centers, or an  
10 entity owned by other migrant and community health centers  
11 receiving non-Medicaid financial support from the Federal  
12 Government to provide health care services on a prepaid or  
13 fixed-sum basis to recipients. These entities are not  
14 prohibited from serving Medicaid recipients on a prepaid  
15 basis. This subparagraph expires March 1, 2000.

16 Section 15. In order to implement Specific  
17 Appropriation 261 of the 1999-2000 General Appropriations Act,  
18 subsection (13) of section 409.912, Florida Statutes, 1998  
19 Supplement, is amended to read:

20 409.912 Cost-effective purchasing of health care.--The  
21 agency shall purchase goods and services for Medicaid  
22 recipients in the most cost-effective manner consistent with  
23 the delivery of quality medical care. The agency shall  
24 maximize the use of prepaid per capita and prepaid aggregate  
25 fixed-sum basis services when appropriate and other  
26 alternative service delivery and reimbursement methodologies,  
27 including competitive bidding pursuant to s. 287.057, designed  
28 to facilitate the cost-effective purchase of a case-managed  
29 continuum of care. The agency shall also require providers to  
30 minimize the exposure of recipients to the need for acute  
31

1 inpatient, custodial, and other institutional care and the  
2 inappropriate or unnecessary use of high-cost services.

3       (13)(a) The agency shall identify health care  
4 utilization and price patterns within the Medicaid program  
5 which are not cost-effective or medically appropriate and  
6 assess the effectiveness of new or alternate methods of  
7 providing and monitoring service, and may implement such  
8 methods as it considers appropriate. Such methods may include  
9 disease management initiatives, an integrated and systematic  
10 approach for managing the health care needs of recipients who  
11 are at risk of or diagnosed with a specific disease by using  
12 best practices, prevention strategies, clinical-practice  
13 improvement, clinical interventions and protocols, outcomes  
14 research, information technology, and other tools and  
15 resources to reduce overall costs and improve measurable  
16 outcomes.

17       (b) The responsibility of the agency under this  
18 subsection shall include the development of capabilities to  
19 identify actual and optimal practice patterns; patient and  
20 provider educational initiatives; methods for determining  
21 patient compliance with prescribed treatments; fraud, waste,  
22 and abuse prevention and detection programs; and beneficiary  
23 case management programs.

24       1. The practice pattern identification program shall  
25 evaluate practitioner prescribing patterns based on national  
26 and regional practice guidelines, comparing practitioners to  
27 their peer groups. The agency and its Drug Utilization Review  
28 Board shall consult with a panel of practicing health care  
29 professionals appointed by the director of the agency,  
30 consisting of six physicians licensed under chapter 458 or  
31 chapter 459, two pharmacists licensed under chapter 465, and

1 one dentist licensed under chapter 466 who is an oral surgeon.  
2 The advisory panel shall be responsible for evaluating  
3 treatment guidelines and recommending ways to incorporate  
4 their use in the practice pattern identification program.  
5 Practitioners who are prescribing specific drugs  
6 inappropriately or inefficiently, according to the practice  
7 guidelines, may have their prescribing of only those drugs  
8 subject to prior authorization after an appropriate education  
9 intervention and opportunity to correct inappropriate  
10 prescribing by the practitioner.

11 2. The agency shall also develop educational  
12 interventions designed to promote the proper use of  
13 medications by providers and beneficiaries.

14 3. The agency shall implement a pharmacy fraud, waste,  
15 and abuse initiative that may include a surety bond or letter  
16 of credit requirement for participating pharmacies, enhanced  
17 provider auditing practices, the use of additional fraud and  
18 abuse software, recipient management programs for  
19 beneficiaries inappropriately using their benefits, and other  
20 steps that will eliminate provider and recipient fraud, waste,  
21 and abuse. The initiative shall address enforcement efforts  
22 to reduce the number and use of counterfeit prescriptions.

23 4. The agency may apply for any federal waivers needed  
24 to implement this paragraph.

25 5. This paragraph expires July 1, 2000.

26 Section 16. In order to implement Specific  
27 Appropriation 490 of the 1999-2000 General Appropriations Act,  
28 subsection (3) is added to section 287.084, Florida Statutes,  
29 to read:

30 287.084 Preference to Florida businesses.--  
31

1           (3) For the 1999-2000 fiscal year only,  
2 notwithstanding any statutory authority or adopted local  
3 government policy under which the Glades School District  
4 operates, the district is hereby authorized to give  
5 consideration to Florida vendors in the issuance of a request  
6 for proposal for a pilot program for telemedicine within the  
7 district. This subsection expires July 1, 2000.

8           Section 17. In order to implement Specific  
9 Appropriation 243 of the 1999-2000 General Appropriations Act,  
10 it is the intent of the Legislature to evaluate the  
11 implications of removing the Medicaid county ceiling and  
12 individual provider target reimbursement rate caps for the  
13 state's teaching and specialty hospitals. The Senate Budget  
14 Committee, the Senate Health, Aging and Long-term Care  
15 Committee, the House of Representatives Fiscal Responsibility  
16 Council, and the House of Representatives Health Care Services  
17 Committee shall analyze the short-term and long-term public  
18 policy and cost implications of implementing the removal of  
19 such Medicaid caps. The report shall consider all direct and  
20 ancillary costs associated with outpatient services provided  
21 by teaching and specialty hospitals. Any potential increase in  
22 Medicaid fee-for-service reimbursement resulting from the  
23 removal of these rate limitations shall be excluded in the  
24 calculation of rates paid to Medicaid HMOs and prepaid  
25 clinics. The report shall be presented to the President of the  
26 Senate and the Speaker of the House of Representatives by  
27 September 1, 1999. This section expires July 1, 2000.

28           Section 18. In order to implement Specific  
29 Appropriation 276 of the 1999-2000 General Appropriations Act:  
30           (1) Notwithstanding the provisions of subsection (1)  
31 of section 409.9071, Florida Statutes, billing agent

1 consulting services shall not be considered billing agent  
2 services. This subsection expires February 14, 2000.

3 (2) Notwithstanding subsections (5) and (6) of section  
4 409.9071, Florida Statutes, and subject to federal approval,  
5 the agency shall develop a reimbursement schedule based on  
6 actual costs specific to school-based services which is based  
7 on the federal rehabilitative services option. Subject to  
8 federal approval, retroactive reimbursements for services as  
9 specified in section 236.0812, Florida Statutes, shall be in  
10 accordance with federal laws. This subsection expires July 1,  
11 2000.

12 Section 19. In order to implement Specific  
13 Appropriations 973, 982, 987, and 993 of the 1999-2000 General  
14 Appropriations Act, subsection (17) of section 216.181,  
15 Florida Statutes, 1998 Supplement, is amended to read:

16 216.181 Approved budgets for operations and fixed  
17 capital outlay.--

18 (17) Notwithstanding any other provision of this  
19 section to the contrary, and for the 1999-2000 ~~1998-1999~~  
20 fiscal year only, the Florida Department of Law Enforcement  
21 may transfer up to 20 positions and associated budget between  
22 budget entities, provided the same funding source is used  
23 throughout each transfer. The department may also transfer up  
24 to 10 percent of the initial approved salary rate between  
25 budget entities, provided the same funding source is used  
26 throughout each transfer. The department must provide notice  
27 to the Executive Office of the Governor, the chair of the  
28 Senate Budget Ways and Means ~~Ways and Means~~ Committee, and the chair of the  
29 House Committee on Criminal Justice Appropriations for all  
30 transfers of positions or salary rate. This subsection is  
31 repealed on July 1, 2000 ~~1999~~.



1           Section 20. Consistent with the provisions of section  
2 216.163, Florida Statutes, in accordance with  
3 performance-based program budgeting requirements, and  
4 notwithstanding the provisions of section 216.181, Florida  
5 Statutes, the Florida Department of Law Enforcement may  
6 transfer up to one-half of 1 percent of the funds in Specific  
7 Appropriations 973, 982, 987, and 993 of the 1999-2000 General  
8 Appropriations Act for lump-sum salary bonuses for  
9 departmental employees at the discretion of the executive  
10 director, provided that such bonuses are given only to  
11 selected employees for meritorious performance, instead of  
12 being given as across-the-board bonuses for all employees. The  
13 department, after consultation with the Executive Office of  
14 the Governor, shall provide a plan to the chair of the House  
15 Fiscal Responsibility Council and to the chair of the Senate  
16 Budget Committee for approval before awarding such bonuses.  
17 This section is repealed on July 1, 2000.

18           Section 21. In order to implement Specific  
19 Appropriation 573 of the 1999-2000 General Appropriations Act,  
20 the Correctional Privatization Commission and the Department  
21 of Juvenile Justice may expend appropriated funds to assist in  
22 defraying the costs of impacts that are incurred by a  
23 municipality or county and associated with opening a facility  
24 under the authority of the Correctional Privatization  
25 Commission or a facility under the authority of the Department  
26 of Juvenile Justice which is located within that municipality  
27 or county. The amount that is to be paid under this section  
28 for any facility may not exceed 1 percent of the facility  
29 construction cost, less building impact fees imposed by the  
30 municipality, or by the county if the facility is located in

31

1 the unincorporated portion of the county. This section is  
 2 repealed on July 1, 2000.

3 Section 22. In order to implement Specific  
 4 Appropriations 1185 and 1189 of the 1999-2000 General  
 5 Appropriations Act, subsection (7) of section 212.20, Florida  
 6 Statutes, 1998 Supplement, is amended to read:

7 212.20 Funds collected, disposition; additional powers  
 8 of department; operational expense; refund of taxes  
 9 adjudicated unconstitutionally collected.--

10 (7) For the 1999-2000 ~~1998-1999~~ fiscal year only, the  
 11 use of funds allocated to the Solid Waste Management Trust  
 12 Fund shall be as provided in the General Appropriations Act.  
 13 There is transferred \$15.5~~\$11.2~~ million for surface water  
 14 improvement and management projects and \$10~~\$8~~ million for the  
 15 aquatic weed control program from revenues provided by this  
 16 section. This subsection is repealed on July 1, 2000 ~~1999~~.

17 Section 23. In order to implement Specific  
 18 Appropriations 1274 and 1276 of the 1999-2000 General  
 19 Appropriations Act, counties receiving funds for aquatic weed  
 20 control as provided by section 212.20(7), Florida Statutes,  
 21 may use these funds for recycling purposes. This authorization  
 22 expires June 30, 2000.

23 Section 24. In order to implement Specific  
 24 Appropriations 1274 and 1276 of the 1999-2000 General  
 25 Appropriations Act, subsections (8) and (9) of section  
 26 403.7095, Florida Statutes, 1998 Supplement, are amended to  
 27 read:

28 403.7095 Solid waste management grant program.--

29 (8) For fiscal year 1999-2000 ~~1998-1999~~, the  
 30 department shall provide counties with populations under  
 31 100,000 with at least 80 percent of the level of funding they

1 received in fiscal year 1997-1998 for solid waste management  
2 and recycling grants.

3 (9) For fiscal year 1999-2000 ~~1998-1999~~, the  
4 department shall provide 10 percent of the total funds  
5 available after the requirements of subsection (8) are met for  
6 recycling grants available to all counties on a competitive  
7 basis for innovative programs. The department may consider one  
8 or more of the following criteria in determining whether a  
9 grant proposal is innovative:

10 (a) Demonstrate advanced technologies or processes.

11 (b) Collect and recycle materials targeted by the  
12 department.

13 (c) Demonstrate substantial improvement in program  
14 cost-effectiveness and efficiency as measured against  
15 statewide average costs for the same or similar programs.

16 (d) Demonstrate transferability of technology and  
17 processes used in program.

18 (e) Demonstrate and implement multicounty or regional  
19 recycling programs.

20 Section 25. In order to implement Specific  
21 Appropriation 1535A of the 1999-2000 General Appropriations  
22 Act, section 110.1239, Florida Statutes, 1998 Supplement, is  
23 amended to read:

24 110.1239 State group health insurance program  
25 funding.--For the 1999-2000 ~~1998-1999~~ fiscal year only, it is  
26 the intent of the Legislature that the state group health  
27 insurance program be managed, administered, operated, and  
28 funded in such a manner as to maximize the protection of state  
29 employee health insurance benefits. Inherent in this intent is  
30 the recognition that the health insurance liabilities

31

1 attributable to the benefits offered state employees should be  
2 fairly, orderly, and equitably funded. Accordingly:

3 (1) The division shall determine the level of premiums  
4 necessary to fully fund the state group health insurance  
5 program for the next fiscal year. Such determination shall be  
6 made after each revenue estimating conference on health  
7 insurance as provided in s. 216.136(1), but not later than  
8 December 1 and April 1 of each fiscal year.

9 (2) The Governor, in the Governor's recommended  
10 budget, shall provide premium rates necessary for full funding  
11 of the state group health insurance program, and the  
12 Legislature shall provide in the General Appropriations Act  
13 for a premium level necessary for full funding of the state  
14 group health insurance program.

15 (3) For purposes of funding, any additional  
16 appropriation amounts allocated to the state group health  
17 insurance program by the Legislature shall be considered as a  
18 state contribution and thus an increase in the state premiums.

19 (4) This section is repealed on July 1, 2000 ~~1999~~.

20 Section 26. In order to implement Specific  
21 Appropriation 1205 of the 1999-2000 General Appropriations  
22 Act, subsection (17) of section 373.59, Florida Statutes, 1998  
23 Supplement, is amended to read:

24 373.59 Water Management Lands Trust Fund.--

25 (17) Notwithstanding any provision of this section to  
26 the contrary and for the 1999-2000 ~~1998-1999~~ fiscal year only,  
27 the governing board of a water management district may  
28 request, and the Secretary of Environmental Protection shall  
29 release upon such request, moneys allocated to the districts  
30 pursuant to subsection (8) for the purpose of carrying out the  
31 provisions of ss. 373.451-373.4595. In addition, for the

1 1999-2000 fiscal year only, the governing boards of the  
2 Northwest Florida Water Management District and Suwannee River  
3 Water Management District may request, and the Secretary of  
4 the Department of Environmental Protection shall release upon  
5 such request, moneys allocated to the districts pursuant to  
6 subsection (8) for the purpose of carrying out the provisions  
7 of ss. 373.0361 and 373.0831. No funds may be used pursuant  
8 to this subsection until necessary debt service obligations  
9 and requirements for payments in lieu of taxes that may be  
10 required pursuant to this section are provided for. This  
11 subsection expires ~~is repealed~~ on July 1, 2000 ~~1999~~.

12 Section 27. For the 1999-2000 fiscal year only, the  
13 Administration Commission may approve exceptions to the  
14 state's personnel, payroll, and benefit rules, policies, and  
15 practices and may approve exemptions from:

16 (1) Statutory provisions relating to state employment  
17 in chapter 110, Florida Statutes;

18 (2) Statutory provisions relating to state employees  
19 in parts I and II of chapter 112, Florida Statutes; and

20 (3) Salary rate and position control provisions in ss.  
21 216.181, 216.251, and 216.262, Florida Statutes, 1998  
22 Supplement.

23  
24 Such exceptions and exemptions may only be approved in order  
25 to take advantage of or to demonstrate the best practices  
26 inherent in purchased commercial off-the-shelf software for  
27 human resources, payroll, and benefits and shall be granted  
28 only after review and approval by those agencies whose  
29 statutory responsibilities or rule requirements are affected.  
30 The Administration Commission shall follow the notice, review,  
31 and exception procedures set forth in s. 216.177(2), Florida

1 Statutes, and public employee collective bargaining agreements  
2 established pursuant to s. 447.309, Florida Statutes, prior to  
3 granting an exception or exemption. Exceptions and exemptions  
4 under this section are limited to only those organizations  
5 selected by the Florida Financial Management Information  
6 System Coordinating Council to serve as pilot sites in the  
7 proof-of-concept pilot project authorized in Specific  
8 Appropriation 1535 of the 1999-2000 General Appropriations  
9 Act. This section is repealed on July 1, 2000.

10           Section 28. In order to implement Specific  
11 Appropriation 1326 of the 1999-2000 General Appropriations  
12 Act, subsection (15) of section 259.032, Florida Statutes,  
13 1998 Supplement, is amended to read:

14           259.032 Conservation and Recreation Lands Trust Fund;  
15 purpose.--

16           (15) For fiscal year 1999-2000 ~~1998-1999~~ only, moneys  
17 credited to the fund may be appropriated to provide grants to  
18 qualified local governmental entities pursuant to the  
19 provisions of s. 375.075. This subsection is repealed on July  
20 1, 2000 ~~1999~~.

21           Section 29. In order to implement Specific  
22 Appropriations 1210, 1212, 1222, and 1223B of the 1999-2000  
23 General Appropriations Act, section 86 of chapter 93-213, Laws  
24 of Florida, as amended by section 28 of chapter 98-46, Laws of  
25 Florida, is amended to read:

26           Section 86. The Department of Environmental Regulation  
27 is authorized 54 career service positions for administering  
28 the state NPDES program. Twenty-five career service positions  
29 are authorized for startup of the program beginning July 1,  
30 1993, and the remaining 29 career service positions beginning  
31 January 1, 1994. The state NPDES program staffing shall start

1 July 1, 1993, with completion targeted for 6 months following  
2 United States Environmental Protection Agency authorization to  
3 administer the National Pollutant Discharge Elimination System  
4 program. Implementation of positions is subject to review and  
5 final approval by the secretary of the Department of  
6 Environmental Regulation. The sum of \$3.2 million is hereby  
7 appropriated from the Pollution Recovery Trust Fund to cover  
8 program startup costs. For the 1999-2000 fiscal year only,  
9 such funds need not be repaid.

10 Section 30. For the purpose of implementing Specific  
11 Appropriation 1656 of the 1999-2000 General Appropriations  
12 Act, paragraph (k) of subsection (2) of section 110.205,  
13 Florida Statutes, is amended to read:

14 110.205 Career service; exemptions.--

15 (2) EXEMPT POSITIONS.--The exempt positions which are  
16 not covered by this part include the following, provided that  
17 no position, except for positions established for a limited  
18 period of time pursuant to paragraph (h), shall be exempted if  
19 the position reports to a position in the career service:

20 (k)1. All officers and employees in the office of the  
21 Governor, including all employees at the Governor's mansion,  
22 and employees within each separate budget entity, as defined  
23 in chapter 216, assigned to the Governor. Unless otherwise  
24 fixed by law, the salary and benefits of these positions shall  
25 be set by the department as follows:

26 a.1. The chief of staff, the assistant or deputy chief  
27 of staff, general counsel, Director of Legislative Affairs,  
28 inspector general, Director of Cabinet Affairs, Director of  
29 Press Relations, Director of Planning and Budgeting, director  
30 of administration, director of state-federal relations, and  
31 chief prosecutor of the statewide grand jury, and the director

1 of each separate budget entity shall have their salaries and  
2 benefits established by the department in accordance with the  
3 rules of the Senior Management Service.

4 ~~b.2.~~ The salaries and benefits of positions not  
5 established in ~~sub-subparagraph a. subparagraph 1.~~ shall be  
6 set by the employing agency. Salaries and benefits of  
7 employees whose professional training is comparable to that of  
8 licensed professionals under paragraph (q), or whose  
9 administrative responsibility is comparable to a bureau chief  
10 shall be set by the Selected Exempt Service. The department  
11 shall make the comparability determinations. Other employees  
12 shall have benefits set as if career service employees.

13 2. For the 1999-2000 fiscal year only, all officers  
14 and employees in the office of the Governor, including all  
15 employees at the Governor's mansion, and employees within each  
16 separate budget entity, as defined in chapter 216, assigned to  
17 the Governor. Unless otherwise fixed by law, the salary and  
18 benefits of these positions shall be set by the department as  
19 follows:

20 a. The chief of staff, the assistant or deputy chief  
21 of staff, general counsel, Director of Legislative Affairs,  
22 chief inspector general, Director of Cabinet Affairs, Director  
23 of Press Relations, Director of Planning and Budgeting,  
24 director of administration, director of state-federal  
25 relations, Director of Appointments, Director of External  
26 Affairs, Deputy General Counsel, Governor's Liaison for  
27 Community Development, Chief of Staff Lieutenant Governor,  
28 Deputy Director of Planning and Budgeting, policy  
29 coordinators, and the director of each separate budget entity  
30 shall have their salaries and benefits established by the  
31



1 department in accordance with the rules of the Senior  
2 Management Service.

3 b. The salaries and benefits of positions not  
4 established in sub-subparagraph a. shall be set by the  
5 employing agency. Salaries and benefits of employees whose  
6 professional training is comparable to that of licensed  
7 professionals under paragraph (q), or whose administrative  
8 responsibility is comparable to a bureau chief shall be set by  
9 the Selected Exempt Service. The department shall make the  
10 comparability determinations. Other employees shall have  
11 benefits set comparable to legislative staff, except that  
12 leave shall be comparable to career service.

13 c. This subparagraph expires July 1, 2000.

14 Section 31. In order to implement Specific  
15 Appropriation 1617 of the 1999-2000 General Appropriations  
16 Act:

17 (1) For purposes of this section, "eligible employee"  
18 means any employee of the University of Florida College of  
19 Veterinary Medicine Pari-mutuel Laboratory on June 30, 1999,  
20 who had permanent status in the Career Service System on June  
21 30, 1997, as an employee of the Department of Business and  
22 Professional Regulation in the Pari-mutuel Laboratory and who  
23 subsequently transferred to the State University System during  
24 the 1997-1998 fiscal year.

25 (2) If the laboratory is relocated to Gainesville and  
26 the eligible employee is no longer employed by the state, the  
27 eligible employee may hold applicable sick and annual leave  
28 balances inactive without automatic payout for a period of 1  
29 year from the effective date of termination of state  
30 employment, until the effective date of other state employment  
31 or the effective date of private employment, whichever is

1 earlier. At that time, the leave balances shall be transferred  
2 to the eligible employee's account or paid to the employee  
3 pursuant to applicable law and rules.

4 (3) An eligible employee may elect to participate in  
5 the new employer's sick leave pool immediately upon  
6 commencement of employment if such employee participated in  
7 the University of Florida's sick leave pool during the year  
8 immediately preceding termination of employment. No eligible  
9 employee shall be required to make an initial donation or  
10 additional donation of sick leave as a condition of  
11 participation in an agency sick leave pool for a period of 1  
12 year.

13 (4) Eligible employees shall be given preference, if  
14 qualified, for similar employment within the Career Service  
15 System or the State University System. The Department of  
16 Management Services shall assist eligible employees in  
17 identifying similar employment opportunities and determining  
18 position eligibility. The department shall also assist  
19 eligible employees with resume writing preparation and career  
20 counseling training.

21 (5) Eligible employees reemployed by the Department of  
22 Business and Professional Regulation by June 30, 2000, shall  
23 retain all retention points earned during prior employment  
24 with the agency, plus the retention points the eligible  
25 employee would have accrued had the operation of the  
26 pari-mutuel laboratory not been transferred from the agency.

27 (6) This section is repealed on July 1, 2000.

28 Section 32. In order to implement Specific  
29 Appropriations 1928 through 1931 of the 1999-2000 General  
30 Appropriations Act, subsection (4) of section 287.161, Florida  
31 Statutes, 1998 Supplement, is amended to read:

1           287.161 Executive aircraft pool; assignment of  
2 aircraft; charge for transportation.--

3           (4) Notwithstanding the requirements of subsections  
4 (2) and (3) and for the 1999-2000 ~~1998-1999~~ fiscal year only,  
5 the Department of Management Services shall charge all persons  
6 receiving transportation from the executive aircraft pool a  
7 rate not less than the mileage allowance fixed by the  
8 Legislature for the use of privately owned vehicles. Fees  
9 collected for persons traveling by aircraft in the executive  
10 aircraft pool shall be deposited into the Bureau of Aircraft  
11 Trust Fund and shall be expended for costs incurred to operate  
12 the aircraft management activities of the department. It is  
13 the intent of the Legislature that the executive aircraft pool  
14 be operated on a full cost recovery basis, less available  
15 funds. This subsection expires ~~is repealed~~ on July 1, 2000  
16 ~~1999~~.

17           Section 33. In order to implement Specific  
18 Appropriations 1038D, 1038E, 1038F, 1038K, 1038L, 1368A,  
19 1368D, 1370, 1379, 1382B, 1382C, 1382D, 1382E, 1383, 1384, and  
20 1397D of the 1999-2000 General Appropriations Act, paragraph  
21 (b) of subsection (11) of section 259.032, Florida Statutes,  
22 1998 Supplement, is amended to read:

23           259.032 Conservation and Recreation Lands Trust Fund;  
24 purpose.--

25           (11)

26           (b) An amount up to 1.5 percent of the cumulative  
27 total of funds ever deposited into the Florida Preservation  
28 2000 Trust Fund shall be made available for the purposes of  
29 management, maintenance, and capital improvements, and for  
30 associated contractual services, for lands acquired pursuant  
31 to this section and s. 259.101 to which title is vested in the

1 board of trustees and other conservation and recreation lands  
2 managed by a state agency. Each agency with management  
3 responsibilities shall annually request from the Legislature  
4 funds sufficient to fulfill such responsibilities. Capital  
5 improvements shall include, but need not be limited to,  
6 perimeter fencing, signs, firelanes, access roads and trails,  
7 and minimal public accommodations, such as primitive  
8 campsites, garbage receptacles, and toilets. Any equipment  
9 purchased with funds provided pursuant to this paragraph may  
10 be used for the purposes provided in this paragraph on any  
11 conservation and recreation lands managed by a state agency.

12 Section 34. In order to implement Specific  
13 Appropriation 1243 of the 1999-2000 General Appropriations  
14 Act, subsection (6) of section 403.1826, Florida Statutes, is  
15 amended to read:

16 403.1826 Grants, requirements for eligibility.--

17 (6)(a) A grant may not be made unless the local  
18 governmental agency assures the department of the proper and  
19 efficient operation and maintenance of the project after  
20 construction. Revenue sufficient to ensure that the facility  
21 will be self-supporting shall be generated from sources which  
22 include, but are not limited to, service charges and  
23 connection fees. The revenue generated shall provide for  
24 financing future sanitary sewerage capital improvements. The  
25 grantee shall accumulate, during the design life of the  
26 grant-funded project, moneys in an amount equivalent to the  
27 grant amount adjusted for inflationary cost increases.

28 (b) The department may waive this accumulation  
29 requirement for up to 5 years for a grantee, in a county as  
30 defined by s. 125.011(1), which certifies to the department's  
31 satisfaction that an equivalent amount of money will be used,

1 above the required amounts, to pay outstanding obligations  
2 resulting from improvements to the system. This paragraph  
3 expires July 1, 2000.

4 Section 35. In order to implement Specific  
5 Appropriation 1038A of the 1999-2000 General Appropriations  
6 Act, and notwithstanding the provisions of sections  
7 496.405(4)(c), 496.409(7), 496.410(15), and 496.419(9),  
8 Florida Statutes, the moneys received and deposited into the  
9 General Inspection Trust Fund may be used by the Department of  
10 Agriculture and Consumer Services to defray the expenses of  
11 the department in the discharge of any and all of its  
12 administrative and regulatory powers and duties as prescribed  
13 by law. This section expires July 1, 2000.

14 Section 36. In order to implement Specific  
15 Appropriation 1038A of the 1999-2000 General Appropriations  
16 Act, the Board of Trustees of the Internal Improvement Trust  
17 Fund's property described as: Lot 4, (less the east 12 feet  
18 thereof) and all of Lots 5 and 6, Block M, TINKER HEIGHTS,  
19 according to the plat thereof as recorded in Plat Book M, page  
20 93, Public Records of Orange County, Florida, shall be deeded,  
21 by quitclaim deed, on or before September 1, 1999, to the  
22 Department of Agriculture and Consumer Services.  
23 Notwithstanding the provisions of chapters 253 and 259,  
24 Florida Statutes, the Department of Agriculture and Consumer  
25 Services is directed to sell, in accordance with section  
26 255.25001, Florida Statutes, such property for no less than  
27 the property's appraised value. All proceeds from this sale  
28 shall be deposited in the General Inspection Trust Fund of the  
29 Department of Agriculture and Consumer Services and may be  
30 appropriated for the acquisition of property for and  
31 construction of an Agricultural Regional Office Center, to be

1 located in Polk County, Florida. The purchase of property by  
2 the Department of Agriculture and consumer Services shall  
3 follow the requirements of section 253.025, Florida Statutes.  
4 This section expires July 1, 2000.

5 Section 37. In order to implement Specific  
6 Appropriation 1535A of the 1999-2000 General Appropriations  
7 Act, subsection (4) is added to section 110.12315, Florida  
8 Statutes, to read:

9 110.12315 Prescription drug program.--

10 (4) Notwithstanding the provisions of subsections (1)  
11 and (2), under the state employees' prescription drug program,  
12 effective October 1, 1999, copayments must be made as follows:

13 (a) Twenty-dollar copayment for brand name drug with  
14 card;

15 (b) Seven-dollar copayment for generic drug with card;

16 (c) Seven-dollar copayment for generic mail order  
17 drug;

18 (d) Twenty-dollar copayment for brand name mail order  
19 drug.

20  
21 This subsection expires July 1, 2000.

22 Section 38. In order to implement Specific  
23 Appropriation 1535A of the 1999-2000 General Appropriations  
24 Act, the following premium and copayments are required:

25 (1) Effective October 1, 1999, the state share of the  
26 State Group Health Insurance Plan premiums and the state share  
27 of the health maintenance organization premiums for the  
28 Executive Branch, Legislative Branch, and Judicial Branch  
29 agencies shall be \$191.52 per month for individual coverage  
30 and \$391.60 per month for family coverage.

31

1           (2) Effective October 1, 1999, the employee share of  
2 health insurance premiums shall increase to \$32.30 per month  
3 for individual coverage and \$116.20 per month for family  
4 coverage.

5           (3) Under the State Health Insurance Program, the  
6 copayments for physician office visits with health maintenance  
7 organizations shall increase from \$5 to \$10, effective October  
8 1, 1999. In addition, copayments for prescription drugs with  
9 health maintenance organizations shall increase effective  
10 October 1, 1999, as follows:

11           (a) Copayment for brand name drugs shall increase from  
12 \$10 to \$20;

13           (b) Copayment for generic drugs shall increase from \$5  
14 to \$7.

15           (4) This section expires July 1, 2000.

16           Section 39. In order to implement Specific  
17 Appropriations 2037 through 2096A of the 1999-2000 General  
18 Appropriations Act, paragraph (b) of subsection (5) of section  
19 15.09, Florida Statutes, 1998 Supplement, is amended to read:

20           15.09 Fees.--

21           (5)

22           (b) For the 1999-2000 ~~1998-1999~~ fiscal year only,  
23 funds from the Public Access Data Systems Trust Fund may be  
24 appropriated for the operations of the department. This  
25 paragraph expires ~~is repealed on July 1, 2000 1999~~.

26           Section 40. In order to implement Specific  
27 Appropriations 1412-1529 of the 1999-2000 General  
28 Appropriations Act, subsection (9) of section 253.034, Florida  
29 Statutes, 1998 Supplement, is amended to read:

30           253.034 State-owned lands; uses.--

31

1           (9) Notwithstanding any provision of this section or  
2 s. 253.111 to the contrary, the Department of Transportation  
3 may sell, at fair market value, the following described state  
4 real property utilized by the Department of Highway Safety and  
5 Motor Vehicles:

6  
7           From the NW Corner of Section 28 Township 22  
8 South, Range 30 East, run North 89 degrees 21  
9 minutes 24 seconds East 1900 feet; thence run  
10 South 0 degrees 38 minutes 36 seconds East  
11 59.45 feet for a point of beginning, said point  
12 being on the Southerly right-of-way line of  
13 State Highway No. 50; thence South 0 degrees 38  
14 minutes 36 seconds East 525.41 feet; thence  
15 North 66 degrees 42 minutes 09 seconds East 390  
16 feet more or less to the waters edge of Lake  
17 Barton; thence run Northerly along the waters  
18 edge of Lake Barton to the North line of said  
19 Section 28; thence run South 89 degrees 21  
20 minutes 24 seconds West along the North line of  
21 said Section 28, to a 4-inch concrete monument  
22 on the Southerly right-of-way line of State  
23 Road No. 50, being North 89 degrees 21 minutes  
24 24 seconds East 2315.27 feet from the NW Corner  
25 of said Section 28; thence run Westerly 419.59  
26 feet along the arc of a 0 degree 44 minutes 25  
27 seconds curve concave to the Northwesterly,  
28 (having a central angle of 3 degrees 6 minutes  
29 22 seconds, the long chord bearing South 81  
30 degrees 08 minutes 37 seconds West 419.50 feet)  
31 to the point of beginning. All of the above



1 described land being in the NE 1/4 of the NW  
2 1/4 of said Section 28, Orange County,  
3 Florida.  
4

5 Proceeds from the sale shall be deposited in the State  
6 Transportation Trust Fund. The Board of Trustees of the  
7 Internal Improvement Trust Fund shall execute and deliver a  
8 deed of conveyance for the purpose of carrying into effect a  
9 contract or agreement of sale. This subsection expires ~~is~~  
10 ~~repealed on July 1, 2000~~ 1999.

11 Section 41. In order to implement Specific  
12 Appropriations 1412 through 1529 of the 1999-2000 General  
13 Appropriations Act, subsection (1) of section 334.0445,  
14 Florida Statutes, 1998 Supplement, is amended to read:

15 334.0445 Model career service classification and  
16 compensation plan.--

17 (1) Effective July 1, 1994, the Legislature grants to  
18 the Department of Transportation in consultation with the  
19 Department of Management Services, the Executive Office of the  
20 Governor, legislative appropriations committees, legislative  
21 personnel committees, and the affected certified bargaining  
22 unions, the authority on a pilot basis to develop and  
23 implement a model career service classification and  
24 compensation system. Such system shall be developed for use by  
25 all state agencies. Authorization for this program will be  
26 through June 30, 2000 ~~for 3 fiscal years beginning July 1,~~  
27 ~~1994, and ending June 30, 1997;~~ however, the department may  
28 elect or be directed by the Legislature to return to the  
29 current system at anytime during this period if the model  
30 system does not meet the stated goals and objectives. This  
31 subsection expires July 1, 2000.

1           Section 42. Notwithstanding section 337.403, Florida  
2 Statutes, the City of Milton is relieved of its obligation to  
3 repay the Department of Transportation for the relocation of  
4 water, gas, and sewer utilities under the agreements between  
5 the city and the department dated July 14, 1998, with respect  
6 to construction projects on State Roads 87 and 89 which are  
7 funded under Specific Appropriation 1509 of the 1999-2000  
8 General Appropriations Act.

9           Section 43. In order to implement Specific  
10 Appropriations 1412 through 1529 of the 1999-2000 General  
11 Appropriations Act, subsection (17) is added to section  
12 216.181, Florida Statutes, 1998 Supplement, to read:

13           216.181 Approved budgets for operations and fixed  
14 capital outlay.--

15           (17) Notwithstanding any other provision of this  
16 chapter to the contrary, the Florida Department of  
17 Transportation, in order to facilitate the transfer of  
18 personnel to the new turnpike headquarters location in Orange  
19 County, may transfer salary rate to the turnpike budget entity  
20 from other departmental budget entities. The department must  
21 provide documentation of all transfers to the Executive Office  
22 of the Governor, the Chairman of the Senate Budget Committee,  
23 and the Chairman of the House of Representatives Committee on  
24 Transportation and Economic Development Appropriations. This  
25 subsection expires July 1, 2000.

26           Section 44. The funds provided in the 1999-2000  
27 General Appropriations Act for workforce development shall be  
28 initially allocated to the school district or community  
29 college as designated. If, for any reason, a program in whole  
30 or in part is moved from a community college to a school  
31 district or moved from a school district to a community

1 college, the Commissioner of Education or the executive  
2 director of the Division of Community Colleges shall submit a  
3 budget amendment pursuant to chapter 216, Florida Statutes, to  
4 transfer the appropriate amount of the 1999-2000 appropriation  
5 between the affected district and community college. The  
6 amount transferred shall be as near as practicable to the  
7 actual amount appropriated for the FTE funded for that  
8 program. This section is repealed on July 1, 2000.

9           Section 45. Notwithstanding section 288.063, Florida  
10 Statutes, for 1999-2000, funds in Specific Appropriation 1673  
11 of the 1999-2000 General Appropriations Act may be used at the  
12 discretion of the Governor for the completion of  
13 infrastructure projects for the purpose of job retention  
14 through making Florida military bases more efficient and  
15 accessible.

16           Section 46. In order to implement Specific  
17 Appropriation 154 of the 1999-2000 General Appropriations Act,  
18 subsection (3) of section 240.3341, Florida Statutes, is  
19 amended to read:

20           240.3341 Incubator facilities for small business  
21 concerns.--

22           (3)(a) The incubator facility and any improvements to  
23 the facility shall be owned by the community college. The  
24 community college may charge residents of the facility all or  
25 part of the cost for facilities, utilities, and support  
26 personnel and equipment. No small business concern shall  
27 reside in the incubator facility for more than 5 calendar  
28 years. The state shall not be liable for any act or failure  
29 to act of any small business concern residing in an incubator  
30 facility pursuant to this section or of any such concern  
31 benefiting from the incubator facilities program.

1           (b) Notwithstanding any provision of paragraph (a) to  
2 the contrary, and for the 1999-2000 fiscal year only, the  
3 incubator facility may be leased by the community college.  
4 This paragraph is repealed on July 1, 2000.

5           Section 47. In order to implement Specific  
6 Appropriations 8E, 193A, and 195 of the 1999-2000 General  
7 Appropriations Act, subsection (8) is added to section  
8 240.2605, Florida Statutes, to read:

9           240.2605 Trust Fund for Major Gifts.--

10           (8) Notwithstanding other provisions of this section,  
11 for the 1999-2000 fiscal year only, for gifts received during  
12 this period, the university presidents shall provide a list of  
13 donations from private donors for challenge grants, new  
14 donations, major gifts, and the eminent scholars program to be  
15 matched for the 1999-2000 fiscal year to the Board of Regents.  
16 The listing shall contain an explanation of the donation, a  
17 statement of the specific benefits accrued to the university  
18 as a result of the donation, and how the donation is  
19 consistent with the mission of the institution, as defined by  
20 the Board of Regents in the 1998-2003 Strategic Plan.  
21 University presidents shall rank each private donation to  
22 their university, giving highest priority to private donations  
23 that provide additional library resources to universities;  
24 donations that provide student assistance through  
25 scholarships, fellowships, or assistantships; donations that  
26 provide funding for existing academic programs at  
27 universities; and donations that meet the matching requirement  
28 without encumbering pledges. The Board of Regents, using the  
29 same criteria, shall develop a systemwide priority list and  
30 may set restrictions on the annual amount of matching funds  
31 provided for single donations that exceed \$5 million.

