Florida Senate - 2000

 $\mathbf{B}\mathbf{y}$ the Committee on Banking and Insurance; and Senators King, Holzendorf and Horne

311-2105-00 1 A bill to be entitled 2 An act relating to health insurance; amending 3 s. 627.410, F.S.; modifying rate filing 4 requirements for approval of health insurance 5 policy forms by the Department of Insurance; 6 amending s. 627.411, F.S.; providing guidelines 7 for determining when benefits are considered reasonable in relation to the premium charged 8 9 for purposes of disapproval of health insurance policy forms by the department; providing an 10 effective date. 11 12 Be It Enacted by the Legislature of the State of Florida: 13 14 Section 1. Subsections (1), (3), (6), (7), and 15 paragraph (a) of subsection (8) of section 627.410, Florida 16 17 Statutes, are amended to read: 627.410 Filing, approval of forms. --18 19 (1) No basic insurance policy or annuity contract 20 form, or application form where written application is 21 required and is to be made a part of the policy or contract, 22 or group certificates issued under a master contract delivered in this state, or printed rider or endorsement form or form of 23 renewal certificate, shall be delivered or issued for delivery 24 25 in this state, unless the form has been filed with the department at its offices in Tallahassee by or in behalf of 26 the insurer which proposes to use such form and has been 27 28 approved by the department. This provision does not apply to surety bonds or to policies, riders, endorsements, or forms of 29 30 unique character which are designed for and used with relation to insurance upon a particular subject (other than as to 31 1

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1 individual or small group health insurance), or which relate to the manner of distribution of benefits or to the 2 3 reservation of rights and benefits under life or health 4 insurance policies and are used at the request of the 5 individual policyholder, contract holder, or б certificateholder. As to group insurance policies effectuated 7 and delivered outside this state but covering persons resident 8 in this state, the group certificates to be delivered or 9 issued for delivery in this state shall be filed with the 10 department for information purposes only. 11 (3) The department may, as specified in s. 627.411(1) for cause, withdraw a previous approval. No insurer shall 12 13 issue or use any form disapproved by the department, or as to which the department has withdrawn approval, after the 14 effective date of the order of the department. 15 (6)(a) An insurer shall not deliver or issue for 16 17 delivery or renew in this state any health insurance policy 18 form until it has filed with the department a copy of every 19 applicable rating manual, rating schedule, change in rating 20 manual, and change in rating schedule; if rating manuals and rating schedules are not applicable, the insurer must file 21 with the department applicable premium rates and any change in 22 applicable premium rates. This paragraph does not apply to 23 24 rating manuals, rating schedules, changes in rating manuals or 25 schedules, or, if rating manuals or schedules are not applicable, to premium rates or changes in such rates relating 26 27 to policies, riders, endorsements, or forms of unique character which are designed for and used with relation to 28 29 insurance upon a particular subject or to benefits under group 30 health insurance policies insuring 51 or more persons and used 31

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1 at the request of the individual policyholder, contract 2 holder, or certificateholder. 3 (b) The department may establish by rule, for each type of health insurance form, procedures to be used in 4 5 ascertaining that a form meets the standards in this section б and s. 627.411(2) for new rate filings and rate revisions in 7 accordance with generally accepted standards of actuarial practice the reasonableness of benefits in relation to premium 8 9 rates and may, by rule, exempt from any requirement of 10 paragraph (a) any health insurance policy form or type thereof 11 (as specified in such rule) to which form or type such requirements may not be practically applied or to which form 12 13 or type the application of such requirements is not desirable or necessary for the protection of the public. With respect to 14 any health insurance policy form or type thereof which is 15 exempted by rule from any requirement of paragraph (a), 16 17 premium rates filed pursuant to ss. 627.640 and 627.662 shall 18 be for informational purposes. 19 (c) Every filing made pursuant to this subsection 20 shall be made within the same time period provided in, and 21 shall be deemed to be approved under the same conditions as those provided in, subsection (2). 22 (d) Every filing made pursuant to this subsection, 23 24 except disability income policies and accidental death 25 policies, shall be prohibited from applying the following rating practices: 26 27 Select and ultimate premium schedules. 1. 28 2. Premium class definitions which classify insured 29 based on year of issue or duration since issue. 30 31

