First Engrossed

1	A bill to be entitled
2	An act relating to information technology
3	resources; creating the "Commerce Protection
4	Act"; defining terms; prescribing exclusive
5	remedies against persons, businesses, and
6	governmental agencies for damages caused by the
7	failure of their information technology
8	resources to function properly with respect to
9	date data; prescribing and limiting damages;
10	providing for mediation; barring certain class
11	actions; requiring that actions be brought
12	within a specified time; providing immunity
13	from personal liability for directors and
14	officers of businesses under specified
15	circumstances; exempting the exchange of
16	certain information among businesses from
17	action under the Florida Antitrust Act of 1980;
18	prescribing alternative dispute-resolution
19	procedures; providing for liability for costs
20	and attorney's fees under specified
21	circumstances; providing for construction of
22	the act; repealing s. 282.4045, F.S., which
23	grants immunity from liability to governmental
24	entities for certain computer calculation
25	failures; providing for severability; providing
26	an effective date.
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28	Be It Enacted by the Legislature of the State of Florida:
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30	Section 1. Short titleThis act may be cited as the
31	"Commerce Protection Act."
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1 Section 2. DefinitionsFor the purposes of this act,
2 the following terms have the following meanings:
3 (1) BUSINESSThe term "business" means a person or
4 an entity engaged in providing goods or services in this
5 state, but the term excludes any governmental agency or any
6 agency of the legislative or judicial branch of state
7 government.
8 (2) DATE DATAThe term "date data" means data that
9 contain dates or that contain both dates and times.
10 (3) DIRECT ECONOMIC DAMAGESThe term "direct
11 economic damages" includes only economic compensatory damages
12 that follow both immediately and necessarily from the failure
13 of the information technology products of a business or
14 governmental agency to be year-2000 compliant. The term
15 excludes special damages, incidental damages, and exemplary or
16 <u>punitive damages.</u>
17 (4) GOVERNMENTAL AGENCYThe term "governmental
18 agency" includes any agency of the executive branch of state
19 government or any political subdivision of the state as
20 defined in section 1.01, Florida Statutes, or any agency of
21 such a political subdivision. For purposes of this section,
22 the term also includes any public or private university school
23 of medicine that is part of a public or private university
24 supported in whole or in part by state funds and that has an
25 affiliation with a local government or state instrumentality
26 <u>under which the medical school's computer systems, or</u>
27 diagnostic or therapeutic equipment dependent upon date logic,
28 are used to provide clinical patient care services to the
29 <u>public.</u>
30 (5) INFORMATION TECHNOLOGY PRODUCT
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1	(a) The term "information technology product" includes
2	software, firmware, microcode, hardware, and equipment
3	containing embedded chips or microprocessors that create,
4	read, write, calculate, compare, sequence, or otherwise
5	operate on date data.
6	(b) The "information technology products" of a
7	business or governmental agency are those that are owned,
8	leased, or licensed by or under the exclusive control of the
9	business or governmental agency and are used by it in
10	providing its goods or services.
11	(6) YEAR-2000 COMPLIANTAn information technology
12	product is "year-2000 compliant" if the product, when used in
13	accordance with its associated documentation or recommended
14	user intervention, is capable of correctly processing,
15	providing, and receiving date data, and will do so for all
16	dates occurring between February 28, 1996, and March 1, 2000,
17	when all other information technology products that are used
18	with the product properly exchange date data with it. An
19	information technology product does not fail to be year-2000
20	compliant merely because it contains a defect that is
21	unrelated to the manner in which the product processes,
22	provides, or receives date data and that only incidentally
23	causes the product to fail to properly process, provide, or
24	receive date data.
25	Section 3. Exclusive remedies for failure to be
26	year-2000 compliantThe exclusive remedies in this state for
27	recovering from a business or governmental agency damages
28	resulting from the failure of its information technology
29	products to be year-2000 compliant are those available for
30	breach of a contract with or a tariff filed by the business or
31	governmental agency; and all terms of that contract or tariff,
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including limitations on and exclusions of liability and 1 disclaimers of warranty, remain fully enforceable and are 2 3 unaffected by the provisions of this act. If there is no 4 contract or tariff, the exclusive remedies in this state for 5 recovering from a business or governmental agency damages 6 resulting from the failure of its information technology 7 products to be year-2000 compliant are those provided in section 4 of this act. 8 9 Section 4. Damages for failure to be year-2000 compliant; mediation; limitation on class actions; statute of 10 limitations.--11 12 (1) Unless otherwise provided by a contract or tariff, 13 any business may be liable only for direct economic damages 14 caused by the failure of its information technology products 15 to be year-2000 compliant, as provided in this section. 16 (2) Unless otherwise provided by a contract or tariff, 17 any governmental agency may be liable only for direct economic damages caused by the failure of its information technology 18 19 products to be year-2000 compliant, and only within the limits 20 on the waiver of sovereign immunity established in section 768.28, Florida Statutes. 21 The provisions of section 768.81, Florida 22 (3) 23 Statutes, apply to the award of damages under this section. 24 (4) Damages awarded under this section shall exclude 25 any damages that the plaintiff: 26 (a) Could have avoided or mitigated with the exercise 27 of reasonable care; or 28 (b) Could have reasonably avoided or mitigated as a 29 result of any written or otherwise communicated disclosure actually made by the defendant before December 1, 1999, in a 30 31 manner consistent with that used in the past to give 4