1           Section 48. In order to implement Specific  
2 Appropriation 209A of the 1999-2000 General Appropriations  
3 Act, the university presidents shall provide to the Board of  
4 Regents a list of donations received in 1999-2000 from private  
5 donors for the State University System Facility Enhancement  
6 Challenge Grant Program. This listing shall contain an  
7 explanation of the donation, a statement of the specific  
8 benefits accrued to the university as a result of the  
9 donation, and the projected cost to the state for the  
10 operation and maintenance of the facility. The Board of  
11 Regents shall review and rank each private donation, giving  
12 highest priority to private donations that provide the  
13 financial resources for major renovations to existing  
14 facilities, particularly instructional facilities, and new  
15 space requirements as identified by the space utilization  
16 model. This section expires July 1, 2000.

17           Section 49. Notwithstanding the provisions of section  
18 240.2601, Florida Statutes, funds included in Specific  
19 Appropriation 209A of the 1999-2000 General Appropriations Act  
20 for the USF Engineering III project and the USF  
21 Psychology/CSD/Lab Building project may be used to match  
22 private funds or USF Foundation funds previously expended for  
23 planning/design costs related to these projects. Additionally,  
24 USF Foundation funds made available from foundation  
25 investments or foundation revenue-generating activities may be  
26 used as the private fund source for the USF Engineering III  
27 project. This section expires July 1, 2000.

28           Section 50. Notwithstanding the provisions of section  
29 240.156, Florida Statutes, up to \$3 million may be used for  
30 payment of professional fees to accomplish 5-year updates to  
31

1 campus master plans pursuant to section 240.155(3), Florida  
2 Statutes. This section expires July 1, 2000.

3 Section 51. In order to implement Specific  
4 Appropriations 35, 36, 37, 38, 39, 42, 42A, and 43 of the  
5 1999-2000 General Appropriations Act, subsection (13) is added  
6 to section 235.014, Florida Statutes, 1998 Supplement, to  
7 read:

8 235.014 Functions of the department.--The functions of  
9 the department shall include, but not be limited to, the  
10 following; it shall:

11 (13) Notwithstanding the provisions of subsection  
12 (11), for purposes of preparing the commissioner's  
13 comprehensive fixed capital outlay legislative budget request  
14 for fiscal year 2000-2001 and providing the State Board of  
15 Community Colleges and the Board of Regents an estimate of the  
16 funds available to develop their required 3-year priority  
17 list, the commissioner shall use the total amount of funds  
18 appropriated in Specific Appropriations 35, 36, 37, 38, 39,  
19 42, 42A, and 43 of the 1999-2000 General Appropriations Act,  
20 regardless of fund source, as the amount of funds appropriated  
21 by the Legislature for fixed capital outlay for fiscal year  
22 1999-2000. This subsection expires July 1, 2000.

23 Section 52. A section of this act that implements a  
24 specific appropriation or specifically identified proviso  
25 language in the 1999-2000 General Appropriations Act is void  
26 if the specific appropriation or specifically identified  
27 proviso language is vetoed. A section of this act that  
28 implements more than one specific appropriation or more than  
29 one portion of specifically identified proviso language in the  
30 1999-2000 General Appropriations Act is void if all the

31

1 specific appropriations or portions of specifically identified  
2 proviso language are vetoed.

3       Section 53. If any other act passed during the 1999  
4 Regular Session of the Legislature or any extension thereof  
5 contains a provision that is substantively the same as a  
6 provision in this act, but that removes or is otherwise not  
7 subject to the future repeal applied to such provision by this  
8 act, the Legislature intends that the provision in the other  
9 act shall take precedence and shall continue to operate,  
10 notwithstanding the future repeal provided by this act.

11       Section 54. The performance measures and standards  
12 established in this section for individual programs in  
13 Education shall be applied to those programs for the 1999-2000  
14 fiscal year. These performance measures and standards are  
15 directly linked to the appropriations made in the General  
16 Appropriations Act for Fiscal Year 1999-2000, as required by  
17 the Government Performance and Accountability Act of 1994.

18       (1) PUBLIC SCHOOLS.--

19       (a) For the Pre-Kindergarten Program, the purpose of  
20 which is to prepare children for success in school, the  
21 outcome measures, output measures, and associated performance  
22 standards with respect to funds provided in Specific  
23 Appropriations 5, 6, and 109 are as follows:

24       1. PRE-KINDERGARTEN OUTCOME MEASURES.--

25       a. Number and percentage of kindergarten and first  
26 grade students meeting state expectations for readiness.....FY  
27 2000-2001 LBR

28       b. For the Kindergarten through Twelfth Grade (K-12)  
29 Program, the purpose of which is to provide children and youth  
30 with the sound education needed to grow to a satisfying and  
31 productive adulthood, the outcome measures, output measures,

1 and associated performance standards with respect to funds  
2 provided in Specific Appropriations 3, 5, 109, 110, 110A, 112,  
3 115, 117, 117B, and 118 are as follows:

4 2. K-12 OUTCOME MEASURES.--

5 a. Number and percentage of a student cohort who  
6 graduates from high school, as defined in statute....110,027;  
7 52.65%

8 b. Number and percentage of students 16 years or older  
9 who were reported as dropouts.....34,818; 4.9%

10 c. Number and percentage of recent graduates who meet  
11 the state levels in reading, writing, and mathematics for  
12 placement into college-level courses....Reading 31,135, 76.2%;  
13 Writing 31,992, 78%; Mathematics 28,890,  
14 71.9%

15 d. Number and percentage of graduates residing in  
16 Florida who, within 6 months after graduation, are employed,  
17 enrolled in postsecondary programs, or enlisted in the  
18 military..... FY 2000-2001 LBR

19 e. Median learning gains of students in grades 3-10,  
20 as measured by FCAT.....FY 2000-2001 LBR

21 f. Median learning gains for students scoring at or  
22 below the 25th percentile on FCAT.....FY 2000-2001 LBR

23 g. Number and percent of students demonstrating 1  
24 year's academic gain for 1 year spent in school...FY 2000-2001  
25 LBR

26 h. Student performance results on locally administered  
27 norm-referenced tests at grades 4 and 8.....FY 2000-2001 LBR

28 i. For each of the following measures, the Department  
29 of Education shall report disaggregated data for students in  
30 Exceptional Education and English for Speakers of Other  
31 Languages (ESOL) programs:



- 1           (I) For Grade 4, percent of students scoring 3 or more  
 2 on Florida Writes!.....70%  
 3           (II) For Grade 4, percent of students who attain  
 4 proficiency in reading on the FCAT.....FY 2000-2001 LBR  
 5           (III) For Grade 5, percent of students who attain  
 6 proficiency in mathematics on the FCAT.....FY 2000-2001 LBR  
 7           (IV) For Grade 8, percent of students scoring 3 or  
 8 more on Florida Writes!.....80%  
 9           (V) For Grade 8, percent of students who attain  
 10 proficiency in mathematics on the FCAT.....FY 2000-2001 LBR  
 11           (VI) For Grade 8, percent of students who attain  
 12 proficiency in reading on the FCAT.....FY 2000-2001 LBR  
 13           (VII) For Grade 10, percent of students scoring 3 or  
 14 more on Florida Writes!.....85%  
 15           (VIII) For Grade 10, percent of students who attain  
 16 proficiency in mathematics on the FCAT.....FY 2000-2001 LBR  
 17           (IX) For Grade 10, percent of students who attain  
 18 proficiency in reading on the FCAT.....FY 2000-2001 LBR  
 19           j. Number and percentage of students absent 11 to 20  
 20 days...Elementary 272,402, 20.3%; Middle 135,672, 22.7%; High  
 21 135,729, 21.3%; Alternative FY 2000-2001 LBR; Exceptional  
 22 Education 2,652, 8.3%  
 23           k. Number and percentage of students absent 21 or more  
 24 days each year...Elementary 116,811, 8.7%; Middle 93,417,  
 25 15.6%; High 122,359, 19.1%; Alternative FY 2000-2001 LBR;  
 26 Exceptional Education 27.8%  
 27           l. Number and percentage of incidents of violence,  
 28 weapons violations, vandalism, substance abuse, and harassment  
 29 on the bus, on campus, and at school-sponsored activities...FY  
 30 2000-2001 LBR  
 31

- 1           m. Number and percent of teachers teaching more than 1
- 2 class out-of-field during a school term.....FY 2000-2001 LBR
- 3           n. Number and percent of teachers with a major or
- 4 minor in the subject area in which they are teaching.....FY
- 5 2000-2001 LBR
- 6           o. Number and percent of teachers who have earned a
- 7 degree beyond the bachelor's level in the subject area in
- 8 which they are employed to teach.....FY 2000-2001 LBR
- 9           p. Number and percent of teachers receiving more than
- 10 2 days staff development training during the contract year..FY
- 11 2000-2001 LBR
- 12           q. Number and percent of teachers with National
- 13 Teacher's Certification.....750, 0.5%
- 14           r. Meeting attendance rate of school advisory council
- 15 members.....FY 2000-2001 LBR
- 16           s. Number and percent of school advisory councils,
- 17 demonstrating by vote, participation in spending of the \$10
- 18 per unweighted FTE in lottery funds appropriated by the
- 19 Legislature for use by the councils.....FY 2000-2001 LBR
- 20           t. Number and percent of schools having an active PTO
- 21 or PTA.....FY 2000-2001 LBR
- 22           3. K-12 OUTPUT MEASURES.--
- 23           a. Average number of days teachers and administrators
- 24 were not in attendance at school for reasons classified as
- 25 personal leave, sick leave, and temporary duty elsewhere....FY
- 26 2000-2001 LBR
- 27           (2) COMMUNITY COLLEGES.--
- 28           (a) For the Associate of Arts (AA) Program, the
- 29 purpose of which is to provide freshman and sophomore classes
- 30 that enable transfers to a university primarily, and
- 31 secondarily, improve job skills, the outcome measures, output

1 measures, and associated performance standards with respect to  
2 funds provided in Specific Appropriations 7, 153, and 154 are  
3 as follows:

4 1. ASSOCIATE OF ARTS OUTCOME MEASURES.--

5 a. Percent of AA degree graduates who transfer to a  
6 state university within 2 years.....65%

7 b. Percent of AA degree transfers to the State  
8 University System who earn a 2.5 or above in the SUS after a  
9 year.....72%

10 c. Percent of AA graduates who are employed and have  
11 not transferred to a state university.....21%

12 d. Of the AA students completing 18 credit hours, the  
13 percent of whom graduate in 4 years.....29%

14 2. ASSOCIATE OF ARTS OUTPUT MEASURES.--

15 a. Number of AA degrees granted.....29,000

16 b. Percentage of students graduating with total  
17 accumulated credit hours that are less than or equal to 120%  
18 of the degree requirement.....36%

19 (b) For the College Preparatory Program, the purpose  
20 of which is to provide underprepared students with  
21 communication and computation skills so they are prepared to  
22 enter college level courses, the outcome measures, output  
23 measures, and associated performance standards with respect to  
24 funds provided in Specific Appropriations 7, 153, and 154 are  
25 as follows:

26 1. COLLEGE PREPARATORY OUTCOME MEASURES.--

27 a. Percentage of students exiting the  
28 college-preparatory program who enter college-level course  
29 work associated with the AA, Associate of Science (AS),  
30 Postsecondary Vocational Certificate, and Postsecondary Adult  
31 Vocational programs.....FY 2000-2001 LBR

- 1           b. Percent of AA degree transfers to the State
- 2 University System who started in College Prep and who earn a
- 3 2.5 in the SUS after 1 year.....71%
- 4           (3) STATE UNIVERSITY SYSTEM.--
- 5           (a) For the Instruction Program, the purpose of which
- 6 is to transmit knowledge, skills, and competencies that allow
- 7 eligible individuals to become practicing professionals or to
- 8 pursue further academic endeavors, the outcome measures,
- 9 output measures, and associated performance standards with
- 10 respect to funds provided in Specific Appropriations 8A-8D and
- 11 180-183 are as follows:
- 12           1. INSTRUCTION OUTCOME MEASURES.--
- 13           a. Graduation rate for First Time In College (FTIC)
- 14 students, using a 6-year rate.....60%
- 15           b. Retention rate for FTIC students, using a 6-year
- 16 rate.....71%
- 17           c. Graduation rate for AA transfer students, using a
- 18 4-year rate.....69%
- 19           d. Retention rate for AA transfer students, using a
- 20 4-year rate.....80%
- 21           e. Percentage of students graduating with total
- 22 accumulated credit hours that are less than or equal to 115%
- 23 of the degree requirement.....61%
- 24           f. Pass rate on licensure/certification exams, for the
- 25 first sitting.....FY 2000-2001 LBR
- 26           g. Percentage of graduates remaining in Florida
- 27 .....FY 2000-2001 LBR
- 28           h. Of those graduates remaining in Florida, the
- 29 percentage employed at \$25,000 or more 1 year following
- 30 graduation.....45%
- 31

1 i. Of those graduates remaining in Florida, the  
2 percentage employed at \$25,000 or more 5 years following  
3 graduation.....76%

4 j. Percentage of undergraduate students enrolled in  
5 graduate school upon completion of the baccalaureate degree  
6 .....16%

7 2. INSTRUCTION OUTPUT MEASURES.--

8 a. Number of degrees granted, by level....FY 2000-2001  
9 LBR

10 b. Percentage of classes taught by state-funded ranked  
11 faculty members.....FY 2000-2001 LBR

12 c. Percent of qualified Florida students, those  
13 applicants meeting BOR admission standards, admitted as FTIC  
14 students.....93%

15 d. Percent of FTICs admitted as alternative admits  
16 .....11.4%

17 e. Percent of alternative admits who are out-of-state  
18 students.....14.8%

19  
20 The Board of Regents is directed to incorporate these measures  
21 as program performance measures in the program reviews  
22 conducted pursuant to section 240.209(5)(b), Florida Statutes,  
23 1998 Supplement, and use this information in decisions  
24 regarding degree program approval, termination, and  
25 modification.

26 (b) For the Research Program, the purpose of which is  
27 to direct research toward solving technical, social, and  
28 economic problems facing the state and the nation, the outcome  
29 measures, output measures, and associated performance  
30 standards with respect to funds provided in Specific  
31 Appropriations 8A-8D and 180-183 are as follows:

**CODING:**Words ~~stricken~~ are deletions; words underlined are additions.

- 1           1. RESEARCH OUTCOME MEASURES.--
- 2           a. Externally-generated research and training grant
- 3 funds (federal, state, local, business, and industry) per
- 4 state-funded ranked faculty full-time equivalent (FTE);
- 5 Institute of Food and Agricultural Sciences (IFAS); and the
- 6 Health Science Centers to be reflected separately
- 7 .....FY 2000-2001 LBR
- 8           b. Ratio of externally-generated research and training
- 9 grant funds to state research funds; IFAS and Health Science
- 10 Centers to be reflected separately.....FY 2000-2001 LBR
- 11           2. RESEARCH OUTPUT MEASURES.--
- 12           a. Average number of articles in refereed journals per
- 13 ranked faculty; IFAS and Health Science Centers to be
- 14 reflected separately.....FY
- 15 2000-2001 LBR
- 16           (c) For the Public Service Program, the purpose of
- 17 which is to apply the expertise of university personnel in
- 18 solving public problems, the outcome measures, output
- 19 measures, and associated performance standards with respect to
- 20 funds provided in Specific Appropriations 8A-8D and 180-183
- 21 are as follows:
- 22           1. PUBLIC SERVICE OUTCOME MEASURES.--
- 23           a. For IFAS only, the percent of public service
- 24 projects where the beneficiary is satisfied or highly
- 25 satisfied with the extension assistance.....98%
- 26           2. PUBLIC SERVICE OUTPUT MEASURES.--
- 27           a. The number and percentage of Florida's public
- 28 schools assisted.....FY 2000-2001 LBR
- 29           (4) WORKFORCE DEVELOPMENT.--
- 30           (a) For the Workforce Development Education Program,
- 31 the purpose of which is to respond to emerging local and

1 statewide economic development needs by providing workforce  
 2 development programs, the outcome measures, output measures,  
 3 and associated performance standards with respect to funds  
 4 provided in Specific Appropriation 148 are as follows:

5 1. WORKFORCE DEVELOPMENT OUTCOME MEASURES.--

6 a. Number and percent of vocational certificate  
 7 program completers who left the program and are found placed  
 8 according to the following definitions:

9 (I) Level III - Completed a program identified as high  
 10 wage/high skill on the Occupational Forecasting List and found  
 11 employed at \$4,680 or more per quarter.....12,227, 42.6%

12 (II) Level II - Completed a program identified for new  
 13 entrants on the Occupational Forecasting List and found  
 14 employed at \$3,900 or more per quarter, or found continuing  
 15 education in a college credit-level program.....4,369, 15.2%

16 (III) Level I - Completed any program not included in  
 17 Levels II or III and found employed, enlisted in the military,  
 18 or continuing their education at the vocational certificate  
 19 level.....10,801, 37.6%

20 b. Number of targeted population vocational  
 21 certificate program completers who left the program and are  
 22 found placed and disaggregated by targeted population:

23 (I) WAGES clients.....694

24 (II) Economically disadvantaged.....4,193

25 (III) Limited English proficient.....1,491

26 (IV) Dislocated worker.....760

27 (V) Disabled individuals.....591

28 c. Number and percent of applied technology diploma  
 29 program completers who left the program and are found placed  
 30 according to the following definitions:

31

1       (I) Level III - Completed a program identified as high  
2 wage/high skill on the Occupational Forecasting List and found  
3 employed at \$4,680 or more per quarter.....FY 2000-2001 LBR

4       (II) Level II - Completed a program identified for new  
5 entrants on the Occupational Forecasting List and found  
6 employed at \$3,900 or more per quarter, or found continuing  
7 education in a college credit-level program...FY 2000-2001 LBR

8       d. Number and percent of associate in science degree  
9 and college-credit certificate program completers who left the  
10 program and are found placed according to the following  
11 definitions:

12       (I) Level III - Completed a program identified as high  
13 wage/high skill on the Occupational Forecasting List and found  
14 employed at \$4,680 or more per quarter.....6,891, 57.9%

15       (II) Level II - Completed a program identified for new  
16 entrants on the Occupational Forecasting List and found  
17 employed at \$3,900 per quarter, or found continuing education  
18 in a college credit-level program.....1,351,  
19 11.3%

20       (III) Level I - Completed any program not included in  
21 Levels II or III and found employed, enlisted in the military,  
22 or continuing their education at the vocational certificate  
23 level.....1,661, 13.9%

24       e. Number of targeted population associate in science  
25 program completers who left the program and are found  
26 placed-disaggregated by targeted populations:

- 27       (I) Wages clients.....71
- 28       (II) Economically disadvantaged.....690
- 29       (III) Limited English proficient.....331
- 30       (IV) Dislocated worker.....259
- 31       (V) Disabled individuals.....274



1           f. Number and percent of completers who are retained  
2 in employment 1 year after found placed:  
3           (I) Vocational certificate.....FY 2000-2001 LBR  
4           (II) Applied technology diploma.....FY 2000-2001 LBR  
5           (III) Associate in science degree.....FY 2000-2001 LBR  
6           2. WORKFORCE DEVELOPMENT OUTPUT MEASURES.--  
7           a. Number of vocational certificate program completers  
8 .....30,635  
9           b. Number of occupational completion points completed  
10 in vocational certificate programs.....FY 2000-2001 LBR  
11           c. Number of occupational completion points achieved  
12 in apprenticeship programs.....4,031  
13           d. Number of program completers in associate in  
14 science degree and college credit certificate programs..12,045  
15           e. Number of associate in science degrees granted  
16 .....9,338  
17           f. Number of occupational completion points completed  
18 in applied technology diploma programs.....FY 2000-2001 LBR  
19           (b) For the Adult General Education Program, the  
20 purpose of which is to respond to emerging local and statewide  
21 economic development needs by providing adult general  
22 education courses, outcome measures, output measures, and  
23 associated performance standards with respect to funds  
24 provided in Specific Appropriation 148 are as follows:  
25           1. ADULT GENERAL EDUCATION OUTCOME MEASURES.--  
26           a. Number and percent of adult basic education,  
27 including English as a Second Language, literacy completion  
28 point completers who left the program and are found according  
29 to the following definitions:  
30           (I) Level II - Found employed at \$3,900 or more per  
31 quarter, or found continuing education at the adult secondary,

1 vocational certificate, or college-credit levels..FY 2000-2001  
2 LBR  
3 (II) Level I - Found in employment not included in  
4 Level II or continuing education at the adult basic education  
5 level.....FY 2000-2001 LBR  
6 b. Number of adult secondary education literacy  
7 completion point completers who left the program and are found  
8 placed according to the following definitions:  
9 (I) Level II - Found employed at \$3,900 or more per  
10 quarter, or found continuing education at the adult secondary,  
11 vocational certificate, or college-credit levels....Adult High  
12 School, 18,816; GED, 3,677  
13 (II) Level I - Found in employment not included in  
14 Level II or continuing education at the adult basic education  
15 level.....Adult High  
16 School, 54,410; GED, 7,474  
17 2. ADULT GENERAL EDUCATION OUTPUT MEASURES.--  
18 a. Number of literacy completion points completed in  
19 Adult Basic Education and Adult Secondary Program.FY 2000-2001  
20 LBR  
21 b. Number of literacy completion points completed  
22 disaggregated by targeted population (WAGES Clients,  
23 Economically Disadvantaged, Limited English Proficient,  
24 Dislocated Worker, Disabled Individuals) for Adult Basic,  
25 Adult High School, and GED.....FY 2000-2001 LBR  
26 Section 55. The performance measures and standards  
27 established in this section for individual programs in Human  
28 Services agencies shall be applied to those programs for the  
29 1999-2000 fiscal year. These performance measures and  
30 standards are directly linked to the appropriations made in  
31 the General Appropriations Act for Fiscal Year 1999-2000 as

1 required by the Government Performance and Accountability Act  
2 of 1994.

3 (1) AGENCY FOR HEALTH CARE ADMINISTRATION.--  
4 (a) For the Medicaid Health Services Program, the  
5 purpose of which is to ensure that health services are  
6 provided to Medicaid eligible pregnant women, children,  
7 disabled adults, and the elderly, the outcome measures, output  
8 measures, and associated performance standards with respect to  
9 funds provided in Specific Appropriations 224-279 are as  
10 follows:

11 1. HEALTH SERVICES TO PREGNANT WOMEN, NEWBORNS, AND  
12 WOMEN WHO WANT FAMILY PLANNING SERVICES OUTCOME MEASURES.--

13 a. Percent of women receiving adequate prenatal care  
14 .....86%

15 b. Neonatal mortality rate per 1,000.....4.86

16 c. Percent of vaginal deliveries with no complications  
17 .....73.1%

18 d. Average length of time between pregnancies for  
19 those receiving family planning services (months).....37.4

20 2. HEALTH SERVICES TO PREGNANT WOMEN, NEWBORNS, AND  
21 WOMEN WHO WANT FAMILY PLANNING SERVICES OUTPUT MEASURES.--

22 a. Number of women receiving prenatal care....137,130

23 b. Number of vaginal deliveries.....64,152

24 c. Number of women receiving family planning services  
25 .....136,197

26 3. HEALTH SERVICES TO CHILDREN OUTCOME MEASURES.--

27 a. Percent of eligible children who received all  
28 required components of EPSDT screen.....64%

29 b. Percent of hospitalizations for conditions  
30 preventable with good ambulatory care.....7.53%

31

1           c. Ratio of children hospitalized for mental health  
2 care to those receiving mental health services.....6.8  
3           4. HEALTH SERVICES TO CHILDREN OUTPUT MEASURES.--  
4           a. Number of children ages 1-20 enrolled in Medicaid  
5 .....1,119,745  
6           b. Number of children receiving mental health services  
7 .....54,443  
8           c. Number of children receiving EPSDT services.127,967  
9           d. Number of services by major type of service:  
10 (I) Hospital inpatient services.....39,828  
11 (II) Physician services.....3,475,670  
12 (III) Prescribed drugs.....2,875,949  
13           5. HEALTH SERVICES TO WORKING AGE ADULTS  
14 (NON-DISABLED) OUTCOME MEASURES.--  
15           a. Percent of hospitalizations for conditions  
16 preventable with good ambulatory care.....13.3%  
17           6. HEALTH SERVICES TO WORKING AGE ADULTS  
18 (NON-DISABLED) OUTPUT MEASURES.--  
19           a. Percent of non-disabled adults receiving a service  
20 .....85%  
21           7. HEALTH SERVICES TO DISABLED WORKING AGE ADULTS  
22 OUTCOME MEASURES.--  
23           a. Percent of hospitalizations for conditions  
24 preventable with good ambulatory care.....13.9%  
25           8. HEALTH SERVICES TO DISABLED WORKING AGE ADULTS  
26 OUTPUT MEASURES.--  
27           a. Percent of enrolled disabled adults receiving a  
28 service.....88.6%  
29           9. HEALTH SERVICES TO ELDERS OUTCOME MEASURES.--  
30           a. Percent of hospital stays for elder recipients  
31 exceeding length of stay criteria.....26%

1           b. Percent of elder recipients in long-term care who  
2 improve or maintain activities of daily living (ADL)  
3 functioning to those receiving mental health services.....FY  
4 2000-2001 LBR

5           10. HEALTH SERVICES TO ELDERS OUTPUT MEASURES.--  
6           a. Number enrolled in long term care waivers.....9,766  
7           b. Number of elders receiving mental health care.7,688  
8           c. Number of services by major type of service:  
9           (I) Hospital inpatient services.....89,048  
10           (II) Physician services.....1,285,488  
11           (III) Prescribed drugs.....8,337,539

12           11. ASSURE COMPLIANCE WITH MEDICAID POLICY OUTCOME  
13 MEASURES.--  
14           a. Percent of new recipients voluntarily selecting  
15 managed care plan.....75%  
16           b. Percent of programs with cost effectiveness  
17 determined annually.....5%

18           12. ASSURE COMPLIANCE WITH MEDICAID POLICY OUTPUT  
19 MEASURES.--  
20           a. Number of new provider applications.....10,600  
21           b. Number of new enrollees provided choice counseling  
22 .....516,000  
23           c. Number of providers.....68,276

24           13. PROCESS MEDICAID PROVIDER CLAIMS OUTCOME  
25 MEASURES.--  
26           a. Average length of time between receipt of clean  
27 claim and payment (days).....16  
28           b. Percent increase in dollars recovered annually...5%  
29           c. Amount of recoveries.....\$19,275,043  
30           d. Cost avoided because of identification of  
31 third-party coverage:

1           (I) Commercial coverage.....\$197,493,244

2           (II) Medicare.....\$694,234,790

3           14. PROCESS MEDICAID PROVIDER CLAIMS OUTPUT

4 MEASURES.--

5           a. Number of claims received.....96,398,352

6           b. Number of claims processed.....65,400,797

7           c. Number of claims denied.....30,997,555

8           d. Number of fraud and abuse cases opened.....3,776

9           e. Number of fraud and abuse cases closed.....4,683

10          f. Number of referrals to the Medicaid Fraud Control

11 Unit/Attorney General's Office.....175

12          (b) For the Health Services Quality Assurance Program,

13 the purpose of which is to ensure that all Floridians have

14 access to quality health care and services through the

15 licensure and certification of facilities, and in responding

16 to consumer complaints about facilities, services, and

17 practitioners, the outcome measures, output measures, and

18 associated performance standards with respect to funds

19 provided in Specific Appropriations 280-291 are as follows:

20          1. STATE REGULATION OF HEALTH CARE PRACTITIONERS

21 OUTCOME MEASURES.--

22          a. Percentage of Priority I practitioner

23 investigations resulting in emergency action.....39%

24          b. Average length of time (in days) to take emergency

25 action on Priority I practitioner investigations.....60

26          c. Percentage of cease and desist orders issued to

27 unlicensed practitioners in which another complaint of

28 unlicensed activity is subsequently filed against the same

29 practitioner.....7%

30          d. Percentage of licensed practitioners involved in:

31          (I) Serious incidents.....0.33%

1            (II) Peer review discipline reports.....0.02%

2            2. STATE REGULATION OF HEALTH CARE PRACTITIONERS

3            OUTPUT MEASURES.--

4            a. Number of complaints determined legally sufficient

5            .....7,112

6            b. Number of legally sufficient complaints resolved

7            by:

8            (I) Findings of no probable cause, including:

9            (A) Nolle prosequere.....680

10           (B) Letters of guidance.....491

11           (C) Notice of noncompliance.....35

12           (II) Findings of probable cause, including:

13           (A) Issuance of citation for minor violations.....34

14           (B) Stipulations or informal hearings.....662

15           (C) Formal hearings.....44

16           c. Percentage of investigations completed by priority

17           within timeframe:

18           (I) Priority I - 45 days.....100%

19           (II) Priority II - 180 days.....100%

20           (III) Other - 180 days.....100%

21           d. Average number of practitioner complaint

22           investigations per FTE.....87

23           e. Number of inquiries to the call center regarding

24           practitioner licensure and disciplinary information...113,293

25           3. STATE LICENSURE AND FEDERAL CERTIFICATION OF HEALTH

26           CARE FACILITIES OUTCOME MEASURES.--

27           a. Percentage of investigations of alleged unlicensed

28           facilities and programs that have been previously issued a

29           cease and desist order and that are confirmed as repeated

30           unlicensed activity.....7%

31

- 1           b. Percentage of Priority I consumer complaints about
- 2 licensed facilities and programs that are investigated within
- 3 48 hours.....100%
- 4           c. Percentage of accredited hospitals and ambulatory
- 5 surgical centers cited for not complying with life safety,
- 6 licensure, or emergency access standards.....FY 2000-2001 LBR
- 7           d. Percentage of accreditation validation surveys that
- 8 result in findings of licensure deficiencies..FY 2000-2001 LBR
- 9           e. Percentage of facilities in which deficiencies are
- 10 found that pose a serious threat to the health, safety, or
- 11 welfare of the public by type:
- 12           (I) Nursing Homes.....5%
- 13           (II) Assisted Living Facilities.....5%
- 14           (III) Home Health Agencies.....FY 2000-2001 LBR
- 15           (IV) Clinical Laboratories.....FY 2000-2001 LBR
- 16           (V) Ambulatory Surgical Centers.....FY 2000-2001 LBR
- 17           (VI) Hospitals.....FY 2000-2001 LBR
- 18           f. Percentage of failures by hospitals to report:
- 19           (I) Serious incidents (agency identified).FY 2000-2001
- 20 LBR
- 21           (II) Peer review disciplinary actions (agency
- 22 identified).....FY 2000-2001 LBR
- 23           4. STATE LICENSURE AND FEDERAL CERTIFICATION OF HEALTH
- 24 CARE FACILITIES OUTPUT MEASURES.--
- 25           a. Number of facility emergency actions taken.....51
- 26           b. Total number of full facility quality-of-care
- 27 surveys conducted and by type.....6,171
- 28           (I) Nursing Homes.....815
- 29           (II) Home Health Agencies.....1,600
- 30           (III) Assisted Living Facilities.....1,282
- 31           (IV) Clinical Laboratories.....1,082



1           (V) Hospitals.....35

2           (VI) Other.....1,357

3           c. Average processing time (in days) for statewide

4 panel cases.....259

5           d. Number of hospitals that the agency determine have

6 not reported:

7           (I) Serious incidents(agency identified)..FY 2000-2001

8 LBR

9           (II) Peer review disciplinary actions (agency

10 identified).....FY 2000-2001 LBR

11           5. HEALTH FACILITY PLANS AND CONSTRUCTION REVIEW

12 OUTPUT MEASURES.--

13           a. Number of plans and construction review performed

14 by type:

15           (I) Nursing Homes.....1,200

16           (II) Hospitals.....3,500

17           (III) Ambulatory Surgical Centers.....400

18           b. Average number of hours for plans and construction

19 survey and review:

20           (I) Nursing Homes.....35

21           (II) Hospitals.....35

22           (III) Ambulatory Surgical Centers.....35

23           (2) DEPARTMENT OF CHILDREN AND FAMILY SERVICES.--

24           (a) For the Florida Abuse Hotline Program, the purpose

25 of which is to serve as a central receiving and referral point

26 for all cases of suspected abuse, neglect, or exploitation of

27 children, disabled adults, and the elderly, the outcome

28 measures, output measures, and associated performance

29 standards with respect to funds provided in Specific

30 Appropriations 322-325 are as follows:

31

- 1           1. CHILDREN WHO HAVE BEEN ABUSED OR NEGLECTED BY THEIR
- 2 FAMILIES OUTCOME MEASURES.--
- 3           a. Percentage of abandoned calls made to the Florida
- 4 Abuse Hotline.....2%
- 5           2. CHILDREN WHO HAVE BEEN ABUSED OR NEGLECTED BY THEIR
- 6 FAMILIES OUTPUT MEASURES.--
- 7           a. Calls answered.....303,332
- 8           b. Percent of calls answered within three minutes..98%
- 9           (b) For the Aging and Adult Services Program, the
- 10 purpose of which is to protect frail elderly and disabled
- 11 adults who cannot manage their own affairs from abuse,
- 12 neglect, or exploitation, the outcome measures, output
- 13 measures, and associated performance standards with respect to
- 14 funds provided in Specific Appropriations 334-341 are as
- 15 follows:
- 16           1. ADULTS WITH DISABILITIES AND FRAIL ELDERLY WHO ARE
- 17 VICTIMS OF ABUSE, NEGLECT, OR EXPLOITATION OUTCOME MEASURES.--
- 18           a. Percent of protective supervision cases in which no
- 19 report alleging abuse, neglect, or exploitation is received
- 20 while the case is open (from beginning of protective
- 21 supervision for a maximum of 1 year.....96%
- 22           b. Percent of clients satisfied.....90%
- 23           c. Percent of case closures for proposed confirmed
- 24 within 60 days for each district.....95%
- 25           2. ADULTS WITH DISABILITIES AND FRAIL ELDERLY WHO ARE
- 26 VICTIMS OF ABUSE, NEGLECT, OR EXPLOITATION OUTPUT MEASURES.--
- 27           a. Number of protective supervision cases in which no
- 28 report alleging abuse, neglect, or exploitation is received
- 29 while the case is open (from beginning of protective
- 30 supervision for a maximum of 1 year).....490
- 31           b. Number of investigations.....29,993

1           c. Number of persons referred to other agencies..1,700  
2           d. Number of persons receiving protective supervision  
3 services.....516  
4           3. ADULTS WITH DISABILITIES WHO NEED ASSISTANCE TO  
5 REMAIN IN THE COMMUNITY OUTCOME MEASURES.--  
6           a. Percent of adults with disabilities receiving  
7 services who are not placed in a nursing home.....99%  
8           b. Percent of clients satisfied.....95%  
9           4. ADULTS WITH DISABILITIES WHO NEED ASSISTANCE TO  
10 REMAIN IN THE COMMUNITY OUTPUT MEASURES.--  
11           a. Number of adults with disabilities to be served:  
12           (I) Community Care for Disabled Adults.....1,051  
13           (II) Home Care for Disabled Adults.....1,428  
14           (III) Number of Medicaid waiver clients served...1,397  
15           b. Number of persons receiving OSS case management  
16 services (Elderly and Disabled) excluding mental health  
17 eligible.....7,062  
18           c. Number of persons placed in an Assisted Living  
19 Facility, Adult Family-Care Home, or Nursing Home (Elderly and  
20 Disabled).....FY 2000-2001 LBR  
21           (c) For the People with Mental Health and Substance  
22 Abuse Problems Program, the purpose of which is to enable  
23 adults with mental health problems to function  
24 self-sufficiently in the community, enable children with  
25 mental health problems to function appropriately and succeed  
26 in school, and enable children and adults with or at serious  
27 risk of substance abuse problems to be self-sufficient and  
28 addiction free, the outcome measures, output measures, and  
29 associated performance standards with respect to funds  
30 provided in Specific Appropriations 342-356 are as follows:  
31

1           1. CHILDREN INCOMPETENT TO PROCEED IN JUVENILE JUSTICE  
2 OUTCOME MEASURES.--  
3           a. Percent of children restored to competency and  
4 recommended to proceed with a judicial hearing:  
5           (I) With mental illness.....90%  
6           (II) With mental retardation.....54%  
7           b. Percent of community partners satisfied based upon  
8 a survey.....90%  
9           c. Percent of children with mental illness restored to  
10 competency or determined unrestorable in less than 180 days  
11 .....80%  
12           d. Percent of children with mental retardation  
13 restored to competency or determined unrestorable in less than  
14 365 days.....90%  
15           e. Percent of children returned to court for a  
16 competency hearing and the court concurs with the  
17 recommendation of the provider.....95%  
18           2. CHILDREN INCOMPETENT TO PROCEED IN JUVENILE JUSTICE  
19 OUTPUT MEASURES.--  
20           a. Number served who are incompetent to proceed....224  
21           b. Number of days following the determination by the  
22 mental health service provider of restoration of competency or  
23 unrestorability of competency to the date of the court hearing  
24 on the determination of competency.....FY 2000-2001 LBR  
25           3. CHILDREN WITH SERIOUS EMOTIONAL DISTURBANCE (SED)  
26 OUTCOME MEASURES.--  
27           a. Projected annual days SED children (excluding those  
28 in juvenile justice facilities) spend in the community....338  
29           b. Average functional level score SED children will  
30 have achieved on the Children's Global Assessment of  
31 functioning score.....49