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1 3. Attained age premium structures on policy forms 2 under which more than 50 percent of the policies are issued to 3 persons age 65 or over. 4 (e) Except as provided in subparagraph 1., an insurer 5 shall continue to make available for purchase any individual б policy form issued on or after October 1, 1993. A policy form 7 shall not be considered to be available for purchase unless 8 the insurer has actively offered it for sale in the previous 9 12 months. 10 1. An insurer may discontinue the availability of an 11 individual a policy form if the insurer provides to the department in writing its decision at least 30 days prior to 12 discontinuing the availability of the form of the policy or 13 certificate. After receipt of the notice by the department, 14 the insurer shall no longer offer for sale the policy form or 15 certificate form in this state. 16 17 2. An insurer that discontinues the availability of a policy form pursuant to subparagraph 1. shall not file for 18 19 approval a new policy form providing similar benefits as the 20 discontinued form for a period of 5 years after the insurer provides notice to the department of the discontinuance. The 21 period of discontinuance may be reduced if the department 22 determines that a shorter period is appropriate. 23 24 2.3. The experience of an individual accident and 25 health insurance all policy form that is no longer being marketed in this state, except for policies rated pursuant to 26 27 a loss ratio guarantee under subsection (8), shall be combined with the experience of at least one other individual accident 28 29 and health insurance policy form providing similar benefits, 30 as determined by the insurer, which is still being marketed in 31 the state by the same insurer, unless the insurer has no other

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policy form forms providing similar benefits shall be combined 1 2 for all rating purposes. For purposes of this section, a form 3 is considered active if the form has been marketed in this 4 state in the past 6 months. 5 (7)(a) Each insurer subject to the requirements of б subsection (6) shall make an annual filing with the department 7 no later than 12 months after its previous filing, 8 establishing compliance with the standards in s. 627.411(2) for each insurance policy form, excluding noncancelable policy 9 10 forms. For guaranteed renewable medical indemnity, loss of 11 income, and disability income policy forms, the filing shall be biennial and made no later than 24 months after its 12 previous filing demonstrating the reasonableness of benefits 13 in relation to premium rates. The department, after receiving 14 a request to be exempted from the provisions of this section, 15 may, for good cause due to insignificant numbers of policies 16 17 in force or insignificant premium volume, exempt a company, by line of coverage, from filing rates or rate certification as 18 19 required by this section. 20 (b) The filing required by this subsection shall be 21 satisfied by one of the following methods: 1. A rate filing prepared by an actuary which contains 22 documentation establishing demonstrating the reasonableness of 23 24 benefits in relation to premiums charged in accordance with 25 the applicable rating laws and rules promulgated by the department. For premium rate changes, benefits shall be deemed 26 27 reasonable in relation to premium charged if both of the following loss ratios meet or exceed the standards established 28 29 in s. 627.411(2). 30 31