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notifications to the plaintiff or persons similarly situated, 1 2 concerning whether any of the information technology products of the business or governmental agency was year-2000 3 4 compliant. 5 (5)(a) A business or governmental agency is not liable 6 for direct economic damages if it proves by a preponderance of 7 the evidence that it has: 8 1. Secured an assessment, by a person who possesses 9 the technical skills, experience, or competence with respect to information technology resources to evaluate information 10 technology products for year-2000 compliance, to determine 11 12 actions necessary to make the information technology products 13 of the business or governmental agency year-2000 compliant 14 and, based on that assessment, holds before December 1, 1999, 15 a reasonable good-faith belief that those products are 16 year-2000 compliant; or 17 2. Before December 1, 1999, conducted a date-data test of its information technology products and as a result of such 18 19 test has a reasonable good-faith belief that they are 20 year-2000 compliant; or 21 3. If it has five or fewer employees and has a net worth of \$100,000 or less, made reasonable efforts to assess 22 23 whether the entities on whose goods or services it relies and 24 with whom it is in privity have provided information 25 technology products that are year-2000 compliant and, with 26 respect to each such entity, either: a. Holds before December 1, 1999, a reasonable 27 good-faith belief, based on the response to inquiries or on 28 29 research, that the entity has provided information technology 30 products that are year-2000 compliant; or 31 5