- 1           c. Percent of families satisfied with the services
- 2 received as measured by the Family Centered Behavior scale.83%
- 3           d. Percent of available school days SED children
- 4 attended during the last 30 days.....85%
- 5           e. Percent of commitments or recommitments to Juvenile
- 6 Justice.....FY 2000-2001 LBR
- 7           f. Percent of community partners satisfied based on a
- 8 survey.....90%
- 9           g. Percent of improvement of the emotional condition
- 10 or behavior of the child or adolescent evidenced by resolving
- 11 the presented problem and symptoms of the serious emotional
- 12 disturbance recorded in the initial assessment....FY 2000-2001
- 13 LBR
- 14           4. CHILDREN WITH SERIOUS EMOTIONAL DISTURBANCE (SED)
- 15 OUTPUT MEASURES.--
- 16           a. SED children to be served.....22,104
- 17           b. Total average expenditures for services per client
- 18 (includes Medicaid services).....FY 2000-2001 LBR
- 19           5. CHILDREN WITH EMOTIONAL DISTURBANCES (ED) OUTCOME
- 20 MEASURES.--
- 21           a. Projected annual days ED children (excluding those
- 22 in juvenile justice facilities) spent in the community....350
- 23           b. Average functional level score ED children will
- 24 have achieved on the Children's Global Assessment of
- 25 Functioning scale.....55
- 26           c. Percent of available school days ED children attend
- 27 during the last 30 days.....87%
- 28           d. Percent of commitments or recommitments to Juvenile
- 29 Justice.....FY 2000-2001 LBR
- 30           e. Percent of community partners satisfied based on a
- 31 survey.....90%

1           f. Percent of families satisfied with the services  
2 received as measured by the Family Centered Behavior scale.85%  
3           g. Percent of improvement of the emotional condition  
4 or behavior of the child or adolescent evidenced by resolving  
5 the presented problem and symptoms of the serious emotional  
6 disturbance recorded in the initial assessment....FY 2000-2001  
7 LBR

8           6. CHILDREN WITH EMOTIONAL DISTURBANCES (ED) OUTPUT  
9 MEASURES.--  
10           a. Number of ED children to be served.....13,101  
11           b. Total average expenditures for services per client  
12 (includes Medicaid services).....FY 2000-2001 LBR

13           7. CHILDREN AT RISK OF EMOTIONAL DISTURBANCE OUTCOME  
14 MEASURES.--  
15           a. Percent of families satisfied with the services  
16 received as measured by the Family Centered Behavior scale.90%  
17           8. CHILDREN AT RISK OF EMOTIONAL DISTURBANCE OUTPUT  
18 MEASURES.--  
19           a. Number of at-risk children to be served.....10,390  
20           9. CHILDREN WITH SUBSTANCE ABUSE PROBLEMS OUTCOME  
21 MEASURES.--  
22           a. Percent of children who complete treatment.....72%  
23           b. Percent of parents of children receiving services  
24 reporting average or above average level of satisfaction on  
25 Family Centered Behavior Scale.....95%  
26           c. Percent of children drug free at 6 months following  
27 completion of treatment.....FY 2000-2001 LBR  
28           d. Percent of children receiving services who are  
29 satisfied based on survey.....90%  
30           e. Percent of children under the supervision of the  
31 state receiving substance abuse treatment who are not

1 committed or recommitted to the Department of Juvenile Justice  
2 during the 12 months following treatment completion.....85%  
3 f. Percent of community partners satisfied based on  
4 survey.....90%  
5 10. CHILDREN WITH SUBSTANCE ABUSE PROBLEMS OUTPUT  
6 MEASURES.--  
7 a. Number of children served.....62,979  
8 b. Number of children completing treatment.....4,500  
9 11. CHILDREN AT RISK OF SUBSTANCE ABUSE OUTCOME  
10 MEASURES.--  
11 a. Percent of children in targeted prevention programs  
12 who achieve expected level of improvement in reading.....75%  
13 b. Percent of children in targeted prevention programs  
14 who achieve expected level of improvement in math.....75%  
15 c. Percent of children who receive targeted prevention  
16 services who are not admitted to substance abuse services  
17 during the 12 months after completion of prevention services  
18 .....96%  
19 d. Percent of children in targeted prevention programs  
20 who perceive substance use to be harmful at the time of  
21 discharge when compared to admission.....76%  
22 12. CHILDREN AT RISK OF SUBSTANCE ABUSE OUTPUT  
23 MEASURES.--  
24 a. Number of children served in targeted prevention  
25 .....6,233  
26 13. ADULTS WITH SUBSTANCE ABUSE PROBLEMS OUTCOME  
27 MEASURES.--  
28 a. Percent drug free at 6 months following completion  
29 of treatment.....FY 2000-2001 LBR  
30  
31

- 1        b. Percent of clients completing treatment who are not
- 2 readmitted for substance abuse services during the 12 months
- 3 following discharge.....96%
- 4        c. Percent of adults employed upon discharge from
- 5 treatment services.....61%
- 6        d. Percent of adult women pregnant during treatment
- 7 who give birth to substance-free newborns.....89%
- 8        e. Average score on the Behavioral Healthcare Rating
- 9 of Satisfaction.....138
- 10        f. Percentage of adults in child welfare protective
- 11 supervision who have case plans requiring substance abuse
- 12 treatment who are receiving treatment.....FY 2000-2001 LBR
- 13        g. Percent change in the number of clients with
- 14 arrests within 90 days following discharge compared to number
- 15 with arrests within 90 days prior to admission.....57%
- 16        h. Percent of community partners satisfied based on
- 17 surveys.....90%
- 18        14. ADULTS WITH SUBSTANCE ABUSE PROBLEMS OUTPUT
- 19 MEASURES.--
- 20        a. Number of adults served.....141,832
- 21        b. Number of clients who complete treatment
- 22 .....FY 2000-2001 LBR
- 23        c. Number of adults in child welfare protective
- 24 supervision who have case plans requiring substance abuse
- 25 treatment who are receiving treatment.....FY 2000-2001 LBR
- 26        15. ADULTS WITH SERIOUS AND PERSISTENT MENTAL ILLNESS
- 27 IN THE COMMUNITY OUTCOME MEASURES.--
- 28        a. Average annual number of days spent in the
- 29 community (not in institutions or other facilities).....340
- 30        b. Average functional level based on Global Assessment
- 31 of Functioning score.....49



1           c. Average client satisfaction score on the Behavioral  
2 Healthcare Rating Scale.....130  
3           d. Average annual days worked for pay.....30  
4           e. Percentage of clients who worked during the year  
5 .....FY 2000-2001 LBR  
6           f. Total average monthly income in last 30 days...\$530  
7           g. Percent of community partners satisfied based on  
8 survey.....90%  
9           h. Increase family satisfaction.....FY 2000-2001 LBR  
10           16. ADULTS WITH SERIOUS AND PERSISTENT MENTAL ILLNESS  
11 IN THE COMMUNITY OUTPUT MEASURES.--  
12           a. Number of adults with a serious and persistent  
13 mental illness in the community served.....36,312  
14           17. ADULTS IN MENTAL HEALTH CRISIS OUTCOME MEASURES.--  
15           a. Average Global Assessment of Functioning scale  
16 change score.....17  
17           b. Percent not readmitted within 30 days.....100%  
18           c. Percent of community partners satisfied based on  
19 survey.....90%  
20           d. Increase family satisfaction.....FY 2000-2001 LBR  
21           18. ADULTS IN MENTAL HEALTH CRISIS OUTPUT MEASURES.--  
22           a. Number of adults in mental health crisis served  
23 .....20,863  
24           19. ADULTS WITH FORENSIC INVOLVEMENT OUTCOME  
25 MEASURES.--  
26           a. Average functional level based on Global Assessment  
27 of Functioning score.....47  
28           b. Percent of persons who violate their conditional  
29 release under chapter 916, Florida Statutes, and are  
30 recommitted.....4%  
31

- 1           c. Percent of community partners satisfied based on
- 2 survey.....90%
- 3           d. Average annual number of days spent in the
- 4 community (not in institutions or other facilities).....325
- 5           20. ADULTS WITH FORENSIC INVOLVEMENT OUTPUT
- 6 MEASURES.--
- 7           a. Number of adults with forensic involvement served
- 8 .....5,845
- 9           (d) For the Families in Need of Child Care Program and
- 10 People in Need of Family Safety and Preservation Services
- 11 Program, the purpose of which is to prevent the reoccurrence
- 12 of abuse or neglect, to allow parents to obtain and retain
- 13 employment, to prepare children to enter school ready to
- 14 learn, and to protect children and adults from abuse, the
- 15 outcome measures, output measures, and associated performance
- 16 standards with respect to funds provided in Specific
- 17 Appropriations 357-375 are as follows:
- 18           1. FAMILIES IN NEED OF CHILD CARE OUTCOME MEASURES.--
- 19           a. Percent of 4-year-old children placed with
- 20 contracted providers in care for 9 months who enter
- 21 Kindergarten ready to learn as determined by DOE or local
- 22 school systems' readiness assessment.....80%
- 23           b. Percent of non-WAGES, working poor clients who need
- 24 child care that receive subsidized child care services:
- 25           (I) Ages 0 - 5.....92%
- 26           (II) School age.....41.5%
- 27           (III) All kids.....63%
- 28           c. Percent of WAGES clients who need child care that
- 29 receive subsidized child care services.....100%
- 30           d. Percent of licensed child care providers who are
- 31 satisfied with the licensing process.....93%

- 1       e. Percent of licensed child care facilities and homes
- 2 with no class 1 (serious) violations during their licensure
- 3 year.....97%
- 4       f. Number of provisional licenses as a result of
- 5 noncompliance with child care standards.....375
- 6       g. Number of verified incidents of abuse and/or
- 7 neglect in licensed child care arrangements.....62
- 8       h. Percent of clients receiving subsidized child care
- 9 services who are satisfied.....95%
- 10       2. FAMILIES IN NEED OF CHILD CARE OUTPUTS MEASURES.--
- 11       a. Total number served:.....134,009
- 12       (I) At Risk.....13,250
- 13       (II) Working Poor.....53,739
- 14       (III) Migrants.....2,880
- 15       (IV) WAGES/Transitional Child Care.....64,140
- 16       3. FAMILIES KNOWN TO THE DEPARTMENT WITH CHILDREN AT
- 17 RISK OF ABUSE OUTCOME MEASURES.--
- 18       a. Percent of children in families who complete
- 19 intensive child abuse prevention programs of 3 months or more
- 20 who are not abused or neglected within:
- 21       (I) 6 months of program completion.....95%
- 22       (II) 12 months of program completion.....95%
- 23       (III) 18 months of program completion.....95%
- 24       b. Percent of families receiving parent education and
- 25 other parent skill building services, lasting 6 weeks or
- 26 longer, who show improved family skills and capacity to care
- 27 for their children.....FY 2000-2001 LBR
- 28       c. Percent of clients satisfied.....95%
- 29       4. FAMILIES KNOWN TO THE DEPARTMENT WITH CHILDREN AT
- 30 RISK OF ABUSE OUTPUT MEASURES.--
- 31       a. Number of persons served.....153,005

1	<u>b. Number receiving information and referral services</u>	
2	.....	61,287
3	<u>5. CHILDREN WHO HAVE BEEN ABUSED OR NEGLECTED BY THEIR</u>	
4	<u>FAMILIES OUTCOME MEASURES.--</u>	
5	<u>a. Percent of children who have no findings of child</u>	
6	<u>maltreatment within 1 year of case closure from services...</u>	95%
7	<u>b. Percent of children reunified with family who</u>	
8	<u>return to foster care within one year of case closure.....</u>	3%
9	<u>c. Percent of children not abused or neglected during</u>	
10	<u>services.....</u>	97%
11	<u>d. Percent of clients satisfied.....</u>	95%
12	<u>e. Percent of families receiving ongoing services who</u>	
13	<u>show improved scores on the Child Well-Being Scales.....</u>	FY
14	<u>2000-2001 LBR</u>	
15	<u>f. Percent of children given exit interviews who were</u>	
16	<u>satisfied with their foster care placement....</u>	FY 2000-2001 LBR
17	<u>6. CHILDREN WHO HAVE BEEN ABUSED OR NEGLECTED BY THEIR</u>	
18	<u>FAMILIES OUTPUT MEASURES.--</u>	
19	<u>a. Reports of child abuse/neglect.....</u>	126,735
20	<u>b. Children identified as abused/neglected during year</u>	
21	.....	75,000
22	<u>c. Number of families served by Intensive Crisis</u>	
23	<u>Counseling Program, Family Builders.....</u>	6,767
24	<u>d. Number of families served by Protective Supervision</u>	
25	.....	26,436
26	<u>e. Number of children served in foster care....</u>	16,313
27	<u>f. Number of children served in relative care....</u>	8,126
28	<u>g. Percent of alleged victims seen within 24 hours</u>	
29	.....	100%
30	<u>h. Percent of investigations completed within 30 days</u>	
31	.....	100%

- 1        i. Percent of children who exited out-of-home care by
- 2 the 12th month.....FY 2000-2001 LBR
- 3        j. Percent of cases reviewed by supervisors in
- 4 accordance with department timeframes for early warning system
- 5 .....FY 2000-2001 LBR
- 6        k. Number of individuals under the department's
- 7 protective supervision who have case plans requiring substance
- 8 abuse treatment who are receiving treatment...FY 2000-2001 LBR
- 9        l. Percent of individuals under the department's
- 10 protective supervision who have case plans requiring substance
- 11 abuse treatment who are receiving treatment...FY 2000-2001 LBR
- 12        m. Ratio of certified workers to children.FY 2000-2001
- 13 LBR
- 14        7. VICTIMS OF DOMESTIC VIOLENCE OUTCOME MEASURES.--
- 15        a. Ratio of incidents reported resulting in injury or
- 16 harm to clients as a result of inadequate security procedures
- 17 per 1,000 shelter days.....FY 2000-2001 LBR
- 18        b. Percent of clients satisfied.....95%
- 19        8. VICTIMS OF DOMESTIC VIOLENCE OUTPUT MEASURES.--
- 20        a. Number of individuals receiving case management
- 21 services.....21,270
- 22        b. Number of children counseled.....20,340
- 23        c. Number of adults counseled.....108,442
- 24        d. Percent of adult and child victims in shelter more
- 25 than 72 hours having a plan for family safety and security
- 26 when they leave shelter.....100%
- 27        e. Number of individuals served in emergency shelters
- 28 .....15,775
- 29        9. CHILD VICTIMS OF ABUSE OR NEGLECT WHO BECOME
- 30 ELIGIBLE FOR ADOPTION OUTCOME MEASURES.--
- 31

1           a. Percent of children who are adopted of the number  
2 of children legally available for adoption.....90%  
3           b. Percent of clients satisfied.....95%  
4           10. CHILD VICTIMS OF ABUSE OR NEGLECT WHO BECOME  
5 ELIGIBLE FOR ADOPTION OUTPUT MEASURES.--  
6           a. Children receiving adoptive services.....4,454  
7           b. Children receiving subsidies.....12,454  
8           c. Number of children placed in adoption.....1,900  
9           (e) For the People with Developmental Disabilities  
10 Program, the purpose of which is to enable individuals with  
11 developmental disabilities to live everyday lives, as measured  
12 by achievement of valued personal outcomes appropriate to life  
13 stages from birth to death, the outcome measures, output  
14 measures, and associated performance standards with respect to  
15 funds provided in Specific Appropriations 376-390 are as  
16 follows:  
17           1. PEOPLE IN THE COMMUNITY OUTCOME MEASURES.--  
18           a. Percent of people who have a quality of life score  
19 of 19 out of 25 or greater on the Outcome Based Performance  
20 Measures Assessment at annual reassessment.....76%  
21           b. Percent of adults living in homes of their own  
22 .....18.5%  
23           c. Percent of people who are employed in integrated  
24 settings.....27.5%  
25           d. Percent of clients satisfied with services.....95%  
26           2. PEOPLE IN THE COMMUNITY OUTPUT MEASURES.--  
27           a. Children and adults provided case management.28,664  
28           b. Children and adults provided residential care.4,907  
29           (f) For the Economic Self-Sufficiency Program, the  
30 purpose of which is to help people become economically  
31 self-sufficient through programs such as Food Assistance, Work

1 and Gain Economic Self-Sufficiency (WAGES), Refugee  
 2 Assistance, and Medicaid eligibility services, including  
 3 disability determination eligibility, the outcome measures,  
 4 output measures, and associated performance standards with  
 5 respect to funds provided in Specific Appropriations 391-404  
 6 are as follows:

- 7       1. WAGES/ADULTS AND FAMILIES WHO NEED ASSISTANCE TO  
 8 BECOME EMPLOYED OUTCOME MEASURES.--
- 9           a. Percentage of applications processed within time  
 10 standards (total).....100%
- 11           b. Percentage of Food Stamp applications processed  
 12 within 30 days.....100%
- 13           c. Percentage of cash assistance applications  
 14 processed within 45 days.....100%
- 15           d. Percentage of Medicaid applications processed  
 16 within 45 days.....100%
- 17           e. Percentage of disabled adult payment applications  
 18 processed within 90 days.....100%
- 19           f. Percentage of Food Stamp benefits determined  
 20 accurately.....90.70%
- 21           g. Percentage of WAGES cash assistance benefits  
 22 determined accurately.....93.89%
- 23           h. Percentage of Medicaid benefits determined  
 24 accurately.....100%
- 25           i. Percentage of Benefit Recovery claims established  
 26 within 90 days.....100%
- 27           j. Percentage of dollars collected for established  
 28 Benefit Recovery claims.....50%
- 29           k. Percentage of suspected fraud cases referred that  
 30 result in Front-end Fraud Prevention savings.....70%

31

1           1. Percentage of WAGES sanctions referred by the local  
2 WAGES coalitions that are executed within 10 days.....100%  
3           m. Percentage of work eligible WAGES participants  
4 accurately referred to the local WAGES coalitions within 1  
5 work day.....100%  
6           n. Percentage of Refugee Assistance cases accurately  
7 closed at 8 months or less.....100%  
8           o. Percentage of clients satisfied with eligibility  
9 services:  
10           (I) WAGES.....95%  
11           (II) All other programs.....95%  
12           2. WAGES/ADULTS AND FAMILIES WHO NEED ASSISTANCE TO  
13 BECOME EMPLOYED OUTPUT MEASURES.--  
14           a. Total number of applications.....2,575,690  
15           b. Dollars collected through Benefit Recovery  
16 .....\$21,000,000  
17           c. Number of Front-end Fraud Prevention investigations  
18 completed.....25,200  
19           d. Dollars saved through Front-end Fraud Prevention  
20 .....\$17,900,000  
21           e. Number of WAGES participants referred to the local  
22 WAGES coalitions.....125,000  
23           f. Number of refugee cases closed.....5,600  
24           (g) For the Mental Health Institutions Program, the  
25 purpose of which is to prepare adults with mental health  
26 problems to function self-sufficiently in the community, the  
27 outcome measures, output measures, and associated performance  
28 standards with respect to funds provided in Specific  
29 Appropriations 413-419 are as follows:  
30           1. ADULTS IN CIVIL COMMITMENT OUTCOME MEASURES.--  
31



- 1        a. Percent of patients who improve mental health based
- 2 on the Positive and Negative Syndrome Scale.....65%
- 3        b. Average scores on a community readiness/ability
- 4 survey.....FY 2000-2001 LBR
- 5        c. Annual number of harmful events per 100 residents
- 6 in each mental health institution.....20
- 7        d. Percent of patients satisfied based on survey...90%
- 8        e. Percent of community partners satisfied based on
- 9 survey.....FY 2000-2001 LBR
- 10       f. Percent of people served who are discharged to the
- 11 community.....50%
- 12       g. Percent of patients readmitted within 1 year....FY
- 13 2000-2001 LBR
- 14       h. Percent of residents who meet readiness for
- 15 discharge criteria between 6 months and 12 months after
- 16 admission.....FY 2000-2001 LBR
- 17       2. ADULTS IN CIVIL COMMITMENT OUTPUT MEASURES.--
- 18       a. Number of people served.....3,000
- 19       3. ADULTS IN FORENSIC COMMITMENT OUTCOME MEASURES.--
- 20       a. Percent of residents who improve mental health
- 21 based on the Positive and Negative Syndrome Scale.....77%
- 22       b. Average number of days to restore competency....167
- 23       c. Annual number of harmful events per 100 residents
- 24 in each mental health institution.....10
- 25       d. Percent of residents satisfied based on survey..80%
- 26       e. Percent of community partners satisfied based on
- 27 survey.....90%
- 28       f. Percent of residents restored to competency and
- 29 ready for discharge within 6 months after admission.....FY
- 30 2000-2001 LBR
- 31

1           g. Percent of residents restored to competency and  
2 ready for discharge between 6 and 12 months after admission.FY  
3 2000-2001 LBR

4           4. ADULTS IN FORENSIC COMMITMENT OUTPUT MEASURES.--  
5           a. Number served.....1,742  
6           b. Number of adult abuse reports confirmed or proposed  
7 confirmed.....FY 2000-2001 LBR  
8           c. Number of adult abuse or neglect reports from  
9 mental health hospitals.....FY 2000-2001 LBR

10           (h) For the Developmental Services Institutions  
11 Program, the purpose of which is to enable individuals with  
12 developmental disabilities to live everyday lives, as measured  
13 by achievement of valued personal outcomes appropriate to life  
14 stages from birth to death, the outcome measures, output  
15 measures, and associated performance standards with respect to  
16 funds provided in Specific Appropriations 420-425 are as  
17 follows:

18           1. OUTCOME MEASURES.--  
19           a. Annual number of significant reportable incidents  
20 per 100 persons with developmental disabilities living in  
21 developmental services institutions.....26  
22           b. Percent of people discharged as planned.....100%  
23           c. Percent of clients satisfied with services.....95%

24           2. OUTPUT MEASURES.--  
25           a. Adults receiving services in developmental services  
26 institutions.....1,357  
27           b. Adults incompetent to proceed provided competency  
28 training and custodial care in the Mentally Retarded  
29 Defendants Program.....156

30           (3) Department of Elderly Affairs.--  
31

1           (a) For the program entitled Service to Elders  
2 Program, the purpose of which is to assist elders to live in  
3 the least restrictive and most appropriate community settings  
4 and maintain independence, the outcome measures, output  
5 measures, and associated performance standards with respect to  
6 funds provided in Specific Appropriations 426-443 are as  
7 follows:

8           1. OUTCOME MEASURES.--

9           a. Percentage of elders CARES determined to be  
10 eligible for nursing home placement who are diverted....15.1%

11           b. Percentage of Adult Protective Services referrals  
12 served.....FY 2000-2001 LBR

13           c. Percentage of CARES imminent risk referrals served  
14 .....95%

15           d. Satisfaction with the quality and delivery of home  
16 and community-based care for service recipients is equal or  
17 greater than previous periods.....FY 2000-2001 LBR

18           e. Cost of home and community-based care (including  
19 non-DOEA programs) is less than nursing home care for  
20 comparable client groups.....FY 2000-2001 LBR

21           f. Percentage of elders assessed with high or moderate  
22 risk environments who improved their environment score....83%

23           g. Percentage of elders assessed with a high social  
24 isolation score who have improved in receiving services....53%

25           h. Percentage of new service recipients with high-risk  
26 nutrition scores whose nutritional status improved.....FY  
27 2000-2001 LBR

28           i. Percentage of new service recipients whose ADL  
29 assessment score has been maintained or improved..FY 2000-2001  
30 LBR

31

- 1           j. Percentage of new service recipients whose IADL
- 2 assessment score has been maintained or improved..FY 2000-2001
- 3 LBR
- 4           k. Percentage of family and family-assisted caregivers
- 5 who self-report they are very likely to provide care.....95%
- 6           l. Percentage of caregivers assessed at risk who
- 7 self-report they are very likely of continuing to provide care
- 8 .....FY 2000-2001 LBR
- 9           m. Percentage of people placed in jobs after
- 10 participating in the Older Worker Program.....77%
- 11           n. Average wage at placement for people in the Older
- 12 Worker Program.....\$7.07
- 13           o. Percentage of new service recipients (congregate
- 14 meal sites) whose nutritional status has been maintained or
- 15 improved.....FY 2000-2001 LBR
- 16           p. Percentage of Elder Helplines with an excellent
- 17 rating on the Elder Helpline evaluation assessment.....FY
- 18 2000-2001 LBR
- 19           q. Percentage of people who rate the Memory Disorder
- 20 Clinic assessment conference as very helpful..FY 2000-2001 LBR
- 21           r. Percent of clients satisfied with the quality of
- 22 insurance counseling and information received.FY 2000-2001 LBR
- 23           2. OUTPUT MEASURES.--
- 24           a. Total number of CARES assessments.....77,410
- 25           b. Percentage of Community Care for the Elderly
- 26 clients defined as "probable Medicaid eligibles" who remain in
- 27 state-funded programs.....13.5%
- 28           c. Number of elders who enter DOEA service programs
- 29 each year with a risk score above the 1997-1998 average..2,481
- 30
- 31

- 1        d. Number of elders who enter DOEA service programs
- 2 each year with a frailty level above the 1997-1998 average
- 3 .....8,954
- 4        e. Percentage of copayment goal collected.....100%
- 5        f. Number of caregivers assessed.....11,806
- 6        g. Number of people trained in Older Workers Program
- 7 .....609
- 8        h. Number of new congregate meal service recipients
- 9 (assessed).....FY 2000-2001 LBR
- 10       i. Number of people evaluated for memory loss by
- 11 Memory Disorder Clinics.....FY 2000-2001 LBR
- 12       j. Number of volunteer hours.....FY 2000-2001 LBR
- 13       k. Number of volunteers.....FY 2000-2001 LBR
- 14       l. Number of people served.....127,589

15        Section 56. The performance measures and standards  
 16 established in this section for individual programs in Public  
 17 Safety and Judiciary agencies shall be applied to those  
 18 programs for the 1999-2000 fiscal year. These performance  
 19 measures and standards are directly linked to the  
 20 appropriations made in the General Appropriations Act for  
 21 Fiscal Year 1999-2000 as required by the Government  
 22 Performance and Accountability Act of 1994.

23        (1) DEPARTMENT OF CORRECTIONS.--

24        (a) For the Custody and Control Program, the purpose  
 25 of which is to protect the public and provide a safe secure  
 26 environment for incarcerated offenders and the staff  
 27 maintaining custody of them by applying effective physical  
 28 security methods and procedures and providing accurate risk  
 29 assessment and classification of inmates and adequate  
 30 nutrition and facility maintenance, the outcome measures,  
 31 output measures, and associated performance standards with

1 respect to funds provided in Specific Appropriations 566-578A  
2 are as follows:

3       1. OUTCOME MEASURES.--

4           a. Number of escapes from the secure perimeter of  
5 major institutions.....0

6           b. Percentage of inmates who did not escape when  
7 assigned outside a secure perimeter.....99.9%

8           c. Number of inmate-on-inmate physical assaults on one  
9 or more persons.....1,540

10           d. Number of inmate-on-staff physical assaults on one  
11 or more persons.....592

12           e. Number of major disciplinary reports per 1,000  
13 inmates.....900

14           f. Number of inmates receiving major disciplinary  
15 reports per 1,000 inmates.....375

16           g. Percentage of random inmate drug tests that are  
17 negative.....98.5%

18           h. Total number and percentage of inmate random drug  
19 tests that are positive.....1,381/1.5%

20       (b) For the Health Services Program, the purpose of  
21 which is to protect the public and maintain a humane  
22 environment in correctional institutions for incarcerated  
23 offenders and the staff maintaining custody of them by  
24 applying effective basic health care treatment to inmates, the  
25 outcome measures, output measures, and associated performance  
26 standards with respect to funds provided in Specific  
27 Appropriations 600-603 are as follows:

28       1. OUTCOME MEASURES.--

29           a. Total number of health care grievances upheld....50

30           b. Percentage of health care grievances upheld....1.6%

31

1           c. Number of suicides per 1,000 inmates within DOC  
2 compared to the national average for correctional  
3 facilities/institutions.....0.06%/National  
4 average not available

5           (c) For the Community Corrections Program the purpose  
6 of which is to assist sentenced felony offenders to become  
7 productive law abiding citizens by applying supervision in the  
8 community to hold offenders accountable to the conditions of  
9 their supervision and to detect violations of those conditions  
10 and make apprehensions when violations or new crimes occur,  
11 outcome measures, output measures, and associated performance  
12 standards with respect to funds provided in Specific  
13 Appropriations 579-589 are as follows:

14           1. OUTCOME MEASURES.--

15           a. Number/percentage of offenders who absconded within  
16 2 years.....3,544/4.1%

17           b. Number/percentage of offenders who had their  
18 supervision revoked within 2 years.....33,204/37.0%

19           c. Number/percentage of offenders who did not  
20 participate in or did not complete programs.....3,392/4.4%

21           d. Number/percentage of offenders who had their  
22 supervision revoked who did not participate in or did not  
23 complete programs.....31,363/40.3%

24           e. Number/percentage of offenders who absconded who  
25 completed a secure residential drug treatment program...0/0.0%

26           f. Number/percentage of offenders who had their  
27 supervision revoked who completed a secure residential drug  
28 treatment program.....21/10.2%

29           g. Number/percentage of offenders who absconded who  
30 completed a nonsecure residential drug treatment program  
31 .....36/2.3%

- 1        h. Number/percentage of offenders who had their  
2 supervision revoked who completed a nonsecure residential drug  
3 treatment program.....455/29.6%
- 4        i. Number/percentage of offenders who absconded who  
5 completed a nonresidential drug treatment program.....61/1.3%
- 6        j. Number/percentage of offenders who had their  
7 supervision revoked who completed a nonresidential drug  
8 treatment program.....866/18.4%
- 9        k. Number/percentage of offenders who absconded who  
10 completed a program at a Probation and Restitution Center  
11 .....12/2.8%
- 12        l. Number/percentage of offenders who had their  
13 supervision revoked who completed a program at a Probation and  
14 Restitution Center.....110/31.0%
- 15        m. Number/percentage of offenders who successfully  
16 completed supervision/work release, but are subsequently  
17 recommitted to prison for committing a new crime within 2  
18 years.....497/1.2%
- 19        n. Number/percentage of offenders who successfully  
20 completed supervision/work release, but are subsequently  
21 recommitted to supervision for committing a new crime within 2  
22 years.....2,211/5.7%
- 23        o. Number/percentage of offenders who successfully  
24 completed a secure residential drug treatment program, but are  
25 subsequently recommitted to prison for committing a new crime  
26 within 2 years.....0/0.0%
- 27        p. Number/percentage of offenders who successfully  
28 completed a secure residential drug treatment program, but are  
29 subsequently recommitted to supervision for committing a new  
30 crime within 2 years.....3/13.3%
- 31



- 1       q. Number/percentage of offenders who successfully  
2 completed a nonsecure residential drug treatment program, but  
3 are subsequently recommitted to prison for committing a new  
4 crime within 2 years.....7/2.7%
- 5       r. Number/percentage of offenders who successfully  
6 completed a nonsecure residential drug treatment program, but  
7 are subsequently recommitted to supervision for committing a  
8 new crime within 2 years.....26/10.2%
- 9       s. Number/percentage of offenders who successfully  
10 completed a nonresidential drug treatment program, but are  
11 subsequently recommitted to prison for committing a new crime  
12 within 2 years.....17/0.6%
- 13       t. Number/percentage of offenders who successfully  
14 completed a nonresidential drug treatment program, but are  
15 subsequently recommitted to supervision for committing a new  
16 crime within 2 years.....171/5.7%
- 17       u. Number/percentage of offenders who successfully  
18 completed a probation and restitution center program, but are  
19 subsequently recommitted to prison for committing a new crime  
20 within 2 years.....0/0.0%
- 21       v. Number/percentage of offenders who successfully  
22 completed a probation and restitution center program, but are  
23 subsequently recommitted to supervision for committing a new  
24 crime within 2 years.....8/8.6%
- 25       w. Number/percentage of offenders supervised in the  
26 community who are ordered by the court to participate in  
27 programs and the percentage of those that participate in  
28 educational and/or vocational programs.....1,874/95.3%
- 29       x. Number/percentage of offenders supervised in the  
30 community who are ordered by the court to participate in  
31

1 programs and the percentage of those that participate in drug  
2 treatment programs.....34,142/81.7%  
3 y. Percentage of offenders supervised in the community  
4 who are ordered by the court to participate in educational  
5 and/or vocational programs and the percentage of those who  
6 participate.....1,874/95.3%  
7 z. Percentage of offenders supervised in the community  
8 who are ordered by the court to participate in drug treatment  
9 programs and the percentage of those who participate  
10 .....34,142/81.7%

11 2. OUTPUT MEASURES.--  
12 a. Number of monthly personal contacts with offenders  
13 in the community on administrative supervision compared to the  
14 department standard.....0.1/0.0  
15 b. Number of monthly personal contacts with offenders  
16 in the community on basic risk supervision compared to the  
17 department standard.....1.1/1.0  
18 c. Number of monthly personal contacts with offenders  
19 in the community on enhanced risk supervision compared to the  
20 department standard.....1.5/1.5  
21 d. Number of monthly personal contacts with offenders  
22 in the community on intensive risk supervision compared to the  
23 department standard.....1.8/2.0  
24 e. Number of monthly personal contacts with offenders  
25 in the community on close risk supervision compared to the  
26 department standard.....2.4/3.0  
27 f. Number of monthly personal contacts with offenders  
28 in the community on community control compared to the  
29 department standard.....6.3/8.0  
30 g. Total annual dollar amount collected from offenders  
31 on community supervision only by DOC.....\$65,061,512

- 1        h. Total annual dollar amount collected from offenders
- 2 on community supervision only by DOC for restitution
- 3 .....\$27,432,748
- 4        i. Total annual dollar amount collected from offenders
- 5 on community supervision only by DOC for other court-ordered
- 6 costs.....\$13,129,604
- 7        j. Total annual dollar amount collected from offenders
- 8 on community supervision only by DOC for costs of supervision
- 9 .....\$23,592,056
- 10       k. Annual dollar amount collected for subsistence from
- 11 offenders/inmates in community correctional centers.\$7,835,742
- 12       l. Annual dollar amount collected for subsistence from
- 13 offenders/inmates in probation and restitution centers
- 14 .....\$571,560
- 15       (d) For the Offender Work and Training Program, the
- 16 purpose of which is to use the labor of incarcerated adult and
- 17 youthful offenders to benefit the state local communities and
- 18 victims of crimes by providing educational vocational and life
- 19 management opportunities that reduce the costs of prison
- 20 construction provide projects to improve communities and
- 21 provide inmate work administered by other state agencies, the
- 22 outcome measures, output measures, and associated performance
- 23 standards with respect to funds provided in Specific
- 24 Appropriations 590-598A are as follows:
- 25        1. OUTCOME MEASURES.--
- 26        a. Number and percentage of inmates needing mandatory
- 27 literacy program who participate in mandatory literacy
- 28 programs.....8,364/64%
- 29        b. Number and percentage of inmates participating in
- 30 mandatory literacy programs who complete mandatory literacy
- 31 programs.....3,364/40%

- 1        c. Number and percentage of inmates needing GED
- 2 education programs who participate in GED education programs
- 3 .....18,464/84%
- 4        d. Number and percentage of inmates participating in
- 5 GED education programs who complete GED education programs
- 6 .....2,348/18%
- 7        e. Number and percentage of inmates needing special
- 8 education programs who participate in special education
- 9 programs.....3,011/85%
- 10       f. Number and percentage of inmates participating in
- 11 special education programs who complete special education
- 12 programs.....FY 2000-2001 LBR
- 13       g. Number and percentage of inmates needing vocational
- 14 education programs who participate in vocational education
- 15 programs.....9,960/64%
- 16       h. Number and percentage of inmates participating in
- 17 vocational education programs who complete vocational
- 18 education programs.....2,310/35%
- 19       i. Number and percentage of inmates needing drug abuse
- 20 education/treatment programs who participate in drug abuse
- 21 education/treatment programs.....18,668/45%
- 22       j. Number and percentage of inmates participating in
- 23 drug abuse education/treatment programs who complete drug
- 24 abuse education/treatment programs.....6,316/34%
- 25       k. Number and percentage of inmates needing life
- 26 skills programs who participate in life skills programs
- 27 .....368/18%
- 28       l. Number and percentage of inmates participating in
- 29 life skills programs who complete life skills programs.160/43%
- 30       m. Number and percentage of inmates needing transition
- 31 programs who participate in transition programs.....4,486/100%

- 1        n. Number and percentage of inmates participating in
- 2 transition programs who complete transition programs.3,368/75%
- 3        o. Number and percentage of inmates needing wellness
- 4 programs who participate in wellness programs.....2,396/90%
- 5        p. Number and percentage of inmates participating in
- 6 wellness programs who complete wellness programs.....672/28%
- 7        q. Percentage of inmates placed in a facility that
- 8 provides at least one of inmate's primary program needs....75%
- 9        r. Number of inmates available for work assignments
- 10 and the percentage of those available for work who are not
- 11 assigned.....50,971/2.3%
- 12        s. Number of available work assignments.....34,626
- 13        t. Average increase in grade level achieved by inmates
- 14 participating in educational programs per instructional period
- 15 .....0.6
- 16        u. Number of GED certificates earned by offenders per
- 17 teacher.....15.03 for 156 teachers
- 18        v. Number of vocational certificates earned by
- 19 offenders per teachers.....17.39 for 139 teachers
- 20        2. OUTPUT MEASURES.--
- 21        a. Number and percent of transition plans completed
- 22 for inmates released from prison.....22,338/95%
- 23        b. Number of mandatory literacy programs completed by
- 24 offenders per teacher with number of GED/MLP teachers shown
- 25 .....21.27/156 teachers
- 26        c. Number of victims notified annually and the
- 27 percentage of victim notifications that meet the statutory
- 28 time period requirements.....15,586/FY 2000-2001 LBR
- 29        d. Number of annual volunteer hours in the chaplaincy
- 30 program with annual percentage change shown.....250,000/2.8%
- 31

1 Additional measures and standards as contained in reviews  
2 required by sections 11.513 and 216.0166, Florida Statutes,  
3 shall be included in the agency Fiscal Year 2000-2001  
4 Legislative Budget Request. Measures for which data are  
5 unavailable should be included with an explanation as to the  
6 utility of the measure.

7 (2) DEPARTMENT OF JUVENILE JUSTICE.--  
8 (a) For the Juvenile Detention Program, the purpose of  
9 which is to maintain, develop, and implement a comprehensive  
10 range of detention services to protect the community, hold  
11 youths accountable, and ensure the appearance of youths for  
12 court proceedings, the outcome measures, output measures, and  
13 associated performance standards with respect to funds  
14 provided in Specific Appropriations 966-968A are as follows.