| 1 | a. The anticipated loss ratio over the entire future |
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| 2 | period for which the revised rates are computed to provide |
| 3 | coverage; and |
| 4 | b. The lifetime anticipated loss ratio derived by |
| 5 | dividing the amount determined under sub-sub-subparagraph (I) |
| 6 | by the amount determined under sub-sub-subparagraph (II): |
| 7 | (I) The sum of the accumulated benefits from the |
| 8 | original effective date of the form to the effective date of |
| 9 | the revision, and the present value of future benefits. |
| 10 | (II) The sum of the accumulated premiums from the |
| 11 | original effective date of the form to the effective date of |
| 12 | the revision, and the present value of future premiums, which |
| 13 | present values shall be taken over the entire period for which |
| 14 | the revised rates are computed to provide coverage and which |
| 15 | accumulated benefits and premiums shall include an explicit |
| 16 | estimate of actual benefits and premiums from the last date an |
| 17 | accounting has been made to the effective date of the |
| 18 | revision. |
| 19 | |
| 20 | Interest shall be used in the calculation of these accumulated |
| 21 | benefits and premiums and present values in the calculation of |
| 22 | the loss ratio. For purposes of sub-sub-subparagraph (I), the |
| 23 | present value of benefits may, at the insurer's option, |
| 24 | include recognition of the policy reserve as a benefit |
| 25 | (addition), or the present value of premiums may, at the |
| 26 | insurer's option, include recognition of the policy reserve as |
| 27 | a deduction. Anticipated loss ratios lower than those |
| 28 | indicated in sub-sub-subparagraphs (I) and (II) shall require |
| 29 | justification based on special circumstances that may be |
| 30 | applicable, including, but not limited to: accident only, |
| 31 | short-term nonrenewable, specified peril, and other special |
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risks; marketing methods; giving due consideration to 1 acquisition and administration costs and premium mode; 2 3 extraordinary expenses; high risk of claims fluctuation because of low loss frequency or the catastrophic or 4 5 experimental nature of the coverage; product features, such as б long elimination periods, high deductibles, and high maximum 7 limits; and the industrial or debit method of distribution. 8 2. If no rate change is proposed, a filing which 9 consists of a certification by an actuary that benefits are 10 reasonable in relation to premiums currently charged in 11 accordance with the loss ratio standards established in this 12 section and s. 627.411(2)applicable laws and rules 13 promulgated by the department. 14 3. For premium rate changes for group policy forms, 15 benefits shall be deemed reasonable in relation to premium charged if the anticipated loss ratio over the entire future 16 17 period for which the revised rates are computed to provide coverage meets or exceeds the standards established in s. 18 19 627.411(2). 4. An insurer may combine the experience of similar 20 policy forms in the required filing. 21 (c) As used in this section, the term "actuary" means 22 an individual who is a member of the Society of Actuaries or 23 24 the American Academy of Actuaries. If an insurer does not 25 employ or otherwise retain the services of an actuary, the insurer's certification shall be prepared by insurer personnel 26 or consultants with a minimum of 5 years' experience in 27 28 insurance ratemaking and. The chief executive officer of the 29 insurer shall review and sign the certification indicating his or her agreement with its conclusions. 30 31