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1	b. Discloses in writing to the other party before
2	December 1, 1999, in a manner consistent with that used in the
3	past to give written notifications to that party, that the
4	entity has provided information technology products that are
5	presumed not to be year-2000 compliant or that, based on the
6	response to inquiries, the entity is making reasonable
7	good-faith efforts to make its information technology products
8	become year-2000 compliant.
9	(b) All defenses that would otherwise be available to
10	a business or governmental agency in any other action,
11	including an action based on negligence, remain available with
12	respect to an action under this section. Moreover, the failure
13	of a business or governmental agency to comply with paragraph
14	(a) shall not create a presumption of liability and no
15	inference may be drawn from such failure.
16	(6) Beginning January 1, 2000, upon the filing of any
17	lawsuit or the presentation of a claim for arbitration under
18	section 7 of this act seeking damages under this section, and
19	prior to the filing of an answer or response, the court having
20	jurisdiction shall refer the claim to mediation under section
21	44.102, Florida Statutes, unless the court determines that the
22	interests of justice would not be served. The time to file the
23	answer or response shall be tolled for up to 60 days after
24	service of process on the defendant or until the conclusion of
25	the mediation, whichever is earlier.
26	(7) A class action may not be maintained in this
27	state:
28	(a) Against a governmental agency for damages caused
29	by the failure of its information technology products to be
30	year-2000 compliant.
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(b) Against a business for damages caused by the 1 failure of its information technology products to be year-2000 2 3 compliant, unless each member of the class has suffered direct 4 economic damages in excess of \$50,000. 5 (8) Any action for damages under this section must be 6 commenced on or before March 1, 2002, but the running of this 7 time is tolled from the date any offer is made to submit the 8 claim to mediation until the conclusion of mediation. 9 Section 5. Immunity from liability for directors and officers of businesses.--10 (1) A director or officer of a business has absolute 11 12 and complete immunity from personal liability for any damages resulting from the failure of the information technology 13 14 products of the business to be year-2000 compliant if the 15 officer or director has either instructed the business or received written assurance from another officer or director 16 17 that the business has been instructed to: 18 (a) Take steps to determine whether those products are 19 year-2000 compliant; 20 (b) Develop and implement a plan to take actions 21 necessary to make those products year-2000 compliant; and 22 (c) Inquire whether the information technology 23 products of the entities on whose goods or services the business relies are year-2000 compliant. 24 (2) A director or officer who does not have absolute 25 26 and complete immunity from personal liability under subsection 27 (1) nevertheless has immunity from personal liability to the 28 extent provided in chapter 607, Florida Statutes, or chapter 29 617, Florida Statutes. Section 6. Antitrust exemption with respect to 30 exchanges of information. -- The exchange of information among 31 7

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businesses concerning measures that have been taken or are to 1 be taken in order for a business to make its information 2 3 technology products year-2000 compliant does not constitute an 4 activity or conduct in restraint of trade or commerce under 5 chapter 542, Florida Statutes. 6 Section 7. Alternative dispute-resolution 7 procedures.--8 (1) VOLUNTARY BINDING ARBITRATION. --9 (a) Any party to a dispute under this act for which there is no prior arbitration agreement may, before a lawsuit 10 has been filed, make an offer to the other party to submit the 11 12 dispute to voluntary binding arbitration under section 44.104, 13 Florida Statutes. An offer made under this paragraph must set 14 out the maximum amount of damages that may be imposed pursuant 15 to arbitration. (b) If at trial, the court finds that an offer was 16 17 made under paragraph (a) and was rejected, the court shall award attorney's fees and costs in accordance with this 18 19 paragraph. 20 1. If the offer was made by the plaintiff and rejected 21 by the defendant, and if the defendant is ultimately found to be liable for damages in an amount equal to or exceeding that 22 23 specified in the plaintiff's highest offer, the defendant must pay the plaintiff's costs and reasonable attorney's fees. 24 2. If the offer was made by the defendant and rejected 25 26 by the plaintiff, and if the plaintiff is not ultimately 27 awarded damages in an amount exceeding that specified in the defendant's highest offer, the plaintiff must pay the 28 29 defendant's costs and reasonable attorney's fees. (2) MEDIATION.--30 31 8

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(a) The court may submit a claim for damages under 1 2 this act to mediation pursuant to section 44.102, Florida 3 Statutes. 4 (b) A party may serve its last best offer made in 5 mediation upon another party as an offer of judgment under 6 section 678.79, Florida Statutes, and may make use of all the 7 rights and remedies provided by this section. 8 (c) The court shall have discretion to require that the costs of mediation be shared equally by the parties. 9 Section 8. Construction of act.--This act shall not be 10 construed to create a new cause of action or a duty to provide 11 12 notice concerning year-2000 compliance nor be construed to 13 mandate the content or timing of any notice concerning 14 year-2000 compliance. 15 Section 9. Section 282.4045, Florida Statutes, as created by section 4 of chapter 98-331, Laws of Florida, is 16 17 repealed. Section 10. If any provision of this act or the 18 19 application thereof to any person or circumstance is held 20 invalid, the invalidity does not affect other provisions or 21 applications of the act which can be given effect without the invalid provision or application, and to this end the 22 23 provisions of this act are declared severable. Section 11. This act shall take effect upon becoming a 24 25 law. 26 27 28 29 30 31 9 CODING: Words stricken are deletions; words underlined are additions.