15 1. SECURE DETENTION OUTCOME MEASURES.--  
16 a. Number of escapes from secure detention facilities  
17 per 100,000 resident days.....3.3  
18 b. Number of youth-on-youth batteries (assaults  
19 requiring medical attention) per 100,000 resident days while  
20 in secure detention.....98  
21 c. Number of youth-on-staff batteries (assaults  
22 requiring medical attention) per 100,000 resident days while  
23 in secure detention.....22

24 2. SECURE DETENTION OUTPUT MEASURES.--  
25 a. Number of admissions to secure detention facilities  
26 .....68,403  
27 b. Number of releases from secure detention facilities  
28 .....67,170  
29 c. Average daily population for secure detention as  
30 compared to fixed capacity beds in secure detention as of June  
31 30.....2,571:2,222

1           3. HOME/NONSECURE DETENTION OUTCOMES.--

2           a. Number of absconds from home detention per 100,000

3 resident days.....121

4           b. Number of new law violations from home detention

5 per 100,000 resident days .....92

6           4. HOME/NONSECURE DETENTION OUTPUTS.--

7           a. Number of admissions into home detention/nonsecure

8 detention..... 36,659

9           b. Average daily population for home detention...2,751

10           (b) For the Juvenile Offender Program the purpose of

11 which is to provide protection for the public from juvenile

12 crime by reducing juvenile delinquency through the development

13 and implementation of an effective continuum of services and

14 commitment programs including secure residential programs, the

15 outcome measures, and output measures, and associated

16 performance standards with respect to funds provided in

17 Specific Appropriations 969-972C are as follows:

18           1. OUTCOME MEASURES.--

19           a. Percentage of juveniles who were adjudicated or had

20 adjudication withheld in juvenile court or convicted in adult

21 court for a crime which occurred within 1 year of release from

22 a low-risk program.....46.6%

23           b. Percentage of juveniles who were adjudicated or had

24 adjudication withheld in juvenile court or convicted in adult

25 court for a crime which occurred within 1 year of release from

26 a moderate-risk program.....46.8%

27           c. Percentage of juveniles who were adjudicated or had

28 adjudication withheld in juvenile court or convicted in adult

29 court for a crime which occurred within 1 year of release from

30 a high-risk program.....47.4%

31

- 1        d. Percentage of juveniles who were adjudicated or had
- 2 adjudication withheld in juvenile court or convicted in adult
- 3 court for a crime which occurred within 1 year of release from
- 4 a maximum-risk program.....38.5%
- 5        e. Percentage of juveniles who were adjudicated or had
- 6 adjudication withheld in juvenile court or convicted in adult
- 7 court for a crime which occurred within 1 year of release from
- 8 an aftercare program.....41.8%
- 9        f. Percentage of escapes from low-risk residential
- 10 commitment programs.....8.7%
- 11        g. Percentage of escapes from moderate-risk
- 12 residential commitment programs.....3.42%
- 13        h. Percentage of escapes from high-risk residential
- 14 commitment programs.....1.19%
- 15        i. Percentage of escapes from maximum residential
- 16 commitment programs.....0.0%
- 17        j. Percentage of residential commitment program
- 18 reviews conducted by Quality Assurance which indicate
- 19 satisfactory or higher ratings on all physical plant safety
- 20 and security standards.....80%
- 21        k. Number of youth-on-youth assaults/batteries per 100
- 22 youth in low-risk residential commitment programs.....0.18
- 23        l. Number of youth-on-youth assaults/batteries per 100
- 24 youth in moderate-risk residential commitment programs....0.23
- 25        m. Number of youth-on-youth assaults/batteries per 100
- 26 youth in high-risk residential commitment programs.....0.4
- 27        n. Number of youth-on-youth assaults/batteries per 100
- 28 youth in low-risk residential commitment programs.....0
- 29        o. Number of youth-on-staff assaults/batteries per 100
- 30 youth in low-risk residential commitment programs.....1.0
- 31



- 1        p. Number of youth-on-staff assaults/batteries per 100
- 2 youth in moderate-risk residential commitment programs....1.5
- 3        q. Number of youth-on-staff assaults/batteries per 100
- 4 youth in high-risk residential commitment programs.....2.0
- 5        r. Number of youth-on-staff assaults/batteries per 100
- 6 youth in low-risk residential commitment programs.....5.0
- 7        s. Percentage of residential commitment program
- 8 reviews conducted by Quality Assurance, which indicated
- 9 satisfactory or higher ratings on overall quality.....94%
- 10       t. Percentage of residential commitment program
- 11 reviews conducted by Quality Assurance which indicate
- 12 satisfactory or higher ratings on staff-to-youth ratios....80%
- 13       u. Percentage of youth who were adjudicated or had
- 14 adjudication withheld for a crime which occurred within one
- 15 year of exiting a nonresidential program.....34.7%
- 16       v. Percentage of cases processed within statutory time
- 17 frames.....71.80%
- 18       w. Average time in days to make recommendations to the
- 19 State Attorney once the law enforcement report is received...9
- 20       x. The number and percentage of contracts awarded on a
- 21 competitive basis.....50/74.6%
- 22       2. OUTPUT MEASURES.--
- 23       a. Total number of youth served and average daily
- 24 population of youth served in low-risk residential commitment
- 25 programs.....2,204/477
- 26       b. Total number of youth served and average daily
- 27 population of youth served in moderate-risk residential
- 28 commitment programs.....9,115/2,681
- 29       c. Total number of youth served and average daily
- 30 population of youth served in high-risk residential commitment
- 31 programs.....4,030/1,969

- 1       d. Total number of youth served and average daily
- 2 population of youth served in maximum-risk residential
- 3 commitment programs.....259/217
- 4       e. Number of low-risk residential commitment beds
- 5 on-line.....530
- 6       f. Number of moderate-risk residential commitment beds
- 7 on-line.....3,852
- 8       g. Number of high-risk residential commitment beds
- 9 on-line.....2,562
- 10       h. Number of maximum-risk residential commitment beds
- 11 on-line.....297
- 12       i. Number of youth receiving supervision services,
- 13 either state or contracted, in community control.....30,000
- 14       j. Number of youth receiving supervision services,
- 15 either state or contracted, in diversion programs.....17,824
- 16       k. Average annual community control and intake
- 17 caseload compared to agency standard for 1,080 FTE...42:1/32:1
- 18       l. Number of youth processed through intake...112,000

19

20 Additional measures and standards as contained in reviews

21 required by sections 11.513 and 216.0166, Florida Statutes,

22 shall be included in the agency Fiscal Year 2000-2001

23 Legislative Budget Request. Measures for which data are

24 unavailable should be included with an explanation as to the

25 utility of the measure.

26       (3) DEPARTMENT OF LAW ENFORCEMENT.--

27       (a) For the Criminal Justice Investigations and

28 Forensic Science Program the purpose of which is to manage,

29 coordinate and provide investigative, forensic, prevention and

30 protection services and through partnerships with local,

31 state, and federal criminal justice agencies to improve the

1 state's capacity to prevent crime and detect, capture and  
 2 prosecute criminal suspects, the outcome measures, output  
 3 measures, and associated performance standards with respect to  
 4 funds provided in Specific Appropriations 982-986 are as  
 5 follows:

6       1. LABORATORY SERVICES OUTCOME MEASURES.--  
 7           a. Number/percentage of service requests by lab  
 8 discipline completed.....73,500/95%  
 9           b. Average number of days to complete lab service  
 10 requests, excluding serology and DNA.....30  
 11           c. Average number of days to complete lab service  
 12 requests for serology.....50  
 13           d. Average number of days to complete lab service  
 14 requests for DNA.....115

15       2. INVESTIGATION AND SUPPORT SERVICES OUTCOME  
 16 MEASURES.--  
 17           a. Number/percentage of closed criminal investigations  
 18 resolved.....1,008/85%  
 19           b. Number/percentage of criminal investigations closed  
 20 resulting in an arrest.....826/65%/2,212

21       3. LABORATORY SERVICES OUTPUT MEASURES.--  
 22           a. Number of crime scenes processed.....600  
 23           b. Number of DNA samples added to DNA database...7,000  
 24           c. Number of expert witness appearances in court  
 25 proceedings.....1,762

26       4. INVESTIGATION AND SUPPORT SERVICES OUTPUT  
 27 MEASURES.--  
 28           a. Number of criminal investigations worked.....2,794  
 29           b. Number of criminal investigations commenced...1,504  
 30           c. Number/percentage of criminal investigations closed  
 31 .....1,276/46%

1           d. Number of short-term investigative assists worked  
2           .....566

3           5. PROTECTIVE SERVICES OUTPUT MEASURES.--

4           a. Number of dignitaries provided with FDLE protective  
5 services.....52

6           b. Number of background investigations performed.3,500

7           (b) For the Criminal Justice Information Program the  
8 purpose of which is to provide criminal justice information  
9 needed to prevent crime, solve cases, recover property and  
10 identify and apprehend criminals; to provide screening to  
11 identify persons with criminal warrants, arrests, and  
12 convictions; and to provide statistical and analytical  
13 information about crime to policymakers and the public, the  
14 outcome measures, output measures, and associated performance  
15 standards with respect to funds provided in Specific  
16 Appropriations 987-992 are as follows:

17           1. OUTCOME MEASURES.--

18           a. Percentage of responses to simulated FCIC queries  
19 within defined time frame.....90%

20           b. Percent of time FCIC is running and accessible  
21 .....99.5%

22           c. Percentage response to criminal history record  
23 check customers within defined time frame.....92%

24           2. OUTPUT MEASURES.--

25           a. Percentage of criminal arrest information received  
26 electronically (through AFIS) for entry into the criminal  
27 history system.....70%

28           b. Number of agencies/FCIC work stations networked  
29 .....835/14,631

30           c. Number of agencies connected to the Criminal  
31 Justice Network.....757

1           d. Number of responses to requests for crime  
2 statistics.....30,000  
3           e. Number of responses to requests for criminal  
4 history record checks.....1,498,810  
5           f. Number of registered sexual predators/ offenders  
6 identified to the public.....15,350  
7           g. Number of responses to requests for sexual  
8 predator/offender information.....279,000  
9           h. Number of missing children cases worked through  
10 MCIC.....602  
11           (c) For Criminal Justice Professionalism Program the  
12 purpose of which is to promote and facilitate the competency  
13 and professional conduct of criminal justice officers through  
14 a partnership with criminal justice agencies in provide  
15 entry-level and in-service officer training and maintain  
16 disciplinary procedures the outcome measures, output measures,  
17 and associated performance standards with respect to funds  
18 provided in Specific Appropriations 993-996 are as follows:  
19           1. OUTCOME MEASURES.--  
20           a. Number/percentage of individuals who pass the basic  
21 professionalism certification examination for law enforcement  
22 officers, correctional officers, and correctional probation  
23 officers.....5,140/75%  
24           2. OUTPUT MEASURES.--  
25           a. Number of course curricula and examinations  
26 developed or revised.....109  
27           b. Number of examinations administered.....7,000  
28           c. Number of individuals trained by the Florida  
29 Criminal Justice Executive Institute.....549  
30           d. Number of law enforcement officers trained by DARE  
31 .....155

1           e. Number of discipline referrals processed for state  
2 and local LEOs and COs and CPOs pursuant to Ch. 120, F.S.  
3 .....2,100

4           f. Number of criminal justice officer disciplinary  
5 actions.....452

6           g. Number of program and financial compliance audits  
7 performed.....3,155

8           h. Number of records audited to validate the accuracy  
9 and completeness of ATMS2 record information.....2,138

10

11 Additional measures and standards as contained in reviews  
12 required by sections 11.513 and 216.0166, Florida Statutes,  
13 shall be included in the agency Fiscal Year 2000-2001  
14 Legislative Budget Request. Measures for which data are  
15 unavailable should be included with an explanation as to the  
16 utility of the measure.

17           (4) DEPARTMENT OF LEGAL AFFAIRS.--

18           (a) For the Office of the Attorney General Program,  
19 the purpose of which is to provide civil representation and  
20 legal services on behalf of the State of Florida, and to  
21 assist crime victims and law enforcement agencies through  
22 associated support services, the outcome measures, output  
23 measures and associated performance standards with respect to  
24 funds provided in Specific Appropriations 997-1013 are as  
25 follows:

26           1. CIVIL REPRESENTATION AND LEGAL SERVICE OUTCOME  
27 MEASURES.--

28           a. Average number of days for opinion response.....29

29           b. Percent of mediated cases resolved in 3 weeks or  
30 less.....75%

31

1	<u>c. Percent of lemon law cases resolved in less than</u>	
2	<u>one year.....</u>	<u>99%</u>
3	<u>2. CIVIL REPRESENTATION AND LEGAL SERVICES OUTPUT</u>	
4	<u>MEASURES.--</u>	
5	<u>a. Cases opened.....</u>	<u>7,000</u>
6	<u>b. Cases closed.....</u>	<u>4,700</u>
7	<u>c. Number of capital briefs/state &amp; federal</u>	
8	<u>responses/oral arguments.....</u>	<u>270</u>
9	<u>d. Number of noncapital briefs/state &amp; federal</u>	
10	<u>responses/oral arguments.....</u>	<u>11,289</u>
11	<u>e. Number of Antitrust cases closed.....</u>	<u>20</u>
12	<u>f. Number of Economic Crime cases closed.....</u>	<u>375</u>
13	<u>g. Number of Medicaid Fraud cases closed.....</u>	<u>625</u>
14	<u>h. Number of Children's Legal Services (uncontested</u>	
15	<u>disposition orders entered) cases closed .....</u>	<u>1,400</u>
16	<u>i. Number of Ethics cases closed.....</u>	<u>15</u>
17	<u>j. Opinions issued.....</u>	<u>255</u>
18	<u>k. Number/percent of disputes resolved through</u>	
19	<u>mediation.....</u>	<u>105/76%</u>
20	<u>l. Cost per mediation.....</u>	<u>\$555</u>
21	<u>3. CRIMINAL JUSTICE AND VICTIM SUPPORT SERVICE OUTCOME</u>	
22	<u>MEASURES.--</u>	
23	<u>a. Average number of days from application to payment</u>	
24	<u>.....</u>	<u>42</u>
25	<u>b. Percent of counties receiving motor vehicle theft</u>	
26	<u>grant funds that experienced a reduction in motor vehicle</u>	
27	<u>theft incidents below 1994 levels.....</u>	<u>85%</u>
28	<u>4. CRIMINAL JUSTICE AND VICTIM SUPPORT SERVICES OUTPUT</u>	
29	<u>MEASURES.--</u>	
30	<u>a. Number of victim compensation claims eligibility</u>	
31	<u>determinations.....</u>	<u>7,950</u>

1	<u>b. Number of victim compensation claims paid.....</u>	<u>7,000</u>
2	<u>c. Number of victim compensation final orders issued</u>	
3	<u>.....</u>	<u>170</u>
4	<u>d. Number of sexual battery examination claims paid</u>	
5	<u>.....</u>	<u>5,200</u>
6	<u>e. Number of appellate services provided.....</u>	<u>800</u>
7	<u>f. Number of information and referral services</u>	
8	<u>provided.....</u>	<u>25,000</u>
9	<u>g. Number of VOCA grants funded.....</u>	<u>200</u>
10	<u>h. Number of victims served through contract... </u>	<u>100,000</u>
11	<u>i. Number of motor vehicle theft grants funded.....</u>	<u>40</u>
12	<u>j. Number of people attending training (victims/crime</u>	
13	<u>prevention).....</u>	<u>1,368/3,550</u>
14	<u>k. Number of training sessions held (victims/crime</u>	
15	<u>prevention).....</u>	<u>33/30</u>
16	<u>(b) For the Statewide Prosecution Program the purpose</u>	
17	<u>of which is to investigate and prosecute criminal offenses</u>	
18	<u>enumerated in section 16.56, Florida Statutes, when they have</u>	
19	<u>been part of an organized crime conspiracy affecting two or</u>	
20	<u>more judicial circuits, including assistance to federal state</u>	
21	<u>attorneys and local law enforcement offices in their efforts</u>	
22	<u>against organized crime, the outcome measures, output</u>	
23	<u>measures, and associated performance standards with respect to</u>	
24	<u>funds provided in Specific Appropriations 1014-1016 are as</u>	
25	<u>follows:</u>	
26	<u>1. OUTCOME MEASURES.--</u>	
27	<u>a. Of the defendants who reached disposition, the</u>	
28	<u>number of those convicted.....</u>	<u>625</u>
29	<u>b. Conviction rate per defendant.....</u>	<u>96%</u>
30	<u>2. OUTPUT MEASURES.--</u>	
31	<u>a. Number of law enforcement agencies assisted.....</u>	<u>66</u>



1           b. Ratio of request to number of intake prosecutors  
2 .....297:5

3           c. Ratio of investigations to number of prosecutors  
4 .....21:1

5           d. Ratio of total filed cases to total number of  
6 prosecutors.....8:1

7

8 Additional measures and standards as contained in reviews  
9 required by sections 11.513 and 216.0166, Florida Statutes,  
10 shall be included in the agency Fiscal Year 2000-2001  
11 Legislative Budget Request. Measures for which data are  
12 unavailable should be included with an explanation as to the  
13 utility of the measure.

14           Section 57. The performance measures and standards  
15 established in this section for individual programs in Natural  
16 Resources shall be applied to those programs for the 1999-2000  
17 fiscal year. These performance measures and standards are  
18 directly linked to the appropriations made in the General  
19 Appropriations Act for Fiscal Year 1999-2000 as required by  
20 the Government Performance and Accountability Act of 1994.

21           (1) DEPARTMENT OF AGRICULTURE AND CONSUMER SERVICES.--  
22           (a) For the Food Safety and Quality Program, the  
23 purpose of which is to ensure the safety, wholesomeness,  
24 quality, and accurate labeling of food products through  
25 inspections, laboratory analyses, consumer assistance, and  
26 enforcement actions, the outcome measures, output measures,  
27 and associated performance standards with respect to funds  
28 provided in Specific Appropriations 1042-1046 are as follows:

29           1. OUTCOME MEASURES.--  
30  
31

1	<u>a. Total outbreaks of food-borne illness in</u>
2	<u>Florida/total number of people who become ill in calendar year</u>
3	<u>.....FY 2000-2001 LBR</u>
4	<u>b. Number/percentage of food and dairy establishments</u>
5	<u>which fail to meet food safety and sanitation requirements</u>
6	<u>.....2,670/8.9%</u>
7	<u>c. Number of food or dairy products removed from sale</u>
8	<u>for failure to meet food safety requirements or standards</u>
9	<u>.....15,500</u>
10	<u>d. Number/percentage of food products analyzed which</u>
11	<u>fail to meet standards.....775/8.5%</u>
12	<u>e. Number/percentage of milk and milk products</u>
13	<u>analyzed which fail to meet standards.....1,300/6.5%</u>
14	<u>f. Number/percentage of produce or other food samples</u>
15	<u>analyzed which fail to meet pesticide residue standards</u>
16	<u>.....52/2.3%</u>
17	<u>g. Number/percentage of food and dairy enforcement</u>
18	<u>actions which result in compliance or other resolution within</u>
19	<u>60 days, excluding Field Notices of Violation.....13,000/99%</u>
20	<u>2. OUTPUT MEASURES</u>
21	<u>a. Number of inspections of food establishments, dairy</u>
22	<u>establishments, and water vending machines.....61,500</u>
23	<u>b. Number of enforcement actions taken, excluding</u>
24	<u>Field Notices of Violation.....13,131</u>
25	<u>c. Number of food analyses/samples analyzed</u>
26	<u>.....31,200/9,000</u>
27	<u>d. Number of milk and milk products analyses/samples</u>
28	<u>analyzed.....70,000/20,000</u>
29	<u>e. Number of pesticide residue analyses/samples</u>
30	<u>analyzed.....273,000/3,050</u>
31	

1           f. Number of food-related consumer assistance  
2 investigations or actions.....4,800  
3           g. Tons of poultry and shell eggs graded.....430,000  
4           (b) For the Consumer Protection Program, the purpose  
5 of which is to protect Florida's consumers from deceptive and  
6 unfair business and trade practices and from unsafe, harmful,  
7 and inferior products and services, the outcome measures,  
8 output measures, and associated performance standards with  
9 respect to funds provided in Specific Appropriations  
10 1047-1050A are as follows:  
11           1. STANDARDS AND PETROLEUM QUALITY INSPECTION OUTCOME  
12 MEASURES.--  
13           a. Number/percentage of LP Gas accidents due to  
14 equipment failure or code violations at licensed LP Gas  
15 storage, distribution, and handling facilities.....2/3%  
16           b. Number/percentage of LP Gas facilities found in  
17 compliance with safety requirements on first inspection  
18 .....989/20%  
19           c. Number of reportable accidents resulting from  
20 amusement attraction mechanical or structural failure.....1  
21           d. Number/percentage of amusement attractions found in  
22 full compliance with safety requirements on first inspection  
23 .....3,441/37%  
24           e. Number/percentage of regulated weighing and  
25 measuring devices, packages, and businesses with scanners in  
26 compliance with accuracy standards during initial  
27 inspection/testing.....237,000/95%  
28           f. Number/percentage of petroleum products meeting  
29 quality standards.....57,000/99.2%  
30  
31

1           g. Number/percentage of state and commercial weights  
2 and volumetric standards found within specified tolerances  
3 .....11,760/98%

4           2. STANDARDS AND PETROLEUM QUALITY INSPECTION OUTPUT  
5 MEASURES.--

6           a. Number of LP Gas facility inspections/reinspections  
7 conducted.....4,200

8           b. Number of LP Gas-related accidents investigated..50

9           c. Number of amusement device safety/permit  
10 inspections conducted.....9,300/1,725

11           d. Number of weighing and measuring devices  
12 inspected/tested.....249,000

13           e. Number of complaints investigated/processed  
14 relating to all entities regulated by the Division of  
15 Standards in the Consumer Protection Program.....3,180

16           f. Number of LP Gas professional certification  
17 examinations administered.....1,500

18           g. Number of laboratory analyses performed on  
19 regulated petroleum products.....140,000

20           h. Number of enforcement actions taken against all  
21 entities regulated by the Division of Standards in the  
22 Consumer Protection Program.....37,375

23           i. Number of physical measurement standards tests or  
24 calibrations conducted.....12,000

25           3. CONSUMER PROTECTION SERVICES OUTCOME MEASURES.--

26           a. Number/percentage regulated entities (motor vehicle  
27 repair shops, health studio, telemarketer, business  
28 opportunity, dance studio, solicitation of contribution,  
29 sellers of travel, and pawn shops) found operating in  
30 violation of the consumer protection laws.....8,892/26%

31

1           b. Number/percentage of consumer hotline callers that  
 2 receive accurate information and are treated courteously by  
 3 call center staff.....FY 2000-2001 LBR  
 4           c. Number/percentage of "no-sales solicitation"  
 5 complaints from subscribers.....17,160/13%  
 6           d. Amount/percentage of money recovered for consumers  
 7 from regulated motor vehicle repair shops.....\$165,000/FY  
 8 2000-2001 LBR  
 9           4. CONSUMER PROTECTION SERVICES OUTPUT MEASURES.--  
 10           a. Number of assists provided to consumers, not  
 11 including lemon law.....1,003,195  
 12           b. Number of lemon law assists made to consumers  
 13 .....30,450  
 14           c. Number of complaints investigated/processed  
 15 relating to all entities regulated by the Division of Consumer  
 16 Services in the Consumer Protection Program.....33,529  
 17           d. Number of enforcement actions taken against all  
 18 entities regulated by the Division of Consumer Services in the  
 19 Consumer Protection Program.....260  
 20           e. Number of "no sales solicitation calls"  
 21 subscriptions processed.....180,000  
 22           5. AGRICULTURAL ENVIRONMENTAL SERVICES OUTCOME  
 23 MEASURES.--  
 24           a. Number/percentage of licensed pest control  
 25 applicators inspected who misapply chemicals or otherwise  
 26 violate regulations.....375/23%  
 27           b. Number/percentage of feed, seed, and fertilizer  
 28 inspected products in compliance with performance/quality  
 29 standards.....16,698/90.5%  
 30           c. Number/percentage of licensed pesticide applicators  
 31 who do not apply chemicals properly.....198/36%

1           d. Number of reported human/equine disease cases  
2 caused by mosquitoes.....3/40  
3           6. AGRICULTURAL ENVIRONMENTAL SERVICES OUTPUT  
4 MEASURES.--  
5           a. Number of pest control inspections conducted..1,630  
6           b. Number of feed, seed, and fertilizer inspections  
7 conducted.....12,146  
8           c. Number of complaints investigated/processed  
9 relating to all entities regulated by the Division of  
10 Agricultural Environmental Services in the Consumer Protection  
11 Program excluding pesticide-related actions.....800  
12           d. Number of pest control professional certification  
13 examinations administered.....1,605  
14           e. Number of laboratory analyses performed on seed and  
15 fertilizer samples.....160,000  
16           f. Number of enforcement actions taken against all  
17 entities regulated by the Division of Agricultural  
18 Environmental Services in the Consumer Protection Program  
19 excluding pesticide-related actions.....2,470  
20           g. Number of pesticide-related complaints investigated  
21 .....352  
22           h. Number of pesticide-related inspections conducted  
23 .....3,129  
24           i. Number of pesticide-related enforcement actions  
25 initiated/completed.....500  
26           j. Number of wells monitored for pesticide or nitrate  
27 residues.....46  
28           k. Number of pesticide product and residue analyses  
29 performed in the pesticide laboratory.....63,500  
30           l. Number of persons in Florida served by effective  
31 mosquito control programs.....14,000,000

1           (c) For the Agricultural Economic Development Program,  
 2 the purpose of which is to maintain and enhance Florida  
 3 agriculture in the national and international marketplace, the  
 4 outcome measures, output measures, and associated performance  
 5 standards with respect to funds provided in Specific  
 6 Appropriations 1051-1068M are as follows:

7           1. OUTCOME MEASURES.--  
 8           a. Percentage of national agricultural gate receipts  
 9 represented by Florida agricultural products..FY 2000-2001 LBR

10           b. Percentage of national agricultural exports  
 11 represented by Florida agricultural products..FY 2000-2001 LBR

12           c. Percentage/value of Florida's gross state product  
 13 represented by Florida agricultural products..FY 2000-2001 LBR

14           2. MARKET DEVELOPMENT, DISTRIBUTION, STATISTICS, AND  
 15 REGULATION OUTCOME MEASURES.--

16           a. Gate receipts value of agriculture and seafood  
 17 products sold by Florida's agricultural industry, in dollars  
 18 in calendar year.....\$7.075 billion

19           b. Total sales of agricultural and seafood products  
 20 generated by tenants of state farmers markets.....\$194,189,444

21           c. Dollar value of federal commodities and recovered  
 22 food distributed.....\$52,142,213

23           3. MARKET DEVELOPMENT, DISTRIBUTION, STATISTICS, AND  
 24 REGULATION OUTPUT MEASURES.--

25           a. Number of buyers reached with agricultural  
 26 promotion campaign messages.....2.02 billion

27           b. Number of marketing assists provided to producers  
 28 and businesses.....96,319

29           c. Pounds of federal commodities and recovered food  
 30 distributed.....66,214,385

31           4. FRUIT AND VEGETABLE REGULATION OUTCOME MEASURES.--

1           a. Dollar value of fruit and vegetables that are  
 2 shipped to other states or countries which are subject to  
 3 mandatory inspection.....\$1,443,648,000  
 4           5. FRUIT AND VEGETABLE REGULATION OUTPUT MEASURE.--  
 5           a. Number of tons of fruits and vegetables inspected  
 6 .....13,781,717  
 7           6. PLANT PEST AND DISEASE CONTROL OUTCOME MEASURES.--  
 8           a. Number/percentage of newly introduced pests and  
 9 diseases prevented from infesting Florida plants to a level  
 10 where eradication is biologically or economically unfeasible  
 11 .....100/93.5%  
 12           b. Number/percentage of commercial citrus acres free  
 13 of citrus canker.....832,581/98.5%  
 14           c. Number/percentage of acres of commercial citrus,  
 15 monitored by the department, at the request of the grower,  
 16 which are free of the Caribbean fruit fly.....186,000/98%  
 17           d. Number/percentage of exotic fruit fly  
 18 (Mediterranean, Oriental, Mexican, Queensland, West Indian)  
 19 outbreaks where eradication can occur without use of  
 20 aerial-treatments.....2/100%  
 21           7. PLANT PEST AND DISEASE CONTROL OUTPUT MEASURES.--  
 22           a. Number of plant, fruit fly trap, and honeybee  
 23 inspections performed.....2,280,000  
 24           b. Number of commercial citrus acres surveyed for  
 25 citrus canker.....245,000  
 26           c. Number of exotic fruit fly traps serviced....36,729  
 27           d. Millions of sterile med flies released.....7,800  
 28           e. Number of acres where plant pest and disease  
 29 eradication or control efforts were undertake.....100,000  
 30           f. Number of shipments of plant products certified  
 31 pest-free for export.....25,000



1           g. Number of plant, soil, insect, and other organism  
2 samples processed for identification or diagnosis.....650,000  
3           8. ANIMAL PEST AND DISEASE CONTROL OUTCOME MEASURE.--  
4           a. Number/percentage of livestock and poultry infected  
5 with specific transmissible diseases for which monitoring,  
6 controlling, and eradicating activities are established  
7 .....472/0.00083%  
8           9. ANIMAL PEST AND DISEASE CONTROL OUTPUT MEASURES.--  
9           a. Number of animal site inspections performed..14,904  
10           b. Number of animals tested/vaccinated.650,000/120,000  
11           c. Number of animal sites quarantined and monitored  
12 .....315  
13           d. Number of/unit cost per animal-related diagnostic  
14 laboratory procedure(s) performed.....850,000/\$2.84  
15           e. Number of animals covered by health certificates  
16 .....815,000  
17           f. Number of animal permits processed.....4,750  
18           10. AGRICULTURE INSPECTION STATIONS OUTPUT MEASURES.--  
19           a. Number of vehicles inspected at agricultural  
20 inspection stations.....11,236,244  
21           b. Number of vehicles inspected at agricultural  
22 inspection stations transporting agricultural or regulated  
23 commodities.....2,505,682  
24           c. Percentage of vehicles inspected at agricultural  
25 inspection stations transporting agricultural or regulated  
26 commodities.....22%  
27           d. Amount of revenue generated by Bills of Lading  
28 transmitted to the Department of Revenue from Agricultural  
29 Inspection stations.....\$12,658,800  
30  
31

1           e. Number of Bills of Lading transmitted to the  
2 Department of Revenue from Agricultural Inspection stations  
3 .....83,000

4           (d) For the Forest and Resource Protection Program,  
5 the purpose of which is to promote and use sound management  
6 practices for forestry and other agricultural activities, the  
7 outcome measures, output measures, and associated performance  
8 standards with respect to funds provided in Specific  
9 Appropriations 1038D-1038V are as follows:

10           1. OUTCOME MEASURES.--

11           a. Number/percentage of acres of protected forest and  
12 wildlands not burned by wildfires.....24,924,300/99.3%

13           b. Number/percentage of threatened structures not  
14 burned by wildfires.....1,000/98%

15           c. Number/percentage of wildfires caused by humans  
16 .....3,040/80%

17           d. Number/percentage of State Forest timber producing  
18 acres adequately stocked and growing.....107,485/25.9%

19           2. OUTPUT MEASURES.--

20           a. Number of wildfires detected and suppressed...3,800

21           b. Average elapsed time in minutes between wildfire  
22 ignition and detection.....55

23           c. Average elapsed time in minutes between wildfire  
24 detection and arrival on scene.....34

25           d. Number/percentage of forest acres and other lands  
26 managed by the department and purchased by the state with  
27 approved management plans.....831,951/94%

28           e. Number of acres burned through prescribed burning  
29 .....2.1 million

30           f. Number of person-hours of firefighting training  
31 provided.....47,000

1           g. Number of forest-related technical assists provided  
 2 to nonindustrial private land owners.....37,000  
 3           h. Number of open burning authorizations processed for  
 4 land clearing, agriculture, and silviculture.....118,000  
 5           i. Number of fire prevention presentations made..1,350  
 6           j. Number of person-hours spent responding to  
 7 emergency incidents other than wildfires.....8,000  
 8           (2) DEPARTMENT OF ENVIRONMENTAL PROTECTION.--  
 9           (a) No later than 45 days after this act becomes law,  
 10 the Executive Office of the Governor may adjust measures  
 11 related to the Air Resources Management, Water Resources  
 12 Management, and Waste Management programs as necessary to  
 13 comply with statutory law and specific appropriations, subject  
 14 to the notification, review and objection procedures of  
 15 section 216.177, Florida Statutes. Nothing in these measures  
 16 and standards shall permit the agency to engage in regulatory  
 17 or enforcement activities, or to establish requirements, more  
 18 stringent than those specifically authorized in statutory law.  
 19           (b) For the State Lands Program, the purpose of which  
 20 is to acquire, administer, and dispose of state lands, the  
 21 title of which is vested in the Board of Trustees of the  
 22 Internal Improvement Trust Fund; administer, manage, and  
 23 maintain the records of all lands held by the Board of  
 24 Trustees; administer and maintain the geodetic survey  
 25 requirements for the State of Florida; identify and set  
 26 ordinary and mean high water boundaries for purposes of  
 27 sovereignty and land title; and control aquatic and invasive  
 28 plant species, the outcome measures, output measures, and  
 29 associated performance standards with respect to funds  
 30 provided in Specific Appropriations 1187-1209 are as follows:  
 31           1. LAND ACQUISITION SERVICES OUTCOME MEASURE.--

- 1        a. Percent increase in the number of occurrences of
- 2 endangered/ threatened/special concern species on publicly
- 3 managed conservation areas.....10%
- 4        2. LAND ACQUISITION SERVICES OUTPUT MEASURES.--
- 5        a. Number of acres of critical habitat acquired by the
- 6 P2000 Program as listed in the CARL report.....311,601
- 7        b. Percentage of acres acquired by the P2000 Program
- 8 that have a critical habitat within the acquired tract.....38%
- 9        c. Number of acres of land acquired by the P2000
- 10 Program that had its highest resource values based on FNAI
- 11 elements.....218,808
- 12        d. Number and percent completion of projects on the
- 13 CARL list.....95/10%
- 14        e. Percentage of parcels at less than appraised value
- 15 - \$100,000 or less.....6%
- 16        f. Percentage of parcels at less than appraised value
- 17 - greater than \$100,000.....63%
- 18        g. Percentage of appraised value to purchase price -
- 19 \$100,000 or less.....93%
- 20        h. Percentage of appraised value to purchase price -
- 21 greater than \$100,000.....89%
- 22        i. Number of appraisals certified.....336
- 23        j. Number of surveys/maps certified for environmental
- 24 land acquisition.....98/49
- 25        k. Number of surveys/maps certified for
- 26 nonenvironmental land acquisition.....20/21
- 27        l. Percentage of parcels acquired within the "standard
- 28 time limit" - \$100,000 or less.....51%
- 29        m. Percentage of parcels acquired within the "standard
- 30 time limit" - greater than \$100,000.....57%
- 31        3. LAND ADMINISTRATIVE SERVICES OUTCOME MEASURES.--

1        a. Number of parcels evaluated and disposed of that  
2 have been determined to have no further public use.....80  
3        b. Percentage of easements, leases, and other requests  
4 completed by maximum time frames prescribed.....75%  
5        c. Percentage of all leases of sovereign submerged  
6 lands in compliance with lease conditions.....92%  
7        d. Percentage of all land management plans completed  
8 within statutory time frames.....60%  
9        4. LAND ADMINISTRATIVE SERVICES OUTPUT MEASURES.--  
10        a. Percentage of submerged land leases found in  
11 compliance annually.....92%  
12        b. Ratio of parcels of lands surplus/parcels of land  
13 evaluated for possible surplus.....1:2  
14        c. Number of verified records maintained.....237,265  
15        d. Number of submerged land leases audited annually  
16 .....313  
17        5. AQUATIC/EXOTIC PLANT CONTROL OUTCOME MEASURES.--  
18        a. Number of new acres of public land that have  
19 invasive, exotic, upland plants controlled and have existing  
20 management personnel committed to maintaining these plants  
21 under control after initial treatment.....3,500  
22        b. Percentage of Florida's public waters where control  
23 of hydrilla, water hyacinth, and water lettuce has been  
24 achieved and sustained.....93%  
25        6. AQUATIC/EXOTIC PLANT CONTROL OUTPUT MEASURES.--  
26        a. Percentage of public lakes and rivers that contain  
27 invasive, nonnative aquatic plants and are under maintenance  
28 control.....93%  
29        b. Percentage of public lands where invasive,  
30 nonnative upland plants, have been brought under control  
31

1 through efforts of, or pass-through funding, by the Bureau of  
 2 Aquatic Plant Management.....FY 2000-2001 LBR  
 3 c. Average cost per acre to achieve maintenance  
 4 control of aquatic, nonnative plants.....\$130  
 5 (c) For the Marine Resources Program, the purpose of  
 6 which is to preserve, enhance, and restore desired natural  
 7 functions and diversity of Florida's marine and estuarine  
 8 environments, the outcome measures, output measures, and  
 9 associated performance standards with respect to funds  
 10 provided in Specific Appropriations 1221A-1221AB are as  
 11 follows:  
 12 1. SHELLFISH REGULATION AND MARINE RESEARCH  
 13 OUTCOMES.--  
 14 a. Reduce the ratio of shellfish illnesses reported  
 15 from Florida shellfish products to the number of meals served  
 16 .....0.331/100,000  
 17 b. Increase in the number of marine fisheries stocks  
 18 reported as stable or increasing.....113  
 19 2. SHELLFISH REGULATION AND MARINE RESEARCH OUTPUT  
 20 MEASURES.--  
 21 a. Percent of research projects that provide  
 22 management recommendations or support management actions..100%  
 23 b. Percent of shellfish and crab processing facilities  
 24 in significant compliance with permit and food safety  
 25 regulations.....80%  
 26 c. Limit in the number of reported cases of  
 27 sickness/deaths from shellfish consumption that can be  
 28 directly traced to seafood harvested from contaminated waters  
 29 or to actions by fishermen, packing houses, or seafood dealers  
 30 not in compliance with state regulations.....48/3  
 31