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| 1 | (d) If at the time a filing is required under this |
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| 2 | section an insurer is in the process of completing a rate |
| 3 | review, the insurer may apply to the department for an |
| 4 | extension of up to an additional 30 days in which to make the |
| 5 | filing. The request for extension must be received by the |
| 6 | department in its offices in Tallahassee no later than the |
| 7 | date the filing is due. |
| 8 | (e) If an insurer fails to meet the filing |
| 9 | requirements of this subsection and does not submit the filing |
| 10 | within 60 days following the date the filing is due, the |
| 11 | department may, in addition to any other penalty authorized by |
| 12 | law, order the insurer to discontinue the issuance of policies |
| 13 | for which the required filing was not made, until such time as |
| 14 | the department determines that the required filing is properly |
| 15 | submitted. |
| 16 | (8)(a) For the purposes of subsections (6) and (7) <u>and</u> |
| 17 | s. 627.411, benefits of an individual accident and health |
| 18 | insurance policy form, including Medicare supplement policies |
| 19 | as defined in s. 627.672, when authorized by rules adopted by |
| 20 | the department, and excluding long-term care insurance |
| 21 | policies as defined in s. 627.9404, and other policy forms |
| 22 | under which more than 50 percent of the policies are issued to |
| 23 | individuals age 65 and over, are deemed to comply with the |
| 24 | provisions cited in this section to be reasonable in relation |
| 25 | to premium rates if the rates are filed pursuant to a loss |
| 26 | ratio guarantee and both the initial rates and the durational |
| 27 | and lifetime loss ratios have been approved by the department, |
| 28 | and such benefits shall continue to be deemed reasonable for |
| 29 | renewal rates while the insurer complies with such guarantee, |
| 30 | provided the currently expected lifetime loss ratio is not |
| 31 | more than 5 percent less than the filed lifetime loss ratio as |
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1 certified to by an actuary. The department shall have the 2 right to bring an administrative action should it deem that 3 the lifetime loss ratio will not be met. For Medicare 4 supplement filings, the department may withdraw a previously 5 approved filing which was made pursuant to a loss ratio б quarantee if it determines that the filing is not in 7 compliance with ss. 627.671-627.675 or the currently expected lifetime loss ratio is less than the filed lifetime loss ratio 8 as certified by an actuary in the initial guaranteed loss 9 10 ratio filing. If this section conflicts with ss. 11 627.671-627.675, ss. 627.671-627.675 shall control. Section 2. Section 627.411, Florida Statutes, is 12 amended to read: 13 627.411 Grounds for Disapproval of forms .--14 15 (1) The department shall disapprove any insurance policy form that must be filed under s. 627.410, or withdraw 16 any previous approval thereof, only if the form: 17 (a) Is in any respect in violation of, or does not 18 19 comply with, this code. 20 (b) Contains or incorporates by reference, where such 21 incorporation is otherwise permissible, any inconsistent, ambiguous, or misleading clauses, or exceptions and conditions 22 which deceptively affect the risk purported to be assumed in 23 24 the general coverage of the contract. (c) Has any title, heading, or other indication of its 25 provisions which is misleading. 26 27 (d) Is printed or otherwise reproduced in such manner 28 as to render any material provision of the form substantially 29 illegible. 30 31 9

| 1 | (e) <u>1.</u> Is for health insurance, and provides benefits |
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| 2 | that which are unreasonable in relation to the premium charged |
| 3 | as specified in s. 627.411(2); or , |
| 4 | 2. Contains provisions that constitute unfair |
| 5 | discrimination pursuant to s. 626.9541(1)(g) which are unfair |
| 6 | or inequitable as contrary to the public policy of this state |
| 7 | or which encourages misrepresentation or which apply rating |
| 8 | practices which result in premium escalations that are not |
| 9 | viable for the policyholder market or result in unfair |
| 10 | discrimination in sales practices. |
| 11 | (f) Excludes coverage for human immunodeficiency virus |
| 12 | infection or acquired immune deficiency syndrome or contains |
| 13 | limitations in the benefits payable, or in the terms or |
| 14 | conditions of such contract, for human immunodeficiency virus |
| 15 | infection or acquired immune deficiency syndrome which are |
| 16 | different than those which apply to any other sickness or |
| 17 | medical condition. |
| 18 | (2) In determining whether the Benefits are deemed |
| 19 | reasonable in relation to the premium charged if premium rates |
| 20 | are neither excessive nor inadequate as specified in this |
| 21 | subsection., the department, in accordance with reasonable |
| 22 | actuarial techniques, shall consider: |
| 23 | (a) Past loss experience and prospective loss |
| 24 | experience within and without this state. |
| 25 | (b) Allocation of expenses. |
| 26 | (c) Risk and contingency margins, along with |
| 27 | justification of such margins. |
| 28 | (d) Acquisition costs. |
| 29 | (a) Premium rates are not excessive if the insurer |
| 30 | demonstrates, in accordance with generally accepted standards |
| 31 | of actuarial practice, satisfaction of the following minimum |
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anticipated loss ratios, and the original loss ratio for the 1 form established by the company, except that the original loss 2 3 ratio may be reduced upon filing and approval that a reduction to the loss ratio is necessary to cover actual increased 4 5 expenses of the company: 1. Loss ratio table, individual policies for the line б 7 of business indicated. 8 a. Medical expenses. 9 10 Renewal clause Loss ratio 11 12 Noncancelable 55 percent 13 Nonrenewable 60 percent 14 Guaranteed renewable 65 percent 15 All others 70 percent 16 17 b. Medical indemnity, loss of income. 18 19 Renewal clause Loss ratio 20 21 Noncancelable 50 percent 22 Nonrenewable 55 percent 23 Guaranteed renewable 60 percent 24 All others 65 percent 25 26 2. Loss ratio table, group policies. a. Group medical expense. 27 28 29 30 Group size Loss ratio 31

