

Amendment No. ____ (for drafter's use only)

	<u>Senate</u>	CHAMBER ACTION	<u>House</u>
1		.	
2		.	
3		.	
4		.	

ORIGINAL STAMP BELOW

11 Representative(s) Arnall offered the following:

13 **Amendment**

14 On page 3, line 4, after preferable.

16 insert:

17 All department or agency representatives must answer the
18 telephone by saying "It's a great day in the State of Florida,
19 may I help you?"