1           d. Commercial and other fishing licenses processed  
2 annually.....25,951  
3           e. Artificial reefs monitored and/or created annually  
4 .....65  
5           f. Percentage of shellfish harvesting areas opened  
6 .....67.5%  
7           g. Red tide/fish kill/disease investigations.....6  
8           3. PROTECTION OF ENDANGERED OR THREATENED SPECIES  
9 OUTCOME MEASURE.--  
10           a. Reduction in the manatee mortality rate.....1%  
11           4. PROTECTION OF ENDANGERED OR THREATENED SPECIES  
12 OUTPUT MEASURES.--  
13           a. Limit in the number of manatee deaths as a result  
14 of human activities.....57  
15           b. Limit in the number of manatee deaths as a result  
16 of nonhuman activities.....134  
17           c. Manatee population.....2,275  
18           d. Number of Sea turtle nests - NW region.....905  
19           e. Number of Sea turtle nests - NE region.....2,702  
20           f. Number of Sea turtle nests - SE region.....68,022  
21           g. Number of Sea turtle nests - SW region.....6,235  
22           h. Manatee federal recovery plans completed and tasks  
23 implemented.....87  
24           i. Miles of sea turtle index nesting beaches surveyed  
25 .....201  
26           j. Limit in the number/percent of stranded sea turtles  
27 necropsied.....1,000/10%  
28           (d) For the Water Resources Management Program, the  
29 purpose of which is to regulate, manage, conserve, and protect  
30 the state's drinking water, surface and groundwater resources,  
31 wetlands, beaches, and lands reclaimed after mining

1 activities, the outcome measures, output measures, and  
2 associated performance standards with respect to funds  
3 provided in Specific Appropriations 1222-1243A are as follows:  
4 1. WATER RESOURCES MANAGEMENT AND PERMITTING OUTCOME  
5 MEASURES.--  
6 a. Percentage of rivers that meet designated uses..92%  
7 b. Percentage of lakes that meet designated uses...87%  
8 c. Percentage of estuaries that meet designated uses  
9 .....95%  
10 d. Percentage of groundwater that meets designated  
11 uses .....85%  
12 e. Percentage of reclaimed water (reuse) capacity  
13 relative to total domestic wastewater capacity.....40%  
14 f. Percentage of public water systems with no  
15 significant (public health-based) drinking water quality  
16 problems.....90%  
17 g. Number of wetland acres within agency jurisdiction  
18 successfully preserved, created, restored, and enhanced to  
19 offset the number of wetland acres impacted; and functional  
20 wetland acres - net gain/loss ratio.....0  
21 2. WATER RESOURCES MANAGEMENT AND PERMITTING OUTPUT  
22 MEASURES.--  
23 a. Number of wastewater inspections, site visits,  
24 technical assistance contacts, and other compliance activities  
25 .....1,260  
26 b. Number of wastewater permits and other  
27 authorizations processed.....30  
28 c. Number of water quality stations monitored in the  
29 statewide monitoring networks.....980  
30  
31



1           d. Number of drinking water inspections, site visits,  
2 technical assistance contacts, and other compliance activities  
3 .....2,520

4           3. BEACHES AND COASTAL SYSTEMS MANAGEMENT AND  
5 PERMITTING OUTCOME MEASURE.--

6           a. Linear miles of beaches which provide upland  
7 protection, wildlife habitat, or recreation according to  
8 statutory and rule requirements.....825

9           4. BEACHES AND COASTAL SYSTEMS MANAGEMENT AND  
10 PERMITTING OUTPUT MEASURES.--

11           a. Beach renourishment and dune restoration funds  
12 awarded.....\$7.7 million

13           b. Number of beach renourishment and dune restoration  
14 projects funded.....7

15           c. Number of other compliance activities.....168

16           d. Number of coastal construction permits, including  
17 field permits, processed.....1,580

18           e. Miles of shoreline surveyed and monitored.....752

19           5. MINE RECLAMATION AND PERMITTING OUTCOME MEASURE.--

20           a. Percentage of mined lands qualifying for  
21 reclamation which have been reclaimed according to statutory  
22 and rule requirements.....95%

23           6. MINE RECLAMATION AND PERMITTING OUTPUT MEASURES.--

24           a. Funds awarded annually for mine reclamation  
25 projects.....\$10 million

26           b. Number of mining permits processed/number of  
27 inspections.....20/550

28           c. Number of applications/acreage processed for mine  
29 reclamation projects.....60/6,500

30           7. WATER FACILITIES FINANCIAL ASSISTANCE OUTCOME  
31 MEASURE.--

1           a. Percentage of wastewater, drinking water, and  
2 stormwater projects on State Revolving Fund loan priority  
3 lists and the construction grant priority list that are funded  
4 annually.....3.5%  
5           8. WATER FACILITIES FINANCIAL ASSISTANCE OUTPUT  
6 MEASURES.--  
7           a. Loan grant funds awarded.....\$80 million  
8           b. Number of local governments, including  
9 systems/utilities funded.....12  
10           (e) For the Waste Management Program, the purpose of  
11 which is to protect the public and the environment through  
12 promotion of sound waste management practices, the outcome  
13 measures, output measures, and associated performance  
14 standards with respect to funds provided in Specific  
15 Appropriations 1244-1277D are as follows:  
16           1. PETROLEUM TANK REGULATION AND CONTAMINATED SITE  
17 REHABILITATION OUTCOME MEASURES.--  
18           a. Percentage of regulated petroleum storage tank  
19 facilities in compliance with state regulations.....89%  
20           b. Percentage/number of contaminated petroleum sites  
21 with rehabilitation underway.....9%/1,544  
22           c. Percentage/number of contaminated petroleum sites  
23 with rehabilitation completed.....0.3%/57  
24           2. PETROLEUM TANK REGULATION AND CONTAMINATED SITE  
25 REHABILITATION OUTPUT MEASURES.--  
26           a. Percentage of reimbursement claims processed...100%  
27           b. Number and percentage of petroleum sites eligible  
28 for state financial assistance.....17,100/99%  
29           3. DRYCLEANING SITE REHABILITATION OUTCOME MEASURES.--  
30           a. Percentage and number of contaminated drycleaning  
31 sites with rehabilitation underway.....9%/82

1	<u>b. Percentage and number of contaminated drycleaning</u>	
2	<u>sites with rehabilitation completed.....</u>	<u>0%/0</u>
3	<u>4. DRYCLEANING SITE REHABILITATION OUTPUT MEASURE.--</u>	
4	<u>a. Number of drycleaning site cleanup applications</u>	
5	<u>eligible for state financial assistance.....</u>	<u>1,200</u>
6	<u>5. HAZARDOUS WASTE REGULATION, MANAGEMENT, AND SITE</u>	
7	<u>REHABILITATION OUTCOMES.--</u>	
8	<u>a. Percentage of all hazardous waste generators in</u>	
9	<u>significant compliance with state and federal regulations..</u>	<u>88%</u>
10	<u>b. Percentage of permitted transfer, storage, and</u>	
11	<u>disposal facilities in significant compliance with state and</u>	
12	<u>federal regulations.....</u>	<u>95%</u>
13	<u>c. Number of facilities or sources of pollution that</u>	
14	<u>modified their industrial processes to reduce generation of</u>	
15	<u>pollutants as a result of department activities.....</u>	<u>10</u>
16	<u>d. Percentage/number of contaminated sites (Federal</u>	
17	<u>superfund sites) with rehabilitation underway.....</u>	<u>100%/49</u>
18	<u>e. Percentage/number of contaminated sites (Federal</u>	
19	<u>superfund sites) with rehabilitation completed.....</u>	<u>0%/0</u>
20	<u>f. Percentage/number of contaminated sites (known</u>	
21	<u>state program sites) with rehabilitation underway.....</u>	<u>95%/19</u>
22	<u>g. Percentage/number of contaminated sites (known</u>	
23	<u>state program sites) with rehabilitation completed.....</u>	<u>5%/1</u>
24	<u>6. HAZARDOUS WASTE REGULATION, MANAGEMENT, AND SITE</u>	
25	<u>REHABILITATION OUTPUT MEASURE.--</u>	
26	<u>a. Number of tons of hazardous waste generated in</u>	
27	<u>Florida.....</u>	<u>185,221</u>
28	<u>7. SOLID WASTE REGULATION AND MANAGEMENT OUTCOME</u>	
29	<u>MEASURES.--</u>	
30	<u>a. Percentage of permitted solid waste facilities in</u>	
31	<u>compliance with state requirements.....</u>	<u>96%</u>

- 1           b. Percentage of municipal solid waste recycled
- 2 statewide.....40%
- 3           c. Number of tons/percentage of municipal solid waste
- 4 collected that is recycled.....9,423,784/40%
- 5           d. Number of tons/percentage of municipal solid waste
- 6 burned annually.....4,096,035/17%
- 7           e. Number of tons/percentage of municipal solid waste
- 8 disposed in landfills.....10,266,086/43%
- 9           8. SOLID WASTE REGULATION AND MANAGEMENT OUTPUT
- 10 MEASURES.--
- 11           a. Number of solid waste permits and registrations
- 12 processed.....685
- 13           b. Number and dollar amount of solid waste management
- 14 and recycling grants issued.....252/\$35 million
- 15           c. Number of waste-to-energy facilities located in
- 16 Florida.....13
- 17           (f) For the Recreation and Parks Program, the purpose
- 18 of which is to anticipate and meet the outdoor recreation
- 19 demands of Florida's residents and visitors and to ensure that
- 20 an adequate natural resource base is maintained to accommodate
- 21 future demands and preserve a quality environment, the outcome
- 22 measures, output measures, and associated performance
- 23 standards with respect to funds provided in Specific
- 24 Appropriations 1278-1327C are as follows:
- 25           1. STATE PARK OPERATIONS OUTCOME MEASURES.--
- 26           a. Increase in attendance at state parks over prior
- 27 year.....1.3%
- 28           b. Increase the acreage available for public
- 29 recreation over prior year.....2%
- 30           2. STATE PARK OPERATIONS OUTPUT MEASURES.--
- 31           a. Number of parks sites managed.....151

1           b. Number of recreational facilities built, repaired,  
2 or restored by type compared to plan development needs....174  
3           c. Number of cultural/historical sites restored or  
4 maintained compared to need.....1  
5           d. Number of acres managed for secondary use/multiple  
6 use.....500  
7           e. Acres of native habitat successfully maintained as  
8 natural areas in state parks compared to need...57,176/532,217  
9           f. Percentage of management plans completed in  
10 compliance with Florida Statutes.....100%  
11           g. Percentage of lands acquired by P2000 that meet at  
12 least 3 criteria of the program.....100%  
13           h. Number of parks/acres/trail miles supported by  
14 general administration, maintenance/minor repairs, protection,  
15 and all variations of visitor service activities  
16 .....152/534,387/380  
17           i. Number of private/public partnerships utilized to  
18 assist operations of state parks.....900  
19           j. Number of state parks additions/inholding land  
20 acquisitions.....10  
21           k. Number of recreational and natural/cultural  
22 additions and inholding acquisitions for existing parks by  
23 type as related to available funding.....1  
24           3. GREENWAYS AND TRAILS OUTCOME MEASURE.--  
25           a. Number of additional greenways, recreational  
26 trails, or trail systems acquired to provide or enhance access  
27 to public lands while ensuring that the ecological integrity  
28 of the land is not compromised.....18  
29           4. GREENWAYS AND TRAILS OUTPUT MEASURES.--  
30           a. Number of state greenways and trails managed.....4  
31

1           b. Number of miles of recreational facilities built,  
2 repaired, or restored by type compared to plan development  
3 needs.....35

4           c. Number of trailheads developed to provide public  
5 access points on greenways and trails.....10

6           5. RECREATIONAL ASSISTANCE TO LOCAL GOVERNMENTS  
7 OUTCOME MEASURE.--

8           a. Increase in technical assistance and grant related  
9 services to local governments over prior year.....2%

10           6. RECREATIONAL ASSISTANCE TO LOCAL GOVERNMENTS OUTPUT  
11 MEASURES.--

12           a. Number of recreational grants/funding to local  
13 governments for recreational facilities and land acquisition  
14 .....330/\$34.6 million

15           b. Number of technical assistance consultations,  
16 meetings, calls, and publications.....350

17           7. COASTAL AND AQUATIC MANAGED AREAS OUTCOME  
18 MEASURE.--

19           a. Percentage of degraded acreage identified in state  
20 buffer enhanced or restored.....11.6%

21           8. COASTAL AND AQUATIC MANAGED AREAS OUTPUT  
22 MEASURES.--

23           a. Number of acres managed.....129,493

24           b. Number of acres where invasive or undesirable plant  
25 species have been controlled.....2,255

26           (g) For the Air Resources Management Program, the  
27 purpose of which is to maintain and improve the state's air  
28 quality through air-pollution mitigation and prevention, the  
29 outcome measures, output measures, and associated performance  
30 standards with respect to funds provided in Specific  
31 Appropriations 1328-1335 are as follows:

1           1. AIR QUALITY OUTCOME MEASURES.--

2           a. Percentage of population living in areas monitored

3 for air quality.....90%

4           b. Annual average percentage of time monitored

5 population breathes good quality air.....80%

6           c. Annual average percentage of time monitored

7 population breathes moderate quality air.....20%

8           d. Percentage of the population which breathes air

9 that violates the standard for ozone as determined by the data

10 generated by the state air quality monitoring network.....4%

11           2. AIR QUALITY OUTPUT MEASURES.--

12           a. Number of monitors operated by the department and

13 local programs.....163

14           b. Number of quality assurance audits conducted to

15 ensure accurate and reliable ambient air quality data.....301

16           3. AIR POLLUTION ABATEMENT OR PREVENTION OUTCOME

17 MEASURES.--

18           a. Annual 0.5% reduction of NOX air emissions per

19 capita.....129.24

20           b. Annual 0.5% reduction of SO2 air emissions per

21 capita.....99.67

22           c. Annual 0.5% reduction of CO air emissions per

23 capita.....544.33

24           d. Annual 0.5% reduction of VOC air emissions per

25 capita.....108.49

26           4. AIR POLLUTION ABATEMENT OR PREVENTION OUTPUT

27 MEASURES.--

28           a. Number of Title V permits issued/denied.....315/0

29           b. Number of Title V modifications issued/denied..10/0

30           c. Number of non-Title V permits issued/denied...350/3

31

1           d. Number of non-Title V modifications issued/denied  
2           .....97/0

3           e. Number of Title V facilities inspected.....850

4           f. Number of asbestos projects reviewed and evaluated  
5           .....2,260

6           (h) For the Law Enforcement Program, the purpose of  
7           which is to protect the people, the environment, and the  
8           natural resources through law enforcement, education, and  
9           public service, the outcome measures, output measures, and  
10           associated performance standards with respect to funds  
11           provided in Specific Appropriations 1336-1345 are as follows:

12           1. OUTCOME MEASURE.--

13           a. Number/percentage of known hazardous substance dump  
14           sites and petroleum spills whereby action, other than criminal  
15           investigation, was taken to reduce, control, or eliminate risk  
16           to public health and the environment.....1,430/48%

17           2. OUTPUT MEASURES.--

18           a. Number of investigations opened/closed.....227/182

19           b. Number of environmental dump sites responded to.673

20           c. Number of petroleum spills responded to.....757

21           d. Number of arrests for speed zone violations or  
22           manatee molestation.....1,631

23           e. Funds spent/recovered on spill remediation  
24           .....\$928,153/\$86,638

25           f. Number of sites/spills remediated.....561

26           (3) GAME AND FRESH WATER FISH COMMISSION.--

27           (a) For the Law Enforcement Program, the purpose of  
28           which is to provide patrol and protection activities to  
29           safeguard the opportunities for boating, camping, fishing,  
30           hunting, wildlife viewing, and other natural resource related  
31           activities in a safe and healthy environment, the outcome



1 measures, output measures, and associated performance  
2 standards with respect to funds provided in Specific  
3 Appropriations 1361-1375 are as follows:  
4       1. UNIFORM PATROL OUTPUT MEASURES.--  
5       a. Total number of violations.....29,130  
6       b. Number of felony violations.....FY 2000-2001 LBR  
7       c. Number of misdemeanor violations...FY 2000-2001 LBR  
8       d. Number of infractions violations...FY 2000-2001 LBR  
9       e. Total number of hours spent in preventative land  
10 patrol.....516,259  
11       f. Total number of hours spent in preventative water  
12 patrol.....68,320  
13       g. Total number of hours spent in preventative air  
14 patrol.....8,244  
15       2. INVESTIGATIONS OUTPUT MEASURES.--  
16       a. Number of hours spent on investigations.....297,167  
17       b. Number of violations encountered by all staff  
18 .....14,050  
19       c. Total number of investigations opened.....806  
20       d. Number of felony investigations opened.FY 2000-2001  
21 LBR  
22       e. Number of misdemeanor investigations opened.....FY  
23 2000-2001 LBR  
24       f. Number of infractions investigations opened.....FY  
25 2000-2001 LBR  
26       g. Total number of investigations closed.....725  
27       h. Number of felony investigations closed.FY 2000-2001  
28 LBR  
29       i. Number of misdemeanor investigations closed.....FY  
30 2000-2001 LBR  
31

1	<u>j. Number of infractions investigations closed.....FY</u>
2	<u>2000-2001 LBR</u>
3	<u>k. Total violations by investigative staff.....1,368</u>
4	<u>l. Total conviction rate.....FY 2000-2001 LBR</u>
5	<u>m. Felony conviction rate.....FY 2000-2001 LBR</u>
6	<u>n. Misdemeanor conviction rate.....FY 2000-2001 LBR</u>
7	<u>o. Infraction conviction rate.....FY 2000-2001 LBR</u>
8	<u>3. INSPECTION OUTPUT MEASURES.--</u>
9	<u>a. Number of inspections.....4,890</u>
10	<u>b. Number of violations.....587</u>
11	<u>4. AVIATION OUTPUT MEASURES.--</u>
12	<u>a. Number of air contacts resulting in detection and</u>
13	<u>apprehension.....445</u>
14	<u>b. Number of hours of biological flight time</u>
15	<u>requested/provided.....1,666/1,220</u>
16	<u>5. BOATING SAFETY OUTPUT MEASURES.--</u>
17	<u>a. Number of vessel safety inspections.....154,408</u>
18	<u>b. Number of accident investigated.....210</u>
19	<u>c. Number of fatalities investigated.....26</u>
20	<u>d. Number of injuries investigated.....136</u>
21	<u>e. Number of vessel safety inspection hours on St.</u>
22	<u>Johns River.....9,318</u>
23	<u>f. Number of accidents on St. Johns River.....21</u>
24	<u>g. Number of vessel safety inspection hours on Lake</u>
25	<u>Okeechobee.....5,861</u>
26	<u>h. Number of accidents on Lake Okeechobee.....15</u>
27	<u>6. HUNTER EDUCATION OUTPUT MEASURES.--</u>
28	<u>a. Number of hunter education classes offered.....350</u>
29	<u>b. Number of graduates of hunter education classes</u>
30	<u>.....12,125</u>
31	

1           c. Percent of total students graduating hunter  
 2 education classes.....87%  
 3           d. Number of hunting accidents.....23  
 4           e. Number of attendees or graduates of hunter  
 5 education classes involved in hunting accidents.....7  
 6           (b) For the Wildlife Management Program, the purpose  
 7 of which is to maintain or enhance Florida's diverse wildlife  
 8 and to provide for responsible use of this resource, the  
 9 outcome measures, output measures, and associated performance  
 10 standards with respect to funds provided in Specific  
 11 Appropriations 1379-1394 are as follows:  
 12           1. WILDLIFE RECREATIONAL OPPORTUNITIES OUTCOME  
 13 MEASURES.--  
 14           a. Percent change in the number of licensed resident  
 15 hunters.....-2.3%  
 16           b. Percent change in the number of licensed  
 17 nonresident hunters.....4.6%  
 18           c. Economic impact of wildlife-related outdoor  
 19 recreation.....\$3,675,935,000  
 20           d. Percent of satisfied hunters.....73%  
 21           e. Percent of satisfied wildlife viewers.....92%  
 22           f. Percent of the acreage under management control  
 23 which is open to the public for wildlife-related outdoor  
 24 recreation.....99.9%  
 25           2. WILDLIFE RECREATIONAL OPPORTUNITIES OUTPUT  
 26 MEASURES.--  
 27           a. Number of publicly-owned acres managed for  
 28 wildlife-related outdoor recreation.....3,700,000  
 29           b. Number of privately-owned acres managed for  
 30 wildlife-related outdoor recreation.....830,780  
 31           c. Number of licensed resident hunters.....164,626

1           d. Number of licensed nonresident hunters.....4,760  
 2           e. Number of participants enrolled in wildlife  
 3 achievement programs.....3,750  
 4           f. Number of wildlife viewers.....3,630,000  
 5           3. WILDLIFE POPULATION AND HABITAT OUTCOME MEASURES.--  
 6           a. The mean biological vulnerability score of 63 game  
 7 species - score is from 0 to 70 and lower is better.....16.44  
 8           b. The mean biological vulnerability score of 389  
 9 nongame species - score is from 0 to 70 and lower is better  
 10 .....13.21  
 11           c. The mean biological vulnerability score of 80  
 12 wildlife species listed as endangered, threatened or as a  
 13 species of special concern - score is from 0 to 70 and lower  
 14 is better.....29.62  
 15           4. WILDLIFE POPULATION AND HABITAT OUTPUT MEASURES.--  
 16           a. Number of acres managed for wildlife.....4,530,780  
 17           b. Number of habitat management plans requested by and  
 18 prepared for private landowners.....121/121  
 19           c. Number of requests for wildlife habitat technical  
 20 assistance received from and provided to other agency or local  
 21 governments.....299/299  
 22           d. Number of survey and monitoring projects for game  
 23 species.....16  
 24           e. Number of survey and monitoring projects for  
 25 nongame wildlife species.....11  
 26           f. Number of survey and monitoring projects for  
 27 wildlife species listed as endangered, threatened or species  
 28 of special concern.....4  
 29           g. Number of wildlife species for which sufficient  
 30 data have been obtained to refine the biological vulnerability  
 31 score.....78

- 1           5. COMMERCIAL WILDLIFE MANAGEMENT OUTCOME MEASURES.--
- 2           a. Wholesale price value of the commercial adult
- 3 alligators, hatchlings, and eggs.....\$5,228,826
- 4           b. Percent change in the number of alligator licenses
- 5 sold.....0%
- 6           c. Percent change in the number of alligator tags sold
- 7 - adult, hatchlings, and eggs.....0%
- 8           6. COMMERCIAL WILDLIFE MANAGEMENT OUTPUT MEASURES.--
- 9           a. Number of properties enrolled in the private-lands
- 10 alligator management program.....124
- 11           b. Number of alligators available for harvest under
- 12 the public-waters harvest programs.....3,370
- 13           c. Number of alligator nest eggs available to
- 14 alligator ranches.....1,118
- 15           d. Number of alligator hatchlings available to
- 16 alligator ranches.....10,200
- 17           (c) For the Fisheries Management Program, the purpose
- 18 of which is to maintain, enhance, and provide for responsible
- 19 use of Florida's freshwater fisheries, the outcome measures,
- 20 output measures, and associated performance standards with
- 21 respect to funds provided in Specific Appropriations
- 22 1395-1401B are as follows:
- 23           1. RECREATIONAL FISHING OPPORTUNITIES OUTCOME MEASURES
- 24           a. Percent change in licensed resident anglers...-3.6%
- 25           b. Percent change in licensed nonresident anglers.-17%
- 26           c. Percent angler satisfaction.....75%
- 27           d. Percent change in licensed freshwater commercial
- 28 fishermen.....0%
- 29           2. RECREATIONAL FISHING OPPORTUNITIES OUTPUT
- 30 MEASURES.--
- 31

1	<u>a. Number of water bodies and acres in fish management</u>	
2	<u>areas, urban areas, and other lakes or rivers managed to</u>	
3	<u>improve fishing.....</u>	<u>113/770,955</u>
4	<u>b. Number of access points established or maintained</u>	
5	<u>.....</u>	<u>42</u>
6	<u>c. Number of participants in achievement programs..</u>	<u>600</u>
7	<u>d. Number of licensed resident anglers.....</u>	<u>426,000</u>
8	<u>e. Number of licensed nonresident anglers.....</u>	<u>117,000</u>
9	<u>f. Number of fish stocked.....</u>	<u>2,385,000</u>
10	<u>g. Number of outreach participants in clinics and</u>	
11	<u>derbies.....</u>	<u>25,000</u>
12	<u>h. Number of private and volunteer-staffed events... </u>	<u>15</u>
13	<u>i. Number of information and technical assistance</u>	
14	<u>requests provided to sports fishermen.....</u>	<u>9,468</u>
15	<u>j. Number of licensed freshwater commercial fishermen</u>	
16	<u>.....</u>	<u>1,500</u>
17	<u>k. Number of commercial fishing permits reviewed and</u>	
18	<u>issued including fishing gear and grass carp.....</u>	<u>1,145</u>
19	<u>l. Number of information and technical assistance</u>	
20	<u>requests received and provided to commercial fishermen.....</u>	<u>25</u>
21	<u>3. FISHERIES HABITAT REHABILITATION AND RESTORATION</u>	
22	<u>OUTCOME MEASURES.--</u>	
23	<u>a. Number of water bodies and acres where habitat</u>	
24	<u>rehabilitation projects have been completed.....</u>	<u>6/40,000</u>
25	<u>b. Percentage change in degraded lakes rehabilitated</u>	
26	<u>.....</u>	<u>1.7%</u>
27	<u>4. FISHERIES HABITAT REHABILITATION AND RESTORATION</u>	
28	<u>OUTPUT MEASURES.--</u>	
29	<u>a. Number of water bodies and acres with approved</u>	
30	<u>habitat rehabilitation plans in progress.....</u>	<u>12/90,000</u>
31		

- 1           b. Number of water bodies and acres surveyed for
- 2 habitat rehabilitation plans.....15/150,000
- 3           c. Number of water bodies and acres with developed
- 4 habitat rehabilitation plans.....20/110,000
- 5           d. Number of habitat rehabilitation technical
- 6 assistance requests received and provided, including other
- 7 agencies and local governments.....4
- 8           (4) DEPARTMENT OF TRANSPORTATION.--
- 9           (a) For the District Operations Program, the purpose
- 10 of which is to develop and implement the State Highway System;
- 11 to acquire rights of way necessary to support the DOT's work
- 12 program; to promote all forms of public transportation
- 13 including transit, aviation, intermodal/rail, and seaport
- 14 development; and to provide routine and uniform maintenance of
- 15 the State Highway System, operate vehicle repair shops and
- 16 warehouses, manage highway beautification, and operate welcome
- 17 centers, the outcome measures, output measures, and associated
- 18 performance standards with respect to funds provided in
- 19 Specific Appropriations 1434-1458, 1467-1483, and 1492-1529
- 20 are as follows:
- 21           1. HIGHWAY CONSTRUCTION/ENGINEERING PROGRAM OUTCOME
- 22 MEASURES.--
- 23           a. Number of motor vehicle fatalities per 100 million
- 24 miles traveled.....less than 2.05
- 25           b. Percentage of state highway system pavement in good
- 26 condition.....80%
- 27           c. Percentage of state-maintained bridges in good
- 28 condition.....95%
- 29           d. Percentage increase in number of days required for
- 30 completed construction contracts over original contract days
- 31 (less weather days).....less than 30%

- 1        e. Percentage increase in final amount paid for
- 2 completed construction contracts over original contract amount
- 3 .....less than 10%
- 4        f. Percentage of vehicle crashes on state highway
- 5 system where road-related conditions were listed as a
- 6 contributing factor.....less than 1.0%
- 7        g. Construction Engineering as a percentage of
- 8 construction.....15%
- 9        2. HIGHWAY CONSTRUCTION/ENGINEERING PROGRAM OUTPUT
- 10 MEASURES.--
- 11        a. Number of lane miles let to contract for
- 12 resurfacing.....1,752
- 13        b. Number of lane miles let to contract for highway
- 14 capacity improvements.....235
- 15        c. Percentage of construction contracts planned for
- 16 letting that were actually let.....95%
- 17        d. Number of bridges let to contract for repair.....63
- 18        e. Number of bridges let to contract for replacement
- 19 .....67
- 20        3. RIGHT OF WAY ACQUISITION PROGRAM OUTPUT MEASURES.--
- 21        a. Number of right-of-way parcels acquired.....2,170
- 22        b. Number of projects certified ready for construction
- 23 .....108
- 24        4. PUBLIC TRANSPORTATION PROGRAM OUTCOME MEASURES.--
- 25        a. Transit ridership growth compared to population
- 26 growth.....2%/2%
- 27        b. Tons of cargo shipped by air.....4,500,000
- 28        5. PUBLIC TRANSPORTATION PROGRAM OUTPUT MEASURES.--
- 29        a. Number of passenger enplanements.....59,000,000
- 30        b. Number of public transit passenger trips
- 31 .....173,000,000



1           c. Number of cruise embarkations and disembarkations  
2 at Florida ports.....11,000,000  
3           6. TRANSPORTATION SYSTEM MAINTENANCE PROGRAM OUTCOME  
4 MEASURES.--  
5           a. Maintenance condition rating of state highway  
6 system as measured against the department's maintenance manual  
7 standards.....80  
8           (b) For the Planning and Engineering Program, the  
9 purpose of which is to reduce occurrences of overweight  
10 commercial motor vehicles on the State Highway System and  
11 eliminate hazards caused by defective or unsafe commercial  
12 motor vehicles, the outcome measures, output measures, and  
13 associated performance standards with respect to funds  
14 provided in Specific Appropriations 1434-1442A are as follows:  
15           1. MOTOR CARRIER COMPLIANCE PROGRAM OUTCOME  
16 MEASURES.--  
17           a. Percent of commercial vehicles weighed that were  
18 over weight:  
19           (I) Fixed scale weighings.....0.4%  
20           (II) Portable scale weighings.....37.0%  
21           2. MOTOR CARRIER COMPLIANCE PROGRAM OUTPUT MEASURES.--  
22           a. Number of commercial vehicles weighed....10,400,000  
23           b. Number of commercial vehicles safety inspections  
24 performed.....75,000  
25           c. Number of portable scale weighings performed.50,000  
26           (c) For the Finance and Administration Program, the  
27 purpose of which is the efficiently operate and maintain state  
28 toll facilities, the outcome measures, the output measures,  
29 and associated performance standard with respect to funds  
30 provided in Specific Appropriations 1412-1427A are as follows:  
31           1. TOLL OPERATION PROGRAM OUTCOME MEASURES.--

- 1           a. Operational cost per toll.....<\$0.160
- 2           2. TOLL OPERATION PROGRAM OUTPUT MEASURES.--
- 3           a. Number of toll transactions.....472,000,000

4

5 Additional measures and standards as contained in reviews  
 6 required by sections 11.513 and 216.0166, Florida Statutes,  
 7 shall be included in the agency Fiscal Year 2000-2001  
 8 Legislative Budget Request. Measures for which data are  
 9 unavailable should be included with an explanation as to the  
 10 utility of the measure.

11           Section 58. The performance measures and standards  
 12 established in this section for individual programs in the  
 13 General Government agencies shall be applied to those programs  
 14 for the 1999-2000 fiscal year. These performance measures and  
 15 standards are directly linked to the appropriations made in  
 16 the General Appropriations Act for Fiscal Year 1999-2000 as  
 17 required by the Government Performance and Accountability Act  
 18 of 1994.

19           (1) DEPARTMENT OF BANKING AND FINANCE.--

20           (a) For the Financial Accountability for Public Funds  
 21 Program, the purpose of which is to provide for and promote  
 22 financial accountability for public funds throughout state  
 23 government, provide the citizens of Florida with timely,  
 24 factual, and comprehensive information on the financial status  
 25 of the state and how state funds are expended, and receive and  
 26 investigate complaints of government fraud, waste and abuse,  
 27 the outcome measures, output measures and associated  
 28 performance standards with respect to funds provided in  
 29 Specific Appropriations 1554-1560 are as follows:

30           1. OUTCOME MEASURES.--

31

- 1       a. Percentage of program's customers who return an
- 2 overall customer service rating of good or excellent on
- 3 surveys.....94%
- 4       b. Percentage of payment requests rejected during the
- 5 preaudit process for inconsistencies with legal and/or other
- 6 applicable requirements.....1%
- 7       c. Percentage of vendor payments issues in less than
- 8 the Comptroller's statutory time limit of ten days.....100%
- 9       d. Accuracy rate of postaudited vendor payments....FY
- 10 2000-2001 LBR
- 11       e. Dollars recovered from erroneous payments compared
- 12 to total dollars of erroneous payment detected....FY 2000-2001
- 13 LBR
- 14       f. Percentage of federal wage and information returns
- 15 prepared and filed where no penalties or interest were paid
- 16 .....100%
- 17       g. Percentage of federal tax deposits where no
- 18 penalties or interest were paid.....100%
- 19       h. Percentage of payroll payments made accurately
- 20 based on information submitted.....100%
- 21       i. Percentage of those utilizing program provided
- 22 financial information who rate the overall relevancy,
- 23 usefulness, and timeliness of information as good or excellent
- 24 .....95%
- 25       j. Number of qualifications in the Independent
- 26 Auditor's Report on the State General Purpose Financial
- 27 Statements which are related to the presentation of the
- 28 financial statements.....0
- 29       k. Percentage of vendor payments issued electronically
- 30 .....22%
- 31

1           1. Percentage of payroll payments issued  
 2 electronically.....77%  
 3           m. Percentage of retirement payments issued  
 4 electronically.....79%  
 5           2. OUTPUT MEASURES.--  
 6           a. Number of vendor payment requests preaudited  
 7 .....800,000  
 8           b. Percentage of vendor payment requests preaudited  
 9 .....19%  
 10           c. Dollar amount of vendor payment requests preaudited  
 11 .....\$14.1 billion  
 12           d. Number of vendor payment requests postaudited....FY  
 13 2000-2001 LBR  
 14           e. Percentage of vendor payment requests postaudited  
 15 .....FY 2000-2001 LBR  
 16           f. Dollar amount of vendor payment requests  
 17 postaudited.....FY 2000-2001 LBR  
 18           g. Number of vendor invoices paid.....4.2 million  
 19           h. Dollar amount of vendor invoices paid.\$34.7 billion  
 20           i. Number of federal wage and information returns  
 21 prepared and filed.....289,000  
 22           j. Number of federal tax deposits made.....88  
 23           k. Number of IRS penalties paid.....0  
 24           l. Dollar amount of IRS penalties paid.....0  
 25           m. Number of payroll payments issued.....5,416,880  
 26           n. Dollar amount of payroll payments issued.....\$5.8  
 27 billion  
 28           o. Number of payroll payments issued according to  
 29 published schedules.....5.4 million  
 30           p. Percentage of payroll payments issued according to  
 31 published schedules.....100%

1           q. Number of instances during the year where as a  
2 result of inadequate cash management under this program,  
3 general revenue had a negative cash balance.....0  
4           r. Percentage of atypical balances corrected at  
5 year-end.....0  
6           s. Average number of days from month's end to complete  
7 reconciliations.....30  
8           t. Number of payments issued electronically.....7.1  
9 million  
10           u. Dollar amount of payments issued electronically  
11 .....\$23.7 billion  
12           v. Hours of training/education conducted on accounting  
13 issues.....425  
14           w. Hours of training/education conducted on payroll  
15 issues.....50  
16           x. Number of fiscal integrity cases closed.....FY  
17 2000-2001 LBR  
18           y. Number of "get lean" hotline calls processed for  
19 referral to the appropriate agency.....500  
20           z. Number of fiscal integrity cases closed where  
21 criminal, disciplinary, and/or administrative actions taken.FY  
22 2000-2001 LBR  
23           (b) For the Financial Institutions Regulatory Program,  
24 the purpose of which is to ensure the safety and soundness of  
25 state financial institutions and to enhance the dual banking  
26 system, the outcome measures, output measures, and associated  
27 performance standards with respect to funds provided in  
28 Specific Appropriations 1566-1569 are as follows:  
29           1. OUTCOME MEASURES.--  
30  
31

- 1        a. Percentage of Florida state-chartered banks that
- 2 exceed the median of all national/federal banks chartered in
- 3 Florida on Return on Assets.....51%
- 4        b. Percentage of Florida state-chartered banks that
- 5 exceed the median of all national/federal banks chartered in
- 6 Florida on Return on Equity.....51%
- 7        c. Percentage of Florida state-chartered banks that
- 8 exceed the median of all national/federal banks chartered in
- 9 Florida on Capital to Asset Ratio.....51%
- 10       d. Percentage of Florida state-chartered banks that
- 11 exceed the median of all national/federal banks chartered in
- 12 Florida on Tier 1 Capital.....51%
- 13       e. Percentage of Florida state-chartered credit unions
- 14 that exceed the median of all national/federal credit unions
- 15 chartered in Florida on Return on Assets.....51%
- 16       f. Percentage of Florida state-chartered credit unions
- 17 that exceed the median of all national/federal credit unions
- 18 chartered in Florida on Return on Equity.....51%
- 19       g. Percentage of Florida state-chartered credit unions
- 20 that exceed the median of all national/federal credit unions
- 21 chartered in Florida on Capital to Asset Ratio.....51%
- 22       h. Percentage of Florida state-chartered credit unions
- 23 that exceed the median of all national/federal credit unions
- 24 chartered in Florida on Tier 1 Capital.....51%
- 25       i. Percentage of applications for new Florida
- 26 financial institutions that seek state charters.....67%
- 27       j. Unit average dollar savings in assessments paid by
- 28 state chartered banks compared to assessments that would be
- 29 paid if the bank was nationally or federally chartered.\$15,300
- 30       k. Unit average dollar savings in assessments paid by
- 31 state chartered credit unions compared to assessments that