311-2105-00 1 Fewer than 51 certificates 65 percent 2 51 through 500 certificates 70 percent 3 All others 75 percent 4 5 b. Group medical indemnity or any group policy with an б average annual premium per certificate of less than \$1,000. 7 8 Loss ratio Group size 9 10 Fewer than 51 certificates 57.5 percent 11 51 through 500 certificates 62.5 percent 12 All others 67.5 percent 13 3. Group conversion insurance, other than 14 long-term-care insurance and Medicare supplement insurance, 15 issued on either a group or an individual basis, shall have a 16 loss ratio of not less than 120 percent, subject to the limits 17 <u>described</u> in s. 627.6675. 18 19 4. The lifetime loss ratios in subparagraphs 1. and 2. may be adjusted in accordance with the following formula: 20 21 22 R' = (A - 25I) R/A23 24 Where: 25 R = the loss ratio from subparagraphs 1. and 2.26 A = the average annualized premium per individual 27 policy or per group certificate. 28 I = (CPI-U, year N-1)/103.9.29 R' = the adjusted loss ratio. 30

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1 R' cannot be more than 10 percentage points less than R nor less than 50 percent, except that R' cannot be less than 45 2 3 percent as to accident-only noncancellable policies. The CPI-U is the consumer price index for all urban consumers, for all 4 5 items, and for all regions of the United States combined, as б determined by the United States Department of Labor, Bureau of 7 Labor Statistics, as of September of each year. Year N-1 is 8 the calendar year immediately preceding the calendar year N in which the rate filing is submitted in this state. 9 Blanket insurance is exempt from the loss ratios 10 5. 11 described in subparagraphs 1.-3. The minimum loss ratio for blanket insurance is 65 percent. 12 6. Medicare supplement and long-term-care insurance 13 are exempt from the loss ratios described in subparagraphs 14 1.-3. The minimum loss ratios for Medicare supplement 15 insurance must be established in accordance with s. 627.6745. 16 17 Benefits under long-term-care insurance policies shall be deemed reasonable in relation to premiums provided that the 18 19 expected loss ratio is at least 60 percent, calculated in a manner that provides for adequate reserving of the 20 long-term-care insurance risk. In evaluating the expected loss 21 ratio, due consideration shall be given to: statistical 22 credibility of incurred claims experience and earned premiums; 23 24 the period for which rates are computed to provide coverage; experienced and projected trends; the concentration of 25 experience within early policy duration; expected claim 26 27 fluctuations; experience refunds, adjustments, or dividends; renewability features; all appropriate expense factors; 28 29 interest; the experimental nature of the coverage; policy 30 reserves; the mix of business by risk classification; and product features such as long elimination periods, high 31 13

1 deductibles, and high maximum limits. Additionally, except to the extent of any conflict with this code, the department 2 3 shall adopt rules to implement this subsection, and such rules shall include the factors specified in section 17A of the 4 5 Long-Term Care Model Regulations, as approved by the National б Association of Insurance Commissioners in July 1998. 7 The anticipated future loss ratio shall be 7. 8 calculated as the present value of anticipated future benefits divided by the present value of future premiums, calculated 9 10 over the entire period for which the revised rates are 11 computed to provide coverage. The lifetime loss ratio shall be calculated as the 12 8. 13 sum of: The accumulated benefits from the original 14 a. effective date of the form to the effective date of the 15 16 revision. 17 The present value of anticipated future benefits b. 18 divided by the sum of the accumulated premiums from the 19 original effective date of the form to the effective date of 20 the revision. The present value of anticipated future premiums, 21 c. with future values calculated over the entire period for which 22 the revised rates are computed to provide coverage. 23 24 9. Interest shall be used in the calculation of 25 accumulated and present values of benefits and premiums. 26 The minimum loss ratio for individual contracts 10. 27 and group certificate forms issued, delivered, or issued for delivery in this state prior to June 1, 1994, which were 28 approved by the department prior to February 1, 1994, shall be 29 30 the loss ratio and loss ratio adjustment formula that was in 31 effect at the time the form was approved.

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| 1 | 11. Anticipated loss ratios lower than those required |
| 2 | in subparagraph (a)1. or subparagraph (a)2. shall require |
| 3 | justification based upon special circumstances that may be |
| 4 | applicable, including, but not limited to: |
| 5 | a. Accident-only, short-term nonrenewable, specified |
| 6 | peril, and other special risks. |
| 7 | b. Marketing methods; giving due consideration to |
| 8 | acquisition and administration costs and premium mode; |
| 9 | extraordinary expenses; high risks of claims fluctuation |
| 10 | because of low loss frequency or the catastrophic or |
| 11 | experimental nature of the coverage; product features, such as |
| 12 | long elimination periods, high deductibles, and high maximum |
| 13 | limits; and the industrial or debit method of distribution. |
| 14 | (b) Premium rates are not inadequate if the insurer |
| 15 | demonstrates, in accordance with generally accepted standards |
| 16 | of actuarial practice, that the sum of premium income and |
| 17 | investment income, minus the sum of benefit payments, |
| 18 | expenses, taxes, and contingency margins, is greater than |
| 19 | zero. |
| 20 | Section 3. This act shall take effect July 1, 2000. |
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| 1 | STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN COMMITTEE SUBSTITUTE FOR |
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| 2 | Senate Bill 1060 |
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| 4 | Reinserts current law which states that Medicare supplement policies are not subject to the loss ratio guaranty provisions |
| 5 | unless the department approves it by rule. (The bill applies the loss ratio guaranty provisions to Medicare supplement |
| б | policies.) |
| 7 | Reinserts current law for the loss ratio guarantee provisions which state that if an insurer has less than 500 policyholders |
| 8 | in the state, the insurer must use its nationwide loss ratio. Deletes the provisions of the bill which provided, instead, |
| 9 | that if the insurer has less than 2,000 policyholder years nationwide, the experience must be accumulated until the end |
| 10 | of the calendar year in which 2,000 policyholder years are obtained. |
| 11 | Requires that if an insurer is making a rate increase that |
| 12 | reduces the original loss ratio established by the company, the insurer must demonstrate that such reduction is necessary |
| 13 | to cover actual increased expenses of the company. |
| 14 15 | The bill authorizes the department to establish procedures for establishing that a health insurance policy form meets the |
| 15 16 | requirements of s. 627.411(2). The committee substitute adds that the form must also meet the requirements of s. 627.410 which includes other rating requirements related to peoling |
| 10 | which includes other rating requirements related to pooling, annual rate certifications, and loss ratio calculations. |
| 18 | Deletes the bill's exemption of long-term care policies from the prohibition against using attained age premium structures. |
| 19 | Specifies that guaranteed renewable medical indemnity policies are subject to a biannual, rather than annual, rate |
| 20 | certification (rather than applying this to guaranteed renewable, and medical indemnity policies.) |
| 21 | Specifies that the department must adopt rules to implement |
| 22 | subsection 627.411(2),F.S. |
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