1 would be paid if the credit unions was nationally or federally  
2 chartered.....\$350  
3 1. Percentage of banks receiving an examination report  
4 within 45 days after the conclusion of their on-site state  
5 examination.....75%  
6 m. Percentage of credit unions receiving an  
7 examination report within 30 days after the conclusion of  
8 their on-site state examination.....75%  
9 n. Percentage of international financial institutions  
10 receiving an examination report within 45 days after the  
11 conclusion of their on-site state examination.....75%  
12 o. Percentage of trust companies receiving an  
13 examination report within 60 days after the conclusion of  
14 their on-site state examination.....75%  
15 p. Percentage of De Novo applications statutorily  
16 complete that are processed within a standard number of 90  
17 days.....67%  
18 q. Percentage of branch applications statutorily  
19 complete that are processed within 50 days.....67%  
20 r. Percentage of expedited branch applications that  
21 are processed within 10 days.....100%  
22 s. Percentage of merger/acquisition applications  
23 statutorily complete that are processed within 60 days.....67%  
24 t. Percentage of financial institutions under  
25 enforcement action that are substantially in compliance with  
26 conditions imposed.....90%  
27 2. OUTPUT MEASURES.--  
28 a. Median Florida state-chartered banks Return on  
29 Assets.....1.06%  
30 b. Median Florida state-chartered banks Return on  
31 Equity.....11.01%

1	<u>c. Median Florida state-chartered banks Capital to</u>	
2	<u>Asset Ratio.....</u>	<u>9.15%</u>
3	<u>d. Median Florida state-chartered banks Tier 1 Capital</u>	
4	<u>.....</u>	<u>9.18%</u>
5	<u>e. Median Florida state-chartered credit unions Return</u>	
6	<u>on Assets.....</u>	<u>1.04%</u>
7	<u>f. Median Florida state-chartered credit unions Return</u>	
8	<u>on Equity.....</u>	<u>8.06%</u>
9	<u>g. Median Florida state-chartered credit unions</u>	
10	<u>Capital to Asset Ratio.....</u>	<u>12.94%</u>
11	<u>h. Median Florida state-chartered credit unions Tier 1</u>	
12	<u>Capital.....</u>	<u>12.18%</u>
13	<u>i. Number of new Florida state-chartered banks opened</u>	
14	<u>.....</u>	<u>20</u>
15	<u>j. Amount of annual assessments paid by banks</u>	
16	<u>.....</u>	<u>\$6,756,100</u>
17	<u>k. Amount of annual assessments paid by credit unions</u>	
18	<u>.....</u>	<u>\$1,237,200</u>
19	<u>l. Number of banks examined by the Division of Banking</u>	
20	<u>receiving an examination report within 45 days.....</u>	<u>45</u>
21	<u>m. Number of credit unions examined by the Division of</u>	
22	<u>Banking receiving an examination report within 30 days.....</u>	<u>57</u>
23	<u>n. Number of International financial institutions</u>	
24	<u>examined by the Division of Banking receiving an examination</u>	
25	<u>report within 45 days.....</u>	<u>16</u>
26	<u>o. Number of Trust Companies examined by the Division</u>	
27	<u>of Banking receiving an examination report within 60 days....</u>	<u>8</u>
28	<u>p. Number of statutorily complete new De Novo</u>	
29	<u>applications received that are processed within 90 days.....</u>	<u>5</u>
30	<u>q. Number of statutorily complete branch applications</u>	
31	<u>received that are processed within 50 days.....</u>	<u>27</u>



- 1       r. Number of statutorily complete expedited branch
- 2 applications received that are processed within 10 days.....45
- 3       s. Number of statutorily complete merger/acquisition
- 4 applications received that are processed within 60 days.....17
- 5       t. Number of institutions under enforcement actions.23
- 6       u. Percentage/number of financial institutions
- 7 examined within statutory time frames by type of institution
- 8 .....FY 2000-2001 LBR
- 9       v. Percentage/number of surveys returned that rate the
- 10 Division's examination program as satisfactory or above
- 11 .....75%/150
- 12       w. Percentage/number of state examinations where total
- 13 examination time was reduced by a standard percentage compared
- 14 to the hours required during the base examination.FY 2000-2001
- 15 LBR
- 16       x. Percentage/number of state examinations where
- 17 on-site hours were reduced by a standard percentage compared
- 18 to the on-site hours required during the base examination...FY
- 19 2000-2001 LBR
- 20       (c) For the Unclaimed Property Program, the purpose of
- 21 which is to increase efforts in finding, locating, collecting
- 22 in a manner to allow for better identification of owners, and
- 23 returning unclaimed property to the owners, the outcome
- 24 measures, output measures, and associated performance
- 25 standards with respect to funds provided in Specific
- 26 Appropriations 1570-1573 are as follows:
- 27       1. OUTCOME MEASURES.--
- 28       a. Percentage increase in the total number of holders
- 29 reporting.....5%
- 30       b. Percentage of previously filing holders who submit
- 31 problem reports.....3%

- 1        c. Percentage of the total number of claims paid to
- 2 the owner compared to the total number of returnable accounts
- 3 reported/received.....22%
- 4        d. Percentage of the total dollar amount of claims
- 5 paid to the owner compared to the total dollars in returnable
- 6 accounts reported/received.....80%
- 7        2. OUTPUT MEASURES.--
- 8        a. Number of holders reports processed.....16,000
- 9        b. Number of seminars conducted.....3
- 10       c. Number of in-state exams of holders who have not
- 11 previously filed a holder report.....13
- 12       d. Number of out-of-state exams of holders who have
- 13 not previously filed a holder report.....200
- 14       e. Number of in-state exams conducted.....26
- 15       f. Dollar value collected as a result of in-state
- 16 exams.....\$500,000
- 17       g. Number of out-of-state exams processed.....450
- 18       h. Dollar value collected as a result of out-of-state
- 19 exams.....\$15 million
- 20       i. Number/dollar value of owner accounts processed
- 21 .....255,000/\$101 million
- 22       j. Total cost of the program to the number of holder
- 23 reports/owner accounts processed.....\$30
- 24       k. Number/dollar value of claims paid to owners
- 25 .....56,400/FY 2000-2001 LBR
- 26       l. Number of owner accounts advertised.....100,000
- 27       m. Number of claims processed.....60,000
- 28       n. Percentage of claims approved/denied within
- 29 30/60/90 days from the date received.....FY 2000-2001 LBR
- 30       o. Percentage of claims paid within 30/60/90 days from
- 31 date received.....10%/40%/50%

1           p. Percentage of customer telephone calls answered  
2 within 20 seconds.....FY 2000-2001 LBR  
3           (d) For the Consumer Financial Protection and Industry  
4 Authorization Program, the purpose of which is to protect  
5 consumers of the securities and finance industries and the  
6 public from illegal financial activities, and provide  
7 consumers and the public with authoritative and expedient  
8 information, the outcome measures, output measures, and  
9 associated performance standards with respect to funds  
10 provided in Specific Appropriations 1574-1578 are as follows:  
11           1. CONSUMER PROTECTION OUTCOME MEASURES.--  
12           a. Percentage of licensees examined where department  
13 action is taken for violations for cause due to receipt of  
14 information which indicates a potential violation of the  
15 statute.....FY 2000-2001 LBR  
16           b. Percentage of licensees examined where department  
17 action is taken for violations found in routine randomly  
18 selected licenses examined based on a risk assessment profile  
19 .....FY 2000-2001 LBR  
20           c. Percentage of investigations of licensed and  
21 unlicensed entities referred to other agencies where  
22 investigative assistance aided in obtaining  
23 criminal/civil/administrative actions.....FY 2000-2001 LBR  
24           d. Dollars returned (voluntarily or through court  
25 ordered restitution) to victims compared to total dollars of  
26 verified loss as a result of investigative efforts of licensed  
27 entities.....FY 2000-2001 LBR  
28           e. Dollars returned to victims compared to total  
29 dollars of verified loss as a result of investigative efforts  
30 of unlicensed entities.....FY 2000-2001 LBR  
31

- 1        f. Percentage of written complaints processed within
- 2 applicable standards.....85%
- 3        g. Percentage of telephone complaints resolved without
- 4 written documentation from the consumer.....FY 2000-2001 LBR
- 5        h. Percentage of written complaints regarding licensed
- 6 and unlicensed entities referred for examination,
- 7 investigation, or legal/criminal action resulting in
- 8 formal/informal sanctions within/outside statutory authority
- 9 .....FY 2000-2001 LBR
- 10       i. Percentage of participants at public/consumer
- 11 awareness activities who completed a questionnaire and
- 12 responded that the subject presented was informative,
- 13 understandable, important, and timely.....FY 2000-2001 LBR
- 14       2. CONSUMER PROTECTION OUTPUT MEASURES.--
- 15       a. Number of for-cause examinations completed.....FY
- 16 2000-2001 LBR
- 17       b. Number of routine examinations completed.....FY
- 18 2000-2001 LBR
- 19       c. Percent of total licensees examined to determine
- 20 compliance with applicable regulations.....7.1%
- 21       d. Number of investigations closed.....550
- 22       e. Number of background investigations completed...768
- 23       f. Amount of court ordered restitution to victims of
- 24 licensed/unlicensed entities.....FY 2000-2001 LBR
- 25       g. Amount of voluntary reimbursement received from
- 26 licensed/unlicensed entities.....FY 2000-2001 LBR
- 27       h. Amount returned to victims of licensed/unlicensed
- 28 entities.....FY 2000-2001 LBR
- 29       i. Amount of verified loss to victims of
- 30 licensed/unlicensed entities.....FY 2000-2001 LBR
- 31

1           j. Average number of days for initial written  
2 responses to consumers.....7  
3           k. Average number of days to resolve, refer, or close  
4 a written complaint.....68  
5           l. Number of complaints resolved, referred, or closed  
6 during the year.....4,350  
7           m. Percentage of complaints remaining open beyond 90  
8 days.....21%  
9           n. Percentage of complaints remaining open beyond 120  
10 days.....15%  
11           o. Number of hotline/complaint line calls processed as  
12 complaints.....FY  
13 2000-2001 LBR  
14           p. Number of written complaints where the department  
15 identified statutory violations.....150  
16           q. Number of complaints referred for consideration of  
17 legal or criminal action.....40  
18           r. Number of public/consumer awareness contacts made  
19 .....FY 2000-2001 LBR  
20           s. Number of public/consumer awareness activities  
21 conducted.....FY 2000-2001 LBR  
22           t. Number of participants at public/awareness  
23 activities.....FY 2000-2001 LBR  
24           3. INDUSTRY REGULATION OUTCOME MEASURES.--  
25           a. Percentage of licensees sanctioned for violations  
26 .....0.009%  
27           b. Percentage of total applicants not licensed to  
28 conduct business in the state because they fail to meet  
29 substantive licensing requirements.....5%  
30           c. Percentage of applicants prevented from entering  
31 the securities industry in Florida who subsequently are the

1 subject of additional disciplinary action in other  
2 jurisdictions within 3 years.....60%  
3       4. INDUSTRY REGULATION OUTPUT MEASURES.--  
4       a. Number of final actions taken against licensees.370  
5       b. Number of applications denied or withdrawn....3,546  
6       c. Number of applications licensed.....67,398  
7       d. Number of applications processed.....70,944  
8       e. Amount of securities registration applications  
9 denied or withdrawn.....\$4.2 billion  
10       f. Number of applicants licensed with restrictions.280  
11       g. Number of applications denied or withdrawn with  
12 additional disciplinary information reported on the CRD within  
13 three years.....324  
14       h. Number/percentage of filing or requests processed  
15 within a designated standard number of days by type.....FY  
16 2000-2001 LBR  
17       (2) EXECUTIVE OFFICE OF THE GOVERNOR.--  
18       (a) For the Economic Improvement Program, the purpose  
19 of which is to maintain and improve the economic health of  
20 Florida by increasing jobs, income, and investments through  
21 promoting targeted businesses, tourism, professional and  
22 amateur sports and entertainment, and by assisting  
23 communities, residents, and businesses, and the outcome  
24 measures, output measures, and associated performance  
25 standards with respect to funds provided in Specific  
26 Appropriations 1668-1673 are as follows:  
27       1. OFFICE OF TOURISM TRADE AND ECONOMIC DEVELOPMENT  
28 OUTPUT MEASURES.--  
29       a. Number/dollar amount of contracts and grants  
30 administered.....283/\$290 million  
31

1	<u>b. Public expenditures per job created/retained under</u>	
2	<u>QTI incentive program.....</u>	<u>\$3,750</u>
3	<u>c. Number of state agency proposed rules reviewed</u>	
4	<u>which impact small businesses.....</u>	<u>85</u>
5	<u>d. Number of business leaders' meetings coordinated..</u>	<u>3</u>
6	<u>2. BLACK BUSINESS INVESTMENT BOARD OUTCOME MEASURES.--</u>	
7	<u>a. Number of businesses/jobs retained or created as a</u>	
8	<u>result of the venture capital funds.....</u>	<u>4/25</u>
9	<u>b. Dollar amount/number of bid and performance bonds</u>	
10	<u>to contractors in bonding program.....</u>	<u>\$10 million/35</u>
11	<u>c. Dollar amount and procurement opportunities</u>	
12	<u>generated for Black businesses.....</u>	<u>\$2.5 million</u>
13	<u>3. BLACK BUSINESS INVESTMENT BOARD OUTPUT MEASURES.--</u>	
14	<u>a. Amount of venture capital funds provided...\$250,000</u>	
15	<u>b. Number of participants enrolled in Contractor</u>	
16	<u>Assistance and Bonding Program.....</u>	<u>74</u>
17	<u>c. Number of missions/events coordinated/participated</u>	
18	<u>in to develop business opportunities.....</u>	<u>5</u>
19	<u>d. BBICs created or supported.....</u>	<u>7</u>
20	<u>e. Private dollars leveraged.....</u>	<u>\$2 million</u>
21	<u>4. FLORIDA SPORTS FOUNDATION OUTCOME MEASURES.--</u>	
22	<u>a. Economic contributions from Florida Sports</u>	
23	<u>Foundation-sponsored regional and major sporting events grants</u>	
24	<u>.....</u>	<u>\$150 million</u>
25	<u>5. FLORIDA SPORTS FOUNDATION OUTPUT MEASURES.--</u>	
26	<u>a. Number/amount of major sports event grants awarded</u>	
27	<u>.....</u>	<u>30/\$700,000</u>
28	<u>b. Number of publications produced/distributed</u>	
29	<u>.....</u>	<u>7/574,000</u>
30	<u>c. Number of promotions conducted/supported:</u>	
31	<u>(I) Statewide.....</u>	<u>6</u>

1           (II) National.....1  
 2           d. Number of trade/consumer shows facilitated or  
 3 conducted.....10  
 4           6. GOVERNOR'S COUNCIL ON PHYSICAL FITNESS AND AMATEUR  
 5 SPORTS OUTCOME MEASURES.--  
 6           a. Number of participants - Youth, Seniors, and Adults  
 7 .....32,300  
 8           b. Number of participants - Bike Florida.....750  
 9           c. Number of surveys conducted/satisfaction rating  
 10 .....1,000/98%  
 11           7. GOVERNOR'S COUNCIL ON PHYSICAL FITNESS AND AMATEUR  
 12 SPORTS OUTPUT MEASURES.--  
 13           a. Education symposiums conducted.....10  
 14           b. Host festival events in accordance with section  
 15 14.22, Florida Statutes.....14  
 16           c. Publications, magazines, brochures, pamphlets -  
 17 distribution.....350,000  
 18           8. FLORIDA COMMISSION ON TOURISM OUTCOME MEASURES.--  
 19           a. Sustained growth in the number of travelers who  
 20 come to and go through Florida:  
 21           (I) Out-of-state.....49.9 million  
 22           (II) Residents.....12.6 million  
 23           b. Sustained growth in the beneficial impacts that  
 24 travelers in Florida have on the state's overall economy:  
 25           (I) Rental car surcharge.....\$141.7 million  
 26           (II) Tourism-related employment.....815,267  
 27           (III) Taxable sales.....\$45.5 billion  
 28           (IV) Local option tax.....\$293 million  
 29           c. Growth in private sector contributions to VISIT  
 30 FLORIDA.....\$26.7 million  
 31           9. FLORIDA COMMISSION ON TOURISM OUTPUT MEASURES.--



- 1           a. Quality and effectiveness of paid advertising
- 2 messages reaching the target audience:
- 3           (I) Impressions.....505 million
- 4           (II) Leads (number contacting VISIT FLORIDA in
- 5 response to advertising).....552,500
- 6           b. Value and number of consumer promotions facilitated
- 7 by VISIT FLORIDA.....\$11 million/150
- 8           c. Number of leads and visitor inquiries generated by
- 9 VISIT FLORIDA events and media placements.....650,000
- 10           d. Number of private sector partners.....1,500
- 11           e. Level of private sector partner financial
- 12 contributions through:
- 13           (I) Direct financial investment.....\$2 million
- 14           (II) Strategic alliance program.....\$300,000
- 15           10. SPACEPORT FLORIDA OUTCOME MEASURES.--
- 16           a. Value of new investment in the Florida space
- 17 business and programs (cumulative).....\$200 million
- 18           b. Number of launches.....30
- 19           c. Number of visitors to space-related tourism
- 20 facilities.....2.75 million
- 21           d. Tax revenue generated by space-related tourism
- 22 facilities.....\$1,206,600
- 23           11. SPACEPORT FLORIDA OUTPUT MEASURES.--
- 24           a. Number of students in Spaceport Florida Authority
- 25 (SFA) sponsored space-related classroom or research at
- 26 accredited institutions of higher education.....300
- 27           b. Equity in SFA industrial/research facilities..\$54.2
- 28 million
- 29           c. Presentations to industry and governmental decision
- 30 makers.....15
- 31

1           d. Equity in SFA space-related tourist facilities..\$20  
 2 million

3           12. ENTERPRISE FLORIDA International Trade and  
 4 Economic Development OUTCOME MEASURES.--

5           a. Number of permanent jobs directly created as a  
 6 result of ITED programs.....27,000

7           b. Number of permanent jobs retained as a direct  
 8 result of ITED programs.....2,600

9           c. Documented export sales attributable to programs  
 10 and activities.....\$40 million

11           d. Documented sales as a result of foreign office  
 12 activities.....\$18 million

13           e. Signed Representation Agreements.....72

14           13. ENTERPRISE FLORIDA International Trade and  
 15 Economic Development OUTPUT MEASURES.--

16           a. Total number of qualified trade leads.....440

17           b. Number of trade events.....33

18           c. Number of Florida companies in field office  
 19 portfolio (counseled).....1,085

20           d. Number of investment projects identified or  
 21 referred by foreign offices.....159

22           e. Number of Florida companies assisted by foreign  
 23 offices.....1,625

24           f. Number of active retention/expansion projects  
 25 worked during the year.....70

26           g. Number of active recruitment projects worked during  
 27 the year.....225

28           h. Number of leads and projects referred to local  
 29 Economic Development Organizations.....120

30           14. ENTERPRISE FLORIDA Technology Development OUTCOME  
 31 MEASURES.--

1           a. Jobs created/retained as a result of assistance to  
 2 manufacturing firms.....650  
 3           b. Lowered inventory costs as a result of assistance  
 4 to manufacturing firms.....\$7.72 million  
 5           c. Lowered labor and materials costs as a result of  
 6 assistance to manufacturing firms.....\$6.06 million  
 7           d. Increased sales as a result of assistance to  
 8 manufacturing firms (Florida Manufacturing Technology Centers)  
 9 .....\$46 million  
 10           e. Commercialized technologies (Innovation and  
 11 Commercialization Corporations).....30  
 12           f. Assistance in formation of new companies/joint  
 13 ventures (Innovation and Commercialization Corporations)....10  
 14           g. Capital raised by assisted companies (Innovation  
 15 and Commercialization Corporations).....\$20 million  
 16           h. Assist companies in creating new and retaining  
 17 existing jobs (Innovation and Commercialization Corporations)  
 18 .....421  
 19           15. ENTERPRISE FLORIDA Technology Development OUTPUT  
 20 MEASURES.--  
 21           a. Number of companies assisted by Manufacturing  
 22 Technology Centers:.....960  
 23           (I) Small companies.....719  
 24           (II) Medium companies.....190  
 25           (III) Women/Minority companies.....95  
 26           (IV) Rural companies.....75  
 27           b. Number of new companies/joint ventures created by  
 28 Innovation and Commercialization Corporations.....10  
 29           c. Review technology assistance applications.....500  
 30           d. Sign contracts (Innovation and Commercialization  
 31 Corporations).....47

1           e. Assist technology-based companies/entrepreneurs.700  
 2           f. Number of activities assisting manufacturing  
 3 companies.....900  
 4           16. ENTERPRISE FLORIDA Workforce Development OUTCOME  
 5 MEASURES.--  
 6           a. Individuals completing Performance-Based Incentive  
 7 Fund programs and placed in targeted occupations.....23,264  
 8           b. Individuals exiting Performance-Based Incentive  
 9 Fund programs and placed in targeted occupations.....18,964  
 10           c. Disadvantaged individuals and WAGES participants  
 11 completing training and placed in targeted occupations... 7,966  
 12           d. Disadvantaged individuals and WAGES participants  
 13 exiting and placed in targeted occupations.....4,826  
 14           e. WAGES participants completing training and placed  
 15 in expanded "career path" occupations as defined by JEP/WAGES  
 16 .....3,183  
 17           f. Trained and placed WAGES participants retaining  
 18 employment at least six months.....2,652  
 19           g. Individuals receiving customized training and being  
 20 placed in new companies in Enterprise Zones and companies  
 21 located in rural areas.....1,270  
 22           h. Individuals receiving customized training and  
 23 placed in high skill/high wage jobs.....8,450  
 24           17. ENTERPRISE FLORIDA Workforce Development OUTPUT  
 25 MEASURES.--  
 26           a. Incentives paid for individuals in  
 27 Performance-Based Incentive Fund programs completing and  
 28 placed in targeted occupations.....\$8.863 million  
 29           b. Incentives paid for individuals in  
 30 Performance-Based Incentive Fund programs exiting and placed  
 31 in targeted occupations.....\$7.25 million

- 1       c. Incentives paid for WAGES participants and other
- 2 disadvantaged individuals completing and placed in targeted
- 3 occupations.....\$5.9 million
- 4       d. Incentives paid for WAGES participants and other
- 5 disadvantaged individuals exiting and placed in targeted
- 6 occupations.....\$4.86 million
- 7       e. Number of Quick Response Training grants executed
- 8 with new and expanding businesses in rural areas.....6
- 9       f. Number of Quick Response Training grants executed
- 10 with new and expanding businesses in Enterprise Zones.....4
- 11       g. Number of Quick Response Training Grants executed
- 12 with new and expanded businesses.....33
- 13       18. ENTERPRISE FLORIDA Capital Development OUTCOME
- 14 MEASURES.--
- 15       a. Jobs created as a result of Capital Development,
- 16 nonexport loans.....120
- 17       b. Jobs created as a result of Capital Development,
- 18 venture capital activity.....55
- 19       c. Venture Capital raised by presenters at venture
- 20 forums.....\$7 million
- 21       d. Investments received by Florida businesses from
- 22 Cypress Fund sponsored firms and co-investors.....\$12 million
- 23       e. Florida businesses cumulatively receiving venture
- 24 capital investments from Cypress Fund venture firms.....5
- 25       19. ENTERPRISE FLORIDA Capital Development OUTPUT
- 26 MEASURES.--
- 27       a. Number of nonexport low-cost business loans funded
- 28 at sub-prime rates.....8
- 29       b. Dollar value of nonexport low-cost business loans
- 30 funded at sub-prime rates.....\$12 million
- 31

1           c. Number of Venture Finance Directories and primers  
2 distributed.....882  
3           d. Venture capital conferences/forums and  
4 investor/entrepreneur networking seminars.....7  
5           e. Investors, entrepreneurs, and service providers  
6 attending venture capital forums.....330  
7           f. Venture capital invested by Florida institutions in  
8 Cypress Fund.....\$2.8 million  
9           (3) DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES.--  
10           (a) For the Highway Patrol Program, the purpose of  
11 which is to increase highway safety in Florida through law  
12 enforcement, preventive patrol, and public education, the  
13 outcome measures, output measures, and associated performance  
14 standards with respect to funds provided in Specific  
15 Appropriations 1682-1689A are as follows:  
16           1. OUTCOME MEASURES.--  
17           a. Percent of seat belt use (for information only):  
18           (I) Annual percent change.....1%  
19           (II) State compliance rate.....62%  
20           (III) National average compliance rate.....68%  
21           b. Annual mileage death rate on all Florida roads per  
22 100 million vehicle miles of travel:  
23           (I) Florida.....2.05  
24           (II) National average.....1.7  
25           c. Annual alcohol-related death rate per 100 million  
26 vehicle miles of travel.....0.67  
27           d. Annual crashes investigated by FHP:  
28           (I) Number of crashes investigated by FHP (for  
29 information only).....197,405  
30           (II) Percent change.....1%  
31

1           e. Annual crash rate per 100 million vehicle miles of  
 2 travel on all Florida roads.....186.2  
 3           2. OUTPUT MEASURES.--  
 4           a. Average time (hours) spent per criminal  
 5 investigation cases closed.....40.93  
 6           b. Actual number of criminal cases closed.....1,350  
 7           c. Average time (hours) spent per professional  
 8 compliance investigation cases closed.....85.26  
 9           d. Actual number of professional compliance  
 10 investigation cases closed.....95  
 11           e. Number of hours spent on traffic homicide  
 12 investigations (for information only).....135,607  
 13           f. Number of cases resolved as result of traffic  
 14 homicide investigations.....1,602  
 15           g. Public traffic safety presentations:  
 16           (I) Number of presentations made.....630  
 17           (II) Persons in attendance.....72,000  
 18           h. Number of training courses offered to FHP recruits  
 19 and personnel.....67  
 20           i. Number of students successfully completing the  
 21 course.....1,209  
 22           j. Actual average response time (in minutes) to calls  
 23 for crashes or assistance.....24.50  
 24           k. Number of law enforcement officer duty hours spent  
 25 on preventive patrol (for information only).....1,014,971  
 26           l. Percent of law enforcement officer duty hours spent  
 27 on preventive patrol.....42%  
 28           m. Number of law enforcement officer duty hours spent  
 29 on crash investigation (for information only).....338,826  
 30           n. Percent of law enforcement officer duty hours spent  
 31 on crash investigation.....14%

- 1       o. Law enforcement officer assistance rendered:
- 2        (I) Duty hours spent (for information only)....111,355
- 3        (II) Percent of duty hours.....5%
- 4        (III) Number of motorists assisted.....308,500
- 5       p. Average size of audience per traffic safety
- 6 presentation given by public information officers.....114
- 7       q. Average time (in hours) to investigate crashes:
- 8        (I) Long-form.....2.30
- 9        (II) Short-form.....1.50
- 10       (III) Nonreportable.....0.70
- 11       r. Average time spent (in hours) per traffic homicide
- 12 investigation.....84.65
- 13       s. Percentage of recruits retained by FHP for 1 year
- 14 after the completion of training.....93%
- 15        (b) For the Driver Licenses Program, the purpose of
- 16 which is to maintain an efficient driver licensing program
- 17 assuring that only drivers demonstrating the necessary
- 18 knowledge, skills, and abilities are licensed to operate motor
- 19 vehicles on Florida roads; to remove drivers from the highways
- 20 who abuse their driving privilege or require further driver
- 21 education; to ensure that drivers are financially responsible
- 22 for their actions; and to maintain adequate records for driver
- 23 education and administrative control, the outcome measures,
- 24 output measures, and associated performance standards with
- 25 respect to funds provided in Specific Appropriations
- 26 1690-1695A are as follows:
- 27        1. OUTCOME MEASURES.--
- 28        a. Percent of customers waiting 15 minutes or less for
- 29 driver license service.....79%
- 30        b. Percent of customers waiting 30 minutes or more for
- 31 driver license service.....8%



1           c. Percent of DUI course graduates who do not  
2 recidivate within three years of graduation.....86%  
3           d. Average number of corrections per 1,000 driver  
4 records maintained.....4.3  
5           e. Percent of motorists complying with financial  
6 responsibility.....83%  
7           f. Number of driver licenses/identification cards  
8 suspended, cancelled, and invalidated as a result of  
9 fraudulent activity, with annual percent change shown.2,046/1%  
10           2. OUTPUT MEASURES.--  
11           a. Number of driver licenses issued.....3,609,500  
12           b. Number of identification cards issued.....729,854  
13           c. Number of (written) driver license examinations  
14 conducted.....1,029,731  
15           d. Number of road tests conducted.....393,744  
16           (c) For the Motor Vehicles Program, the purpose of  
17 which is to increase consumer protection, health, and public  
18 safety through efficient license systems that register and  
19 title motor vehicles, vessels, and mobile homes, regulate  
20 vehicle and motor home dealers, manufacturers, and central  
21 emission inspection stations, and to collect revenue in the  
22 most efficient and effective manner, the outcome measures,  
23 output measures, and associated performance standards with  
24 respect to funds provided in Specific Appropriations 1696-1705  
25 are as follows:  
26           1. OUTCOME MEASURERS.--  
27           a. Percent of motor vehicle titles issued without  
28 error.....99%  
29           b. Fraudulent motor vehicle titles:  
30           (I) Number identified and submitted to law enforcement  
31 .....1,042

1           (II) Percent change.....5%  
2           c. Ratio of warranty complaints to new mobile homes  
3 titled.....1:890  
4           d. Percent reduction in pollution tonnage per day in  
5 the six applicable (air quality) counties.....15.63%  
6           e. Ratio of taxes collected from international  
7 registration plans (IRP) and international fuel tax agreements  
8 (IFTA) audits to cost of audits.....\$2:\$1  
9           2. OUTPUT MEASURES.--  
10           a. Number of motor vehicle and mobile homes  
11 registrations issued.....13,642,317  
12           b. Number of motor vehicle and mobile home titles  
13 issued.....4,794,000  
14           c. Average cost to issue a motor vehicle title...\$2.05  
15           d. Average time to issue a motor vehicle title....3.4  
16 days  
17           e. Number of vessel registrations issued.....841,849  
18           f. Number of vessel titles issued.....206,375  
19           g. Average cost to issue a vessel title.....\$5.50  
20           h. Number of motor carriers audited per auditor, with  
21 number of auditors shown.....20/14  
22  
23 Additional measures and standards as contained in reviews  
24 required by sections 11.513 and 216.0166, Florida Statutes,  
25 shall be included in the agency Fiscal Year 2000-2001  
26 Legislative Budget Request. Measures for which data are  
27 unavailable should be included with an explanation as to the  
28 utility of the measure.  
29           (4) DEPARTMENT OF INSURANCE  
30           (a) For the Fire Marshal Program, the purpose of which  
31 is to enhance public safety through investigation and forensic

1 services, increasing the solvability of criminal cases, by  
 2 ensuring that emergency responders and service providers are  
 3 qualified, competent, and ethical through quality training,  
 4 education, and establishing professional standards; and  
 5 maintaining the safest possible environment through the  
 6 regulation, product testing, and inspection of fire  
 7 suppression and protection equipment, explosives, and  
 8 fireworks, the outcome measures, output measures, and  
 9 associated performance standards with respect to funds  
 10 provided in Specific Appropriations 1745-1753 are as follows:  
 11 1. OUTCOME MEASURES.--  
 12 a. Number/percentage of closed fire investigations  
 13 successfully concluded, including by cause determined, suspect  
 14 identified and/or arrested, or other reasons.....5,443/87%  
 15 b. Number/percentage of closed arson investigations  
 16 for which an arrest was made.....1,031/29%  
 17 c. Number/percentage of inspected state owned and  
 18 leased properties that experience a fire.....FY 2000-2001 LBR  
 19 d. Number/percentage of licensed entities found in  
 20 violation of statutes.....FY 2000-2001 LBR  
 21 e. Number of unlicensed entities found in violation of  
 22 statutes.....FY 2000-2001 LBR  
 23 f. Number/percentage of students who rate training  
 24 they received at the Florida State Fire College as improving  
 25 their ability to perform assigned duties.....5,901/95%  
 26 g. Percent of above satisfactory ratings by  
 27 supervisors of students job performance from post-class  
 28 evaluations of skills gained through training at the Florida  
 29 State Fire College.....85%  
 30  
 31

- 1        h. Number/percentage of favorable rulings by hearing
- 2 officers on challenges to examination results and eligibility
- 3 determinations.....12/92%
- 4        2. OUTPUT MEASURES.--
- 5        a. Total number of fire investigations commenced.7,968
- 6        b. Number of criminal investigations commenced...3,558
- 7        c. Number of accidental investigations commenced.2,696
- 8        d. Number of other investigations commenced.....1,714
- 9        e. Total number of fire investigations closed....8,567
- 10       f. Total number of fire code compliance inspections in
- 11 state owned/leased buildings.....14,611
- 12       g. Number of recurring inspections completed of fire
- 13 code compliance in state owned/leased buildings.....7,200
- 14       h. Number of high hazard inspections completed of fire
- 15 code compliance in state owned/leased buildings.....6,536
- 16       i. Number of construction inspections completed of
- 17 fire code compliance in state owned/leased buildings.....875
- 18       j. Percent of fire code inspections completed within
- 19 statutory defined time-frame.....91%
- 20       k. Number of plans reviewed to assure compliance with
- 21 fire codes in state owned/leased buildings.....1,157
- 22       l. Percent of fire code plans reviews completed within
- 23 statutory defined time-frame.....98%
- 24       m. Total number of boilers inspected.....12,500
- 25       n. Number of boilers inspected by department
- 26 inspectors.....4,200
- 27       o. Number of boilers inspected by other inspectors
- 28 .....8,300
- 29       p. Number of complaint investigations completed..1,497
- 30       q. Number of regulatory inspections completed.....850
- 31

1           r. Number of licensed applications reviewed for  
2 qualification.....8,750  
3           s. Number of classes conducted by the Florida State  
4 Fire College.....210  
5           t. Number of students trained and classroom contact  
6 hours provided by the Florida State Fire College.6,212/215,677  
7           u. Number of curricula developed for Florida State  
8 Fire College and certified training center delivery.....5  
9           v. Percentage of satisfactory student evaluations of  
10 Florida State Fire College facilities and services.....95%  
11           w. Number/percentage of customer requests for  
12 certification testing completed within defined time frames  
13 .....3,384/98%  
14           x. Number/percentage of certified training centers  
15 inspected that meet certification requirements.....27/100%  
16           y. Number of examinations administered.....5,500  
17           (b) For the State Property and Casualty Claims  
18 Program, the purpose of which is to ensure that participating  
19 state agencies are provided quality workers' compensation,  
20 liability, federal civil rights, auto liability, and property  
21 insurance coverage at reasonable rates by provided  
22 self-insurance, purchase of insurance, claims handling, and  
23 technical assistance in managing risk, the outcome measures,  
24 output measures, and associated performance standards with  
25 respect to funds provided in Specific Appropriations 1754-1757  
26 are as follows:  
27           1. WORKERS' COMPENSATION CLAIMS COVERAGE OUTCOME  
28 MEASURES.--  
29           a. Number/percentage of indemnity and medical payments  
30 made in a timely manner in compliance with DLES Security Rule  
31 38F-24.021, F.A.C.....121,672/97%

1	<u>b. State Employees' Workers Compensation Benefit Cost</u>	
2	<u>Rate, as defined by indemnity and medical costs per \$100 of</u>	
3	<u>state employees' payroll.....</u>	<u>\$1.16</u>
4	<u>2. WORKERS' COMPENSATION CLAIMS COVERAGE OUTPUT</u>	
5	<u>MEASURES.--</u>	
6	<u>a. Number of workers' compensation claims worked</u>	
7	<u>.....</u>	<u>28,520</u>
8	<u>b. Number of workers compensation claims litigated.</u>	<u>780</u>
9	<u>c. Number of workers' compensation claims referred to</u>	
10	<u>the Special Investigative Unit or the Department's Bureau of</u>	
11	<u>Workers' Compensation Fraud.....</u>	<u>96</u>
12	<u>3. RISK SERVICES OUTCOME MEASURES.--</u>	
13	<u>a. Number/percentage of workers' compensation claims</u>	
14	<u>requiring some payment per 100 full-time-equivalent employees</u>	
15	<u>.....</u>	<u>FY 2000-2001 LBR</u>
16	<u>b. Number and percent of agencies who indicated the</u>	
17	<u>risk services training they received was useful in developing</u>	
18	<u>and implementing risk management plans in their agencies</u>	
19	<u>.....</u>	<u>26/90%</u>
20	<u>c. Average cost of tort liability claims paid..</u>	<u>\$12,905</u>
21	<u>d. Average cost of Federal Civil Rights liability</u>	
22	<u>claims paid.....</u>	<u>\$29,067</u>
23	<u>e. Average cost of workers' compensation claims.</u>	<u>\$3,250</u>
24	<u>f. Average cost of property claims paid.....</u>	<u>\$7,547</u>
25	<u>4. RISK SERVICES OUTPUT MEASURES.--</u>	
26	<u>a. Number of risk services training units provided to</u>	
27	<u>state agency personnel.....</u>	<u>70</u>
28	<u>b. Number of risk services surveys, follow-ups, and</u>	
29	<u>visits made.....</u>	<u>50</u>
30	<u>c. Number of risk services consultative contacts made</u>	
31	<u>.....</u>	<u>195</u>

- 1           5. LIABILITY CLAIMS COVERAGE OUTCOME MEASURES.--
- 2           a. Number/percentage of claims closed in relation to
- 3 claims closed during the fiscal year.....4,226/51%
- 4           b. Number/percentage of lawsuits, generated from a
- 5 liability claim, evaluated with SEFES codes entered within
- 6 prescribed timeframes.....902/92%
- 7           6. LIABILITY CLAIMS COVERAGE OUTPUT MEASURE.--
- 8           a. Number of liability claims worked.....8,287
- 9           7. PROPERTY CLAIMS COVERAGE OUTCOME MEASURES.--
- 10          a. Number/percentage of trainees who indicated the
- 11 training they received was useful in performing required
- 12 property program processes.....FY 2000-2001 LBR
- 13          b. Number and percent of property claims closed within
- 14 prescribed time periods from the date complete documentation
- 15 is received.....70/93%
- 16          8. PROPERTY CLAIMS COVERAGE OUTPUT MEASURES.--
- 17          a. Number of training units/assists provided by the
- 18 property program.....50/253
- 19          b. Number of state property loss/damage claims worked
- 20 .....306
- 21          (5) DEPARTMENT OF LABOR AND EMPLOYMENT SECURITY.--
- 22          (a) For the Disability Determination Program, the
- 23 purpose of which is to make timely and accurate disability
- 24 decisions for Florida citizens applying for benefits under the
- 25 federal Social Security Act or the Medically Needy program
- 26 administered by the Department of Children and Families, the
- 27 outcome measures, output measures, and associated performance
- 28 standards with respect to funds provided in Specific
- 29 Appropriations 1847-1849 are as follows:
- 30           1. OUTCOME MEASURES.--
- 31

1        a. Average number of days required to complete initial  
2 disability determinations:  
3        (I) Under Title II.....80  
4        (II) Under Title XVI.....80  
5        b. Average number of days required to complete initial  
6 Medically Needy decisions.....70  
7        c. Percentage of Title II and XVI disability decisions  
8 completed accurately as measured by the Social Security  
9 Administration.....92%  
10        d. Percentage of Medically Needy decisions completed  
11 accurately, as measured by the internal ODD Quality Assurance  
12 section.....94%  
13        e. Cost per case (Titles II and XVI).....\$281  
14        f. Cost per case (Medically Needy).....\$181  
15        2. OUTPUT MEASURES.--  
16        a. Number of Title II and XVI disability decisions  
17 completed.....229,593  
18        b. Number of Medically Needy decisions completed  
19 .....18,365  
20        c. Title II/XVI production per work year.....275  
21        d. Medically Needy production per work year.....334  
22        (b) For the Rehabilitation Program, the purpose of  
23 which is to oversee programs that provide vocational and  
24 rehabilitative services to individuals with mental or physical  
25 disabilities in an effort to enable them to live and work as  
26 independently as possible, the outcome measures, output  
27 measures, and associated performance standards with respect to  
28 funds in Specific Appropriations 1830-1846 are as follows:  
29        1. VOCATIONAL REHABILITATION OUTCOME MEASURES.--  
30        a. Rate and number of customers gainfully employed  
31 (rehabilitated) at least 90 days:.....62%/9,500



1        (I) Of VR severely disabled.....63%/3,800  
2        (II) Of VR most severely disabled.....56%/4,275  
3        (III) Of BSCI customers referred to VR.....55%/89  
4        (IV) Of all other VR disabled.....75%/1,437  
5        b. Rate and number of VR customers placed in  
6 competitive employment.....97.5%/9,262  
7        c. Rate and number of VR customers retained in  
8 employment after one year.....61.5%/5,200  
9        d. Average annual earnings of VR customers at  
10 placement.....\$13,633  
11        e. Average annual earnings of VR customers after one  
12 year.....\$14,384  
13        f. Rate and number of BSCI customers returned  
14 (reintegrated) to their communities at an appropriate level of  
15 functioning for their injuries.....82%/800  
16        g. Percentage of case costs covered by third-party  
17 payers.....25%  
18        h. Average cost of case life (to Division):  
19        (I) For severely disabled VR customers.....\$3,311  
20        (II) For most severely disabled VR customers....\$3,611  
21        (III) For all other disabled VR customers.....\$450  
22        (IV) For brain injured BSCI customers.....\$3,500  
23        (V) For spinal cord injured BSCI customers.....\$9,500  
24        2. VOCATIONAL REHABILITATION OUTPUT MEASURES.--  
25        a. Number of customers reviewed for eligibility.24,000  
26        b. Number of individualized written plans for services  
27 .....19,750  
28        c. Number of customers served.....72,000  
29        d. Customer caseload per counseling/case management  
30 team member.....165  
31

1	<u>e. Percent of eligibility determinations completed in</u>	
2	<u>compliance with federal law.....</u>	<u>85%</u>
3	<u>3. BLIND SERVICES OUTCOME MEASURES.--</u>	
4	<u>a. Rate and number of rehabilitation customers</u>	
5	<u>gainfully employed at least 90 days.....</u>	<u>68.3%/847</u>
6	<u>b. Rate and number of rehabilitation customers placed</u>	
7	<u>in competitive employment.....</u>	<u>64.3%/654</u>
8	<u>c. Projected average annual earnings of rehabilitation</u>	
9	<u>customers at placement.....</u>	<u>\$13,500</u>
10	<u>d. Rate and number of successfully rehabilitated older</u>	
11	<u>persons, nonvocational rehabilitation.....</u>	<u>55.2%/1,355</u>
12	<u>e. Ratio and number of customers (children)</u>	
13	<u>successfully rehabilitated/transitioned from preschool to</u>	
14	<u>school.....</u>	<u>67.3%/62</u>
15	<u>f. Ratio and number of customers (children)</u>	
16	<u>successfully rehabilitated/transitioned from school to work</u>	
17	<u>.....</u>	<u>26.5%/52</u>
18	<u>g. Percentage of eligible library customers served</u>	
19	<u>.....</u>	<u>19.8%</u>
20	<u>h. Percentage of library customers satisfied with the</u>	
21	<u>timeliness of services.....</u>	<u>98.6%</u>
22	<u>i. Percentage of library customers satisfied with the</u>	
23	<u>selection of reading materials available.....</u>	<u>96.0%</u>
24	<u>4. BLIND SERVICES OUTPUT MEASURES.--</u>	
25	<u>a. Number of customers reviewed for eligibility..</u>	<u>2,035</u>
26	<u>b. Number of written plans for services.....</u>	<u>1,425</u>
27	<u>c. Number of customers served.....</u>	<u>14,500</u>
28	<u>d. Average time lapse between application and</u>	
29	<u>eligibility determination for rehabilitation customers.....</u>	<u>69</u>
30	<u>e. Customer caseload per counseling/case management</u>	
31	<u>team member.....</u>	<u>114</u>

1           f. Number of books available per library customer  
2           .....51.14  
3           g. Number of books loaned per library customer...12.39  
4           h. Number of periodicals loaned per library customer  
5           .....3.62  
6           i. Net increase in registered customers for library  
7 services.....822  
8           j. Cost per library customer.....\$19.65  
9           k. Total number of food service managers.....162  
10           l. Number of existing food services facilities  
11 renovated.....10  
12           m. Number of new food service facilities constructed.5  
13           (c) For the Safety/Workers' Compensation Program, the  
14 purpose of which is to keep the workplace safe and return  
15 injured employees to work at a reasonable cost to employers,  
16 outcome measures, output measures, and associated performance  
17 standards with respect to funds provided in Specific  
18 Appropriations 1799-1807 are as follows:  
19           1. WORKERS' COMPENSATION OUTCOME MEASURES.--  
20           a. Percentage of injured workers returning to work at  
21 80 percent or more of previous average (BRE) quarterly wage  
22 for at least 1 quarter of the year following injury for  
23 accident 2 years prior.....63.5%  
24           b. Percentage of initial payments made on time by  
25 insurance carriers.....91.8%  
26           c. Number of workers newly protected by workers'  
27 compensation coverage per fiscal year as a result of  
28 compliance efforts.....14,105  
29           d. Percent of investigated issues resolved by EAO..10%  
30           e. Average closure time for disputed issues through  
31 efforts of EAO (in days).....30

- 1        f. Percent of noncomplying carriers in compliance upon
- 2 reaudit.....78%
- 3        g. Percent of cases closed during fiscal year in which
- 4 a worker returns to work.....63%
- 5        h. Number of employers brought into compliance through
- 6 investigations.....2,995
- 7        i. Estimated amount of insurance premium dollars newly
- 8 generated due to compliance.....\$12,562,847
- 9        j. Average total cost per 4-year-old case (information
- 10 only).....\$17,597
- 11        k. Percentage of lost time cases with no petition for
- 12 benefits filed 18 months after the date of accident.....77%
- 13        2. WORKERS' COMPENSATION OUTPUT MEASURES.--
- 14        a. Number of employer coverage documents processed,
- 15 including exemptions from coverage filed by construction
- 16 employers.....621,694
- 17        b. Number of stop-work orders served to employers
- 18 failing to comply with requirements.....1,368
- 19        c. Number of employer investigations conducted for
- 20 compliance with workers' compensation law.....22,758
- 21        d. Number of applicants screened for reemployment
- 22 services.....1,921
- 23        e. Number of program applicants provided reemployment
- 24 services.....1,750
- 25        f. Number of carriers audited.....381
- 26        g. Number of investigated issues resolved by the
- 27 Employee Assistance Office.....25,000
- 28        h. Number of days between the filing of the petition
- 29 for benefits with the division and the referral of the
- 30 petition to the Judges of Compensation Claims.FY 2000-2001 LBR
- 31        3. SAFETY OUTCOME MEASURES.--

- 1        a. Occupational injury and illness total case
- 2 incidence rate (per 100 workers) (information only).....8.1%
- 3        b. Percentage change in total case incidence rate for
- 4 private sector job sites served.....-4.0%
- 5        c. Percentage change in total case incidence rate for
- 6 public sector job sites served.....-4.0%
- 7        d. Percentage reduction in lost workday case incidence
- 8 rate for private sector job sites served.....-5.0%
- 9        e. Percentage change in lost workday case incidence
- 10 rate for public sector job sites served.....-5.0%
- 11        f. Percentage change in disabling compensable claims
- 12 rate for private employers served.....-5.0%
- 13        g. Percentage change in disabling compensable claims
- 14 rate for public employers served.....-5.0%
- 15        h. Percent of employers surveyed who view services as
- 16 adequately effective or above.....90%
- 17        4. SAFETY OUTPUT MEASURES.--
- 18        a. Number of private sector employers (and job sites)
- 19 provided OHSA 7 (c)1 consultation services.....549
- 20        b. Number of public sector employers (and job sites)
- 21 provided consultation services.....3,000
- 22        c. Number of private sector employers receiving
- 23 training and other technical services.....FY 2000-2001 LBR
- 24        d. Number of public sector employers receiving
- 25 training and other technical services.....FY 2000-2001 LBR
- 26        (d) For the Employment Security Program, the purpose
- 27 of which is to increase Floridians' ability to lead
- 28 independent lives, secure safe and gainful employment, and
- 29 provide employers with skilled workers, thereby enabling
- 30 Florida to compete successfully in the global economy, the
- 31 outcome measures, output measures, and associated performance

1 standards with respect to funds provided in Specific  
2 Appropriations 1808-1826 are as follows:  
3     1. EMPLOYMENT SECURITY OUTCOME MEASURES.--  
4         a. Percent of UC benefits paid timely.....90.0%  
5         b. Percent of UC benefits paid accurately.....95%  
6         c. Percent of UC appeal cases completed timely..87.01%  
7         d. Percent of new UC employer liability determinations  
8 made timely.....84.20%  
9         e. Percent of current quarter UC taxes paid timely  
10 .....95.5%  
11     2. EMPLOYMENT SECURITY OUTPUT MEASURES.--  
12         a. Number of UC claimant eligibility determinations  
13 issued.....184,324  
14         b. Number of UC benefits weeks paid.....3,266,221  
15         c. Amount of UC benefits paid.....\$741,304,302  
16         d. Number of appeal cases completed.....52,197  
17         e. Number of new UC employer liability determinations  
18 made.....69,118  
19         f. Amount of UC taxes collected.....\$523,054,615  
20         g. Number of UC employer tax/wage reports processed  
21 .....1,531,803  
22     3. JOBS AND BENEFITS OUTCOME MEASURES.--  
23         a. Percent of job openings filled.....50.2%  
24         b. Percent individuals referred to jobs who are placed  
25 .....27%  
26         c. Percent food stamp clients employed.....11.8%  
27         d. Percent increase in high skill/high wage  
28 apprenticeship programs registered.....5.00%  
29     4. JOBS AND BENEFITS OUTPUT MEASURES.--  
30         a. Number individuals referred to job openings listed  
31 with J&B.....540,000

1           b. Number individuals placed by J&B.....137,700  
 2           c. Number individuals obtaining employment after  
 3 receiving specific J&B services.....35,700  
 4           d. Cost per placement by J&B.....\$231  
 5           e. Cost per individual placed or obtained employment  
 6 .....\$176  
 7           f. Number recipients employed:  
 8           (I) Food stamps.....14,800  
 9           (II) Cost per food stamp placement.....\$302  
 10          g. Number Apprenticeship Program requests meeting high  
 11 skill/high wage requirements.....166  
 12          h. Number apprentices successfully completing terms of  
 13 training as set by registered industry standards.....2,900  
 14          5. WORKFORCE INVESTMENT ACT (WIA) OUTCOME MEASURES.--  
 15          a. WIA adult and dislocated worker placement rate  
 16 (Information only).....76.50%  
 17          b. WIA youth positive outcome rate (Information only)  
 18 .....79%  
 19          6. WORKFORCE INVESTMENT ACT (WIA) OUTPUT MEASURES.--  
 20          a. Number WIA Adult Program completers.....8,568  
 21          b. Number WIA Youth Program completers.....5,809  
 22          7. WAGES OUTCOMES.--  
 23          a. Percentage of WAGES Coalitions clients employed.41%  
 24          8. WAGES OUTPUTS.--  
 25          a. Number of WAGES Coalitions clients employed..51,000  
 26          b. Cost per WAGES client employed.....\$1,800  
 27          (e) For the Public Employees Relations Commission, the  
 28 purpose of which is to promote harmonious employer/employee  
 29 relations at the state and local levels by resolving and  
 30 mediating workplace disputes, the following measures and  
 31

1 standards shall be applied to the funds provided in Specific  
2 Appropriations 1791-1794:  
3     1. PERC OUTCOMES.--  
4       a. Percentage of timely labor dispositions.....95.2%  
5       b. Percentage of timely employment dispositions..94.9%  
6       c. Percentage of dispositions not appealed.....96%  
7       d. Percentage of appealed dispositions affirmed....86%  
8     2. PERC OUTPUTS.--  
9       a. Number of labor dispositions.....738  
10       b. Number of employment dispositions.....744  
11     (f) For the Workers' Compensation Hearings Program,  
12 the purpose of which is to resolve disputed compensation  
13 claims in conformity with pertinent statutory, rule, and  
14 caseload requirements through the maintenance of a statewide  
15 mediation, hearing, and order adjudicatory system, the outcome  
16 measures, output measures, and associated performance  
17 standards with respect to funds provided in Specific  
18 Appropriations 1795-1798 are as follows:  
19     1. OUTCOME MEASURES.--  
20       a. Percentage of concluded mediations resulting in  
21 resolution.....56%  
22       b. Percentage of appealed, decided orders affirmed.80%  
23     2. OUTPUT MEASURES.--  
24       a. Number of petitions received by presiding judge  
25 .....79,000  
26       b. Number of mediations held.....17,600  
27       c. Number of final hearings held.....3,800  
28       d. Number of other hearings held.....38,500  
29       (I) Number of final merit orders.....2,850  
30       (II) Number of lump sum settlements orders.....29,190  
31



1           (g) For the Unemployment Appeals Commission, the  
 2 purpose of which is to provide rapid cost-effective review and  
 3 decisions for appealed unemployment compensation claims, the  
 4 outcome measures, output measures, and associated performance  
 5 standards with respect to funds provided in Specific  
 6 Appropriations 1850-1852 are as follows:

7           1. OUTCOME MEASURES.--

- 8           a. Percentage of unemployment compensation appeals  
 9 disposed within 45 days.....50%
- 10           b. Percentage of unemployment compensation appeals  
 11 disposed within 90 days.....95%
- 12           c. Percentage of cases appealed to DCA.....7%
- 13           d. Average unit cost of cases appealed to Unemployment  
 14 Appeals Commission.....\$186
- 15           e. Average unit cost of cases appealed to DCA.....\$685
- 16           f. Percentage of appealed decisions affirmed by the  
 17 DCA.....94%

18           2. OUTPUT MEASURES.--

- 19           a. Number of unemployment compensation appeals  
 20 disposed of.....10,500

21           (h) For the Information Management Center, the purpose  
 22 of which is to provide application development and support,  
 23 processing applications error-free, through a computer network  
 24 that is responsive and available, the outcome measures, output  
 25 measures, and associated performance standards with respect to  
 26 funds provided in Specific Appropriations 1827-1829 are as  
 27 follows:

28           1. OUTCOME MEASURES.--

- 29           a. Percentage of data processing requests completed by  
 30 due date.....95%
- 31           b. System design and programming hourly cost....\$52.00

1           c. Percentage of scheduled production jobs completed  
 2 .....99.9%  
 3           d. Percentage scheduled hours available data center  
 4 operations.....99.79%  
 5           e. Cost per MIP (millions of instructions per second)  
 6 .....\$19,000.00  
 7           f. Percentage of Help Desk calls resolved within 3  
 8 working days.....89.48%  
 9           g. Cost per Help Desk call.....\$8.00  
 10           h. Percentage scheduled hours available network.99.08%  
 11           i. Cost for support per network device.....\$195.00  
 12           2. OUTPUT MEASURES.--  
 13           a. Number of data processing requests completed by due  
 14 date.....2,900  
 15           b. Number of scheduled production jobs completed  
 16 .....517,000  
 17           c. Number of hours available data center operations  
 18 .....2,876  
 19           d. Number of Help Desk calls resolved within 3 working  
 20 days.....18,175  
 21           e. Number of hours available network.....2,855  
 22  
 23 Additional measures and standards as contained in reviews  
 24 required by sections 11.513 and 216.0166, Florida Statutes,  
 25 shall be included in the agency Fiscal Year 2000-2001  
 26 Legislative Budget Request. Measures for which data are  
 27 unavailable should be included with an explanation as to the  
 28 utility of the measure.  
 29           (6) DEPARTMENT OF THE LOTTERY.--  
 30           (a) For the Sale of Lottery Products Program, the  
 31 purpose purpose of which is to maximize revenues for public

1 education in a manner consistent with the dignity of the state  
 2 and the welfare of its citizens, the outcome measures, output  
 3 measures, and associated performance standards with respect to  
 4 funds provided in Specific Appropriations 1871-1882 are as  
 5 follows:

- 6 1. OUTCOME MEASURES.--
- 7 a. Total revenue in dollars.....\$2,047 million
- 8 b. Percent change from prior year.....0.56%
- 9 c. Transfers to the state Educational Enhancement  
 10 Trust Fund.....\$784.7  
 11 million
- 12 d. Percent of total revenue to the Educational  
 13 Enhancement Trust Fund.....38%

- 14 2. OUTPUT MEASURES.--
- 15 a. Percent of total revenue paid as prizes.....49.65%
- 16 b. Administrative expense paid for retailer commission  
 17 .....\$112.6 million
- 18 c. Operating expense.....\$252.8 million
- 19 d. Operating expense as percent of total revenue...12%
- 20 e. Survey results of public awareness of the  
 21 contribution to education by the Lottery - percent of  
 22 respondents who are aware of the Lottery's contribution to  
 23 education.....65%

- 24 (7) DEPARTMENT OF MANAGEMENT SERVICES.--
- 25 (a) For the State Group Insurance Program, the purpose  
 26 of which is to contribute to a productive workforce  
 27 representative of the labor market by providing cost effective  
 28 employee health insurance, the outcome measures, output  
 29 measures, and associated performance standards with respect to  
 30 funds provided in Specific Appropriations 1897-1903 are as  
 31 follows:

- 1           1. STATE GROUP INSURANCE OUTCOME MEASURES.--
- 2           a. Customer feedback ranking for Division out of
- 3 possible 10 points.....6.57
- 4           b. Percentage of claims reaching final action within
- 5 30 days of receipt.....98%
- 6           c. Overall payment and procedural error rate.....5%
- 7           d. Telephone queue time in seconds.....45
- 8           e. Unprocessed original claims inventory.....30,000
- 9           f. Average annual cost per contract to administer
- 10 insurance programs.....\$14.84
- 11           (b) For the Facilities Program, the purpose of which
- 12 is to provide best value office facilities considering the
- 13 total cost of constructing, managing, and maintaining office
- 14 facilities, and compared to comparable industry standards, the
- 15 outcome measures, output measures, and associated performance
- 16 standards with respect to funds provided in Specific
- 17 Appropriations 1904-1927A are as follows:
- 18           1. FACILITIES OUTCOME MEASURES.--
- 19           a. Gross square foot construction cost of office
- 20 facilities for DMS.....\$80.02
- 21           b. Gross square foot construction cost of office
- 22 facilities for private industry average.....\$87.55
- 23           c. Average full service rent - composite cost per net
- 24 square foot in counties where DMS has office facilities for
- 25 DMS actual.....\$15.13
- 26           d. Average full service rent - composite cost per net
- 27 square foot in counties where DMS has office facilities for
- 28 private industry.....\$16.42
- 29           e. New office space efficiency per net square
- 30 foot/gross square foot.....87%
- 31

1	<u>f. Average operations and maintenance cost per net</u>	
2	<u>square foot maintained by DMS.....</u>	<u>\$5.04</u>
3	<u>g. Average operations and maintenance cost per net</u>	
4	<u>square foot maintained by private industry.....</u>	<u>\$5.92</u>
5	<u>h. Number of criminal incidents per 100,000 gross</u>	
6	<u>square feet.....</u>	<u>4.7</u>
7	<u>i. Number of criminal incidents per 1,000 employees</u>	
8	<u>.....</u>	<u>20.33</u>
9	<u>2. FACILITIES OUTPUT MEASURES.--</u>	
10	<u>a. Gross square feet of office facilities completed</u>	
11	<u>.....</u>	<u>337,320</u>
12	<u>b. Net square feet of state-owned office space</u>	
13	<u>occupied by state agencies including non-DMS owned facilities</u>	
14	<u>.....</u>	<u>7,820,113</u>
15	<u>c. Net square feet of private office space occupied by</u>	
16	<u>state agencies.....</u>	<u>11,057,443</u>
17	<u>d. Number of square feet maintained by DMS...4,893,921</u>	
18	<u>e. Number of square feet maintained by private</u>	
19	<u>contractor.....</u>	<u>1,912,009</u>
20	<u>f. Gross square feet monitored for security purposes</u>	
21	<u>.....</u>	<u>7,313,643</u>
22	<u>g. Number of investigations conducted.....</u>	<u>210</u>
23	<u>(c) For the Support Program, the purpose of which is</u>	
24	<u>to provide government entities access to best value</u>	
25	<u>commodities and services through centralized procurement,</u>	
26	<u>federal property assistance, and fleet management, the outcome</u>	
27	<u>measures, output measures, and associated performance</u>	
28	<u>standards with respect to funds provided in Specific</u>	
29	<u>Appropriations 1928-1931 are as follows:</u>	
30	<u>1. SUPPORT OUTCOME MEASURES.--</u>	
31	<u>a. Percentage of state term contracts savings.....</u>	<u>35%</u>

1	<u>b. State term contracts cost avoidance....\$205,000,000</u>
2	<u>c. Average percentage below private sector fleet</u>
3	<u>maintenance for labor costs.....13%</u>
4	<u>d. Average percentage below private sector fleet</u>
5	<u>maintenance for parts costs.....26%</u>
6	<u>e. Average percentage state rental vehicles below</u>
7	<u>state rental contract rates.....30%</u>
8	<u>f. Passenger load factor for DMS.....3.5</u>
9	<u>g. Passenger load factor for large corporation....3.4</u>
10	<u>h. Cost per flight hour - DMS aircraft pool....\$1,166</u>
11	<u>i. Average percentage DMS direct cost per flight hour</u>
12	<u>below industry direct cost.....44%</u>
13	<u>j. Number of government and nonprofit organizations</u>
14	<u>visiting a surplus property distribution center.....3,400</u>
15	<u>k. Federal property distribution rate.....85%</u>
16	<u>2. SUPPORT OUTPUT MEASURES.--</u>
17	<u>a. Number of commodities/services on state term</u>
18	<u>contracts.....233,000</u>
19	<u>b. Number of agencies using SPURS.....30</u>
20	<u>c. Percentage of agencies using SPURS.....75%</u>
21	<u>d. Number of federal property orders processed...2,150</u>
22	<u>e. Number of vehicle maintenance service hours...8,600</u>
23	<u>f. Days of state rental vehicle service provided</u>
24	<u>.....41,000</u>
25	<u>g. Miles of state rental vehicle service provided</u>
26	<u>.....1,700,000</u>
27	<u>h. Number of flights by executive aircraft pool..2,500</u>
28	<u>(d) For the Workforce Program, the purpose of which is</u>
29	<u>to manage the State Personnel System to help state agencies</u>
30	<u>achieve an effective workforce; perform a variety of</u>
31	<u>activities to assist state agencies in human resource</u>

1 management; and provide administrative support for the  
2 Cooperative Personnel Employment Subsystem (COPES), the  
3 outcome measures, output measures, and associated performance  
4 standards with respect to funds provided in Specific  
5 Appropriations 1932-1936 are as follows:

6       1. STATE PERSONNEL SYSTEM OUTCOME MEASURES.--  
7       a. Administrative cost per FTE for Cooperative  
8 Personnel Employee System.....\$40.20  
9       b. Administrative cost per FTE for administrative cost  
10 net of COPES.....\$35.38  
11       c. Administrative cost per FTE total administrative  
12 cost per FTE.....\$75.58  
13       d. Percentage of customers satisfied that the  
14 information provided resulted in more effective and efficient  
15 HR-related decisionmaking.....83%  
16       e. Percentage of customers satisfied that the  
17 technical assistance provided resulted in more effective and  
18 efficient HR-related decision-making.....83%  
19       f. Percentage of customers satisfied that the  
20 information provided was timely.....83%  
21       g. Percentage of customers satisfied that the  
22 information provided was accurate.....83%  
23       h. Percentage of customers satisfied that the  
24 information provided was consistent with past practices....83%  
25       i. Percentage of customers satisfied that the  
26 technical assistance provided was timely.....87%  
27       j. Percentage of customers satisfied that the  
28 technical assistance provided was accurate.....87%  
29       k. Percentage of customers satisfied that the  
30 technical assistance provided was consistent with past  
31 practices.....74%

- 1           1. Percentage of agencies at or above EEO gender
- 2 parity with available labor market.....86.7%
- 3           m. Percentage of agencies at or above EEO minority
- 4 parity with the available labor market.....56.7%
- 5           2. STATE PERSONNEL SYSTEM OUTPUT MEASURES.--
- 6           a. Number of informational materials provided....1,820
- 7           b. Number of responses to technical assistance
- 8 requests.....15,343
- 9           (e) For the Retirement Benefits Program, the purpose
- 10 of which is to provide quality and cost-effective retirement
- 11 services, the outcome measures, output measures, and
- 12 associated performance standards with respect to funds
- 13 provided in Specific Appropriations 1937-1947 are as follows:
- 14           1. RETIREMENT BENEFITS PROGRAM OUTCOME MEASURES.--
- 15           a. Percentage of participating agencies satisfied with
- 16 retirement information.....94.9%
- 17           b. Percentage of participating active members
- 18 satisfied with retirement information.....86.5%
- 19           c. Percentage of participating recent retirees
- 20 satisfied with retirement information.....96.5%
- 21           d. Percentage of participating other retirees
- 22 satisfied with retirement information.....96.3%
- 23           e. Percentage of agency payroll transactions correctly
- 24 reported.....97.9%
- 25           f. Percentage of standard retirement services offered
- 26 by FRS compared to comparable programs.....82%
- 27           g. Percentage of participating agencies satisfied with
- 28 retirement services.....94.9%
- 29           h. Percentage of participating active members
- 30 satisfied with retirement services.....87.7%
- 31



- 1        i. Percentage of participating recent retirees
- 2 satisfied with retirement services.....97%
- 3        j. Percentage of participating other retirees
- 4 satisfied with retirement services.....95.8%
- 5        k. Administrative cost per active and retired member
- 6 .....\$20.60
- 7        l. Ratio of active and retired members to division FTE
- 8 .....3,325:1
- 9        m. Funding ratio of FRS assets to liabilities.....93%
- 10       n. Percentage of local retirement systems annually
- 11 reviewed which are funded on a sound actuarial basis.....92%
- 12       2. RETIREMENT BENEFITS PROGRAM OUTPUT MEASURES.--
- 13       a. Number of annuitants added to retired payroll
- 14 .....13,200
- 15       b. Number of retirement account audits.....83,000
- 16       c. Number of changes processed.....54,445
- 17       d. Number of benefit payments issued.....2,158,346
- 18       e. Number of local pension plan valuations and impact
- 19 statements reviewed.....850
- 20       (f) For the Information Technology Program, the
- 21 purpose of which is to effectively and efficiently satisfy
- 22 customer needs for using, sharing, and managing information
- 23 technology resources, the outcome measures, output measures,
- 24 and associated performance standards with respect to funds
- 25 provided in Specific Appropriations 1948-1959 are as follows:
- 26       1. TELECOMMUNICATIONS SERVICES OUTCOME MEASURES.--
- 27       a. Percentage SUNCOM discount from commercial rates
- 28 for local access.....40%
- 29       b. Percentage SUNCOM discount from commercial rates
- 30 for long distance.....40%
- 31

1           c. Percentage SUNCOM discount from commercial rates  
2 for data service.....25%  
3           d. Customer Survey Ranking (Scale of 1 to 5) for  
4 service features.....2.23  
5           e. Customer Survey Ranking (Scale of 1 to 5) for  
6 service delivery.....2.16  
7           f. Customer Survey Ranking (Scale of 1 to 5) for  
8 timely problem resolution.....2.33  
9           g. Customer Survey Ranking (Scale of 1 to 5) for best  
10 value services.....2.15  
11           2. TELECOMMUNICATIONS SERVICES OUTPUT MEASURES.--  
12           a. Number of SUNCOM long distance billable minutes  
13 .....226,535,921  
14           b. Number of SUNCOM local service main stations  
15 .....1,729,785  
16           c. Number of SUNCOM data locations served.....10,747  
17           d. Percentage SUNCOM service growth for local access  
18 .....9%  
19           e. Percentage SUNCOM service growth for long distance  
20 .....1%  
21           f. Percentage SUNCOM service growth for data service  
22 .....9%  
23           3. INFORMATION SERVICES OUTCOME MEASURES.--  
24           a. Customer survey ranking (scale of 1 to 5) for  
25 accessible information services.....2.67  
26           b. Customer survey ranking (scale of 1 to 5) for  
27 desirable technology services.....2.40  
28           c. Customer survey ranking (scale of 1 to 5) for  
29 timely problem resolution.....2.33  
30           d. Customer survey ranking (scale of 1 to 5) for  
31 projects within schedule.....2.56

1           e. Customer survey ranking (scale of 1 to 5) for best  
2 value services.....2.15  
3           f. Customer survey ranking (scale of 1 to 5) for  
4 reliable information services.....2.11  
5           4. INFORMATION SERVICES OUTPUT MEASURES.--  
6           a. Number of Technology Resource Center research  
7 projects completed.....15  
8           b. Number of Technology Resource Center consulting  
9 projects completed.....7  
10           c. Number of Technology Resource Center development  
11 projects completed.....425  
12           d. Percentage utilization by the Unisys System as used  
13 for capacity planning & technology refresh, employing 80%  
14 maximum utilization standard.....60%  
15           e. Percentage utilization by the IBM System as used  
16 for capacity planning & technology refresh, employing 80%  
17 maximum utilization standard.....59.5%  
18           5. WIRELESS SERVICES OUTCOME MEASURE.--  
19           a. Percentage wireless discount from commercially  
20 available and similar type engineering services.....35%  
21           6. WIRELESS SERVICES OUTPUT MEASURES.--  
22           a. Number of engineering projects and approvals  
23 handled for state government.....110  
24           b. Number of engineering projects and approvals  
25 handled for local governments.....550  
26           c. Number of Joint Task Force Radio Systems fixed  
27 sites operated and maintained.....81  
28           d. Percentage of state covered by the Joint Task Force  
29 Radio System.....34%  
30           e. Percentage of Joint Task Force Radio System current  
31 phase(s) under development completed.....34%

1           (8) DEPARTMENT OF MILITARY AFFAIRS.--  
2           (a) For the Readiness and Response Program, the  
3 purpose of which is to provide military units and personnel  
4 (at the Governor's request) that are ready to protect life and  
5 property; preserve peace, order, and public safety; and  
6 contribute to such state and local programs that add value to  
7 the State of Florida, the outcome measures, output measures,  
8 and associated performance standards with respect to funds  
9 provided in Specific Appropriations 1975-1979A are as follows:  
10           1. READINESS OUTCOME MEASURES.--  
11           a. Percentage of Area Commands assigned Military  
12 Support Missions that are prepared to execute those missions  
13 .....85%  
14           b. Percentage of units with a Green readiness rating  
15 .....88%  
16           2. READINESS OUTPUT MEASURES.--  
17           a. Number/percentage of armories rated adequate.57/97%  
18           b. Percentage of satisfaction with training facilities  
19 at Camp Blanding.....80%  
20           c. Number of annual training days at Camp Blanding  
21 .....120,000  
22           d. Percentage of available training days at Camp  
23 Blanding.....15.7%  
24           e. Percentage of assigned soldiers to authorized  
25 staffing levels.....99%  
26           f. Number of new recruits using State Education  
27 Assistance Program.....625  
28           g. Number of crisis response exercises conducted  
29 annually.....3  
30           3. RESPONSE OUTCOME MEASURES.--  
31

**CODING:**Words ~~stricken~~ are deletions; words underlined are additions.

- 1        a. Percentage of supported agencies reporting
- 2 satisfaction with the department's support for specific
- 3 missions.....88%
- 4        4. RESPONSE OUTPUT MEASURES.--
- 5        a. Percentage of State Active Duty (SAD) purchase
- 6 orders processed in 24 hours.....96%
- 7        b. Percentage of SAD vouchers purchased and paid in 40
- 8 days.....98%
- 9        c. Percentage of SAD payrolls paid on time.....98%
- 10       d. Percentage of Area Command Plans rated satisfactory
- 11 as a result of operations.....100%
- 12       e. Percentage of missions accomplished on or before
- 13 time.....90%
- 14       (9) DEPARTMENT OF REVENUE.--
- 15       (a) For the Property Tax Administration Program, the
- 16 purpose of which is to enhance the equity in property
- 17 assessments and taxation through the state and to facilitate
- 18 equalization of the distribution of the required local effort
- 19 millage, the outcome measures, output measures, and associated
- 20 performance standards with respect to funds provided in
- 21 Specific Appropriations 2000-2003 are as follows:
- 22       1. OUTCOME MEASURES.--
- 23       a. Percent of classes studied found to have a level of
- 24 at least 90 percent.....97.2%
- 25       b. Tax roll uniformity - the average for coefficient
- 26 of dispersion.....11.5%
- 27       c. Percent of taxing authorities in total or
- 28 substantial truth in millage compliance on initial submission
- 29 .....97.3%
- 30       d. Percent of refund and tax certificate applications
- 31 processed within 30 days of receipt.....92.5%

1            e. Refund request per 100,000 parcels.....31.8

2            2. OUTPUT MEASURES.--

3            a. Number of subclasses of property studied with

4 feedback to property appraisers.....5,250

5            b. Number of tax roll review notices issued.....3

6            c. Total number of tax roll defects found.....4

7            d. Number of truth in millage compliance letters sent

8 to taxing authorities.....485

9            e. Number of truth in millage compliance letters sent

10 to taxing authorities with minor infractions.....118

11            f. Number of property tax refund requests processed

12 .....2,500

13            g. Number of tax certificates cancellations and

14 corrections processed.....2,500

15            h. Number of taxpayers audited on behalf of county

16 property appraisers - Tangible Personal Property.....250

17            i. Student training hours provided to property

18 appraisers and their staff - Tangible Personal Property..3,500

19            (b) For the Child Support Enforcement Program, the

20 purpose of which is to establish paternity and child support

21 orders, enforce those orders to collect child support, and

22 distribute child support collections in a timely manner, the

23 outcome measures, output measures, and associated performance

24 standards with respect to funds provided in Specific

25 Appropriations 2004-2012 are as follows:

26            1. OUTCOME MEASURES.--

27            a. Percentage of children with a court order for

28 support.....47%

29            b. Percentage of children with paternity established

30 .....81%

31

- 1        c. Total child support dollars collected per \$1 of
- 2 total expenditures.....\$2.77
- 3        d. Percent of child support collected that was due
- 4 during the fiscal year.....51%
- 5        e. Percent of cases with child support due in a month
- 6 that received a payment during the month.....53%
- 7        2. OUTPUT MEASURE.--
- 8        a. Number of children with a newly established court
- 9 order.....58,800
- 10        (c) For the General Tax Administration Program, the
- 11 purpose of which is to administer the revenue laws of the
- 12 state in a fair and equitable manner and to collect all money
- 13 owed, the outcome measures, output measures, and associated
- 14 performance standards with respect to funds provided in
- 15 Specific Appropriations 2013-2023 are as follows:
- 16        1. OUTCOME MEASURES.--
- 17        a. Average days from receipt of payment to final
- 18 processing of deposit - sales, corporation, intangibles, fuel
- 19 .....0.64
- 20        b. Number of days between initial distribution of
- 21 funds and final adjustments - sales, fuel.....66
- 22        c. Percent of sales tax returns filed substantially
- 23 error free and on time.....76%
- 24        d. Percent of sales tax returns filed substantially
- 25 error free and on time by first time filers.....65%
- 26        e. Return on investment - total collections per dollar
- 27 spent.....\$147.73
- 28        f. Dollars collected as a percentage of actual
- 29 liability of notices sent for apparent sales tax return filing
- 30 errors or late returns.....55%
- 31

1	<u>g. Percentage of tax returns that did not result in a</u>	
2	<u>notice of apparent filing error or late return.....</u>	90%
3	<u>h. Average time in days between the processing of a</u>	
4	<u>sales tax return and the first notification to the taxpayer of</u>	
5	<u>an apparent filing error or late return.....</u>	38
6	<u>i. Percentage of delinquent sales tax return and</u>	
7	<u>filing error or late return notices issued accurately to</u>	
8	<u>taxpayer.....</u>	90%
9	<u>j. Percentage of delinquent tax return and filing</u>	
10	<u>error or late return notices sent to taxpayers that had to be</u>	
11	<u>revised due to department or taxpayer error.....</u>	20%
12	<u>k. Percentage of final audit assessment amounts</u>	
13	<u>collected - tax only.....</u>	85%
14	<u>l. Final audit assessment amounts as a percentage of</u>	
15	<u>initial assessment amounts - tax only.....</u>	74%
16	<u>m. Dollars collected voluntarily as a percentage of</u>	
17	<u>total dollars collected.....</u>	97%
18	<u>n. Average number of days to resolve a dispute of an</u>	
19	<u>audit assessment.....</u>	175
20	<u>o. Direct collections per enforcement related dollar</u>	
21	<u>spent.....</u>	\$4.92
22	<u>2. OUTPUT MEASURES.--</u>	
23	<u>a. Number of delinquent tax return notices issued to</u>	
24	<u>taxpayers.....</u>	732,000
25	<u>b. Number of notices sent to taxpayers for apparent</u>	
26	<u>tax return filing errors or late return.....</u>	528,000
27	<u>(10) DEPARTMENT OF STATE.--</u>	
28	<u>(a) For the Historical, Archaeological, and Folklife</u>	
29	<u>Appreciation Program, the purpose of which is to encourage</u>	
30	<u>identification, evaluation, protection, preservation,</u>	
31	<u>collection, conservation, interpretation, and public access to</u>	



1 information about Florida's historic sites, properties, and  
2 objects related to Florida history and to archaeological and  
3 folk cultural heritage, the outcome measures, output measures,  
4 and associated performance standards with respect to funds  
5 provided in Specific Appropriations 2051-2056A are as follows:  
6       1. OUTCOME MEASURES.--  
7           a. Number/percentage increase of general public  
8 utilizing historic information.....200,000/21%  
9           b. Number of historic and archaeological objects  
10 maintained for public use and scientific research.....99,000  
11           c. Increase in number/percentage of historic and  
12 archaeological properties:  
13               (I) Recorded.....9,650/8%  
14               (II) Protected or preserved for public use....154/26%  
15           d. Total local funds leveraged by historical resources  
16 program.....\$61.5  
17 million  
18       2. OUTPUT MEASURES.--  
19           a. Number of grants awarded.....243  
20           b. Number of dollars awarded through grants  
21 .....\$16,088,144  
22           c. Number of museum exhibits.....82  
23           d. Number of publications and multimedia products  
24 available for the general public.....315  
25           e. Number of institutions to which items are on loan  
26 .....53  
27           f. Average cost to collect historical and  
28 archaeological objects.....\$75.62  
29           g. Average cost to maintain historical and  
30 archaeological objects.....\$1.16  
31

1	<u>h. Number of sites maintained in the Florida Master</u>	
2	<u>Site File.....</u>	<u>133,000</u>
3	<u>i. Number of preservation services applications</u>	
4	<u>reviewed.....</u>	<u>8,000</u>
5	<u>j. Number of produced and sponsored events:</u>	
6	<u>(I) K-12 targeted activities.....</u>	<u>1,350</u>
7	<u>(II) Other sponsored events.....</u>	<u>720</u>
8	<u>(b) For the Commercial Recording and Registration</u>	
9	<u>Program, the purpose of which is to promote financial and</u>	
10	<u>economic stability through public notice of clients' interest</u>	
11	<u>in business organizations, trademarks, financial transactions,</u>	
12	<u>and liens as well as identification of those doing business</u>	
13	<u>under names other than their own, output measures, and</u>	
14	<u>associated performance standards with respect to funds</u>	
15	<u>provided in Specific Appropriations 2057-2059 are as follows:</u>	
16	<u>1. OUTCOME MEASURES.--</u>	
17	<u>a. Percentage public reporting satisfaction with the</u>	
18	<u>division's services.....</u>	<u>91%</u>
19	<u>b. Percentage business reporting satisfaction with the</u>	
20	<u>division's services.....</u>	<u>91%</u>
21	<u>c. Percentage law enforcement reporting satisfaction</u>	
22	<u>with the division's services.....</u>	<u>91%</u>
23	<u>2. OUTPUT MEASURES.--</u>	
24	<u>a. Average Cost/Corporate Filing.....</u>	<u>\$5.38</u>
25	<u>b. Average Cost/Uniform Commercial Code Filings..</u>	<u>\$1.81</u>
26	<u>c. Average Cost/Inquiry.....</u>	<u>\$0.075</u>
27	<u>d. Proportion of total inquires handled by telephone</u>	
28	<u>.....</u>	<u>25%</u>
29	<u>e. Proportion of total inquiries handled by</u>	
30	<u>mail/walk-ins.....</u>	<u>10%</u>
31		

1           f. Proportion of total inquiries handled by electronic  
2 means.....65%  
3           (c) For the Libraries, Archives, and Information  
4 Services Program, the purpose of which is to ensure access to  
5 information of past, present, and future value for the  
6 educational and cultural benefit of the people of Florida, the  
7 Library, Archives, and Information program works in  
8 partnership with citizens, information providers, and  
9 government for efficient and effective management and  
10 development of information services, the outcome measures,  
11 output measures, and associated performance standards with  
12 respect to funds provided in Specific Appropriations 2060-2067  
13 are as follows:  
14           1. OUTCOME MEASURES.--  
15           a. Annual increase in the use of local public library  
16 service.....2%  
17           b. Annual increase in accessibility by library patrons  
18 to materials not owned by their local public library.....4%  
19           c. Annual increase in usage of research collections.6%  
20           d. Annual cost avoidance achieved by government  
21 agencies through records storage/disposition/micrographics  
22 .....\$58,000,000  
23           2. OUTPUT MEASURES.--  
24           a. Number of items loaned by public libraries  
25 .....69,961,992  
26           b. Number of library customer visits.....49,513,960  
27           c. Number of public library reference requests  
28 .....25,142,072  
29           d. Number of public library registered borrowers  
30 .....7,066,610  
31

1	<u>e. Number of persons attending public library programs</u>	
2	.....	3,087,030
3	<u>f. Number of volumes in public library collections</u>	
4	.....	24,748,033
5	<u>g. Number of records added to the statewide library</u>	
6	<u>holdings database annually.....</u>	1,826,191
7	<u>h. Number of new users (State Library, State Archives)</u>	
8	.....	5,977
9	<u>i. Number of reference requests handled (State</u>	
10	<u>Library, State Archives).....</u>	117,847
11	<u>j. Number of items used on site (State Library)</u>	39,822
12	<u>k. Number of database searches conducted (State</u>	
13	<u>Library, State Archives).....</u>	789,807
14	<u>l. Number of items loaned (State Library).....</u>	81,286
15	<u>m. Cubic feet of obsolete public records approved for</u>	
16	<u>disposal.....</u>	510,000
17	<u>n. Cubic feet of noncurrent records stored at the</u>	
18	<u>Records Center.....</u>	220,000
19	<u>o. Number of microfilm images created, processed,</u>	
20	<u>and/or duplicated at the Records Center.....</u>	160,000,000
21	<u>(d) For the Cultural Grants Program, the purpose of</u>	
22	<u>which is foster development of a receptive climate for</u>	
23	<u>cultural programs, to enrich culturally and benefit the</u>	
24	<u>citizens of this state in their daily lives, to increase the</u>	
25	<u>appeal of Florida visits and vacations, and to attract to</u>	
26	<u>Florida residency outstanding creators through the promotion</u>	
27	<u>of cultural programs, the outcome measures, output measures,</u>	
28	<u>and associated performance standards with respect to funds</u>	
29	<u>provided in Specific Appropriations 2068-2083A are as follows:</u>	
30	<u>1. OUTCOME MEASURES.--</u>	
31	<u>a. Attendance at supported cultural events..</u>	25,000,000

1           b. Number of individuals served by professional  
2 associations.....8,000,000  
3           c. Total local financial support leveraged by state  
4 funding.....\$343,832,378  
5           2. OUTPUT MEASURES.--  
6           a. Number of grants awarded:  
7           (I) Capital.....16  
8           (II) Program.....705  
9           b. Dollars awarded through grants:  
10           (I) Capital.....\$7,616,189  
11           (II) Program.....\$14,687,872  
12           c. Percentage of counties funded by the program:.85.1%  
13           (I) Large counties (N=34; population >75,000)...94.0%  
14           (II) Small counties (N=33; population less than  
15 75,000).....75.8%  
16           d. Number of state supported performances and exhibits  
17 .....23,000  
18           (e) For the Licensing Program, the purpose of which is  
19 to protect the public's health, safety, and welfare through  
20 the licensing, regulation, and enforcement of the private  
21 security, private investigative, and recovery industries; the  
22 regulation of game promotions conducted in Florida; and the  
23 issuance of licenses to citizens wishing to carry concealed  
24 weapons or firearms for lawful defense, the outcome measures,  
25 output measures, and associated performance standards with  
26 respect to funds provided in Specific Appropriations 2084-2087  
27 are as follows:  
28           1. OUTCOME MEASURES.--  
29           a. Percent Security, Investigative, and Recovery  
30 licenses issued within 90 days of receipt of an application  
31 .....83%

1	<u>b. Percent/number Concealed Weapon/Firearm licenses</u>	
2	<u>issued within 90 day statutory timeframe without fingerprint</u>	
3	<u>results.....</u>	<u>19%/8,509</u>
4	<u>c. Number of default Concealed Weapons/Firearms</u>	
5	<u>licensees with prior criminal histories.....</u>	<u>2,387</u>
6	<u>d. Percent of license revocations or suspensions</u>	
7	<u>initiated within 20 days of receipt of disqualifying</u>	
8	<u>information (all license types).....</u>	<u>60%</u>
9	<u>e. Percent Security, Investigative, and Recovery</u>	
10	<u>investigations completed within 60 days.....</u>	<u>94%</u>
11	<u>f. Percent Security, Investigative, and Recovery</u>	
12	<u>inspections completed within 30 days.....</u>	<u>80%</u>
13	<u>g. Percent of Concealed Weapons/Firearm violators to</u>	
14	<u>licensed population.....</u>	<u>0.06%</u>
15	<u>h. Percent of Security, Investigative, and Recovery</u>	
16	<u>violators to the licensed population.....</u>	<u>1.25%</u>
17	<u>2. OUTPUT MEASURES.--</u>	
18	<u>a. Average cost/Concealed Weapon/Firearm application</u>	
19	<u>processed.....</u>	<u>\$30</u>
20	<u>b. Average cost/Security, Investigative, and Recovery</u>	
21	<u>application processed.....</u>	<u>\$35</u>
22	<u>c. Average cost/Security, Investigative, and Recovery</u>	
23	<u>investigation.....</u>	<u>\$1,596</u>
24	<u>d. Average cost/Security, Investigative, and Recovery</u>	
25	<u>compliance inspection.....</u>	<u>\$325</u>
26	<u>e. Average cost/Administrative Action (revocation,</u>	
27	<u>fine, probation &amp; compliance letters).....</u>	<u>\$500</u>
28	<u>f. Number investigations performed (Security,</u>	
29	<u>Investigative, and Recovery complaint and agency generated</u>	
30	<u>inspections).....</u>	<u>1,475</u>
31		

1 g. Number compliance inspections performed (Security,  
2 Investigative, and Recovery licensees/new agency inspections  
3 and random inspections).....1,697

4 (f) For the Florida Association of Voluntary Agencies  
5 for Caribbean Action, the outcome measures, output measures,  
6 and associated performance standards with respect to funds  
7 provided in Specific Appropriation 2039A are as follows:

8 1. FLORIDA ASSOCIATION OF VOLUNTARY AGENCIES FOR  
9 CARIBBEAN ACTION OUTCOME MEASURES.--

10 a. Percent of overseas clients who indicate assistance  
11 is very responsive.....96%

12 b. Percent of volunteer-consultants who would  
13 volunteer again.....97%

14 c. Ratio of donated services and contributions as  
15 compared to the amount of state funding.....1.5:1

16 2. FLORIDA ASSOCIATION OF VOLUNTARY AGENCIES FOR  
17 CARIBBEAN ACTION OUTPUT MEASURES.--

18 a. Number of volunteer technical assistance missions  
19 to Central America and the Caribbean.....96

20 b. Number of international and domestic development  
21 missions.....15

22 Section 59. The Legislature adopts the following  
23 programs and performance measures for the entities indicated  
24 for use in preparation of FY 2000-2001 legislative budget  
25 request.

26 (1) DEPARTMENT OF BUSINESS AND PROFESSIONAL  
27 REGULATION.--The department shall recommend standards for the  
28 following outcomes and outputs for fiscal year 2000-2001 to  
29 the appropriate legislative committees. For each outcome and  
30 output, or for each group of integrally related outcomes and  
31 outputs, the department shall identify total associated costs

1 for producing that outcome or output, based on the fiscal year  
2 1999-2000 budget, in order to improve the Legislature's  
3 ability to appropriate funds, compare activities, and evaluate  
4 department activities for efficiency:

5 (a) For the Professional Regulation Program, the  
6 purpose of which is to license nonmedical professions within  
7 the state and the individual practice acts that govern each of  
8 the professions; serve as a liaison between the public and  
9 professional boards, as well as between the licensees and  
10 their respective boards; process applications, monitor  
11 continuing education, renewal and reactivation requirements;  
12 approve educational courses; develop, prepare, administer and  
13 score to ensure validity and reliability of exams; and receive  
14 and investigate complaints and prosecute violators, the  
15 outcome measures and output measures are as follows:

16 1. STANDARDS AND LICENSURE OUTCOME MEASURES.--

17 a. Percent of application denials appealed which were  
18 upheld

19 b. Percent of licensees in compliance with licensure  
20 requirement/category as determined by random audit

21 c. Percent of applications processed timely

22 d. Customer Satisfaction Ranking with resolutions of  
23 inquiries, requests and disputes

24 e. Percent of examinations satisfying reliability  
25 requirements

26 f. Percent of state developed examinations that  
27 satisfy validity requirements

28 g. Percent of examinations challenged and upheld

29 h. Percent of examination results timely released

30 2. STANDARDS AND LICENSURE OUTPUT MEASURES.--

31 a. Number of completed applications denied



- 1            b. Number of application denials appealed  
2            c. Number of application denials appealed which were  
3 upheld  
4            d. Number of applicants who receive licenses - all  
5 categories  
6            e. Number of licensees audited  
7            f. Number of audited licensees in compliance by  
8 licensure requirement/category  
9            g. Number of examinations  
10           h. Number of examinations challenged  
11           i. Number of examinations challenged which are upheld  
12           3. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.--  
13           a. Percent of complaints processed timely  
14           b. Percent of cases involving repeat offenders  
15           c. Percent of disciplined licensees in compliance with  
16 terms of discipline imposed  
17           d. Percent of inspections/audits that result in  
18 disciplinary action being taken  
19           e. Percent of unlicensed activity cases which involve  
20 repeat offenders  
21           f. Percent of cases that are resolved through  
22 alternative means such as Notices of Noncompliance, Citations,  
23 or Alternative Dispute Resolution  
24           4. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.--  
25           a. Number of total offenders  
26           b. Number of repeat offenders  
27           c. Number of licensees disciplined  
28           d. Number of disciplined licensees in compliance with  
29 terms of discipline imposed  
30           e. Number of alternative dispute resolutions  
31

- 1           f. Number of Notices of Noncompliance that have been  
 2 issued pursuant to rules of the various boards or by direction  
 3 of the department
- 4           (b) For the Pari-mutuel Wagering Program, the purpose  
 5 of which is to license and regulate the state's pari-mutuel  
 6 industries, including cardrooms, and to collect all  
 7 pari-mutuel taxes and fees in a timely manner, the outcome  
 8 measures and output measures are as follows:
- 9           1. STANDARDS AND LICENSURE OUTCOME MEASURES.--
- 10           a. Average number of days to issue a permanent license  
 11           b. Percent of licenses correctly issued as determined  
 12 by audit
- 13           2. STANDARDS AND LICENSURE OUTPUT MEASURES.--
- 14           a. Number of days to issue a license that required  
 15 fingerprints
- 16           b. Number of days to issue a license that does not  
 17 require fingerprints
- 18           c. Number of occupational licenses reviewed  
 19           d. Number of occupational licenses determined by  
 20 review to be issued correctly
- 21           3. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.--
- 22           a. Percent of races and games that result in statutory  
 23 or rule infractions
- 24           b. Percent of compliance audits timely completed  
 25           c. Percent of compliance audits with recurring  
 26 violations
- 27           d. Percent of urine/blood samples resulting in drug  
 28 positives
- 29           4. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.--
- 30           a. Number of races and games officiated  
 31           b. Number of races and game violations

- 1           c. Number of compliance audits with violations
- 2           d. Number of compliance audits with recurring
- 3 violations
- 4           e. Number of administrative actions taken as a result
- 5 of drug positives
- 6           f. Number of urine/blood samples tested
- 7           g. Number of urine/blood samples that tested positive
- 8           5. AUDITING AND FINANCIAL OVERSIGHT OUTCOME
- 9 MEASURES.--
- 10           a. Percent of taxes and fees accurately collected
- 11           b. Percent of purse audits resulting in recurring
- 12 financial violations
- 13           6. AUDITING AND FINANCIAL OVERSIGHT OUTPUT MEASURES.--
- 14           a. Total dollars of tax revenue collected
- 15           b. Number of purse audits conducted
- 16           c. Number of purse audits with financial violations
- 17           d. Number of purse audits with recurring financial
- 18 violations
- 19           (c) For the Hotels and Restaurants Program, the
- 20 purpose of which is to license and regulate public lodging and
- 21 food service establishments, elevators, escalators, and other
- 22 vertical conveyance devices, the outcome measures and output
- 23 measures are as follows:
- 24           1. STANDARDS AND LICENSURE OUTCOME MEASURES.--
- 25           a. Percent of hotel and restaurant licenses and
- 26 elevator certificates of operation processed timely
- 27           b. Customer satisfaction ranking with resolution of
- 28 inquiries, requests and disputes
- 29           c. Percent of Hospitality Education Program workshop
- 30 participants that found the training useful
- 31           2. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.--

- 1           a. Percent of food service and lodging establishments  
2 with repeat critical enforcement actions
- 3           b. Percent of licensed food service establishments  
4 with confirmed food borne illness outbreaks directly related  
5 to food storage, preparation, or handling
- 6           c. Percent of repeat critical violations cited during  
7 food service and lodging inspections resulting in compliance
- 8           d. Percent of hotel and restaurant administrative  
9 complaints resolved in favor of the agency
- 10           e. Number of elevator equipment malfunction accidents  
11 reported compared to number of active elevators
- 12           f. Percent of Hospitality Education Program workshop  
13 participants that pass the Food Manager Certification  
14 Examination
- 15           3. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.--
- 16           a. Number of food service and lodging establishment  
17 cases initiated with critical violations
- 18           b. Number of food service and lodging establishment  
19 cases involving repeat offenders with critical violations
- 20           c. Number of food service establishments with  
21 confirmed food-borne illness directly related to food storage,  
22 preparation, or handling which have had prior enforcement  
23 action
- 24           d. Number of food service and lodging establishment  
25 cases where a fine is imposed against repeat offenders
- 26           e. Number of licensed public food service  
27 establishments
- 28           f. Number of confirmed food-borne illness outbreaks  
29 directly related to food storage, preparation or handling
- 30           g. Number of repeat critical violations during food  
31 service and lodging inspections resulting in compliance

- 1           h. Number of critical violations cited as a result of  
2 food service and lodging inspections
- 3           i. Number of hotel and restaurant administrative  
4 complaints resolved in favor of the agency
- 5           j. Number of hotel and restaurant administrative  
6 complaints initiated
- 7           k. Number of violations recorded for elevator  
8 inspections
- 9           l. Number of elevator enforcement actions initiated
- 10           m. Number of participants in Hospitality Education  
11 Program workshop
- 12           n. Number of Hospitality Education Program workshop  
13 participants receiving passing grade
- 14           (d) For the Alcoholic Beverages and Tobacco Program,  
15 the purpose of which is to supervise the conduct, management,  
16 and operation of the manufacturing, packaging, distribution,  
17 and sale of all alcoholic beverages; to enforce the provisions  
18 of the beverage and tobacco laws, as well as the rules and  
19 regulations adopted by the program; and to collect and  
20 distribute all taxes, surcharges and licensing fees from  
21 alcohol and tobacco sources, the outcome measures and output  
22 measures are as follows:
- 23           1. STANDARDS AND LICENSURE OUTCOME MEASURE.--
- 24           a. Customer satisfaction ranking with alcoholic  
25 beverages and tobacco licensure standards uniformly and  
26 equitably applied
- 27           2. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.--
- 28           a. Percent of disputed administrative cases resolved  
29 in favor of the agency
- 30           b. Percent of complaints/cases settled by warning  
31 notice or stipulation

- 1           c. Percent repeated noncomplying wholesale licensees  
2 on yearly basis
- 3           d. Percent of excise tax penalties collected compared  
4 to final assessments in dollars
- 5           e. Percent of repeated noncomplying retail licensees  
6 on yearly basis
- 7           f. Percent of surcharge penalties collected compared  
8 to final assessments in dollars
- 9           g. Percent of alcoholic beverages and tobacco  
10 retailers tested found to be in compliance with underage  
11 persons' access
- 12           h. Percent of underage alcoholic beverages and tobacco  
13 cases involving repeat retail offenders
- 14           3. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.--
- 15           a. Number of complaints resulting in a warning notice
- 16           b. Number of administrative cases settled by  
17 stipulation
- 18           c. Total amount of penalties assessed in dollars for  
19 excise tax
- 20           d. Total amount of penalties collected in dollars for  
21 excise tax
- 22           e. Total amount of penalties assessed in dollars for  
23 surcharge
- 24           f. Total amount of penalties collected in dollars for  
25 surcharge
- 26           g. Number of alcoholic beverages and tobacco retailers  
27 randomly tested for underage persons' access
- 28           h. Number of alcoholic beverages and tobacco retailers  
29 tested because of a complaint for underage persons' access
- 30           i. Number of underage alcoholic beverages and tobacco  
31 arrests

- 1           j. Number underage alcohol/tobacco administrative  
2 cases
- 3           k. Number of underage alcohol/tobacco administrative  
4 cases involving repeat retail offenders
- 5           4. AUDITING AND FINANCIAL OVERSIGHT OUTCOMES  
6 MEASURES.--
- 7           a. Percent of wholesale audit findings collected  
8           b. Percent of retail audit findings collected  
9           c. Average return on investment  
10           d. Customer satisfaction ranking with alcoholic  
11 beverages and tobacco taxation standards uniformly and  
12 equitably applied
- 13           5. AUDITING AND FINANCIAL OVERSIGHT OUTPUT MEASURES.--  
14           a. Total dollar amount of wholesale audit findings  
15           b. Total dollar amount of wholesale audit findings  
16 collected
- 17           c. Total dollar amount of retail audit findings  
18           d. Total dollar amount of retail audit findings  
19 collected
- 20           (e) For the Florida Land Sales, Condominiums, and  
21 Mobile Homes Program, the purpose of which is to regulate the  
22 sale of subdivided lands in the state and out-of-state  
23 subdivided lands offered for sale in the state; residential  
24 condominiums and cooperatives; real estate timesharing; mobile  
25 home parks; and yacht, ship brokers and salesmen, the outcome  
26 measures and output measures are as follows:
- 27           1. STANDARDS AND LICENSURE OUTCOME MEASURES.--  
28           a. Average number of days to approve filings for  
29 timeshare, condominiums, and mobile homes
- 30           b. Average number of days to issue permanent licenses  
31 for land sales

- 1           2. STANDARDS AND LICENSURE OUTPUT MEASURES.--  
2           a. Number of deficiency letters issued for approved  
3 filings  
4           b. Number of permanent licenses issued  
5           3. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.  
6           a. Percent of administrative actions resulting in  
7 consent orders  
8           b. Average number of days to resolve consumer  
9 complaints not investigated  
10           c. Average number of days to resolve investigations  
11           d. Average number of days to resolve cases submitted  
12 for arbitration for condominiums  
13           e. Percent of parties surveyed that benefited from  
14 education provided for condominiums  
15           4. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.  
16           a. Number of administrative actions resolved by  
17 consent orders  
18           b. Number of days to close consumer complaints  
19           c. Number of consumer complaints closed  
20           d. Number of days to close investigations  
21           e. Number of investigations closed  
22           f. Number of days to close cases  
23           g. Number of cases closed  
24           h. Number of seminars conducted  
25           i. Number of attendees at educational seminars  
26 surveyed  
27           j. Number of topics covered at educational seminars  
28           k. Number of unit owners represented at educational  
29 seminars  
30           l. Number of associations represented at educational  
31 seminars



1           (2) THE DEPARTMENT OF MANAGEMENT SERVICES/DIVISION OF  
2 ADMINISTRATIVE HEARINGS.--The division shall recommend  
3 standards for the following outcomes and outputs for fiscal  
4 year 2000-2001 to the appropriate legislative committees. For  
5 each outcome and output, or for each group of integrally  
6 related outcomes and outputs, the division shall identify  
7 total associated costs for producing that outcome or output,  
8 based on the fiscal year 1999-2000 budget, in order to improve  
9 the Legislature's ability to appropriate funds, compare  
10 activities, and evaluate division activities for efficiency

11           (a) For the Administrative Hearings Program, the  
12 purpose of which is to resolve conflicts between citizens and  
13 agencies of the state, the outcome measures and output  
14 measures are as follows:

15           1. OUTCOME MEASURES.--

16           a. Percentage of cases scheduled for hearing within 90  
17 days of filing

18           b. Percentage of professional licensure cases  
19 scheduled for hearing within 90 days of filing

20           c. Percentage of professional licensure cases closed  
21 within 120 days of filing

22           d. Percentage of cases closed within 120 days of  
23 filing

24           2. OUTPUT MEASURES.--

25           a. Number of cases opened

26           b. Number of cases closed

27           c. Number of cases carried forward

28           d. Staffing ratio based on the average number of cases  
29 closed per administrative law judge

30           e. Number of cases opened

31           f. Number of cases closed

1           g. Number of cases carried forward  
2           (3) PAROLE COMMISSION.--The commission shall  
3 recommend standards for the following outcomes and outputs for  
4 fiscal year 2000-2001 to the appropriate legislative  
5 committees. For each outcome and output, or for each group of  
6 integrally related outcomes and outputs, the commission shall  
7 identify total associated costs for producing that outcome or  
8 output, based on the fiscal year 1999-2000 budget, in order to  
9 improve the Legislature's ability to appropriate funds,  
10 compare activities, and evaluate commission activities for  
11 efficiency:  
12           (a) For the Parole Commission, the purpose of which is  
13 to provide public safety and protect the rights of victims by  
14 administering effective post-incarceration services including  
15 offender release, offender revocation, clemency, and victim  
16 assistance, the outcome measures and output measures are as  
17 follows:  
18           1. OUTCOME MEASURES.--  
19           a. Number and percentage of releasees who have  
20 successfully completed their supervision without revocation  
21 within the first 2 years  
22           2. OUTPUT MEASURES.--  
23           a. Number of conditional release cases handled  
24           b. Number of conditional medical release  
25 determinations  
26           c. Number of supervision reviews  
27           d. Number of revocation determinations  
28           e. Number of Clemency Board decisions supported  
29           f. Number of clemency cases monitored  
30           (4) PUBLIC SERVICE COMMISSION.--The commission shall  
31 recommend standards for the following outcomes and outputs for

1 fiscal year 2000-2001 to the appropriate legislative  
2 committees. For each outcome and output, or for each group of  
3 integrally related outcomes and outputs, the commission shall  
4 identify total associated costs for producing that outcome or  
5 output, based on the fiscal year 1999-2000 budget, in order to  
6 improve the Legislature's ability to appropriate funds,  
7 compare activities, and evaluate commission activities for  
8 efficiency:

9 (a) For the Utilities Regulation and Competitive  
10 Market Oversight Program, to provide a regulatory environment  
11 that facilitates the provision of desired utility services of  
12 acceptable quality at fair prices, the outcome and output  
13 measures are as follows:

14 1. RATEMAKING OUTCOME MEASURES.--

15 a. Average allowed Return on Equity (ROE) in Florida  
16 compared to average ROE in the USA for electric

17 b. Average allowed Return on Equity (ROE) in Florida  
18 compared to average ROE in the USA for gas

19 c. Average allowed Return on Equity (ROE) in Florida  
20 compared to average ROE in the USA for water and wastewater

21 d. Percentage of utilities achieving within range,  
22 over range, and under range of last authorized ROE for  
23 electric

24 e. Percentage of utilities achieving within range,  
25 over range, and under range of last authorized ROE for gas

26 f. Percentage of utilities achieving within range,  
27 over range, and under range of last authorized ROE for water  
28 and wastewater

29 g. Percentage of annual utility bill increases for  
30 average residential usage compared to inflation as measured by  
31 the Consumer Price Index for communications

1           h. Percentage of annual utility bill increases for  
2 average residential usage compared to inflation as measured by  
3 the Consumer Price Index for electric

4           i. Percentage of annual utility bill increases for  
5 average residential usage compared to inflation as measured by  
6 the Consumer Price Index for gas

7           j. Percentage of annual utility bill increases for  
8 average residential usage compared to inflation as measured by  
9 the Consumer Price Index for water and wastewater

10           k. Average basic residential utility bill as a  
11 percentage of average Florida household income for composite

12           l. Average basic residential utility bill as a  
13 percentage of average Florida household income for  
14 communications

15           m. Average basic residential utility bill as a  
16 percentage of average Florida household income for electric

17           n. Average basic residential utility bill as a  
18 percentage of average Florida household income for gas

19           o. Average basic residential utility bill as a  
20 percentage of average Florida household income for water and  
21 wastewater

22           2. RATEMAKING OUTPUT MEASURES.--

23           a. Proceedings, reviews and audits examining rates,  
24 rate structure, earnings and expenditures for electric

25           b. Proceedings, reviews and audits examining rates,  
26 rate structure, earnings and expenditures for gas

27           c. Proceedings, reviews and audits examining rates,  
28 rate structure, earnings and expenditures for water and  
29 wastewater

30           3. COMPETITIVE MARKET OVERSIGHT FOR TELECOMMUNICATIONS  
31 OUTCOME MEASURES.--

1           a. Market share of largest service provider compared  
2 to the composite market share of the next three largest  
3 providers for Interexchange

4           b. Market share of largest service provider compared  
5 to the composite market share of the next three largest  
6 providers for alternate access vendors

7           c. Market share of largest service provider compared  
8 to the composite market share of the next three largest  
9 providers for pay telephone companies

10           d. Market share of local exchange telephone companies  
11 compared to market share of alternate local exchange telephone  
12 companies for local exchange telephone companies

13           e. Market share of local exchange telephone companies  
14 compared to market share of alternate local exchange telephone  
15 companies for alternate local exchange telephone companies

16           4. COMPETITIVE MARKET OVERSIGHT FOR TELECOMMUNICATIONS  
17 OUTPUT MEASURES.--

18           a. Proceedings establishing agreements between local  
19 service providers

20           b. Proceedings granting certificates to operate as a  
21 telecommunications company

22           c. Communications tariffs reviewed

23           5. SERVICE AND SAFETY OUTCOME MEASURES.--

24           a. Percentage of communications service variances per  
25 inspection points examined for local exchange and alternate  
26 local exchange telephone companies

27           b. Percentage of communications service variances per  
28 inspection points examined for Interexchange

29           c. Percentage of communications service variances per  
30 inspection points examined for pay telephone companies

31

- 1           d. Percentage of electric safety variances per  
2 inspection points examined
- 3           e. Percentage of gas safety variances per inspection  
4 systems inspected
- 5           f. Percentage of consumer calls answered
- 6           g. Average waiting time for consumer calls
- 7           h. Percentage of consumer complaints resolved within  
8 30 days
- 9           i. Percentage of consumer complaints resolved within  
10 60 days
- 11           6. SERVICE AND SAFETY OUTPUT MEASURES.--
- 12           a. Proceedings granting service authority, resolving  
13 territorial disputes for electric
- 14           b. Proceedings granting service authority, resolving  
15 territorial disputes for gas
- 16           c. Proceedings granting service authority, resolving  
17 territorial disputes for water and wastewater
- 18           d. Ten-year site plan reviews and need determinations  
19 for electric utilities
- 20           e. Consumer inquiries/complaints handled for  
21 communications
- 22           f. Consumer inquiries/complaints handled for electric
- 23           g. Consumer inquiries/complaints handled for gas
- 24           h. Consumer inquiries/complaints handled for water and  
25 wastewater
- 26           i. Consumer information activities relating to  
27 service/safety
- 28           j. Service evaluations performed for communications
- 29           k. Safety inspections performed for electric
- 30           l. Safety inspections performed for gas
- 31

1           m. Enforcement proceedings relating to service and  
2 safety for communications

3           n. Enforcement proceedings relating to service and  
4 safety for electric

5           o. Enforcement proceedings relating to service and  
6 safety for gas

7           7. CONSERVATION OUTCOME MEASURES.--

8           a. Per capita annual KWH energy savings through  
9 conservation programs

10           b. Percentage of combined conservation goals achieved  
11 by 7 FEECA utilities

12           8. CONSERVATION OUTPUT MEASURES.--

13           a. Conservation programs reviewed

14           b. Consumer information activities relating to  
15 conservation

16           (5) DEPARTMENT OF HEALTH.--The department shall  
17 recommend standards for the following outcomes and outputs for  
18 fiscal year 2000-2001 to the appropriate legislative  
19 committees. For each outcome and output, or for each group of  
20 integrally related outcomes and outputs, the department shall  
21 identify total associated costs for producing that outcome or  
22 output, based on the fiscal year 1999-2000 budget, in order to  
23 improve the Legislature's ability to appropriate funds,  
24 compare activities, and evaluate department activities for  
25 efficiency:

26           (a) For the Children's Medical Services (CMS) Program,  
27 the purpose of which is to provide a comprehensive system of  
28 appropriate care for children with special health care needs  
29 and high risk pregnant women through a statewide network of  
30 physicians, health providers, hospitals, medical schools, and  
31

1 regional health clinics, the outcome and output measures are  
2 as follows:

3 1. OUTCOME MEASURES.--

4 a. Percent of families in Children's Medical Services  
5 (CMS) program Network indicating a positive perception of care

6 b. Percent of CMS program Network enrollees in  
7 compliance with the periodicity schedule for well child care

8 c. Percent of eligible infants/toddlers provided CMS  
9 program Early Intervention program services

10 d. Percent of Child Protection Team (CPT) team  
11 assessments provided to Family Safety and Preservation program  
12 within established time frames

13 2. OUTPUT MEASURES.--

14 a. Number of children enrolled in CMS program Network  
15 (Medicaid and Non-Medicaid)

16 b. Number of clients receiving services in the CMS  
17 program Early Intervention program

18 c. Number of children receiving Child Protection Team  
19 (CPT) assessments

20 (b) For the Health Care Practitioner and Access  
21 Program, the purpose of which is to protect the health of  
22 residents and visitors by improving access to health care  
23 practitioners and ensuring those practitioners including  
24 Emergency Management Services personnel and providers meet  
25 credentialing requirements and practice according to accepted  
26 standards of care, the outcome and output measures are as  
27 follows:

28 1. OUTCOME MEASURES.--

29 a. Number of unlicensed individuals identified and  
30 referred to the state's attorneys

31



- 1           b. Percent of health care practitioners' applications  
2 for licensure completed within 90 days
- 3           c. Percent of emergency medical service providers  
4 found to have a significant deficiency during licensure  
5 inspection
- 6           d. Age-adjusted injury death rate per 100,000
- 7           2. OUTPUT MEASURES.--
- 8           a. Number of unlicensed individuals investigated
- 9           b. Number of initial health care practitioner licenses
- 10          (I) Processed
- 11          (II) Issued
- 12          c. Number of initial health care practitioner licenses  
13 issued
- 14          d. Number of emergency medical service providers  
15 licensed annually
- 16          e. Number of medical students who do a rotation in a  
17 medically underserved area
- 18          f. Number of persons who receive continuing education  
19 services through Work Force Development
- 20          (c) For the Community Public Health Program, the  
21 purpose of which is to maintain and improve the health of the  
22 public via the provision of personal health, disease control  
23 and environmental sanitation services, including statewide  
24 support services, the outcome and output measures are as  
25 follows:
- 26           1. OUTCOME MEASURES.--
- 27           a. AIDS case rate per 100,000 population
- 28           b. HIV/AIDS resident total deaths per 100,000  
29 population
- 30           c. Chlamydia case rate per 100,000 population
- 31           d. Tuberculosis case rate per 100,000 population

- 1           e. Immunization rate among 2-year-olds  
2           f. Total infant mortality rate per 1,000 live births  
3           g. Nonwhite infant mortality rate per 1,000 nonwhite  
4 births  
5           h. Percent of low birth weight births among prenatal  
6 Women, Infants and Children program clients  
7           i. Live births to mothers age 15-19 per 1,000 females  
8 15-19  
9           j. Percent of mothers 15-19 having a repeat birth  
10          k. Percent of targeted low income population receiving  
11 dental health services from a county health department  
12          l. Percent of middle and high school students who  
13 report using tobacco products in the last 30 days  
14          m. Percent of students who visit the health clinic and  
15 are able to return to class rather than leaving school  
16          n. Food and waterborne disease cases per 1,000  
17 facilities regulated by the department  
18          o. Overall sanitation and safety score in department  
19 regulated facilities on a scale of 0% to 100%  
20          p. Septic tank failure rate per 1,000 within 2 years  
21 of system installation  
22          2. OUTPUT MEASURES.--  
23          a. Number of HIV/AIDS counseling and testing services  
24 provided annually  
25          b. Number of HIV partner notification services  
26 provided annually  
27          c. Number of clients served in county health  
28 department sexually transmitted disease programs  
29          d. Number of tuberculosis medical management services  
30 provided  
31

1           e. Number of patients who complete tuberculosis  
2 therapy at the A.G. Holley tuberculosis hospital

3           f. Number of immunization services provided by county  
4 public health departments

5           g. Number of women and infants receiving Healthy Start  
6 services

7           h. Average monthly participants in Women, Infants, and  
8 Children program

9           i. Number of clients served in county health  
10 department Family Planning programs

11           j. Number of teens age 15-19 served in county health  
12 department Family Planning programs

13           k. Number of adults and children receiving county  
14 health department sponsored professional dental care

15           l. Number of children served in the county health  
16 department Child Health program

17           m. Number of adults served in the county health  
18 department Adult Health and Chronic Disease programs

19           n. Number of School Health nursing assessments  
20 provided

21           o. Number of department regulated facilities inspected

22           p. Number of onsite sewage disposal system inspections  
23 completed

24           Section 60. If any provision of this act or the  
25 application thereof to any person or circumstance is held  
26 invalid, the invalidity shall not affect other provisions or  
27 applications of the act which can be given effect without the  
28 invalid provision or application, and to this end the  
29 provisions of this act are declared severable.

30           Section 61. This act shall take effect July 1, 1999;  
31 or, in the event this act fails to become a law until after

1 that date, it shall take effect upon becoming a law and shall  
2 operate retroactively to July 1, 1999.

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